# INDIVIDUALS WITH DISABILITIES EDUCATION ACT (IDEA)

**This directory is funded through the Department of Health and Social Services' Birth to Three Early Intervention System under the Individuals with Disabilities Education Act (IDEA). Part C of that federal law, which is administered by the Department of Health and Social Services, provides funding and management to support a statewide, comprehensive, coordinated system of early intervention services for infants and toddlers with disabilities and/or developmental delays and their families.**

**Delaware's early intervention services are coordinated through the Child Development Watch program in the Division of Public Health. Child Development Watch is composed of staff from a variety of state agencies that work together to provide multidisciplinary assessments, service coordination, plan development and service delivery to eligible children from birth up to age three and their families. Referrals can be made to Child Development Watch at 1-302-995-8617 for New Castle County and 1-302-424-7300 for Kent and Sussex Counties. More information about Child Development Watch is contained in this directory.**

**As part of IDEA, the Interagency Coordinating Council (ICC) has been appointed by the Governor to assist and advise the Department of Health and Social Services in the development, implementation, and ongoing improvement of the early intervention system. The ICC is composed of parents, state agency personnel, private providers, insurance providers, legislators, and professionals involved in personnel preparation. The following page lists current ICC members.**

**In addition to this directory, the Birth to Three Office also produces *Growing Together*, a portfolio of information for new Delaware parents. This is distributed through Delaware hospitals to the family of each newborn. The portfolio contains a Health Journal to record information on the child's health and development; a newsletter, Great Beginnings, from the University of Delaware Cooperative Extension; a developmental calendar which follows the child's growth from birth through age five; a list of helpful phone numbers for Delaware parents; and a READ-ALOUD nursery rhyme book to encourage early reading to children.**

**For more information, contact the Birth to Three Office by calling 302-255-9134.**

# INTERAGENCY COORDINATING COUNCIL MEMBERSHIP

**(Current ICC list as of 1/07)**

**Arnetta Woodson/Chairperson**
Parent, New Castle County

**Michelle Lamers/Vice Chairperson**
Parent, New Castle County

**Ann Woolfolk**
Parent, New Castle County

**Beth Anderson**
Parent, Kent County

**Pam Reuther**
Service Provider
Easter Seals

**Bruce Orr**
Advocate, New Castle

**Dennis Rubino**
Division of Public Health
Dept. of Health & Social Services

**Thomas Kelly**
Division of Developmental Disabilities Servs
Dept. of Health & Social Services

**Gail Womble**
Child Care Licensing & Foster Care
Dept. of Servs for Children Youth & Families

**Martha Toomey**
Dept of Education

**Susan Cycyk**
Dept. of Servs for Children Youth & Families
Children's Mental Health

**Michael Gamel-McCormick**
Dept.of Individual and Family Studies
University of Delaware

**Glyne Williams**
Health Care Cost Containment
Medicaid

**Anne Meduri**
Alfred I DuPont Hospital for Children

**Carlos Duran**
Christiana Care Health Services

**Helen Riley**
St. Michael's Day Nursery

**Nancy Cook**
State Legislation

**Doris Gonzalez**
Head Start
Telamon Corporation

**Billie Friedland**
Delaware State University

**Linda Nemes**
State Insurance Office

## HOW TO USE THE DELAWARE CENTRAL DIRECTORY OF SERVICES FOR YOUNG CHILDREN WITH SPECIAL NEEDS

The directory is organized to help locate resources and services for young children with disabilities or other special needs. It is divided in the following sections:


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It is our goal to have a complete, accurate listing of services found in Delaware for young children with special needs. If you have information on additional programs or want to correct information in this directory, please call the Birth to Three Office at 255-9134.

*Please note that all of the agencies listed were contacted and asked to submit current information.

An additional resource is:

**HELPLINE:**

**The Statewide Resource for Information and Referral at**

**1-800-464-4357. (TDD)**

**If you are Out-of-State Call HELPLINE at 1-800-273-9500.**

**UPDATE SUBSCRIPTION FORM**
**DIRECTORY OF SERVICES FOR YOUNG CHILDREN WITH SPECIAL NEEDS**

This Update Subscription Form documents that I have received a copy of the State of Delaware, Directory of Service for Young Children with Special Needs, and request that I receive amendments to the Directory as they are approved. I have given my name and address below to the Department of Health and Social Services, solely for this purpose.

I understand that periodically I will be asked to confirm or revise my address to assist the Department in updating its mailing list for this purpose.

Name

___ _____

Address

___ _____

_____

City State Zip

Date

____ _____

To take advantage of the Directory update subscription service, please mail a copy of the completed form to:

Birth to Three Early Intervention System
DHSS - Division of Management Services
2nd Floor, Main Building
1901 N. DuPont Highway
New Castle, DE 19720

Attn: Central Directory of Services for Young Children with Special Needs
Or fax to (302) 255-4407.

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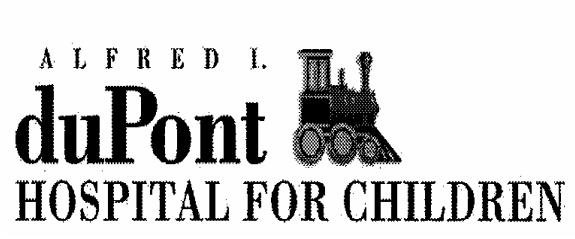
# SECTION II

*Agency/Program Descriptions*

# ALFRED I. DUPONT HOSPITAL FOR CHILDREN




**1600 Rockland Road**
**P.O. BOX 269**
**Wilmington, DE 19899**
**(302) 651-4000**

A.I. DuPont Hospital For Children is a full service, pediatric inpatient and outpatient diagnostic hospital treatment center. The hospital serves Kent, Sussex and New Castle counties. Specialty programs are listed below; contact individual programs for specific information on services provided and eligibility information. If your child has a diagnosis not listed below, please call the hospital number for additional information. More information can be found on their website at: www.nemours.org

## ACUTE CARE THERAPY PROGRAM

**PHONE:** (302) 651-6010 or (302) 651-4344
**HOURS:** Clinic by appointment
**SUMMARY:** Provides multi-disciplinary, team-oriented therapy services to all inpatients and acutely ill outpatients including evaluation, consultation, treatment and education. Available services include physical, occupational, speech, aquatics, child life and feeding therapy. Typical diagnoses include developmental delays, congenital disorders and acquired disorders.

## APNEA PROGRAM

**PHONE:** (302) 651-5056 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** Provides a multidisciplinary team approach to the diagnosis, treatment and management of apnea and related disorders. The program also teaches caregivers how to administer infant/child CPR and how to manage the home monitor.

## ARTHROGRYPOSIS PROGRAM

**PHONE:** (302) 651-4200 or (302) 651-5911
**HOURS:** Clinic by appointment
**SUMMARY:** Provides evaluation, treatment and long-term management for arthrogryposis patients from birth through age eighteen. Expert staff includes orthopedic surgeons, occupational and physical therapists.

**AUDIOLOGY**

**PHONE:** (302) 651-5895

**HOURS:** Clinic by appointment

**SUMMARY:** Provides evaluation of patient's hearing sensitivity using the most updated equipment and innovative pediatric techniques. Amplification devices can be custom-fit for the patient. The program also provides counseling for hearing-impaired children and their families regarding educational options available in their community.

**AUGMENTATIVE COMMUNICATION**

**PHONE:** (302) 651-5620

**HOURS:** Clinic by appointment

**SUMMARY:** A multidisciplinary team provides evaluations and therapy for children who can benefit from augmentative communication systems and from computer-assisted learning and writing systems. Speech-output communication systems and low-tech communication boards help to support patients' functional communication and language development.

**BEHAVIORAL HEALTH**

**PHONE:** (302) 651-4560 or (302) 651-4511 (ADHD Program)

**HOURS:** Clinic by appointment

**SUMMARY:** Provides evaluation, consultation, treatment and support services for children with behavioral health issues and their families. The ADHD program provides diagnostic assessment and treatment for children exhibiting behaviors associated with poor self-regulation and sustained attention.

**CEREBRAL PALSY PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides comprehensive, interdisciplinary specialty services to children with a diagnosis of Cerebral Palsy.

**CLINICAL NUTRITION SERVICES**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Staff members serve as consultants for patients who have nutritional problems stemming from chronic conditions such as cerebral palsy, cystic fibrosis, renal disease and diabetes.

**COMMUNITY BASED SERVICE PROGRAM**

**PHONE:** (302) 651-6014

**HOURS:** Clinic by appointment

**SUMMARY:** Provides off-site multidisciplinary evaluation, treatment, consultation and educational services. These services are provided to schools, community organizations, state agencies and other pediatric service providers.

**CRITICAL CARE**

**PHONE:** (302) 651-5160

**HOURS:** 24 hours a day, 7 days a week

**SUMMARY:** Provides inpatient pediatric intensive care from infancy through adolescence. Advanced life support and surveillance technology is available for medical and surgical intensive care. A pediatric transport team is available to transport critically ill children to the pediatric intensive care unit.

**CYSTIC FIBROSIS PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** A comprehensive team approach is offered for the treatment and management of children and young adults with cystic fibrosis.

**DAY MEDICINE**

**PHONE:** (302) 651-4530

**HOURS:** Clinic by appointment

**SUMMARY:** Serves children who have relatively acute medical needs that require nursing supervision, but not an overnight stay in the hospital. May be appropriate for outpatients requiring nursing surveillance.

**DENTISTRY**

**PHONE:** (302) 651-5880

**HOURS:** Clinic by appointment

**SUMMARY:** Routine preventive and comprehensive dental services are provided for children with physical or developmental disabilities.

**DERMATOLOGY**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic hours by appointment

**SUMMARY:** Inpatient and outpatient consultation and treatment provided for children and adolescents with acute and chronic skin problems. Facilities are available for diagnosis and appropriate therapy including biopsy for a variety of disorders of the skin, hair, nails, and mucous membranes.

**DEVELOPMENTAL PEDIATRICS**

**PHONE:** (302) 651-4511

**HOURS:** Clinic by appointment

**SUMMARY:** Assessment and management of infants, pre-school and school-aged children with delays in psychomotor development, speech/language development or behavior problems associated with developmental problems. Evaluation by developmental pediatrician with referral to other pediatric specialists, as indicated.

**DYSPHAGIA/FEEDING PROGRAM**
**PHONE:** (302) 651-6060
**HOURS:** Clinic by appointment
**SUMMARY:** Specialists evaluate and treat children who have specific oral-motor disorders that lead to swallowing and eating difficulties.

**EMERGENCY SERVICES**
**PHONE:** (302) 651-4186
**HOURS:** 24 hrs/day, 7 days/wk
**SUMMARY:** Treats children needing immediate and emergency attention for a variety of illnesses and injuries.

**ENDOCRINOLOGY**
**PHONE:** (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic hours by appointment
**SUMMARY:** Evaluates and treats infants, children and adolescents with disorders of the pituitary, adrenal, hypothalamic, thyroid, testicular, and ovarian functions.

**ENURESIS CLINIC**
**PHONE:** (302) 651-5956
**HOURS:** Clinic hours by appointment
**SUMMARY:** Treats children with bed wetting problems, Ages 6 years and above.

**EPILEPSY PROGRAM**
**PHONE:** (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** Provides evaluation and treatment of suspected or known seizure disorders. Patients receive a complete assessment including physical examination, EEG monitoring and assessment of anticonvulsant medication effectiveness.

**GAIT ANALYSIS LABORATORY**
**PHONE:** (302) 651-GAIT (4248)
**HOURS:** Clinic by appointment
**SUMMARY:** Provides objective computer and videotape analysis of body movement, helping physicians and therapists to make treatment decisions and document processes before and after treatment.

**GASTROENTEROLOGY AND NUTRITION**
**PHONE:** (302) 651-4178
**HOURS:** Clinic by appointment
**SUMMARY:** Treats infants, children and adolescents with all types of gastrointestinal, liver and nutritional disorders. These include: chronic diarrhea, abdominal pain, inflammatory bowel disease, feeding disorders and growth failure.

**GENERAL PEDIATRIC MEDICINE**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic hours by appointment

**SUMMARY:** Medical problems of children are evaluated and treated by this division, with particular emphasis on diagnostic problems and multi-system disorders. This service does not include primary pediatric care. Referrals to sub-specialists are made as necessary.

**GENERAL PEDIATRIC SURGERY**

**PHONE:** (302) 651-5888

**HOURS:** Clinic by appointment

**SUMMARY:** Consultation, evaluation, and surgical intervention to infants, children and adolescents. Congenital and acquired lesions of the head and neck, thorax, abdomen, gastrointestinal tract and endocrine organs as well as skin lesions are frequently seen.

**GENETICS DEPARTMENT**

**PHONE:** (302) 651-5916

**HOURS:** Clinic by appointment

**SUMMARY:** Provides a genetic workup and diagnostic evaluation for children with undiagnosed conditions involving developmental delay and/or multiple abnormalities, including bone dysplasia, short stature and syndrome evaluation. Provides family genetic counseling.

**GROWTH DISCREPANCY PROGRAM**

**PHONE:** (302) 651-4200

**HOURS:** Clinic by appointment

**SUMMARY:** Offers comprehensive care and treatment for children from birth to age 18 who have a limb deformity or limb length inequality.

**HEMATOLOGY / ONCOLOGY**

**PHONE:** (302) 651-4200

**HOURS:** Clinic by appointment

**SUMMARY:** Consultative services and therapeutic management for all pediatric hematology and/or oncology problems. Care is coordinated with the child's primary physician. Participates in the Children's Cancer Group.

**INFECTIOUS DISEASES**

**PHONE:** (302) 651-4200

**HOURS:** Clinic hours by appointment

**SUMMARY:** Patients presenting a wide variety of medical problems, including chronic or recurrent infections, unusual bacterial, fungal or viral infections, or diagnostic puzzles, are evaluated by the pediatric infectious disease specialists.

**LYMPHEDEMA PROGRAM**

**PHONE:** (302) 651-5600

**HOURS:** Clinic by appointment

**SUMMARY:** Provides treatment for children with congenital and acquired lymphedema.

**MUSCLE DISORDERS PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** Provides comprehensive care for children with problems of the peripheral nerves, neuromuscular junction and muscles, including muscular dystrophies, inflammatory myopathies, Charcot-Marie-Tooth disease and other myopathies.

**MUSCULOSKELETAL TUMOR PROGRAM**

**PHONE:** (302) 651-4200
**HOURS:** Clinic by appointment
**SUMMARY:** Provides a multidisciplinary approach toward care and treatment for children with both benign and malignant bone and soft tissue tumors.

**NEMOURS CARDIAC CENTER**

**PHONE:** (302) 651-6600
**HOURS:** By appointment
**SUMMARY:** Offers a full range of diagnostic and treatment services for infants and children with heart problems. The Cardiopulmonary Exercise Laboratory performs tests on children to assess the function of their hearts and lungs with exercise.

**NEONATOLOGY**

**PHONE:** (302) 651-5159 (information), (302) 733-2400 (Neonatal Transport)
**HOURS:** In-patient only.
**SUMMARY:** Care for critically ill neonates and infants - primarily infants requiring surgical intervention. A Neonatal Transport Team provides prompt transfer of neonates to the NICU.

**NEPHROLOGY**

**PHONE:** (302) 651-4426
**HOURS:** Clinic by appointment
**SUMMARY:** Consultation, evaluation, and treatment for children with kidney problems provided on an inpatient and outpatient basis. Acute and chronic dialysis (Peritoneal and Hemodialysis) is offered.

**NEUROFIBROMATOSIS PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** A multidisciplinary program created to address the needs of children with neurofibromatosis. Meets the requirements for affiliation with the National Neurofibromatosis Foundation.

**NEUROLOGY**
**PHONE:** (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** Treats infants and children with a wide range of neurological conditions including: epilepsy and seizure disorders, pain syndromes, neurofibromatosis, headaches and neurodegenerative disorders. Also offers separate headache and epilepsy clinics.

**NEUROSURGERY**
**PHONE:** (302) 651-5993
**HOURS:** Clinic hours by appointment
**SUMMARY:** Serves children and adolescents requiring surgery of the central nervous systems, with particular emphasis on the integrated care of children with multiple disabilities. Inpatient and outpatient surgery is provided.

**OCCUPATIONAL THERAPY**
**PHONE:** (302) 651-6010 or (302) 651-4344
**HOURS:** By appointment
**SUMMARY:** Evaluates and treats children with difficulty performing ordinary tasks such as eating and dressing. Therapists help children to apply strength and mobility to these tasks. Services are provided on both an inpatient and outpatient basis. Additional services include muscle training and reeducation; endurance, coordination, fine motor training and balance training; prosthetic training; perceptual-motor skill training; and training in self care.

**OPHTHALMOLOGY**
**PHONE**: (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** Service provides corrective eye surgery and medical treatment for children with eye problems and eye muscle disorders.

**ORTHOPEDIC SURGERY**
**PHONE:** (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** Provides multidisciplinary treatment and correction of many orthopedic disorders including: clubfoot, and hip dislocation, scoliosis and spinal disorders, gait and leg length discrepancies, cerebral palsy, arthrogryposis, upper extremity problems, fractures and sports injuries. Cast Room and Brace, Orthotic and Prosthetic shops provide support.

**ORTHOTICS**
**PHONE:** (302) 651-4268
**HOURS:** Clinic by appointment
**SUMMARY:** Fabricates and repairs all forms of orthoses and/or casts on a daily basis through the cast room. Provides: Orthopedic jackets, splints, braces, custom-fitted orthopedic appliances, upper and lower extremity prosthetics.

**OSTEOGENESIS IMPERFECTA PROGRAM**

**PHONE:** (302) 651-5804 (info) or (302) 651-4200, (800) 416-4441 (appointments)

**HOURS:** Clinic by appointment

**SUMMARY:** Transdisciplinary care is provided for children with osteogenesis imperfecta or "brittle bone disease." The program's goals are to maximize the child's function and to educate family members and community healthcare providers about the condition.

**OTOLARYNGOLOGY**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Diagnosis, medical and surgical treatments are offered for children with problems of the ears, mouth, nose, throat, and sinus. Tonsillectomies, adenoidectomies, and myringotomies are routinely performed.

**PATHOLOGY LABORATORIES**

**PHONE:** (302) 651-5650

**HOURS:** Clinic by appointment

**SUMMARY:** Offers a wide array of routine and sophisticated diagnostic tests in blood banking, hematology, clinical chemistry, microbiology and histology. Laboratory service is available 24 hours a day.

**PHYSICAL THERAPY**

**PHONE:** (302) 651-4344 or (302) 651-6010

**HOURS:** Clinic by appointment

**SUMMARY:** Provides services for children whose impairments hinder their strength, mobility and physical abilities. Treatment is provided for children with physical disabilities from birth, illness or injuries, orthopedic, neuromuscular, sports-related and developmental problems.

**PROSTHETIC SERVICES**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides specialized care for patients who wear or need artificial limbs.

**PULMONARY MEDICINE**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides consultation, diagnosis and continuing care and therapy for children with a variety of acute and chronic lung and airway diseases including apnea, cystic fibrosis, asthma, bronchopulmonary dysplasia, recurrent pneumonia and chronic cough.

**REHABILITATION**
**PHONE:** (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** Provides interdisciplinary inpatient & outpatient rehabilitation services to children with: brain injury, spinal cord injury, congenital and acquired neuromuscular disorders, musculoskeletal dysfunction, and respiratory rehabilitation, including ventilatory dependency.

**RHEUMATOLOGY**
**PHONE:** (302) 651-4200 or (800) 416-4441
**HOURS:** Clinic by appointment
**SUMMARY:** Comprehensive diagnosis and treatment for children with arthritis and related disorders including musculoskeletal pain, chronic limp, joint swelling, muscle symptoms and Lyme disease.

**SPEECH-LANGUAGE PATHOLOGY**
**PHONE:** (302) 651-6010
**HOURS:** Clinic by appointment
**SUMMARY:** Evaluations and therapy provided for children with a range of communication disorders.

**SPINAL DYSFUNCTION PROGRAM**
**PHONE:** (302) 651-5054
**HOURS:** Clinic by appointment
**SUMMARY:** Treats children with congenital or acquired spinal dysfunctions including: spina bifida, spinal cord tumors, or spinal cord injuries. Multidisciplinary team helps children attain highest level of well-being.

**UROLOGY**
**PHONE:** (302) 651-5986
**HOURS:** Clinic by appointment
**SUMMARY:** Treats children with congenital anomalies of the urinary tract, anomalies of the genital system, recurrent urinary infections, and urination dysfunction.

**For The Mentally Ill In Delaware**
**2400 W. 4th St.**
**Wilmington, DE 19805**
**Phone: (302) 427-0787**
**Fax: (302) 427- 2075**

Offers support, education and housing options to the mentally ill and their families, and advocates for better services for those who have chronic mental illness.

**SUPPORT PROGRAMS**

| | |
|---|---|
| **PHONE:** | (302) 427-0787 |
| **FAX:** | (302) 427-2075 |
| **HOURS:** | 8:30 a.m.- 4:30 p.m., 24 hour message system |
| **WEBSITE:** | www.namide.org |
| **SUMMARY:** | Support group meetings and educational programs are held throughout the state, are free and open to the public. Call the main office for details. A quarterly newsletter is published. |
| **ELIGIBILITY:** | Individuals with mental illness, their family and friends and professionals who work with individuals with mental illness |
| **AREA:** | Statewide |

# AMERICAN LUNG ASSOCIATION® of Delaware

**1021 Gilpin Avenue**
**Suite 202**
**Wilmington, DE 19806**

Provides community education about lung disease and quit-smoking clinics.

| | |
|---|---|
| **PHONE:** | (302) 655-7258 or (800) LUNG USA |
| **FAX:** | (302) 655-8546 |
| **E-MAIL:** | knusic@alade.org |
| **WEBSITE:** | www.alade.org |
| **NATIONAL SITE:** | www.lungusa.org (latest lung health news) |
| **HOURS:** | 8 a.m. - 4 p.m., Monday - Friday |
| **SUMMARY:** | Helps children acquire self-care skills through structured play. Sessions for parents will increase their understanding of asthma and use of self-care skills. |
| **ELIGIBILITY:** | Call for eligibility. |
| **AREA:** | Statewide |

## AMERICAN RED CROSS OF THE DELMARVA PENINSULA

**100 W. 10th Street, Suite 501**
**Wilmington, DE 19801**
**(302) 656-6620**

American Red Cross of the Delmarva Peninsula is mandated to provide community training in health and safety, service to and support to disaster victims and aid to military families experiencing family emergencies. Services to victims of disasters are provided free of charge to all residents of Delaware. Contact the Department of Emergency Services, (302) 656-6620, ext. 6250, or ext. 6228. From Kent or Sussex, call (800) 777-6620.

**Courses are provided for all levels, including infant and child, at various locations in all 3 counties throughout the year. Call the Wilmington or Milford office to register or to receive a course booklet.**

### COMMUNITY SERVICES - NEW CASTLE COUNTY

**Wilmington Office**
**100 W. 10TH Street, Suite 501**
**Wilmington, DE 19801**

| | |
|---|---|
| **PHONE:** | (302) 656-6620 |
| **WEBSITE:** | www.redcrossdelmarva.org |
| **HOURS:** | Monday - Friday, 8:30 a.m. - 4:30 p.m. 24 Hour Emergency Number |
| **SUMMARY:** | Volunteers provide personal services to patients in area nursing homes and hospitals including the V.A. hospital. They also sew lap robes for these facilities. Volunteers manage the chapter switchboard, reception area and serve as clerical assistants. Transportation service volunteers provide free transportation to medical facilities for treatment, therapy and counseling. |
| **ELIGIBILITY:** | General public |
| **AREA:** | New Castle County |

### COMMUNITY SERVICES - KENT COUNTY

**Dover Air Force Base**
**P. O. Box 02051**
**Dover, DE 19902**

| | |
|---|---|
| **PHONE:** | (302) 335-5031 |
| **HOURS:** | Monday - Friday, 8:30 a.m. - 4:30 p.m. 24 Hour Emergency Number |
| **SUMMARY:** | Aid to military families experiencing family emergencies. |
| **ELIGIBILITY:** | General public; call for information. |
| **AREA:** | Statewide |

## COMMUNITY SERVICES - SUSSEX COUNTY

**Milford Office**
**1973 Bay Road**
**Milford, DE 19963**

| | |
|---|---|
| **PHONE:** | (302) 335-5031 |
| **HOURS:** | Monday - Friday, 8:30 a.m. - 4:30 p.m. 24 Hour Emergency Number |
| **SUMMARY:** | Volunteers provide personal services to patients in area nursing homes and hospitals. Volunteers serve as clerical assistants and transportation service volunteers. These volunteers provide free transportation to medical facilities for treatment, therapy and counseling. |
| **ELIGIBILITY:** | General public, call for information |
| **AREA:** | Sussex County |

**The Arc of Delaware**
**1016 Centre Road**
**Wilmington, DE 19805**
**(302) 996-9400**

A statewide volunteer advocacy agency dedicated to improving the quality of life for individuals with cognitive disabilities.

**THE ARC OF DELAWARE- NEW CASTLE COUNTY**

**State Headquarters**
**1016 Centre Road**
**Wilmington, DE 19805-1234**

| | |
|---|---|
| **PHONE:** | (302) 996-9400 |
| **FAX:** | (302) 996-0683 |
| **WEBSITE:** | www.arcde.org |
| **HOURS:** | Monday - Friday, 9 a.m. to 5 p.m. |
| **SUMMARY:** | Offers case advocacy services; information and referral; technical assistance on improving services and audio-visual library. Arc volunteers serve on committees, which study problem areas and unmet needs to bring about services for individuals with cognitive disabilities. Offer job training and placement for individuals with cognitive disabilities. Arc operates a housing development program. Volunteer opportunities include a Friend-to-Friend program, which matches volunteers with an individual with cognitive disabilities in peer relationships. |
| **ELIGIBILITY:** | Individuals with cognitive disabilities of all ages; families; professionals and friends; self and professional or agency referrals |
| **AREA:** | New Castle County |

**THE ARC OF DELAWARE- KENT COUNTY**

**Wesley Educational Building (Loockerman & Federal Streets)**
**PO Box 562**
**Dover, DE 19903**

| | |
|---|---|
| **PHONE:** | (302) 736-6140 |
| **FAX:** | (302) 736-0268 |
| **HOURS:** | Monday - Friday, 9 a.m. to 5 p.m. |
| **SUMMARY:** | Offers case advocacy services; information and referral; technical assistance on improving services. Arc volunteers serve on committees, which study problem areas and unmet needs to bring about services for individuals with cognitive disabilities. Arc has started a housing development program. Volunteer opportunities include a Friend-to-Friend program, which matches volunteers with an individual with cognitive disabilities in peer relationships. Supports a Delaware People 1st group (self-advocacy). |
| **ELIGIBILITY:** | Individuals with cognitive disabilities of all ages; families; professionals and friends; self and professional or agency referrals |
| **AREA:** | Kent County |

**THE ARC OF DELAWARE- SUSSEX COUNTY**

**144 East Market Street**
**Georgetown, DE 19947**

| | |
|---|---|
| **PHONE:** | (302) 856-6019, (302) 856-6133 (fax) |
| **HOURS:** | Monday - Friday, 9 a.m. to 5 p.m. |
| **SUMMARY:** | Offers case advocacy services; information and referral; technical assistance on improving services. Arc volunteers serve on committees, which study problem areas and unmet needs to bring about services for individuals with cognitive disabilities. Arc has started a housing development program. Volunteer opportunities include a Friend-to-Friend program, which matches volunteers with an individual with cognitive disabilities in peer relationships. |
| **ELIGIBILITY:** | Individuals with cognitive disabilities of all ages; families; professionals and friends; self and professional or agency referrals |
| **AREA:** | Sussex County |

AUSTILL'S REHABILITATION SERVICES, INC.
Specialized Therapeutic Health Care

# AUSTILL'S REHABILITATION SERVICES, INC
## 100 John Robert Thomas Drive
## Exton, PA 19341
## (610) 363-7009

Provides a comprehensive pediatric rehabilitation service for schools, early intervention centers, homes and other rehabilitation programs.

**REHABILITATIVE SERVICES**

| | |
|---|---|
| **PHONE:** | (610) 363-7009 |
| **FAX:** | (610) 363-7055 |
| **EMAIL:** | info@austills.com |
| **HOURS:** | 8:30 a.m. – 4:30 p.m. |
| **SUMMARY:** | Provides experienced, individualized therapeutic services specializing in occupational therapy, physical therapy and speech and language therapy services. Provides family training for in-home treatments. Services school systems, early intervention sites and other rehabilitation programs in Pennsylvania and Delaware. |
| **ELIGIBILITY:** | Anyone needing therapeutic services, regardless of age |
| **AREA:** | New Castle County, Delaware<br>Out-of-State |

**AUTISM SOCIETY OF DELAWARE**
**5572 Kirkwood Highway**
**Wilmington, DE 19803**

Provides information, support and advocacy for people with Autism and their families.

