# Directory of Human Services for Delaware 2017

DELAWARE HEALTH AND SOCIAL SERVICES

Division of State Service Centers

# A FEATURE OF THE 2017 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

## State Office of Volunteerism (SOV)

Lend a hand…volunteer! Volunteer Delaware, a program within the State Office of Volunteerism, is a free resource for volunteers and organizations alike. Volunteer Delaware helps people find great places to volunteer at non-profit and community-based organizations throughout the state. For those 50 and older, the Volunteer Delaware 50+ program is specifically designed to provide personalized service to meet your needs. To find the perfect opportunity for you, visit www.volunteerdelaware.org or call one of the numbers below.

302-255-9899 - New Castle County

302-857-5006 - Kent County

302-515-3020 - Sussex County

VOLUNTEER DELAWARE
Turn Your Passion Into Action!
www.VolunteerDelaware.org

AmeriCorps Delaware provides grants to a network of local organizations and agencies committed to using national service to address critical community needs in education, public safety, health, and the environment.

Foster Grandparents are role models, mentors, and friends to children with exceptional needs. The program provides a way for volunteers age 55 and over to stay active by serving children and youth in their communities.

**SOV Senior Administrator**
302-255-9739

1901 N. Dupont Highway
Charles Debnam Building
New Castle, DE 1972

**www.volunteerdelaware.org**

**www.facebook.com/volunteerdelaware**

**www.twitter.com/volunteerde**

# A FEATURE OF THE 2017 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

## DELAWARE 2-1-1: A Statewide Help Hotline

**www.delaware211.org**

**Delaware 2-1-1** supports the community by providing individuals and families with easy access to free information and referral assistance for health and human services. By dialing **2-1-1**, Delawareans can speak to a trained referral specialist who guides them to appropriate service providers that can meet their needs. **Delaware 2-1-1** offers confidential information and referrals to programs that can help with a wide variety of assistance like affordable housing, access to healthcare, financial assistance for utilities, food and so much more. This quick, reliable and personalized information is essential for Delawareans in crisis who may need help navigating through the complicated human service network in Delaware. **Delaware 2-1-1** can be reached by dialing **2-1-1** from a mobile or landline phone and is available M-F, 8am to 9pm, by downloading the **Delaware 2-1-1** mobile app, which is available at the App Store in Android and iPhone formats, or by visiting **www.delaware 211.org**.

With the capability to access thousands of resources, **Delaware 2-1-1**'s comprehensive database contains nearly 2,500 agencies and programs. **Delaware 2-1-1** also collaborates with the **Delaware Helpline** to ensure callers looking for government offices, department, divisions or programs can be seamlessly transferred to a state operator for assistance. Delaware Helpline can be reached M-F, 8am to 4:30pm by dialing the statewide toll-free phone number **1-800-464-HELP (4357)** or simply dial **2-1-1**.

**In-state callers: Dial 2-1-1**

**Out-of-state callers: 1-800-560-3372**

**Delaware 2-1-1 is led locally by United Way of Delaware and the State of Delaware.**

Delaware 2-1-1

Get Connected. Get Answers.

Help Hotline – United Way of Delaware

# USEFUL PHONE NUMBERS

**EMERGENCY NUMBERS (All Counties)**

Ambulance, Fire, Police ..... 911

Hazardous Spills, Radiological Hazards,

and Natural Disasters ..... 1-877-729-3362 or 302-659-3362

**CHILD ABUSE 24 HOUR HOTLINE**

Division of Family Services ..... 1-800-292-9582

**CONTACT LIFELINE (24 Hour Helpline)**

Rape, Crisis, Suicide Counseling, Crisis Intervention .....761-9100

**CRISIS INTERVENTION SERVICE**

New Castle County ..... 577-2484, 1-800-652-2929

Kent and Sussex Counties ..... 1-800-345-6785

**DEAF/DELAWARE RELAY SERVICES**

TTY ..... 1-800-232-5460

Voice ..... 1-800-232-5470

National Relay Service .....7-1-1

**DELAWARE HELPLINE (8:00 A.M.-4:30 P.M., Mon.-Fri.)**

All Counties (Voice and TDD) ..... 1-800-464-4357

Out of State (Voice and TDD) ..... 1-800-273-9500

**DOMESTIC VIOLENCE 24 HOUR HOTLINE**

New Castle County ..... 762-6110

Kent and Sussex Counties (Families in Transition) .....422-8058

**FOOD STAMP INFORMATION** (Delaware Helpline) ... 1-800-464-4357

**HOSPITALS:**

New Castle County

Christiana Care Health System .....733-1000

St. Francis Hospital .....421-4100

Kent County

Kent General Hospital .....674-4700

Sussex County

Beebe Hospital .....645-3300

Milford Memorial Hospital ..... 422-3311

Nanticoke Memorial Hospital ..... 629-6611

**POISON CONTROL CENTER**..... 1-800-222-1222

**RUNAWAY YOUTH HOTLINE** .....762-6373

# KEY APPREVIATIONS

Frequently used abbreviations in the 2017 Directory are listed below:

**DCMH**..... Division of Child Mental Health

**DCSE** ..... Division of Child Support Enforcement

**DDDS**..... Division of Developmental Disabilities Services

**DFS** ..... Division of Family Services

**DHSS** ..... Delaware Health and Social Services

**DLTCRP** ..... Division of Long-Term Care Residents Protection

**DMMA** ..... Division of Medicaid & Medical Assistance

**DMS**..... Division of Management Services

**DOE** ..... Department of Education

**DOL**..... Department of Labor

**DOS** ..... Department of State

**DPH** ..... Division of Public Health

**DSAAPD** ..... Division of Services for Aging and Adults with Physical Disabilities

**DSAMH** ..... Division of Substance Abuse and Mental Health

**DSCYF** ..... Division of Services for Children, Youth and Their Families

**DSS**..... Division of Social Services

**DSSC** ..... Division of State Service Centers

**DVI** ..... Division for the Visually Impaired

**DVR**..... Division of Vocational Rehabilitation

# USER'S GUIDE

Welcome to the *Directory of Human Services for Delaware 2017*, the nineteenth edition of the Directory which is published by the Division of State Service Centers.

The Directory offers a comprehensive listing of the many human service programs within the state of Delaware. This edition expands on previous editions and includes more agencies, phone numbers, and web sites than ever before.

The keys to using this book are the Alphabetical and Subject Indices. Each agency and program is listed in the Alphabetical Index as well as in the Subject Index under each major service provided. In the 2015 edition, each agency is listed with all of the relevant locations throughout the state. Each entry provides a brief description of services, all agency office addresses, contact information, as well as the areas served throughout the state. Service locations and areas identified pertain exclusively to Delaware, even though some agencies may provide services outside the State. The format and organization of the information has been designed to be easy to read and easy to use as you work with clients and/or other agencies.

Suggestions or comments about this Directory should be forwarded to:

Directory of Human Services
Division of State Service Centers
Charles H. Debnam Building
1901 North DuPont Highway
New Castle, DE 19720

Agencies that want to update information, or new agencies that would like to be added to the next edition, can complete the Agency Addition/Revision Form located at the end of this Directory. Completed forms should be sent to the above address.

Our hope is that the *Directory of Human Services for Delaware 2017* will help you in your endeavor to link services with persons in need.

*Division of State Service Centers*
*Department of Health and Social Services*

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# 1212 CORPORATION

**2700 N. Washington Street**
**Wilmington, DE 19802**
**302-764-4048**

**PERSON IN CHARGE:** Darrell Story

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The 1212 Corporation is a non-profit organization which provides one or more centers in the Wilmington, DE area to counsel alcoholic and drug addicted individuals seeking help. Major emphasis is placed on rehabilitation and recovery for alcoholics and drug addicts, providing additional recovery programs and a safe haven for recovering persons.

**HOURS OF OPERATION:** 7:00 a.m.-10:00 p.m., 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Stop in or call for information

**FEES:** No charge for supportive services; monthly $12.00 membership fee.

# A BETTER CHANCE FOR OUR CHILDREN

**1307 Philadelphia Pike**
**Wilmington, DE 19809**
**302-746-7265**
**Fax: 302-746-7343**

**PERSON IN CHARGE:** Mary Lou Edgar, LCSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information and training to those interested in adopting children, either domestically or internationally. Specializes in placing children who have been waiting for a permanent family in the foster care system either in Delaware or elsewhere in the United States. Provides an array of post finalization adoption services, that include groups and specialized trainings.

**OTHER LOCATION:** 805 South DuPont Blvd., Milford, DE 19963 (302-725-5008; Fax: 302-725-5164)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; evening hours by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

# A DOOR OF HOPE PREGNANCY CENTER

**3407 Lancaster Pike**
**Wilmington, DE 19805**
**302-998-9000**

**218 E. Main Street**
**Suite 114**
**Newark, DE 19711**
**302-737-5433**

**316 E. Main Street**
**Middletown, DE 19709**
**302-394-9500**

**Website: www.adoorofhope.org**

**PERSON IN CHARGE:** Carol Doherty, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A Door of Hope offers free, confidential help to women who are verifying and making decisions about their pregnancies. Services include early detection pregnancy tests; information about pregnancy, abortion, and adoption; prenatal and parenting education with rewards program (baby items); and community referrals. Youth relationship/abstinence education programs available to the public and private schools and youth organizations.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri. Evening hours available by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, Visit website: www.adoorofhope.org

**FEES:** None

## A.C.E. PEER RESOURCE CENTER

**547 N. Bradford Street**
**Seaford, DE 19973**
**302-628-3016**
**E-mail: jmartin@MHASP.org**

**PERSON IN CHARGE:** Jim Martin

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Hot showers, free meals, free provisions, mental health support groups, substance abuse support groups, peer support services, grassroots-community based organization, consumer-run organization.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.; 8:00 am –1:00 p.m., Saturday.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk-in, Drop-in, No appointment necessary

**FEES:** None

# A.F.W. COUNSELING SERVICES

**925 Kitts Hummock Road**
**Dover, DE 19901**
**302-734-0991**

**PERSON IN CHARGE:** Marcia Wilson Morin, M.Ed., L.P.C.M.H., M.A.C., NCHH, C.C.M.H.C.

**STATUS:** For Profit

**SERVICE DESCRIPTION:** Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, and counter-productive habits and compulsions.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Tues.-Fri.; 9:00 a.m.-12:00 noon, Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call for appointment

**FEES:** $85 per hour.

# AARP DELAWARE

**1100 North Market Street, Suite 1201**
**Wilmington, DE 19801**
**Business Office: 302-571-8791**
**1-866-227-7441**
**Fax: 302-571-1984**
**Website: http://www.aarp.org/de**

**PERSON IN CHARGE:** Lucretia Young, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Membership organization for persons 50 and over. Provides information and resources; engages in legislative, regulatory, and legal advocacy; assists members in serving their communities; and offers a wide range of unique benefits, special products, and services, including *AARP The Magazine*, published bimonthly; *AARP Bulletin*, a monthly newspaper; *AARP Viva*, a quarterly Spanish newspaper; and has offices in 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

**LOCATIONS:**

- Claymont Area #175: U.M. Church of the Atonement, 3519 Philadelphia Pike, 1:00 p.m., 2nd Thurs.
- Concord Area #3979: Aldersgate Methodist Church, Concord Pike, Fairfax, Wilmington, 1:00 p.m., 4th Wed.
- Dover Area #721: Modern Maturity, 1:00 p.m., 3rd Tues.
- Long Neck Area #4903: American Legion #28, Rt. 24, Long Neck, 12:00 p.m., 3rd Tues.
- Milford Area #3134: Avenue U.M. Church, 20 N. Church Ave., 1:00 p.m., 2nd Tues.
- South Coastal Area #5226: Criple Creek, 29494 Cripple Creek Drive, Dagsboro, 12:00 noon, 3rd Tues.
- Georgetown #5340: Indian River Senior Center, 214 Irons Avenue, Millsboro, 12:00pm, 1st Monday

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over or spouse of any age

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 1-888-OUR-AARP

**FEES:** Dues: National, $16.00; Chapter, $4-$7.

## ABR COUNSELING ASSOCIATES

**1550 South Governor's Avenue**
**Dover, DE 19904**
**302-678-4558**

**33124 Lighthouse Road**
**Selbyville, DE 19975**
**302-436-5868**

**PERSON IN CHARGE:** Joseph B. Hicks, M.Ed., C.C.M.H.C., L.P.C.M.H.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, counter-productive habits, and compulsions, including problem gambling. Support for cancer survivors and patients is also offered. LGBT friendly.

**HOURS OF OPERATION:** 8:00 a.m.-9:00 p.m., Mon.-Fri.; 8:00 a.m.-4:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** $95 per hour. Medicaid and all major health insurance accepted. Some hardship cases will be considered.

## ABRIENDO PUERTAS AT PEOPLE'S PLACE

**1129 Airport Road**
**Milford, DE 19963**
**Office: 302-422-5015**
**Bilingual Hotline: 302-745-9874**
**Email: ap@peoplesplace2.com**

**PERSON IN CHARGE:** Rosemary Martinez, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides shelter, court advocacy, bilingual (Spanish) hotline, case management, as well as anything needed by the families of immigrant female victims of domestic violence. Also, community outreach, education, and prevention work.

**HOURS OF OPERATION:** Office hours: 8:30 a.m.-4:30 p.m., Mon.-Fri.; 24 hour emergency, bilingual (Spanish) hotline.

**ELIGIBILITY:** Hispanic immigrant female victims of domestic violence and their children.

**AREA SERVED:** State of Delaware and, if needed, out of state.

**OBTAINING SERVICE:** Call for information, referral, call for appointment

**FEES:** None

## ABSALOM JONES SENIOR CENTER

**310 Kiamensi Road**
**Wilmington, DE 19804**
**302-995-7636**

**PERSON IN CHARGE:** Joan E. Budrow, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreation, nutrition, education, transportation, and information and referral through a number of programs and activities. These include hot noontime meals; arts and crafts; exercise; films; trips to grocery, bank, and post office; recreational trips; educational speakers; special programs; entertainment; dinner dances–line dancing.

**HOURS OF OPERATION:** 9:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55+ Life style center. Any age, but meal costs more.

**AREA SERVED:** Newport and other local areas. Transportation for Belvedere and Marshallton, Elsmere, Kiamensi, and Stanton.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meal

# ACTS RETIREMENT LIFE COMMUNITIES, INC. (ACTS)

**726 Loveville Road, Suite 3000**
**Hockessin, DE 19707-1536**
**302-235-6800**
**Website: www.actsretirement.org**

**PERSON IN CHARGE:** Jonathan D. Grant,, ACTS V.P. Operations, Mid-Atlantic Region.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides continuing care retirement communities dedicated to meeting the changing needs of older adults while maintaining the highest quality of life for residents.

**LOCATIONS:**

- Cokesbury Village, 726 Loveville Rd., Hockessin 19707-1519 (302-235-6000), Robyn Crandall, Executive Director
- Country House, 4830 Kennett Pike, Wilmington 19807-1899 (302-654-5101), Terri White, Executive Director
- Manor House, 1001 Middleford Rd., Seaford 19973-3697 (302-629-4593, 800-775-4593), George Clemes, Executive Director
- Heron Point of Chestertown, 501 E. Campus Ave. Chestertown, MD 21620-1682 (410-778-7300, 1-800-327-9138), Garrett Falcone, Executive Director

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 62 and over

**AREA SERVED:** Statewide, and mid-Atlantic region

**OBTAINING SERVICE:** Call locations for information (Life Care Consultant)

**FEES:** Yes

# ADAMS (THURMAN, JR.) STATE SERVICE CENTER (DSSC/DHSS)

**546 S. Bedford Street**
**Georgetown, DE 19947**
**302-856-5574**
**Community Resource and Assistance Services: 302-856-5557; 302-856-5574**
**Website: www.dhss.delaware.gov/dssc**

**PERSON IN CHARGE:** Kathy Bullock, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State agencies: **Division of Social Services** - Food Stamps, Public Assistance, Medicaid, Day Care, Employment and Training; **Division of Family Services** - family and child protective services; **Division of Public Health** - Child Health, Women's Health, Dental Clinic, Adult Health Screening, TB testing, HIV testing, WIC; **Division of Mental Health**; **Division of Human Relations** - investigates reports of discrimination in housing, employment, etc., on basis of race, age, sex, handicap; **Division of State Service Centers** - Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Community Resource and Assistance Services, Specialized Transportation, Retired and Senior Volunteer Program (RSVP) Sussex County, and Foster Grandparent Program; **Sussex County Senior Services** - Home Health Care Services, Nutrition Program, Specialized Transportation. **Department of Services for Children, Youth and Their Families –** Child Mental Health and Youth Rehabilitative Services; DSP/SBI unit – registers fingerprints.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# ADOLESCENT HEATLH SERVICES; TEEN PREGNANCY PREVENTION (DPH/DHSS)

**Jesse Cooper Building**
**417 Federal Street**
**Dover, DE 19901**
**302-744-4822**

**PERSON IN CHARGE**: Vacant

**STATUS:** Public

**SERVICE DESCRIPTION:** Program development, contracts for prevention programs, Health Education/Inservices on topics related to adolescent health.

**HOURS OF OPERATION**: 8:00 a.m.-4:30 p.m.

**ELIGIBILITY:** Public Resource

**AREA SERVED:** Statewide

**OBTAINING SERVICES**: Call for information regarding adolescent health.

**FEES:** N/A.

# ADOPT-A-FAMILY DELAWARE (DSSC/DHSS)

**Claymont Community Center**
**3301 Green Street**
**Claymont, DE 19703**
**Main: 302-792-9538**
**Fax: 302-762-6784**

**Milford State Service Center Annex**
**13 S.W. Front St., Suite 103**
**Milford, DE 19963**
**302-424-7260; Dover: 302-739-3145**
**Fax: 302-424-2782**

**PERSON IN CHARGE:** Volunteer Services Administrator, NC County; Social Services Specialist, Kent/Sussex County

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Throughout the year, prepares care packages of essential household and baby items for families experiencing crisis or transition. Monetary donations and donations of critical household, bath, kitchen, and bedroom items, as well as baby items, are welcomed. Tax-deductible donations are assigned to families in need without charge. Volunteers may be available to pick up donations. **Holiday program** operates statewide from mid-October through December, and anonymously matches sponsors with families and individuals who do not have means to provide holiday gifts for their children. Sponsors receive information about the family's circumstances and are asked to purchase gift certificates to specific stores that the adopted family has requested. Homebound seniors, persons with disabilities, and residents in nursing homes are also matched with sponsors who provide gift items from a wish list. **Hanover Clothing Closet,** operated by Adopt-a-Family in New Castle County, at Hanover Presbyterian Church, offers clothing up to two times a month with photo I.D. -- Clothing Closet Hours, 9:00 a.m. – 12:00 Noon, Wednesdays ONLY. Clothing donations can be dropped off at the church, 18th St. and Baynard Blvd., Mon.-Fri., 9:00 a.m.-3:00 p.m., or at Adopt-a-Family office during business hours. A pickup can be scheduled for large donations. **Household & Hygiene** items Program offered in Kent/Sussex County. Products used daily to operate a household are provided to help families maintain a stable home environment and/or re-establish a functioning household after a crisis. **Adopt-A-Student Program** operates statewide May through September and provides students in need with a backpack and school supplies as well as gift cards to purchase school uniforms. Donations of these items are requested from corporations and community members during those months. **Adopt-A-Mom** operates statewide, year-round and provides donated products such as diapers, clothing, and other personal baby care items to support care for children up to 24 months. **Emergency Assistance** operates in New Castle and Kent Counties year-round: New Castle County assistance based on donations, Kent County based on a grant award – All emergency assistance is based upon the availability of funds.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Needy families, disabled or elderly persons, low income: AFDC, GA, SSI, Medicaid-eligible.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact your State Service Center or other Social Service Agency to be referred for services. Self-referrals are not accepted. Clothing Closet: walk in

**FEES:** None

## ADOPTIONS FROM THE HEART

**18-A Trolley Square**
**Wilmington, DE 19806**
**302-658-8883**
**Website: www.AFTH.org**

**PERSON IN CHARGE:** Danielle Goodman, District Supervisor

**STATUS:** Private, non-profit

**SERVICE DESCRIPTION:** A licensed, nonprofit, nonsectarian adoption agency offering free services for pregnant women. We are able to help build beautiful families through our domestic adoption program, home study services, embryo placement and India surrogacy.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Thur.; 9:00 a.m.-4:00 p.m., Fri. Evening and weekend appointments available as needed.

**ELIGIBILITY:** All ages, races, and marital status

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, internet.

**FEES:** Vary by service, depend on type of adoption program; free services to pregnant women

## ADOPTIVE FAMILIES WITH INFORMATION AND SUPPORT

**P.O. Box 7405**
**Wilmington, DE 19803-8784**
**302-571-8784**
**Email: afisdelaware@comcast.net**
**Website: afisdelaware.org**

**PERSON IN CHARGE:** Mary Jo Wolfe, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Network of adoptive families in Delaware and nearby Pennsylvania and Maryland. Volunteers provide information, referral, and support to families. Services include ongoing support groups, adoption subsidy advocate, adoption libraries, workshops on adopting in Delaware and trans-racial adoption, and social events.

**HOURS OF OPERATION:** 9:00 a.m. – 9:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, attend group meetings or social events

**FEES:** $15 membership fee encouraged, not required.

# ADULT SPECIAL EDUCATION PROGRAM (ASEP, INC.)

**6 Denny Road**
**Fox Point Center, Suite 109**
**Wilmington, DE 19809**
**302-762-5783, 302-762-6419**
**Fax: 302-762-5692**

**PERSON IN CHARGE:** Karen Shumate, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Helps young adults to be productive and self-sufficient; provides basic knowledge needed for finding and holding jobs. Areas include: communication; occupational information and evaluation; consumer education; driver education; employment orientation; socialization; financial and family responsibilities; and job development, placement, and follow up.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.; Tues. and Thurs. evenings by appointment only.

**ELIGIBILITY:** All adults with disabilities, especially former special education participants.

**AREA SERVED:** Statewide (primarily, New Castle County)

**OBTAINING SERVICE:** Call for information

**FEES:** None

## ADVOSERV

**4185 Kirkwood St. Georges Road**
**Bear, DE 19701**
**302-834-7018**
**Website: www.advoserv.com**

**PERSON IN CHARGE:** Rob Katz, State Program Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Residential and community-based treatment programs for individuals who are intellectually and developmentally disabled and dually diagnosed who present challenging behavior. Services include: behavior management, special education, vocational and adult programming.

**HOURS OF OPERATION:** 24 hours, 365 days per year

**ELIGIBILITY:** Children, adolescents and adults with intellectual and developmental disabilities and dual diagnoses who exhibit behavioral challenges. Ages 8 through adulthood.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for an interview and evaluation.

**FEES:** Yes

# AID IN DOVER, INC.

**801 West Division Street**
**Dover, DE 19904**
**302-734-7610**
**Website: www.aidindover.org**
**Email: aidindover@aidindover.org**

**PERSON IN CHARGE:** Beverly C. Williams, M.A., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A private non-profit organization providing emergency shelter care and transitional independent living services to youth and young adults. Shelter services include diagnostic screening; family, individual, and group counseling; tutoring; and 24-hour residential care for 21 days with a maximum capacity of 4 youth. Both residential and non-residential transitional independent living services are provided for up to 18 months for a maximum of 12 youths and young adults. After school and summer activity programs for "at risk" youth and children.

**Facility Location:**

- Eight-O-One Shelter, 801 W. Division St., Dover 19901
- Transitional Living Program, 731 and 801 W. Division St., Dover 19904
- After School Programs, Dover Housing Authority, Manchester Square, Dover, DE 19901

**HOURS OF OPERATION:** Administrative Office: 8:00 a.m.-5:00 p.m., Mon.-Fri.; Shelter and Transitional Living Program: 24 hours

**ELIGIBILITY:** Shelter: children and youth ages 12-17; Transitional Living Program: youth and young adults ages 16-21; After School: children 8-14; youth 14-18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** None

## AIDS DELAWARE

**100 West 10th Street, #315**
**Wilmington, DE 19801**
**Phone: 302-652-6776**
**Fax: 302-652-5150**
**Delaware HIV/AIDS Information Line: 1-800-422-0429**
**Gay and Lesbian Hotline: 1-800-292-0429**
**Gay Youth Hotline: 1-800-810-6776**
**Website: www.aidsdelaware.org**

**PERSON IN CHARGE:** John Gardner, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Case Management for people living with HIV/AIDS; AIDS education and outreach; AIDS hotline information and referral; free and confidential HIV counseling and testing; HIV/AIDS support groups and counseling; buddy services; hospital visitors; financial assistance; nutritional counseling and assistance; advocacy; gay and lesbian mental health services; support groups; and community networking. Gay and Lesbian Hotline.

**OTHER LOCATIONS:** Rehoboth Office, 37201 Rehoboth Ave., Suite 1, Rehoboth Beach 19971 (302-226-5350)

**HOURS OF OPERATIONS:** 8:30 a.m.-4:30 p.m., Mon.-Thur., 9:00 a.m.-12:00 p.m., Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## AL-ANON INFORMAITON SERVICES

**P. O. Box 561**
**Northeast, MD 21901-0561**
**Toll-Free: 866-460-4070**
**Website: marydelalanon.org**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Fellowship of relatives and friends of alcoholics who share their experience, strength, and hope to solve common problems; believe alcoholism is a family illness and that changed attitudes can aid recovery; helps families of alcoholics by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics, and by giving understanding and encouragement to the alcoholic.

**HOURS OF OPERATION:** 24 hour telephone answering service

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for meeting times and places

**FEES:** None

# ALCOHOLICS ANONYMOUS

**Northern Delaware**
**Northern Intergroup**
**Trolley Square**
**Suite 21B**
**Wilmington, DE 19806**
**24 hours: 302-655-5113**

**Kent County****
**Central Intergroup**
**P.O. Box 853**
**Dover, DE 19903**
**302-736-1567**

**Sussex County**
**Southern Intergroup**
**P.O. Box 1080**
**Millsboro, DE 19966**
**302-856-6452**

****Kent County website: www.centraldelawareintergroupaa.org**

**Al-Anon/Al-A-Teen: 302-366-8484 (separate, not affiliated)**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Program of recovery from the illness of alcoholism. International fellowship of men and women who meet to attain and maintain sobriety. Membership is open to any alcoholic who wants to do something about his/her drinking problem. Approximately 260 meetings in the New Castle County area throughout the week. (Provides Al-Anon for spouses and friends of alcoholics, and Al-A-Teen for young people and children involved with alcoholics – 302-366-8484).

**HOURS OF OPERATION:** Hot Line 24 Hours/7 Days, meetings, check meetings where and when

**ELIGIBILITY**: "desire to stop drinking"

**AREA SERVED:** Statewide; Kent County services the Central Delaware area

**OBTAINING SERVICE:** Call for information and schedules

**FEES:** None. Self-supporting organization.

# ALFRED I. DUPONT HOSPTIAL FOR CHILDREN

**1600 Rockland Road**
**P.O. Box 269**
**Wilmington, DE 19899**
**302-651-4000**

**PERSON IN CHARGE:** Roy Proujanzky, MD., Chief Executive, Executive VP, Nemours

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient and outpatient diagnostic and treatment services in a wide range of pediatric subspecialties, including orthopedics, critical care, emergency care, rehabilitation, neurology, genetics, pulmonology, dentistry, developmental medicine, hematology/oncology, cardiology and cardiac surgery, endocrinology, gastroenterology and nutrition, neonatology, and ophthalmology, psychology, rheumatology, pediatric general surgery, urology, neurosurgery, ENT, nephrology, plastic surgery and other pediatric medical and surgical areas. Also available, services in physical, occupational, and speech therapy; medical imaging; and other diagnostic/therapeutic services.

**OTHER LOCATIONS:**
**Wilmington:**

- Nemours Pediatrics at Jessup Street: 1602 Jessup Street, Wilmington, 19802 (302-576-5050)
- Nemours Pediatrics at St. Francis: Medical Services Bldg., Suite 400, 7th and Clayton Sts., Wilmington, 19805-0500 (302-421-9700)

**New Castle County:**

- Nemours Pediatrics at Middletown: Suite 201, 200 Cleaver Farm Road, Middletown, 19709 (302-378-5100)
- Nemours Pediatrics at Peoples Plaza: 1400 Peoples Plaza, Suite 300, Newark, 19702 (302-836-7820)
- Nemours Pediatrics at Philadelphia Pike: 222 Philadelphia Pike, Wilmington, 19809 (302-761-4660)
- Nemours Pediatrics, Foulk Road: 910 Foulk Road, Suite 101, Wilmington, 19809 (302-655-3242)

**Kent County:**

- Nemours Pediatrics at Rodney Village: Water Street Office Plaza, 102 W. Water Street, Dover 19904 (302-672-5650)

**Sussex County**

- Nemours Pediatrics at Milford: 703 North Dupont Highway, Teal Creek Plaza, Milford, 19963 (302-422-4559)
- Nemours Pediatrics at Seaford: 49 Fallon Avenue, Seaford 19973 (302-629-5030)

**HOURS OF OPERATION:** Clinic hours by appointment; Emergency Department, 24 hours

**ELIGIBILITY:** Ages 17 and younger

**OBTAINING SERVICE:** Referral through physician, Public Health or school nurse, self (302-651-4200)

**FEES:** Yes

# ALS ASSOCIATION-GREATER PHILADELPHIA CHAPTER

**321 Norristown Road, Suite 260**
**Ambler, PA 19002**
**215-643-5434 or 877-434-7441**
**Website: www.alsphiladelphia.org**

**PERSON IN CHARGE:** Brenda Edelman, LCSW, BCD, Director of Patient Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and resources for ALS patients, their families, and caregivers. Patient service programs include transportation, equipment loan, home care assistance, and ALS care centers.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Diagnosis of ALS and reside in service area.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## ALZHEIMER'S ASSOCIATION—DELAWARE VALLEY CHAPTER

**240 N. James Street, Suite 100A**
**Newport, DE 19804**
**302-633-4420; 1-800-272-3900**
**Fax: 302-633-4494**
**Website: www.alz.org/delval**
**Email: katie.macklin@alz.org**

**PERSON IN CHARGE:** Katie Macklin, Executive Director DE

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** 24/7 Helpline/Contact Center; Newsletter; Caregiver Support Groups; Medic Alert and Safe Return; Speakers' Bureau; Public Policy and Advocacy; Volunteer Opportunities; Professional In-Service Training Program; Community Education Programs, Care Consultations, Diversity Outreach and Early Stage Initiatives.

**OTHER LOCATION:** 108 N. Bedford St., P.O. Box 625, Georgetown, DE 19947 (302-854-9788); (800-272-3900)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m. Mon.-Fri., other hours by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; Call for information; Referral; Call for appointment.

**FEES:** None

## AMERICAN ADOPTION CONGRESS

**1030 – 15th St. NW, Suite B-103**

**Washington, DC 20036**
**202-483-3399**
**Website: www.americanadoptioncongress.org**

**PERSON IN CHARGE: Media Inquiries: Cindy McGuigan, President , (774) 259-2172**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information, education, and assistance with legislation related to adoption reform.

**HOURS OF OPERATION:** Anytime

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# AMERICAN ASSOCIATION OF UNIVERSITY WOMEN WILMINGTON, DE BRANCH

**1800 Fairfax Boulevard**
**Wilmington, DE 19803**
**302-428-0939**
**Website: www.aauwwilmington.org**
**Email: aauwwilm@gmail.com**

**PERSON IN CHARGE:** Rotating President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community organization of volunteers. Sponsors study groups for members in various interest areas; publishes a newsletter; conducts an annual Used Book Sale; provides college and graduate scholarships for Delaware women.

**HOURS OF OPERATION:** 9:30 a.m.-1:30 p.m., Wednesdays only.

**ELIGIBILITY:** Female graduates of two- or four-year college or university

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Annual dues for members; no fees for scholarship applicants

## AMERICAN CANCER SOCIETY

**New Castle County and Kent County**
**92 Read's Way, Suite 205**
**New Castle Corporate Commons**
**New Castle, DE 19720**
**302-324-4227; 800-ACS-2345**

**Sussex County**
**1315 Mount Hermon Road**
**P.O. Box 163**
**Salisbury, MD 21804**
**Main: 410-749-1635**
**Alternate: 1-800-ACS-2345**

**Website: www.cancer.org**

**PERSON IN CHARGE:** Theresa Young, State Vice President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Voluntary health organization which provides cancer information and patient service. Fund raising efforts support these programs and cancer research. Limited financial assistance can help defray some medical costs not covered by insurance. **Patient Service** provides free resource information and guidance to answer questions. **Various Support Programs**: Reach to Recovery, peer support, and information for breast cancer patients. **Road to Recovery** provides transportation for cancer patients to and from treatment, **Look Good…Feel Better** hands-on workshop for female cancer patients.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Local office resources and information - 24 hours a day, 7 days a week: 1-800-227-2345.

**ELIGIBILITY:** Anyone seeking cancer information, patient, family, friends, health professionals.

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** None

# AMERICAN CIVIL LIBERTIES UNION OF DELAWRE (ACLU-DE)

**100 West 10th Street, Suite 706**
**Wilmington, DE 19801**
**302-654-5326**
**Website: www.aclu-de.org**
**Email: aclu@aclu-de.org**

**PERSON IN CHARGE:** Kathleen MacRae, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The ACLU of Delaware is a nonpartisan organization that defends the civil liberties of all Delawareans as guaranteed under the U.S. Constitution. ACLU-DE advocates for expanded rights and freedoms in the courts, legislature, and community, and works to extend rights to traditionally disenfranchised groups. Free legal services are provided for the civil liberties-related cases accepted by the organization.

**HOURS OF OPERATION:** 9:00 a.m. - 5:00 p.m., Mon. - Fri.

**ELIGIBILITY:** Open to individuals or groups whose Constitutional rights have been violated or to organizations that would like to coordinate social change efforts.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Requests for legal assistance must be made in writing – applications are available online or may be requested by phone. Other information may be obtained by phone.

**FEES:** None

# AMERICAN DIABETES ASSOCIATION

**150 Monument Avenue, Suite 100**
**Bala Cynwyd, PA 19004**
**302-656-0030 Ext. 4649**
**Information: 1-800-342-2383**
**Website: www.diabetes.org**

**PERSON IN CHARGE:** Susan Polikoff, Director - Delaware Initiative

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides diabetes research, information, and advocacy to prevent/cure diabetes and to improve the lives of all people affected by diabetes. ADA offers programs relating to prevention, detection, and maintenance of diabetes including: diabetes management education; community outreach; corporate education; programs for children and families with diabetes as well as a free nationwide Diabetes Information Call Center (1-800-DIABETES) with English and Spanish speaking operators.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** None

## AMERICAN HEART ASSOCIATION/AMERICAN STROKE ASSOCIATION

**200 Continental Drive**
**Suite 101**
**Newark, DE 19713**
**NCC: 302-454-0613**
**Toll Free : 877-750-4276**
**Fax: 302-454-0619**
**Website: www.heart.org; www.strokeassociation.org**

**PERSON IN CHARGE:** Senior Development Director

**STATUS:** Not for profit

SERVICE DESCRIPTION: Mission: Building healthier lives free of cardiovascular disease and stroke; National Website: provides quick, easy access to everything from heart-healthy tips to the latest in cardiovascular research, such as interactive risk assessment, dietary recommendations, nutrition facts and nutritious recipes, warning signs, CPR and emergency care, risk factors, news releases, scientific advisories, AHA comments, professional and consumer news, heart and stroke statistical update, biostatistical fact sheets, and more.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call 1-800-242-8721 or visit website for free heart-healthy information. Call 1-877-242-4277 for CPR classes. Visitors welcome during office hours. Call local office for more information.

FEES: Vary by program. None for most services.

# AMERICAN LEGION, THE

**Department Service Office:**
**1601 Kirkwood Highway**
**Wilmington, DE 19805**
**302-998-9448**
**Website: www.delegion.org**

**The American Legion**
**Department of Delaware Headquarters**
**PO Box 930**
**Seaford, DE 19973-0930**

**PERSON IN CHARGE:** Joseph T. Houghton, Department Service Officer; Richard J. Santos, Department Adjutant

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides assistance with claims before the Veterans Administration (VA), more formally known as The Department of Veterans Affairs; trained Service Officer or Assistant Service Officer provides advice and assistance on such claims, from initiation through appellate process. Operates and/or monitors the following programs within the State of Delaware; Boys' State Program; Trooper Youth Week; School Awards; Oratorical Contest; National and State legislative priorities for veterans and their families. May be able to provide assistance with: VA medical options; limited assistance with discharge upgrade. Operates primarily through individual posts in all Delaware Counties. Membership information available at all locations.

**LOCATIONS:** 27 posts statewide and mailing addresses

**New Castle County:**
Delaware Post 1, 31 Whitehall Circle, Wilmington 19808
J. Allison O'Daniel Post 10, P.O. Box 7504, Newark 19714
Brandywine Post 12, 1237 N. Heald Street, Wilmington 19802
Robert L. Taylor Post 13, P.O. Box 277, Delaware City 19706
Richard C. DuPont Post 18, P.O. Box 59, Claymont 19703
Laurence Roberts Post 21, 2336 Lighthouse Lane, Wilmington 19810
Middletown Post 25, P.O. Box 70, Middletown 19709
Charles E. Durney Post 27, 1604 Lancaster Avenue, Wilmington 19805
First State Post 29, P.O. Box 3099, Wilmington 19808
Joseph B. Stahl Post 30, 3 East Jackson Avenue, New Castle 19720

**Kent County:**
Walter L. Fox Post 2, 835 Bay Road, Dover 19901
Milford Post 3, P.O. Box 124, Milford 19963
Calloway-Kemp-Raughley-Tee Post 7, 17448 S. DuPont Highway, Harrington 19952
David C. Harrison Post 14, P.O. Box 345, Smyrna 19977

**Sussex County:**
Henlopen Post 5, 300 King Charles Avenue, Rehoboth Beach 19971
Nanticoke Post 6, P.O. Box 781, Seaford 19973
Sussex Post 8, P.O. Box 387, Georgetown 19947
Diamond State Post 11, 35689 Airport Road, Rehoboth Beach 19971
Glen Rayne Post 15, 104 N. 2nd Street, Delmar 19940
William T. Spooner Post 17, P.O. Box 5, Lewes 19958
Laurel Post 19, P.O. Box 328, Laurel 19956
Milton Post 20, 105 Bay Road, Milton 19968
Indian River Post 22, P.O. Box 456, Millsboro 19966
Dagsboro Post 24, P.O. Box 248, Dagsboro 19939
Oak Orchard/Riverdale Post 28, 31768 Legion Road, Millsboro 19966
Prattis-DeShields Post 37, 24187 Concord Pond Road, Seaford 19973
Selbyville Post 39, 35097 Lighthouse Road, Selbyville 19973



**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri. (except Federal/State holidays)

# AMERICAN LUNG ASSOCIATION IN DELAWARE

**630 Churchman's Road, Suite 202**
**Newark, DE 19702**
**302-737-6414 or**
**1-800-LUNG-USA (1-800-586-4872)**
**Fax: 800-584-0174**
**Website: www.lunginfo.org**

**PERSON IN CHARGE:** Louise Lyons

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Our mission is to save lives by improving lung health and preventing lung disease through education, support, advocacy and research. Programs include asthma, tobacco, environment, information/referrals, allergies, sarcoidosis, all lung related issues. Free materials on asthma, lung disease, smoking, second-hand smoke, air pollution, occupational hazards, and marijuana are available. Supported primarily by public and private donations.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, walk in

**FEES:** Vary by service

# AMERICAN RED CROSS—DELMARVA REGION

**Northern Office**
**100 West 10th St., Ste. 501**
**Wilmington, DE 19801**

**Upper Shore Office**
**207 Blue Ball Avenue**
**Elkton, MD 21921**
**(by appointment only)**

**Southern Office**
225 N. Division St. Ste.308
**Salisbury, MD 21801**

**24 Hour Emergency: 1-800-777-6620**
**Website: www.redcross.org**

**PERSON IN CHARGE:** Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION**: **Disaster relief**: emergency shelter, food and clothing for disaster victims, additional assistance based on loss and need. **Disaster Training:** All disaster training is free of charge. **Service to military persons and their families**: emergency messages, counseling and referral, grants and loans in specific situations. **Health courses**: CPR, First Aid, AED, workplace and community courses.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide. Also Caroline, Dorchester, Queen Anne's, Talbot, Cecil, Kent, Wicomico, Somerset, and Worcester counties in Maryland; Accomack and Northampton counties in Virginia.

**OBTAINING SERVICE:** Call for information

**FEES:** For Health Services courses.

# ANTONIAN, THE

**1701 West 10th Street**
**Wilmington, DE 19805**
**302-421-3758**

**PERSON IN CHARGE:** Debra Wirt, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Senior citizen retirement facility with 136 one bedroom apartments. Services include Mass and recreational programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ambulatory and ages 62 and over. Income limits: $27,450 for 1 person; $31,350 for 2 people.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** No

# APPOQUINIMINK ADULT EDUCATION PROGRAM

**120 Silver Lake Road**
**Middletown, DE 19709**
**302-378-5037**
**Fax: 302-378-0362**

**PERSON IN CHARGE:** Dr. Shannon Lapinsky, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides adult education and family literacy services to residents in Southern New Castle County and Kent County. Provides an educational continuum from ABE (adult basic education), ESL (English as a Second Language), GED Prep and Testing, In-School Credit Program (serves at-risk, in-school student), to adult secondary education (high school diploma).

**OTHER LOCATIONS:**

- DHA/FAMILY LITERACY CENTER (DHA-Dover Housing Authority) 430 New Castle Avenue, Dover 19904 (302-678-4952).
- William Penn High School, 713 E. Basin Rd, New Castle 19720

**HOURS OF OPERATION:** Middletown: 12:00-8:00 p.m., Mon.-Thurs.; DHA/Family Literacy Center: 9:30 a.m. – 12:30 p.m., Tues. and Thurs.
William Penn High School: 5 - 8:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County and Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** ABE/GED Prep and ESL classes are free; $40 per semester materials fee for adult secondary diploma; call for GED testing fees.

# APPOQUINIMINK COUNSELING SERVICE, LLC

**120 W. Main Street**
**Middletown, DE 19709**
**898-1616**
**Fax: 866-596-5049**
**Email: dawn.schatz@appocounseling.com**
**Website: www.appocounseling.com**

**PERSON IN CHARGE:** Dawn Schatz, LCSW, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Counseling services for adolescents and adults, general mental health, adjustment, depression, anxiety, grief, and relationships; in addition to general mental health. Specialty areas include dating violence, domestic violence, and sexual abuse/assault.

**HOURS OF OPERATION:** By appointment: daytime and evening Mon. through Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County, Kent County

**OBTAINING SERVICE:** Call for information; call for appointment

**FEES:** Highmark Health Options (Medicaid), BC/BS, some insurances and private pay accepted

# APPOQUINIMINK STATE SERVICE CENTER (DSSC/DHSS)

**122 Silver Lake Road**
**Middletown, DE 19709**
**696-3120**

**PERSON IN CHARGE:** Valerie Bradshaw, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of State Service Centers -** Family Support Services including Emergency Assistance Services, Community Resource and Assistance Services, Delaware Utility Assistance Program, Food Closet, Needy Family Fund, Cooling Assistance, Kinship Care, Teen Vouchers, and Diabetes Fund; School Based Wellness Center; **Division of Social Services -** Public Assistance, Food Stamps, Cash Assistance, Medicaid, and Child Care; **Department of Services for Children, Youth and Their Families - Division of Youth Rehabilitative Services**; **Department of Labor - Division of Vocational Rehabilitation**; **Christiana Counseling** and **Child Inc. -** Parenting Classes.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m. (hours vary by program)

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware City, Middletown, Odessa, Port Penn, St. Georges, Townsend, and other communities.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## AQUILA OF DELAWARE

**10 North Railroad Avenue**
**Georgetown, DE 19947**
**302-856-9746**
**Fax: 302-856-9766**

**1812 Newport Gap Pike**
**Wilmington, DE 19808**
**302-999-1106**

**PERSON IN CHARGE:** Georgetown: April Lathbury, LCSW, CCDP-D, Clinical Director; Wilmington: Joan Chatterton, R.N., LCSW, CCDP-D, Executive Director; Mandell J. Much, Ph.D., Director of Clinical Services; Lauren Rhoades, LPCMH, CCDP, Clinical Director; Elizabeth Gelasso, LCSW, Clinical Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Dedicated to identifying and treating substance abusing adolescents with co-occurring psychiatric and substance use disorders and their families. Assists adolescents and their families in creating a dynamic and creative recovery lifestyle through day treatment, intensive outpatient, and school based services.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon. & Fri.; 8:30 a.m.-7:00 p.m., Tues, Wed. & Thurs.

**ELIGIBILITY:** Adolescent co-occurring disorders treatment

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral, call for information

**FEES:** Accept all major insurances, Medicaid

## ARC OF DELAWARE, THE

**State Headquarters**
**2 South Augustine Street**
**Suite B**
**Wilmington, DE 19804**
**302-996-9400**

**Kent County Office**
**Loockerman and Federal Streets**
**P.O. Box 562**
**Dover, DE 19903-0562**
**302-736-6140**

**Website: www.thearcofdelaware.org**

**PERSON IN CHARGE:** Terry Olson, Executive Director

**STATUS:** Nonprofit

**SERVICE DESCRIPTION:** Statewide advocacy agency for citizens with intellectual disabilities; also provides direct services. Offers outreach services to help individuals access available resources; case management services; and employment and training to encourage employers to provide competitive or supported employment opportunities to job-ready persons with intellectual disabilities. Develops housing for individuals with intellectual disabilities in conjunction with the Division of Developmental Disabilities Services.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional, agency, or self

**FEES:** None

# ARTHRITIS FOUNDATION DEALWARE BRANCH

**900 Prides Crossing**
**Newark, DE 19713**
**302-332-0047**
**Email: mmarsilii@arthritis.org**
**Website: www.arthritis.org**

**PERSON IN CHARGE:** Michele Marsilii, Community Branch Associate Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free information on arthritis and related diseases through patient, public, and professional education. This is done through literature as well as Arthritis Updates Seminars that educate the public on areas where the disease is most prominent. The Arthritis Foundation also provides educational seminars for medical professionals. To help manage the pain and lack of mobility that comes with arthritis, the Arthritis Foundation promotes both aquatic and land exercise programs.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** None

# ATI PHYSICAL THERAPY, INC. (FORMERLY MX PHYSICAL THERAPY)

**1600 Washington Street**
**Wilmington, DE 19802**
**302-656-2521**

**PERSON IN CHARGE:** Meredith Tenerow

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides outpatient physical, occupational, aquatic and hand therapy. Free transportation.

**OTHER LOCATIONS:**

- Bear Center: 609 Governor's Square, Bear 19701 (302-836-5670)
- Newark Center: Metroform Medical Complex, 620 Stanton-Christiana Road, Suite 101, Newark, DE 19713
- Rehoboth Beach Center: Shops at Sea Coast, 19266 Coastal Highway, Rehoboth Beach 19971 (302-226-2230)

**HOURS OF OPERATION:** Varies according to location and service. Mon.-Fri., including early morning and evening hours. Call for further information.

**ELIGIBILITY:** Open to those who have physical therapy needs.

**AREA SERVED:** New Castle and Sussex Counties

**OBTAINING SERVICE:** Call for information

## ATLANTIC SHORES REHABILITATION & HEALTH CENTER

**231 S. Washington Street**
**Millsboro, DE 19966**
**302-934-7300**
**Fax: 302-934-9399**
**Email: jbear@atlanticrhc.com**

**PERSON IN CHARGE:** John R. Bear, MSW, CCM, NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides comprehensive medical and rehabilitative services, including physical therapy, speech therapy, and occupational therapy, long and short term stays, skilled and intermediate care, therapeutic recreation and specialized diets. Respite care and hospice care also available.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** Persons in need of daily nursing care and/or rehabilitation

**AREA SERVED:** Sussex County, Delmarva Peninsula and surrounding state

**OBTAINING SERVICE:** Referral through health care professional, or call admission director at extension 125.

**FEES:** Yes, call admission director for rates. Accepts Medicaid, Medicare, and many private insurances.

## AUTISM DELAWARE

**924 Old Harmony Road, Suite 201**
**Newark, DE 19713**
**302-224-6024**
**Website: www.delautism.org**
**Email: delautism@delautism.org**

**PERSON IN CHARGE:** Teresa Avery, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to help people and families affected by autism through education, advocacy, and public awareness; and to promote lifelong opportunity and acceptance for people with autism in their communities. Provides day and vocational services for adults with autism, as well as support, information, and referral services to families or persons with autism and professionals in the field of autism spectrum disorder. Also provides social events, support groups, meetings with speakers, and maintains a sense of community for those impacted by autism spectrum disorders.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to all families, friends, and professionals who are interested in promoting education and welfare of persons with autism.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

# BAYADA HOME HEALTH CARE

**750 Shipyard Drive, Suite 100**
**Wilmington, DE 19801-5126**
**24 hours: 302-658-3000**
**Fax: 302-658-3600**
**Website: www.bayada.com**

**PERSON IN CHARGE:** Laura Workman, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides home health care to adults and children requiring skilled nursing, mental health nursing, physical therapy, occupational therapy, speech therapy, medical social work, home health aides; high tech care, specializing in clients with tracheotomies, ventilators, and infusion.

**OTHER LOCATIONS:**

- Springfield Plaza, 200 Biddle Avenue, Suite 111, Newark 19720 (302-836-1000)
- Delaware Pediatrics, 15 Read's Way, New Castle 19720 (302-322-2300)
- Delaware Adult Nursing and Assistive Care, 750 Shipyard Drive, Suite 101, Wilmington 19801 (302-655-1333)
- Delaware Pediatrics South, 1016 N. Walnut Street; Milford, DE 19963 (Phone: 302-424-8200; Fax: 302-424-0654)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Those in need of home health care

**AREA SERVED:** New Castle County, Kent County, Sussex County

**OBTAINING SERVICE:** Referral by physician, hospital, insurance company, and self

**FEES:** Accept Medicare, Medicaid, Blue Cross, most insurances, and self-pay.

# BAYHEALTH KENT GENERAL-MILFORD MEMORIAL

**640 S. State Street**
**Dover, DE 19901**
**302-674-4700**
**Website: www.bayhealth.org**

**PERSON IN CHARGE:** Terry Murphy, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient short term care. Outpatient emergencies. Elective outpatient surgery and other services.

**OTHER LOCATION:** Bayhealth Medical Center, Inc., Milford Memorial Hospital, 21 W. Clarke Avenue, Box 199, Milford 19963 (302-422-3311)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician

**FEES:** Yes

# BEAUTIFUL GATE OUTREACH CENTER

**604 North Walnut Street**
**Wilmington, DE 19801**
**302-472-3002**
**Website: www.bgate.org**
**Email**: **tcobb@bgate.org**

**PERSON IN CHARGE:** Calvin Christopher

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Caring Hearts Support Group (bi-monthly); Karen's Dreamgirls (support group for HIV positive women); Medical Care (on-site) in partnership with Christiana Care; Transportation Services; Door to Door community education; Dorcas Clothing (free clothing); Faith Community Ministry Development and Mentoring; HIV Counseling and Testing (rapid test, same day results, valid photo ID required); Home and Hospital Visitations; Grief Support; Massage Therapy (by appointment only); Men Mentoring Men Program (educating males/youth on responsibility); One-on-One Counseling (includes family members); Resource Center (books, videos, more); Saving Our Seniors (SOS) HIV prevention program for senior citizens; Women to Women (female empowerment, education, HIV prevention program); Street Outreach; Sunday Breakfast HIV Prevention Outreach; Theatrical Performances—HIV Education; Youth HIV/AIDS/STD Prevention Programs; Saving Our Sisters—HIV prevention program for girls (12 and up) and adult women.

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Mon., Wed., Thurs., and Fri; 10:00 a.m.-4:00p.m., Tues.10:00 a.m.-4:00 p.m. (in addition to Tues. from 5:00 p.m.-8:00 p.m. by appointment only)

**ELIGIBILITY:** Open, 13 and above for testing, Photo ID required for all HIV testing services.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral.

**FEES:** None

# BEEBE HEALTHCARE

**424 Savannah Road**
**Lewes, DE 19958**
**302-645-3300**
**Fax: 302-645-3466**
**Website: http://www.beebehealthcare.org/**

**PERSON IN CHARGE:** Jeffrey M. Fried, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A fully-accredited health care system providing medical and surgical treatment; obstetrical and pediatric care; short-term inpatient care; outpatient treatment center; complete diagnostic cardiac care; cardiac rehabilitation; cardiac cath lab; critical care unit; orthopedic unit; dialysis center; same day surgery center; speech, occupational and physical therapy; vascular center; full lab and diagnostic radiology facilities; lab service; adult day care; home care services; 200 physicians; physician referral program; integrative health services, wound care services, and diabetes management; patient education; and nursing school.

**Gull House,** located in the Bay Mart Shopping Center, 23 Terrance Road, Rehoboth. Delaware's only hospital-based adult activities program. It is a medically supervised program with daily activities for adults who need supervised care. It includes pet and reminiscence therapies, planned activities such as crafts, games, and sing-alongs, as well as field trips. For more information, please call 302-226-2160.

**OTHER LOCATIONS:**

- Lewes Pulmonary Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645 3232)
- Lewes Infectious Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3198)
- Cape Henlopen HS Wellness Center, Cape HS, 1250 King's Highway, Lewes 19958 (302-644-2946)
- Indian River HS Wellness Center, 29772 Armory Rd., Dagsboro 19939 (302-732-3680)
- Sussex Central HS Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962)
- Bookhammer Outpatient Surgery Center @BHC, 18941 John J. Williams Highway (Rt. 24), Rehoboth 19971 (302-644-6993)
- Bookhammer Outpatient Center @BHC, "Express Testing" (Lab) (302-645-3010)
- Baylis Rehabilitation Center Beebe Rehab. Services, 18941 John Williams Hwy., Rehoboth 19971 (302-645-3010)
- Beebe Lab Express, Creekside Plaza, Rt. 26, Millville 19970 (302-539-1620)
- Beebe Lab Express, 614 Mulberry Street, Milton 19968 (302-684-8579)
- Beebe Lab Express, 32060 Long Neck Road, Millsboro 19966 (302-947-1202)
- Beebe Lab Express, 28538 DuPont Blvd. (Rt. 113), Millsboro 19966 (302-934-5052)
- Beebe Lab Express, 21635 Biden Avenue, Georgetown 19947 (302-856-9729)
- Beebe Home Care Services, 20232 Ennis Road, Georgetown 19947 (302-854-5210)
- Millsboro Rehab. Services, Suite 101, 232 Mitchell St., Millsboro 19966 (302-934-1500)
- Millville Rehab. Services, Creekside Plaza, Route 26, Millville 19970 (302-539-6404)
- Beebe Imaging, 21635 Biden Avenue, Georgetown 19947 (302-856-9729)
- Beebe Imaging, Creekside Plaza, Route 26, Millville 19970 (302-539-8749)
- Wound Care/Diabetes Management, @BHC 18941 John J Williams Hwy, Rehoboth 19971 (302-947-2500)
- Beebe Medical Foundation, 902 Savannah Rd., Lewes 19958 (302-644-2900)
- Beebe Healthcare Marketing and Communications, 424 Savannah Road, Lewes 19958 (302-645-3221)
- Patient Financial Services, 424 Savannah Road, Lewes 19958 (302-645-3546)
- School of Nursing, 424 Savannah Road, Lewes 19958 (302-645-3251)
- Population Health, 1515 Savannah Road, Lewes, DE 19958 (302-645-3337)
- Georgetown Walk-In Care, 21635 Biden Avenue, Georgetown 19947 (302-856-9729)
- Millsboro Walk-In Care, 28538 DuPont Blvd. (Route 113), Millsboro 19966 (302-934-5052
- Beebe Rehab. Services, 21635 Biden Avenue, Georgetown 19947 (302-856-9729)

**HOURS OF OPERATION:** 24 hours at hospital, varies at other locations

**ELIGIBILITY:** Open to those in need of medical care

**AREA SERVED:** Sussex County and surrounding areas

**OBTAINING SERVICE:** Physician referral or call 302-645-3332

**FEES:** Yes

# BELLEVILLE COMMUNITY CENTER
# (FORMERLY EDGEMOOR COMMUNITY CENTER, INC.)

**500 Duncan Road, Suite A**
**Wilmington, DE 19809**
**302-762-1391**
**Website: www.Belleville.org**
**Email: ecc@dca.net**

**PERSON IN CHARGE:** Susan Strawbridge, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services/programs: food assistance; instructional classes; special events; child care and school-age child care services; preschool; tutoring for youth and teens; adult education; youth, teen and adult recreation; summer youth day camp; a variety of family support services; Sellers Senior Center; meeting space for community based groups; gym rentals; youth summer employment programs, and youth prevention programs.

**HOURS OF OPERATION:** 7:00 a.m.–9:00 p.m., Mon.–Fri.; 9:00 a.m.-12 p.m., Sat.; June–August, 7:00 a.m.–6:00 p.m.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

# BELVEDERE STATE SERVICE CENTER (DSSC/DHSS)

**310 Kiamensi Road**
**Wilmington, DE 19804**
**302-995-8545**

**PERSON IN CHARGE:** Tiffany Lewis, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides housing for various State agencies offering human services. **Division of State Service Centers:** Community Resource and Assistance Services, Emergency Food Closet, Federal Emergency Management Agency (FEMA), Utility Assistance, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Needy Family Fund, Medical Fund, Cooling Assistance, and Holiday Food Baskets. **Division of Public Health:** Dental Clinic.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Newport-Belvedere, Elsmere, and Marshallton areas, some of Wilmington 19805

**OBTAINING SERVICE:** Call for appointment, walk in

**FEES:** Vary by program

# BETHANY CHRISTIAN SERVICES

**260 Chapman Road, Suite 205A**
**Newark, DE 19702**
**302-369-3470**
**Pregnancy counseling line: 1-800-238-4269**
**Website: Bethany.org**
**Email: hbert@bethany.org**

**PERSON IN CHARGE:** Heather Bert, Branch Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides birthparent counseling, family assessment, and networking support; education to prepare for adoptive parenthood; support throughout the adoption process including post-adoption visits; development of open, semi-open, or confidential plan for domestic infant adoptions; facilitation of adoptive family-birthparent communication as agreed upon; assistance with legal requirements and finalization; education and assistance regarding interstate procedures; services for adoptive families in designated or attorney-facilitated adoption. Placement of older and special needs children now available/waiting in state systems; international adoption—16 countries.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available.

**ELIGIBILITY:** Vary according to adoptive program.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** Vary by service.

# BETTER BUSINESS BUREAU OF DELAWARE, INC.

**60 Read's Way**
**New Castle, DE 19720**
**302-221-5255**
**Website: www.bbb.org/delaware**

**PERSON IN CHARGE:** Christine R. Sauers

**STATUS:** Not for profit 501 (c) 6

**SERVICE DESCRIPTION:** Provides reliability reports on businesses; reviews and handles business/customer disputes; offers mediation and/or arbitration of business-customer disputes; supplies advice and guidance concerning the buying of products and services; and provides services in consumer education. **Better Business Bureau Foundation 501 (c) 3:** Consumer education and information.

**HOURS OF OPERATION:** 8:00 a.m.-12:00 noon, Mon.-Fri.; 1:00 p.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or email to: info@delaware.bbb.org

**FEES:** None

# BETTER HOMES OF SEAFORD, INC.

**BHS Community Center**
**101 Independence Drive**
**Seaford, DE 19973**
**302-629-8048**
**Fax: 302-629-6362**
**Email: bill.rouppll@verizon.net**

**PERSON IN CHARGE:** William G. Roupp, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Low-income rental housing for families and the elderly.

**OTHER LOCATIONS:**

- Chandler Heights I, 302-629-6522
- Chandler Heights II, 302-629-6522
- Virginia Crest Village, 302-628-0212
- Williamsburg Manor, 302-628-0212
- Yorktowne Woods, 302-628-3600
- Charleston Place, 302-629-2744
- Hampton Circle, 302-628-3600

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Elderly; 62+; independent living. Range: 0-80% .

**AREA SERVED:** Seaford and surrounding community

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** Rents based on income.

# BIG BROTHERS BIG SISTERS OF DELAWARE, INC.

**413 Larch Circle**
**Wilmington, DE 19804**
**302-998-3577**
**Website: www.bbbsde.org**

**PERSON IN CHARGE:** Mary P. Fox, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Big Brothers Big Sisters provides one-on-one mentoring services for at-risk youth who are primarily from single-parent families or foster homes. Mentors are carefully screened and trained prior to being matched with a child. The goal is to help youth improve socially and academically; while reducing the likelihood of negative behaviors, such as alcohol & drug use.

**OTHER LOCATIONS:**
838 Walker Road, Suite 22-2, Dover 19904 (302-674-2486)
111-A N. Bedford St., Georgetown 19947 (302-856-2918)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6-17, from single parent homes

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## BIRTH CENTER: HOLISTIC WOMEN'S HEALTH CARE, LLC, THE

**1508 West 7th Street**
**Wilmington, DE 19805**
**302-658-2229**
**Website: www.thebirthcenter.com**

**PERSON IN CHARGE:** Kathleen McCarthy, C.N.M., Dorinda Dove, C.N.M. – Co-Directors

**STATUS:** For profit

**SERVICE DESCRIPTION:** Birthing center provides professional staff and warm, supportive atmosphere. Prenatal visits, stress education, and preparation, enabling couples to accept responsibilities for making informed decisions about their birth. Delivery managed by a nurse-midwife. Early discharge within 12 hours after birth with postpartum home visit by registered nurse. Also provides well woman health care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Any woman interested in natural childbirth and determined, by the Birth Center, to be low-risk. Women interested in holistic women's health care.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes. Insurance accepted.

# BIRTH TO THREE EARLY INTERVENTION SYSTEM (DMS/DHSS)

**Main Building, 2nd Floor**
**1901 North DuPont Highway**
**New Castle, DE 19720**
**302-255-9134**
**Fax: 302-255-4407**
**Website: www.dhss.delaware.gov/dms/epqc/birth3/directory.html**

**PERSON IN CHARGE:** Nancy A. Smith, Part C Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Administrative arm of the statewide Early Intervention System for Infants and Toddlers with Disabilities, Part C. Responsible for public awareness, the Interagency Coordinating Council, the Central Directory of Services for Young Children with Special Needs, the Growing Together Portfolio Project and statewide policies and training. Provides family support activities.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children (birth to age three) with developmental delays/disabilities, regardless of income, served by Child Development Watch.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional or parent.

**FEES:** Service Coordination, evaluation for eligibility and IFSP development are provided by Child Development Watch at no cost to families. Commercial Insurance and Medicaid may be applied to services provided, as identified on the Individualized Family Service Plan (IFSP). Part C is the payor of last resort.

# BIRTHRIGHT OF DELAWARE, INC.

**1311 N. Scott Street**
**Wilmington, DE 19806**
**Office: 302-656-7080**
**24 hour Hotline: 1-800-550-4900**
**Website: www.birthrightofdel.net**
**Email: birthrightofdel@verizon.net**

**PERSON IN CHARGE:** Tinisha Brownan, Exec. Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers emotional and practical support to any woman facing an unexpected pregnancy. All services are free and confidential and include pregnancy testing, support counseling and friendship, options counseling, maternity and infant clothes and books. Also provides community referrals for such items as medical care, child care, parenting classes, food, clothing, furniture, transitional housing, transportation, and job training.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon., Tues., Thurs. & Fri; 11:00 a.m.–7:00 p.m., Wed.

**ELIGIBILITY:** Pregnant women of all ages

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment or walk in

**FEES:** None

# BLINDSIGHT DELAWARE

**(FORMERLY, DELAWARE ASSOCIATION FOR THE BLIND)**
**2915 Newport Gap Pike**
**Wilmington, DE 19808**
**302-998-5913**
**Toll Free: 1-888-777-3925**
**Website: www.dabdel.org**

**PERSON IN CHARGE: Janet L. Berry, Executive** Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Blind Sight Delaware is an organization of volunteers and professional staff dedicated to improving the quality of life for blind and visually impaired adults and children in Delaware through programs of recreation, enrichment, communication and education. They do so through five programmatic areas. 1) Programs – arts & crafts, music appreciation, Bingo, and weekend trips. Most trips provide door-to-door transportation. 2) Specialty Resources – a retail outlet that sells unique and hard to find items for those with little to no sight. Items include but are not limited to white canes, braille products, large print products and magnification, lighting and talking devices. 3) Recording Services – a program that shares local news and articles in audio format with subscribers free of charge. 4) Peer Support – a program that offers one-on-one and group centered peer support to those with visual impairments. 5) Sunnybrook Youth programs – monthly Saturday activities for children 5 – 15 years with visual impairments. In addition to these five programs we have recently begun to offer employment skills for those with visual impairments.

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Visually Impaired or Blind

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional, agency, or self

**FEES:** Programs have a nominal fee, items for sale are at or close to cost, no fee for peer support.

# BLOOD BANK OF DELMARVA, INC.

**100 Hygeia Drive**
**Newark, DE 19713**
**302-737-8400**
**Website: www.delmarvablood.org**

**PERSON IN CHARGE:** Roy A. Roper, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Collects, processes, and distributes blood and blood products to 17 hospitals in Delaware and on the Eastern Shore of Maryland. Provides reference laboratory service to hospitals.

**DONOR LOCATIONS:**

- Christiana Center, 100 Hygeia Dr., Newark 19713 (302-737-8400)
- Wilmington Center, 913 Market St., Wilmington 19801 (302-737-8400)
- Dover Center, 221 Saulsbury Rd., Dover 19901 (888-825-6638)
- Other locations in Salisbury, MD
- 3 mobile units travel on the Delmarva Peninsula to 31 locations.
- Concord Center, 161 Wilmington-Westchester Pike; Ste. 2300 Chadds Ford, PA 19317

**HOURS OF OPERATION:** Mon.-Sat., Hours vary

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware; Cecil County, MD; Eastern Shore of MD

**OBTAINING SERVICE:** Call for information

# BOY SCOUTS OF AMERICAN, DEL-MAR-VA COUNCIL, INC.

**100 W. 10th Street, Suite 915**
**Wilmington, DE 19801**
**302-622-3300**

**PERSON IN CHARGE:** Jason Pierce, Scout Executive

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides multiple activities by age groups through programs conducted by volunteer leaders. Strong emphasis on outdoor related programs and career education: Tiger Cubs (boys), age 6; Cub Scouts (boys), ages 7-10; Boy Scouts (boys), ages 11-17; and Explorers (co-ed), ages 15–20, and Venture Crew, ages 15-20 (coed).

**OTHER LOCATIONS:**
Henson Scout Reservation, Sharptown, MD 21861
Rodney Scout Reservation, Northeast, MD 21901
CSB (Community Service Building), Wilmington, DE 19801
Akrige Scout Reservation, Dover, DE 19904

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6-20

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: $24.00

# BOYS AND GIRLS CLUBS OF DELAWARE, INC.

**Headquarter Office**
**669 S. Union Street**
**Wilmington, DE 19805**
**302-658-1870**
**Website: www.bgclubs.org**

**PERSON IN CHARGE:** George Krupanski, Jr., President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A licensed child care guidance organization for children ages 6-18 provides behavior guidance, helping youth build self-esteem and achieve personal development. Offers a diversified program including: fine arts, homework help, tutoring, computers, crafts, library activities, gamesroom activities, special interest groups, indoor swimming, varsity and intramural athletic leagues, informal and low-organized games, drug/alcohol prevention, teen sexual abstinence programs, violence behavior prevention.

