DIRECTORY OF HUMAN SERVICES FOR DELAWARE

2009

DELAWARE HEALTH AND SOCIAL SERVICES

Division of State Service Centers

A FEATURE OF THE 2009 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

DELAWARE HELPLINE

www.delawarehelpline.org

Delaware Health and Social Services, the State of Delaware Office of Management and Budget, and Delaware Helpline, Inc., have joined forces to provide the Delaware Helpline as a statewide comprehensive information and referral system. Delaware Helpline is your link to:

- **Information about government and community services;**
- **Referral to appropriate agencies;**
- **The Cancer Helpline;**
- **Follow-up to ensure service is received.**

With a capability to access over 2,100 government agencies, community organizations, and health and human service programs, Delaware Helpline can be utilized by anyone. Services are free, confidential, and available any weekday from 7:30 a.m.-6:00 p.m. See page 115.

CALL TOLL FREE

1-800-464-HELP or 1-800-464-4357
New Castle County: 302-577-3000
Out-of-state callers: 1-800-273-9500

DELAWARE
HELP!LINE
1-800-464-4357

DELAWARE HELPLINE: "LINKING PEOPLE TO SERVICES"

A FEATURE OF THE 2009 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

DELAWARE VOLUNTEER RESOURCE CENTER (STATE OFFICE OF VOLUNTEERISM)

www.volunteerdelaware.org

You can help. You can teach someone to read, give attention to a lonely child, get involved in the problems of drug abuse, the homeless, health care, or the environment. Take your place among the thousands of Delawareans who are active in the community. You make the choice. The Delaware Volunteer Resource Center has on file a list of more than 500 nonprofit organizations and public agencies and their needs for volunteers. We can help find the perfect job for you. The Delaware Volunteer Resource Center serves YOU!

1-800-815-5465

DELAWARE HEALTH AND SOCIAL SERVICES
Division of State Service Centers
State Office of Volunteerism

START WITH YOURSELF…VOLUNTEER!

VOLUNTEER DELAWARE

Turn Your Passion Into Action!

USEFUL PHONE NUMBERS

EMERGENCY NUMBERS (All Counties)

Ambulance, Fire, Police 911

Hazardous Spills, Radiological Hazards,
and Natural Disasters ..... 1-800-292-9588 (in state only) or 302-659-3362

CHILD ABUSE 24 HOUR HOTLINE

Division of Family Services 1-800-292-9582

CONTACT LIFELINE (24 Hour Helpline)

Rape, Crisis, Suicide Counseling, Crisis Intervention 761-9100

CRISIS INTERVENTION SERVICE

New Castle County 577-2484, 1-800-652-2929

Kent and Sussex Counties 1-800-345-6785

DEAF/DELAWARE RELAY SERVICES

TTY 1-800-232-5460

Voice 1-800-232-5470

National Relay Service 7-1-1

DELAWARE HELPLINE (7:30 A.M.-6:00 P.M., Mon.-Fri.)

All Counties (Voice and TDD) 1-800-464-4357

Out of State (Voice and TDD) 1-800-273-9500

DOMESTIC VIOLENCE 24 HOUR HOTLINE

New Castle County 762-6110

Kent and Sussex Counties (Families in Transition) 422-8058

FOOD STAMP INFORMATION (Delaware Helpline) .. 1-800-464-4357

HOSPITALS:

New Castle County

- Christiana Care Health System 733-1000
- St. Francis Hospital 421-4100

Kent County

- Kent General Hospital 674-4700

Sussex County

- Beebe Hospital 645-3300
- Milford Memorial Hospital 422-3311
- Nanticoke Memorial Hospital 629-6611

POISON CONTROL CENTER 1-800-222-1222

RUNAWAY YOUTH HOTLINE 762-6373

KEY ABBREVIATIONS

Frequently used abbreviations in the 2009 Directory are as follows:

DCMH ..... Division of Child Mental Health

DCSE ..... Division of Child Support Enforcement

DDDS ..... Division of Developmental Disabilities Services

DFS ..... Division of Family Services

DHSS ..... Delaware Health and Social Services

DLTCRP ..... Division of Long-Term Care Residents Protection

DMMA ..... Division of Medicaid & Medical Assistance

DMS ..... Division of Management Services

DOE ..... Department of Education

DOL ..... Department of Labor

DOS ..... Department of State

DPH ..... Division of Public Health

DSAAPD ..... Division of Services for Aging and Adults with Physical Disabilities

DSAMH ..... Division of Substance Abuse and Mental Health

DSCYF ..... Division of Services for Children, Youth and Their Families

DSS ..... Division of Social Services

DSSC ..... Division of State Service Centers

DVI ..... Division for the Visually Impaired

DVR ..... Division of Vocational Rehabilitation

OMB ..... Office of Management and Budget

USER'S GUIDE

Welcome to the *Directory of Human Services for Delaware 2009*, the fifteenth edition of the Directory, published by the Division of State Service Centers.

The Directory offers a comprehensive listing of the many human service programs within the state of Delaware. This edition expands on previous editions and includes more agencies, phone numbers, and web sites than ever before.

The keys to using this book are the Alphabetical and Subject Indices. Each agency and program is listed in the Alphabetical Index as well as in the Subject Index under each major service provided. In the 2009 edition, only one entry for each agency is listed which includes each agency's multiple locations throughout the state, eliminating the need for separate County Sections. Each entry provides a brief description of services, all relevant office addresses, contact information, as well as all of the areas an agency serves within the state. Service locations and areas identified pertain exclusively to Delaware, even though some agencies may provide services outside the State. The format and organization of the information has been designed to be easy to read and easy to use as you work with clients and/or other agencies.

Suggestions or comments about this Directory should be forwarded to:

Directory of Human Services
Division of State Service Centers
Charles H. Debnam Building
1901 North DuPont Highway
New Castle, DE 19720

Agencies that want to update information, or new agencies that would like to be added to the next edition, can complete the Agency Addition/ Revision located at the end of this Directory. Completed forms should be sent to the above address.

We trust that the *Directory of Human Services for Delaware 2009* will help you in your endeavor to link services with persons in need.

Division of State Service Centers

Department of Health and Social Services

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1212 CORPORATION

2700 N. Washington Street
Wilmington, DE 19802
302-764-4048

PERSON IN CHARGE: Stephen Burns, President

STATUS: Not for profit

SERVICE DESCRIPTION: Open house center for substance abusers offering friendship and advice on an informal basis. AA and NA meetings are held each day. Al-Anon and Debtors Anonymous meetings are also held at this location. The center generally provides a non-agency atmosphere for information and referral.

HOURS OF OPERATION: 7:00 a.m.-10:00 p.m., 7 days a week

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: No charge.

4 Y.O.U., INC.

43 Skyline Drive
New Castle, DE 19720
302-983-3111

PERSON IN CHARGE: Jeanette Parkell and Beth Stubbs, CNA, Administrators

STATUS: For profit

SERVICE DESCRIPTION: Provides a broad range of services to young, old, and unable persons with a desire to stay in their homes. Evaluation of appropriate services or needs, including tax preparation, assistance with medical claims, discounted home repairs, lawn maintenance, laundry services, cooking, cleaning, shopping, errands, transportation to appointments, and friendly visits. For the family, provides consultation on existing problems or needs and referrals.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend appointments available)

ELIGIBILITY: All persons in need of help

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, and appointments.

FEES: Yes, depending on services provided

A DOOR OF HOPE PREGNANCY CENTER

3407 Lancaster Pike
Wilmington, DE 19805
302-998-9000

218 E. Main Street
Suite 114
Newark, DE 19711
302-737-5928

Website: www.adoorofhope.org

PERSON IN CHARGE: Ginny Geiger, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free and confidential services including early detection pregnancy tests, education and information on pregnancy, abortion and abortion alternatives, spiritual counseling, assistance with maternity and baby needs, and resource referrals. Does not provide abortion services or abortion referrals. Provides sexual abstinence education free of charge in public and private schools.

HOURS OF OPERATION: 5:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

A.F.W. COUNSELING SERVICES

925 Kitts Hummock Road
Dover, DE 19901
302-734-0991

PERSON IN CHARGE: Marcia Wilson Morin, M.Ed., L.P.C.M.H., M.A.C., NCHH, C.C.M.H.C.

STATUS: For Profit

SERVICE DESCRIPTION: Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, and counter-productive habits and compulsions.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Tues.-Fri.; 9:00 a.m.-12:00 noon, Sat.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call for appointment

FEES: $80 per hour.

AARP DELAWARE

1100 North Market Street, Suite 1201
Wilmington, DE 19801
Business Office: 302-571-8791
Fax: 302-571-1984
Website: http://www.aarp.org

PERSON IN CHARGE: Lucretia Young, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Membership organization for persons 50 and over. Provides information and resources; engages in legislative, regulatory, and legal advocacy; assists members in serving their communities; and offers a wide range of unique benefits, special products, and services, including *AARP The Magazine*, published bimonthly; *AARP Bulletin*, a monthly newspaper; *Segunda Juventud*, a quarterly Spanish newspaper; *Live and Learn*, a quarterly newspaper for National Retired Teachers Association members; offices in 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

LOCATIONS:

- Claymont Area #175: U.M. Church of the Atonement, 3519 Philadelphia Pike, 1:00 p.m., 2nd Thurs.
- Concord Area #3979: Aldersgate Methodist Church, Concord Pike, Fairfax, Wilmington, 1:00 p.m., 4th Wed.
- Dover Area #721: Modern Maturity, 1:00 p.m., 3rd Tues.
- Hockessin Area #4612: Hockessin Memorial Hall, Hockessin, 1:00 p.m., 3rd Wed.
- Long Neck Area #4903: American Legion #28, Rt. 24, Long Neck, 12:00 p.m., 3rd Tues.
- Milford Area #3134: Avenue U.M. Church, 20 N. Church Ave., 1:00 p.m., 2nd Tues.
- Newark Area #3517: Newark Senior Center, 12:00 p.m., 2nd Wed.
- Seaford Area #1084: Methodist Manor House, 1001 Middleford Rd., 1:30 p.m., 2nd Thurs.
- South Coastal Area #5226: The Bay Center, 113 Dickinson Street, Dewey Beach, 12:00 noon, 3rd Tues.
- S.E. Sussex Area #3543: La Rosa Negra, 1201 Savannah Road, Lewes, 12:00 noon, 2nd Tues.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over or spouse of any age

AREA SERVED: Statewide

OBTAINING SERVICE: Call 1-800-424-3410

FEES: Dues: National, $12.50; Chapter, $4-$7.

ABR COUNSELING ASSOCIATES

1550 South Governor's Avenue
Dover, DE 19904
302-678-4558

33124 Lighthouse Road
Selbyville, DE 19975
302-436-5868

PERSON IN CHARGE: Joseph B. Hicks, M.Ed., C.C.M.H.C., L.P.C.M.H.

STATUS: For profit

SERVICE DESCRIPTION: Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, counter-productive habits, and compulsions, including problem gambling. Staff includes licensed child therapist.

HOURS OF OPERATION: 8:00 a.m.-9:00 p.m., Mon.-Fri.; 8:00 a.m.-4:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Call for appointment

FEES: $85 per hour. Medicaid and all major health insurance accepted. Some hardship cases will be considered.

ABRIENDO PUERTAS, INC.

P.O. Box 645
Georgetown, DE 19947
Office: 302-855-9515
Bilingual Hotline: 302-745-9874
Email: mpicazo@abriendo-puertas.org

PERSON IN CHARGE: Maria Picazo, ED

STATUS: Not for profit

SERVICE DESCRIPTION: Provides shelter, court advocacy, hotline, case management, as well as anything needed by the families of immigrant female victims of domestic violence. Also, community outreach, education, and prevention work.

HOURS OF OPERATION: Office hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.; 24 hour emergency, bilingual hotline.

ELIGIBILITY: Immigrant female victims of domestic violence and their children.

AREA SERVED: Kent and Sussex counties and, if needed, out of state and north.

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

ABSALOM JONES SENIOR CENTER

310 Kiamensi Road
Wilmington, DE 19804
302-998-0363

PERSON IN CHARGE: Joan E. Budrow, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreation, nutrition, education, transportation, and information and referral through a number of programs and activities. These include hot noontime meals; arts and crafts; exercise; films; trips to grocery, bank, and post office; recreational trips; educational speakers; special programs; entertainment; and salad bar dinner dances–line dancing.

HOURS OF OPERATION: 9:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over. Any age, but meal costs more.

AREA SERVED: Newport and other local areas. Transportation for Belvedere and Marshallton, Elsmere, Kiamensi, and Stanton.

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meal

ADDICTIONS COALITION OF DELAWARE, INC.

Community Services Building
100 West Tenth Street, Suite 1012
Wilmington, DE 19801
302-984-2322
Fax: 302-984-2732

PERSON IN CHARGE: Wendell Howell, M.A., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Part of a national movement to inform and educate the community that treatment works; advocates for chemically addicted individuals and families; provides public education, speaking engagements, literature, and referral services; interacts with public policy makers and legislators to assure the fullest possible consideration of addicts in areas such as health care coverage and budgets for publicly funded programs; operates a loan fund to establish Oxford House, in-state, self-run, self-supported recovery homes.

NORTHERN LOCATIONS:
Oxford House For Women:

- 808 N. Van Buren St., Wilmington 19806 (302-777-7495)

Oxford House For Men:

- ASOC, 401 W. 21 St., Wilmington 19802 (302-778-1457)
- Browntown, 305 S. Jackson St., Wilmington 19805 (302-984-1191)
- Canby, 13 S. Clayton St., Wilmington 19805 (302-661-1437)
- Cool Springs, 609 Jackson St., Wilmington 19805 (302-651-9493)
- Hedgeville, 325 S. Jackson St., Wilmington 19805 (302-777-4555)
- Wilmington, 402 W. 23 St., Wilmington 19802 (302-654-0649)
- Wilmington, 1023 Linden St., Wilmington 19805 (302-654-0649)
- Monroe, 804 W. Ninth St., Wilmington 19805 (302-654-8066)

SOUTHERN LOCATIONS:
Oxford House For Men:

- Dover, 350 Martin St., Dover 19901 (302-735-1751)
- Edgeville, 26 Loockerman Court, Dover 19901 (302-736-3085)
- Lewes, 8 Tulane Dr., Rehoboth 19971 (302-644-2979)
- Winding Brook, 245 West High St., Elkton, MD 21921 (410-392-8790)

HOURS OF OPERATION: Office: 8:30 a.m.-4:30 p.m., Mon.-Fri.; Oxford Houses: 24 hours. Emergency telephone crisis counseling available 7 days per week.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, referral by individuals seeking treatment, call for information. To schedule interviews for Oxford House, call individual houses.

FEES: None

ADOLESCENT HEALTH SERVICES; TEEN PREGNANCY PREVENTION (DPH, DHSS)

Jesse Cooper Building
Federal and Water Streets
Dover, DE 19901
302-741-2980

PERSON IN CHARGE: Frederick W. MacCormack, MPA, MPH, Administrator

STATUS: Public

SERVICE DESCRIPTION: Program development, contracts for prevention programs, Health Education/Inservices on topics related to adolescent health.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m.

ELIGIBILITY: Public Resource

AREA SERVED: Statewide

OBTAINING SERVICES: Call for information regarding adolescent health.

FEES: N/A.

ADOPT-A-FAMILY (DSSC, DHSS)

Claymont Community Center
3301 Green Street
Claymont, DE 19703
Main: 302-792-9538
Fax: 302-762-6784

Milford State Service Center Annex
13 S.W. Front St., Suite 103
Milford, DE 19963
302-424-7260; Dover: 302-739-3145
Fax: 302-424-2782

Email (Kent and Sussex): adopt-a-family-ks@state.de.us

PERSON IN CHARGE: Melina Coates, Program Administrator, New Castle County; Edie Banning, Program Administrator, Kent/Sussex County

STATUS: Not for profit

SERVICE DESCRIPTION: Throughout the year, prepares care packages of essential household and baby items for families experiencing crisis or transition. Monetary donations and donations of critical household, bath, kitchen, and bedroom items, as well as baby items, are welcomed. Tax-deductible donations are assigned to families in need without charge. Volunteers are available to pick up donations. **Holiday program** operates from mid-October through December, and anonymously matches sponsors with families and individuals who do not have means to provide holiday gifts for their immediate family. Sponsors receive information about the family's circumstances and are asked to purchase gift certificates to specific stores that the adopted family has requested. Homebound seniors, persons with disabilities, and residents in nursing homes are also matched with sponsors who provide gift items from a wish list. **Hanover Clothing Closet,** operated by Adopt-a-Family in New Castle County, at Hanover Presbyterian Church, offers clothing up to two times a month with photo I.D. Clothing donations can be dropped off at the church, 18th St. and Baynard Blvd., Mon.-Fri., 9:00 a.m.-3:00 p.m., or at Adopt-a-Family office during business hours. A pickup can be scheduled for large donations. Adopt-a-Student Program operates June through September and provides students in need with a backpack and school supplies. Donations of these items are requested from corporations and community members during those months.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Needy families, disabled or elderly persons, low income: AFDC, GA, SSI, Medicaid-eligible.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral. Clothing Closet: walk in

FEES: None

ADOPTIONS FROM THE HEART

18-A Trolley Square
Wilmington, DE 19806
302-658-8883
Website: www.adoptionsfromtheheart.org

PERSON IN CHARGE: Kimberly Dotts, District Supervisor

STATUS: Public

SERVICE DESCRIPTION: A licensed, nonprofit, nonsectarian adoption agency offering free services for pregnant women. Also offering embryo placement program and domestic and international adoption programs for families.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available as needed.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, internet.

FEES: Vary by service, depend on type of adoption program; free services to pregnant women

ADOPTIVE FAMILIES WITH INFORMATION AND SUPPORT

P.O. Box 7405
Wilmington, DE 19803-8784
302-571-8784; Warmline: 302-239-6232, 24/7
Email: afisdelaware@comcast.net

PERSON IN CHARGE: Mary Jo Wolfe, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Network of adoptive families in Delaware and nearby Pennsylvania and Maryland. Volunteers provide information, referral, and support to families. Services include ongoing support groups, helpline, newsletter, adoption subsidy advocate, adoption libraries, workshops on adopting in Delaware and trans-racial adoption, and social events.

HOURS OF OPERATION: Available by telephone 9:00 a.m.-9:00 p.m. Warmline 24/7

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, attend group meetings or social events

FEES: None

ADULT PLUS+

Student Services Building
Route 18, P.O. Box 610
Georgetown, DE 19947
302-856-5618
Website: www.dtcc.edu/owens/ccp
Email: lforte@dtcc.edu

PERSON IN CHARGE: Linda M. Forte

STATUS: Public

SERVICE DESCRIPTION: Day trips. Activities, i.e., cards, games, art classes, swimming/exercise, computer classes, and wood carving.

OTHER LOCATIONS: Jason Building, Rt. 18, P.O. Box 610, Georgetown 19947 (302-856-5703)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Age 50 and above; if younger, additional $10.00 for dues.

AREA SERVED: Mostly Sussex County

OBTAINING SERVICE: Walk in, call for information, referral

FEES: $15.00 annual dues; $25.00 for younger than 50.

ADULT SPECIAL EDUCATION PROGRAM (ASEP, INC.)

6 Denny Road
Fox Point Center, Suite 109
Wilmington, DE 19809
302-762-5783, 302-762-6419
Fax: 302-762-5692

PERSON IN CHARGE: Rosario R. Limmina, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Helps young adults to be productive and self-sufficient; provides basic knowledge needed for finding and holding jobs. Areas include: communication; occupational information and evaluation; consumer education; driver education; employment orientation; socialization; financial and family responsibilities; and job development, placement, and follow up.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; Tues. and Thurs. evenings by appointment only.

ELIGIBILITY: All adults with disabilities, especially former special education participants.

AREA SERVED: Statewide (primarily, New Castle County)

OBTAINING SERVICE: Call for information

FEES: None

ADVOSERV

4185 Kirkwood-St. Georges Road
Bear, DE 19701
302-834-7018
Website: www.advoserv.com

PERSON IN CHARGE: Greg Harrison, Facility Director

STATUS: For profit

SERVICE DESCRIPTION: Residential and community based treatment programs for individuals who are developmentally disabled, severely emotionally disturbed, and dually diagnosed, who present challenging behavior. Treatment and curriculum areas include behavior management, independent living, self-care, educational services, pre-vocational, and vocational skills.

HOURS OF OPERATION: 24 hours, 365 days per year

ELIGIBILITY: Autistic, mentally retarded, and severely emotionally disturbed who are behaviorally involved individuals, ages seven through adulthood

AREA SERVED: Statewide

OBTAINING SERVICE: Call for interview and evaluation.

FEES: Yes

AHEDD

32 W. Loockerman Street, Suite 108A
Dover, DE 19904
302-674-1181
Fax: 302-736-3714
Website: www.ahedd.org

PERSON IN CHARGE: Carolyn Hutchison, Area Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides employment and training services for persons with disabilities. Specialized services are provided on an individual basis, based on needs, skills, individual goals, and ability. Services may include job-seeking skills, job placement, community based work assessments, job coaching, and follow-up services. AHEDD is an employment network for ticket-to-work recipients that receive SSI or SSDI.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Mentally and/or physically disabled

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: None

AID IN DOVER, INC.

801 West Division Street
Dover, DE 19904
302-734-7610
Website: www.aidindover.org
Email: aidindover@aidindover.org

PERSON IN CHARGE: Beverly C. Williams, M.A., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A private non-profit organization providing emergency shelter care and transitional independent living services to youth and young adults. Shelter services include diagnostic screening; family, individual, and group counseling; tutoring; and 24-hour residential care for 15-30 days with a maximum capacity of 4 youth. Both residential and nonresidential transitional independent living services are provided for up to 18 months for a maximum of 26 youths and young adults.

LOCATIONS:
- Eight-O-One Shelter, 801 W. Division St., Dover 19901
- Transitional Living Program, 731 and 801 W. Division St., Dover 19904

HOURS OF OPERATION: Administrative Office: 8:00 a.m.-4:30 p.m., Mon.-Fri.; Shelter and Transitional Living Program: 24 hours

ELIGIBILITY: Shelter: children and youth ages 12-18; Transitional Living Program: youth and young adults ages 16-21

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: None

AIDS DELAWARE

100 West 10th Street, #315
Wilmington, DE 19801
Phone: 302-652-6776
Fax: 302-652-5150
Delaware HIV/AIDS Information Line: 1-800-422-0429
Gay and Lesbian Hotline: 1-800-292-0429
Gay Youth Hotline: 1-800-810-6776
Website: www.aidsdelaware.org

PERSON IN CHARGE: John D. Baker, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: AIDS education and outreach; AIDS hotline information and referral; free and confidential HIV counseling and testing; HIV/AIDS support groups and counseling; buddy services; hospital visitors; financial assistance; nutritional counseling and assistance; advocacy; gay and lesbian mental health services; support groups; and community networking. Gay and Lesbian Hotline.

OTHER LOCATIONS: Rehoboth Office, 37201 Rehoboth Ave., Suite 1, Rehoboth Beach 19971 (302-226-5350); Smyrna Health and Wellness Center, 100 W. Main St., Suite 203, Smyrna 19997 (302-354-6616); 36 South Market St., Seaford, DE 19973 (302-629-6806)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

AL-ANON FAMILY GROUPS

Al-Anon Information Services
P. O. Box 561
Northeast, MD 21901-0561
New Castle County: 366-8484
Kent County: 302-734-8010
Sussex County: 302-422-8010
Website: marydelal-anon.org

STATUS: Not for profit

SERVICE DESCRIPTION: Fellowship of relatives and friends of alcoholics who share their experience, strength, and hope to solve common problems; believe alcoholism is a family illness and that changed attitudes can aid recovery; helps families of alcoholics by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics, and by giving understanding and encouragement to the alcoholic.

HOURS OF OPERATION: 24-hour telephone answering service

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for meeting list

FEES: None

ALCOHOLICS ANONYMOUS

Northern Delaware Intergroup
Trolley Square
Suite 21B
Wilmington, DE 19806

Kent County Intergroup
P.O. Box 853
Dover, DE 19903
302-736-1567

Sussex County Intergroup
P.O. Box 402
Seaford, DE 19973
302-856-6452

24 hours: 302-655-5113
Al-Anon/Al-A-Teen: 302-366-8484 (separate, not affiliated)

STATUS: Not for profit

SERVICE DESCRIPTION: Program of recovery from the illness of alcoholism. International fellowship of men and women who meet to attain and maintain sobriety. Membership is open to any alcoholic who wants to do something about his/her drinking problem. Approximately 260 meetings in the New Castle County area throughout the week. (Provides Al-Anon for spouses and friends of alcoholics, and Al-A-Teen for young people and children involved with alcoholics – 302-366-8484).

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information and schedules

FEES: None. Self-supporting organization.

ALFRED I. DUPONT HOSPITAL FOR CHILDREN

1600 Rockland Road
P.O. Box 269
Wilmington, DE 19899
302-651-4000

PERSON IN CHARGE: Thomas P. Ferry, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient and outpatient diagnostic and treatment services in a wide range of pediatric subspecialties, including orthopedics, critical care, emergency care, rehabilitation, neurology, genetics, pulmonology, dentistry, developmental medicine, hematology/oncology, cardiology and cardiac surgery, endocrinology, gastroenterology and nutrition, neonatology, and ophthalmology, psychology, rheumatology, pediatric general surgery, urology, neurosurgery, ENT, nephrology, plastic surgery and other pediatric medical and surgical areas. Also available, services in physical, occupational, and speech therapy; medical imaging; and other diagnostic/therapeutic services.

OTHER LOCATIONS:

Wilmington:
duPont Pediatrics at Jessup Street: 1602 Jessup Street, Wilmington, 19802 (302-576-5050)
duPont Pediatrics at St. Francis: Medical Services Bldg., Suite 400, 7th and Clayton Sts., Wilmington, 19805-0500 (302-421-9700)

New Castle County:
duPont Pediatrics at Middletown: Suite 201, 200 Cleaver Farm Road, Middletown, 19709 (302-378-5100)
duPont Pediatrics at Penn Mart: Penn Mart Shopping Center, 315 East Basin Road, New Castle, 19720 (302-325-5150)
duPont Pediatrics at Peoples Plaza: 1400 Peoples Plaza, Suite 300, Newark, 19702 (302-836-7820)
duPont Pediatrics at Philadelphia Pike: 222 Philadelphia Pike, Wilmington, 19809 (302-761-4660)

Kent County:
duPont Pediatrics at Rodney Village: Water Street Office Plaza, 102 W. Water Street, Dover 19904 (302-672-5650)

Sussex County
duPont Pediatrics at Georgetown: 15 Georgetown Plaza Shopping Center, Georgetown 19947 (302-855-2066)
duPont Pediatrics at Milford: 703 North Dupont Highway, Teal Creek Plaza, Milford, 19963 (302-422-4559)
duPont Pediatrics at Seaford: 121 S. Front Street, Seaford 19973 (302-629-5030)

HOURS OF OPERATION: Clinic hours by appointment; Emergency Department, 24 hours

ELIGIBILITY: Ages 17 and younger

OBTAINING SERVICE: Referral through physician, Public Health or school nurse, self (302-651-4200)

FEES: Yes

ALS ASSOCIATION-GREATER PHILADELPHIA CHAPTER

321 Norristown Road, Suite 260
Ambler, PA 19002
215-643-5434 or 877-434-7441
Website: www.alsphiladelphia.org

PERSON IN CHARGE: Brenda Edelman, LCSW, BCD, Director of Patient Services

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and resources for ALS patients, their families, and caregivers. Patient service programs include transportation, equipment loan, home care assistance, and two ALS care centers.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Diagnois of ALS and reside in service area.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

ALZHEIMER'S ASSOCIATION – DELAWARE VALLEY CHAPTER

290 N. James Street, Suite 100A
Newport, DE 19804
302-633-4420; 1-800-272-3900
Fax: 302-633-4494
Website: www.alz.org/desjsepa
Email: siobhan.gannon@alz.org

PERSON IN CHARGE: Siobhan Gannon, Associate Director of Branch Offices

STATUS: Not for profit

SERVICE DESCRIPTION: 24/7 Helpline/Contact Center; Newsletter; Caregiver Support Groups; Respite Care Financial Assistance; Medic Alert and Safe Return; Speakers' Bureau; Lending Library; Public Policy and Advocacy; Volunteer Opportunities; Professional In-Service Training Program.

OTHER LOCATION: 109 Bedford St., P.O. Box 625, Georgetown 19947 (302-854-9788); Julie W. C. Bailey Training Center, 100 S. Main St., Suite 211, Smyrna, DE 19977 (302-514-6510)

HOURS OF OPERATION: Newport: 9:00 a.m.-5:00 p.m., Mon.-Fri., other hours by appointment; Georgetown: 8:30 a.m.-4:30 p.m. Mon.-Fri., other hours by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; Call for information; Referral; Call for appointment.

FEES: None

AMERICAN ADOPTION CONGRESS

Carolyn Hoard
192 Rose View Drive
West Grove, PA 19390
484-667-8550
Website: www.americanadoptioncongress.org

PERSON IN CHARGE: Carolyn Hoard, DE/PA Representative, Membership Chair; Eileen McQuade, President

STATUS: Not for profit

SERVICE DESCRIPTION: Information, education, and assistance with legislation related to adoption reform.

OTHER LOCATIONS: Main Office: P.O. Box 42730, Washington, DC 20015 (202-483-3399)

HOURS OF OPERATION: Anytime

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

AMERICAN ASSOCIATION OF UNIVERSITY WOMEN

1800 Fairfax Boulevard
Wilmington, DE 19803
302-428-0939
Website: www.aauwwilmington.org
Email: aauwwilm@magpage.com

PERSON IN CHARGE: Rotating President

STATUS: Not for profit

SERVICE DESCRIPTION: Community organization of volunteers. Sponsors study groups for members in various interest areas; provides a translation service; publishes a newsletter; conducts an annual Used Book Sale; provides college scholarships for Delaware women.

HOURS OF OPERATION: 9:30 a.m.-1:30 p.m., Tues.

ELIGIBILITY: Female graduates of four year college or university

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Yes

AMERICAN CANCER SOCIETY

New Castle County and Kent County
92 Read's Way, Suite 205
New Castle Corporate Commons
New Castle, DE 19720
302-324-4227; 800-ACS-2345

Sussex County
c/o 1138 Parsons Road
P.O. Box 163
Salisbury, MD 21803-0163
Main: 410-749-1624
Alternate: 1-800-937-9696

Website: www.cancer.org

PERSON IN CHARGE: Alva Hutchison, Regional Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Voluntary health organization which provides cancer information and patient service. Fund raising efforts support these programs and cancer research. Limited financial assistance can help defray some medical costs not covered by insurance. **Patient Service** provides free resource information and guidance to answer questions. **Various Support Programs**: Reach to Recovery, peer support, and information for breast cancer patients. **Road to Recovery** provides transportation for cancer patients to and from treatment, **Look Good…Feel Better** hands-on workshop for female cancer patients.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. Local office resources and information - 24 hours a day, 7 days a week: 1-800-227-2345.

ELIGIBILITY: Anyone seeking cancer information, patient, family, friends, health professionals.

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: None

AMERICAN CIVIL LIBERTIES UNION (ACLU)

100 West Tenth Street, Suite 309
Wilmington, DE 19801
302-654-3966
Website: www.aclu-de.org
Email: aclu@aclu-de.org

PERSON IN CHARGE: Drewry Fennell, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Represents individuals, groups and organizations in legal matters involving alleged violations of Constitutional Rights, primarily those contained in the Bill of Rights. Advocates and litigates on behalf of persons or organizations whose Civil Rights have been violated.

HOURS OF OPERATION: 8:30 a.m. - 4:00 p.m., Mon. - Fri.

ELIGIBILITY: Open to those whose Constitutional Rights have been violated

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

AMERICAN DIABETES ASSOCIATION

100 West Tenth Street, Suite 1002
Wilmington, DE 19801
302-656-0030
Information: 1-800-312-2383
Website: www.diabetes.org

PERSON IN CHARGE: Darrin W. Anderson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides diabetes research, information, and advocacy to prevent/cure diabetes and to improve the lives of all people affected by diabetes. Wilmington office offers programs relating to prevention, detection, and maintenance of diabetes including: professional education; community outreach; support groups; special weekend retreats for children and families with diabetes; signature events such as Step Out Walk, School Walk, Sugar-Free Weekend Retreat, and Diabetes Gala, as well as a free nationwide Diabetes Information Call Center (1-800-DIABETES) with English and Spanish speaking operators.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: None

AMERICAN HEART ASSOCIATION
AMERICAN STROKE ASSOCIATION

1501 Casho Mill Road, Suite 1
Newark, DE 19711
302-454-0613
Fax: 302-454-0619

1019 Mattlind Way
Milford, DE 19963
302-424-0863
Fax: 302-424-0869

Website: www.americanheart.org; www.strokeassociation.org

PERSON IN CHARGE: Newark Office: Sharon Schuh, Sr. Development Director; Milford Office: Tonda Parks, Corporate Events Director and Helen Haughey, Corporate Events Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission: Building healthier lives free of cardiovascular disease and stroke; **National Website:** provides quick, easy access to everything from heart-healthy tips to the latest in cardiovascular research, such as interactive risk assessment, dietary recommendations, nutrition facts and nutritious recipes, warning signs, CPR and emergency care, risk factors, news releases, scientific advisories, AHA comments, professional and consumer news, heart and stroke statistical update, biostatistical fact sheets, and more.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call 1-800-242-8721 or visit website for free heart-healthy information. Call 1-888-277-5463 for CPR classes. Visitors welcome during office hours. Call local office for more information.

FEES: Vary by program. None for most services.

AMERICAN LUNG ASSOCIATION OF DELAWARE

1021 Gilpin Avenue, Suite 202
Wilmington, DE 19806
302-655-7258 or
1-800-LUNG-USA (1-800-586-4872)
Website: www.lunginfo.org

PERSON IN CHARGE: Deborah P. Brown

STATUS: Not for profit

SERVICE DESCRIPTION: Our mission is to enhance the quality of lung health through education, support, advocacy and research. Programs include asthma, tobacco, environment, information/referrals, allergies, sarcoidosis, all lung related issues. Free materials on asthma, lung disease, smoking, second-hand smoke, air pollution, occupational hazards, and marijuana are available. Supported primarily by public and private donations.

