



*Delaware Health
And Social Services*

DIVISION OF MANAGEMENT SERVICES

PROCUREMENT

DATE: February 27, 2008

PSC #807

DELAWARE EMERGENCY MEDICAL SERVICES DATA
INFORMATION NETWORK (EDIN) SYSTEM PLANNING
SERVICES

FOR

DIVISION OF PUBLIC HEALTH

Date Due: APRIL 11, 2008
11:00 AM

ADDENDUM # 1

Please Note:

THE ATTACHED SHEETS HEREBY BECOME A PART OF
THE ABOVE MENTIONED BID.

SANDRA S. SKELLEY, CPPO
PROCUREMENT ADMINISTRATOR
(302) 255-9291

DIANE HAINSWORTH
(302) 744-5400

Delaware Emergency Medical Services Data Information Network (EDIN) System
Planning Services
PSC 807
Questions and Answers

The following questions are for RFP No. PSCO-807 “Delaware Emergency Medical Services Data Information Network (EDIN) System Planning Services”

1. Will the successful bidder be excluded from the 2nd rfp?

Answer: Yes

2. How many hospitals are in the state?

Answer: There are 8 hospitals within the state; Christiana Care Health Services has 2 campuses, one in Christiana and the other in Wilmington, St Francis Hospital in Wilmington, Al Dupont Children’s Hospital in Wilmington, BayHealth Medical Center has 2 campuses , one in Dover the other in Milford, Nanticoke Memorial Hospital in Seaford and Beebe Hospital in Lewes.

3. Section 4.0 Project Methodology appears very open yet there is reference to interviews with subject matter experts, may the bidder use open methodology or interviews with end users/subject matter experts?

Answer: One of the concerns of the end users of the system is the ability to have input into its capabilities. The successful bidder must utilize interviews with end users/subject matter experts in this project.

4. On page 11; Section 2.4.1: What is the anticipated number of Subject Matter Experts that the Division expects to be interviewed?

Answer: Approximately 15 that must include representation from; ALS agencies, Basic Life Support Agencies, Oversight Agencies, Hospitals and others listed as EMS Stakeholders.

5. Will the selected bidder have access to the EDIN system? If so, how would the selected bidder access the system?

Answer: Selected bidder will have access to the EDIN system via “EDIN TEST”. EDIN test is our current method for teaching EDIN and well as upgrades and/or changes to system

6. On page 59: The **Mandatory (Pass/Fail) Submission Requirements Checklist** notes the requirement for *Compliance with HIPAA Regulations and Standards* and references RFP Section 5.3 and 5.4. However, Sections 5.3 and 5.4 in the RFP reference **Implementation RFP** and **Implementation Vendor Selection Activities**, respectively. Is there another section of the RFP we should refer to in addressing this mandatory submission requirement? If so, which section?

Answer: Yes, Section 3.2.8

7. On page 26: The label for the Business Proposal Volume refers to **DHSS RFP #PSC 797**. Is this the correct RFP reference for the Volume 2 label?

Answer: The reference should be #PSCO-807

8. On page 31; Section **7.2.5 Project Requirements**; The paragraph refers to the bidder's description of "...their understanding and approach to meet the expectations and mandatory requirements specified." and asks the bidder to "...address each numbered subsection in this section separately in sequence..." Which sections or subsections in the RFP is this part directly referring to?

Answer: Mandatory Requirements are listed out in section 3.2 and defined in 3.2.1, 3.2.2, 3.2.3, 3.2.4, 3.2.5, 3.2.6, 3.2.7, and 3.2.8

9. What is the requirement for the date of June 30, 2009?

Answer: RFP generated from the bidder must be ready to publish.

10. Can the document be found in another form other than PDF? For state forms?

Answer: Yes, the state website has the forms in plain text

11. On page 33, there is a statement "possibility of renewal" is this true?

Answer: Yes, if both parties agree there may be an extension for management of project.