**OTHER LOCATIONS:**

**Wilmington**

- Brandywine Springs Elementary, 2916 Duncan Rd., Wilmington 19808 (302-636-3734)
- Clarence Fraim Club, 669 S. Union St., Wilmington 19805 (302-655-4591)
- H. Fletcher Brown Club, 1601 N. Spruce St., Wilmington 19802 (302-656-1386)
- Highlands Elementary, 2100 Gilpin Ave., Wilmington 19805 (302-658-3886)
- Linden Hill Elementary, 3415 Skyline Drive, Wilmington 19808 (302-454-3406)
- Pulaski Elementary, 1300 Cedar Street, Wilmington 19805
- Richardson Park Elementary, 16 Idella Dr., Wilmington 19805 (302-992-5570)
- Shortlidge Academy, 100 W. 18th Street, Wilmington 19802 (302-893-9314)

**New Castle County**

- Appoquinimink Club, 14 S. Broad St., Middletown 19709 (302-378-7620)
- Brader Elementary, 107 Four Seasons Parkway, Newark 19702 (302-547-2913)
- Brick Mill Elementary, 378 Brick Mill Rd., Middletown 19709 (302-218-9507)
- Claymont Club, 500 Darley Road, Claymont 19703 (302-792-1882)
- Greater Newark Club, 1 Positive Place, Newark 19702 (302-836-6464)
- New Castle Club, 19 Lambson Lane, New Castle 19720 (302-655-8569)
- North Star Elementary, 1340 Little Baltimore Rd., Hockessin 19707
- Olive B. Loss Elementary, 200 Brennan Blvd., Bear, DE 19701 (302-463-8132)

**Kent County**

- Allen Frear Elementary, 23 Sorghum Mill Rd., Camden 19934
- Charlton School, 278 Sorghum Mill Road, Camden 19984 (302-757-5108)
- Clayton Elementary, 510 W. Main St., Clayton 19938 (302-653-8587)
- Dover AFB-Club, 3499 Cypress St., Dover AFB, Dover 19902 (302-677-6376)
- Ellvane Early Childhood Center, 11 E. Walnut Street, Magnolia 19962 (302-270-5820)
- Nellie Hughes Stokes Elementary, 3874 Upper King Road, Dover 19904
- Smyrna Club, 240 E. Commerce St., Smyrna 19977 (302-659-5610)
- Smyrna Elementary, 121 S. School Lane, Smyrna 19977 (302-653-8588)
- Smyrna North Elementary, 365 N. Main St., Smyrna (302-653-8989)
- Star Hill Elementary, 594 Voshells Mill Road, Dover 19901

- Sunnyside Elementary, 123 Rabbit Chase Road, Smyrna 19977
- W. B. Simpson Elementary, 5 Old North Rd., Camden 19934
- W. Reily Brown Elementary, 360 Webbs Lane, Dover 19904
- Greater Dover Boys & Girls Club, 1683 New Burton Road, Dover 19904 (302-674-3310)

**Sussex County**

- Dagsboro Club, 28154 Lighthouse Crossing, Unit 2, Dagsboro 19939 (302-732-6636)
- Georgetown Club, 115 N. Race St., Georgetown 19947 (302-856-4903)
- Greater Milford Club, 105 N.E. Front St., Milford 19963 (302-422-4453)
- Laurel Club, 454 Central Ave., Laurel 19956 (302-875-1200)
- Milton Elementary, 512 Federal St., Milton 19968 (302-684-1220)
- Oak Orchard, 31550 Oak Orchard Rd., Millsboro 19966 (302-945-2244)
- Western Sussex Club, 113 Arch St., Seaford 19973 (302-628-3789)
- Woodbridge Elementary, Governors Ave., Greenwood 19950 (302-629-4539)
- Fifer Middle School, 109 E. Camden and Wyoming Ave., Camden 19934 (302-358-1471)
- Postlethwait Middle School, 2841 S. State St., Camden 19934 (302-383-6887)

**HOURS OF OPERATION:** (hours may vary by location)
(School Year) 3:30 p.m.-9:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.
(Summer) 7:00 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6 - 18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: $15.00 - $20.00

# BRAIN INJURY ASSOCIATION OF DELAWARE

**P.O. Box 1897**
**Dover, DE 19903**
**302-346-2083**
**Toll Free: 1-800-411-0505**
**Fax: 1-888-258-3694**
**Website: www.biade.org**

**PERSON IN CHARGE:** Sharon Lyons, V.P.; Marilyn Sheridan, Administrative Assistant

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Advocates for and with survivors of traumatic brain injury to secure and develop community-based services for survivors and their families. Supports research to enhance lives of survivors and their families. Promotes prevention of brain injury through public awareness, education, and legislation.

**MEETING LOCATIONS:**

- **New Castle County**: Third Thursday of each month except December at 6:30 p.m. Facilitators: Sharon Lyons (302-737-4506); Jim and Debbie Dunlap. A.I. duPont Hospital for Children, 1600 Rockland Rd., Wilmington.
- **Kent County:** Second Tuesday of each month at 7:00 p.m. Location: 840 Walker Road, Suite A, Dover, DE.
- **Salisbury, MD:** Second Tuesday of each month at 6:00 p.m. Facilitator: Dr. Glenwood Brooks (410-546-4600 or 800-938-4600). Location: Chesapeake Rehabilitation Hospital, Employees' Dining Room, Rt. 50 and Tilghman Road, Salisbury, MD.

**HOURS OF OPERATION:** Resource Center open Tuesday through Friday, 8:00 a.m.-1:00 p.m. Support group meetings are held on a regular monthly basis.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# BRANDYWINE COUNSELING & COMMUNITY SERVICES

**2713 Lancaster Avenue**
**Wilmington, DE 19805**
**302-656-2348**
**website: www.brandywinecounseling.org**

**PERSON IN CHARGE:** Lynn M. Fahey, Ph.D., CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Outpatient behavioral health treatment center provides a full range of services to help persons and their families living with mental health, addiction, and HIV-related challenges; including: Medication Assisted Treatment; individual and group therapy; services for criminal justice referrals; outpatient and intensive outpatient behavioral health programs; case-management programs specific to HIV/AIDS clients, homeless, pregnant women, and chronic substance abusers; on-site infectious disease clinic; prevention programs for youth and their families; community outreach; confidential HIV counseling and testing; needle exchange; psychiatric and mental health therapy; clothing closet; and residential treatment for women and their children

**HOURS OF OPERATION:**

- **Lancaster Center**: Mon.-Thurs, 5 a.m.-7 p.m.; Fri., 5 a.m.-2 p.m.; Sat. and Sun., 6 a.m.-9 a.m.;
- **Newark Center**: Mon., 5 a.m.-6 p.m.; Tues, 5 a.m. -2 p.m.; Wed., 5:00 a.m.-6:00 p.m.; Thurs. and Fri., 5 a.m.-2 p.m.; Sat. and Sun., 6 a.m.-9 a.m.;
- **Alpha Center**: Mon.-Thurs., 7 a.m.–8 p.m.; Fri., 7 a.m.–3 p.m.;
- **Alpha Claymont Center**: Mon., Tues., and Thurs., 9:00 a.m.-5 p.m.; Wed., 9 a.m.-7 p.m.; Fri, 9:00 a.m.–3 p.m.; **Georgetown Center**: Mon. and Fri.; 8 a.m.-4:00 p.m.; Tues., Wed., and Thurs., 8 a.m.-6 p.m.;
- **Lighthouse Program**: 24 hours/7 days a week.

**OTHER LOCATIONS:**

- Newark Center: 24 Brookhill Dr., Newark 19702 (302-454-3020)
- Alpha Center: 2500 W. 4th St., Wilmington 19805 (302-472-0381)
- Alpha Claymont Center, 3301 Green Street, Claymont 19703 (302-374-0709)
- Georgetown Center: 528 E. Market St., Georgetown 19947 (302-856-4700)
- Lighthouse Program: 18514 Pentecostal St., Ellendale 19941 (302-424-8080)

**ELIGIBILITY:** Ages 18 and over and a Delaware resident.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment or walk-in for intakes, first come, first served.

**FEES:** Sliding scale

# BRANDYWINE NURSING AND REHABILITATIVE CENTER

**505 Greenbank Road**
**Wilmington, DE 19808**
**302-998-0101**
**Website: www.brandywinenursing.org**

**PERSON IN CHARGE:** Brian J. Klocke, MPA, NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** In-patient Skilled Nursing and Rehabilitation Center. Provider of medical treatment, nursing services, custodial long-term care and short term rehabilitation - including physical, speech and occupational therapies. Progressive activities program for residents with extensive participation by religious and community groups. Dental, podiatry, ophthalmology, wound care, psychological, and psychiatry services are available for residents on site.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Persons needing long term nursing care and rehabilitation

**AREA SERVED:** Delaware, Pennsylvania, and New Jersey

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# BRANDYWINE SENIOR CENTER

**Claymont Community Center**
**3301 Green Street**
**Claymont, DE 19703**
**302-798-5562**
**Website: www.claymontcenter.org**

**PERSON IN CHARGE:** Phyllis A. Hicks

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noon-time meals, arts and crafts; lunch and learn speakers, films, shopping & recreation. Trips, ceramics, billiards, Fitness Center, computer lab, line dance classes, instruction & exercise classes. Bingo, socialization, information and referral.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Claymont and vicinity

**OBTAINING SERVICE:** Call or walk in. Reservations required for some activities.

**FEES:** Donation requested for meals

# BRIDGEVILLE SENIOR CITIZENS CENTER, INC.

**414 Market Street**
**Bridgeville, DE 19933**
**302-337-8771**
**Fax: 302-337-8772**
**E-Mail: scenter2@yahoo.com**

**PERSON IN CHARGE:** Annette Cannon

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides daily hot meals, transportation, educational programs, information and referral, social and recreation programs, and an outreach program.

**HOURS OF OPERATION:** 9:30 a.m.-3:30 p.m., Mon.- Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Bridgeville and surrounding area

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

# BRIDGEVILLE STATE SERVICE CENTER (DSSC/DHSS)

**400 Mill Street**
**Bridgeville, DE 19933**
**302-337-8261, 302-856-5350**

**PERSON IN CHARGE:** Regina Headley-Marvel, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides neighborhood, residential and general services. Houses the following services: **Division of Social Services**; and **Division of State Service Centers** - Community Resource and Assistance Services and Emergency Assistance Program, Kinship Care, Teen Vouchers, and Diabetes Fund.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Bridgeville

**OBTAINING SERVICE:** Referral, walk in

**FEES:** Vary by service

## BROADMEADOW HEALTHCARE

**500 South Broad Street**
**Middletown, DE 19709**
**302-449-3400**
**Website: www.broadmeadowhealthcare.com**

**PERSON IN CHARGE:** Frank Reimbold, NHA Adminisrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Short and long term rehabilitation and skilled nursing services for the elder population in Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Preadmission screening for level of care

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Medicare and Medicaid approved; some managed care insurance; VA contracted provider

# BTL FOUNDATION FOR INTERNATIONAL SERVICES

**114 Mettenet Court**
**Hockessin, DE 19707**
**302-234-0425**
**Fax: 302-234-3328**
**Website: www.btlfoundation.net**
**E-Mail: blakshman@comcast.net**

**PERSON IN CHARGE:** Bangalore T. Lakshman, Chairman

**STATUS:** For profit

**SERVICE DESCRIPTION:**

- Thanksgiving, Christmas & New Year's dinners to persons in need
- Thanksgiving Meals are provided through Meals on Wheels Program for Senior Citizens and Disabled Individuals
- Distribution of Thanksgiving turkey baskets to families in need
- Winter clothes to needy
- Small annual grants to families and charities

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** All

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** None

# BUREAU OF ORAL HEALTH AND DENTAL SERVICES (DPH/DHSS)

**417 Federal Street**
**Dover, DE 19901**
**302-744-4701**

**PERSON IN CHARGE:** Greg McClure, DMD, MPH, Dental Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides preventive and restorative dental care for children through age 20 on Medicaid.

**SERVICE LOCATIONS:**

**New Castle County:**
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-622-4540)

**Kent County:**
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5120)

**Sussex County:**
- Thurman Adams State Service Center, 546 Bedford St. Extension, Georgetown, 19947 (302-515-3270)
- Milford State Service Center at Riverwalk, 253 NE Front Street, Milford 19963 (302-424-7160)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-6780)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Medicaid and Chip eligible children under 21

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

# BUSH EARLY EDUCATION CENTER

**2523 Berwyn Road**
**Chalfonte**
**Wilmington, DE 19810**
**302-479-2600**
**Website: www.brandywineschools.org**

**PERSON IN CHARGE:** Kristina J. Viar, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** **Bush Early Education Center** Provides early childhood education, speech/language, occupational, and physical therapies to 3 and 4 year old children with developmental delays; enrolls children from the community, ages 3 and 4, to participate in preschool program with special needs peers; program staff services developmentally delayed students in their private community preschool placements; staffed by degreed certified teachers and therapists, including physical education and music, as well as a psychologist and social worker.

**HOURS OF OPERATION:** 9:00 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 3 and 4 year olds with or without developmental delays

**AREA SERVED:** Brandywine School District residents and/or children attending child care in the Brandywine School District

**OBTAINING SERVICE:** Referrals by Child Development Watch, Childfind, pediatrician, parents, and preschools

**FEES:** Free for developmentally delayed students; minimal charge for others

## C&D SENIOR CENTER

**100 Liberty Terrace**
**Newark, DE 19702**
**302-323-2630**
**Fax: 302-323-4937**

**PERSON IN CHARGE:** Susan Shertok, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noon-time meal, arts and crafts, guest speakers, films, shopping and recreation trips, Bible study, computer classes, games, transportation, and physical fitness program.

**HOURS OF OPERATION:** 9:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Red Lion, Newark, and Bear

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals and craft projects. Free bus pick up.

## CADIA REHABILITATION RENAISSANCE

**26002 John J. Williams Highway**
**Millsboro, DE 19966**
**302-947-4202**

**PERSON IN CHARGE:** Susan Shevlin, MSW, NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled and long-term nursing care. Also provides subacute care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital, social worker, physician, or family

**FEES:** Yes

# CANCER CARE CONNECTION, INC.

**Delaware Technology Park**
**1 Innovation Way, Suite 300**
**Newark, DE 19711**
**Offices: 302-266-9686; 302-266-8050; Toll Free, 866-266-7008**
**Website: www.cancercareconnection.org**
**Email: info@can-connect.org**

**PERSON IN CHARGE:** Janet F. Teixeira, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information, referrals, coaching, counseling and compassionate listening to people affected by cancer. The phone service is free. Information and referrals range from everyday local solutions to selected global cancer information sources. Experienced health professionals help callers assess their individual needs, identify relevant questions and provide coaching and resources to find answers.

Phone – based coping assistance and longer term face-to-face counseling is provided to help alleviate cancer - related distress.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** People affected by cancer

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None for phone – based services.

# CANCER CENTER OF THE CHRISTIANA CARE HEALTH SYSTEM

**Helen F. Graham Cancer Center & Research Institute**
**4701 Ogletown-Stanton Road, Suite 1213**
**Newark, DE 19713**
**302-623-4500**
**Attention: Cecilia Neugebauer**
**Website: www.christianacare.org**
**Email:** cecilia.neugebauer@christianacare.org

**PERSON IN CHARGE:** Medical Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Develops and operates a community based multidisciplinary cancer program for the improved prevention, detection, diagnosis, treatment, rehabilitation, and continuing care of cancer patients. Offers professional educational opportunities, consultation, and joint program planning to agencies attempting to develop programs to benefit cancer patients and families. Provides information concerning the Cancer Program. Through statewide referrals, offers adjuvant and advanced treatment for cancer patients with a wide variety of malignant diseases utilizing nationally accepted protocols involving treatment, rehabilitation, prevention, and follow-up. Provides weekly in-service education programs for health professionals. Education programs are also available for patients and their families.

**HOURS OF OPERATION:** 8:30 a.m.-5 p.m., Mon.-Fri.

**ELIGIBILITY:** Cancer patients and families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# CANCER SUPPORT COMMUNITY - DELAWARE, THE

| | | |
|---|---|---|
| **4810 Lancaster Pike** | **812 S. Bradford Street** | **18947 John J. Williams Hwy., Suite 312** |
| **Wilmington, DE 19807** | **Dover, DE 19904** | **Rehoboth, DE 19971** |
| **302-995-2850** | **302-734-0898** | **302-227-1155** |

**Website: www.cancersupportdelaware.org**
**Email: New Castle County: cdwyer@cscde.org**
**Kent County: jscross@cscde.org**
**Sussex County: jallegro@cscde.org**

**PERSON IN CHARGE:** Nicole Topkis Pickles, Executive Director

**STATUS:** Not for Profit

**SERVICE DESCRIPTION:** Helps people with cancer and their loved ones by providing professionally led programs of emotional support, education, and hope as an integral part of conventional medical treatment. All programs free of charge.

**HOURS OF OPERATION:** New Castle County: 9:00 a.m.-8:00 p.m., Mon.-Fri.; Kent County: 9:00 a.m. - 8:00 p.m., Mon., Wed., Fri.; Sussex County: 9:00 a.m.-5:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Open; people with cancer and their family members. Children/Youth who have a loved one with cancer.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None.

## CANINE PARTNERS FOR LIFE

**PO Box 170**
**Cochranville, PA 19330**
**610-869-4902**
**Website: www.k94life.org**
**Email: info@k94life.org**

**PERSON IN CHARGE:** Darlene Sullivan, Executive Director/Founder

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Trains service dogs to assist people with a wide range of physical and cognitive disabilities. Service dogs can retrieve dropped objects, tug clothing off, open/close doors, operate light switches/door buttons/elevator buttons, pay cashiers, and provide balance for someone who has difficulty walking. CPL also trains seizure alert, cardiac alert, and J diabetes alert dogs. Also provides home companion dogs to all ages and all types of disabilities to provide therapeutic companionship in the home environment.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves all ages, placing service and home companion dogs to assist people with disabilities. Service dog applicants must be 12 years of age. Home companion applicants can be any age.

**AREA SERVED:** Statewide and nationwide

**OBTAINING SERVICE:** Application and interview

**FEES:** Donation of $1,000.00 – $3,000.00, depending on income for service dog; $600.00 for Home Companion Dog.

# CAPE HENLOPEN FOOD BASKET, INC.

**37510 Oyster House**
**Rehoboth Beach, DE 19971**

**Mailing Address:**
**P.O. Box 168**
**Rehoboth Beach, DE 19971**

**PERSON IN CHARGE:** Jonathan DeVoll, President

**STATUS:** 501C3 not for profit

**SERVICE DESCRIPTION:** Provides emergency food, Cape Henlopen School District

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Mon., Wed., and Fri.

**ELIGIBILITY:** Accept walk-ins in need and serve clients three times during emergency; then refer clients to Social Services; ongoing service based on assessment from Social Services.

**AREA SERVED:** Cape Henlopen School District

**OBTAINING SERVICE:** Must have identification.

**FEES:** None

# CAPE HENLOPEN SENIOR CENTER, INC.

**11 Christian Street**
**Rehoboth, DE 19971**
**302-227-2055**
**Fax: 302-226-0961**
**Website: www.capehenlopenseniorcenter.org**

**PERSON IN CHARGE:** Linda Bonville

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides social activities, outreach services and educational programs. Provides free transportation to the Lewes, Dewey, and Rehoboth area including grocery shopping, banks, post office, and mini trips to malls, museums.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over, retired, handicapped, or disabled

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Annual donation requested: $25.00

# CAPITOL HEALTHCARE SERVICES—CADIO REHABILITATION AT CAPITOL

**1225 Walker Road**
**Dover, DE 19904**
**302-734-1199**

**PERSON IN CHARGE:** Michael Sayre, NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Long term in-patient skilled nursing. Short=term rehabilitation.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over, Medicaid approved, and free of communicable disease

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# CATHEDRAL OF ST. PETER'S SETON CENTER

**Seton Center**
**500 West Street**
**Wilmington, DE 19801**
**302-654-2275**

**PERSON IN CHARGE:** Sister Mary George Barlow, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Networks** with other agencies in order to aid those in need. **Food Referrals**: Food provided to clients from local pantries.; **Emergency Assistance**: Monetary assistance to prevent eviction or electric shut-off, also help to establish a payment plan.

**HOURS OF OPERATION:** 9:15 a.m.-11:15 p.m., Tues., Wed, Thurs.; Appointments for monetary assistance for electricity only if finances are available; Food Referrals Mon. and Thurs to local pantries in Zip Codes 19801, 19802, and 19805.

**ELIGIBILITY:** Open

**AREA SERVED:** Zip codes 19801, 19802, and 19805.

**OBTAINING SERVICE:** Walk in for food vouchers; call for appointment for monetary assistance to prevent electric shut-off when funds are available.

**FEES:** None

# CATHOLIC CHARITIES BAYARD HOUSE

**300 Bayard Avenue**
**Wilmington, DE 19805**
**302-654-1184**
**Fax: 302-654-8570**
**E-mail: BayardHouse@ccwilm.org**
**Website: www.ccwilm.org**
**PERSON IN CHARGE:** Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Bayard House provides room, board and access to proper prenatal care in a home-like environment to clients ages 12 to 27, to ensure the delivery of a healthy baby as well as the tools they need to live independent, self-sufficient lives once baby is born. Clients receive case management, information, and referral services. Bayard House also offers a food cooperative to income-qualified households.

**HOURS OF OPERATION:** 24 hours a day

**ELIGIBILITY:** Pregnant teens and young women between the ages of 12 and 27.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Based upon client's ability to pay.

# CATHOLIC CHARITIES CASA SAN FRANCISCO
# ADULT EMERGENCY SHELTER

**127 Broad Street**
**P.O. Box 38**
**Milton, DE 19968**
**302-684-8694, 302-684-8708**

**PERSON IN CHARGE**: Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** 12-bed adult emergency shelter; food assistance (food cooperative distributions scheduled once a month by location), emergency pantry available.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.; **Shelter**: 24 hours a day, 7 days a week

**ELIGIBILITY:** Low-income

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Agency referral, call for appointment

**FEES:** Call for information.

# CATHOLIC CHARITIES CHILD AND ADULT CARE FOOD PROGRAM (CACFP)

**2601 West 4th Street**
**Wilmington, DE 19805**
**302-655-9624**
**Fax: 302-655-9753**
**E-mail: CACFP@ccwilm.org**
**Website: www.ccwilm.org**

**PERSON IN CHARGE:** Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Improved nutrition resources for licensed home-based daycare children and daycare centers.

**HOURS OF OPERATION:** 8:30 a.m. – 4:30 p.m., Mon. - Fri.

**ELIGIBILITY:** Licensed family childcare or daycare centers.

**AREA SERVED:** New Castle County, Kent County and Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** None.

# CATHOLIC CHARITIES HIV SERVICES

**2601 W. 4th Street**
**Wilmington, DE 19805**
**Office: 302-655-9624**
**Fax: 302-655-9753**
**Email: HIVServices@ccwilm.org**
**Website: www.ccwilm.org**

**PERSON IN CHARGE:** Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** HIV Services provides homeless prevention support, including case management, financial assistance, financial coaching activities, and information and referral.

**HOURS OF OPERATION:** 8:30 a.m.-4:30p.m., Mon.-Fri. or by appointment

**ELIGIBILITY:** Referral by case manager, only

**AREA SERVED:** City of Wilmington, New Castle County

**OBTAINING SERVICE:** Call for information.

**FEES:** Most services provided without fee.

# CATHOLIC CHARITIES INTENSIVE COMMUNITY-BASED SERVICES FOR CHILDREN

**Catholic Charity Locations:**

| **Wilmington Location** | **Georgetown Location** | **Dover Location** |
|---|---|---|
| **2601 West 4th Street** | **406 S. Bedford Street, Suite 9** | **2099 S. DuPont Hwy.** |
| **Wilmington, DE 19805** | **Georgetown, DE 19947** | **Dover, DE 19901** |
| **302-656-0624** | **302-856-9578** | **302-674-1600** |
| **Fax: 302-654-6432** | **Fax: 302-856-6297** | **Fax: 302-531-0849** |

**PERSON IN CHARGE**: Shamla McLaurin

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community-based mental health services to children and youth up to age 18. Services include individual, family, and group therapy; parent education; assessment; psychiatric services; wrap-around services; case management; interagency collaboration and consultation; and transportation. Services are provided in conjunction with the Department of Prevention and Behavioral Health Services (DPBHS).

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. (other times by appointment)

**ELIGIBILITY:** Children with mental, emotional, and behavioral health care needs.

**AREA SERVED:** Statewide; Kent/Sussex counties serve youth with intellectual and/or developmental disabilities.

**OBTAINING SERVICE:** Contact the Department of Prevention and Behavioral Health Services (1-800-722-7710)

**FEES:** None (the program is funded through DPBHS)

# CATHOLIC CHARITIES THRIFT CENTER

**1320 E. 23rd Street**
**Wilmington, DE 19802**
**302-764-2717**

**PERSON IN CHARGE: Thrift Services Manager**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Sells reasonably priced used furniture, clothing, appliances, and household items. Used reconditioned box springs and mattresses, as well as new, reasonably priced mattresses and box springs are also available.
**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.–Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in

**FEES:** Yes. Will accept vouchers from other social service agencies.

# CATHOLIC CHARITIES, INC.

**2601 W. 4th Street**
**Wilmington, DE 19805-0610**
**302-655-9624**
**FAX: 302-654-6432**

**2099 S. DuPont Hwy.**
**Dover, DE 19901**
**302-674-1600**
**FAX: 302-531-0850**

**406 S. Bedford Street, Suite 9**
**Georgetown, DE 19947**
**302-856-9578**
**Fax: 302-856-6297**

**Website: www.ccwilm.org**

**PERSON IN CHARGE:** Richelle A. Vible, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services include routine and intensive outpatient mental health counseling; case management and financial coaching activities; homeless prevention and rapid rehousing services; shelter services, including maternity support; domestic violence perpetrator intervention; education for Certified Alcohol and Drug Counselor (CADC) certification; immigration services; thrift services; pre-weatherization and weatherization assistance.

**OTHER LOCATIONS:**

- Bayard House, 300 Bayard Ave., Wilmington 19805 (302-654-1184)
- Casa San Francisco, 127 Broad St., Milton, 19968 (302-684-8694)
- Thrift Store, 1320 E. 23rd St., Wilmington 19802 (302-764-2717)
- Marydale Retirement Village, 135 Jeandell Drive, Newark 19713 (302-368-2784)
- Seton Center, P.O. Box 401, Princess Anne, MD 21853 (410-651-9608)
- Toll-free, 24 Hour Pregnancy Counseling Hotline (1-877-225-7870)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.–Fri. (hours vary by location and program)

**ELIGIBILITY:** Many programs have no restrictions for service. Some financial assistance programs do require proof of income eligibility. Call for further information.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; call for appointment; referral; walk-in (Thrift Store)

**FEES:** Fees vary by program.

Sliding fee scale may be available with demonstrated need.

## CATHOLIC YOUTH MINISTRY, OFFICE FOR

**1626 North Union Street**
**Wilmington, DE 19806**
**302-658-3800**
**website: www.cdowcym.org**

**PERSON IN CHARGE:** Kyle Thompson, Associate Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreational, athletic, social, community service and spiritual activities for youth and young adults. Offers leadership training and substance abuse prevention training.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Youth, 3rd-12th grade; young adults, 20-39 years old

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Athletic Program only, and other events as determined

# CENTER FOR COMMUNITY RESEARCH AND SERVICE

**Graham Hall, Room 297**
**University of Delaware**
**Newark, DE 19716**
**302-831-6780**

**PERSON IN CHARGE:** Dr. Steven W. Peuquet

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Public service unit which provides training, technical assistance and applied research to nonprofit organizations and government agencies. With a staff skilled in the fields of planning, program evaluation, community economic development, and agency management and governance, seeks to assist agencies concerned with improving the quality of life for economically disadvantaged Delawareans.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Agencies, groups, and organizations dedicated to community improvement

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# CENTREVILLE LAYTON SCHOOL

**6201 Kennett Pike**
**Wilmington, DE 19807**
**302-571-0230**
**Website: www.centrevillelayton.org**

**PERSON IN CHARGE:** Burt Reese, Head of School

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** School for children with learning disabilities. Provides full educational program with integrated services of occupational and speech/language therapy; educational tutoring and therapy; and parent workshops for both in-house and outside referrals.

**HOURS OF OPERATION:** 8:00 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3-18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## CHANDLER HEIGHTS

**2 Chandler Heights**
**Eskridge Highway and Chandler Street**
**Seaford, DE 19973**
**302-629-6522**

**PERSON IN CHARGE:** Shirley Coverdale, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides housing for very low income families (Section 8 subsidized rental housing).

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# CHARLTON SCHOOL, JOHN S.

**278 Sorghum Mill Road**
**Camden, DE 19934**
**302-697-3103**
**Fax: 302-697-4998**

**PERSON IN CHARGE: Todd Simpson**, Ed. D., Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides educational services for students whose educational classifications include: Severe Intellectual Disability (SID), Moderate Intellectual Disability (MID), Autism, DD; OI; OHI; Deaf/Blind; and Blind.

**HOURS OF OPERATION:** 12 month educational program.

**ELIGIBILITY:** SID and MID, ages 3–21; Autistic, 2-21

**AREA SERVED:** Kent County School Districts 55

**OBTAINING SERVICE:** Referral by residential school district

**FEES:** None

# CHEER COMMUNITY CENTER, THE WARREN L. AND CHARLES C. ALLEN, JR.

**20520 Sand Hill**
**Georgetown, DE 19947**
**302-854-9500**
**Fax: 302-854-9564**

**PERSON IN CHARGE:** Ken Bock, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Houses many services. Various programs, clubs, and activities for adults age 50+. **Fun Fitness Center:** State of the art equipment. Multi-purpose room available for rental to community; seats up to 400. Café (11:00 a.m.-3:00 p.m., M-F), barber and beauty shop, and game room.

**OTHER LOCATION:** Cheer Apartments, 1000 Clark Drive, Georgetown 19947 (302-856-6676)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (Administrative offices); 8:00 a.m.-4:00 p.m., Mon.-Fri. (Apartment manager's office)

**ELIGIBILITY:** Community Center: services cater to 50 and older; Apartments: 62 or older, low income, independent living

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** Vary by service

# CHEER, INC.

**546 S. Bedford Street**
**Georgetown, DE 19947**
**Administrative Offices: 302-515-3040**
**Fax: 302-856-5451**
**Website: www.cheerde.org**

**PERSON IN CHARGE:** Ken Bock, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: CHEER Personal Assistance Services (302-854 9555 and 302-55-3040)** provides home personal assistance services. Services include personal care, housekeeping, laundry, meal preparation, companionship, respite, and running errands. Home Assistance is available a minimum of 2 hours up to 24 hours, 7 days per week. **CHEER Nutrition** (302-856-5187): provides mid-day meals five days a week to the CHEER Centers listed below. Meals on Wheels program available to homebound individuals. Breakfast and dinner meals are served at special events. All meals are monitored by a registered dietitian. Meals served include regular diet, generic diabetic diet and a low-fat, low-cholesterol diet. Every meal is 30 gram heart healthy and less than 1 gram of sodium. **CHEER Transportation** (302-856-4909)**:** provides transportation to and from the CHEER Centers. Services include weekly shopping and recreational trips. All buses are equipped to transport wheel chairs. CHEER volunteer drivers transport mature adults to local doctors, hospitals, and medical centers for non-emergency appointments. **CHEER Care Management** (302-515-3640): Information, referral, and counseling services to assist mature adults to remain in their own homes. **CHEER Community Resources:** (302-515-3640): Provides variety of services to age 50+ adults in Sussex County by utilizing volunteers of all ages. Opportunities include pet therapy, non-emergency medical transportation, grocery store on wheels "Store-to-Door Services", telephone reassurance program, homebound meal delivery, and a variety of other services. **CHEER Community Center** (302-854-9500)**:** Multi-purpose, state of the art designed for active seniors age 50 and over. Activities include fitness groups, CHEERful Notes Glee Club, quilting club, pool leagues, dances, concerts, and health screenings. The Fit–n-Fun Center offers exercise equipment for use at your own pace. A multi-purpose banquet room with a stage is available for public rental with seating up to 400 dinner guests or 700 auditorium style, in-house catering service available. The room can also be used for smaller events. **CHEER Apartments**, 1000 Clark Drive, Georgetown, 19947 (302-856-6676): are staffed by on-site management and maintenance personnel. Cheer Apartments offer affordable housing to income eligible seniors who are at least age 62 and able to live independently in an apartment community. The CHEER Apts. are managed by East Coast Property Management.

**CHEER Center Locations**

- **Georgetown CHEER Activity Center**, Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-515-3040)
- **Greenwood CHEER Activity Center**, 41 Schulze Road, Greenwood 19950 (302-349-5237)
- **Lewes CHEER Activity Center**, Harbour Lights Center, 34211 Woods Edge Dr., Lewes 19958 (302-645-9239)
- **Milton CHEER Activity Cente**r, 24855 Broadkill Road, Milton 19968, (302-684-4819)
- **Long Neck CHEER Activity Center**, Pelican Cove Center, 26089 Long Neck Rd., Millsboro 19966 (302-945-3551)
- **Ocean View CHEER Activity Center**, Coastal Leisure Center, 30637 Cedar Neck Rd., Ocean View, 19970 (302-539 -2671)
- **Roxana CHEER Activity Center**, Pyle Health and Social Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-3662)
- **Warren L. & Charles C. Allen CHEER Community Center**, 20520 Sand Hill Rd., Georgetown 19947 (302-854-9500)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** CHEER Services: Age 50 and above; Community Center: Age 50 and above; Apartments: 62 or older, low income, independent living.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in or call for information

**FEES:** Annual membership dues apply to some activities but not required for Nutrition Program Services. Nutrition program requests a donation for meals for those over 60; fee for those under 60. Monthly dues charged for fitness center at Warren L. & Charles C. Allen Cheer Community Center.

# CHILD DEVELOPMENT CENTER; OWENS CAMPUS, DELAWARE TECHNICAL AND COMMUNITY COLLEGE

**21179 College Drive**
**Georgetown, DE 19947**
**302-259-6567**
**Email: crobert9@edtcc.edu**

**PERSON IN CHARGE:** Christiana Roberts, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves children of DTCC students, staff, and the community. Provides creative programming, assesses needs and develops individualized education plans, coordinates with local school districts, and collaborates with on-campus degree programs.

**HOURS OF OPERATION:** 7:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 6 weeks to 12 years; ECAP Head Start: 4 years by August 31, income eligible.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information (302-259-6567)

**FEES:** Sliding scale

# CHILD DEVELOPMENT WATCH (DPH/DHSS)

**Northern Health Services**
**258 Chapman Road, Suite 103**
**Newark, DE 19702**
**302-283-7240**

**Southern Health Services**
**18 N. Walnut Street**
**Milford, DE 19963**
**302-424-7300 or 1-800-752-9393**

**CDW North Central Intake for referrals: 302-283-7140**

**PERSON IN CHARGE:** Kathleen Devine, MPA, BSHR, Northern Clinic Manager; JoEllen Kimmey, Southern Clinic Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides developmental assessments, case management and referrals to community. Early intervention resources for families with infants/toddlers who have developmental delays or disabilities. Developmental clinics vary by site. Services may include Neonatology, Neurology, and Developmental Pediatric Clinics.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children (birth to 36 months) with developmental delays/disabilities regardless of income.

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Northern Health Services: 302-283-7240 (Central Intake: 302-283-7140); Southern Health Services: 302-424-7300

**FEES:** Commercial insurance and Medicaid may be applied to services. Part C (Child Development Watch) is payor of last resort. There is no charge for developmental assessments, case management or IFSP (Individual Family Service Plan) development.

# CHILD SUPPORT SERVICES, DIVISION OF (DCSS/DHSS)

**Churchman's Corporate Center**
**84A Christiana Road**
**New Castle, DE 19720**

**New Castle County Customer Service: 302-577-7171**
**Kent County Customer Service: 302-739-8299**
**Sussex County Customer Service: 302-856-5386**

**Website: www.dhss.delaware.gov/dcse**

**PERSON IN CHARGE:** Theodore G. Mermigos, Jr., Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides help in obtaining or modifying child support orders; enforcement of child support orders; wage attachments; federal and state tax intercept programs; collection and disbursement of support payments; paternity testing and establishment; and absent parent location. Services are provided in cooperation with the State Department of Justice, the Family Court, and various other state and federal agencies. Services can also be provided in cases where one of the parents lives in another state by means of the Uniform Interstate Federal Support Act, which provides that states must cooperate with one another in the above named functions.

**OTHER LOCATIONS:**

- Blue Hen Corporate Center, 655 Bay Road, Suite 2J; Dover. DE 19901(302)739-8299
- Georgetown Professional Park, 20105 Office Circle; Georgetown, DE 19947 (302-856-5386)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon., Tues., Wed., Thurs., and Fri.

**ELIGIBILITY:** All persons seeking financial and/or medical support for children.

**OBTAINING SERVICE:** Referral by DSS for applicants or recipients of TANF. Others, stop in, call or write for an application.

**FEES:** None for TANF recipients. Others: $25 application fee for basic services; $25 yearly fee for non-public assistance clients when collections exceed $500.

# CHILD, INC.

**507 Philadelphia Pike**
**Wilmington, DE 19809-2177**
**302-762-8989**
**Kent County: 800-874-2070**
**Website: www.childinc.com**

**24-Hour Domestic Violence HOTLINE: 302-762-6110**
**Runaway and Homeless Youth HOTLINE: 302-762-6373**

**PERSON IN CHARGE:** Timothy J. Brandau, Ph.D., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Governor Terry Children's Center:** 12-bed facility (including 2 beds for the Runaway & Homeless Youth Program) that offers emergency temporary shelter for children and youth in the custody or care of the Division of Family Services. **Runaway and Homeless Youth Program:** Works to reduce the rate of teenage runaways and out-of-home placement in New Castle County through a 24-hour Runaway Hotline for youth and their parents, short-term emergency shelter (2 beds), crisis intervention, short-term individual and family counseling and referral services. **24-Hour Runaway Hotline:** 302-762-6373. **Anger Management for Youth:** 3-hour classes and 8-week groups available for adolescents ages 13 to 17 having difficulty managing their anger at home, school and other social settings. **Specialized Foster Care for Youth:** Placement and monitoring of youth in homes of selected and trained professional foster parents. **Domestic Violence Victim Advocacy Program-Family Court** (New Castle County: 302-255 -0420; Kent County: 302-672-1075; Sussex County: 302-856-5843): Provides support and advocacy services for victims of domestic violence who are involved in cases at Family Court in New Castle, Kent and Sussex Counties. They offer community resources and assist with understanding the court process. They may assist clients with filing Protection From Abuse (PFA) Orders and accompany them to court hearings. **24-Hour Domestic Violence Services:** 302-762-6110 provides 24-hour crisis intervention counseling services. The hotline accesses shelters and may place families in one of the two shelters. **Martha's Carriage House:** 35-bed, 60-day shelter program for battered women and their children that offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Sarah's House:** 18-bed, 60-day shelter program for battered women and their children that offers individual and group counseling, clinical services for children and transitional services for women leaving the shelter environment. **Family Visitation Centers:** Supervised exchange for off-site visitation or monitored on-site visitation for children who have experienced domestic violence or sexual abuse. **Domestic Violence Treatment Program**: 24-hour crisis intervention counseling. **Offender Intervention Service:** Helps domestic violence offenders recognize the causes of their abusive behavior and to change old patterns of behavior. Participants may be either court-ordered or voluntary. **Victim Therapy Program:** Individual and group therapy to increase victim safety and to help victims resolve the negative effects of exposure to abuse. **Helping Children Heal:** Offers counseling for children who have been exposed to domestic abuse between parents or parental figures. Treatment services focus on trauma and feelings surrounding their experience, education about abuse and violence, and safety planning. **Separation/Divorce Programs:** The Children Cope with Parental Separation seminars are certified by the state and meet the state mandate for parties to petition in Family Court. Counseling services are offered for families involved in divorce/ separation, custody/visitation issues. **Sparrow Run Family Resource Center** (302-832-5451): Offers an array of services to families in Sparrow Run and families within the Christina School District. Services include information and referral, parent education, literacy programs, tutoring/home/life management skills and a variety of recreational activities**.** **Kids Place: (302-489-2407)** Educational and recreational activities and programs for children and youth residing in the community of Sparrow Run. **Parent Education Classes and Workshops:** Provides parenting classes free of charge at numerous locations throughout the state. Certificates from classes are recognized by the State of Delaware as satisfying the requirements of the Division of Social Services (TANF recipients), Probation & Parole and Family Court. Bilingual instructors are available in all three counties. Private classes, workshops, speaking engagements and individual parent support services are also available. All programming focuses on the development of effective parenting skills, increasing knowledge of child development, communication and strategies for guiding behavior through positive discipline. Class instructors also provide parents/caregivers with information on additional support services and resource referrals as needed.

**OTHER LOCATIONS:**

- Sparrow Run Community Center, 148 Flamingo Dr., Newark, 19702 (302-832-5451)
- Kids Place, 54 Heron Court; Newark, DE 19702
- Martha's Carriage House, Northern New Castle County
- Sarah's House, Southern New Castle County
- Governor Terry Children's Center
- Family Visitation Center, 501 Ogletown Road, Hudson State Service Center, Newark, DE 19711 (302-283-7518)
- Domestic Violence Advocacy Center (New Castle County), New Castle County Family Courthouse, 500 King Street, Suite 700, Wilmington, DE 19801 (302-255-0420)
- Domestic Violence Advocacy Center (Kent County), 400 Court Street, Dover, DE 19901 (302-672-1975)
- Domestic Violence Advocacy Center (Sussex County), 22 The Circle, Suite A, Georgetown, DE 19947 (302-856-5843)

**HOURS OF OPERATION**: 24 hours

**ELIGIBILITY:** Neglected, dependent, and abused children and their families; victims and perpetrators of domestic violence and their families; and the general public.

**AREA SERVED:** Statewide

**OBTAINING SERVICE**: Call for information or visit website

**FEES:** Sliding scale. No one denied due to inability to pay. Insurance accepted by some programs.

# CHILDREN AND FAMILIES FIRST

**2005 Baynard Boulevard**
**Wilmington, DE 19802**
**302-658-5177**
**Fax: 302-658-5170**
**Website: www.cffde.org**

**PERSON IN CHARGE:** Leslie Newman, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Children & Families First (CFF) is a comprehensive social services agency helping children facing adversity on their journey to adulthood. CFF strengthens Delaware families by delivering an innovative and effective continuum of community-based social services. Children & Families First – it's not just our name, it's our promise. **Healthy Babies**: We connect pregnant women with health care and social services to make sure that their babies are born and stay healthy. Our evidence-based *Nurse Family Partnership (NFP)* targets low-income, first-time pregnant women and *Smart Start/Healthy Families America* helps women who do not meet NFP criteria. **Early Childhood***: Child and Adult Care Food Program (CACFP)* assures that children in licensed child care receive nutritionally balanced meals. *Delaware Stars for Early Success* is working to ensure quality of child care and afterschool programs. **Positive Parenting**: *Strengthening Families Progra*m offers family skills training to vulnerable families including those with substance issues and those reuniting from foster care; *Foster Care and Adoption* is provided to teens who cannot remain at home; Parent Ade serves families that have an open Division of Family Services case by matching them with a Parenting Coach. **Supporting Teens**: *Seaford House* is a residential and day treatment program for adolescents with a mental health diagnosis; *Intensive Outpatient Services* are designed to serve youth with a primary mental health diagnosis by offering individual and family therapy in conjunction with case management; *Functional Family Therapy* program provides counseling for youth ages 10 to 18 and their families; *Family Assessment and Intervention Response* (FAIR) uses evidence-based services to help keep teens out of foster care; *Adolescent Resource Center* (ARC) provides education on human sexuality-related topics in elementary, middle and high schools, as well as medical services at clinics in Wilmington and Dover; *Girls Circle* is an evidence-based structured support group for girls ages 9 to 18 working to increase positive connection and competence in girls. **Family Resources:** *Eastside*, *Red Clay*, and *Seaford Community Schools* are partnerships CFF and identified school districts to ensure that a wide-range of vital in-house health, social services, parent engagement activities, and cultural enrichment opportunities are provided; *AccessCare Child Care Referral Service* helps users identify child care centers, family and child care homes, preschools, school-age programs and camps; *Respite Online Referral Service* allows individuals to search for Delaware providers who offer respite care (short-term relief for primary caregivers from the demands of ongoing care of a loved one with a disability or special need of some kind); *Kinship Navigator* is a free service for families who are caring for other relative's children. A navigator speaks with the family to determine needs and provide information and referrals. **Workplace Supports**: *Rise Up/Keep A Job* helps those moving from welfare to work succeed in employment. **Supporting Kidds:** Healing Pathways is a 6 week bereavement support group that provides grieving children the opportunity to spend time with same-aged peers who are experiencing similar situations. This program addresses multiple topics and issues pertaining to the normal grief process, and thus is appropriate for all children grieving the loss of an immediate family member – it is not simply for those who are experiencing considerable challenges in their grief. This program is open to grieving children ages 5-18 and their caregivers. **Older Adults**: The *Grand Time Off Program* provides respite for grandparents and relatives who are raising other family members' children in their homes.

**FACILITY LOCATIONS:**

- 2005 Baynard Blvd., Wilmington 19802 (302-658-5177)
- 809 Washington St., Wilmington 19801 (302-658-5177)
- 91 Wolf Creek Blvd, Dover 19901 (302-674-8384)
- 410 S. Bedford St., Georgetown 19947 (302-856-2388)
- 400 N. Market St. Extension, Seaford 19973 (302-629-6996)
- 1213 Old Lancaster Pike, Hockessin 19707 (302-235-5544)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; some evenings and weekends.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk-In, Referral, Call for Information, Call for Appointment

**FEES:** Vary, sliding fee scale is offered.

# CHILDREN, YOUTH AND THEIR FAMILIES; DEPARTMENT OF SERVICES FOR (DSCYF)

**Office of the Secretary**
**Delaware Youth and Family Center**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2500**
**Website: http://kids.delaware.gov**

**PERSON IN CHARGE:** Carla Benson-Green, Cabinet Secretary
**STATUS:** Public

**SERVICE DESCRIPTION:** See separate listings for:

- Division of Prevention and Behavioral Health (302-633-2600)
- Division of Family Services (302-633-2657)
- Division of Youth Rehabilitative Services (302-633-2620)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Abused, neglected, dependent, delinquent, mentally ill, or emotionally disturbed children, youth and/or their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in. Child Abuse, Neglect, Hotline: 1-800-292-9582. Mental Health Crisis #: 800-722-7710 for Intake Referrals; Statewide Crisis#: 800-969-HELP (4357).

**FEES:** Vary by program. None for most services.

# CHILDREN'S ADVOCACY CENTER OF DELAWARE

**The DuPont Hospital for Children**
**1600 Rockland Road**
**Wilmington, DE 19899**
**302-651-4566**
**Fax: 302-651-4569**

**611 South DuPont Highway**
**Suite 201**
**Dover, DE 19901**
**302-741-2123**
**Fax: 302-741-2007**

**410 South Bedford Street**
**Georgetown, DE 19947**
**302-854-0323**
**Fax: 302-854-0335**

**Website: CACOFDE.ORG**

**PERSON IN CHARGE:** Randall E. Williams, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The mission of The Children's Advocacy Center (CAC) is to reduce the devastating long-term effects that child abuse has on children, their families, and society through immediate coordinated, child-focused services, education, and advocacy.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by law enforcement agencies, Division of Family Services, Attorney General's Office, or private physician

**FEES:** None

# CHILDREN'S BEACH HOUSE, INC.

**100 West Tenth Street, Suite 411**
**Wilmington, DE 19801-1674**
**302-655-4288**
**Website: www.cbhinc.org**

**PERSON IN CHARGE:** Richard T. Garrett, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Youth Development Program** for children ages 7 - 18 who have special needs. Services include recreation, cultural enrichment, mentoring, counseling/social skills development, and remediation for communication problems.

**FACILITY LOCATION:** 1800 Bay Ave., Lewes 19958 (302-645-9184) or 100 West Tenth Street, Suite 411, Wilmington 19801 (302-655-4288)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide, Delaware only

**OBTAINING SERVICE:** Referral by professional.

**FEES:** Sliding scale. Modest per person fee.

## CHILDREN'S CHOICE OF DELAWARE

**25 South Old Baltimore Pike, Suite 101**
**Newark, DE 19702**
**302-731-9512, or 888-345-9512**
**Website: childrenschoice.org**

**PERSON IN CHARGE:** Vivian Johnson, MSW, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides foster care/adoption, specialized foster care/adoption, low risk treatment services, and interstate compact home monitoring.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; emergency 24-hour pager available to clients.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by Division of Family Services. Call for information about becoming a foster parent only.

**FEES:** None

## CHILDREN'S CHOICE, INC.

**Dover**
**707 Walker Road**
**Dover, DE 19904**
**302-678-0404**
**Toll Free: 800- 220-2173**
**FAX (302) 678-9080**

**Newark**
**25 S. Old Baltimore Pike**
**Lafayette Bldg., Suite 101**
**Newark, DE 19702-5412**
**302-731-9512**
**Toll Free: 888-345-9512**
**FAX (302) 731-9569**

**PERSON IN CHARGE:** Cynthia Knapp, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Contracts with the **Division of Family Services** to provide specialized foster care, Parent Aide, interstate compact and Parent Empowerment. All referrals must come from **Division of Family Services**. Those interested in becoming foster or adoptive parents can call for information or to arrange an appointment.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# CHIMES DELAWARE

**514 Interchange Boulevard**
**Newark, DE 19711**
**302-452-3400**
**Website: www.chimesdel.org**

**PERSON IN CHARGE:** John Mahon, Chief Operating Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Vocational Program:** Provides pre-vocational skill training to develop behaviors, skills, and work habits necessary for employment. Multiple employment options include employment in Chimes Industries, supported employment to include enclave, mobile work crew, individual and cluster job placements. Intensive job coaching/ development/placement and follow-up; volunteer assignments. **Day Habilitation:** Assists adult participants with multiple and co-occurring disabilities to enhance life skills, while developing new relationships and enjoying new experiences. **Residential Program:** 24-hour neighborhood homes and apartments provide group care for adults with developmental disabilities age 21 and over. Services to enhance social, emotional, and independent living skills. Increase participation in the community to improve quality of life and aid in reaching their fullest potential. **Behavior/Health Services:** Provides habilitative, behavioral treatment, and health care services; offers counseling, and case management.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 16 and over with disabilities including the cognitively disabled, autistic, dually diagnosed, Prader-Willie syndrome, behaviorally challenged, physically handicapped, deaf/blind, and MR.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by agency, self, professional, school, state of Delaware

**FEES:** Yes

# CHRIST THE BRIDGE, INC.

**1011 N. Clayton Street**
**Wilmington, DE 19805**
**302-655-4613**

**PERSON IN CHARGE:** M. Ann Brandi Syfrit, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Emphasis on women's issues, adult child issues, emphasis on career development/ enhancement and personal growth through expressive arts. Information and referral to other agencies for some goods and/ or services.

**HOURS OF OPERATION:** 9:00 a.m.-9:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

# CHRISTIAN STOREHOUSE, THE

**Mitchell Street at Old Landing Road**
**P.O. Box 239**
**Millsboro, DE 19966**
**302-934-8151**
**Fax: 302-934-8189**

**PERSON IN CHARGE:** Steven Smith, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Operate as a thrift store. Donates clothes, furniture, appliances, food, housewares, etc., when a true need is identified. Emergency food after community pantry used and a need still exists for residents living in zip code 19966. Screen requests for financial assistance emergencies with other community resources. Court ordered community hours can be completed with us.

**HOURS OF OPERATION:** **Thrift Store:** 10:00 a.m.-2:00 p.m., Mon.-Sat.; **Office:** 9:30 a.m.–2:00 p.m., Mon., Wed., and Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Eastern and Southern Sussex County

**OBTAINING SERVICE:** Walk in, referral by Social Service Center, call for information

**FEES:** None

# CHRISTIANA CARE HEALTH SYSTEM

**Executive Offices**
**501 W. 14th Street**
**Wilmington, DE 19801**
**302-733-1000**
Fax: 302-327-3310
**Website: http://www.christianacare.org**

**PERSON IN CHARGE:** Janice E. Nevin, MD, MPH, President and Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Christiana Care Health System, headquartered in Wilmington, Delaware, is one of the country's largest health care providers, ranking 21st in the nation for hospital admissions. Christiana Care is a major teaching hospital with two campuses and more than 250 Medical-Dental residents and fellows. Christiana Care is recognized as a regional center for excellence in cardiology, cancer, and women's health services. The system is home to Delaware's only Level-I trauma center, the only center of its kind between Philadelphia and Baltimore. Christiana Care also features a Level III neonatal intensive care unit, the only delivering hospital in the state to offer this level of care for newborns. A not-for profit, non-sectarian health system, Christiana Care includes two hospitals with more than 1,100 patient beds, a home health care service, preventive medicine, rehabilitation services, a network of primary care physicians and an extensive range of outpatient services. With more than 11,100 employees, Christiana Care is the largest private employer in Delaware and the 10th in the Philadelphia region. In fiscal year 2015, Christiana Care had $1.6 billion in total patient revenue. Christiana Care provided the community $16.1 million in charity care (at cost) during fiscal year 2015.

**Hospitals:**
Wilmington Hospital, 501 W. 14 Street, Wilmington 19801
Christiana Hospital, 4755 Ogletown-Stanton Road, Newark 19718

**Other Locations:**
- Eugene du Pont Preventive Medicine and Rehabilitation Institute, 3506 Kennett Pike, Wilmington 19807
- Helen F. Graham Cancer Center & Research Institute, 4701 Ogletown-Stanton Rd., Newark 19718
- Center for Heart & Vascular Health, 4755 Ogletown-Stanton Road, Newark 19718
- Roxana Cannon Arsht Surgicenter, 12th & Jefferson Streets, Wilmington 19801
- Middletown Emergency Department, 621 Middletown-Odessa Road, Middletown, 19709

**Family Medicine Centers**
- Adult Medicine Office, Wilmington Hospital Health Center, 501 West 14th Street, Wilmington 19801 (302-428-4411)
- Carney's Point Center, 341 Shell Road, Carney's Point, NJ 08069 (856-299-4600)
- Claymont Center, 2401 Philadelphia Pike, Claymont 19703 (302-798-1303)
- Concord Medicine and Pediatrics, 161 Wilmington-West Chester Pike, Chadds Ford, PA 19317
- Family Medicine Center at New Castle Senior Center, 400 South Street, Suite 100, New Castle (302-325-2309)
- Family Medicine Center at Wilmington Senior Center, 1901 N. Market Street, Suite 200, Wilmington 19802 (302-421-2700)
- Family Medicine Center, Foulkstone Plaza, 1401 Foulk Road, Wilmington 19803 (302-477-3309/3301)
- Family Medicine Center at Wilmington, Wilmington Annex, 1400 N. Washington Street, Wilmington 19801 (302-477-3300)
- Greenville Medical Center, 3706 Kennett Pike, Greenville, DE 19807 (302-623-6300)
- HealthCare Center at Christiana, 200 Hygeia Dr., Newark 19713 (302-623-0100)
- Hockessin Center, 726 Yorklyn Rd., Suite 100, Hockessin 19707 (302-234-5770)
- Internal Medicine Faculty Practice, Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4900)
- Lancaster Pike Center, 3301 Lancaster Pike, Wilmington 19805 (302-656-2069)
- Limestone Medicine and Pediatrics, 4512 Kirkwood Highway, Suite 300, Wilmington 19808 (302-623-7500)
- Middletown Family Medicine, 124 Sleepy Hollow Drive, Suite 103, Middletown 19709 (302-449-3030)

- New Castle Center, 239 Christiana Road, New Castle 19720 (302-322-0860)
- Smyrna Family Practice, 100 South Main Street, Suite 207, Smyrna 19977 (302-659-4490)
- Springside Family Medicine, 300 Biddle Avenue, Connor Building, Suite 200, Newark 19702 (302-838-4750)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services

**AREA SERVED:** Statewide and surrounding region

**OBTAINING SERVICE:** Call for general information: 302-733-1000

**FEES:** Yes

# CHRISTIANA CARE VISITING NURSE ASSOCIATION

**New Castle Corporate Commons**
**One Read's Way, Suite 100**
**New Castle, DE 19720**
**302-327-5200; 1-888-862-0001**

**2116 S. DuPont Hwy., Suite 2**
**Camden, DE 19934**
**302-698-4300**

**Website: www.christianacare.org**

**PERSON IN CHARGE:** Lynn C. Jones, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers a comprehensive array of home health care services including skilled and specialty nursing; physical, speech, and occupational therapy; medical social work; nutrition counseling; private duty nursing; home health aid/homemaker; and respite care. Christiana Care VNA also operates an Adult Day Program which specializes in care for adults with Alzheimer's and other memory disorders.

**LOCATIONS:**

- Evergreen Center for Alzheimer Day Treatment, Emily P. Bissell
- Hospital, 3000 Newport Gap Pike, Wilmington 19808 (302-995-8448)

**HOURS OF OPERATION:** 24-hours (main offices) Hours vary by location, Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes. Sliding scale for many services; special grants available; accepts Medicare, Medicaid and most third-party insurances

## CHRISTIANA COUNSELING

**5235 W. Woodmill Drive, #46, #47 and #48**
**Wilmington, DE 19808**
**302-995-1680**
**Website: www.christianacounseling.com**

**PERSON IN CHARGE:** R. Blaine Morris, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Multi-specialty mental health and addictions practice provides a spectrum of outpatient services to all ages through professional trainers, graduate-level counselors and licensed clinical social workers. **Parenting Classes:** both 6 and 8 hour-long classes and a more extensive 10-week class guided by professional trainers, specifically for parents of adolescents. **Adult Anger Classes:** 12 hour-long sessions focus on improving stress and anger management. **Yoga**.

**OTHER LOCATION:** Appoquinimink State Service Center, 122 Silver Lake Road, Middletown (302-995-1680)

**HOURS OF OPERATION:** 9:00 a.m.-7:00 p.m., Mon.-Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale, vary by service. Available for parenting classes. Most insurances accepted.

# CHRISTIANA CULTURAL ARTS CENTER

**705 North Market Street**
**Wilmington, DE 19801**
**302-652-0101**
**Fax: 302-652-7480**
**Website: www.ccacde.org**
**Email: ccacde@aol.com**

**PERSON IN CHARGE:** H. Raye Jones Avery, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides arts education and cultural programs for youth and adults which includes courses in the performing and visual arts, pre-school, after-school program.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County/Tri-State Area

**OBTAINING SERVICE:** Call for information, or walk in during business hours. Visit website: www.ccacde.org.

**FEES:** Vary by program, based on family size and income

# CHRISTIANA EARLY CHILDHOOD ASSISTANCE PROGRAM

**Christina Early Education Center**
**620 E. Chestnut Hill Road**
**Newark, DE 19713**
**302-454-2720**
**Fax: 302-454-2010**
**Website: www.christinaeec.org**

**PERSON IN CHARGE:** Rebecca Ryan, Principal/ECAP Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Comprehensive preschool program serving low income and students with developmental delays in the Christina School District.

**HOURS OF OPERATION:** 9:30 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children who turn 4 years of age on or before August 31. Families must meet or fall below the current Federal Poverty Guidelines or child must have an identified developmental delay or disability.

**AREA SERVED:** Christina School District

**OBTAINING SERVICE:** Call for information (302-454-2720)

**FEES:** None

# CHRISTIANA SCHOOL DISTRICT REACH PROGRAM/SPECIAL PROGRAMS FOR STUDENTS WITH DISABILITIES

**600 N. Lombard Street**
**Wilmington, DE 19801**
**302-454-2624**
**Website: www.christina.k12.de.us**

**PERSON IN CHARGE:** Jill Casey, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Inclusion program that focuses on community involvement, vocational training, functional academics, and life skills.

**OTHER LOCATIONS:** Call for other locations

**HOURS OF OPERATION:** 7:30 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 5 - 21; resident of Christina School District; moderate to severe intellectual disability

**AREA SERVED:** Christina School District

**OBTAINING SERVICE:** Call for information; Student must have an Individualized Education Program and be accepted into the Program through a referral process initiated by the student's IEP team.

**FEES:** None

# CHURCHMAN VILLAGE

**4949 Ogletown-Stanton Road**
**Newark, DE 19713**
**302-998-6900**

**PERSON IN CHARGE:** Dean Reid, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Nursing facility, which provides skilled, intermediate, custodial, and respite care. Rehabilitative and medical services offered including physical, occupational, speech, and outpatient therapy. Offers social, recreational, and spiritual services. Retirement apartments are available for the independent living.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# CITY FARE MEALS ON WHEELS

**St. Anthony's Community Center**
**1703 W. 10th Street**
**Wilmington, DE 19805**
**302-421-3734**

**PERSON IN CHARGE:** Erica Porter

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides LUNCH meals at strategically located group settings in New Castle County for Delawareans over age 60, particularly those with low incomes. Meals on Wheels are also delivered to eligible senior citizens across New Castle County.

**LOCATIONS:**

- Absalom Jones Senior Center, 310 Kiamensi Rd. Wilmington 19804 (302-995-7636
- Brandywine Senior Center, 3301 Green St., Claymont 19703 (302-798-7534)
- Claymore Senior Center, 504 S. Claymont St., Wilmington, 19805 (302-428-3172)
- Christiana Care, 700 Lea Blvd. 1st Floor, Main Bldg. Wilmington, 19802 9302-765-4191)
- Compton Towers, 325 E. Fifth St., Wilmington 19801 (302-429-6774)
- C & D, 100 Liberty Terrace, Newark 19702 (302-323-2630)
- De La Warr, 19 Lambson Lane, New Castle, 19720 (302-429-0581)
- Fraim, 669 S. Union Street, Wilmington 19805 (302-658-8420)
- Francis X. Norton Senior Center, 917 N. Madison St., Wilmington 19801 (302-594-9455)
- Jimmy Jenkins Senior Center, 23rd and Bowers Sts., Wilmington 19802 (302-764-9022)
- Jewish Community Center, 101 Garden of Eden Rd., Wilmington 19803 (302-478-5660)
- Los Jardines, 1000 W. 5th Street, Wilmington 19805 (302-652-6391)
- Maplewood, 501 S. Rodney Street, Wilmington 19805 (302-421-9198)
- M.O.T., 300 S. Scott Street, Middletown 19709 (302-378-4758)
- Mid-County, First Regiment Road, Wilmington 19808 (302-995-6728)
- New Castle, 400 South Street, New Castle 19720 (302-326-4209
- Oak Grove, 11 Poplar Avenue, Wilmington 19805 (302-998-1897)
- Parkview Apts., 1800 N. Broom St., Wilmington 19802 (302-429-7288)
- Peoples Settlement Association Senior Center, 408 E. 8th St., Wilmington 19801 (302-658-4133)
- Salvation Army Senior Center, 102 W. 5th St., Wilmington 19801 (302-658-0789)
- Sellers Senior Center, 500 Duncan Road, Wilmington 19809 (302-762-2050)
- South Wilmington Senior Adult Program, 451 Townsend St., Wilmington 19801 (302-655-7750)
- St. Anthony's Senior Center, 1703 W. 10th St., Wilmington 19805 (302-421-3736)
- St. Patrick's Center, 107 E. 14th St., Wilmington 19801(302-652-6219)
- Terry Apartments, 2400 N. Broom St., Wilmington 19802 (302-655-6661)
- West Center City Adult Center, 501 Madison St., Wilmington 19801 (302-658-5332)
- Wilmington Senior Center, 1901N. Market St., Wilmington 19801 (302-651-3400)
- Woodlea Apartments, 5500 Fairmont Drive, Wilmington 19808 (302-737-0315)

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call Centers for information

**FEES:** Donation of $2.00 requested per meal.

# CLAREMONT SCHOOL

**1501 Marsh Road**
**Wilmington, DE 19803**
**302-478-4531**

**PERSON IN CHARGE:** Stephani Richardson, Owner; Wendy Leary, Assistant Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private school and licensed child care center with small class size and low student-teacher ratio. Offers creative arts and age appropriate academics including music and movement, language arts, field trips, computer education and gardening. Also offers before and after school care for Carrcroft Elementary and summer camp for ages 6-8.

**HOURS OF OPERATION:** 7:00 a.m.-5:45 p.m., Mon.-Fri. (all year)

**ELIGIBILITY:** Ages 6 weeks-Kindergarten

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Monthly tuition

# CLAYMONT COMMUNITY CENTER

**3301 Green Street**
**Claymont, DE 19703**
**302-792-2757**
**Website: www.claymontcenter.org**

**PERSON IN CHARGE:** James R. Thornton, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Services include:** Food closet; individual, family, and group mental health counseling; academic tutoring; ESOL classes; health care for people who are uninsured or underinsured; senior activities; financial education; employment training & placement, alcohol and drug counseling; pre-school; after school care; day care; nutrition for infants and women; summer camp; juvenile probation; family assistance; volunteer opportunities, and community enrichment activities. **Programs and Agencies include:** Food Closet, Learning Center, Claymont Family Health Services, Claymont Counseling Center, Brandywine Senior Center, Open Door, Inc., Center for Business Growth, , State Division of Youth Rehabilitation Services, Delaware Financial Literacy Institute, WIC, Adopt-A-Family, Girls, Inc., Brandywine Child Care, Head Start, Professional Staffing Associates, Inc., Brandywine Counseling Services, Affinity Health and Medical Systems, and Consumer Credit Counseling of DE and MD.

**HOURS OF OPERATION:** 8 a.m.-9 p.m., Mon.–Thurs.; 8 a.m.-6 p.m. Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Varies by program and agency. Call first to inquire whether an appointment is required.

**FEES:** Varies by service and agency

# CLAYMONT STATE SERVICE CENTER (DSSC/DHSS)

**3301 Green Street**
**Claymont, DE 19703**
**302-792-6505**

**PERSON IN CHARGE:** Madonna Brooks, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of Social Services:** Financial Services, Medicaid, Purchase of Daycare Program, Food Stamps; **Division of State Service Centers:** Low Income Home Energy Assistance Program (LIHEAP), Emergency Assistance Services, Kinship Care, Teen Vouchers, Adopt-A-Family, Managed Care Program, Community Resource Assistance Services Program, Utility Assistance, Emergency Food and Shelter Program, Needy Family Fund, Crisis Alleviation, Diabetes Fund, and Information and Referral.

**HOURS OF OPERATION:** 7:30 a.m.–5:00 p.m., Mon.–Fri. (hours vary by program)

**ELIGIBILITY:** Open

**AREA SERVED:** Claymont

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

# CLAYMORE SENIOR CENTER, INC.

**504 S. Clayton Street**
**Wilmington, DE 19805**
**302-428-3170**
Fax: 302-254-4431
**Website:** www.claymoresc.org
**Email:** theclaymoresc@msn.com

**PERSON IN CHARGE:** Donna J. McPoland, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Fully equipped fitness center & shower rooms; recreational, educational, instructional programs; line dance instruction, YOGA, Tai Chi, low impact cardio, "Zumba Gold"; and Arthritis Foundation Chair exercise.

**HOURS OF OPERATION:** 6:30 a.m.-2:30 p.m., Monday-Friday

**ELIGIBILITY:** 50+

**AREA SERVED:** New Castle County and City of Wilmington

**OBTAINING SERVICE:** Call, walk in, email or website

**FEES:** No Membership Fee. $10 per month Fitness Fee and we are a "Silver and Fit" facility.

# THE CLINICAL PASTORAL COUNSELING PROGRAM OF KENT AND SUSSEX COUNTIES, INC.

**54 South State Street**
**Dover, DE 19901**
**302-632-8842**

**PERSON IN CHARGE:** Danny Cooper, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Clinical pastoral counseling services open to individuals, couples, and families; offers support groups based on a common theme, i.e., women's group on self-esteem; volunteer staff act as friend(s) for client; pre -marriage counseling in individual sessions or group format.

**OTHER LOCATIONS:**

- St. Luke's Episcopal Church, 202 N. North St., Seaford 19973
- Dover Presbyterian Church, 54 S. State St., Dover 19901
- St. Anne's Episcopal Church, Middletown 19709
- Calvary United Methodist Church, 301 S.E. Front St., Milford 19963
- Ebenezer United Methodist Church, 525 Poly Drummond Hill Rd., Newark 19711
- Connection Community Church, 100 West Green St., Middletown 19709

**HOURS OF OPERATION:** Milford, Thursday; Seaford, Wednesday; Dover, Monday and Tuesday; Middletown, Monday and Tuesday by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Kent, Sussex and New Castle Counties

**OBTAINING SERVICE:** Referral by clergy and former and present clients, call for information, call for appointment.

**FEES:** Sliding scale

# COKESBURY VILLAGE

**726 Loveville Road**
**Hockessin, DE 19707**
**302-235-6000**
**Website: www.actsretirementlife.org**

**PERSON IN CHARGE:** Robyn Crandall, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A senior citizen retirement facility offering Independent Living, Assisted Living, Skilled Health Care, and Alzheimer Care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 62 and over

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call Marketing (Debra Croker)

**FEES:** Entry fee, plus monthly service fee. No direct admissions to Assisted Living or Skilled Nursing Health Center.

# COLLABORATIVE EFFORT TO REINFORCE SUCCESS, INC. (C.E.R.T.S., INC.) ADULT ACTION CENTER

**New Castle County (Headquarters):**
**1501 Casho Mill Road, Suite 1**
**Newark, DE 19711**
**302-731-0301**
**Fax: 302-731-0201**
**www.certsinc.org**
**vturner@certsinc.org**

**Kent County:**
**699 South Carter Road, Suite 1**
**Smyrna, DE 19977**
**302-731-0301**
**Fax: 302-389-6652**

**PERSON IN CHARGE:** Vivian J. Turner, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The C.E.R.T.S., Inc. Adult Action Centers offers a unique day program experience that provides meaningful engagement through activities, outings, and programs tailored for individuals with severe, multiple disabilities. Each Adult Action Center provides a safe, nurturing, exciting environment and individualized activities based on participant choice with a low 3:1 participant to program staff ratio.