OTHER LOCATION:

- Dover Branch Office, 422 S. Governor's Ave., Dover 19904 (302-674-9701) Fax: 302-678-5114

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, walk in

FEES: Vary by service

AMERICAN RED CROSS OF THE DELMARVA PENINSULA

Northern Office
100 West 10th Street, Suite 501
Wilmington, DE 19801-1678
302-656-6620

Upper Shore Office
207 Blue Ball Avenue
Elkton, MD 21921

24 Hour Emergency: 302-656-6620 or 1-800-777-6620
Website: www.redcrossdelmarva.org

PERSON IN CHARGE: Daniel Valle, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Disaster relief**: emergency shelter, food and clothing for disaster victims, additional assistance based on loss and need. **Disaster Training:** All disaster training is free of charge. **Service to military persons and their families**: emergency messages, counseling and referral, grants and loans in specific situations. **Health courses**: CPR, First Aid, AED, workplace and community courses. **Lifeline:** Personal Emergency Response Services.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide. Also Caroline, Dorchester, Queen Anne's, Talbot, Cecil, and Kent counties in Maryland.

OBTAINING SERVICE: Call for information

FEES: For Health Services courses. No one denied due to inability to pay. For Lifeline services: free installation; monthly service fees apply.

ANNA C. SHIPLEY STATE SERVICE CENTER (DSSC, DHSS)

350 Virginia Avenue
Seaford, DE 19973
302-628-2000

PERSON IN CHARGE: Diane Thomas, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies. **Division of Public Health** - Well Child Preventative Health Services; Family Planning; Tuberculosis follow up; Cancer Screening; Nutrition Counseling; Women, Infant and Children (WIC) Nutrition Program; HIV Counseling/Testing; blood pressure screening; STD Clinic; and Dental Clinic. **Division of Family Services**; **Division of Social Services; Division of Vocational Rehabilitation**; **Department of Corrections**; **People's Place I and II**; and **Division of State Service Centers** - Emergency Services, Kinship Care, Teen Vouchers, and Diabetes Fund.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon., Tues., Fri.; 7:30 a.m.-6:00 p.m., Wed., Thurs.

ELIGIBILITY: Open

AREA SERVED: Seaford

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

APOLOGY LETTER BANK

PO Box 638
Dover, DE 19903
302-697-7005
Website: www.victimsvoicesheard.org

PERSON IN CHARGE: Kim Book, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Letters of apology are written by offenders and placed in the Apology Letter Bank. Victims contact our office to inquire about whether or not their offender has placed a letter in the Bank. If a letter has been deposited, they can choose to accept it. If a letter has not yet been deposited, the victims contact information will be kept on file and should a letter become available they will be notified.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, or for appointment

FEES: None

APPOQUINIMINK ADULT EDUCATION PROGRAM

120 Silver Lake Road
Middletown, DE 19709
302-378-5037
Fax: 302-378-0362

PERSON IN CHARGE: Hazel Showell, Principal; Darren Blackston, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides adult education and family literacy services to residents in Southern New Castle County and Kent County. Provides an educational continuum from one-to-one tutoring through secondary attainment (high school diploma or GED). Programs include one-to-one tutoring (MARK), ABE (adult basic education), ESL (English as a Second Language), GED Prep and Testing, In-School Credit Program (serves at-risk, in-school student), and adult secondary education (high school diploma).

OTHER LOCATIONS:

- Smyrna ABE/GED, Telemon Headstart, 204 George's Alley, Smyrna 19977 (302-659-5092, ext. 21)
- Manchester Square ABE, GED, and Family Literacy, 76 Stevenson Drive, Dover 19901 (302-678-4989)
- More Adult Readers in Kent County (MARK) Program, (One-on-one Tutoring), Senate View Apartments, 430 New Castle Avenue, Dover 19901 (302-678-4952).

HOURS OF OPERATION: 8:00 a.m.–9:30 p.m., Mon.–Thurs; 8:00 a.m.-12:00 p.m., Friday; hours at other locations vary, call for details.

ELIGIBILITY: Open

AREA SERVED: Southern New Castle County and Kent County

OBTAINING SERVICE: Call for information, call for appointment

FEES: ABE/GED Prep and ESL classes are free; one-on-one tutoring is free; $40 per semester for adult secondary education; call for GED testing fees.

APPOQUINIMINK COUNSELING SERVICES, LLC

11 Crawford Street, 2nd Floor
Middletown, DE 19709
898-1616
Fax: 866-596-5049
Email: info@appocounseling.com
Website: www.appocounseling.com

PERSON IN CHARGE: Dawn Schatz, LCSW, Director, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Psychotherapy services for adolescents and adults, individuals, couples, and families. Specialty areas include dating violence, domestic violence, and sexual abuse/assault. Educational programs, training, and information and referral services are available.

HOURS OF OPERATION: By appointment

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information; call for appointment

FEES: Schedule; insurance and private pay accepted

APPOQUINIMINK STATE SERVICE CENTER (DSSC, DHSS)

122 Silver Lake Road
Middletown, DE 19709
378-5770

PERSON IN CHARGE: Joyce Jeffers, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of State Service Centers -** Family Support Services including Emergency Assistance Services, Community Resource and Assistance Services, DART Bus Tickets, Delaware Utility Assistance Program, Food Closet, Needy Family Fund, Cooling Assistance, Medical Assistance, Kinship Care, Teen Vouchers, and Diabetes Fund; **Division of Public Health -** School Based Wellness Center; **Division of Social Services -** Public Assistance, Food Stamps, Cash Assistance, Medicaid, and Child Care; **Department of Services for Children, Youth and Their Families - Division of Youth Rehabilitative Services**; **Department of Labor - Division of Vocational Rehabilitation**. **Christiana Counseling** and **Child Inc. -** Parenting Classes. **Everette and Associates Family Counseling Services.**

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m. (hours vary by program)

ELIGIBILITY: Open

AREA SERVED: Delaware City, Middletown, Odessa, Port Penn, Northern Smyrna, St. Georges, Townsend, and other communities.

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

AQUILA OF DELAWARE

10 North Railroad Avenue
Georgetown, DE 19947
302-856-9746
Fax: 302-856-9766

2110 Duncan Road
Wilmington, DE 19808
302-999-1106

PERSON IN CHARGE: Georgetown: April Lathbury, LCSW, Program Director; Wilmington: Joan Chatterton, R.N., L.C.S.W., CADC, Executive Director; Brian Callahan, Program Director

STATUS: For profit

SERVICE DESCRIPTION: Dedicated to identifying and treating substance abusing adolescents and their families. Assists adolescents and their families in creating a dynamic and creative recovery process through day treatment, intensive outpatient, and school based services.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adolescent substance abuse and families

AREA SERVED: Statewide

OBTAINING SERVICE: Referral, call for information

FEES: Accept all major insurances, Medicaid

ARTHRITIS FOUNDATION DELAWARE BRANCH

1019 South Governors Avenue
Dover, DE 19904
302-730-9000
1-888-730-9008 (New Castle and Sussex Counties)
Fax: 302-730-9004
Website: www.arthritis.org

PERSON IN CHARGE: Carolyn J. Phiney, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free information on arthritis and related diseases through patient, public, and professional education. This is done through literature as well as Arthritis Updates Seminars that educate the public on areas where the disease is most prominent. The Arthritis Foundation also provides educational seminars for medical professionals. To help manage the pain and lack of mobility that comes with arthritis, the Arthritis Foundation promotes both aquatic and land exercise programs.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: None

ASD (AUTISM SOCIETY OF DELAWARE)

924 Old Harmony Road, Suite 103
Newark, DE 19713
302-777-7335
Email: delautism@delautism.org
Website: www.delautism.org

PERSON IN CHARGE: Theda M. Ellis, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to improve the lives of people with autism and their families through education, advocacy, and public awareness; and to promote lifelong opportunity and acceptance for people with autism in their communities. Provides day and vocational services for adults with autism, as well as support, information, and referral services to families or persons with autism and professionals in the field of Autism/P.D.D. Also provides social events, support groups, meetings with speakers, and maintains a sense of community for those impacted by autism spectrum disorders.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open to all families, friends, and professionals who are interested in promoting education and welfare of persons with autism.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

ATLANTIC SHORES REHAB & HEALTH CENTER

231 S. Washington Street
Millsboro, DE 19966
302-934-7300; 1-888-874-5711 (toll free)
Fax: 302-934-9399
Email: jennifer.edgar@atlanticrhc.com

PERSON IN CHARGE: Elliott Neal White, NHA, MHA

STATUS: For profit

SERVICE DESCRIPTION: Provides comprehensive medical and rehabilitative services, including physical therapy, speech therapy, and occupational therapy, long and short term stays, skilled and intermediate care, therapeutic recreation and specialized diets, assisted living care on campus. Respite care and hospice care also available.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: Persons in need of daily nursing care and/or rehabilitation

AREA SERVED: Delmarva Peninsula and surrounding state

OBTAINING SERVICE: Referral through health care professional, or call admission director.

FEES: Yes, call admission director for rates. Accepts Medicaid, Medicare, and most private insurance.

ATLANTIC WOMEN'S MEDICAL SERVICE

1643 North DuPont Highway
Dover, DE 19901
1-800-925-8706

2809 Baynard Boulevard
Wilmington, DE 19802
1-800-456-0369

Website: www.awms-wilm.com; www.awms-dover.com
Email: awmswilm@gmail.com

PERSON IN CHARGE: L. T. Brinkley

STATUS: Not for profit

SERVICE DESCRIPTION: Surgical abortions, medical abortions, ultrasounds (pills), pregnancy testing, and emergency contraceptive.

OTHER LOCATIONS: 1643 North Dupont Highway, Dover 19901 (1-800-925-8706)

HOURS OF OPERATION: Wilmington: 9:00 a.m.-5:00 p.m., Mon.-Sat.; Dover: 9:00 a.m.-5:00 p.m., Thurs.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Vary by service

BAYADA NURSES HOME HEALTH SERVICES, INC.

750 Shipyard Drive, Suite 100
Wilmington, DE 19801-5126
24 hours: 302-658-3000
Fax: 302-658-3600
Website: www.bayada.com

PERSON IN CHARGE: Laura Workman, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides home health care to adult patients requiring skilled nursing, mental health nursing, physical therapy, occupational therapy, speech therapy, medical social work, home health aides; same day service when needed.

OTHER LOCATIONS:

- 1400 Peoples Plaza, Suite 111, Newark 19702 (302-836-1000)
- Delaware Pediatrics, 32 Read's Way New Castle 19720 (302-322-2300)
- Delaware Private Duty, 750 Shipyard Drive, Suite 101, Wilmington 19801 (302-655-1333)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Those in need of home health care

AREA SERVED: New Castle County, Kent County, and parts of Sussex County

OBTAINING SERVICE: Referral by physician, hospital, insurance company, and self

FEES: Accept Medicare, Medicaid, Blue Cross, most insurances, and self-pay.

BAYARD HOUSE/A CATHOLIC CHARITIES PROGRAM

300 Bayard Avenue
Wilmington, DE 19805
302-654-1184
Fax: 302-654-8570
Website: www.cdow.org

PERSON IN CHARGE: Shavonne Hines, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides 24-hour residential program for pregnant women in a home-like atmosphere. Program includes housing; meals and nutritional education; birthing and parenting classes; educational and/or employment assistance; independent living/home management skills training; access to pre-natal care and pregnancy counseling; and information and referral to necessary social services.

HOURS OF OPERATION: 24 hours a day

ELIGIBILITY: Residential program is for pregnant teens/young women 12 years and up. Referral services open to anyone.

AREA SERVED: Statewide and regional

OBTAINING SERVICE: Call for information

FEES: None

BEAUTIFUL GATE OUTREACH CENTER

604 North Walnut Street
Wilmington, DE 19801
302-472-3002
Website: www.bgate.org
Email: **Beautifulgate1@aol.com**

PERSON IN CHARGE: Renee P. Beamon

STATUS: Not for profit

SERVICE DESCRIPTION: Caring Hearts Support Group (bi-monthly); Carolyn's Circle of Mothers (support group for mothers affected by HIV); Karen's Dreamgirls (support group for HIV positive women); Medical Care (on-site) in partnership with Christiana Care; Transportation Services; Door to Door community education; Dorcas Clothing (free clothing); Faith Community Ministry Development and Mentoring; Food Closet (every Tuesday, 10 a.m.-12 noon); HIV Counseling and Testing (rapid test, same day results); Home and Hospital Visitations; Grief Support; Massage Therapy (by appointment only); Men Mentoring Men Program (educating males/youth on responsibility); One-on-One Counseling (includes family members); Prison Ministry Outreach; Resource Center (books, videos, more); Saving Our Seniors (SOS) HIV prevention program for senior citizens; Sista Project (female empowerment, education, HIV prevention program); Street Outreach; Sunday Breakfast HIV Prevention Outreach; Theatrical Performances—HIV Education; Youth HIV/AIDS/STD Prevention Programs.

HOURS OF OPERATION: 10:00 a.m.-2:00 p.m., Mon., Wed., Thurs., and Fri; 10:00 a.m.-8:00 p.m., Tues.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral.

FEES: None

BEEBE MEDICAL CENTER

424 Savannah Road
Lewes, DE 19958
302-645-3300
Fax: 302-645-3466
Website: http://www.beebemed.org/

PERSON IN CHARGE: Jeffrey M. Fried, President

STATUS: Not for profit

SERVICE DESCRIPTION: A fully-accredited health care facility providing medical and surgical treatment; obstetrical and pediatric care; short-term inpatient care; outpatient treatment center; complete diagnostic cardiac care; cardiac rehabilitation; cardiac cath lab; critical care unit; orthopedic unit; dialysis center; same day surgery center; speech, occupational and physical therapy; vascular center; full lab and diagnostic radiology facilities; Beebe Express lab service; adult day care; home health agency; 200 physicians; physician referral program; integrative health services, wound care services, and diabetes management; patient education; and nursing school.

Millville Emergency Center of Beebe Medical Center, Route 26, Millville 19930 (302-539-8450). Fully staffed and equipped emergency treatment centers providing all levels of emergency care from minor ailments or injuries to life threatening conditions. Operates 24 hours per day, seven days per week from Memorial Day to Labor Day.

Gull House, located in the Bay Mart Shopping Center, 23 Terrance Road, Rehoboth. Delaware's only hospital-based adult activities program. It is a medically supervised program with daily activities for adults who need supervised care. It includes pet and reminiscence therapies, planned activities such as crafts, games, and sing-alongs, as well as field trips. For more information, please call 302-226-2160.

OTHER LOCATIONS:

- Beebe Physician Network, Inc., 400 Savanna Road, Suite B, Lewes 19958 (302-645-3555)
- Lewes Pulmonary Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645 3232)
- Lewes Infectious Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3196)
- Cape Henlopen HS Wellness Center, Cape HS, 1250 King's Highway, Lewes 19958 (302-644-2946)
- Indian River HS Wellness Center, 29772 Armory Rd., Dagsboro 19939 (732-3680)
- Sussex Central HS Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962)
- Weekend Walk-In Health Center, 205 Atlantic Ave., Millville 19967 (302-541-4175)
- Bookhammer Outpatient Center @ BHC, 18941 John J. Williams Highway, Rehoboth 19971 (302-645-2400)
- Bookhammer Outpatient Center @ BHC, "Express Testing" (Lab) (302-645-2400)
- BHC Tunnell Center, Medical Office Building Laboratory, 18947 John Williams Hwy., Rehoboth 19971 (302-645-3100 x2660)
- Baylis Rehabilitation Center @ BHC, Physical Therapy, Occupational Therapy, Speech & Language Pathology, 18941 John Williams Hwy., Rehoboth 19971 (302-645-2424
- Bookhammer Outpatient Center @ BHC, Diagnostic Imaging, 18941 John Williams Hwy., Rehoboth 19971 (302-645-2401)
- Beebe Lab Express, 5 Point Plaza, 1111 Hwy. One Unit 6-B, Lewes 19958 (302-644-9344)
- Beebe Lab Express, 205 Atlantic Ave., Millville 19967 (302-539-1602)

- Beebe Lab Express, 611 Federal St., Building 1, Suite 2, Milton 19968 (302-684-8579)
- Beebe Lab Express, 32060 Long Neck Road, Millsboro 19966 (302-947-1202)
- Beebe Lab Express, Suite 200, 232 Mitchell St., Millsboro 19966 (302-934-5052)
- BMC Millville Emergency Laboratory, 205 Atlantic Ave., Millville 19970 (302-539-8749)
- Beebe Lab Express, 20163 Office Circle, Suite 106, Georgetown 19947 (302-856-7781)
- Beebe Home Health Agency, 20232 Ennis Road, Georgetown 19947 (302-854-5210)
- Millsboro Physical Therapy, Suite 101, 232 Mitchell St., Millsboro 19966 (302-934-1500)
- Millville Physical Therapy, Creekside Plaza, Suite 7, 203 Atlantic Ave., Millville 19967 (302-539-6404)
- Beebe Imaging, 20163 Office Circle Suite 106, Georgetown 19947 (302-856-9729)
- Beebe Imaging, Creekside Plaza, Suite 7, 203 Atlantic Avenue, Millville 19967 (302-539-8749)
- Beebe Imaging, 232 Mitchell St., Suite 202, Millsboro 19966 (302-934-9039)
- Wound Care/Diabetes Management, 32060 Long Neck Road, Millsboro 19966 (302-947-2500)
- Millville Emergency Center, 205 Atlantic Ave., Millville, DE 19967 (302-539-8450)
- Beebe Medical Foundation, 902 Savannah Rd., Lewes 19958 (302-644-2900)
- BMC Public Relations & Community Health, 105 W. Fourth St., Lewes 19958 (302-645-3300 x5139)
- Patient Financial Services Satellite, 1632 Savannah Road, Suite 12, Lewes 19958 (302-645-3100 x2280)
- Beebe School of Nursing, 424 Savannah Road, Lewes 19958 (302-645-3251)

HOURS OF OPERATION: 24 hours at hospital, varies at other locations

ELIGIBILITY: Open to those in need of medical care

AREA SERVED: Sussex County and surrounding areas

OBTAINING SERVICE: Physician referral, walk in

FEES: Yes

BELVEDERE STATE SERVICE CENTER (DSSC, DHSS)

310 Kiamensi Road
Wilmington, DE 19804
302-995-8545

PERSON IN CHARGE: Eartha M. Saunders, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides housing for various State agencies offering human services. **Division of State Service Centers:** Community Resource and Assistance Services, Emergency Food Closet, Federal Emergency Management Agency (FEMA), Utility Assistance, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Needy Family Fund, Medical Fund, Cooling Assistance, and Holiday Food Baskets. **Division of Public Health:** Dental Clinic.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Newport-Belvedere, Elsmere, and Marshallton areas, some of Wilmington 19805

OBTAINING SERVICE: Call for appointment, walk in

FEES: Vary by program

BERNARD AND RUTH SIEGEL JEWISH COMMUNITY CENTER

101 Garden of Eden Road
Wilmington, DE 19803
302-478-5660
Website: www.siegeljcc.org

PERSON IN CHARGE: Ivy Harlev, Vice President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides educational, recreational, cultural and social programs for all ages. **Health and Physical Education** offers a variety of fitness and swim programs. Site has full indoor recreational facilities including state-of-the-art fitness center and outdoor recreational facilities, housed at adjacent Family Campus. **The Children's Center of the JCC** provides services for children including full and part-time day care and pre-school. After-school care, school vacation programs and summer day camp program are offered. **Teen Services** include college search programs, SAT courses, various classes, and trips.

Adult Services includes awareness and public affairs programs, trips and community concert performances. **Senior Center** offers recreational and social programs for persons ages 62 and over; hot kosher meals served Mon. – Fri., trips, crafts, speakers, public event seminars, discussion groups, social and health issues.

HOURS OF OPERATION: Wilmington: 8:00 a.m.–6:00 p.m., Sun.; 6:00 a.m.–10:00 p.m., Mon.–Thurs.; 6:00 a.m.–6:00 p.m., Fri.; 8:00 a.m.–6:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in for tour

FEES: Vary with services

BETHANY CHRISTIAN SERVICES

260 Chapman Road, Suite 201G
Newark, DE 19702
302-369-3470
Pregnancy counseling line: 1-800-238-4269
Website: Bethany.org
Email: JBrown@Bethany.org

PERSON IN CHARGE: Jeff Nitz, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides birthparent counseling, family assessment, and networking support; education to prepare for adoptive parenthood; support throughout the adoption process including post-adoption visits; development of open, semi-open, or confidential plan for domestic infant adoptions; facilitation of adoptive family-birthparent communication as agreed upon; assistance with legal requirements and finalization; education and assistance regarding interstate procedures; services for adoptive families in designated or attorney-facilitated adoption. Placement of older and special needs children now available/waiting in state systems; international adoption—16 countries.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Thurs. Evening appointments available.

ELIGIBILITY: Vary according to adoptive program.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: Vary by service.

BETTER BUSINESS BUREAU OF DELAWARE, INC.

60 Read's Way
New Castle, DE 19720
302-230-0108
Website: www.delaware.bbb.org

PERSON IN CHARGE: Christine R. Sauers

STATUS: Not for profit 501 (c) 6

SERVICE DESCRIPTION: Provides reliability reports on businesses; reviews and handles business/customer disputes; offers mediation and/or arbitration of business-customer disputes; supplies advice and guidance concerning the buying of products and services; and provides services in consumer education. **Better Business Bureau Foundation 501 (c) 3:** Consumer education and information.

HOURS OF OPERATION: 9:00 a.m.-12:00 noon, Mon.-Fri.; 1:00 p.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BIG BROTHERS BIG SISTERS OF DELAWARE, INC.

105 Robino Court
Suite 413
Wilmington, DE 19804
302-998-3577
Website: www.bbbsde.org

PERSON IN CHARGE: Joseph J. Duffy, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Adult volunteers are matched with boys and girls from single parent homes in order to develop friendly, supportive, goal-oriented mentor relationships. Mentors are also provided to adolescents to help explore different career paths.

OTHER LOCATIONS:

- 522 S. Bay Rd., Suite 201C, Blue Hen Corporate Center, Dover 19901 (302-674-2486)
- 115 S. Bedford St., Georgetown 19947 (302-856-2918)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6-17, from single parent homes

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BIRTH TO THREE EARLY INTERVENTION SYSTEM (DMS, DHSS)

Main Building, 2nd Floor
1901 North DuPont Highway
New Castle, DE 19720
302-255-3134
Fax: 302-255-4407
Website: www.dhss.delaware.gov/dms/epqc/birth3/directory.html

PERSON IN CHARGE: Rosanne Griff-Cabelli, Part C Coordinator

STATUS: Public

SERVICE DESCRIPTION: Administrative arm of the statewide Early Intervention System for Infants and Toddlers with Disabilities. Responsible for public awareness, the Interagency Coordinating Council, the Central Directory of Services for Young Children with Special Needs, the Growing Together Portfolio Project and statewide policies and training. Provides family support activities.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children (birth to age three) with developmental delays/disabilities, regardless of income, served by Child Development Watch.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional or parent.

FEES: Service Coordination, evaluation for eligibility and IFSP development are provided by Child Development Watch at no cost to families. Commercial Insurance and Medicaid may be applied to services provided, as identified on the Individualized Family Service Plan (IFSP) Part C, as the payor of last resort.

BIRTHRIGHT OF DELAWARE, INC.

1311 N. Scott Street
Wilmington, DE 19806
Office: 302-656-7080
24 hour Hotline: 1-800-550-4900
Website: www.birthright.org
Email: birthrightofdel@comcast.net

PERSON IN CHARGE: Nan Bernardo, Exec. Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers emotional and practical support to any woman facing an unexpected pregnancy. All services are free and confidential and include pregnancy testing, support counseling and friendship, options counseling, maternity clothes and books. Also provides community referrals for such items as medical care, child care, parenting classes, food, clothing, furniture, transitional housing, transportation, and job training.

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon. & Fri; 11:00 a.m.–7:00 p.m., Wed.

ELIGIBILITY: Pregnant women of all ages and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment or walk in

FEES: None

BLOOD BANK OF DELMARVA, INC.

100 Hygeia Drive
Newark, DE 19713
302-737-8400
Website: www.delmarvablood.org

PERSON IN CHARGE: Robert L. Travis, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides blood assurance coverage for all members. Collects, processes, and distributes blood and blood products to 17 hospitals in Delaware and on the Eastern Shore of Maryland. Provides reference laboratory service to hospitals. Provides education, video, and lecture programs on blood to the medical community, local companies/organizations, and the public.

DONOR LOCATIONS:

- Christiana Center, 100 Hygeia Dr., Newark 19713 (302-737-8400)
- Wilmington Center, 913 Market St., Wilmington 19801 (302-737-8400)

- Dover Center, 221 Saulsbury Rd., Dover 19901 (888-825-6638)
- Other locations in Salisbury, MD
- 3 mobile units travel on the Delmarva Peninsula to 31 locations.

HOURS OF OPERATION: Mon.-Sat., Hours vary

ELIGIBILITY: Open

AREA SERVED: Delaware; Cecil County, MD; Eastern Shore of MD

OBTAINING SERVICE: Call for information

FEES: Membership: $5 (senior discounts)

BOY SCOUTS OF AMERICA, DEL-MAR-VA COUNCIL, INC.

100 N. 10th Street, Suite 915
Wilmington, DE 19801
302-622-3300

PERSON IN CHARGE: Patrick Sterrett, Scout Executive

STATUS: Not for profit

SERVICE DESCRIPTION: Provides multiple activities by age groups through programs conducted by volunteer leaders. Strong emphasis on outdoor related programs and career education: Tiger Cubs (boys), age 6; Cub Scouts (boys), ages 7-10; Boy Scouts (boys), ages 11-17; and Explorers (co-ed), ages 15–20, and Venture Crew, ages 15-21 (coed).

OTHER LOCATIONS:
- Henson Scout Reservation, Sharptown, MD 21861
- Rodney Scout Reservation, Northeast, MD 21901

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6-20

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: Annual membership: $10.80

BOYS AND GIRLS CLUBS OF DELAWARE, INC.

General Office
669 S. Union Street
Wilmington, DE 19805
302-658-1870
Website: www.bgclubs.org

PERSON IN CHARGE: George Krupanski, Jr., President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Guidance organization for children ages 6-20 provides behavior guidance, helping youth build self-esteem and achieve personal development. Offers a diversified program including: fine arts, homework help, tutoring, computers, crafts, library activities, gamesroom activities, special interest groups, indoor swimming, varsity and intramural athletic leagues, judo, karate, tumbling, and informal and low-organized games, drug/alcohol prevention, teen sexual abstinence programs, violence behavior prevention.

OTHER LOCATIONS:

Wilmington

- Brandywine Springs Elementary, 2916 Duncan Rd., Wilmington 19808 (302-636-3734)
- Clarence Fraim Club, 669 S. Union St., Wilmington 19805 (302-655-4591)
- H. Fletcher Brown Club, 1601 N. Spruce St., Wilmington 19802 (302-656-1386)
- Highlands Elementary, 2100 Gilpin Ave., Wilmington 19805 (302-658-3886)
- Jackson Street Club, S. Jackson and Elm St., Wilmington 19805 (302-658-4514)
- Kuumba Academy, 519 N. Market Street, Wilmington 19808 (302-472-6450)
- Linden Hill Elementary, 3415 Skyline Drive, Wilmington 19808 (302-454-3406)
- Pulaski Elementary, 1300 Cedar Street, Wilmington 19805
- Richardson Park Elementary, 16 Idella Dr., Wilmington 19805 (302-992-5570)

New Castle County

- Appoquinimink Club, 14 S. Broad St., Middletown 19709 (302-378-7620)
- Brader Elementary, 107 Four Seasons Parkway, Newark 19702 (302-547-2913)
- Brick Mill Elementary, 378 Brick Mill Rd., Middletown 19709 (302-218-9507)
- Cedar Lane Elementary, 12 Cedar Lane, Middletown 19709
- Claymont Club, 3301 Green St., Claymont 19703 (302-792-1882)
- Greater Newark Club, 1 Positive Place, Newark 19702 (302-836-6464)
- New Castle Club, 19 Lambson Lane, New Castle 19720 (302-655-8569)
- North Star Elementary, 1340 Little Baltimore Rd., Hockessin 19707
- Olive B. Loss Elementary, 200 Brennan Blvd., Bear, DE 19701 (302-463-8132)
- Unitarian Universalist Society of Mill Creek Elementary, 579 Polly Drummond Rd., Pike Creek Valley, Newark 19711
- West Park Place Elementary, 193 West Park Place, Newark 19711

Kent County

- Allen Frear Elementary, 23 Sorghum Mill Rd., Camden 19934
- Booker T. Washington Elementary, 901 Forest Street, Dover 19904
- Clayton Elementary, 510 W. Main St., Clayton 19938 (302-653-8587)
- Dover AFB-Club, 3499 Cypress St., Dover AFB, Dover 19902 (302-677-6376)
- Liberty Court Club, 289 Walker Rd., Apt. A-15, Dover 19904 (302-674-0823)
- Nellie Hughes Stokes Elementary, 3874 Upper King Road, Dover 19904
- Simon Circle Club, 375 Simon Circle, Dover 19904 (302-678-5182)
- Smyrna Club, 240 E. Commerce St., Smyrna 19977 (302-659-5610)
- Smyrna Elementary, 121 S. School Lane, Smyrna 19977 (302-653-8588)
- Smyrna North Elementary, 365 N. Main St., Smyrna (302-653-8989)
- Star Hill Elementary, 594 Voshells Mill Road, Dover 19901
- Sunnyside Elementary, 123 Rabbit Chase Road, Smyrna 19977
- Towne Point Elementary, 629 Buckson Drive, Dover 19901 (302-672-1590)
- W. B. Simpson Elementary, 5 Old North Rd., Camden 19934
- W. Reily Brown Elementary, 360 Webbs Lane, Dover 19904

Sussex County

- Dagsboro, 28154 Lighthouse Crossing, Unit 2, Dagsboro 19939 (302-732-6636)
- Georgetown Club, 115 N. Race St., Georgetown 19947 (302-856-4903)
- Greater Milford Club, 105 N.E. Front St., Milford 19963 (302-422-4453)
- Laurel Club, 454 Central Ave., Laurel 19956 (302-875-1200)
- Milton Elementary, 512 Federal St., Milton 19968 (302-684-1220)
- Oak Orchard, 31550 Oak Orchard Rd., Millsboro 19966 (302-945-2244)
- Phillip C. Showell Elementary, 41 Bethany Rd., Selbyville 19975 (302-436-1040)
- Western Sussex Club, 113 Arch St., Seaford 19973 (302-628-3789)
- Woodbridge Elementary, Governors Ave., Greenwood 19950 (302-629-4539)

HOURS OF OPERATION: (hours may vary by location)
(School Year) 3:30 p.m.-9:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.
(Summer) 7:00 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 6 - 20

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Annual membership: $15.00 - $20.00

BRAIN INJURY ASSOCIATION OF DELAWARE

32 W. Loockerman Street
Suite 103
Dover, DE 19904
302-346-2083
Toll Free: 1-800-411-0505
Fax: 1-888-258-3694
Website: www.biausa.org/delaware/bia.htm

PERSON IN CHARGE: Devon Dorman, President

STATUS: Not for profit

SERVICE DESCRIPTION: Advocates for and with survivors of traumatic brain injury to secure and develop community-based services for survivors and their families. Supports research to enhance lives of survivors and their families. Promotes prevention of brain injury through public awareness, education, and legislation.

MEETING LOCATIONS:

- **New Castle County**: Third Thursday of each month except December at 7:00 p.m. Facilitators: Margie and John Goodier (302-378-0375). A.I. duPont Hospital for Children, 1600 Rockland Rd., Wilmington. Note: To attend pre-meeting dinner group (at your expense) contact Matt (302-998-0782) or David (302-453-1634) by the Tuesday before the meeting and meet at Hollywood Grille at Concord Pike & Murphy Road.
- **Kent County:** Second Tuesday of each month at 7:00 p.m. Facilitator: Becky Bolt (302-659-2829). The Grange, 911 S. Governors Ave., Dover.
- **Sussex County:** (Daytime Meetings) First and Third Tuesday of each month. Facilitator: Robin Reifsnyder (302-231-8084). Peach Tree Acres, 26900 Lewes-Georgetown Hwy., Harbeson, DE (located on Route 9 next to Donut Connection, 6 mi. west of 5 Points). Call for meeting times.
- **Salisbury, MD:** Facilitator: Dr. Glenwood Brooks (410-545-4600 or 1-800-938-4600). Chesapeake Rehabilitation Hospital, Employees Dining Room, Rt. 50 and Tilghman Road, Salisbury, MD. Call for times.

HOURS OF OPERATION: Resource Center open Monday through Friday. Support group meetings are held on a regular monthly basis.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

BRANDYWINE COUNSELING, INC.

2713 Lancaster Avenue
Wilmington, DE 19805
302-656-2348
Website: www.brandywinecounseling.org

PERSON IN CHARGE: Sara Taylor Allshouse, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Outpatient drug/alcohol treatment center provides a full range of services to help drug and alcohol abusers including: an outpatient opioid treatment program including medical evaluations; individual and group counseling; services for criminal justice system referrals; an outpatient drug-free program; case-management programs specific to chronic substance abusers, HIV/AIDS clients, homeless, and pregnant women; prevention programs for youth and their families; community outreach; anonymous HIV counseling and testing; transitional housing; psychiatric and mental health counseling; clothing closet; and residential treatment for women and their children.

HOURS OF OPERATION: Dispensing Hours: 2713 Lancaster Avenue: 5:00 a.m.-1:00 p.m. Mon.-Fri.; 6:00 a.m.-9:00 p.m. Sat.; 7:00 a.m.-10:00 a.m. Sun. Newark Center: 5:00 a.m.-12:00 p.m. Mon.-Fri.; 7:00 a.m.-9:00 a.m. Sat. and Sun.; Drug Free Program Hours: 7:00 a.m.-7:00 p.m., Mon.-Thurs., 7:00 a.m.-3 p.m., Fri.