## AUTISM SUPPORT SERVICES

| | |
|---|---|
| **PHONE:** | (302) 472-2638, (302) 472-2639, (302) 472-2640 (fax) |
| **DIRECTOR:** | Theda Ellis |
| **E-MAIL:** | delautism@delautism.org |
| **WEBSITE:** | www.delautism.org |
| **HOURS:** | 9 a.m. – 5 p.m., |
| **SUMMARY:** | Discusses a wide range of issues related to autism. Members share information with other parents, attend speaker series and conferences. Mission is to improve lives of people with autism and their families. Educates, advocates and raises public awareness in order to promote lifelong opportunity and acceptance for people with autism in their communities. |
| **ELIGIBILITY:** | Any family member, professional or interested person. Must become a member of the National Autism Society of America to get member benefits. |
| **AREA:** | Statewide |

## BAYADA NURSES
## 750 South Madison St.
## Wilmington, DE 19801
## (302) 529-3000

Agency provides Home Health Care to patients requiring skilled nursing, physical therapy, occupational therapy, speech therapy, medical social work and home health aides. Adult services provided throughout New Castle County. Skilled, pediatric services provided in New Castle, Kent and Sussex Counties.

**750 South Madison St.**
**Wilmington, DE 19801**

| | |
|---|---|
| **PHONE:** | (302) 529-3000 |
| **FAX:** | (302) 529-3009 |
| **E-MAIL:** | wil@bayada.com |
| **WEBSITE:** | www.bayada.com |
| **HOURS:** | 8:30 a.m. – 5 p.m., Monday - Friday; 24 Hour Answering Service |
| **SUMMARY:** | Home Care Agency provides adult services including skilled nursing visits, physical therapy, occupational therapy, speech therapy, medical social work and home health aides; same day service when needed. |
| **ELIGIBILITY:** | Patient, family, physician, hospital and insurance referrals accepted. Medicaid and Medicare Certified, JCAHO accredited. Most insurance accepted. |

**1400 Peoples Plaza**
**Newark, DE 19702**

| | |
|---|---|
| **PHONE:** | (302) 836-1000 |
| **FAX:** | (302) 836-7320 |
| **E-MAIL:** | new@bayada.com |
| **WEBSITE:** | www.bayada.com |
| **HOURS:** | 8:30 a.m. - 5 p.m., Monday - Friday; 24 Hour Answering Service |
| **SUMMARY:** | Home Care Agency provides adult services including skilled nursing visits, physical therapy, occupational therapy, speech therapy, medical social work and home health aides; same day service when needed. Care provided for adults and children. |
| **ELIGIBILITY:** | Patient, family, physician, hospital and insurance referrals accepted. Medicaid and Medicare Certified, JCAHO accredited. Most insurance accepted. |

**32 Reads Way**
**New Castle, DE 19720**

| | |
|---|---|
| **PHONE:** | (302) 322-2300 |
| **FAX:** | (302) 322-6300 |
| **E-MAIL:** | dp@bayada.com |
| **WEBSITE:** | www.bayada.com |
| **HOURS:** | 8:30 a.m. - 5 p.m., Monday - Friday; 24 Hour Answering Service |
| **SUMMARY:** | Home Care Agency provides pediatric services including skilled continuous care, skilled nursing visits, physical therapy, occupational therapy, speech therapy, medical social work and home health aides; same day service when needed. |
| **ELIGIBILITY:** | Patient, family, physician, hospital and insurance referrals accepted. Medicaid, Medicare Certified, JCAHO accredited. Most insurance accepted. |

**3521 Silverside Road**
**Wilmington, DE 19810**

| | |
|---|---|
| **PHONE:** | (302) 477-0600 |
| **FAX:** | (302) 478-9070 |
| **E-MAIL:** | wpd@bayada.com |
| **WEBSITE:** | www.bayada.com |
| **HOURS:** | 8:30 a.m. – 5:00 p.m., Monday – Friday; 24 hour answering service |
| **SUMMARY:** | Home Care Agency provides skilled adult continuous care, pediatric and adult home health aides; same day service when needed. |
| **ELIGIBILITY:** | Patient, family, physician, hospital and insurance referrals accepted. Medicaid and Medicare Certified, JCAHO Accredited. Most insurance accepted. |

**BAYARD HOUSE**
**Home of the Divine Providence, Inc.**
**300 Bayard Ave.**
**Wilmington, DE 19805**
**PHONE: (302) 654-1184**
**FAX: (302) 654-8570**

## PARENT EDUCATION

**HOURS:** 24 hour coverage: Office 8:30 a.m. - 4:30 p.m.

**SUMMARY:** The Bayard House mission is to provide residential, educational and referral services to at-risk pregnant teens/women and to young families in need so that they may become nurturing parents and independent, contributing members of society.

**ELIGIBILITY:** At risk pregnant teens/women and young families in need

**AREA:** Statewide

## INDEPENDENT LIVING SKILLS

**HOURS:** 24 hour coverage: Office 8:30 a.m. - 4:30 p.m.

**SUMMARY:** Pregnant and parenting teens and women learn a wide range of practical skills (child safety, CPR, nutrition, housing and job search, educational planning) in formal and informal workshops and learning situations.

**ELIGIBILITY**: See service description.

**AREA:** Statewide

## INFORMATION AND REFERRAL

**HOURS:** 24 hour coverage: Office 8:30 a.m. - 4:30 p.m.

**SUMMARY:** Women and families in need of services are linked to programs and services offered in the community - prenatal and postnatal care, counseling, job training, housing resources, and other necessary services.

**ELIGIBILITY:** See service description.

**AREA:** Statewide

# BAYHEALTH MEDICAL CENTER AT KENT GENERAL HOSPITAL

**640 S. State Street**
**Dover, DE 19901**
**(302) 674-4700**
**WEBSITE: www.bayhealth.org**

Bayhealth Medical Center is an inpatient, short-term care hospital.

## BAYHEALTH MEDICAL CENTER-KENT GENERAL HOME HEALTH

**PHONE:** (302) 744-7300
**HOURS:** 8:30 a.m. - 4:30 p.m. Monday through Friday
24 hour on call service
**SUMMARY:** Provides skilled home nursing services, occupational therapy, physical therapy, speech therapy, medical social work and certified nursing assistants. Offers pediatric therapy, home care for all ages and Home Infusion services. Is a Certified/licensed hospital-based home health care agency, accredited by the Joint Commission on Accreditation of Healthcare Organizations.
**AREA:** Kent County
Southern New Castle and Northern Sussex Counties

## BAYHEALTH MEDICAL CENTER-KENT GENERAL PEDIATRIC SERVICES

**PHONE:** (302) 744-7352
**HOURS:** 24 hours
**SUMMARY:** Offers a comprehensive inpatient pediatric unit. Also provides neonatology services with a neonatal special care unit.
**ELIGIBILITY:** Physician referrals and those in need of pediatric services
**AREA:** Statewide

## BAYHEALTH MEDICAL CENTER- KENT GENERAL SPEECH PATHOLOGY DEPARTMENT

**PHONE:** (302) 744-7239
**HOURS:** 8:30 a.m. - 4:30 p.m., Monday through Friday
**SUMMARY:** Provides diagnostic evaluation and treatment of speech, language, voice and cognitive processing disorders and feeding disorders for adults. Both inpatient and outpatient services are provided.
**ELIGIBILITY:** Children and adults with communication disorders and adults with feeding disorders; physician prescription is required
**AREA:** Statewide

**BAYHEALTH MEDICAL CENTER AT**
**MILFORD MEMORIAL HOSPITAL**
**P.O. Box 199**
**21 W. Clarke Avenue**
**Milford, DE 19963**
**(302) 422-3311**
**WEBSITE: www.bayhealth.org**

Milford Memorial Hospital is a 165-bed Community Hospital providing comprehensive medical, surgical, obstetric, pediatric, emergency and diagnostic services on an inpatient and outpatient basis.

**HEALTH PROGRAM**

**PHONE:** (302) 422-3311
**HOURS:** 24 Hours
**SUMMARY:** Services include: Ambulatory Surgery, Audiology Chemotherapy, Dietetics, Discharge Planning, Home Health Care, Laboratory, Physical Therapy and Occupational Health. Offers Need-A-Physician Program,1-888-229-3627.
**ELIGIBILITY:** People in need of health care
**AREA:** Kent and Sussex Counties

**MILFORD MEMORIAL HOME HEALTH**

**PHONE:** (302) 430-5590
**HOURS:** 8:30 a.m. – 4:30 p.m., Monday through Friday
24 hour on call service
**SUMMARY:** Provides skilled home nursing services, occupational therapy, physical therapy, speech therapy, medical social work and certified nursing assistants. Offers pediatric therapy, home care for all ages and Home Infusion services. Is a certified/licensed hospital based home health care agency, accredited by the Joint Commission on Accreditation of Healthcare Organizations.
**AREA:** Kent and Sussex Counties

**MILFORD MEMORIAL SPEECH PATHOLOGY DEPARTMENT**

**PHONE:** (302) 430-5353
**HOURS:** 8:30 a.m. – 4:30 p.m., Monday through Friday
**SUMMARY:** Provides diagnostic evaluation and treatment of speech, language, voice and cognitive processing disorders and feeding disorders for children and adults. Audiometric screenings are also available. Both inpatient and outpatient services are provided.
**ELIGIBILITY:** Children and adults with communication and/or feeding disorders; physician prescription is required
**AREA:** Kent and Sussex Counties

**AUDIOLOGY**

**PHONE:** (302) 430-5653
**HOURS:** 8:30 a.m. – 4:30 p.m., Monday through Friday
**SUMMARY:** Complete audiology services including diagnostic hearing testing, hearing therapy, recommendations for relief of ear noises and hearing device sales and service.
**ELIGIBILITY:** Children and adults with hearing disorders or difficulties
**AREA:** Kent and Sussex Counties

**BEEBE MEDICAL CENTER**
**424 Savannah Road**
**Lewes, DE 19958**
**PHONE: (302) 645-3300**
**FAX: (302) 645-3466**
**WEBSITE: www.beebemed.org**

Beebe is a fully-accredited, full service health care facility and school of nursing that serves primarily Sussex County.

**BEEBE HOME HEALTH**
**424 Savannah Road**
**Lewes, DE 19958**
**PHONE:** (302) 645-3531
**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** Provides complete home health care services
**ELIGIBILITY:** Open

**HOSPITAL SERVICES**
**424 Savannah Road**
**Lewes, DE 19958**
**PHONE:** (302) 645-3300
**HOURS:** 365 days per year, 24 hours per day.
**SUMMARY:** Provides medical and surgical treatment; obstetrical and pediatric care; lab and diagnostic radiology facilities; cardiac care; eye bank; home health agency; adult day care center and school of nursing.
**ELIGIBILITY:** Anyone in need of medical care; referral by physician or walk-in care

**BEEBE IMAGING AND LAB GEORGETOWN**
**600 N. DuPont Highway**
**Suite 106**
**Georgetown, DE 19947**
**PHONE:** (302) 856-9729
**HOURS:** Monday – Friday, 8:00 a.m. – 4:30 p.m.
**SUMMARY:** Provides imaging and lab services including: diagnostic radiology and fluoroscopy; ultrasound; CAT Scan; diagnostic mammography; screening mammography and phlebotomy

**BEEBE IMAGING AND LAB MILLSBORO**
**232 Mitchell Street**
**Millsboro, DE 19966**
**PHONE:** (302) 934-9039
**HOURS:** Monday – Friday, 8:00 a.m. – 4:30 p.m.
**SUMMARY:** Provides imaging and lab services including: diagnostic radiology, screening mammography, phlebotomy and EKGs

**BEEBE IMAGING AND LAB LONG NECK**
**Road 6 Box #288**
**Long Neck Road**
**Millsboro, DE 19966**
**PHONE:** (302) 947-1202
**HOURS:** Monday – Friday, 6:30 a.m. – 12 noon
**SUMMARY:** Provides imaging and lab services for phlebotomy

**BEEBE IMAGING AND LAB MILLVILLE**
**203 Atlantic Avenue**
**Creekside Plaza Suite 7**
**Millville, DE 19967**
**PHONE:** (302) 539-8749
**HOURS:** Monday – Friday, 8:00 a.m. – 4:00 p.m.
**SUMMARY:** Provides imaging and lab services including diagnostic radiology, phlebotomy and EKGs

**BRANDYWINE COUNSELING**
**2713 Lancaster Avenue**
**Wilmington, DE 19805**
**(302) 656-2348**
**(302) 656-0746 (fax)**
www.brandywinecounseling.org

Brandywine Counseling provides a full range of counseling services for alcohol and drug abusers including: individual, group, marriage, family and special services.

**PHONE:** (302) 656-2348
**HOURS:** Monday-Friday-- 8 a.m.-3:30 p.m.
**SUMMARY:** Outpatient drug/alcohol treatment center that provides a full range of services aimed at helping drug and alcohol abusers. Special Programs/Projects include:

METHADONE CLINIC – Hours- Monday-Thursday 5:30 a.m. – 12:30 p.m.
Saturday 6 a.m. – 9 a.m.
Sunday 7a.m. – 10 a.m.

COUNSELING COMPONENT HOURS- Monday- Friday 6 a.m.- 8 p.m.

PERINATAL PROJECT - Pregnant and Post Partum S/A Women (any age)

ASSERTIVE TREATMENT TEAM - Case Management, Chronic Addicts, Dual Diagnosis and Medically Challenged

COAPE – HIV/AIDS Outreach Prevention Program

**ELIGABILITY:** Open to public
**AREA:** Northern New Castle County and Wilmington
Out-of-State

## CATHOLIC CHARITIES, INC.
## 2601 West 4th Street
## Wilmington, DE 19805
## (302) 655-9624

Provides counseling, adoption, and crisis alleviation, as well as mental health and drug and alcohol services to individuals and their families. Also offers children's residential services.

**INTENSIVE COMMUNITY-BASED SERVICES FOR CHILDREN**

**1155 Walker Road**
**Dover, DE 19904**

| | |
|---|---|
| **PHONE:** | (302) 674-1600 |
| **FAX:** | (302) 674-1005 |
| **HOURS:** | 8:30 a.m.- 4:30 p.m., Monday - Friday; evening hours available |
| **SUMMARY:** | Serves children with behavioral and emotional problems in all community settings and homes (Funded by State Child Division of Mental Health Services) |
| **ELIGIBILITY:** | Children 0-18 years referred by Child Mental Health |
| **AREA:** | Kent County |

**INTENSIVE COMMUNITY-BASED SERVICES FOR CHILDREN, SUSSEX COUNTY**

**409 South Bedford Street, Suite 9**
**Georgetown, DE 19947**

| | |
|---|---|
| **PHONE:** | (302) 856-9578 |
| **FAX:** | (302) 856-6297 |
| **HOURS:** | 8:30 a.m. – 4:30 p.m., Monday - Friday; evening hours available |
| **SUMMARY:** | Serves children with behavior and emotional problems in all community settings and homes (Funded by State Child Division of Mental Health Services) |
| **ELIGIBILITY:** | Children 0-18 years referred by Child Mental Health |
| **AREA:** | Sussex County |

**BEHAVIORAL HEALTH CARE (MENTAL HEALTH) SERVICES, KENT COUNTY**

**1155 Walker Road**
**Dover, DE 19904**

| | |
|---|---|
| **PHONE:** | (302) 674-1600 |
| **FAX:** | (302) 674-1005 |
| **HOURS:** | 8:30 a.m. – 4:30 p.m., Monday - Wednesday, and Friday<br>12 p.m. - 8 p.m., Tuesday, Thursday |
| **SUMMARY:** | Provides individual, pregnancy, family and couples counseling. Also offers adoption services for infants and special needs children. |
| **AREA:** | Kent County |

**BEHAVIORAL HEALTH CARE (MENTAL HEALTH) SERVICES, SUSSEX COUNTY**
**409 South Bedford Street**
**Suite 9**
**Georgetown, DE 19947**

| | |
|---|---|
| **PHONE:** | (302) 856-9578 |
| **FAX:** | (302) 856-6297 |
| **HOURS:** | 8:30 a.m. – 4:30 p.m., Monday - Wednesday, and Friday<br>12 p.m. - 8 p.m., Tuesday, Thursday |
| **SUMMARY:** | Provides individual, pregnancy, family and couples counseling. Also offers adoption services for infants and special needs children. |
| **AREA:** | Sussex County |

**BEHAVIORAL HEALTH CARE (MENTAL HEALTH AND SUBSTANCE ABUSE) SERVICES, NEW CASTLE COUNTY**
**2601 West 4th Street**
**Wilmington, DE 19805**

| | |
|---|---|
| **PHONE:** | (302) 656-0651 |
| **FAX:** | (302) 654-6432 |
| **HOURS:** | 8:30 a.m. - 8 p.m., Monday - Thursday<br>8:30 a.m. – 4:30 p.m., Friday |
| **SUMMARY:** | Provides individual, group, pregnancy, family and couples counseling. Also offers adoption services for infants and special needs children; family life education; school-based counseling and services to AIDS victims including counseling for AIDS patients, families and other relationships. |
| **ELIGIBILITY:** | Call for information and appointment. |
| **AREA:** | New Castle County |

**CENTREVILLE SCHOOL**
**6201 Kennett Pike**
**Wilmington, DE 19807**
**PHONE: (302) 571-0230**
**FAX: (302) 571-0270**

Centreville School is a private school for children with learning disabilities.

**EARLY INTERVENTION PROGRAM - LOWER LEVEL**

| | |
|---|---|
| **HOURS:** | 8:30 a.m. - 3 p.m., Monday - Friday, extended hours 7:30 a.m. - 5:30 p.m. |
| **SUMMARY:** | Provides individualized instruction, speech/language therapy, occupational therapy and physical education for 4-5 year olds at risk for learning disabilities. |
| **ELIGIBILITY:** | Referrals from doctor, social services and parents; ages 4-5 yrs., developmentally delayed or at high risk for learning disability |
| **AREA:** | Delaware<br>Out-of-state |

**EDUCATIONAL PROGRAM – MIDDLE AND UPPER LEVEL**

| | |
|---|---|
| **HOURS:** | 8 a.m. - 3 p.m., Monday - Friday, extended hours 7:30 a.m. - 5:30 p.m. |
| **SUMMARY:** | Provides full educational program with integrated services of occupational and speech/language therapy. Also provides educational tutoring and parent workshops for both in-house and outside referrals. |
| **ELIGIBILITY:** | Referrals from doctor, social services and parents; ages 4-14 yrs. |
| **AREA:** | Delaware<br>Out-of-state |

**CHILD, INC.**
**507 Philadelphia Pike**
**Wilmington, DE 19809**
**PHONE: (302) 762-8989**
**FAX: (302) 762-8983**
**WEBSITE: www.childinc.com**

Child Inc. operates a variety of programs that serve victims and perpetrators of domestic violence and neglected, dependent, abused, runaway, homeless and delinquent youth. Also, Child, Inc. has several parent education and outreach programs to train parents and help families. The agency is an active advocate for children and families.

**HOME VISITOR PROGRAM**

**PHONE:** (302) 762-8989
**HOURS:** Call for hours
**SUMMARY:** An outreach program to make individual home visits to families in need of parent education and basic living skills. These programs are designed to reach the families who may not be able to attend a community site parent education class or who would be better served on an individual basis. Spanish speaking capabilities available for New Castle and Kent counties.
**ELIGIBILITY:** Families in need of parent education, those referred by the Division of Family Services, Public Health and Domestic Violence Referrals
**AREA:** Kent County
New Castle County

**PARENT EDUCATION PROGRAM**

**PHONE:** (302) 762-8989
**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** Parent training free to parents or future parents, helping them to deal more effectively with child rearing practices. Child, Inc. offers specialized programs for parents of adolescents. Curriculum for parenting classes covers: dealing with family stress, communications, decision making, understanding misbehavior and self-esteem.
**ELIGIBILITY:** Parents or expectant parents, step-parents and other relative caregivers
**AREA:** Statewide

**WARMLINE**

**PHONE:** (302) 762-8989 New Castle County
(800) 874-2070 Kent and Sussex Counties
**HOURS:** 9 a.m. - 9 p.m., Monday - Friday
**SUMMARY:** The “Warmline” answers parents’ questions and assists in decision-making. Helps with non-medical child related concerns by listening, providing support and information and offering referrals.
**ELIGIBILITY:** Parents and caregivers with children ages birth – 18 years
**AREA:** Statewide

**CHILDREN & FAMILIES FIRST**
**2005 BAYNARD BOULEVARD**
**WILMINGTON, DE 19802**
**PHONE: (302) 658-5177**
**FAX: (302) 658-5170**

A statewide private not-for-profit organization that strengthens families and communities by providing quality social, educational and mental health services from locations in Wilmington, Newark, Claymont, Dover, Milford, Seaford and Georgetown.

**NEW CASTLE COUNTY DIVISION**
**2005 Baynard Boulevard**
**Wilmington, DE 19802**
**PHONE:** (302) 658-5177
**FAX:** (302) 658-5170
**HOURS:** 9 a.m. - 5 p.m.
Monday – Friday

**KENT/SUSSEX DIVISION**
**410 S. Bedford Street**
**Georgetown, DE 19947**
**PHONE:** (302) 856-2388
**HOURS:** 9 a.m. - 5 p.m.
Monday - Friday

**ADOPTION**

**SUMMARY:** Placement of children in sibling sets, children from foster care, older children as well as infants. Children with significant disabling conditions (mental, physical, developmental and/or emotional) are adopted into a family setting. Ongoing support is offered through one-year post-placement supervision.
**ELIGIBILITY:** Children 0-17, including those with significant disabling conditions
**AREA:** Statewide

**COUNSELING**

**SUMMARY:** Provides individual, family and group therapy around relationship, adjustment, and abuse issues. Specialized counseling around post adoption issues, AIDS/HIV, substance abuse, truancy, adoptive placements and teen sexuality issues. Mental health assessments and consultation available for children under 5 in child care settings.
**ELIGIBILITY:** Self or agency referred
**AREA:** Statewide

**FAMILY FOSTER CARE**

**SUMMARY:** Provides foster care for children by Division of Family Services including those with special medical needs (including AIDS and HIV+). Also sustains and supports foster parents caring for these children. Hispanic Foster Care and voluntary foster care also available.
**ELIGIBILITY:** Children with severe medical conditions and/or unable to live with family due to neglect or abuse
**AREA:** Statewide

**PARENT AIDE/PARENTING PLUS**

**SUMMARY:** Provides individualized services to parents in their homes to build skills and confidence in parenting, child care and daily management. Aides work one on one with families to provide instruction, support and practical experience.

**ELIGIBILITY:** Families with children under the age of 18

**AREA:** Statewide

**PARENT EDUCATION**

**SUMMARY:** A series of workshops and support groups for different stages of parenting. Includes workshops for divorcing parents, parents of ADHD children, grandparent support and parents dealing with depression. Workshops are often geared to specific age groups and are held at our offices and in community settings. Special programs available for DFS families.

**ELIGIBILITY:** Open

**AREA:** Statewide

**HISPANIC SERVICES (La Oficina de la Familia y los Ninos) Wilmington and Georgetown**

**SUMMARY:** Counseling, case management, advocacy, translation/interpretation, cultural transition and information/referral services for Spanish speaking or bilingual Hispanic families.

**ELIGIBILITY:** Open

**AREA:** Statewide

**WORKPLACE/COMMUNITY EDUCATION**

**SUMMARY:** Offers relevant short courses, workshops and lectures to enrich family and interpersonal relationships. Case management for those moving from welfare to work.

**ELIGIBILITY:** Open

**AREA:** Statewide

**READY SET GO! CAMPAIGN FOR CHILDREN**

**SUMMARY:** Counseling and consultation for children in child care settings who demonstrate challenging behaviors, their childcare providers and parents.

**ELIGIBILITY:** Open

**AREA:** New Castle and Sussex counties

**CHILDREN'S BEACH HOUSE INC.**
**Administrative Offices**
**100 West 10th Street**
**Suite 411**
**Wilmington, DE 19801**
**(302) 655-4288**
**Fax: (302) 655-4216**
**www.cbhinc.org**

Children's Beach House (located in Lewes) offers camping programs during the summer and a youth development program during the school year.

**YOUTH DEVELOPMENT PROGRAM**

**Children's Beach House**
**1800 Bay Avenue**
**Lewes, DE 19958**

**PHONE:** (302) 645-9184
**HOURS:** 8 a.m. - 4 p.m., Monday - Friday
**SUMMARY:** Provides day and overnight field trips and year round outreach programs for school groups. This program is provided for children in both Delaware's regular and special schools, with mild to severe disabilities or gifted and talented students in elementary grades. Also included in the program are team classes that combine children with special needs and their peers.
**ELIGIBILITY:** School group - application
See service description
**AREA:** Statewide

**SANDCASTLES DAY CAMP**

**Children's Beach House**
**1800 Bay Avenue**
**Lewes, DE 19958**

**PHONE:** (302) 645-9184, (302) 645-9467 (fax)
**HOURS:** 8 a.m. - 4 p.m., Monday - Friday
**SUMMARY:** Summer Day Camp for 12-15 boys and girls ages 4-6, “at risk” for future failure. Program provides speech/language therapy through arts and crafts, environmental education activities and social skills lessons. Children participate in music, movement activities, story time, swimming and special outings.
**ELIGIBILITY:** Referrals through professional sources
See service description
**AREA:** Statewide

# The Children's Secret Garden

Prescribed Pediatric Extended Care – (PPEC) is a facility offering comprehensive child care services to children with special health care needs in an environment inclusive with our parallel traditional childcare program.

**717 Hatchery Road**
**Dover, DE 19901**

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|---|---|
| **PHONE:** | (302) 730-1717 |
| **FAX:** | (302) 730-4747 |
| **HOURS:** | 7:00 a.m. – 5:30 p.m., Monday-Friday |
| **E-Mail:** | tcsgarden@yahoo.com |
| **SUMMARY:** | A unique developmental child care program for children aged birth through six offering **Prescribed Pediatric Extended Care (PPEC)** services and child care for typically developing children in an inclusive environment. Children who are technology dependent or have complex medical needs receive skilled nursing care in a community setting among their peers. A multidisciplinary team consisting of nurses, physical, occupational and speech therapists, educators, dietician and a social worker deliver holistic care that focuses on the individual needs of each child. Transportation to and from the center is available. |
| **ELIGIBILITY:** | Children with complex medical needs, requiring skilled nursing care; admission to the PPEC requires a physician prescription |
| **AREA:** | Southern New Castle and Kent counties |

**CHRISTIANA CARE HEALTH SERVICES**
**Administrative Offices**
**501 W. 14th Street**
**P.O. Box 1668**
**Wilmington, DE 19899**
**(302) 733-1000**
**WEBSITE: www.christianacare.org**

Major provider of health care services in New Castle County. Included in the organization are two general acute care hospitals (Christiana Hospital and Wilmington Hospital) as well as other health care enterprises.

