



Delaware Health and Social Services

Division of Medicaid and Medical Assistance

**CARE COORDINATION STANDARDS OF PRACTICE FOR CHILDREN
WITH MEDICAL COMPLEXITY**



BACKGROUND

- Care coordination is a core component of the State's efforts to improve health outcomes, reduce caregiver and member burden, and manage health care costs for children and adults with chronic and complex conditions.
 - Care Coordination is provided to children and families who wish to access this service by the State's two managed care organizations: AmeriHealth Caritas and Highmark Health Options.
- Standards for the provision of care coordination for children and youth with special health care needs/medical complexity have been developed by the National Academy for State Health Policy (NASHP)
(<https://www.nashp.org/national-care-coordination-standards-for-children-and-youth-with-special-health-care-needs/>)



BACKGROUND

- The NASHP standards are grouped into six domains identified as key for effective care coordination, including:
 - Screening, identification and assessment
 - Shared plans of care
 - Team-based communication
 - Child and family empowerment and skills development
 - Care coordination workforce
 - Care transitions



WORKGROUP SCOPE

- Based on a priority identified in Delaware's 2018 *Plan for Managing the Health Care Needs of Children with Medical Complexity*, the Skilled Home Health Nursing (SHHN) Workgroup was tasked with reviewing and endorsing care coordination standards for children with medical complexity
- The Workgroup reviewed a number of different resources, including articles and resources about the challenges faced by medically complex children and their families and information about national efforts to develop standards for Systems of Care for children and youth with medical complexity.
- Ultimately, the Workgroup agreed to endorse the NASHP *National Care Coordination Standards for Children and Youth with Special Health Care Needs*



NEXT STEPS

- Recommend the CMCAC endorse the NASHP *National Care Coordination Standards for Children and Youth with Special Health Care Needs*
- Make the State's managed care organizations aware of the CMCAC endorsement of the NASHP standards
- Partner with the State's managed care organizations to better understand how these [or other nationally recognized care coordination standards] are incorporated into and being applied to the care coordination supports provided to children with medical complexity and their families in Delaware



QUESTIONS