OTHER LOCATIONS:

- 24 Brookhill Dr., Newark 19702 (302-454-3020)
- 2814 W. 2nd St., Wilmington 19805 (302-472-0381)
- 2814 Lancaster Ave., Wilmington 19805 (302-655-9880)
- 500 Duncan Rd. (Edgemoor Community Center), Wilmington 19809 (302-225-8008)
- 528 E. Market St., Georgetown 19947 (302-856-4700)
- 13726 South Old State Rd. (Lighthouse Program), Ellendale 19941 (302-424-8080)

ELIGIBILITY: Ages 18 and over

AREA SERVED: City of Wilmington and New Castle and Sussex counties

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale

BRANDYWINE NURSING AND REHABILITATIVE CENTER

505 Greenbank Road
Wilmington, DE 19808
302-998-0101
Website: www.brandywinenursing.org

PERSON IN CHARGE: Fred DiBartolo, Administrator

STATUS: For profit

SERVICE DESCRIPTION: In-patient skilled nursing and rehabilitation center. Provides medical treatment and rehabilitation including physical therapy, occupational therapy, and speech therapy; progressive activities program for residents; extensive participation by religious and community groups. In-house optometric, dental, and podiatry services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Persons needing long term nursing care and rehabilitation

AREA SERVED: Delaware, Pennsylvania, and New Jersey

OBTAINING SERVICE: Call for information

FEES: Yes

BRANDYWINE SENIOR CENTER

Claymont Community Center
3301 Green Street
Claymont, DE 19703
302-798-5562
Website: www.claymontcenter.org

PERSON IN CHARGE: Phyllis A. Hicks

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noon-time meals, arts and crafts, guest speakers, films, shopping and recreation trips, counseling, ceramics and pottery, billiards, transportation, physical fitness program, computer classes, recreation, socialization, information and referral.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Claymont and vicinity

OBTAINING SERVICE: Call or walk in. Reservations required for some activities.

FEES: Donation requested for meals

BRIDGEVILLE SENIOR CITIZENS, INC.

414 Market Street
Bridgeville, DE 19933
302-337-8771

PERSON IN CHARGE: Fran Smith, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides daily hot meal, transportation, educational programs, information and referral, social and recreation programs, and an outreach program.

HOURS OF OPERATION: 9:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over

AREA SERVED: Bridgeville and surrounding area

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

BRIDGEVILLE STATE SERVICE CENTER (DSSC, DHSS)

400 Mill Street
Bridgeville, DE 19933
302-337-8261, 302-856-5350

PERSON IN CHARGE: Regina Headley-Marvel, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides neighborhood, residential and general services. Houses the following services: **Division of Vocational Rehabilitation**; **Division of Social Services**; and **Division of State Service Centers** - Community Resource and Assistance Services and Emergency Assistance Program, Kinship Care, Teen Vouchers, and Diabetes Fund.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Bridgeville

OBTAINING SERVICE: Referral, walk in

FEES: Vary by service

BROADMEADOW HEALTHCARE

500 South Broad Street
Middletown, DE 19709
302-449-3400
Website: www.broadmeadowhealthcare.com

PERSON IN CHARGE: Mary Colleen Rodgers, NHA, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Short and long term rehabilitation and skilled nursing services for the elder population in Delaware.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Preadmission screening for level of care

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Medicare and Medicaid approved

BUSH EARLY EDUCATION CENTER

101 Whitby Drive
Sharpley
Wilmington, DE 19803
302-479-1617
Website: www.k12.de.us/bush

PERSON IN CHARGE: Kristina J. Viar, Principal

STATUS: Public

SERVICE DESCRIPTION: Great Beginnings Program: Provides early childhood education, speech/language, occupational, and physical therapies to 3 and 4 year old children with developmental delays; enrolls children from the community, ages 3 and 4, to participate in preschool program with special needs peers; program staff services developmentally delayed students in their private community preschool placements; staffed by degreed certified teachers and therapists, including physical education and music, as well as a psychologist and social worker.

HOURS OF OPERATION: 8:30 a.m.-3:35 p.m., Mon.-Fri.

ELIGIBILITY: 3 and 4 year olds with or without developmental delays

AREA SERVED: Brandywine School District residents and/or children attending child care in the Brandywine School District

OBTAINING SERVICE: Referrals by Child Development Watch, Childfind, pediatrician, parents, and preschools

FEES: Free for developmentally delayed students; minimal charge for others

C & D SENIOR CENTER

100 Liberty Terrace
Newark, DE 19702
302-323-2630
Fax: 302-323-4937

PERSON IN CHARGE: Susan Shertok, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noon-time meal, arts and crafts, guest speakers, films, shopping and recreation trips, counseling, ceramics, games, transportation, and physical fitness program.

HOURS OF OPERATION: 8:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Red Lion, Newark, Bear, and Delaware City

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals and craft projects. Bus fee required for daily pick-up and long distance trips.

CADIA RIVERSIDE, LLC

700 Lea Boulevard
Wilmington, DE 19802
302-765-4400

PERSON IN CHARGE: Kathleen H. Duca, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: **Long Term and Transitional Care**: 108-bed nursing facility providing intermediate, skilled, and super-skilled care; wide variety of rehabilitation services. **Medical Arts Complex**: medical office building offers physician specialists - general surgeon, physiatrist, pulmonologist; health care services, Family Practice, Wound Care Center, Adult Day Care, and Diabetes Center.

HOURS OF OPERATION: 24 hours (Transitional Care only)

ELIGIBILITY: Those in need of medical care

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Yes

CALVARY BAPTIST CHURCH CLOTHES CLOSET

215 E. Delaware Avenue
Newark, DE 19711
302-368-4904

PERSON IN CHARGE: Rev. Bruce G. Martin, Pastor; Rebecca Boothe, Secretary

STATUS: Not for profit

SERVICE DESCRIPTION: Open to everyone on Saturday mornings.

HOURS OF OPERATION: Sat., 9:00 a.m.-12:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide.

OBTAINING SERVICE: Walk in

FEES: None

CAMELOT (DIAMOND STATE YOUTH, INC.)

1413 Lore Avenue
Wilmington, DE 19809
302-762-6360
Website: www.Camelot1413@AOL.com

PERSON IN CHARGE: Jonathan Fiske, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential homes for male, dependent, neglected and adjudicated youth. Camelot A Home for Boys (under the corporate name of Diamond State Youth, Inc.) has a holistic approach to reaching today's teenage boys at risk. Services include job development, placement, referral, recreation, athletics, tutoring, cultural activities and speakers, motivational and building self-esteem activities, counseling (family, individual, parent-child, and groups), independent living classes, and behavior modification programs.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Males, ages 8-18

AREA SERVED: Statewide

OBTAINING SERVICE: Court, juvenile correction, and agency referrals

FEES: None

CAMP REHOBOTH

37 Baltimore Avenue
Rehoboth Beach, DE 19971
302-227-5620
Website: www.CAMPRehoboth.com
Email: info@Camprehoboth.com

PERSON IN CHARGE: Steve Elkins, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Services for the gay, lesbian, bisexual, and transgender community, including support groups for men and women; HIV prevention services, HIV testing and counseling, sexual health counseling, and condom distribution; education and outreach to the at-large community including sensitivity training seminars and printed materials to promote positive images of gay and lesbian persons and others; networking and information resources by publishing a newsletter and functioning as an alternative tourist board; health programming for gays and lesbians.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available. Saturday and Sunday hours May-August.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: None

CANCER CARE CONNECTION, INC.

Delaware Technology Park
1 Innovation Way, Suite 300
Newark, DE 19711
Offices: 302-266-9686; 302-266-8050; toll free, 866-266-7008
Website: www.cancercareconnection.org
Email: info@can-connect.org

PERSON IN CHARGE: Janet F. Teixeira and Valerie Mullen Pletcher, Co-Executive Directors

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, referrals, coaching, and compassionate listening to people affected by cancer through free phone service. Information and referrals range from everyday local solutions to selected global cancer information sources. Master's level oncology social workers help callers assess their individual needs, identify relevant questions, and provide coaching and resources to find answers. Experienced oncology nurses on call for additional assistance.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: People affected by cancer

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CANCER CENTER OF THE CHRISTIANA CARE HEALTH SYSTEM

Helen F. Graham Cancer Center
4701 Ogletown-Stanton Road, Suite 1213
Newark, DE 19713
302-623-4500
Attention: Cecilia Touchstone
Website: www.christianacare.org
Email: ctouchstone@christianacare.org

PERSON IN CHARGE: Medical Director

STATUS: Not for profit

SERVICE DESCRIPTION: Develops and operates a community based multidisciplinary cancer program for the improved prevention, detection, diagnosis, treatment, rehabilitation, and continuing care of cancer patients. Offers professional educational opportunities, consultation, and joint program planning to agencies attempting to develop programs to benefit cancer patients and families. Provides information concerning the Cancer Program. Through statewide referrals, offers adjuvant and advanced treatment for cancer patients with a wide variety of malignant diseases utilizing nationally accepted protocols involving treatment, rehabilitation, prevention, and follow-up. Provides weekly in-service education programs for health professionals. Education programs are also available for patients and their families. See the following list of **acute care hospitals** where cancer patients might be treated as inpatients or outpatients.

LOCATIONS:
Acute Care Hospitals:

- Beebe Hospital, 424 Savannah Rd., P.O. Box 226, Lewes 19958 (302-645-3300)
- Kent General Hospital, 640 S. State St., Dover 19901 (302-734-4701)
- Milford Hospital, P.O. Box 199, Milford 19963 (302-422-3311)
- Nanticoke Hospital, 801 Middleford Rd., Seaford 19973 (302-629-6611)
- Peninsula General Hospital, W. Locust St., Salisbury, MD (301-546-6400)
- Salem County Memorial Hospital, Woodstown Rd., Salem, NJ 08079 (609-935-1000)
- St. Francis Hospital, 700 N. Clayton St., Wilmington 19805 (302-421-4100)

- Union Hospital, Singerly Ave., Elkton, MD 21921 (301-398-4000)
- Veterans Administration Hospital, 1601 Kirkwood Hwy., Wilmington 19805 (302-994-2511)

Christiana Care Health System:
- Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4680)
- Christiana Hospital, 4755 Ogletown-Stanton Rd., Wilmington 19718 (302-428-4680)

HOURS OF OPERATION: 8:30 a.m.-5 p.m., Mon.-Fri.

ELIGIBILITY: Cancer patients and families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CANINE PARTNERS FOR LIFE

230 Whitehorse Road
Cochranville, PA 19330
610-869-4902
Website: www.k94life.org
Email: info@k94life.org

PERSON IN CHARGE: Darlene Sullivan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Trains service dogs to assist people with physical disabilities. Service dogs can retrieve dropped objects, tug clothing off, open/close doors, operate light switches/door buttons/elevator buttons, pay cashiers, alert of upcoming seizures, and provide balance for someone who has difficulty walking. Also provides home companion dogs to all ages and all types of disabilities to provide therapeutic companionship in the home environment.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves all ages, placing service and home companion dogs to assist people with disabilities.

AREA SERVED: Statewide and nationwide

OBTAINING SERVICE: Application and interview

FEES: Donation of $1,000.00 – $3,000.00, depending on income; $600.00 for Home Companion Dog.

CAPE HENLOPEN FOOD BASKET, INC.

34688 Jiffy Way
(Adjacent to New Life Thrift Shop)
Lewes, DE 19958
302-644-7727

Mailing Address:
P.O. Box 567
Nassau, DE 19969

PERSON IN CHARGE: Wave Starnes, President

STATUS: 501C3 not for profit

SERVICE DESCRIPTION: Provides emergency food.

HOURS OF OPERATION: 10:00 a.m.-2:00 p.m., Mon., Wed., and Fri.

ELIGIBILITY: Accept walk-ins in need and serve clients three times during emergency; then refer clients to Social Services; ongoing service based on assessment from Social Services.

AREA SERVED: Cape Henlopen School District

OBTAINING SERVICE: Must have identification.

FEES: None

CAPE HENLOPEN SENIOR CENTER, INC.

11 Christian Street
Rehoboth, DE 19971
302-227-2055
Fax: 302-226-0961
Website: www.capehenlopenseniorcenter.org

PERSON IN CHARGE: Juanita J. Morch, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides social activities, outreach services and educational programs, and is a satellite for the Nemours Clinic (dental co-pay; eye care co-pay for eyeglasses; hearing tests co-pay for hearing test; co-pay for hearing aid. Provides free transportation to the Lewes, Dewey, and Rehoboth area including grocery shopping, banks, and post office.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over, retired, handicapped, or disabled

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Annual donation requested: $20.00

CAPITOL HEALTHCARE SERVICES, LLC

1225 Walker Road
Dover, DE 19904
302-734-1199

PERSON IN CHARGE: Mike Salitsky, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Long term in-patient skilled nursing.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, Medicaid approved, and free of communicable disease

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CASA SAN FRANCISCO
Crisis Center for Sussex County Low-Income

127 Broad Street
P.O. Box 38
Milton, DE 19968
302-684-8694, 302-684-8708

PERSON IN CHARGE: Leah Sullivan, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides nutrition services including Food Coop Club and emergency food; free blood pressure screening; referral services to available resources including health care and fuel assistance; 10 bed emergency housing shelter (screening by Casa staff, 8:30 a.m. - 4:30 p.m.); Emergency assistance for rents, utilities, and mortgages.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.; **Shelter**: 24 hours a day, 7 days a week

ELIGIBILITY: Low-income

AREA SERVED: Sussex County

OBTAINING SERVICE: Agency referral, call for appointment

FEES: None. Clients may be required to pay a portion of a utility or rent bill before assistance can be provided.

CATHEDRAL OF ST. PETER'S SETON CENTER

Seton Center
501 West Street
Wilmington, DE 19801
302-654-2275

PERSON IN CHARGE: Sister Mary George Barlow, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Networks** with other agencies in order to aid those in need. **Food Referrals**: Food provided to clients from local pantries.; **Emergency Assistance**: Monetary assistance to prevent eviction or electric shut-off, also help to establish a payment plan.

HOURS OF OPERATION: 9:00 a.m.-11:30 a.m., Mon.-Thurs.; Appointments for monetary assistance.

ELIGIBILITY: Open

AREA SERVED: Zip codes 19801, 19802, and 19805.

OBTAINING SERVICE: Walk in for food vouchers; call for appointment for monetary assistance to prevent eviction or electric shut-off when funds are available.

FEES: None

CATHOLIC CHARITIES THRIFT CENTER

1320 E. 23rd Street
Wilmington, DE 19802
302-764-2717

PERSON IN CHARGE: Diane Giovannozzi, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Sells reasonably priced used furniture, clothing, appliances, and household items. New mattresses also available. Used reconditioned box springs and mattresses also available.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-3:00 p.m.; Sat.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in

FEES: Yes, with exceptions for emergency needs

CATHOLIC CHARITIES, INC.

2601 W. 4th Street
P.O. Box 2610
Wilmington, DE 19805-0610
302-655-9624

1155 W. Walker Road
Dover, DE 19904
302-674-1600

406 S. Bedford Street
Suite 9
Georgetown, DE 19947
302-856-9578
Fax: 302-655-9753
Website: www.cdow.org/charities.html

1201 Pemberton Drive, Suite 1A
Salisbury, MD 21801
(410) 749-1121

PERSON IN CHARGE: Richelle A. Vible, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Services provided include behavioral health treatment, adoption, group care for children, maternity home services, crisis alleviation, food and shelter, support for persons living with HIV/AIDS, intervention programs for perpetrators of domestic violence, marriage preparation, day care support, assistance with immigration needs, a thrift store, social justice education, and support for community organizing.

OTHER LOCATIONS:

- Bayard House, 300 Bayard Ave., Wilmington 19805 (302-654-1184)
- Casa San Francisco, 127 Broad St., Milton, 19968 (302-684-8694)
- Family Resource Center, 2601 W. 4th Street, Wilmington, 19805 (302-762-9244)
- Seton Center, P.O. Box 401, Princess Anne, MD 21853 (410-651-9608)
- Seton Villa Residence, 800 Bellevue Rd., Wilmington 19809 (302-762-2982)
- Thrift Store, 1320 E. 23rd St., Wilmington 19802 (302-764-2717)
- 24 Hour Pregnancy Counseling Hotline (877-225-7870)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.–Fri. (hours vary by location and program)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment or information

FEES: Sliding scale. Fees vary by program.

CENTER FOR COMMUNITY RESEARCH AND SERVICE

Graham Hall, Room 297
University of Delaware
Newark, DE 19716
302-831-6780

PERSON IN CHARGE: Dr. Steven W. Peuquet

STATUS: Not for profit

SERVICE DESCRIPTION: Public service unit which provides training, technical assistance and applied research to nonprofit organizations and government agencies. With a staff skilled in the fields of planning, program evaluation, community economic development, and agency management and governance, seeks to assist agencies concerned with improving the quality of life for economically disadvantaged Delawareans.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Agencies, groups, and organizations dedicated to community improvement

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CENTRAL DELAWARE HABITAT FOR HUMANITY

P.O. Box 63
Dover, DE 19903
302-698-1939
Website: http://www.centraldelawarehfh.com
Email: info@centraldelawarehfh.com

PERSON IN CHARGE: Patrick Sconlon, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides affordable housing for people in need.

ELIGIBILITY: Eligibility based on need and income.

AREA SERVED: Kent County

OBTAINING SERVICE: Website, call for information

FEES: No fee for service; however, applicant does pay for cost of home.

CENTREVILLE SCHOOL

6201 Kennett Pike
Wilmington, DE 19807
302-571-0230
Website: www.centrevilleschool.org

PERSON IN CHARGE: Denise Orenstein, Head

STATUS: Not for profit

SERVICE DESCRIPTION: School for children with learning disabilities. Provides full educational program with integrated services of occupational and speech/language therapy; educational tutoring and therapy; and parent workshops for both in-house and outside referrals.

HOURS OF OPERATION: 8:00 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 4-14

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CHANDLER HEIGHTS

2 Chandler Heights
Eskridge Highway and Chandler Street
Seaford, DE 19973
302-629-6522

PERSON IN CHARGE: Danielle Green, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides housing for very low income families (Section 8 subsidized rental housing).

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 18 and over

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: None

CHEER, INC.

546 S. Bedford Street
Georgetown, DE 19947
Administrative Offices: 302-856-5187
Home Services: 302-854-9555, 302-854-9562
Nutrition Project: 302-856-5187
Fax: 302-856-5451
Website: www.cheerde.org

PERSON IN CHARGE: Arlene Littleton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: CHEER Home Services (302-854-9555, 302-854-9562): provides Home Health aide services. Services include personal care, housekeeping, laundry, meal preparation, companionship, respite, and running errands. **CHEER Nutrition** (302-856-5187): provides mid-day meals five days a week to the CHEER Centers listed below. Meals on Wheels program available to homebound individuals, and all meals are monitored by a registered dietitian. **CHEER Transportation** (302-856-4909 or 302-856-5641)**:** provides transportation to and from the CHEER Centers. Services include weekly shopping and recreational trips, and all buses equipped to transport wheel chairs. CHEER volunteer drivers transport mature adults to local doctors, hospitals, and medical centers. **Social Services:** Information, referral, and counseling services to assist mature adults to remain in own homes. Access these services through all CHEER locations. **CHEER Community Resources:** Provide variety of services to mature adults of Sussex County by utilizing volunteers of all ages. Opportunities include pet therapy, multi-generational clown troupe, grocery store on wheels "Store-to-Door Services", telephone reassurance program and friendly visits to homebound elderly, homebound meal delivery, and respite for caregivers of older adults and adults with physical disabilities. **CHEER Community Center:** Multi-purpose, state of the art designed for active seniors age 50 and over. Activities include fitness groups, CHEERful Notes Glee Club, quilting club, dances, concerts, and health screenings. The Fit "N" Fun Center offers professional equipment, a Multi-Purpose Banquet Room is available for public rental with dining for up to 420 (700 concert style), catering service available, and a performance stage. **CHEER Apartments** are staffed by on-site management and maintenance personnel. Offers affordable housing to income eligible seniors who are at least age 62 and able to live independently in an apartment community. Adjacent to the CHEER Community Center and managed by East Coast Property Management.

CHEER Center Locations

- CHEER Center at Georgetown, Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5187)
- CHEER Community Center at Georgetown, 20520 Sand Hill Rd., Georgetown 19947 (302-854-9500)
- CHEER Apartments, 1000 Clark Dr., Georgetown 19947 (302-856-6676)
- West Street Manor Apartments (CHEER), 700 Mason Ave., Harrington 19953 (302-398-9043)

- CHEER at Greenwood, 12713 Sussex Hwy., Greenwood 19950 (302-349-5237)
- CHEER at Lewes, Harbour Lights Center, 34211 Woods Edge Dr., Lewes 19958 (302-645-9239)
- CHEER at Long Neck, Pelican Cove Center, 26089 Long Neck Rd., Millsboro 19966 (302-945-3551)
- CHEER at Ocean View, Coastal Leisure Center, 30637 Cedar Neck Rd., Ocean View, 19970 (302-539-2671)
- CHEER at Roxana, Pyle Health and Social Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-3662)
- CHEER at Slaughter Neck, Community Action Agency Bldg., 22942 Slaughter Neck Rd., Lincoln 19960 (302-684-4819)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Vary by program

CHILD AND HOME STUDY ASSOCIATES

242 North James Street, Suite 202
Wilmington, DE 19804-3168
302-475-5433
Website: www.chsadoptions.org
Email: info@chsadoptions.org

PERSON IN CHARGE: Karen B. Burrill, LSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Prepares home study reports that meet Immigration and Naturalization Service regulations and Interstate Compact requirements. Works cooperatively with placing agencies and takes an active role in preparing client for adoption. Provides client with an educational presentation addressing many of the adoption related issues that may be met in raising child. Also addresses issues related to adoption of children from abroad who have spent a period of time in an institutionalized setting prior to joining a family.

OTHER LOCATIONS: 1029 N. Providence Rd., Media, PA 19063 (610-565-1544)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adults who wish to adopt.

AREA SERVED: Delaware, New Jersey, and Pennsylvania (Delaware Valley)

OBTAINING SERVICE: Walk in at Media office, call for information, referral, call for appointment, website, and email

FEES: Available upon request

CHILD DEVELOPMENT CENTER; OWENS CAMPUS, DELAWARE TECHNICAL & COMMUNITY COLLEGE

P.O. Box 610/Seashore Hwy.
Georgetown, DE 19947
302-855-5950
Email: laurieb@dtcc.edu; wbernste@dtcc.edu

PERSON IN CHARGE: Laurie Beauchamp, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves children of DTCC students, staff, and the community. Provides creative programming, assesses needs and develops individualized plans, coordinates with local school districts, and collaborates with on-campus technologies.

HOURS OF OPERATION: 7:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: 6 weeks to 12 years; ECAP Head Start: 4 years by August 31, income eligible.

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Walk in, call for information (302-855-5950)

FEES: Sliding scale

CHILD DEVELOPMENT WATCH (DPH, DHSS)

Northern Health Services
2055 Limestone Road
Wilmington, DE 19808
302-995-8617

Southern Health Services
18 N. Walnut Street
Milford, DE 19963
302-424-7300 or 1-800-752-9393

Central Intake for referrals: 302-995-8590

PERSON IN CHARGE: Barbara Akenhead, R.N.C., M.S.N., Northern Clinic Manager; Sara Myers, Southern Clinic Manager

STATUS: Public

SERVICE DESCRIPTION: Provides developmental assessment, case management and referrals to community resources for families with infants/toddlers who have developmental delays or disabilities. Services may include: Occupational, Physical, Speech therapies; Early Childhood Education, family training, counseling, social work, hearing/vision services, medical evaluation, psychology, and assistive technology. Medical clinics vary by site. They may include Neonatology, Neurology, Developmental and Genetic Clinics.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children (birth to age 3) with developmental delays or disabilities regardless of income.

AREA SERVED: Statewide

OBTAINING SERVICES: Northern Health Services: 995-8590; Southern Health Services: 302-424-7300

FEES: Commercial insurance and Medicaid may be applied to services. Part C (Child Development Watch) is payor of last resort. There is no charge for developmental assessment, case management or IFSP (Individual Family Service Plan) development.

CHILD MENTAL HEALTH SERVICES; DIVISION OF (DSCYF)

Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805
302-633-2600

PERSON IN CHARGE: Susan A. Cycyk, M.Ed. CRC, Director

STATUS: Public

SERVICE DESCRIPTION: Provides a variety of mental health and substance abuse treatment services to children and adolescents including: outpatient, day, and residential treatment; crisis intervention; and inpatient hospitalization. Services include the Intake and Assessment Service (available only after referring agency has exhausted its diagnostic resources). Cases are reviewed by treatment planning teams who must approve services at the more restrictive levels.

OTHER LOCATIONS:
- Statewide Adolescent Clinical Services: New Castle County (302-633-2571)
- Kent and Sussex Counties (1-800-722-7710)
- New Castle County Intake and Assessment Services (302-633-2579)
- Kent County Intake and Assessment Services (302-739-4194)
- Sussex County Intake and Assessment Services (302-422-1425)

Mobile Crisis Units: (24 hours a day, 7 days a week)
- Northern New Castle County (302-633-5128 or 1-800-722-7710)
- Southern New Castle County (1-800-969-HELP (4357))
- Kent/Sussex Counties (302-424-HELP (4357))

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (services may vary)

ELIGIBILITY: Mentally ill and emotionally disturbed, birth - age 18, and their families. Questions should be directed to division staff at 302-633-2573.

AREA SERVED: Statewide

OBTAINING SERVICES: Open

FEES: Sliding scale for outpatient services. Possible charge of up to 10% of disposable income for more restrictive levels of service.

CHILD SUPPORT ENFORCEMENT; DIVISION OF (DCSE, DHSS)

Churchman's Corporate Center
84A Christiana Road
New Castle, DE 19720
302-577-7171
Website: www.dhss.delaware.gov/dcse

PERSON IN CHARGE: Charles E. Hayward, Director

STATUS: Public

SERVICE DESCRIPTION: Provides help in obtaining or modifying child support orders; enforcement of child support orders; wage attachments; federal and state tax intercept programs; collection and disbursement of support payments; paternity testing and establishment; and absent parent location. Services are provided in cooperation with the State Department of Justice, the Family Court, and various other state and federal agencies. Services can also be provided in cases where one of the parents lives in another state by means of the Uniform Interstate Federal Support Act, which provides that states must cooperate with one another in the above named functions.

OTHER LOCATIONS:

- Carroll's Plaza, 1114 S. Dupont Highway, Suite 101, Dover 19901 (302-739-8299)
- 9 Academy St., Georgetown 19947 (302-856-5386)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon., Tues., Wed., Thurs., and Fri.; 8:00 a.m.-7:00 p.m., first Wed. of the month (only)

ELIGIBILITY: All persons seeking support for children

OBTAINING SERVICE: Referral by DSS for applicants or recipients of TANF. Others - call or write for an application.

FEES: None for TANF recipients. Others: $25 application fee for basic services; $25 yearly fee for non-public assistance clients when collections exceed $500.

CHILD, INC.

507 Philadelphia Pike
Wilmington, DE 19809-2177
302-762-8989
Kent County: 302-629-7222
Website: www.childinc.com

24-Hour Domestic Violence HOTLINE: 302-762-6110
Runaway and Homeless Youth HOTLINE: 302-762-6373

PERSON IN CHARGE: Timothy J. Brandau, Ph.D., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Youth and Family Services: Emergency shelter for children and youth protection and age-appropriate counseling referred by the Division of Family Services. **Runaway and Homeless Youth Program:** Temporary emergency shelter; individual, group, and family counseling; and related services. **Runaway Hotline:** 302-762-6373. **Anger Management for Youth:** Groups for adolescents 13-17 having difficulty managing their anger at home, school, and other social setting. **Specialized Foster Care for Youth:** Placement and monitoring of youth in homes of selected and trained professional foster parents. **Domestic Violence Victim Advocacy Program-Family Court** (302-255-0420): Provides advocacy services for victims of domestic violence in Family Court, including legal assistance in filing Protection From Abuse (PFA) Orders and ancillary legal services. **Domestic Violence Services:** 24-hour Domestic Violence Hotline (302-762-6110). **Martha's Carriage House:** 35-bed, 60-day shelter program for battered women and their children. **Sarah's House:** 18-bed, 60-day shelter program for battered women and their children. **Visitation Centers:** Supervised exchange for off-site visitation or monitored on-site visitation for children who have experienced domestic violence or sexual abuse. **Domestic Violence Treatment Program:** 24-hour crisis intervention counseling. **Men's Program:** Helps men who batter recognize the causes for their abusive behavior and learn ways to change old patterns. **Victim Therapy Program:** Individual and group therapy to help empower women to avoid the continuation of abuse. **Helping Children Heal: C**ounseling for children and families aimed at resolving the trauma of past abuse. **Project P.R.I.D.E. (Promoting Respect in Dating Experiences):** Services for young men and young women (ages 13 to 22) stop abuse in their dating relationships; individual and group counseling.

Family Support and Parent Education Services:
Children Come without Instructions: Community based parenting classes. **In-Home Parent Aide Services:** Sharing information and parenting skills. **Comprehensive Case Management Program**: Promotes self-sufficiency to low-income families. **Separation/Divorce Program:** Counseling and support groups for parents and children, includes ***Court required training for parents experiencing divorce*****. Family Friends Resource Center—Sparrow Run** (302-832-5451): Families learning and working together to build a better community.

Parent Education Classes and Workshops: Parenting classes are held at over 100 community based locations throughout the state to promote positive parenting skills; specialized classes address specific needs of parents - understanding adolescents, troubled teens, and stepfamilies; coping with separation, divorce, and the effects of domestic violence on children - workshops and training arranged with schools, churches, and at work-site locations. **Village Crier Project:** Trains free public speakers to promote family wellness through the prevention of substance abuse.

OTHER LOCATIONS:

- Community Services Building, 100 W. Tenth St., Suite 208, Wilmington 19801 (302-472-4710)
- 2089 S. Dupont Hwy., Dover 19901 (302-687-7516)
- Sparrow Run Community Center, 148 Flamingo Dr., Newark, 19702 (302-832-5451)
- Martha's Carriage House, Northern New Castle County
- Sarah's House, Southern New Castle County
- Governor Charles L. Terry, Jr., Emergency Home for Children and Youth, New Castle County

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Neglected, dependent, and abused children and their families; victims and perpetrators of domestic violence and their families; and the general public.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or visit website

FEES: Sliding scale. No one denied due to inability to pay.

CHILDREN AND FAMILIES FIRST

2005 Baynard Boulevard
Wilmington, DE 19802
302-658-5177
Fax: 658-5170
Website: www.cffde.org

PERSON IN CHARGE: Leslie Newman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Counseling/Therapy: Truancy Program and post-adoption counseling. **Home-based Services:** Intensive counseling and case management for families at risk of disruption because of abuse or neglect. **Family Foster Care:** Provided to children, including those with special needs, who cannot remain in their own home; Recruit and train foster parents; Visitation/support/ reunification services for birth family; Pre-adoption foster care for children whose parental rights have not been terminated.

Adoption: Adopting children from foster care in Delaware and in U.S. through AdoptUSKids; Recruitment, preparation, and selection; Post adoption Information, Search and Counseling Services; Post-adoption counseling. **Workplace Services:** Employee Assistance Programs; workplace workshops to help with stress management and family/workplace issues; Rise Up Program to help those moving from welfare to work to retain and improve their job in Kent and Sussex counties. **ARC (A Resource Center for Youth):** Education and counseling around human sexuality and responsible decision-making in schools and community locations; medical services for teens under age 19 including pregnancy determination, testing/ treatment for sexually transmitted diseases, and contraception; telephone hotline. **Parenting Education:** Workshops for Divorcing/Separating Parents and Children; The Strengthening Families Program. **Seaford House Residential Treatment Center:** State contract for adolescents with a mental health diagnosis. **Resource Mothers Program:** Paraprofessionals work with at risk pregnant women to help them access prenatal care and social services to decrease infant mortality and low birth weight babies; work with mothers and babies until child's second birthday; bilingual services available statewide. **Childcare and Eldercare Services:** Free services to help individuals identify service providers to meet needs for quality child care, respite care, and eldercare; TEACH Early Childhood Project; Grand Time-Off Program provides respite care; Delaware Stars for Early Success; relative caregiver training; child and adult care food program; Delaware child care capacity-building program.

FACILITY LOCATIONS:

- 2005 Baynard Blvd., Wilmington 19802 (302-658-5177)
- 2001 Baynard Blvd., Wilmington 19802 (302-658-5177)
- 91 Wolf Creek Blvd., Suite 1, Dover 19901 (302-674-8384)
- 1406 Forrest Ave., Suite 2, Dover 19904 (302-672-0510)
- 400 N. Market St. Extension, Seaford 19973 (302-629-6996) Residential Treatment Center
- 410 S. Bedford St., Georgetown 19947 (302-856-2388)
- 809 Washington St., Wilmington 19801 (302-658-5177)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Open some evenings and weekends.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call 1-800-734-2388

FEES: Vary by service. Sliding scale.

CHILDREN, YOUTH AND THEIR FAMILIES; DEPARTMENT OF SERVICES FOR (DSCYF)

Office of the Secretary
Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805
302-633-2500
Website: http://kids.delaware.gov

PERSON IN CHARGE: Henry Smith III, Secretary

STATUS: Public

SERVICE DESCRIPTION: See separate listings for:
Division of Child Mental Health Services (302-633-2600)
Division of Family Services (302-633-2657)
Division of Youth Rehabilitative Services (302-633-2620)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Abused, neglected, dependent, delinquent, mentally ill, or emotionally disturbed children, youth and/or their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in. Child Abuse, Neglect, Hotline: 1-800-292-9582. Mental Health Crisis: 302-633-5128; 1-800-722-7710; 800-969-4357 (lower New Castle County); 800-425-4357 (Kent and Sussex Counties).

FEES: Vary by program. None for most services.

