



# *DELAWARE HEALTH AND SOCIAL SERVICES*

## Delaware Division of Medicaid and Medical Assistance

### Electronic Visit Verification (EVV)

### Provider Overview Training

The Division of Medical Medicaid & Medical Assistance has partnered with Fiserv in the implementation of Electronic Visit Verification (EVV) effective January 2021. EVV is a telephonic and computer-based in-home scheduling, tracking, and billing system. Specifically, EVV documents the precise time and type of care provided by in-home services caregivers' right at the point of care.

#### **What is included in this training?**

During this training, Fiserv will provide an overview of the features and functionality of the AuthentiCare system. Screenshots will be shared to show participants the look and feel of the system. This training will **not** include information about how 3<sup>rd</sup> party systems integrate into AuthentiCare. This is the first in a series of trainings that will be offered to providers. More information regarding future training's will be available soon.

#### **Who Should Attend?**

Anyone interested in learning more about the functionality of the AuthentiCare EVV solution.

#### **When is this training offered?**

October 19, 2020 from 9:00-10:30

October 22, 2020 from 1:30-3:00

#### **How do I register for training?**

You may register for training by clicking on the link below.

<https://attendee.gotowebinar.com/rt/2637718909677182475>