Overview of the Smyrna ED Conditions

- Adopted August 25, 2011
- Quarterly Reports
  - ED Referrals to primary care physicians for patients with none
  - ED Utilization by psych and substance abuse patients that exceed 3 visits per qtr. or 6 visits per year
Referrals of Patient ED Visits Without A Primary Care Provider

- Q4 FY12
- Q1 FY13
- Q2 FY13
- Q3 FY13
- Q4 FY13
- Q1 FY14
- Q2 FY14
- Q3 FY14
- Q4 FY14

Graph showing referral rates for each quarter from FY12 to FY14.
Referrals of Patient ED Visits Without A Primary Care Provider as % of Total ED Visits

<table>
<thead>
<tr>
<th>Quarter</th>
<th>FY12*</th>
<th>Q1 FY13</th>
<th>Q2 FY13</th>
<th>Q3 FY13</th>
<th>Q4 FY13</th>
<th>Q1 FY14</th>
<th>Q2 FY14</th>
<th>Q3 FY14</th>
<th>Q4 FY14</th>
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<tr>
<td>0%</td>
<td>1%</td>
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<td>7%</td>
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Kent General Psych and Substance Abuse Patient (Greater Than 3 Visits Per Quarter) ED Visit Trend
Kent General Psych and Substance Abuse Patient ED Visit Trend as % of Total ED Visits
Other Conditions (Annual Report)

- Recruit Primary Care Physicians to Smyrna
- Discharge Transition Program
- Chronic Care Management Program
- Electronic Medical Record
- Community Needs Assessment
- Medicaid Task Force
- Clinical Integration