**PEDIATRICS**

| **Wilmington Hospital (Outpatient Services)** | **Christiana Hospital (Inpatient Services)** |
|---|---|
| **501 W. 14th Street** | **4755 Ogletown-Stanton Road** |
| **P.O. Box 1668** | **P.O. Box 6001** |
| **Wilmington, DE 19899** | **Newark, DE 19718** |
| **PHONE:** (302) 428-6484 | **PHONE:** (302) 733-4375 |

**HOURS:** 24 hours (inpatient), 7:30 a.m. - 4 p.m., (Outpatient)
**SUMMARY:** Offers extensive pediatric medical services with ancillary support services as needed. Participating in all Medicaid managed care plans.
**ELIGIBILITY:** Children birth to 21 years
**AREA:** Statewide

**Christiana Hospital**
**4755 Ogletown-Stanton Rd**
**P.O. Box 6001**
**Newark, DE 19718**
**PHONE:** (302) 733-3084
**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** Perinatal comprehensive genetics evaluations with recommendations for assistance in follow-up.
**ELIGIBILITY:** Pregnant women and women contemplating pregnancy
**AREA:** Statewide

**DEPARTMENT OF SPEECH AND HEARING**

**Wilmington Hospital**
**501 W. 14th Street**
**P.O. Box 1668**
**Wilmington, DE 19899**
**PHONE:** (302) 428-2286

**Christiana Hospital**
**4755 Ogletown-Stanton Rd.**
**P.O. Box 6001**
**Newark, DE 19718**
**PHONE:** (302) 733-1010

**HOURS:** 8 a.m.- 4:30 p.m., Monday - Friday
**SUMMARY:** Provides a full range of audiology and speech-language pathology services for both inpatients and outpatients. Includes audiologic exams, high-risk infant hearing screening, hearing aid testing and dispensing and otologic exams, as well as speech and language evaluations and treatments.
**ELIGIBILITY:** Children birth to age 21 with a referral from a physician
**AREA:** Statewide

**DEPARTMENT OF OCCUPATIONAL THERAPY**

**Christiana Hospital**
**4755 Ogletown-Stanton Road**
**P.O. Box 6001**
**Newark, DE 19718**
**PHONE:** (302) 733-1026
**HOURS:** 8 a.m. - 5 p.m. Monday - Friday
**SUMMARY:** Provides a full range of occupational therapy services for both inpatients and outpatients, with a specialty in developmental care and follow-up for NICU graduates.
**ELIGIBILITY:** Children birth to age 21 years with a physician referral
**AREA:** Statewide

**CHILD DEVELOPMENT WATCH PROGRAM**

**Christiana Care Riverside Campus**
**700 Lea Blvd., Suite 202**
**Wilmington, DE 19802**
**PHONE:** (302) 765-4202
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Follow-up program for high-risk infants and toddlers, birth to age 3 years. Comprehensive developmental assessments are provided by a multidisciplinary team for high-risk NICU graduates and other infants and toddlers for whom there are developmental concerns. The assessments are part of the eligibility process for Child Development Watch and early intervention services.
**ELIGIBILITY:** Children birth to age 3 years
**AREA:** Statewide

# DART FIRST STATE REDUCED FARE PROGRAM

**400 S. Madison Street**
**P.O. Box 1670**
**Wilmington, DE 19899**
**(302) 577-3278**

DART is a public transportation system with a reduced fare program for citizens with disabilities and those 65 years and older.

## REDUCED FARE PROGRAM

| | |
|---|---|
| **PHONE:** | (800) 652-3278 |
| **TDD:** | (800) 252-1600 |
| **WEBSITE:** | www.DARTFirstState.com |
| **HOURS:** | 8 a.m. - 4:30 p.m., Monday - Friday |
| **SUMMARY:** | Transportation at reduced fare for ambulatory disabled riders who are able to get on and off bus without driver assistance and senior citizens, 65 years of age or older. Clients may purchase reduced fare tickets at most downtown banks, any senior center, the Transportation Store at the Wilmington Amtrak Station, the Transportation Store at the Market Street Mall, and at the DART First State Office. Parents or guardians of children with disabilities must pay full fare unless over 65 years old. |
| **ELIGIBILITY:** | Must show Medicare or Reduced Fare ID card. Mentally/physically disabled (ambulatory) persons and senior citizens |
| **AREA:** | New Castle County<br>Wilmington |

## VISUALLY IMPAIRED SERVICE

| | |
|---|---|
| **PHONE:** | (800) 652-3278 |
| **HOURS:** | 8 a.m. - 4:30 p.m., Monday – Friday |
| **WEBSITE:** | www.DARTFirstState.com |
| **SUMMARY:** | Free service on DART First State provided to legally blind passengers displaying photo identification card from the Division of the Visually Impaired. To be certified, contact Division for the Visually Impaired at 255-9810. Parents or guardians of blind children must pay full fare unless over 65 years. |
| **ELIGIBILITY:** | Legally blind |
| **AREA:** | Statewide |

## DELAWARE ADMINISTRATION FOR REGIONAL TRANSIT (DART)
## DELAWARE TRANSIT CORPORATION

**Blue Hen Corporate Center**
**655 Bay Road, Suite 4-G**
**Dover, DE 19901**
**(302) 739-3278**

Provides specialized door-to-door transportation for eligible citizens and those with disabilities throughout the state of Delaware.

**DART**

**PHONE:** (302) 739-3278 Business (800) 553-3278 Reservations
(800) 252-1600 TDD (800) 335-8080 Customer Relations/Information

**HOURS:**

New Castle County
Monday – Friday 6 a.m. to 9 p.m.
Saturday 6 a.m. to 7 p.m.
(Earliest pick-up to latest pick-up)

Kent County
Monday – Friday 6 a.m. to 9 p.m.
Saturday 6 a.m. to 4 p.m.
(Earliest pick-up to latest pick-up)

Sussex County
Monday – Friday 6 a.m. to 9 p.m.
Saturday 6 a.m. to 4 p.m.

**SUMMARY:** Provides specialized door-to-door transportation to eligible citizens and those with disabilities throughout the State of Delaware. Transportation on a fixed route is available in Kent and Sussex Counties to transport to Medical facilities in New Castle county.

**ELIGIBILITY:** Elderly citizens and those with disabilities, some general public services

For Reservation call 1-800-553-3278.

# DELAWARE ASSISTIVE TECHNOLOGY INITIATIVE (DATI)

**Center for Applied Science and Engineering**
**University of Delaware & A.I. DuPont Hospital for Children**
**Post Office Box 269, 1600 Rockland Road**
**Wilmington, DE 19899-0269**
**E-MAIL: dati@asel.udel.edu**
**WEBSITE: www.dati.org**

DATI focuses on assistive technology devices and services for individuals with disabilities and their families.

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|---|---|
| **PHONE:** | (302) 851-6790 or (800) 870-DATI |
| **TDD:** | (302) 651-6794 |
| **FAX:** | (302) 651-6793 |
| **HOURS:** | 8:30 a.m. - 4:00 p.m. |
| **SUMMARY:** | The Delaware Assistive Technology Initiative (DATI) connects Delawareans who have disabilities with the tools they need in order to learn, work, play and participate in community life safely and independently. The state's three Assistive Technology Resource Centers (ATRCs) are barrier-free, open to the public and contain examples of all types of AT. Highly-qualified Assistive Technology specialists are available to demonstrate equipment and help identify technology options for a give need. Most of the equipment is available for a two week loan period. |
| **ELIGIBILITY:** | Services are available to all residents of Delaware, there are no other limitations. We address the needs of infants through older persons with all types of disabilities. |
| **AREA:** | Statewide |

**NEW CASTLE COUNTY ASSISTIVE TECHNOLOGY RESOURCE CENTER**
Easter Seals of Delaware & Maryland's Eastern Shore
61 Corporate Circle, Corporate Commons
New Castle, DE 19720-2405

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|---|---|
| **PHONE:** | (302) 328-ATRC |
| **TDD:** | (302) 328-2905 |
| **FAX:** | (302) 328-2796 |

**KENT COUNTY ASSISTIVE TECHNOLOGY RESOURCE CENTER**
Easter Seals of Delaware & Maryland's Eastern Shore
100 Enterprise Place, Suite One
Dover, DE 19904-8200

| | |
|---|---|
| **PHONE:** | (302) 739-6885 |
| **TDD:** | (302) 739-6886 |
| **FAX:** | (302) 739-6887 |

**SUSSEX COUNTY ASSISTIVE TECHNOLOGY RESOURCE CENTER**
Cheer Community Center
20520 Sand Hill Rd.
Georgetown, DE 19947
**PHONE:** (302) 856-7946/ **TDD:** (302) 856-6714/ **FAX:** (302) 856-6990

# DELAWARE ASSOCIATION FOR THE BLIND
## Wilmington, DE 19801
## (302) 655-2111

Provides counseling and recreational programs for the blind.

**RECREATION PROGRAMS**
**2915 Newport Gap Pike**
**Landis Lodge**
**Wilmington, DE 19808**

**PHONE:** (302) 994-9478 or (302) 655-2111
**HOURS:** 8 a.m. - 4 p.m., Monday - Friday
**SUMMARY:** Provides Sunnybrook Day Camp for blind children and Landis Lodge vacation center for the adult blind. A swimming pool is available during the summer months. An audio book program and recorded material on cassette tapes is offered.
**ELIGIBILITY:** Voluntary, professional and agency referrals
Legally blind or severely visually impaired
**AREA:** Statewide

**SOCIAL SERVICES PROGRAM**
**800 West St.**
**Wilmington, DE 19801**

**PHONE:** (302) 655-2111 or (888) 777-3925
**HOURS:** 8 a.m. - 4 p.m., Monday - Friday
**SUMMARY:** Provides year around recreational activities (i.e., exercise class, trips, bingo, fishing trips and arts and crafts). Provides peer counseling, some financial assistance for emergencies, special adaptive equipment and guide dogs are available. Maintains a store with aids and appliances for the blind.
**ELIGIBILITY:** Voluntary, professional and agency referral
Legally blind citizens or severely visually impaired residents of Delaware; emergency funds-call for assistance
**AREA:** Statewide

**DELAWARE CURATIVE WORKSHOP, INC.**
**1600 Washington St.**
**Wilmington, DE 19802**
**PHONE: (302) 656-2684**
**FAX: (302) 656-0292**

In collaboration with the Red Clay Consolidated School District operates the 3-year old program for identified children. Individual therapeutic treatment services for Occupational and Physical Therapy services are offered. Referrals are accepted from Kent and Sussex Counties, but service provisions for children are based at the Wilmington location.

**THREE-YEAR-OLD PROGRAM FOR IDENTIFIED CHILDREN**

**PHONE:** (302) 656-2684

**HOURS:** Office hours 8:15 a.m. – 5:00 p.m., Monday through Friday, according to the Red Clay School District Calendar

**SUMMARY:** Preschool operates morning sessions (9-11:30 a.m.) and afternoon sessions (1-3:30 p.m.). Programs and related services support Individualized Education Plans for children with developmental delays. Van transportation is provided. Typically developing children are included to provide opportunities for role modeling and play enhancement. Tuition costs for attending as a typical child can include van transportation if the child resides in Red Clay, and is based on the number of sessions the child attends.

**ELIGIBILITY:** Three-year old children residing in the Red Clay School District who are identified with a 25% developmental delay in one area or a 20% delay in two or more areas

**SENSORIMOTOR PROGRAM**

**PHONE:** (302) 656-2684

**HOURS:** 8:00 a.m. – 4:00 p.m., Monday through Friday

**SUMMARY:** Provides Physical and Occupational Therapy services for children ages 3 to 11 years of age. These children may have difficulty with gross and/or fine motor skills.

**ELIGIBILITY:** Children ages 3 and older with developmental delays

**SATELLITE LOCATIONS OFFERING PEDIATRIC THERAPY SERVICES**

**HOURS:** Office hours vary by location. Open Monday through Friday, evening hours available.

**SUMMARY:** Physical and Occupational Therapy services offered to children of all ages. Speech Therapy services offered at select centers. Most insurances accepted. Please call for further information.

**NEWARK**
40 Polly Drummond Hill Road
Newark, DE 19711
(302) 738-3110

**BEAR**
609 Governor's Square
Bear, DE 19701
(302) 836-5670

# DELAWARE HEALTH AND SOCIAL SERVICES

## DIVISION OF MANAGEMENT SERVICES
## Birth to Three Early Intervention System
## Herman M. Holloway, Sr. Campus
## Room 203, Main Building
## 1901 N. DuPont Highway
## New Castle, DE 19720

The Birth to Three Early Intervention System is an interagency effort, under the Division of Management Services, Delaware Health and Social Services, which administers Delaware's federal grant under the infants and toddlers section of the Individuals with Disabilities Education Act (IDEA). This part of the federal law focuses on infants and toddlers from birth to three with disabilities or developmental delays.

**BIRTH TO THREE OFFICE**

**PHONE:** (302) 255-9134

**HOURS:** 8 a.m. to 4:30 p.m., Monday - Friday

**SUMMARY:** Oversees Interagency Coordinating Council. Produces and distributes "The Delaware Directory of Services for Young Children With Special Needs" and "The Growing Together Portfolio" which is provided in Delaware hospitals to all new parents. Provides funding and administrative support to Child Development Watch who ensure multidisciplinary assessments, service coordination, plan development, and service provision to infants and toddlers with disabilities or developmental delays. When a parent or professional believes that a young child might have a developmental delay or a disability, a referral should be made to Child Development Watch in New Castle county at 302-995-8617 or in Kent or Sussex counties at 1-800-752-9393 or 302-424-7300.

**ELIGIBILITY:** Infants and toddlers birth to 36 months who have a disability and/or developmental delay and their families; early intervention professionals, parents and community agencies and programs

**DELAWARE HEALTH AND SOCIAL SERVICES**

**DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES**
**Woodbrook Professional Center**
**1056 South Governors Avenue, Suite101**
**Dover, DE 19904**
**(302) 744- 9600**

The Division of Developmental Disabilities Services provides a variety of early intervention, respite, rehabilitative, vocational, residential and support programs to children and adults with mental retardation. Further information is available by contacting the above office.

**SUMMARY:** The Division of Developmental Disabilities Services offers services as part of Child Development Watch to any child, birth to three and their family, who is at extremely high risk for mental retardation as outlined in the Memorandum of Understanding approved between Division of Developmental Disabilities (DDDS), Division of Management Services (DMS) and Division of Public Health (DPH). These services, provided by Developmental Nurse Specialists, include service coordination, neuro-developmental assessment, intervention for developmental and/or medical problems and facilitation of the role of parents as primary advocate and teacher for their child. The Developmental Nurse Specialists also serve as consultants to other service coordinators, physicians, and public or private agencies.

DDDS offers different types of respite experiences depending on the needs of the individuals and family requesting the service. Respite is a term used to identify a situation in which individuals with mental retardation are given a period of temporary relief or rest. They can experience a social/recreational experience in the community while their family is afforded a period of relief from the daily care responsibilities. The length of the respite is pre-determined according to the family's need and the availability of resources.

Respite mainly takes place in the private home of a DDDS screened and qualified provider. However, a provider may come to the family's home to care for the individual or the family may choose their own provider. Any infant, child or adult who is formally assessed to have mental retardation and who is a resident of Delaware is eligible for the program. Requests for services may be made through the Intake Coordinator or the regional respite coordinator of DDDS.

Under the Omnibus Budget Reconciliation Act of 1987 (OBRA), the Division of Developmental Disabilities Services will work with a family who is referring a child for long term care outside the home. DDDS is responsible for determining if the child is eligible for placement, could benefit from specialized services and is nursing home appropriate. DDDS would provide case management that advocates for services for the child's needs and coordinates the services the child receives. For children under three, the OBRA case manager and the Child Development Watch service coordinator work together to provide services.

**NEW CASTLE COUNTY**
**c/o Child Development Watch**
**2055 Limestone Road, Suite 215**
**Wilmington, DE 19808**
**Contact person: Thomas F. Kelly, MD, MPH**
**PHONE:** (302) 995-8576
**FAX:** (302) 995-8510
**HOURS:** 8 a.m. - 4:30 p.m., Monday through Friday

**KENT & SUSSEX COUNTY**
**c/o Child Development Watch**
**18 N. Walnut Street**
**Milford, DE 19963**
**Contact person: Thomas F. Kelly, MD, MPH**
**PHONE:** (302) 424-7300
**FAX:** (302) 422-1363
**HOURS:** 8 a.m. - 4:30 p.m., Monday through Friday

## DELAWARE HEALTH AND SOCIAL SERVICES

## DIVISION OF PUBLIC HEALTH
**Jesse Cooper Building**
**Federal and Water Streets**
**Dover, DE 19901**
**(302) 744-4701**

The Division of Public Health promotes healthy life styles, prevents disease, disability and premature death, protects human health from environmental hazards, and provides access to health care for vulnerable populations in need.

### CARDIOLOGY

**Child Development Watch**
**18 N. Walnut Street**
**Milford, DE 19963**

**PHONE:** (302) 424-7300
**HOURS:** Patients are seen by appointment as needed. Call to arrange an appointment.
**SUMMARY:** Provides comprehensive cardiac consultations from birth - 21 yrs.
**ELIGIBILITY:** Uninsured children birth - 21 years; physician referral
**AREA:** Kent and Sussex counties

### CHILD DEVELOPMENT WATCH, KENT AND SUSSEX COUNTIES

**Child Development Watch**
**18 N. Walnut Street**
**Milford, DE 19963**

**PHONE:** (302) 424-7300, (800) 752-9393(toll free)
**FAX:** (302) 422-1363
**HOURS:** 8 a.m.- 4:30 p.m., Monday through Friday
**SUMMARY:** Child Development Watch is a program for children birth to three years of age with a disability or concern about a developmental delay. The program offers assessment, service coordination and early intervention to children and their families. The child's primary care physician works with the assessment team and family to determine services that may be needed. Some of the services include family counseling, nursing and other therapies.
**ELIGIBILITY:** Infants and toddlers from birth to 3 years old
**AREA:** Kent and Sussex counties

**CHILD DEVELOPMENT WATCH, NEW CASTLE COUNTY**

**Child Development Watch**
**2055 Limestone Road, Suite 201**
**Wilmington, DE 19808**

**PHONE:** (302) 995-8617
**FAX:** (302) 995-8363
**HOURS:** 8 a.m. - 4:30 p.m., Monday through Friday
**SUMMARY:** Child Development Watch is a program for children birth to three years of age with a disability, or concern about a developmental delay. The program offers assessment, service coordination and early intervention to children and their families. The child's primary care physician works with the assessment team and family to determine services that may be needed. Some of the services include family counseling, nursing and other therapies.
Clinic site also at Wilmington Hospital; call 302-428-6200.
**ELIGIBILITY:** Infants and toddlers from birth to 3 years old
**AREA:** New Castle County

**CLEFT PALATE CLINIC**

**Alfred I. DuPont Hospital for Children**
**1600 Rockland Road, P.O. Box 269**
**Wilmington, DE 19899**

**PHONE:** (302) 651-4310
**HOURS:** 8 a.m. - 4:30 p.m., Monday-Friday
**SUMMARY:** Provides multidisciplinary assessment, care management, and treatment/rehabilitation of: children birth to 18 years who have congenital cleft palate, cleft lip and palate or other craniofacial anomalies.
Clinic site: DuPont Hospital for Children.
**ELIGIBILITY:** Birth to 18 years; 302-call 651-4310 for appointment
**AREA:** Statewide in Delaware and surrounding states.

**IMMUNIZATION**

**Blue Hen Corporate Center**
**655 South Bay Road**
**Suite #218 Room 113**
**Dover, DE 19901**

**PHONE:** (302) 739-4746 or 1-800-282-8672 (in State only)
**HOURS:** 8 a.m. - 4:30 p.m., Monday-Friday
**SUMMARY:** Maintains vaccination records of children and adults. Provides information on recommended immunization schedules and international travelers' immunization.
**AREA:** Statewide

**HOME VISITING PROGRAM**

**2055 Limestone Road**
**Wilmington, DE 19808**

**18 North Walnut Street**
**Milford, DE 19963**

**PHONE:** (302) 995-8590 (New Castle County)
(302) 424-7300 (Kent & Sussex Counties)

**HOURS:** 8 a.m. - 4:30 p.m., Monday through Friday.

**SUMMARY:** Provides a continuum of health and parent support services to all interested first time Delaware parents. A home health nurse visit is provided to first time parents and their babies after hospital discharge. Visit cost is covered by private insurance or by program funding for those uninsured or underinsured. Ongoing support services are provided, as needed and available, from any of the following agencies: Div. of Public Health, CHILD INC., Children and Families First, Parents as Teachers; and Prevent Child Abuse Delaware. This joint venture between public and private agencies is administered by the Div. of Public Health.

**ELIGIBILITY:** All Delaware first time parents

**AREA:** Statewide

**NEUROLOGY**

**Child Development Watch**
**18 N. Walnut Street**
**Milford, DE 19963**

**PHONE:** (302) 424-7300

**HOURS:** Appointments arranged as needed

**SUMMARY:** Provides neurological evaluations consultations and follow-up to the children birth to age 21 who are uninsured

**ELIGIBILITY:** Uninsured children birth - 21 years; physician referral

**AREA:** Kent and Sussex counties

**OPHTHALMOLOGY CLINIC**

**Child Development Watch**
**18 N. Walnut Street**
**Milford, DE 19963**

**PHONE:** (302) 424-7300

**HOURS:** Clinic held once a month; call for appointment

**SUMMARY:** Provides pediatric ophthalmology services that include evaluation, diagnostic studies, follow-up treatment and referral services. Clinic held at Williams State Service Center, 805 River Road, Dover, Delaware.

**ELIGIBILITY:** Birth to 5 years; physician referral

**AREA:** Kent and Sussex counties

**PRESCHOOL DIAGNOSTIC & DEVELOPMENTAL NURSERY (PDDN)**
**449 N. DuPont Hwy.**
**Dover, DE 19901**

**PHONE:** (302) 739-2787
**HOURS:** 8 a.m.- 4:30 p.m., Monday - Friday
**SUMMARY:** The Preschool Diagnostic & Developmental Nursery provides early intervention services to children with special needs, age birth to three, and their families. Services are provided in an integrated environment so that interaction with peers is a part of every child's experience. Service delivery reflects a team approach and includes services such as early intervention special instruction, therapy services, consultation/collaboration services and family service coordination. An Individualized Family Service Plan (IFSP) is jointly developed by each family and the appropriate service delivery personnel.
**ELIGIBILITY:** Birth through 3 years with developmental delay
Referrals through Child Development Watch
**AREA:** Call for information

**PSYCHOLOGICAL SERVICES, NEW CASTLE COUNTY**
**Northern Health Services**
**Division of Public Health**
**2055 Limestone Road, Suite 300**
**Wilmington, DE 19808**

**PHONE:** (302) 995-8617
**HOURS:** 8:30 a.m.-4:30 p.m., Monday - Friday
**SUMMARY:** Provides psychological services, primarily behavioral evaluation and early intervention, for young children (birth to 5 years old) and their families
**ELIGIBILITY:** Young children and their families
**AREA:** New Castle County

**PUBLIC HEALTH CLINIC, CLAYMONT COMMUNITY CENTER**
**Claymont Community Center**
**3301 Green Street**
**Claymont, DE 19703**

**PHONE:** (302) 798-2430
**FAX:** (302) 792-2712
**HOURS:** 7:30 a.m. - 5 p.m., Tuesday, Wednesday and Thursday
**SUMMARY:** Provides a variety of public health services including a child health clinic and pregnancy testing. For WIC program call 798-2392.
**ELIGIBILITY:** Pregnancy test--childbearing years; Child health--birth to 21 years; WIC--0-5 years; pregnant, postpartum and nursing women. Call for information and appointment
**AREA:** Claymont
New Castle county

**PUBLIC HEALTH CLINIC, DELAWARR SSC**
**DeLaWarr State Service Center**
**500 Rogers Rd.**
**New Castle, DE 19720**

| | |
|---|---|
| **PHONE:** | (302) 577-2973 |
| **HOURS:** | Call |
| **SUMMARY:** | Provides a variety of public health services including dental and WIC. |
| **ELIGIBILITY:** | Dental--3-21 years, WIC--0-5 years, pregnant, postpartum and nursing women<br>Call for appointment |
| **AREA:** | New Castle County |

**PUBLIC HEALTH CLINIC, HUDSON SSC**
**Hudson State Service Center**
**501 Ogletown Road**
**Newark, DE 19711**

| | |
|---|---|
| **PHONE:** | (302) 368-6580 |
| **HOURS:** | 8 a.m. - 4:30 p.m., Monday - Friday<br>4 p.m. - 7 p.m. Wednesday's Immunization Clinic; call for appointment |
| **SUMMARY:** | Provides a variety of public health services including child health, TBI clinic, pregnancy testing, HIV screening and WIC. |
| **ELIGIBILITY:** | Child Health--0-21 years; WIC--0-5 years, pregnant, postpartum & nursing women; Dental--3-21 years; HIV and TB-all ages<br>Call for appointment |
| **AREA:** | Newark<br>New Castle County |

**PUBLIC HEALTH CLINIC, LAUREL SSC**
**Laurel State Service Center**
**111 Mechanics Street**
**Laurel, DE 19933**

| | |
|---|---|
| **PHONE:** | (302) 856-5223 |
| **HOURS:** | Clinic - First Monday of each month 1 p.m. – 3:30 p.m. walk-in |
| **SUMMARY:** | Immunizations only |
| **ELIGIBILITY:** | Uninsured and underinsured non-Medicaid patients only |
| **AREA:** | Laurel<br>Sussex County |

**PUBLIC HEALTH CLINIC, MIDDLETOWN**
**214 N. Broad Street**
**Middletown, DE 19709**

**PHONE:** (302) 378-5200 or 378-5203
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY**: Provides family planning, pregnancy testing and limited STD testing for female patients Monday-Friday; STD testing for men is available on Thursday only, by appointment. WIC outreaches from this office on Tuesdays.
**ELIGIBILITY:** Women's health and pregnancy testing - childbearing years; WIC--0-5 years, pregnant, postpartum and nursing women. Some eligibility varies according to program
Call for appointment
**AREA:** Middletown-Odessa-Townsend
New Castle County

**PUBLIC HEALTH CLINIC, MILFORD SSC**
**Milford State Service Center**
**11-13 N. Church Ave**
**Milford, DE 19963**

**PHONE:** (302) 424-7130
**HOURS:** Clinic hours vary
**SUMMARY:** Provides a variety of public health services including: Women's health, child health (424-7150), family planning (424-7140) WIC, HIV case management, dental (424-7160), tuberculosis screening, HIV and STD screening and pregnancy testing.
**ELIGIBILITY:** Varies with program; call for appointment

**PUBLIC HEALTH CLINIC, NORTHEAST SSC**
**Northeast State Service Center**
**1624 Jessup Street**
**Wilmington, DE 19802**

**PHONE:** (302) 552-3500, press 2 at voice command
**HOURS:** 8 a.m. - 4:30 p.m., Monday-Friday
**SUMMARY:** Provides a variety of public health services including: women's health, pregnancy testing and both male and female STD testing Monday-Friday. Full services WIC outreach available Monday-Friday.
**ELIGIBILITY:** Women's Health-childbearing years; WIC-0-5 years (children), pregnant, postpartum and nursing women
Call for appointment
**AREA:** East Wilmington, New Castle County

**PUBLIC HEALTH CLINIC, PORTER SSC**

**Porter State Service Center**
**511 W. 8th Street**
**Wilmington, DE 19801**

**PHONE:** (302) 577-3521
**HOURS:** Clinic hours vary
**SUMMARY:** Provides a variety of public health services including: child health, STD clinic, HIV testing and treatment, dental clinic, WIC outreach and family planning.
**ELIGIBILITY:** Child Health-0-21 years, Dental-3-20 years, STD and HIV-all ages, WIC--0-5 years (children), pregnant, postpartum and nursing women
Call for appointment
**AREA:** Wilmington
New Castle County

**PUBLIC HEALTH CLINIC, PYLE SSC**

**Pyle State Service Center**
**34314 Pyle Center Road**
**Frankford, DE 19945**

**PHONE:** (302) 732-9512
**HOURS:** Clinic hours vary
**SUMMARY:** Provides a variety of public health services, including family planning, child health and WIC outreach.
**ELIGIBILITY:** Child Health-0-21 years, Family Planning-childbearing years, WIC--0-5 years, pregnant, postpartum and nursing women
Call for appointment
**AREA:** Sussex County

**PUBLIC HEALTH CLINIC, SHIPLEY SSC**

**Shipley State Service Center**
**350 Virginia Ave.**
**Seaford, DE 19973**

**PHONE:** (302) 628-2006
**HOURS:** Clinic hours vary; WIC is open Monday-Friday 8-4:30 p.m., except the first and third Wednesday of each month, open 11-6:00 p.m.
**SUMMARY:** Provides a variety of public health services including child health clinic, dental, family planning and WIC.
**ELIGIBILITY:** Child Health-0-21 years, Family Planning-childbearing years; WIC--0-5 years, dental 3-21 years Medicaid only, pregnant, postpartum and nursing women
Call for appointment
**AREA:** Seaford
Sussex County

**PUBLIC HEALTH CLINIC, SUSSEX COUNTY HEALTH UNIT**
**Georgetown State Service Center**
**544 S. Bedford St.**
**Georgetown, DE 19947**

| | |
|---|---|
| **PHONE:** | (302) 856-5246 |
| **HOURS:** | Monday, Tuesday, Thursday and Friday-8-4:30 p.m.; Wednesday 8-6 p.m. |
| **SUMMARY:** | Provides a variety of public health services including women's health, child health, TB testing, HIV wellness and WIC. |
| **ELIGIBILITY:** | Child Health 0-21 years, Dental 3-21 years Medicaid only Adult, Women's & HIV-12 & over; STD-all ages; TB-any age; WIC--0-5 years, pregnant, postpartum and nursing women<br>Call for appointment |
| **AREA:** | Sussex County |

**PUBLIC HEALTH CLINIC, WILLIAMS SSC**
**Williams State Service Center**
**805 River Road**
**Dover, DE 19901**

| | |
|---|---|
| **PHONE:** | (302) 739-1689 |
| **HOURS:** | Monday, Tuesday, Thursday and Friday-8-4:30 p.m.; Wednesday 8-6 p.m. |
| **SUMMARY:** | Provides a variety of public health services including; women's health, child health, dental, STD testing, WIC, pregnancy testing and family planning. Also, Amish clinic offered twice a month at Hazlettville and Dinah's Corner (739-4726). |
| **ELIGIBILITY:** | Age and criteria differ depending on program; call for appointment |
| **AREA:** | Kent County |

## WIC – SPECIAL NUTRITION PROGRAM FOR WOMEN, INFANTS, AND CHILDREN DELAWARE WIC PROGRAMS

**655 Bay Road**
**Blue Hen Corporate Center, Suite. 4-B**
**Dover, DE 19901**

**PHONE:** (800) 222-2189
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Provides administrative support to the distribution of supplemental food vouchers as well as nutrition education and counseling to low income pregnant, postpartum and breast-feeding women and children up to age five who meet nutritional needs criteria.
**ELIGIBILITY:** Low income pregnant postpartum and breast-feeding women and children up to age five
**AREA:** Statewide

**Hudson State Service Center**
**501 Ogletown Road**
**Newark, DE 19711**

**PHONE:** (302) 283-7500
**HOURS:** 8 a.m. – 4:30 p.m., Monday - Friday
**SUMMARY:** Provides the distribution of supplemental food vouchers as well as nutrition education and counseling to low income pregnant, postpartum and breastfeeding women, and children up to age five who meet the program's nutritional needs criteria and referral to a variety of public health/public services.
**ELIGIBILITY:** Low income pregnant, postpartum and breastfeeding women and children up to age five
**AREA:** New Castle County

**Milford State Service Center**
**13 S. W. Front Street**
**Milford, DE 19963**

**PHONE:** (302) 422-1560
**HOURS:** 8 a.m. – 4:30 p.m., Monday - Friday
**SUMMARY:** Provides the distribution of supplemental food vouchers as well as nutrition education and counseling to low income pregnant, postpartum and breastfeeding women, and children up to age five who meet the program's nutritional needs criteria and referral to a variety of public health/public services.
**ELIGIBILITY:** Low income pregnant, postpartum and breastfeeding women and children up to age five
**AREA:** Kent and Sussex Counties

# DELAWARE HEALTH AND SOCIAL SERVICES

## DIVISION OF SOCIAL SERVICES
**Administration Office**
**Herman M. Holloway, Sr. Campus, Lewis Building**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**(302) 255-9668**

Within the Department of Health and Social Services, the Division of Social Services (DSS) is directly responsible for administering these programs: Medicaid, Delaware's A Better Chance Welfare Reform Program, Food Stamps, Subsidized Child Care, General Assistance, Refugee Cash Assistance, the Delaware Healthy Children Program and the Delaware Prescription Assistance Program.

