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DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health

Violations cited in this report shall be corrected within the time frames specified below, but within a period not to exceed 3 calendar days for priority items, 10 days for priority foundation items (8-405.11) or 90 days for core items (8-406.11).

Food Establishment Inspection Report

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Delaware Division of Public Health
Office of Food Protection
417 Federal St., Dover, DE 19901
Establishment: Crossroads Restaurant
Address: 4579 Kiewit Hwy
City/State: Wilmington, DE
Zip Code: 19308
Telephone: (302) 998-0141
License/Permit #: A1045844
Permit Holder: Crossroads Enterprises Inc.
Purpose of Inspection: Complaint
Est. Type: RE
Risk Category: Med

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Table with 4 columns: Compliance Status, Description, COS, R. Rows include Supervision (Person in charge present), Employee Health (Management, food employee and conditional employee), Good Hygienic Practices (Proper eating, tasting, drinking), Preventing Contamination by Hands (Hands clean & properly washed), Approved Source (Food obtained from approved source), and Protection from Contamination (Food separated and protected).

Risk factors are important practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. Public health intervention are control measures to prevent foodborne illness or injury.

GOOD RETAIL PRACTICES

Table with 4 columns: Compliance Status, Description, COS, R. Rows include Safe Food and Water (Pasteurized eggs used where required), Food Temperature Control (Proper cooling methods used), Food Identification (Food properly labeled), Prevention of Food Contamination (Insects, rodents, & animals not present), Proper Use of Utensils (In-use utensils: properly stored), Utensils, Equipment and Vending (Food & non-food contact surfaces cleanable), and Physical Facilities (Hot & cold water available).

Person in Charge (Signature): [Signature] Date: 7/23/19
Inspector (Signature): NCC-FITSI 0133 Follow-up: YES NO (Circle one) Follow-up Date: TBD



### Inspection Report

Delaware Division of Public Health  
Health Systems Protection  
417 Federal St., Dover, DE 19901

License/Permit # N045844

Date 7/23/19

Establishment Crossroads Restaurant

Address 4579 Kimwood Highway

City/State Wilmington, DE

Zip Code 19808

Telephone (302) 498-0141

**OBSERVATIONS AND CORRECTIVE ACTIONS**

Item Number

A complaint was received on July 22, 2019 regarding Crossroads Restaurant. The complainant reports a live roach [REDACTED].

On July 23, 2019 an investigative inspection was conducted. During the inspection I spoke with kitchen manager and other management regarding complaint. Crossroads is receiving pest service weekly due to roach issues. Western Pest service stated they observed 2 nymphs on 6/26/19; 7/3/19 and 7/17/19 were the last two service dates. While inspecting the basement (bakery and dry storage and ice machine) area, a live roach was observed by the ice machine outside the bakery. Multiple dead roaches were observed in the dry storage area. The drain was not draining properly in the bakery. Multiple live roaches were observed on the cook line under the range. A few dead nymphs were observed under the refrigerator near the door to go out the kitchen.

The owners/management is aware of the roach issue. They have been in communication with their pest service company Western to try to eliminate the issue. A temporary closure was scheduled for tomorrow July 24, 2019 to conduct a thorough cleaning of restaurant. The back area of the kitchen where dishes are stored needs to be cleaned. Debris and food are on the floors and shelves with clean dishes/containers.

Personal items must be stored properly away from food preparation, handling and dispensing areas.

§ 404.11 (P) Crossroads Restaurant must cease and desist operation due to live pest (roaches) on-site in kitchen and basement area. Live pest is an imminent health hazard.

Once the restaurant has been cleaned and sanitized and pest are eliminated, contact Health Department for reinspection. Please have pest reports available during re-inspection.

Person in Charge (Signature)

Date: 7/23/19

Inspector (Signature)

Dec-F15-038

Date: 7/23/19