C.E.R.T.S., Inc. is the first MOVE® for Adults site in Delaware and now serves as a model site for others interested in the MOVE® program. Through the use of specialized walkers and other equipment, MOVE® (Mobility Opportunities Via Experience) helps our participants acquire increased strength and independence in sitting, standing, and walking in order for them to experience better health and enhanced personal dignity.

In addition to the MOVE® for Adults program, C.E.R.T.S., Inc. offers: Person-Centered Planning; Community Involvement, Assistive Technology, Full-time Onsite Nursing, Occupational Therapy, Physical Therapy, and Daily Activities such as sports, cooking pottery, art, gardening, music, and community outings.

**HOURS OF OPERATION:** Mon. – Fri., 8:30am – 3:30pm; Program hours, 9:00am – 3:00pm.

**ELIGIBILITY:** Adults with multiple, severe developmental and physical disabilities

**AREA SERVED:** New Castle County and Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** Fees are charged depending upon the level of assistance needed (typically paid by Medicaid).

## COLLEGE SCHOOL, THE

**University of Delaware**
**459 Wyoming Road**
**Newark, DE 19716**
**302-831-0222**
**Website: www.collegeschool.udel.edu**

**PERSON IN CHARGE:** Laura C. Dougherty, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Private educational program in a University setting for children (1st-8th grade) with learning differences; average of 10 students per class.

**HOURS OF OPERATION:** 8:00 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Children with learning differences/grades 1-8

**AREA SERVED:** Tristate area

**OBTAINING SERVICE:** Website: www.collegeschool.udel.edu

**FEES:** Yes

# COMMUNITIES IN SCHOOLS OF DELAWARE

**CEN DEL Building**
**101 W. Loockerman Street**
**Dover, DE 19904**
**302-678-4929**
**Website: www.cisdelaware.org**
**E-Mail: jpurcell@cesdelaware.org**

**PERSON IN CHARGE:** James Purcell

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Communities In Schools is a nationwide organization whose mission is to surround students with a community of support, and empower them to stay in school and achieve in life. Delaware's youth are dropping out of school in record numbers, and gaps in student performance among low-income and minority students continue to widen. In the wake of a call to action by educators, business leaders, and government officials, attention on these issues has generally focused on (and been limited to) academic issues. In schools throughout Delaware, organizations provide community-based, integrated student services as a way to help at-risk students–and their schools–succeed. These services, ranging from providing mentors to meeting health and counseling needs, vary by student, but by definition are systemically linked to school-based efforts to meet the health, safety and counseling needs of at-risk youth.

**HOURS OF OPERATION:** 8:30 a.m. - 4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# COMMUNITY DEVELOPMENT AND HOUSING;
# NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

**87 Reads Way**
**New Castle, DE 19720**
**302-395-5600**
**Website: www.nccde.org**

**PERSON IN CHARGE:** Sophia Hanson, General Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Section 8 Housing Program (federal funds provided for rent subsidies and low income families). The Community Development Block Grant Program gives low interest and deferred loans for home repairs. The Down Payment Settlement Assistance Program provides first-time homebuyers with help on down payment or settlement expenses.

**HOURS OF OPERATION:** 8:00 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Varies with program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information -- 302-395-5600

**FEES:** Income eligible grants and loans

# COMMUNITY LEGAL AID SOCIETY, INC.

**100 West Tenth Street, Suite 801**
**Wilmington, DE 19801**
**302-575-0660**

**840 Walker Road**
**Dover, DE 19904**
**302-674-8500**
**1-800-292-7980**

**20161 North Office Circle**
**Georgetown, DE 19947**
**302-856-0038**

**Website: www.declasi.org**

**PERSON IN CHARGE:** Daniel Atkins, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Civil legal services for low-income, elderly and disabled Delawareans. Civil (non-criminal) cases handled include: family, housing, domestic abuse, public benefits (Social Security, TANF, Food Stamps, and Medicaid). In addition, the Elder Law Program (ELP) and the **Disabilities Law Program (DLP)** serve the special needs of older clients and clients with disabilities. Types of legal services include advice, individual representation, and community legal education.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income, elderly, and disabled.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

# COMMUNITY RESOURCES AND RECREATION DIVISION; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

**New Castle County Gilliam Building**
**New Castle Corporate Commons**
**87 Reads Way**
**New Castle, DE 19720**
**302-395-5600**
**Website: www.nccde.org**

**PERSON IN CHARGE:** Jane Rattenni, Community Services Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation; sports; health and wellness; senior services; special events; and cultural activities for individuals, families, and communities. Also operates a senior center, art studio, community recreation centers at Brandywine Town Center, Appoquinimink, Garfield Park and Hockessin; the Rockwood Park and Museum; and the Carousel Park and Equestrian Center. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for youth, and sports leagues. Special Events include the Platinum Picnic; Sleep Under the Stars; Holiday Open House; and tours at Rockwood Park. New Castle County Department of Community Services offers farmers' markets, community gardens and offers varied volunteering opportunities.

**HOURS OF OPERATION:** Varies by program, generally 5-7 days per week

**ELIGIBILITY:** Open to all except where noted above.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Visit the website (www.nccde.org) or call 395-5600

**FEES:** Vary by program and services

# COMMUNITY SERVICES, NEW CASTLE COUNTY DEPARTMENT OF

**77 Reads Way**
**New Castle Corporate Commons**
**New Castle, DE 19720**
**302-395-5600**
**Website: www.nccde.org**

**PERSON IN CHARGE:** Sophia Hanson, General Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation; sports; library services; senior services housing programs; special events; and cultural activities for individuals, families, and communities. Operates ten library facilities and contracts with five libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, community recreation centers in Brandywine Town Center, Appoquinimink, Garfield Park, Hockessin, the Rockwood Mansion and Park which is open to the public and available to rent for special occasions, and the Carousel park and the Equestrian Center. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Special Events include the Platinum Picnic; Holiday Open House; and specialty tours at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities. The Department operates homeowner rehabilitation programs and offers down payment and settlement assistance loans to low and moderate income home buyers. Operates Section 8 Housing Choice Voucher Program for low income families.

**HOURS OF OPERATION:** Varies by program, generally 5-7 days per week

**ELIGIBILITY:** Open to all except where noted above

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Visit the website (www.nccde.org) or call 395-5600

**FEES:** Vary by program and services

# COMMUNITY SERVICES, OFFICE OF (DSSC/DHSS)

**Charles H. Debnam Building**
**Herman M. Holloway, Sr., Campus**
**1901 North Dupont Highway**
**New Castle, DE 19720**
**302-255-9875**
**Fax: 302-255-4463**

**PERSON IN CHARGE:** Monnica May, Senior Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Administering state agency for the following Federal programs targeted to low-income people in Delaware: Low-Income Home Energy Assistance Program (LIHEAP), the Community Services Block Grant (CSBG), and the Access and Visitation grant which provides safe exchanges and supervised visitation for victims and children in families experiencing domestic violence. Also administers emergency and transitional housing operations, food distribution, and taxpayer donations to the Emergency Housing Assistance Fund. Services are provided on a contractual basis with non-profit, community-based agencies and include: heating and cooling assistance, energy crisis intervention, emergency/transitional housing, food access, community leadership and resource development, case management for self-sufficiency, and other services that address the causes and conditions of poverty. Also houses an Adopt-A-Family.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** 200% of current Federal Poverty Level (FPL) income guidelines for LIHEAP, 125% of poverty for C809

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referrals are made to community based non-profit agencies. Call for information and listings of contracted service providers.

**FEES:** Access and Visitation charges a fee based on a sliding scale.

# COMPASSIONATE CARE HOSPICE

**465 East Marsh Lane, Suite 4**
**Newport, DE 19805**
**302-993-9090**
**Fax: 302-998-3469**
**1-800-219-0092**
**Website: www.cchnet.net**

**2016 Office Circle, Suite 2**
**Georgetown, DE 19947**
**1-302-856-1486**

**PERSON IN CHARGE:** Lisa Wheeler, RN, BSN, Program Director, Wilmington/New Castle; Steve Maiale, Program Director, Kent/Sussex

**STATUS:** Proprietary with Non-profit foundation

**SERVICE DESCRIPTION:** Hospice services including physician care, nursing care, social work services, spiritual counseling, volunteer support, nutritional counseling, bereavement support; oxygen, medical equipment and supplies, short-term respite care, short-term acute inpatient care, pain management and symptom control; provides supplemental care for residents of long-term care facilities.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Terminal illness/life limiting illness no restrictions on age, race, and income level

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by doctor, family, or facility

**FEES:** Covered by medicare/medicaid, HMO's, and most private insurances. No one is denied service due to inability to pay.

# CONNECTION GENERATIONS

**100 W. 10th Street, Suite 1115**
**Wilmington, DE 19801**
**302-656-2122**
**Toll Free: 877-202-9050**
**Fax: 302-656-2123**

**Website: www.connecting-generations.org**
**Email: mainoffice@connecting-generations.org**

**PERSON IN CHARGE:** Brian Gaerity, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers two programs that serve children and adults throughout Delaware: **Creative Mentoring** trains adult mentors who want to volunteer in a school or community mentoring program and partners with Delaware public schools and other organizations to create and support their mentoring programs; **Seasons of Respect** presents anti-bullying and character development workshops in elementary schools throughout Delaware.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; Some training classes and workshops on Saturdays and evenings.

**ELIGIBILITY:** Any adult who wishes to volunteer as a mentor or participate in a workshop. Any school that would like to offer the free Creative Mentoring or Seasons of Respect programs to their students.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or visit website for information and on-line application: www.connecting-generations.org.

**FEES:** Only for services to private organizations.

# CONNECTIONS COMMUNITY SUPPORT PROGRAMS, INC.

**500 West Tenth Street**
**Wilmington, DE 19801**
**1-866-477-5345**
**Fax: 302-984-3324**
**Website: www.connectionscsp.org**
**Email: ataylor@connectionscsp.org**

**PERSON IN CHARGE:** Catherine Devaney McKay, MC

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a comprehensive array of healthcare, housing, and employment opportunities that help individuals and families achieve their own goals and enhance our communities.

**OTHER LOCATIONS:**

- 801 N. West Street, Wilmington 19801
- 1423 Capitol Trail, Building 3, Newark 19711
- 222 N. DuPont Pkwy, Smyrna 19977
- 698 South Bay Road, Dover 19901
- 123 Pennsylvania Avenue, Seaford 19973
- 24823 John J. Williams Highway, Millsboro 19966
- 2205 Silverside Road, Suite 5, Wilmington 19810

**HOURS OF OPERATION:** Most services operate 24 hours/7 days per week. Call 1-866-477-5345 from 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with mental health and substance use disorders, individuals in need of treatment for opioid dependence or DUI are eligible for outpatient services. Prior authorization and referral are required for other services including Assertive Community Treatment, services for intellectual disabilities, and employment support.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in. Call for information.

**FEES:** Sliding scale based on income and need.

# CONNECTIONS HOUSING PROGRAMS FOR HOMELESS ADULTS

**3821 Lancaster Pike**
**Wilmington, DE 19805**
**302-984-3380, ext. 1116**
**Website: www.connectionscsp.org**
**Email: info@connectionscsp.org**

**PERSON IN CHARGE:** Sara Weimer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Permanent housing for chronically homeless adults.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Chronically homeless adults. Some programs target chronically homeless adults with HIV/AIDS.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referrals come from Centralized Intake. Consumers should begin process by calling 302-654-0126.

**FEES:** Rental charges based on income.

# CONTACT LIFELINE, INC.

**P.O. Box 9525**
**Wilmington, DE 19809**
**302-761-9800**

**P.O. Box 61**
**Milford, DE 19963**
**302-422-1154**

**Crisis Helpline/Rape Crisis Services:**
**Statewide: 1-800-262-9800**

**Website: www.contactlifeline.org**

**PERSON IN CHARGE:** Jackie B. Cousin, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: CRISIS Helpline:** provides immediate statewide toll-free 24-hour access to suicide prevention telephone counseling, crisis intervention, information and referral services to anyone in need. Provides public education on crisis intervention/suicide prevention. **Rape Crisis Services:** Provides comprehensive statewide services to victims of sexual assault. Services include: statewide toll-free 24-hour telephone counseling, accompaniment services at hospital emergency rooms, police, and courts; short-term individual counseling support for victims and families, support groups for victims, public education on sexual assault and rape prevention. **Sexual Assault Network of Delaware (SAND):** Voluntary network of law enforcement professionals, sexual assault nurse examiners, victim advocates, and volunteers charged with raising public awareness and ensuring the availability of sufficient services for victims of sexual assault.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

# CORNERSTONE SENIOR CENTER

**3135 Summit Bridge Road (Rt. 896)**
**Glasgow/Bear, DE 19701**
**302-836-6463**
**Email: vplus4@aol.com**

**PERSON IN CHARGE:** Victoria Ponce

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides noontime meals, arts and crafts, speakers, movies, book exchange, day trips, oil painting, jewelry, ceramics, watercolors, exercise, and sharing groups.

**HOURS OF OPERATION:** 9:30 a.m.–3:00 p.m., Mon.–Fri.; some evening classes

**ELIGIBILITY:** Ages 50 and over or disabled

**AREA SERVED:** Bear, Glasgow, Kirkwood

**OBTAINING SERVICE:** Call or walk in

**FEES:** Lunch $3.00; various charges for crafts

# CORRECTION, DEPARTMENT OF (DOC)

**Central Administration Office**
**245 McKee Road**
**Dover, DE 19904**
**302-739-5601**
**Website: www.state.de.us/correct**

**PERSON IN CHARGE:** Robert M. Coupe, Commissioner

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Responsible for administering the state's adult correctional services. Provides five levels of supervision with the most restrictive being incarceration (level 5), and the least restrictive being unsupervised probation (level 1). Levels 4-1 are primarily community-based services that include work release, supervised custody, halfway house, house arrest, residential drug treatment, intensive supervision, probation/parole, and unsupervised probation.

**LOCATIONS:**

**Administrative Offices:**

- Delaware Correctional Industries (302-857-6411)
- Employee Development Center, 245 McKee Rd., Dover 19904 (302-739-5100)
- Human Resource Office, 245 McKee Rd., Dover 19904 (302-739-5298)
- Office of the Commissioner, 245 McKee Rd., Dover 19904 (302-739-5234)

**Adult Correction Institutional Services:**

- James T. Vaughn Correctional Center, 1181 Paddock Rd., Smyrna 19977 (302-653-9261).
- Inmate visit scheduling (out-of-State): (302-653-4828).
- Toll free in Delaware: inmate names A-J: (1-800-282-8602)
- Toll free in Delaware: inmate names K-Z (1-800-722-0252).
- Howard R. Young Correctional Institution, 1301 E. 12th St., P.O. Box 9279, Wilmington 19801 (302-429-7700; Inmate visits: 302-575-0330)
- Sussex Correctional Institution, Route 113, Box 500, Georgetown 19947 (302-856-5280; Inmate visits: 302-856-5545)
- Delores J. Baylor Women's Correctional Institution, 660 Baylor Rd., New Castle 19720 (302-577-3004; Inmate visits: 302-577-5837)

**Adult Correction Community Services:**

- Northern New Castle County Probation and Parole Office, 314 Cherry Lane, New Castle 19702 (302-577-3443)
- Plummer Community Correctional Center, 38 Todds Lane, Wilmington 19805 (302-761-2800)
- Georgetown Probation & Parole, 22855 DuPont Blvd., Georgetown 19947 (302-856-5243)
- Seaford Probation & Parole; Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2016)
- Dover Office of Probation and Parole, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Community Correctional Center, 23207 Dupont Blvd., Box 700, Georgetown 19947(302-856-5790)
- Morris Community Correctional Center, 300 Water St., Dover 19901 (302-739-4758)
- Central Violation of Probation Center, 875 Smyrna Landing Rd. Smyrna 19977 (302-659-6100)
- Sussex Violation of Probation Center, 23207 Dupont Blvd., P.O. Box 700, Georgetown 19947 (302-856-5790)
- New Castle Office of Probation and Parole, 26 Parkway Circle, New Castle 19720 (302-323-6050)
- Kent Probation and Parole Day Reporting Center, 511 Maple Parkway, Dover 19901 (302-739-2338)
- Sussex Day Reporting Center, 317 N. Dupont Hwy., Georgetown 19947 (854-6994)
- Webb Community Correction Center, 200 Greenbank Rd., Wilmington 19808 (302-995-6129)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral

**FEES:** None

# COSMETIC & RECONSTRUCTIVE SUPPORT (CRS™)

**National Coalition Against Domestic Violence (NCADV)**
**1 Broadway, Suite B210**
**Denver, CO 80203**
**1-303-839-1852x109**
**844-NCADVCRS or 844-622-38277**
**Website: www.ncadv.org**
**Email: nmartinez@ncadv.org**

**PERSON IN CHARGE of NCADV:** Ruth M. Glenn
**PERSON IN CHARGE OF CRS™:** Natalie A. Martinez
**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Cosmetic & Reconstructive Support (CRS™) of NCADV was created to connect survivors of domestic violence to medical associations and professionals. Assistance is available for those who need medical treatment or services to repair injuries inflicted by an abusive spouse or intimate partner. Currently, NCADV assists applicants with the application process to two medical programs. FACE TO FACE and Reconstructing Hope. We also refer those in need of different services to other entities, associations and organizations

**Other Locations: N/A**

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Adult survivors of domestic violence.

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Individuals and agencies may visit our website at www.ncadv.org/about-us/our-programs/cosmetic-surgery/, Read the program description and download the application; or call: 844-NCADVCRS

**FEES:** None

## COUSELING SERVICES, INC.

**18-C Trolley Square**
**Wilmington, DE 19806**
**302-894-1477**
**Website: http://WOLSKEE.COM**

**PERSON IN CHARGE:** Ron Wolskee, L.C.S.W., Clinical Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Adults. Individual counseling, EAP, sexual assault, anger management, and impulse control.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.–Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# COUNTRY HOUSE (FORMERLY METHODIST COUNTRY HOUSE)

**4830 Kennett Pike**

**Wilmington, DE 19807**

**302-654-5101**

**Website: www.actscountryhouse.org**

**PERSON IN CHARGE:** Terri White, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior citizen retirement facility offering housekeeping, dining services, health care services, activities, and maintenance.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 65 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# COUNTRY REST HOME, INC.

**12046 Sunset Lane**
**Greenwood, DE 19950**
**302-349-4114**
**Website: www.countryresthome.com**

**PERSON IN CHARGE:** Mark Yoder, Jr., Owner and Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Intermediate care facility with 56 bed capacity. Private pay only.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Delaware and Maryland

**OBTAINING SERVICE:** Call for information

**FEES:** $209.59 - $221.10 daily rate

# COURTLAND MANOR NURSING HOME

**889 S. Little Creek Road**
**Dover, DE 19901**
**302-674-0566**
**Website: www.courtlandmanor.com**

**PERSON IN CHARGE:** Nathan Millman, NHA, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Skilled and intermediate inpatient care. Medicare, Medicaid, and V.A. certified. Respite care (less than two weeks) available.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Free of "active" communicable disease; not in need of active psychiatric care or individualized treatment plan for mental retardation. Age 16 and over with care needs which can be met by facility.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# CRIMINAL JUSTICE COUNCIL

**Carvel State Office Building**
**820 N. French Street, 10th floor**
**Wilmington, DE 19801**
**302-577-5030**
**Website: http://www.state.de.us/cjc**

**PERSON IN CHARGE:** Christian Kervick

**STATUS:** Public

**SERVICE DESCRIPTION:** Coordinates and plans for the criminal justice system; distributes and administers crime fighting funds; and provides technical assistance, information, training, and statistics to criminal justice agencies. Also conducts public education.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Interested agencies

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## CROHN'S & COLITIS FOUNDATION OF AMERICA

**150 Monument Road**
**Suite 402**
**Bala Cynwyd, PA 19004**
**215-396-9100**
**Website: www.ccfa.org**
**Email: philadelphia@ccfa.org**

**PERSON IN CHARGE:** Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and education services.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# CROSSROADS OF DELAWARE

**109 W. 7th Street**
**Wilmington, DE 19801**
**302-652-1405**
**Email: mabarbieri28@comcast.net**

**10 SW Front Street**
**Milford, DE 19963**
**302-420-6565**

**PERSON IN CHARGE:** Michael A. Barbieri

**STATUS:** For profit

**SERVICE DESCRIPTION:** Outpatient substance abuse treatment program. Provides adolescent full day program, intensive outpatient, outpatient, wrap services, and specialty groups. Provides intensive outpatient and outpatient for adults.

**HOURS OF OPERATION:** 8:00 a.m.-8:00 p.m., Mon.-Thurs.; 8;00 a.m.-6:00 p.m., Fri.

**ELIGIBILITY:** Over 12

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Sliding scale, vary by service

# CYSTIC FIBROSIS FOUNDATION

**2004 Sproul Road, Suite 208**
**Broomall, PA 19008**
**610-325-6001**
**Website: www.CFF.ORG/chapters/delawarevalley**
**Email: del-valley@CFF.ORG**

**PERSON IN CHARGE:** Eileen Miley, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Supports and accredits care centers offering diagnosis services and comprehensive treatment for persons with CF and their families. Provides **grants** to scientists to conduct CF research. Funds its own Research Development Program network of **CF research centers** at universities and medical schools to discover new ways to find a cure. Supports and governs the many stages of drug development and clinical evaluation of CF therapies. Funds **clinical trials**. Offers matching grants to biotechnology companies for the development of new CF drug treatments.

**HOURS OF OPERATION:** 8:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware Valley (South Jersey, Delaware and Philadelphia area)

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment, email.

**FEES:** Event ticket fees to attend certain events and sponsorship available for all events. Please visit website for more information.

# DART FIRST STATE/DELAWARE TRANSIT CORPORATION (DTC)

**119 Lower Beech Street**
**Suite 100**
**Wilmington, DE 19805**
**Administrative Offices: 302-577-3278**
**Information: 800-652-3278, Option #1**
**Reservations: 800-652-3278, Option #3**
**Customer Relations: 800-652-3278, Option #2**
**Website: www.DartFirstState.com**

**PERSON IN CHARGE:** John Sisson, Chief Executive Officer

**STATUS:** Subsidiary, Delaware Department of Transportation

**SERVICE DESCRIPTION:** Provides public bus and passenger rail transportation services throughout the state including para-transit services. Special programs are available for persons with disabilities and senior citizens.

New Castle County routes operate Monday through Friday offering rush hour, mid-day, limited late night service and limited Saturday and Sunday service. Kent County routes operate Monday through Friday, 6 am to 9 pm, with limited Saturday service. Sussex County routes operate Monday through Friday from 6 am to 11 pm. All buses are equipped with wheelchair lifts and bike racks.

Inter-county service – Routes 301 and 303 operate weekdays, providing connections to all three counties. There is express and limited Saturday service between Wilmington and Dover.

Seasonal service at Delaware beaches – Resort Transit operates daily between Memorial Day weekend and mid-September providing service to Lewes, Rehoboth Beach, Dewey Beach, Bethany Beach, South Bethany Beach, Fenwick Island, and Ocean City, Maryland. Beach Connection, Route 305, operates Fridays, Saturdays, Sundays and holidays from Memorial Day weekend to Labor Day weekend; connecting New Castle and Kent Counties to DART's Resort Park & Ride in Rehoboth.

SEPTA Wilmington-Newark train operates Monday through Friday, offering rush hour, mid-day and evening service between Center City, Philadelphia and Delaware's four stations: Claymont, Wilmington, Fairplay at Churchman's Crossing and Newark, with limited Saturday and Sunday service to and from Claymont and Wilmington.

**DART First State Para-transit:** Specialized door-to-door transportation to eligible elderly and disabled individuals; accepts pre-purchased strip tickets or cash; fees: effective: 7/1/2015 – ADA Para-transit fare is $4.00; Non – ADA Demand Response is $5.00 (if both the beginning and ending points of a trip are within the ¾ mile of a local fixed route during the days and hours the route operates; it is an ADA Para-transit trip and the fare is $4.00. If not, it is a Non – ADA Demand Response trip, resulting in a $5.00 fare).

**DART First State Visually Impaired Service:** Free fixed-route bus service to legally blind passengers with photo identification card from Division of the Visually Impaired; parents/guardians of blind children must pay full fare unless over 65.

**DART First State Reduced Fare Program:** Reduced fare for disabled riders and senior citizens, 65 years or older; cards purchased at most downtown banks, senior center, the Transportation Stores at Wilmington Amtrak Station, 718 N. Market St. Mall, and at the DART First State Office; parents or guardians of disabled children must pay full fare unless over 65; Fees: cash-$.80; reduced fare DART Card, $14.00; must show MediCare or DART Reduced Fare ID Card when boarding bus.

**DART First State Senior Citizens Affordable Taxi (S.C.A.T.):** Alternative transportation for senior citizens 65 or older and ambulatory disabled citizens; subsidizes 50% of fare for trips made with participating taxi-cab providers; certification required, call 1-800-652-3278, Option #2 for application; Fees: $10 book of S.C.A.T. tickets can be purchased for $5.00. For more information and forms, please visit www.DartFirstState.com.

**DART First State Pedal and Park Bicycle Locker Program:** Free access to bicycle lockers located at various Park & Ride lots throughout New Castle County (Rt. 896 & 4, Rt. 273 & 7, Rt. 100 & 52, Prices Corner and Newark, Fairplay at Churchman's Crossing, Claymont train station and Newark Transit Hub). Enables riders to ride to a lot, store bike, and catch bus or car pool. Agreement options include 1-month, 3-month, or 6-month term, and each term requires a $10.00 key deposit. Call 1-800-652-3278 for an agreement.

**DART First State RideShare Delaware:** Provides carpool matching service; Guaranteed Ride Home Program and Business Partners in Transit; Call toll-free 1-888-RIDE-MATch (1-888-743-3628) or visit www.ridesharedelaware.org.

**DART First State Travel Training Program:** Free service to help familiarize, orient, and teach the general public, senior citizens, and disabled persons to use the fixed route transit system effectively; individual and group training provides assistance and instruction in route planning, schedule reading, bus orientation, and safety while eliminating anxiety or apprehension; Call 302-739-3278 for all counties. Hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

**HOURS OF OPERATION:** Administrative Hours: Mon.-Fri., 8:00 a.m.-4:30 p.m.; Information Center (telephone) Hours: Mon.-Fri., 6:00 a.m.-8:30 p.m., Sat., 8:00 a.m.-5:30 p.m., Sun. 8:00 a.m.–5:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 800-652-3278 for schedule and fare information or visit website at www.DartFirstState.com.

**FEES:** Yes

# DAWN CAREER INSTITUTE, LLC

**Administrative Office**
**Building 105**
**3700 Lancaster Pike**
**Wilmington, DE 19805**

**302-633-9075**
**Fax: 302-633-9077**
**Website: www.dawncareerinstitute.edu**
**E-Mail: scarney@dawncareerinstitute.edu**

**PERSON IN CHARGE:** Carl Spatocco, Campus President,

**STATUS**: For profit

**SERVICE DESCRIPTION:** Nationally accredited by the Accrediting Commission for Career Schools and Colleges, Dawn Career Institute offers career-specific education in some of today's fastest-growing industries. Students are prepared to succeed by combining classroom online education with hands-on laboratory training. Training is provided in the following areas: Esthetician (Skin Care Specialist), Massage Therapist, Personal Fitness Trainer, Medical Assistant, Medical and Dental Biller/Health Insurance Claims Examiner, Medical Administrative Specialist, Pharmacy Technician, Dental Assistant, Nurse Assistant, and Health Information Technology.

**HOURS OF OPERATION:** 8:30 a.m.-7:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County, On-Line

**OBTAINING SERVICE:** Walk-In, Call for information, Call for Appointment, Referral

**FEES:** Tuition

# DELAWARE 2-1-1 (FORMERLY DELAWARE HELPLINE)

**625 N. Orange Street, Third Floor**
**Wilmington, DE 19801**
**Phone: 2 – 1 – 1 or 302-416-4777**
**Out of State: 1-800-560-3372**
**Website: http://www.delaware211.org**

**PERSON IN CHARGE:** Donna Snyder White, Director 2-1-1

**STATUS:** Public

**SERVICE DESCRIPTION:** Statewide telephone information and referral service providing Delawareans with information to over 2,000 health and human service programs. Delaware 2-1-1 is a nonprofit agency assisting people who are in a crisis or facing a problem in accessing needed community services. It also serves as the Foster Care Information line, the Screening for Life line, the Earned Income Tax Credit Information line and the Cancer Helpline.

**HOURS OF OPERATION:** 8:00 a.m.–9:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information and referrals

**FEES:** None

# DELAWARE ADOLESCENT PROGRAM, INC.

| | | |
|---|---|---|
| **2900 North Van Buren Street** | **185 South Street** | **26351 Patriots Way** |
| **Wilmington, DE 19802** | **Camden, DE 19934** | **Georgetown, DE 19947** |
| **302-764-9740** | **302-697-0356** | **302-297-0370** |

**Website: www.dapi.org**

**PERSON IN CHARGE:** Lucy O'Donnell, Executive Director

**STATUS**: Not for profit

**SERVICE DESCRIPTION:** Comprehensive service program for pregnant teenagers and adolescent parents which includes continuing education (grades 6-12); medical care coordination; social services (individual, group and family counseling); day care (one week to 4 years of age); counseling in child development; nutrition; and prevention programs in the schools.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m. Mon.-Fri. (school)
8:00 a.m.-4:00 p.m. Mon.-Fri. (day care)

**ELIGIBILITY:** Pregnant or parenting girls, ages 12-19, grades 6-12, State residents

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# DELAWARE ASSOCIATION FOR CHILDREN OF ALCOHOLICS

**P.O. Box 344**
**Wilmington, DE 19707**
**302-656-5554**
**Fax: 1-877-302-ACOA (2262)**
**Website: www.DACOA.org**

**PERSON IN CHARGE:** Barbara Ridge, Ph.D., LCSW, CADC

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** State chapter of the National Association for Children of Alcoholics. Goals are to promote public awareness of the special problems and needs of members of alcoholic families; to provide training and information to professionals; and to advocate for appropriate prevention and treatment services for this population. The office has information on self help groups. Workshops are available for care providers.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Children of all ages from alcoholic or otherwise dysfunctional families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

# DELAWARE BREAST CANCER COALITION

**New Castle County:**
**111 W. 11th Street, Suite 3**
**Wilmington, DE 19801**
**302-778-1102**

**Kent County:**
**165 Commerce Way, Suite 2**
**Enterprise Business Park**
**Dover, DE 19904**
**302-672-6435**

**Sussex County:**
**Red Mill Center**
**16529 Coastal Highway**
**Suite 116**
**Lewes, DE 19958**
**302-644-6844**

**Toll Free Number: 1-866-312-3222**
**Women's Mobile Health Screening Toll Free Number: 1-888-672-9647**
**Website: www.debreastcancer.org**
**Email: dbcc@debreastcancer.org**

**PERSON IN CHARGE:** Victoria Cooke, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Delaware Breast Cancer Coalition is the only statewide breast cancer organization in Delaware and has office locations in Wilmington, Dover and Lewes, serving all three counties. Utilizing a comprehensive strategy, DBCC addresses the spectrum of breast health issues through awareness, outreach, education, support, mentoring, screening and advocacy. Programs include the Annual Breast Cancer Update Conference, featuring the latest information on breast cancer and advocacy; Living and Giving Exhibit; Taking Care of Ourselves (Lesbians and Women Who Partner with Women); Survivor Peer Mentor Support (supporting newly diagnosed and providing education about clinical trials) and Women's Mobile Health Screening Van.

**HOURS OF OPERATION:** Wilmington, 9:00 a.m.–5:00 p.m., Mon.–Fri.; Dover, 8:30 a.m.–6:00 p.m., Mon.–Fri.; Lewes, 9:00 a.m.-5:00 p.m., Mon.-Fri. (times may vary)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** None

# DELAWARE CENTER FOR DISTANCE ADULT LEARING, INC. (DCDAL)

**160 Greentree Drive**
**Suite 104**
**Dover, DE 19904**
**302-883-0420**
**Website: www.dcdal.org**
**Email: daad@dcdal.org**

**PERSON IN CHARGE:** Catherine Kipp, Administrator

**STATUS:** Open

**SERVICE DESCRIPTION:** On-line high school for out of school adults seeking high school diploma (James H. Groves) or GED.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Delaware resident, 16 years of age or older, and withdrawn from traditional school.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or visit website for information

**FEES:** $40.00 per semester for Groves, GED preparation is free.

# DELAWARE CENTER FOR JUSTICE INCORPORATED

**100 West Tenth Street, Suite 905**
**Wilmington, DE 19801**
**302-658-7174**
**Website: www.dcjustice.org**

**PERSON IN CHARGE:** Ashley Biden, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information and advocacy agency for issues in criminal justice with special emphasis on adult corrections, juvenile justice, victims of crime, and legislative monitoring; services to juvenile/adult offenders and victims of crime; recruits and trains volunteers for adults and juveniles incarcerated in Delaware institutions.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. (evening and weekend hours by appointment)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide
**OBTAINING SERVICE:** Call for information

**FEES:** None

# DELAWARE COMMISSION FOR WOMEN

**Carvel State Building**
**820 N. French St., 4th Floor**
**Wilmington, DE 19801**
**302-577-5287**
**Fax: 302-577-7113**

**Dover Office:**
**861 Silver Lake Blvd. Suite 145**
**Dover, DE 19904**
**302-760-7034**

**Website: www.commissionforwomen.delaware.gov**

**PERSON IN CHARGE:** Romona S. Fullman, Esq., Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Organizes and convenes focused workshops, conferences, and public forums. Publishes informational materials and resources on topics important to women. Improves women's access to community, state, and national programs and services. Monitors legislation, serves as policy advisors, and advocates for the advancement of issues involving women. Facilitates collaboration among women's organizations, government, business, and community based agencies for the advancement of the interests of women and their families.

**OTHER LOCATION:** Cannon Building, 861 Silver Lake Blvd., Suite 145, Dover 19904 (760-7034)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# DELAWARE COMMUNITY REINVESTMENT ACTION COUNCIL, INC.

**601 North Church Street**
**Wilmington, DE 19801**
**302-298-3250; Toll free: 877-825-0750, Ext. 100**
**Website: www.dcrac.org**
**Email: rrangan@dcrac.org**

**PERSON IN CHARGE:** Rashmi Rangan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Bilingual Agency – informs and educates on money matters; provides access to representation in tax cases; serves at-risk homeowners through foreclosure prevention; help first-time home buyers become home owners; and assists with fair housing/lending complaints.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Evenings and weekends by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment.

**FEES:** None

# DELAWARE COOPERATIVE EXTENSION, UNIVERSITY OF DELAWARE

**New Castle County Extension Office**
**461 Wyoming Drive**
**Newark, DE 19716-1303**
**831-8956**

**Kent County Extension Office**
**69 Transportation Circle**
**Dover, DE 19901**
**730-4000**

**Sussex County Extension Office**
**Elbert N. and Ann V. Carvel Research and Education Center**
**16483 County Seat Highway**
**Georgetown, DE 19947**
**856-2585**

**Website: http://extension.udel.edu**

**PERSON IN CHARGE:** Dr. Michele Rodgers, Associate Dean, Extension and Outreach Director, UD Cooperative Extension

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides research based information and education to citizens. Programs are an outreach of the University of Delaware and include agriculture, home horticulture, financial management and planning, leadership development, and community resource development. The **Family and Consumer Science Education Program** provides educational programs related to the family and home, including financial management, food and nutrition, family well-being, child and youth development, and food safety. **Expanded Food and Nutrition Education Program** provides low-income families with assistance in planning, purchasing, and preparing meals to help them acquire skills to improve diets; targets families with young children**. 4-H Youth Program** offers informal out-of-school educational enrichment programs for ages 5-19. Horticulture Programs provides education and guidance regarding home vegetable and landscape gardening. **OTHER LOCATION**: Delaware State University, Dover 19901 (736-4929): Family Living (739-5156); 4-H (739-5157)

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. (hours by location)

**ELIGIBILITY:** Open

**AREA SERVED**: Statewide

**OBTAINING SERVICES:** Call for information

**FEES:** Depends on program

# DELAWARE COUNCIL ON GAMBLING PROBLEMS, INC.

**100 West Tenth Street, Suite 303**
**Suite 303**
**Wilmington, DE 19801-1642**
**302-655-3261**

**37201 Rehoboth Avenue**
**Ext. Unit 3**
**Rehoboth Beach, DE 19971**
**302-226-5041**

**1-888-850-8888 (24-hour Helpline)**
**Website: www.dcgp.org**

**PERSON IN CHARGE:** Arlene M. Simon, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides public information and education about compulsive gambling to schools, community groups, and individuals. Professional training available in identification, referral, and treatment of compulsive gamblers and their families. Bi-monthly newsletter and other literature available at no cost. Crisis Helpline, outpatient treatment.

**HOURS OF OPERATION:** Wilmington Office: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Rehoboth Beach Office: Call for information

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

# DELAWARE EARLY CHILDHOOD CENTER

**Lake Forest South B Elementary School**
**Mispillion and West Streets**
**Harrington, DE 19952**
**302-398-8945**
**Fax: 302-398-8983**
**Website: www.lf.k12-de.us/decc**

**PERSON IN CHARGE:** Tanya M. Robinson, Ed.D, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides comprehensive, coordinated, and high quality services and support for young children and their families. **Early CHOICES:** Special education and related services for children with developmental delays or disabilities who are 3 and 4 years old in Capital and Lake Forest School Districts. **Little Spartans Early Learning Center:** Preschool for 3-5 year-olds in Lake Forest community. **Early Childhood Assistance Program:** Comprehensive preschool program for 4-year-old children and their families in Capital, Lake Forest, Cape Henlopen, and Seaford School Districts. **Parents as Teachers:** Parenting education and family support services for parents of children newborn to 5-years-of-age in Kent and Sussex Counties. **Early Intervention Services:** Developmental services for children with developmental delays or disabilities ages birth to 3 and their families, referred by Child Development Watch. **New Directions Early Head Start-Kent County:** Home, community, and center-based services for pregnant women and families of children birth to three through partnership with the University of Delaware to serve 60 infants, toddlers, and their families. **Supportive Sprouts**: Home visiting program for families of young children.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** None

# DELAWARE ECUMENICAL COUNCIL ON CHILDREN AND FAMILIES, INC.

**240 N. James Street, Ste. #111**
**Wilmington, DE 19804**
**302-225-1040**
**Parent Helpline: 302-225-3011**
**Fax: 302-225-1041**
**Website: www.deccf.org**
**Email: deccf@aol.com**

**PERSON IN CHARGE:** Robert P. Hall, M.Div., FAPA, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Healthy Congregations—**Health promotion and public health education on important health status and systems issues, including the distribution of informational resources, the implementation of educational workshops, and conferences for both laity and clergy. Issues covered include adult immunizations, asthma, breast cancer, cervical cancer, child safety, diabetes, family violence, heart disease and stroke, infant and childhood immunizations, prostate cancer, and substance abuse. **Faith in Action ® (Interfaith Volunteer Caregivers)—**Volunteer assistance for individuals and families affected by chronic disease, disability, frailty, or victimization to keep many chronically ill, disabled, and elderly Delawareans independent. Services include befriending, homemaking assistance, medical transportation, referral agency, respite care, supportive listening, and telephone reassurance. **Parents Anonymous ® —**Weekly parent mutual support group meetings led by participants who are assisted by professional facilitators. There are corresponding group programs for children. Parents Anonymous® has been cited by agencies of the federal government as an effective family strengthening and child protection program. There are four guiding principles: parent leadership, mutual support, shared leadership, and personal growth. **Health Ambassadors—**Lay health advisors in faith communities and related community-based organizations. They act as resource persons in their communities on issues of health, especially those pertaining to women's health. These volunteers function as community educators and advocates for healthier lifestyles. **Aging Parents®—** Seminars for adult children preparing to care for aging parents. The various workshops cover topics ranging from family dynamics to financial planning to coping with stress to medical issues. **Healthy Marriage—** Community education and leadership development on the skills required to form and sustain healthy marriages and strong relationships. This includes professional training for clergy and others who work with couples to prepare for marriage. **People in Focus (Covering Congregations)**—Helping individuals and families to identify, access and utilize appropriate health care financing, including publicly-funded health insurance and other programs. This initiative includes public education, professional training, and individual and family consultations.

**OTHER LOCATIONS:** Kent and Sussex Counties, call 1-855-613-2110 or 650-8573 (Southern Kent and Northern Sussex Counties).

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. (Wilmington); other hours by appointment—downstate hours vary by site.

**ELIGIBILITY:** Varies by program; includes children and elderly at risk or with special needs and their families, parents, and family caregivers under stress.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None, but donations accepted

# DELAWARE FAMILY CENTER

**3608 Lancaster Pike**
**Wilmington, DE 19805**
**302-995-9600**
**Website: www.DelawareFamilyCenter.com**
**Email: Wesley@delawarefamilycenter.com**

**PERSON IN CHARGE:** Wesley Bowman/Diana Terrell, Ph.D., Directors

**STATUS:** For profit

**SERVICE DESCRIPTION:** Outpatient psychotherapy for individuals, couples, and families (child, adolescent, and adult).

**HOURS OF OPERATION:** 8:00 a.m.-7:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, referral, call for appointment

**FEES:** Vary by therapists. Insurance, medicare, Medicaid, or self-pay

# DELAWARE FUTURES, INC.

**Program Site:**
**1104 N. Adams St.**
**Wilmington, DE 19801**
**302-652-8609**
**Fax: 302-652-8613**

**Website: www.delawarefutures.org**
**Email: ehouston@delawarefutures.org**

**PERSON IN CHARGE:** Evette Houston, Executive Director

**STATUS:** Not-for-profit

**SERVICE DESCRIPTION:** Provides academic, social, motivational support and cultural enrichment that empowers economically disadvantaged high school students to recognize and fulfill their unrealized potential and become matriculated college students.

**HOURS OF OPERATION:** Sept. through May: 9:30 a.m.-4:30 p.m., Mon., Wed., Friday; 12 p.m.-8:00 p.m., Tues., Thurs.; June through Aug.: 9:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** High school youth, economically disadvantaged (per federal guidelines for free or reduced

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Enrollment

**FEES:** None

# DELAWARE GUIDANCE SERVICES FOR CHILDREN AND YOUTH, INC.

**1213 Delaware Avenue**
**Wilmington, DE 19806**
**302-652-3948**
**Fax: 302-652-8297**
**Website: www.delawareguidance.org**

**PERSON IN CHARGE:** Bruce Kelsey, LCSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Full service multidisciplinary behavioral health services including evaluations and assessment: individual, family, group therapy; and interagency consultations. Sexual abuse counseling for victims, perpetrators, and families. School-based counseling. Intensive Outpatient Treatment Services; Crisis Services; Day Treatment Services.

**OTHER LOCATIONS:**

- Suites 1208, Drummond Plaza, Kirkwood Hwy., Newark (302-455-9333)
- 103 Mont Blanc Blvd., Dover (302-678-3020)
- 31168 Learning Lane, Lewes 19958 (302-645-5338)
- 900 Health Services Drive, Seaford 19973 (302-262-3505)

**HOURS OF OPERATION:** 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.

**ELIGIBILITY:** Children and youth with behavioral or emotional disorders. Day treatment: ages 6-14, residents of Kent and Sussex counties who have already received outpatient counseling.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service, sliding scale

# DELAWARE HIV CONSORTIUM

**100 West Tenth Street, Suite 415**
**Wilmington, DE 19801**
**302-654-5471**
**Website: www.delawarehiv.org**
**Email: phoule@delawarehiv.org**

**PERSON IN CHARGE:** Peter Houle

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Housing assistance, emergency client assistance, referrals, client advocacy, integrated policy and planning, case management and fundraising.

**HOURS OF OPERATION:** 8:15 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-1:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

# DELAWARE HOSPICE, INC.

**New Castle County Office:**
**16 Polly Drummond Center, 2nd Fl.**
**Polly Drummond Shopping Center**
**Newark, DE 19711**
**302-478-5707; 800-838-9800**
**FAX: 302-479-2586**

**Kent County Office:**
**911 S. DuPont Highway**
**Dover, DE 19901**
**302-678-4444/ 800-838-9800**

**Sussex County Office:**
**The Delaware Hospice Center**
**100 Patriots Way**
**Milford, DE 19963**
**302-856-7717/800-838-9800**

**Pennsylvania Office:**
**1786 Wilmington West Chester Pike**
**Suite 100B**
**Glen Mills, PA 19342**
**484-259-0017**

**Website: www.delawarehospice.org**

**PERSON IN CHARGE:** Susan D. Lloyd, MSN, RN, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hospice and palliative care and comfort to those with advanced illnesses and their families throughout the state and adjacent counties in Pennsylvania. Tailors services to meet patients where they live (family residence, assisted living facility, nursing home, Delaware Hospice Center, or in a hospital). Develops a care plan to address each concern. Responds to the medical, nursing, and emotional needs of patients and their entire family. Works closely with caregivers to ensure the highest quality of care. "Palliative Care" program supports seriously-ill individuals who require symptom management. Inpatient hospice care provided at the Delaware Hospice Center and at local hospitals. Extensive adult bereavement programs and nationally recognized "New Hope" program for grieving children ages 6-17 offered to the community. "Transitions" program helps seriously-ill individuals who need support by partnering with community organizations to help identify resources required to meet needs.

**HOURS OF OPERATION:** Available 24 hours

**ELIGIBILITY:** Serious illness for "Transitions" and "Palliative Care" Programs. Advanced illness with decision to pursue comfort measures and caring support for "Hospice Care" Program.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 800-838-9800

**FEES:** Costs are covered by Medicare, Medicaid, private insurance, or community contributions.

# DELAWARE HOSPITAL FOR THE CHRONICALLY ILL (DSAAPD/DHSS)

**100 Sunnyside Road**
**Smyrna, DE 19977**
**302-223-1000**

**PERSON IN CHARGE:** John Schmitt, Director

**STATUS:** Public

**SERVICE DESCRIPTION**: Nursing home care including Adult Day Care Unit and a secure care unit for patients who wander dangerously.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Nursing home, appropriate level of care, ages 18 and over; asset limit, $54,000.00; assessment by Department of Health and Social Services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information regarding intake process

**FEES:** Yes

# DELAWARE HOUSING COALITION (DHC)

**P.O. Box 1633**
**Dover, DE 19903-1633**
**302-678-2286**
Fax: 302-678-8645
**Website: www.housingforall.org**
**Email: dhc@housingforall.org**

**PERSON IN CHARGE:** Patricia Kelleher, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Promoting the empowerment and transformation of communities by ensuring equitable and sustainable housing for all Delawareans. Our vision is for Delaware to become a state where communities flourish and everyone's housing needs are met. We lead this charge by: **Advocating** for all of the state's housing needs, including those of the most vulnerable populations, by working in partnership with a network of statewide and local allies; **Enhancing** the capacity of government, community groups and others to preserve and expand the supply of housing and build stronger communities, through **training, research and technical support;** and Advancing housing and neighborhood revitalization solutions by becoming Delaware's main clearinghouse for information, research and best practices in shaping public policy. **Grassroots and Professional Committees:** DHC convenes the **Nonprofit Housing Agenda,** a collaborative of nonprofits with the aim of advancing legislative initiatives for affordable housing and the **Sussex Housing Group,** a collaborative of agencies which focuses on fair and affordable housing issues in that county. **Publications:** Annual report on housing affordability, **Who Can Afford to Live in Delaware?**

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri., and by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, email, and visit website (www.housingforall.org)

**FEES:** None

# DELAWARE HUMANITIES FORUM

**100 West Tenth Street, Suite 509**
**Wilmington, DE 19801**
**302-657-0650**
**Toll Free: 1-800-752-2060**
**Website: www.dhf.org**

**PERSON IN CHARGE:** Marilyn P. Whittington, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides grant money from the National Endowment for the Humanities and from the private sector to non-profit groups wishing to sponsor public programs which promote understanding and appreciation of the humanities and public policy. Relevant fields include history, literature, comparative religion, philosophy, and those aspects of the social sciences (psychology, sociology, political science, etc.) which employ historical or cultural approaches. Also conducts own programs, including speakers' bureau (to bring humanities scholars to civic organizations), Visiting Scholars' Program (to bring humanities scholars into schools), and book/film discussions and lecture series.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri., and as programs are delivered in the community.

**ELIGIBILITY:** Nonprofit organizations and ad hoc committees

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Fees for speakers' bureau

# DELAWARE PARENTS ASSOCIATION, INC.

**101 W. Loockerman Street, Suite 3A & 3B**
**Dover, DE 19904**
**302-678-9288**
**Delaware: 1-800-262-2080 New Castle/Sussex Counties**
**Fax: 302-678-2730**
**Website: www.delparents.org**

**PERSON IN CHARGE:** Cynthia Taylor, Board President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Empowers families by promoting parental involvement and supporting secondary caregivers. Services include: **Parent Support Network** -- divorcing parents education (fee required); **Childcare Provider Program and Services** – food program, nutrition education training; **Creating Strong Families** – substance abuse prevention; **Get Smart, Don't Start** – tobacco prevention program for youth.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.; Group meetings scheduled by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Fees for some programs

# DELAWARE SENIOR MEDICARE PATROL; DIVISION OF SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD/DHSS)

**DHSS Herman Holloway Campus**
**1901 N. DuPont Highway**
**Main Bldg., 1st Floor Annex**
**New Castle, DE 19720**
**Toll Free: 1-800-223-9074**

**Milford State Service Center**
**18 North Walnut Street**
**Milford, DE 19963**
**302-424-7365**

**Website: www.dshss.delaware.gov/dhss/dsaapd**
**Email: Andrea.Rinehart@state.de.us**

**PERSON IN CHARGE:** Andrea Rinehart, Program Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes consumer awareness, prevents elder/disabled victimization, and works to implement community partnerships to prevent Medicare and Medicaid fraud, error, and abuse. Trains volunteer retired senior professionals to advertise the program, make presentations to educate the targeted population, provide one-on-one counseling, and to participate at health fairs, community days, and other activities throughout the State of Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Evening presentations available.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment.

**FEES:** None

# DELAWARE PRISON ARTS PROGRAM

**Department of Correction**
**D.O.C. Central Admin. Bldg.**
245 McKee Road
**Dover, DE 19904-2232**
**302-739-5601, ext. 277 or 302-857-5277 (direct)**
**Cell: 302-256-8682**
**Fax: 302-739-7215**
**E-Mail: ckelley@state.de.us**

**PERSON IN CHARGE:** Carmita Kelley, Correctional Arts Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Incarcerated offenders create marketable artwork for self-support commissions and gifts.

**OTHER LOCATIONS:** Currently the program is offered at the James T. Vaughn Correctional Center in Smyrna.

**HOURS OF OPERATION:** Vary according to institution; Office hours: 8 a.m.-4:30 p.m., Mon.-Fri. Artwork is not on display at J.T.V.C.C., but is on display at the Central Administration Building on McKee Road in Dover, DE.

**ELIGIBILITY:** Inmates

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Participating offenders are subject to an internal scheduling and classification process

**FEES:** No fees to participants.

# DELAWARE PROGRAM FRO DEAFBLIND CHILDREN

**Delaware School for the Deaf**
**630 E. Chestnut Hill Road**
**Newark, DE 19713**
**302-454-2305**
**Email: mark.campano@christina.K12.de.us**

**PERSON IN CHARGE:** Mark Campano, State Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Serves children and youth identified with deafblindness in collaboration with their local school district to address unique challenges including communication, orientation, mobility, and individualized education, as well as transition and inclusion in the family, school, and community. Birth mandated program, entitles identified children 0-21 years to services.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 0-21 years; vision and hearing loss documentation.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

# DELAWARE PSYCHIATRIC CENTER (DSAMH/DHSS)

**1901 N. Dupont Highway**
**New Castle, DE 19720**
**302-255-2700**
**Website: www.dhss.delaware.gov/dhss/dpc.html**

**PERSON IN CHARGE:** Gregory A. Valentine, LSCSW

**STATUS:** Not for profit-state operated

**SERVICE DESCRIPTION:** Delaware Psychiatric Center is a 24 hour inpatient psychiatric hospital comprised of five distinct treatment units and a Recovery Academy which functions as a centralized treatment program. DPC's mission to professionally and compassionately engage clients to prepare them for successful community living is achieved through care that is person centered, recovery oriented, trauma informed and community focused.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Adults in need of acute care psychiatric hospitalization.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or psychiatrist according to Delaware law.

**FEES:** Sliding scale

## DELAWARE RENAISSANCE

**Windy Hills Professional Center**
**423 Capitol Trail**
**Newark, DE 91711**
**Website: www.delren.org**
Email: info@delren.org

**PERSON IN CHARGE:** Jill Gaumer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Volunteer based support group open to all adults who seek education about the transgender community in a safe, secure, nonsexual environment: cross-dressers, transsexuals, transgenderists, their families and friends, and interested professionals. We also do outreach to the community at large.

**HOURS OF OPERATION:** 24-hour voice mail

**ELIGIBILITY:** Open to all adults

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; regular monthly meetings open to walk-ins.

**FEES:** Membership $35.00

# DELWARE SAFETY COUNCIL, INC.

**2 Read's Way, Suite 205**
**New Castle, DE 19720**
**302-276-0660**
**1-800-342-2287**
**Website: www.delawaresafetycouncil.org**

**PERSON IN CHARGE:** Samuel L. Waltz, Jr., Interim President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Founded in 1919, the mission of the Delaware Safety Council (DSC) is to make Delaware safer at work, at home, and at play. DSC provides a variety of training courses for workplace safety (ex. OSHA compliance, flagger, forklift), home (ex. CPR, first aid, babysitting), and in the community (ex. defensive driving, personal safety).

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open to all

**AREA SERVED:** State of Delaware and Delaware Valley

**OBTAINING SERVICE:** president@delawaresafetycouncil.org or (302)276-0660

**FEES:** Membership and course fees

# DELAWARE SCHOOL FOR THE DEAF

**630 East Chestnut Hill Road**
**Newark, DE 19713**
**Voice: 302-454-2301; Video Phone: 302-358-2106**
**Website: www.dsdeaf.org**

**PERSON IN CHARGE:** Ms. Laurie Kettle-Rivera

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a comprehensive educational program for students who are deaf or hard of hearing (dependent on needs), including audio logical services, speech therapy, mainstreaming support, residence hall facilities, and parent education.

**HOURS OF OPERATION:** Regular school schedule

**ELIGIBILITY:** Deaf or Hard of Hearing, birth–age 21

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Pre-enrollment evaluation and district of residence approval required

**FEES:** Tuition for out of state residents

# DELAWARE SENIOR OLYMPICS

**1121 Forrest Avenue**
**Dover, DE 19904**
**888-881-6128; Kent County, 302-736-5698**
**Website: www.delawareseniorolympics.org**
**Email: admin@delawareseniorolympics.org**

**PERSON IN CHARGE:** Paul Gatti, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Promotes wellness, fitness, and healthy lifestyles through annual competitive sports events and year-round fitness events for the Delaware senior population, ages 50 and older. Covers all areas of Delaware with a central office in Dover. Hosts annual sports and fitness events throughout the state.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.–Thurs.; 9:00 a.m.– 12:00 p.m., Fri.

**ELIGIBILITY:** Age 50+

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, email, website.

**FEES:** None for fitness programs; schedule for annual games

# DELAWARE SKILLS CENTER

**500 Ships Landing Way**
**New Castle, DE 19720**
**302-654-5392**
**302-654-9418 (Fax)**
**Website: www.deskillscenter.org**

**PERSON IN CHARGE:** Eric A. Wells

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Training center for Delaware residents over 18 with a valid driver's license and ability to pass math and reading tests at prescribed grade levels. Offers hands-on training and job placement in the following areas: HVAC, construction, welding, electric, carpentry, practical nursing, and computer support. Courses vary in time and length. Registration involves interviewing and testing. Also offer various evening courses, please call for information on evening courses.

**HOURS OF OPERATION:** 7:30 a.m.-3:30 p.m., Mon.-Fri.; classes: 7:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Unemployed, underemployed

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information: 302-654-5392

**FEES:** Student required to pay some fees such as: license or certification testing, background check and drug screen.

# DELAWARE STATE HOUSING AUTHORITY

**Central Office**
**18 The Green**
**Dover, DE 19901**
**302-739-4263**
**Toll Free: 888-363-8808**
**Website: www.destatehousing.com**

**New Castle County Office**
**Carvel State Office Building**
**820 French Street**
**Wilmington, DE 19801**
**302-577-5001**

**PERSON IN CHARGE:** Anas Ben Addi, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers the following programs: **Resident Home Ownership Program:** provides home ownership opportunities to low-income families who are residents in DSHA's Public Housing or Section 8 programs; **Second Mortgage Assistance Loan Program:** provides up to $8,000 in down payment and closing cost assistance to home buyers in Delaware. **Home Ownership Loan Program:** provides below-market fixed interest rate mortgages to home buyers in Delaware. **Community Development Block Grant:** via annual allocations to communities in Kent and Sussex Counties, DSHA provides assistance for activities designed to improve housing conditions and public infrastructure in support of housing development serving low- and moderate-income persons. **Emergency Solutions Grant Program:** Provides annual allocations for maintenance and operating costs or improvements to emergency housing shelters in Kent and Sussex counties. **State Housing Code:** Establishes minimum property maintenance standards for existing residential structures and premises for the purpose of protecting the public safety, health, and welfare of Delawareans; code enforcement is the responsibility of the county or individual towns, except in some cases when DSHA is responsible. **HOME Investment Partnerships Program:** Provides loans and grants to developers and nonprofit agencies to assist in expanding the supply of affordable housing statewide. **Housing Development Fund:** provides financing for the development and rehabilitation of affordable housing, and the provision of affordable housing programs throughout the state; DSHA provides a list of affordable housing sites financed under this program. **Low Income Housing Tax Credit Program:** offers lower than market rate rents to make sites affordable to low- and moderate-income Delawareans. **Moving to Work Program:** provides rental subsidies in Kent and Sussex Counties to low-income Delawareans agreeing to take the necessary steps (education, employment, income) to become independent of government assistance. **Public Housing:** provides safe, decent, and affordable rental housing, as well as access to supportive services to very low-income Delawareans in Kent and Sussex Counties. Section 8 New Construction: provides rental subsidies to eligible low-income individuals and families renting at any of the program's sites statewide. **Housing Choice Voucher Program:** provides rental subsidies to very low-income individuals and families to rent existing, privately-owned dwelling units in Kent and Sussex Counties.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income Delawareans. Income limits vary by program and county.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** Vary by program

# DELAWARE STATE POLICE VICTIM SERVICES; DEPARTMENT OF PUBLIC SAFETY

**DSP Headquarters**
**P.O. Box 430**
**Dover, DE 19903**
**302-739-3711**
**Website: www.state.de.us/dsp/us.htm**
**Email: debra.reed@state.de.us**

**PERSON IN CHARGE:** Debra Reed, Director of Victim Services

**STATUS:** Public

**SERVICE DESCRIPTION:** Addresses the needs of crime victims, witnesses and family members regarding sudden death. Provides crisis intervention, information, and referrals. Provides some financial support.

**OTHER LOCATIONS:** Offices in New Castle, Kent, and Sussex counties. Hotline: 1-800-842-8461

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. 24 hour on call hotline (1-800-842-8461)

**ELIGIBILITY:** Victim of crime or family member of sudden death investigated by Delaware State Police. Also provides services to victims of cases investigated by most other police agencies in Delaware (Delaware Victim Center).

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

# DELAWARE STATE POLIC YOUTH AND COMMUNITY SERVICES

**Troop 2**
**100 Lagrange Avenue**
**Newark, DE 19702**
**Youth Aid Services: 302-365-8564**

**Community Outreach:**
**New Castle County – 302-365-8466**

**Troop 3**
**Kent County**
**Youth Aid Services: 302-697-2106**
**Community Outreach: 302-672-5431**

**Troop 4**
**Sussex County**
**Youth Aid Services: 302- 856-5850**
**Community Outreach: 302-752-3804**

**Troop 5**
**Community Outreach: 302-232-3459**

**Victim Services: 1-800-VICTIM-1 (842-8461)**

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides crime/conflict resolution and juvenile crime prevention/deterrence for youth to age 18. Offers program on child abuse, deals with school problems, runaways, missing persons, family services, counseling and crisis intervention.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. (on call after hours—834-2630, ext. 0)

**ELIGIBILITY:** Ages 18 and younger and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral or parental request

**FEES:** None

# DELAWARE TECHNICAL COMMUNITY COLLEGE: JACK F. OWENS CAMPUS

**21179 College Drive**
**Georgetown, DE 19947**
**302-259-6000**
**Website: www.dtcc.edu**

**PERSON IN CHARGE:** Dr. Ileana Smith, Vice President and Campus Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Institution of higher education providing academic, technical, continuing education, and industrial training opportunities at four campuses. Offers several degree, diploma, and certificate programs in a variety of technical and non-technical areas. Associate in Applied Science degree granted upon successful completion of specific curriculum requirements.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Classes offered evenings until 10:00 p.m. Student Service Center open until 7:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Requirements differ depending on service requested.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Vary by service

# DELAWARE VOLUNTEER LEGAL SERVICES, INC.

**P.O. Box 7306**
**Wilmington, DE 19803**
**Legal Help Link: 302-478-8680, 302-478-8850**
Website: www.dvls.org

**PERSON IN CHARGE:** Janine N. Howard-O'Rangers, Esq., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Delivers pro bono legal services to needy Delawareans. Clients generally must meet federal poverty standards for income eligibility and have a meritorious civil legal problem that is not fee generating. Cases meeting the above mentioned criteria are placed with one of agency's pro bono attorneys. Legal representation ranges from brief consultations to litigation.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Thurs.; 8:30 a.m.-12:45 p.m., Fri.

**ELIGIBILITY:** Primarily Poverty level clients (exceptions for victims/survivors of domestic violence)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** In New Castle County, call 302-478-8850 for intake and initial screening. In Kent and Sussex Counties, call 1-888-225-0582.

**FEES:** None

# DELAWARR SENIOR CENTER

**19 Lambson Lane**
**New Castle, DE 19720**
**302-429-0581**

**PERSON IN CHARGE:** Janice Schilling

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noontime meal, arts and crafts, recreation, classes, guest speakers, shopping and recreation trips, counseling, transportation, social security assistance, physical fitness program, health screening, information, and referral.
Computer classes and overnight trips.

**HOURS OF OPERATION:** 9:00 a.m.–2:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals

# DELAWARR STATE SERVICE CENTER (DSSC/DHSS)

**500 Rogers Road**
**New Castle, DE 19720**
**302-622-4500**

**PERSON IN CHARGE:** Eartha M. Saunders, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses various State and private human service providers. **Division of State Service Centers -** provides Community Resource and Assistance, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Dental and Low Income Transportation, NCC Student CO-OP Program, Needy Family Fund, Food Closet, Utility Assistance, Cooling Assistance, and EFSP; **Division of Public Health –** Dental Services; **Division of Social Services –** Food Stamps, Medicaid, Public Assistance; **Community and Civic Meetings –** Dunleith Civic Association, Oakmont Civic Association, **Additional Services –** Ministry of Caring, Inc. – Emmanuel Dining Room South; NCC Summer Youth Program.

**HOURS OF OPERATION:** 8:00 a.m. – 4:30 p.m. Mon-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Central New Castle County and South Wilmington

**OBTAINING SERVICE:** Call for information. Service policies vary by program.

**FEES:** Vary by service. Sliding scale.

# DELMAR NURSING AND REHAB CENTER

**101 E. Delaware Avenue**
**Delmar, DE 19940**
**302-846-3077**

**PERSON IN CHARGE:** Marie Okronley,.H.A., Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides medical treatment, inpatient care, long-term care, therapeutic diets, and recreational activities.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open, must be free of communicable disease

**AREA SERVED:** Southern Delaware

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# DELMARVA TEEN CHALLENGE, INC.

**611 Third Street**
**P. O. Box 1271**
**Seaford, DE 19973**
**302-629-2559**

**PERSON IN CHARGE:** Bob Carey, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provide long-term residential treatment for adult men with life-controlling problems. Inquiries call for application and interview.

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m.

**ELIGIBILITY:** Need within program guidelines. Male addictions program.

**AREA SERVED:** Sussex County and surrounding areas

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** $500 entrance fee with additional $500 a month fee for residential program.

# DENTAL HEALTH CENTER, DELAWARE TECHNICAL COMMUNITY COLLEGE

**300 N. Orange Street**
**Wilmington, DE 19801**
**302-571-5364**

**PERSON IN CHARGE:** Shameka Russell, Dental Health Center Manager

**STATUS:** Not for profit – Educational Setting

**SERVICE DESCRIPTION:** Full preventive services available to the general public including oral exams, x-rays, cleanings, sealants, and fluoride treatments. Preventive services performed by dental hygiene students under the direct supervision of dental hygiene faculty and licensed dentists. General dental services, including exams, fillings, crowns, dentures, endodontics and non-surgical extractions, are provided by licensed dentists and dental residents.

**HOURS OF OPERATION:** Mon.-Thurs.: 8:00 a.m.-4:00 p.m. (hours/days of operation may vary); applications processed Mon-Thurs.: 9-11 a.m. and 1-3 p.m.

**ELIGIBILITY:** Preventive services open to general public. Dental services – eligibility determined by financial status.

**AREA SERVED:** Open

**OBTAINING SERVICE:** Call for appointment and/or eligibility requirements

**FEES:** Yes

# DEVELOPMENTAL DISABILITIES COUNCIL

**Margaret M. O'Neill Bldg. 2nd Floor**
**410 Federal Street, Suite 2**
**Dover, DE 19901**
**302-739-3333**
**Website: http://ddc.delaware.gov**

**PERSON IN CHARGE:** Patricia L. Maichle, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Staffs the Developmental Disabilities Council: planning, advocacy, and demonstration projects for the benefit of persons with developmental disabilities. Council works for systems change and capacity building.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with developmental disabilities.

**AREA SERVED:** Statewide (only office in Kent County)

**OBTAINING SERVICE:** Call for information

**FEES:** None

# DEVELOPMENTAL DISABILITIES SERVICES, DIVISION OF (DDDS/ DHSS)

**Woodbrook Professional Center**
**1056 S. Governors Avenue**
**Suite 101**
**Dover, DE 19904**
**302-744-9600**
**Website: www.dhss.delaware.gov/dhss/ddds**

**PERSON IN CHARGE:** Jill Rogers, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Community programs: **Home and Community Based Services** provide residential services, adult day habilitation, work activity services, family support, and respite. **Stockley Center** provides habilitative training, health care, and residential services in an institutional setting.

**LOCATIONS:**
**New Castle County:**

- Community Services Regional Office, Fox Run Building, 2540 Wrangle Hill Road, Suite 200, Bear 19701 (302-836-2100)
- New Edge Center, Fox Run, 2540 Wrangle Hill Road, Suite 100, Bear, DE 19701 (302-836-2194)

**Kent County:**

- Community Services Regional Office, Thomas Collins Bldg., 540 S. DuPont Hwy., Suite 8, Dover, DE 19901 (302-744-1110)
- Woodside Day Habilitation Center, 941 Walnut Shade Road, Dover 19901 (302-739-4494)

**Sussex County:**

- Community Services Regional Office, Stockley Center Campus, 101 Boyd Blvd., Bldg. #7, 26351 Patriots Way, Georgetown, DE 19947
- First State Senior Center, 219A N. Rehoboth Blvd., Milford 19963 (302-422-1510)
- Georgetown Day Habilitation Center, 5 Academy St., Georgetown 19947 (302-856-5366)
- Stockley Center, 26351 Patriots Way, Georgetown 19947 (302-933-3000; Toll Free: 866-552-5758)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children and adults with intellectual/developmental disabilities, Delaware residents.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 302-744-9700 – Director of Applicant Services

**FEES:** Not applicable

# DISABLED AMERICAN VETERANS

**1601 Kirkwood Highway**
**Wilmington, DE 19805**
**302-993-7258**

**PERSON IN CHARGE:** Jason Hassinger, National Service Officer
**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services: represents veterans and their families who are seeking benefits through the Veterans Administration; provides counseling and referral, including referral to appropriate medical treatment; reviews V.A. files; offers life enrichment, recreation, rehabilitation and remediation of physical disabilities; provides free transportation to the V.A. Hospital for medical care.

