

Special Needs **S N A P** Alert Program



Special Needs Alert Program (SNAP) Coordinator Office of EMS
Blue Hen Corporate Center 655 Bay Road Suite 4H Dover, DE 19901
Voice 302-744-5415 Fax: 302-744-5429
SNAP materials in English and Spanish: www.dhss.delaware.gov/dph/ems/esmcsnap/html



What is SNAP?

The Special Needs Alert Program (SNAP) recognizes children with special healthcare needs for Emergency Medical Services (EMS) providers. It is a pre-hospital notification program for any child who has special emergency care needs. When a child is registered in SNAP, EMS providers are alerted of the child's medical history. First responders will be able to provide appropriate emergency care for the child and reduce the level of stress usually experienced by the family when there is an emergency. In the event of a 911 call, the emergency medical service team, together with the family will determine the child's most important needs.

Who May Enroll?

Any child with special healthcare needs may enroll. This includes, but is not limited to children with developmental delays, behavioral health problems, physical disabilities, special medical technology or equipment, seizure disorder, severe allergies, hearing loss, vision loss, diabetes, Autism, Down Syndrome, or Cerebral Palsy. This also includes premature and low birth weight babies. No family will be excluded if they feel they will benefit from SNAP. Families may enroll in SNAP at any time.

Participation is strictly on a voluntary basis. You may cancel enrollment at any time. SNAP enrollment is free of charge.

How to Enroll Your Child

Call the Emergency Medical Services for Children (EMSC) Office **302-744-5400**. Ask to enroll in the SNAP program. EMSC will contact your local emergency medical services and make arrangements for a non emergency home visit to meet the child and family.

Let's look at a SNAP call to 911

When your child needs EMS, dial 911. Describe the type of emergency and your location. Tell the dispatcher that your child is a SNAP child. Then EMS will now be able to review the child's special health information and be prepared prior to arrival at the scene of an emergency.



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