Delaware Office of Animal Welfare
Animal Shelter Inspection Report

Facility Name: BVSPCA Georgetown Campus
Street Address: 22918 Dupont Blvd, Georgetown DE 19947
Phone: 302-855-0361

Date of Inspection: 2/14/18  Start: 11:40 a.m.  Completed: 1:10 p.m.
Name of Inspecting Official: Dr. Stoltzfus; Cpt. Stratton

Type of Inspection: □ Routine  □ Re-Inspection  □ Complaint #: 2017-001
Inspection Results: ✔ Satisfactory  □ Unsatisfactory  □ Conditional
This inspection is based on 16 DE Admin. Code 4501 promulgated under the authority of 16 Del. C. §3008 F.

<table>
<thead>
<tr>
<th>AREA TO BE INSPECTED</th>
<th>REGS</th>
<th>C</th>
<th>NC</th>
<th>N/A</th>
<th>COMMENTS</th>
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<tbody>
<tr>
<td>Facilities – 11 Del. C. §1325</td>
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<tr>
<td>a. Proper Shelter</td>
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<td>b. Food and Water</td>
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<td>c. Sanitary Conditions</td>
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<tr>
<td>Shelter Care and Treatment – 16 Del. C. §3002 F</td>
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<tr>
<td>a. Disease control and health care program by a veterinarian: Dr.</td>
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<tr>
<td>b. Written veterinary protocols</td>
<td>8.1</td>
<td>✔</td>
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<tr>
<td>c. Vaccinations</td>
<td>8.2-3</td>
<td>✔</td>
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<tr>
<td>d. Examination within 72 hours</td>
<td>8.4</td>
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<td>e. Veterinary care/medical treatment provided</td>
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<td>f. Designated treatment and isolation and/or quarantine areas</td>
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<td>Animal Adoption, Recovery, and Rehabilitation– 16 Del. C. §3003F</td>
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<tr>
<td>a. Business hours</td>
<td>9.2</td>
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<td>b. 72 hour stray holding period</td>
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<td>c. Animal recovery procedures</td>
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<tr>
<td>1. Checking for identification on strays</td>
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<td>2. Lost/found lists; post on website</td>
<td>9.1</td>
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<td>3. Five-day recovery period implemented</td>
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<td>d. Maintains and utilizes rescue registry</td>
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<td>e. Health certifications on imported animals</td>
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<td>Euthanasia in Animal Shelters – 16 Del. C. §3004F</td>
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<tr>
<td>a. Five-day hold period</td>
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<td>b. Conditions met-no reasonable alternatives</td>
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<td>c. Animal care/control manager authorization</td>
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<td>d. Severe health/behavior</td>
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</table>
1. Veterinarian determination [ ]
e. Euthanasia technician certification on file 6.3 [ ]
f. Method and procedures [ ]
1. Euthanasia area and equipment 10.2 [ ]
2. Current policy and procedure manual [ ]
3. Persons administering euthanasia 10.1 [ ]
4. Proper authorization 11.7 [ ]
5. Method and procedure 11.0 [ ]
6. Verification of death 13.0 [ ]

Record Keeping and Reporting – 16 Del.C. §3007F
1. Quarterly report on website [ ]
2. Annual Report [ ]
b. Animal records complete 14.3 [ ]

ADDITIONAL OBSERVATIONS/EXPLANATION:

1) Medical records complete, all vaccinations appropriately recorded
2) Statistics up to date

CORRECTIVE ACTIONS/COMPLIANCE DATE:

NUMBER OF ANIMALS AT THE FACILITY (List species and numbers.)