**HOURS OF OPERATION:** 8:00 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** All veterans and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information. For transportation, call Hospital Service Coordinator at 302-633-5414 (Sharon Massey)

**FEES:** None

# DIVISION OF PREVENTION AND BEHAVIORAL HEALTH SERVICES (DPBHS)

**Mailing address:**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2600**

**PERSON IN CHARGE:** Susan Cycyk, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** The Division of Prevention and Behavioral Health Services (DPBHS) provides effective prevention and treatment services for children through collaboration with families and service partners. Services are voluntary and community-based collaborations are broad and all-encompassing. Through a variety of programs, DPBHS provides direct service and manages contracts for services with community partners. Through its prevention efforts, DPBHS provides training, public education and consultation services aimed at preventing child abuse and other risky behaviors, dependency, neglect, juvenile delinquency, mental health disorders and drug and alcohol abuse among children and youth. Early intervention services are provided statewide in schools as well as in the community. Mental health assessment and treatment services are provided in facilities, homes, schools and the community. Crisis services are available statewide 24 hours a day. Behavioral health services are provided both on an inpatient and outpatient basis depending on the needs of the child and family. DPBHS educates both internal and external stakeholders in the art of evidence-based prevention and treatment strategies and how to succeed with community-based programming. DPBHS provides diversified services that include a combination of both contracted and direct service, and provide services to children and families who may be at different points along the department service continuum. DPBHS also has a resource room available to the public with informative materials on a wide range of prevention topics.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Crisis Services available 24 hours a day

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral by anyone, call for appointment, mail. Access: 1-800-722-7710 (Referrals). Crisis: 1-800-969-HELP (4357).

**FEES:** None

# DOVER BEHAVIORAL HEALTH SYSTEM

**725 Horsepond Road**
**Dover, DE 19901**
**302-741-0140 or 855-709-9711**
**Fax: 741-8551**
**Website: www.doverbehavioral.com**
**Email: Michael.gavula@uhsinc.com**

**Sussex Campus**
**406 S. Bedford Road**
**Georgetown, DE 19947**

**PERSON IN CHARGE:** Jean-Charles Constant, CEO

**STATUS:** For profit

**SERVICE DESCRIPTION:**
Dover: A 73 bed behavioral health facility providing in-patient and day program services for adults and adolescents. Psychiatric, dual diagnosis and substance abuse treatment provided. Military specialty program available.

Georgetown: Adult and adolescent day program services available for psychiatric, dual diagnosis and substance abuse treatment.

**HOURS OF OPERATION:** 24 hours/7 days a week

**ELIGIBILITY:** Above the age of 12. The facility accepts all major insurances and is Medicare, Medicaid, and Tricare approved.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for assessment appointment or walk-in at any time.

**FEES:** Insurance, self-pay

# DOVER HOUSING AUTHORITY

**76 Stevenson Drive**
**Dover, DE 19901**
**302-678-1965**
**Fax: 302-678-1971**

**PERSON IN CHARGE:** Ami Sebastian Hauer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides safe, decent, sanitary housing and housing assistance to low to moderately income families in the City of Dover.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Applicants must meet income limits as established annually by the U.S. Department of Housing and Urban Development; additional requirements with regard to residency and employment.

**AREA SERVED:** Dover and three mile radius surrounding city

**OBTAINING SERVICE:** Applications must be completed in person

**FEES:** No application fees, rent charged is based on income.

# DOWNS CULTURAL CENTER: THE ALETTA LAIRD AND ROBERT N. DOWNS, III CULTURAL ENRICHMENT CENTER

**1005 N. Franklin Street**

**Wilmington, DE 19806**
**302-575-0250, ext. 2244**
**Website: www.inglesidehomes.org**
**Email: dcoates@inglesidehomes.org**

**PERSON IN CHARGE:** Deborah Coates, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A 166-seat theater with full stage, room-sized theater screen and surround sound providing special cultural, musical, social, and educational events. The Downs Center hosts a remarkable variety of performing arts, including singers, musicians, orchestras, and musical ensembles from diverse genres such as jazz, opera, gospel, classical, oldies and more. Additionally, local area school performances, dance companies, choirs, live plays, cultural events and more are all part of the superb programming. **ALL PROGRAMS ARE FREE AND OPEN TO THE PUBLIC**. On street parking. Note: building is located adjacent to Ingleside Retirement Apartments.

**HOURS OF OPERATION:** 9:30 a.m.-5:00 p.m., Mon.-Fri.; daytime shows, 2:00 p.m. and evening shows, 7:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# DOWN SYNDROME ASSOCIATION OF DELAWARE, INC., THE

**P.O. Box 747**
**Middletown, DE 19709**
**302-995-1004**
**E-Mail: info@DSAdelaware.org**
**Website: www.DSAdelaware.org**

**PERSON IN CHARGE:** Sheila Walsh, President

**STATUS:** Non-profit 501(c) 3

**SERVICE DESCRIPTION:** Coordinates a parent's group to promote the welfare of individuals with Down Syndrome by serving as a source of support, acceptance, encouragement, and information for families, professionals and friends. Parents of newly diagnosed babies are "matched" with experienced parents. Services include social and educational meetings, a lending library, quarterly newsletters, and e-newsletters.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Open to those involved with persons who have Down Syndrome, parents and professionals encouraged.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information (995-1004)

**FEES:** Free-will donations accepted

# EARLY CHILDHOOD INITIATIVE

**Brandywine ECAP**
**P.S. duPont Middle School**
**701 West 34 Street**
**Wilmington, DE 19802**
**302-761-7420**

**PERSON IN CHARGE:** P. J. Facciolo, MSW, Program Coordinator/Social Worker

**STATUS:** Public

**SERVICE DESCRIPTION:** ECAP (Head Start Program) for 4-year-olds

**HOURS OF OPERATION:** **School hours:** 8:45 a.m.–3:45 p.m., Mon.–Fri.; **Program hours:** 8:45 a.m.–3:00 p.m. (Full Day)

**ELIGIBILITY:** Low income eligible

**AREA SERVED:** Brandywine School District

**OBTAINING SERVICE:** Walk in, phone information, referrals

**FEES:** None

# EARLY CHOICES

**West and Mispillion Street**
**Harrington, DE 19952**
**302-739-4707**
**Fax: 302-739-3938**

**PERSON IN CHARGE:** Ruby Hill Hull, Supervisor

**STATUS:** Public

**SERVICE DESCRIPTION:** An early childhood special education program for three year old children with mild developmental delays, and three and four year old children with speech delays in Capital and Lake Forest School Districts. Services available include referral, screening, assessment, early childhood special education, speech therapy, and related services. Services are provided in natural settings at no cost.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Three year olds with developmental and speech delays, and four year olds with speech delays.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by local school district; call for information

**FEES:** None

# EASTER SEALS DELAWAE AND MARYLAND'S EASTERN SHORE

**New Castle Corporate Commons**
**61 Corporate Circle**
**New Castle, DE 19720**
**302-324-4444**
**Fax: 302-324-4441**
**TDD: 302-324-4442**
**Website: www.de.easterseals.com**

**PERSON IN CHARGE:** Kenan J. Sklenar, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a continuum of direct services for children and adults with injury, illness, short term and long term disabilities. Services include children's therapy, adult day care, in-home care, respite services, personal attendant services, assistive technology services, caregiver resources, day programs and employment services for persons with disabilities, camping and recreation services.

**OTHER LOCATIONS:**

- 100 Enterprise Place, Suite 1, Dover 19904 (Phone: 302-678-3353; Fax: 302-678-3650)
- 22317 E. DuPont Hwy., Georgetown 19947 (Phone: 253-1100; Fax: 856-7296)
- 22242 Bay Shore Rd., Chestertown, MD 21620 (Phone: 410-778-0566; Fax: 410-778-0567)
- 1336 Belmont Ave., Suite 502B, Salisbury, MD 21804 (children from lower DE sometimes use the Salisbury location i.e. Delmar, DE) (Phone: 410-546-2894; Fax: 410-546-4913).
- 113 Pencader Drive, Suite 150, Newark 19702 (Phone: 302-709-0865; Fax: 302-709-0869)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children's Therapy Services require a physician prescription. No other eligibility requirements.

**AREA SERVED:** Statewide and Eastern Shore of Maryland

**OBTAINING SERVICE:** Contact individual locations for information

**FEES:** Yes

# EDUCATION RESOURCE CENTER

**University of Delaware**
**16 W. Main Street**
**Room 012 Willard Hall**
**Newark, DE 19716-2940**
**302-831-2335**

**PERSON IN CHARGE:** Christine H. McBride, Director

**STATUS:** Public University

**SERVICE DESCRIPTION:** The mission of the Education Resource Center (ERC) is to provide preschool through grade 12 (P-12) curriculum resources and related services for the preparation and professional development of educators in support of national and Delaware content and performance standards. The ERC will serve: University of Delaware education candidates and faculty, candidates in the School Library Media Program, P-12 professional educators in Delaware, University of Delaware P-12 schools located on campus, and State and community agencies and Delaware school districts through partnerships.

**HOURS OF OPERATION:** Fall & Spring Semesters: 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.; 9:00 a.m.-1:00 p.m., Sat. Summer & Winter Sessions: 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware and adjacent states

**FEES:** Yes

# ELDERCARE HOME CARE

**3203 Concord Pike, Suite 2**
**Wilmington, DE 19803**
**302-479-5200**
**Website: www.eldercarede.com**

**PERSON IN CHARGE:** JoAnn B. Marsh, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides private duty personal care. **Molter Associates Plan,** the full service plan, provides companion or attend aide personnel, and provides all bookkeeping services and responsibilities, weekly statements based on hourly rates for insurance or tax purposes, and ease of payment with single weekly check services. Staff consists of nurse aides and companions, supervised by staff R.N., and insured and bonded.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Convalescing persons of all ages

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# ELIZABETH W. MURPHEY SCHOOL, INC.

**42 Kings Highway East**
**Dover, DE 19901**
**302-734-7478**
**www.murpheyschool.org**

**PERSON IN CHARGE:** Michael J. Kopp, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides residential care for dependent and neglected children, health care for residents, mental health care through referral, education, and counseling.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Dependent/neglected children, ages 8-18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

# ELWYN DELAWARE, INC.

**321 E. 11th Street**
**Wilmington, DE 19801**
**TTY and Voice: 302-658-8860**
**Website: www.elwyn.org**

**PERSON IN CHARGE:** Junika Stone-Woodall

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services include **Adult Day Care** for elderly individuals whose families work and who cannot be left at home during the day without supervision. Medical supervision and supports are also provided. The **Work Center** for individuals with multiple disabilities offers employment and training in a sheltered setting, in preparation for supported employment services. **Supported & Competitive Employment** provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities, autism, hearing impairment, closed head injuries and other disabilities**. (Journey's) Adult Day Program** provides services to adults with disabilities by offering opportunities for personal growth, community experiences and relationship building.

**HOURS OF OPERATION:** 8:00 a.m.-4:45 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 18 and over with disability or economic disadvantage for most programs. Senior program, persons 60 and older. Case by case consideration given to day care participants under age 60.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Referral by agency, medical social worker, physician, or self

**FEES:** Transportation fees vary by program. Some programs request but do not require contributions.

# EMERGENCY MEDICAL SERVICES DIVISION; NEW CASTLE COUNTY DEPARTMENT OF PUBLIC SAFETY

**New Castle County Public Safety Headquarters**
**3601 North DuPont Highway**
**New Castle, DE 19720-6315**
**302-395-8184 (Administrative Offices, non-emergency number)**
**Emergency Telephone: 9-1-1**
**Website: www.nccde.org/ems**

**PERSON IN CHARGE:** Chief Lawrence E. Tan, Emergency Medical Services Division

**STATUS:** Public, county government service

**SERVICE DESCRIPTION:** Provides advanced life support "paramedic" level care to all portions of New Castle County. County paramedics are dispatched through the universal "9-1-1" emergency telephone number and provide mobile intensive care. The New Castle County paramedics also provide community CPR/AED and first aid training, a "Vial of Life" program for senior citizens or those with special needs, and speakers regarding the community emergency medical services system.

**HOURS OF OPERATION:** Emergency Services: 24 hours; Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to those with an emergency medical need, as determined during prioritization of the incident by the emergency communications center. Public education opportunities (speakers and Vial of Life program) available to all interested persons.

**AREA SERVED:** New Castle County, including the incorporated areas of Wilmington, Newark, Newport, Middletown, etc.

**OBTAINING SERVICE:** **Emergency: Dial 9-1-1**; General Information: call 302-395-8184.

**FEES:** No charge for emergency medical services. Vial of Life program offered free of charge and can be mailed or delivered to requesting parties.

# EMERITUS AT DOVER

**150 Saulsbury Road**
**Dover, DE 19904**
**302-674-4407**
**Website: www.emeritus.com**

**PERSON IN CHARGE:** Mary Drandorff, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Emeritus at Dover is located on the east side of Dover, Delaware. The warm and caring staff members give residents the feeling of comfort and security, just like home. A daily activity program is provided to the residents, including various day outings, stimulating arts and crafts activities such as ceramics, and a daily exercise program to keep body, mind, and soul healthy. Residents are provided with assistance with the activities of daily living, medication management, and transportation, as well as laundry and linen service. The Memory Care Neighborhood focuses on care for residents with Alzheimer's Disease and other related dementias. The "Join their Journey" program allows the staff to provide meaningful interactions to encourage the residents to be successful and purposeful each day.

**HOURS OF OPERATION:** 24 hours daily

**ELIGIBILITY:** Senior citizen, no financial information required

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment, internet

**FEES:** Fees applied according to monthly rent and level of care required.

# EMPLOYMENT AND TRAINING, DIVISION OF (DOL)

**Administration Office**
**4425 N. Market Street**
**P.O. Box 9828**
**Wilmington, DE 19809-0828**
**302-761-8129**
**Website: https//joblink.delaware.gov**

**PERSON IN CHARGE:** Stacey Laing, Director, DET

**STATUS:** Public

**SERVICE DESCRIPTION:** **Job Referral/Placement** matches applicants to job requirements of employers, offers job seeking skills workshops; computerized Job Search System; Resource Rooms; and vocational counseling services. **Occupational and basic remedial training** for adult and youth through service providers funded under Federal and State grants. Most service providers place persons who have completed program into jobs. Special services for veterans, adults, dislocated workers, migrant seasonal farm workers, and youth, including summer work for youth.

**LOCATIONS:**

- 4425 N. Market St., Wilmington 19802 (302-761-8085)
- 225 Corporate Blvd., Suite 211, Pencader Corporate Commons, Newark 19702 (302-453-4350)
- 1114 S. Dupont Highway, Suite 104, Dover 19901 (302-739-5473)
- 20093 Office Circle, Unit 207, Georgetown DE 19947 (302-856-5230)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for an appointment, or visit our website at https://joblink.delaware.gov

**FEES:** None

# ENCORE

**Delaware Technical Community College**
**Jack F. Owens Campus**
**21179 College Drive**
**Georgetown, DE 19947**
**302-259-6364**
**Website:**
**www.dtcc.edu/continuing-education/personal-enrichment/georgetown/encore**
**Email: kbacon2@dtcc.edu**

**PERSON IN CHARGE:** Kristen Bacon

**STATUS:** Public

**SERVICE DESCRIPTION:** Encore is dedicated to serving the educational, cultural and social interests of its members through courses, trips, events and exclusive membership benefits.

**OTHER LOCATIONS:** N/A

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Age 50 and above

**AREA SERVED:** Mostly Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** $39.00 annual dues

# EPILEPSY FOUNDATION OF DELAWARE

**Tower Office Park**
**240 North James Street, Suite 104**
**Newport, DE 19804**
**New Castle County: 302-999-9313**
**Kent and Sussex Counties: 877-369-2266 in Delaware**
**Website: www.efde.org**
**Email: efd@efde.org**

**PERSON IN CHARGE:** Val Budischak, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Educates and supports individuals with epilepsy and their families. Increases awareness in the general community and facilitates prevention and management of epilepsy. Educational presentations, especially for schools; support groups and general information plus material to address specific concerns. Some emergency funding of medications is available.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# ESTATE & ELDER LAW SERVICE, WILLIAM W. ERHART, ESQ.

**The Red Clay Center at Little Falls**
**2961 Centerville Road, Suite 350**
**Wilmington, DE 19808**
**302-651-0113**
**Fax: 302-651-0331**
**Website: www.EstateAndElderLawServices.com**
**E-mail: bill@estateandelderlawservices.com**

**PERSON IN CHARGE:** William W. Erhart, Attorney at Law

**STATUS:** For profit

**SERVICE DESCRIPTION:** Legal services for elder law including probate, estate planning and Medicaid, Long-Term Care.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.; evenings and weekends available upon request.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service, schedule

# FAITHFUL FRIENDS

**12 Germay Drive**
**Wilmington, DE 19804**
**302-427-8514**
**Website: www.faithfulfriends.us**
**Email: info@faithfulfriends.us**

**PERSON IN CHARGE:** Jane Pierantozzi, Executive Director

**STATUS:** Nonprofit

**SERVICE DESCRIPTION:** Provides affordable pet spay/neuter and pet adoption programs, pet therapy, and low cost pet vaccination clinics, low cost wellness and sick care. Volunteer opportunities.

**HOURS OF OPERATION:** Public Adoption and Service Hours: Wed.-Fri., 1:00 p.m.-7:00 p.m.; Sat., 12:00 p.m.-5:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** Sliding scale, vary by service

# FAMILY BENEFIT HOME CARE,
# DIVISION OF SENIOR SOCIAL SERVICES

**3322 Englewood Road**
**Wilmington, DE 19810**
**302-998-7603;**
**877-220-9755**
**E-Mail: fbhc@comcast.net**
**www.familybenefithomecare.com**

**PERSON IN CHARGE:** Linda Chiffens, Co-Director; Charles Davis, Scheduler/Supervisor.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private pay, non-medical home care for the elderly.

**HOURS OF OPERATION:** Business Office: 8:00 a.m.-5:30 p.m.; Emergency calls answered.

**ELIGIBILITY:** Open to anyone needing home care.

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Call for information

**FEES:** By the hour, three hour minimum, $15 per hour for home care aid, $17 per hour for CNA.

# FAMILY COURT OF THE STATE OF DELAWARE

**Administrative Office**
**500 North King Street, Suite 3500**
**Wilmington, DE 19801-3757**
**302-255-0070**
**Website: http://courts.state.de.us/family**

**PERSON IN CHARGE:** The Honorable Michael K. Newell, Chief Judge

**STATUS:** Public

**SERVICE DESCRIPTION:** Statutorily enumerated juvenile delinquency matters, child neglect, dependency, child abuse, child and spousal support, paternity of children, custody and visitation of children, adoptions, terminations of parental rights, divorces and annulments, property divisions, specific enforcement of separation agreements, guardianship over minors, imperiling the family relationship, orders of protection from abuse and intra-family misdemeanor crimes.

**OTHER LOCATIONS:**

- **New Castle**–500 North King Street, Wilmington 19801 (302-255-0300)
- **Kent**–400 Court Street, Dover 19901 (302-672-1000)
- **Sussex**–22 The Circle, Georgetown 19947 (302-855-7400)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons under Family Court's jurisdiction

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by relative, police, magistrate, citizen agency

**FEES:** Yes. Pursuant to the schedule of assessed costs to be found on our website. Call for more information on fees.

# FAMILY COURT RESOURCE CENTER,
# FAMILY COURT OF THE STATE OF DELAWARE

**New Castle County Courthouse**
**500 King Street, Suite 400**
**Wilmington, DE 19801-3757**
**255-0300**

**Kent County Courthouse**
**400 Court Street, 1st Floor**
**Dover, DE 19901**
**672-6500**

**Sussex County Courthouse**
**22 The Circle, 1st Floor**
**Georgetown, DE 19947**
**855-7400**

**Website: http://courts.state.de.us/family**

**PERSON IN CHARGE:** Director of Operations

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides Family Court litigants with central location to find resources needed for guidance through the legal process and to deal with the emotional challenges resulting from legal circumstances. Provides access to resources such as information desk, court forms, instructions, educational materials, notary services for court forms, computers with Internet access for court-related work, photocopy machine, and other equipment enabling litigants to prepare for cases at one location. Instructional materials range from Instruction and Form Packets to how to address an envelope. Family Court documents can be filed at the Centers. Staff is available to review documents for completeness, verifying there are no missing signatures or necessary attachments and that forms are complete. Resource Center staff cannot provide legal advice.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in

**FEES:** Fees for photocopying, purchase of stamped envelopes, and instruction packets. Various filing fees and fees for other court-related services. See schedule of assessed costs.

# FAMILY HEALTH SYSTEMS (DPH/DHSS)

**Jesse Cooper Building**
**417 Federal Street**
**Dover, DE 19903**
**302-741-2980**

**PERSON IN CHARGE:** Leah Woodall, M.P.A., Section Chief

**STATUS:** Public

**SERVICE DESCRIPTION:** Responsible for administering Title V of the Social Security Act which is directed specifically towards improving the health of all mothers and children. Direct clinical services are made available through public health clinics and programs throughout the State. Responsible for administrative functions including assessing the health status and health needs of women of childbearing age, infants, young children, and adolescents, including children with special health care needs, allocating resources to ensure the delivery of needed services at the State and local level, and supporting a variety of community generated programs in areas such as infant mortality reduction, promotion of health and safe child care; and home visits for new and expecting women and families with young children. Provides information on the following programs: prenatal care, children with special health care needs, SIDS, school-based health centers, home visiting, and child health prevention and maintenance.

**LOCATIONS (for direct services):**
**New Castle County:**

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2430); Clinics: Tues., Wed.
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2974 or 302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7556)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200); Pre-natal Services (302-378-9596)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3521)
- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5478)

**Kent County:**

- Smyrna/Clayton Child Health Clinic, Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-739-4726 for appointment)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-739-4726); Prenatal Services (302-739-4728)

**Sussex County:**

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5355)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-6943)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7200); Prenatal Services (302-424-7140)
- Pyle State Service Center, Omar-Roxana Rd., Rt. 2, Box 281, Frankford 19945 (302-732-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2006)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# FAMILY PLANNING SERVICES (DPH/DHSS)

**Sexual and Reproductive Health**
**417 Federal Street**
**Dover, DE 19901**

**Website: reproductivehealth.dhss.delaware.gov**

**PERSON IN CHARGE:** Nicole Rhoden, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Birth control methods and supplies; education and counseling; free pregnancy tests; problem pregnancy counseling; PAP tests and pelvic exams; breast exams and instruction; STD testing; lab diagnostic testing; medical, social service and nutrition referrals; educational programs for community, schools, and professionals (human sexuality, responsible decision-making, reproductive health).

**LOCATIONS:**
**New Castle County:**

- Hudson State Service Center, 501 Ogletown Rd., Newark, DE 19711 (302-283-7587) – Pregnancy Testing Only

**Kent County:**

- Milford State Service Center, 11-13 Church Ave., Milford 19963 (302-424-7130)

**Sussex County:**

- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5225)
- Pyle State Service Center, 34314 Pyle Center Rd., Frankford (302-732-9512)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2031)

**HOURS OF OPERATION:** 8:00-4:30 p.m., Mon.-Fri. (hours vary by location, some evening hours)

**ELIGIBILITY**: Males and females for reproductive health services and supplies

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale for some services. No one denied due to inability to pay. Free services below 100% of poverty level. Free pregnancy test. Free services for students.

# FAMILY PROMISE® OF NORTHERN NEW CASTLE COUNTY

**2104 St. James Church Road**
**Wilmington, DE 19808**
**Telephone: 302-998-2222**
**Fax: 302-998-2202**
**Website: www.familypromisede.org**
**Email: info@familypromisede.org**

**PERSON IN CHARGE:** Carolyn Gordon, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Family Promise® of Northern New Castle County provides shelter to homeless families with children in the New Castle area. This is done through a network of congregations that host homeless families directly in houses of worship, staffed by caring volunteers who put their faith into action.

**LOCATIONS:** Participating churches in the northern New Castle county area.

**HOURS OF OPERATION:** 8:00-5:00 p.m., Mon.-Fri.

**ELIGIBILITY**: Homeless families (adults with dependent children). Families must pass criminal background check, have no untreated mental illness or physical conditions, no substance use (drug screens are done) and no domestic violence concerns.

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment, contact via website

**FEES:** None

# FAMILY SERVICES, DIVISION OF (DSCYF)

**Delaware Youth and Family Center**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2650**
**Child Abuse HOTLINE: 1-800-292-9582**

**Website: www.kids.delaware.gov**

**PERSON IN CHARGE:** Shirley Roberts, Director

**STATUS:** Public

**SERVICE DESCRIPTION:**

**Office of Children's Services:**
Public child protection and child welfare agency. Responsible for investigating reports of child abuse, neglect, and dependency, with goals to provide and coordinate services to help prevent further ause or neglect. A 24-hour statewide toll-free Child Abuse/Neglect Report Line (1-800-292-9582) receives reports of and responds to reports of child abuse and/or neglect. Provide temporary foster and group care for children who cannot safely remain in their families; most of these families then receive services to support family reunification. When a child cannot return to his/her family, other services may include adoption, guardianship, or continued foster care. Additional Independent Living Services are provided to youth transitioning from foster care. Many child welfare services are provided through contracts with private, community partners.

**Office of Child Care Licensing:**
Regulatory agency charged with ensuring children's safety while in out-of-home care. Licenses and monitors early care and education providers, child placing agencies, day and residential treatment facilities. Provides technical assistance to assist potential providers in becoming licensed. Investigates complaints and manages enforcement actions as indicated for noncompliance. Conducts criminal background checks on individuals working in many child-serving agencies.

**LOCATIONS:**

- City of Wilmington/Northern New Castle County: Beech St., 119 Lower Beech St., Wilmington, 19805 (302-577-3824)
- Southern New Castle County: University Plaza, 263 Chapman Road, Newark, 19702-5408 (302-451-2800)
- Report Line, Weekend, 2nd & 3rd Shifts, and Urgent Response Staff, New Castle County Police Department, 3601 North DuPont Highway, New Castle, 19720 (302-577-5509/5510)
- Kent County Office: Silver Lake Professional Plaza, Barratt Bldg., 821 Silver Lake Blvd., Dover 19904 (302-739-5487)
- Sussex County Main Office: Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5450)
- Riverwalk Center at Milford, 245 N.E. Front Street, Milford 19963 (302-422-1400)
- Pyle State Service Center, Route 2, Frankford 19945 (302-856-5237)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2024)

- Office of Child Care Licensing: Concord Plaza/Hagley Bldg.; 3411 Silverside Road, Wilmington, DE 19810 (302-892 -5800); 821 Silver Lake Blvd., Barratt Bldg., Dover 19904 (302-739-5487)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (emergency duty worker on call 24 hours)

**ELIGIBILITY:** Families where abuse or neglect is reported and accepted for service.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** None for most services.

# FELLOWSHIP HEALTH RESOURCES, INC.

**505 W. Market Street, Suite 110**
**Georgetown, DE 19947**
**302-854-0626**
**Website: www.fhr.net**
**Email: mserrano@fhr.net**

**Alcohol and Drug Day Program**
**20707 DuPont Highway**
**Georgetown, DE 19947**
**302-856-1066**

**PERSON IN CHARGE:** Michelle Serrano, Regional Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Community Residential—**Provides housing for clients who require 24-hour supervision but pose no significant danger warranting inpatient hospitalization. **Continuous/Mobile Treatment Teams—**Provides assertive outreach to persons suffering from mental illness requiring ongoing supervision but pose no significant danger that warrants inpatient hospitalization. Provides comprehensive treatment in client's home. **Outpatient Mental Health and Substance Abuse Counseling**: Individual and group counseling services in an outpatient setting.

**HOURS OF OPERATION:** 8:00 a.m.-8:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle, Kent and Sussex Counties

**OBTAINING SERVICE:** Walk in, referral by Division of Substance Abuse and Mental Health

**FEES:** Vary by service

# FILE OF LIFE

**Beebe Healthcare**
**424 Savannah Road**
**Lewes, DE 19958**
**302-645-3337**
**Website: beebehealthcare.org**
**Email: mwilliams@beebehealthcare.org**

**PERSON IN CHARGE:** Megan Williams, Director, Population Health

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Participants are given a medical history card, medication safety card, a red sticker, and a red magnetic holder. Completed cards are placed in holder and attached to their refrigerator. File of Life sticker is placed on front door to direct first responders to kitchen for the File of Life card.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Voice mail available.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# FINDERS KEEPERS, INC.

**1625 Bear Corbitt Road**
**Bear, DE 19701-1525**
**302-834-8888**
Email: searchde@aol.com

**PERSON IN CHARGE:** Ginger Farrow, President & Co-founder

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides search assistance and emotional support to individuals separated from birth families due to divorce, foster care, adoption, or family disruption of any kind. Search assistance also available to siblings of adoptees and significant others. Can assist with searches in Delaware, other states, and in some foreign countries.

**HOURS OF OPERATION:** Can call during the day.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or email.

**FEES:** None

# FIRE MARSHAL, OFFICE OF THE STATE

**1537 Chestnut Grove Road**
**Dover, DE 19904**
**302-739-5665**
**Fax: 302-739-6756**

**22705 Park Avenue**
**Georgetown, DE 19947**
**302-856-5600**
**Fax: 302-856-4607**

**2307 MacArthur Road**
**New Castle, DE 19720**
**Voice: 302-323-5375**
**Fax: 302-323-5366**

**Fire Service Centers: Toll Free (Delaware Residents): 800-432-8500**

**Website: www.statefiremarshal.gov**
**Email: rebekah.legar@state.de.us**

**PERSON IN CHARGE:** Rebekah Legar, Juvenile Intervention Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Interview and assessment of children and their family because of child's involvement in fire related behavior.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. Other hours by appointment only.

**ELIGIBILITY:** Children 3-17 years old, fire related behavior only.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral by parent/guardian, Family Court, Child Mental Health, Division of Family Services, Fire Service

**FEES:** None

# FIRST STATE COMMUNITY ACTION AGENCY

**308 N. Railroad Avenue**
**P.O. Box 877**
**Georgetown, DE 19947**
**302-856-7761**
**1-800-372-2240**

**Rosehill Community Center**
**19 Lambson Lane, Suite 8**
**New Castle, DE 19720**
**302-498-0454**
**302-575-1706**

**655 S. Bay Road, Suite 4J**
**Blue Hen Corporate Center**
**Dover, DE 19901**
**302-674-1355**

**PERSON IN CHARGE:** Bernice Edwards, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Helps people help themselves and each other by developing action plans with communities, families, and individuals; and by providing low income housing and money management counseling; community development programs for youth; the Senior Companion Program; crisis assistance; employment and entrepreneurship training. **Rosehill location also offers:** energy programs, culinary training, senior programs and after school programs.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.; other hours available by appointment

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Most services free to low-income households.

# FIRST STATE MOTHERS OF MULTIPLES

**P.O. Box 5626**
**Wilmington, DE 19808-0626**
**Website: www.fsmom.org**

**PERSON IN CHARGE:** Lisia Ross, President (selected annually)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** To broaden the understanding of those aspects of child development relating specifically to multiples, and to support mothers in the early months and beyond. Bi-annual children's resale.

**MEETING LOCATION:** Limestone Presbyterian Church, 3201 Limestone Rd., Wilmington 19808

**HOURS OF OPERATION:** 6:45 p.m.-9:30 p.m., 2nd Tues. (Aug.-May)

**ELIGIBILITY:** Expectant parents, parents or guardians of multiples

**AREA SERVED:** Delaware, and nearby New Jersey, Maryland, and Pennsylvania

**OBTAINING SERVICE:** Call for information or visit website

**FEES:** Membership $30.00 annually

# FISH OF NORTHERN DELAWARE, INC.

**P. O. Box 30125**
**Wilmington, DE 19805-7125**
**302-658-2954**

**PERSON IN CHARGE:** Robert McKeown, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Volunteers provide transportation to scheduled medical appointments at hospitals, clinics, doctors, and dentists for persons when there is no other agency or resource to provide the service. Request service 7 days in advance of appointment.

**HOURS OF OPERATION:** Transportation service is Mon.-Thurs. Around-the-clock answering service.

**ELIGIBILITY:** Persons without transportation resources.

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call 658-2954 for information

**FEES:** None

# FIVE STAR SENIOR LIVING, INC.

**1912 Marsh Road**
**Wilmington, DE 19810**
**302-529-1600**

**PERSON IN CHARGE:** Robert Greer, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Operates five facilities offering a wide range of services and accommodations for health care and independent retirement living with studio, one, and two bedroom apartments. Programs include adult day care, assisted living, respite care, long and short term nursing care, sub-acute care, and outpatient therapies.

**LOCATIONS:**

- Forwood Manor, 1912 Marsh Road, Wilmington 19810 (302-529-1600)
- Foulk Manor South, 407 Foulk Road, Wilmington 19803 (302-655-6249)
- Foulk Manor North, 1212 Foulk Road, Wilmington 19803 (302-478-4296)
- Millcroft Retirement and Nursing Home, 255 Possum Park Road, Newark 19711 (302-366-0160)
- Shipley Manor, 2723 Shipley Road, Wilmington 19803 (302-479-0111)

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Sun.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# FOOD BANK OF DELAWARE, INC.

**14 Garfield Way**
**Delaware Industrial Park**
**Newark, DE 19713**
**302-292-1305**
**Website: www.fbd.org**

**1040 Mattlind Way**
**Milford, DE 19963**
**302-424-3301**

**PERSON IN CHARGE:** Patricia D. Beebe

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Vision is a community free from hunger. Primary activity is distributing millions of pounds of food to not-for-profit member organizations who operate onsite emergency food closets, and mass distribution feeding programs to the low income (less than 200% federal poverty level). Also offers a free Fresh Produce Distribution to partner agencies. Additional programs include Mobile Pantries where food is distributed to individuals throughout Delaware; Summer Food Service Program; Child and Adult Care Feeding Program (meals for after school programs); Backpack Program (at risk children are given backpacks at the end of the school week filled with nutritious food for the weekend); SNAP Education and SNAP Outreach. The Culinary School at the Food Bank of Delaware is a certified trade school that trains un/underemployed individuals in food service skills. The Commodity Supplemental Food Program (CSFP) is a federal food program that is designed to improve the health of senior citizens. Volunteers are welcome and are a very important entity of the Food Bank of Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 501c3 organizations or groups with a not-for-profit sponsor

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or call the Delaware Helpline at 1-800-464-4357 for food assistance listing

**FEES:** Annual membership fee; fee for services

# FOOD SUPPLEMENT PROGRAM (FSP) (DSS/DHSS)

**P.O. Box 906**
**New Castle, DE 19720**
**302-255-9500**

**Website: https://assist.dhss.delaware.gov**

**PERSON IN CHARGE:** Takeya Perez, Social Service Chief Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Helps low-income households buy the food they need for good health. Eligible households receive food benefits via Electronic Benefit Transfer (EBT) to use the same as cash for most food items at participating stores. For most households, FSP benefits are used in addition to their own cash to buy enough food for a month. Amount of FSP benefits households receive is based on number of persons in the family and net monthly income after certain deductions including shelter and/or medical expenses.

**LOCATIONS:**
**New Castle County:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-696-3150)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Churchman's Corporate Center, 84 Christiana Rd., Suite B, New Castle 19720 (302-395-6740)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-622-4520)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Lewis Building, DHSS Campus, 1901 N. Dupont Highway, New Castle 19720 (302-255-9500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-777-2830)
- Robscott Building, 153 Chestnut Hill Rd., Newark 19713 (302-451-3680)

**Kent County:**

- Blue Hen Mall Corporate Center, 655 South Bay Rd., Ste. 2I; Dover 19901 (302-672-9500)
- Milford State Service Center, 13 S. W. Front St., Suite 105, Milford 19963 (302-424-7250)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5020)
- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)

**Sussex County:**

- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Adams State Service Center, 546 S. Bedford St., Georgetown 19947 (302-515-3080)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-2280)
- Pyle State Service Center, 34314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Gross income limits: 130% of poverty level; net income limits: 100% of poverty level. Clients must register for work unless they are exempt.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Clients can apply at the location closest to their home. Agencies or individuals may apply for persons unable to apply themselves. Certain individuals living in group homes may apply themselves or have the group home apply for them. Individuals receiving SSI can apply for food benefits at the local Social Security Administration Office. Elderly or disabled individuals can mail in applications if they are unable to come into the office. Individuals can apply online through Delaware Assist (Application for Social Services and Internet Screening Tool).

**FEES:** None

# FORENSIC SCIENCE, DIVISION OF (DFS/DSHS)

**Wilmington Office:**
**200 S. Adams Street**
**Wilmington, DE 19801**
**302-577-3420**

**Southern Office:**
**26351 Patriot Way**
**Georgetown, DE 19947**
**302-933-3050**

**PERSON IN CHARGE:** Michael Wolf, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Official investigation of death; forensic toxicology and forensic chemistry laboratory tests (laboratory services are performed through referrals by criminal justice agencies only).

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (office). Post-mortems, 24 hours. Investigators on call.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# FORWOOD MANOR

**1912 Marsh Road**
**Wilmington, DE 19810**
**302-529-1600**

**PERSON IN CHARGE:** Robert Greer, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Full-service rental retirement community offering a wide range of services. **Independent retirement living** services include 140 studio, 1, or 2 bedroom apartment with full kitchen, one meal per day, plus continental breakfast in the main dining room, utilities (excluding telephone), 24 hour security, social program led by a full-time director, emergency medical response and free medical transportation within a 15-mile radius. Optional services available. **Assisted Living Services** include 37 furnished or unfurnished private rooms with bath, 3 meals per day in the assisted living dining room, a full range of activities and social programs, including transportation within a 15 mile radius and optional assistance with medication administration. Health Care Programs include: 72 skilled and intermediate beds; in-house Rehabilitation Department offering physical, occupational, and speech therapy; and a full range of activities and social programs.

**HOURS OF OPERATION:** Information: 9:00 a.m.-5:00 p.m., 7 days

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County and surrounding areas

**OBTAINING SERVICE:** Referral by hospital, physician, attorney, trust officer, other retirement facility, or contact Marketing Director for further information

**FEES:** Yes

# FOSTER GRANDPARENT PROGRAM (DSSC/DHSS)

**Debnam Building**
**1901 N. DuPont Hwy.**
**New Castle, DE 19720**
**302-255-9688**

**James Williams State Service Center**
**(Main Office)**
**805 River Road**
**Dover, DE 19901**
**302-857-5040**
**Fax: 302-857-5041**

**Georgetown State Service Center**
**546 S. Bedford Street**
**Georgetown, DE 19947**
**302-515-3037**

**Appoquinimink State Service Center**
**122 Silverlake Road**
**Middletown, DE 19709**
**302-696-3129**

**PERSON IN CHARGE:**

- Daniel Young, Kent County Supervisor;
- Melissa Enck, Sussex County Supervisor;
- Provi Hernandez & Jane Williams, New Castle County Supervisors

**STATUS:** Public

**SERVICE DESCRIPTION:** Enables low income seniors the opportunity to volunteer in the community to render supportive one-on-one services to children with special needs for 15 to 40 hours per week in designated community settings. Eligible Volunteers receive a tax-free stipend, transportation reimbursement, meals while on duty, physical exam, in-service training, accident and personal liability insurance, earned sick and vacation leave, and paid holidays.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY**: Low income, ages 55 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in or call for application

**FEES:** None

# FOULK MANOR SOUTH

**407 Foulk Road**
**Wilmington, DE 19803**
**302-655-6249**

**PERSON IN CHARGE:** Mike Salitsky, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides three levels of care: assisted living, intermediate nursing, and protected Alzheimer's wing.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** 18 years and over. Admission criteria varies by level of care.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital or family. Call for tour.

**FEES:** Yes

# FRAIM CENTER FOR ACTIVE ADULTS

**Boys & Girls Club Building**
**669 S. Union Street**
**Wilmington, DE 19805**
**302-658-8420**
**Fax: 302-468-1913**
**Website: www.fraimcenter.org**

**PERSON IN CHARGE:** Margaret Pfaff, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior citizen multi-purpose center with pool and fitness center. Services include recreation, athletics and fitness, health screenings, health and related programs, cultural enrichment, art and social opportunities.

**HOURS OF OPERATION:** 6:00 a.m.-2:00 p.m., Mon.-Fri.; Sat. morning swim: 7-10 a.m. for pool members.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** All Areas, Delaware, PA, etc.

**OBTAINING SERVICE:** Call or walk in

**FEES:** $30 Social Membership; $80 Fitness Membership; $160 Social and Fitness Membership with pool privileges.

# FREDERICA SENIOR CENTER, INC.

**216 S. Market Street**
**P.O. Box 165**
**Frederica, DE 19946**
**302-335-4555**

**PERSON IN CHARGE:** Renee' Hoffman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides nutrition ( breakfast and noontime meal), recreation, socialization, music, outreach, crafts program, limited shopping assistance, day trips, lending library, information and referral, counseling, visual enhancer, transportation to medical appointments and monthly newsletter.

**HOURS OF OPERATION:** 7:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over/persons with disabilities/veterans

**AREA SERVED:** Bowers, Magnolia, Felton, Frederica, Harrington, Milford, Lincoln, Viola, and Woodside

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: $20.00. Donation requested for meals: $5.00.

# FREEDOM CENTER FOR INDEPENDENT LIVING

**400 North Broad Street**
**Middletown, DE 19709**
**302-376-4399**
**Fax: 302-376-4395**
**TTY: 302-449-1487**

**PERSON IN CHARGE:** Lauren Reynolds, Executive Director

**STATUS:** Not for profit, 501(c)(3)

**SERVICE DESCRIPTION:** The Freedom Center for Independent Living is a resource center for persons with disabilities. Its purpose is to empower persons with disabilities so they can better control the direction of their own lives, as well as identify and obtain the support services they need to maintain an independent lifestyle within the community. To this end, the Freedom Center provides:

- Individual one-on-one consultations to identify specific needs and to develop a plan of action to meet those needs;
- Peer Support Meetings to promote peer interaction and mentoring; and
- Independent Living Skills Training to assist in developing the knowledge needed to navigate the bureaucratic system and advocate for one's rights.

The Freedom Center is funded by the U.S. Department of Education and does not charge for its services

**HOURS OF OPERATION:** 8:30 a.m.- 4:00 p.m. Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Southern New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# FRIENDSHIP HOUSE, INC.

**P. O. Box 1517**
**Wilmington, DE 19899**
**302-652-8133**
**Website: www.friendship-house.org**

**PERSON IN CHARGE:** William Perkins, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Weekly hospitality and advocacy center for marginalized persons, particularly the homeless; consulting service for churches involved in ministry to the homeless; ten transitional housing programs for women, children and single men.

**LOCATIONS:**

- **Men's Center** - 226 N. Walnut St., Wilmington 19801 (302-652-8278);
- **Women's Center** - 8th and Orange Sts., Wilmington 19801 (302-652-8033)
- **Newark Empowerment Center** – 69 E. Main St., Newark 19711 (302-544-0165)

**HOURS OF OPERATION:** 6:00 a.m.-12:00 p.m., Mon.-Fri. (men); 7:30 a.m.-2:30 p.m., Mon.-Thur. and 7:30 a.m.–12:00 p.m., Fri. (women); Newark Empowerment Center: 1:00 p.m.-4:00 p.m., Mon. – Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# GATEWAY HOUSE, INC.

**121 N. Poplar Street**
**Wilmington, DE 19801**
**302-571-8885**

**PERSON IN CHARGE:** Linda Stillis, Executive Director; Sheranda Robinson, Office Coordinator; Sherita Williams, Admissions Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides SRO Long Term Housing for homeless men. Residents responsible for food and schedule. Individualized Personal Development Plan assures follow-up with outside services providers. Section 8 assistance with rent. State assistance with Security Deposit, if needed.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m.

**ELIGIBILITY:** Homeless male over 18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

# GENERATIONS HOME CARE, INC.

**Central Office:**
**2 Penns Way, Suite 303**
**New Castle, DE 19720**
**302-322-3100**
**Fax: 302-322-2730**

**New Castle County:**
**64 Reads Way**
**New Castle, DE 19720**
**302-276-1466**

**Kent County:**
**1125 Forest Ave**
**Suite 201**
**Dover, DE 19901**
**302-734-7005**
**Fax: 302-734-1826**

**Sussex County:**
**205 E. Market Street**
**Georgetown, DE 19947**
**302-856-7774**
**Fax: 302-856-7753**

**Website: www.ghcde.org**
**Email: info@ghcde.org**

**PERSON IN CHARGE:** Paulette Austin, M.S.W., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Generations Home Care provides home and community based services to elderly and disabled consumers to keep them in the community and enhance their quality of life. Core services include: nursing, homemaker/personal care, housekeeping services, respite care, medical transportation, physical therapy, foster care, social work assistance and companion services.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.; skilled nurse available 24 hours per day.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call nearest County Office

**FEES:** Sliding scale

## GILPIN HALL

**1101 Gilpin Avenue**
**Wilmington, DE 19806**
**302-654-4486**
**Fax: 302-655-8601**
**Website: gilpinhall.org**

**PERSONS IN CHARGE:** Linda B. Schwind, NHA, Executive Director; Paul Smiley, NHA, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential facility offering Adult Day Program, assisted care; intermediate and skilled nursing; and respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Men and women requiring minimal to skilled assistance in maintaining their activities of daily living.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes; per diem rates dependent on level of care need and room size.

# GIRL SCOUTS OF THE CHESAPEAKE BAY

**225 Old Baltimore Pike**
**Newark, DE 19702-8409**
**302-456-7150**
**Kent and Sussex Counties: 1-800-341-4007**
**Website: www.gscb.org**

**PERSON IN CHARGE:** Anne T. Hogan, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** GSCB helps girls develop leadership skills and increase self-esteem. Offers summer camp in four locations: Camp County Center in Hockessin, DE; Camp Grove Point in Earleville, MD; Camp Todd in Denton, MD; Camp Sandy Pines in Fruitland, MD.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Females, grade level K-12

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** Registration fees

# GIRLS INCORPORATED OF DELAWARE

**1501 N. Walnut Street**
**Wilmington, DE 19801**
**302-575-1041**
**Website: www.girlsincde.org**

**PERSON IN CHARGE:** Holly Maddams, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The **Dennison Branch,** located on Walnut Street, operates after school and summer programs for girls and teens from 6 to 18 years of age. Fun, hands-on informal educational programs are offered in the above setting and in outreach to schools and community agencies. **Project Pride:** operates at the Dennison Branch and provides GED preparation to teens and young adults – Women only.

**LOCATION:**

- Dennison Branch, 1501 N. Walnut St., Wilmington 19801 (302-575-1041); 9:00 a.m.-5:00 p.m., Mon. - Fri. Program hours vary.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m. (Administrative office)

**ELIGIBILITY:** Afterschool, Evening and Summer programs. Dennison Branch on Walnut Street: girls 6-18.

**AREA SERVED:** Entire state.

**OBTAINING SERVICE:** Call for information

**FEES:** Varies for after school and summer camp. Annual membership fee for programs and additional fees for activities. Scholarships available.

# GOOD SAMARITAN AID ORGANIZATION

**P.O. Box 643**
**Laurel, DE 19956**
**302-875-9710**

**PERSON IN CHARGE:** Melinda Tingle or Mary Bolden

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides food, rent, heat, clothes, electricity, gas, prescriptions, and shelter. Operates a thrift shop where people can buy used clothing at very low cost. Funds generated by sales are used to help people in need. Churches, Fraternal Organizations and private citizens donate money, food and clothing to aid those in need.

**OTHER LOCATION:** Outreach Shop, 201 W. Market St. (302-875-2425), Midge McMasters

**HOURS OF OPERATION:** Shop located at Poplar and Market Sts.: 10:00 a.m.-4:00 p.m., Thurs., Fri.; 10:00 a.m.-1:30 p.m., Sat. Outreach Service: 8:00 a.m.-9:00 p.m., Mon.-Sat. (leave a message – 875-9710)

**ELIGIBILITY:** Persons in need

**AREA SERVED:** Laurel School District

**OBTAINING SERVICE:** Agency referral, Good Samaritan Outreach (302-875-9710)

**FEES:** None

# GOODWILL OF DELAWARE AND DELAWARE COUNTY, INC.

**The Goodwill Center**
**300 East Lee Boulevard**
**Wilmington, DE 19802**
**302-761-4640**
**Fax: 302-761-4649**
**Website: www.goodwillde.org**

**PERSON IN CHARGE:** Colleen Morrone, President/CEO

**STATUS:** Not for profit 501©(3)

**SERVICE DESCRIPTION:** Improve the quality of life for people with barriers to self-sufficiency through vocational services and work opportunities. Provides programs and services such as vocational evaluations/situational assessment, retail skills training, job readiness training, job development/placement/follow-up, supported employment, janitorial skills training, temporary staffing services, and ShopRite retail skills training. Operates retail stores for the sale of used household goods and refurbished home medical equipment. **Languages:** English and Spanish.

**OTHER LOCATIONS:**

**Training Locations:**

- The Goodwill Center, 300 E. Lea Blvd., Wilmington 19802 (302-761-4640; Fax: 302-761-4649)
- The Goodwill Center at Bridgeville, 18178 Sussex Highway, Rt. 13 South, Bridgeville 19933 (302-377-7284; Fax: 302-337-9746)
- Career Development Services, 1678 Governors Avenue, Dover 19904 (302-741-0456; Fax: 302-741-2104)
- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA 19043 (610-586-6360; Fax: 610-543-4581)

**Retail Locations:**

**New Castle County**

- Fox Run Shopping Center, 334 Fox Hunt Dr., Bear, 19701 (302-834-6780)
- 311 Newark Shopping Center, Newark 19711 (302-453-1430)
- Gordy Plaza Shopping Center, 4317 Kirkwood Hwy., Wilmington 19805 (302-993-0413)
- The Outlet Store, 400 Centerpoint Blvd., Wilmington 19720
- 2701 Philadelphia Pike, Claymont 19703 (302-798-9047)
- Middletown Square Shopping Center, 801 N. Broad St., Middletown 19709 (302-376-6258)
- Smyrna Mart Shopping Center, Smyrna 19977
- Home Medical Equipment, 300 E. Lea Blvd., Wilmington 19802
- **Kent County**
- Rodney Village Shopping Center, Rt. 13 South, Dover 19904 (302-674-9071)
- Gateway West Shopping Center, Rt. 8 & Saulsbury Rd., Dover 19904 (302-678-4602)
- 694 N. Dupont Hwy., Milford, DE 19963 (302-422-2566)

**Sussex County**

- Mid-Sussex Shopping Center, 339 E. DuPont Highway, Millsboro 19966 (302-934-9146)
- 18178 Sussex Highway, Rt. 13 S., Bridgeville 19933 (302-337-8561)

**Delaware County, PA**

- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA, 19043 (610-586-6360)
- Swarthmorewood Shopping Center, 725 South Chester Road, Swathmore, PA 19081 (610-543-4399)
- 255 Wilmington-West Chester Pike, Chadds Ford, PA 19317 (610-558-3722)
- Willowbrook Shopping Center, 3294 Chichester Avenue, Boothwyn, PA 19061 (610-494-8412)
- 201 East Baltimore Ave., Upper Darby, PA 19033 (610-623-2970).

**Donations Only:**

- Wells Fargo Bank, 7270 Lancaster Pike, Hockessin 19707
- The Goodwill Center, 300 E. Lea Boulevard, Wilmington 19802

**HOURS OF OPERATION:** Office hours: Mon.-Fri. 8:00 a.m.-4:30 p.m.; Store Hours: Mon.-Sat. 9:00 a.m.-8:00 p.m. and Sun. 12:00 p.m.-5:00 p.m. Outlet Store Hours: Mon.-Fri. 9:00 a.m.-8:00 p.m.; Sat. 9:00 a.m.-6:00 p.m. and Sun.: 12:00 p.m.-5:00 p.m.

**ELIGIBILITY:** Ages 16 and over, socially and/or economically disadvantaged, physical, mental, or emotional disabilities.

**AREA SERVED:** Statewide and Delaware County, PA

**OBTAINING SERVICE:** Call The Goodwill Center (302-761-4640)

**FEES:** None

# GOVERNOR BACON HEALTH CENTER (DHSS/DSAAPD)

**P.O. Box 559**
**Delaware City, DE 19706-0559**
**302-836-2550**
**Fax: 836-4104**
**Website: http://www.dhss.delaware.gov/dhss/main/maps/bacon/govbacon.htm**

**PERSON IN CHARGE:** Lois M. Rogers, Ph.D., LNHA, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** GBHC operates 82 bed Intermediate Care Facility licensed by the State of Delaware and approved by Medicaid. It is part of the Long Term Care Unit, which also includes Delaware Hospital for the Chronically Ill (DHCI).

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Voluntary admissions; approved for intermediate (ICF) level of care, assets under $54,000

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Pre-admission screening through the ADRC at (800) 223-9074 and then the Central Intake Unit at DHCI (302-223-1052)

**FEES:** Sliding scale

# GRANDPARENTS RAISING OTHERS' CHILDREN, RELATIVE RESPITE (DSAAPD/DHSS) (FORMERLY JOINING GENERATIONS)

**1901 N. Dupont Hwy.**
**New Castle, DE 19726**
**1-800-223-9074**
**Email: Andrea.Rinehart@state.de.us**
**Website: www.dhss.delaware.gov/dsaapd**

**PERSON IN CHARGE:** Andrea Rinehart, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information, support, advocacy, and respite programs for grandparents and relatives who are raising other relatives' children. Support and information groups, as well as other information pertinent to relative caregivers can be found on the website.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Grandparents and relative caregivers raising other relatives' children. Primarily 60+. Some 50+.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale for programs, no fee for I & A

# GREENVILLE MEDICAL CENTER

**3710 Kennett Pike**
**Greenville, DE 19807**
**302-623-6300**
**Website: http://www.christianacare.org/medicalgroup**

**PERSON IN CHARGE:** Robert Bycer, Vice President and Executive Director of the Medical Group of Christiana Care; Timothy H. Langan, M.D.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Greenville Medical Center offers primary care for adults and specialty care, which includes dermatology and pulmonary medical services.

**HOURS OF OPERATION:** Mon. and Thurs., 8 a.m. to 5 p.m.; Tues., 10 a.m. to 7 p.m.; Wed., 8 a.m. to 6 p.m. and Fri., 8 a.m. to 4:30 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Referral, call for information, call for appointment

**FEES:** Sliding Scale, Vary by service

## GRISWOLD HOME CARE

**5145 W. Woodmill Drive, Suite 22**
**Wilmington, DE 19808**
**302-456-9904**

**109 Market Street**
**Lewes, DE 19958**
**302-644-6990**

**Website: www.griswoldhomecare.com**
Email: anne.eidschun@griswoldhomecare.com

**PERSON IN CHARGE:** Anne Eidschun, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Licensed as a Personal Assistance Services Agency (PASA), non-medical assistance in the home for seniors or disabled persons. Caregivers assist with personal care, homemaking, companionship. Hourly, overnight, or live-in service options.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. 24/7 on call.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; call for information; referral by social workers, discharge planners, physician offices, hospice.

**FEES:** Schedule

# GUIDEWELL FINANCIAL SOLUTIONS
# (FORMERLY CONSUMER CREDIT COUNSELIGN SERVICE)

**235 S. Queen Street, Unit A**
**Dover, DE 19904**
**1-800-642-2227**
**Website: www.guidewellfs.org**

**2055 Limestone Road, Suite 212**
**Wilmington, DE 19808**
**1-800-642-2227**

**PERSON IN CHARGE:** Wanda Silva, Housing Counselor

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Credit and budget counseling, debt management programs. Housing counseling, bankruptcy counseling, Financial Coaching and Student Loan Counseling. Telephone counseling is available. Educational presentations are available upon request at 40-747-2050.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Monday thru Friday.

**ELIGIBILITY:** Open

**AREA SERVED:** Most states, U.S.A.

**OBTAINING SERVICE:** Call 1-800-642-2227 for appointment

**FEES:** Counseling sessions are free. Clients enrolling in a DMP are charged a monthly maintenance fee. The fee is based on the state regulations where the client resides, up to a maximum of $40.00. DMP fees may be reduced or waived for certain hardship situations.

# HABITAT FOR HUMANITY, CENTRAL DELAWARE

**544 Webbs Lane**
**Dover, DE 19904**
**302-346-0220**
**Website: http://www.centraldelawarehabitat.org**
**Email: info@centraldelawarehabitat.org**

**PERSON IN CHARGE:** Jon Gallo, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Builds simple, decent, affordable homes throughout Kent County in partnership with very low and low income people by utilizing the local community donation resources and time.

**ELIGIBILITY:** Resident of or worked in Kent County for at least one year; Demonstrated need for housing; Ability to pay, Ability to partner

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Website, call for information

**FEES:** No fee for service; however, applicant does pay for cost of home.

# HABITAT FOR HUMANITY RESTORE, CENTRAL DELAWARE

**CDHFH ReSTORE**
**544 Webbs Lane**
**Dover, DE 19904**
**302-346-0220**
**Website:www.centraldelawarehabitat.org/restore**
**Email: restore@centraldelawarehabitat.org**

**PERSON IN CHARGE:** Ralph Artigliere, ReStore Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** New and gently used donated household and construction materials sold at 50% or below retail price. Items for sale include appliances, cabinets, furniture, light fixtures, windows, doors, building materials and more. Proceeds are used to help further our mission of affordable housing.

**HOURS OF OPERATION:** Tues. – Fri.: 9 am – 5 pm; Sat.: 8 am – 1 pm

**ELIGIBILITY:** Open to the public

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Come in or call for pick-up of a donation

**FEES:** Materials offered for sale are 50% or below retail price

# HABITAT FOR HUMANITY OF NEW CASTLE COUNTY

**1920 Hutton Street**
**Wilmington, DE 19802**
**302-652-0365**
**Website: www.habitatncc.org**
**Email: klsmith@habitatncc.org**

**PERSON IN CHARGE:** Kevin L. Smith, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Partners with low income families to build decent housing at no profit through a combination of volunteer labor, "sweat equity", and no interest mortgages. Acts in partnership with local community as a diverse group, including individuals, partner families, faith groups, civic organizations, and businesses.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Construction Site: 8:00 a.m.-3:00 p.m., Tues.-Fri., year round. Store: Tues.-Sat., 9:00 a.m.-4:00 p.m.

**ELIGIBILITY:** To volunteer, must be at least 16. For home ownership, must be low income, unable to obtain mortgage through other means, and currently living in substandard housing. Exterior repairs: must income qualify in specific geographic area.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information: 302-652-0365 Ext. 120. Must attend orientation to obtain an application for housing.

**FEES:** Mortgage based program (no interest, at-cost mortgage)

# HARRINGTON SENIOR CENTER, INC.

**102 Fleming Street**
**Harrington, DE 19952**
**302-398-4224/4225**

**PERSON IN CHARGE:** Robert Eugene Price, Jr.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides meals, recreation, social services, information and referral, and bus transportation.

**HOURS OF OPERATION:** 10:00 a.m.-4:00 p.m., Mon.-Thurs., Fri. 10:00 a.m.-2:00 p.m.

**ELIGIBILITY:** Ages 50 and over, (60 and over for meals and transportation).

**AREA SERVED:** Southwest Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals (suggested donation, $4.50)

# HARVEST YEARS SENIOR CENTER

**30 South Street**
**Camden, DE 19934**
**302-698-4285**
**Fax: 302-698-4286**
**Website: harvestyears.org-facebook**

**PERSON IN CHARGE**: Tom Bones, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides home style meals from 11:30 a.m.-12:30 p.m.; social, recreational and educational activities; and crafts. Shopping service is available for the homebound, or transport may be provided as needed. This service is door-to-door, with assistance as needed. Monthly newsletter, activities calendar, and menu. Provides outreach service to the community, and membership is required for Shopping Program.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over or disabled

**AREA SERVED:** All of Kent County for shopping program. Senior Center activities: Dover, Smyrna, Camden, Little Creek, Felton, Wyoming, etc.

**OBTAINING SERVICE:** Walk in or call (24 hour answering service)

**FEES:** $15.00 Annual Dues for Membership, and donations are accepted. Shopping Program has a $3.00/trip fee which may be waived for hardship cases.

# HEALTH AND SOCIAL SERVICES, DEPARTMENT OF (DHSS)

**Herman M. Holloway, Sr., Health and Social Service Campus**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**302-255-9040**

**PERSON IN CHARGE:** Dr. Kara Odom Walker, Secretary

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides most of the human services available through Delaware State Government, including Medicaid, the Children's Health Insurance Program, food stamps, welfare-to-work, vaccines for children, child support enforcement, public health programs, and general services for the aging, for individuals with developmental and physical disabilities, visual impairments, mental illness, and other vulnerable populations. The following are Divisions within the Department (listed separately in the Directory).

**DIVISIONS:**

- Services for Aging and Adults with Physical Disabilities (302-255-9390)
- Substance Abuse and Mental Health (302-255-9399)
- Child Support Services (302-577-7171)
- Long Term Care Residents Protection (302-577-6661)
- Management Services (302-255-9000)
- Developmental Disabilities Services (302-744-9600)
- Public Health (302-744-4700)
- Social Services (302-255-9500)
- State Service Centers (302-255-9675)
- Visually Impaired (302-255-9800)
- Medicaid & Medical Assistance (302-255-9500)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Divisions for information

**FEES:** Vary by program. None for most services.

# HEALTH PROMOTION AND DISEASE PREVENTION SECTION (DPH/DHSS)

**Thomas Collins Building, Suite #7**
**540 S. DuPont Highway**
**Dover, DE 19901**
**302-744-1000**
**Website: www.dhss.delaware.gov/dph/**

**PERSON IN CHARGE:** Richard Killingsworth, Section Chief

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a wide range of services, ranging from education and consultation to direct services and financial assistance in a variety of program areas. Includes programs to reduce major risk factors such as smoking, physical inactivity, and obesity which are the leading causes of chronic disease. The Women, Infants and Children (WIC) Program provides supplemental nutrition and education to low income pregnant women and young children. The Comprehensive Cancer Program provides cancer treatment for low income uninsured individuals as well as screening for breast, cervical, and colorectal cancer. Also collects data for health planning, implementation, and evaluation, including the Behavioral Risk Factor Survey and the Adult and Youth Tobacco Surveys. Provides educational materials, community and worksite interventions, health information, statistics, wellness programs and resources on diabetes prevention, awareness and education.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Educational programs at other times by appointment.

**ELIGIBILITY:** Delaware residents and organizations. Varies according to the service. Check website or call to inquire about eligibility.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral by physician.

**FEES:** None

# HEALTH SYSTEMS PROTECTION (DPH/DHSS)

**417 Federal Street**
**Jesse Cooper Building**
**Dover, DE 19901**
**302-744-4705**

**Website: www.dhss/delaware.gov/dhss/dph/hsp/hsp.html**

**PERSON IN CHARGE: Thomas V. May, REHS/RS**

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides inspections, investigations, information, training, and/or consultations for migrant labor camps; public drinking water supplies; private drinking water; mattress, pillow and bedding; lead poisoning prevention; occupational health; healthy homes; non-alcoholic beverages; plumbing installations; ice manufacturers; eating establishments; dairies; bakeries; food processing plants; recreation camps; swimming pools/spas/slides; radiation equipment/facilities; body art and cosmetology facilities; consumer complaint driven inspections re: Clean Indoor Air Act; sampling and testing for milk, food, radiation, radon, toxicology; permitting/licensing/certification for water operators; lead contractors/workers/training; public eating places; dairies; bedding; recreation camps; plumbers; medical laboratories; frozen desserts; swimming pools; bottling plants; migrant labor camps; radiation source facilities; radiation technologists/technicians; portable x-ray suppliers; body art; medical marijuana compassion centers; medical marijuana patients, medical marijuana caregivers; emergency/disaster assistance – water; food; radiation; epidemiology investigations; emergency response for all program areas.

**OTHER LOCATIONS:**

- Environmental Health Field Services, New Castle County, 2055 Limestone Rd., Suite 100, Wilmington 19808 (302-995-8650) (Move planned for January 2011)
- Environmental Health Field Services, Kent County, 540 S. DuPont Highway, Suite 5, Dover 19901 (302-744-1220)
- Environmental Health Field Services, Sussex County, 544 S. Bedford Street, Georgetown 19947 (302-856-5496)
- Office of Drinking Water, 43 S. DuPont Highway, Dover 19901 (302-741-8630) (ODW has moved to the Edge Hill Shopping Center)
- Office of Engineering, 43 S. DuPont Highway, Dover 19901 (302-741-8640)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program: plan review and food establishment approvals to construct; public drinking water systems permits; private drinking water testing; non-alcoholic beverages permits; food establishment permits; water operator certification; individual lead abatement disciplines certifications; mattress, pillow and bedding registration; radiation technologists/technician certification; radiation source facilities permitting; public swimming pool and spa, plumbing permits, and body art establishment permits; and, medical marijuana compassion centers, medical marijuana patients, and medical marijuana caregivers registrations.

# HEARING LOSS ASSOCIATION OF DELAWARE

**New Castle County:**
**3204 Powhatan Drive**
**Wilmington, DE 19808-2710**
**302-292-3066 (phone and fax)**

**Kent/Sussex County Support Group:**
**Bayhealth Medical Center**
**Kent General Hospital**
**640 S. State Street**
**Dover, DE 19901**
**302-674-3272**

**Website: www.hlade.org**
**Email: hlade@comcast.net**

**PERSON IN CHARGE:** NCC: Linda S. Heller, M.A.; Kent/Sussex County: Dorothy Furches

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to open the world of communication to deaf and hard-of-hearing children and adults by providing information, education, support, and advocacy. Educational training programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Wilmington group meets second Saturday of each month except July and August from 10 a.m-12 p.m. Dover group meets the first Tuesday of each month except July and August from 6 p.m.–8 p.m. Voice mail available 8:00 a.m.-9:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or call for appointment

**FEES:** None

# HEARTLAND HOSPICE, IN-PATIENT UNIT, HOMECARE AND INFUSION

**256 Chapman Road**
**Newark, DE 19702**
**302-737-7080**

**PERSON IN CHARGE:** Debra Kent, RN, Hospice Asst. Administrator; Karen Wetta, Homecare Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Skilled home health care, hospice, and in-patient hospice. Services include homecare nursing, social work, home health aides, nutrition counseling, assistance with obtaining medical and pharmaceutical supplies and equipment, and referral to appropriate community resources. Nursing ranging from assessment and teaching to delivery of high tech therapies. Serves all ages in any stage of illness. Hospice -- Skilled Nursing, HHA, Spiritual Care, Social Work and Volunteers.

**HOURS OF OPERATION:** Office hours: 8:30 a.m. - 5:00 p.m., Mon. - Fri.; RN on call 24 hours a day/7 days a week.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County/Kent County

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** Yes, often paid by third party

# HENRIETTA JOHNSON MEDICAL CENTER

| Southbridge: | Eastside: | Claymont: |
|---|---|---|
| 601 New Castle Avenue | 600 N. Lombard Street | 3301 Green Street |
| Wilmington, DE 19801 | Wilmington, DE 19802 | Claymont, DE 19703 |
| 302-655-6187 | 302-761-4610 | 302-798-9755 |

**PERSON IN CHARGE:** Ephraim Kaba, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Comprehensive Family Healthcare from prenatal care to pediatrics. Healthcare for adolescents and adults to geriatric medicine. Serving all ages for medical, dental and OB & GYN care.