CHILDREN'S ADVOCACY CENTER OF DELAWARE

The duPont Hospital for Children
1600 Rockland Road, P. O. Box 269
Wilmington, DE 19899
302-651-4566

611 South Dupont Highway
Suite 201
Dover, DE 19901
302-741-2123
Fax: 302-741-2007

410 South Bedford Street
Georgetown, DE 19947
302-854-0323
Fax: 302-854-0335
Website: cacofde.org

PERSON IN CHARGE: Randall E. Williams, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The mission of The Children's Advocacy Center (CAC) is to reduce the devastating long-term effects that child abuse has on children, their families, and society through coordinated, child-focused services, education, and advocacy.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by law enforcement agencies, Division of Family Services, Attorney General's Office, or private physician

FEES: None

CHILDREN'S BEACH HOUSE, INC.

100 West Tenth Street, Suite 411
Wilmington, DE 19801-1674
302-655-4288
Website: www.cbhinc.org

PERSON IN CHARGE: Richard T. Garrett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Youth Development Program for children ages 4 - 15 who are ambulatory orthopedic and/or communicationally handicapped. Services include recreation, cultural enrichment, mentoring, counseling/social skills development, and remediation for communication problems. **Summer Day Program** day camp for 4-6 year olds "at risk" for future academic and social issues.

FACILITY LOCATION: 1800 Bay Ave., Lewes 19958 (302-645-9184)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide, Delaware only

OBTAINING SERVICE: Referral by professional for summer resident and day programs.

FEES: Sliding scale. Modest per person fee.

CHILDREN'S CHOICE OF DELAWARE

25 South Old Baltimore Pike, Suite 101
Newark, DE 19702
302-731-9512, or 888-345-9512
Website: childrenschoice.org

PERSON IN CHARGE: Erin Bates, M.E.D., Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides foster care/adoption, specialized foster care/adoption, low risk treatment services, and interstate compact home monitoring.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; emergency 24-hour pager available to clients.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by Division of Family Services. Call for information about becoming a foster parent only.

FEES: None

CHILDREN'S CHOICE, INC.

707 Walker Road
Dover, DE 19904
302-678-0404

PERSON IN CHARGE: Cynthia Knapp, Regional Director

STATUS: Not for profit

SERVICE DESCRIPTION: Contracts with the **Division of Family Services** to provide specialized foster care, adoption, low risk treatment, and interstate compact. All referrals must come from **Division of Family Services**. Those interested in becoming foster or adoptive parents can call for information.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.–Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CHIMES DELAWARE

514 Interchange Boulevard
Newark, DE 19711
302-452-3400
Website: http://www.chimes.org

PERSON IN CHARGE: Pete Dakunchak, Chief Operating Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Vocational Program: Provides pre-vocational skill training to develop behaviors, skills, and work habits necessary for employment. Multiple employment options include employment in Chimes Industries, supported employment to include enclave, mobile work crew, individual and cluster job placements. Intensive job coaching, development, placement, follow-up, and volunteer assignments. **Residential Program:** 24-hour neighborhood homes and apartments provide group care for adults with developmental disabilities age 21 and over. Services to enhance social, emotional, and independent living skills. **Behavior/Health Services:** Provides full range of medical, habilitative, behavioral treatment, and health care services; offers counseling, and case management.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 16 and over with disabilities including the cognitively disabled, autism, dually diagnosed, Prader-Willie syndrome, and behaviorally challenged, Aspergers Syndrome, physical handicaps, deaf/blind, and MR.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by agency, self, professional, school, state of Delaware

FEES: Yes

CHRIST THE BRIDGE, INC.

1011 N. Clayton Street
Wilmington, DE 19805
302-655-4613

PERSON IN CHARGE: M. Ann Brandi Syfrit, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Women's issues, adult child, and alcoholism/drug abuse recovery in a long term transitional cooperative living community. Emphasis on career development/enhancement and personal growth through expressive arts, counseling (if needed), and/or recovery support groups. Information and referral to other agencies for some goods and/or services.

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Agency referral for housing.

FEES: Sliding scale

CHRISTIANA CARE HEALTH SYSTEM

Executive Offices
501 W. 14th Street
Wilmington, DE 19801
302-733-1000

Fax: 302-327-3310

Website: http://www.christianacare.org

PERSON IN CHARGE: Robert J. Laskowski, M.D., MBA, FACP, President and Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: The Christiana Care Health System is one of the region's largest health care providers, serving Delaware and neighboring areas in Maryland, Pennsylvania, and New Jersey. A not-for-profit teaching hospital, Christiana Care is recognized as a regional center for excellence in cardiology, cancer, and women's health services, as well as for its Level-I trauma care and Level-3 neonatal intensive care (both highest capability. Christiana Hospital is the only Level I trauma center between Philadelphia and Baltimore. Christiana Care includes two hospitals with 1,100 patient beds, a home health care service, preventive medicine, rehabilitation services, a network of primary care physicians and an extensive range of outpatient services. With more than 10,000 employees, Christiana Care is the largest private employer in Delaware and the 10th largest employer in the Philadelphia region. In 2007, Christiana Care had more than $1.5 billion in total patient revenue and provided the community with $35.7 million of free care and medicine. More information can be found at www.christianacare.org.

Hospitals:
- Wilmington Hospital, 501 W. 14 Street, Wilmington 19801
- Christiana Hospital, 4755 Ogletown-Stanton Road, Newark 19718

Other Locations:
- Eugene du Pont Preventive Medicine and Rehabilitation Institute, 3506 Kennett Pike, Wilmington 19807
- Helen F. Graham Cancer Center, 4701 Ogletown-Stanton Rd., Newark 19718
- Center for Heart & Vascular Health, 4755 Ogletown-Stanton Road, Newark 19718
- Roxana Cannon Arsht Surgicenter, 12th & Jefferson Streets, Wilmington 19801

Family Medicine Centers

- Adult Medicine Office, Wilmington Hospital Health Center, 501 West 14th Street, Wilmington 19801 (302-428-4411)
- Carney's Point Center, 341 Shell Road, Carney's Point, NJ 08069 (856-299-4600)
- Claymont Center, 2401 Philadelphia Pike, Claymont 19703 (302-798-1303)
- Family Medicine Center at New Castle Senior Center, 400 South Street, Suite 100, New Castle (302-325-2309)
- Family Medicine Center at Wilmington Senior Center, 1901 N. Market Street, Suite 200, Wilmington 19802 (302-421-2700)
- Family Medicine Center, Foulkstone Plaza, 1401 Foulk Road, Wilmington 19803 (302-477-3309/3301)
- Family Medicine Center at Wilmington, Wilmington Annex, 1400 N. Washington Street, Wilmington 19801 (302-477-3300)
- HealthCare Center at Christiana, 200 Hygeia Dr., Newark 19713 (302-623-0100)
- Hockessin Center, 726 Yorklyn Rd., Suite 100, Hockessin 19707 (302-234-5770)
- Internal Medicine Faculty Practice, Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4900)
- Lancaster Pike Center, 3301 Lancaster Pike, Wilmington 19805 (302-656-2069)
- Limestone Medicine and Pediatrics, 4512 Kirkwood Highway, Suite 300, Wilmington 19808 (302-623-7500)
- Middletown Family Medicine, 124 Sleepy Hollow Drive, Suite 103, Middletown 19709 (302-449-3030)
- New Castle Center, 239 Christiana Road, New Castle 19720 (302-322-0860)
- Rockwood Family Medicine, 2002 Foulk Road, Suite C & D, Wilmington 19810 (302-529-1975)
- Smyrna Family Practice, 100 South Main Street, Suite 207, Smyrna 19977 (302-659-4490)
- Springside Family Medicine, 300 Biddle Avenue, Connor Building, Suite 200, Newark 19702 (302-838-4750)
- Woodstown, 187 East Avenue, Woodstown, NJ 08098 (856-769-2800)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services

AREA SERVED: Statewide and surrounding region

OBTAINING SERVICE: Call for general information: 302-733-1000

FEES: Yes

CHRISTIANA CARE VISITING NURSE ASSOCIATION

New Castle Corporate Commons
One Read's Way, Suite 100
New Castle, DE 19720
302-327-5200; 1-888-862-0001

2116 S. DuPont Hwy., Suite 2
Camden, DE 19934
302-698-4300
Website: www.christianacare.org

PERSON IN CHARGE: Lynn C. Jones, President

STATUS: Not for profit

SERVICE DESCRIPTION: Offers a comprehensive array of home health care services including skilled and specialty nursing; physical, speech, and occupational therapy; medical social work; nutrition counseling; private duty nursing; home health aid/homemaker; respite care and companion services. In cooperation with the Division of Public Health, provides **Evergreen Centers for Alzheimer Day Treatment**. Also funded by the Division of Public Health are the **Wellness Centers at Poly Tech, Lake Forest, Glasgow, Christiana, Dover and Sussex Tech High Schools** which provide school-based adolescent health and counseling services.

LOCATIONS:

- Evergreen Center for Alzheimer Day Treatment, Emily P. Bissell Hospital, 3000 Newport Gap Pike, Wilmington 19808 (302-995-8448)
- Evergreen Center for Alzheimer Day Treatment, 611 S. Dupont Hwy., Milford 19963 (302-422-1575)

HOURS OF OPERATION: Main Office: 24 hours. Hours vary by location, Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes. Sliding scale for many services.

CHRISTIANA COUNSELING

5235 W. Woodmill Drive, #47 and #48
Wilmington, DE 19808
302-995-1680
Website: www.christianacounseling.com

PERSON IN CHARGE: R. Blaine Morris, President

STATUS: For profit

SERVICE DESCRIPTION: Multi-specialty mental health and addictions practice provides a spectrum of outpatient services to all ages through professional trainers, graduate-level counselors, licensed clinical social workers, psychologists, and psychiatrists. **Parenting classes:** both 6-hour and 8-hour classes and a more extensive 10-week class guided by professional trainers, specifically for parents of adolescents.

OTHER LOCATION: Appoquinimink State Service Center, 122 Silver Lake Road, Middletown (302-995-1680)

HOURS OF OPERATION: 9:00 a.m.-7:00 p.m., Mon.-Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent counties

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale, vary by service. Available for parenting classes. Most insurances accepted.

CHRISTINA CULTURAL ARTS CENTER

705 North Market Street
Wilmington, DE 19801
302-652-0101
Fax: 302-652-7480
Website: www.ccacde.org
Email: ccacde@aol.com

PERSON IN CHARGE: H. Raye Jones Avery, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides arts education and cultural programs for youth and adults which includes courses in the performing and visual arts, pre-school, after-school program, and art summer camp.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle County/Tri-State Area

OBTAINING SERVICE: Call for information, or walk in during business hours. Visit website: www.ccacde.org.

FEES: Vary by program, based on family size and income

CHRISTINA EARLY CHILDHOOD ASSISTANCE PROGRAM

200 Tyre Avenue
Newark, DE 19711
Website: www.christina.k12.de.us/ECAP/index.htm

PERSON IN CHARGE: Nancy A. Smith, Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: Comprehensive preschool program serving low income and developmentally delayed four-year-olds in the Christina School District.

HOURS OF OPERATION: 9:00 a.m.-1:00 p.m., Mon.-Fri.

ELIGIBILITY: Children who turn 4 years of age on or before August 31. Families must meet or fall below the current Federal Poverty Guidelines, or child must have an identified developmental delay or disability.

AREA SERVED: Christina School District

OBTAINING SERVICE: Call for information (302-454-2047, ext. 204)

FEES: None

CHRISTINA SCHOOL DISTRICT REACH PROGRAM

600 Lombard Street
Wilmington, DE 19801
302-552-2624
Website: www.christina.k12.de.us

PERSON IN CHARGE: Jacque Wisnauskas, Principal

STATUS: Public

SERVICE DESCRIPTION: Inclusion program that focuses on prevocational, vocational, functional academics, and life skills.

OTHER LOCATIONS: Call for other locations

HOURS OF OPERATION: 7:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: 2½ - 21; resident of Christina School District; moderate to severe developmental disability

AREA SERVED: Christina School District

OBTAINING SERVICE: Call for information

FEES: None

CHURCHMAN VILLAGE

4949 Ogletown-Stanton Road
Newark, DE 19713
302-998-6900

PERSON IN CHARGE: Susan Comegys, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Nursing facility, which provides skilled, intermediate, custodial, and respite care. Rehabilitative and medical services offered including physical, occupational, speech, and outpatient therapy. Offers social, recreational, and spiritual services. Retirement apartments are available for the independent living.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CITY FARE MEALS ON WHEELS

St. Anthony's Community Center
1703 W. 10th Street
Wilmington, DE 19805
302-421-3734

PERSON IN CHARGE: Erica Porter

STATUS: Not for profit

SERVICE DESCRIPTION: Provides LUNCH meals at strategically located group settings in the City of Wilmington for Delawareans over age 60, particularly those with low incomes. Meals on Wheels are also delivered to eligible senior citizens across New Castle County.

LOCATIONS:

- Peoples Settlement Association Senior Center, 408 E. 8th St., Wilmington 19801 (302-658-4133)
- Jimmy Jenkins Senior Center, 23rd and Bowers Sts., Wilmington 19802 (302-764-9022)
- South Wilmington Senior Adult Program, 451 Townsend St., Wilmington 19801 (302-655-7750)
- Salvation Army Senior Center, 102 W. 5th St., Wilmington 19801 (302-658-0789)
- St. Anthony's Senior Center, 1703 W. 10th St., Wilmington 19805 (302-421-3736)
- Claymore Senior Center, 504 S. Clayton St., Wilmington 19805 (302-428-3172)
- St. Patrick's Center, 107 E. 14th St., Wilmington 19801 (302-652-6219)
- West Center City Adult Center, 501 Madison St., Wilmington 19801(302-658-5332)
- Wilmington Senior Center, 1901 N. Market St., Wilmington 19801 (302-651-3400)
- Graham Senior Center, 1709 Gilpin Ave., Wilmington 19806 (302-655-0266)
- Parkview Apts., 1800 N. Broom St., Wilmington 19802
- Compton Towers, 325 E. Fifth St., Wilmington 19801
- Francis X. Norton Senior Center, 917 N. Madison St. Wilmington 19801

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Ages 60 and over

AREA SERVED: Wilmington; Meals on Wheels in New Castle County.

OBTAINING SERVICE: Call Centers for information

FEES: Donation requested for meals

CLAREMONT SCHOOL

1501 Marsh Road
Wilmington, DE 19803
302-478-4531

PERSON IN CHARGE: Stephani Richardson, Director

STATUS: For profit

SERVICE DESCRIPTION: Private school and licensed child care center with small class size and low student-teacher ratio. Offers creative arts and age appropriate academics including music and movement, language arts, field trips, computer education, gardening, and swimming during summer camp. Also offers before and after school care for grades 1 and 2 and summer camp for ages 6-8.

HOURS OF OPERATION: 7:00 a.m.-6:00 p.m., Mon.-Fri. (all year)

ELIGIBILITY: Ages 18 months-Kindergarten

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment

FEES: Monthly tuition

CLAYMONT COMMUNITY CENTER

3301 Green Street
Claymont, DE 19703
302-792-2757
Website: www.claymontcenter.org

PERSON IN CHARGE: Lorie Tudor, MSW, Interim Director

STATUS: Not for profit

SERVICE DESCRIPTION: Services include: Crisis alleviation and food closet; alcohol and drug counseling; individual, group, and family counseling; tutoring; health care for families and individuals with little or no health insurance; summer camp programs; after-school activities; day care; juvenile probation; senior services; volunteer opportunities; parenting workshops; job training; and opportunity for community involvement and a variety of enrichment activities.

Programs and Agencies include: Crisis Center, Learning Center, Claymont Family Health Services, Adult Mental Health, Boys and Girls Clubs of Delaware, Children and Families First, Claymont Public Library, Claymont State Service Center, Division of Youth Rehabilitative Services, Girls, Inc., Northeast Parish Thrift Shop, Adopt-A-Family, WIC, Alcoholics Anonymous, Brandywine Moms, Open Door, Brandywine Child Care, Community Mental Health, and Professional Staffing.

HOURS OF OPERATION: 8:30 a.m.-8:00 p.m., Mon.–Thurs.; 8:30 a.m.-7:00 p.m. Fri. Library services available 12:30-8:30 p.m., Mon., Tues., and Thurs.; 10:00 a.m.-5:00 p.m., Wed. and Sat.; 1:00 p.m.-9:00 p.m., Sun.

ELIGIBILITY: Varies by service

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service or program.

CLAYMONT STATE SERVICE CENTER (DSSC, DHSS)

3301 Green Street
Claymont, DE 19703
302-798-2870

PERSON IN CHARGE: Madonna Brooks, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of Social Services:** Financial Services, Medicaid, Purchase of Daycare Program, Food Stamps; **Division of State Service Centers:** Low Income Home Energy Assistance Program (LIHEAP), Emergency Assistance Services, Kinship Care, Teen Vouchers, Adopt-A-Family, Managed Care Program, Community Resource Assistance Services Program, Utility Assistance, Emergency Food and Shelter Program, Needy Family Fund, Crisis Alleviation, Medical Fund, Diabetes Fund, and Information and Referral.

HOURS OF OPERATION: 7:30 a.m.–5:00 p.m., Mon.–Fri. (hours vary by program)

ELIGIBILITY: Open

AREA SERVED: Claymont

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

CLAYMORE SENIOR CENTER, INC.

504 S. Clayton Street
Wilmington, DE 19805
302-428-3170
Fax: 302-254-4431
Email: theclaymoresc@msn.com

PERSON IN CHARGE: D. J. Mansure, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Fully equipped fitness center, computer instruction, art classes, recreational activities, dancing instruction, day and extended-day trips, educational seminars, onsite medical services (audiologist), and noon meal, Blue Cross and Blue Shield Service Site.

HOURS OF OPERATION: 7:30 a.m.-3:15 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle County and City of Wilmington

OBTAINING SERVICE: Call, walk in, and email

FEES: No membership fee. $15 per month for fitness center.

CLIMB TO EMPLOYMENT (DOL)

Department of Labor
Fox Valley
4425 N. Market Street
Wilmington, DE 19809-0969
302-761-8275
Email: carolanne.obrien@state.de.us

PERSON IN CHARGE: Carolanne O'Brien, Program Manager

STATUS: Public

SERVICE DESCRIPTION: Provides benefits counseling, benefits plans, and budget planning to persons with disabilities receiving public support benefits who are interested in employment. **Outreach**: Counselors conduct workshops and make presentations to provide information about benefits planning and the CLIMB program

OTHER LOCATIONS:

- 4425 N. Market St., P.O. Box 9969, Wilmington 19809-9969 (302-761-8275, ext. 8841); Belinda.Criddell@state.de.us
- Carroll's Plaza, Suite 105, 1114 S. Dupont Hwy., Dover 19901 (302-739-5478); Kimberly.Pierce@state.de.us
- Georgetown Professional Park, 600 N. Dupont Hwy., Suite 212, Georgetown 19947 (302-856-5730); Jesse.White@state.de.us

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m. Evening appointments available.

ELIGIBILITY: Physical or mental disability and receiving Social Security.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; Call for information; Referral by service provider; Call for appointment.

FEES: None

CLINICAL SERVICES PROGRAM

Catholic Charities, Inc.
Fourth Street & Greenhill Avenue
Wilmington, DE 19805
302-656-0651

PERSON IN CHARGE: Mark Coffey, ME.D, CADC, LCDP

STATUS: Not for profit

SERVICE DESCRIPTION: Provides outpatient, family oriented, 12 Step/Spirituality based assessment, individual, group and family therapy for adult alcoholics, drug addicted persons, their spouses, families, and children ages 7 through adult. Counseling services for adult children of alcoholics. Intensive training program for addictions counselors, interns, nurses, medical residents, and directed practice students from local colleges, universities and hospitals.

HOURS OF OPERATION: Office: 8:30 a.m.-9:00 p.m., Mon.–Thurs.; 8:30 a.m.–5:00 p.m., Fri.

ELIGIBILITY: Alcohol and addicted persons, ages 18 and above; spouses, children through adult and family members of addicted persons. Clients must voluntarily consent to treatment, however, criminal justice system referrals are accepted, if they so consent.

AREA SERVED: Greater Wilmington/New Castle County, Dover, and surrounding areas of Pennsylvania, New Jersey, and Maryland.

OBTAINING SERVICE: Walk-in, referral, call for information or appointment.

FEES: Based on sliding scale, income and family size. Many health insurance companies cover this service.

CLINICAL SOCIAL WORK SOCIETY OF DELAWARE (CSWSDE)

P. O. Box 7648
Wilmington, DE 19803
302-651-9424
Website: www.cswsdelaware.org
Email: csws@cswsdelaware.org

PERSON IN CHARGE: Gail Levinson, LCSW, President

STATUS: Not for profit

SERVICE DESCRIPTION: Telephone only referrals for behavioral/mental health outpatient psychotherapy and counseling services.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

COKESBURY VILLAGE

726 Loveville Road
Hockessin, DE 19707
302-234-4444
Website: www.pumh.org

PERSON IN CHARGE: Robyn Crandall, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A senior citizen retirement facility offering Independent Living, Assisted Living, Skilled Health Care, and Alzheimer Care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 60 and over

AREA SERVED: Nationwide

OBTAINING SERVICE: Call Marketing Manager (Marty Mannion)

FEES: Entry fee, plus monthly service fee. No direct admissions to Assisted Living or Skilled Nursing Health Center.

COMMUNITY DEVELOPMENT AND HOUSING; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

87 Reads Way
New Castle, DE 19720
302-395-5600
Website: www.nccde.org

PERSON IN CHARGE: Anne M. Farley, General Manager

STATUS: Public

SERVICE DESCRIPTION: Administers Section 8 Housing Program (federal funds provided for rent subsidies for low income families), and the Community Development Block Grant Program, including Operation Home Fix-Up (low interest and deferred loans for home repairs). Provides first-time homebuyers with down payment or settlement expenses through the DPS Program.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Income eligible grants and loans

COMMUNITY LEGAL AID SOCIETY, INC.

100 West Tenth Street, Suite 801
Wilmington, DE 19801
302-575-0660

840 Walker Road
Dover, DE 19904
302-674-8500
1-800-292-7980

20161 North Office Circle
Georgetown, DE 19947
302-856-0038
Website: www.declasi.org

PERSON IN CHARGE: Christopher W. White, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Civil legal services for low-income, elderly, disabled, and mentally ill Delawareans. Civil (non-criminal) cases handled include: family, housing, domestic abuse, public benefits (Social Security, TANF, Food Stamps, and Medicaid). In addition, the Elder Law Program (ELP) and the **Disabilities Law Program (DLP)** serve the special needs of older clients and clients with disabilities. Types of legal services include advice, individual representation, and community legal education.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income, elderly, disabled, and/or mentally ill

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

COMMUNITY RESOURCE DEVELOPMENT PROGRAM

Food and Resource Economics
213 Townsend Hall, University of Delaware
Newark, DE 19716
302-831-6773
Email: ilvento@udel.edu

PERSON IN CHARGE: Dr. Tom Ilvento, Extension Specialist

STATUS: Not for profit

SERVICE DESCRIPTION: Works with groups of people regarding community problems and issues such as industrial development, environmental matters, human resources, institutional resources, community facilities and services, land use issues, and community needs assessments.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

COMMUNITY RESOURCES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

87 Reads Way
New Castle Corporate Commons
New Castle, DE 19720
302-395-5600
Website: www.nccde.org

PERSON IN CHARGE: Anne M. Farley, General Manager

STATUS: Public

SERVICE DESCRIPTION: Provides recreation; sports; library services; senior services including nutrition programs; special events; and cultural activities for individuals, families, and communities. Operates nine library facilities and contracts with seven community libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, four community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park and Hockessin, and the Rockwood Center Mansion and Park which is available for rent to the public for conferences and special occasions. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Lunch is provided for seniors over 60 years of age at 14 sites throughout the county as well as medical transportation

through the WHEELS program. Special Events include the Platinum Picnic; Sleep Under the Stars; Holiday Open House; and specialty tours and teas at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities.

HOURS OF OPERATION: Varies by program, generally 7 days per week

ELIGIBILITY: Open to all except where noted above

AREA SERVED: New Castle County

OBTAINING SERVICE: Visit the website or call

FEES: Vary by program and services

COMMUNITY SERVICES; OFFICE OF (DSSC, DHSS)

Charles H. Debnam Building
Herman M. Holloway, Sr., Campus
1901 North Dupont Highway
New Castle, DE 19720
302-255-9875
Fax: 302-255-4463

PERSON IN CHARGE: Dennis J. Savage, Chief Administrator

STATUS: Public

SERVICE DESCRIPTION: Administering state agency for the following Federal programs targeted to low-income people in Delaware: Low-Income Home Energy Assistance Program (LIHEAP), Community Services Block Grant (CSBG), and Weatherization Assistance Program (WAP). Also administers State funds for the Governor's Council on Hispanic Affairs, emergency and transitional housing operations, food distribution, and taxpayer donations to the Emergency Housing Assistance Fund. Services are provided on a contractual basis with non-profit, community-based agencies and include: heating and cooling assistance, weatherization, furnace repair/ replacement, energy crisis intervention, emergency/transitional housing, food access, community leadership and resource development, case management for self-sufficiency, and other services that address the causes and conditions of poverty.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: 200% of current Federal Poverty Level (FPL) income guidelines for most services

AREA SERVED: Statewide

OBTAINING SERVICE: Referrals are made to community based non-profit agencies. Call for information and listings of contracted service providers.

FEES: None

COMPASSIONATE CARE HOSPICE

702-B Kirkwood Highway
Wilmington, DE 19805
1-800-219-0092
Website: www.compassionate_care.com

PERSON IN CHARGE: Thomas W. Taylor, Regional Program Director

STATUS: Proprietary with non-profit foundation

SERVICE DESCRIPTION: Hospice services including physician care, nursing care, social work services, spiritual counseling, volunteer support, nutritional counseling, bereavement support; oxygen, medical equipment and supplies, short-term respite care, short-term acute inpatient care, pain management and symptom control; provides supplemental care for residents of long-term care facilities.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Terminal illness/life limiting illness no restrictions on age, race, and income level

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by doctor, family, or facility

FEES: Covered by medicare/medicaid, HMO's, and most private insurances

CONNECTING GENERATIONS

100 W. 10th Street, Suite 1115
Wilmington, DE 19801
302-656-2122
Toll Free: 877-202-9050
Fax: 302-656-2123

Website: www.connecting-generations.org
Email: mainoffice@connecting-generations.org

PERSON IN CHARGE: Rich Kapolka, Executive Director
STATUS: Not for profit

SERVICE DESCRIPTION: Offers three programs that serve children and adults throughout Delaware: **Creative Mentoring** trains adult mentors who want to volunteer in a school or community mentoring program and partners with Delaware public schools and other organizations to create and support their mentoring programs; **Seasons of Respect** presents anti-bullying workshops in fifth grade classes in schools throughout Delaware; and **Creative Transitions** presents workshops focused on supporting adults going through life transitions like moving from work to retirement.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Some training classes and workshops on Saturdays and evenings.

ELIGIBILITY: Any adult who wishes to volunteer as a mentor or participate in a workshop. Any school that would like to offer the free Creative Mentoring or Seasons of Respect programs to their students.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or visit website for information and on-line application: www.connecting-generations.org.

FEES: Only for services to private organizations.

CONNECTIONS ALCOHOL AND OTHER DRUG OUTPATIENT TREATMENT

3304 & 3305 Drummond Plaza
Newark, DE 19711
302-454-7520
Fax: 302-454-7524

22 N. Broad St.
Middletown, DE 19709
302-449-1272
Fax: 302-449-1271

5609 N. DuPont Pkwy.
Smyrna, DE 19977
302-659-5060
Fax: 302-659-2820

4 Forrest St.
Dover, DE 19904
302-672-9360
Fax: 302-672-9114

Intake Coordinator: 1-866-477-5345
Website: www.connectionscsp.org
Email: info@connectionscsp.org

PERSON IN CHARGE: Chris Sturmfels, Director, AOD Services

STATUS: Not for profit

SERVICE DESCRIPTION: Licensed treatment for substance use disorders, including outpatient, intensive outpatient, and day treatment. Services include assessments; individual and group counseling; psychiatric and mental health treatment as needed, including medication services; family psycho-education; primary health care; and case management.

HOURS OF OPERATION: **Newark**: 8:00 a.m.-8:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri. **Middletown**: 8:00 a.m.-8:00 p.m., Mon.; 12:00 p.m.-8:00 p.m., Tues.; 8:00 a.m.-8:00 p.m. Wed., Thurs.; 8:00 a.m.-12:00 p.m. Fri. **Smyrna**: 11:00 a.m.-7:30 p.m., Mon., Tues.; 8:00 a.m.-5:00 p.m., Wed., Thurs., Fri. **Dover**: 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:30 p.m., Fri.

ELIGIBILITY: Adults with substance use disorders. Serve persons without insurance and accept Medicaid.

AREA SERVED: New Castle and Kent counties.

OBTAINING SERVICE: Call intake coordinator (866-477-5345).

FEES: Co-pays as assessed.

CONNECTIONS COMMUNITY SUPPORT PROGRAMS, INC.

500 West Tenth Street
Wilmington, DE 19801
1-866-477-5345
Fax: 984-3324
Website: www.connectionscsp.org
Email: info@connectionscsp.org

PERSON IN CHARGE: Catherine Devaney McKay, MC

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a comprehensive array of community based treatment, support, housing, and rehabilitation services for those recovering from and living with mental health and substance use conditions, homelessness, and HIV/AIDS. Services include community housing and homeless outreach, out-patient and residential treatment for substance abuse and mental health conditions, HIV case management, and primary medical care.

OTHER LOCATIONS: Outpatient Clinics and Homeless Outreach

- 917 Washington Street, Wilmington 19801
- 3304 Drummond Plaza, Newark 19711
- 5 Teal Circle, Newark 19702
- 22 N. Broad Street, Middletown 19709
- 222 N. DuPont Pkwy, Smyrna 19977
- 2-4 Forrest Avenue, Dover 19904
- 21305 Berlin Road, Georgetown 19947

HOURS OF OPERATION: Most services operate 24 hours/7 days per week. Call 1-866-477-5345 from 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons with mental health and substance use disorders, HIV/AIDS, and homelessness.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in. Call for information.

FEES: Sliding scale based on income and need.

CONNECTIONS HIV/AIDS CASE MANAGEMENT PROGRAM

500 West 10th Street
Wilmington, DE 19801
302-984-3380; 302-230-9100
Website: www.connectionscsp.org
Email: info@connectionscsp.org

PERSON IN CHARGE: Christopher Devaney

STATUS: Not for profit

SERVICE DESCRIPTION: Community based case management services for persons living with HIV/AIDS in New Castle County.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Delaware residents with HIV/AIDS.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call and ask about HIV Case Management Program.

FEES: None

CONNECTIONS HOUSING PROGRAMS FOR HOMELESS ADULTS

500 West Tenth Street
Wilmington, DE 19801
302-984-3380, ext. 102
Website: www.connectionscsp.org
Email: info@connectionscsp.org

PERSON IN CHARGE: Chris Gula

STATUS: Not for profit

SERVICE DESCRIPTION: Permanent housing for homeless adults with behavioral health disorders and/or HIV/AIDS.

OTHER LOCATIONS:

- Women Space Permanent Housing
- Delthine House Safe Haven
- Enterprise Permanent Housing
- East Access Permanent Housing
- Next Step Permanent Housing

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.,

ELIGIBILITY: Homeless adults with mental health and/or substance disorders. Some programs target homeless adults with HIV/AIDS.

AREA SERVED: Statewide

OBTAINING SERVICE: Call and ask for a referral packet. We accept agency referrals and self-referrals.

FEES: Rental charges based on income.

CONNECTIONS PATH HOMELESS OUTREACH PROGRAM

500 West Tenth Street
Wilmington, DE 19801
302-984-3380, ext. 100
Website: www.connectionscsp.org
Email: info@connectionscsp.org

PERSON IN CHARGE: Debbie Snyder

STATUS: Not for profit

SERVICE DESCRIPTION: Outreach, referral, and day drop in services for homeless adults in New Castle County.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.,

ELIGIBILITY: Homeless adults with mental health and/or substance use disorders.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call and ask for the PATH Outreach Worker.

FEES: None

CONSUMER CREDIT COUNSELING SERVICE

375 W. North Street
Dover, DE 19904
302-672-7772
Website: www.cccs-inc.org

2055 Limestone Road, Suite 212
Wilmington, DE 19808
1-800-642-2227

PERSON IN CHARGE: Carol Alt and Mary Rammel, Branch Managers

STATUS: Not for profit

SERVICE DESCRIPTION: Credit education, budget counseling, and debt management programs. Telephone counseling is also available. Housing and bankruptcy counseling.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon., Wed., Thurs., and Fri.; 11:30 a.m.–8:00 p.m., Tues.

ELIGIBILITY: Open

AREA SERVED: Most states, U.S.A.

OBTAINING SERVICE: Call 1-800-642-2227 for appointment

FEES: $30 monthly contribution for clients that enter a debt management program. Counseling sessions are free.

CONTACT LIFELINE, INC.

P.O. Box 9525
Wilmington, DE 19809
302-761-9800

P.O. Box 61
Milford, DE 19963
302-422-1154

Crisis Helpline/Rape Crisis Services

New Castle County: 302-761-9100
Kent and Sussex Counties: 1-800-262-9800
Voice and TTY DEAF CONTACT: 302-761-9700

Website: www.contactlifeline.org

PERSON IN CHARGE: Patricia P. Tedford, Executive Director; Patty Atkinson, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: CRISIS Helpline: provides immediate statewide toll-free 24-hour access to suicide prevention telephone counseling, crisis intervention, information and referral services to anyone in need. Provides public education on crisis intervention/suicide prevention. **DEAF Helpline:** Provides 24-hour telephone link-up, information and referral to 2500+ community resources, crisis intervention and telephone counseling to the hearing impaired. **Rape Crisis Services:** Provides comprehensive statewide services to victims of sexual assault. Services include: statewide toll-free 24-hour telephone counseling, accompaniment services at hospital emergency rooms, police, and courts; short-term individual counseling support for victims and families, support groups for victims, public education on sexual assault and rape prevention. **Reassurance Program:** Provides daily telephone reassurance and caring human interaction to the lonely and disenfranchised elderly/homebound population. **Sexual Assault Network of Delaware (SAND):** Voluntary network of law enforcement professionals, sexual assault nurse examiners, victim advocates, and volunteers charged with raising public awareness and ensuring the availability of sufficient services for victims of sexual assault.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CORNELL ABRAXAS COMMUNITY TREATMENT (AKA ABRAXAS)

Milford Business Park
1005 Mattlind Way
Milford, DE 19963
302-422-0600
Website: www.abraxasyfs.com

PERSON IN CHARGE: Valerie A. Waddell, Program Director

STATUS: Public

SERVICE DESCRIPTION: Intensive home-based services to address criminal behavior, substance abuse issues, educational difficulties, family problems, and poor decision making. Emphasis is on insuring the youth completes court-ordered conditions. Program duration is 3-6 months. Electronic monitoring and urinalysis drug testing is utilized. High level of accountability with a system of graduated sanctions and rewards. Prepares youth to exit the juvenile justice system and become a productive, law abiding member of society. Life skills curriculum focuses on issues of self-esteem, positive role modeling, and victim awareness.

