Install Instructions for Citrix XenApp Client v12.1.44

Downloading the client

XenApp is the new name for Citrix products. This is a marketing change and does not affect functionality. Download the XenApp client using the following link:

http://www.dhss.delaware.gov/dhss/dms/irm/files/CitrixOnlinePluginWeb_v12.1.44.exe

Pay attention to exactly where you save the downloaded file so you can find it again to perform the installation.



Installing the Citrix Client

You may get a warning when running the install file. If so, select Run.

Open File - Security Warning			
Do you want to run this file?			
	Name: <u>CitrixOnlinePluginWeb.exe</u>		
	Publisher: Citrix Systems, Inc.		
	Type: Application		
	From: C:\Documents and Settings\jeffrey.kontur\Desktop		
	<u>R</u> un Cancel		
✓ Always ask before opening this file			
1	While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. <u>What's the risk?</u>		

Installation will begin.

Citrix online plug-in installation	×
Installing	
(*********	
	Cancel

This is a self-running installation for both fresh and upgrade installations so no options should be required.

Citrix o	nline plug-in installation 🛛 🔀
•	Installation completed successfully.
	ОК

(Note: the online version of the XenApp plug-in, as outlined in these instructions, covers more than 90% of CSG users. If you are one of the exceptions who has icons for Citrix applications on your local desktop, you will need different instructions and a different version of the Citrix client. In that case, contact the DHSS Help Desk at 302-255-9150 for assistance.)