**HOURS OF OPERATION:**

- Southbridge: Mon., Tues., Thurs., Fri.: 8:00 a.m.-5:00 p.m. Wed.: 8:00 a.m.-6:00 p.m.
- Dental: Mon. through Thursday, 8:00 a.m.-5:00 p.m. Friday: 9:00 a.m.-1:00 p.m.
- Eastside: Mon. through Friday 8:00 a.m.-5:00 p.m.
- Claymont: Mon.: 1:00 p.m.-5:00 p.m., Tues.: 9:00 a.m.-5:00 p.m., Thurs.: 9:00 a.m.-1:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Appointment, referral, walk-in

**FEES:** Sliding scale; most insurances accepted (Medicaid, Medicare, etc.)

# "HICKS" ANDERSON COMMUNITY CENTER, WILLIAM

**501 N. Madison Street**
**Wilmington, DE 19801**
**302-571-4266**
**Fax: 302-571-4086**

**PERSON IN CHARGE:** Mr. U'Gundi O. Jacobs, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following programs and activities: swimming lessons, life guarding, karate, boxing, music, tutorial, summer day camp, youth and adult basketball leagues, boxing, teen lounge, movies, table games and trips. Facilities include: gymnasium, indoor swimming pool, fitness room, computer technology lab and library. Also offers public awareness and health fairs. Accessible to the disabled.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

# HILLSIDE CENTER GENESIS HEALTH CARE

**810 S. Broom Street**
**Wilmington, DE 19805**
**302-652-1181**
**Fax: 302-778-3817**

**PERSON IN CHARGE:** Jane Ketterman, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Extended care facility providing sub-acute, skilled intermediate, terminal, and respite care services. Full time physical therapy, occupational therapy, speech therapy, recreational therapy, intravenous therapy, and specialty wound care. Offers coordinated support and clinical expertise to achieve a full life.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Medical need

**AREA SERVED:** Open

**OBTAINING SERVICE:** Referral, appointment, walk-in

**FEES:** Yes

# HILLTOP LUTHERAN NEIGHBORHOOD CENTER

**1018 West 6th Street**
**Wilmington, DE 19805**
**302-656-3224**
**Fax: 656-3830**

**PERSON IN CHARGE:** Jea P. Street, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides comprehensive services for children from infants through 18 years of age. **Early Childhood Education:** For infants through Kindergarten emphasizes school readiness. Provides visiting nurse, dental and hearing screening, nutrition program, educational services, physical health program, and referrals to agencies as appropriate. **Youth Services Program:** Provides a full range of daily educational and recreational activities for children aged 6-18. Participation in study sessions required. The Center maintains contact with schools to monitor student progress. Girl Scouts, book clubs, team sports, clubs, special trips, career and college awareness activities. **Latchkey Program:** Provides year-round educational care for school children aged 6-12. Activities provide fun in a safe learning environment. **Early Childhood Assistance Program (ECAP).** Three classes serve 50 participants each day. Works with families to ensure that children attain academic success. **Summer Camp:** Provides comprehensive, fun-filled day camp experience for 90 children. Swimming, weekly trips, journal-keeping, crafts, and computer time for children 6-12 years old. **Parent Involvement/Community Development Program:** Encourages and supports parents' efforts to be involved in children's education and other community issues.

**ELIGIBILITY:** Varies by program

**HOURS OF OPERATION:** 7:00 a.m.-5:30 p.m., Mon.-Fri. Childcare, ECAP, Latchkey and Youth Services: 6:00 p.m.-9:00 p.m., Mon.-Fri. (some weekend activities)

**AREA SERVED:** Hilltop area of the City of Wilmington

**FEES:** Day Care, Latchkey and Summer Camp

# HOCKESSIN COMMUNITY CENTER, INC.

**2 Penn's Way, Suite 209**

**New Castle, DE 19720**

**302-239-2363**

**FAX: 302-239-2364**

**E-mail: admin.hockessincc@verizon.net**

**PERSON IN CHARGE:** Shenise A. Heirston, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior, Adult and Youth Services. Information and referral. Education workshops. Limited Emergency Fuel, Electricity, and Rental Assistance. HUD approved Housing Counseling (Budget, Credit, Financial Literacy, Home Buyer/Pre-Purchase, Post-Purchase, Homeless, Mortgage Delinquency & Foreclosure Prevention, Foreclosure Mediation). Employment & Training. General Community Services.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Low-to-Moderate Income Families

**AREA SERVED:** New Castle County (priority zip codes 19707, 19711, 19804, 19805, 19808)

**OBTAINING SERVICE:** Call for appointment, Phone (302-239-2363), Fax (302-239-2364)

**FEES:** May be applicable to some educational workshops

# HOCKESSIN UNITED METHODIST CHURCH CLOTHES CLOSET

**Main Office:**
**7250 Lancaster Pike**
**Hockessin, DE 19707**
**302-239-3030**
**Email: jfbollinger@comcast.net and churchoffice@hockessinume.org**

**PERSON IN CHARGE:** Lisa Bollinger, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides clothing and household goods. Special appointments for persons burned out, locked out, or in other emergency situations.

**OTHER LOCATION:** Founders Hall, 1155 Old Lancaster Pike, Hockessin, 19707. Regular opening for clients, 10:00 a.m.-11:00 a.m., 1st Sat. and 1st and 3rd Tuesday. All other times by appointment.

**HOURS OF OPERATION:** Main office: 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Total household income of all people sharing a living space under $25,000 (pay stub with YTD listed), all ages; PA or DE Health and Social Services Card, WIC Card, Medicare or Disability Card, Release From Jail Form, SSI, referral letter.

**AREA SERVED:** Statewide, plus some clients from PA and NJ.

**OBTAINING SERVICE:** Walk in to Founders Hall at specified times, call for information, call for appointment, referral.

**FEES:** None

## HOME OF THE BRAVE FOUNDATION

**6632 Sharps Road**
**Milford, DE 19963**
**302-424-1681**
**Website: www.homeofthebravefdn.org**
**Email: jfinan@homeofthebravefdn.org**

**PERSON IN CHARGE:** Jessica Finan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides food, housing and counseling to honorably discharged veterans. Assists residents and clients to obtain social services, register with the Department of Labor and conduct job searches, register with veteran hospitals for care and medication, and to obtain drug and alcohol counseling. Also assists with financial management planning and reestablishing driving privileges. Provides transportation to services and locates affordable housing.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. (office hours)

**ELIGIBILITY:** Veterans with Honorable Discharge

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call 211 for placement

**FEES:** None

# HOMELESS PLANNING COUNCIL OF DELAWARE, INC.

**Community Services Building**
**100 West 10th Street, Suite 611**
**Wilmington, DE 19801**
**302-654-0126**
**Fax: 302-654-0127**
**Email: rbeatty@hpcdelaware.org**

**PERSON IN CHARGE:** Rachel Beatty, Acting Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Planning and coordination of stakeholders for Delaware's Homeless Prevention and Response System.

**HOURS OF OPERATION:** 8:00 a.m. - 4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# HOPE DINING ROOM

**Administration Address:**
**P.O. Box 9733**
**Newark, DE 19714**
**302-268-4886**

**Facility Location:**
**Kingswood United Methodist Church**
**300 Marrows Road**
**Brookside, Newark, DE 19713**
**302-738-4478**

**PERSON IN CHARGE:** John Hornor, Chairman

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides lunch to persons in need of food. Volunteers and food are provided by local churches, organizations, groups, and individuals. Donated and used clothing available most days. Volunteer opportunities available.

**HOURS OF OPERATION:** 12:00 noon–1:00 p.m., Mon., Tues., Wed., Thurs., Fri.

**ELIGIBILITY:** Open to those in need of assistance

**AREA SERVED:** Newark

**OBTAINING SERVICE:** Walk in

**FEES:** None

# HOPE MEDICAL CLINIC, INC.

**1125 Forrest Avenue, Suite 202**
**Dover, DE 19904**
**302-735-7551**

**PERSON IN CHARGE:** Vicenta G. Marquez, M.D., Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Non-emergency primary medical and dental consultation and available treatment. Referral to subspecialist, if necessary.

**HOURS OF OPERATION:** 9:00 a.m. to 4:00 p.m., Tuesday

**ELIGIBILITY:** 18-64 years old, no medical insurance and income below federal poverty guideline

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** By appointment only

**FEES:** None

# HOUSE OF PRIDE, INC.

**50 South New Street**
**Dover, DE 19904**
**302-677-0116**
**Fax: 302-677-0234**
**Email: hoppride@aol.com**

**PERSON IN CHARGE:** Marian L. Lott, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long-term recovery and transitional housing.

**OTHER LOCATION:** 50 South New Street (302-677-0116)

**HOURS OF OPERATION:** 9 a.m.-5:00 p.m.

**ELIGIBILITY:** 18 years or older

**AREA SERVED:** Statewide, New Jersey, Maryland, Pennsylvania, New York

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

# HOUSING OPPORTUNITIES OF NORTHERN DELAWARE, INC.

**Community Services Building**
**100 West Tenth Street, Suite 1001**
**Wilmington, DE 19801**
**302-429-0794**
**Fax: 302-429-0795**
**Website: www.hond.org**
**Email: spikes@hond.org**

**PERSON IN CHARGE:** Gladys B. Spikes, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Private fair housing corporation established to promote fair and equal opportunity in renting and purchasing housing. Program services include: educating the public regarding fair housing; insuring compliance of fair housing laws; providing assistance to individuals; and serving as an advocate for fair housing. Provide certified and approved housing counseling services. For example: Pre-Purchase (First Time Home Buyer); Post Purchase; Mortgage Prevention and Default; Transitional, Financial (Credit/Budget Management) Counseling.

**HOURS OF OPERATION:** 10:00 a.m. - 6:00 p.m., Mon. - Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County, limited services in Kent and Sussex Counties

**OBTAINING SERVICE:** Call, e-mail or walk-in

**FEES:** Vary by service

# HOWARD T. ENNIS SCHOOL

**20346 Ennis Road**
**Georgetown, DE 19947**
**302-856-1930**
**Nurse: 302-856-1933**
**Website: http://www.k12.de.us/ennis**

**PERSON IN CHARGE:** Kristina Perfetti, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers a full-continuum of special education and related services to children ages 3-21 who are in need of special education intervention.

**HOURS OF OPERATION:** Building: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Student Day: 8:00 a.m.- 3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3-21, mentally disabled, hearing impaired, deaf/blind, physically impaired, and/or orthopedically impaired.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Referral by home school/home school district or an outside agency

**FEES:** Public school - tuition based

# HUDSON (FLOYD I.) STATE SERVICE CENTER (DSSC/DHSS)

**501 Ogletown Road**
**Newark, DE 19711**
**302-283-7500**

**PERSON IN CHARGE:** Dalva Washington, State Service Center Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides housing for State and private agencies. **Division of State Service Centers** -- Emergency Assistance Services, Community Resource Assistance Service, Clothing Closet, Diabetes Fund, Emergency Food & Shelter Program*, Food Closet, Kinship Care, LIHEAP*, Medical Assistance*, Needy Family Fund*, Teen Voucher Program, Utility Assistance*; **Division of Social Services** – Cash Assistance, Purchase of Care, Diversion Grant Program, Employment & Training, Food Benefit Program, Medicaid; Provides housing for State and private agencies; **Division of Public Health –** Health Services, WIC (Women, Infants and Children), Sexual & Reproductive Health; **Dept. of Labor (DOL)** – Job Training, Job Search, G.E.D.; **Alcoholics Anonymous; Child Inc./Family Visitation; $tand by Me Financial Empowerment Center; Nehemiah Gateway-EITC; NCALL Research, Inc.; Juvenile Probation and Parole.**

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon., Tues., Thurs., Fri.; 7:30 a.m.-7:00 p.m., Wed.

**ELIGIBILITY:** Varies by program or service

**AREA SERVED:** Southern and Western New Castle County

**OBTAINING SERVICE:** Appointment for most services; Walk-Ins, Referrals

**FEES:** Varies by program

# HUDSON HEALTH SERVICES, INC. / TAU HOUSE

**11 West Pine Street**
**Georgetown, DE 19947**
**302-856-2090 (during business hours); 443-880-5828 (emergency after hours)**
**Fax: 302-856-4363**
**Website: hudson-health.org**
**Email: kaichinger@hudson-health.org**

**PERSON IN CHARGE: Karen Aichinger, Assistant Director of Housing**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Halfway house program offers recovering women residence in a therapeutically structured home-like environment for a minimum of 90 days. Residents learn to maintain sobriety, as well as deal with past irresponsibility and desolation while developing self-responsibility, self-worth, and their futures, through individual counseling, group therapy, and weekly didactic sessions to provide training in life skills, coping mechanisms, development of self-esteem, spirituality, community involvement, etc. Residents are actively involved in the daily operation of the House and pay room and board from the day they move in.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Recovering women, ages 18 and older

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by inpatient/outpatient primary substance abuse treatment program, self-referrals

**FEES:** Room and Board $120 per week.

# HUMAN RELATIONS; DIVISION OF (DOS)

**Carvel State Office Building**
**820 N. French Street, 4th Floor**
**Wilmington, DE 19801**
**302-577-5050**

**Division of Human Relations**
**Cannon Building**
**861 Silver Lake Boulevard, Suite 145**
**Dover, DE 19904**
**302-739-4567**

**Georgetown State Service Center**
**546 S. Bedford Street**
**Georgetown, DE 19947**
**302-856-5331**
**Website: www.statehumanrelations.delaware.gov**

**PERSON IN CHARGE:** Romona S. Fullman, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Referral source for persons with problems and questions concerning human relations; administers law prohibiting discrimination in housing, public accommodations, state employment, and state services on the basis of race, color, creed, religion, national origin, age, sex, disability, marital status, and familar status; performs administrative, fiscal, and clerical functions for the State Human Relations Commission; acts as conciliator in matters involving race, color and all other protected categories; promotes amicable relationships among various racial and cultural groups; conducts investigations, surveys, and studies relative to incidents of racial, cultural, or group incidents and tensions; monitors and evaluates compliance with the State Affirmative Action Plan of the State Executive Branch of Government with the assistance of the Human Relations Commission.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# HUNTINGTON'S DISEASE SOCIETY OF AMERICA; DELAWARE CHAPTER

**HDSA Delaware Social Worker available at:**
**540-247-4536**
**Website: www.hdsa.org**

**Mailing address:**
**HDSA Mid-Atlantic Region**
**PO Box 55421**
**Virginia Beach, VA 23471**

**PERSON IN CHARGE:** Shawn K. Supers, Mid-Atlantic Regional Development Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Support Services–free referral and information dissemination, individual and family counseling, training for home and facility caregivers, and education events on disease management and research.

**HOURS OF OPERATION:** 9:00 a.m.-9:00 p.m., Mon.-Sun.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 540-247-4536

**FEES:** None

# IMMACULATE HEART OF MARY "OUTREACH" CENTER

**Immaculate Heart of Mary Church**
**4701 Weldin Road**
**Wilmington, DE 19803**
**302-764-0357**

**PERSON IN CHARGE:** Coordinator (changes yearly)

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Within the parish:** Provides emergency meals, financial assistance, transportation, respite care, and bereavement ministry. **For the greater community:** Financial assistance for utilities and housing in a crisis situation; weekly casseroles for Mary, Mother of Hope House and House of Joseph; lunch twice a month for Emmanuel Dining Room; Christmas Adopt-a-Family; Meals on Wheels drivers; food collection for St. Paul's and clothes collection for St. Peter's.

**HOURS OF OPERATION:** 9:30 a.m.–11:30 p.m., Mon., Wed., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Referral by agency or professional, or phone for information

**FEES:** None

# IMMIGRATION LAW PROGRAM: COMMUNITY LEGAL AID SOCIETY, INC. (CLASI)

**New Castle County:**
**Community Service Building**
**100 West Tenth Street, Suite 801**
**Wilmington, DE 19801**
**302-575-0660, ext. 210**
**Fax: 302-575-0840**

**Sussex County:**
**Community Legal Aid Society, Inc.**
**20161 North Office Circle**
**Georgetown, DE 19947**
**302-856-0038**
**Fax: 302-856-6133**

**Kent County:**
**840 Walker Road**
**Dover, DE 19904**
**302-674-8500**
**Fax: 302-674-8145**

**CONTACT:** The CLASI office in the county in which you live for an intake screening.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** As program funding permits, provide consultation and legal representation; U Visa Petitions for injured victims of crime who cooperate with the investigation and/or prosecution of the crime; Violence Against Women Act ("VAWA") Self-Petitions for victims of domestic violence; and Special Immigrant Juvenile Petitions for dependant immigrant children within the juvenile system.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri., by appointment only.

**ELIGIBILITY:** Must meet financial guidelines for legal services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call the appropriate CLASI office for an intake screening.

**FEES:** None

# INDEPENDENT RESOURCES, INC.

**Two Fox Point Centre**
**6 Denny Road, Suite 101**
**Wilmington, DE 19809**
**302-765-0191**
**Website: www.iri-de.org**
**Email: LHenderson@independentresources.org.**

**TT/TTY: 302-765-0194**
**Delaware Relay: 800-232-5470**
**Voice: 866-603-6292**

**PERSON IN CHARGE:** Larry D. Henderson, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Center for Independent Living provides, at a minimum, the core services of **Advocacy or Self Advocacy** which involves IRI staff working with persons with disabilities to teach them how to go about obtaining necessary support services from other agencies in the community and **Community or Systems Advocacy** which involves IRI staff, board members, and volunteers initiating activities to make changes in the community that make it easier for persons with disabilities to better access needed services. **Information and Referral** – IRI maintains information on availability of accessible housing, transportation, and other services in the community. **Peer Counseling/Peer Support** – offers a consumer the opportunity to work with another person with a disability to explore options, make informed decisions, and achieve increased self-control over his/her life. **Independent Living Skills Training** – offers instruction to help people with disabilities gain skills that will enable them to live more independently. **Sensitivity Training** – provided to area businesses, organizations, and individuals designed to meet the specific needs of the audience. **Services for Deaf and Hard of Hearing** – programming developed to meet the needs of Delaware's Deaf and Hard of Hearing community. **Community Education and Outreach** – public education workshops for school systems, neighborhood organizations, and other community and civic groups that provide information about independent living, and issues affecting persons with hearing loss. **Computer Training for the Blind** – computer training for individuals who are blind. Instruction is provided to persons with varying levels of visual impairments utilizing computers with the most widely used adaptive software. **Transition Program** – the focus of this program is to identify individuals with disabilities or long-term illness in nursing facilities or in the community who desire to live a more independent lifestyle.

**OTHER LOCATIONS:** 154 S. Governor's Avenue, Dover 19904 (302-735-4599) voice); 1609-A Middleford Road, PO Box 1629, Seaford, DE 19973 (302-536-1387)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** No income level, disability

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral from other agencies, self-referral

**FEES:** None. Donations accepted.

# INDIAN RIVER SENIOR CENTER, INC.

**214 Irons Avenue**
**Millsboro, DE 19966**
**302-934-8839**

**PERSON IN CHARGE:** Suzanne Frame, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides fellowship to senior citizens as well as recreation, crafts, adult education, and trips. Lunches once/week. **Public Service:** Defensive Driving classes; Flu shots.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-3:00 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over, or disabled

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Annual dues: $34.00

# INDUSTRIAL AFFAIRS, DIVISION OF (DOL)

**Department of Labor**
**4425 N. Market Street**
**Wilmington, DE 19802**
**302-761-8200**

**Office of Labor Law Enforcement**
**225 Corporate Boulevard, Suite 104**
**Newark, DE 19702**
**302-451-3423**

**Office of Labor Law Enforcement**
**655 S. Bay Road, Suite 2H**
**Dover, DE 19901**
**302-430-7701**

**PERSON IN CHARGE:** Stephanie K. Parker

**STATUS:** Public

**SERVICE DESCRIPTION:** Handles Workers' Compensation, Occupational Safety and Health Consultation, and Statistics. Enforces labor standards laws including employment discrimination, wage collection, child labor, and other laws governing employment.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 14 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# INGLESIDE ASSISTED LIVING

**1605 N. Broom Street**
**Wilmington, DE 19806**
**302-984-0950**
**Website: www.inglesidehomes.org**

**PERSON IN CHARGE:** Keith Ropka, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Assisted Living residential facility with 24-hour per day nurse staffing. Assistance with personal care, all meals; trips and activities provided.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend tours available.

**ELIGIBILITY:** No restrictions.

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Walk-In, referral by physician, call for information or call for appointment.

**FEES:** Medicaid coverage for those financially and medically qualified; schedule.

# INGLESIDE HOMES, INC.

**1005 N. Franklin Street**
**Wilmington, DE 19806**
**302-575-0250**
**Website: www.inglesidehomes.org**
**LinkedIN: https://www.linkedin,.com/company/ingleside-homes-inc-?trk=top nav home**
**Facebook: www.facebook.com/InglesideHomesInc**

**PERSON IN CHARGE:** Lawrence R. Cessna, President and CEO

**STATUS:** Nonprofit

**SERVICE DESCRIPTION:** Retirement community for independent living combined with supportive services that includes meals, housekeeping, social activities, wellness center and social services, maintenance and 24 hour security. Home healthcare services, including medication management are available onsite for additional fee.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 62 and over. Considerations are also made for younger residents who are on disability (SSI).

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information and tours (302-575-0250) – Admissions Director)

**FEES:** Rent (sliding scale, HUD subsidies) and service (flat fee) paid monthly.

## INGLESIDE SENIOR SERVICES

**1005 North Franklin Street**
**Wilmington, DE 19806**
**575-0250, ext. 2260**
**Website: inglesidehomes.org**
**Email: kbuiano@inglesidehoms.org**
**PERSON IN CHARGE: Kim Buiano**, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community information and referrals; needs assessments/care management, coordination of community resources; community education to senior citizens 60 years and older, senior citizens living alone, frail older adults, and caregivers of older adults.

**HOURS OF OPERATION:** 8:00 a.m.-4:00, Mon.-Fri.

**ELIGIBILITY:** Age 60 and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

# INTER-NEIGHBORHOOD FOUNDATION OF WILMINGTON

**100 W. 10th Street, Suite 106**
**Wilmington, DE 19801**
**302-429-0333**

**PERSON IN CHARGE:** Timothy Crawl-Bey, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Street-scape planning and community development activities. Housing rehabilitation and new construction for sale to low and moderate income families.

**HOURS OF** OPERATION**:** 9:00 am – 5:00 pm; Mon.-Fri.

**ELIGIBILITY:** Varied by Activity

**AREA SERVED:** Mid-town Brandywine and Eastside Neighborhoods of the City of Wilmington. Sections of Wilmington East of I-95 and North of the Brandywine River.

**OBTAINING SERVICE:** Call.

**FEES:**

# INTERFAITH COMMUNITY HOUSING, INC.

**613 Washington Street**
**Wilmington, DE 19801**
**302-652-3991**
**Website: www.ichde.org**

**PERSON IN CHARGE:** Gary Pollio, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education and training on home ownership, budget, mortgage and default counseling. Also, operates rental apartments, sells homes for home ownership and works with partner community organizations to revitalize and stabilize neighborhoods.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or access website at www.ichde.org for information.

**FEES:** Homebuyer education.

# INTERNATIONAL MOMS CLUB, THE

**1464 Madera Road, # N 191**
**Simi Valley, CA 93065**
**610-280-0330 (Asst. Reg. Coord. – PA/DE)**
**Website: www.momsclub.org**
**Email: momsclub@aol.com**

**PERSON IN CHARGE:** Erin Fischer, Assistant Regional Coordinator PA/DE

**STATUS:** Not for profit, 501 (c) 3 organization

**SERVICE DESCRIPTION:** An educational and service organization that provides support for mothers who are home during the day with their children. Coordinates activities for mothers and children, such as playgroups; monthly meetings; Moms Night Out; visit to parks, zoos, etc.; book club; and babysitting coop, among others.

**ELIGIBILITY:** Mothers who stay home to raise their children.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by club

## JDRF DELAWARE

**100 West Tenth Street**
**Suite 1103**
**Wilmington, DE 19801-1680**
**302-888-1117**
**Website: www.jdrf.org/delaware**
**Email: Delaware@jdrf.org**

**PERSON IN CHARGE:** Tara Ketley, Branch Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Tax exempt, nonprofit voluntary health agency whose mission is to raise funds in support of research to cure, treat and prevent Type I Diabetes. JDRF provides support groups and services for TID children, adults and their caregivers.

**HOURS OF OPERATION:** 9:00 a.m. – 5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

# JEANNE JUGAN RESIDENCE (LITTLE SISTERS OF THE POOR)

**185 Salem Church Road**
**Newark, DE 19713**
**302-368-5886**
**Website: LITTLESISTERSOFTHEPOORDELAWARE.ORG**

**PERSON IN CHARGE:** Sister Margaret Halloran, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Group home for the elderly operated by the International Congregation of Women Religious whose sole mission is caring for the elderly poor (men and women).

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 65 and over with very limited assets (preferably SSI or Medicaid eligible) and able to care for self

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information—Kari Lockwood

**FEES:** Yes

# JEWISH FAMILY SERVICES OF DELAWARE

**99 Passmore Road**
**Wilmington, DE 19803**
**302-478-9411**
**Fax: 302-479-9883**
**Website: www.jfsdelaware.org**
Email: info@jfsdelaware.org

**PERSON IN CHARGE:** Dory Zatuchni, LCSW, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:**

**Counseling:** Serving children, adolescents, adults, and older adults. Services include **behavioral health therapy; psychiatric assessments; medication evaluations**; **drug and alcohol intervention treatment** and **support groups.**

**Services for Older Adults:** Serving older adults in their own homes or in-office. **Brandywine Village Network and the Cape Village Network –** services support individuals 50+ who want to remain in their own homes as they grow older, with a wide array of volunteers who assist with transportation needs, friendship, home chores, etc.

**Care Management:** Professional *social workers provide options: counseling, assessments of need and monitoring* of *in-home services*;

**Volunteer Network** providing opportunities for volunteering; including transportation for Village members, yard work, and friendly visits.

**Youth Advocacy and Family Support:** Serving youth and their families.

**Workforce Development (FutureNet)** provides workforce skills training for youth including counseling and case management;

**Prevention Education** is provided in community centers and schools throughout the state regarding positive behaviors;

**Media Matters** teaches media literacy and production skills including use of digital equipment;

**Promoting Safe and Stable Families** assists families to access entitlements, jobs, and resources;

**Healing Hearts** is a 6 hour certified program mandated through Delaware's Family Court for divorcing and separated parents teaching co-parenting skills.
**Refugee Services** helps refugees and 'emigres acculturate into American society leading to naturalization and citizenship including employment counseling and job placement.

**OTHER LOCATION:** 288 E. Main St., Newark, 19711 (302-478-9411) and 20684 John J. Williams Hwy., Lewes, 19958 (302-827-6040)

**HOURS OF OPERATION:** 8:30 a.m.–5:00 p.m., Mon.-Thurs.; 8:00 a.m.–4:00 p.m. Fri. Evenings and weekend hours available by appointment.

**ELIGIBILITY:** Open to all regardless of age, race, gender, national origin, religion, ability, sexual orientation or expression

**AREA SERVED:** New Castle and Sussex Counties

**OBTAINING SERVICE:** Call main number (302-478-9411) for information or to schedule appointments.

**FEES:** Counseling: Most insurances accepted including Medicaid and Medicare. Sliding scale fees considered with documentation. Care Management: $75-$100/hr. Brandywine and Cape Village Networks: $576/year membership dues. Youth and Family Support: No Fee. Healing Hearts: $85/6 hour seminar.

# JOB CORPS, EMPLOYMENT AND TRAINING DIVISION (DOL)

**Main Office:**
**9 Vandever Avenue**
**Wilmington, DE 19802**
**302-230-2572**

**Field Office:**
**4425 North Market Street**
**Wilmington, DE 19802**
**302-761-8150**

**Field Office:**
**1005 College Rd**
**Suite 103**
**Dover, DE 19904**
**302-734-1047**

**Website: www.jobcorps.org**

**PERSON IN CHARGE:** Kristen D. Burley, OA/CTS Project Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Vocational Training program for at-promise youth who are in need of educational opportunities and career planning. Job Corps focuses on the training of today's youth, ages 16 to 24, who are in need of continued educational opportunities to advance in their chosen career path. Training is focused on employment soft skills with hands-on training opportunities in high industry fields. Educational support services are provided to those in need of a HS Diploma or GED. Continued placement support services are provided to each student who enters and completes the program for up to 21 months.

**HOURS OF OPERATION:**
Main Office: 8:00 a.m.-6:00 p.m., Mon.-Fri.
Field Office: 8:00 a.m.-5:00 p.m.

**ELIGIBILITY:** Ages 16 – 24, must meet specified income guidelines

**AREA SERVED:** State of Delaware

**OBTAINING SERVICE:** Call main office for additional information

**FEES:** None

# JOB SKILLS TRAINING; DELAWARE TECHNICAL COMMUNITY COLLEGE – TERRY CAMPUS

**Corporate Training Center**
**100 Campus Drive**
**Dover, DE 19901**
**302-857-1400**
**Website: dtcc.edu**
Email: Dana.Sawyer@dtcc.edu

**PERSON IN CHARGE:** Dana L. Sawyer, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Occupational Skills Training**—adult training in programs funded by the Department of Labor; information sessions; call 857-1500 to schedule.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** **Occupational Skills Programs**: Must pass assessment test.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by agency, call for information

**FEES:** None

# JOBS FOR DELAWARE GRADUATES, INC. (JDG)

**Corporate Office:**
**381 W. North Street**
**Dover, DE 19904**
**302-734-9341**
**Fax: 302-734-4912**
**Website: jobsdegrads.org**

**PERSON IN CHARGE:** Nicole Poore, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:**
**MULTI-YEAR Program:** The Multi-Year Program for grades 9-12 is an approved high school career pathway which provides school-to-work transition services inclusive of dropout prevention, academic remediation, career and personal counseling, job search; job survival and life skills and a year of follow-up services upon graduation. The program has classrooms in public high schools throughout Delaware.

**MIDDLE SCHOOL Program:** The Middle School Program is for 7th and 8th grade students. This program assists students to transition to 9th grade and provide personal and career awareness.

**OTHER LOCATIONS:**

Multi-Year Program: High School classrooms at A.I. DuPont; Brandywine; Caesar Rodney; Cape Henlopen; Christiana ; Concord; Delmar; Dickinson; Dover; Glasgow; Lake Forest; Laurel; McKean; Middletown; Milford; Mount Pleasant; Newark; Seaford; Smyrna; William Penn; and Woodbridge and Howard.

**Middle School Programs:** A.I. DuPont; H.B. DuPont; Skyline; Stanton; Smyrna, Central; Positive Outcomes; Milford Central Academy; Chipman, McCullough, George Read, Gunning Bedford.

**HOURS OF OPERATION:** 7:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Multi-Year Program: In-school youth, ages 14-21; Middle School: 7th and 8th grade.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Multi-Year Program: contact Multi-Year Program Specialist at main office of any participating high school or High School Counselor. Middle School Program: contact School Counselor.

**FEES:** No

# JUNIOR ACHIEVEMENT OF DELAWARE, INC.

**522A S. Walnut Street**
**Wilmington, DE 19801**
**302-654-4510**
**Website: www.jadelaware.org**

**PERSON IN CHARGE:** Rob Eppes, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Educates and inspires young people to value free enterprise, understand business and economics, and be workforce ready. Volunteer business consultants, parents, and retirees assist by developing in young people the desire to value education, appreciate lifelong learning, develop positive attitudes toward work, and contribute to a diverse society. Emphasizes that business and education create a bridge between the classroom and the workplace.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri. (office)

**ELIGIBILITY:** Students K–12th grade. Usually classes or programs are arranged through classroom teachers or community centers. Programs are held at JA World program facility in Wilmington, DE.

**AREA SERVED:** Statewide; Salem County, NJ; and Cecil County, MD

**OBTAINING SERVICE:** Call for information or visit www.jadelaware.org

**FEES:** None

# KENT COUNTY 4-H

**Delaware Cooperative Extension**
**University of Delaware, Paradee Center**
**69 Transportation Circle**
**Dover, DE 19901**
**302-730-4000**
**Website: extension.udel.edu/4h/kent-county-4-h/**
**Email: kristin@udel.edu.**

**PERSON IN CHARGE: Kristin Cook,** Extension Agent, 4-H & Youth Development

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A community of young people nationwide learning leadership, citizenship, and life skills. Coordinated by adult volunteers who work with the youth in a variety of 4-H project areas.

**HOURS OF OPERATION:** 9:00-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Cloverbud, age 5-7; Traditional, age 8-19. Age as of January 1 of current year.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

# KENT COUNTY COMMUNITY ACTION AGENCY, INC.

**120 A South Governors Avenue**
**Dover, DE 19904**
**302-678-1949**

**PERSON IN CHARGE:** Sarah L. Butler, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Drug Intervention Prevention Program (DIPP) promotes health and wellness and creates a positive culture in the community.

**HOURS OF OPERATION:** 7:00 a.m.-12:00 midnight, Mon.-Fri.

**ELIGIBILITY:** 12 mo.-12 yrs.

**AREA SERVED:** Greater Dover and Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale; Purchase of Care accepted

# KENT COUNTY COMMUNITY DEVELOPMENT; PLANNING SERVICES, DEPARTMENT OF

**Kent County Administrative Building**
**555 Bay Road**
**Dover, DE 19901**
**302-774-2480**
**Fax: 302-736-2128**
**Website: www.co.kent.de.us**

**PERSON IN CHARGE:** Sarah E. Keifer, AICP, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Community Development Block Grant Program:** Provides grants to finance housing rehabilitation, demolition, and public works improvements which serve low- and moderate-income persons. **Housing Preservation Grant Program:** Provides grants to finance housing rehabilitation for low- and very low-income persons.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income persons

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Contact Albert F. Biddle, Jr., for information

**FEES:** Vary by service

# KENT COUNTY COMMUNITY SCHOOL

**65-1 Carver Road**
**Dover, DE 19901**
**302-672-1960**

**PERSON IN CHARGE:** James Mark

**STATUS:** Public/Special School

**SERVICE DESCRIPTION:** The Kent County Community School (KCCS) serves approximately 215 students that range in age from two to twenty-one who exhibit a variety of disabilities that include physical, sensory, cognitive, communication, multiple disabilities, autism spectrum and those that are medically fragile. As an educational facility, our primary purpose is to provide an educationally appropriate program for each student designed around their individual needs and supported by our related services. Our staff consists of the principal, associate principal, secretary, two case managers/ educational diagnosticians, 37 teachers, 70 paraprofessionals, five school psychologists, five speech pathologists, three physical therapists, five occupational therapists, a certified occupational therapy assistant, aquatics manager, adapted physical education teacher and five registered nurses. Other programs include swimming, technology, music, art, physical education and sensory integration throughout the day. Specialists in visual impairment, deaf-blindness, and orthopedics (from the public and private sectors) serve the students on a regular basis. A consultative and integrated approach to service delivery is used where teachers and therapists work collaboratively in designing and delivering educational and therapeutic strategies In the classroom.

**HOURS OF OPERATION:** Office Hours: 7:45 a.m.-3:10 p.m., Mon.-Fri.; Student Hours: 8:10 a.m.-2:50 p.m., Mon.-Fri.

**ELIGIBILITY:** Students with physical and moderate to severe cognitive disabilities age 3-21; students with autism 2-21 (educational diagnosis); deaf/blind ages birth-21 (state requirements for classification).

**AREA SERVED:** Kent County for all except Autism; this program services only those students in the Capital School District.

**OBTAINING SERVICE:** Resident school district or other agency with supportive IFSP/IEP documentation, including educational assessments and/or medical documentation.

**FEES:** None

# KENT COUNTY DIVISION OF EMERGENCY MANAGEMENT

**911 Public Safety Blvd.**
**Dover, DE 19901**
**302-735-3465**

**PERSON IN CHARGE:** Colin Faulkner, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides emergency and disaster coordination.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m. Mon.-Fri., and on call

**ELIGIBILITY:** Open to those in need of assistance due to disasters or emergencies

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by police or Fire Company, walk in or call 911

**FEES:** None

# KENT COUNTY PUBLIC LIBRARY AND BOOKMOBILE

**497 South Red Haven Lane**
**Dover, DE 19901**
**302-744-1919**
**Website: www.co.kent.de.us**
**Email: kcpl@co.kent.de.us**

**PERSON IN CHARGE:** Hilary Welliver, Library Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Library and bookmobile service open to all Kent County residents. Service to homebound available; contact 302-744-1919 for details. Free internet and Wi-Fi access.

**OTHER LOCATIONS:** Bookmobile: Call for schedule; may change quarterly.

**HOURS OF OPERATION:** Main library: 9:00 a.m.-8:00 p.m., Mon., Tues., Wed., Thurs., and Fri.; 1:00 p.m.-5:00 p.m., Sat. and Sun.

**ELIGIBILITY:** Identification as resident in Delaware.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in

**FEES:** Overdue items and lost items; printing and copying; meeting room rental.

# KENT SUSSEX COMMUNITY SERVICES (KSCS)

**1241 College Park Drive**
**Dover, DE 19904**
**302-735-7790**

**20728 DuPont Blvd.**
**Suite 313**
**Georgetown, DE 19947**
**302-854-0172**

**31039 N. Poplar Street**
**Laurel State Service Ctr.**
**Laurel, DE 19956**
**302-877-0444**

**Website: www.kscs.org**

**PERSON IN CHARGE:** David W. Parcher, Executive Director

**STATUS:** Not for profit 501-C3 corporation

**SERVICE DESCRIPTION:** KSCS provides a comprehensive array of treatment, case management and support services to include:

- Outpatient treatment for co-occurring substance dependence and mental health conditions with substance abuse/ dependence as the primary condition for adults and youth
- Medication assisted treatment for alcohol and opiate dependence or mental health conditions
- Drug Court Diversion in Kent County
- Alcohol & Drug Prevention
- HIV support services including HIV case management
- HIV Prevention education
- Smart Start – provides health education and substance use assessment for families during pregnancy or within 3 months after delivery

All services provided are confidential; operating in strict compliance with the Code of Federal Regulations 42 CFR Part II and the Health Insurance Portability and Accountability Act (HIPAA). Accredited by the International Commission on Accreditation of Rehabilitation Facilities (CARF). Licensed to provide alcohol and drug outpatient treatment services by Delaware Health and Human Services, Division of Substance Abuse and Mental Health.

**HOURS OF OPERATION:** Medication Assisted Treatment: 6:00 a.m.-2:30 p.m., Mon.-Fri.; Medication Dispensing: 6:00 a.m.-10:30 a.m., Mon.-Fri., 8:00 a.m.-10:00 a.m., Sat.-Sun.; Level 1 Outpatient Treatment Program: Hours vary by location. Nontraditional hours available for transportation, case management, HIV counseling, testing and prevention services.

**ELIGIBILITY:** Persons seeking help for alcohol and or drug abuse or dependency. Serves persons without insurance and accepts Medicaid.

**AREA SERVED:** Central and Southern Delaware

**OBTAINING SERVICE:** Call for an appointment

**FEES:** Sliding scale.

# KENT-SUSSEX INDUSTRIES, INC.

**301 North Rehoboth Boulevard**
**Milford, DE 19963**
**302-422-4014**
**Website: www.ksiinc.org**

**PERSON IN CHARGE:** B. Craig Crouch, CEO

**STATUS:** Not for profit 501c3

**SERVICE DESCRIPTION:** Pre-Vocational Program, Day Habilitation Program, and Supported Employment Placement Services for Adults with Disabilities. KSI provided/arranged transportation to select programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Disabled, ages 18 and over

**AREA SERVED:** Kent, Sussex, and New Castle counties

**OBTAINING SERVICE:** Usually agency referral

**FEES:** None, must have third party funding.

# KENTMERE REHABILITATION AND HEALTHCARE CENTER

**1900 Lovering Avenue**
**Wilmington, DE 19806**
**302-652-3311**
**Website: www.kentmerenursing.com**

**PERSON IN CHARGE:** Eileen Mahler, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long term care for elderly and chronically ill. Services available include intermediate, memory impaired, and skilled care, physical therapy, social and recreational programs.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Chronically ill, elderly, short term rehab, or skilled nursing

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# KIDS COUNT IN DELAWARE

**298K Graham Hall, University of Delaware**
**Academy Street**
**Newark, DE 19716**
**302-831-4966**
**Website: www.dekidscount.org**
**Email: kids-count@udel.edu**

**PERSON IN CHARGE:** Janice Barlow, Project Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides data on the status of children and families in Delaware.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# KINGSWOOD COMMUNITY CENTER, INC.

**2300 Bowers Street**
**Wilmington, DE 19802**
**302-764-9022**

**PERSON IN CHARGE:** Bernadette P. Winston, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers housing information, a current list of job openings, nutrition program, family services, child care, after school supervision, cultural enrichment (arts, music, theater, dance, club groups, athletics, games), programs for senior citizens, and houses community organizations, tenants groups, and the Jimmy Jenkins Senior Center.

**HOURS OF OPERATION:** 6:30 a.m.-7:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** None

# KUTZ HOME, INC., THE

**704 River Road**
**Wilmington, DE 19809**
**302-764-7000**
**website: www.kutzhome.org**

**PERSON IN CHARGE:** Karen Friedman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long and short term care facility providing 24-hour skilled nursing care, rehabilitation therapies (O.T., P.T., and Speech), hospice care, wound care, private and semi-private rooms, Kosher meals, recreational and religious programs and social services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Adults requiring rehabilitation, skilled or intermediate nursing care

**AREA SERVED:** Statewide and out of state

**OBTAINING SERVICE:** Contact Director of Admissions for information.

**FEES:** Yes – Medicare/Medicaid certified and private pay.

# LA ESPERANZA, INC.

**216 North Race Street**
**Georgetown, DE 19947**
**302-854-9262**
**Fax: 302-854-9277**
**Website: www.laesperanza.org**
**Email: info@laesperanza.org**

**PERSON IN CHARGE:** Rosalia Velazquez, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** La Esperanza, Inc. is the only bilingual bicultural organization in Sussex County offering culturally linguistic services in the areas of immigration, Alcohol and Substance Abuse Prevention for Youth, Services to Victims of Domestic Violence and Sexual Abuse, translation services, family law support and a host of other services supporting the integration of members of the Latino population into our community.

**HOURS OF OPERATION:** 8:00 a.m. – 4:00 p.m. Mon., Tues., and Thurs.; 8:00 a.m. – 6:00 p.m. Wednesday and 8:00 a.m. – 2:00 p.m. Friday.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral, call for information

**FEES:** Donation; fees for immigration and legal work

# LA RED HEALTH CENTER

| | | |
|---|---|---|
| **21444 Carmean Way** | **300 High Street** | **1 Sussex Avenue** |
| **Georgetown, DE 19947** | **Seaford, DE 19973** | **Milford, DE** |
| **302-855-1233** | **302-855-1233** | **302-855-1233** |

**Website: www.laredhealthcenter.org**

**PERSON IN CHARGE:** Brian Olson, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community health center offering primary medical and dental services and preventive care for the entire family: perinatal care, pediatrics, adolescent services, adult and elder care. On-site mental health counseling services are also available. A wide array of additional services is also available such as: community outreach and health education, transportation, interpretation, and access to low cost medications.

**HOURS OF OPERATION:** 8:00 a.m.-7:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 8:00 a.m.-12:00 noon, Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Sliding fee scale; Medicare, Medicaid, private insurance plans.

# LATIN AMERICAN COMMUNITY CENTER

**403 N. Van Buren Street**
**Wilmington, DE 19805**
**302-655-7338**
**Website: www.thelatincenter.org**

**PERSON IN CHARGE:** Maria Matos, President & CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mental Health Program includes individual and family counseling; Domestic Violence Prevention Program includes individual counseling, case management, and women's support group; Family Support Services includes First State Community Action Program for self sufficiency, emergency assistance, food and clothing closet, parent education programs, breast feeding support group; Workforce Development includes job placement, job search skills training, English as a Second Language, English Language Civics, Adult Basic Education; Outreach includes support for Latino crime victims, Drug and Alcohol prevention education, Senior Citizen outreach; La Fiesta I Early Development Center for ages 1 to 4 and before- and after-school care for grades K-6; Evening Enrichment Program for grades 7-12; Summer Day Camp; and Hispanic Student Recognition Program.

**OTHER LOCATION:** Mental Health Program located at Manuelita Perez Olson building, 301 N. Harrison Street, Wilmington; Adult Education located at 701 Maryland Avenue, Newport; Early childhood Assistance Program (ECAP) located at 402 N. Van Buren Street, Wilmington.

**HOURS OF OPERATION:** Van Buren Street administrative hours: 9 a.m.-5 p.m. Call for information on specific program hours.

**ELIGIBILITY:** Open to all, but primarily serves Spanish-speaking population. 100% of direct service staff are bilingual (Spanish/English).

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Appointments required for mental health program. Referral required for food and clothing closets. Registration required for La Fiesta, after-school programs and Summer Day Camp. Walk-ins accepted for social services emergency.

**FEES:** Mental Health Program, La Fiesta Early Development Centers, 21st Century After School Learning Centers

# LAUREL SENIOR CENTER

**P.O. Box 64**
**113 N. Central Avenue**
**Laurel, DE 19956**
**302-875-2536**
**Email: lsc5830@comcast.net**

**PERSON IN CHARGE:** Penny Duncan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community-based services to the elderly, which include nutrition, transportation, out-reach/referral, wellness programs, recreation, travel and crafts/activities, adult day care, and blood pressure screening.

**HOURS OF OPERATION:** Senior Center: 8:00 a.m.-3:00 p.m.

**ELIGIBILITY:** Membership: ages 55 and over; Federal Services: ages 60 and over

**AREA SERVED:** Laurel/Delmar area

**OBTAINING SERVICE:** Walk in

**FEES:** Donation for meals, donation for dues: $15.00.

# LAUREL STATE SERVICE CENTER (DSSC/DHSS)

**31039 North Poplar Street**
**Laurel, DE 19956**
**302-875-8404**
**FAX: 302-875-8401**

**PERSON IN CHARGE:** Ella Collins, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides neighborhood/residential services, and general services. Houses services for **Division of Social Services**, **Division of Vocational Rehabilitation**, **Division of Youth Rehabilitation**, **Division of State Service Centers, Division of Aging and Adults with Physical Disabilities, Division of Substance Abuse and Mental Health** and **Child Mental Health**. Provides Community Resource and Assistance Services, Emergency Assistance Program, Kinship Care, Teen Vouchers and the Diabetes Fund.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Laurel, Delmar, and some of Seaford (from Royal Farms and below)

**OBTAINING SERVICE:** Referral, walk in, appointment

**FEES:** Vary by service

# LAWYER REFERRAL SERVICE

**Delaware State Bar Association**
**Contact the Legal Help Link: 302-478-8850**
**Kent and Sussex Counties: 1-800-225-0582**
**Website info on: www.DVLS.org**

**PERSON IN CHARGE:** See Delaware Bar Association for Contact Information

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Strictly a referral service. A client may call to be referred to an attorney. Client will have to give name, address, and brief description of the problem. The service selects and notifies an attorney who practices primarily in that particular area of the law. The lawyer then sets up an appointment with the client. A $35 fee is payable at that time and entitles the client to 30 minutes of consultation. Potential client should not expect an attorney to furnish assistance over the telephone.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Thurs. (Hours are subject to change)

**ELIGIBILITY:** Open to those with a possible legal problem

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Consultation: $35 for first 1/2 hour only.

## LCS FAITH CENTER

**LCS Headquarters**
**2809 Baynard Blvd.**
**Wilmington, DE 19802**
**302-654-8886 x101**
**Fax: 302-654-4520**

**PERSON IN CHARGE:** Jean Warren, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Referrals, minimal counseling, financial assistance

**HOURS OF OPERATION:** 10:00 a.m.-3:00 p.m., Tues., Wed., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** Northern New Castle County, City of Wilmington (Claymont and Newark by referral from agency only)

**OBTAINING SERVICE:** Referral by member church agencies; personal call for appointment

**FEES:** None

# LEACH SCHOOL, JOHN G.

**10 Landers Lane**
**New Castle, DE 19720**
**302-429-4055**

**PERSON IN CHARGE:** Christal Beasley

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides comprehensive education program and therapy for youth with physical disabilities and cognitive disabilities.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Physically/cognitively impaired, ages 3-21; visually and hearing impaired, ages 3-21.

**AREA SERVED:** Five School Districts in New Castle County

**OBTAINING SERVICE:** Referral through school district

**FEES:** None

# LEAGUE OF WOMEN VOTERS OF DELAWARE

**Clash Wing, Lower Level, Room 1**

**2400 W. 17th Street**

**Wilmington, DE 19806**

**302-571-8948**

**Website: www.lwvdelaware.org**

**Email: lwvde@comcast.net**

**PERSON IN CHARGE:** Jill Fuchs, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The League of Women Voters, a nonpartisan political organization, encourages informed and active participation in government, works to increase understanding of major public policy issues, and influences public policy through education and advocacy.

**HOURS OF OPERATION:** Hours vary. Volunteers work from home.

**ELIGIBILITY:** Everyone

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# LEARNING RESOURCE CENTER

**Delaware Technical Community College**
**Owens Campus Child Development Center**
**21179 College Drive**
**Georgetown, DE 19907**
**302-855-1649**
**Email: ppayne3@dtcc.edu**

**PERSON IN CHARGE:** Martina Winn, Resource Center Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Resource system of instructional materials for providing services to all students, including students with disabilities. Access is available to special and regular educators, college students, parents, and adult community members.

**HOURS OF OPERATION:** Hours of operation vary; call center for hours.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information (302-259-6196)

**FEES:** None

# LEGAL HELP LINK

**P. O. Box 7306**
**Wilmington, DE 19803**
**302-478-8850**
**888-225-0582 Kent and Sussex Counties**
**Website: www.DVLS.org**

**PERSON IN CHARGE:** Janine N. Howard-O'Rangers, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Enables prospective clients to make one call to determine if they have a case that one of the legal service organizations handles and whether the callers are eligible for client services. Eligible callers are transferred to the appropriate organization. If none of the organizations handle the type of cases (for example, a traffic violation or personal injury), or the caller is not income eligible, Legal Help Link staff will complete a Lawyer Referral form for the Delaware State Bar Association ("DSBA").

**HOURS OF OPERATION:** 9:00 a.m. – 12:00 p.m.; 2:00 p.m. – 4:30 p.m., Mon-Thurs. (Summer hours may vary).

**ELIGIBILITY:** Eligibility varies by type of case and/or income

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Telephone

**FEES:** None

# LEGAL SERVICES CORPORATION OF DELAWARE, INC.

**Community Services Building**
**100 West Tenth Street, Suite 203**
**Wilmington, DE 19801**
**302-575-0408**
**Website: www.lscd.com**

**PERSON IN CHARGE:** Douglas B. Canfield, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free legal services for persons with low incomes in certain types of civil (non-criminal) non-fee generating cases such as consumer cases including bankruptcy cases, private landlord-tenant cases, unemployment compensation cases and mortgage foreclosure.

**OTHER LOCATION:** 24A Hiawatha Lane, Dover 19904 (302-734-8820)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Federally regulated income and asset thresholds

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment. New clients in New Castle County should call 302-478-8850; Kent and Sussex counties, call 1-800-773-0606

**FEES:** None

# LEISURE GROUP OF ST. JOHN THE BELOVED

**907 Milltown Road**
**Sherwood Park**
**Wilmington, DE 19808**
**302-999-9581**

**PERSON IN CHARGE:** Agnes Haley, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides religious service, luncheon, information on senior citizen programs, and recreation. Mass in church is followed by a business meeting, lunch, and a social hour.

**HOURS OF OPERATION:** 11:00 a.m.–2:00 p.m., 2nd Tues. (Sept.–May)

**ELIGIBILITY:** Ages 55 and over, guests welcome

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None; nominal fee for lunch

# LEUKEMIA AND LYMPHOMA SOCIETY

**100 West Tenth Street, Suite 209**
**Wilmington, DE 19801**
**302-661-7300, or 800-220-1617**
**Website: www.lls.org**
**Email: brook.rowe@lls.org**

**PERSON IN CHARGE:** Brook Patterson Rowe, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers the following programs: **Family Support Groups** – the Helen F. Graham Cancer Center offers information and encourages communication among patients, families, and healthcare workers; **First Connection** – matches individual patients and/or caregivers with trained volunteers who have experienced and survived a blood cancer; **School Re-entry** – helps young survivors adjust to life after treatment, and teaches families, classmates, teachers, and healthcare professionals how to deal with the issues surrounding childhood cancer; **Patient Financial Aid** – provides assistance to help defray treatment and costs not covered by insurance; **Free Educational Programs and Materials**; **Information Resource Center** – (800-955-4572) staffed by social workers and nurses provides up to date information on blood cancers. Website is available for a variety of education and information needs.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Patients and families with Leukemia, the Lymphomas, Hodgkin's disease, and Myeloma

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# LEWES SENIOR CITIZENS CENTER, INC.

**32083 Janice Road**
**Lewes, DE 19958**
**302-645-9293**
**Email: lewesseniorcenter@gmail.com**
**www.lewesseniorcenter.org**

**PERSON IN CHARGE:** Dennis Nealen, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Adult Education, personal/group counseling, widow/widower counseling, transportation, recreation, clubs and groups, health care, exercise program and fitness room. Site for Blood Bank of Delaware two times a month, year-round (call 1-888-825-6638 for appointment). AARP Driver Safety Program Monthly. Educational and social trips.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Thur.; 9:00 a.m.-12:00 noon, Fri.

**ELIGIBILITY:** Ages 50 and over, or handicapped

**AREA SERVED:** Sussex County—Southeastern Area

**OBTAINING SERVICE:** Call for information

**FEES:** Individual: $20; couple: $35

# LIBRARIES, DELAWARE DIVISION OF (DOS)

**121 Martin Luther King Jr. Blvd. N.**
**Dover, DE 19901**
**302-739-4748**
**1-800-282-8696**
**1-800-282-8676 – Delaware Library Access Services (formerly LBPH)**
**Fax: 302-739-6787**
**URL: www.state.lib.de.us**
**Delaware Library Catalog: www.lib.de.us**

**PERSON IN CHARGE:** Annie Norman, Director/State Librarian

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers the Delaware Library Catalog, Delaware Library Access Services for people with disabilities (formerly Delaware Library for the Blind and Physically Handicapped), and the Delaware Center for the Book including the Summer Library Reading Program. The Community Resources Exchange is a partnership for interested agencies and organizations to provide information to the public through libraries. Visit the websites for many other services and programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Via public libraries, websites, or call for information

**FEES:** None

# LIBRARIES, NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

**Administrative Office**
**Community Services Department**
**77 Read's Way, New Castle Corporate Commons**
**New Castle, DE 19720**
**302-395-5617**
**Website: www.co.new-castle.de.us**

**PERSON IN CHARGE:** Diana J. Brown

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides books and other materials, e.g., large print, audio books, magazines, newspapers, compact disks, video tapes, DVD's and Playaways. Other services include: information (in person and by phone); programs for children and adults; handicapped access; tax forms; literacy tutoring; photocopy machines; public computers; and deposit collections for preschools, nursing homes, and correctional facilities. (Not all libraries offer all of the above).

**OTHER LOCATIONS:**

- Appoquinimink, 651 North Broad St., Middletown (302-378-5588)
- Bear, 101 Governor's Place, Bear (302-838-3300)
- Claymont, 400 Lenape Way, Claymont (302-798-4164)
- Brandywine Hundred Branch, 1300 Foulk Rd, Wilmington (302-477-3150)
- Corbit-Calloway, 2nd and High Streets, Odessa (302-378-8838)
- Delaware City, Fifth and Bayard Streets, Delaware City (302-834-4148)
- Elsmere, 30 Spruce Ave., Wilmington (302-892-9814)
- Hockessin, 1023 Valley Rd., Hockessin (302-239-5160)
- Kirkwood Highway, 6000 Kirkwood Hwy., Wilmington (302-995-7663)
- New Castle, 424 Delaware St., New Castle (302-328-1995)
- Newark, 750 Library Ave., Newark (302-731-7550)
- North Wilmington, 3400 N. Market Street, Wilmington (302-761-4290)
- Wilmington Institute, 10th and Market Streets, Wilmington (302-571-7400)
- Garfield Park Lending Library, 26 Karlyn Drive, New Castle (302-571-7312)

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Open to those with proper identification

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

# LIFE SOLUTIONS, INC.

**P. O. Box 1507**
**Wilmington, DE 19899**
**302-622-8292**
**Email: Lifesolutions80@hotmail.com**

**PERSON IN CHARGE:** Mary S. Ferry, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Court-appointed guardianship, power of attorney, bill paying service, coordination of services, and case management.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# LILLIAN SMITH SENIOR CITIZENS CENTER

**410 Main Street**
**P.O. Box 76**
**Clayton, DE 19938**
**302-653-6119, 302-653-6123**

**PERSON IN CHARGE:** Marijane Copes, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION**: Provides programs, relaxation and entertainment for senior citizens including: information and referral; educational programs; arts and crafts; trips; two covered dish luncheons a month; lending library; visiting nurse checkups monthly; lending service for wheelchairs, walkers, and crutches; and an outreach program. The Clayton Century Club also meets at the Center. Clayton Police put on a program every 2nd Tuesday.

**HOURS OF OPERATION:** 8:00 a.m.-2:00 p. m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Clayton, Smyrna, Hartly, and Marydel

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

# LIMEN HOUSE FOR MEN, INC.

**P.O. Box 1306**
**600 W. Tenth Street**
**Wilmington, DE 19899**
**302-652-7969**

**PERSON IN CHARGE:** Michael Duffy, General Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Sober Living Residence for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. Variable length of stay.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Recovering male alcoholics and addicts, ages 18 & over.

**AREA SERVED:** Statewide and surrounding states

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

# LIMEN HOUSE FOR WOMEN, INC.

**1909 Baynard Blvd.**
**Wilmington, DE 19802**
**302-571-1216**

**PERSON IN CHARGE:** Michael Duffy, General Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Sober Living Residence for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. Variable length of stay.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Recovering FEmale alcoholics and addicts, ages 18 & over.

**AREA SERVED:** Statewide and surrounding states

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## LITERACY DELAWARE INC.

**Wilmington Library**
**P. O. Box 2083**
**Wilmington, DE 19899-2083**
**302-658-5624**
**Website: www.litvolunteers.org**

**PERSON IN CHARGE:** Cynthia E. Shermeyer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Trained volunteer tutors help adults improve their literacy or English language skills. Tutors meet with students on a one-on-one basis or in small groups at a place and time convenient to both.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 16 and over and out of school

**AREA SERVED:** Northern New Castle, Kent and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** None

# LIVING WITH CANCER

**Milford Church of the Nazarene, Chapel**
**11 NW Salevan Place**
**Milford, DE 19963-1249**
**302-422-7489**
**Email: secretary@milfordnazarene.comcastbiz.net**

**PERSON IN CHARGE:** Lois M. Studte, R.N.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A cancer support group for individuals with cancer and for family members. Group meets the third Tuesday of each month at 7:00 p.m. in the Chapel.

**HOURS OF OPERATION:** 9:00 a.m.-1:00 p.m., Tues.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

# LOFLAND PARK CENTER

**715 East King Street**
**Seaford, DE 19973**
**302-628-3000**
**Website: www.genesishcc.org**
**Email: tawnya.dennis@genesishcc.org**

**PERSON IN CHARGE:** Tawnya Dennis, Ed.D., NHA Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** 110 bed skilled long term care and extended care facility with a specialty subacute unit and a dedicated Alzheimer's unit. Onsite physical, occupational, and speech therapy available. The specialty subacute unit provides a transition from hospital to the community.

**HOURS OF OPERATION:** 24 hours; Business Office open 7:30 a.m.-4:30 p.m., Mon.-Fri. Evening and weekend appointments available.

**ELIGIBILITY:** Over 16 who meet admission criteria

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Schedule

# LOGISTICARE SOLUTIONS LLC.

**160 Greentree Drive, Suite 102**
**Dover, DE 19904**
**302-677-8900**
**Website: www.Logisticare.com**

**PERSON IN CHARGE:** Ann Atwater Bourne, General Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Medicaid broker of NET (Non-Emergency Medical Transportation) under State contract. Provides efficient, reliable transportation to the Delaware Medicaid community.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Must have Medicaid eligibility and no other mean of transportation

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call 1-866-412-3778 for information

**FEES:** No fees for qualifying Medicaid members

# LONG TERM CARE RESIDENTS PROTECTION, DIVISION OF (DLTCRP/ DHSS)

**3 Mill Road**
**Suite 308**
**Wilmington, DE 19806**
**Fax: 302-421-7401**
**24 hour, 7 day hotline: 1-877-453-0012**

**Windsor Building**
**24 NW Front Street**
**Milford, DE 19963**
**302-424-8600**

**PERSON IN CHARGE:** Mary E. Peterson, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes the quality of care, safety, and security of those who receive long term care services. Inspects facilities and investigates complaints of abuse, neglect, mistreatment, and financial exploitation. Inspection teams survey assisted living facilities, group homes, neighborhood homes, nursing homes, and rest family care homes to ensure compliance with all applicable state/federal laws and regulations protecting the rights of residents. Investigators on call 24 hours a day, 7 days a week to respond to urgent complaints. Maintains database of all reports received through its Incident Referral Center. Processes Criminal Background Checks on those seeking employment in the long term care industry. Maintains a statewide Adult Abuse Registry, tracking individuals found to abuse, neglect, and exploit long term care residents. Regulates the training and certification of certified Nurse Aides. Operates and maintains the Nurse Aide Registry.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Resident of a licensed long term care facility

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment; public can contact

**FEES:** None

# LORELTON, THE

**2200 W. 4th Street**
**Wilmington, DE 19805-3362**
**302-573-3580**
**Website: Lorelton.com**

**PERSON IN CHARGE:** A. Sue Ruff, N.H.A., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Assisted Living community offering customized care services based on the needs of an individual. Eighty-six units licensed for assisted living. Private apartments, studios and private rooms with private bedrooms in shared suites. Wide range of services including meals, housekeeping, laundry and linen service, activities, medical and scheduled transportation, 24-hour nursing and security staff available at all times.

**HOURS OF OPERATION:** Office Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri. Manager on duty every weekend. Tours any day, including weekends and evenings; call ahead if possible.

**ELIGIBILITY:** Age 62 and older

**OBTAINING SERVICE:** Call for information

**FEES:** Fees range from $3,377.00 monthly base rate. Refundable entrance deposit of $2,000.00 required.

# LOVE INC OF NEW CASTLE COUNTY

**PO Box 1152**
**Bear, DE 19701**
**Phone: 302-221-5683**
**Website: www.loveincde.org**
**Email: deanna@loveincde.org**

**PERSON IN CHARGE:** Deanna Martin

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Volunteer services for transportation and respite; referrals for clothing and food; small home repairs. No financial help. Baby diapers, baby items, used furniture with referral called in first.

**HOURS OF OPERATION:** 10:00am – 3:00pm; Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call center clearinghouse; no walk-ins.

**FEES:** None

# LOVEISRESPECT: A PROJECT OF THE NATIONAL DOMESTIC VIOLENCE HOTLINE

**P.O. Box 161810**
**Austin, TX 78716**
**Hotline: 866-331-9474**
**Administrative Phone: 512-453-8117**
**Fax: 512-453-8541**
**TTY: 866-331-8453**
**Website: www.loveisrespect.org**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Call 866-331-9474, text "loveis" to 22522, or access live chat via the website (loveisrespect.org). Loveisrespect, a project of the National Domestic Violence Hotline, is a national resource that can be accessed by phone, text or internet. Loveisrespect.org offers real-time one-on-one support from trained Peer Advocates. Peer Advocates are trained to offer support, information, and advocacy to those involved in dating abuse relationships as well as concerned parents, teachers, clergy, law enforcement, and service providers. The National Domestic Violence Hotline operates loveisrespect from their call center in Austin, Texas.

**LANGUAGES:** English, Spanish, 170 other languages via phone interpretation service.

**HOURS OF OPERATION:** 24 hours/365 days

**ELIGIBILITY:** Open

**AREA SERVED:** United States and U.S. Territories, Canada

**OBTAINING SERVICE:** Call. Live chat available via the website (loveisrespect.org) 24/7, Text, TTY.

**FEES:** None

# LUTHERAN COMMUNITY SERVICES

**2809 Baynard Blvd.**
**Wilmington, DE 19802**
**302-654-8886**
**Website: www.lcsde.org**

**PERSON IN CHARGE:** Jean Warren, LCSW

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Lutheran Community Services provides various emergency food, housing and other services for low income people in Wilmington and New Castle County. Services include: four stationary food pantries; two mobile pantries; weekly produce distributions; no interest loans and grants to individuals and families who need help with security deposits, rent, mortgage or utility assistance; minor repairs and maintenance at reasonable fees for elderly or disabled homeowners; free clothing distributions; and vouchers for pharmacy smoking cessation aids.

**OTHER LOCATIONS:**

- American Legion Post 28, Millsboro
- Bethel AME, Wilmington
- Chelten Apartments, New Castle
- Hope Lutheran Church, New Castle
- Main Towers, Newark
- New Calvary Baptist Church, Wilmington
- Shiloh Baptist Church, Wilmington
- St. Paul's Lutheran Church, Newark
- St. Stephen's Lutheran Church, Wilmington
- Tree of Life Lutheran Church, Odessa
- Westminster Presbyterian Church, Wilmington
- Zion Lutheran Church, Wilmington

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income persons and families

**AREA SERVED:** New Castle County and the City of Wilmington; Smoking Cessation Program Statewide

**OBTAINING SERVICE:** Food pantry referral by caseworker. For all housing services, make initial contact by phone. Call office for more information and additional locations.

**FEES:** Varies by program

# LUTHERAN SENIOR SERVICES OF DOVER

**430 King's Highway**
**Dover, DE 19901**
**302-674-1408**

**PERSON IN CHARGE:** Gary Coy, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential apartment complex (Section 8) for eligible seniors. Full time security personnel on duty and emergency call stations in each apartment. Within two miles of a hospital and other services on call. Assistance is provided in obtaining services.

**HOURS OF OPERATION:** 8:00 a. m.-4:30 p. m., Mon.-Fri.

**ELIGIBILITY:** Low income, ages 62 and over.

**AREA SERVED:** United States

**OBTAINING SERVICE:** Agency referral, complete application

**RENTS:** 30% of income (as defined by HUD)

# LUTHERAN SENIOR SERVICES, INC.

**Luther Towers I**
**1201 N. Harrison Street**
**Wilmington, DE 19806**
**302-652-3737**

**Luther Towers II**
**1420 N. Franklin Street**
**Wilmington, DE 19806**

**PERSON IN CHARGE:** John Teoli, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides 365 affordable apartments at Luther Towers I and Luther Towers II for adults 62 and over. Rents include utilities. 75 newly renovated apartments are wheelchair accessible. Meal plans, housekeeping, and service coordination are also offered as affordable assisted living packages. Other support services include restaurant, convenience store, beauty salon, computer center with free internet access, transportation, health and wellness programs, and many social activities. Assisted living services are Medicaid approved.

**HOURS OF OPERATION:** 24/7

**ELIGIBILITY:** Low and extremely low income, ages 62 and over

**OBTAINING SERVICE:** Call for information at 302-652-3737, ext. 107

**AREA SERVED:** United States

**FEES:** Fees vary; Luther Towers II is based on income; Luther Towers I offers affordable housing

# MADISON ADOPTION ASSOCIATES

**1009 Woodstream Drive**
**Wilmington, DE 19810**
**302-475-8977; 610-459-4570**
**Fax: 302-529-1976**
**Website: madisonadoption.org**
**Email: aleda@madisonadoption.org**
**diana@madisonadoption.org**
**sara@madisonadoption.org**
**kerry@madisonadoption.org**
**jessica@madisonadoption.org**
**heather@madisonadoption.org**
**laura@madisonadoption.org**
**amanda@madisonadoption.org**
**erica@madisonadoption.org**
**sarah@madisonadoption.org**

**PERSON IN CHARGE:** Aleda P. Madison, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** International and domestic adoption agency. Home study agency.

**OTHER LOCATIONS:** 2414 Blueball Avenue, Boothwyn, PA 19061 (610-459-4570); PO Box 129, Itasca, IL 60143-0219; 128 N. John Street, Street, Suite 2, Rochester, IL 62563

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri., or by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information, referral, call for appointment

**FEES:** Vary by service

# MAMIE A. WARREN SENIOR CENTER

**1775 Wheatleys Pond Road**
**Smyrna, DE 19977**
**302-653-4078**
**Website: www.mamiewarren.org**

**PERSON IN CHARGE:** Debra Brown, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Hot lunch, nutritional education, arts, crafts, trips, recreation, and transportation to and from site.

**HOURS OF OPERATION:** 8:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over and spouse of any age

**AREA SERVED:** Kenton, Hartly, Smyrna, Clayton

**OBTAINING SERVICE:** Call or walk in

**FEES:** Dues: $15.00 per year

# MANNA NUTRITION PROGRAM

**1121 Forrest Avenue**
**Dover, DE 19904**
**302-734-1200**
**Website: www.modern-maturity.org**

**PERSON IN CHARGE**: Carolyn Fredricks, President, Modern Maturity Center, Inc.; Jaime Sherman, Director of Nutrition

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides daily nutritionally sound and satisfying meals to older Delawareans, particularly low income, at strategically located group settings where participants can also obtain rehabilitative and social services. Delivery of food and supportive services is also available to homebound participants.