OTHER LOCATION: Philadelphia Reintegration Program, 3121 W. Hunting Park Avenue, Philadelphia, PA 19132 (215-223-8437 – Office; 215-223-8906 – Fax)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon., 9:00 a.m.–8:00 p.m., Tues.-Fri.; community work/service, Sat. Staff on call for crisis management.

ELIGIBILITY: Male and female adjudicated youth ages 10-18 referred by Division of Youth Rehabilitative Services case manager for level 3 or 3A supervision in the community.

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Referral by Division of Youth Rehabilitative Services

FEES: None

CORNERSTONE SENIOR CENTER

3135 Summit Bridge Road (Rt. 896)
Glasgow/Bear, DE 19701
302-836-6463
Email: vlyons@aol.com

PERSON IN CHARGE: Victoria Lyons

STATUS: Not for profit

SERVICE DESCRIPTION: Provides noontime meals, arts and crafts, speakers, movies, book exchange, day trips, movies, oil painting, jewelry, ceramics, watercolors, exercise, and sharing groups.

HOURS OF OPERATION: 9:30 a.m.–8:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over or disabled

AREA SERVED: Bear, Glasgow, Kirkwood

OBTAINING SERVICE: Call or walk in

FEES: Membership: $5 single, $7 family; lunch $2.00; various charges for crafts

CORRECTION; DEPARTMENT OF (DOC)

Central Administration Office
245 McKee Road
Dover, DE 19904
302-739-5601
Website: www.state.de.us/correct

PERSON IN CHARGE: Carl C. Danberg, Commissioner

STATUS: Not for profit

SERVICE DESCRIPTION: Responsible for administering the state's adult correctional services. Provides five levels of supervision with the most restrictive being incarceration (level 5), and the least restrictive being unsupervised probation (level 1). Levels 4-1 are primarily community-based services that include work release, supervised custody, halfway house, house arrest, residential drug treatment, intensive supervision, probation/parole, and unsupervised probation.

LOCATIONS:

Administrative Offices:
- Delaware Correctional Industries (302-857-5491)
- Employee Development Center, 245 McKee Rd., Dover 19904 (302-739-5601)
- Human Resource Office, 245 McKee Rd., Dover 19904 (302-739-5601)

Adult Correction Institutional Services:

- James T. Vaughn Correctional Center, 1181 Paddock Rd., Smyrna 19977 (302-653-9261).
- Inmate visit scheduling (out-of-State): (302-653-4828).
- Toll free in Delaware: inmate names A-J: (1-800-282-8602)
- Toll free in Delaware: inmate names K-Z (1-800-722-0252).
- Howard R. Young Correctional Institution, 1301 E. 12th St., P.O. Box 9279, Wilmington 19801 (302-429-7700; Inmate visits: 302-575-0330)
- Sussex Correctional Institution, Route 113, Box 500, Georgetown 19947 (302-856-5280; Inmate visits: 302-856-5545)
- Sussex Boot Camp, Route 113 Box 500, Georgetown 19947 (302-856-5286; Inmate visits: 302-856-5287)
- Delores J. Baylor Women's Correctional Institution, 660 Baylor Rd., New Castle 19720 (302-577-3004; Inmate visits: 302-577-5837)

Adult Correction Community Services:

- Northern New Castle County Probation and Parole Office, 314 Cherry Lane, New Castle 19702 (302-577-3443)
- Plummer Community Correctional Center, 38 Todds Lane, Wilmington 19805 (302-577-3039)
- Georgetown State Service Center, 546 S. Bedford St. and Rt. 113, Georgetown 19947 (302-856-5243)
- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2016)
- Kent County Office of Probation and Parole, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Community Correctional Center, 23207 Dupont Blvd., Box 700, Georgetown 19947(302-856-5790)
- Morris Community Correctional Center, 300 Water St., Dover 19901 (302-739-4758)
- Central Violation of Probation Center, 875 Smyrna Landing Rd. Smyrna 19977 (302-659-6100)
- Sussex Violation of Probation Center, 23207 Dupont Blvd., P.O. Box 700, Georgetown 19947 (302-856-5790)
- New Castle Office of Probation and Parole, 26 Parkway Circle, New Castle 19720 (302-323-6050)
- Kent Probation and Parole Day Reporting Center, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Day Reporting Center, 317 N. Dupont Hwy., Georgetown 19947 (854-6904)
- Webb Community Correction Center, 200 Greenbank Rd., Wilmington 19808 (302-995-8614)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

AREA SERVED: Statewide

OBTAINING SERVICE: Court commitment, referral

FEES: None

COSMETIC & RECONSTRUCTIVE SUPPORT (CRS) PROGRAM; NATIONAL COALITION AGAINST DOMESTIC VIOLENCE (NCADV)

1120 Lincoln Street, #1603
Denver, CO 80203-2136
1-303-839-1852
Website: www.ncadv.org
Email: mainoffice@ncadv.org

PERSON IN CHARGE: Rita Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Works in partnership with three medical associations to assist survivors of domestic violence who cannot afford the cosmetic/reconstructive surgery and dentistry needed to repair injuries received from an intimate partner or spouse. **Face to Face: The National Domestic Violence Project** offers facial plastic and reconstructive surgery to repair injuries on the face, head, and neck. **Give Back A Smile (GBAS) Program** offers cosmetic dentistry to repair injuries to the front teeth or the "smile zone."

Skin Care Outreach Empowers Survivors (S.C.O.R.E.S.) Program offers dermatologic surgery to repair skin injuries like scars, burns, and tattoos on parts of the body other than face, head, or neck.

OTHER LOCATIONS:

- Face to Face: The National Domestic Violence Project (1-800-842-4546)
- Give Back A Smile (GBAS) Program (1-800-773-4227)
- Skin Care Outreach Empowers Survivors (S.C.O.R.E.S.) Program (1-800-892-6702)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Adult survivors of domestic violence.

AREA SERVED: Nation-wide

OBTAINING SERVICE: Individuals can call for information. Agencies can call to order a CRS packet with reproducible application and brochures.

FEES: None

COUNSELING SERVICES, INC.

18-C Trolley Square
Wilmington, DE 19806
302-894-1477
Website: http://RONWOLSKEE.COM

PERSON IN CHARGE: Ron Wolskee, L.C.S.W., Clinical Director

STATUS: For profit

SERVICE DESCRIPTION: Adults, adolescents, children. Individual counseling, EAP, sexual assault, anger management, and impulse control.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.–Fri.; 9:00 a.m.-12:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Sliding scale

COUNTRY REST HOME, INC.

12046 Sunset Lane
Greenwood, DE 19950
302-349-4114

PERSON IN CHARGE: Mark Yoder, Jr., Owner and Administrator

STATUS: For profit

SERVICE DESCRIPTION: Intermediate care facility with 56 bed capacity. Private pay only.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Delaware and Maryland

OBTAINING SERVICE: Call for information

FEES: $124-$136 per day

COURTLAND MANOR NURSING HOME

889 S. Little Creek Road
Dover, DE 19901
302-674-0566
Website: www.courtlandmanor.com

PERSON IN CHARGE: E. Ray Quillen, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Skilled and intermediate inpatient care. Medicare, Medicaid, and V.A. certified. Respite care (less than two weeks) available.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Free of "active" communicable disease; not in need of active psychiatric care or individualized treatment plan for mental retardation. Age 16 and over with care needs which can be met by facility.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

CREATIVE TRANSITIONS

Community Services Building
100 West Tenth Street, Suite 1007
Wilmington, DE 19801
302-656-2122
Website: www.connecting-generations.org
Email: mainoffice@connecting-generations.org

PERSON IN CHARGE: Tinesar Forrest, Director of Programs

STATUS: Not for profit

SERVICE DESCRIPTION: Provides workshops that offer support for individuals dealing with transition in their lives and the challenge of change. Workshops are offered to adults of all ages.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.; Summer hours: 8:00 a.m.-5:00 p.m., Mon.-Thurs.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

CRIMINAL JUSTICE COUNCIL

Carvel State Office Building
820 N. French Street, 10th Floor
Wilmington, DE 19801
302-577-5030
Website: http://www.state.de.us/cjc

PERSON IN CHARGE: Jim Kane, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Coordinates and plans for the criminal justice system; distributes and administers crime fighting funds; and provides technical assistance, information, training, and statistics to criminal justice agencies. Also conducts public education.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Interested agencies

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CROHN'S & COLITIS FOUNDATION OF AMERICA

367 East Street Road
Trevose, PA 19053
215-396-9100
Website: www.ccfa.org
Email: philadelphia@ccfa.org

PERSON IN CHARGE: Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and education services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

CROSSROADS OF DELAWARE

2303 Lancaster Avenue
Wilmington, DE 19805
302-652-1405
Email: mabarbieri28@comcast.net

PERSON IN CHARGE: Michael A. Barbieri

STATUS: For profit

SERVICE DESCRIPTION: Outpatient substance abuse treatment program. Provides adolescent full day program, intensive outpatient, outpatient, wrap services, and specialty groups. Provides intensive outpatient and outpatient for adults.

HOURS OF OPERATION: 9:00 a.m.-8:00 p.m., Mon.-Thurs.; 9;00 a.m.-6:00 p.m., Fri.

ELIGIBILITY: Over 12

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Sliding scale, vary by service

CYSTIC FIBROSIS FOUNDATION

2004 Sproul Road, Suite 208
Broomall, PA 19008
610-325-6001
Website: www.CFF.ORG/chapters/delawarevalley
Email: del-valley@CFF.ORG

PERSON IN CHARGE: Eileen Miley, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Supports and accredits care centers offering diagnosis services and comprehensive treatment for persons with CF and their families. Provides **grants** to scientists to conduct CF research. Funds its own Research Development Program network of **CF research centers** at universities and medical schools to discover new ways to find a cure. Supports and governs the many stages of drug development and clinical evaluation of CF therapies. Funds **clinical trials**. Offers matching grants to biotechnology companies for the development of new CF drug treatments.

HOURS OF OPERATION: 8:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; call for information, referral, or appointment; e-mail.

FEES: Fees to attend some events

DART FIRST STATE/DELAWARE TRANSIT CORPORATION (DTC)

119 Lower Beech Street
Suite 100
Wilmington, DE 19805
Administrative Offices: 302-576-6000
Information: 302-652-3278; New Castle County: 800-652-3278; Kent and Sussex counties: 800-553-3278
TTD: 800-252-1600
Website: www.DartFirstState.com

PERSON IN CHARGE: Stephen Kingsberry, Executive Director

STATUS: Subsidiary, Delaware Department of Transportation

SERVICE DESCRIPTION: Provides public bus and passenger rail transportation services throughout the state including paratransit services. Special programs available for persons with disabilities and senior citizens.

DART First State Paratransit: Specialized door-to-door transportation to eligible elderly and disabled individuals; accepts pre-purchased cards or cash; Fees: $2.00 for one-way trip in New Castle and Sussex Counties; $1.00 for one-way trip in Kent County; Medicaid approved; Hours—Mon.-Fri., 5:00 a.m.-11:00 p.m.; Sat., 5:00 a.m.-8:00 p.m.; and Sun., 8:00 a.m.-6:30 p.m. Reservations must be made 24 hours in advance via telephone numbers listed above.

DART First State Visually Impaired Service: Free service to legally blind passengers with photo identification card from Division of the Visually Impaired; parents/guardians of blind children must pay full fare unless over 65.

DART First State Reduced Fare Program: Reduced fare for disabled riders and senior citizens, 65 years or older; cards purchased at most downtown banks, any senior center, the Transportation Stores at Wilmington Amtrak Station, 718 N. Market St. Mall, and at the DART First State Office; parents or guardians of disabled children must pay full fare unless over 65; Fees: cash-$.45; reduced fare DART Card, $14.00; must show MediCare or DART Reduced Fare ID Card when boarding bus.

DART First State Senior Citizens Affordable Taxi (S.C.A.T.): Alternative transportation for senior citizens 60 or older and ambulatory disabled citizens; subsidizes 50% of fare for trips made with participating taxi-cab providers; certification required, call 1-800-652-3278 or TTY 1-800-252-1600 for application; Fees: $10 book of S.C.A.T. tickets can be purchased for $5.00.

DART First State Pedal and Park Bicycle Locker Program: Free access to bicycle lockers located at various Park & Ride lots throughout New Castle County (Rt. 896 & 4, Rt. 273 & 7, Rt. 100 & 52, Prices Corner, Newark, Fairplay at Churchman's Crossing, Wilmington, and Claymont train stations). Enables riders to ride to a lot, store bike, and catch bus or car pool. Agreement options include 1-month, 3-month, or 6-month term, and each term requires a $10.00 key deposit. Call 1-800-652-DART (3278) for an agreement.

DART First State Ride Share Delaware: Provides ride match list; responsibility of client to contact potential carpoolers; Newsletter sent to participants; Call toll-free 1-888-RIDE-MATch (1-888-743-3628) for information.

DART First State Travel Training Program: Free service to help familiarize, orient, and teach the general public, senior citizens, and disabled persons to use the fixed route transit system effectively; individual and group training provides assistance and instruction in route planning, schedule reading, bus orientation, and safety while eliminating anxiety or apprehension; Call 302-760-2858 for all counties. Hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

HOURS OF OPERATION: Administrative Hours: Mon.-Fri., 8:00 a.m.-4:30 p.m.; Information Center (telephone) Hours: Mon.-Fri., 6:00 a.m.-8:30 p.m., Sat., 8:00 a.m.-5:30 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for schedule and fare information or visit website at www.DartFirstState.com.

FEES: Yes

DEBORAH HOSPITAL, WILMINGTON CHAPTER

1201 N. Harrison St., #1221
Wilmington, DE 19806
302-635-9338
1-800-555-1990 (information)

PERSON IN CHARGE: Frances Bellak

STATUS: Public

SERVICE DESCRIPTION: Local volunteer assists applicant to enter Deborah Hospital in Browns Mills, New Jersey. The hospital provides inpatient short-term medical treatment for cardiac and pulmonary diseases.

HOURS OF OPERATION: 9:30 a.m.–9:00 p.m., Sun.–Sat.

ELIGIBILITY: Heart and/or lung disease patients

AREA SERVED: Delaware, Pennsylvania, New Jersey, Virginia, Florida

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE ADOLESCENT PROGRAM, INC.

2900 North Van Buren Street
Wilmington, DE 19802
302-764-9740

185 South Street
Camden, DE 19934
302-697-0356

26673 N. DuPont Highway
Seaford, DE 19973
302-629-7790

Website: www.dapi.org

PERSON IN CHARGE: Lucy O'Donnell, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Comprehensive service program for pregnant teenagers and adolescent parents which includes continuing education (grades 6-12); medical care coordination; social services (individual, group and family counseling); day care (one week to 4 years of age); counseling in child development; nutrition; and prevention programs in the schools.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m. Mon.-Fri. (school)

8:00 a.m.-4:00 p.m. Mon.-Fri. (day care)

ELIGIBILITY: Pregnant or parenting girls, ages 12-19, grades 6-12, State residents

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE ASSOCIATION FOR CHILDREN OF ALCOHOLICS

P.O. Box 2666
Wilmington, DE 19805-0666
Wilmington: 656-5554
1-877-302-ACOA (2262)
Website: www.DACOA.org

PERSON IN CHARGE: Barbara Ridge, LCSW, CADC, CAE, CFRE, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: State chapter of the National Association for Children of Alcoholics. Goals are to promote public awareness of the special problems and needs of members of alcoholic families; to provide training and information to professionals; and to advocate for appropriate prevention and treatment services for this population. The office has information on self help groups. Workshops are available for care providers.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Children of all ages from alcoholic or otherwise dysfunctional families

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

DELAWARE ASSOCIATION FOR THE BLIND

800 West Street
Wilmington, DE 19801
302-655-2111
Website: www.dabdel.org

PERSON IN CHARGE: Linda S. Lauria, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education and recreational programs; **Sunnybrook Day Camp** for blind children; **Landis Lodge Vacation Center for the Adult Blind**; swimming pool; audio book program recording ink-print material on cassette tapes for the blind; bingo; arts and crafts; music appreciation; trips to a variety of community events and attractions; annual Christmas Party; peer counseling and similar programs designed to further the well-being of the blind. Also available, a small fund to help with financial emergencies. Call for guidelines and assistance in obtaining transportation. Store selling aids and appliances.

OTHER LOCATION: Landis Lodge, 2915 Newport Gap Pike, Wilmington 19808 (302-994-9478)

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Legally blind or severely visually impaired

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional, agency, or self

FEES: None

DELAWARE BAPTIST ASSOCIATION

9 E. Loockerman Street
Treadway Towers, Suite 203
Dover, DE 19901
302-741-2488
Fax: 302-741-2489

PERSON IN CHARGE: James S. McBride, Director of Missions

STATUS: Not for profit

SERVICE DESCRIPTION: Provides health kits for migrant community (comb, toothbrush and paste). Literacy Training Available.

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE BREAST CANCER COALITION

New Castle County:
111 W. 11th Street, Suite 3
Wilmington, DE 19801
302-778-1102

Kent County:
165 Commerce Way, Suite 2
Enterprise Business Park
Dover, DE 19904
302-672-6435

Sussex County:
Red Mill Center
16529 Coastal Highway
Suite 116
Lewes, DE 19958
302-644-6844

Toll Free Number: 1-866-312-3222
Women's Mobile Health Screening Toll Free Number: 1-888-672-9647
Website: www.debreastcancer.org
Email: dbcc@debreastcancer.org

PERSON IN CHARGE: Victoria Cooke, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The Delaware Breast Cancer Coalition is the only statewide breast cancer organization in Delaware and has office locations in Wilmington, Dover and Lewes, serving all three counties. Utilizing a comprehensive strategy, DBCC addresses the spectrum of breast health issues through awareness, outreach, education, support, mentoring, screening and advocacy. Programs include the Annual Breast Cancer Update Conference, featuring the latest information on breast cancer and advocacy; Living and Giving Exhibit; MAAM: Mature African Americans for Mammography; *Mujeres pro Salud Promotoras* (Latina women); Taking Care of Ourselves (Lesbians and Women Who Partner with Women); Survivor Peer Mentor Support (supporting newly diagnosed and providing education about clinical trials) and Women's Mobile Health Screening Van.

HOURS OF OPERATION: Wilmington, 9:00 a.m.–5:00 p.m., Mon.–Fri.; Dover, 8:30 a.m.–6:00 p.m., Mon.–Fri. (may vary)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: None

DELAWARE BUSINESS/INDUSTRY/EDUCATION (BIE) ALLIANCE

New Castle County:
226 W. Park Place
Newark, DE 19711
302-368-4372

Kent and Sussex Counties:
George Massey Station
516 West Loockerman Street
Dover, DE 19904
302-739-4561

Website: www.bie.k12.de.us

PERSON IN CHARGE: Carol Blaeuer, Director

STATUS: Public

SERVICE DESCRIPTION: Coordinates a variety of career exploration services linking the community with schools.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Teachers, counselors, educators, or students

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE CENTER FOR JUSTICE INCORPORATED

100 West Tenth Street, Suite 905
Wilmington, DE 19801
302-658-7174
Website: www.dcjustice.org

PERSON IN CHARGE: Janet A. Leban, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Information and advocacy agency for issues in criminal justice with special emphasis on adult corrections, juvenile justice, victims of crime, and legislative monitoring; services to juvenile/adult offenders and victims of crime; recruits and trains volunteers for adults and juveniles incarcerated in Delaware institutions.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. (evening and weekend hours by appointment)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE CHAPTER, RENAISSANCE TRANSGENDER ASSOCIATION, INC.

P.O. Box 5656
Wilmington, DE 19808
376-1990 (voice mail)
Website: www.ren.org/rafil/delaware/rende.html
Email: del@ren.org

PERSON IN CHARGE: Diane Boykin, Chapter Leader

STATUS: Not for profit

SERVICE DESCRIPTION: Volunteer based support group open to all adults who seek education about the transgender community in a safe, secure, nonsexual environment: cross-dressers, transsexuals, transgenderists, their families and friends, and interested professionals. We also do outreach to the community at large.

HOURS OF OPERATION: 24-hour voice mail

ELIGIBILITY: Open to all adults

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; regular monthly meetings open to walk-ins.

FEES: None

DELAWARE COALITION FOR LITERACY, INC.

P.O. Box 716
Newark, DE 19711
366-8771
Literacy HELPLINE: 1-800-464-HELP (4357)
Website: www.decoalitionforliteracy.com

PERSON IN CHARGE: Syd Goldberg, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Literacy HELPLINE provides information on available literacy and adult education programs, family and workplace learning programs; referrals for literacy volunteers. Provides directories of adult literacy services; recruits students and volunteers; speakers bureau; technical assistance for businesses starting workplace learning programs.

HOURS OF OPERATION: HELPLINE Hours: 7:30 A.M.-6:00 P.M.; Office Hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

FEES: None

DELAWARE COMMISSION FOR WOMEN

Carvel State Building
820 N. French St., Suite 201
Wilmington, DE 19801
577-5287
Fax: 577-7113
Website: www.commissionforwomen.delaware.gov

PERSON IN CHARGE: Romona S. Fullman, Esq., Director

STATUS: Public

SERVICE DESCRIPTION: Organizes and convenes focused workshops, conferences, and public forums. Publishes informational materials and resources on topics important to women. Improves women's access to community, state, and national programs and services. Monitors legislation, serves as policy advisors, and advocates for the advancement of issues involving women. Facilitates collaboration among women's organizations, government, business, and community based agencies for the advancement of the interests of women and their families.

OTHER LOCATION: 24 N.W. Front Street, 3rd Floor, Milford 19963 (424-6257; Fax: 424-6259); Cannon Building, 861 Silver Lake Blvd., Suite 204, Dover 19904 (760-7034; Fax: 739-2368)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE COMMUNITY REINVESTMENT ACTION COUNCIL, INC.

601 North Church Street
Wilmington, DE 19801
654-5024; Toll free: 877-825-0750
Website: www.dcrac.org
Email: rashmi@dcrac.org

PERSON IN CHARGE: Rashmi Rangan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Information and referral to resources regarding consumer finance issues such as budget, credit, scams, etc. Assists with filing fair housing and fair lending complaints. Assists consumers who have issues with the IRS through low income tax clinic. Offers **Money Matters!** Seminars.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Evenings and weekends by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment.

FEES: None

DELAWARE COOPERATIVE EXTENSION, UNIVERSITY OF DELAWARE

New Castle County Extension Office
910 South Chapel Street
Newark, DE 19716-1303
302-831-8956

Kent County Extension Office
69 Transportation Circle
Dover, DE 19901
302-730-4000

Sussex County Extension Office
University of Delaware Health and Social Services
Elbert N. and Ann V. Carvel Research and Education Center
16483 County Seat Highway
Georgetown, DE 19947
302-856-2585

Website: http://ag.udel.edu/extension/index.php

PERSON IN CHARGE: Dr. Janice Seitz, Associate Dean, Extension and Outreach Director, UD Cooperative Extension

STATUS: Public

SERVICE DESCRIPTION: Provides research based information and education to citizens. Programs are an outreach of the University of Delaware and include agriculture, home horticulture, financial management and planning, leadership development, and community resource development. The **Consumer Science Education Program** provides educational programs related to the family and home, including financial management, food and nutrition, family well-being, child and youth development, and food safety. **Expanded Food and Nutrition Education Program** provides low-income families with assistance in planning, purchasing, and preparing meals to help them acquire skills to improve diets; targets families with young children. **4-H Youth Program** offers informal out-of-school educational enrichment programs for ages 5-19.

OTHER LOCATION: Delaware State University, Dover 19901 (302-736-4929): Family Living (302-739-5156); 4-H (302-739-5157)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. (hours by location)

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICES: Call for information

FEES: Depends on program

DELAWARE COUNCIL ON GAMBLING PROBLEMS, INC.

100 West Tenth Street
Suite 303
Wilmington, DE 19801-1677
302-655-3261

37201 Rehoboth Avenue
Ext. Unit 3
Rehoboth Beach, DE 19971
302-226-5041

1-888-850-8888 (24-hour Helpline)
Website: www.dcgp.org

PERSON IN CHARGE: Elizabeth B. Pertzoff, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides public information and education about compulsive gambling to schools, community groups, and individuals. Professional training available in identification, referral, and treatment of compulsive gamblers and their families. Bi-monthly newsletter and other literature available at no cost.

HOURS OF OPERATION: Wilmington Office: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Rehoboth Beach Office: Call for information

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

DELAWARE EARLY CHILDHOOD CENTER

Lake Forest South B Elementary School
Mispillion and West Streets
Harrington, DE 19952
302-398-8945
Fax: 302-398-8983
Website: www.k12-de.us/decc

PERSON IN CHARGE: Janet R. Cornwell, Director

STATUS: Public

SERVICE DESCRIPTION: Provides comprehensive, coordinated, and high quality services and support for young children and their families. **Early CHOICES:** Special education and related services for children with developmental delays or disabilities who are 3 and 4 years old. **Little Spartans Early Learning Center:** Preschool for 3-5 year-olds in Lake Forest community. **Early Childhood Assistance Program:** Comprehensive preschool program for 4 year old children and their families.

Parents as Teachers: Parenting education for parents of first born children who are newborn to 3 years of age. **Adult Education:** Academic support for adults in need of GED. **English Language Learners:** Family literacy and language learning for families and children, newborn to 8 years old, who do not speak English. **Part C Early Intervention:** Developmental services for children with developmental delays or disabilities ages birth to 3 and their families. **Training and Technical Assistance:** Staff development for personnel working with young children and their families. **Head Start/ECAP Outcomes Project:** Evaluation of annual progress toward child and family outcomes in statewide Head Start and ECAP programs. **New Directions Early Head Start-Kent County:** Home, community, and center-based services for pregnant women and families of children birth to three through contract with the University of Delaware to serve 28 infants, toddlers, and their families.

OTHER LOCATIONS:

- New Castle Corporate Commons, Suite 126, 2 Reads Way, New Castle 19720 (302-323-5370, Fax: 302-323-5371)
- 32 W. Loockerman St., Dover 19901 (302-739-4707, Fax: 302-739-3938)
- 132B East Market Street, Georgetown 19947 (302-856-5909, Fax: 302-856-5599)

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: None

DELAWARE ECUMENICAL COUNCIL ON CHILDREN AND FAMILIES, INC.

240 N. James Street, Ste. B1B
Wilmington, DE 19804
302-225-1040
Parent Helpline: 302-225-3011
Fax: 302-225-1041
Email: deccf@aol.com

PERSON IN CHARGE: Robert P. Hall, M.Div., FAPA, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Healthy Congregations—Health promotion and public health education on important health status and systems issues, including the distribution of informational resources, the implementation of educational workshops, and conferences for both laity and clergy. Issues covered include adult immunizations, asthma, breast cancer, cervical cancer, child safety, diabetes, family violence, heart

disease and stroke, infant and childhood immunizations, prostate cancer, and substance abuse. **Interfaith Volunteer Caregivers—**Volunteer assistance for individuals and families affected by chronic disease, disability, frailty, or victimization to keep many chronically ill, disabled, and elderly Delawareans independent. Services include befriending, homemaking assistance, medical transportation, referral agency, respite care, supportive listening, and telephone reassurance. **Parents Anonymous—** Weekly parent mutual support group meetings led by participants who are assisted by professional facilitators. There are corresponding group programs for children. Parents Anonymous® has been cited by agencies of the federal government as an effective family strengthening and child protection program. There are four guiding principles: parent leadership, mutual support, shared leadership, and personal growth. **Interfaith Health Advocates—**Lay health advisors in faith communities and related community-based organizations. They act as resource persons in their communities on issues of health, especially those pertaining to women's health. These volunteers function as community educators and advocates for healthier lifestyles. **Aging Parents®—**Seminars for adult children preparing to care for aging parents. The various workshops cover topics ranging from family dynamics to financial planning to coping with stress to medical issues. **Giving Care/Taking Care—**Family caregiver skills training seminars for adults who care for chronically ill or elderly relatives in their homes. The seminars are delivered at three levels: beginning, intermediate, and advanced, and cover basic home care competencies, including infection control, home safety, medication management, etc. **Healthy Marriage—**Community education and leadership development on the skills required to form and sustain healthy marriages and strong relationships. This includes professional training for clergy and others who work with couples to prepare for marriage. **Covering Congregations**—Helping individuals and families to identify, access and utilize appropriate health care financing, including publicly-funded health insurance and other programs. This initiative includes public education, professional training, and individual and family consultations. Of particular importance is access and education for the community Healthcare Access Program. **Other Program Services—**Advocacy for victims of family violence who disclose through faith communities. Community education and leadership development on accessibility and inclusiveness, family violence, food and nutrition, and health care.

OTHER LOCATION:

- PO Box 309, Smyrna, DE 19977 (302-653-8825)
- PO Box 41, Viola, DE 19979 (302-284-4825)
- PO Box 380, Lewes, DE 19958 (302-644-4033)
- PO Box 423, Frankford, DE 19945 (302-732-3371)
- PO Box 31, Bishopville, MD 21813 (410-352-5616

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; other hours by appointment

ELIGIBILITY: Varies by program; includes children and elderly at risk or with special needs and their families, parents, and family caregivers under stress.

AREA SERVED: Statewide, some activities on Lower Eastern Shore of Maryland

OBTAINING SERVICE: Call for information

FEES: None, but donations accepted

DELAWARE ELWYN, INC.

321 E. 11th Street
Wilmington, DE 19801
TTY and Voice: 302-658-8860
Website: www.elwyn.org

PERSON IN CHARGE: Carole L. Chapin, Director of Operations

STATUS: Not for profit

SERVICE DESCRIPTION: Services include **Adult Day Care** for elderly individuals whose families work and who cannot be left at home during the day without supervision. Medical supervision is also provided. **Sheltered Employment** for individuals with multiple disabilities offers employment and training in a sheltered setting. **Supported Employment** provides job placement, intensive job coaching, and long term follow-up services to individuals with mental retardation, deafness, closed head injuries, and other disabilities. New day programming options available for adults with acquired brain injuries.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 18 and over with disability or economic disadvantage for most programs. Senior program, persons 60 and older. Case by case consideration given to day care participants under age 60.

AREA SERVED: New Castle County

OBTAINING SERVICE: Referral by agency, medical social worker, physician, or self

FEES: Transportation fees vary by program. Some programs request but do not require contributions.

DELAWARE END OF LIFE COALITION; UNIVERSITY OF DELAWARE

25 North College Avenue
Room 205 McDowell Hall
Newark, DE 19716
302-831-4549
Website: www.deolc.org
Email: dsp-email@udel.edu

PERSON IN CHARGE: Madeline E. Lambrecht, Ed.D., R.N., FT, Director, Division of Special Programs

STATUS: Not for profit

SERVICE DESCRIPTION: Stimulates public and professional awareness, shares knowledge, and creates change so that every Delawarean is aware of issues and choices related to the end of life. Strengthens collaboration between the public and professional communities of Delaware regarding end-of-life issues. Serves as an umbrella organization to share resources and information, promote public and professional education, foster innovations in provision of care, address public policy, and increase cooperation among various groups that provide end-of-life services.

HOURS OF OPERATION: Administrative offices: 8:00 a.m-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Access resources on website.

FEES: None

DELAWARE FAMILY CENTER

3608 Lancaster Pike
Wilmington, DE 19805
302-995-9600
Website: www.DelawareFamilyCenter.com
Email: Wesley@delawarefamilycenter.com

PERSON IN CHARGE: Wesley Bowman/Diana Terrell, Ph.D., Directors

STATUS: For profit

SERVICE DESCRIPTION: Outpatient psychotherapy for individuals, couples, and families (child, adolescent, and adult).

HOURS OF OPERATION: 8:00 a.m.-7:00 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, referral, call for appointment

FEES: Vary by therapists. Insurance, medicare, Medicaid, or self-pay

DELAWARE FUTURES, INC.

Program Site:
1104 N. Adams St.
Wilmington, DE 19801
302-652-8609
Fax: 302-652-8613

Admission Office:
Community Service Building
100 W. 10th St., Suite 3
Wilmington, DE 19801
655-6935 (9 a.m.-5 p.m.)
Website: www.delawarefutures.org
Email: mdtolliver@delawarefutures.org

PERSON IN CHARGE: M. Denise Tolliver, Executive Director

STATUS: Not-for-profit

SERVICE DESCRIPTION: Provides academic, social, motivational support and cultural enrichment that empowers economically disadvantaged high school students to recognize and fulfill their unrealized potential and become matriculated college students.

HOURS OF OPERATION: Sept. through May: 9:00 a.m.-4:00 p.m., Mon., Wed., Friday; 12 p.m.-8:00 p.m., Tues., Thurs.; June through Aug.: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: High school youth, economically disadvantaged (per federal guidelines for free or reduced

AREA SERVED: New Castle County

OBTAINING SERVICE: Enrollment

FEES: None

DELAWARE GUIDANCE SERVICES FOR CHILDREN AND YOUTH, INC.

1213 Delaware Avenue
Wilmington, DE 19806
302-652-3948
Fax: 302-652-8297
Website: www.delawareguidance.org

PERSON IN CHARGE: Bruce Kelsey, LCSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Full service multidisciplinary mental health services including psychiatric, psychological and educational evaluations and assessment: individual, family, group therapy; and interagency consultations. Sexual abuse counseling for victims, perpetrators, and families. Developmental disabilities counseling. Intensive Outpatient Treatment Services; Mobile Crisis Services; Day Treatment Services.