**SERVICE DELIVERY**
The following DSS units determine eligibility for Delaware's Temporary Assistance for Needy Families (TANF) Program, General Assistance, Food Stamps, Subsidized Child Care and family-based Medicaid programs.

**Delaware Healthy Children Program** and **Delaware Prescription Assistance Program** applications can be filed by calling **1-800-996-9969.**

**NEW CASTLE COUNTY OFFICES**
**Claymont State Service Center**
**3301 Green Street**
**Claymont, DE 19703**
**PHONE:** (302) 798-4093
**AREA SERVED:** 19703, 19710, 19732, 19735, 19803, 19810

**Northeast State Service Center**
**1624 Jessup Street**
**Wilmington, DE 19802**
**PHONE:** (302) 577-3871
**AREA SERVED:** 19801 east of Market Street and above Christiana River, 19802 west of Market Street, 19809

**16th and Thatcher Streets**
**910 E. 16th Street**
**Wilmington, DE 19802**
**PHONE:** (302) 577-2174
**AREA SERVED:** 19802 east of Market Street

**Long Term Care Medicaid Unit**
**Phone:** (302) 577- 2174
**Area Served:** 19703, 19732, 19735, 19801, 19803, 19805, 19806, 19810

**1715 West 4th Street**
**Wilmington, DE 19805**
**PHONE:** (302) 577-3600, (302) 577-3632
**AREA SERVED:** 19805, 19806, 19807

**DeLaWarr State Service Center**
**500 Rogers Road**
**New Castle, DE 19720**
**PHONE:** (302) 577-3814, (302) 577-2977
**AREA SERVED:** 19720 east of Route 13 and north of I-295, 19801 south of the Christiana River

**Lewis Building, DHSS Campus**
**1901 N. DuPont Highway**
**New Castle, DE 19720**
**PHONE:** (302) 255-9668
**AREA SERVED:** 19720 west of Route 13, 19720 east of Route 13 and south of I-295, 19850, 19708

**Portar State Service Center**
**511 W. 8th Street**
**Wilmington, DE 19711**
**PHONE:** (302) 577-3502, (302) 577-3725
**AREA SERVED:** 19802 W. of Market & above Christiana River, 19899

**Hudson State Service Center**
**501 Ogletown Road**
**Newark, DE 19711**
**PHONE:** (302) 453-2800
**AREA SERVED:** 19702, 19707, 19711, 19713, 19714, 19716, 19717, 19736, 19808

**Robscott Building**
**153 East Chestnut Hill Road**
**Newark, DE 19713**
**PHONE:** (302) 368-6610
**AREA SERVED:** 19701, 19712, 19715, 19804

**Appoquinimink State Service Center**
**122 Silver Lake Road**
**Middletown, DE 19709**
**PHONE:** (302) 378-5770
**AREA SERVED:** 19706, 19709, 19730, 19731, 19733, 19734

**KENT & SUSSEX COUNTY OFFICES**
**All hours:** 8 a.m. – 4:30 p.m. Monday – Friday

**Williams State Service Center**
**805 River Road**
**Dover, DE 19901**
**PHONE:** (302) 739-3351, (302) 739-3716
**AREA SERVED:** Last names R-Z in the following zip codes: 19901, 19903, 19904, 19934, 19936, 19938, 19943, 19946, 19952, 19953, 19955, 19961, 19962, 19964, 19977, 19979, 19980

**Carroll's Plaza**
**1114 S. DuPont Highway, Suite 102**
**Dover, DE 19901**
**PHONE:** (302) 739-4437
**AREA SERVED:** Last names A-Q in the following zip codes: 19901, 19903, 19904, 19934, 19936, 19938, 19943, 19946, 19952, 19953, 19955, 19961, 19962, 19964, 19977, 19979, 19980

**Milford Annex**
**13 S. W. Front Street**
**Milford, DE 19963**
**PHONE:** (302) 422-1560
**AREA SERVED:** 19941, 19950, 19954, 19960, 19963

**Milford State Service Center**
**Long Term Care Medicaid Unit**
**13 S. W. Front Street**
**Milford, DE 19963**
**PHONE:** (302) 422-1560
**AREA SERVED:** 19901, 19902, 19904, 19934, 19936, 19938, 19941, 19942, 19943, 19946, 19950, 19952, 19953, 19954, 19955, 19960, 19961, 19962, 19963, 19964, 19977, 19979, 19980

**Bridgeville State Service Center**
**N. Cannon & Mill Streets**
**Bridgeville, DE 19933**
**PHONE:** (302) 337-8261
**AREA SERVED:** 19933 – Living in Delaware

**Laurel State Service Center**
**111 Mechanic Street**
**Laurel, DE 19956**
**PHONE:** (302) 875-2289
**AREA SERVED:** 19931, 19940, 19956

**Pyle State Service Center**
**34314 Pyle Center Road**
**Frankford, DE 19945**
**PHONE:** (302) 732-9504
**AREA SERVED:** 19930, 19939, 19944, 19945, 19966, 19970, 19975

**Georgetown State Service Center**
**546 S. Bedford Street**
**Georgetown, DE 19947**
**PHONE:** (302) 856-5340
**AREA SERVED:** 19947, 19951, 19958, 19966, 19968, 19969, 19971

**Long Term Care Medicaid Unit:**
**PHONE:** (302) 856-5379
**AREA SERVED:** 19930, 19931, 19933, 19939, 19940, 19944, 19945, 19947, 19951, 19956, 19958, 19966, 19967, 19968, 19969, 19970, 19971, 19973, 19975

**Shipley State Service Center**
**350 Virginia Avenue**
**Seaford, DE 19973**
**PHONE:** (302) 628-2011
**AREA SERVED:** 19973

## Long Term Care Service Delivery

The following Long Term Care units determine eligibility for the Long Term Care Medicaid programs including: Nursing Facility, Chronic Renal Disease, Qualified Medicare Beneficiary and four Home and Community Based Waiver programs:
Mental Retardation/Developmental Disability, Elderly & Disabled, AIDS/HIV, Assisted Living
These units also determine Long Term Care recipients' eligibility for Food Stamps.

**LONG TERM CARE MEDICAID OFFICES**
**910 East 16th Street**
**Wilmington, DE 19802**
**PHONE:** (302) 577-2174
**AREA SERVED:** 19703, 19732, 19735, 19801, 19803, 19805, 19806, 19810

**Robscott Building**
**153 East Chestnut Hill Road**
**Newark, DE 19713**
**PHONE:** (302) 368-6610
**AREA SERVED:** 19701, 19702, 19706, 19707, 19708, 19709, 19710, 19711, 19713, 19720, 19730, 19731, 19733, 19734, 19736, 19804, 19807, 19808

**Milford State Service Center**
**13 S. W. Front Street**
**Milford, DE 19963**
**PHONE:** (302) 422-1560
**AREA SERVED:** 19901, 19902, 19904, 19934, 19936, 19938, 19941, 19942, 19943, 19946, 19950, 19952, 19953, 19954, 19955, 19960, 19961, 19962, 19963, 19964, 19977, 19979, 19980

**Georgetown State Service Center**
**546 S. Bedford Street**
**Georgetown, DE 19947**
**PHONE:** (302) 856-5379
**AREA SERVED:** 19930, 19931, 19933, 19939, 19940, 19944, 19945, 19947, 19951, 19956, 19958, 19966, 19967, 19968, 19969, 19970, 19971, 19973, 19975

**CHRONIC RENAL DISEASE PROGRAM**
**Milford State Service Center**
**13 S. W. Front Street**
**Milford, DE 19963**
**PHONE:** (302) 422-1560
**AREA SERVED:** Statewide

**SSI-RELATED MEDICAID & QUALIFIED MEDICARE BENEFICIARY UNITS**

**Robscott Building**
**153 East Chestnut Hill Road**
**Newark, DE 19713**
**PHONE:** (302) 453-6593
**AREA SERVED:** New Castle County

**Milford State Service Center**
**13 S. W. Front Street**
**Milford, DE 19963**
**PHONE:** (302) 422-1560
**AREA SERVED:** Kent & Sussex Counties

## DELAWARE HEALTH AND SOCIAL SERVICES

## DIVISION FOR THE VISUALLY IMPAIRED

**Herman M. Holloway, Sr. Campus**
**1901 N. DuPont Hwy.**
**Biggs Building**
**New Castle, DE 19720**
**(302) 255-9800 / (302) 255-9388 fax**

**Milford State Service Center, Suite 150**
**13 S. W. Front Street**
**Milford, DE 19963**
**(302) 422-1560 / (302) 422-1419 fax**

Provides a variety of educational, vocational and support services, as well as employment programs for the visually impaired. All programs are designed to facilitate lifelong independence and are available from birth through old age.

| | |
|---|---|
| **HOURS:** | 8:00 a.m. - 4:30 p.m., Monday - Friday |
| **ELIGIBILITY:** | 20/70 visual acuity or worse (with correction) |
| **AREA:** | State-wide |

# DELAWARE DEPARTMENT OF EDUCATION

**Townsend Building**
**P.O. Box 1402**
**Dover, DE 19903**
**(302) 739-4601**

The Department of Education administers the state public education system.

Every local school district provides special education for students who are eligible for such services under the Department of Education Administrative Manual. Some programs are listed below and on the following pages. Call your local school district for additional information particular to your area.

**CHILD FIND**

| | |
|---|---|
| **PHONE:** | (302) 739-4667 or Special Services office of Local School District |
| **HOURS:** | 8 a.m. - 4:30 p.m., Monday – Friday |
| **SUMMARY:** | Child Find is the program through which local school districts locate, evaluate and refer children for services. Any child (3-21) who may be eligible for special education should be referred to their local school district. Children from birth to age three can be referred for assessment to Child Development Watch. |
| **ELIGIBILITY:** | Any child from birth through 21 who may be in need of early intervention or special education services |
| **AREA:** | Statewide |

**EXCEPTIONAL CHILDREN AND EARLY CHILDHOOD GROUP**

| | |
|---|---|
| **PHONE:** | (302) 739-4667 |
| **HOURS:** | 8 a.m. - 4:30 p.m., Monday – Friday |
| **WEBSITE:** | www.doe.state.de.us/programs/specialed |
| **SUMMARY:** | Provides information on educational services and vocational opportunities available in local school systems for children with special needs. Offers guidance in developing and locating services to meet educational needs of families of exceptional children. |
| **AREA:** | Statewide |

**DELAWARE DEPARTMENT OF EDUCATION**
**LOCAL SCHOOL DISTRICT - CHILD FIND**

SUMMARY: Children who are found eligible for special education are entitled to free, appropriate public education through their local school district. Specialized instruction and related services are offered in a continuum of settings through all school districts. Call the child find coordinator or supervisor of special education for more information about the local district.

**APPOQUINIMINK SCHOOL DISTRICT**
Central Office
118 South Sixth Street
Box 4010
Odessa, DE 19730
378-5010
www.apposchooldistrict.com

**CAPITAL SCHOOL DISTRICT**
Central Office
945 Forest Street
Dover, DE 19904-3498
672-1500
www.k12.de.us/capital

**BRANDYWINE SCHOOL DISTRICT**
1000 Pennsylvania Avenue
Claymont, De 19703
Wilmington, DE 19803
793-5000 792-3814(fax)
www.bsd.k12.de.us

**CHRISTINA SCHOOL DISTRICT**
200 Tyre Avenue
Newark, DE 19711
552-2600 429-4109(fax)
www.christina.k12.de.us

**CAESAR RODNEY SCHOOL DISTRICT**
Administration Office
219 Old North Road
Wyoming, DE 19934
697-2173 697-3406(fax)
www.k12.de.us/cr/index.htm

**COLONIAL SCHOOL DISTRICT**
Administration Building
318 E. Basin Road
New Castle, DE 19720
323-2700 323-2748(fax)
www.colonial.k12.de.us

**CAPE HENLOPEN SCHOOL DISTRICT**
1270 Kings Highway
Lewes, DE 19958-1798
645-6686
www.k12.de.us/capehenlopen

**DELMAR SCHOOL DISTRICT**
200 N. 8th Street
Delmar, DE 19940
846-9544
www.k12.de.us/delmar

**INDIAN RIVER SCHOOL DISTRICT**
31 Hoosier Street
RD2, Box 156
Selbyville, DE 19975
436-1000 436-1034(fax)
www.irsd.net

**LAKE FOREST SCHOOL DISTRICT**
Lake Forest Early Childhood
Developmental Center
319 E. Main Street
Felton, DE 19943
284-9611
www.k12.de.us/lakeforest

**LAUREL SCHOOL DISTRICT**
Central Administrative Office
1160 S. Central Avenue
Laurel, DE 19956
875-6100 875-6106(fax)
www.k12.de.us/laurel

**MILFORD SCHOOL DISTRICT**
Central office
906 Lakeview Avenue
Milford, DE 19963
422-1600
www.milfordschooldistrict.org

**RED CLAY**
**RED CLAY CONSOLIDATED SCHOOL DISTRICT**
2916 Duncan Road
Wilmington, DE 19807
683-6600
www.redclay.k12.de.us

**SEAFORD SCHOOL DISTRICT**
Administration Building
390 N. Market Street Ext.
Seaford, DE 19973
629-4587 629-2619(fax)
www.seaford.k12.de.us

**SMYRNA SCHOOL DISTRICT**
Smyrna Kindergarten Center
101 S. Locust Street
Smyrna, DE 19977
653-3135
www.smyrna.k12.de.us

**WOODBRIDGE SCHOOL DISTRICT**
PO BOX 869 Governors Ave.
Greenwood, DE 19950
337-1421 349-1427(fax)
www.wsd.k12.de.us

# DELAWARE DEPARTMENT OF EDUCATION
## DELAWARE LEARNING RESOURCE SYSTEM

A statewide network of centers providing resources to help educate children, particularly those with disabilities. Funded by the Delaware Department of Education. Call for summer hours.

**ELIGIBILITY:** Parents, teachers, tutors, homeschoolers, college students, childcare providers

### DELAWARE LEARNING RESOURCE CENTER, NEW CASTLE COUNTY

**University of Delaware**
**012 Willard Hall Education Building**
**Newark, DE 19716**

**PHONE:** (302) 831-2335
**HOURS:** 8:30 a.m. - 9 p.m., Monday – Thursday,
8:30 a.m. – 5 p.m. Friday,
10 a.m. - 2 p.m. Saturday, 3 p.m. – 7 p.m. Sunday
**SUMMARY:** Provides enrichment and supplemental educational materials, particularly for those with special needs. Materials include: books, cassettes, manipulatives, VHS tapes and games.

### DELAWARE LEARNING RESOURCE CENTER, KENT COUNTY

**Delaware Technical & Community College Education & Technology Building**
**Terry Campus**
**100 Campus Drive**
**Dover, DE 19901**

**PHONE:** (302) 857-1830 or (302) 857-1831
**HOURS:** 8 a.m. – 7:30 p.m., Monday – Thursday, 8 a.m. – 4 p.m., Friday
**SUMMARY:** Provides enrichment and supplemental educational materials, particularly for those with special needs. Materials include: books, cassettes, manipulatives, VHS tapes and games.

### DELAWARE LEARNING RESOURCE CENTER, SUSSEX COUNTY

**Delaware Technical & Community College**
**Child Development Center**
**Owens Campus**
**Georgetown, DE 19947**

**PHONE:** (302) 855-1649
**HOURS:** 8 a.m. – 8 p.m., Monday & Wednesday,
8 a.m. – 7:30 p.m., Tuesday & Thursday,
8 a.m. – 4 p.m., Friday
**SUMMARY:** Provides enrichment and supplemental educational materials, particularly for those with special needs. Materials include: books, cassettes, manipulatives, VHS tapes and games.

# DELAWARE DEPARTMENT OF EDUCATION
## EARLY CHILDHOOD ASSISTANCE PROGRAM (ECAP)

The Early Childhood Assistance Program (ECAP) provides, through State funds, a comprehensive early childhood program using the Head Start Standards for service, as a model for four year old children living in poverty. Federally-funded Head Start programs provide preschool education and support services for 3 and 4 year old children of low income families and other children with special needs who meet eligibility criteria. Federally-funded Early Head Start programs provide services to pregnant women and children, birth to three. The program is inclusive of early childhood education as well as health, nutrition, parent involvement, social services and transportation services. Most programs offer before and after-program early care service or partner with child care programs for full-day services. Center locations are available on the Department of Education website: www.doe.state.de.us/early_childhood

**BRANDYWINE SCHOOL DISTRICT**
P.S. Dupont Elementary School
701 W. 34th Street
Wilmington, DE 19802
**PHONE:** (302) 761-7420
**FAX:** (302) 762-7196
**CONTACT:** P.J. Facciolo
**EMAIL:** p.facciolo@bsd.k12.de.us

**CHRISTIANA CULTURAL ARTS CENTER**
705 N. Market Street
Wilmington, DE 19801
**PHONE:** (302) 652-0101
**FAX:** (302) 652-7480
**CONTACT:** Paulette Robinson
**EMAIL:** preceaa@yahoo.com

**CHRISTINA ECAP**
Christina School District
William B. Keene Elementary School
200 Lagrange Avenue
Newark, DE 19702
**PHONE:** (302) 454-2018 ext. 252
**FAX:** (302) 454-5969
**CONTACT:** Jessica Shaver

**DELAWARE EARLY CHILDHOOD CTR**
Lake Forest School District
Mispillon and West Streets
Harrington, DE 19952-1099
**PHONE:** (302) 424-7552
**FAX:** (302) 398-8983
**EMAIL:** jrcornwell@lf.k12.de.us

**DELAWARE TECH CHILD DEVELOPMENT CENTER**
Terry Campus
Dover, DE 19901
**PHONE:** (302) 855-5950/855-1615
**FAX:** (302) 855-1655
**CONTACT:** Kim Pridemore
**EMAIL:** kpridemo@dtcc.edu

**HILLTOP LUTHERAN NEIGHBORHOOD CENTER**
1018 West Sixth Street
Wilmington, DE 19805
**PHONE:** (302) 656-3224
**FAX:** (302) 656-6583
**CONTACT:** Suzanne Burnette
**EMAIL:** SB19805@aol.com
**EMAIL:** psowers@firststatecaa.org

**INDIAN RIVER EDUCATION COMPLEX**
Project Village
Rd 2, Box 156
Selbyville, DE 19975
**PHONE:** (302) 436-1017
**FAX:** (302) 436-1051
**CONTACT:** Susan Kerwin
Dr. Susan Bunting
**EMAIL:** skerwin@irsd.k12.de.us

**KREATIVE KIDS, INC.**
5 East Street
Harrington, DE 19952
PHONE: (302) 398-6222
FAX: (302) 398-6222
**CONTACT:** Debra Minner
**EMAIL:** mommyminner@aol.com

**NEW CASTLE COUNTY HEAD START, INC.**
258 Chapman Road
Suite 101, Chopin Building
Newark, DE 19702
**PHONE:** (302) 452-1500
**FAX:** (302) 452-1509
**CONTACT:** Jeffery Benatti
**EMAIL:** jbenatti@aol.com

**NORTHERN DELAWARE EARLY HEAD START**
102 East Main Street
Newark, DE 19716
**PHONE:** (302) 831-0584
**FAX:** (302) 831-0474
**CONTACT:** Heidi Beck
**EMAIL:** hlb@udel.edu

**SOUTHERN DELAWARE CENTER FOR CHILDREN & FAMILIES**
P.O. Box 567
18907 Unit 4 - Maranatha Way
Bridgeville, DE 19933
**PHONE:** (302) 337-3633
**FAX:** (302) 337-3310
**CONTACT:** Vergie Benton
**EMAIL:** vbenton@dmv.com

**TELAMON, CORP.**
Early Childhood Programs
Rd, 6, Box 100
Georgetown, DE 19947
**PHONE:** (302) 934-1642
**FAX:** (302) 934-9697
**CONTACT:** Doris Gonzalez-Rizek
**EMAIL:** dgonzalez@telamon.org

**TELAMON HEAD START**
204 George's Alley
Smyrna, DE 19977
**PHONE:** (302) 659-5092
**FAX:** (302) 659-5106
**CONTACT:** Esther Graham
**EMAIL:** egraham@telamon.com

**THE LATIN AMERICAN COMMUNITY CENTER**
403 N. Van Buren Street
Wilmington, DE 19805
**PHONE:** (302) 655-7338
**FAX:** (302) 655-7334
**CONTACT:** Germaine Adams
**EMAIL:** gadams@latincenter.org

# DELAWARE DEPARTMENT OF EDUCATION
# PARENTS AS TEACHERS (PAT)

The Parents as Teachers Program provides parent education services to parents with first born children. Beginning at birth up through thirty-six months, parents receive monthly home visits from a trained parent educator. The purpose of each visit is to provide information to parents about their children and strategies to further promote and facilitate children's development.

Services are available statewide, with programs operating in all three counties. The Program has worked towards making Parents as Teachers (PAT) services available to increasing numbers of children most at-risk of later learning challenges and their families. The emphasis of the Department is to provide families with the information and resources necessary to allow them to support their children. This support results in families acquiring the skills to become nurtures of their children's development.

For more information, on how to contact your local PAT program, please call the Department of Education, Early Childhood Office at (302) 739-4667.

**PARENTS AS TEACHERS PROGRAMS**

New Castle County
**PARENT EARLY EDUCATION CENTER**
Eden Support Services Center
Room 102/104
925 Bear-Corbitt Road
Bear, DE 19701
**PHONE:** (302) 762-8989
**FAX:** (302) 454-2246
**CONTACT:** Whitney Jenkins

Kent County
**POLYTECH ADULT EDUCATION**
Parents as Teachers
P. O. Box 102
Woodside, DE 19980
**PHONE:** (302) 697-4545
**FAX:** (302) 697-4544
**CONTACT:** Cheryl Walls

Sussex County
**DELAWARE EARLY CHILDHOOD CENTER**
Parents as Teachers
26351 Patriots Way
Georgetown, DE 19947
**PHONE:** (302) 856-5909
**FAX:** (302) 934-1893
**CONTACT:** Anna Scovell

# DELAWARE DEPARTMENT OF SERVICES FOR CHILDREN, YOUTH AND THEIR FAMILIES
# DIVISION OF CHILD MENTAL HEALTH SERVICES
## Delaware Youth & Family Center
## 1825 Faulkland Rd.
## Wilmington, DE 19805-1195

The Division provides a variety of mental health and substance abuse treatment services statewide for children, youth and their families including: 24-hour crisis services, psychological testing and assessment, outpatient treatment, day treatment, residential treatment, crisis intervention and inpatient hospitalization.