**OTHER LOCATIONS:**

- Milford Senior Center, Inc., 111 Park Ave., Milford 19963 (302-422-5750)
- Harrington Senior Center, 102 Fleming St., Harrington 19952 (302-398-4421)
- Mamie A. Warren Senior Center, 1775 Wheatleys Pond Rd., Smyrna 19977 (302-653-4078)
- Peach Circle Nutrition Site, 800 Peach Circle, Smyrna 19977 (302-653-4591)
- The Modern Maturity Senior Center, Inc., 1121 Forrest Ave., Dover 19904 (302-734-1200)
- Luther Towers Nutrition Site, 430 Kings Hwy., Dover, DE 19901 (302-674-1408 X28)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** Ages 60 and over, including homebound (complete disability); under 60 homebound participants must qualify under Block Grant guidelines

**AREA SERVED:** Kent County and homebound to Lower New Castle and Upper Sussex counties

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals (60+); Fee for those under age 60

# MANOR CARE HEALTH SERVICES

**700 Foulk Road**
**Wilmington, DE 19803**
**302-764-0181**
**Website: http://www.hcr-manorcare.com**

**PERSON IN CHARGE:** Robert DiFilippo, NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled nursing care and short-term rehabilitation services. Medicare and Medicaid certified. Specialty services include an Alzheimer's wing which provides programming for residents with dementia, and hospice-respite care. Rehabilitation specialties include modalities to enhance outcomes.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admissions Director

**FEES:** Call Admissions Director

# MANOR HOUSE

**1001 Middleford Road**
**Seaford, DE 19973**
**302-629-4593**
**Website: www.manorhouse.org**

**PERSON IN CHARGE:** George Clemes, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers independent living in both apartments and cottages, assisted living, skilled nursing, dementia care, rehabilitation services, and Wellness Program with aquatic center.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. (24 hours/day operation)

**ELIGIBILITY:** Ages 62 and over (your spouse can be younger)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information and a personal tour.

**FEES:** Direct admission to A.L. and skilled care.

# MARCH OF DIMES FOUNDATION

**Delaware State Chapter**
**5620 Kirkwood Highway**
**Wilmington, DE 19808**
**302-225-1020**
**Website: www.marchofdimes.com/delaware**

**PERSON IN CHARGE:** Laura Klatzin, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides public and professional health education programs aimed at preventing birth defects, reducing infant mortality and premature birth, and improving the health of mothers and babies; referral services; support of national research and local community services for pregnant women. Speakers, literature, and films available to individuals, organizations, teachers, health professionals, businesses, and the general public with emphasis on prenatal health and preconception health. Programs and literature available in Spanish

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

# MARY CAMPBELL CENTER

**4641 Weldin Road**
**Wilmington, DE 19803**
**302-762-6025**
**Website: www.marycampbellcenter.org**

**PERSON IN CHARGE:** Regina Coffiey, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential care for adults and youth with developmental disabilities. Hydrotherapy Center and full range of therapies, education, recreation, physical development, case management, and comprehensive health care services. Non-residential programs for children and youth having special needs within an integrated environment. Respite Care to persons with disabilities, and Community Participant program for members of the community with disabilities.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Physically and/or developmentally disabled persons

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** yes

# MARYDALE RETIREMENT VILLAGE

**135 Jeandell Drive**
**Newark, DE 19713**
**302-368-2784**

**PERSON IN CHARGE:** Howard G. Motley, Sr., Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Housing for low-income seniors and persons with disabilities.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Call for more information

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for Information, call for appointment

**FEES:** Call for information

# MAXIM HEALTHCARE SERVICES

**1523 Concord Pike, Suite 100**
**Wilmington, DE 19803**
**302-478-3434**
**Website: www.MaximHomecare.com**

**PERSON IN CHARGE:** Brian D. Wade, Accounts Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides home adult and pediatric healthcare, private duty nursing, companion services, personal care and respite.

**HOURS OF OPERATION:** On call 24/7; Office Hours: 8:00 a.m.-6:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** Vary by service

# MEADOW WOOD BEHAVIORAL HEALTH SYSTEM

**575 S. DuPont Highway**
**New Castle, DE 19720**
**302-323-8000**

**PERSON IN CHARGE:** William Mason, C.E.O.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private psychiatric hospital providing acute psychiatric care for adolescents, adults, and older adults in need of secure treatment setting. Specialized programs for short-term assessment and treatment, and substance abuse treatment. In addition to general psychiatric treatment, also provides an adult partial hospitalization program.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 12–99 in need of in-patient or partial psychiatric treatment

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by out-patient provider, call for admission evaluation

**FEES:** Yes

# MEADOWOOD SCHOOL

**55A S. Meadowood Drive**
**Meadowood**
**Newark, DE 19711**
**302-454-3400**
**Website: www.redclay.k12.de.us/schools/meadwd.htm**

**PERSON IN CHARGE:** Kathie Mattix, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** School program for students with intellectual disabilities.

**HOURS OF OPERATION:** Regular school schedule, plus summer program

**ELIGIBILITY:** Ages 3-21, with moderate, or severe disabilities

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# MEALS ON WHEELS OF LEWES AND REHOBOTH, INC.

**32409 Lewes Georgetown Highway**
**Lewes, DE 19958**
**302-645-7449**
**Website: www.beachmeals.com**

**PERSON IN CHARGE:** Kathleen Keuski, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides meals seven days a week to homebound area residents, ages 60 and over, who are unable to provide nutritious meals for themselves due to illness, handicaps, etc. Heart healthy diet is provided Daily delivery consists of 1 hot meal and 1 bag meal (brunch).

**HOURS OF OPERATION:** 8:00 a.m.-3:00, Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over, homebound, ill and handicapped

**AREA SERVED:** Rehoboth Beach, Lewes, outlying county roads

**OBTAINING SERVICE:** Referral by physician, hospital, concerned citizen, family member, or self

**FEES:** Donation based on a monthly pledge

# MEDICAID & MEDICAL ASSISTANCE, DIVISION OF (DMMA/DHSS)

**Administration:**
**Lewis Building**
**1901 North Dupont Highway**
**New Castle, DE 19720**
**302-255-9500**
**Website: www.dhss.delaware.gov/dhss/dmma/**

**PERSON IN CHARGE:** Stephen M. Groff, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers Medicaid as well as the Delaware Healthy Children Program (DHCP), the Delaware Prescription Assistance Program (DPAP), the Legal Non-Citizen Health Care Program, Chronic Renal Disease Program, and the Medicaid Long Term Care programs.

**OTHER LOCATIONS:**
**New Castle County:**

- Lewis Building, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9500)
- Robscott Building, 153 E. Chestnut Hill Rd., Newark 19713 (302-368-6610)
- Thatcher Street Office, 910 E. 16th St., Wilmington 19802 (302-577-2174)

**Kent and Sussex Counties:**

- Georgetown State Service Center, 546 S. Bedford St., Georgetown (302-856-5340)
- Milford State Service Center @ Riverwalk, 253 NE Front Street, Milford 19963 (302-424-7200)
- Smyrna State Service Center, 200 S. DuPont Blvd., Smyrna 19977 (302-514-4500)
- James W. Williams State Service Center, 805 River Road, Dover, DE 19901 (302-857-5000)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Age, income, functional conditions

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

# MEDICAL SOCIETY OF DELAWARE

**900 Prides Crossing**
**Newark, DE 19713**
**302-366-1400**
**Kent & Sussex Counties: 1-800-348-6800**
**Website: www.medicalsocietyofdelaware.org**

**PERSON IN CHARGE:** Mark A. Meister, Sr., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information and referral (New Castle, Kent and Sussex Counties) and responds to questions relating to the medical profession. Publishes the *Delaware Medical Journal* monthly.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# MENTAL HEALTH ASSOCIATION IN DELAWARE

**100 West Tenth Street, Suite 600**
**Wilmington, DE 19801**
**302-654-6833**
**Fax: 654-6838**
**Kent and Sussex Counties: 1-800-287-6423**
**Website: www.mhainde.org**

**PERSON IN CHARGE:** Emily Vera, LCSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support, education and advocacy services which include: **information and referral** for persons with questions and concerns pertaining to mental health problems or services. **Support groups**: groups available for people with depression and anxiety disorders, survivors of suicide and survivors of fatal accidents and murder. **Advocacy**: participation in legislative, administrative and budgetary actions which affect mental health service provision across the State. **Community Education** provided for the general public as well as in schools, churches, businesses, community centers, and other targeted audiences. **Brochures** available on a variety of mental health subjects.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# METROPOLITAN WILMINGTON URBAN LEAGUE

**Community Service Building**
**100 West Tenth Street, Suite 710**
**Wilmington, DE 19801**
**302-622-4300**
**Fax: 302-622-4303**
**Email: info@mwul.org**
**Website: www.mwul.org**

**PERSON IN CHARGE:** Patrice Gilliam-Johnson, PhD, Chair

**STATUS:** Not for profit

**SERVICE DESCRIPTION:**

- Free after-school programs in the Red Clay School District.
- Community Services and Volunteer Opportunities – join the MWUL Guild ($65 membership fee). Young Professionals ($50 membership fee).
- Equal Opportunity Day Celebration (annual)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Voice mail available 5:00 p.m.-8:30 a.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# MID-COUNTY SENIOR CENTER, INC.

**Delaware National Guard Headquarters**
**First Regiment Road**
**Wilmington, DE 19808**
**302-995-6555, 302-995-6728**

**PERSON IN CHARGE:** Mrs. Sally Williams

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Multi-purpose senior center offering a regular menu for the noon-time meal, exercise program, educational, recreational, and social activities.

**HOURS OF OPERATION:** 8:00 a.m.–3:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 60 and over or spouse of any age for nutrition program; 50 for other activities.

**AREA SERVED:** Statewide. Approximate transportation area: North to Brackenville Road; East to Newport Gap Pike; South to Main Street, Stanton; West to Polly Drummond Road (call for information).

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

# MIDDLETOWN-ODESSA-TOWNSEND SENIOR CITIZEN CENTER, INC. (M.O.T.)

**300 S. Scott Street**
**Middletown, DE 19709**
**302-378-3041, 302-378-4758**

**PERSON IN CHARGE:** Cecilia Rozumalski, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A private not-for-profit Senior Center. Services include: nutrition program, information and referral, recreation, homebound meals for the elderly and disabled, transportation, Diabetes Support Group, Pharmaceutical Assistance Program and outreach/supportive services. Monthly food bag program, exercise classes, legal counseling, financial counseling and senior employment.

**HOURS OF OPERATION:** 8:30 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Middletown, Odessa, Townsend, and all of lower New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals and transportation.

# MILFORD CENTER GENESIS HEALTHCARE CORP.

**700 Marvel Road**
**Milford, DE 19963**
**302-422-3303**

**PERSON IN CHARGE:** Bruce Levin, Administrator; Deborah Janelle, Director of Nursing

**STATUS:** For profit

**SERVICE DESCRIPTION:** Professional nursing staff 24 hours per day; extensive rehabilitation services including daily physical therapy, occupational therapy, speech therapy, and respiratory therapy; hospice and respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral to Director of Admissions

**FEES:** Yes

# MILFORD HOUSING DEVELOPMENT CORPORATION (MHDC)

**977 E. Masten Circle**
**Milford, DE 19963**
**302-422-8255**
**Website: www.milfordhousing.com**
**Email: info@milfordhousing.com**

**PERSON IN CHARGE:** David W. Moore, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Self-Help Housing**--Staff work with 4-8 families to build their homes. **Single Family Homeownership**—Builds homes in modest price ranges to serve primarily individuals and families with incomes below 100% of County median. **Multifamily Housing Development**—Owns/builds additional multifamily rental complexes catering to families and seniors in Kent and Sussex counties; contracts with management agents for day-to-day management of the complexes.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** Vary by service

# MILFORD MEMORIAL HOSPITAL/BAYHEALTH MEDICAL CENTER, INC.

**21 W. Clarke Avenue**
**Box 199**
**Milford, DE 19963**
**302-422-3311**

**PERSON IN CHARGE:** Terry Murphy, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient short term care. Outpatient emergencies. Elective outpatient surgery, cancer care and other services.

**OTHER LOCATION:** Bayhealth Medical Center, Inc., Kent General Hospital, 640 S. State St., Dover 19901 (302-674-4700)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services.

**AREA SERVED:** Statewide

**OBTAINING SRVICES:** Referral by physician

**FEES:** Yes

# MILFORD SENIOR CENTER, INC.

**111 Park Avenue**
**Milford, DE 19963**
**302-422-3385**
**Fax: 302-422-6414**
**Website: milfordseniorcenter.net**
**Email: MScdaphne@comcast.net**

**PERSON IN CHARGE:** Daphne Bumbrey, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education, socialization, recreation, nutrition, transportation, and outreach services for seniors.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Daily; 8:30 a.m.-8:30 p.m., Mon.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** $15.00 Membership, $4.00 lunch donation.

# MILFORD STATE SERVICE CENTER (DSSC/DHSS)

**Milford State Service Center**
**at Riverwalk**
**253 N.E. Front Street**
**Milford, DE 19963**
**302-424-7200**

**The Annex Building**
**13 S.W. Front Street**
**Milford, DE 19963**
**302-424-7230**
**Fax: 302-422-5311**

**The Walnut Street Bldg.**
**18 N. Walnut Street**
**Milford, DE 19963**
**302-424-7301, 302-424-7300**

**Riverwalk Center**
**Division of Family Services**
**247 Northeast Front Street**
**Milford, DE 19963**
**302-422-1400, 800-292-9582**

**Website: www.dhss.delaware.gov/dssc**

**PERSON IN CHARGE:** Suzanne Moore, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION: Division of State Service Centers -** Adopt-A-Family, Community Resource and Assistance Program, Emergency Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, and Family Visitation Center; **Division for the Visually Impaired -** Adult Services, Education, Training Center, and Vocational Rehabilitation; **Division of Social Services -** Applications and Eligibility Determination for Public Assistance, General Assistance, Medicaid, and Food Stamps; **Delaware State Police Victims Services Program -** Referrals/ Counseling for persons who have been victims of crimes; **Division of Prevention and Behavioral Health Services -** Mental Health and Substance Abuse Treatment Programs for Kent and Sussex counties; **Division of Youth Rehabilitative Services -** Probation and Aftercare for youths who break the law and are found guilty of their crimes and/or youths who have been incarcerated; **Division of Family Services -** Casework Counseling to Children and/or Family, Crisis Intervention, and Referral; Division of Public Health - Cancer Screening, Child Health Clinic, Dental Clinic, Family Planning Clinic, HIV/AIDS Surveillance Sero Prevalence Program, Venereal Disease Testing and Treatment, and WIC; Division **of Medicaid and Medical Assistance - Medicaid Long Term Care -** Pre-Admission Screening, Chronic Renal Disease Program, Financial Unit; **Fleet Services; Division of Aging and Adults with Physical Disabilities -** Adult Protective Services; Long-Term Care Ombudsman; Community Services, and Information and Assistance; **Child Development Watch.**

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri. 5:00 p.m.-7:00 p.m., 1st and 3rd Tues. (Public Health Clinic)

**ELIGIBILITY:** Open

**AREA SERVED:** Southern Kent County and Northern Sussex County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

# MILLCROFT SENIOR LIVING COMMUNITY

**255 Possum Park Road**
**Newark, DE 19711**
**302-366-0160**
**Website: www.fivestarqualitycare.com**

**PERSON IN CHARGE:** Jim Burnham, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** A Five Star Quality Care Community. Offers independent, assisted living, and health care (62 luxury apartments, 26 assisted living private suites, and 110 health care beds). Offers a variety of services and activities including in-house and outpatient rehabilitation therapies.

**HOURS OF OPERATION:** Front Office: 8:30 a.m.–8:00 p.m., Mon.–Sun.

**ELIGIBILITY:** Call for information

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, or walk in for information and tour

**FEES:** Yes

# MINISTRY OF CARING, INC., THE

**506 North Church Street**
**Wilmington, DE 19801**
**302-652-5523**
**Website: www.ministryofcaring.org**

**PERSON IN CHARGE:** Br. Ronald Giannone, OFM Cap., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Dedicated to serving needs of homeless and poor in and around Wilmington.

**Bethany House**: 601 N. Jackson St.; permanent housing for women with special needs. **Bethany House II**: 615 N. Jackson St.; permanent housing for women with special needs. **Child Care Center**: 221 N. Jackson St. Provides quality care for the infant and preschool children of homeless or working poor families, enabling parents to enter job training or obtain employment. **Distribution Center**: 1410 N. Claymont St. Provides donated clothing, household goods, and furniture to those in need. **Emmanuel Dining Room (652-3228):** Three facilities, located at 226 Walnut St., 121 N. Jackson St., and 500 Rogers Rd., provide nutritious meals daily to the hungry. Meals prepared and served on a rotating basis by over 90 churches, synagogues, and civic groups on a rotating basis. **Guardian Angel Child Care:** 1000 Wilson St.; affordable day care for working poor families. **House of Joseph**: 1328 W. 3rd St., an emergency shelter for homeless men. Intensive case management services are offered. **House of Joseph II**: 9 W. 18th St. Provides a residence for homeless people living with AIDS. Provides comprehensive case management services, food service, and through partnership with St. Francis Hospital, access to complete medical care. **House of Joseph Transitional Residence:** 704 West St.; long term independent living and job training/placement for formerly homeless employable men. **Il Bambino:** 903 N. Madison St.; affordable infant care program. **Job Placement Center**: 1100 Lancaster Ave. Assists the unemployed. **Mary Mother of Hope House I**: An emergency shelter at 1103 W. Eighth St. for homeless and destitute women. Supportive services provided in a caring environment designed to encourage them to achieve and maintain self-sufficiency. **Mary Mother of Hope House Transitional Residence** (820 Jefferson St.): A program for women from Hope House I who have obtained employment but need extended supportive services in their move toward self-sufficiency. **Mary Mother of Hope House II and III**: Two programs (Hope House II at 121 N. Jackson St. and Hope House III at 515 N. Broom St.) provide emergency shelter for homeless women and children. Women with children and teens 18 years and under are accepted. Intensive case management services are offered. **Nazareth House Transitional Residence:** 898 Linden St. and 106 N. Broom St.; long term independent living for couples and families. **Pierre Toussaint Dental Office:** 830 Spruce St. Provides dental services to guests of the ministry's shelters and residences and to other poor and homeless residents of Delaware. Accepts referrals from other community agencies offering dental services to clients. **Samaritan Outreach:** 1410 N. Claymont St. Offers supportive services to sheltered and unsheltered homeless throughout New Castle County. Services include intensive coordinated case management, housing placement assistance, referrals for substance abuse treatment, clothing, food, shelter, and personal counseling. **St. Francis Transitional Residence:** Nine-unit transitional living program offers intensive case management services for women with children who leave one of the ministry's emergency shelters and are working toward long-term self-sufficiency. Each unit is self-contained with a full kitchen and bath and separately metered utilities. Participants live independently with supervision. **Maria Lorenza Longo House**: 822 Jefferson St.; supportive living for women with special needs. **St. Clare Medical Outreach**: mobile medical van providing health services via St. Francis Hospital Staff. **Padre Pio House** (213 N. Jackson Street): long term residence for men with special needs. **Mother Teresa House** (829 N. Church Street): A residence for men and women living with HIV/AIDS who do not require skilled nursing care.

**HOURS OF OPERATION:** Vary by program

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Wilmington area

**OBTAINING SERVICE:** Referral by agency or self

**FEES:** Child Care programs, transitional and permanent residence programs, Pierre Toussaint Dental Office.

# MODERN MATURITY CENTER, INC., THE

**1121 Forrest Avenue**
**Dover, DE 19904**
**302-734-1200**
**Website: www.modern-maturity.org**

**PERSON IN CHARGE:** Carolyn Fredricks, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Retired Senior Volunteer Program (RSVP); employment services; congregate and homebound meals; adult day services; Golden Eagle Boutique; Alzheimer's, diabetes and caregiver support groups; fitness center; care coordinator; Early Memory Loss Program; educational and social programs; trips and tours; Hope Clinic, Lifespan Medical Services, Dynamic Physical Therapy, Lifelong Learning Center and Generations Home Health on premises. Transportation available.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs. 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over; ages 55 and over for employment and RSVP

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral, walk in

**FEES:** Fees for fitness center; some membership activities. Donation requested for meals for those over 60; fee for those under 60. Annual membership -- $15.

# MOM'S HOUSE, INC. OF DOVER

**864 South State Street**
**Dover, DE 19901**
**302-678-8688**
**Email: momshousedover@gmail.com**

**PERSON IN CHARGE:** Amanda Penuela

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free child care for infants and toddlers, parenting classes, tutoring, and other related services for low income single parents wishing to continue their education.

**ELIGIBILITY:** Single parent attending school full time in financial need. Must maintain passing grades, attend biweekly parenting classes, volunteer 3 hours weekly, and work fundraisers each semester.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m.

OBTAINING SERVICE: Walk in, call for information. Call for appointment, referral

**FEES:** None

# MOM'S HOUSE, INC. OF WILMINGTON

**1718 Howland Street**
**Wilmington, DE 19805**
**302-658-3433**

**PERSON IN CHARGE:** Mary Kay Wilson, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Child care for single, student parents; parenting classes, support services, career/school counseling, loving care for both children and parents (moms and/or dads), and opportunity for volunteerism in a variety of capacities. 12-month program.

**HOURS OF OPERATION:** 7:00 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low-income, single, student parents of children ages 6 weeks to school age. POC available.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** Varies by service.

# MOPS INTERNATIONAL (MOTHERS OF PRESCHOOLERS)

**2370 South Trenton Way**
**Denver, CO 80231**
**303-733-5353**
**Website: www.MOPS.org**

**PERSON IN CHARGE:** Mandy Arioto, CEO and President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Encourages, equips, and develops mothers of preschoolers as women, mothers, and leaders. Locations worldwide and international. Meets in churches. Fees based upon each group and their determination of expenses. Charter fees for the international group. Childcare available at most sites.

**HOURS OF OPERATION:** Headquarters: 8:00 a.m.-5:00 p.m. (MST), Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** International

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by location

# MUSCULAR DYSTROPHY ASSOCIATION

**New Castle County – 610-325-5758**
**Kent & Sussex Counties – 888-484-7072**

**STATUS:** Nonprofit

**SERVICE DESCRIPTION:** Fighting neuromuscular diseases through worldwide research, clinics offering comprehensive medical services, youth summer camp, support groups and far-reaching professional and public health information.

**OTHER LOCATIONS:**

**Clinics:**

- Alfred I. duPont Hospital for Children, 1600 Rockland Road, Wilmington, DE 19899
- John Hopkins Hospital, 601 N. Caroline Street, Baltimore, MD 21287

**HOURS OF OPERATION:** Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Individuals diagnosed with one of the 43 neuromuscular diseases, including ALS, covered by MDA.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Written referral by physician.

**FEES:** No direct cost to client for covered services

# NANTICOKE INDIAN ASSOCIATION

**27073 John J. Williams Highway**
**Millsboro, DE 19966**
**Nanticoke Indian Center: 302-945-3400**
**Nanticoke Indian Museum: 302-945-7022**

**Website: www.nanticokeindians.org**

**PERSON IN CHARGE:** William H. Daisey, Chief

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Nanticoke Indian Center:** offers tuition assistance through the WIA Program (Workforce Investment Act) to Delaware Native American high school and college graduates who meet the criteria. WIA will also assist the unemployed and underemployed with training. **Nanticoke Indian Museum:** offers tours to view artifacts, baskets and old regalia; a library with 400 books about Nanticoke Indians and other tribes; and videos about Nanticoke history and descriptions of dancing, regalia, beadwork and featherwork.

**HOURS OF OPERATION: Center:** 9:15 a.m.-4:15 p.m., Tues, and Thurs.; 9:00 a.m.-5:00 p.m., Wed.; 9:00 a.m. to 1:00 p.m., Fri. **Museum:** 10:00 a.m.-4:00 p.m., Thurs.-Sat.; 12:00 p.m.-4:00 p.m., Sun. (Winter Hours)

**ELIGIBILITY: Center:** Any Native American; **Museum**: open to the public

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, walk in

**FEES:** Museum: $1.00 for children; $3.00 adults

# NANTICOKE MEMORIAL HOSPITAL, INC.

**801 Middleford Road**
**Seaford, DE 19973**
**302-629-6611**
**Website: www.nanticoke.org**

**PERSON IN CHARGE**: Steven A. Rose, RN, MN, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides medical treatment, emergency care, inpatient care, outpatient testing, inpatient and outpatient surgical services, orthopedic care, interventional cardiology services, comprehensive cancer care services, physical and occupational therapy, occupational health services, and women's health services. Nanticoke has advanced certification as a primary stroke center. Nanticoke is a partner with Peninsula Home Care to provide home health services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE**: Open

**FEES:** Yes

# NANTICOKE SENIOR CENTER, INC.

**1001 West Locust Street**
**PO Box 406**
**Seaford, DE 19973**
**302-629-4939**

**PERSON IN CHARGE:** Barbara Elliott

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Nanticoke Senior Center provides members opportunities for socialization, relaxation, and self-improvement. The center offers social and recreational activities, transportation to and from the center, local and out-of-state trips, informative presentations, nutritional programs, fitness programs, health-related services, congregate meals. Homebound meal program to seniors in Seaford – accepting Medicaid and private pay. "It's more than meal…it's a relationship."

**HOURS OF OPERATION:** 7:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50+

**AREA SERVED:** Seaford and surrounding areas

**OBTAINING SERVICE:** Call for information: (302)629-4939

**FEES:** $45.00/year for individual membership

# NATIONAL ALLIANCE ON MENTAL ILLNESS IN DELAWARE (NAMI DELAWARE)

**2400 W. 4th Street**
**Wilmington, DE 19805**
**302-427-0787**
**Helpline: 888-427-2643**

**Website: www.namidelaware.org**

**PERSON IN CHARGE:** Dr. Joshua Thomas, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers support, advocacy, statewide mental health information and referral, and education to persons with mental illness and their families. NAMI Delaware advocates for better services for those afflicted with chronic mental illness. Provides mental health workshops to community groups, businesses, hospitals, the military, higher institutes of learning, and the faith based community. A quarterly newsletter is published along with an active website. Statewide housing for low-income people with mental illness.

**SUPPORT MEETING LOCATIONS:**

NAMI Delaware provides education and support meetings for those with mental illness at multiple locations and times statewide.

NAMI Delaware provides education and support programs for the families and friends of people living with mental illness at multiple locations and times statewide.

For the most current opportunities, please contact us at 888-427-2643.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** Open to all individuals with mental illness and family members

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# NATIONAL CENTER FOR MISSING & EXPLOITED CHILDREN

**Charles B. Wang International Children's Building**
**699 Prince Street**
**Alexandria, VA 22314**
**703-224-2150 (main office); 800-843-5678 (24-hour toll-free hotline)**
**Website: www.missingkids.com**

**PERSON IN CHARGE:** John Clark, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Serves as a clearinghouse of information about missing and exploited children. Operates a CyberTipline that the public may use to report internet-related child sexual exploitation. Provides technical assistance to individuals and law enforcement agencies in the prevention, investigation, prosecution, and treatment of cases involving missing and exploited children. Assists in certain cases of international child abduction. Offers training programs to law enforcement and social service professionals. Distributes photographs and descriptions of missing children worldwide. Coordinates child protection efforts with private sector. Networks with nonprofit service providers and state clearinghouses about missing persons cases. Provides information about effective state legislation to help ensure the protection of children.

**HOURS OF OPERATION:** Office hours: 8:30 a.m.-5:30 p.m., Mon.-Fri. Hotline, 24/7

**ELIGIBILITY:** Handles cases for children under 18 years.

**AREA SERVED:** National

**OBTAINING SERVICE:** Call for information, visit website.

**FEES:** None

# NATIONAL COUNCIL ON AGRICULTURAL LIFE AND LABOR RESEARCH FUND, INC (NCALL RESEARCH)

**363 Saulsbury Rd**
**Dover, DE 19904**
**302-678-9400**
**Fax: 302-678-9058**
**Website: www.ncall.org**

**PERSON IN CHARGE:** Joe Myer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides rural housing technical assistance to towns, communities, and non-profit organizations to develop or improve housing for farmworkers and the rural poor. Also, provides housing information workshops, training sessions, homeownership counseling for low-income families, and packages RD home ownership and repair loans for rural Delaware. Offers counseling services for low-income families to obtain conventional bank or FHA mortgages. Offers default and foreclosure counseling and financial literacy training.

**OTHER LOCATIONS:** 501 Ogletown Rd, Room 307, Newark 19711 (302-368-6690; Fax: 368-6945). 110 S. Bedford St., Georgetown, DE 19947 (302-855-1370; Fax: 302-855-1363).

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# NATIONAL DOMESTIC VIOLENCE HOTLINE

**P.O. Box 161810**
**Austin, TX 78716**
**512-794-1133; 512-453-8117 (8:30 a.m. to 5:00 p.m.)**
**Hotline: 800-799-7233; TTY/TDD: 800-787-3224**
**Fax: 512-453-8541**
**Website: www.thehotline.org**
**Email: contact@thehotline.org**

**PERSON IN CHARGE:** Katie Jones, Acting CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The National Domestic Violence Hotline (NDVH) provides crisis intervention, information and referral to victims of domestic violence, perpetrators, friends and families. Advocates have access to information about thousands of shelters and domestic violence programs across the United States, U.S. Territories, and Canada. The Hotline is toll-free, confidential and anonymous. NDVH operates 24 hours a day, 365 days a year, in more than 170 different languages through interpreter services, with a TTY line available for the Deaf, Deaf-Blind and Hard of Hearing. Advocates who are Deaf are available from 9 a.m. to 5 p.m. PST via Videophone (206-787-3224) or Instant Messenger: (ADWASHotline).

**LANGUAGES**: English, Spanish, 170 other languages via interpretation service.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., CST. Hotline and TTY/TDD are 24/7. Advocates who are Deaf are available from 9 a.m.-5 p.m. PST. Videophone: (206) 787-3224; Instant Messenger: ADWASHotline

**ELIGIBILITY:** Open

**AREA SERVED:** United States, U.S. Territories, Canada

**OBTAINING SERVICE:** Call, TTY, Videophone, Website, Instant Messenger

**FEES:** None

# NATIONAL KIDNEY FOUNDATION OF MARYLAND

**1301 York Road, Suite 404**
**Lutherville, MD 21093**
**Toll free: 1-800-671-5369; or 410-494-8545**
**Fax: 410-494-8549**
**Website: www.kidneymd.org; National site: www.kidney.org**

**PERSON IN CHARGE:** Traci Barnett, President and Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to improve the health and well being of kidney and transplant patients and their families affected by kidney and urological diseases and promote "all organs" for transplantation. Offers free kidney patient programs and services, including Medical I.D. Jewelry, Patient Emergency Assistance, Health Screenings, and Transportation Assistance. Runs vehicle donation program, Kidney Cars, whereby no longer needed vehicles help support programs and services for patients. Offers professional education and symposia for physicians, nurses, social workers, dietitians, and technical personnel.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Residents of service area who have kidney disease or are kidney transplant patients.

**AREA SERVED:** Kent and Sussex counties in Delaware, most counties in Maryland and western Maryland, and portions of West Virginia, and Virginia.

**OBTAINING SERVICE:** Call for information

**FEES:** None

# NATIONAL KIDNEY FOUNDATION SERVING THE DELAWARE VALLEY

**1500 Walnut Street, Suite 301**
**Philadelphia, PA 19102**
**1-800-697-7007 or 215-923-8611 X736**
**Website: www.nkfdv.org**

**PERSON IN CHARGE:** Joanne Spink, Division President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An advisory and counseling service utilizing volunteer lay persons aimed at helping meet patient's urgent non-medical needs related directly or indirectly to his/her kidney ailment. Pamphlets and Organ Donor Cards provided on request. Offers free health screenings aimed at early detection and prevention of kidney disease.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Any resident of New Castle County, Delaware, with kidney disease; general information is provided to all interested persons

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# NATIONAL MULTIPLE SCLEROSIS SOCIETY

**30 S. 17th Street, Suite 800**
**Philadelphia, PA 19103**
**215-271-1500**
**Statewide: 1-800-344-4867**
**Website: www.msdelaware.org**
**Email: ded.nmss.org**

**PERSON IN CHARGE:** Kate S. Cowperthwait, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: information and referral, self-help group and specialized counseling groups led by professional counselor, support groups, educational programs for persons living with MS and their families, financial assistance, quarterly newsletter, exercise and swim programs, and advocacy program.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with multiple sclerosis and interested others

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or self

**FEES:** None

# NATIONAL REYE'S SYNDROME FOUNDATION, DELAWARE CHAPTER

**1 Beauford Court**
**Devonshire**
**Wilmington, DE 19810**
**302-478-9624**
**Website: www.reyessyndrome.org**

**PERSON IN CHARGE:** Arthur and Carol Lee Patch, Presidents

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Organization founded by parents of children with Reye's syndrome disseminates information to the general public.

**HOURS OF OPERATION:** Open

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# NATIONAL RUNAWAY SAFELINE

**3141B N. Lincoln Avenue**
**Chicago, IL 60657**
**1-800-786-2929**
**Website: www.1800runaway.org**
**Email: info@1800runaway.org**
**Text: 66008**

**PERSON IN CHARGE:** Maureen Blaha, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A 24-hour hotline providing crisis intervention, information and referral, message delivery and conferencing service, free bus rides home for qualified runaway/homeless youth via Greyhound's Home Free Program.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** 21 and under and their families

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# NEEDY FAMILY FUND, INC.

**P.O. Box 15505**
**Wilmington, DE 19850**
**302-324-2558**

**PERSON IN CHARGE**: Leslie Emma, Treasurer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Annual fund raising effort by News Journal Company to raise money to provide emergency assistance to needy Delawareans. Funds dispensed by Division of State Service Centers and The Salvation Army from beginning of calendar year as long as funds are available.

**HOURS OF OPERATION:** Varies by location

**ELIGIBILITY:** Those in need of emergency assistance

**SERVICE DESCRIPTION:** Statewide

**OBTAINING SERVICE:** Call the Salvation Army (302-472-0750) or the Division of State Service Centers (302-255-9675)

**FEES:** None

# NEHEMIAH GATEWAY CDC

**201 W. 23rd Street**
**Wilmington, DE 19802**
**302-655-0803**
**Fax: 302-655-8372**
**E-Mail: info@nehemiahgateway.org**

**PERSON IN CHARGE:** Rev. Clifford I. Johnson, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Organizes and manages the Delaware Tax and Financial Services Campaign throughout Delaware. Nehemiah Gateway's mission is to transform lives and communities by increasing opportunities for successful employment, entrepreneurship, and asset development. Programs focus on helping low-moderate income workers to build wealth through economic opportunities, savings, access to mainstream financial services, and advocacy for policies that support these goals.

**HOURS OF OPERATION:** 9:00 a.m. – 5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**SERVICE DESCRIPTION:** Statewide

**OBTAINING SERVICE:** Call for information, call for an appointment, referrals

**FEES:** None for most services; a nominal fee may apply for advanced small business tax preparation.

# NEIGHBORHOOD HOUSE, INC. – MIDDLETOWN

**219 West Green Street**
**Middletown, DE 19709**
**302-378-7217**
**Website: www.neighborhoodhse.org**

**PERSON IN CHARGE:** Alison Windle, Interim Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community center provides: family services, food closet, crisis alleviation financial assistance program, holiday assistance, employment assistance, clothing, information and referral, and all phases of housing counseling.

**OTHER LOCATION:** 1218 B. St., Wilmington 19801 (302-652-3928)

**HOURS OF OPERATION:** Center: 8:30 a.m.–4:30 p.m., Mon.–Thurs. and 8:00 a.m. - 4:00 p.m., Friday. Food Pantry: 10:00 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Middletown, Odessa and Townsend area

**OBTAINING SERVICE:** Family services by appointment ,if feasible. Housing counseling by appointment. Food Closet by appointment or walk in.

**FEES:** None

# NEIGHBORHOOD HOUSE, INC. – WILMINGTON

**1218 B Street**
**Wilmington, DE 19801**
**302-658-5404**

**PERSON IN CHARGE:** Alison Windle, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community Center provides: housing counseling service, tutoring, day care, summer day camp. Family Services includes food closet, Thanksgiving and Christmas baskets and promoting Safe and Stable Families Program.
After School and Summer "Purchase of Care" Youth Center.

**OTHER LOCATION:** 219 W. Green St., Middletown 19709 (302-378-7217)

**HOURS OF OPERATION:**
**Wilmington Office:** 8:00 a.m.-6:00 p.m., Mon.-Fri. (Center); 7:30 a.m.-5:30 p.m., Mon.-Fri. (Day Care); 8:30 a.m.-5:00 p.m., Mon.-Fri. (Housing Counseling)

**Middletown Office:** 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:00 a.m.-4:00 p.m., Fri.
Food Pantry: 10:00 a.m.-3:30 p.m. Mon-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale based on income for day care, summer camp, First Time Home Buyer's Program. Food Pantry at Wilmington Center: by eligibility.

# NEMOURS SENIOR CARE

**New Castle County**
**1801 Rockland Road**
**Wilmington, DE 19803**
**302-651-4400 or 1-800-292-9538**

**Kent & Sussex Counties**
**915 N. Dupont Blvd.**
**AirPark Plaza**
**Milford, DE 19963**
**800-763-9326**

**PERSON IN CHARGE:** Karie Steinmetz, MSA, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides comprehensive outpatient dental care, eye exams, eyeglasses, and hearing tests and aids to qualified senior citizens.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 65 and over; Delaware resident; annual income below $19,100 (single) or $29,400 (married).

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Some services require a small co-pay in Dental, Hearing, and Eye Clinics

## NEURO-CARE/TOTAL-CARE

**201 Ruthar Drive, Suite 5**
**Newark, DE 19711**
**302-738-6400**
**Website: quinnmillergroup.us**

**PERSON IN CHARGE:** Robert Quinn, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Offers a variety of home health care programs, including direct care of the sick and disabled, promotion and maintenance of health, and prevention of disease and disability. Provides comprehensive, coordinated services on an intermittent basis. Visits made regularly, Monday through Friday, and if medically indicated, on Saturday and Sunday. Telephone contact with staff and home visits are available, if needed, 24 hours a day, 7 days a week!

**HOURS OF OPERATION:** Office hours: 8:45 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** Vary by service

# NEW CASTLE COUNTY 4-H

**Cooperative Extension Office**
**461 Wyoming Road, Room 131**
**Newark, DE 19716**
**302-831-8965**
**Website: http://extension.udel.edu.ncc**

**PERSON IN CHARGE:** Kaitlin Klair, 4-H Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Teaches leadership, citizenship, and lifeskills under the guidance of caring and supportive adults. Activities include, but are not limited to foods, nutrition, horticulture, after-school programs, etc.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Youth and adults age 5 years and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

# NEW CASTLE COUNTY HEAD START, INC.

**University Office Plaza**
**256 Chapman Road**
**Suite 103**
**Newark, DE 19702**
**302-452-1500**
**Website: www.NCCHS.org**

**PERSON IN CHARGE:** Jeffrey E. Benatti, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Head Start program through HHS grant. Program includes individual instruction, socialization skills, group activities, field trips, parent involvement, nutrition, physical/dental exams and treatment, social services, transportation, emergency help, and translation services.

**LOCATIONS:**

- Absalom Jones Head Start Center, 310 Kiamensi Rd., Wilmington 19804 (302-999-8480)
- Bear Head Start Center, 931 Bear Corbitt Rd., Bear 19701 (302-832-2212)
- Claymont Head Start, Claymont Community Center, 3301 Green St., Claymont 19703 (302-792-9065)
- Lambson Head Start Center, 19 Lambson Lane, New Castle 19720 (302-655-5070)
- Manor Park Head Start, 1 Bassett Ave., Manor Park, New Castle 19720 (302-328-9454)
- Marshallton Head Start, 310 Kiamensi Rd. Wilmington, DE 19804 (302-225-3791)
- Rose Hill Head Start Center, Rose Hill Community Center, 19 Lambson Lane, New Castle 19720 (302-654-9995)

**HOURS OF OPERATION:** 9:15 a.m.–1:15 p.m., Mon.–Fri. (Sept.–May). Limited Full Day/Full Year slots @ Bear, Rose Hill, Marshallton, Lambson and Claymont: 7:30 a.m.–6:00 p.m., Mon.– Fri. Home based program for infants and toddlers.

**ELIGIBILITY:** Ages birth-5; 90% of parents must meet federal poverty guidelines

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information (302-452-1500)

**FEES:** None

# NEW CASTLE COUNTY LEARNING CENTER

**3101 Drummond Plaza**
**Newark, DE 19711**
**302-368-0318**

**PERSON IN CHARGE:** Donna Smith

**STATUS:** Public

**SERVICE DESCRIPTION:** Prepares students to take the 2014 GED Test – an online high school equivalency exam. Uses paper/pencil/and computer programs to prepare students with individualized instruction. Also provides vocational training and other educational programs and support services.

**HOURS OF OPERATION:** 9:00 a.m.–1:00 p.m., Mon.–Thurs.; 6:00 p.m.–9:00 p.m., Tues. and Wed.

**ELIGIBILITY:** Out of school youths with 5th grade or higher reading level; who live or work in the State of Delaware and who are 16years of age or older.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# NEW CASTLE COUNTY POLICE COMMUNITY SERVICES UNIT

**James H. Gilliam Building**
**77 Reads Way**
**New Castle, DE 19720**
**302-395-5613**
**Website: nccpd.com**

**PERSON IN CHARGE:** Staff Sgt. Karen Messner

**STATUS:** Public

**SERVICE DESCRIPTION:** Heroin Alert; Block Watch; Senior Roll Call; Road Rage; Ident A Kid; Youth and the Law; P.A.L. Community/Civic meetings; Personal Safety; Project Lifesaver; Home Security; Youth Police Academy; and Explorers Post.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. (Holiday Closures).

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Written request on letterhead, phone, e-mail – kmessner@nccde.org

**FEES:** None

# NEW CASTLE COUNTY POLICE VICTIM ASSISTANCE

**New Castle County Police Headquarters**
**3601 North Dupont Highway**
**New Castle, DE 19720**
**302-395-8135; 302-395-8117 (Bilingual); 302-395-8193**
**Website: nccpd.com**

**STATUS:** Public

**SERVICE DESCRIPTION:** Police based victim's unit staffed by civilians specializing in assisting crime and tragedy victims and their families. Assist victims in understanding and navigating the legal and court process. Provides support services and outside referrals to private counselors and social service agencies.

**HOURS OF OPERATION:** 7:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** New Castle County Police jurisdiction

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

# NEW CASTLE SENIOR CENTER

**400 South Street**
**New Castle DE 19720**
**302-326-4209**
**Website: www.newcastleseniorcenter.com**

**PERSON IN CHARGE:** Natalie Kaplan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior Adult Activity Center offering recreational, educational, exercise, and nutrition programs 5 days a week. Transportation is available.

**HOURS OF OPERATION:** 9:00 a.m.–3:00 p.m., Mon., Tues., Wed., Fri.; 9:00 a.m.–7:00 p.m., Thurs.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Call for information

**FEES:** Donations for meals

# NEW DIRECTIONS DELAWARE, INC.

**P. O. Box 768**
**Claymont, DE 19703**
**302-286-1161**
**Website: www.newdirectionsdelaware.org**
**Email: support@newdirectionsdelaware.org**

**PERSON IN CHARGE:** Ian Geiser, President; Bebe Carnwath, Vice President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and education for Depression and Bipolar Disorder through: **Educational/Speaker meetings:** Third Monday of each month for consumers, their families, friends, and the general public at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202), next to the Fairfax Shopping Center. **Support Group Meetings:** Second and fourth Monday of each month at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202); focus on raising self-esteem; stress, sharing, and caring; and self-help. Support meetings are only open to persons with depression or bipolar disorder, and their friends and family.

**ELIGIBILITY:** Open to persons 18 and older

**AREA SERVED:** Tri-State Area

**OBTAINING SERVICE:** No pre-registration required, call for information

**FEES:** Free support and Speaker meetings.

# NEW DIRECTIONS EARLY HEAD START

**321 South College Avenue**
**University of Delaware**
**Newark, DE 19716**
**302-831-0584**
**Fax: 302-831-0474**
**Email: earlyheadstart@udel.edu**

**PERSON IN CHARGE:** Heidi Beck, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** New Directions Early Head Start (NDEHS) is an interagency program, operated by the University of Delaware, committed to empowering and supporting low income pregnant women, infants and toddlers, and their families. NDEHS supports children's emotional, physical and cognitive development, and involve parents as the child's first teacher, while helping parents and guardians meet their children's and families' needs. Families are provided with home visits, family education and support services, health and nutrition education, referral services, prenatal education and parent involvement activities, including special programs for fathers.

**Home Based Option**: provides enrolled families with 90 minute weekly home visits designed to build on child and family strengths and to promote parent/child interactions. Also offers parent and child group activities and prenatal services.

**Center Based Option**: provides full day, full year childcare, nutritional meals and quality infant and toddler program with individualized attention and parental involvement, with monthly home visits.

**HOURS OF OPERATION:** Main Office: 8:30 a.m.-4:30 p.m., Mon.-Fri.; Center hours vary

**ELIGIBILITY:** Pregnant woman, children birth to three, children with special needs, who meet Early Head Start income guidelines.

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None for home based services. Center based option partners with Purchase of Care to provide full day/full year care.

# NEW START ADULT LEARNING PROGRAM; ACCREDITED MEMBER OF PROLITERACY

**Corbit-Calloway Memorial Library**
**115 High Street**
**Odessa, DE 19730**
**302-378-3444**
**website: http://www.newstartde.org**

**PERSON IN CHARGE:** Susan Menei, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free, one-on-one tutoring for adults who need help with basic reading, writing, spelling, math, and speaking skills.

**HOURS OF OPERATION:** Office: 9:00 a.m.–5:00 p.m., Mon.–Fri. Tutoring hours vary.

**ELIGIBILITY:** Adults who need help with basic skills and/or need help learning English.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** None

# NEWARK ARTS ALLIANCE, INC.

**Market East Plaza**
**276 East Main Street, Suite 102**
**Newark, DE 19711**
**302-266-7266**
**Website: www.newarkartsalliance.org**
**Email: info@newarkartsalliance.org**

**PERSON IN CHARGE:** Linda Majewski, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Presents several exhibitions each year to showcase art by local artists. Also offers a gallery shop, a variety of art classes, and events dedicated to the visual, literary, and performing arts. For 2 weeks every August, Camp Imagine provides visual and performing arts education for children ages 7-11, with scholarships available based on income.

**HOURS OF OPERATION:** Closed Monday; Tues.-Sun., 11:00 a.m.- 3:00 p.m. with extended hours on Thursday to 6:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide; mostly northern Delaware and adjacent towns in MD and PA

**OBTAINING SERVICE:** Walk in, call for information, website, email.

**FEES:** Sliding scale, vary by service. Most events are free, gallery is free, classes have fees, scholarships available.

# NEWARK EMERGENCY CENTER, INC.

**324 E. Main Street**
**Newark, DE 19711**
**302-738-4300**
**Website: www.newarkemergencycenter.org**

**PERSON IN CHARGE:** Robert W. Lynn, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides outpatient urgent and non-urgent medical care..

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, no appointment needed

**FEES:** Yes

# NEWARK HOUSING AUTHORITY

**313 E. Main Street**
**Newark, DE 19711**
**302-366-0826**

**PERSON IN CHARGE:** Marene M. Jordan, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** The Newark Housing Authority provides rental assistance for low income families within the City Limits of Newark, Delaware. Two programs are administered. A Housing Choice Voucher Program (Section 8) and a Low Income Public Housing Program (units owned and managed by the authority).

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri. (closed for lunch 12 to 1 p.m.) Closed on all official holidays.

**ELIGIBILITY:** Priority is given to people who live or work or go to school within the city limits of Newark. The maximum income limits for the Section 8 Program is 50% (very low) of median income and for LIPH program it is 80% (low). Applicants must meet the income and eligibility requirements to participate in these federal funded programs. Must also qualify for Federal Guidelines.

**AREA SERVED:** City Limits of Newark

**OBTAINING SERVICE:** Preliminary applications can be taken by phone, walk in or a combination of both which is determined prior to the opening of the waiting lists.

**FEES:** None

# NEWARK MANOR NURSING HOME

**254 W. Main Street**
**Newark, DE 19711**
**302-731-5576**
**Website: www.newarkmanor.net**

**PERSON IN CHARGE:** David Boyer, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Fees include: 24-hour nursing care; special diets and nutritional supplements; most medical supplies; adaptive equipment; whirlpool bathing; beauty shop; varied activities; code alert system; guest's meals; cable TV; Alzheimer's care; open visiting hours. Also available: physical, speech, and occupational therapy; and hospice and respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over needing long-term care.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, or visit website

**FEES:** Yes, private LTC insurance, Veterans Residence Assistance Programs. Medicaid approved.

# NEWARK SENIOR CENTER, INC.

**200 Whitechapel Drive**
**Newark, DE 19713**
**Center: 302-737-2336**
**Meals on Wheels: 302-737-5747**
**Website: www.newarkseniorcenter.com**

**PERSON IN CHARGE:** Carla Grygiel, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Activities include: education and enrichment classes, arts and crafts, discussion groups, investment clubs, choral group, drama group, recreation, wellness program including exercise and dance classes, fitness room and aquatic program, travel. Social services include: financial planning, home repair, health screenings, legal aid, health and social service programs, support groups, and information and referral. Food program includes lunch in Center and Meals on Wheels Program (donation) for homebound, frail, elderly, and disabled. Early Memory loss Program.

**HOURS OF OPERATION:** 7:30 a.m.–8:30 p.m., Mon. and Thurs.; 7:30 a.m.-6:30 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Greater Newark

**OBTAINING SERVICE:** Call or walk in

**FEES:** Membership, special instruction, meals

# NEWBORN SCREENING PROGRAM (DPH/DHSS)

**Jesse Cooper Building**
**417 Federal Street**
**Dover, DE 19901**
**302-744-4544**
**Toll Free: 800-262-3030**
**Fax: 302-661-7227**
**Website: www.dhss.delaware.gov/dhss/dph/chca**

**PERSON IN CHARGE:** Kate Tullis, Ph.D., Newborn Screening and Genetics Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** **Newborn Blood Spot Screening Program:** Coordinates laboratory components, record maintenance, referral, and follow-up for all newborn blood screens completed that identify certain metabolic disorders that, left untreated, may cause physical or mental disabilities. Special formula fund available for diagnosed inherited metabolic disorders (based on need). **Newborn Hearing Screening:** Coordinates newborn hearing screening results provided by birthing sites on all newborns, record maintenance, referral, and follow-up for abnormal hearing screens. **Birth Defects:** Aggregate data system to capture diagnosed birth defects for newborns through age 5.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m.

**ELIGIBILITY:** Open to all infants born in Delaware.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** Vary by service

# NORTHEAST STATE SERVICE CENTER (DSSC/DHSS)

**1624 Jessup Street**
**Wilmington, DE 19802**
**302-552-3500**

**PERSON IN CHARGE:** Lisa Scoon, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Center houses the following services: **Division of Public Health** (552-3600): WIC Program, Vital Statistics; **Division of Social Services** (552-3030): Temporary Assistance for Needy Families (TANF), General Assistance (GA), Food Stamps, Child Care, Medicaid; **Division of State Service Centers**: Family support services including Emergency Assistance Services, Community Resource and Assistance Services, Rental Assistance Program, Food Closet, Utility Assistance, Cooling Assistance Program, Needy Family Fund, Teen Voucher Program, Kinship Care Program, Diabetes Fund, and Emergency Food and Shelter Program; **Family Court:** Paternity Testing; **Life Health Center:** Comprehensive Gynecology & Obstetrics, Sexual & Reproductive Health, Mental and Behavioral Health Care Services.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Walk-in; some services by appointment

**FEES:** Vary by service

# OAK GROVE SENIOR CENTER, INC.

**11 Poplar Avenue**
**Elsmere, Wilmington, DE 19805**
**302-998-3319**
**Fax: 302-998-3221**
**Website: ogsc@verizon.net**

**PERSON IN CHARGE:** Daria Gland, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Daily nutrition program, public service programs, recreational programs and activities, referrals and information, physical fitness programs, and social programs.

**HOURS OF OPERATION:** 8:00 a.m.–3:00 p.m., Mon.–Thurs.; 8:00 a.m.–1:00 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Elsmere area, Richardson Park, Eastburn Acres, Woodcrest

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

# OBSESSIVE COMPULSIVE SUPPORT GROUP

**St. Nicholas' Episcopal Church**
**10 Old Newark Road**
**Newark, DE 19713**
**302-368-4655**

**PERSON IN CHARGE:** Joseph Redden, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Members help each other with difficult challenging aspects of O.C.D. Provides positive feedback. Lends moral support for symptoms and medications, and helps to find right therapist.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent counties

**OBTAINING SERVICE:** Call for information

**FEES:** Donations accepted for use of church

# OPEN DOOR, INC.

**884B Walker Road**
**Dover, DE 19904**
**302-678-4911**

**3301 Green Street**
**Claymont, DE 19703**
**302-798-9555**

**254 Main Street**
**Newark, DE 19711**
**302-731-1504**

**107 Pennsylvania Avenue**
**Seaford, DE 19973**
**302-629-7900**

**2400 W. 4th Street**
**Wilmington, DE 19805**
**302-654-1920**

**PERSON IN CHARGE:** Howard Isenberg, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Open Door, Inc. provides confidential *mental health* and *substance abuse* services to children, adolescents, adults and their families. Clients are offered a full range of outpatient services including: Assessment, Individual Counseling, Group Therapy, Family Counseling, DUI Treatment, Intensive Outpatient Services and Aftercare Services.

**HOURS OF OPERATION:** 8:30 a.m.–9:00 p.m., Mon.–Thurs.; 8:30 a.m.-5:00 p.m., Fri.; 8:30 a.m.-3:00 p.m., Saturday (Newark only).

**ELIGIBILITY:** Children, teens, adults with problems associated with mental illness and/or substance abuse.

**AREA SERVED:** New Castle, Kent and Sussex Counties

**OBTAINING SERVICE:** Contact the Intake Department at **877-860-6955** to make an initial appointment at any location.

**FEES:** Most insurance plans are accepted, as well as self-pay. Sliding scale available.

# OPPORTUNITY CENTER, INC. (dba SERVICE SOURCE DELAWARE REGIONAL OFFICE)

**3030 Bowers Street**
**Wilmington, DE 19802**
**302-765-1232**
**Fax: 302-762-8795**
**Website: www.servicesource.org**

**165 Commerce Way**
**Dover, DE 19904**
**302-735-9672**

**PERSON IN CHARGE:** Dennis Dapolito, Executive Director; Cindy Sterling, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services vary based on location. Offers employment, job training, work adjustment, skills training, community support, and employment to individuals with disabilities. **Employment:** Facility based and community based contracts sites in New Castle and Kent Counties; **Training:** Training, work adjustment, and vocational skills training in bookkeeping, clerical, computer, receptionist, custodial, material handling, forklift certification, hospitality, and customer service. **Situational Assessment:** Community-based assessment to determine individual work skills, interests, and abilities. **Supported Employment:** Provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities. **Community Employment:** Offers employment and training at offsite locations and job coaching support to persons employed in private or public sector; temporary employment and placement/job readiness services in private or public sector offered to persons with disabilities. Services individualized to meet person's needs. **Senior Program**: Retirement day program for individuals with developmental disabilities (Kent and Sussex counties). Employment solutions specialized employment services for persons with Asperger's Syndrome (NC County). Employment Networks Ticket to Work Program. Temporary Staffing Services (statewide).

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 16 and over with developmental, physical, hearing, or emotional disability and/or economically disadvantaged

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 302-765-1232; referral by Division of Vocational Rehabilitation or Division of Developmental Disabilities Services or sponsoring school district or self-referral; temporary staffing service or TTW

**FEES:** None if sponsored by one of the above

# PACE, INC.

**5171 West Woodmill Drive**
**Suite 9, Woodmill Corporate Center**
**Wilmington, DE 19808**
**302-999-9812**
**Website: paceinconline.com**

**PERSON IN CHARGE:** Bruce Johnson, MS, CADC, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Partial hospitalization and intensive outpatient program for alcoholism and drug addiction, which includes individual and family assessment, intensive treatment, outpatient, and follow up program designed according to individual needs. Other services include evaluations, family therapy, education group therapy, and continuing care.

**HOURS OF OPERATION:** 9:00 a.m.–9:00 p.m., Mon.–Fri.; Sat. 9:00 a.m.–1:00 p.m.

**ELIGIBILITY:** Individuals or families affected by alcohol or drug abuse.

**AREA SERVED:** Kent & New Castle County, DE; Cecil County, MD; Delaware County, PA

**OBTAINING SERVICE:** Call For appointment

**FEES:** Yes. Third party payers accepted.

# PARENT EARLY EDUCATION CENTER

**Parents as Teachers**
**200 Tyre Avenue**
**Newark, DE 19711**
**302-454-5955**
**Fax: 302-454-2246**

**PERSON IN CHARGE:** Whitney Williams

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Parents As Teachers is for families raising young children. Services include home visits by a trained parent educator, parent group meetings, family activity nights and play groups. Parents are supported until the child turns three years of age.

**HOURS OF OPERATION:** 8:30 a.m.–4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Parents living in New Castle County, Delaware

**AREA SERVED:** New Castle County, Delaware

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

# PARENT INFORMATION CENTER OF DELAWARE

**6 Larch Avenue, Suite 404**
**Wilmington, DE 19804**
**302-999-7394**
**Fax: 302-999-7637**

**13 Bridgeville Road**
**Georgetown, DE 19947**
**302-856-9880**
**Fax: 302-856-9882**

**Toll Free for families: 888-547-4412**
**Website: www.picofdel.org**
**Email: picofdel@picofdel.org**

**PERSON IN CHARGE:** Keith Morton, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers information, education, advocacy, referral, and support to families and professionals of children/youth with disabilities or special needs. Provides information about disabilities, disability rights and protections, referrals to services and programs, parent-to-parent linkages, educational workshops and conferences and a book/video/periodical library. The Educational Surrogate Parent (ESP) Program is housed at the Parent Information Center of Delaware.

**HOURS OF OPERATION:** Wilmington: 8:30 a.m.–4:30 p.m., Mon.–Thurs.; Georgetown: 8:30 a.m.–4:30 p.m., Mon.–Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None

# PARENTS AND CHILDREN TOGETHER AT TECH CHILD CARE CENTER

**PACTT Center @ Sussex Tech High School**
**P.O. Box 351**
**Georgetown, DE 19947**
**302-856-3490**
**Email: Kathy.moore@sussexvt.k12.de.us**

**PERSON IN CHARGE:** Kathy Moore, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides an inclusive quality Star 5 program to meet daily intellectual, social, physical, and emotional needs of children served.

**HOURS OF OPERATION:** 6:30 a.m.-5:30 p.m.

**ELIGIBILITY:** 6 weeks to 5 years of age

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral by State agencies (i.e., Child Watch, Easter Seals), call for appointment

**FEES:** $145.00-$165.00, fee schedule by age

# PARENTS AS TEACHERS (DOE)

**Delaware Early Childhood Ctr.**
**Parents As Teachers (Kent & Sussex)**
**100 Mispillion Street**
**Harrington, DE 19952**
**302-398-8945 X 117**
**Fax: 302-398-8983**

**Kent & Sussex Parents as Teachers**
**Polytech Adult Education**
**P. O. Box 102**
**Woodside, DE 19980**
**302-697-4545**
**Fax: 302-697-4544**

**New Castle Parents as Teachers**
**620 E. Chestnut Hill Road**
**Newark, DE 19713**
**302-454-5955**
**Fax: 302-454-2246**

**PERSON IN CHARGE:** Delaware Early Childhood Center: Christie Okey; Woodside: Stephanie Wagner; Newark: Whitney Williams

**STATUS:** Not for Profit

**SERVICE DESCRIPTION:** Provides the Parents as Teachers program for families raising young children. Services include home visits by a trained parent educator, parent group meetings, family activity nights, and play groups. Parents are supported until the child enters kindergarten.

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon. – Fri.

**ELIGIBILITY:** Open.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

# PARKS AND RECREATION, NEWARK DEPARTMENT OF

**500 Wilmington Avenue**
**Wilmington, DE 19801**
**302-366-7000**
**Website: www.cityofnewarkde.us**

**PERSON IN CHARGE:** Joe Spadafino

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation, leisure activities, and classes in areas including sports, fitness, day trips, dance, theatre arts, crafts, special events, special interest activities, and nature. Numerous parks for active and passive users.

**ELIGIBILITY:** Open

**AREA SERVED:** Greater Newark

**OBTAINING SERVICE:** Call or walk in

**FEES:** Yes

# PARKS AND RECREATION, WILMINGTON DEPARTMENT OF

**500 Wilmington Avenue**
**Wilmington, DE 19801**
**302-576-3810**

**PERSON IN CHARGE:** James M. Lane, Director; Shawn Allen, Deputy Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers recreation centers, parks, playgrounds, and swimming pools; provides community organization; organizes sports leagues, recreation, athletics, and other programs and services.

**Recreation Centers:** (October-May, 4:30 p.m.-9:00 p.m., Mon.-Thurs.

- Ark Learning Center
- Bayard School.
- Elbert/Palmer School
- Lewis Elementary School
- P.S. DuPont School.
- PAL
- Southbridge Neighborhood House
- Stubbs Elementary School
- Warner School
- William Hicks Anderson Center

**Playgrounds/Parks/Lots:** (June - Aug.; 9:30 a.m.-4:30 p.m., Mon.- Fri.)

- 11th & Washington - 11th and Washington Sts.
- Adams & 3rd Park - 3rd and Adams Sts.
- Bancroft Parkway - Bancroft Parkway
- Barry & Union Triangle - Barry and Union Sts.
- Brandywine Mills - Race St.
- Brandywine Playground - 11th and Heald Sts.
- Brown, Burton, Winchester - 26th and Pine Sts.
- Brown/Eddie Cihocki - 8th Ave. and Duncan St.
- Chambers, Helen - 6th and Madison Sts.
- Christina - 3rd and Church Sts.
- Columbus Triangle - Pennsylvania Ave. and Franklin St.
- Connell Street Tot Lot - 3rd and Connell Sts.
- Cool Spring - 10th and Van Buren Sts.
- Del Tech Plaza - 4th and Shipley Sts.
- Du Pont, H. B., Plaza - 10th and West Sts.
- Dugan Park - Buttonwood St.
- E. 7th Street Park - E. 7th St.
- Eastlake - 30th and Madison Sts.
- Eastlawn - 36th and Church Sts.
- Eden - New Castle Ave. and City Line
- Elbert Playground - “D” and Buttonwood Sts.
- Father Tucker - 9th and Lincoln Sts.
- Fountain Plaza - Harrison St. and Pennsylvania Ave.
- Franklin & 6th Lot - 518 N. Franklin St.

- Freedom Tot Lot - 5th and Jefferson Sts.
- Fulton St. Tot Lot - 217 N. Fulton St.
- Garfield Triangle - 23rd St. and Concord Ave.
- Gilpin Playground - Gilpin and Shallcross Aves.
- Harrington Triangle - Harrington and Bancroft Pkwy.
- Harrison St. Triangle - 27th and Harrison Sts.
- Haynes - 32nd and Harrison Sts.
- Heald & “B” Tot Lot - “B” and Heald Sts.
- Hicks, Barbara, Playground - “B” and Bradford Sts.
- Holloway park - 7th and Lombard Sts.
- Jennie Weaver - 3rd and West Sts.
- Johnston Playground - 16th and Claymont Sts.
- Judy Johnson - 3rd and Clayton Sts.
- Kingswood Complex - Bowers St.
- Kirkwood - 11th and Spruce Sts.
- Kosciuszko - S. Brown and Maple Sts.
- Kruse Playground - 14th and Poplar Sts.
- Laffayette Median - Laffayette and Jefferson Sts.
- Liberty Triangle - New Castle Ave. and “A” Sts.
- Mack Park - 6th St. and Cleveland Ave.
- Madison & 23rd Triangle - 23rd and Madison Sts.
- Madison & 4th Playground - 4th and Madison Sts.
- Madison St. Tot Lot - Madison St.
- Matson Run Parkway - Washington St. and Lea Blvd.
- Michaels Playground - Wright and Stroud Sts.
- Montgomery Tot Lot - 4th and Montgomery
- P. S. duPont Complex - 34th and Van Buren St.
- Pulaski Triangle - Harrison and Oak Sts.
- Louis L. Redding - 22nd and Tatnall Sts.
- Rodney & 3rd Tot Lot - 237 N. Rodney St.
- Rodney & 4th Tot Lot - 4th and Rodney Sts.
- Rodney & Fifth - 5th and Rodney Sts.
- Rodney Square - 11th and Market Sts.
- Soldiers & Sailors - Delaware Ave. and Broom Sts.
- Speakman - 30th and Speakman
- Spencer, Peter, Plaza - King and French Sts.
- Stapler - 16th and Union Sts.
- Tatnall - 24th and Tatnall Sts.
- Tilton Park - 8th and Broom Sts.
- Willing & 6th Plaza - 6th and Willing Sts.
- Wm. Anderson Center - 501 Madison St.
- Wollaston St. Tot Lot - Wollaston St.
- Woodlawn - 4th and Ferris Sts.

**Pools:** (June - Aug., 12:00 noon-6:00 p.m., Mon.-Sat.)
- Dr. Foster Brown - 7th and Lombard Sts.
- Eden Park Pool - New Castle Ave. and City Line
- P.S. DuPont - 34th and Van Buren Sts., 12:00 noon-8:00 p.m., Mon.-Fri.
- Prices Run Park Pool - 24th and Pine Sts.
- William Hicks Anderson Center – 5th and Madison Streets

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information
**FEES:** None

# PARKVIEW NURSING AND REHABILITATION CENTER

**2801 West 6th Street**
**Wilmington, DE 19805**
**24 hours: 302-655-6135**
**Website: parkviewnursing.com**

**PERSON IN CHARGE:** Deborah J. Kardine, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Full service nursing facility providing long term care. Staff include professional nurses, therapists, dietary specialists, and activities personnel. Services include professional nursing care; Alzheimer's unit; sub acute unit; physical, occupational, and speech therapy; 3 meals per day; therapeutic menus; activities; religious programs; and laundry. Private and semi-private accommodations.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over, in need of nursing and/or rehabilitative care

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Director of Admissions

**FEES:** Yes

# PASSPORT HEALTH

**1941 Limestone Road**
**Suite 012**
**Wilmington, DE 19808**
**302-633-5782**
**www:passporthealthusa.com/delaware**
**delaware@passporthealthusa.com**

**PERSON IN CHARGE:** Tracie Sutton, R.N., B.S.N.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Travel health services including customized destination-specific travel health consultations, state certified yellow fever immunization, complete stock of travel immunizations and travel and security briefings. Passport Health carries a full line of vaccines for immigration and naturalization and also for students' meningococcal vaccination. Immigration physicals.

**HOURS OF OPERATION:** Hours by appointment only.

**ELIGIBILITY:** Open

**AREA SERVED:** All of Delaware

**OBTAINING SERVICE:** Call for information and appointment

**FEES:** Vary by service, insurance is not processed but itemized receipt is provided to patient for possible reimbursement.

