

SKILLED HOME HEALTH NURSING WORKGROUP

QUARTERLY REPORT

OCTOBER 12, 2021

QUARTER 3 ACTIVITIES

- Received updates on the PDN Workforce Capacity Study.
- Received updates on the Family Satisfaction Survey.
- Finalized the Welcome and What to Expect letters.
- Ongoing discussion regarding changes to the PDN Policy Manual.
- Endorsed care coordination standards of practice for children with medical complexity.
- Met on a monthly basis.

KEY ISSUES TO NOTE

- PDN Workforce Capacity Study is nearing completion.
- Family Satisfaction Survey results are expected in early-mid October.
- Care coordination standards of practice endorsed by Workgroup and presented to CMCAC.

UPCOMING ACTIVITIES

- Discuss findings of the Family Satisfaction Survey and how the results can influence changes in policy/practice.
- Review initial findings of the PDN Workforce Capacity Study and discuss how the results can be used to influence changes in policy/practice.
- Upcoming meetings:
 - November 2, 2021
 - December 7, 2021

2021 Q1

- Updated 2021 work plan
- Developed strategy to implement 2021 priorities
- Finalized 2020 Year End Report
- Distributed Family Satisfaction Survey
- Developed PDN Workforce Capacity Study

2021 Q2

- Continued progress on Family Satisfaction Survey and PDN Workforce Capacity Study
- Supported kickoff of the DME/Supplies Workgroup
- Continued work with MCOs to finalize Welcome and What to Expect letters

2021 Q3

- Endorsement of care coordination standards of practice

2021 Q4

- Develop and implement recommendations stemming from PDN Workforce Capacity Study and Family Satisfaction Survey