**INTAKE & ASSESSMENT, CLINICAL SERVICES MANAGEMENT, KENT COUNTY/SUSSEX COUNTY**
**Barratt Building**
**821 Silver Lake Blvd. Suite 102**
**Dover, DE 19901**
**PHONE:** (302) 739-4194
**SUMMARY:** Specialized psychological assessment provided
**AREA:** Kent and Sussex Counties

**INTAKE & ASSESSMENT, NEW CASTLE COUNTY**
**Division of Child Mental Health Services**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**PHONE:** (302) 633-2579
**HOURS:** 8 a.m. – 4:30 p.m., Monday-Friday
**SUMMARY:** Specialized psychological/neurological assessment provided when social workers, day care centers, educators or other professionals need advice on management of case. For ages, birth-18: Terry Children's Psychiatric Center (577-4270); ages 13-17: Bob Kohl (633-2586)
**AREA:** New Castle County

**DAY TREATMENT, KENT COUNTY**
**Barratt Building**
**821 Silver Lake Blvd.**
**Dover, DE 19901**
**PHONE:** (302) 739-4194
**HOURS:** 8 a.m. - 4:30 p.m., Monday- Friday
**SUMMARY:** Provides intense, non residential services by offering individual, group and family treatment and appropriate therapies.
**ELIGIBILITY:** Children ages 3 –6 yrs
**AREA:** Kent County

**DAY TREATMENT, NEW CASTLE COUNTY**

**Terry Center**
**10 Central Avenue**
**New Castle, DE 19720**
**PHONE:** (302) 577-4270
**HOURS:** 8 a.m.- 4:30 p.m., Monday- Friday
**SUMMARY:** Combines individual, group and family counseling, medication monitoring, and emergency consultation with crisis intervention service.
**ELIGIBILITY:** Children up to 13 years
**AREA:** New Castle County

**OUTPATIENT MENTAL HEALTH, KENT COUNTY**

**84 Walker Road**
**Suite B**
**Dover, DE 19901**
**PHONE:** (302) 678-3020

**Children and Families First**
**611 S. Dupont Highway**
**Milford, DE 19963**
**PHONE:** (302) 422-8013, (866) 292-5188(after hours)
**HOURS:** 9 a.m.- 5 p.m., Monday- Friday
**SUMMARY:** Provides individual, group and family counseling, medication monitoring, and emergency consultation with crisis intervention service.
**ELIGIBILITY:** Children birth through 17 years
**AREA:** Kent County

**OUTPATIENT MENTAL HEALTH, NEW CASTLE COUNTY**

**Terry Center**
**10 Central Avenue**
**New Castle, DE 19720**
**PHONE:** (302) 577-4270
**HOURS:** 8 a.m.- 4:30 p.m., Monday- Friday
**SUMMARY:** Provides individual, group and family counseling, medication monitoring, and emergency consultation with crisis intervention service. Children under 12 years are seen at Terry Center (577-4270), Family and Children Services (658-5177) and Urban Health Services (652-1404); Adolescents, 13-17 years are seen by Delaware Guidance (652-3948)
**AREA:** New Castle County

**OUTPATIENT MENTAL HEALTH, SUSSEX COUNTY**

**Peoples Place II Inc.**
**Counseling Center**
**1131 Airport Road**
**Milford, DE 19963**

**PHONE:** (302) 422-8011 or (302) 422-8026
**HOURS:** 8 a.m.- 4:30 p.m., Monday- Friday
**SUMMARY:** Provides individual, group and family counseling, medication monitoring, and emergency consultation with crisis intervention service. (Peoples Place also has satellite offices in Smyrna, Seaford, Lewes and Millsboro)
**AREA**: Sussex County

**TERRY CHILDREN'S PSYCHIATRIC CENTER**

**10 Central Avenue**
**New Castle, DE 19720**

**PHONE:** (302) 577-4270
**HOURS:** 8 a.m. - 4:30 p.m., Monday- Friday Office Hours; Center is open 24 Hours.
**SUMMARY:** Provides psychiatric inpatient/outpatient treatment for children whose emotional disturbance prevents them from functioning well in the home and/or community. Also provides individual, family and group therapy, chemotherapy, art and music therapy, occupational therapy, special education, counseling with parents, and community consultation.
**ELIGIBILITY:** Emotionally disturbed children up to age 13 years who can benefit from therapy or evaluation
**AREA:** Statewide

**CRISIS HOTLINE**

**PHONE:** (302) 633-5128 (New Castle County, North of the C&D Canal)
1-800 696-HELP (New Castle County, South of the C&D Canal)
(302) 424- HELP (Kent & Sussex Counties)
**HOURS:** 24-Hours a day, 7 days a week
**SUMMARY:** 24-Hour crisis service for mental health and substance abuse emergencies (i.e. The child has a mental health or emotional problem, which could cause him or her to hurt him or herself or someone else right now)

**MENTAL HEALTH NON-EMERGENCIES –CENTRAL INTAKE**

**DCMHS Central Intake**
**1825 Faulkland Road**
**Wilmington, DE 19805**

**PHONE:** (800) 722-7710
**HOURS:** Monday – Friday, 8:00 a.m. – 4:30 p.m.
**SUMMARY:** Non-emergency mental health and substance abuse services for Medicaid eligible and uninsured children up to age 18. Services include case management, testing and assessment, outpatient treatment, support services, day treatment, residential treatment, psychiatric hospitalization
**AREA:** Statewide

**For non-emergencies, call the following outpatient service providers in your community with Mental Health (MH) and Substance Abuse (SA) specialization's.**

**New Castle County**

| | |
|---|---|
| Aquila (SA) | (302) 999-1106 |
| Catholic Charities (MH) | (302) 655-9624 |
| Christiana Counseling (MH) | (302) 995-1680 |
| Delaware Guidance (MH) | (302) 652-3948 |
| Open Door (SA) | (302) 731-1504 |
| Strategic Management (SA) | (302) 652-1405 |

**Kent County**

| | |
|---|---|
| Aquila (SA) | (302) 376-8610 |
| Catholic Charities (MH) | (302) 674-1600 |
| Delaware Guidance (MH) | (302) 678-3020 |
| Phoenix Mental Health (MH & SA) | (302) 736-6135 |
| People's Place (MH & SA) | (302) 422-8026 |

**Sussex County**

| | |
|---|---|
| Aquila (SA) | (302) 856-9746 |
| Catholic Charities (MH) | (302) 856-9578 |
| Delaware Guidance (MH) | (302) 645-5338 |
| People's Place (MH & SA) | (302) 422-8026 |

# DELAWARE DEPARTMENT OF SERVICES FOR CHILDREN, YOUTH AND THEIR FAMILIES

## DIVISION OF FAMILY SERVICES
**Administrative Office**
**1825 Faulkland Road**
**Wilmington, DE 19805**
**(302) 633-2657**

**STATEWIDE 24-HOUR CHILD ABUSE AND NEGLECT REPORT LINE**
**1-800-292-9582**

DDSCYF is responsible for investigating reports of child abuse, neglect and dependency. The goal of this division is to provide and coordinate services to help abused/neglected children and to strengthen their families to prevent further abuse or neglect.

**FAMILY SERVICES, NEW CASTLE COUNTY**
**University Plaza, Cambridge Building**
**263 Chapman Road**
**Newark, DE 19702**
**PHONE:** (302) 451-2800
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Family-based services for families who have been substantiated for abuse, neglect or dependency or are at risk of same. Services such as parenting classes, parent aides and counseling services are provided to families. Foster care placement is provided for children who cannot remain in their own home safely.
**ELIGIBILITY:** Families where abuse and neglect are substantiated or there is risk of abuse or neglect
**AREA:** Southern New Castle County

**FAMILY SERVICES, NEW CASTLE COUNTY**
**Elwyn Institute**
**321 East 11th Street, Suite 200**
**Wilmington, DE 19801**
**PHONE:** (302) 577-3824
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Family-based services for families who have been substantiated for abuse, neglect or dependency or are at risk of same. Services such as parenting classes, parent aides and counseling services are provided to families. Foster care placement is provided for children who cannot remain in their own home safely.
**ELIGIBILITY:** Families where abuse and neglect are substantiated or there is risk of abuse or neglect
**AREA:** New Castle County

**FAMILY SERVICES, KENT COUNTY**
**Barratt Building**
**821 Silver Lake Boulevard, Suite 200**
**Dover, DE 19904**
**PHONE:** (302) 739-4800
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Family-based services for families who have been substantiated for abuse, neglect or dependency or are at risk of same. Services such as parenting classes, parent aides and counseling services are provided to families. Foster care placement is provided for children who cannot remain in their own home safely.
**ELIGIBILITY:** Families where abuse and neglect are substantiated or there is risk of abuse or neglect
**AREA:** Kent County

**FAMILY SERVICES, SUSSEX COUNTY**
**Georgetown State Service Center**
**546 South Bedford Street**
**Georgetown, DE 19947**
**PHONE:** (302) 856-5450
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Family-based services for families who have been substantiated for abuse, neglect or dependency or are at risk of same. Services such as parenting classes, parent aides and counseling services are provided to families. Foster care placement is provided for children who cannot remain in their own homes safely.
**ELIGIBILITY:** Families where abuse and neglect are substantiated or there is risk of abuse or neglect
**AREA:** Sussex County

**DELAWARE FAMILY CENTER**
**3608 Lancaster Pike**
**Wilmington, DE 19805**
**(302) 995-9600**
**Fax: (302) 995- 9571**
**www.delawarefamilycenter.com**
**info@delawarefamilycenter.com**

**Directors**
**Diana H. Terrel, Ph.D.**
**Wesley R. Bowman, Ph.D.**

**David E. Raymond, L.C.S.W.**
**Fran DiDomenicis, Ph.D.**
**Jane G. Anderson, L.C.S.W.**
**Donna Hilton, Ph.D.**
**Melissa Schneck, L.C.S.W.**
**Clifford O. Smith, Ph.D.**

**COUNSELING SERVICES**

**PHONE:** (302) 995-9600
**HOURS:** 8 a.m. - 8 p.m., Monday - Friday
**SUMMARY:** Offers a full range of counseling and psychotherapy services including: evaluation and consultation and short-term and long-term outpatient therapy for individuals of all ages, couples and families. Also provided are employee assistance services, consultation and training, supervision of therapy, and separation/divorce mediation and counseling.
**ELIGIBILITY:** Accepts most insurance
**AREA:** New Castle County

# DELAWARE GUIDANCE SERVICES FOR CHILDREN & YOUTH
**1213 Delaware Avenue**
**Wilmington, DE 19806**
**(302) 652-3948**

These services provide full, multidisciplinary mental health services for children and youth with adjustment problems or emotional disorders.

**COUNSELING SERVICES - KENT COUNTY**
**103 Mont Blanc Blvd.**
**Dover, DE 19904**
**PHONE:** (302) 678-3020
**FAX:** (302) 678-2458
**HOURS:** 8:30 a.m. – 7 p.m., Monday – Thursday; 8:30 a.m. – 5 p.m., Friday
**SUMMARY:** Services include: psychiatric, psychological, educational evaluations and assessments; individual and group therapy; family counseling; sexual abuse counseling for victim, perpetrator and family; developmental disabilities counseling.
**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders; self referral; Call for an appointment
**AREA:** Kent County

**COUNSELING SERVICES - NEW CASTLE COUNTY**
**Drummond Plaza Office Center**
**Suite 1208**
**Kirkwood Highway and Polly Drummond Road**
**Newark, DE 19711**
**HOURS:** 9 a.m. - 8 p.m., Monday - Thursday
9 a.m. - 5 p.m., Friday - Call 652-3948 for appointment.

**1213 Delaware Avenue**
**Wilmington, DE 19806**
**PHONE:** (302) 652-3948
**FAX:** (302) 652-8297
**HOURS:** 8:30 a.m.- 8 p.m., Monday - Thursday; 8:30 a.m. - 5 p.m. - Friday
**SUMMARY:** Services include: psychiatric, psychological, educational evaluations and assessments; individual and group therapy; family counseling; sexual abuse counseling for victim, perpetrator and family; developmental disabilities counseling.
**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders
Self-referral; call for an appointment
**AREA:** New Castle County

**COUNSELING SERVICES - SUSSEX COUNTY**

**224 Coastal Highway**
**Lewes, DE 19958**
**PHONE:** (302) 645-5338
**FAX:** (302) 644-4976
**HOURS:** 9 a.m. - 7 p.m., Monday through Thursday; 9 a.m. - 5 p.m., Friday
**SUMMARY:** Services include: psychiatric, psychological, educational evaluations and assessments; individual and group therapy; family counseling; sexual abuse counseling for victim, perpetrator and family; developmental disabilities counseling.
**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders
Self-referral; call for an appointment
**AREA:** Sussex County

**ACCESS TO COMMUNITY TREATMENT (ACT) PROGRAM**

**224 Coastal Highway** | **103 Mont Blanc Blvd.**
**Lewes, DE 19958** | **Dover, DE 19904**
**PHONE:** 24-Hour Crisis Line - (302) 424-4357, (800) 969-4357
Information/Administration - (302) 644-4970
**SUMMARY:** 24-hour mental health crisis services for children and adolescents.
**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders
**AREA:** Kent and Sussex Counties

**DAY TREATMENT PROGRAM**

**224 Coastal Highway** | **103 Mont Blanc Blvd.**
**Lewes, DE 19958** | **Dover, DE 19904**
**PHONE:** (302) 645-5338 | **PHONE:** (302) 678-3020
**SUMMARY:** Intensive partial hospitalization for 6 to 12 year old children.
**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders
Call for information
**AREA:** Kent and Sussex Counties

**DELAWARE HELPLINE**
**900 N. King Street**
**Suite 330**
**Wilmington, DE 19801**
**(800) 464-4357 (in Delaware)**
**(800) 273-9500 (out of State)**
www.delawarehelpline.org

Offers toll-free statewide comprehensive information and referral on a wide range of private and public services as well as agencies.

| | |
|---|---|
| **PHONE:** | (800) 464-4357 or Out of state (800) 273-9500 |
| **FAX:** | (302) 577-5740 |
| **E-MAIL:** | helpline.webmaster2@state.de.us |
| **HOURS:** | 7:30 a.m. - 6 p.m., Monday – Friday |
| **SUMMARY:** | Delaware Helpline is a statewide telephone information and referral service that provides Delawareans with information to over 2,200 health and human service programs and to state government offices and personnel. Delaware Helpline, Inc., a United Way agency, Delaware Health & Social Services and the Department of Administrative Services sponsor this program to coordinate and improve state government information and to assist people who are in a crisis or need help in accessing needed community services. |
| **ELIGIBILITY:** | Open to anyone in need of information or assistance in finding services |
| **AREA:** | Statewide<br>Out-of-state |

**DELAWARE STATE HOUSING AUTHORITY**
**18 The Green**
**Dover, DE 19903**

**PHONE:**
**(302) 739-4263 (Main office in Dover)**
**(302) 577-5001 (Finance Office in Wilmington...Callers can be transferred to Dover)**

Delaware State Housing Authority efficiently provides and assists others to provide quality, affordable housing opportunities and supportive services to responsible low- and moderate – income Delawareans.

DSHA administers the following programs:

**HOMEOWNERSHIP ASSISTANCE**

**First-Time Homebuyer Program (Single Family Mortgage Revenue Bond Program) –** Provides below-market, fixed interest rate mortgages for low and moderate-income homebuyers throughout Delaware. Buyers must not have owned their principal residence within the past three years. Participating Delaware lenders take and process applications and service the loans. DSHA holds the mortgages.

**Assisted Loan Program-** Families who need help with down payment or closing costs can take advantage of an Assisted Loan. The assistance comes in the form of a grant equal to four percent of the mortgage amount. In exchange for this assistance, the borrower pays a slightly higher interest rate on the mortgage amount.

**Second Mortgage Assistance Loan Program (SMAL)** - This program provides loans up to $5,000 at 6% interest for down payment and closing cost assistance to low-income homebuyers in Delaware. Buyers must have owned a home within the past year. Principal and accrued interest can be deferred until the home is sold, title is transferred, the property is no longer the borrower's primary residence, or when the first mortgage is paid off.

**Delaware Housing Partnership** – Provides loans up to $10,000 at 6% interest for down payment and closing cost assistance to low-and moderate-income homebuyers in Delaware. Participating lenders provide loans for the purchase of affordable, newly constructed, homes throughout Delaware.

**Public Housing Homeownership Program** – Provide homeownership opportunities to qualified low-income families. Families rent DSHA-owned, single family homes for a maximum period of three years. While renting, families receive one-on-one homeownership, credit and budget counseling from a nonprofit agency and save money for the home purchase in a special escrow account.

**Live Near Your Work Program (LNYW) –** An employer driven partnership among Delaware businesses, state agencies, local jurisdictions and Fannie Mae to provide financial assistance for employees to purchase homes near the place of work.

## RENTAL HOUSING ASSISTANCE

**Public Housing Program** – Provides safe, decent, affordable rental housing and access to supportive services to very low-income Delawareans in Kent and Sussex Counties. Public Housing is designed to be a stepping stone for responsible families seeking self-sufficiency. Resident families pay approximately 35% of their adjusted monthly income to rent a unit at one of DSHA's nine Public Housing sites.

**Section 8 Housing Choice Vouchers Program** - The Section 8 Vouchers Program provides rental subsidies to eligible, very low-income individuals and families to rent existing privately owned dwelling units in Kent and Sussex Counties. The Section 8 Housing Choice Voucher Program is designed to be a stepping stone for responsible families seeking self-sufficiency. Resident families pay approximately 35% of their adjusted monthly income for rent and utilities. Rental units must meet federal housing quality standards.

**Moving To Work Demonstration Program** – Provides housing assistance for five years. Participants sign a Contract of Mutual Participation, which outlines a plan to assist them in becoming more financially independent. DSHA also provides case management for participants.

**Section 8 New Construction Program** - The Section 8 New Construction Program provides rental subsidies to low-income individuals and families renting at any of the program's 2,700 apartments among 30 sites existing statewide. DSHA provides managerial and financial oversight to these complexes.

**Low Income Housing Tax Credit Program** - Rental housing sites built throughout the state under this program are privately-owned and have rents that are affordable to working, low-income families.

## HOUSING REHABILITATION ASSISTANCE

**Housing Rehabilitation Loan Program** - This program offers a 3% percent interest rate loan to low-income Delawareans for the purpose of rehabilitating their properties to bring them up to housing code standards or to make properties accessible to persons with disabilities. Landlords renting to low- to moderate-income tenants may also qualify.

**Community Development Block Grant Program** – Provides annual allocations to communities in Kent and Sussex Counties to help finance a variety of activities designed to improve housing conditions and public infrastructure in support of housing development for low- and moderate-income families.

## OTHER AFFORDABLE HOUSING PROVIDERS

**Housing Development Fund** - This DSHA-administered revolving loan fund is the primary resource for supporting the development of affordable housing initiatives, sites, and programs statewide. Both non-profit and for-profit developers may apply to the fund.

**Low Income Housing Tax Credit Program** - This program provides direct federal income tax credit to developers who build, acquire, or rehabilitate rental housing for working low-income families. The national program requires that the units be reserved for affordability and occupancy by low-income families for a specified length of time.

**HOME Investment Partnership Program** - Both non-profit and for-profit developers, in addition to other housing agencies, may apply for HOME financial assistance through DSHA for the acquisition, demolition, new construction, re-construction, conversion, or rehabilitation of single- or multi-family affordable housing or transitional/group housing.

**Delaware Housing Partnership** - The Partnership is committed to stimulating the development of new communities throughout the state in which low- to moderate-income families can afford the purchase price of homes. Developers may respond to requests for proposals for constructing properties at which Delaware Housing Partnership loans can be made available to buyers.

**Multi-family Mortgage Revenue Bonds** – Provides permanent financing for affordable multifamily rental housing.

**Housing Capacity Building Program** - The program offers housing information, training, technical assistance, and financial assistance to Delaware non-profit organizations, local governments, local housing authorities, and appropriate private businesses that need assistance in developing affordable housing for low-and moderate-income Delawareans.

## DELMARVA RURAL MINISTRIES, INC.
## 26 Wyoming Avenue
## Dover, DE 19904
## (302) 678-3652
## (302) 678-0545(fax)
www.1drm.com

DRM offers holistic, empowering services to farm workers and others with modest incomes through the Delmarva Peninsula. We strive to eliminate the inequities faced by many through the provision of health care, housing, advocacy and other community services in a compassionate and culturally sensitive manner.

**HEALTH SERVICES – KENT COMMUNITY HEALTH CENTER**

**PHONE:** (302) 678-2000
**FAX:** (302) 678-0545
**E-MAIL:** dsingletary@drminc.org
**HOURS:** 8:30 a.m. - 4:30 p.m., Monday, Tuesday, Thursday and Friday, 12:30 p.m. – 6:30 p.m., Wednesday
**SUMMARY:** Primary health care services include health care assessments, childhood immunizations, well child exams, sick visits, medication and disease prevention education
**ELIGIBILITY:** Referral: private agencies, general public migrant and seasonal farm workers
**AREA:** Statewide

**SOCIAL SERVICES**

**PHONE:** (302) 678-2000
**FAX:** (302) 678-0545
**E-MAIL:** dsingletary@drminc.org
**HOURS:** 8:30 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Provides direct services to migrant and seasonal farmworkers in Kent and Sussex Counties through distribution of emergency food, clothing, transportation, translation and assistance in accessing government support programs.
**ELIGIBILITY:** Referrals: private agencies, general public, migrant and seasonal farm workers
**AREA:** Kent and Sussex Counties

**HOUSING**

**LOCATION:** Elizabeth Cornish Landing Apartments
**PHONE:** (302) 337-9744
**FAX:** (302) 337-7553
**E-MAIL** ecl@dmv.com
**HOURS:** 10:00 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** A 34-unit farm labor housing complex in Bridgeville, Delaware
**ELIGIBILITY:** Migrant and seasonal farm workers
**AREA:** Statewide

# DISABILITIES LAW PROGRAM OF COMMUNITY LEGAL AID SOCIETY, INC.

**COMMUNITY SERVICE BUILDING, SUITE 801**
**100 W. 10th Street**
**Wilmington, DE 19801**
**(302) 575-0660**
**TTY: (302) 575-0696**
**FAX: (302) 575-0840**

This program provides civil legal services for Delawareans with significant mental or physical disabilities.

**DISABILITIES LAW PROGRAM, NEW CASTLE COUNTY**
**Community Service Building, Suite 801**
**100 W. 10th Street**
**Wilmington, DE 19801**

| | |
|---|---|
| **PHONE:** | (302) 575-0660 |
| **TDD:** | (302) 575-0696 |
| **FAX:** | (302) 575-0840 |
| **HOURS:** | 9 a.m. - 5 p.m., Monday - Friday |
| **SUMMARY:** | Protects the rights of people with significant mental or physical disabilities through both individual and systems advocacy. Advocacy for children includes assistance with SSI, Medicaid and special education. Also provides information, referral and training workshops. |
| **ELIGIBILITY:** | People with disabilities, any age |
| **AREA:** | New Castle County |

**DISABILITIES LAW PROGRAM, KENT COUNTY**
**840 Walker Road**
**Dover, DE 19904**

| | |
|---|---|
| **PHONE:** | (302) 674-8500 or (800) 537-8383 |
| **TDD:** | (302) 674-8500 |
| **FAX:** | (302) 674-8145 |
| **HOURS:** | 8:30 a.m. – 4:30 p.m., Monday - Friday |
| **SUMMARY:** | Protects the rights of people with significant mental or physical disabilities through both individual and systems advocacy. Advocacy for children includes assistance with SSI, Medicaid and special education. Also provides information, referral and training workshops. |
| **ELIGIBILITY:** | People with disabilities, any age |
| **AREA:** | Kent County |

**DISABILITIES LAW PROGRAM, SUSSEX COUNTY**

**144 E. Market Street**
**Georgetown, DE 19947**

| | |
|---|---|
| **PHONE:** | (302) 856-0038 or (800) 462-7070 |
| **TDD:** | (302) 856-0038 |
| **FAX:** | (302) 856-6133 |
| **HOURS:** | 9 a.m. - 5 p.m., Monday - Friday |
| **SUMMARY:** | Protects the rights of people with significant mental or physical disabilities through both individual and systems advocacy. Advocacy for children includes assistance with SSI, Medicaid and special education. Also provides information, referral and training workshops. |
| **ELIGIBILITY:** | People with disabilities, any age |
| **AREA:** | Sussex County |

# DOVER AIR FORCE BASE FAMILY ADVOCACY PROGRAM
# SPECIAL NEEDS PROGRAM/EFMP
# 436 MDOS/SGOHF
# 263 Chad Street
# Dover Air Force Base
# Dover, DE 19902-5300
# (302) 677-2711

**Special Needs Program/EFMP**

**PHONE:** (302) 677-2711
**FAX:** (302) 677-4878
**HOURS:** 7:30 a.m. – 4:30 p.m., Monday - Friday
**SUMMARY:** The Special Needs Program is available to military sponsors with family members that have special medical and educational needs. The Special Needs Program ensures family members' needs are taken care of wherever the military member is stationed. In order for individuals to be eligible to use this resource, they need to be affiliated with the military (any branch).
**ELIGIBILITY:** Must be affiliated with the military
**AREA:** Statewide

**EASTER SEAL DELAWARE**
**AND MARYLAND'S EASTERN SHORE**
**61 Corporate Circle**
**New Castle, DE 19720-2405**
**(302) 324-4444**
**(800) 677-3800**
**(302) 324-4442 (TTY)**
**(302) 324-4441 (FAX)**

A comprehensive agency that provides therapeutic services, support groups and programs which encourage independence for children and adults with disabilities and their families.

**BRIGHT BEGINNINGS**
**61 Corporate Circle, New Castle, DE 19720 – (302) 324-4444**
**100 Enterprise Place, Dover, DE 19904 – (302) 678-3353**
**600 N. DuPont Highway, Georgetown, DE 19947 – (302) 856-7364**

**PHONE:** (800) 677-3800
**HOURS:** 8:30 a.m. to 4:30 p.m., Monday - Friday
**SUMMARY:** A program for children from birth to three years who demonstrate developmental delays. Services include: developmental assessment, individualized programs, speech-language therapy, occupational therapy, physical therapy, early childhood education, family support counseling and parent groups. Children receive services individually or within a peer group at our centers or in the community.
**ELIGIBILITY:** Children birth to 36 months of age, who are born with a disability or those demonstrating a developmental delay
**AREA:** Statewide

## EDUCATIONAL SURROGATE PARENT PROGRAM
## 900 King Street  Suite 230
## Wilmington, DE 19801
## (302) 255-1740
## (302) 577-2008 (FAX)

An advocacy and assistance program for special needs children who are receiving early intervention or special education.

**SURROGATE PARENT PROGRAM**

| | |
|---|---|
| **PHONE:** | (302) 577-3545 |
| **FAX:** | (302) 577-2008 |
| **E-MAIL:** | fmoore@state.de.us |
| **HOURS:** | 8 a.m. - 4:30 p.m., Monday - Friday |
| **SUMMARY:** | Provides trained volunteers to represent children in state custody who: 1) are receiving special education or Child Development Watch early intervention services or may be in need of special education and 2) do not have parents available. |
| **ELIGIBILITY:** | Children ages Birth - 21 |
| **AREA:** | Statewide |

**EPILEPSY FOUNDATION OF DELAWARE**
**Tower Office Park**
**240 N. James Street, Suite 208**
**Newport, DE 19804**
**(302) 999-9313/(302) 999-9763 (fax)**
**1-800-422-3653**
**Barbara H. Blair, R.N. – Executive Director**

**HOURS:** 9 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Offers education and support to individuals with Epilepsy and their families; offers educational programs to schools, students and any interested groups; provides educational literature and video. (Also available in Spanish) Emergency funds for medication assistance are available on a limited basis statewide.
**ELIGIBILITY:** Open
**WEBSITE:** epilepsyfoundation.org/Delaware
**E-MAIL:** Efd@EFDE.org

The Family & Workplace Connection®

**3511 Silverside Road, Suite 100**
**Wilson Building**
**Wilmington, DE 19810**
**(302) 479-1679 (business)**
**(800) 660-6602**

**938 S. Bradford St.**
**Dover, DE 19904**
**(302) 672-0510**

**24 hour child care referral hotline:**
**(302) 479-1679 (in New Castle County, DE)**
**800-660-6602 (Outside New Castle County, DE)**
**WEBSITE: www.familyandworkplace.org**

This program provides services that help people successfully manage work and family. FWC provides education and referral to parents seeking child care. FWC also provides resources and support to child care providers.

**PARENT/PROVIDER SERVICES – KENT AND SUSSEX COUNTIES**
**938 S. Bradford Street**
**Dover, DE 19904**

**PHONE:** (302) 672-0510
**HOURS:** 8:30 a.m. – 4:30 p.m. Monday - Friday
**SUMMARY:** Provides free telephone referral service linking parents (including those with special needs children) and child care providers. Distributes educational information on how to choose quality child care. Recruits and trains child care providers. Sponsors the federal child and adult care food program (CACFP).
**Also operates Resource Centers for child care providers:**
Dover, 938 S. Bradford Street, Tues. and Thurs., noon - 8 p.m.; Sat, 10 a.m. - noon., phone: 672-0506; Georgetown, Learning Resource Center, Early Childhood Center, Delaware Technical and Community College, Owens Campus, Mon - Thurs, 8 a.m. - 7:30 p.m.; Fri. 8 a.m. - 4 p.m., phone: 855-1649.
**ELIGIBILITY:** Open
**AREA:** Kent County
Sussex County

**PARENT/PROVIDER SERVICES - NEW CASTLE COUNTY**
**3511 Silverside Road, Suite100, Wilson Building**
**Wilmington, DE 19810**

**PHONE:** (302) 479-1679

**HOURS:** 8:30 a.m. – 4:30 p.m. Monday - Friday

**SUMMARY:** Provides telephone referral service linking parents (including those with special needs children) and child care providers. Distributes educational information on how to choose quality child care. Recruits and trains child care providers. Sponsors the federal child and adult care food program (CACFP). **Also operates Resource Center for child care providers**: 103 Wilson Building, 3511 Silverside Rd., Wilmington, Tues. and Friday 8 a.m. – 4 p.m.; Wednesday, noon – 8 p.m.; Saturday 10 a.m. –noon phone: 479-1676;*City of Wilmington:* Shortlidge Academy 100 W. 18th St. Phone: 302-651-2758, Tuesday and Friday 8 a.m.- 4 p.m., Wed. noon- 8 p.m., Sat. 10 a.m.- noon. *New Castle*: Wilmington College, 320 DuPont Highway, Annex Room 202, phone: 302-3258131 Tuesday 8 a.m. – 4 p.m., Thurs. 8 a.m. – 4 p.m., Sat 8 a.m. - noon.

**ELIGIBILITY:** Open

**AREA:** New Castle County

FAMILY VOICES

**2340 Alamo SE, Ste. 102**
**Albuquerque, NM 87106**
**(505) 872-4774 (voice)**
**(888) 835-5669**
**(505) 872-4780 (fax)**
**E-MAIL: kidshealth@familyvoices.org**
**WEBSITE: www.familyvoices.org**

Family Voices is a national grassroots network of families and friends speaking on behalf of children with special health care needs.

**DELAWARE FAMILY VOICES**
We help ensure a voice for children with special health care needs in an ever changing health care system by gathering and providing information about issues affecting children with special health care needs. We also advocate at the state level for the rights of these children; participate in meetings regarding Medicaid managed care issues as they relate to service delivery, quality and appropriateness; and encourage parent and community participation. Family Voices is actively participating in the implementation of the Medical Home Program with our Delaware partners. We are available to provide family support for families who have a child with a special healthcare need.