# PEOPLE'S PLACE II

**Supportive Services**
**1129 Airport Road**
**Milford, DE 19963**
**302-422-8033**
**Fax: 302-422-8050**
**Website: www.peoplesplace2.com**
**Email: info@peoplesplace2.com**

**PERSON IN CHARGE:** Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Sponsors the following programs: **Center for Community Justice (302-424-0890)** - Provides victim/offender mediation for non-violent offenses referred by the justice system; community mediation services are offered for such topics as landlord/tenant concerns, neighborhood conflicts, family issues and employer employee disputes. Classes in Conflict Resolution and Shoplifter's Alternative Education are offered to juveniles. **People's Place Counseling Centers** (Milford/Seaford, 302-422-8026; Smyrna, 302-653-2341; Millsboro, 302-422-8026) - Provides counseling services to children and adults, including individual, group, family, and play therapy. Special services are available for such things as child custody, forensic assessments, veterans, and parent-child conflict. In addition, medication management and psychological assessments are available. **SAFE (Safety, Advocacy, Freedom and Empowerment**) (Kent/Sussex, 302-422-8058; Northern Kent, 302-678-3886) – Provides a 24/7 hotline for family and domestic violence. Provides emergency services to victims of family and domestic violence, including safety planning, advocacy, and shelter/safe housing. Operates two shelters in Kent and Sussex counties for domestic violence victims and their children. **Girls Group Homes** (302-424-3580) – Girls group home provides a home for abused and/or neglected girls between the ages of 13-18 who are in foster care. The girls attend school within local and nearby districts, participate in extra-curricular/recreational activities and learn life skills while residing in the home. Independent Living (302-422-8033) –The Independent Living Program provides independent living preparation, skills training and case management to youth currently in or who have exited the foster care system. Services include but are not limited to, assistance in the area of career planning, housing assistance, money management, educational support and accessing community resources. **Veteran's Outreach** (302-422-8033) **-** Provides peer counseling, outreach and referral to community services for veterans in southern Delaware. Non-traditional and in-home services are also provided as well as transportation to area VA Hospitals. **Residential Alternative to Detention** (302-422-7025) **–** Residential program for males and females ages 8-19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around-the-clock staff. Staff is available for court appearances and often makes recommendation to the court regarding sentencing. **Turning Point** (302-424-2420) **-** Provides individual and group treatment to both perpetrators and victims of family and domestic violence, including children. Three visitation centers, located in Dover, Milford, and Georgetown, provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or child sexual abuse. **Whatcoat Social Services** (302-734-0319) – Provides 46 emergency shelter beds for homeless individuals and families. In addition, 10 two and three bedroom transitional units. Case management is available to residents and former residents of the shelter and transitional units. **Abriendo Puertas** (hotline: 302-745-9874) – Provides emergency shelter and advocacy for Latino women and children who are victims of domestic violence. Also staffs a Spanish language domestic violence hotline 24 hours per day, 7 days per week.

**HOURS OF OPERATION:** Vary by program

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Delaware

**OBTAINING SERVICE:** Call specific program or administrative offices.

**FEES:** Vary by program

# PEOPLE'S PLACE WHATCOAT SERVICES

**3 Vera Way**
**Dover, DE 19904**
**302-734-0319**
**www.peoplesplace2.com**

**PERSON IN CHARGE:** Crystal Allen-Horne, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Operates the Ruth N. Dorsey Relief Shelter, a 46-bed, 30-day homeless shelter which accepts families, single men, and women located at 381 College Road in Dover. Also operates Vera's Haven, ten transitional townhouse apartments for homeless families located next to the shelter. The transitional families must be employed and participate in an educational program. The program also operates New Start, a case management program for individuals and or families who want to work on increasing their education, finding employment, searching for housing, money management, and reducing government benefits.

**HOURS OF OPERATION:** Emergency Shelter: 24 hours; Vera's Office: 8:30 a.m. to 4:30 p.m.

**ELIGIBILITY:** Must meet HUD federal definition of homeless: 1) Literally homeless – sleeping in place not meant for human habitation, 2) Having lived in another emergency shelter, transitional program, or being released from an institution in which applicant has lived for 90 days, 3) Victim of, or fleeing from domestic violence. For transitional housing, income must be below 50% median income for the area. For Case Management, income must be below 125% of the Poverty Income Guidelines.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Referral or walk in

**FEES:** None

# PEOPLE'S SETTLEMENT ASSOCIATION

**408 E. 8th Street**
**Wilmington, DE 19801**
**302-658-4133**
**Website: www.PSASSOCIATION.ORG;**

**PERSON IN CHARGE:** Sandra L. Ballard, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a senior citizen center (including nutrition), Meals on Wheels, summer day camp, wellness and addictions program, community meeting space, and tax preparation. Small office rental space.

**HOURS OF OPERATION:** 9:00 a.m.-5:30p.m. Mon.-Fri.

**ELIGIBILITY:** Seniors

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Walk-ins/calls/appointments

**FEES:** N/A

# PFLAG WILMINGTON/NORTH DELAWARE, INC.

**P.O. Box 26049**
**Wilmington, DE 19806**
**Answering machine, response within 24 hours: 302-654-2995**
**Website: www.pflagwilmde.org**
**Email: pflagwilmde@att.net**

**PERSON IN CHARGE:** Jim Batty, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Parents, families, and friends of lesbians and gays. Provides support and resources along with education and advocacy.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None

# PILOT SCHOOL, INC., THE

**100 Garden of Eden Road**
**Wilmington, DE 19803**
**302-478-1740**
**Website: familyeducation.com/de/pilotschool**

**PERSON IN CHARGE:** Kathleen Craven, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Alternative school setting for children with normal intelligence who have language-based learning difficulties (10 month program).

**HOURS OF OPERATION:** 8:00 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 5-14 with learning difficulties

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Contact school for appointment

**FEES:** Yes

# PINNACLE REHABILITATION & HEALTH CENTER

**3034 S. DuPont Highway**
**Smyrna, DE 19977**
**302-653-5085**
**Fax: 302-653-3988**

**PERSON IN CHARGE:** NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Short-term and long-term care nursing home offering skilled and intermediate level medical treatment. Services include special diets, physical therapy, speech therapy, recreational therapy, life enrichment, and respite care (subject to bed availability).

**HOURS OF OPERATION:** Business Office: 8:00 a.m.-4:30 p.m., Mon.- Fri.

**ELIGIBILITY:** Referral by physician. Residents under age 18 may require prior approval by the Board of Health.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admissions Director

**FEES:** Yes

# PLANNED PARENTHOOD OF DELAWARE

**625 Shipley Street**
**Wilmington, DE 19801**
**302-655-7293**
**Website: www.ppdel.org**

**PERSON IN CHARGE:** Ruth Lytle-Barnaby, President & CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides reproductive health care for women and men. Services include birth control, a full range of pregnancy options including abortion services, screening and treatment of sexually transmitted diseases, cancer screening, and HIV screening including prep. Offers education; counseling services, professional training and a volunteer program.

**OTHER LOCATIONS:**

- 625 Shipley St., Wilmington 19801 (302-655-7293)
- 140 E. Delaware Ave., Newark 19711 (302-731-7801)
- 805 S. Governors Ave., Dover 19901 (302-678-5200)
- LARC (Long Acting Reversible Contraceptives) Monthly in Sussex County

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (hours may vary by location); (evening and Saturday hours vary by location)

**ELIGIBILITY:** Ages 12 and over (both sexes). Under age 12, must be accompanied by an adult. Women under age 16 must notify a parent, grandparent, guardian, or licensed mental health professional before having an abortion.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment, walk-ins welcome

**FEES:** Title X, Medicaid, Medicare; Sliding scale and most insurances welcome

# POLICE ATHLETIC LEAGUE OF DELAWARE

**26 Karlyn Drive**
**New Castle, DE 19720**
**302-656-9501**
**Website: www.palde.org**

**7259 Lancaster Pike**
**Hockessin, DE 19707**
**302-239-8857**

**PERSON IN CHARGE:** Robert S. Jameson, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Crime prevention program that relies heavily on educational, recreational, and enrichment activities to create a strong bond between youth and police officers.

**HOURS OF OPERATION:** New Castle: 2:30 p.m.–7:00 p.m., Mon.–Fri.; Hockessin: 2:00 p.m.-7:00 p.m., Mon.-Fri.; Summer Hours: 1:00 p.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 8 – 18, with application and most recent report card

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# POLICE ATHLETIC LEAGUE OF WILMINGTON, INC. (PALW)

**3707 North Market Street**
**Wilmington, DE 19802**
**302-764-6170**
**Email: alyce.derr@palw.org**

**PERSON IN CHARGE:** Wilbert L. Miller, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Targets three main dimensions of youth concerns. **Crime prevention efforts**, **including violence and gang prevention** — provides a safe place for alternative social and recreational activities, academic enhancement including homework and tutorial assistance, and motivational events such as youth summits and crime prevention seminars. **Health and wellness** - focuses on fitness and nutrition (e.g., martial arts and hot meals). **Substance abuse prevention** — program teaches resistance skills, anger management, drug and alcohol awareness, and promotion of positive attitudes. The center can serve as an emergency shelter in a community crisis and hosts community meetings, family gatherings, and receptions in the multi-purpose room.

**HOURS OF OPERATION:** Administrative Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Recreational hours: 5:00 p.m.-8:00 p.m., Mon.-Fri. Child Care hours: 7:00a.m.-6:00p.m., Mon.-Fri. Available for rentals Saturdays and Sundays.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** Varies

# POLYTECH SCHOOL DISTRICT, KENT COUNTY

**Polytech Adult Education**
**823 Walnut Shade Road**
**P.O. Box 102**
**Woodside, DE 19980**
**302-697-4545**
**Website: www.polytechpanthers.com**
**Adult education website:www.polytechworks.com**

**Polytech High School**
**P. O. Box 97**
**Woodside, DE 19980**
**302-697-3255**

**PERSON IN CHARGE:** Dr. Deborah Zych, Superintendent; Dr. Betsy Jones, Director/Adult Education

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides vocational and technical training for high school grades 9-12 and for adults. **Adult Education Division**: ABE, GED, ESL, and James H. Groves Adult High School classes for individuals needing basic skills and/or high school diploma. Offers technical training, apprenticeship training, non-traditional training, and programs funded by the Delaware Department of Labor and Workforce Innovation and Opportunities Act. Customized training is available on a contractual basis.

**HOURS OF OPERATION:** 8:00 a.m.-9:30 p.m., Mon.-Thurs.; 8:00 a.m.-4:00 p.m., Friday

**ELIGIBILITY:** High school students, out of school youths and adults.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

# PORTER (WINDER LAIRD) STATE SERVICE CENTER (DSSC/DHSS)

**509 W. 8th Street**
**Wilmington, DE 19801**
**302-577-3400**

**PERSON IN CHARGE: John Cook, Administrator**

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of Public Health**: STD, HIV Counseling and Testing, Prenatal Clinic, Family Planning; **Division of Social Services**: Assistance payments, Food Stamps; and **Division of State Service Centers**: Community Resource and Assistance Services, Food Closet, Utility Assistance, Cooling Assistance, FEMA, Medical Fund, Needy Family Fund, Kinship Care, Teen Vouchers, Diabetes Fund, and Emergency Assistance Services Program. Clothing requests submitted.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri. (hours vary by program)

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

# POSITIVE DIRECTIONS/POSITIVE DIRECTIONS II, LLC

**305 A Street**
**Wilmington, DE 19801**
**302-654-9444**
**Fax: 302-654-9445**
**Email: positivedirections@yahoo.com**

**PERSON IN CHARGE:** Sheree Manlove, M.Ed. Counseling, Owner/Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides contracted school based services (In-School-Alternative, In-School-Suspension, counseling, time out, and behavioral intervention) for children and youth experiencing difficulty in school. Service offered in conjunction with Delaware school districts. In addition to the contracted school-based services, additional educational counseling services (individual and group) are also available. These services are offered on a sliding scale as space remains available by appointment.

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri. Evening and weekend hours available by appointment only.

**ELIGIBILITY:** Children and youth—school based services and educational counseling.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** Educational counseling services: sliding scale, varies by service; Contracted services: school districts provide payment for services.

# PREGNANCY HELP CENTER OF KENT COUNTY

**811 S. Governors Avenue**
**Dover, DE 19904**
**Phone: 302-264-3087/ Fax: 302-672-0285**

**PERSON IN CHARGE:** Amy McKenna

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: pregnancy tests and confirmation of pregnancy by a physician; educational information on abortion and alternatives; assistance to pregnant women in need including maternity and baby clothing, baby furniture, shelter, education in fetal development; referrals for financial, medical, legal, adoption and professional counseling; speakers bureau; and a library of books, slides, video and film available to interested groups or individuals.

**HOURS OF OPERATION:** 10:00 a.m.-5:30 p.m., Mon.; 10:00 a.m.-4:00 p.m., Tues.; 10:00 a.m.-4:00 p.m., Wed.; 10:00 a.m.-2:00 p.m., Thur.; Closed on Fri.

**ELIGIBILITY:** Persons in need of assistance related to pregnancy or suspected pregnancy and parents/guardians of young children.

**AREA SERVED:** Kent County and surrounding areas

**OBTAINING SERVICE:** Appointment preferred

**FEES:** None

# PREVENT CHILD ABUSE DELAWARE

**100 W. Tenth Street, Suite 715**
**Wilmington, DE 19801**
**302-425-7490**
**Website: www.pcadelaware.org**
**E-Mail: karenderasmo@pcadelaware.org**

**PERSON IN CHARGE:** Karen DeRasmo, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers safety programs providing group learning for children, youth, their parents, and those who work with them on personal safety and abuse prevention; training on abuse/neglect issues; and special support and training for foster parents, home visitors, day care providers, and child welfare professionals.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Varies by service

# PRIMECARE MEDICAL TRANSPORT, LLC.

**568 Milford-Harrington Highway**
**Milford, DE 19963**
**302-422-0900**

**PERSON IN CHARGE:** Karen Fry, CFO

**STATUS:** For profit

**SERVICE DESCRIPTION:** Medical transportation to doctors and hospitals.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service

# PRISON OUTREACH OF DELAWARE, INC.

**P.O. Box 7633**
**Newark, DE 19714-7633**
**302-998-5502**
**Website: www.prisonoutreachofdelaware.org**

**PERSON IN CHARGE:** Rev. Joe L. Kadtke, Associate; Rev. Tim W. Heald, Associate; Rev. Steven Anderson, Associate

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Ministers to troubled youth and adults in Delaware Correctional Center and Multi-Purpose Criminal Justice Facility, Pre-Trial Annex, Sussex Correctional Institution; provides spiritual counseling, crime and conflict resolution, teaching, visiting, and literature distribution.

**HOURS OF OPERATION:** 9:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Incarcerated persons, ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# PSYCHOLOGICAL SERVICES TRAINING CENTER

**Belmont Hall**
**University of Delaware**
**203 W. Main Street**
**Newark, DE 19716-2578**
**302-831-2717**

**PERSON IN CHARGE:** Dr. Timothy Fowles, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Psychotherapy and testing for children and adults

**HOURS OF OPERATION:** By appointment only.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County and surrounding towns

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

# PUBLIC ADVOCATE, DIVISION OF THE (DOS)

**Department of State – Public Service Commission**
**Carvel State Office Building**
**820 N. French Street, 4th Floor**
Wilmington, DE 19801
**302-494-6690**
**Toll Free – Delaware: 1-888-607-2427**
**E-mail: public.advocate@state.de.us**

**PERSON IN CHARGE:** David L. Bonar, Public Advocate

**STATUS:** Public

**SERVICE DESCRIPTION:** Intercedes in rate and rules proceedings to minimize utility costs to all customers. Also assists resolving disputes with electric, telephone, water or cable companies.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# PUBLIC ALLIES DELAWARE

**Community Service Building**
**100 West 10th Street, Suite 812**
**Wilmington, DE 19801**
**302-573-4438**
**Website: www.publicallies.org/delaware**
**E-mail: delaware@publicallies.org**

**PERSON IN CHARGE:** Tina Morrow

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Public Allies Delaware offers a full-time, paid 10 month AmeriCorps program. Participants apprentice at a nonprofit organization, receive leadership training, and engage in community-building projects.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 18 years and older; high school diploma, G.E.D., or greater; and U.S. Citizen or Legal Permanent Resident

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call, or e-mail for more information

**FEES:** None

# PUBLIC DEFENDER OF THE STATE OF DELAWARE

**Main Office:**
**Carvel State Office Building**
**820 N. French Street, 3rd Floor**
**Wilmington, DE 19801**
**302-577-5200**
**Fax: 302-577-3995 or 577-6986**

**Kent County Office:**
**Sykes Building**
**45 The Green**
**Dover, DE 19901**
**302-739-4476**
**Fax: 302-739-7213**

**Sussex County Office:**
**14 The Circle, 2nd Floor**
**Georgetown, DE 19947**
**302-856-5310**
**Fax: 302-834-6955**

**New Castle County Courthouse**
**500 King Street, Suite 2400**
**Wilmington, DE 19801**
**302-255-0130, 0139, and 0145**
**Fax: 302-255-2206**

**Website: http://publicdefender.delaware.gov**

**PERSON IN CHARGE:** Brendan O'Neill, Public Defender

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides legal services for indigent persons charged with criminal offenses under Delaware law.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**OTHER LOCATIONS:** 900 King St., Wilmington 19801 (302-577-6025, Fax: 302-577-7849); Howard R. Young, 1301 East 12th Street, Wilmington, DE 19809 (302-429-6445, Fax: 302-577-3235).

**ELIGIBILITY:** Indigent persons carrying the possibility of incarceration making less than $500/wk., in need of legal representation in criminal matters.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information: in New Castle County, call 302-255-0130; in Dover, call 302-739-4476; in Sussex County, call 302-856-5310.

**FEES:** $100.00 court ordered fee

# PUBLIC GUARDIAN, OFFICE OF

**Kent County Courthouse (Main Office)**
**Suite 209**
**48 The Green**
**Dover, DE 19901**
**302-674-7460**
**Fax: 302-674-7461**

**900 King Street, Suite 2400**
**Wilmington, DE 19801**
**302-255-1900/1902**
**Fax: 302-577-2989**

**PERSON IN CHARGE:** Lexie McFassel, Esquire, Public Guardian

**STATUS:** Public

**SERVICE DESCRIPTION:** Serves those adults who are in need of guardianship, without family or friends to serve as guardian, and who are subject to neglect, victimization, or exploitation because of age, mental disability, and/or physical incapacitation.

**OTHER LOCATIONS:**
**Kent County:**

- c/o Delaware Hospital for the Chronically Ill, Smyrna 19977 – 302-223-1286 (phone) or 302-659-6882 (fax)

**Sussex County:**

- Adams State Service Center, 546 S. Bedford St., Georgetown 19947 – 302-856-5313 (phone) or 302-856-5981 (fax)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Adults in need of guardianship. Court declaration of incapacity is necessary before the appointment of guardian. Guardian of last resort.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral to Dover office – 302-674-7461 (fax)

**FEES:** None at this time.

# PUBLIC HEALTH, DIVISION OF (DPH/DHSS)

**Jesse Cooper Building**
**417 Federal Street**
**Dover, DE 19901**
**302-744-4700**
**FAX: 302-739-6659**
**Website: www.state.de.us/dhss/dph**
**Tobacco Prevention and Control Program: www.dhss.delaware.gov/dhss/dph/dpc/tobacco.html**
**Disease Prevention and Health Promotion: www.dhss.delaware.gov/dhss/dph/dpc/dpcsection**

**PERSON IN CHARGE:** Karyl T. Rattay, MD, MS, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers the following programs and services. Community-based health services include: HIV antibody counseling and testing, Home Visiting Program, family planning, TB, child health, sexually transmitted diseases, WIC, and adolescent health. Environment health services: food protection, institutional sanitation, sanitary engineering, radiation control, health facilities licensing and certification, medical marijuana, indoor air quality and healthy environments. Other programs include: Health Promotion and Disease Prevention; Health Education; disease surveillance; Epidemiology; Public Health Laboratory; Emergency Medical Services and Paramedics; Vital Statistics; Animal Welfare.

**LOCATIONS:**
**Kent County:**
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5000)
- Smyrna State Service Center, 200 S. DuPont Blvd., Suite 101, Smyrna 19977 (302-514-4500)

**New Castle County:**
- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2870)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2970)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3400)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5790)

**Sussex County:**
- Adams State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5574)
- Milford State Service Center, 13 S. Front Street, Milford 19963 (302-424-7230)
- Pyle State Service Center, 34314 Pyle Center Road, Frankford 19945 (302-752-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (may vary by program site)

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

# PYLE (EDWARD W.) STATE SERVICE CENTER (DSSC/DHSS)

**34314 Pyle Center Road**
**Frankford, DE 19945**
**302-732-9501**

**PERSON IN CHARGE:** Karen Elliott, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State, County and private agencies: Division of Social Services; Division of Public Health; Division of Family Services; CHEER Center; Pyle Child Development Center; Division of State Service Centers. Health Services include: Family Planning, and WIC Nutrition. Social Services include: Food Stamp Program, Community Resource and Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, Emergency Food Program, Family Services (Treatment, Counseling, Placement, Foster Care and Adoption, Counseling for Families, Foster Home Recruitment), CHEER Senior Citizens Center, Infant and Child Development Center, Meals on Wheels, Lower Sussex Little League, Area College Internship, Read-A-Loud, mammograms; and tax service for seniors.

**HOURS OF OPERATION:** 6:30 a.m.-5:30 p.m., Day Care only; 7:30 a.m.-4:30 p.m., Service Center

**ELIGIBILITY:** Open

**AREA SERVED:** Southeast Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# READ-ALOUD DELAWARE

**Community Service Building**
**100 W. Tenth Street, Suite 309**
**Wilmington, DE 19801**
**302-656-5256**

**Treadway Towers**
**9 Loockerman Street, Suite 203**
**Dover, DE 19901**
**302-674-4423**

**108 N. Bedford Street**
**Georgetown, DE 19947**
**302-856-2527**

**Website: www.readalouddelaware.org**

**PERSON IN CHARGE:** Mary W. Hirschbiel, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides volunteer readers to read to one preschool-age child at a time. Volunteers sign up for a weekly commitment of 1-2 hours. Also provides services to parents of preschool-age children: lectures, workshops, and demonstrations of reading techniques; importance of reading aloud; and how parents can create an intellectually stimulating environment in the home.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri. (may vary by location)

**ELIGIBILITY:** Ages 6 and younger

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale fee for workshops

# READING ASSIST INSTITUTE

**Community Services Building**
**100 West Tenth Street, Suite 910**
**Wilmington, DE 19801-6605**
**302-425-4080**
**Website: www.readingassist.org**
**Email: info@readingassist.org**

**PERSON IN CHARGE:** Victoria Innes, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Reading Assist Institute serves students in grades K-12, with a primary focus on elementary school students who suffer from language-based learning disability including dyslexia and who have been identified by the school-based Response to Intervention team as reading at or below the 25th percentile. Reading Assist Institute works with school districts to provide these struggling readers with the intensive, consistent, individualized (one-on-one) instruction they require to achieve grade-level proficiency.

**HOURS OF OPERATION:** Monday-Friday 9:00 a.m. – 4:30 p.m..

**ELIGIBILITY:** School-aged children

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** website, call for information

**FEES:** Private tutoring for struggling readers available

# REGAL HEIGHTS HEALTH CARE AND REHABILITATION CENTER

**6525 Lancaster Pike**
**Hockessin, DE 19707**
**302-998-0181**
**Website: www.regalheightshealthcare.com**

**PERSON IN CHARGE:** Kris Perrone, NHA, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled nursing, rehabilitative, and long term care services. Also available are services from dental, ophthalmology, podiatrist, and psychiatric physicians. Offers physical, occupational, speech, and planned therapeutic recreation programs, as well as therapeutic diets and social services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admission Director for information.

**FEES:** Yes

# REGENCY HEALTHCARE & REHABILITATION CENTER

**801 N. Broom Street**
**Wilmington, DE 19806**
**302-654-8400**

**PERSON IN CHARGE:** Terry O'Connell, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Nursing facility which provides skilled, intermediate, and respite care. Rehabilitative and medical services offered include physical therapy, speech therapy, occupational therapy, intravenous therapy and inhalation therapy. Offers social, recreational, and spiritual services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

# RENAL CARE CENTERS/BIOMEDICAL APPLICATIONS

**FMC of Brandywine**
**303 A Street**
**Wilmington, DE 19801**
**302-656-8450**
**Website: www.fmcna.com**

**BMA of Milford**
**656D N. Dupont Highway**
**Milford, DE 19963**
**302-424-0552**

**PERSON IN CHARGE:** Alfredo Sagisi (New Castle)

**STATUS:** For profit

**SERVICE DESCRIPTION:** Serves patients with End Stage Renal Disease (ESRD) who must use a machine to clean impurities from their blood. Also offers peritoneal dialysis training and home dialysis. Affiliated with Pennsylvania and Maryland hospitals for kidney transplants.

**OTHER LOCATIONS:**

**New Castle County:**

- RCC OF Christiana, 63 University Plaza, Rt. 273, Newark 19702 (302-453-8834); hours: 6:30 a.m.-11:00 p.m., Mon. -Sat.
- FMC Middletown, 104 Sleepy Hollow Dr., Middletown 19709 (302-449-1601)
- BMA of First State, 608 Ferry Cutoff Rd., New Castle 19720 (302-328-9044); hours: 6:00 a.m.–5:00 p.m., Mon. -Sat.; Nocturnal available
- FMC Wilmington, St. Francis Medical Office Building, 7th & Clayton Sts., Suite 404, Wilmington 19805 (302-421-9177); hours: 8:30 a.m.-5:00 p.m., Mon.-Fri.; Evening and Sat. by appointment.
- FMC North Wilmington, 4000 Washington St., Wilmington 19802 (302-762-2903); hours: Mon.-Sat. by appointment only.

**Kent County:**

- Fresenius Medical, 655 Bay Rd., Suite 4M, Dover 19901 (302-678-8744); call for hours
- FMC Smyrna, Gateway North Shopping Center, Rte. 13, 210 Stadium St., Smyrna, 19977 (302-659-5220)
- FMC Greentree, 97 Commerce Way, Suite 104, Dover 19904 (302-674-1919)

**Sussex County:**

- BMA of Millsboro, 214 W. Dupont Hwy., Millsboro 19966 (302-934-9773); hours: 6:30 a.m.-4:30 p.m., Mon.-Sat.
- BMA of Seaford, 658 Dual Hwy., Suite 128, Seaford 19973 (302-628-3152); hours: 6:00 a.m.-5:00 p.m., Mon.-Sat.
- BMA of Rehoboth Beach, 3712 Highway 1, Rehoboth Beach 19971 (302-226-9330); hours: 8:00 a.m.–4:30 p.m., Mon., Wed., and Fri.
- FMC Mid Sussex, 34 Georgetown Plaza, Georgetown 19947 (302-854-0230)
- FMC Salisbury, 1390 South Division Street, Suite 302, Salisbury, MD 21804 (410-742-1800)

**HOURS OF OPERATION:** FMC of Brandywine: Mon., Wed., and Fri.; 6:00 a.m.–9:00 p.m.; Tues., Thurs., and Sat.; 6:00 a.m.–2:30 p.m. See other Locations for hours.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital, physician

**FEES:** Yes

# RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), KENT COUNTY

**Modern Maturity Center**
**1121 Forrest Avenue**
**Dover, DE 19904**
**302-734-1200, Ext. 146**
**E-Mail: Brittany.dillard@modern-maturity.org**

**PERSON IN CHARGE:** Brittany Dillard, RSVP Director, Kent County

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Retired and Senior Volunteer Program opportunities for adults age 55 and older to serve the community in a variety of interesting areas. Individuals may give as many hours a week as they wish. RSVP provides free volunteer placement and supplemental accident and liability insurance. Each year volunteers are acknowledged at a special luncheon.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by agency or individual

**FEES:** None

# RIDESHARE DELAWARE PROGRAM

**119 Lower Beech Street**
**Wilmington, DE 19805**
**1-888-RIDE-MATCH**
**Website: www.ridesharedelaware.org**
**Email: general@ridesharedelaware.org**

**PERSON IN CHARGE:** Christian Regosch, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers free ride matching services to Delaware employees and their employers, including a guaranteed ride home from work in the event of an emergency to registered ride sharing commuters. **School Pool Program**—offers free ride matching services to parents of Delaware school students.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.; 24 hour message line

**ELIGIBILITY:** Must live or work in Delaware. School Pool Program—must be student in a Delaware school.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, register on-line

**FEES:** None

# ROCKFORD CENTER

**100 Rockford Drive**
**Newark, DE 19713**
**302-996-5480; 866-847-4357**
**Website: www.rockfordcenter.com**

**PERSON IN CHARGE:** John McKenna, CEO

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private psychiatric hospital serving children, adolescents, adults, and geriatrics with a range of behavioral health services including in-patient and partial hospitalization as well as a free, 24-hour assessment and referral service.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Call to inquire

**AREA SERVED:** Delaware, Maryland, Pennsylvania, and New Jersey

**OBTAINING SERVICE:** Call the Assessment Referral Center (996-5480) anytime

**FEES:** Most insurance plans accepted. Medicare and Medicaid (DE, MD, PA, NJ) certification. Tricare approved.

# RONALD MCDONALD HOUSE OF DELAWARE

**1901 Rockland Road**
**Wilmington, DE 19803**
**302-656-4847, 888-656-4847**
**Website: www.rmhde.org**
**Email: info@rmhde.org**

**PERSON IN CHARGE:** Pamela Cornforth, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a home away from home for families of seriously ill or injured children receiving treatment at area hospitals. Also operates Ronald McDonald family rooms at Nemour/Alfred I. duPont Hospital for Children, Christiana Hospital, and Kent General Hospital.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Families of seriously or chronically ill or injured children receiving treatment at area hospitals. Must live more than 25 miles away from the site.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral by social worker or visit www.rmhde.org to register online.

**FEES:** $15 a night, based on ability to pay

# ROSE HILL COMMUNITY CENTER, INC.

**19 Lambson Lane**
**New Castle, DE 19720**
**302-656-8513**

**PERSON IN CHARGE:** Sheila R. Berkel, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Houses the following agencies/programs: RSVP youth mentoring program, Headstart, Rose Hill Boys and Girls Club, Information and Referral, Martial Arts, Substance Abuse Prevention Programs, and NA Meetings. Also administers the C&D Senior Center, Newark.

**HOURS OF OPERATION:** Varies by program

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Varies by program

# ROXANA CHEER SENIOR CENTER

(**at the Pyle State Service Center)**
**34314 Unit 2, Pyle Center Road**
**Frankford, DE 19945**
**302-732-3662**
**Website: www.cheerde.com**

**PERSON IN CHARGE:** Carol Guertin, Center Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides suitable activities for the mature adult, including noon lunch program, homebound meals program, education and well-being and information and referrals.

**HOURS OF OPERATION:** 8:00 a.m. - 4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Activities – 50+; meals – 60+.

**AREA SERVED:** Southeastern Sussex County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Donation

# SACRED HEART VILLAGE

**920 North Monroe Street**
**Wilmington, DE 19801**
**302-654-5407**
**Website: www.sacredheartvillage.org**
**Email: mail@sacredheartvillage.org**

**PERSON IN CHARGE:** Sister Pat Kerezsi, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Affordable housing for seniors (62 and older). 77 one-bedroom apartments. Amenities includes a café, convenience store, hair salon, computer lab, game room, arts and crafts room, meeting rooms, fitness center, medical facility, and off-street parking.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m. Mon.-Fri.

**ELIGIBILITY:** Seniors 62 and over who meet HUD income limits and are able to comply with the terms of the lease.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Rent based on income.

# SAFE KIDS DELAWARE, INC.

**P.O. Box 1077**
**Dover, DE 19903-1077**
**302-223-1294**
**Fax: 302-223-1330**
**Website: www.safekidsde.org**

**PERSON IN CHARGE:** MarySue Jones, RN, MS, Trauma System Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An affiliate of National SAFE KIDS Campaign. State coalition with DPH serving as the lead agency. Dedicated to reducing unintentional childhood injury in children from birth to 14. Raises awareness of current preventable injury issues in the state, educates individuals in vital injury prevention strategies, and motivates them to participate.

**OTHER LOCATIONS:** County chapters in New Castle, Kent, and Sussex counties.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.- Fri.

**ELIGIBILITY:** Persons interested in prevention of unintentional injury in children from birth through 14.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Donations accepted. New members welcome at county chapter meetings.

# SAINT FRANCIS HEALTHCARE

**701 N. Clayton Streets**
**Wilmington, DE 19805-0500**
**Main Hospital Number: 302-421-4100**
**Website: www.stfrancishealthcare.org**

**PERSON IN CHARGE:** Brian E. Dietz, FACHE, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Includes **Saint Francis Hospital**, 395-bed acute care facility offering a range of diagnostic, therapeutic, rehabilitative, and community outreach services on an inpatient and outpatient basis and in the home. **Saint Francis Bariatric Surgery Center of Excellence** (302-421-4121); **Saint Francis Home Care** (302-575-8240); **Saint Francis Family Medicine** (302-654-9511); **Saint Francis Family Practice (**302-575-8040); **Saint Francis Healthcare Family Medicine** (302-660-7333); **Saint Francis Health Hospital** - **Physician Referral** (302-652-LIFE or 5433); **Family Birthplace** - maternity services, childbirth education, neo-natal special care nursery (302-421-4478); **Saint Francis OB/GYN Centers** (302-421-4775)**; Dr.'s Henderson and Vora** (302-658-8867); **Saint Francis Women to Women OB/GYN** (302-778-2229 Wilmington or 302-224-1748 Newark); **North Wilmington Women's Center** (302-529-7900); **The Women's Place** (302-421-4670); **Maternal Fetal Medicine** (302-421-4920);**Partners in Cardiovascular Health** (302-421-4828); **Saint Francis Diagnostic Sleep Center** (302-421-4500); **Partners in Hematology & Oncology** (302-421-4860); Cancer Prevention & Support Services (302-421-4970); **St. Francis Outpatient Physical Therapy** (302-575-8250); **The Wound Center** (302-575-8181); **LIFE at Saint Francis Healthcare** (302-660-3297);**Community Outreach Programs**: **Saint Clare Medical Outreach Van** (302-575-8218); **Tiny Steps** (302-575-8040); **Center of Hope** (302-369-9370); **Saint Francis Emergency Department** (302-421-4333); **Compassionate Care Hospice** (302-421-4690).

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Those in need of health care services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or self, depending on service

**FEES:** Yes

# SALVATION ARMY, THE

**400 N. Orange Street**
**P.O. Box 308**
**Wilmington, DE 19801**
**302-656-1696 or 302-472-0700**
**Website: www.salvationarmydelaware.org**

**PERSON IN CHARGE:** Major Paul Cain, Delaware State Coordinator; Major Alma Cain, Associate Delaware State Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following programs: **Family Services** (302-472-0750): emergency financial assistance to prevent homelessness, case management services, limited emergency food and clothing, information and referral, financial counseling, assistance with prescriptions, and special holiday needs programs. **Emergency Shelter** (302-472-0754): emergency shelter and balanced meals for homeless women and women with children, and severe winter emergency response shelter for men. **Child Care Services** (302-472-0711): educationally based day and after-school care for children ages 6 weeks through 12 years. **Senior Citizens Center** (302-472-0770): senior activities and programs directed toward life enrichment, health maintenance, and continued independent living. **Recreational Community Center** (302-472-0713)**:** Educational and recreational program to give at-risk inner-city youth a safe and productive place to spend the evenings. **Adult Rehabilitation Center** (302-654-8808): designed to work with jobless and/ or homeless individuals with drug and alcohol addiction problems. Males and females ages 21 and older participate in a total rehabilitation program which includes addictions support and counseling, vocational rehabilitation, and spiritual guidance. While in rehabilitation, shop skills are developed for placement back into the community. The center operates a number of thrift stores. **Developmental Disabilities and Supported Employment** (302-654-5003, New Castle County; 302-934-3730, Sussex County): Works with the developmentally disabled to provide vocational training and placement in New Castle and Sussex counties; and operates more than a dozen group homes for developmentally disabled in Sussex County.

**OTHER LOCATIONS:**

- The Salvation Army Worship and Family Service Center, 611 Forest Street, Dover 19903 (302-678-9551)
- The Salvation Army Sussex Chapel, 23431 Sussex Highway, P.O. Box 120, Seaford 19973 (302-628-2020)
- The Salvation Army Wilmington Temple, 401 Shipley Street, Wilmington 19801 (302-472-0704)
- The Salvation Army Wilmington Citadel, 401 Shipley Street, Wilmington 19801 (302-422-0705)
- The Salvation Army Thrift Store, 16 W. Mount Vernon St., Smyrna 19977 (302-653-7095)
- The Salvation Army Thrift Store, 245 Elkton Rd., Newark 19711 (302-455-1636)
- The Salvation Army Thrift Store, 117 S. E. Front St., Milford 19963 (302-424-2245)

**HOURS OF OPERATION:** Emergency Assistance: 24 hours a day; Worship Centers: call for schedule; Thrift Stores: normal business hours with no Sunday hours

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Call specific program for detailed information

# SALVATION ARMY EARLY LEARNING CENTER, THE

**400 N. Orange Street**
**P.O. Box 308**
**Wilmington, DE 19899**
**302-472-0711**
**Fax: 302-656-6477**
**Email: mrskgill@yahoo.com**

**PERSON IN CHARGE:** Kathleen Gill, Director of Children's Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Early Learning Center provides childcare for children ages 6 weeks to 12 years. The Salvation Army has a Childcare Program, an Afterschool Program, and an 8-week Summer Camp.

**HOURS OF OPERATION:** 6:45 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Infant to 12 years of age, all income levels.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk-in, call for information, call for appointment

**FEES:** Purchase of care or tuition payments

# SALVATION ARMY SENIOR CENTER, THE

**102 W. 5th Street, P.O. Box 308**
**Wilmington, DE 19899**
**302-472-0770, Ext 770**

**PERSON IN CHARGE:** Ms. Sylvia P. Holden, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Program provides hot meals at breakfast and noontime, information and referral services, educational and cultural activities, recreational trips, recreational activities to foster health and social well being, and offers a caring environment that encourages active participation of members. Medical transportation for members.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information. Transportation to the Center in the City of Wilmington for members and regular active participants, call at least one day ahead.

**FEES:** Annual membership: $20.00 Donation requested for meals: City Fare Lunch, $2.00 for 60 and older; Salvation Army Breakfast, $5.00 meal ticket can be used many times until value is depleted. Exercise program with trainer, monthly fee of $10.00. Classes offered 3 times a week – 11am-12pm on Tuesday; 10-11am on Wednesday and Thursday. A choir performs 2 times a year. Weekly choir practice at 11am on Thursday.

Bible Study on Wednesdays at 11:00 am; Craft Classes on Tuesdays and Thursdays at 10:00 am – 2:00 pm and Daily Games of: cards, puzzles, bingo and checkers.

# SCHOOL-BASED HEALTH CENTERS (DPH/DHSS)

**PERSON IN CHARGE**: Frederick MacCormack, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a range of health services including acute and minor illness care, mental health counseling, nutritional services, comprehensive/general sports physicals, immunizations, health and sexuality counseling, risk factor reduction counseling, drug and alcohol abuse counseling, STD screenings and treatment* (* sites do not provide this service), and general health education.

**LOCATIONS OF SCHOOL BASED HEALTH CENTERS:**

- A.I. DuPont Wellness Center, 50 Hillside Road, Wilmington, 19807 (302-651-2640), provider—Christiana Care Health Services
- Brandywine Wellness Center, 1700 Foulk Road, Wilmington, 19803-2794 (302-477-6750), provider—Christiana Care Health Services
- Caesar Rodney Wellness Center, 219 Old North Road, Camden, 19934 (302-698-4280), provider—Bayhealth Medical Center
- Cape Henlopen Wellness Center, 1250 Kings Highway, Lewes 19958-1798 (302-644-2946), provider—Beebe Medical Center
- Christiana Wellness Center, 190 Salem Church Rd., Newark, 19713-2998 (302-454-5421), provider—Christiana Care VNA
- Concord Wellness Center, 2501 Ebright Rd., Wilmington 19810-1198 (302-477-3960), provider—Christiana Care Health Services
- Delcastle Wellness Center, 1417 Newport Rd., Wilmington 19804-3499 (302-892-4460), provider_Christiana Care Health Services
- Delmar Wellness Center, 200 N. Eighth St., Delmar 19940 (302-846-0303/0305), provider—Nanticoke Health Services
- Dickinson Wellness Center, 1801 Milltown Rd., Wilmington 19808 (302-892-3270/3271), provider—Christiana Care Health Services
- Dover High Wellness Center, 625 Walker Rd., Dover 19901 (302-672-1586), provider—Bayhealth Medical Center
- Glasgow Wellness Center, 1901 S. College Ave., Newark 19702-2395 (302-369-1501), provider—Christiana Care Health Services
- Hodgson Wellness Center, 2575 Glasgow Ave., Newark 19702 (302-832-5400), provider—Christiana Care Health Services
- Howard Wellness Center, 401 E. 12 St., Wilmington 19801 (302-576-8080), provider—Christiana Care Health Services
- *Indian River Wellness Center, 112 Clayton Ave., Frankford, 19945 (302-732-3680), provider—Bebe Medical Center
- *Lake Forest Wellness Center, 5407 Killen's Pond Rd., Felton 19943-9259 (302-284-3800), provider—Bayhealth Medical Center
- *Laurel Wellness Center, 1133 S. Central Ave., Laurel 19956 (302-875-6164/6165), provider—Nanticoke Health Services
- McKean Wellness Center, 301 McKennan's Church Rd., Wilmington 19808-1398 (302-636-5330), provider—Christiana Care Health Services
- Middletown High School Wellness Center, 122 Silver Lake Rd., Middletown 19709-1494, (302-378-5775) provider—Christiana Care Health Services
- Milford Wellness Center, 1019 N. Walnut St., Milford 19963-1298 (302-424-6120), provider—Bayhealth Medical Center
- Mt. Pleasant Wellness Center, 5201 Washington St. Ext., Wilmington 19809-2198 (302-765-1100), provider—Christiana Care Health Services
- Newark High Wellness Center, 750 E. Delaware Ave., Newark 19711-7188 (302-369-1606), provider—Christiana Care Health Services
- *Polytech Wellness Center, 823 Walnut Shade Rd., Woodside 19980-0097 (302-697-8402), provider—Bayhealth Medical Center
- *Seaford Wellness Center, 399 N. Market St., Seaford 19973 (302-629-0884), provider—Nanticoke Health Services
- Smyrna Wellness Center, 500 Duck Creek Parkway, Smyrna 19977-1091 (302-653-2399), provider—Bayhealth Medical Center

- *Sussex Central Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962), provider—Beebe Medical Center
- Sussex Tech Wellness Center, 17099 County Seat Hwy., Georgetown 19947-0351 (302-856-4360), provider—La Red Health Services
- *William Penn Wellness Center, 713 E. Basin Rd., New Castle 19720-4295 (302-324-5740), provider—Christiana Care Health Services
- Wilmington Wellness Center, 100 N. duPont Road, Wilmington 19807-3199 (302-651-2113), provider—Christiana Care Health Services
- Woodbridge Wellness Center, 307 Laws St., Bridgeville 19933-1299 (302-337-9310), provider--Bayhealth Medical Center

**HOURS OF OPERATION**: Vary, usually correspond to the school day.

**ELIGIBILITY:** Students registered by parents.

**AREA SERVED:** Statewide

**OBTAINING SERVICES**: Call the specific wellness center.

**FEES:** Services are billed.

# SEAFORD CENTER GENESIS HEALTHCARE

**1100 Norman Eskridge Highway**
**Seaford, DE 19973**
**302-629-3575**

**PERSON IN CHARGE:** Doris Schonbrunneri

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled and intermediate level nursing care and rehabilitation services.

**HOURS OF OPERATION:** 24 hour admission, 8:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m. -4:00 p.m., Sat.-Sun.

**ELIGIBILITY:** Physician referral for nursing care.

**AREA SERVED:** Primarily Sussex County.

**OBTAINING SERVICE:** Call for information (Jessica Collins).

**FEES:** Vary by service

# SEAMEN'S CENTER OF WILMINGTON, INC.

**Port of Wilmington**
**One Container Road**
**P.O. Box 405**
**Wilmington, DE 19899**
**302-575-1300**
**Fax: 302-575-0956**
**Email: seamenscenterwilmde@yahoo.com**

**PERSON IN CHARGE:** Joan Lyons, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Meets the needs of seafarers who visit the ports in Delaware by offering such items as phone cards, private phone booths, free internet access, television, movies, souvenirs, free pre-owned clothing, toiletries, pool table, snacks, guitar, free transportation, and international reading material. Provides personal, practical, and spiritual assistance; a warm welcome to ease the pain of loneliness and isolation; and offers a respite from the sea.

**HOURS OF OPERATION:** Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Building open for seafarers: 9:00 a.m.-9:00 p.m., Mon.-Thurs.; 9:00 a.m.-4:00 p.m., Fri.; 12:00 p.m.-5:00 p.m., Sat.; and 1:00 p.m. to 9:00 p.m., Sun. Facility is staffed by volunteers and does not remain open if there are no ships in port.

**ELIGIBILITY:** Center greets and assists seafarers arriving in Delaware.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information. Volunteers visit ships and inform seafarers of services.

**FEES:** None

# SEASONS OF RESPECT

**Community Services Building**
**100 West Tenth Street, Suite 1115**
**Wilmington, DE 19801**
**302-656-2122**
**Website: www.connecting-generations.org**
**Email: mainoffice@connecting-generations.org**

**PERSON IN CHARGE:** Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** In-school workshop series teaching respect to 4th, 5th and 7th graders.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Varies by service

# SELLERS SENIOR CENTER, INC.

**500 Duncan Road**
**Wilmington, DE 19809**
**302-762-2050**
**Website: sellersseniorcenter.org**
Email: sellersseniorcenter@verizon.net

**PERSON IN CHARGE:** Linda Murphy

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides quality human services, social contacts, recreation, education, and representation for the senior citizens of our community.

**HOURS OF OPERATION:** 8:30 a.m.-3:30 p.m., Mon.-Tues.; 8:30 a.m.-2:30 p.m., Wed., Thurs., and Fri.

**ELIGIBILITY:** 50 years of age and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** $25 yearly membership fee

# SENIOR CARE OF NEWARK

**1252 Capitol Trail**
**Newark, DE 19711**
**302-533-3543**
**Website: www.seniorcarectrs.com**
**Email: scebula@seniorcarectrs.com**

**PERSON IN CHARGE:** Susana Cebula, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Adult day health facility that provides a unique and exciting model of care for seniors and disabled adults. Services include a structured, safe daytime program consisting of nursing, personal care, therapeutic activities, and nutritious meals and snacks.

**HOURS OF OPERATION:** 7:45 a.m. – 4:15 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** VA funding, Medicaid Long Term Care Community Plan and Title III eligibility. LTC Insurance also accepted.

# SENIOR EMPLOYMENT SERVICES

**1901 N. Market Street**
**Wilmington, DE 19802**
**302-651-3440**
**Fax: 302-651-3418**
**Website: www.wilmingtonseniorcenter.org**

**PERSON IN CHARGE:** Sandria L. Burton, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides individuals 55 years-of-age and older with referrals and placement into part-time or full-time jobs with local employers. The Senior Community Services Employment Program is a work experience subsidized program for low income individuals which provides counseling, job seeking skills workshops, and referrals to private sector employers. The Job Referral/Placement Program also serves persons 50 years of age who reside in New Castle County. This Unit's main function is to place workers in unsubsidized employment by acting as a broker between the job-seeker and employer. **NOTE: SENIOR EMPLOYMENT SERVICES IS NO LONGER A PART OF THE WILMINGTON SENIOR CENTER.**

**ELIGIBILITY:** Ages 50 and older

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

# SENIOR ROLL CALL – ARE YOU OKAY

**Dover Police Department**
**400 S. Queen Street**
**Dover, DE 19901**
**302-346-7230**

**PERSON IN CHARGE:** Sgt. Paul Kuntzi

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A computer generated telephone calling system operated free of charge by the Dover Police Department, Modern Maturity Center, and Triad. Program designed for older adults, disabled persons, shut-ins who live alone, or anyone in the community who needs to be checked upon daily. System calls each enrolled subscriber every day year round at the same time. A recorded voice says "Good morning, are you okay?" If subscriber fails to answer after several tries, or if there is a busy signal several times in a row, the computer immediately notifies the police dispatcher, who sends a patrol car to check on the person. Subscriber calls the police department to stop calls when the subscriber plans to be away.

**OTHER LOCATION:** Modern Maturity Center, 1121 Forest Ave., Dover (302-734-1200), 8 a.m.-5 p.m.

**HOURS OF OPERATION:** 7:00 a.m.-12:00 noon, 7 days a week

**ELIGIBILITY:** Age 50 and older

**AREA SERVED:** Kent County, City of Dover

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral. Contact Modern Maturity Center Are You Okay Program

**FEES:** None

# SEPTIC REHABILITATION LOAN PROGRAM, OFFICE OF THE SECRETARY (DNREC)

**Weyandt Building**
**5 East Reed Street, Suite 200**
**Dover, DE 19901**
**302-739-9941**
**Website: www.dnrec.delaware.gov/services**
**Email: jessica.velazquez@state.de.us**

**PERSON IN CHARGE:** Jessica Velazquez, Property and Loan Management Officer

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a source of low interest financing for repairing or replacing failing septic systems or cesspools.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Must be homeowner and within income guidelines

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment, email

**FEES:** Credit fee $8.00 individual, $10.00 individual with spouse, nonrefundable

## SERENITY PLACE

**327 Martin Street**
**Dover, DE 19901**
**302-730-0800**

**PERSON IN CHARGE:** William Boyles, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Structured alcohol and drug free sober living setting for males recovering from an addiction. A live in/work out supervised living environment for recovering male addicts who have successfully completed and are discharged from a more restrictive inpatient and/or residential treatment program. Provides employment coaching, personal assistance, budgeting and financial management assistance, and recreation. When appropriate, residents are encouraged to continue their education and are given help in connecting with services. Residents embrace the 12-step recovery process and obtain sponsors in AA or NA fellowships.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Male addicts 18 years and over, must be able to work

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by counselor at rehab facility

**FEES:** Weekly rent is $120.

# SERVICE FOR FOREIGN BORN

**Carvel State Office Building**
**820 N. French Street, 5th Floor**
**Wilmington, DE 19801**
**302-577-8390**

**PERSON IN CHARGE:** Robin Davis

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides information, counseling, and assistance in connection with immigration and naturalization procedures.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Provides services to those who live or work in Delaware

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call

**FEES:** None

# SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD/DHSS)

**DHSS Campus**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**1-800-223-9074***
**Fax: 302-255-4445**

**Milford State Service Center**
**18 North Walnut Street**
**Milford, DE 19963**
**1-800-223-9074***

**University Plaza**
**Oxford Building, Suite 200**
**256 Chapman Road**
**Newark, DE 19702**
**1-800-223-9074***

***DE Aging and Disability Resource Center**

**Website: www.dhss.delaware.gov/dhss/dsaapd**

**PERSON IN CHARGE:** Lisa Bond, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** The Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) provides services statewide for older Delawareans, adults with physical disabilities (aged 18 and over) and their caregivers. DSAAPD operates the Delaware Aging and Disability Resource Center (ADRC), which provides information and assistance, options counseling, and service enrollment support to help individuals to access services according to their needs and preferences. The ADRC features a 24/7 call center and a user-friendly, searchable service database located at www.DelawareADRC.com. The ADRC also publishes the *Guide to Services for Older Delawareans and Persons with Disabilities* which is available electronically (via the internet) as well as in print format. Additionally, DSAAPD provides case management services in order to determine an individual's eligibility for specific programs and to coordinate the delivery of services. Among the other services provided by DSAAPD, either directly or through contractors, are nutrition programs (including home-delivered meals and congregate meals), adult day care, personal care services, employment services, home modifications, legal services (including information on advance directives and power of attorney), money management, personal attendant services, and Medicare fraud prevention. DSAAPD also operates two long-term care facilities: Delaware Hospital for the Chronically Ill and Governor Bacon Health Center. A full list of DSAAPD's services is available on the agency's website, www.dhss/delaware.gov/dsaapd. In addition, DSAAPD coordinates with the Office of the DHSS Secretary, which operates the Long Term Care Ombudsman Program to protect the rights of residents of long term care facilities (such as nursing homes), and the Adult Protective Services Program, which investigates cases of suspected abuse, neglect, or exploitation of impaired adults in the community.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over for most aging services. Ages 18 and over for Adult Protective Services and Physical Disabilities Services.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

# SEXUAL OFFENSE SUPPORT (S.O.S.)

**University of Delaware**
**Student Wellness and Health Promotion**
**231 South College Avenue**
**Newark, DE 19716**
**Main Office: 302-831-3457**
**Hotline: 302-831-2226/ Effective 8/27/2016 NEW #: 302-831-1001**
**Fax: 302-831-6481**

**PERSON IN CHARGE:** Angela Seguin, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** S.O.S. provides 24-hour confidential crisis intervention and advocacy for victims of sexual assault, dating/domestic violence, sexual harassment and stalking at the University of Delaware. Victims are provided support, options, assistance and referral information. Support and consultation for family, friends or those assisting victims is also provided via the 24-hour service. Follow-up crisis counseling and support groups are provided at Student Wellness and Health Promotion (for victims in the University of Delaware community). S.O.S. also provides educational and prevention workshops for the University and surrounding community. Request a workshop online or read more about S.O.S. at www.udel.edu/sos.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** University students and community members

**AREA SERVED:** University of Delaware/Newark

**OBTAINING SERVICE:** Call the UD Helpline (302-831-1001), ask to speak to an S.O.S. member. The clinician staff will take a first name and phone number and the S.O.S. member will call back within 10 minutes.

**FEES:** None

# SHARE FOOD PROGRAM

**2901 West Hunting Park Avenue**
**Philadelphia, PA 19129**
**215-223-2220**
**Website: www.sharefoodprogram.org**
**Email: info@sharefoodprogram.org**

**PERSON IN CHARGE:** Steveanna Wynn, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides affordable food packages to organizations and individuals on a monthly basis. Anyone can participate in the program for the cost of the package and two hours of volunteer service.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. Open two Saturdays each month.

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware, Eastern Shore of Maryland, Eastern Pennsylvania, New York, and New Jersey.

**OBTAINING SERVICE:** Visit www.sharefoodprogram.org

**FEES:** Vary by service. Cost of package or other food items purchased. Average package is $20 for $40 of food.

## SHEPHERD PLACE, INC., THE

**1362 South Governors Avenue**
**Dover, DE 19904**
**302-678-1909**
**Fax: 302-678-4935**
**www.shepherdplace.org**

**PERSON IN CHARGE:** Diane Cahall, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides shelter, meals, case management for length of stay and some transportation. Case management for employment, government benefits, housing and related areas. Workshops provided on wide variety of topics such as parenting, legal issues, health, employment skills, etc.

**HOURS OF OPERATION:** 7:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Women with children, single women. Wheelchair accessible.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call 211 or a referral from State Service Centers

**FEES:** None

# SHIPLEY MANOR

**2723 Shipley Road**
**Wilmington, DE 19810**
**302-479-0111**

**PERSON IN CHARGE:** Susan A. Comegys, NHA, Executive Director

**STATUS:** For Profit

**SERVICE DESCRIPTION:** Rental retirement community consisting of 62 efficiency, 1 and 2 bedroom apartments, and cottages with attached 82 bed skilled/intermediate care health center, and 15 assisted living suites.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; 8:30 a.m.–8:00 p.m.

**FEES:** Yes, please call.

# SHIPLEY (ANNA C.) STATE SERVICE CENTER (DSSC/DHSS)

**350 Virginia Avenue**
**Seaford, DE 19973**
**302-628-2000**

**PERSON IN CHARGE:** Diane Thomas, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies. **Division of Public Health** - Well Child Preventative Health Services; Family Planning; Tuberculosis follow up; Cancer Screening; Nutrition Counseling; Women, Infant and Children (WIC) Nutrition Program; HIV Counseling/Testing; blood pressure screening; STD Clinic; and Dental Clinic. **Division of Family Services**; **Division of Social Services; Division of Vocational Rehabilitation**; **Department of Corrections**; **People's Place I and II**; and **Division of State Service Centers** - Emergency Services, Kinship Care, Teen Vouchers, and Diabetes Fund.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon., Tues., Fri.; 7:30 a.m.-6:00 p.m., Wed., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** Seaford

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

# SIEGEL JEWISH COMMUNITY CENTER, BERNARD AND RUTH

**101 Garden of Eden Road**
**Wilmington, DE 19803**
**302-478-5660**
**Website: www.siegeljcc.org**

**PERSON IN CHARGE:** Ivy Harlev, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides educational, recreational, cultural and social programs for all ages. **Health and Physical Education** offers a variety of fitness and swim programs. Site has full indoor recreational facilities including state-of-the-art fitness center and outdoor recreational facilities, housed at adjacent Family Campus. **The Children's Center of the JCC** provides services for children including full and part-time day care and pre-school. After -school care, school vacation programs and summer day camp program are offered. **Teen Services** include college search programs, SAT courses, various classes, and trips. **Adult Services** includes awareness and public affairs programs, trips and community concert performances. **Senior Center** offers recreational and social programs for persons ages 62 and over; hot kosher meals served Mon. – Fri., trips, crafts, speakers, public event seminars, discussion groups, social and health issues.

**HOURS OF OPERATION: Wilmington**: 8:00 a.m.–6:00 p.m., Sun.; 6:00 a.m.–10:00 p.m., Mon.–Thurs.; 6:00 a.m.–6:00 p.m., Fri.; 8:00 a.m.–6:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in for tour

**FEES:** Vary with services

# SMYRNA STATE SERVICE CENTER (DSSC/DHSS)

**200 S. DuPont Boulevard, Suite 101**
**Smyrna, DE 19977**
**302-514-4500**

**PERSON IN CHARGE:** Patricia Post, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Smyrna State Service Center provides housing for the following state agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - WIC Program; **Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund; **Division of Medicaid and Medical Assistance**.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call or walk in

**FEES:** none

# SOAR

**405 Foulk Road**
**Wilmington, DE 19803**
**302-655-3953**
**Fax: 302-655-1149**

**PERSON IN CHARGE:** Valerie Marek, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** SOAR (Survivors of Abuse in Recovery), Inc. meets the need for regional clinical services to treat victims of sexual assault and abuse. Provides psychotherapy, referral, and education services to adult, adolescent, and children survivors of sexual abuse, and to their non-offending partners and family members.

**OTHER LOCATIONS:**

- Sussex Office: 401 N. Bedford Street, Georgetown, DE 19947(302-645-49030
- Dover Office: 840 Walker Road; Dover, DE 19904 (302-422-3811)
- Newark Office: 523 Capitol Trail, Newark, DE 19711 (302-655-3953)

**HOURS OF OPERATION:** By appointment, including days, evenings, and weekends

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** Sliding scale, fee schedule, vary by service. Subsidies available for those who are uninsured.

# SOCIAL SECURITY ADMINISTRATION

**920 W. Basin Road,**
**Suite 200**
**New Castle, DE 19720**
**866-667-7221**

**500 W. Loockerman Street,**
**Suite 100**
**Dover, DE 19904**
**877-701-2141**

**12001 Old Vine Blvd. Ste. 101**
**Lewes, DE 19958**
**866-864-1803**

**101 Chesapeake Blvd., Suite A**
**Elkton, MD 21921**
**866-331-2218**

**Toll Free: 1-800-772-1213**
**Toll Free TTY: 1-800-325-0778**

**Website: www.socialsecurity.gov**

**PERSON IN CHARGE:** Davida Smith-Reed, New Castle District Manager; Sherita Deal, Dover District Manager; Beth Blank, Lewes District Manager; Nicole DeCampli, Elkton District Manager.

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers ages 70 and over; Supplementary Security Income (SSI) for ages 65 and over, blind and disabled, with limited income and resources; Medicaid determination for aged and disabled on SSI.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon., Tues., Thur., Fri.; 9:00 a.m.-12 Noon, Wed. Toll free and TTY numbers operate 7:00 a.m.-7:00 p.m., Mon.-Fri. For touch-tone users, recorded information and services available 24 hours, 7 days. Have your Social Security Number handy.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or visit website for information

**FEES:** None

# SOCIAL SERVICES; DIVISION OF (DSS/DHSS)

**Herman Holloway, Sr., Campus, Lewis Building**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**302-255-9500, 1-800-372-2022**
**Website: http://www.dhss.delaware.gov/dhss/dss/index.html**

**PERSON IN CHARGE:** Ray Fitzgerald, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Major programs include: Delaware's Temporary Assistance for Needy Families (TANF/cash assistance); Food Supplement Program; General Assistance; Child Care Subsidy; Medicaid programs for low income families and individuals and SCHIP (State Children's Health Insurance Program).

**LOCATIONS:**

**New Castle County:**
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-777-2830)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-622-4520)
- Churchman's Corporate Center, 84 Christiana Road, Suite B, New Castle 19720 (302-395-6740)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Robscott Bldg., 153 E. Chestnut Hill Rd., Floor 2-A, Newark 19713 (302-451-3680)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (30696-3150)

**Kent County:**
- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)
- Blue Hen Mall Corp. Center, 655 South Bay Rd., Suite 2I; Dover 19901 (302-672-9500)
- Williams State Service Center, 805 River Road., Dover 19901 (302-857-5020)
- Milford Annex, 13 S.W. Front St., Suite 105, Milford 19963 (302-424-7250)

**Sussex County:**
- Bridgeville State Service Center, 400 Mill Street, Bridgeville 19933 (302-337-8261)
- Laurel State Service Center, 31039 N. Poplar Street, Laurel 19956 (302-875-2280)
- Pyle State Service Center, 34314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-515-3080)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, walk in, mail in, on-line through ASSIST: (https://assist.dhss.delaware.gov/PGM/ASP/SC001.asp)

**FEES:** No fees.

## SODAT-DELAWARE, COUNSELING AND EVALUATION CENTER

**625 Orange Street, 2nd Floor**
**Wilmington, DE 19801**
**SODAT: 302-656-4044**
**DERP: 302-656-2810**
**Kent and Sussex Counties: 1-800-551-6464**

**PERSON IN CHARGE:** D. Eric Saul, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** State licensed and accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Provides evaluations and out-patient treatment for drug and alcohol use/abuse, family counseling, crisis intervention, individual and group therapy, prevention education and therapeutic case management services. Administers Delaware DUI evaluation and referral program, (DERP). Provides mental health and psychiatric treatment in Wilmington office only; as well as opidid treatment.

**HOURS OF OPERATION:** 8:00 a.m.-9:00 p.m., Mon.-Thurs.; 8:00 a.m.-4:30 p.m., Fri.

**ELIGIBILITY:** Drug and/or alcohol abuse, program referrals, and private clients. Adult and juvenile services.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment; referrals

**FEES:** Sliding scale; medicaid. Most insurance accepted. Contracted provider for the Division of Child Mental Health Services and DSAMH uninsured adults.

# SOJOURNERS' PLACE, INC.

**2901 Northeast Boulevard**
**Wilmington, DE 19802**
**302-764-4713**
**Website: www.sojourners.org**

**PERSON IN CHARGE:** Robyn Gott, Director of Operations

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides case management which includes: transitional housing, three meals daily, substance abuse education, GED, mental health counseling, access to vocational counseling, job training and placement, life skills, and recreational opportunities.

**HOURS OF OPERATION:** Program: 24 hours a day, 7 days a week. Appointments: 8:00 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Homeless men and women over 21 willing and able to make lifestyle changes necessary for independent living.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

# SOMERFORD HOUSE OF NEWARK

**Somerford House**
**501 South Harmony Road**
**Newark, DE 19713-3338**
**302-266-9255**
**Website: www.somerfordhousenewark.com**
**Email: AINDELLINI@5SSL.COM**

**Somerford Place**
**4175 Ogletown Road**
**Newark, DE 19713**
**302-283-0540**

**PERSON IN CHARGE:** Adrienne Indellini; Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides private or companion suite living for individuals requiring assistance with daily needs or peace of mind. Licensed nursing medication assistance, beauty and barber services, meals and extensive activities. **Somerford Place**—specially designed assisted living services for persons with memory impairment; licensed nursing, medication assistance, beauty and barber services, secure outdoor spaces and walking paths, structured therapeutic activities, and meals.

**HOURS OF OPERATION:** 24 hour of operation/community

**ELIGIBILITY:** Assisted living for seniors

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Vary by service

# SPECIAL OLYMPICS DELAWARE

**University of Delaware**
**619 S. College Avenue**
**Newark, DE 19716-1901**
**302-831-4653**
**Website: www.SODE.org**

**PERSON IN CHARGE:** Ann Grunert, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides year-round sports training and competition programs at local, area, and state levels, as well as international every two years; official training schools for volunteers, official, event directors and coaches; and athlete instructional clinics.

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m., Mon.–Fri.; evenings & weekends by appointment.

**ELIGIBILITY:** Intellectual disabilities and/or cognitive delays, ages 2 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# SPECIALIZED COMMUNITY SERVICES (DPH/DHSS)

**Division of Public Health**
**449 N. Dupont Highway**
**Dover, DE 19901**
**302-739-2787**
**Fax: 302-739-2049**

**PERSON IN CHARGE:** Kristin Romano

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers specialized services for children from birth to age three with developmental delays. Prescribes and carries out a developmental plan for the child and family.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Birth to age 3 with developmental delays

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Referral through Child Development Watch Program

**FEES:** None

# ST. ANTHONY'S COMMUNITY CENTER

**1703 W. 10th Street**
**Wilmington, DE 19805**
**302-421-3721**
**Website: http://www.stanthonycenter.org**
**E-Mail: stacc@comcast.net**

**PERSON IN CHARGE:** Debra A. Wirt, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Programs include: licensed **Day Care Center**, 6:30 a.m.-6:00 p.m., Mon.-Fri. **After School Program** for school-age children of working parents, dismissal until 6:00 p.m., Mon.-Fri. **Multi-Purpose Senior Center**, 8:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-2:00 p.m., Sat.; Tuesday and Thursday evenings, 4:00 p.m.–8:00 p.m.: offers ceramics, hot noontime meal, recreation and social activities. Administrators of Meals on Wheels Program in New Castle County and City Fare Program in Wilmington.

**HOURS OF OPERATION:** Vary by program (see above)

**ELIGIBILITY:** Varies by service

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program.

# ST. HELENA'S PARISH SOCIAL MINISTRY

**St. Helena's Rectory**
**602 Philadelphia Pike**
**Wilmington, DE 19809**
**302-764-7545**

**PERSON IN CHARGE:** Dorothy R. Medeiros, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: emergency food; financial assistance; employment assistance; transportation to doctors, visits to bereaved and homebound; counseling concerning tenant-landlord problems; advocacy for the homeless, handicapped, hungry, and elderly; health care; furniture; sewing of baby items; community organizing and volunteerism.

**HOURS OF OPERATION:** 9:00 a.m.–12:00 noon, Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** St. Helena's Parish and surrounding community

**OBTAINING SERVICE:** Call for information and appointment

**FEES:** None

## ST. PATRICK'S CENTER, INC.

**107 E. 14th Street**
**Wilmington, DE 19801**
**302-652-6219**
**Fax: 302-656-3680**
**E-Mail: pennyharbin@stpatrickscenter.org**

**PERSON IN CHARGE:** Danielle Gagnon, RSM, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Senior Center Lunch Program** – 60 and older. **Breakfast Program** – all ages. **Food Closet** – all ages. **Clothing Closet** – all ages. **Produce Distribution** – all ages. **Commodity Supplemental Food Program** (with FBD) – income eligible seniors 60 and older. **Transportation** – seniors and disabled.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Age 60 and over for senior congregate meal. Income level for food closet participants.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, Referral, or Call for information

**FEES:** No

# STATE OFFICE OF VOLUNTEERISM (DSSC/DHSS)

**Charles H. Debnam Building**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**302-255-9883**
**1-800-815-5465**

**Williams State Service Center**
**805 River Road, 2nd Floor**
**Dover, DE 19901**
**302-857-5006**

**Website: www.volunteerdelaware.org**
**Webpage: www.state.de.us/dhss/dssc/sov.htm**

**PERSON IN CHARGE:** Luz Vasquez-Guzman, MHS, Senior Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides information on volunteer opportunities to individuals of all ages and faith-based, corporate, and school groups. Administers a web-based volunteer referral system (website above). Maintains a comprehensive database of non-profit agencies and special service projects. Provides collections of current resources on the management of volunteers that are available for loan through any public library in Delaware. Offers training and technical assistance to those who coordinate service projects and volunteers. Administers the Delaware Volunteer Credit Program, an elective credit available to high school students who complete 90 hours of volunteer service. Certifying agency for the President's Volunteer Service Awards.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# STATE SERVICE CENTERS; DIVISION OF (DSSC/DHSS)

**Herman M. Holloway, Sr. Campus**
**Charles H. Debnam Building**
**101 Debnam Drive**
**New Castle, DE 19720**
**302-255-9675**
**Fax: 302-255-4465**

**PERSON IN CHARGE:** Renée P. Beaman, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers multi-service facilities in which various state and private agencies are co-located, with the goal of providing one-stop centers for meeting human service needs. The following programs are offered by the Division: Family Support Services, including Community Resource and Assistance Services, Dental Transportation, Emergency Assistance Services, Utility Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Adopt-A-Family, and Family Visitation Centers; Office of Community Services, including Heating and Cooling Assistance, Emergency and Transitional Housing, Emergency Housing Assistance Fund; Community Services Block Grant; State Office of Volunteerism, including the Foster Grandparent Program, Volunteer Delaware 50+ Program, State Volunteer Resource Center, and AmeriCorps. The Division also publishes the ***Directory of Human Services for Delaware***.