OTHER LOCATIONS:

- Suites 1208, Drummond Plaza, Kirkwood Hwy., Newark (302-455-9333)
- 103 Mont Blanc Blvd., Dover (302-678-3020)
- 31168 Learning Lane, Lewes 19958 (302-645-5338)
- 900 Health Services Drive, Suite 303, Seaford 19973 (302-262-3505)

HOURS OF OPERATION: 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00p.m., Fri.

ELIGIBILITY: Children and youth with adjustment problems or emotional disorders. Day treatment: ages 6-12, residents of Kent and Sussex counties who have already received outpatient counseling.

AREA SERVED: Statewide; day treatment - Kent and Sussex Counties; Crisis Services - Kent and Sussex Counties

OBTAINING SERVICE: Call for appointment

FEES: Vary by service, sliding scale

DELAWARE HEALTH SOURCE – KENT COUNTY
A program of the Delaware Academy of Medicine

Dover Public Library
45 South State Street
Dover, DE 19901
302-736-7079
Fax: 302-736-5087
Website: http://dehealthsource.org
Email: Kent.health@lib.de.us

PERSON IN CHARGE: Patty Hartmannsgruber, Consumer Health Librarian

STATUS: Not for profit

SERVICE DESCRIPTION: Professionally trained librarian helps individuals find current, reliable information on any health topic; researches specific questions about health, diseases, wellness, pregnancy, nutrition, diabetes, sexual health, cancer, etc.; recommends library resources such as books, DVDs, and magazine articles; guides people in doing their own health-related research online or in Delaware library catalogs.

OTHER LOCATIONS:

- Delaware Health Source - Sussex County Program, Rehoboth Beach Public Library, 226 Rehoboth Ave., Rehoboth Beach 19971 (302-227-2854)
- Delaware Health Source - New Castle County, Bear Public Library, 101 Governor's Place, Bear 19701 (302-836-2725)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: All Kent County residents

AREA SERVED: Kent County

OBTAINING SERVICE: Call, e-mail, write a letter, or ask for the Librarian in person.

FEES: Most services free.

DELAWARE HEALTH SOURCE – SUSSEX COUNTY
A program of the Delaware Academy of Medicine

Rehoboth Beach Public Library
226 Rehoboth Avenue
Rehoboth Beach, DE 19971
302-227-2854
Fax: 302-227-0597
Website: http://dehealthsource.org
Email: sussex.health@lib.de.us

PERSON IN CHARGE: Linda Leonard, Consumer Health Librarian

STATUS: Not for profit

SERVICE DESCRIPTION: Professionally trained health librarian helps individuals find current, reliable information on any health topic; researches specific questions about health, diseases, wellness, nutrition, diabetes, cancer, pregnancy, etc.; recommends library resources such as books, DVDs, and magazine articles; provides guidance to individuals doing health-related research online or in the Delaware library catalog.

OTHER LOCATIONS:

- Delaware Health Source - Kent County, Dover Public Library, 45 State St., Dover 19901 (302-736-7079)
- Delaware Health Source - New Castle County, Bear Public Library, 101 Governor's Place, Bear 19701 (302-836-2725)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon., Wed., Thurs., Fri.; 1:00 p.m.-8:00 p.m., Tues.

ELIGIBILITY: All Sussex County residents

AREA SERVED: Sussex County

OBTAINING SERVICE: Call, e-mail, write a letter, or ask for the Librarian in person.

FEES: Most services free.

DELAWARE HELPLINE

900 North King Street, Suite 330
Wilmington, DE 19801
1-800-464-4357
Out of State: 1-800-273-9500
Website: http://www.delawarehelpline.org

PERSON IN CHARGE: Patricia Blevins, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Statewide telephone information and referral service providing Delawareans with information to over 2,100 health and human service programs and to all state government offices and personnel. Delaware Helpline, Inc., a United Way funded nonprofit agency; Delaware Health and Social Services; and the Department of Administrative Services sponsor this program to coordinate and improve state government information to assist people who are in a crisis or facing a problem in accessing needed community services. It also serves as the Literacy Hotline, the Foster Care information line, and the Cancer Helpline

HOURS OF OPERATION: 7:30 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE HIV CONSORTIUM

100 West Tenth Street, Suite 415
Wilmington, DE 19801
302-654-5471
Website: www.delawarehiv.org
Email: phoule@delawarehiv.org

PERSON IN CHARGE: Peter Houle

STATUS: Not for profit

SERVICE DESCRIPTION: Housing assistance, emergency client assistance, referrals.

HOURS OF OPERATION: 8:15 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-1:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE HOSPICE, INC.

Wilmington Office:
3515 Silverside Road
100 Clayton Building
Wilmington, DE 19810
302-478-5707; 800-838-9800

Dover Office:
911 S. DuPont Highway
Dover, DE 19901
302-678-4444/ 800-838-9800

Milford Office:
The Delaware Hospice Center
100 Patriots Way
Milford, DE 19963
302-856-7717/800-838-9800

Website: www.delawarehospice.org

PERSON IN CHARGE: Susan D. Lloyd, MSN, RN, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hospice care and comfort to those with life-limiting illnesses and their families throughout the state and adjacent counties in Pennsylvania. Tailors services to meet patients where they live (family residence, assisted living facility, nursing home, Delaware Hospice Center, or in a hospital). Develops a plan to address each concern. Responds to the medical, nursing, and emotional needs of patients and their entire family. Works closely with caregivers to ensure the highest quality of care. Nationally recognized “New Hope” program for children ages 6-17 and Adult Bereavement program. “Transitions” program for seriously ill needing support. Partners with community organizations to help identify resources required to meet needs.

HOURS OF OPERATION: Available 24 hours

ELIGIBILITY: Life-limiting illness, and family and patient decide to pursue comfort measures and focus on caring support.

AREA SERVED: Statewide

OBTAINING SERVICE: Call 800-838-9800

FEES: Families not billed. Costs are covered by Medicare, Medicaid, private insurance, or community contributions.

DELAWARE HOSPITAL FOR THE CHRONICALLY ILL (DPH, DHSS)

100 Sunnyside Road
Smyrna, DE 19977
302-223-1000

PERSON IN CHARGE: Jack Askin, Director

STATUS: Public

SERVICE DESCRIPTION: Nursing home care including Adult Day Care Unit and a secure care unit for patients who wander dangerously.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Nursing home, appropriate level of care, ages 18 and over; asset limit, $54,000.00; assessment by Department of Health and Social Services

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information regarding intake process

FEES: Yes

DELAWARE HOUSING COALITION

P. O. Box 1633
Dover, DE 19903-1633
302-678-2286
Fax: 302-678-8645
Website: www.housingforall.org
Email: dhc@housingforall.org

PERSON IN CHARGE: Ken Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Statewide membership organization works for safe, decent, and affordable housing. **Publications**: Delaware Housing Coalition (DHC) publishes bilingual versions of the *Summary of the Landlord Tenant Code* and *"Housing in a Hurry"*, a guide to finding temporary shelter or permanent housing in Delaware. It compiles and publishes *The Realities of Poverty in Delaware*. The Coalition disseminates a print quarterly, *The Housing Journal*. It produces the annual report on housing affordability, *Who can afford to Live in Delaware?* It released *Housing Needs of Extremely Low-Income Delaware Households (November 2007)* and *Investing to Meet Delaware's Affordable Housing Needs: An Economic Impact Analysis (November 2004).* These publications can be downloaded from the DHC website (www.housingforall.org), or can be ordered by phone or by contacting dhc@housingforall.org. **Policy and Advocacy:** DHC works to make affordable housing a state priority commensurate with the problem. It advocates an enhanced

Housing Development Fund, the use of shared equity, permanent affordability, and inclusionary housing models. **Grassroots and Professional Committees:** DHC convenes the Nonprofit Housing Agenda, a collaborative of nonprofits with the aim of advancing legislative initiatives for affordable housing; the Delaware Housing Policy Round Table, an affordable housing industry group concerned with housing policy and funding issues; and the Sussex Housing Group, a collaborative of agencies which focuses on fair and affordable housing issues in that county.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri., and by appointment

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call, email, and visit website (www.housingforall.org)

FEES: None

DELAWARE HUMANITIES FORUM

100 West Tenth Street, Suite 1009
Wilmington, DE 19801
302-657-0650
Toll Free: 1-800-752-2060
Website: www.dhf.org

PERSON IN CHARGE: Marilyn P. Whittington, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides grant money from the National Endowment for the Humanities and from the private sector to non-profit groups wishing to sponsor public programs which promote understanding and appreciation of the humanities and public policy. Relevant fields include history, literature, comparative religion, philosophy, and those aspects of the social sciences (psychology, sociology, political science, etc.) which employ historical or cultural approaches. Also conducts own programs, including speakers' bureau (to bring humanities scholars to civic organizations), Visiting Scholars' Program (to bring humanities scholars into schools), and book/film discussions and lecture series.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri., and as programs are delivered in the community.

ELIGIBILITY: Nonprofit organizations and ad hoc committees

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Fees for speakers' bureau

DELAWARE PACEM IN TERRIS (PARDONS PROJECT)

1304 N. Rodney St.
Wilmington, DE 19806
302-656-2721
Fax: 302-656-2730
Website: www.depaceminterris.org
Email: depaceminterris@gmail.com

PERSON IN CHARGE: Sally Milbury-Steen, Executive Director; Mary Starkweather-White, Director, Pardons Project

STATUS: Not for profit

SERVICE DESCRIPTION: Provides assistance to ex-offenders in obtaining pardons.

HOURS OF OPERATION: 8:00 a.m.-6:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment.

FEES: None

DELAWARE PAIN INITIATIVE

One Innovation Way, Suite 301
Newark, DE 19711
302-292-1616
Website: www.endpain.org

PERSON IN CHARGE: Margaretta Dorey, RN, BSN, Board of Directors

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information/education/advocacy to persons with pain, their caregivers, and healthcare professionals.

HOURS OF OPERATION: No set hours. Evening speakers available. Leave message for return call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE PARENTS ASSOCIATION, INC.

418 South Governors Avenue
Dover, DE 19904
678-9288
Delaware: 1-800-262-2080 New Castle/Sussex Counties
Fax: 302-678-2730
Website: www.delparents.org

PERSON IN CHARGE: Harold E. Stafford, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Empowers families by promoting parental involvement and supporting secondary caregivers. Services include: **Parent Support Network-** parent education classes and support groups, divorcing parents education (fee required); **Childcare Provider Program and Services-**food program, nutrition education training; **Creating Strong Families-**substance abuse prevention; **Healing our Nation Project-**understanding and eliminating racial conditioning; **Resource and Referral Services**.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.; Group meetings scheduled by appointment.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: N/A

DELAWARE PARTNERS OF SENIOR MEDICARE PATROL; DIVISION OF SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)

DHSS Herman Holloway Campus
1901 N. DuPont Highway
Main Bldg., 1st Floor Annex
New Castle, DE 19720
302-255-9390
Toll Free: 1-800-223-9074

Milford State Service Center
18 North Walnut Street
Milford, DE 19963
302-422-1386

Website: dsaapd.com – click on Volunteer Opportunities
Email: cynthia.allen@state.de.us; marilyn.castro@state.de.us

PERSON IN CHARGE: Cynthia M. Allen, Program Administrator; Marilyn C. Castro, Volunteer Services Coordinator

STATUS: Public

SERVICE DESCRIPTION: Promotes consumer awareness, prevents elder/disabled victimization, and works to implement community partnerships to prevent Medicare and Medicaid fraud, error, and abuse. Trains volunteer retired senior professionals to advertise the program, make presentations to educate the targeted population, provide one-on-one counseling, and to participate at health fairs, community days, and other activities throughout the State of Delaware.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Evening presentations available.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment.

FEES: None

DELAWARE PASTORAL COUNSELING SERVICE

2644 Capitol Trail, #260
Newark, DE 19711
302-368-0842

PERSON IN CHARGE: Alfonse L. Mercatante, Director

STATUS: For profit

SERVICE DESCRIPTION: Offers psychotherapy: individual counseling, family therapy, marriage and couple counseling, and career counseling.

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m., Mon.–Thurs.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Call for appointment

FEES: Yes. Some insurance accepted.

DELAWARE PRISON ARTS PROGRAM

Department of Correction
D.O.C. Central Admin. Bldg.
245 McKee Road
Dover, DE 19904-2232
302-739-5601, ext. 277 or 302-857-5277 (direct)
Fax: 302-739-7215
E-Mail: ckelley@state.de.us

PERSON IN CHARGE: Carmita Kelley, Correctional Arts Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: Incarcerated offenders create marketable artwork for self-support commissions and gifts.

OTHER LOCATIONS: Currently the program is offered at the Delaware Correctional Center in Smyrna.

HOURS OF OPERATION: Vary according to institution; Office hours: 8 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Inmates

AREA SERVED: Statewide

OBTAINING SERVICE: Participating offenders are subject to an internal scheduling and classification process

FEES: No fees to participants.

DELAWARE PROGRAM FOR DEAFBLIND CHILDREN

Delaware School for the Deaf
620 E. Chestnut Hill Road
Newark, DE 19713
302-454-2305
Email: campanom@christina.k12.de.us

PERSON IN CHARGE: Mark Campano, State Coordinator

STATUS: Public

SERVICE DESCRIPTION: Serves children and youth identified with deafblindness in collaboration with their local school district to address unique challenges including communication, orientation, mobility, and individualized education, as well as transition and inclusion in the family, school, and community. Birth mandated program, entitles identified children 0-21 years to services.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: 0-21 years; vision and hearing loss documentation.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE PSYCHIATRIC CENTER (DSAMH, DHSS)

1901 N. Dupont Highway
New Castle, DE 19720
302-255-2700
Website: www.dhss.delaware.gov/dhss/dpc.html

PERSON IN CHARGE: Husan Abdallah, M.A.S., Director

STATUS: Not for profit-state operated

SERVICE DESCRIPTION: Provides inpatient services with intensive psychiatric treatment for individuals who have mental disorders. Referral process: voluntary admission through individual's physician; involuntary admission through civil commitment procedure, with medical certification; 24 hour emergency commitment for persons who are a "danger to themselves or to others"; court commitment; Interstate Compact Transfer.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Adults civilly or criminally committed for psychiatric hospitalization.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or psychiatrist according to Delaware law.

FEES: Sliding scale

DELAWARE SAFE KIDS COALITION

Blue Hen Corporate Center
655 Bay Road, Suite 4H
Dover, DE 19901
302-744-5400
Website: http://www.dhss.delaware.gov/dhss/dph/ems/ems.html

PERSON IN CHARGE: Kim O'Malley, Chairperson, Board of Directors

STATUS: Not for profit

SERVICE DESCRIPTION: An affiliate of National SAFE KIDS Campaign. State coalition with DPH serving as the lead agency. Dedicated to reducing unintentional childhood injury in children from birth to 14. Raises awareness of current preventable injury issues in the state, educates individuals in vital injury prevention strategies, and motivates them to participate.

OTHER LOCATIONS: County chapters in New Castle, Kent, and Sussex counties.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons interested in prevention of unintentional injury in children from birth through 14.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Donations accepted. New members welcome at county chapter meetings.

DELAWARE SAFETY COUNCIL, INC.

3 Old Barley Mill Road
Wilmington, DE 19807
302-654-7786
1-800-342-2287
Website: www.delawaresafetycouncil.org

PERSON IN CHARGE: Harry L. Roosevelt, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A membership organization which provides defensive driving courses, flagger training, first aid and CPR courses, and OSHA compliance training throughout the state.

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: Vary by service

DELAWARE SENIOR OLYMPICS

1121 Forrest Avenue
Dover, DE 19904
888-881-6128; Kent County, 302-736-5698
Website: www.delawareseniorolympics.org
Email: info@delawareseniorolympics.org

PERSON IN CHARGE: Rich O'Shaughnessy, President

STATUS: Not for profit

SERVICE DESCRIPTION: Promotes wellness, fitness, and healthy lifestyles through annual competitive sports events and year-round fitness events for the Delaware senior population, ages 50 and older. Covers all areas of Delaware with a central office in Dover. Hosts annual sports and fitness events throughout the state.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon.–Fri.

ELIGIBILITY: Age 50+

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, email, website.

FEES: None for fitness programs; schedule for annual games

DELAWARE SKILLS CENTER

13th and Clifford Brown Walk
Wilmington, DE 19801
302-654-5392
Website: www.deskillscenter.org

PERSON IN CHARGE: Joseph M. Potochney

STATUS: Not for profit

SERVICE DESCRIPTION: Training center for Delaware residents over 18 with a valid driver's license and ability to pass math and reading tests at prescribed grade levels. Offers hands-on training and job placement in the following areas: HVAC, construction electric, welding, carpentry, certified nursing assistant, practical nursing, medical assistant, and computer repair. Courses vary in time and length. Registration involves interviewing and testing.

HOURS OF OPERATION: 7:30 a.m.-3:30 p.m., Mon.-Fri.; classes: 7:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Unemployed, underemployed

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information: 302-654-5392

FEES: Student required to pay some fees such as: license or certification testing, background check and drug screen.

DELAWARE STATE FIRE MARSHAL'S OFFICE

Fire Service Centers: Toll Free (Delaware Residents): 800-432-8500

22705 Park Avenue
Georgetown, DE 19947
302-856-5600
Fax: 302-856-4607

1537 Chestnut Grove Road
Dover, DE 19904
302-739-5665
Fax: 302-739-6756

2307 MacArthur Road
New Castle, DE 19720
Voice: 302-323-5375
Fax: 302-323-5366

Website: delaware.gov
Email: john.lattomus@state.de.us

PERSON IN CHARGE: John F. Lattomus, Jr., Juvenile Intervention Program Manager

STATUS: Public

SERVICE DESCRIPTION: Interview and assessment of children and their family because of child's involvement in fire related behavior.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. Other hours by appointment only.

ELIGIBILITY: Children 3-17 years old, fire related behavior only.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral by parent/guardian, Family Court, Child Mental Health, Division of Family Services, Fire Service

FEES: None

DELAWARE STATE HOUSING AUTHORITY

Central Office
18 The Green
Dover, DE 19901
302-739-4263

New Castle County Office
Carvel State Office Building
820 French Street
Wilmington, DE 19801
302-577-5001

Website: www.destatehousing.com

PERSON IN CHARGE: Saundra R. Johnson, Director

STATUS: Public

SERVICE DESCRIPTION: Administers the following programs: **Delaware Housing Partnership:** provides up to $10,000 in down payment and closing cost assistance to low- and moderate-income home buyers in Delaware; **Public Housing Home Ownership Program:** provides home ownership opportunities to low-income families who are residents in DSHA's Public Housing or Section 8 programs; families must have no serious lease violations, be employed with a minimum income of $15,000/year, and have acceptable credit; **Second Mortgage Assistance Loan Program:** provides up to $5,000 in down payment and closing cost assistance to low-income home buyers in Delaware; low-income borrowers cannot have owned their principal residence within the past year; **Single Family Mortgage Revenue Bond Program:** provides below-market fixed interest rate mortgages to home buyers in Delaware; buyers must not have owned their principal residence in the past three years; **Community Development Block Grant:** via annual allocations to communities in Kent and Sussex Counties, DSHA provides assistance for activities designed to improve housing conditions and public infrastructure in support of housing development serving low- and moderate-income persons; **Emergency Shelter Grants Program:** Provides annual allocations for maintenance and operating costs or improvements to emergency housing shelters in Kent and Sussex counties; **Housing Rehabilitation Loan Program:** provides housing rehabilitation loans to low- and moderate-income home owners and landlords renting to low-income tenants to moderately rehabilitate existing properties to comply with the State Housing Code or to make homes handicapped-accessible; **State Housing Code:** Establishes minimum property maintenance standards for existing residential structures and premises for the purpose of protecting the public safety, health, and welfare of Delawareans; code enforcement is the responsibility of the county or individual towns, except in some cases when DSHA is responsible; **HOME Investment Partnerships Program:** Provides loans and grants to developers and nonprofit agencies to assist in expanding the supply of affordable housing statewide. Provides referrals to affordable rental housing sites financed under this program; **Housing Development Fund:** provides financing for the development and rehabilitation of affordable housing, and the provision of affordable housing programs throughout the state; DSHA provides a list of affordable housing sites financed under this program; **Low Income Housing Tax Credit Program:** offers lower than market rate rents to make sites affordable to low- and moderate-income Delawareans; DSHA can provide a list of affordable housing sites which utilize this program.

Work Rental Housing Program: provides rental subsidies for five years to low-income Delawareans agreeing to take the necessary steps (education, employment, income) to become independent of government assistance; **Public Housing:** provides safe, decent, and affordable rental housing, as well as access to supportive services to very low-income Delawareans in Kent and Sussex Counties; sites include Burton Village, Clarks Corner, Hickory Tree, Laverty Lane, Liberty Court, McLane Gardens and Annex, Mifflin Meadows, and Peach Circle; **Section 8 New Construction:** provides rental subsidies to eligible low-income individuals and families renting at any of the program's 30 sites statewide; **Section 8 Voucher Program:** provides rental subsidies to very low-income individuals and families to rent existing, privately-owned dwelling units in Kent and Sussex Counties.

LOCATIONS:

- Burton Village (51 family units), 100 Burton Village Ave., Rehoboth 19971 (302-227-6881)
- Clark's Corner (70 family units), 52 Clarks Corner, Harrington 19952 (302-398-4110)
- Hickory Tree (55 family units), 1 Hickory Tree Lane, Selbyville 19975 (302-436-2591)
- Holly Square (24 elderly units), 400 N. Broad St., Middletown 19709 (302-653-5868)
- Huling Cove (24 elderly units), 1142 Savannah Rd., Apt. 306, Lewes 19958 (302-645-7630)
- Huling Cove Annex (41 elderly units), 1142 Savannah Rd., Apt. 306, Lewes 19958 (302-645-7630)
- Laverty Lane (50 family units), 1 Laverty Lane, Bridgeville 19933 (302-337-3266)
- Liberty Court (108 family and elderly units), 1289 W. Walker Rd., Dover 19904 (302-739-3659)
- McLane Gardens (29 family and elderly units), 320 McLane Gardens, Smyrna 19977 (302-653-5868)
- McLane Gardens Annex (21 family units), 320 McLane Gardens, Smyrna 19977 (302-653-5868)
- Mifflin Meadows (54 family and elderly units), One Mifflin Meadows, Dover 19901 (302-697-3187)
- Peach Circle (32 elderly units), 27 Paul Drive, Smyrna 19977 (302-653-5868)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income Delawareans. Income limits vary by program and county.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: Vary by program

DELAWARE STATE POLICE VICTIM SERVICES; DEPARTMENT OF PUBLIC SAFETY

DSP Headquarters
P.O. Box 430
Dover, DE 19903
302-739-3711
Website: www.state.de.us/dsp/us.htm
Email: debra.reed@state.de.us

PERSON IN CHARGE: Debra Reed, Director of Victim Services

STATUS: Public

SERVICE DESCRIPTION: Addresses the needs of crime victims and family members regarding sudden death. Provides crisis intervention, information, and referrals. Provides some financial support.

OTHER LOCATIONS: Offices in New Castle, Kent, and Sussex counties. Hotline: 1-800-842-8461

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. 24 hour on call hotline (1-800-842-8461)

ELIGIBILITY: Victim of crime or family member of sudden death investigated by Delaware State Police. Also provides services to victims of cases investigated by most other police agencies in Delaware.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

DELAWARE STATE POLICE YOUTH AND COMMUNITY SERVICES

Troop 2
100 Lagrange Avenue
Newark, DE 19702
Youth Aid Services:
302-834-2620, ext. 223

Troop 3
Kent County
Youth Aid Services:
302-697-2106

Community Services:
Kent/Sussex County – 302-739-5961
New Castle County – 302-834-2620, ext 233

Victim Services: 1-800-VICTIM-1 (842-8461)

STATUS: Public

SERVICE DESCRIPTION: Provides crime/conflict resolution and juvenile crime prevention/deterrence for youth to age 18. Offers program on child abuse, deals with school problems, runaways, missing persons, family services, counseling and crisis intervention.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. (on call after hours—834-2620, ext. 0)

ELIGIBILITY: Ages 18 and younger and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Referral or parental request

FEES: None

DELAWARE VOLUNTEER LEGAL SERVICES, INC.

P. O. Box 7306
Wilmington, DE 19803
Legal Help Link: 302-478-8850
Website: www.dvls.org

PERSON IN CHARGE: Janine N. Howard-O'Rangers, Esq., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Delivers pro bono legal services to needy Delawareans. Each client must meet federal poverty standards for income eligibility and have a meritorious civil legal problem that is not fee generating. Cases meeting the above mentioned criteria are placed with one of agency's pro bono attorneys. Legal representation ranges from brief consultations to litigation.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Poverty level clients

AREA SERVED: Statewide

OBTAINING SERVICE: New Castle County: 302-478-8680 for intake and initial screening; Kent and Sussex Counties: 1-800-773-0606.

FEES: None

DELAWARE VOLUNTEER RESOURCE CENTER (STATE OFFICE OF VOLUNTEERISM) (DSSC, DHSS)

Charles H. Debnam Building
1901 N. DuPont Highway
New Castle, DE 19720
302-255-9899
1-800-815-5465

Williams State Service Center
805 River Road, 2nd Floor
Dover, DE 19901
302-857-5006

Website: www.volunteerdelaware.org
Webpage: www.state.de.us/dhss/dssc/sov.htm

PERSON IN CHARGE: Carrie Happoldt, Volunteer Administrator

STATUS: Public

SERVICE DESCRIPTION: A service of the State Office of Volunteerism. Provides information on volunteer opportunities to individuals of all ages and faith-based, corporate, and school groups. Administers a web-based volunteer referral system (website above). Maintains a comprehensive database of non-profit agencies and special service projects. Provides collections of current resources on the management of volunteers that are available for loan through any public library in Delaware. Offers training and technical assistance to those who coordinate service projects and volunteers. Administers the Delaware Volunteer Credit Program, an elective credit available to high school students who complete 90 hours of volunteer service. Certifying agency for the President's Volunteer Service Awards.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

DELAWARE YOUTH FOR CHRIST, INC.

6 N. Clifton Avenue
Wilmington, DE 19805
302-995-6937

PERSON IN CHARGE: Seth Baker, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services: **Urban** - KIDS Club, City Life Club, boys basketball program, Bible study, counseling for youth, educational trips, homework club, drop-in recreation, leadership training, mentoring; **Suburban** - school clubs, trips, conferences and retreats, counseling for youth, leadership training, Bible study.

OTHER LOCATIONS:

- Urban Youth Center, 2203 N. Market St., Wilmington 19802 (302-654-0189)
- 310 Kiamensi Rd, Wilmington 19804 (302-992-9609)
- 24 W. Green St., Middletown 19709 (302-376-1716)

HOURS OF OPERATION: 3:00 p.m.-6:30 p.m., Mon.-Fri. (answering service). Summer hours differ. Administrative office: 8:30 a.m.-5:00 p.m.

ELIGIBILITY: Youth of junior high/middle school age through senior high age.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information or walk in at all drop-in centers weekday afternoons, 3:00 p.m.-6:30 p.m.

FEES: Trips and out-of-area activities only

DELAWARR SENIOR CENTER

19 Lambson Lane
New Castle, DE 19720
302-429-0581

PERSON IN CHARGE: Janice Schilling

STATUS: Not for profit

SERVICE DESCRIPTION: Provides hot noontime meal, breakfast bags, arts and crafts, recreation, classes, guest speakers, films, shopping and recreation trips, counseling, transportation, social security assistance, physical fitness program, health screening, tax assistance, information, and referral.

HOURS OF OPERATION: 9:00 a.m.–2:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 60 and over

AREA SERVED: New Castle

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals

DELAWARR STATE SERVICE CENTER (DSSC, DHSS)

500 Rogers Road
New Castle, DE 19720
302-577-2970

PERSON IN CHARGE: Ivy Jones-Ledbetter, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses various State and private human service providers. **Division of State Service Centers -** provides Community Resource and Assistance, Car Seat Loaner Program, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Dental and Low Income Transportation, NCC Student CO-OP Program, Needy Family Fund, Food Closet, Utility Assistance, Medical Assistance, Cooling Assistance, and EFSP; **Division of Public Health –** Dental Services; **Division of Social Services –** Food Stamps, Medicaid, Public Assistance; **Community and Civic Meetings –** Dunleith Civic Association, Oakmont Civic Association, **Additional Services –** Ministry of Caring, Inc. – Emmanuel Dining Room South; NCC Summer Youth Program.

HOURS OF OPERATION: 7:30 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Central New Castle County and South Wilmington

OBTAINING SERVICE: Call for information. Service policies vary by program.

FEES: Vary by service. Sliding scale.

DELMAR NURSING AND REHAB CENTER

101 E. Delaware Avenue
Delmar, DE 19940
302-846-3077

PERSON IN CHARGE: Brenda Moodey, N.H.A., Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides medical treatment, inpatient care, long-term care, therapeutic diets, and recreational activities.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open, must be free of communicable disease

AREA SERVED: Southern Delaware

OBTAINING SERVICE: Call for information

FEES: Yes

DELMARVA RURAL MINISTRIES, INC.

26 Wyoming Avenue
Dover, DE 19904
302-678-3652

Kent Community Health Center (KCHC)
1095 South Bradford Street
Dover, DE 19904
302-678-2000

Elizabeth Cornish Landing Apartments (ECL)
100 Elizabeth Landing
Bridgeville, DE 19933
302-337-9744

Website: www.drminc.org

PERSON IN CHARGE: Debra Singletary, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Provides health care, housing, and social services to individuals with modest incomes, including migrant farm workers. Through the KCHC, offers primary and preventive health care services, including dental care, mental health/ substance abuse, and prenatal care. Offers health screenings, health education, and primary healthcare services to underserved populations in hard to reach areas of Kent and Sussex counties, such as migrant labor camps, homeless shelters, and unincorporated communities, through the operation of the Mobile Access to Community Health Van (MATCH). Assistance provided in accessing services such as Temporary Assistance to Needy Families, Food Stamps, Medicaid, Community Health Access Program (CHAP), and Screening for Life (SFL), WIC, and emergency shelter. Owns and manages the Elizabeth Cornish Landing Apartments, an apartment complex located in Bridgeville comprised of 50 affordable rental units targeting migrant and seasonal farm workers. Additionally, Elizabeth Cornish Landing Annex offers 12 rental housing units for families of low to moderate income levels.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. Kent Community Health Center: 8:30 a.m.-4:30 p.m., Mon., Wed., Thurs., and Fri. 8:30 a.m.-6:30 p.m., Tues. 9:00 a.m.-12:00 p.m., Sat.

ELIGIBILITY: **Health Care**: Accepts Medicaid, Medicare, other insurances, and offers a sliding fee discount for uninsured individuals. **Housing**: (Elizabeth Cornish Landing Apartments) Seasonal and migrant farm worker households. (Elizabeth Cornish Landing Annex) Low to moderate income households.

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: Applicable only to health care and housing services and are based on household income levels.

DENTAL HEALTH CENTER, DELAWARE TECHNICAL AND COMMUNITY COLLEGE

2nd and Shipley Streets
Wilmington, DE 19801
302-571-5364

PERSON IN CHARGE: Shameka Reeves, Manager

STATUS: Not for profit – Educational Setting

SERVICE DESCRIPTION: Full preventive services available to the general public including oral exams, x-rays, cleanings, sealants, and fluoride treatments. Preventive services performed by dental hygiene students under the direct supervision of dental hygiene faculty and licensed dentists. General dental services, including exams, fillings, crowns, dentures, and non-surgical extractions, are provided by licensed dentists and dental residents.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs. (hours/days of operation may vary)

ELIGIBILITY: Preventive services open to general public. Dental services – eligibility determined by financial status.

AREA SERVED: Open

OBTAINING SERVICE: Call for appointment and/or eligibility requirements

FEES: Yes

DENTAL HEALTH SERVICES (DPH, DHSS)

417 Federal Street
Dover, DE 19901
302-744-4701

PERSON IN CHARGE: Gregory B. McClure, D.M.D., Dental Director

STATUS: Public

SERVICE DESCRIPTION: Provides preventive and restorative dental care for children through age 20 on Medicaid.

SERVICE LOCATIONS:

New Castle County:

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8560)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-995-8560)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-995-8560)

Kent County:

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5120)

Sussex County:

- Georgetown State Service Center, 546 Bedford St. Extension, Georgetown, 19947 (302-856-5240)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7160)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2009)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 20 and younger; Medicaid eligible

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

DESTINY HOUSE, INC.

1305 West Eighth Street
Wilmington, DE 19806
302-655-2823

PERSON IN CHARGE: Pamela Davis, MSW/CADC, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides transitional housing and case management services for homeless women 18 years and older.

HOURS OF OPERATION: 10:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Single women, 18 years or older, homeless

AREA SERVED: Statewide

OBTAINING SERVICE: Referral, call for appointment

FEES: Discussed at interview appointment.

DEVELOPMENTAL DISABILITIES COUNCIL

Margaret M. O'Neill Bldg. 2nd Floor
410 Federal Street, Suite 2
Dover, DE 19901
302-739-3333
Website: http://ddc.delaware.gov

PERSON IN CHARGE: Patricia L. Maichle, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Staffs the Developmental Disabilities Council: planning, advocacy, and demonstration projects for the benefit of persons with developmental disabilities. Council works for systems change and capacity building.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with developmental disabilities.

AREA SERVED: Statewide (only office in Kent County)

OBTAINING SERVICE: Call for information

FEES: None

DEVELOPMENTAL DISABILITIES SERVICES; DIVISION OF (DDDS, DHSS)

Woodbrook Professional Center
1056 S. Governors Avenue
Suite 101
Dover, DE 19904
302-744-9600
Website: www.dhss.delaware.gov/dhss/ddds

PERSON IN CHARGE: Roy Lafontaine, Acting Director

STATUS: Public

SERVICE DESCRIPTION: Community programs: **Home and Community Based Services** provide residential services, adult day habilitation, work activity services, family support, and respite. **Early Intervention Program** (422-1335) works to prevent or minimize developmental delays in children from birth through 3 years by working with the family whose baby was born prematurely or who experienced problems at birth. **Stockley Center** provides habilitative training, health care, and residential services in an institutional setting.