**KENT AND SUSSEX COUNTIES**
**35 West Fairfield Drive**
**Dover, DE 19901**
**CONTACT:** Beth MacDonald
**PHONE:** (302) 697-1976
**E-MAIL:** bmacdonfv@juno.com
**HOURS:** 9 a.m. - 4 p.m.
**AREA:** Family Voices primary contact person: Focus on families in Kent and Sussex Counties, Delaware

**NEW CASTLE COUNTY**
**803 North Barrett Lane**
**Christiana, DE 19702**
**CONTACT:** Marie Baca
**PHONE:** (302) 286-6673
**E-MAIL:** the3bacas@hotmail.com
**HOURS:** 9 a.m. - 4 p.m.
**AREA:** Focus on families in New Castle County, Delaware

**NEW CASTLE COUNTY**
**502 West 36th Street**
**Wilmington, DE 19802**
**CONTACT:** Bruce Orr
**PHONE:** (302) 761-9347
**E-MAIL:** bruce4093@aol.com
**HOURS:** 9 a.m. – 4 p.m.
**AREA:** Focus on families in New Castle County; specializing in Dad's issues statewide.

## HEAD START

**Please refer to the Department of Education Early Childhood Assistance Programs (ECAP) on Pages 75 – 77.**

## HENRIETTA JOHNSON MEDICAL CENTER
## 601 New Castle Avenue
## Wilmington, DE 19801
## (302) 655-6190

This is a full service family health care facility. In addition to family medicine, services include: prescription service, HIV counseling, education & testing, OB/GYN care, vision screening, hypertension & diabetes screening, and podiatry for foot care. Sliding fee scale is available.

**FAMILY MEDICINE SERVICES**

**PHONE:** (302) 655-6190

**HOURS:** Mon., Thurs. & Fri. 9 - 5; Tues. & Wed 9 - 7; Sat 9 - 1 (twice monthly)

**SUMMARY:** Services include: geriatrics, minor surgery, immunizations, adult medicine, health education, vision screening, podiatry, pediatrics, gynecology, prenatal care, family planning, nutrition counseling, healthy lifestyle planning, venereal disease treatment, hypertension & diabetic screening and treatment, HIV counseling and testing and pharmacy services. Women who qualify can receive free GYN screening and free family planning including contraception.

**ELIGIBILITY:** Open; Appointment preferred

**AREA:** Call for information

**INTERIM HEALTH CARE**
**262 Chapman Road**
**Suite 100**
**Newark, DE 19702**
**(302) 283-4350**

Interim health care is a home health care agency providing a variety of services to persons requiring the specific health care needs as outlined below.

**HOME CARE SERVICES/HOME INFUSION SERVICES**

**PHONE:** (302) 283-4350
**FAX:** (302) 283-4360
**E-MAIL:** stcphaniewoods@interimhealthcarene.com
**HOURS:** 8 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** Home health agency for persons needing: home health aides, home nursing; nutrition and physical therapy; and homemaker services. Also provides home care for technology or ventilator dependent children. Kent County office: 907 S. Governor's Avenue, Dover, DE (734-3131).
**ELIGIBILITY:** Open
**AREA:** Statewide

**JEWISH FAMILY SERVICES OF DELAWARE**
**288 East Main Street**
**Newark, DE 19711**
**(302) 268-1402**
**(302) 268-1403(fax)**
**www.therelationshipcenter.org**

Provides a variety of counseling and community services.

**FAMILY SERVICE PROGRAMS**

**99 Passmore Road**
**Wilmington, DE 19803**

**288 East Main Street**
**Newark, DE 19711**

**PHONE:** (302) 478-9411
**FAX:** (302) 479-9883
**E-MAIL:** jfs@jfsdelaware.org
**WEBSITE:** www.jfsdelaware.org
**HOURS:** Monday, Tuesday, and Thursday: 9 a.m. - 5 p.m.
Wednesdays: 9 a.m. to 9 p.m.
Fridays: 8 a.m. - 4 p.m.
**SUMMARY:** Provides counseling for adolescents, adults and children.
Offers family court certified co-parenting certified programs for divorcing parents and their children. Case management for older adults. Provides support groups. Provides services for Emigres.
**ELIGIBILITY:** Serving all regardless of religious beliefs
**AREA:** New Castle County

**JUVENILE DIABETES**
**RESEARCH FOUNDATION**
**100 West 10th Street**
**Suite 1103**
**Wilmington, DE 19801**

Juvenile Diabetes Research Foundation raises funds for research and offers support to juvenile diabetes and their families.

**DIABETES SUPPORT PROGRAM**

| | |
|---|---|
| **PHONE:** | (302) 888-1117 |
| **FAX**: | (302) 888-1878 |
| **EMAIL:** | delaware@jdrf.org |
| **WEBSITE**: | www.jdrf.org/delaware |
| **HOURS:** | 9 a.m. - 5 p.m., Monday - Friday |
| **SUMMARY:** | The Juvenile Diabetes Research Foundation is a voluntary health agency whose mission is to support and fund research to find a cure for diabetes and its complications. |
| **ELIGIBILITY:** | Open |
| **AREA:** | Statewide |

**Delaware Chapter**
**100 W. 10th Street, Suite 209**
**Wilmington, DE 19801**
**(302) 661-7300**
**(800) 220-1617(toll free)**
**(302) 661-0363(fax)**

An agency offering the most comprehensive array of services to patients and families with Leukemia, the Lymphomas, Hodgkin's disease and Myeloma.

**PATIENT SERVICES**

**Person in Charge:** Sharon Schuh, executive director
**PHONE:** (302) 661-7300 or (800) 220-1617
**FAX:** (302) 661-0363
**E-MAIL:** schuhs@de.leukemia-lymphoma.org
**WEBSITE:** www.lls.org
**HOURS:** 8:30 a.m. to 4:30 p.m., Monday - Friday.
**SUMMARY:** The Delaware Chapter of the Leukemia & Lymphoma Society offers the following programs:

1. **Family Support Groups** with the Wellness Community and the Helen F. Graham Cancer Center that offer information and encourage communication among patients, families and health care workers.
2. **First Connection** matches individual patients and/or caregivers with trained volunteers who have experienced and survived a blood cancer.
3. **School Re-entry** helps young survivors adjust to life after treatment and teaches families, classmates, teachers and healthcare professionals how to deal with the issues surrounding childhood cancer.
4. **Patient Financial Aid** provides assistance to help defray treatment and costs not covered by insurance.
5. **Free Educational Programs and materials**
6. **Website** is available for a variety of education and information needs.
7. **Information Resource Center** (800-955-4572) that is staffed by social workers and nurses; provides up to date information on blood cancers.

**ELIGIBILITY:** Patients and families with Leukemia, the Lymphomas, Hodgkin's disease and Myeloma
**AREA:** Statewide chapter of the National Organization

# LIBRARIES - DELAWARE DIVISION OF
## 43 S. DuPont Hwy.
## Dover, DE 19901
## (302) 739-4748
## (800) 282-8676
## TTD (302) 739-4739

The Delaware Division of Libraries/State Library assists Delawareans through providing State and Federal funds in the extension and improvement of library services and facilities. The Division also provides assistance to libraries to support their automation and networking, resource sharing activities and interlibrary loan services.

**LIBRARY FOR THE BLIND AND PHYSICALLY HANDICAPPED**

**PHONE:** (302) 739-4748 or (800) 282-8676
**E-MAIL:** debph@lib.de.us
**HOURS:** Mon. - Fri., 8 a.m. - 4:30 p.m.
**SUMMARY:** Talking books and playback equipment are provided on loan through the mail to people who are unable to read standard print due to a temporary or permanent visual, physical or reading disability. Free provision of books and magazines recorded on disc and on cassette. Braille also available. Distribution is postage-free both ways.
**ELIGIBILITY:** Individuals unable to read due to physical or visual disability including Children
Call for information

**DelAWARE: THE DIGITAL LIBRARY OF THE FIRST STATE**

**WEBSITE:** www.state.lib.de.us
**SUMMARY:** DelAWARE provides access to a variety of databases containing magazines, newspapers, encyclopedias, atlases, directories, poetry, short stories, essays, images, pamphlets, books and government documents. It supplies health, business, homework help and general reference information. Delawareans need a public library card barcode number and PIN to access the databases.

## MARCH OF DIMES BIRTH DEFECTS FOUNDATION
## 236-C N. James Street, Tower Office Park
## Newport, DE 19804

**MARCH OF DIMES PROGRAM**

**PHONE:** (302) 225-1020
**FAX:** (302) 225-1030
**EMAIL:** DE614@marchofdimes.com
**WEBSITE:** www.marchofdimes.com/delaware
**HOURS:** 8:30 a.m. – 4:30 p.m., Monday - Friday
**SUMMARY:** The mission of the March of Dimes is to improve the health of babies by preventing birth defects and infant mortality. Provides health education programs, community services, research and advocacy aimed at the prevention of birth defects and also supports research. Speakers, literature and films dealing with birth defects and prenatal care are available to individuals, organizations, teachers and the general public.
**AREA:** Statewide

**MENTAL HEALTH ASSOCIATION IN DELAWARE**
**100 West 10th Street, Suite 600**
**Wilmington, DE 19801**

**CHILD AND ADOLESCENT MENTAL HEALTH AWARENESS PROJECT**

**PHONE:** (302) 654-6833
**TOLL FREE:** (800) 287-6423 (Kent & Sussex)
**FAX:** (302) 654-6838
**EMAIL:** information@mhainede.org
**WEBSITE:** www.mhainde.org
**HOURS:** 8:30 a.m. – 4:30 p.m. Monday - Friday
**SUMMARY:** In order to break down the barriers associated with mental health problems, the Mental Health Association in Delaware works to raise awareness about prevention, early intervention and warning signs of child mental health problems. MHA offers free literature and resources on child mental health; mental health presentations to families, early childhood educators, schools, physicians and child-serving agencies; and child mental health media materials.
**ELIGIBILITY:** Children birth – 12 and their families, health care professionals and early childhood educators
**AREA**: Statewide

## MULTIPLE SCLEROSIS SOCIETY, NATIONAL
## Two Mill Road, Suite 106
## Wilmington, DE 19806

Provides information and support to persons with Multiple Sclerosis, their families and friends.

**SUPPORT SERVICES - NEW CASTLE COUNTY**
**Two Mill Road, Suite 106**
**Wilmington, DE 19806**

**PHONE:** (302) 655-5610 or (800) FIGHT MS
**E-MAIL:** barbara.roisman@ded.nmss.org
**WEBSITE:** www.msdelaware.org
**HOURS:** 9 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** Provides the following services: information and referral, individual and family counseling, support groups, information programs and literature, equipment loan closet, assistance with cost of specialized transit and home health aid services, newsletter, exercise and swim programs.
**ELIGIBILITY:** Persons with Multiple Sclerosis, families and friends
Call or physician referral
**AREA:** Statewide

## MUSCULAR DYSTROPHY ASSOCIATION, INC.

MDA supports research, education and direct patient services for those diagnosed with neuromuscular diseases.

**MUSCULAR DYSTROPHY SERVICES - KENT AND SUSSEX COUNTIES**

**8501 LaSalle Rd., Suite 211**
**Towson, MD 21286**

**PHONE:** (888) 484-7072
**FAX:** (410) 494-0082
**WEBSITE:** www.mdausa.org
**HOURS:** 9 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** Provides clinic service as well as worldwide research to advance the knowledge of neuromuscular diseases. Provides many direct patient services: provision of orthopedic aids, summer camps and community education programs.
**ELIGIBILITY:** Those suspected of having or diagnosed with one of the neuromuscular diseases covered by Association
**AREA:** Kent and Sussex Counties

**MUSCULAR DYSTROPHY SERVICES - NEW CASTLE COUNTY**

**600 Reed Road, Suite 104**
**Broomall, PA 19008**

**PHONE:** (610) 325-5758
**FAX:** (610) 325-0506
**HOURS:** 9 a.m.- 5 p.m., Monday - Friday
**SUMMARY:** Provides extensive clinic services at DuPont Hospital for Children and the Medical Center of DE. Helps fund orthopedic aids, provides for recreation at summer camp and conducts community education programs.
**ELIGIBILITY:** Those suspected of having or diagnosed with one of the neuromuscular diseases covered by the Association
**AREA:** New Castle County

## NANTICOKE MEMORIAL HOSPITAL, INC.
## 801 Middleford Road
## Seaford, DE 19973
## (302) 629-6611
## (302) 629-2493(fax)
## www.nanticoke.org

Nanticoke Memorial Hospital, INC., is a health care center offering a range of diagnostic, therapeutic and rehabilitative services on an inpatient and outpatient basis.

**MEDICAL SERVICES**

**PHONE:** (302) 629-6611

**HOURS:** 24 Hours

**SUMMARY:** An acute care hospital that provides the following services: medical treatment, outpatient emergency care, inpatient care, inpatient pediatric services, physical therapy and orthopedic care. In addition, lithotripsy, MRI and a full range of radiological services as well as a Physician Referral Service, 629-6611, are offered.

**AREA:** Sussex County

**NATIONAL DISSEMINATION CENTER FOR CHILDREN WITH DISABILITIES**
**NICHCY**
**P.O. BOX 1492**
**Washington, DC 20013 - 1492**

NICHCY is a free information service that helps parents, educators, care givers and others to improve the lives of children with disabilities.

**DISABILITIES HOTLINE**

| | |
|---|---|
| **PHONE:** | (800) 695-0285 (VOICE/TTY)<br>(202) 884-8200 (VOICE/TTY) |
| **FAX:** | (202) 884-8441 |
| **E-Mail:** | nichcy@aed.org |
| **Website:** | www.nichcy.org |
| **HOURS:** | 9:00 a.m. - 5:00 p.m., EST, Monday - Friday |
| **SUMMARY:** | NICHCY is an information and referral center that provides information on disabilities and disability-related topics. Our focus is children and youth with disabilities, birth to age 22. We produce publications on disability and education issues. (Also in Spanish) Our publications are available on the Internet. We have information specialist to speak directly with callers. |
| **ELIGIBILITY:** | Everyone concerned about children and youth with disabilities |
| **AREA:** | National |

## NATIONAL KIDNEY FOUNDATION OF DELAWARE VALLEY
**400 Market St. Suite 1025**
**Philadelphia, PA 19106**
**1-800-697-7007**
**(215) 923-8611**

An advisory and counseling service assisting kidney patients in various capacities.

**KIDNEY SUPPORT PROGRAM**

| | |
|---|---|
| **PHONE:** | 1-800-697-7007 or (215) 923-8611 |
| **FAX:** | (215) 923-2199 |
| **E-MAIL:** | info@nkfdv.org |
| **WEBSITE:** | www.nkfdv.org |
| **HOURS:** | 9 a.m. - 5 p.m., Monday - Friday |
| **SUMMARY:** | The National Kidney Foundation of the Delaware Valley's mission is to eradicate all diseases of the kidney, bladder and urinary tract – as well as provide programming, education and support to individuals and families affected by these diseases. |
| **ELIGIBILITY:** | Delaware residents with a form of kidney disease<br>Contact office |
| **AREA:** | New Castle County |

Kent and Sussex Counties:

**National Kidney Foundation of Maryland**
**1107 Kenilworth Dr, Ste 202**
**Baltimore MD 21204**
**Phone: 410-494-8545**
**Fax: 410-494-8549**

## NEURO CARE/TOTAL CARE
## 201 Ruthar Drive
## Suite 5
## Newark, DE 19711

**PHONE:** (302) 738-6400
**FAX:** (302) 738-9247
**HOURS:** Home Health Care available 24 hours a day. On Call Service 24 hours a day.
**SUMMARY:** Services provided are skilled nursing, physical therapy, speech therapy, occupational therapy and home health aide coverage to those residing in New Castle County.
**ELIGIBILITY:** Referral base from patient, physician, hospital, family or social worker, private insurance companies, managed care organizations and self-pay. Neuro Care Consultants is a Medicare/Medicaid certified agency with secured contracts from most insurance companies.
**AREA:** New Castle County

**NURSES N' KIDS, INC.**
**904 Churchman's Road**
**New Castle, DE 19720**
**(302) 323-1436**

**Prescribed Pediatric Extended Care Program of New Castle County**

**HOURS:** 6:30 a.m. - 6:30 p.m., Monday - Friday

**SUMMARY:** A comprehensive medical day program designed for the pediatric population birth to 21 years of age. This program provides services for the medically fragile/technology dependent child as outlined by a physician's prescription. The center provides Skilled Nursing Care, Occupational, Physical and Speech Therapy. Other specialized services include Feeding Therapy and Nutritional consult/management. Child Life Therapists are on site each day to provide individualized developmental/educational programming for each child. Specialized transportation services to and from the center is available, provided eligibility criteria is met.

**ELIGIBILITY:** Medically and or technologically dependent children, with a physician's prescription

**AREA:** New Castle County

**Non-Emergency Transportation of New Castle, Kent & Sussex Counties**

(In coordination with Logisticare)

**PHONE:** New Castle: (302) 323-1118
Kent & Sussex: (302) 424-1770

**HOURS:** 6:30 a.m. - 6:30 p.m., Monday through Friday

**SUMMARY:** A non-emergency medical transportation service for children and adults to medical appointments. Appointment must be a covered service under Delaware Medicaid program.

**ELIGIBILITY:** Delaware Medicaid recipient with valid Medicaid card

**AREA:** Statewide

**NURSES N' KIDS & NURSES N' KIDS AT HOME SERVICES ARE JCAHO ACCREDITED**

## NURSES N' KIDS OF MILFORD, INC.
## 705 North Street
## Milford, DE 19963
## (302) 424-1770

**Prescribed Pediatric Extended Care Program of Kent & Sussex Counties**

**HOURS:** 6:30 a.m. – 6:30 p.m., Monday – Friday

**SUMMARY:** A comprehensive medical day program designed for the pediatric population birth to 21 years of age. This program provides services for the medically fragile/technology dependent child as outlined by a physician's prescription. The center provides Skilled Nursing Care, Occupational, Physical and Speech Therapy. Other specialized services include Feeding Therapy and Nutritional consult/management. A Child Life Therapist is on site every day to provide individualized developmental/educational programming for each child. Specialized transportation services to and from the center is available, if eligibility criteria is met.

**ELIGIBILITY:** Medically and or technologically dependent children, with a physician's prescription

**AREA:** Kent & Sussex Counties

## NURSES 'N KIDS AT HOME, INC.
## 6 Jacquette Circle
## Elkton, MD 21921
## (410) 620-0854

**HOURS:** **Office Hours:** 8:00 a.m. – 4:30 p.m., Monday – Friday
**Nursing Services:** Available 24 hours a day, 7 days a week

**SUMMARY:** Nurses N' Kids at Home, Inc. provides comprehensive in home nursing services including skilled private duty shifts, C.N.A. and Skilled Nursing visits for children birth to 21 years of age. Other specialized services include IV infusion therapy for Pediatrics and Adults. **Perinatal Services** (Babies and Mommies Program) including Postpartum Mom-Baby visits, and High Risk Infant visits. **Therapy Services** include Physical, Occupational, Speech and Feeding Therapies as well as Early Childhood Educators. All of our services require a physician's prescription and are provided by specially trained and highly qualified individuals.

## PARENTS AS TEACHERS

The Parents as Teachers Program (PAT) offers various services to first time parents of children beginning at birth and continuing up to 3 years of age. PAT gives children the best possible start in life, laying the foundation for later school success. Information is provided to parents on child development and activities that build language, thinking, social and motor skills. These services, as well as developmental screenings, are provided by certified parent educators through personal monthly visits, group meetings, and play and stay centers.

**NEW CASTLE COUNTY**
**Parent Early Education Center**
**Eden Support Services Center**
**Room 102/104**
**925 Bear-Corbitt Road**
**Bear, DE 19701**

| | |
|---|---|
| **CONTACT:** | Whitney Jenkins |
| **PHONE:** | (302) 454-5955 |
| **FAX:** | (302) 454-2246 |
| **EMAIL:** | jenkinsw@christina.k12.de.us |
| **HOURS:** | Days, Evenings and weekends |
| **ELIGIBILITY:** | First time parents living in a school district in New Castle County |
| **AREA:** | New Castle County |

**KENT COUNTY**
**Polytech School District**
**Polytech Adult Education**
**823 Walnut Shade Road**
**P. O. Box 102**
**Woodside, DE 19980**

| | |
|---|---|
| **CONTACT:** | Betsey Jones |
| **PHONE:** | (302) 697-4545 |
| **FAX:** | (302) 697-4544 |
| **E-MAIL:** | cheryl.walls@polytech.k12.de.us |
| **HOURS:** | Days, evenings and weekends |
| **ELIGIBILITY:** | First time parents living in a school district in Kent County |
| **AREA:** | Kent County |

**SUSSEX COUNTY**

**Lake Forest School District**
**Delaware Early Childhood Center**
**Lake Forest South B Elementary School**
**Mispillon and West Streets**
**Harrington, DE 19952**

| | |
|---|---|
| **CONTACT:** | Anna Scozell (302) 856-5239 |
| **PHONE:** | (302) 856-5909 |
| **FAX:** | (302) 934-1893 |
| **HOURS:** | Days, evenings and weekends |
| **ELIGIBILITY:** | First time parents living in a school district in Sussex County<br>Priority given to higher need families |
| **AREA:** | Sussex County |

# PARENT INFORMATION CENTER OF DELAWARE

| Main Office | City of Wilmington Office | Georgetown Office |
|---|---|---|
| 5570 Kirkwood Highway<br>Wilmington, DE 19808<br>302-999-7394 | 3707 N. Market St. (PAL Center)<br>Wilmington, DE 19802<br>302-764-3252 | 109 N. Bedford St.<br>Georgetown DE 19947<br>302-856-9880 |

The Parent Information Center of Delaware is a federally funded Parent Training and Information Center providing information, referrals, parent-to-parent support and educational advocacy training to families of children who have special needs/disabilities and to the professionals who serve them.

## PARENTS AS EDUCATION PARTNERS PROJECT:

**PHONE:** (888) 547-4412 (toll free for parents only)
**FAX:** (302) 999-7637
**HOURS:** 8:30 a.m. – 5:30 p.m., Monday – Friday
**WEBSITE:** www.picofdel.org
**EMAIL:** picofdel@picofdel.org
**SUMMARY:** The center provides information, educational advocacy training and technical assistance to families of children who have special needs/disabilities and to the professionals who serve them.
**ELIGIBILITY:** Community at large – Families of children with special needs and Professionals and educators who serve children with special needs
**AREA:** State-wide
**MAJOR ACTIVITIES:** Educational Advocacy Training workshops about children's rights in education and educational related issues.

- Information about: all disabilities; educational laws and entitlements; school programs and services; support groups; legislation
- Individual technical assistance and problem solving
- Informational newsletter "THE LINK" published 4 times a year
- Annual Conference
- Resource Library of books, videos, periodicals, products and articles
- Information about local and national organizations and agencies providing services to individuals with disabilities or special needs
- Represent interests of exceptional families on policy-making bodies

**PEOPLE'S PLACE II, Inc.**
**Administrative Office**
**1129 Airport Road**
**Milford, DE 19963**
**PHONE: (302) 422-8033**

A multi service agency providing mental health and substance abuse counseling; emergency shelters for victims of domestic violence, homeless families and veterans; independent living training for adolescents; counseling for perpetrators of domestic violence, case management for the homeless in Kent County; victim-offender mediation in Kent and Sussex Counties; and veteran's services.

**COUNSELING CENTER**

**PHONE:** (302) 422-8026
**HOURS:** Monday - Thursday, 8:30 a.m. - 4:30 p.m.; Friday, 8:30 a.m. - 12 noon
evening hours by appointment
**SUMMARY:** Provides individual, adult, child and family therapy. Services are also available for drug and alcohol counseling, medication management and psychological evaluations.
**ELIGIBILITY:** Open
Services offered on a sliding fee schedule
Medicaid and most private insurance accepted
**AREA:** Kent and Sussex Counties

**CENTER FOR COMMUNITY JUSTICE**

**PHONE:** (302) 424-0890
**HOURS:** Monday -Friday 8:30 a.m. - 4:30 p.m.
**SUMMARY:** Provides victim-offender mediation for non-violent offenses referred by the justice system. In addition, provides mediation services such as landlord-tenant and employer-employee dispute resolution. Anger management and conflict resolution education courses are also offered. Offices located in Milford, DE.

**FAMILIES IN TRANSITION**

**PHONE:** (302) 422-8058
**HOURS:** Emergency hotlines are available 24 hours/ 7 days a week.
**SUMMARY:** Provides emergency shelter for women and children who are victims of domestic violence
**AREA:** Kent and Sussex Counties

**GIRLS GROUP HOME**

**PHONE:** (302) 424-3580

**SUMMARY:** Provides long-term housing for abused or neglected girls ages 13-17, many of whom have come through the foster care system. The girls live in the facility and attend the Milford School District.

**INDEPENDENT LIVING**

**PHONE:** (302) 422-8033

**SUMMARY:** Provides services to youth ages 16-21 years in foster and group care in Sussex County. Services are also available to selected youth who are no longer in foster care or group care.

**LISTENING POST**

**PHONE:** (302) 424-1682

**SUMMARY:** Provides peer-counseling, outreach and referral services for veterans in Southern Delaware. Non-traditional and in-home services are also provided, as well as transportation to area VA hospitals.

**NEW START CASE MANAGEMENT**

**PHONE:** (302) 730-3678

**SUMMARY:** Provides case management services for households living in section 8 housing, transitional housing, and to homeless individuals with disabilities.

**NON-SECURE DETENTION**

**PHONE:** (302) 422-7025

**SUMMARY:** A residential program for males and females ages 8-19 who have been arrested and are awaiting court date. The youth live in a structured setting and are monitored by around the clock staff. Staff is available for court appearances and often makes recommendations regarding sentencing to the courts.

**PASA (Positive Alternatives to Substance Abuse)**

**PHONE:** (302) 422-8033

**SUMMARY:** An after school and summer camp prevention program aimed at youth ages 8-15. The goal of the program is to educate kids on the dangers of high risk behaviors such as teen violence, teen sex, alcohol/substance abuse and tobacco use.

**TURNING POINT/VISITATION CENTER**

**PHONE:** (302) 424-2420

**SUMMARY:** Provides individuals and group treatment to perpetrators and victims, including children. In addition, three visitation centers provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or sexual abuse.

**PREVENT CHILD ABUSE - Delaware (PCAD)**
**100 W. 10th Street, Suite 715**
**Wilmington, DE 19801**
**(302) 425-7490**
**(302) 425-7494 (fax)**
**E-Mail: pcad@comcast.net**
**Website: www.pcadelaware.org**

PCAD offers safety programs providing group learning for children and youth, their parents and those who work with them on personal safety and abuse prevention. Special training for adults (i.e. foster parents, daycare providers, teachers) is offered on abuse and neglect issues. School-based therapeutic services are available for children who have experienced abuse or neglect. Group support for children from substance abusing homes is also available.