**LOCATIONS:**

**New Castle County:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown, DE 19709 (302-696-3150)
- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont State Service Center, 3301 Green St., Claymont, DE 19703 (302-792-6505)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-622-4500)
- Floyd I. Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Winder Laird Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3400)

**Kent County:**

- James W. Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5000)
- Milford State Service Center, 11 Church Ave., Milford 19963 (302-424-7200, Annex (302-424-7230)
- Smyrna State Service Center, 200 S. DuPont Blvd, Suite 101, Smyrna 19977 (302-514-4500)

**Sussex County:**

- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-6700)
- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Edward W. Pyle State Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-9501)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-8402)
- Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5574)

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri. (evening hours vary by location)

**ELIGIBILITY:** Variable

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, referral or by appointment

**FEES:** Vary by program. None for most services.

# STATEWIDE PROGRAMS FOR DEAF, HARD OF HEARING AND DEAF-BLIND

**630 E. Chestnut Hill Road**
**Newark, DE 19713**
**Video Phone: 302-294-0415**
**Phone: 302-454-2097**
**Fax: 302-454-2497**
**Website: www.dsdeaf.org**
**E-Mail: laurie.kettle-rivera@christina.k12.de.us**

**PERSON IN CHARGE:** Laurie Kettle-Rivera, Interim Director

**STATUS:** Public

**SERVICE DESCRIPTION:** A unique agency that collaborates with families, districts, and other service agencies to provide expertise and support to augment the linguistic, cognitive, and academic development in deaf/hard of hearing children birth to 21.

**HOURS OF OPERATION:** 7:30 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Birth through age 21

**AREA SERVED:** Statewide

**OBTAININGSERVICE:** Call for information or visit www.dsdeaf.org for Programs/Services

**FEES:** None

# STEHM, INC

**P.O. Box 2617**
**Wilmington, DE 19805-0617**
**302-429-0580**
**Fax: 302-655-6461**
**Email: office@stehm.org**

**PERSON IN CHARGE:** Sherry ZeBrook, House Director/Case Manager; Jenaee McWhirte, Data/House Manager/ Motel Ministry

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Martha House I and II** provides a home and programs to help transition women and women with children from homelessness to self-sufficiency. Once accepted to Martha House, the program addresses many of the clients' needs. **STEHM, Motel Ministry** provides short term emergency shelter by way of a weekly motel voucher to individuals in need. This service is widely used throughout the state.

**HOURS OF OPERATION:** Motel Ministry – 302-429-0580 – Message line checked daily.

**ELIGIBILITY:** Referral required

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by Social Worker, Case Worker, Counselor. Call for availability of assistance.

**FEES:** None

# STOCKLEY CENTER (DDDS/DHSS)

**26351 Patriots Way**
**Georgetown, DE 19947**
**302-933-3000**
**Website: www.dhss.delaware.gov/dhss/ddds/**

**PERSON IN CHARGE:** Adele Mears Wemlinger, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Habilitative training, health care, family service, and residential services for persons with intellectual/developmental disabilities.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Persons with intellectual/developmental disabilities (per Division criteria)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral through DDDS Applicant Services (302-744-9600 or Toll Free (1-866-552-5758)

**FEES:** Yes

## STONEGATES

**4031 Kennett Pike**
**Greenville, DE 19807**
**302-658-6200**
**Website: www.stonegates.com**

**PERSON IN CHARGE:** Kathy Neylan, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Condominium retirement community with a 49 bed skilled health care center offering meals, utilities, full activity program, maid and linen service, and transportation.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Call for information

**AREA SERVED:** Wilmington and Greenville

**OBTAINING SERVICE:** Call for information or visit website

**FEES:** Yes

# SUBSTANCE ABUSE AND MENTAL HEALTH, DIVISION OF (DSAMH/ DHSS)

**1901 N. DuPont Highway, Main Administration Building**
**New Castle, DE 19720**
**302-255-9399**
**Website: http://dhss.delaware.gov/dsamh**

**New Castle County Mobile Crisis Intervention Service**
Herman Holloway Campus, Springer Building: 1901 N. DuPont Hwy, New Castle, DE 19720 (Please follow the signs on campus) Phone: 1-800-652-2929 or 577-2484. Fax: 302-255-9952

**Crisis Intervention Services, Southern Delaware**
700 Main Street, Ellendale, DE 19941. It is co-located with the Recovery Response Center (this is the street facing front of the building that passerby will see)
Office: 302-424-5550, Crisis Line: 1-800-345-6785, Fax: 302-424-5551

**Gambling Hotline: 1-888-850-8888**

**PERSON IN CHARGE:** Michael Barbieri, Ph.D.

**STATUS:** Public

**SERVICE DESCRIPTION:**
- Provides funding and support for prevention and treatment services to anyone 18 and over with substance use, mental health and/or problem gambling conditions.
- Services including, but not limited to, information referral, assistance obtaining entitlements and access to community providers.
- 24/7 Mobile Crisis Intervention Services
- Psychiatric Evaluation and Treatment
- Short- and Long-Term group and individual counseling
- Medication Management
- Ambulatory Detoxification
- Services for anyone with compulsive gambling conditions.
- Intensive outpatient treatment/Day treatment
- Residential/Inpatient treatment
- Case management

**SUBSTANCE ABUSE SERVICES LOCATIONS:**
**Eligibility & Enrollment Unit (EEU):**
- Springer Bldg., DHSS Campus, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9458). Reviews and authorizes client placement in residential treatment and outpatient treatment.

**Detoxification Services:**
- NorthEast Treatment Center, 3315 Kirkwood Hwy., Wilmington 19804 (302-691-0140)

**Outpatient Programs (Provides assessment and evaluation for all levels of care):**
**Please See Listing Below for Delaware Providers:**
**New Castle County:**

- Brandywine Counseling, Wilmington 19805 (302-472-0381)
- Connections Community Support Programs, Inc. (866-477-5345)

**Kent County:**

- Connections Community Support Programs, Inc. (866-477-5345)
- Kent County Counseling Center, Dover 19901 (302-735-7790)

**Sussex County:**

- Sussex County Counseling Services, Georgetown, 19947 (302-854-0172)
- Thresholds (302-856-1835)

**Prevention, Information and Education:**
A variety of services are offered throughout the State. Call 302-255-4722 for specific services and locations.

**Specialized Case Management for Criminal Justice Clients involved in the Drug Courts:**

- Treatment Access Center, 801 S. Harrison St., Wilmington, 19805 (302-577-2711)
- Treatment Access Center, 805 River Road, Dover, 19901 (302-857-5090)
- Treatment Access Center, 21309 Berlin Road, Suite 7, Georgetown, 19947 (302-856-5487)

**MENTAL HEALTH SERVICES**
**LOCATIONS:**
**Inpatient Services:**

- Delaware Psychiatric Center, 1901 N. DuPont Hwy., New Castle 19720 (302-255-2700)
- Wilmington Hospital (Christiana Care Health System), 501 West 14th Street, Wilmington, DE 19801 (302-733-1000)
- MeadowWood Behavioral Health System, 575 South DuPont Highway, New Castle, DE 19720 (800-289-8336)
- Rockford Center, 100 Rockford Drive, Newark, DE 19713 (302-996-5480)
- Dover Behavioral Health, 725 Horsepond Road, Dover, DE 19901 (302-741-0140)

**Outpatient Programs (provides evaluation and intake for all mental health services except for inpatient services provided by Delaware Psychiatric Center)**
**Community Mental Health Center Sites:**

- New Castle County: 1906 Maryland Avenue, Wilmington (302-778-6900)
- Kent County: Williams State Service Center, 805 River Road, Dover (302-857-5060)
- Sussex County: Thurman Adams State Service Center, 546 S. Bedford Street, Georgetown, (302-856-5490)
- ECHO Center at Newark: 261 Chapman Road, Newark (302-266-3246)

Each clinic is open weekdays 8:00 a.m. to 4:30 p.m. and until 7:00 p.m. on Wednesdays.

**CRISIS/EMERGENCY SERVICES (provides 24-hour services)**
24/7 Mobile Crisis Intervention Services:
New Castle County: 302-577-2484
Ellendale Crisis - Kent & Sussex: 800-345-6785
Statewide: 1-800-652-2929

**GAMBLING PREVENTION AND TREATMENT SERVICES**
**Location:** Delaware Council on Gambling Problems, 100 W. 10th St., Suite 303, Wilmington 19801 (302-655-3261; 24-hour hotline 1-888-850-8888)

**CONSUMER RELATIONS**

**Location:** Office of Consumer Relations, Division of Substance Abuse and Mental Health, Herman Holloway, Sr. DHSS Campus, 1901 N. DuPont Hwy., New Castle, 19720 (302-255-9421; Consumer Issue Resolution Hotline 1-855-649-7944).

**HOURS OF OPERATION**: Administrative offices are open Mon.-Fri., 8:00 a.m.-4:30 p.m. Hours for services vary by program.

**ELIGIBILITY:** Eligibility and enrollment are determined based on individual needs including history, supports, hospitalizations and ability to perform activities of daily living.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Persons interested in receiving services should call the Eligibility and Enrollment Unit at 302-255-9458 or visit www.dhss.delaware.gov/dsamh to download an application.

**FEES**: Vary by program. No one denied due to inability to pay.

## SUNDAY BREAKFAST MISSION

**P.O. Box 352**
**110 N. Poplar Street**
**Wilmington, DE 19899**
**302-652-8314**
**24 hours: 302-656-8542**
**Website: www.sundaybreakfastmission.org**

**PERSON IN CHARGE:** Rev. Thomas J. Laymon, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Providing shelter for homeless men, women, and families, free long-term residential treatment for men and women, hot meals for anyone, and free food, clothing, and furniture for needy families, mission legal aid clinic.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Homeless men, women, and families

**AREA SERVED:** Delmarva

**OBTAINING SERVICE:** Walk in

**FEES:** None

# SUPPORTING KIDDS: THE CENTER FOR GRIEVING CHILDREN AND THEIR FAMILIES

**1213 Old Lancaster Pike**
**Hockessin, DE 19707**
**235-5544**
**Website: www.supportingkidds.org**

**PERSON IN CHARGE:** Nicole Smith, LPCMH

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers support, education, consultation, and therapy for grieving children, their families, and the larger communities in which they live. Services include: **Supporting Kidds Survival Kit** for families which includes written information about children and grief that can be used right away. **Supporting Kidds' School Survival Kit** which helps school communities respond to a death in a sensitive, organized manner. **Healing Pathways** grief support group program for children ages 5-18 and their caregivers. **Guiding Pathways**, a range of consultation, assessment, and therapy services for children and their families. A **lending library** is available. **Consultation** services are also offered for professionals who may come into contact with grieving children. Also, school based trauma groups. **Referral and information** services also provided.

**HOURS OF OPERATION:** Office hours: 9:00 a.m.–5:00 p.m. Program and Therapy Hours: 9:00 a.m.–9:30 p.m. by appointment.

**ELIGIBILITY:** Grieving children of all ages and their families

**AREA SERVED:** New Castle County and surrounding vicinities, including Pennsylvania, Maryland, and New Jersey.

**OBTAINING SERVICE:** Call for information and application form

**FEES:** A small fee for support programs, scholarships available; fees for consultations, assessments, and therapy, sliding scale available.

# SUSSEX COMMUNITY CRISIS HOUSING SERVICES, INC. (SCCHS)

**Main Office**
**204 East North Street**
**Georgetown, DE 19947**
**302-856-7524**
**Website: www.scchsinc.org**
**Email: sschs@comcast.net**

**PERSON IN CHARGE:** Marie T. Morole, Executive Director

**STATUS:** Non- profit

**SERVICE DESCRIPTION: Crisis House Emergency Shelter:** 30-day stay for Men, Women and Children. **Northport Transitional Apartments:** For single head-of-household families. (Up to 2-year stay, if program requirements are met.) **SJK House:** Single Family, Transitional house (up to 2 years) for families with children interested in participating in home ownership program.

**OTHER LOCATIONS:**

- Crisis House, 110 N. Railroad Ave., Georgetown 19947
- Northport Apts., 204 E. North Stret, Georgetown, DE 19947
- SJK House, 211 Rosa St., Georgetown, DE 19947

**HOURS OF OPERATION:** Crisis House: 24 hours, 7 days a week; Office: 9 am-4 pm, Mon.-Fri.

**ELIGIBILITY:** Preference is given to Sussex County referrals, other referrals are taken if space is available. **Crisis House**: homeless Men, women and children must pass a police background check and be able to care for one's self. **Northport Apts. and SJK House:** families with children, must be working and willing to participate in program activities and pass background check. Application and interview required**.**

**AREA SERVED:** Priority given to Sussex County Referrals, Other referrals accepted if space is available.

**OBTAINING SERVICE: Crisis House:** Call in am to see if available space: 302-856-7524; **Northport and SJK**: call 302-856-7524 for application.

**FEES: Crisis House:** None. **Northport and SJK House:** Rent and utilities below fair-market value.

# SUSSEX COUNTY COMMUNITY DEVELOPMENT & HOUSING DIVISION

**Sussex County Administrative Offices (West Complex)**
**22215 DuPont Blvd.**
**Georgetown, DE 19947**
**302-855-7777**

**PERSON IN CHARGE:** Brad D. Whaley, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Sussex County Community Development Block Grant Program** provides annual grants to finance housing rehabilitation, community facilities, and public works improvements which serve low and moderate income in Sussex County. **Housing Preservation Grant Program** provides annual grants to finance housing rehabilitation for low and moderate income in Sussex County. .

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low to moderate income level homeowners

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

# SUSSEX COUNTY DEPARTMENT OF LIBRARIES

**P.O. Box 589**
**Georgetown, DE 19947**
**302-855-7890**
**Website: www.Sussex.lib.de.us**

**PERSON IN CHARGE:** Kathy Graybeal, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides the public with physical and virtual materials to inform, educate, and entertain. Materials include books, e-books, audio-books, CDs, DVDs, magazines, newspapers, and an array of electronic resources. One-on-one professional service for information searches – including employment and health. Age-appropriate and content-rich programs for children and adults, tax forms, tours, display cases, and outreach to nursing homes and daycare centers. Offers free access to/instruction on electronic resources/the internet and current technology to those with a library card.

**HOURS OF OPERATION:** Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.; branch hours vary

**Sussex County Public Libraries:**

- Bridgeville, 600 South Cannon Street (302-337-7401)
- Delmar, 101 North Bi-State Boulevard (302-846-9894)
- Frankford, 8 Main Street (302-732-9351)
- Georgetown, 123 West Pine Street (302-856-7958)
- Greenwood, Mill Street (302-349-5309)
- Laurel, 6 E. Fourth Street (302-875-3184)
- Lewes, 111 Adams Avenue (302-645-2733)
- Milford, 11 S. E. Front Street (302-422-8996)
- Millsboro, 203 Main Street (302-934-8743)
- Milton, 121 Union Street (302-684-8856)
- Rehoboth Beach, 226 Rehoboth Avenue (302-227-8044)
- Seaford, 600 North Market Street Ext. (302-629-2524)
- Selbyville, 11 Main & McCabe Street (302-436-8195)
- South Coastal, 43 Kent Avenue, Bethany Beach (302-539-5231)
- Bookmobile, P.O. Box 589, Georgetown (302-855-7890)

**ELIGIBILITY:** Open to all residents and property owners with proper identification; In-house use and information available to all.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service and location

# SUSSEX COUNTY HABITAT FOR HUMANITY

**206 Academy Street**
**Georgetown, DE 19947**
**302-855-1153**
**Website: www.sussexcountyhabitat.org**
**Email: info@sussexcountyhabitat.org**

**PERSON IN CHARGE:** Kevin J. Gilmore

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Builds, renovates and repairs houses for persons in need of simple, decent housing, in partnership with the homeowner candidate, civic organizations, churches, businesses, and others.

**ELIGIBILITY:** Persons/families living in substandard housing, income between 25-60% of median for county, willing to partner to help build own house and others.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Send name, address, phone, and email, if any, to P.O. Box 759, Georgetown, DE 19947 or contact office.

**FEES:** Fee for credit check; houses sold to applicants for no-interest mortgage.

# SUSSEX COUNTY OPPORTUNITY PROGRAM IN EDUCATION (S.C.O.P.E.)

**North Site:**
**P.O. Box 927**
**Bridgeville, DE**
**302-337-7501**
**Fax: 302-337-3361**

**South Site:**
**33576 Wilgus Cemetery Road**
**19933 Frankford, DE 19945**
**302-436-9085**
**Fax: 302-436-9087**

**PERSON IN CHARGE:** Barry Connors, Program Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides an environment and an opportunity in the Woodbridge School District for at-risk students to experience success, hopefully causing them to modify or change behavior in ways socially and educationally acceptable. Provides students with an academic skills program in the core subject areas of language arts, social studies, mathematics, and science. Physical education, health, art/music, life skills, and work readiness classes are also offered.

**HOURS OF OPERATION:** Mon.-Fri., 8:00 a.m.-3:30 p.m.

**ELIGIBILITY:** Students ages 12-18

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information, referral by home school.

**FEES:** None

# SUSSEX COUNTY ORTHOPEDIC PROGRAMS

**390 North Market Street Ext.**
**Seaford, DE 19973**
**302-629-4587, Ext. 1640**
Website: www.seaford.k12.de.us

**PERSON IN CHARGE:** Dr. Sharon DiGirolamo

**STATUS:** Public (Special School)

**SERVICE DESCRIPTION:** Provides individual educational plans and related services (physical therapy, speech therapy, occupational therapy), nursing services and transportation in inclusive settings.

**HOURS OF OPERATION:** 8:05 a.m.-3:05 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3-21, physically impaired and other disabilities

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Referral by the District IEP Team

**FEES:** None

## SUSSEX PREGNANCY CARE CENTER, INC.

**5 Burger King Drive**
**Georgetown, DE 19947**
**302-856-4344**
**Website: www.sussexpregnancy.com**

**PERSON IN CHARGE:** Rita Denney, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides pregnancy related services through a trained volunteer staff. Services include: pregnancy test; sonogram verification of pregnancy test; maternity and baby clothes; baby furniture; Caring Hearts Support Program with educational component; housing referral; counseling and mentoring support; and referrals to other agencies as requested, material assistance, fatherhood program, parenting and childbirth classes.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Thurs.; 24-hour helpline, Mon. – Thurs.; flexible times can be scheduled by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County and other local communities

**OBTAINING SERVICE:** Call to schedule an appointment.

**FEES:** None

# SUSSEX TECH – ADULT EDUCATION DIVISION

**P. O. Box 351**
**17099 County Seat Highway**
**Georgetown, DE 19947**
**302-856-9035**
**Website: www.SussexTechTraining.net**

**PERSON IN CHARGE:** Dr. Michael Owens, Director of Extended Learning

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a wide variety of educational and training services including James H. Groves Adult High School, GED, apprenticeship training programs in seven technical areas, plus certificate programs in computer training, medical support professions, nursing assistants, and other career building training programs, including solar/wind energy and weatherization.

**HOURS OF OPERATION:** 8:30 a.m.-9:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** Vary by service

# TELAMON CORPORATION

**26351 Patriot's Way**
**Georgetown, DE 19947**
**302-934-1642**
**Website: www.telamon.org**
**Email: drizek@telamon.org**

**PERSON IN CHARGE:** Doris Rizek, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Headstart services for low income children ages 0-5. Extended day care also provided.

**HOURS OF OPERATION:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 130% of Federal Poverty Guidelines

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Walk in or referral

**FEES:** Headstart: none; Extended day care: POC or private pay.

# TELAMON CORPORATION – DELAWARE HEAD START PROGRAMS – KENT COUNTY

**State Office**
**204 Georges Alley**
**Smyrna, DE 19977**
**302-659-5092**
**Fax: 302-659-5106**

**PERSON IN CHARGE:** Clara Martinez, Regional Coordinator for Kent County

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a comprehensive, developmentally appropriate preschool program for low income families that addresses education, health, nutrition, social service needs, and parent involvement.

**OTHER LOCATIONS:**

- Colonial Gardens, 1000 Hayes Drive, Dover 19901 (302-741-2490) Fax: (302-741-2499)
- Smyrna Head Start, 204 Georges Alley, Smyrna 19977 (302-653-5499); Fax: (302-653-3862)
- Harrington Head Start Center, 112 East Street, Harrington, DE 19952 (302-398-9196) Fax: (302-398-9252)
- White Oak Center, 195 Willis Road, Dover, DE 19901, (302-736-5933) Fax: (302-736-5932)
- Milford Head Start, 518 N. Church Street; Milford, DE 19963 (302-424-2335); Fax: (302-424-2334)

**HOURS OF OPERATION:**
**White Oak, Colonial Gardens, Smyrna Head Start and Harrington:** 8:00 a.m.-4:00 p.m., Mon.-Fri.; **Wrap around services at White Oak, Colonial Gardens Head Start, and Harrington:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income, ages 3-5

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral, walk in

**FEES:** No fees for part day programs, wrap around service fees are $100.80 weekly

# TELAMON CORPORATION – DELAWARE HEAD START PROGRAMS – SUSSEX COUNTY

**Stockley Center W-2 & W-3**
**26351 Patriots Way**
**Georgetown, DE 19947**
**302-934-1642, Ext. 1137 & 1147**

**Annex Head Start**
**308 North Railroad Avenue**
**Georgetown, DE 19947**
**302-855-0325**

**Laurel Head Start**
**30125 Discount Land Road**
**Laurel, DE 19956**
**302-875-7718**

**Laverty Lane Head Start**
**2 Laverty Lane**
**Bridgeville, DE 19933**
**302-337-2285**

**Southern Sussex Head Start**
**38229 DuPont Blvd.**
**Selbyville, DE 19975**
**302-436-5061**

**Coolsprings Head Start**
**28607 W. Meadowview Dr.**
**Milton, DE 19968**
**302-684-3234**

**Seaford Head Start**
**517 Bridgeville Highway**
**Seaford, DE 19973**
**302-629-5557**

**Lincoln Head Start**
**8609 Third Street**
**Lincoln, DE 19960**
**302-424-5120**

**Website: www.telamon.org**

**PERSON IN CHARGE:** Mary Akins, Regional Coordinator for Sussex County (302-934-1642, Ext. 1133)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Head Start, Early head Start, and ECAP services are for low income children; free meals, transportation, field trips, educational environment, health/mental health services, and disabilities services are provided.

**HOURS OF OPERATION:** 7:30 a.m.- 11:30 a.m. sessions;1:00 p.m.- 5:00 p.m. sessions; and 8:00 a.m. – 2:00 p.m. full day sessions. EHS-CCP CENTERS: 7:00 a.m. – 5:30 p.m. and EHS CENTERS: 6:30 a.m. – 6:00 p.m. full day.

**ELIGIBILITY:** Early Head Start—0-3 years; Head Start—3-5 years of age; ECAP children must be 4 years of age by August 31.

**AREA SERVED:** Bridgeville, Georgetown, Laurel, Lewes, Milford, and Seaford
(All income eligible families in Sussex County).

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral by outside agencies

**FEES:** Sliding scale

# TOURETTE ASSOCIATION OF AMERICA—DELAWARE CHAPTER

**TAA Delaware Chapter**
**112 East Kilts Lane**
**Middletown, DE 19709**
**302-547-6306**
**Website: www.tourettedelaware.org**

**PERSON IN CHARGE:** Sue Breakie, Chapter Leader

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Parent support group, speakers, lending library, children's social activities, information about Tourette Syndrome (TS), and educational advocacy.

**OTHER LOCATIONS:** Meeting places: Aldersgate United Methodist Church, Room 122, 2313 Concord Pike, Wilmington 19803; Kiddie Academy, 915 Boyds Corner Road, Middletown, DE 19709

**HOURS OF OPERATION:** Please check website for details: www.tourettedelaware.org

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide, also open to PA, MD, and NJ residents near the Delaware borders.

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

# TRIAD ADDICTION RECOVERY SERVICES

**1104 N. Adams Street**
**Wilmington, DE 19801**
**302-655-1153**
**E-mail: emilye@triadde.com**
**Website: www.triadde.com**

**PERSON IN CHARGE:** Emily B. Evans, LACMH, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information & education to the community, referral services and outpatient counseling for individuals and their family members who suffer from the effects of drug & alcohol addiction and abuse; facilities for AA, NA, Al-Anon, and Dual Recovery groups; Visit TRIAD on Facebook for additional information.

**HOURS OF OPERATION:** Please call for an appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

# UNEMPLOYMENT INSURANCE, DIVISION OF (DOL)

**P.O. Box 9950**
**Wilmington, DE 19809-0950**
**302-761-8446 (Wilmington)**
**302-368-6600 (Newark)**
**302-739-5461 (Dover)**
**302-856-5611 (Georgetown)**
**Information HOTLINE: 302-761-6576, 1-800-794-3032**
**Website: http://uidelawareworks.com**

**PERSON IN CHARGE:** Thomas H. Ellis, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Program is financed by taxes paid on employee wages by employers. Approximately 98% of wage and salaried workers are covered by this Federal-State system established by the Social Security Act.

**OTHER LOCATIONS:**
**New Castle County:**
4425 N. Market St., Fox Valley Shoppes, Wilmington 19802 (302-761-8446)
225 Corporate Blvd., Suite 108, Pencader Corporate Center, Newark 19702 (302-368-6600)

**Kent County:**
Blue Hen Corp. Center, 655 S. Bay Road, Ste. 2H; Dover, DE 19901(302-739-5461)

**Sussex County:**
20093 Office Circle, Unit 205, Georgetown 19947 (302-856-5611)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Must have sufficient earnings from covered employment; able and available for work and actively seeking work; must have been unemployed through no fault of his/her own; and must register with the State Division of Employment and Training.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Apply at nearest office or online at: https://ui.delawareworks.com

**FEES:** None

# UNITED CEREBRAL PALSY OF DELAWARE, INC

**UCP of Delaware**
**700A River Road**
**Wilmington, DE 19809**
**302-764-2400**
**Fax: 302-764-8713**
**Website: www.ucpde.org**

**UCP Center, Southern Delaware**
**3249 Midstate Road**
**Felton, DE 19943**
**302-335-5626**
**Fax: 302-335-5716**

**PERSON IN CHARGE:** William J. McCool, III, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides direct services and advocacy: inclusive summer day camps; adult respite care programs; social workers; case management; home visits; accessible housing options; coordination of funding for equipment; community education; in-home respite care.

- **Camp Manito** (New Castle County summer day camp) provides recreation, swimming, arts and crafts, and computer study for children with and without disabilities.
- **Camp Lenape** (Kent and Sussex counties summer day camp) provides recreation, swimming, nature study, and arts and crafts for children with and without disabilities.
- **Client Assistance Program (CAP):** A disabilities rights program for adults with disabilities served by their state Division of Vocational Rehabilitation and other rehabilitation programs; offers information on VR services, handles concerns from VR clients and applicants, acts as client advocate; assists people with disabilities through rehabilitation so they can become employed.
- **Respite Care:** A service of temporary relief that enables a family caregiver to take a "time out", either through its Community Living Program, Weekend Respite, or Holiday Respite programs.
- **Community Living Program:** A respite care worker visits a family once a week, once every two weeks, or once a month, for 2-4 hours per visit, to relieve the caregiver; whenever possible, the person with a disability sets up what he or she would like to do during respite time; vans equipped with wheelchair lifts are used for shopping, medical appointments, and other trips in the community; this statewide program operates with substantial funding from the Delaware Division of Services for Aging and Adults with Physical Disabilities.
- **Weekend Respite:** Weekend, overnight service held 4-10 times a year, depending on funding; serves children and adults, though mostly children currently, at the UCP Center for Southern Delaware; staffed by two trained respite workers per weekend; draws participants statewide.
- **Holiday Respite**: Provides respite services for children during the winter and spring school breaks.
- **Case Management:** Case managers can address finding services needed to live successfully in the community, i.e., needs related to home accessibility, transportation, finance, durable medical equipment, respite care, home health care or other in-home supports, housing, counseling and child care; statewide program.
- **Parents and Children Together at Tech (PACTT):** A day care program for children with and without disabilities at Sussex Technical High School, Georgetown; helps all children grow physically, socially, emotionally, and intellectually.

**OTHER LOCATIONS:**

- Client Assistance Program, 700A River Road, Wilmington, DE 19809 (302-764-6216; Fax 302-764-6218); Acting Director: Moni Edgar
- Parents and Children Together at Tech (PACTT), Sussex Technical High School, Route 9 Box 351, Georgetown 19947 (302-856-3490; Fax: 302-856-1760) Director: Kathy Moore

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with disabilities, including but not limited to Cerebral Palsy. The Client Assistance Program serves clients of the State Division of Vocational Rehabilitation, the Division for the Visually Impaired, and other vocational rehabilitation programs regardless of the type of disability.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale for camp and respite care

# UNITED STATES PROBATION OFFICE

**Suite 400**
**824 Market Street**
**Wilmington, DE 19801**
**302-252-2950**
**Fax: 573-6658**

**Mailing Address:**
**Federal Building**
**844 King Street, Unit 39**
**Wilmington, DE 19801**

**Website: www.ded.uscourts.gov/de-prob/index.htm**

**PERSON IN CHARGE:**

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides supervision of persons convicted of federal crimes as well as supervises defendants on pretrial release. Employs evidenced-based practices to reduce recidivism.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons charged with or convicted of a federal crime

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# UNITED WAY OF DELAWARE, INC.

**625 N. Orange Street, 3rd Floor**
**Wilmington, DE 19801**
**302-573-3700**
**Fax: 302-573-2420**
**E-Mail: admin@uwde.org**

**PERSON IN CHARGE:** Michelle A. Taylor, President and Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** United Way of Delaware's (UWD) mission is to maximize the community's resources to improve the quality of life for all Delawareans. UWD is implementing Live United 2015, a five-year strategy to achieve long-lasting, measurable improvements throughout the state in the areas of Education, Income and Health. UWD works collaboratively with business, labor, government, nonprofit organizations, academic groups, faith groups, community organizations, concerned citizens, and others to affect positive, long-lasting solutions.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** United Way of Delaware funds selected partner agencies. United Way of Delaware does not fund individuals.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# UNIVERSITY OF DELAWARE COOPERATIVE EXTENSION

**044 Townsend Hall**
**531 South College Avenue**
**Newark, DE 19716-2510**
**302-831-2524**
**Website: http://ag.udel.edu/extension**
**Email: snider@udel.edu**

**PERSON IN CHARGE:** Sue Snider, Ph.D.

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers non-formal education programs in nutrition and food safety.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m. (Programs conducted at other times as requested)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** None

# USDA/RURAL DEVELOPMENT

**1221 College Park Drive, Suite 200**
**Dover, DE 19904**
**302-857-3580**
**Website: www.rurdev.usda.gov/de**

**PERSON IN CHARGE:** William A. McGowan, State Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides rural housing, business, and community facility loans and grants in rural areas.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons in rural areas needing loan assistance

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Delaware customers should contact the Dover, DE office.

**FEES:** Yes

## VAL'S NEEDY FAMILY FUND, NEWARK AREA WELFARE COMMITTEE

**P.O. Box 951**
**Newark, DE 19715**
**302-690-1741**

**PERSON IN CHARGE:** Polly Sierer, President

**STATUS:** Non-profit

**SERVICE DESCRIPTION:** Food distribution, emergency assistance.

**HOURS OF OPERATION:** 1:00 p.m. - 4:00 p.m.

**ELIGIBILITY:** Verified by Hudson State Service Center.

**AREA SERVED:** Newark

**OBTAINING SERVICE:** See www.newarkareawelfare.org or contact Hudson State Service Center.

**FEES:** None

# VARIETY—THE CHILDREN'S CHARITY, DELAWARE DIVISION

**2950 Potshop Road**
**P.O. Box 609**
**Worcester, PA 19490**
**601-584-4366; Fax: 610-584-5586**
**Website: www.VARIETYPHILA.org**
**Email: INFO@VARIETYPHILA.org**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Camp and Developmental Center**, including recreation center, indoor and outdoor pools, amphitheater, greenhouse, tennis and basketball courts, and overnight cabins which provide a place for children to stay for weekend retreats or two-week activity programs; open year round. **V**ariety**@Play**, a caring group of volunteers who offer time and talents, encompasses all of Variety's special events. **After School Programs**.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves children between birth and 21 with temporary and/or permanent disabilities resulting from injury, illness, or congenital conditions.

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** Vary per program

# VETERANS AFFAIRS, DEPARTMENT OF

**1601 Kirkwood Highway**
**Wilmington, DE 19805**
**302-994-2511 or 1-800-461-8262**
**Medical Benefits: 302-633-5212 or 1-800-461-8262, Ext. 5212**
**V.A. Benefits/Claims: 1-800-827-1000;**
**Vet Center: 302-994-1660**
**Website: www.va.gov/wilmington**

**PERSON IN CHARGE:** Robin Aube-Warren, Director

**STATUS:** Public

**SERVICE DESCRIPTION: VA Medical Center:** 60-bed hospital which provides a full spectrum of acute and long-term inpatient, ambulatory care, and outpatient activities; adjoining 60-bed Nursing Home Care Unit. Provides primary, secondary, and tertiary care in medicine, neurology, psychiatry, rehabilitation medicine and surgery. Medical specialties include infectious disease, gastroenterology, pulmonary disease, cardiology, hematology/oncology, rheumatology, nephrology and dermatology. Surgical services include general surgery and subspecialties in urology, otolaryngology, ophthalmology, oral surgery, and orthopedics. Other specialty services include podiatry, optometry, audiology and speech pathology, outpatient substance abuse, hemodialysis, MRI and CT scan. **Regional Office** administers compensation, pension and educational benefits for veterans, their spouses, and dependents within the state. **Vet Center** provides counseling services: personal, marriage, family, vocational, and educational for eligible veterans. Special focus is the combat vet who is having trouble readjusting to society and may be suffering from post-traumatic stress disorder. Advocacy services include help with jobs and employment, upgrading “bad paper” discharges, information on Agent Orange and Persian Gulf issues, and any problems with various institutions or agencies. Also provides information on Department of Veteran Affairs benefits.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.; (other hours may be available)

**ELIGIBILITY:** Most services open to all honorably discharged veterans. Vet Center: Vietnam War Veterans (2/28/61-5/7/75); Vietnam era veterans (8/64-5/75); combat theater veterans who served in Korea War and World War II; Lebanon (8/25/82-2/26/84); Grenada (8/23/83-11/21/83); Panama (12/20/89-1/31/90); the Persian Gulf (8/20/90-present).

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment for healthcare services; may walk into regional office for assistance.

**FEES:** Minimal/none

# VIAL OF LIFE: NEW CASTLE COUNTY EMERGENCY MEDICAL SERVICES

**3601 N. DuPont Highway**
**New Castle, DE 19720-6815**
**302-395-8184**
**Website: www.nccde.org/ems**
**Email: ems@nccde.org**

**PERSON IN CHARGE:** Chief Lawrence E. Tan

**STATUS:** Public

**SERVICE DESCRIPTION:** Program to assist elderly residents in placing all medical information in a medicine vial which is kept in the refrigerator, and placing a recognizable magnet on the refrigerator door. Ensures that pertinent information concerning medical conditions is available during an emergency response to their residence if the patient is unable to give information. Facilitates and expedites the care of the patient by emergency medical services personnel.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information. Vial of Life kits can be delivered or mailed.

**FEES:** None

# VICTIM SERVICES: DOVER POLICE DEPARTMENT

**Turner Building**
**400 South Queen Street**
**Dover, DE 19904**
**302-736-7134**
**Website: www.doverpolice.org**

**PERSON IN CHARGE:** Diane Glenn, Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Dover Police Department's Victim Services Unit is committed to the fair, compassionate, and dignified treatment of all crime victims. The Unit provides a supportive environment in which victims and their families are provided information and can explore options available to them during this difficult time. Services provided include: crisis intervention, referrals to community based services, court case information, court accompaniment, transportation to court related cases or safe shelter, assistance with filing court related paperwork and Violent Crimes Compensation Board claims, personal and telephone follow-up and other services needed to help reduce the trauma related to the crime.

**HOURS OF OPERATION:** Administrative Services: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Crisis Intervention Services: On Call

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

# VICTIM/WITNESS ASSISTANCE PROGRAM

**Department of Justice**
**Carvel State Office Building, 7th floor**
**820 N. French Street**
**Wilmington, DE 19801**
**New Castle County: 800-870-1790; TTY 302-577-5783**
**Kent County: 800-870-1790; TTY 302-739-1545**
**Sussex County: 800-870-1790; TTY 302-856-4698**
**Website: https//attorneygeneral.delaware.gov**

**PERSON IN CHARGE:** Gary J. Taylor, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides information about case status, criminal justice system, and filing for violent crimes compensation while assisting the victim in the prosecution process through counseling referral, trial preparation, court accompaniment, and service referrals.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Victims of crime

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# VICTIM/WITNESS PROGRAM: FEDERAL

**U. S. Attorney's Office**
**1007 Orange Street, Suite 700**
**P.O. Box 2046**
**Wilmington, DE 19899-2046**
**302-573-6277; 302-573-6198**
**Website: www.usdoj.gov/usao/de**

**PERSON IN CHARGE:** Susan Alfree, Victim Witness Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Notification of case status and events, education regarding the federal criminal justice system; supportive services; referrals to community agencies; and court orientation, accompaniment, and assistance throughout the prosecution process.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Victims of Federal crimes

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

# VICTIMS' VOICES HEARD

**P.O. Box 671**
**Lewes, DE 19958**
**302-697-7005**
**Website: www.victimsvoicesheard.org**

**PERSON IN CHARGE:** Kim Book, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Victim Offender Dialogue provides victims of violent crime the opportunity to meet with the incarcerated offender. The focus is on the harm done to the victim and the offender's responsibility to repair that harm. It is voluntary and confidential for both parties.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, or call for appointment.

**FEES:** None

# VISIONQUEST HOMEQUEST

**1010 Concord Avenue Suite 100**
**Wilmington, DE 19802**
**302-661-1826**
**Website: www.vq.com**

**32 W. Loockerman Street, Apt. 202**
**Dover, DE 19904**
**302-678-1871**

**PERSON IN CHARGE:** Ken Donovan, MS, State Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Community based program providing supervision of court ordered, probation monitored youth. Includes accountability checks, curfew checks, and weekly family counseling sessions. Monitors for school attendance and helps to complete community service hours. 24 hour crisis management available.

**HOURS OF OPERATION:** Flexible as needed, 7 days per week; however, please contact Wilmington or Dover offices between 9am – 5pm for assistance.

**ELIGIBILITY:** Males and females ages 10-18 referred through the Division of Youth Rehabilitative Services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral through Division of Youth Rehabilitative Services

**FEES:** Vary by service

# VISUALLY IMPAIRED, DIVISION FOR THE (DVI/DHSS)

**DHSS Campus, Biggs Building**
**1901 N. duPont Highway**
**New Castle, DE 19720**
**302-255-9800**
**Website: http://www.dhss.delaware.gov/dhss/dvi/index.html**

**PERSON IN CHARGE:** Daniel Madrid, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** The Division for the Visually Impaired (DVI) provides vision rehabilitation services across the life span (birth-expiration). DVI has several programs to foster self-sufficiency and independence. Eligibility is determined by medical documentation performed by a licensed eye professional. Services include: **Educational Services** includes in-school tutorial and adaptive educational materials and adjustment to Visually Impaired counseling services for the child and family. **Vocational Rehabilitation (VR)** assists adults and transition aged students focused toward attaining, retaining, or maintaining employment. **Independent Living Services** provides individual and group instruction in adaptive techniques for activities of daily living (kitchen skills, low vision services, Braille, home maintenance, etc.) leading to increased self-sufficiency. **Support Services:** Includes safe travel techniques (orientation & mobility); demonstration and training of equipment (video magnifiers, Braille notes, etc.) and screen reader and screen magnification software (Assistive Technology); and the Materials Center (Braille and alternative media productions). **Business Enterprise Program** (food vending program): serves as employment for legally blind food cafeteria managers in agency-sponsored locations across the State. **Delaware Industries for the Blind**: is a production area that provides employment for visually impaired workers.

**OTHER LOCATIONS:**
Milford State Service Center, 11-13 S. W. Front St., Milford 19963 (302-424-7240)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program. Provision of some services is based on financial needs test.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact Central Intake @ 302-424-8638

**FEES:** None

# VOCATIONAL REHABILITATION, DIVISION OF (DOL)

**4425 North Market Street**
**P.O. Box 9969**
**Wilmington, DE 19809-0969**
**302-761-8275**
**Website: http://dvr.delawareworks.com**

**PERSON IN CHARGE:** Andrea Guest, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides services to prepare for and maintain employment for eligible State residents with disabilities. Specific services include evaluation and assessment, vocational counseling and guidance, physical and mental restoration, job development and placement, and follow-up.

**OTHER LOCATIONS:**
**New Castle County:**

- Pencader Corporate Center, 225 Corporate Blvd., Suite 204, Newark 19702 (302-368-6980 Voice/TTY)
- Fox Valley, 4425 N. Market St., Wilmington 19802 (302-761-8275)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-696-3180 Voice/TTY)

**Kent County:**

- Blue Hen Corporate Center, Suite 2H; S. Bay Road (302-739-5478 Voice/TTY)

**Sussex County:**

- 8 Georgetown Plaza; Georgetown 19947 (302-856-5730)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with a physical or mental disability that interferes with their ability to obtain or maintain employment, and who require vocational rehabilitation services to become employed.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call the office location nearest you for information.

**FEES:** Needs test is applied

# VOCATIONAL TECHNICAL SCHOOL DISTRICT: NEW CASTLE COUNTY

**Delcastle Technical H.S.**
**1417 Newport Road**
**Wilmington, DE 19804**
**302-995-8100**

**Hodgson Vo-Tech H.S.**
**2575 Glasgow Avenue**
**(Rt. 896 South-Glasgow)**
**Newark, DE 19702**
**302-834-0990**

**Howard High School of Technology**
**401 E. 12th Street**
**Wilmington, DE 19801**
**302-571-5400**

**St. Georges Technical H.S.**
**555 Hyetts Corner Road**
**Middletown, DE 19709**
**302-449-3360**

**District Website: www.nccvotech.com**
**Adult Education Website: nccvtadulteducation.com**

**PERSON IN CHARGE:** Dr. Victoria C. Gehrt, Superintendent

**STATUS:** Public

**SERVICE DESCRIPTION:** Public school system providing the opportunity to obtain specialized skills or technical training while earning high school diploma. Offers 40 career programs in grades 10 – 12, as well as a ninth grade exploratory program. Each school provides full-time comprehensive programs, scheduling students for both academic and career courses.

**OTHER LOCATIONS:**

- James Groves Adult High School (Adult Basic Education, and GED), 1703 School Lane, Wilmington 19808 (302-683-3642)
- Adult Apprenticeship and Technical Training, 1703 School Lane, Wilmington 19808 (302-683-3652)
- Delaware Skills Center, 500 Ships Landing Way, New Castle, DE 19720 (302-654-5392)

**HOURS OF OPERATION:** 7:30 a.m.–3:30 p.m., Mon.–Fri. (high school); 6:00 p.m.–10:00 p.m., Mon.–Thurs. (adult classes)

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None for high schools. Others vary by program.

# VOLUNTEER DELAWARE 50+: NEW CASTLE COUNTY (DSSC/DHSS)

**Charles H. Debnam Building**
**1901 North Dupont Highway**
**New Castle, DE 19720**
**302-515-3020**
**Fax: 302-515-3021**
**Email: ann.gorin@state.de.us**

**PERSON IN CHARGE:** Norma Testa, Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Invites people 50+ to explore volunteer opportunities that address community needs. Volunteers are utilized by matching their personal interests, skills, and life-long experiences with volunteer opportunities. Providers each volunteer with on-going support, including supplemental accidental and liability insurance, and recognition.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call 302-515-3020 for information

**FEES:** None

# VOLUNTEER DELAWARE 50+: SUSSEX COUNTY (DSSC/DHSS)

**546 South Bedford Street**
**Georgetown, DE 19947**
**302-515-3020**
**Fax: 302-856-3021**
**Email: ann.gorrin@state.de.us**

**PERSON IN CHARGE:** Ann Gorrin, Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Invites people 50+ to explore volunteer opportunities that address community needs. Volunteers are utilized by matching their personal interests, skills, and life-long experiences with volunteer opportunities. Provides each volunteer with on-going support, including supplemental accidental and liability insurance, and recognition.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call 302-515-3020 for information
Fax 302-515-3021 for information or
Email: ann.gorrin@state.de.us

**FEES:** None

## VSA DELAWARE

**Arts Center/Gallery, Delaware State University**
**1200 North Dupont Highway**
**Dover, DE 19901**
**302-857-6699**
**Website: www.VSADelaware.org**
**Email: Jennifer@VSADelaware.org**

**PERSON IN CHARGE:** Jennifer Gunther, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides artistic opportunities for individuals with disabilities, primarily through site specific artist-in-residencies.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves individuals with disabilities and inclusion settings.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

# WALKIN MEDICAL CARE: BAYHEALTH MEDICAL CENTER

**301 Jefferson Avenue**
**Milford, DE 19963**
**302-430-5705**
**Website: http://www.bayhealth.org/about/other.sp#walk**

**PERSON IN CHARGE:** Terry Murphy, CEO/President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Treatment for minor illness and injuries. No appointment needed.

**HOURS OF OPERATION:** 12:00 p.m.-7:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** Vary by service

# WAYFARERS HOUSE, INC.

**107 Delaware Avenue**
**Elkton, MD 21921**
**410-398-4381**
**Website: www.meetingground.org**
**Email: gladys@meetingground.org**

**PERSON IN CHARGE:** Gladys Lacey, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Shelter for homeless women and children. Supportive community life; referral to appropriate agencies/services; clothing, furniture, household items and meals provided for residences only.

**HOURS OF OPERATION:** Intake: 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Homeless women and children

**AREA SERVED:** Delaware and Maryland

**OBTAINING SERVICE:** Call for information. Referrals.

**FEES:** None for first 30 days

# WELL SPOUSE ASSOCIATION

**63 West Main Street, Suite H**
**Freehold, NJ 07728**
**1-800-838-0879**
**Website: www.wellspouse.org**
**Email: info@wellspouse.org**

**PERSON IN CHARGE:** Debbi Hawke, Delaware Support

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides emotional support to, raises consciousness about, and advocates for spouses/ partners of the chronically ill and/or disabled. Also works to educate professionals and public about the needs of spousal caregivers and their families.

**OTHER LOCATION:** Local support group meetings held at Churchman's Village on Route 4 (near Christiana Hospital) 1st Wed. of month, 7:00 p.m. Call Debbi at 302-994-6606.

**ELIGIBILITY:** Must be spousal caregiver (husband, wife, partner)

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call 800-838-0879 for information, email: info@wellspouse.org or website: www.wellspouse.org

**FEES:** Membership fees.

# WEST CENTER CITY ADULT CENTER, INC.

**501 North Madison Street**
**Wilmington, DE 19801**
**302-658-5332**
**Email: westcentercity@comcast.net**

**PERSON IN CHARGE:** Tracy I. Skinner, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers physical fitness programs, economic security-employment programs, health programs, counseling and support services programs, educational programs, transportation program, and nutritional programs.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

# WEST END NEIGHBORHOOD HOUSE, INC.

**710 N. Lincoln Street**
**Wilmington, DE 19805**
**302-658-4171**

**PERSON IN CHARGE:** Paul F. Calistro, Jr., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers the following programs and services: after-school child care, summer camp, youth services programs, WIC, emergency food closet, security deposit loan program, housing and utility/crisis alleviation, tutoring, seven Wilmington Head Start classrooms, young adult basic education and life skills, case management services, rental facilities for community groups, advocacy for neighborhood issues and needs, development of affordable housing, housing and financial counseling, transitional living post foster care, sports and athletics, employment and training, GED preparation classes and testing.

**HOURS OF OPERATION:** Program service hours: 7:00 a.m.-9:00 p.m., Mon.-Fri.; 10:00 a.m.-2:00 p.m., Sat.; Business office hours: 8:00 a.m.- 4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County; $tand By Me Financial Empowerment and Security Deposit Loan Program Statewide

**OBTAINING SERVICE:** In order to be better served, call ahead for information. Some programs require appointment or enrollment.

**FEES:** Varies by program

# WESTON ADULT DAY CARE CENTER

**One Bassett Avenue**
**New Castle, DE 19720**
**302-328-6425 Phone**
**302-328-6422 Fax**
**Email: westonseniorcenter.com**

**PERSON IN CHARGE:** Vicki K. Sheraton, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Active adult day care facility offering daytime assistance and/or supervision to those exiting rehab center or hospitals, living with Alzheimer's or other forms of dementia, challenged with physical disabilities and/ or those who cannot be left alone. Full-day program includes nutrition program (snacks and full noontime meals). Daytime respite care is available.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 18 years and above

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information and/or appointment, referral by agency

**FEES:** $55.00 day/$250.00 week full-day
$35.00 day/$150.00 week half-day

# WESTON COMMUNITY AND SENIOR CENTER, INC., HOWARD J.

**One Bassett Avenue, Manor Park**
**New Castle, DE 19720**
**Senior Center: 302-328-6626**
**Community Center: 302-328-6094**

**PERSON IN CHARGE:** Sandra Krett, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Active senior center offering a nutrition program (continental breakfast at 9 a.m. and full noontime meal) available Monday through Friday. The center offers a great variety of activities including art class, billiards, bingo, cards, ceramics, crafts, dance class, shuffleboard, and much more. Health seminars are offered monthly and health screenings include blood pressure screening, flu shots, and mammograms. Information and referral services include defensive driving, and tax assistance. The center sponsors a great variety of day trips and extended tours. Transportation is available (call for route information).

**HOURS OF OPERATION:** 9:00 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Lunch

# WESTON SENIOR LIVING CENTER AT HIGHFIELD

**4800 Lancaster Pike**
**Wilmington, DE 19807**
**302-994-4434**
**Website: www.westonslc.org**

**PERSON IN CHARGE:** Tina Larose, NHA, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Community of 54 rest/residential beds and 25 skilled nursing beds. Also 20 private cottages for independent living. Offers several levels of life style accommodations and various amenities depending on the needs of the resident. Rehab, short-term, Medicare and Medicaid and respite.

**HOURS OF OPERATION:** Administrative Office: 9:00 a.m. – 5:00 p.m., Mon.-Fri.; Residential Care: 24/7.

**ELIGIBILITY:** Minimum age is 55 years.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Schedule

# WESTSIDE FAMILY HEALTHCARE

**Administrative Office:**
**300 Water Street, Suite 200**
**Wilmington, DE 19801**
**302-656-8292**
**Fax: 656-9882**
**Website: www.westsidehealth.org**

**PERSON IN CHARGE:** Lolita A. Lopez, President & CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Westside Family Healthcare is a Federally Qualified Health Center providing comprehensive and quality family medical, pediatric, prenatal, dental and behavioral healthcare services. Westside provides support services to patients that include language translation, nutrition counseling, chronic disease case management, prenatal case management, podiatry care, 24/7 Physician-on-all, and enrollment assistance in the Health Insurance Marketplace, Medicaid, and Medicare. Westside also has a mobile health program that serves Migrant and Seasonal Farmworkers in Kent and Western Sussex Counties by providing primary care through a mobile health unit.

**OTHER LOCATIONS:**
**Health Center Offices:**

- Bear/New Castle: 404 Fox Hunt Drive, Bear 19701 (302-836-2864)
- Dover: 1020 Forrest Avenue, Dover, DE 19904 (302-678-4622)
- Middletown: 306 East Main Street, Middletown 19709 (302-378-4489)
- Newark: 27 Marrows Road, Newark 19713 (302-455-0900)
- Northeast: 908-B East 16th Street, Wilmington 19802 (302-575-1414)
- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-8522)

**Dental Office:**

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-5822)
- Dover: 1020 Forrest Avenue, Dover 19904 (302-678-8522)

**HOURS OF OPERATION:**

- **Administrative Office, Wilmington and New Castle:** 8:00 a.m.-5:00 p.m., Mon.-Fri.
- **Health Center, Bear/New Castle:** 8:00 a.m.-9:00 p.m., Mon.; 8:00 a.m.–5:00 p.m., Tues.; 8:00 a.m.-12:00 p.m., 5:00 p.m.– 9:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.
- **Health Center, Dover:** 8:00 a.m.-7:00 p.m., Mon.; 8:00 a.m.-5:00 p.m., Tues.; 8:00 a.m. -7:00 p.m., Wed.; 8:00 a.m.–12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.
- **Health Center, Middletown:** 8:00 a.m.-5:00 p.m., Mon.; 8:00 a.m.-9:00 p.m., Tues.; 8:00 a.m.-5:00 p.m., Wed.; 8:00 a.m. – 12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.
- **Health Center, Newark:** 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.–12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.
- **Health Center, Northeast Wilmington:** 8:00 a.m.-9:00 p.m., Mon. & Wed.; 8:00 a.m.–5:00 p.m., Tues.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.–5:00 p.m. Fri.
- **Health Center, Wilmington:** 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.–12:00 p.m. and 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-9:00 p.m., Fri.; 8:00 a.m.–1:00 p.m. Sat.
- **Dental Office, Wilmington:** 8:00 a.m.-9:00 p.m., Mon.; 8:00 a.m.–5:00 p.m., Tues.; 8:00 a.m.-5:00 p.m., Wed.; 8:00 a.m.- 1:00 p.m., Thurs.; 8:00 a.m.–5:00 p.m., Fri.; 8:00 a.m.-12:00 p.m., 2nd/4th Sat.
- **Dental Office, Dover:** 10:00 a.m.-7:00 p.m., Mon.; 8:00 a.m.–5:00 p.m., Tues.; 8:00 a.m.-5:00 p.m., Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.–5:00 p.m., Fri.

**ELIGIBILITY:** Individuals of all ages in need of family medical care, dental care, prenatal, and support services.

**AREA SERVED:** New Castle County; Kent County

**OBTAINING SERVICE:** Please call Westside Family Healthcare's scheduling line for an appointment – New Castle County: 302-224-6800; or Kent & Sussex County: 302-678-4622.

**FEES:** Westside Family Healthcare accepts most private insurance plans, Medicaid, and Medicare. For individuals who are uninsured, Westside offers a sliding fee scale based on household income.

# WILLIAMS (JAMES W.) STATE SERVICE CENTER (DSSC/DHSS)

**805 River Road**
**P.O. Box 1401**
**Dover, DE 19901**
**Voice and TTY: 302-739-5301**

**PERSON IN CHARGE:** Janet Burke, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Center provides housing for state and private agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid and Purchase of Care; **Division of Public Health** – Healthy Families of America (HFA), Social Workers and DPH field nurses; Well Child Clinic, Eye Clinic for Children, STD Clinic, Dental Clinic, WIC Program, Nursing Unit, TB Clinic, Nutrition Counseling, AIDS counseling and testing, and HIV case management; **Division of Substance Abuse and Mental Health –** PROMISE care management**; Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Foster Grandparent Program, and the Office of Volunteerism; **Division of Medicaid and Medical Assistance**; and DSCYF, Division of Prevention and Behavioral Health Services.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.; 7:30 a.m.-7:00 p.m., Wed.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

# WILMINGTON HEAD START, INC.

**Community Services Building**
**100 West Tenth Street, Suite 1016**
**Wilmington, DE 19801**
**302-421-3620**

**PERSON IN CHARGE:** Deborah Thomas, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Preschool educational program, breakfast and lunch provided. Age appropriate classrooms. Curriculum-based program. Computers in every classroom. Developmental health and dental screenings. Bi-lingual classrooms. Parent involvement opportunities. Services to children with disabilities.

**OTHER LOCATIONS:**

- Leslie Johnson Center, 2401 Northeast Blvd., Wilmington 19802 (302-762-8038)
- West End Center, 1725 W. 8th St., Wilmington 19805 (302-656-4686)
- Wilmington Head Start, West 3rd Street Center, 1021 West 3rd St., Wilmington 19805 (302-691-3764 X12)

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3 and 4; 90% of parents must meet federal poverty guidelines.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** None

# WILMINGTON HOUSING AUTHORITY

**400 N. Walnut Street**
**Wilmington, DE 19801**
**302-429-6701**

**PERSON IN CHARGE:** Karen A. Spellman, Acting Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides subsidized housing for low to moderate income eligible elderly and non-elderly families and single individuals.

**OTHER LOCATIONS:**

**Section 8 Office:** 400 N. Walnut Street (302-429-6700)

**Public Housing Leasing Office**: 1800 N. Broom Street (302-429-0954)

**High Rise Developments:**

- Baynard Apartments, 309 W. 18th St. (302-429-6787)
- Compton Towers, 325 E. 5th St. (302-429-6770)
- Crestview Apartments, 2700 N. Market St. (302-761-4329)
- Herlihy Apartments, 320 E. 5th St. (302-429-6776)

**Family Developments:**

- Northeast, 1312-1314 E. 24th St. (302-762-6696)
- Scattered Sites, 1800 N. Broom Street (302-429-0954)
- Southbridge, D and Buttonwood Sts. (302-429-6765)

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income families and single individuals meeting income and selection criteria

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** No

# WILMINGTON POLICE VICTIM SERVICES

**Public Safety Building**
**300 N. Walnut Street**
**Wilmington, DE 19801**

**Victim Services Coordinator: 302-576-3622**
**Victim Services Specialist: 302-576-3975**
**Bilingual Victims Case Coordinator: 302-576-3665**
**Domestic Violence Coordinator: 302-576-3648**
**Youth Victim Advocate: 302-576-3652**

**Email: victimservices@WilmingtonDE.gov**

**PERSON IN CHARGE:** Stephanie Hamilton, Victim Services Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Major goals: Comfort and reassure victims of crimes that take place in the city of Wilmington; educate crime victims on the workings and limitations of the criminal justice system; coach victims in obtaining remedies, particularly in domestic abuse; help with application for victims compensation and referral to community based social services. Services are offered by telephone, in home visits, and in court accompaniment. Intent is to help in ways that can come best from police-based advocates. Works with victims of crimes against the person, whether domestic-related or involving strangers. Services include support, crisis counseling, information and referrals to victims. This can include victims of shootings, assaults, homicide and domestic and sexual violence. A large part of the Units work is offering victims information on the phone, criminal justices system and in filing for help with certain crime-related expenses.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Appointments available for other times.

**ELIGIBILITY:** Victims of crimes and their families.

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Walk in, call for information, referral (most referrals from Wilmington Police Department).

**FEES:** None

# WILMINGTON SENIOR CENTER

**1901 Market Street**
**Wilmington, DE 19802**
**302-651-3400**
**Website: www.wilmingtonseniorcenter.org**

**PERSON IN CHARGE:** Susan R. Getman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves older adults by providing activities (cultural, recreational, and social) especially designed for the interests and needs of the aging; fitness classes; support groups; lunch program; housing; Grandparent Resource Center; Caregiver Resource Center; and financial coaching and education. Christiana Care medical office on site.

**HOURS OF OPERATION: Senior Center:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over. Some programs vary.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Membership dues, some class fees. Contributions are welcome for other services.

# WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL NUTRITION PROGRAM (WIC) (DPH/DHSS)

**Blue Hen Corporate Center**
**Suite 1C**
**655 Bay Road**
**Dover, DE 19901**
**302-741-2900**
**1-800-222-2189**

**PERSON IN CHARGE:** Joanne White, RD, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides supplemental food and nutrition education to low income pregnant and breastfeeding women, and children up to age 5 who meet nutritional needs criteria.

**LOCATIONS:**

**New Castle County:**

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7540)

**Kent and Sussex Counties:**

- Milford Riverwalk, 253 NE Front St., Milford 19963 (302-424-7220)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (limited evening clinics)

**ELIGIBILITY:** Must have a nutritional risk and meet income guidelines.

**AREA SERVED:** Statewide

**FEES:** None

# YMCA OF DELAWARE

**Association Office**
**100 West Tenth Street, Suite 1100**
**Wilmington, DE 19801**
**302-571-6908**
**Website: www.ymcade.org**

**PERSON IN CHARGE:** Deborah Bagatta-Bowles, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreation; physical fitness and health education; camping (resident and day camp); social group service; child care; swimming; athletics; informal education classes; family communications; values programs; leadership and development groups; drug abuse counseling; clubs and groups; adult and youth employment services. Provides housing at Central for males only. Mission is to develop and practice the principles of love; caring; inclusiveness; justice; peace; and to enrich the emotional, physical, and social lives of individuals, families, and community.

**FACILITY LOCATIONS**:

- Bear-Glasgow YMCA-Bear, 351 George Williams Way, Newark 19702 (302-836-9622)
- Brandywine YMCA-Talleyville, 3 Mt. Lebanon Rd., Wilmington 19803 (302-478-9622)
- Central YMCA-Wilmington, 501 W. 11th St., Wilmington 19801 (302-254-9622)
- Central Delaware YMCA-Dover, 1137 S. State St., Dover 19901 (302-346-9622)
- Sussex Family YMCA-Rehoboth Beach, 105 Church St., Rehoboth 19971 (302-296-9622)
- Walnut St. YMCA-Wilmington, 1000A N. Walnut St., Wilmington 19801 (302-472-9622)
- Western Family YMCA, 2600 Kirkwood Hwy., Newark, 19711 (302-709-9622)
- Tockwogh Camp & Conference Center, 24370 Still Pond Neck Rd., Worton, MD 21678 (800-331-2267)

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Open (Males only for housing residence.)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk-in

**FEES:** Yes, Scholarships available.

# YMCA RESOURCE CENTER OF DELAWARE

**1000 North Walnut Street**
**Wilmington, DE 19801**
**302-472-9622**
**Fax: 302-571-6949**
**Website: www.ymcade.org**

**PERSON IN CHARGE:** Lee Bunting, Senior Executive Director, Downtown YMCA

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides speakers, conferences, workshops, and training programs (through schools, agencies, and community centers) for children, youths, and adults in substance abuse prevention, conflict resolution, and peer mediation. Telephone information to answer questions about alcohol and other drugs or to provide referrals to treatment providers. Youth leadership development programs emphasizing social action and public speaking (Youth in Government, Black Achievers); Special recreation and social programs for minimally handicapped young adults (Brandywine Social Club); the Back on Track Program for youth who have been adjudicated and referred to DYRS for probation. Other grant funded programs vary over time.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

# YOUTH REHABILITATIVE SERVICES, DIVISION OF (DSCYF)

**1825 Faulkland Road**
**Wilmington, DE 19805**
**302-633-2620**
**Website: www.state.de.us/kids/yrs**

**PERSON IN CHARGE:** Nancy Dietz, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers state juvenile justice services including alternatives to detention; detention; secure care; and community services for probation and aftercare including probation supervision with services to match youths' assessed needs, family engagement, coordination with schools, referrals to community agencies, and other support services.

**LOCATIONS:**
**Institutions:**

- New Castle County Detention Center, 963 Centre Rd., Wilmington 19805 (302-633-3100)
- Level 4 & 5 Cottages, 1825 Faulkland Rd., Wilmington 19805 (302-633-2625)
- Ferris School, 959 Centre Rd., Wilmington 19805 (302-993-3800)
- Stevenson House, P.O. Box 278, Rt. 113, Milford 19963 (302-424-8100)

**Probation Offices:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5778)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-1734)
- NC County Probation, 119 Lower Beech Street, Wilmington 19805 (302-577-6011)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7508)
- Rosehill Community Center, 19 Lambson Lane, New Castle 19720 (302-577-7834)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5664)
- Kent County Family Court, 400 Court St., Dover 19901 (302-739-5381)
- K/S County Probation, Milford State Service Center, 113 Church St., Milford 19963 (302-422-1556)
- Boys and Girls Club West Sussex, 310 Virginia Ave., Seaford 19973 (302-628-2071)
- New Castle County Family Court, 500 N. King Street, Suite 850 (LL2), Wilmington 19801 (302-255-0481)
- Laurel State Service Center, 440 N. Poplar Street, Laurel 19956
- Barratt Bldg., 821 Silver Lake Blvd., Suite 101, Dover 19904 (302-739-5381)

**Liaison Offices:**

- Sussex County Family Court, 22 The Circle, Georgetown 19947 (302-856-5894)
- New Castle County Family Court, 500 King Street, Suite 700 (LL1), Wilmington 19801

**Detention Case Management:**

- New Castle County Detention Center, 935 Centre Road, Wilmington 19805 (302-633-3100)
- Stevenson House, 750 N. DuPont Hwy., Milford 19963 (302-424-8100)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Family Court referral only.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Court commitment

**FEES:** None

# YWCA DELAWARE

**Administrative Headquarters:**
**100 West Tenth Street, Suite 515**
**Wilmington, DE 19801**
**800-773-8570 & 302-273-1300 ext. 801**
**Fax: 302-224-4060**
**Website: www.ywcade.org and SARC : www.ywcade.org/SARC**
**Email: emccourt@ywcade.org**

**PERSON IN CHARGE:** Stephanie L. Staats, Chief Executive Officer
**PERSON IN CHARGE:** Elizabeth McCourt, Chief Executive Officer (SARC)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** YWCA Delaware is a leading advocate for women, providing housing, violence prevention, economic empowerment, racial justice and youth programming. Our goals are to advance equal opportunity for women; women's self-sufficiency and family stability; and social and racial justice. We empower women politically, financially, and socially, while fostering the confidence and "can-do attitude" needed to eliminate barriers and overcome life's obstacles. Sexual Assault Response Center or (SARC) provides 24/7crisis intervention/suicide prevention/supportive counseling/information & referral and 24/7 hospital/police accompaniment; individual & group counseling; aftercare services; prevention education presentations and resource center.

**FACILITY LOCATIONS:**

- Wilmington Center: 233 King St., Wilmington 19801 - residential programs (302-658-7161)
- Home-Life Management: 709 Madison Street, Wilmington 19801 (302-658-7110)
- SARC Location:153 E. Chestnut Hill Rd., Suite 102, Newark 19713 (800-773-8570)
- Virtual Office, PO Box 546, Georgetown 19947

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend hours vary)

**ELIGIBILITY:** Open to the public; SARC primary and secondary victims are ages 12 and up

**AREA SERVED:** Primarily New Castle County; some programs are statewide.

**OBTAINING SERVICE:** Call, write, or walk in

**FEES:** Most services are free. Sliding scale fee for some programs such as housing. Varying fees for other programs. No fees for SARC Services.

# YWCA DELAWARE DOMESTIC VIOLENCE SERVICES

**Home Life Management Center**
**709 N. Madison Street**
**Wilmington, DE 19801**
**302-658-7110**
**Fax: 302-658-7549**
**Website: www.ywcade.org**

**PERSON IN CHARGE:** Clytia Royster, Family Support & Domestic Violence Services, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers residential and community case management and counseling: one-on-one counseling for women and children; comprehensive case management and referral services for women and their families; helping survivors become both financially and emotionally independent. Offers support groups for domestic violence victims/survivors. Also offers case management and counseling for men, women, and children who are primary and secondary survivors of violent crimes.

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Women and children who are survivors of domestic violence, and men, women, and children who are victims of violent crimes.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information: 302-658-7110

**FEES:** None for Emergency Services

# ZION EARLY EDUCATION CENTER

**Zion Lutheran Church**
**2101 Lancaster Avenue**
**Wilmington, DE 19805**
**302-655-7874**
**Fax: 302-658-2335**
**Website: www.zionearlyeducationcenter.com**
**Email: zion_eec@comcast.net**

**PERSON IN CHARGE:** Saralee Hawk, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Zion Early Education Center offers a sound early educational foundation in a loving, Christian atmosphere. Daily preschool sessions for two, three, and four-year-olds. Full day Kindergarten program. Optional extended care with convenient pick-up times (7:30 a.m. to 5:30 p.m.). Gym and Spanish programs for all. School is fully licensed by the Office of Child Care Licensing and accredited by the Nursery Kindergarten Association of Delaware.

**HOURS OF OPERATION:** September-June: School open 7:30 a.m.-5:30 p.m. All Year Office: 8:30 a.m.-12:00 p.m.

**ELIGIBILITY:** 2, 3, 4, and 5-year-olds

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** Fee schedule