

Please Print or Type on this Form. THIS REPORT IS AN GENERAL INCIDENT DEATH (DHSS Death reporting form will also need to be completed) Send all Incident and Death reports to complaintandincidentreporting@delaware.gov									
Section 1: Location of Event									
Residential Non-residential IMD ACT Team ICM Team CRISP Outpatient PHP Group Home Other:									
Provider (s) Name:									
Provider (s) Address:									
Provider (s) Pho									
Location of Inci	dent:								
Date and Appro	ximate Time o	of Incident:							
	1			erson(s) Involved		1			
Check One:	Refer As:	Last name	First	name	Alleged	Alleged	Involved	Witness	Injury
Client Staff					Offender	Victim			
	Person 1								
	Person 2								
Image: Person 3 Section 3: Client's Information									
Name of Client (s): Client (s)Complete Address:									
Client (s) Phone Number:									
Gender:	Race/Ethnicity:								
Gender: DOB: Race/Ethnicity: Diagnosis (if known): DOB: Race/Ethnicity:									
Medical Conditions (if known):									
Date of Admission: Date of Discharge (if applicable):									



Section 4: Nature Critical Incident (check all that apply)						
An Incident of Abuse, Neglect, Mistreatment, Financial Exploitation and/ or Significant Injuries That Requires Reporting and Investigative Processes.						
Adverse Events (Long Term Care Reporting Required)						
Physical Abuse:	Emotional Abuse:	Neglect: includes but	Mistreatment:	Financial Exploitation:	Significant Injury: includes but not limited	
includes but not	includes but not	not limited to	includes but not	includes but not	to	
limited to	limited to		limited to	limited to		
Striking or	└─Ridiculing or	Lack of attention to	Inappropriate use or	└──Theft of money or	One that is life threatening.	
Hitting	demeaning	physical needs	Careless monitoring	property	One that causes severe disfigurement.	
└──Shoving or	└──Making derogatory	└──Failure to report	of medication.	Use of client's money	One that causes impairment of body	
Slapping	remarks about a client.	health problems.	□ Inappropriate use of	without client's	organs	
Kicking	Cursing directed	└─Failure to carry out a	Isolation.	permission	One that causes emotional distress	
Pinching	towards a client	prescribed treatment	Inappropriate use of	Mishandling clients'	Where outcomes can be measured.	
Hair Pulling	☐ Threatening to	plan.	chemical restraints.	money or property	An injury that causes Need for ER TX.	
Use of an object	inflict physical or	Putting a client at risk	Providing care that is	Providing favors in	All unexpected or unanticipated	
Sexual Contact	emotional harm on a client or themselves	by allowing unsafe choices	not discussed with client	exchange for money, work or sexual favors.	Deaths. Events that involve harm or risk of harm	
Smashing things	Ignoring a client in	Failure to maintain 1:1		\square Failure to notify	Falls w Injury	
Use of restraint or	need of help	or 2:1		authorities when		
seclusion	Name Calling	Failure to monitor in		others take advantage		
Use of		restraints				
restraint/ seclusion	actions or speaking	Failure to adhere to		victimization		
Restrictive	in ways which are	CMS/ TJC standards for				
Interventions	frightening	restraints				
	0 0	Any act that will cause				
		delay in TX. Or delay in				
		referring to ER				
		Failure to follow				
		safety procedures				
└	└└ Other:	└── Other:	└─Other:	Uother:	Other:	



Section 5: Nature of General Incident							
Medication Error: includes Hospitalization		on	Emergency Department	Other	Incident Cause		
but not limited to					Provider Response		
Wrong Medication Medical Hospitalization Wrong Dose Psychiatric Hospitalization Wrong Time Other Omission and Missed Dose Name of Hospital: Wrong Route Vrong Count for Controlled Drugs Threatened Health & Safety Refusal of meds Theft of Meds Other Other		Discharged to Home Admitted to Hospital Name of Hospital:	Other reasons for General Incident (Describe Below)	 Non-adherence to meds or treatment Lack of supervision Lack of Knowledge Resource Utilization Issue Inadequate Supports Expected course of Disease Other Please Explain: 			
Section 6: Nature of Death (Check all that apply above) When applicable PM 65 will need to be completed along with Death reporting form.							
Anticipated Unanticipated Accident Suicide Homicide Undetermined Natural Other							
Describe what happ	oened in detail,	including any ev	Section 7: Incident De ent leading up to or result	scription ing from the incident (Attach addi	itional information if needed)		
Print Name and Title: Signature:				Date:	Time:		



Section 7: Notifications							
Who:	By	Whom:	Date/Time:				
Family Notified 🛛 Yes 🗌 N	lo						
Physician Notified:							
Program Director/Supervisor Not	tified:						
Law Enforcement notified (if app	olicable):						
Section 8: Immediate Action(s) Taken							
Seen by MD Seen at ER	Called Crisis	Called 911/Emergency Services	Called Adult Protective Services				
Section 9: DSAMH USE ONLY							
Received by DSAMH Quality Assurance and Risk Management Unit:							
Name: Date/Time:							
DSAMH Forwarded to:	Name	Date	Time				
DSAMH Executive Director:							
DSAM Medical Director:							
DSAMH Director Community							
MH and Addiction Services:							
DSAMH Provider Relations:							