Christiana Care
Women and Children’s
Building/Campus
Transformation Project

November 19, 2015
The Christiana Care Way

We serve our neighbors as respectful, expert, caring partners in their health. We do this by creating innovative, effective, affordable systems of care that our neighbors value.
Our Project Journey

- **September 2011**: Pediatric Strategy Board Presentation
- **2012-2013**: Visited other Women’s Hospitals
- **2012**: April–May 2013: Confluence Consulting
- **2013**: October 2013: Dr. Laskowski forms AD HOC Group
- **November 12, 2013**: AD HOC Strategy Session 1
- **February 4, 2014**: AD HOC Strategy Session 2
- **July 2, 2014**: AD HOC Strategy Session 3
- **November 2014- July 2015**: HKS Design
Center for Women and Children’s Care

Project Scope

- 380,000 sq ft. W & C replacement tower
- Visitor parking garage for the campus
- Renovation of 5 vacated units to increase private rooms in hospital
- Capital cost $260 Million with cash on hand
- Completed in 2020
WOMEN'S & CHILDREN'S TOWER

STACKING PLAN

Existing Building  New Tower

Mechanical
7 Mother Baby Rooms (36)
6 Mother Baby Rooms (36)
5 Shell
4 NICU (38)
3 NICU (28) : NAS (10)
2 LDR (4)/Hi-Risk/Antepartum
1 Lobby/Triage/Admin/Ambulatory
G Offices/Pharm/Kitchen/Support
Mary’s having her first baby!
Labor Lounge and Walking Path
Lobby Entrance and Visitor Check-in for Infant Security
At 22 weeks, Andrea experiences pregnancy complications...
25-Bed OB/GYN Triage ER
Rooftop garden
The NICU Single Family Room

Full Bathroom with Shower
Optimal Health Outcomes

- NICU baby kept with mom from birth
  - Decreases length of stay
  - Decreases infection rate
  - Improves baby developmental outcomes

- Urgent and emergent concerns for fetal well-being triaged within 10 min of arrival
Exceptional Patient Experience

- Eliminated waiting rooms
- One stop shop care
- Support and accommodations
- Laboring lounge/ walking path
- Unit-based patient and family group education
- Private room hospital
- A place to park
Teaming space at every neighborhood increases collaboration
Population Health

- Population health
  - Decrease length of stay
  - Decrease readmissions
- Integrated care across the continuum
- Operational efficiency
  - Standardized processes
Delivering High Value Care
Moving the Metrics

- Prevent infections with private rooms
- Increase breastfeeding rates
- Increase patient satisfaction and recovery
- Increase highly qualified staff retention
- Increase visitor security
serving our neighbors
Where parents are born....