

SKILLED HOME HEALTH NURSING WORKGROUP

QUARTERLY REPORT

JULY 13, 2021

QUARTER 2 ACTIVITIES

- Received updates on the PDN Workforce Capacity Study
- Received updates and an initial report of findings on the Family Satisfaction Survey
- Continued work with MCOs to finalize the Welcome and What to Expect letters
- Addressed work/sleep requirements related to PDN service requests
- Reviewed existing care coordination standards for children with medical complexity
- Revised meeting schedule: moving forward, Workgroup meetings will be held on the first Tuesday of each month, for one hour

KEY ISSUES TO NOTE

- Workgroup meeting schedule revised to accommodate meetings of the DME/Supplies workgroup
- Received findings from the Family Satisfaction Survey
- Continued progress on the PDN Workforce Capacity Study
- Provided support for the kickoff of the DME/Supplies Workgroup

UPCOMING ACTIVITIES

- Discuss findings of the Family Satisfaction Survey conducted by Vital Research and how the results can be used to influence changes in policy/practice
- Review initial findings of the University of Delaware Center for Disabilities Studies on the PDN Workforce Capacity Study
- Endorse care coordination standards of practice
- Upcoming meetings: August 3, 2021, September 7, 2021 and October 5, 2021

2021 Q1

- Updated 2021 work plan
- Developed strategy to implement 2021 priorities
- Finalized 2020 Year End Report
- Distributed Family Satisfaction Survey
- Developed PDN Workforce Capacity Study

2021 Q2

- Continued progress on Family Satisfaction Survey and the PDN Workforce Capacity Study
- Supported kickoff of the DME/Supplies Workgroup
- Continued work with MCOs to finalize Welcome and What to Expect letters

2021 Q3

- Develop and implement recommendations stemming from Family Satisfaction Survey
- Endorsement of care coordination standards of practice

2021 Q4

- Develop and implement recommendations stemming from PDN Workforce Capacity Study