LOCATIONS:
New Castle County:

- Community Services Regional Office, Fox Run Building, 2540 Wrangle Hill Road, Suite 200, Bear 19701 (302-836-2100)

Kent County:

- Woodside Day Habilitation Center, R.D. #1, Box 750D, Dover 19901 (302-739-4494)

Sussex County:

- First State Senior Center, 219A N. Rehoboth Blvd., Milford 19963 (302-422-1510)
- Georgetown Day Habilitation Center, 5 Academy St., Georgetown 19947 (302-856-5366)
- Stockley Center, R.D. 1, Box 1000, Georgetown 19947 (302-934-8031)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Children and adults with mental retardation/developmental disabilities, Delaware residents.

AREA SERVED: Statewide

OBTAINING SERVICE: Call 302-744-9700 – Director of Applicant Services

FEES: Vary by service

DISABLED AMERICAN VETERANS

1601 Kirkwood Highway
Wilmington, DE 19805
302-993-7258

PERSON IN CHARGE: Aaron M. Montague, National Service Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services: represents veterans and their families who are seeking benefits through the Veterans Administration; provides counseling and referral, including referral to appropriate medical treatment; reviews V.A. files; offers life enrichment, recreation, rehabilitation and remediation of physical disabilities; provides free transportation to the V.A. Hospital for medical care.

HOURS OF OPERATION: 8:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: All veterans and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information. For transportation, call Hospital Coordinator at 302-633-5414 (Louis Wright).

FEES: None

DOVER BEHAVIORAL HEALTH SYSTEM

725 Horsepond Road
Dover, DE 19901
302-741-0140
Fax: 741-8551
Website: www.doverbehavioral.com
Email: aimee.mcfarlan@uhsinc.com

PERSON IN CHARGE: William Weaver, COO

STATUS: For profit

SERVICE DESCRIPTION: A 52 bed behavioral health facility providing in-patient and day program services for adults and adolescents. Dual diagnosis programming is available for adults.

HOURS OF OPERATION: 24 hours/7 days a week

ELIGIBILITY: Above the age of 12, insured

AREA SERVED: Statewide

OBTAINING SERVICE: Walk-in, call for information or appointment, referral

FEES: Insurance

DOVER HOUSING AUTHORITY

76 Stevenson Drive
Dover, DE 19901
302-678-1965
Fax: 302-678-1971
Website: www.dover.housingauthority@dhade.org

PERSON IN CHARGE: Ami Sebastian Hauer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides safe, decent, sanitary housing and housing assistance to low to moderately income families in the City of Dover.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Applicants must meet income limits as established annually by the U.S. Department of Housing and Urban Development; additional requirements with regard to residency and employment. Effective September, 2005, first priority will be given to existing public housing and voucher program participants from other jurisdictions who have been displaced due to a federally declared disaster.

AREA SERVED: Dover and three mile radius surrounding city

OBTAINING SERVICE: Applications must be completed in person

FEES: No application fees, rent charged is based on income.

DOVER'S CARING COMMUNITY COALITION

418 S. Governors Avenue
Dover, DE 19904
302-678-3575
Fax: 302-678-2730
Website: www.doverccc.org
Email: dovercc@yahoo.com

PERSON IN CHARGE: Natalie Way, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION:

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Everyone

AREA SERVED: Kent County

OBTAINING SERVICE: Call for Information or appointment, referral

FEES: None

DOWNS CULTURAL CENTER

1005 N. Franklin Street
Wilmington, DE 19806
302-575-0250, ext. 2244
Website: www.inglesidehomes.org
Email: aclinton@inglesidehomes.org

PERSON IN CHARGE: Alfreda Clinton, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Theater providing all forms of entertainment, educational, political, and interactive performances. Orchestras, plays, debates, vocalists, chorus, magic, etc. Programs "free and open" to the community. Note: Building physically attached to Ingleside Retirement Apartments. Parking "on the street."

HOURS OF OPERATION: 9:30 a.m.-5:00 p.m., Mon.-Fri. Evening shows, 7:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment.

FEES: None

EARLY CHILDHOOD INITIATIVE

Brandywine ECAP
P.S. duPont Elementary School
701 West 34 Street
Wilmington, DE 19802
302-761-7420

PERSON IN CHARGE: P. J. Facciolo, MSW, Program Coordinator/Social Worker

STATUS: Public

SERVICE DESCRIPTION: ECAP (Head Start Program) for 4-year-olds

HOURS OF OPERATION: School hours: 8:00 a.m.–3:30 p.m., Mon.–Fri.; **Program hours:** 8:30 a.m.–12:15 p.m., and 1:00 p.m. – 3:00 p.m. Mon.–Fri.

ELIGIBILITY: Low income eligible

AREA SERVED: Brandywine School District

OBTAINING SERVICE: Walk in, phone information, referrals

FEES: None

EARLY CHOICES

32 West Loockerman Street, Suite 202
Dover, DE 19901
302-739-4707
Fax: 302-739-3938

PERSON IN CHARGE: Nancy Schaefer, Supervisor

STATUS: Public

SERVICE DESCRIPTION: An early childhood special education program for three year old children with mild developmental delays, and three and four year old children with speech delays. Services available include referral, screening, assessment, early childhood special education, speech therapy, and related services. Services are provided in natural settings at no cost.

OTHER LOCATION: Mailing address: 132B East Market Street, Georgetown 19947 (302-856-5909); Fax: 302-856-5599); New Castle County Office: New Castle Corporate Commons, Suite 126, 2 Reads Way, New Castle, DE 19720.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Three year olds with developmental and speech delays, and four year olds with speech delays.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by local school district; call for information

FEES: None

EASTER SEALS DELAWARE AND MARYLAND'S EASTERN SHORE

New Castle Corporate Commons
61 Corporate Circle
New Castle, DE 19720
302-324-4444
Fax: 302-324-4441
TDD: 302-324-4442
Website: www.de.easterseals.com

PERSON IN CHARGE: William J. Adami, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information and referral, advocacy and direct services for persons with disabilities. Services include occupational, physical, and speech therapies; adult programs, assistive technology; camping and recreation; and personal attendant services.

OTHER LOCATIONS:

- 100 Enterprise Place, Suite 1, Dover 19904 (Phone: 302-678-3353; Fax: 302-678-3650)
- 22317 E. DuPont Hwy., Georgetown 19947 (Phone: 253-1100; Fax: 856-7296)
- 1415 Pulaski Hwy., Suite 4, Newark 19702 (Phone: 834-0190; Fax: 834-4319)
- 22242 Bay Shore Rd., Chestertown, MD 21620 (Phone: 410-778-0566; Fax: 410-778-0567)
- 1205 Pemberton Dr., Suite 103, Salisbury, MD 21801 (Phone: 410-546-2894; Fax: 410-546-4913
- National Easter Seals, 240 W. Monroe St., Suite 1800, Chicago, IL 60606 (Phone: 312-726-6200; TDD: 312-726-1494)
- 113 Pencader Drive, Suite 150, Newark 19702 (Phone: 302-709-0865; Fax: 302-709-0869)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with short or long-term disabilities

AREA SERVED: Statewide and Eastern Shore of Maryland

OBTAINING SERVICE: Contact individual locations for information

FEES: Yes

EASTLAWN AREA HUMAN SERVICES, INC.

202 E. 35th Street
Wilmington, DE 19802
302-764-4323
Fax: 302-764-2855

PERSON IN CHARGE: Hazel D. Plant, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides emergency shelter, food closet, senior consultation and assistance. Referrals and information.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Thurs.; 9:00 a.m.-3:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: City of Wilmington and nearby New Castle County

OBTAINING SERVICE: Call for information

FEES: None

EDEN ROCK

2210 Swiss Lane
Ardentown, DE 19810
302-475-9400

PERSON IN CHARGE: Joyce Winters

STATUS: For profit

SERVICE DESCRIPTION: Assisted living, adult day services, respite care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Elderly, private pay

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Vary by service

EDGEMOOR COMMUNITY CENTER, INC.

500 Duncan Road, Suite A
Wilmington, DE 19809
302-762-1391
Website: www.ecc-de.org
Email: ecc@dca.net

PERSON IN CHARGE: Shawn Stevens, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services/programs: assistance; instructional classes; special events; child care and school-age child care services; preschool; tutoring for youth and teens; adult education; youth, teen, and adult recreation; summer youth day camp; a variety of family support services; Day Habilitation Program for adults with mental retardation; Sellers Senior Center; meeting space for community based groups; gym rentals; youth summer employment programs.

HOURS OF OPERATION: 7:00 a.m.–9:00 p.m., Mon.–Fri.; 9:00 a.m.-12 p.m., Sat.; June–August, 7:00 a.m.–6:00 p.m.

ELIGIBILITY: Varies by service

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

EDUCATION RESOURCE CENTER

012 Willard Hall
University of Delaware
Newark, DE 19716-2940

PERSON IN CHARGE: Margaret Phillis Dillner, Director

STATUS: Public University

SERVICE DESCRIPTION: The mission of the Education Resource Center (ERC) is to provide preschool through grade 12 (P-12) curriculum resources and related services for the preparation and professional development of educators in support of national and Delaware content and performance standards. The ERC will serve: University of Delaware education candidates and faculty, candidates in the School Library Media Program, P-12 professional educators in Delaware, University of Delaware P-12 schools located on campus, and State and community agencies and Delaware school districts through partnerships.

HOURS OF OPERATION: Fall & Spring Semesters: 8:30 a.m.- 9:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.; 10:00 a.m.-2:00 p.m., Sat. Summer & Winter Sessions: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Delaware and adjacent states

FEES: None

EDWARD W. PYLE STATE SERVICE CENTER (DSSC, DHSS)

34314 Pyle Center Road
Frankford, DE 19945
302-732-9501

PERSON IN CHARGE: Nadine Blades, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State, County and private agencies: Division of Social Services; Division of Public Health; Division of Family Services; Division of Vocational Rehabilitation; Veterans Affairs; Alcoholics Anonymous; CHEER Center; Pyle Child Development Center; Division of State Service Centers. Health Services include: Family Planning, and WIC Nutrition. Social Services include: Food Stamp Program, Vocational Rehabilitation, Community Resource and Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, Alcoholics Anonymous Chapter, Foster Grandparents, Bookmobile, Emergency Food Program, RSVP, Family Services (Treatment, Counseling, Placement, Foster Care and Adoption, Counseling for Families, Foster Home Recruitment), TOPS Nutrition, CHEER Senior Citizens Center, Infant and Child Development Center, Meals on Wheels, Lower Sussex Little League, Area College Internship, Read-A-Loud, Commission of Veterans Affairs, mammograms; and tax service for seniors.

HOURS OF OPERATION: 6:30 a.m.-5:30 p.m., Day Care only; 7:30 a.m.-4:30 p.m., Service Center

ELIGIBILITY: Open

AREA SERVED: Southeast Sussex County

OBTAINING SERVICE: Call for information

FEES: Vary by service

ELDERCARE CONVALESCENT SERVICE/MOLTER ASSOCIATES, INC.

3203 Concord Pike, Suite 2
Wilmington, DE 19803
302-479-5200
Website: www.eldercarede.com

PERSON IN CHARGE: JoAnn B. Marsh, Director

STATUS: For profit

SERVICE DESCRIPTION: Provides private duty personal care. Molter Associates Plan, the full service plan, provides companion or attend aide personnel, and provides all bookkeeping services and responsibilities, weekly statements based on hourly rates for insurance or tax purposes, and ease of payment with single weekly check services. Staff consists of nurse aides and companions, supervised by staff R.N., and insured and bonded.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Convalescing persons of all ages

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Yes

ELIZABETH W. MURPHEY SCHOOL, INC.

42 Kings Highway East
Dover, DE 19901
302-734-7478/9

PERSON IN CHARGE: Michael J. Kopp, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides residential care for dependent and neglected children, health care for residents, mental health care through referral, education, and counseling.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Dependent/neglected children, ages 10-17

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale

EMERGENCY MEDICAL SERVICES DIVISION; NEW CASTLE COUNTY DEPARTMENT OF PUBLIC SAFETY

New Castle County Public Safety Headquarters
3601 North DuPont Highway
New Castle, DE 19720-6315
302-395-8184 (Administrative Offices, non-emergency number)
Emergency Telephone: 9-1-1
Website: www.nccde.org/ems

PERSON IN CHARGE: Chief Lawrence E. Tan, Emergency Medical Services Division

STATUS: Public, county government service

SERVICE DESCRIPTION: Provides advanced life support "paramedic" care to all portions of New Castle County. County paramedics are dispatched through the universal "9-1-1" emergency telephone number and provide mobile intensive care. The New Castle County paramedics also provide community CPR/AED and first aid training, a "Vial of Life" program for senior citizens or those with special needs, and speakers regarding the community emergency medical services system.

HOURS OF OPERATION: Emergency Services: 24 hours; Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open to those with an emergency medical need, as determined during prioritization of the incident by the emergency communications center. Public education opportunities (CPR/AED, first aid training and Vial of Life program) available to all interested persons.

AREA SERVED: New Castle County, including the incorporated areas.

OBTAINING SERVICE: Emergency: Dial 9-1-1; General Information: call 302-395-8184.

FEES: No charge for emergency medical services. CPR/AED course participants must purchase their textbook. Vial of Life program offered free of charge.

EMILY P. BISSELL HOSPITAL (DPH, DHSS)

3000 Newport Gap Pike
Wilmington, DE 19808
302-995-8400

PERSON IN CHARGE: Sue Mitchell, Director

STATUS: Public

SERVICE DESCRIPTION: Provides treatment and care for persons needing either skilled or intermediate level of care. 22 client Alzheimer Day treatment program on grounds. VNA contract.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, nursing home level of care

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Long Term Care Section Intake Unit (302-255-1000)

FEES: Yes

EMPLOYMENT AND TRAINING; DIVISION OF (DOL)

Administration Office
4425 N. Market Street
P.O. Box 9828
Wilmington, DE 19809-0828
302-761-8129
Website: https//joblink.delaware.gov

PERSON IN CHARGE: Lori Reeder, Director, DET

STATUS: Public

SERVICE DESCRIPTION: **Job Referral/Placement** matches applicants to job requirements of employers, offers job seeking skills workshops; computerized Job Search System; Resource Rooms; and vocational counseling services. **Occupational and basic remedial training** for adult and youth through service providers funded under Federal and State grants. Most service providers place persons who have completed program into jobs. Special services for veterans, adults, dislocated workers, migrant seasonal farm workers, and youth, including summer work for youth.

LOCATIONS:
- 4425 N. Market St., Wilmington 19802 (302-761-8084)
- 225 Corporate Blvd., Suite 211, Pencader Corporate Commons, Newark 19702 (302-368-6622)
- 1114 S. Dupont Highway, Suite 104, Dover 19901 (302-739-5473)
- 600 N. Dupont Highway, Suite 207, Georgetown 19947 (302-856-5230)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.
ELIGIBILITY: Varies by program
AREA SERVED: Statewide
OBTAINING SERVICE: Walk in, call for an appointment, or visit our website at https://joblink.delaware.gov

FEES: None

EPILEPSY FOUNDATION OF DELAWARE

Tower Office Park
240 North James Street, Suite 208
Newport, DE 19804
999-9313 * Kent and Sussex counties 800-422-3653 in Delaware
Website: www.epilepsyfoundation.org/delaware
Email: efd@efde.org

PERSON IN CHARGE: Barbara H. Blair, RN, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Educates and supports individuals with epilepsy and their families. Increases awareness in the general community and facilitates prevention and management of epilepsy. Educational presentations, especially for schools; support groups and a lending library of videos and printed materials. Some emergency funding of medications is available.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

F.A.I.T.H. CENTER, INC.

Old Asbury Church
226 N. Walnut Street
Wilmington, DE 19801
302-654-4550
Fax: 302-654-4520

PERSON IN CHARGE: Ellsworth Thompson, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Referrals, minimal counseling, financial assistance

HOURS OF OPERATION: 10:00 a.m.-3:00 p.m., Tues., Wed., Thurs.

ELIGIBILITY: Open

AREA SERVED: Northern New Castle County, City of Wilmington (Claymont and Newark by referral from agency only)

OBTAINING SERVICE: Referral by member church agencies; personal call for appointment

FEES: None

FAITHFUL FRIENDS

12 Germay Drive
Wilmington, DE 19804
302-427-8514
Website: faithfulfriends.us
Email: frontdesk@faithfulfriends.us

PERSON IN CHARGE: Jane Pierantozzi, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides affordable pet spay/neuter and adoption programs, pet therapy, and low cost pet vaccination clinics, volunteer opportunities.

HOURS OF OPERATION: 7 days a week: 8:00 a.m.-9:00 p.m.; Public Visiting Hours: 1:00 p.m.-7:00 p.m., Wed.-Fri.; 1:00 p.m.-4:00 p.m., Sat. and Sun.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: Sliding scale, vary by service

FAMILY COURT OF THE STATE OF DELAWARE

Administrative Office
500 North King Street, Suite 3500
Wilmington, DE 19801-3757
302-255-0070
Website: http://courts.state.de.us/family

PERSON IN CHARGE: The Honorable Chandlee Johnson Kuhn, Chief Judge

STATUS: Public

SERVICE DESCRIPTION: Statutorily enumerated juvenile delinquency matters, child neglect, dependency, child abuse, adult misdemeanor crimes against juveniles, child and spousal support, paternity of children, custody and visitation of children, adoptions, terminations of parental rights, divorces and annulments, property divisions, specific enforcement of separation agreements, guardianship over minors, imperiling the family relationship, orders of protection from abuse and intra-family misdemeanor crimes.

OTHER LOCATIONS:
- **New Castle**–500 King Street, Wilmington 19801 (302-255-0300)
- **Kent**–400 Court Street, Dover 19901 (302-672-1000)
- **Sussex**–22 The Circle, Georgetown 19947 (302-855-7400)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons under Family Court's jurisdiction

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by relative, police, magistrate, citizen agency

FEES: Yes. Pursuant to the schedule of assessed costs to be found on our website. Call for more information on fees.

FAMILY COURT RESOURCE CENTER; FAMILY COURT OF THE STATE OF DELAWARE

New Castle County Courthouse
500 King Street, Suite 3500
Wilmington, DE 19801-3757
302-255-0300

Kent County Courthouse
400 Court Street, 1st Floor
Dover, DE 19901
302-739-6500

Sussex County Courthouse
22 The Circle, 1st Floor
Georgetown, DE 19947
302-855-7400

Website: http://courts.state.de.us/family

PERSON IN CHARGE: Jody J. Huber, Director, Pro Se Programs

STATUS: Public

SERVICE DESCRIPTION: Provides Family Court litigants with central location to find resources needed for guidance through the legal process and to deal with the emotional challenges resulting from legal circumstances. Provides access to resources such as information desk, court forms, instructions, educational materials, legal self-help books, books addressing emotional aspects of cases, a data bank of attorneys willing to represent a litigant on a specific area of family law, notary services for court forms, computers with Microsoft Word and Internet access for court-related work, high speed printer, photocopy machine, television and VCR for free viewing of court-related videos, fax machine, and other equipment enabling litigants to prepare for cases at one location. Instructional materials range from Instruction and Form Packets to how to address an envelope. Family Court documents can be filed at the Centers. Staff is available to review documents for completeness, verifying there are no missing signatures or necessary attachments and that forms are complete.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in

FEES: Fees for photocopying, purchase of stamped envelopes, and instruction packets. Various filing fees and fees for other court-related services. See schedule of assessed costs.

FAMILY HEALTH SERVICES (DPH, DHSS)

Jesse Cooper Building
417 Federal Street
Dover, DE 19901
302-741-2980

PERSON IN CHARGE: Alisa Olshefsky, M.P.H., Director, Maternal and Child Health

STATUS: Public

SERVICE DESCRIPTION: Responsible for administering Title V of the Social Security Act which is directed specifically towards improving the health of all mothers and children. Direct clinical services are made available through public health clinics and programs throughout the State. Responsible for administrative functions including assessing the health status and health needs of women of childbearing age, infants, young children, and adolescents, including children with special health care needs, allocating resources to ensure the delivery of needed services at the State and local level, and supporting a variety of community generated programs in areas such as infant mortality reduction, promotion of health and safe child care; and home visits for first time parents. Provides information on the following programs: prenatal care, children with special health care needs, SIDS, school-based health centers, home visiting, and child health prevention and maintenance.

LOCATIONS (for direct services):
New Castle County:

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2430); Clinics: Tues., Wed.
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2974 or 302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7556)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200); Pre-natal Services (302-378-9596)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3521)
- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5478)

Kent County:

- Smyrna/Clayton Child Health Clinic, Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-739-4726 for appointment)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-739-4726); Prenatal Services (302-739-4728)

Sussex County:

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5355)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-6943)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7200); Prenatal Services (302-424-7140)
- Pyle State Service Center, Omar-Roxana Rd., Rt. 2, Box 281, Frankford 19945 (302-732-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2006)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

FAMILY PLANNING SERVICES (DPH, DHSS)

Adolescent and Reproductive Health
417 Federal Street
Dover, DE 19901
Website: reproductivehealth.dhss.delaware.gov

PERSON IN CHARGE: Norman W. Clendaniel, Director

STATUS: Public

SERVICE DESCRIPTION: Birth control methods and supplies; education and counseling; free pregnancy tests; problem pregnancy counseling; PAP tests and pelvic exams; breast exams and instruction; STD testing; lab diagnostic testing; medical, social service and nutrition referrals; educational programs for community, schools, and professionals (human sexuality, responsible decision-making, reproductive health).

LOCATIONS:

New Castle County:

- Middletown Clinic, 214 N. Broad St., Middletown 19709 (302-378-5200)
- Northeast State Service Center, 1624 N. Jessup St., Wilmington 19802 (302-552-3600)
- Porter Clinic, 511 W. 8th St., Wilmington 19801 (302-577-3521)

Kent County:

- Milford State Service Center, 13 North Church St., Milford 19963 (302-424-7140)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5150)

Sussex County:

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5225)
- Pyle State Service Center, 34314 Pyle Center Rd., Frankford (302-732-9512)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2031)

HOURS OF OPERATION: 8:00-4:30 p.m., Mon.-Fri. (hours vary by location, some evening hours)

ELIGIBILITY: Males and females for reproductive health services and supplies

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale for some services. No one denied due to inability to pay. Free services below 100% of poverty level. Free pregnancy test. Free services for students.

FAMILY SERVICES; DIVISION OF (DSCYF)

Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805
302-633-2650
Child Abuse HOTLINE: 1-800-292-9582
Website: www.kids.delaware.gov

PERSON IN CHARGE: Carlyse Giddins, Director

STATUS: Public

SERVICE DESCRIPTION: Promotes child well-being by protecting children and strengthening communities. Responsible for investigating reports of child abuse, neglect, and dependency, with goals to provide and coordinate services to help prevent further abuse or neglect. A 24-hour statewide toll-free child abuse/neglect report line assists in detection of child abuse. Offers rehabilitative services to families including counseling, parent aides, shelter, and temporary foster and group care for the safety of children. Provides on-going services to promote family preservation, family reunification or when necessary, ongoing services for a stable alternative living arrangement. If adoption is determined to be the best plan for a child, facilitates this with the help of community agencies. If child has special needs, an adoption subsidy may be available. **Office of Child Care Licensing:** Seeks to protect children by regulating facilities, conducting criminal background checks on potential providers, investigating concerns, and providing coordinated and subsidized training for providers.

LOCATIONS:

- City of Wilmington/Northern New Castle County: Beech St., 119 Lower Beech St., Wilmington, 19805 (302-577-3824)

- Southern New Castle County: University Plaza, 263 Chapman Road, Newark, 19702-5408 (302-451-2800)
- New Castle County Serious Injury Unit: NCCPD, 3601 N. DuPont Hwy., New Castle, DE 19720
- Report Line, Weekend, 2nd & 3rd Shifts, and Urgent Response Staff, New Castle County Police Department, 3601 North DuPont Highway, New Castle, 19720 (302-577-5509/5510)
- Silver Lake Professional Plaza, Barratt Bldg., 821 Silver Lake Blvd., Dover 19904 (302-739-5487)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5450)
- Milford State Service Center, 10-12 Church Ave., Milford 19963 (302-422-1400)
- Pyle State Service Center, Route 2, Frankford 19945 (302-856-5237)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2024)
- **Office of Child Care Licensing:** 4417 Lancaster Ave., Barley Mill Plaza, Bldg. 18, Wilmington 19805 (892-5800); 821 Silver Lake Blvd., Barratt Bldg., Dover 19904 (302-739-5487)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (emergency duty worker on call 24 hours)

ELIGIBILITY: Families where abuse or neglect (maltreatment) is reported.

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: Vary by program; none for most services.

FELLOWSHIP HEALTH RESOURCES, INC.

12649 DuPont Highway
Ellendale, DE 19941
302-422-1530
Website: www.fellowshipr.org
Email: pdaisey@fellowshipr.org

PERSON IN CHARGE: Pamela Daisey, Regional Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community Residential—Provides housing for clients who require 24-hour supervision but pose no significant danger warranting inpatient hospitalization. **Continuous/Mobile Treatment Teams—**Provides assertive outreach to persons suffering from mental illness requiring ongoing supervision but pose no significant danger that warrants inpatient hospitalization. Provides comprehensive treatment in client's home. **Outpatient Mental Health and Substance Abuse Counseling**: Individual and group counseling services in an outpatient setting.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, referral by Division of Substance Abuse and Mental Health

FEES: Vary by service

FILE OF LIFE

Beebe Medical Center Community Health Department
424 Savannah Road
Lewes, DE 19958
302-645-3468
Website: beebemed.org
Email: ncummings@bbmc.org

PERSON IN CHARGE: Nancy Cummings, Public and Community Relations Specialist

STATUS: Not for profit

SERVICE DESCRIPTION: Participants are given a medical history card, medication safety card, a red sticker, and a red magnetic holder. Completed cards are placed in holder and attached to their refrigerator. File of Life sticker is placed on front door to direct first responders to kitchen for the File of Life card.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Voice mail available.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: None

FINDERS KEEPERS, INC.

P. O. Box 181
Bear, DE 19701-0181
302-834-8888
Email: searchde@aol.com

PERSON IN CHARGE: Ginger Farrow, President & Co-founder

STATUS: Not for profit

SERVICE DESCRIPTION: Search and support group consisting of members in the adoption triangle (birthparents, adoptive parents, and adult adoptees). Provides search assistance and emotional support to individuals separated from birth families due to divorce, foster care, adoption, or family disruption of any kind. Search assistance also available to siblings of adoptees and significant others. Can assist with searches in Delaware, other states, and in some foreign countries. **Search Assistance Meeting** held on an individualized basis. **A Soft Shoulder**, someone to trust, call Sandy, 302-762-5642, or Email: sandycox03@comcast.net

HOURS OF OPERATION: Can call anytime

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or email.

FEES: None

FIRST STATE COMMUNITY ACTION AGENCY

308 N. Railroad Avenue
P.O. Box 877
Georgetown, DE 19947
302-856-7761
1-800-372-2240

Rosehill Community Center
19 Lambson Lane, Suite 8
New Castle, DE 19720
302-498-0454

655 S. Bay Road, Suite 4J
Blue Hen Corporate Center
Dover, DE 19901
302-674-1355

PERSON IN CHARGE: Bernice Edwards, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Helps people help themselves and each other by developing action plans with communities, families, and individuals; and by providing housing and money management counseling; community based programs for youth; Cars for Careers; the Senior Community Services Employment Program; the Senior Companion Program; Weatherization; crisis assistance; emergency home repair; employment and entrepreneurship training; La Casita resource, referral and education programs for Hispanic adults and children; medical transportation; and a Career Closet clothing store.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.; appointments available

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Most services free to low-income households.

FIRST STATE EMPLOYMENT

PO Box 30197
Wilmington, DE 19805
302-992-0458
Fax: 302-992-0462

PERSON IN CHARGE: Merrie G. Bailey

STATUS: For profit

SERVICE DESCRIPTION: Provides an overall needs assessment, career development, job placement, interviewing techniques, and monitor placement satisfaction for 3 months.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m.

ELIGIBILITY: Documentation of Disability

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information or appointment; Dept. of Labor referrals

FEES: No fees if referred by Department of Labor; private referrals vary by service

FIRST STATE MOTHERS OF MULTIPLES

P.O. Box 5626
Wilmington, DE 19808-0626
302-368-9691
Website: www.fsmom.org

PERSON IN CHARGE: Kristen Dunne, President (selected annually)

STATUS: Not for profit

SERVICE DESCRIPTION: To broaden the understanding of those aspects of child development relating specifically to multiples, and to support mothers in the early months and beyond. Bi-annual children's resale.

MEETING LOCATION: Limestone Presbyterian Church, 3201 Limestone Rd., Wilmington 19808

HOURS OF OPERATION: 6:45 p.m.-9:30 p.m., 2nd Tues. (Aug.-May)

ELIGIBILITY: Expectant parents, parents or guardians of multiples

AREA SERVED: Delaware, and nearby New Jersey, Maryland, and Pennsylvania

OBTAINING SERVICE: Call for information or visit website

FEES: Membership $20.00 annually

FIRST STATE RESOURCE CONSERVATION AND DEVELOPMENT COUNCIL, INC., EMERGENCY HOME REPAIR PROJECT

P.O. Box 1557
Dover, DE 19903
302-674-1952
Website: rcdhomerepair.org
Email: clstillson@verizon.net

PERSON IN CHARGE: Christine Stillson, Emergency Home Repair Project Director

STATUS: Not for profit

SERVICE DESCRIPTION: Assists very low income homeowners to eliminate a housing health or safety hazard of an immediate nature. Provides materials for repairs, recruits and organizes volunteers to assist with repairs, which may include repairing holes in floors, walls, roofs, doors, windows, and constructing safe steps and wheelchair ramps for persons with disabilities. Heating, plumbing, and electrical problems are completed by contractors. After the immediate housing problem is resolved, the homeowner is referred to existing housing rehabilitation programs in the county for more extensive repairs if needed. Homeowner is expected to participate in the resolution of the entire home repair problem, usually by in-kind service. Relies heavily on volunteers and applicant family members in the completion of repairs when possible.

OTHER LOCATION: None

HOURS OF OPERATION: 8:00 a.m.–5:00 p.m., Mon.-Fri.

ELIGIBILITY: Applicant must own home, home must have a housing condition that qualifies as a health or safety hazard of an immediate nature. Household must meet HUD income requirements for low income.

AREA SERVED: Kent and Sussex counties, and targeted areas of Wilmington.

OBTAINING SERVICE: Call for information, referral, call for an appointment.

FEES: None

FISH OF NORTHERN DELAWARE, INC.

P. O. Box 30125
Wilmington, DE 19805-7125
302-658-2954

PERSON IN CHARGE: Jack Michener, President

STATUS: Not for profit

SERVICE DESCRIPTION: Volunteers provide transportation to scheduled medical appointments at hospitals, clinics, doctors, and dentists for persons when there is no other agency or resource to provide the service. Request service 7 days in advance of appointment.

HOURS OF OPERATION: Transportation service is Mon.-Thurs. Around-the-clock answering service.

ELIGIBILITY: Persons without transportation resources, not requiring DAST vehicles, and not Medicaid-eligible.

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call for information

FEES: None

FIVE STAR SENIOR LIVING, INC.

Forwood Manor
1912 Marsh Road
Wilmington, DE 19810
302-529-1600

PERSON IN CHARGE: David Bolton, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Operates six facilities offering a wide range of services and accommodations for health care and independent retirement living with studio, one, and two bedroom apartments. Programs include adult day care, assisted living, respite care, long and short term nursing care, sub-acute care, and outpatient therapies.

LOCATIONS:

- Forwood Manor, 1912 Marsh Road, Wilmington 19810 (302-529-1600)
- Foulk Manor South, 407 Foulk Road, Wilmington 19803 (302655-6249)
- Foulk Manor North, 1212 Foulk Road, Wilmington 19803 (302-478-4296)
- Millcroft Retirement and Nursing Home, 255 Possum Park Road, Newark 19711 (302-366-0160)
- Shipley Manor, 2723 Shipley Road, Wilmington 19803 (302-479-0111)

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Sun.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

FLOYD I. HUDSON STATE SERVICE CENTER (DSSC, DHSS)

501 Ogletown Road
Newark, DE 19711
302-283-7500

PERSON IN CHARGE: Dalva Washington, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides housing for State and private agencies: **Division of Social Services –** Public Assistance Payments, Food Stamps, Medicaid**; Division of Public Health –** WIC (Women, Infants and Children), AIDS Testing and Counseling, Dental Clinic, Public Health Nurses, Hearing and Eye Clinic; **Parents Anonymous; Alcoholics Anonymous; Child Inc.; Division of State Service Centers –** Emergency Assistance Services Program (CRASP), Kinship Care, Teen Vouchers, Diabetes Fund, Food Closet, Utility Assistance, Cooling Assistance (when available), Medical Assistance (when available), and Needy Family Fund. Family Visitation Center, Federal Emergency Management Agency (FEMA), Statewide Security Loan Program, NCALL Research.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Thurs.-Tues.; 7:30 a.m.-7:00 p.m., Wed.

ELIGIBILITY: Varies by program

AREA SERVED: Southern and Western New Castle County

OBTAINING SERVICE: Call for appointment for most services. Food Stamp and Welfare Clients come at 8:00 a.m.

FEES: Vary by program

FOOD BANK OF DELAWARE, INC.

14 Garfield Way
Delaware Industrial Park
Newark, DE 19713
302-292-1305
Website: www.fbd.org

1040 Mattlind Way
Milford, DE 19963
302-424-3301

PERSON IN CHARGE: Patricia D. Beebe

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is a community free from hunger. Primary activity is distributing millions of pounds of food to not-for-profit member organizations who operate onsite emergency food closets, and mass distribution feeding programs to the low income (less than 200% federal poverty level). Also offers a free Fresh Produce Distribution. Additional programs include Mobile Pantries where boxes of food are

distributed from the back of a FBD truck to individuals throughout Delaware; Summer Food Service Program; Child and Adult Care Feeding Program (meals for after school programs); Backpack Program (at risk children are given backpacks at the end of the school week filled with nutritious food for the weekend); and Food Stamp Nutrition Education (employ a full-time community nutritionist). The Culinary School at the Food Bank of Delaware is a certified trade school that trains un/underemployed individuals in food service skills. Volunteers are welcome and a very important entity of the Food Bank of Delaware.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: 501c3 organizations or groups with a not-for-profit sponsor

AREA SERVED: Statewide, Cecil County Maryland, and parts of Pennsylvania

OBTAINING SERVICE: Call for information or call the Delaware Helpline at 1-800-464-4357 for food assistance listing

FEES: Annual membership fee; fee for services

FOOD SUPPLEMENT PROGRAM (FSP) (DSS, DHSS)

P.O. Box 906
New Castle, DE 19720
302-255-9500

Website: https://assist.dhss.delaware.gov

PERSON IN CHARGE: Linda Crusco, Social Service Administrator

STATUS: Public

SERVICE DESCRIPTION: Helps low-income households buy the food they need for good health. Eligible households receive food benefits via Electronic Benefit Transfer (EBT) to use the same as cash for most food items at participating stores. For most households, FSP benefits are used in addition to their own cash to buy enough food for a month. Amount of FSP benefits households receive is based on number of persons in the family and net monthly income after certain deductions including shelter and/or medical expenses.

