



*Delaware Health
And Social Services*

DIVISION OF MANAGEMENT SERVICES

PROCUREMENT

DATE May 4, 2007

PSC#741

AUTOMATED QUALITY CONTROL SOFTWARE,
PROGRAMMING AND SUPPORT

FOR

DIVISION OF MANAGEMENT SERVICES

Date Due: JUNE 18, 2007
11:00 AM

ADDENDUM # 3

Please Note:

THE INFORMATION BELOW HEREBY BECOMES A PART OF
THE ABOVE MENTIONED RFP.

All other terms and conditions of the
RFP remain as originally published, as
modified by Addendum # 1.

SANDRA S. SKELLEY, CPPO
PROCUREMENT ADMINISTRATOR
(302) 255-9291

MARY MICHAEL
(302) 255-9124

Answers to Vendor Questions

1. What are the frequency, type, and format of the submissions/transmissions to federal counterparts? (Section 4.11, Item 4)

Food Stamp cases are submitted electronically via the federal "Food Stamp Quality Control System" (FSQCS). Approximately 75 cases are transmitted each month and usually 3-4 transmissions are done monthly to transmit those 75 cases. The day after each transmission, the FSQCS system is again accessed to obtain transmission confirmations. The type and format of the file is defined by the FSQCS system.

2. With regard to item 7 of section 4.11 Specific Project Tasks: Are there specific existing commercial reporting tools in mind? What level of ad hoc reporting control is desired?

We want to be able to use all of the data for each federal FY; we are currently using Microsoft Access.

3. Will the monthly QC samples be created by existing state-validated software (by validation we mean that the sample conforms to the state's federal-approved sampling plan)?

Yes.

4. What is the platform/software base for DCIS, the current case management system?

Appendix D of the RFP (Website Links) gives a link to DHSS Information Technology Standards. This web page allows access to a document entitled "DHSS Information Technology Environment." Section D (Hybrid Mainframe/Client Server Environment) describes the DCIS environment.

5. Will monthly QC samples be available in electronic form for the proposed software? If so, can we get a record layout(s)?

QC samples will be available in electronic form. For format, see the CD mailed to vendors who returned signed non-disclosure forms.

6. For project planning/management, this vendor uses Primavera software and does not use the Microsoft counterpart. Will this be OK?

Vendor may use the project management software of their choice. However, the project plan deliverable and ongoing updates must be delivered to the State in MS Project (.MPP) format. Primavera's web site highlights a robust integration with Microsoft Project via Primavera Projectlink.

7. Please clarify RFP Appendix A, Section 8 – Ownership Rights: since our software is "COTS" (has been in use since 2000) we are only selling a license to use it (no ownership rights).

The first sentence of the cited section reads "The State will retain ownership rights to all materials including software, designs, drawings, specifications, notes, electronically or magnetically recorded material, and other work in whatever form, developed during the performance of this contract (emphasis added)." Obviously this vendor's COTS solution would not have been developed during the performance of any contract which might result from our RFP. If a vendor is selected who has such software, we agree we would be

purchasing a license to use that vendor's COTS solution (no ownership rights), and we would only retain ownership rights to customization features.

8. Please clarify RFP Appendix A, Section 8 – Ownership Rights: our product includes a sub-license for a third party's COTS software which has no provision for ownership.

See answer to above question.

9. Will the state consider a response that does not require the substantial time/cost that this RFP suggests if it means eliminating much of the project management requirements? The basis of this question is that we do not see the need for most of the project time (cost) because this is a relatively small job. The lion's share of the work to install our system revolves around keying state-specific values such as QC worker information, organizational entities (i.e. counties), field offices, QC offices), non-federal consistency edit rules and data element parameters (all done with existing applications developed by this vendor) as well as codifying rules for state-specific reports.

Vendor may propose a less-intensive project management approach than what is outlined in the RFP. However, deviation from these requirements must be clearly identified, and vendor must describe an approach that will provide the degree of vendor and State oversight necessary for the success of this project.

10. Will the state consider an unsolicited proposal that follows a different (simpler) approach from RFP #PSC 741 that will save your agency a considerable amount time and dollars while providing a comprehensive solution?

All responses to this RFP must correspond to the format and requirements outlined in the RFP. Deviations may be subject to rejection without scoring. In accordance with State of Delaware procurement laws, unsolicited proposals will not be considered as part of this procurement.

11. Is it mandatory to have a COTS product? We have a solution framework with components which will require minimum customization to meet the functional requirements. Can we propose an application framework as our solution offering?

Yes, you can propose an application framework as your solution offering.

12. What is the approximate budget for this project?

We have a budget which will be provided to the successful bidder.