EVV Provider Forum

June 29, 2022

Delaware Division of Medicaid and Medical Services
Today’s Agenda

- Welcome and Introductions
- Provider Survey
- State Issued Devices
- Sandata Update
- Open Discussion
The provider survey is now live. Please complete your survey ASAP if you have not done so already.

All providers who provide services subject to EVV must respond.

Only 1 response per agency please.

Deadline for completion is 5/27/2022.

Survey can be found @ DE DHSS Provider Electronic Visit Verification (EVV) Survey

Link emailed to the EVV list serve and is also on DMMA EVV web page
State Issued Devices

- State-issued devices are only available to providers who are using Sandata, as their EVV solution.
  - Providers are encouraged to utilize the bring your own device method for the downloading of the Sandata application on to workers devices.
  - For providers where this is not feasible, the State will make devices available.
  - Providers should only request the actual number of devices needed, back-up devices will not be provided.
- Providers who have their own alternate EVV system may not receive state-issued devices.
Sandata Update

• Alternate EVV
  • DE DHSS & Sandata are currently revising the Business Rules Program Codes.
  • An updated Alternate EVV specification will be posted to the DE DHSS website.

• Provider Training
  • The Training schedule has been developed, approved, and will be shared with the DE DHSS Providers.
  • Training will be instructor lead and web based
  • In addition, training sessions will be recorded for self directed training or can be used as a refresher.

• Provider Registration
  • DE DHSS will use a newly developed portal by Sandata to register Providers.
  • Providers will log into the portal, verify their current DE DHSS credentials, if invalid they will be able to update the information.
Q&A/Wrap Up
Additional Questions and Information

• Additional questions may be emailed to:
  DHSS_DMMA_EVV@delaware.gov

• DMMA will periodically post new information on our EVV webpage:
  https://dhss.delaware.gov/dmma/info_stats.html