**PREVENTION EDUCATION - NEW CASTLE COUNTY**
**100 W. 10th Street, Suite 715**
**Wilmington, DE 19801**
**PHONE:** (302) 425-7490
**FAX:** (302) 425-7494
**HOURS:** Monday - Friday, 9 a.m. to 5 p.m.
**SUMMARY:** Provides safety programs and school and work-place based prevention programs. Group training for children and youth, parents, and professionals. Programs also offered in Kent County, 674-1112.
**ELIGIBILITY:** Open
**AREA:** Statewide

**KENT COUNTY**
**9 E. Loockerman Street, Suite 208**
**Dover, DE 19901**
**PHONE: 674-1112**
**FAX: 674-1114**

**SUSSEX COUNTY**
**413 Savannah Road**
**Lewes, DE 19958**
**PHONE: 644-4374**

**READ-ALOUD DELAWARE**
**CSB 100 W. 10th Street**
**Wilmington, DE 19801**

Read-Aloud provides volunteer readers to read to preschool children on a regular basis, books to newborns and information to parents about reading to their children

**READ ALOUD PROGRAM, NEW CASTLE COUNTY**

**CSB 100 W. 10th Street, Suite 603 Physical)** **P. O. Box 25249 (Billing)**
**Wilmington, DE 19801** **Wilmington, DE 19899**

**PHONE:** (302) 656-5256
**FAX:** (302) 656-2119
**HOURS:** 8 a.m. - 4 p.m., Monday - Friday
**SUMMARY:** READ-ALOUD Delaware provides volunteer readers to read to preschool children on a regular basis in a one-on-one relationship. Also offers services to parents of preschool-age children. These services include lectures, workshops and demonstrations of reading techniques, importance of reading aloud and how parents, particularly marginally literate parents, can create an intellectually stimulating environment in the home.
**ELIGIBILITY:** Preschool age children, their parents, family or guardian
**AREA:** New Castle County

**READ ALOUD PROGRAM, KENT COUNTY**

**Blue Hen Corporate Center**
**655 S. Bay Road, Suite 213A**
**Dover, DE 19901**

**PHONE:** (302) 674-4423
**FAX:** (302) 677-1526
**HOURS:** 9:30 a.m. - 3 p.m., Monday - Friday. Call First.
**SUMMARY:** READ-ALOUD Delaware provides volunteer readers to read to preschool children on a regular basis in a one-on-one relationship. Also offers services to parents of preschool-age children. These services include lectures, workshops and demonstrations of reading techniques, importance of reading aloud and how parents, particularly marginally literate parents, can create an intellectually stimulating environment in the home.
**ELIGIBILITY:** Preschool age children, their parents, family or guardian
**AREA:** Kent County

**READ ALOUD PROGRAM, SUSSEX COUNTY**
**109 N. Bedford (P. O. Box 60)**
**Georgetown, DE 19947**

**PHONE:** (302) 856-2527
**FAX:** (302) 856-2396
**HOURS:** 9 a.m.- 3 p.m., Monday – Thursday. Call First.
**SUMMARY:** READ-ALOUD Delaware provides volunteer readers to read to preschool children on a regular basis in a one-on-one relationship. Also offers services to parents of preschool-age children. These services include lectures, workshops and demonstrations of reading techniques, importance of reading aloud and how parents, particularly marginally literate parents, can create an intellectually stimulating environment in the home.
**ELIGIBILITY:** Preschool age children, their parents, family or guardian
**AREA:** Sussex County

**READING ASSIST® INSTITUTE (RAI)**
**100 W. 10th Street, Suite 910**
**Wilmington, DE 19801-6605**
*"Unlocking the written word … one sound at a time"*

| | |
|---|---|
| **PHONE:** | (302) 425-4080, 1-888-311-1156 (toll free) |
| **FAX:** | (302) 425-4085 |
| **EMAIL:** | readinfo@readingassist.org |
| **WEBSITE:** | www.readingassist.org |
| **HOURS:** | 8:30 a.m. – 5:00 p.m., Monday - Friday |
| **SUMMARY:** | RAI trains volunteer tutors in a phonetic, multi-sensory reading curriculum and maintains its Volunteer Tutor Program for young struggling readers (K-2) in 34 area schools and community centers. RAI also operates its Tutor Service Program, a tutoring service for parents who prefer private tutoring. RAI facilitates parent education programs under the State Improvement Grant, and trains parents and teachers RAI methods. Parents, teachers and caregivers are welcome to access RAI's extensive lending library. |
| **AREA:** | Mid-Atlantic region [primarily Delaware] |

## SOCIAL SECURITY ADMINISTRATION
## 92 Read's Way
## New Castle Corporate Commons
## New Castle, DE 19720
## (800) 772-1213
## (302) 323-0304

Administers Social Security benefits, Medicare, Social Security Disability, and Supplemental Security Income (SSI).

**SOCIAL SECURITY, KENT COUNTY**
**Federal Building, Room 1003**
**300 S. New Street**
**Dover, DE 19904**
**PHONE:** (800) 772-1213 or (302) 674-5162
**WEBSITE:** www.socialsecurity.gov
**HOURS:** 9 a.m. - 4 p.m., Monday - Friday
**SUMMARY:** Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers 70 or over; Supplementary Security Income (SSI) for aged 65 and over, blind or persons with disabilities (including children), with limited income and resources; Medicaid determination for aged and disabled on SSI.
**ELIGIBILITY:** Varies according to program, call for appointment
**AREA:** Kent County

**SOCIAL SECURITY, NEW CASTLE COUNTY**
**92 Read's Way**
**New Castle Corporate Commons**
**New Castle, DE 19720**
**PHONE:** (800) 772-1213 or (302) 323-0304
**HOURS:** 9 a.m. - 4 p.m., Monday - Friday
**SUMMARY:** Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers 70 or over; Supplementary Security Income (SSI) for aged 65 & over, blind or disabled (including children), with limited income and resources; Medicaid determination for aged and disabled on SSI. Other site: Federal Bldg., 9th & King, 3rd fl., Tuesday and Wednesday, 9 a.m. - 12 Noon.
**ELIGIBILITY:** Varies according to program, call for appointment
**AREA:** New Castle County

**SOCIAL SECURITY, SUSSEX COUNTY**
**600 N. DuPont Highway**
**Suite 202**
**Georgetown, DE 19947**

**WEBSITE:** www.socialsecurity.gov
**PHONE:** (800) 772-1213 or (302) 856-9620
**HOURS:** 9 a.m. - 4 p.m., Monday - Friday
**SUMMARY:** Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers 70 or over; Supplementary Security Income (SSI) for aged 65 and over; blind and disabled persons (including children) with limited income and resources; Medicaid determination for aged and disabled on SSI.
**ELIGIBILITY:** Varies according to program, call for appointment
**AREA:** Sussex County

# THE SPEECH CLINIC, INC.

**5147 West Woodmill Drive**
**Suite 21**
**Wilmington, DE 19808**

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|---|---|
| **PHONE:** | (302) 999-0702<br>(302) 999-0842 (fax) |
| **HOURS:** | 9 a.m. – 6:30 p.m. , Monday - Thursday<br>9 a.m. – 1 p.m., Friday |
| **SUMMARY:** | Comprehensive speech-language services including consultation, screening, evaluation, and therapy. Services may be provided at our office or other settings. Services can generally be scheduled immediately upon referral. |
| **ELIGIBILITY:** | Referral base - client or parent, physician, other professional |
| **AREA:** | New Castle County |

CATHOLIC HEALTH INITIATIVES

St. Francis Hospital

**ST. FRANCIS CENTER OF HOPE**
**1220 Capital Trail (Kirkwood Hwy.)**
**Red Mill Square**
**Newark, DE 19711**
**(302) 369-9370**

St. Francis Center of Hope is a prenatal and family practice facility operated by St. Francis Hospital that provides outpatient medical services.

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| **PHONE:** | (302) 369-9370 |
| **FAX:** | (302) 369-6514 |
| **HOURS:** | 9 a.m. - 4 p.m., Monday - Friday |
| **SUMMARY:** | A prenatal and family practice facility that accepts most types of insurance and assists uninsured eligible patients to apply for Medicaid or Financial Assistance at St. Francis Hospital. Outreach of the St. Francis Family Practice Residency Program especially to the Hispanic population in the Newark area. |
| **ELIGIBILITY:** | General Public |
| **AREA:** | Statewide |
| **PHYSICIAN STAFF:** | Melissa Teibuiani, MD, Medical Director<br>Kevin Mansilla-Rivera, MD |

CATHOLIC HEALTH INITIATIVES

St. Francis Hospital

**ST. FRANCIS HOSPITAL**
**St. Francis Medical Office Building**
**Seventh & Clayton Streets**
**P.O. Box 2500**
**Wilmington, DE 19805**
**(302) 421-4100**

A 395-bed Health Care Center offering a range of diagnostic, therapeutic, and rehabilitative services on an inpatient and outpatient basis. Co-sponsors the St. Clare Medical Outreach Van.

**DUPONT PEDIATRICS AT ST. FRANCIS**

**St. Francis Hospital**
**St. Francis Medical Office Building**
**Seventh and Clayton Streets**
**Suite 400**
**Wilmington, DE 19805**

**PHONE:** (302) 421-9700
**FAX:** (302) 421-9743
**HOURS:** 8 a.m. – 8 p.m. Monday – Friday
**SUMMARY:** Provides primary patient care for children and youth. Special expertise in developmental and behavioral pediatrics is also available.
**ELIGIBILITY:** Children under 18 years requiring health care
**AREA:** Statewide

## THERAPY SERVICES OF DE, INC.
## 24 Gates Circle
## Hockessin, DE 19707
## (302) 239-0920

This health care personnel agency hires out therapists for in-home, agency and school care.

**THERAPY SERVICES**

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|---|---|
| **PHONE:** | (302) 239-0920 |
| **FAX:** | (302) 234-1661 |
| **E-MAIL:** | Ashlandgr@aol.com |
| **HOURS:** | Monday - Friday, 8 a.m. to 5 p.m. |
| **SUMMARY:** | Provides health care personnel (physical therapists, occupational therapists, speech/language pathologists) to schools, families, and agencies requiring staff. |
| **ELIGIBILITY:** | Open to any facility requiring personnel |
| **AREA:** | New Castle County<br>Kent County - upon occasion<br>Sussex County - upon occasion |

## UNITED CEREBRAL PALSY OF DELAWARE, INC.
**700 A River Road**
**Wilmington, DE 19809**
**(302) 764-2400**

Provides case management, respite care, summer day camps, community education, training in independent living skills and financial assistance for durable medical equipment to persons with Cerebral Palsy and other similar disabilities and their families. UCP is also the designated agency in Delaware for the Client Assistance Program.

**CAMP LENAPE**
**UCP Center for Southern DE**
**3249 Midstate Road**
**Felton, DE 19943**

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|---|---|
| **PHONE:** | (302) 335-5626 |
| **HOURS:** | 8:30 – 2:30, Monday through Friday in July |
| **SUMMARY:** | A camp for children and young adults age 3 to 25 who have orthopedic disabilities and who live below the Chesapeake and Delaware Canal. |
| **ELIGIBILITY:** | Children and young adults with orthopedic disabilities, ages 3-25 |
| **AREA:** | Kent and Sussex Counties<br>Middletown-Odessa-Townsend Area |

**CAMP MANITO**
**700 A River Road**
**Wilmington, DE 19809-2746**

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|---|---|
| **PHONE:** | (302) 764-2400 |
| **TDD:** | (302) 764-8708 |
| **HOURS:** | 8:30 a.m. – 4:30 p.m., Monday – Friday |
| **SUMMARY:** | A camp for children and young adults age 3 to 25 who have orthopedic disabilities and who live above the Chesapeake and Delaware Canal. |
| **ELIGIBILITY:** | Serving children with and with out disabilities<br>Children with disabilities ages 3 to 21<br>Children without disabilities, ages 6 to 10 |
| **AREA:** | New Castle County |

**CASE MANAGEMENT, KENT & SUSSEX COUNTY**
**UCP Center for Southern DE**
**3249 Midstate Road**
**Felton, DE 19943**
**PHONE:** (302) 335-5626
**HOURS:** 8:30 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Provides counseling, coordination of funding for equipment, services and home modifications, physical barrier removal consultation, parent training, community education and prevention campaigns, advocacy with other State agencies and service systems. Also conducts support groups for clients and family members of persons with disabilities.
**ELIGIBILITY:** Anyone with Cerebral Palsy or similar disabilities and their families
**AREA:** Kent and Sussex Counties

**CASE MANAGEMENT, NEW CASTLE COUNTY**
**700 A River Road**
**Wilmington, DE 19809-2746**
**PHONE:** (302) 764-2400
**TDD:** (302) 764-8708
**HOURS:** 8:30 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Provides counseling, coordination of funding for equipment, services and home modifications, physical barrier removal consultation, parent training, community education and prevention campaigns, advocacy with other State agencies and service systems. Also conducts support groups for clients and family members of persons with disabilities.
**ELIGIBILITY:** Anyone with Cerebral Palsy or similar disabilities and their families
**AREA:** New Castle County

**RESPITE CARE**
**700 A River Road**
**Wilmington, DE 19809-2746**
**PHONE:** (302) 764-2400 or (302) 335-5626
**TDD:** (302) 764-8708
**HOURS:** 8:30 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** In-home respite care for children and adults with physical disabilities. Services also include advocacy, counseling and additional case management services. Occasional and part-time respite care available for evening and weekend needs.
**ELIGIBILITY:** Priority given to those with severe physical disabilities; ages 3 yrs. and over
**AREA:** Statewide

**AFTERSCHOOL CARE**
**Castle Hills Elementary School**
**Moores Lane**
**New Castle, DE 19720**
**PHONE:** UCP Office (764-2400) - 8:30 a.m. - 4:30 p.m.
**HOURS:** 2:30 p.m. - 6:30 p.m.
**SUMMARY:** After school care for disabled and non-disabled children.
**ELIGIBILITY:** Servicing children with and without disabilities for after school care, ages 5 -12, starting at age 3 for children with a disability
**AREA:** New Castle County

**PARENTS & CHILDREN TOGETHER AT TECHNOLOGY (P.A.C.T.T.)**
**Sussex Tech High School**
**Route #9, Box 351**
**Georgetown, DE 19947**
**PHONE:** (302) 856-3490
**FAX:** (302) 856-1760
**HOURS:** 6:30 a.m. - 5:30 p.m., Monday – Friday
**DIRECTOR:** Kathy Moore
**SUMMARY:** PACTT is an integrated child care center for infants and children. Mainstreams special needs children into a traditional child care setting.
**ELIGIBILITY:** Children, ages 6 weeks – 5 years
**AREA:** Georgetown
Sussex County

**PEER PARENT SUPPORT GROUP**
**UCP Center for Southern DE**
**3249 Midstate Road**
**Felton, DE 19943**
**PHONE:** (302) 335-5626
**HOURS:** 8:30- 2:30, Monday through Friday in July
**SUMMARY:** Meets once a month.
**ELIGIBILITY:** Parents of children with physical disabilities
**AREA:** Statewide

## COLLEGE OF HUMAN RESOURCES, EDUCATION AND PUBLIC POLICY

### THE UNIVERSITY OF DELAWARE CENTER FOR DISABILITY STUDIES

**College of Human Resources, Education and Public Policy**
**166 Graham Hall**
**Newark, DE 19716**

**PHONE:** (302) 831-6974
**TDD:** (302) 831-4689
**FAX:** (302) 831-4690
**HOURS:** 8 a.m. to 4:30 p.m., Monday through Friday
**WEBSITE:** www.udel.edu/cds
**SUMMARY:** The University of Delaware Center for Disability Studies seeks to enable persons with disabilities to achieve their personal goals for greater independence, productivity and inclusion in their communities across the lifespan. The wide-ranging projects of the Center for Disability Studies have in common recognition of the value of diversity and responsiveness to the changing needs of individuals and families across time. The Center for Disability Studies works to promote service and support systems that empower individuals to be in control of their lives. The Center for Disability Studies has a major commitment to providing training and technical assistance to organizations and agencies throughout Delaware. It is currently engaged in several major research, training, and dissemination projects on a statewide basis and maintains a resource center available to all.
**ELIGIBILITY:** Call with questions
**AREA:** Statewide

### LABORATORY PRESCHOOL

**Department of Individual & Family Studies, College of Human Resources, Education and Public Policy**
**Alison Hall**
**Newark, DE 19716**

**PHONE:** (302) 831-2304
**HOURS:** Monday - Friday, 8 a.m. to 4:30 p.m., Sept.- May
**WEBSITE:** www.udel.edu/chep/labschool
**SUMMARY:** Provides developmental preschool programs for children ages 2-5. The Center is a research and teacher education facility within the Department of Individual and Family Studies. The program reserves several spaces for children with special needs.
**ELIGIBILITY:** Children 2-5 years. Call for information. Early registration recommended
**AREA:** Newark
New Castle County

**COLLEGE OF EDUCATION PROGRAMS**
**Newark, DE 19711**
**(302) 831-6544**

**THE FAMILY SUPPORT NETWORK**
**418 South Governors Ave.**
**Dover, DE 19904**
**PHONE:** (302) 678-9288
**SUMMARY:** A network for the education, empowerment and support of families. Mission: To strengthen families and children by bringing together groups of people with similar interests and needs, by providing them and by helping them with establishing empowering peer support groups and networks.
**ELIGIBILITY:** Call for more details
Parents, family members, family workers, daycare providers, school personnel, etc.
**AREA:** Statewide

**PARENTS AS COUNSELORS AND TEACHERS**
**PHONE:** (302) 831-6544
**HOURS:** Monday - Friday, 8 a.m. to 5 p.m.
**SUMMARY:** Parent educator certificate program that trains a core of people throughout the state to be excellent parent and family workers. Offers the community presentations and in service education. Sponsors "Tips for Parents", ongoing television segments shown on public television.
**ELIGIBILITY:** Call for information
Priority given to adults serving low-income or special needs parents
**AREA:** Statewide

**COOPERATIVE EXTENSION PROGRAMS**
**105 Edward R. Wilson House**
**University of Delaware**
**Newark, DE 19717-1303**
**PHONE:** (302) 831-1329
**FAX:** (302) 831-0843
**E-MAIL:** ptnelson@udel.edu
**WEBSITE:** http://ag.udel.edu/extension
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Delaware Cooperative Extension is an outreach arm of the University of DE providing information on agriculture, home economics, financial management, water quality, child development, parenting and community resource development.

**COOPERATIVE EXTENSION, NEW CASTLE COUNTY**
**910 S. Chapel Street**
**Newark, DE 19716-1303**
**PHONE:** (302) 831-1328
**FAX:** (302) 831-8934
**E-MAIL:** pippidis@udel.edu
**WEBSITE:** http://ag.udel.edu/extension
**HOURS:** 8 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** Programs are an outreach of the University of Delaware and include agriculture, home horticulture, financial management and planning, stress management, food, nutrition and health, water quality, adult and youth (4-H), leadership development, parenting and community resource development.
**ELIGIBILITY:** Varies with program
**AREA:** New Castle County

**COOPERATIVE EXTENSION, KENT COUNTY #I**
**69 Transportation Circle**
**Dover, DE 19901**
**PHONE:** (302) 730-4000
**FAX:** (302) 735-8130
**E-MAIL:** roxane@udel.edu
**WEBSITE:** http://bluehen.ags.udel.edu/extension
**HOURS:** 8 a.m. - 5 p.m., Monday - Friday
**SUMMARY:** Programs are an outreach of the University of Delaware and Delaware State University and include agriculture, home horticulture, financial management, food, nutrition and health, water quality, adult and youth (4-H), leadership development, parenting and community resource development.
**AREA:** Kent County

**COOPERATIVE EXTENSION, KENT COUNTY #2**
**Delaware State University**
**1200 N. DuPont Highway**
**Dover, DE 19901**
**PHONE:** (302) 739-5156
**FAX:** (302) 857-6430
**E-MAIL:** amartin@dsc.edu
**WEBSITE:** http://bluehen.ags.udel.edu/extension
**HOURS:** 8 a.m. - 4:30 p.m., Monday – Friday, Varies
**SUMMARY:** Programs are an outreach of the University of Delaware and Delaware State University and include agriculture, home horticulture, financial management and planning, stress management, food, nutrition and health, water quality, adult and youth (4-H), leadership development, parenting and community resource development.
**AREA:** Kent County

**COOPERATIVE EXTENSION, SUSSEX COUNTY**

**Research and Education Center**
**University of Delaware**
**16483 County Seat Highway**
**Georgetown, DE 19947**
**PHONE:** (302) 856-7303
**FAX:** (302) 856-1845
**E-MAIL:** maryw@udel.edu
**WEBSITE:** http://www.rec.udel.edu/
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** Programs are an outreach of the University of Delaware and include agriculture, home horticulture, financial management and planning, stress management, food safety, nutrition and health, water quality, adult and youth (4-H), leadership development, parenting, and community resource development.
**AREA:** Sussex County

**VSA Arts of Delaware**
**Delaware State University**
**Arts Center/Gallery**
**1200 N. DuPont Highway**
**Dover, DE 19901**

A statewide organization committed to enhancing the capabilities, confidence, and quality of life for individuals with disabilities by providing learning opportunities in dance, theater, creative writing, music and the visual arts.

**SPECIAL ARTS PROGRAM**

| | |
|---|---|
| **PHONE:** | (302) 857-6699 |
| **FAX:** | (302) 857-6698 |
| **E-MAIL:** | jgunther@dsc.edu or jennifer@vsadelaware.org |
| **WEBSITE:** | www.vsadelaware.org |
| **HOURS:** | 9 a.m. – 5 p.m.; Monday - Friday |
| **SUMMARY:** | Provides year round programming including artists-in-residency programs, festivals, grants and scholarships. |
| **ELIGIBILITY:** | Individuals with disabilities, Delaware residents |
| **AREA:** | Statewide |

# VISITING NURSE ASSOCIATION
# CHRISTIANA CARE
# New Castle Corporate Commons
# 1 Reads Way, Suite 100
# New Castle, DE 19720
# (302) 323-8200
# (888) 862-0001 (toll free)

VNA offers a comprehensive array of Home Health Care services including: skilled nursing; physical, speech and occupational therapy for children and adults; medical social work; nutritional counseling; private duty nursing; home health aide and homemaker; respite and companion care. Services are provided to pregnant women, infants, children, adolescents, adults and elderly. The hours of operation for home care services are 24 hours per day, 7 days per week with a nurse on-call during after-hours.

**HOME HEALTH CARE, KENT/SUSSEX COUNTIES**

**Kent County**
**2116 S. DuPont Highway, Suite 2**
**Camden, DE 19934**
**PHONE:** (302) 698-4300
**HOURS:** 24 hours, 7 days a week.
**AREA:** Lower New Castle and Kent Counties and surrounding Maryland Counties

**Sussex County**
**PHONE:** (302) 855-9506
**ELIGIBILITY:** Anyone needing home health care regardless of age
**AREA:** Kent and Sussex Counties and surrounding Maryland Counties

**HOME HEALTH CARE, NEW CASTLE COUNTY**

**New Castle Corporate Commons**
**1 Read's Way, Suite 100**
**New Castle, DE 19720**
**PHONE:** (302) 323-8200
**HOURS:** 24 hours, 7 days a week.
**ELIGIBILITY:** Anyone needing Home Health Care, regardless of age
**AREA:** New Castle County

**VISITING NURSE ASSOCIATION HOME MEDICAL EQUIPMENT**
**210 Executive Drive Suite 7**
**Newark, DE 19702**

**PHONE:** (302) 452-2920, (888) 455-8463 (toll free)

**HOURS:** Monday – Friday, 8:30 a.m. – 5:00 p.m.
After hour on-call

**SUMMARY:** A full service durable medical equipment company specializing in respiratory equipment.

**AREA:** State of Delaware and surrounding Pennsylvania, Maryland and New Jersey Counties

# WEST END NEIGHBORHOOD HOUSE (W.E.N.H.), INC. & W.E.N.H. CHILD DEVELOPMENT CENTER

**CHILD CARE SERVICES**

**W.E.N.H. Inc.**
**710 N. Lincoln Street**
**Wilmington, DE 19805**
**PHONE:** (302) 658-4171
**FAX:** (302) 888-5314

**W.E.N.H. Child Development Center**
**1725 West 8th Street**
**Wilmington, DE 19805**
**PHONE:** (302) 888-5389

**WEBSITE:** www.westendnh.org
**HOURS:** 7 a.m. - 6 p.m., Monday - Friday
**SUMMARY:** Our licensed Child Development Year – Round Program offers services to potty-trained children, for ages two to kindergarten. Our center strives to meet the needs of children by providing experiences that positively foster their development; enriching the development of their cognitive skills and positively fostering the development of each child's emotional, social and physical health. Our licensed Before/After Care Program offers services to children for ages six through twelve years. This program operates from September through mid-June and strives to enhance each child's social, emotional and physical health. Activities include computer tutorials, sports activities, assistance with homework, arts/crafts, large floor games (pool, table tennis, etc)
**PROGRAMS:** Pre-School (Ages 2-5) Before/After School Ages (6-12)
**AREA:** West Wilmington
New Castle County

## WESTSIDE HEALTH, INC.
## 1802 West Fourth Street
## Wilmington DE 19805
## 302- 655- 5822

Westside Health is a non-profit community health center offering primary care services to all age groups. The center is accredited by the Joint Commission on the Accreditation of Healthcare Organization (JCAHO) and is a Federally Qualified Health Center (FQHC).

**HEALTH SERVICES**

**PHONE:** (302) 655-5822
**FAX:** (302) 655-3541
**WEBSITE:** www.westsidehealth.org
**EMAIL:** LOPEZJESSE@WESTSIDEHEALTH.ORG
**HOURS:** Monday - Thursday, 8 a.m. – 9 p.m.
Friday, 8 a.m. – 5 p.m.
Saturday, 9 a.m.- 1 p.m.
**SUMMARY:** Westside Health offers comprehensive primary and preventive care services including prenatal and maternity care. Most insurance plans are accepted, including Medicaid, Delaware Healthy Children Program and Medicare. A sliding fee schedule is offered for those who qualifying.
**ELIGIBILITY:** All ages, no restrictions
Please call for an appointment
**AREA:** Wilmington and New Castle County

**Wilmington Hospital Annex**
**1400 Washington Street, 3rd Floor**
**Wilmington, DE 19899**
**PHONE:** (302) 255-1250
**FAX:** (302)255-1259
**HOURS:** Monday – Friday, 8 a.m. – 5 p.m.
**SUMMARY:** Westside Health offers quality healthcare for the entire family. Most insurance plans are accepted, including Medicaid and Medicare. A sliding fee schedule is offered for qualifying individuals who do not have insurance.
**ELIGIBILITY:** All ages, no restrictions
Please call for an appointment
**AREA:** Wilmington and New Castle County

## THE WISHING WELL CENTER
## 2116 S. DuPont Highway
## Camden, DE 19934

The Wishing Well Center is a medical child care program for the development of children with special needs. Our facility provides skilled nursing care as well as developmental services. Transportation to the center and home is also provided.

**PRESCRIBED PEDIATRIC EXTENDED CARE PROGRAM**

| | |
|---|---|
| **PHONE:** | (302) 734-3200 |
| **FAX:** | (302) 734-3450 |
| **HOURS:** | 6:45 a.m. – 6 p.m.; Monday through Friday |
| **SUMMARY:** | A child care program for children ages birth to 6 years. Providing skilled nursing care to children with medical or technical needs. Physician prescription, nursing, physical, occupational and speech therapies provided. Focusing on a developmental approach including early childhood education and music therapy. |
| **ELIGIBILITY:** | Children with medical or technologically dependent needs, physician's prescription required |
| **AREA:** | Kent and Sussex Counties |

# SECTION III

# *Financial Assistance Information*

# FINANCIAL ASSISTANCE

Financing the cost of caring for children with special needs can be challenging. There are often resources to assist you but they can be difficult to locate. Although your primary agency worker may be familiar with some of the available resources, he or she may not be aware of all options. In most cases, you will be your child's best advocate in finding funding resources.

It is often possible to receive financial support from several state agencies at the same time, or from both private and state agencies. In addition, because you receive one source of funding, you should not feel limited in trying to obtain money for additional services. Eligibility varies from agency to agency and may change from year to year, so do not give up. Talk to other families of children with disabilities about funding sources and share information.

Adoption/Foster Care and Adoption

Because it is expensive to care for a child with special medical needs, additional funds may be available for a family choosing to adopt or care for child with disabilities. Supports in adoption for special needs children may be available in the Adoption Assistance/Subsidy Program administered by Division of Family Services, Dept. of Services for Children, Youth and their Families. Call the Adoption Coordinator at 633-2655 with any questions.

Architectural Accessibility/Housing

An excellent resource for funding housing adaptations may be the county or city in which you reside. The State Housing Authority offers special loan programs to both rental and owner-occupied homes. Also, other low interest or deferred loans are available through Community Development Block Grants. Please note that eligibility requirements vary with each program. The following contacts may assist you and answer your questions:

New Castle County at 576-3000
Kent County at 736-2014
City of Dover at 736-7010
Sussex County at 855-7777

Funds are available for families needing to change their homes to enable them to care for and encourage the independence of medically involved children. Housing adaptations can be very expensive, so you may need assistance from several agencies at once. For information and referral, call the Architectural Accessibility Board at 739-5644.

Civic organizations sometimes provide assistance to children with special needs by providing funds for apartment rentals, housing adaptations and so on. Since funding is given on a case-by-case basis, contact your local chapter about your child's specific needs. You will find the following organizations listed under "Clubs" in the Yellow Pages of your telephone book:

American Legion
Elks
Knights of Columbus
Kiwanis
Lions
Masons
Old Fellows
Rotary
Shriners

Child Care Program Subsidies

This subsidized child care program serves ABC (A Better Chance) and other low income families, offering financial subsidies for infants through 12 years, including children with special needs. The child must be in child care because the parent is employed, in school, or in training for employment. To find out more information regarding eligibility and availability contact the Division of Social Services, listed in this directory.

Equipment/Assistive Technology

Each medical insurance carrier has its own policy regarding equipment coverage. Always explore your needs with your health insurance provider. If coverage is not available, or if you need a short-term loan while waiting for delivery of your own equipment, you may need to contact another resource.

If a child is a patient of DuPont Hospital for Children, the hospital will help obtain pediatric equipment. If you have general questions, call United Cerebral Palsy of Delaware, Inc. at 764-2400 (New Castle County) or 335-5626 (Dover) or the Delaware Assistive Technology Initiative (651-6790).

