



Office of Drinking Water 2020 Training Opportunities

Note: Email registration is required for all Office of Drinking Water (ODW) trainings.
Send request to: William.Harrison@delaware.gov

Training Course Descriptions

1. Approved Sampler/Tester (AST) Training for non-Operators

An approved sampler/tester is certified by Delaware Health and Social Services for conducting routine water sampling and water quality analyses for chlorine residual, pH, nitrate testing or water quality parameter testing and entering that information into a log book. The approved sampler/tester is not a fully licensed operator and must work under the direction of a licensed operator. Individuals collecting samples under the tap water monitoring provisions of the lead/copper rule are exempted from this requirement. An approved sampler/tester certification shall be valid for three years. An individual must attend the AST Basic class and pass a test in order to receive certification. Attendance at the AST Refresher class and passing the test is required for renewal of the certification. The AST trainings do not offer Educational Contact Hours (ECHs).

2. Sampling/Testing for Licensed Water Operators

This course was developed specifically for water operators. All licensed, base-level water operators are approved for collecting and/or testing water samples from a Delaware public water system. This training will provide the water operator with information about sampling and testing for the various EPA rules that govern a Delaware public water system. Participants should bring any testing kits used on a regular basis. During 2020, this training will be offered in October (Milford) and November (Dover). In 2021 and thereafter, this training will be offered twice per year in Dover and twice per year in Milford. (3.0 direct^ ECHs)

3. Consumer Confidence Report (CCR) Training

Every community water system must produce and distribute a CCR to their consumers each year. During this training, you will learn all of the fundamental and advanced aspects of how to produce a CCR for your water system. This training consists of two parts, a classroom PowerPoint presentation and a hands-on computer lab workshop (5 non-direct^ ECHs). Space is limited.



4. Introduction to Drinking Water Watch (DWW) and the ODW Web Page

DWW is a tool that lets anybody view data and information about all public water systems in Delaware. DWW provides important information for licensed water operators as well as administrative personnel about their water system including sampling schedules and data, water system contacts, and much more

ODW revised their web page in 2019 and it now contains a number of forms, documents, and spreadsheets useful to water operators and administrative personnel in the management of a water system. This two-part training consists of a classroom PowerPoint demonstration in addition to a hands-on computer lab workshop. We will spend approximately one hour training on ODW’s Lead and Copper documents. Attendees will receive 3 non-direct^ ECHs for this training.

Training Course Dates, Times, and Locations

AST Basic Training for non-Operators, 2020				
Class	Date	Time	Location	ECHs
Basic	January 9	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	February 13	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	March 12	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	March 17	cancelled	Milford*	3.5
Basic	April 9	cancelled	Dover	-
Basic	May 14	cancelled	Dover	-
Basic	June 11	9:00 a.m. – 12:30 p.m.	Dover	-
Basic	July 9	9:00 a.m. – 12:30 p.m.	Dover	-
Basic	August 13	9:00 a.m. – 12:30 p.m.	Dover	-
Basic	September 10	9:00 a.m. – 12:30 p.m.	Dover	-
Basic	October 8	9:00 a.m. – 12:30 p.m.	Dover	-
Basic	October 20	9:00 a.m. – 12:30 p.m.	Milford*	-
Basic	November 12	9:00 a.m. – 12:30 p.m.	Dover	-



Training Course Dates, Times, and Locations

AST Refresher Training for non-Operators, 2020			
Class	Date	Time	Location
Refresher	January 23	9:00 a.m. – 10:30 a.m.	Dover
Refresher	February 27	canceled	Dover
Refresher	March 24	canceled	Milford*
Refresher	March 26	canceled	Dover
Refresher	April 23	canceled	Dover
Refresher	May 28	9:00 a.m. – 10:30 a.m.	Dover
Refresher	June 25	9:00 a.m. – 10:30 a.m.	Dover
Refresher	July 23	9:00 a.m. – 10:30 a.m.	Dover
Refresher	August 27	9:00 a.m. – 10:30 a.m.	Dover
Refresher	September 24	9:00 a.m. – 10:30 a.m.	Dover
Refresher	October 22	9:00 a.m. – 10:30 a.m.	Dover
Refresher	October 27	9:00 a.m. – 10:30 a.m.	Milford*
Refresher	November 19	9:00 a.m. – 10:30 a.m.	Dover

Sampling/Testing for Operators, 2020			
Date	Time	Location	ECHs
October 29	9:00 a.m. – 12:00 p.m.	Milford*	3.0
November 17	9:00 a.m. – 12:00 p.m.	Dover	3.0



Training Course Dates, Times, and Locations

Consumer Confidence Report Training, 2020				
Class	Date	Time	Location	ECHs
CCR Training	April 2	cancelled	Milford*	5
CCR Training	March 10	9:00 a.m. – 3:00 p.m.	Dover	5
Introduction to DWW and the ODW Web Page, 2020				
Class	Date	Time	Location	ECHs
DWW & ODW Web Page	June 4	9:00 a.m. – 12:00 p.m.	Milford*	3
DWW & ODW Web Page	July 22	9:00 a.m. – 12:00 p.m.	Dover	3

Training Locations and Phone Numbers

1. Dover:
 Office of Drinking Water
 43 South DuPont Highway
 Dover, Delaware 19910
 302-741-8630
2. Milford:
 Delaware Rural Water Association (DRWA)
 210 Vickers Drive
 Milford, Delaware 19963
 302-424-3792

*Milford trainings – call DRWA to register for the Milford location trainings.

^From Delaware Regulations 4463 Licensing and Registration of Operators of Public Water Supplies: “7.3.2.1 At least 50% of training (10 educational contact hours) must be obtained in classes directly related to waterworks operation, treatment or distribution.”