<table>
<thead>
<tr>
<th>Species</th>
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<tbody>
<tr>
<td>Dogs</td>
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<td>Cats</td>
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Signature of Owner, Operator or Representative

Signature of Inspecting Official(s)

Copies: Original to Shelter. Copy to Delaware Office of Animal Welfare.
**Delaware Office of Animal Welfare**

**Animal Shelter Inspection Report**

**Facility Name:** BVSPCA Georgetown Campus

**Street Address:** 22918 Dupont Blvd, Georgetown, DE 19947

**Phone:** 302-856-6361  
**Fax:** 302-856-6361  
**Email:**

**Date of Inspection:** 11/15/17  
**Start:** 12:55 a.m.  
** Completed:** 9:15 a.m.  
**End:** 5 p.m.

**Name of Inspecting Official:** Lt Stratton; Dr Stoltzfus

**Type of Inspection:**  
- ☑ Routine  
- ☑ Re-Inspection  
- ☑ Complaint #: 2017-001

**Inspection Results:**  
- ☑ Satisfactory  
- ☑ Unsatisfactory  
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| b. Written veterinary protocols | 8.1 | ✔ | | | Written protocols on shared drive for all staff to access
| c. Vaccinations | 8.2-3 | ✔ | | | See additional observation (1)
| d. Examination within 72 hours | 8.4 | ✔ | | | |
| e. Veterinary care/medical treatment provided | ✔ | | | | Intestinal positive dogs (1)
| f. Designated treatment and isolation and/or quarantine areas | ✔ | | | | |
| Animal Adoption, Recovery, and Rehabilitation – 16 Del. C. §3003 F | | | | | |
| a. Business hours | 9.2 | ✔ | ✔ | | Not posted for public view at main gate (1)
| b. 72 hour stray holding period | | ✔ | | | |
| c. Animal recovery procedures | | | | | |
| 1. Checking for identification on strays | ✔ | | | | |
| 2. Found/lost lists; post on website | ✔ | | | | |
| 3. Five-day recovery period implemented | ✔ | | | | |
| d. Maintains and utilizes rescue registry | | | | | |
| e. Health certification on imported animals | | | | | |
| Euthanasia in Animal Shelters – 16 Del. C. §3004 F | | | | | |
| a. Five-day hold period | | ✔ | | | |
| b. Conditions met-no reasonable alternatives | | | ✔ | | |
| c. Animal care/control manager authorization | | | ✔ | | |
| d. Severe health/behavior | | | | ✔ | |

**Page 1**
1. Veterinarian determination
   e. Euthanasia technician certification on file 6.3 ✓ no licensed COT all licensed vet hours

f. Method and procedures
   1. Euthanasia area and equipment 10.2 ✓
   2. Current policy and procedure manual ✓
   3. Persons administering euthanasia 10.1 ✓
   4. Proper authorization 11.7 ✓
   5. Method and procedure 11.0 ✓
   6. Verification of death 13.0 ✓

Record Keeping and Reporting – 16 Del.C. §3007F
   1. Quarterly report on website ✓ missing 3rd Q stats (6)
   2. Annual Report ✓

b. Animal records complete 14.3 ✓ see additional observation (1)

ADDITIONAL OBSERVATIONS/EXPLANATION:

1) multiple records do not reflect the vaccines being given within 6 hours, this may be clerical error with data entry, later records appeared to be complete.
2) 39 heartworm + dogs in shelter and no definitive treatment had been started, stated that would be done when adopted but these dogs have been in shelter >30 days
3) business hours on door of shelter not on outer gate
4) Shall make sure that record reflects the actual veterinarian making the determination
5) missing 3rd Q stats

CORRECTIVE ACTIONS/COMPLIANCE DATE:

1) Post business hours at main gate as this is looked so they are visible to the public - corrected 12/13/17, COMPLIANT
2) Heartworm positive dogs should be treated as disease continues within them and potential for infection of other dogs. 11/22/17 conference call with Dr. Wood, W. Fenselmeier and A. Lamb re change in protocols for heartworm treatment in the shelter and these dogs will be treated forthwith, COMPLIANT
3) post Q3 stats - checked 12/18/17 and present on website, COMPLIANT
4) need to make sure that data entry reflects actual time given for vaccines, per W. Fenselmeier there has been missing and more recent records were complete, review records within 60 days

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<td>Cats</td>
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