For a child who is eligible for Medicaid, medical equipment, such as wheelchairs, hearing aids, should be covered. A prescription is required and medical equipment must be approved through a home health agency, hospital or rehabilitation clinic. These agencies must also be Medicaid approved. Check with the home health agency directly.

Also, your child's school may be able to purchase equipment if an educational justification can be made. Contact your child's principal. The Department of Education funds Learning Resource System Centers for Technology, which allows you to preview communication devices and early childhood learning computer programs which could enhance your child's ability to communicate and to learn. For more information check this directory.

The Delaware Assistive Technology Initiative also has Technology Resource Centers which are located at Easter Seal ATRC in New Castle (call 328-2872 (voice) or 328-2905 (TDD), at Easter Seal Society of Del.-Mar at Kent County Orthopedic School in Dover (call 739-6885 (voice) or 739-6886 (TDD), and at Easter Seal Society of Del-Mar in Georgetown (856-7946 (voice) or 856-6714 (TDD).

A local chapter of any civic organization such as Elks, Kiwanis, Lions, Knights of Columbus, Rotary and Shriners Clubs (as well as others listed above under Architectural Accessibility/Housing) sometimes provide funds for specific equipment needs for a child in their local area.

Home Health Care

Funding for medically necessary services provided by nurses, aides, and specialty therapists, may be covered by a family's insurance carrier, Medicaid, or by the Division of Public Health. When the need arises for additional home health care, alternative funding and information may be obtained from local hospitals, Division of Public Health or home health agencies.

Home health care may be referred to as "respite" as it refers to assistance a family needs in caring for a child with special needs. The variation in names is based on the definitions used by the funding source, the level of care required by the child, and whether the parent is to be assisted or totally relieved of responsibility for a short period of time. For listings of home health care agencies and respite providers, review this directory or call United Cerebral Palsy of Delaware, or Visiting Nurse Association of Delaware.

Medical Needs

Ideally, your child's medical needs and services are met through your private insurance agency. For your child with special needs to be covered as completely as possible, you must be aware of specific issues guiding coverage. For example, you should pay special attention to pre-existing medical condition clauses which may state that if your child's medical condition developed prior to obtaining present insurance, you may be denied certain coverage. Your insurance may also have specific coverage limits. Check for lifetime or annual limits per child as well as limits per illness or individual procedure. You may also want to inquire about eligibility for "prolonged illness coverage" or an individual "rider" to gain additional or extended benefits.

Medicaid Managed Care

Medicaid/Medicaid Managed Care is a federal/state public assistance program that will pay covered medical bills for ABC and Supplemental Security Income (SSI) recipients, adults with gross income at or below poverty, as well as certain other groups of low-income people who meet eligibility criteria. There is also a program known as the Medicaid Alternatives to Children’s Institutionalization (MACI) which does not include the parents' income or assets in determining eligibility. Specific other criteria related to the child's disability must be met along with other conditions.

The State Medicaid program, which is administered by the Division of Social Services, has several different eligibility categories. The most commonly used Medicaid categories or those of particular importance for parents of children with special needs are:

(1) for those children receiving cash assistance under “A Better Chance” (ABC), and the General Assistance Program;
(2) for children receiving Social Security Supplemental Security Income (SSI) Disability Program;
(3) for children with disabilities under the Medicaid Alternatives to Children’s Institutionalization (MACI) which takes into account the child's income, only where a child's income and resources do not exceed 210% of the SSI standard, and whose condition is such that medical institutionalization would be required if the caretaker relative were unable or unwilling to continue care;
(4) for children in subsidized adoption;
(5) foster children in custody of the Department of Services for Children, Youth and Their Families;
(6) for infants under 1 and children ages 1 to 8 whose family income is below a certain % of the federal poverty guidelines;
(7) adults whose gross income is at or below the federal poverty level.

For more information, contact the Delaware Division of Social Services Medicaid offices listed in this directory.

When your child needs hospital care, which you cannot afford, you may be able to receive reduced cost or free hospital care. The Delaware Division of Public Health administers a special fund to provide needed evaluation and treatment services for medically needy children whose families have inadequate third party coverage and who are ineligible for Medicaid. Contact the Division of Public Health, in Dover.

Travel and Transportation - DART First State Paratransit Service
The paratransit service provides transportation for ADA certified customers.

Reservations are required at least one day in advance. The service operates statewide on weekdays with limited Saturday service in New Castle County. This service is available for children with disabilities. A parent or aide must accompany a child under 5 years old, and must bring a securable car seat.

To obtain an eligibility application, contact DART First State Customer Relations at 1-800-335-8080. To make a reservation, contact DART First State Reservation Center at 1-800-553-3278 or TYY 1-800-252-1600.

Various human services agencies contract with DART First State for transportation. You must ask the human service agency if they offer this option.

**Medicaid** – Transportation to medical appointments may be covered by Medicaid under the auspices of the Division of Social Services. Medicaid authorizes transportation, and arrangements have to be made 24 hours in advance through Division of Social Services.

Some other agencies may have their own specialized transportation, so ask the agency directly.

**Various human services agencies** contract with DAST for transportation. You must ask the agency if they offer this service.

**Medicaid** - Transportation to medical appointments may be covered by Medicaid under the auspices of the Division of Social Services. Medicaid authorizes transportation and arrangements have to be made 24 hours in advance.

Some other agencies may have their own specialized transportation, so ask the agency directly.

Other Federal Funding Sources

**Internal Revenue Service (IRS)**
Tax credits and other sources of funding are available from government agencies. Contact your local IRS Office for information when filing your income taxes. Ask for IRS Publication #17 to check for deductions, which exceed 7 1/2% of adjusted gross income in the following areas:

1. Child and Dependent Care Credit. This credit reduces tax liability.

2. Credit for Permanently and Totally Disabled

3. Medical Expense Itemized Deductions. Ask for IRS Publications #502 to check for information. These may include such deductions as:
   a. Fees for medical services
   b. Fees for hospital services
   c. Meals and lodging provided by hospital during treatment
   d. Medical and hospital insurance premiums
   e. Special equipment, such as a motorized wheelchair
   f. Special items such as hearing aids, crutches, etc.
   g. Transportation for needed medical care
   h. Medicines that require a prescription

For further information or assistance, call IRS at 1-800-829-1040.

**Social Security Administration/Supplemental Security Income (SSI)**
Supplemental Security Income (SSI) is a federal income benefits program administered by the Social Security Administration. Families with a limited income whose child is disabled, blind, or seriously ill may be eligible. SSI provides monthly cash benefits and makes one eligible for Medicaid. For information call: 1-800-772-1213

When a child turns 18, he/she may apply independently for income and Medicaid coverage. His/her eligibility will then be determined without regard to the parents' income even though the child remains at home.

# SECTION IV

# *Support Groups/ Toys & Recreation*

# SUPPORT GROUPS

**ADOPTIVE FAMILIES WITH INFORMATION/SUPPORT (AFIS)**
**Box 7405**
**Wilmington, DE 19803**
**PHONE:** (302) 239-6232
**E-MAIL:** afis@delgnet.com
**SUMMARY:** Group for adoptive parents, prospective adoptive parents, social workers, foster parents and adoption advocates. Offer informational meetings and social gatherings and emotional support at all phases of the adoption process.
**AREA:** Statewide

**AMERICAN SOCIETY FOR DEAF CHILDREN**
**111 Giles Ct.**
**Newark, DE 19702**
**PHONE:** 1-800-942-2732
**HOURS:** Local Branches closed in states per Sherry at ASDC.
(Info recvd by JLD_S 8/24/07)
**SUMMARY:**
**AREA:** National

**ASPERGER'S NETWORK OF DELAWARE**
**PHONE:** (302) 455-9515
**E-MAIL:** Deaspergers@aol.com
**SUMMARY:** Support group for parents of children with Asperger's Syndrome and related disorders, including High Functioning Autism (HFA), Hyperlexia, Nonverbal Learning Disorder (NLD), Pervasive Developmental Disorder-Not Otherwise Specified (PDD-NOS), and Semantic-Pragmatic Disorder. Monthly meetings are held on the second Wednesday evening of each month from 7:00-9:00 p.m. Meetings alternative between DuPont Hospital for Children and the Newark United Church of Christ. Also coordinates smaller E-mail and telephone discussion groups.

**AUTISM SOCIETY OF DELAWARE -BRANCH OF NATIONAL SOCIETY**
**5572 Kirkwood Highway**
**Wilmington, DE 19808**
**PHONE:** (302) 777-7335
**SUMMARY:** Provides information, support, and advocacy for parents of Autistic children.
**AREA:** Statewide

**BRAIN INJURY ASSOCIATION OF DELAWARE B.I.A.D.**
**P.O. Box 95**
**Middletown, DE 19709-0095**
**PHONE:** (302) 537-5770 or (800) 411-0505
**FAX:** (302) 537-5770 (please call first)
**WEBSITE:** www.biausa.org/Delaware/bia.htm
**SUMMARY:** Support group for individuals who have suffered a head injury and their families.
**AREA:** Statewide

**DELAWARE ASSOCIATION FOR THE GIFTED (TAG)**
**Delaware Department of Education**
**401 Federal St.**
**Suite 2**
**Dover, DE 19901**
**PHONE:** (302) 739-4885
**SUMMARY:** Support group for teachers & parents of gifted and talented children. Dr. Debora Hansen of the Department of Education is Education Associate for the Gifted & Talented Education.
**AREA:** Statewide

**DOWN SYNDROME ASSOCIATION of DE, INC.**
**1016 Centre Road, Suite 1**
**Wilmington, DE 19805**
**PHONE:** (302) 995-1004
**WEBSITE:** www.dsadelaware.com
**SUMMARY:** DSAI is a parent's group formed to promote the welfare of individuals with Down Syndrome by serving as a source of support and information. Matches parents, professionals, and friends with "experienced parents".
**AREA:** Statewide

**FAMILY FORUMS**
**2055 Limestone Road**
**Wilmington, DE 19808**
**PHONE:** (302) 995-8617
**CONTACT:** Kellie McKeefery

**18 N. Walnut Street**
**Milford, DE 19939**
**PHONE:** (302) 424-7300
**CONTACT:** Jennifer Donahue-Sawchenko
**SUMMARY:** Family Forums are meetings designed to provide support and information to parents of children with specials needs ages birth to three years.
**AREA:** Family Forums are held in New Castle, Kent and Sussex Counties

**INFANT HOME MONITORING**

**DuPont Hospital for Children**
**P.O. Box 269**
**Wilmington, DE 19899**
**PHONE: (302) 651-5056**

**Christiana Hospital**
**P.O. Box 6001**
**Newark, DE 19718**
**PHONE: (302) 733-2387**

**SUMMARY:** Offers support and encouragement to families who have infants on home cardio-respiratory monitors. Publishes newsletter, "The Monitor". The SIDS parent support group meeting will be held once every three months. The meetings will continue to be held at the Ronald McDonald House, which is located across the street from the DuPont Hospital for Children. Meetings will begin at 7:30 p.m.
**AREA:** All of Delaware and the tri-state area.

**LOVING ARMS PARENT SUPPORT GROUP**
**Christiana Hospital**
**Dept. of Genetics**
**P.O. Box 6001**
**4755 Ogletown-Stanton**
**Newark, DE 19718**
**PHONE:** (302) 733-4367
**SUMMARY:** Support for parents who have experienced loss by miscarriage, stillbirth, or neonatal death. Meets 7:15-8:45 p.m., the third Monday of the month in room 1904.
**AREA:** Statewide in Delaware and the Tri-State Area

**MULTIPLES - FIRST STATE MOTHERS OF MULTIPLES**
**P.O. Box 5626**
**Wilmington, DE 19808**
**PHONE:** (302) 368-9691
**SUMMARY:** The club is a non-profit organization dedicated to supporting parents and guardians of twins, triplets and higher order multiples. We have meetings one evening a month, with guest speakers and childcare, publish a monthly newsletter and have many social activities for children and families. We also hold a huge resale twice a year to buy and sell children's things.
**ELIGIBILITY:** Must be parent or guardian of twins, triplets or higher order multiples
**AREA:** Statewide

**PRADER-WILLI SYNDROME, DELAWARE ASSOCIATION**
**455 Granger Drive**
**Bear, DE 19701**
**PHONE:** (302) 791-0102
**SUMMARY:** Provides support for families with children suffering from Prader-Willi Syndrome.
**AREA:** Statewide

**READING ASSIST**
**100 W. 10th Street**
**Suite 910**
**Wilmington, DE 19801**
**PHONE:** (302) 425-4080
**SUMMARY:** Tutoring in reading, writing, and spelling for children with dyslexia or other reading problems. Support groups for parents.
**AREA:** Statewide

**SIDS PARENT SUPPORT GROUP**
**Ronald McDonald House**
**Rockland Road**
**Wilmington, DE 19803**
**PHONE:** (302) 996-9464
**HOURS:** 9 a.m.-5 p.m., Monday - Friday
**SUMMARY:** Support group for parents who have lost a child to Sudden Infant Death Syndrome.
**AREA:** Statewide

**SPINA BIFIDA ASSOCIATION OF DELAWARE**

**P.O. Box 807**
**Wilmington, DE 19899**

**PHONE:** (302) 478-4805
**FAX:** (302) 478-4805
**E-MAIL:** sbaofDe@Juno.com
**HOURS:** 24-Hour Hotline, Support Group last Tuesday of every month 7 p.m. - 9 p.m.
**SUMMARY:** The Spina Bifida Association of Delaware was founded by a small group of concerned parents. We are an area non-profit organization staffed entirely by volunteers. We offer emotional support for families and individuals with Spina Bifida. We publish a newsletter containing in formative articles of interest. We have social events for the entire family, swimming, summer picnic and annual Holiday Party. Also register our members with the Spina Bifida Association of America.
**ELIGIBILITY:** Parents of children with Spina Bifida and individuals with Spina Bifida, relatives and friends, professionals and anyone with Spina Bifida or related disorders
**AREA:** Statewide

# TOYS, TOYS, TOYS!

Several catalogs offer educational toys for children with special needs (and for typical kids, too!)

**Lakeshore Learning Materials** **(800) 421-5354**

www.Lakeshorelearning.com
200 page catalog with toys for block play, sand and water play, music, infants and toddlers, mathematics, science, language, etc.

**Childcraft** **(800) 477-5075**

www.childcraft.com/ecdindex.htm
Large catalog with hundreds of toys for a wide range of children.

**Flaghouse** **(800) 793-7900**

200-page catalog with sections on gross motor, aquatics, living aids, board games, sensory stimulation, sound and music, adapted toys, etc.

**Enabling Devises** **(800) 832-8697**

Specially adapted toys, capability switches, activity centers, augmentative communication aids, etc.

**Attainment Company** **(800) 327-4269**

Products teach money skills, early reading, community skills, independent living skills, augmentative communication and other skills.

**MARY CAMPBELL CENTER CHILDREN AND YOUTH PROGRAM**
**4641 Weldin Road**
**Wilmington, DE 19803**
**PHONE:** (302) 762-6025
**HOURS:** Varies with programs
**SUMMARY:** Provides a variety of social and recreational programs for special youth throughout the community. Major activities include Summer Camp, pre-school parade, talented teens, seasonal events, swimming instruction, school holiday programs, Special Olympics and after school programs.

# SECTION V

# *Councils, Commissions, and Boards*

# COUNCILS, COMMISSIONS, AND BOARDS

Permanent boards, councils, committees and commissions in the state of Delaware.

**ARCHITECTURAL ACCESSIBILITY BOARD**
**540 South Dupont Highway**
**Dover, DE 19901**
**PHONE:** (302) 739-5644
**HOURS:** 8 a.m. - 4:30 p.m.
**SUMMARY:** Assures that State buildings and facilities are architecturally accessible. Activities include: reviewing construction plans; reviewing leases; acting upon complaints of non-compliance; considering requests for waivers; promoting public awareness. Also a source of information on the American with Disabilities Act (ADA).
**ELIGIBILITY:** Open; Call for information
**AREA:** Statewide

**COUNCIL FOR EXCEPTIONAL CHILDREN-DELAWARE FEDERATION**
**Betty Warner, President**
**W.T. Chipman Middle School**
**Lake Forest School District (S690)**
**101 W. Center Street**
**Harrington, DE 19952-1098**
**PHONE:** (302) 398-8197
**FAX:** (302) 398-8375
**SUMMARY:** Advocates for services for students with disabilities. Membership includes special education teachers, administrators, parents, and other personnel who work with students with disabilities.
**AREA:** Statewide

**DEVELOPMENTAL DISABILITIES COUNCIL**
**Margaret M. O'Neill Building, 2nd Floor**
**410 Federal Street, Suite 2**
**Dover, Delaware 19901**
**PHONE:** (302) 739-3333
**FAX:** (302) 739-2015
**E-MAIL:** pmaichle@state.de.us
**WEBSITE:** www.state.de.us/ddc
**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday
**SUMMARY:** The Developmental Disabilities Planning Council receives, accounts for, and dispenses federal grant funds received by the state under P.L. 104-183, the Developmental Disabilities Assistance and Bill of Rights Act and Amendments of 1996. Grant funds are used to promote capacity-building, educational, and advocacy activities that advance the development of consumer-centered, culturally competent, inclusive services and supports for individuals with developmental disabilities and their families.
**ELIGIBILITY:** Call with questions
**AREA:** Statewide

**PARTNERS IN POLICYMAKING™**
**Marsha Van Voorst, Coordinator**
**SUMMARY:** **Partners in Policymaking** (PiP) is a statewide, leadership training program sponsored by the Delaware Developmental Disabilities Council. PiP trains and educated participants on the following: history of the disability movement, reasons for quality integrated education, community supports and supported employment, how to build a vision for the future and the planning process, assistive technology, local, state and federal policy issues, how to meet public officials and give legislative testimony, community organizing, working with the media, holding effective meetings and more! The program starts in January and participants meet eight times for two-day training sessions over a period of nine months. Participants are reimbursed for most expenses including: lodging, meals, childcare, respite care or attendant care needed to be able to attend the sessions. Brochures and applications are available by calling Human Service Consulting.
**ELIGIBILITY:** Partners In Policymaking participants are parents of school age children with developmental disabilities and adults with disabilities
**AREA:** Statewide

**HUMAN SERVICES CONSULTING**

**Delawareans with Special Needs: Medicaid Managed Care Panel**
**Gail Launay, Program Coordinator**
**102 Glade Circle West**
**Rehoboth Beach, DE 19971**

**PHONE:** (302) 226-5232
**FAX:** (302) 226-5232
**E-MAIL:** gr8fulgail@bwave.com
**HOURS:** 10 a.m. - 2 p.m. Monday-Friday; other times by appointment.
**SUMMARY:** **Delawareans with Special Needs: Medicaid Managed Care Panel.** Was formed to assist people with disabilities and their families who have difficulties with the services that they receive through Delaware's Medicaid Managed Care Organizations. The group also provides topical information at meetings including education on how to file an appeal and transitioning to adult Medicaid. Meetings are held on the second Tuesday of each month and rotate between New Castle and Kent Counties and day and evening meetings. Meetings are attended by representatives from the Medicaid Office and the Health Benefits Managers Office. Call for meeting times and locations.
**ELIGIBILITY:** Medicaid Managed Care Group is open to all Medicaid/Managed Care consumers
Call with questions
**AREA:** Statewide

**GOVERNOR'S ADVISORY COUNCIL FOR EXCEPTIONAL CITIZENS**

**516 W. Loockerman Street**
**Dover, DE 19904**

**PHONE:** (302) 739-4553
**FAX:** (302) 739-6126
**WEBSITE:** www.state.de.us/gacec/index.htm
**CONTACT:** **Wendy Strauss, Executive Administrator**
**EMAIL:** WSTRAUSS@state.de.us
**SUMMARY:** Advises the Governor, the Legislature, and the State Board of Education, and other State agencies in reference to the status of programs for children with disabilities or outstanding talents, ages birth through twenty-one and concerning the unmet needs of person of all ages with exceptionalities in Delaware.
**AREA:** Statewide

**GOVERNOR'S ADVISORY COUNCIL ON THE BLIND**
**32100 River Road – Whit's Point**
**Millsboro, DE 19966**
**PHONE:** (302) 945-2200
**CONTACT:** Beatrice P. Simonds, Chair
**SUMMARY:** Advises the Governor, the Secretary of Health and Social Services and the Director of the Division of the Visually Impaired on all matters concerning the blind and the visually impaired.
**AREA:** Statewide

**INTERAGENCY COORDINATING COUNCIL**
**DHSS/DMS/Birth to Three Office**
**1910 N. DuPont Highway**
**New Castle, DE 19720**
**Arnetta Woodson, Chair**
**E-MAIL:** awoo2@comcast.net
**PHONE:** (302) 255-9134
**FAX:** (302) 255-4407
**SUMMARY:** The purpose of the Council is to create the direction and vision to drive an early intervention system in the State of Delaware; to enhance the physical, mental, and social development of infants and toddlers with disabilities and/or developmental delays; to maximize these infants' and toddlers' ability to function in society thereby minimizing educational and institutional costs; and to increase the family's capacity to promote growth and development of their infants and toddlers with disabilities and/or developmental delays.
**AREA:** Statewide

**STATE COUNCIL FOR PERSONS WITH DISABILITIES**
**Margaret O'Neill Building**
**410 Federal Street, Suite 1**
**Dover, DE 19901**
**PHONE:** (302) 739-3613
**FAX:** (302) 739-6704
**TDD:** (302) 739-3699
**E-MAIL:** khodges@state.de.us
**SUMMARY:** The mission of the State Council for Persons with Disabilities is to unite, in one Council, disability advocates and State agency policymakers to ensure that individuals with disabilities are empowered to become fully integrated within the community.
**AREA:** Statewide

# SECTION VI

# *Resource Guides*

# Resource Guides

**A Guide To Federal Programs For People with Disabilities**
National Academy for State Health Policy
50 Monument Square, Suite 502
Portland, ME 04101
(207) 874-6524

**Central Directory of Services for Children with Special Needs**
Delaware Health and Social Services
Birth to Three Office
1901 N. DuPont Highway
Main Building, 2nd floor
New Castle, DE 19720
(302) 255-9134

**Children with Special Needs: Internet Guide for Parents and Professionals**
Delaware Health & Social Services
Birth to Three Office
1901 N. DuPont Highway
Main Building, 2nd floor
New Castle, DE 19720
(302) 255-9134

**Consumer Resource Manual**
*List of resources & support groups for people with loss of vision.*
Delaware Health and Social Services
Division for the Visually Impaired
1901 N. DuPont Highway, Biggs Bldg.
New Castle, DE 19720
(302) 255-9800

**Delaware Assistive Technology Resource Guide**
Delaware Assistive Technology Initiative
Applied Science & Engineering Laboratories
University Of Delaware/DuPont Hospital for Children
1600 Rockland Road
Wilmington, DE 19899
(302) 651-6790

**Delaware Directory of Head Start and ECAP Programs**
Head Start Collaboration Office
Townsend Building
Dover, DE 19903
(302) 651-4667

**Delaware Schools Directory**
*Published annually-lists all public and private schools*
Department of Education
Townsend Building
Dover, DE 19901
(302) 739-4583

**Directory of Human Services For Delaware**
Delaware Helpline- (Information and Referral Service)
Delaware Health and Social Services
1910 N. DuPont Highway
New Castle, DE 19720
(302) 255-9040

**Disabilities In Delaware: A Demographic Profile**
Delaware Health & Social Services
Division of Services for Aging and Adults With Physical Disabilities
1901 N. Dupont Highway
New Castle, DE 19720
(302) 255-9390

**Family Guide to Child Development Watch**
Delaware Health and Social Services
Birth to Three Office
1901 N. DuPont Highway
Main Building, 2nd floor
New Castle, DE 19720
(302) 255-9134

**Guide To Programs And Services**
Department of Services for Children, Youth and Their Families
Office of Prevention
Delaware Youth and Family Center
1825 Faulkland Road
(302) 633-2704

**Guide to Services For People With Disabilities in Delaware**
Division of Services for Aging and Adults with Physical Disabilities
1901 N. DuPont Highway
New Castle, DE 19720
(302) 255-9390

**Kids Count in Delaware Fact Book**
298K Graham Hall
University of Delaware
Newark, DE 19716-7350
(302) 831-4966
(302) 831-4987 (fax)

**Services Guide**
List of Mental Health Services for Children
Delaware Health and Social Services
Division of Child Mental Health Services
1825 Faulkland Road
Wilmington, DE 19805
(302) 633-2599

**Statewide Newspaper for People with Disabilities**
Handi Network News (Free)
P.O. Box 10984
Wilmington, DE 19850-0984
(302) 324-0630 or (302) 655-6483

**Video Resource Directory**
Office of Prevention
Resource Clearinghouse
Department of Services for Children, Youth and Their Families
Division of Family Services
Barley Mill Plaza, Bld. 18
4417 Lancaster Pike
Wilmington, DE 19804
(302) 892-4500

# SECTION VII

## *Important Phone Numbers*

# Important Numbers

**DELAWARE Helpline** **1-800-464-4357**
**TTY** **1-800-464-4357**

Helpline can give you information about which state agency to call for a particular service. Their database has information about human service agencies in Delaware**.**
Helpline operates from 8 a.m. to 5 p.m.

**CHILD INC.**
**New Castle County** **1-302-762-8989**
**Kent & Sussex Counties** **1-800-874-2070**

Confidential telephone support service for parents of young children offers support and ideas for handling concerns, information about the growth and development of children and referrals to community agencies.

**CONTACT – DELAWARE**
**New Castle County** **1-302-761-9100**
**Kent & Sussex Counties** **1-800-652-2929**
**Statewide TTY** **1-302-761-9700**

A 24-hour helpline for information and referral, crisis intervention and to listen. For anyone under stress. Handles rape crisis, sexual assault, and sexual harassment. Can also provide in-school counseling on rape and sexual issues throughout the state.

**PARENT INFORMATION CENTER** **1-302-366-0152**
**TTY** **1-302-366-0178**

Parent information Center of Delaware (PIC) provides information about services available for children with developmental delays and disabilities. They have staff to identify community services, help solve problems and offer emotional support.

## POISON INFORMATION CENTER 1-800-222-1222

This hotline is available 24-hours a day. Health care professionals will recommend what you should do or tell you where can go to get help. Be ready to supply the **age** and **weight** of the child, the **time** the poison was taken, and the **name** of the product or medicine. Have the product at the phone with you when you call.

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## CHILD ABUSE & NEGLECT REPORT LINE
**STATEWIDE 1-800-292-9582**

Call this number to report suspected physical or mental abuse or neglect. You will receive resource and referral information. If the suspected abuse or neglect is severe, the Division of Family Services will investigate.

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## RUNAWAY HOTLINE FOR CHILDREN
**In Delaware 1-302-654-0808**
**24-Hour National Hotline 1-800-RUNAWAY (786-2929)**

If you think your child is missing call the hotline number. You will be asked questions that may help you to locate your child. Missing children can also use the National Hotline number to let you know they are safe.

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## HIV/AIDS HOTLINE 1-800-422-0429

Information and referral services for people who are HIV positive and their families.
Hotline operates from 9 a.m. to 9 p.m.

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## NATIONAL SUBSTANCE ABUSE HOTLINE 1-800-662-HELP (4357)
**www.drughelp.org**

A national substance abuse information and referral service, handling drug abuse calls for **all drugs**. Callers will receive information and referral phone numbers for treatment centers, support groups, and crisis centers nationwide.

**FAMILY & WORKPLACE CONNECTION**
**CHILD CARE RESOURCE AND REFERRAL**

| | |
|---|---|
| **New Castle County** | **1-302-479-1660** |
| **Kent & Sussex Counties** | **1-800-660-6602** |

Provides assistance in locating child care for your child; also provides resource locations statewide.

**COMMUNITY LEGAL AID**

| | |
|---|---|
| **New Castle County** | **302-575-0660** |
| **Kent County** | **302-674-8500** |
| **Sussex County** | **302-856-0038** |

Provides free legal assistance to disabled, low-income and elderly citizens in civil areas of law.

**INFORMATION ABOUT BREASTFEEDING**

| | |
|---|---|
| **Nursing Mothers** | **1-302-733-0973** |
| **LaLeche League** | **1-800-525-3243** |
| **WIC** | **1-800-222-2189** |

**FOR HELP FINDING A DOCTOR**

| | |
|---|---|
| **Medical Society of Delaware** | **302-658-7596** |

**CHILD DEVELOPMENT WATCH**

| | |
|---|---|
| **New Castle County** | **302-995-8617** |
| **Kent & Sussex Counties** | **302-424-7300** |

If you have a concern about your child's development while they are ages birth to three, CDW can provide evaluations and referral information.