LOCATIONS:
New Castle County:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Churchman's Corporate Center, 84 Christiana Rd., Suite B, New Castle 19720 (302-395-6740)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Lewis Building, DHSS Campus, 1901 N. Dupont Highway, New Castle 19720 (302-257-9660)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)
- Robscott Building, 153 Chestnut Hill Rd., Newark 19713 (302-368-6610)

Kent County:
- Carroll's Plaza, 1114 S. Dupont Hwy., Dover 19901 (302-739-4437)
- Milford State Service Center, 13 S. W. Front St., Suite 105, Milford 19963 (302-424-7250)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5020)
- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)

Sussex County:
- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-2280)
- Pyle State Service Center, Omar-Roxana Rd., Frankford 19945 (302-732-9504)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; 8:00 a.m.-7:00 p.m., Wed., Hudson and Williams State Service Centers only

ELIGIBILITY: Gross income limits: 130% of poverty level; net income limits: 100% of poverty level. Clients must register for work unless they are exempt.

AREA SERVED: Statewide

OBTAINING SERVICE: Clients can apply at the location closest to their home. Agencies or individuals may apply for persons unable to apply themselves. Certain individuals living in group homes may apply themselves or have the group home apply for them. Individuals receiving SSI can apply for food benefits at the local Social Security Administration Office. Elderly or disabled individuals can mail in applications if they are unable to come into the office. Individuals can apply online through Delaware Assist (Application for Social Services and Internet Screening Tool).

FEES: None

FORWOOD MANOR

1912 Marsh Road
Wilmington, DE 19810
302-529-1600

PERSON IN CHARGE: David Bolton, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Full-service rental retirement community offering a wide range of services. **Independent retirement living** services include 140 studio, 1, or 2 bedroom apartment with full kitchen, one meal per day, plus continental breakfast in the main dining room, utilities (excluding telephone), 24 hour security, social program led by a full-time director, emergency medical response and free medical transportation within a 15-mile radius. Optional services available. **Assisted Living Services** include 37 furnished or unfurnished private rooms with bath, 3 meals per day in the assisted living dining room, a full range of activities and social programs, including transportation within a 15 mile radius and optional assistance with medication administration. Health Care Programs include: 72 skilled and intermediate beds; in-house Rehabilitation Department offering physical, occupational, and speech therapy; and a full range of activities and social programs.

HOURS OF OPERATION: Information: 9:00 a.m.-5:00 p.m., 7 days

ELIGIBILITY: Open

AREA SERVED: New Castle County and surrounding areas

OBTAINING SERVICE: Referral by hospital, physician, attorney, trust officer, other retirement facility, or contact Marketing Director for further information

FEES: Yes

FOSTER GRANDPARENT PROGRAM (STATE OFFICE OF VOLUNTEERISM) (DSSC, DHSS)

Debnam Building
1901 N. DuPont Hwy.
New Castle, DE 19720
302-255-9688

James Williams State Service Center
(Main Office)
805 River Road
Dover, DE 19901
302-857-5040
Fax: 302-857-5041

Georgetown State Service Center
546 S. Bedford Street
Georgetown, DE 19947
302-856-5262

Appoquinimink State Service Center
122 Silverlake Road
Middletown, DE 19709
302-378-5770, ext. 206

PERSON IN CHARGE: Robin M. Fisher, Program Manager; Dorothy Godwin, Kent County Supervisor; Karen Elliott, Sussex County Supervisor; Provi Hernandez and Jane Williams, New Castle County Supervisors

STATUS: Public

SERVICE DESCRIPTION: Enables low income seniors the opportunity to volunteer in the community to render supportive one-on-one services to children with special needs for 15 to 40 hours per week in designated community settings. Volunteers receive a tax-free stipend, transportation reimbursement, meals while on duty, physical exam, in-service training, accident and personal liability insurance, earned sick and vacation leave, and paid holidays.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low income, ages 60 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in or call for application

FEES: None

FOULK MANOR NORTH RETIREMENT COMMUNITY

1212 Foulk Road
Wilmington, DE 19803
302-478-4296
Website: www.fivestar.com

PERSON IN CHARGE: Virginia C. Gray, NHA, General Manager

STATUS: For profit

SERVICE DESCRIPTION: Full-service retirement community with independent living, assisted living, and health care centers in the same building. Offers a broad selection of activities including programs with an emphasis on maintaining wellness; three dining rooms; transportation; and housekeeping.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Call for information

AREA SERVED: Northern Delaware and Southern Pennsylvania

OBTAINING SERVICE: Call for information

FEES: Yes

FOULK MANOR SOUTH

407 Foulk Road
Wilmington, DE 19803
302-655-6249

PERSON IN CHARGE: Yvette Banks, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Provides three levels of care: assisted living, intermediate nursing, and protected Alzheimer's wing.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: 18 years and over. Admission criteria varies by level of care.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital or family. Call for tour.

FEES: Yes

FRAIM CENTER FOR ACTIVE ADULTS

Boys & Girls Club Building
669 S. Union Street
Wilmington, DE 19805
302-658-8420
Fax: 302-658-3907
Website: www.fraimcenter.org

PERSON IN CHARGE: Mary Ellen Luise, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior citizen multi-purpose center with pool and fitness center. Services include recreation, athletics and fitness, health screenings, health and related programs, cultural enrichment, art, music, newsletter, referral and counseling.

HOURS OF OPERATION: 6:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: $30 Social Membership; $75 Fitness Membership; $150 Social and Fitness Membership with pool privileges. Courtesy Membership as needed.

FREDERICA SENIOR CENTER, INC.

216 S. Market Street
P.O. Box 165
Frederica, DE 19946
302-335-4555

PERSON IN CHARGE: Wilbur Jones, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides nutrition (noontime meal), recreation, socialization, transportation, outreach, crafts program, limited shopping assistance, day trips, lending library, information and referral, and monthly newsletter.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over/persons with disabilities

AREA SERVED: Bowers, Magnolia, Felton, Frederica, and rural areas

OBTAINING SERVICE: Call for information

FEES: Annual membership: $15.00. Donation requested for meals: $3.50.

FREEDOM CENTER FOR INDEPENDENT LIVING

400 North Broad Street
Middletown, DE 19709
302-376-4399
Fax: 302-376-4395
TTY: 302-449-1487

PERSON IN CHARGE: Ernest G. Cole, Ed.D., Executive Director

STATUS: Not for profit, 501(c)(3)

SERVICE DESCRIPTION: The Freedom Center for Independent Living is a resource center for persons with disabilities. Its purpose is to empower persons with disabilities so they can better control the direction of their own lives, as well as identify and obtain the support services they need to maintain an independent lifestyle within the community. The this end, the Freedom Center provides:

- Individual one-on-one consultations to identify specific needs and to develop a plan of action to meet those needs;
- Peer Support Meetings to promote peer interaction and mentoring; and
- Independent Living Skills Training to assist in developing the knowledge needed to navigate the bureaucratic system and advocate for one's rights.

The Freedom Center is funded by the U.S. Department of Education and does not charge for its services

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m. Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Southern New Castle County

OBTAINING SERVICE: Call for information

FEES: None

FRIENDSHIP HOUSE, INC.

P. O. Box 1517
Wilmington, DE 19899
302-652-8133
Website: www.friendship-house.org

PERSON IN CHARGE: William Perkins, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Weekly hospitality and advocacy center for marginalized persons, particularly the homeless; consulting service for churches involved in ministry to the homeless; six transitional housing programs for women, children and single men.

LOCATIONS:
- **Men's Center** - 226 N. Walnut St., Wilmington 19801 (302-652-8278);
- **Women's Center** - 8th and Orange Sts., Wilmington 19801 (302-652-8033)

HOURS OF OPERATION: 6:30 a.m.-3:00 p.m., Mon.-Fri. (men); 7:30 a.m.-2:30 p.m., Mon.-Fri. (women)

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

GAIL P. GILL CONSUMER HEALTH LIBRARY
A program of the Delaware Academy of Medicine

4765 Ogletown Stanton Road, Suite M6
Newark, DE 19713
302-733-1122
Website: http://www.dehealthsource.org
Email: consumer@delamed.org

PERSON IN CHARGE: Consumer Health Librarian

STATUS: Not for profit

SERVICE DESCRIPTION: Professionally trained librarian will help individuals find current, reliable information on any health topic; will research specific questions about health, diseases, pregnancy, nutrition, diabetes, cancer, alternative medicine, etc.; will recommend library resources such as books, DVDs, and magazine articles; will guide individuals in their own health-related research on-line or in the Delaware library catalog.

OTHER LOCATIONS:

- Delaware Health Source – Kent County, Dover Public Library, 45 S. State St., Dover 19901 (302-736-7079)
- Delaware Health Source – Sussex County, Rehoboth Beach Public Library, 226 Rehoboth Ave., Rehoboth Beach 19971 (302-227-2854)
- Delaware Health Source – New Castle County, Bear Public Library, 101 Governor's Place, Bear 19701 (302-836-2725)

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon., Tues., Wed., and Fri.; 11:00 a.m.-4:00 p.m., Thurs.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call, e-mail, write a letter, or ask the Librarian in person.

FEES: Most services free.

GATEWAY HOUSE, INC.

121 N. Poplar Street
Wilmington, DE 19801
302-571-8885
Email: dmosley@gatewayhouse.ws; fsegar@gatewayhouse.ws

PERSON IN CHARGE: David E. Mosley, Executive Director; Floyd Segar, Admissions Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides SRO Long Term Housing for homeless men. Residents responsible for food and schedule. Individualized Personal Development Plan assures follow-up with outside services providers. Section 8 assistance with rent. State assistance with security deposit, if needed.

HOURS OF OPERATION: 8:00 a.m.-8:00 p.m.

ELIGIBILITY: Homeless male over 18

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

GENERATIONS HOME CARE, INC.

Central Office:
2 Penns Way, Suite 303
New Castle, DE 19720
302-322-3100
Fax: 302-322-2730

New Castle County:
15 Ashley Place
Suite 1A
Wilmington, DE 19804
302-658-6731
Fax: 302-322-2730
Website: www.ghcde.org
Email: info@ghcde.org

Kent County:
1125 Forest Av
Suite 201
Dover, DE 19901
302-734-7005
Fax: 302-734-1826

Sussex County:
205 E. Market Street
Georgetown, DE 19947
302-856-7774
Fax: 302-856-7753

PERSON IN CHARGE: Paulette Austin, M.S.W., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a variety of home care services, including: skilled nursing; certified home health aid/homemaker; housekeeping; companion service; physical, occupational, speech therapy; medical social worker; adult foster care; and medical transportation.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.; skilled nurse available 24 hours per day.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call nearest County Office

FEES: Sliding scale

GEORGETOWN STATE SERVICE CENTER (DSSC, DHSS)

546 S. Bedford Street
Georgetown, DE 19947
302-856-5574
Community Resource and Assistance Services: 302-856-5557; 302-856-5574
Website: www.dhss.delaware.gov/dssc

PERSON IN CHARGE: Bonnie O'Day, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State agencies: **Division of Social Services** - Food Stamps, Public Assistance, Medicaid, Day Care, Employment and Training; **Division of Family Services** - family and child protective services; **Division of Public Health** - Child Health, Women's Health, Dental Clinic, Adult Health Screening, TB testing, HIV testing, WIC; **Division of Mental Health**; **Department of Correction**; **Division of Human Relations** - investigates reports of discrimination in housing, employment, etc., on basis of race, age, sex, handicap; **Division of State Service Centers** - Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Community Resource and Assistance Services, Specialized Transportation, Retired and Senior Volunteer Program (RSVP) Sussex County, and Foster Grandparent Program; **Sussex County Senior Services** - Home Health Care Services, Nutrition Program, Specialized Transportation. **Department of Services for Children, Youth and Their Families –** Child Mental Health and Youth Rehabilitative Services.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Vary by service

GILPIN HALL

1101 Gilpin Avenue
Wilmington, DE 19806
302-654-4486
Fax: 302-655-8601
Website: gilpinhall.org

PERSON IN CHARGE: Linda B. Schwind, NHA, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential facility offering Adult Day Program, assisted care; intermediate, skilled, and respite nursing care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Men and women requiring minimal to skilled assistance in maintaining their activities of daily living.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes; per diem rates dependent on level of care need and room size.

GIRL SCOUTS OF THE CHESAPEAKE BAY COUNCIL, INC

501 S. College Avenue
Newark, DE 19713
302-456-7150
Kent and Sussex Counties: 1-800-341-4007
Website: www.gscb.org

PERSON IN CHARGE: Anne T. Hogan, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Help girls develop leadership skills and increase self-esteem. Offers a resident camp in Cecil County, MD.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Females, grade level K-12

AREA SERVED: Delmarva Peninsula

OBTAINING SERVICE: Call for information

FEES: Registration fees

GIRLS INCORPORATED OF DELAWARE

1019 Brown Street
Wilmington, DE 19805
302-575-1041
Website: www.girlsincde.org

PERSON IN CHARGE: Cathy Ferguson, Ed.D., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Daily after school, evening, and summer programs in youth development and basic life skills; artistic and cultural programs; athletics; community service; leadership and recreation. Summer day camp and specialized teen programs at all locations. Adolescent pregnancy prevention programs and child

abuse prevention programs offered at all locations and area public schools. Before/after school child care services provided for whole day kindergarten and elementary students. Limited transportation available. **Project Pride:** operates at the Kiwanis Branch and provides adult basic education, GED preparation, parenting skills and support services to teen parents.

OTHER LOCATIONS:

- Dennison Branch, 1019 Brown St., Wilmington 19805 (302-575-1041); 8:00 a.m.-8:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.
- Kiwanis/YDC Branch, 109 E. 26th St., Wilmington 19802 (302-764-1382); 7:00 a.m.-8:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.
- Claymont Branch, 3301 Green St., Claymont 19703 (302-798-9243); 7:00 a.m.-6:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m. (administrative office)

ELIGIBILITY: Before and after school, evening and summer programs. Kiwanis and Claymont branches: girls ages 6 - 18, boys ages 6 - 12. Dennison Branch: girls ages 6-18.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Varies for child care services and summer camp. $35 annual membership fee for Girls programs and additional fees for activities. DHSS referrals accepted. Scholarships available. POC accepted.

GO LOCAL DELAWARE

Delaware Academy of Medicine/National Library of Medicine
302-736-7079
Website: http://medlineplus.gov/delaware

PERSON IN CHARGE: Patty Hartmannsgruber

STATUS: Not for profit

SERVICE DESCRIPTION: Go Local Delaware is a free on-line database of health services in Delaware. Look up a health topic and find a list of related services or health practitioners close to where you live or work. Includes medical care, prenatal care, support groups, food programs, alternative medicine, mental health, health screenings, and much more. Search by county or by health topic.

HOURS OF OPERATION: Accessible 24/7

ELIGIBILITY: Everyone

AREA SERVED: Statewide

OBTAINING SERVICE: Use any Internet connection.

FEES: None

GOD'S WAY TO RECOVERY, INC.

9 Causey Avenue
Milford, DE 19963
302-422-3033

PERSON IN CHARGE: Rev. Roger Wood

STATUS: Not for profit

SERVICE DESCRIPTION: Counseling, advocacy, discipleship, residency, Bible studies, thrift stores, food, clothing, support groups

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m.

ELIGIBILITY: Outreach services, no restrictions. Transition home, men ages 18 and over. No smoking or use of mind-altering prescribed medications permitted.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral by Detox, People's Place, SCI

FEES: Every resident is required to pay $120.00/week (includes room and board).

GOOD SAMARITAN AID ORGANIZATION

P.O.Box 643
Laurel, DE 19956
302-875-9710

PERSON IN CHARGE: Dale Boyce or Mary Bolden

STATUS: Not for profit

SERVICE DESCRIPTION: Provides food, rent, heat, clothes, electricity, gas, prescriptions, and shelter. Operates a thrift shop where people can buy used clothing at very low cost, with funds used to help people in need. Churches, Fraternal Organizations and private citizens donate money, food and clothing to aid those in need.

OTHER LOCATION: Outreach Shop, 201 W. Market St. (302-875-2425), Heneretta Koch/Midge McMasters

HOURS OF OPERATION: Shop located at Poplar and Market Sts.: 10:00 a.m.-4:00 p.m., Thurs., Fri.; 10:00 a.m.-1:30 p.m., Sat. Outreach Service: 8:00 a.m.-9:00 p.m., Mon.-Sat. (leave a message)

ELIGIBILITY: Persons in need

AREA SERVED: Laurel School District

OBTAINING SERVICE: Agency referral, Good Samaritan Outreach (302-875-9710)

FEES: None

GOODWILL INDUSTRIES OF DELAWARE AND DELAWARE COUNTY, INC.

The Goodwill Center
300 East Lee Boulevard
Wilmington, DE 19802
302-761-4640
Fax: 302-761-4649
Website: www.goodwillde.org

PERSON IN CHARGE: Ted Van Name, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Improves the quality of life for people with barriers to employment through vocational services and work opportunities. Provides programs and services such as vocational evaluations/situational assessment, computerized office skills training, retail skills training, job readiness training, job development/placement and follow-up, sheltered/transitional employment, janitorial skills training, temporary staffing services, communications technology training, and ShopRite retail skills training. Operates retail stores for the sale of used goods. **Languages:** English and Spanish.

OTHER LOCATIONS:
Training Locations:

- The Goodwill Center, 300 E. Lea Blvd., Wilmington 19802 (302-761-4640; Fax: 302-761-4649)
- The Goodwill Center at Bridgeville, 18178 Sussex Highway, Rt. 13 South, Bridgeville 19933 (302-377-7284; Fax: 302-337-9746)
- Career Development Services, 1678 governors Avenue, Dover 19904 (302-741-0456; Fax: 302-741-2104)

Retail Locations:

- Fox Run Shopping Center, 334 Fox Hunt Dr., Bear, 19701 (302-834-6780)
- 311 Newark Shopping Center, Newark 19711 (302-453-1430)
- Gordy Plaza Shopping Center, 4317 Kirkwood Hwy., Wilmington 19805 (302-993-0413)
- The Outlet Store, 300 E. Lea Blvd., Wilmington 19802
- 2701 Philadelphia Pike, Claymont 19703 (302-798-9047)
- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA, 19043 (610-586-6360)
- Swarthmorewood Shopping Center, 725 South Chester Road, Swathmore, PA 19081 (610-543-4399)
- 255 Wilmington-West Chester Pike, Chadds Ford, PA 19317 (610-558-3722)
- Rodney Village Shopping Center, Rt. 13 South, Dover 19904 (302-674-9071)
- Gateway West Shopping Center, Rt. 8 & Saulsbury Rd., Dover 19904 (302-678-4602)
- Willowbrook Shopping Center, 3294 Chichester Ave., Boothwyn, PA 19061 (610-494-8412)

- Middletown Square Shopping Center, 801 N. Broad St., Middletown 19709 (302-376-6258)
- Mid-Sussex Shopping Center, 339 E. DuPont Highway, Millsboro 19966 (302-934-9146)
- 18178 Sussex Highway, Rt. 13 S., Bridgeville 19933 (302-337-8561)

Donations Only:
- Wachovia Bank, 7270 Lancaster Pike, Hockessin 19707
- The Goodwill Center, 300 E. Lea Boulevard, Wilmington 19802

HOURS OF OPERATION: Office hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.; Store Hours: 9:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-6:00 p.m., Sat; 12:00 p.m.-5:00 p.m., Sun. Outlet Store: 8:00 a.m.-6:00 p.m. Mon.-Sat., Closed Sun.

ELIGIBILITY: Ages 16 and over, socially and/or economically disadvantaged, physical, mental, or emotional disabilities.

AREA SERVED: Statewide and Delaware County, PA

OBTAINING SERVICE: Call The Goodwill Center (302-761-4640)

FEES: None

GOVERNOR BACON HEALTH CENTER (DPH, DHSS)

P. O. Box 559
Delaware City, DE 19706-0559
302-836-2550
Fax: 836-4104
Website: http://www.dhss.delaware.gov/dhss/main/maps/bacon/govbacon.htm

PERSON IN CHARGE: John L. Schmitt, Director

STATUS: Public

SERVICE DESCRIPTION: GBHC operates a 94 bed Intermediate Care Facility licensed by the State of Delaware and approved by Medicaid. It is part of the Long Term Care Unit, which includes Delaware Hospital for the Chronically Ill (DHCI) and Emily P. Bissell Hospital.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Voluntary admissions; approved for intermediate (ICF) level of care, assets under $54,000

AREA SERVED: Statewide

OBTAINING SERVICE: Pre-admission screening through the Central Intake Unit at DHCI (302-223-1052)

FEES: Sliding scale

GRAHAM SENIOR CENTER

1709 Gilpin Avenue
Wilmington, DE 19806
302-655-0266

PERSON IN CHARGE: Christina Lee

STATUS: Not for profit

SERVICE DESCRIPTION: Community facility serving all seniors in the area. Services include: preventive medical services (including blood pressure screenings); trips; daily hot lunch program; tax consultants; information on problems of the elderly; arts and crafts; transportation to medical appointments and shopping; legal aid; defensive driving courses, "Fit for Life" exercise program for strengthening, and cardiovascular wellness. Art of Life creative program, Caregivers Resource Center, computer lab, fitness center, and monthly newsletter.

HOURS OF OPERATION: 8:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: City of Wilmington and surrounding area.

OBTAINING SERVICE: Call or walk in

FEES: Annual membership dues $15.00. Donation requested for meals.

GRANDPARENTS UNITED DE, INC.

P.O. Box 447
Hockessin, DE 19707
302-239-2525 or 302-628-6892
Website: www.grandparentsunitedde.org
Email: cl0802@aol.com or dfales0356@aol.com

PERSON IN CHARGE: Tina Light, President

STATUS: Not for profit

SERVICE DESCRIPTION: Support group meetings in all three counties (NCC, Kent, or Sussex). Online support group 24/7, Guardian Assistance Program (GAP), pro bono legal assistance. Advocates for laws and services that will aid relative caregivers, state and federally. Operation Warm Coat, school supplies, and holiday help if eligible.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; available via email anytime.

ELIGIBILITY: Grandparents or other relatives raising children.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for an appointment.

FEES: None, members have first priority ($12.00 per year)

GREEN MEADOWS AT DOVER

150 Saulsbury Road
Dover, DE 19904
302-674-4407
Website: WWW.EMERITUS.COM

PERSON IN CHARGE: Tawnya Dennis, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Green Meadows at Dover is located on the east side of Dover, Delaware. The warm and caring staff members give residents the feeling of comfort and security, just like home. A daily activity program is provided to the residents, including various day outings, stimulating arts and crafts activities such as ceramics, and a daily exercise program to keep body, mind, and soul healthy. Residents are provided with assistance with the activities of daily living, medication management, and transportation, as well as laundry and linen service. The Memory Care Neighborhood focuses on care for residents with Alzheimer's Disease and other related dementias. The "Join their Journey" program allows the staff to provide meaningful interactions to encourage the residents to be successful and purposeful each day.

HOURS OF OPERATION: 24 hours daily

ELIGIBILITY: Senior citizen, no financial information required

AREA SERVED: Nationwide

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment, internet

FEES: Fees applied according to monthly rent and level of care required.

GRISWOLD SPECIAL CARE

1915 Kirkwood Highway
Newark, DE 19711
302-456-9904
Website: www.gscdelaware.com
Email: maryannemurray@aol.com

109 Market Street
Lewes, DE 19958
302-644-6990

PERSON IN CHARGE: Mary Anne Murray, Director

STATUS: For profit

SERVICE DESCRIPTION: Licensed as a Personal Assistance Services Agency (PASA), non-medical assistance in the home for seniors or disabled persons. Caregivers assist with personal care, homemaking, companionship. Hourly, overnight, or live-in service options.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. 24/7 on call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; call for information; referral by social workers, discharge planners, physician offices, hospice.

FEES: Schedule

H.E.R.O.I.N. HURTS, INC.

P. O. Box 96
Middletown, DE 19709
302-368-0620
302-653-6448
Fax: 302-453-9060
Website: www.heroinhurts.com
Email: aamsler1@hotmail.com

PERSON IN CHARGE: Dorothy Ann Amsler, Board President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides charitable support, advocacy, and education. Provides parents, family members, and friends of persons with addictions with educational, emotional, and social support, enabling them to advocate for the health, security, education, and rehabilitation of persons with substance addictions.

OTHER LOCATIONS: Meeting sites:

- St. James Episcopal Church, Newport, Tuesday, 6:30 p.m., call 302-368-0620
- St. Peter's Episcopal Church, Smyrna, 1st and 3rd Wednesday of the month, 7:00 p.m., call 302-653-6448
- Buckworth Senior Center, 214 North St., Elkton, MD, 1st Monday of the month, 6:30 p.m., call 410-398-9410

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in

FEES: None

HABITAT FOR HUMANITY OF NEW CASTLE COUNTY

1920 Hutton Street
Wilmington, DE 19802
302-652-0365
Website: www.habitatncc.org
Email: klsmith@habitatncc.org

PERSON IN CHARGE: Kevin L. Smith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Partners with low income families to build simple, decent housing at no profit through a combination of volunteer labor, "sweat equity", and no interest mortgages. Acts in partnership with local community as a diverse group, including individuals, partner families, faith groups, civic organizations, and businesses.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Construction Site: 8:00 a.m.-3:00 p.m., Tues.-Fri., year round.

ELIGIBILITY: To volunteer, must be at least 16. For home ownership, must be low income, unable to obtain mortgage through other means, and currently living in substandard housing.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information: 302-652-0365 Ext. 120. Must attend orientation to obtain an application for housing.

FEES: Mortgage based program (no interest, at-cost mortgage)

HARRINGTON SENIOR CENTER, INC.

102 Fleming Street
Harrington, DE 19952
302-398-4224/4225

PERSON IN CHARGE: Robert Eugene Price, Jr.

STATUS: Not for profit

SERVICE DESCRIPTION: Provides meals, recreation, social services, information and referral, and bus transportation.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Thurs., Fri. 9:00 a.m.-2:00 p.m.

ELIGIBILITY: Ages 50 and over, (60 and over for meals).

AREA SERVED: Southwest Kent County

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals (suggested donation, $3.00)

HARRISON HOUSE COMMUNITY PROGRAMS, INC.

6 Halcyon Drive
New Castle, DE 19720
302-661-1260
Fax: 302-661-0708

PERSON IN CHARGE: Mr. and Mrs. Julian Scott, Directors

STATUS: Not for profit

SERVICE DESCRIPTION: Offers before and after care for children, child care (purchase of care accepted); emergency referral and assistance, drug and alcohol referral, legal referral, community awareness, 24 hour emergency advisement, employee loan program, parenting classes, financial and credit assistance. Also available, if needed, are transportation, tax assistance, notary public, faxing, and copying. New programs include child mentors and home health aides/assistance.

OTHER LOCATION: Cradles to Crayons Early Learning Center, 6 Halcyon Dr., New Castle 19720 (427-8438), Mon.-Fri., 6:30 a.m.-6:00 p.m. or 9:30 p.m., depending on number enrolled.

HOURS OF OPERATION: 9:00 a.m.-6:30 p.m., Mon.-Wed.; 9:00 a.m.-5:00 p.m., Thurs.-Fri. Available 1st Sat. of each month 12:00-2:00 p.m. (calls only)

ELIGIBILITY: Open, day care program has some limitations.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: Sliding scale, vary by service, schedule. Scholarship program available.

HARVEST YEARS SENIOR CENTER

30 South Street
Camden, DE 19934
302-698-4285
Fax: 302-698-4286

PERSON IN CHARGE: Tom Bones, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides home style meals from 11:30 a.m.-12:30 p.m.; social, recreational and educational activities; and crafts. Shopping service is available for the homebound, or transport may be provided as needed. This service is door-to-door, with assistance as needed. Monthly newsletter, activities calendar, and menu. Provides outreach service to the community, and membership is required for Shopping Program.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over or disabled

AREA SERVED: All of Kent County for shopping program. Senior Center activities: Dover, Smyrna, Camden, Little Creek, Felton

OBTAINING SERVICE: Walk in or call (24 hour answering service)

FEES: $12.00 Annual Dues for Membership, and donations are accepted. Shopping Program has a $3.00/trip fee. May be waived for hardship cases.

HEALTH AND SOCIAL SERVICES; DEPARTMENT OF (DHSS)

Herman M. Holloway, Sr., Health and Social Service Campus
1901 N. DuPont Highway
New Castle, DE 19720
302-255-9040

PERSON IN CHARGE: Rita Landgraf, Secretary

STATUS: Public

SERVICE DESCRIPTION: Provides most of the human services available through Delaware State Government, including Medicaid, the Children's Health Insurance Program, food stamps, welfare-to-work, vaccines for children, child support enforcement, public health programs, and general services for the aging, for individuals with developmental and physical disabilities, visual impairments, mental illness, and other vulnerable populations. The following are Divisions within the Department (listed separately in the Directory).

DIVISIONS:

- Services for Aging and Adults with Physical Disabilities (302-255-9390)
- Substance Abuse and Mental Health (302-255-9404)
- Child Support Enforcement (302-326-6020)
- Long Term Care Residents Protection (302-577-6666)
- Management Services (302-255-9000)
- Office of the Medical Examiner (302-577-3420)
- Developmental Disabilities Services (302-744-4559)
- Public Health (302-744-4701)
- Social Services (302-255-9500)
- State Service Centers (302-255-9675)
- Visually Impaired (302-255-9810)
- Medicaid & Medical Assistance (302-255-9626)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call Divisions for information

FEES: Vary by program. None for most services.

HEALTH PROMOTION AND DISEASE PREVENTION SECTION (DPH, DHSS)

Thomas Collins Building, Suite #7
540 S. DuPont Highway
Dover, DE 19901
302-744-1000
Website: www.dhss.delaware.gov/dph/

PERSON IN CHARGE: Jill Rogers, M.S.N., Section Chief

STATUS: Public

SERVICE DESCRIPTION: Provides a wide range of services, ranging from education and consultation to direct services and financial assistance in a variety of program areas. Includes programs to reduce major risk factors such as smoking, physical inactivity, and obesity which are the leading causes of chronic disease. The Women, Infants and Children (WIC) Program provides supplemental nutrition and education to low income pregnant women and young children. The Comprehensive Cancer Program provides cancer treatment for low income uninsured individuals as well as screening for breast, cervical, and colorectal cancer. Provides immunizations including flu shots, and programs to prevent and control spread of sexually transmitted diseases, HIV/AIDS, tuberculosis, and other communicable diseases. Also collects data for health planning, implementation, and evaluation, including the Behavioral Risk Factor Survey and the Adult and Youth Tobacco Surveys. Provides educational materials, community and worksite interventions, health information, statistics, wellness programs and resources on diabetes prevention, awareness and education.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Educational programs at other times by appointment.

ELIGIBILITY: Delaware residents and organizations. Varies according to the service. Check website or call to inquire about eligibility.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral by physician.

FEES: None

HEALTH SYSTEMS PROTECTION (DPH, DHSS)

417 Federal Street
Jesse Cooper Building
Dover, DE 19901
302-744-4705

Website: www.dhss/delaware.gov/dhss/dph/hsp/hsp.html

PERSON IN CHARGE: Thomas V. May, RSHS/RS

STATUS: Public

SERVICE DESCRIPTION: Provides **inspections, investigations, information, training, and/or consultations** for migrant labor camps; public drinking water supplies; private drinking water; mattress, pillow and bedding; lead poisoning prevention; occupational health; healthy homes; non-alcoholic beverages; plumbing installations; ice manufacturers; eating establishments; dairies; bakeries; food processing plants; recreation camps; swimming pools/spas/slides; radiation equipment/facilities; day care centers; non-residential health care facilities; home health agencies; managed care organizations; body art and cosmetology facilities; consumer complaint driven inspections re: Clean Indoor Air Act; **sampling** and **testing** for milk, food, radiation, radon, toxicology; **permitting/licensing/certification** for water operators; lead contractors/workers/training; public eating places; dairies; bedding; recreation camps; plumbers; medical laboratories; frozen desserts; swimming pools; bottling plants; migrant labor camps; radiation users; radiation technologists; non-residential health care facilities; home health agencies; managed care organizations; body art; **emergency/disaster assistance** – water; food; radiation; epidemiology investigations; emergency response for all program areas.

OTHER LOCATIONS:

- Environmental Health Field Services, New Castle County, 2055 Limestone Rd., Suite 100, Wilmington 19808 (302-995-8650)
- Environmental Health Field Services, Kent County, 570 S. DuPont Highway, Suite 5, Dover 19901 (302-744-1220)
- Environmental Health Field Services, Sussex County, 546 S. Bedford Street, Georgetown 19947 (302-856-5496)
- Office of Drinking Water, Blue Hen Corporate Center, 655 S. Bay Road, Dover 19901 (302-741-8630)
- Office of Health Facilities Licensing and Certification, 2055 Limestone Road, Suite 200, Wilmington 19808 (302-995-8521)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program: plan review; public eating plans; drinking water systems; private drinking water; non-alcoholic beverages; food establishments; water operator certification; lead abatement certification; mattress, pillow and bedding; radiation technologists/technician certification; radiation machine facility permitting; hospitals, hospice, prescribed pediatric extended care centers, birthing centers, free standing emergency centers, free standing surgical centers, home health agencies, managed care organizations, plumbing permits; and body art establishments.

HEARING LOSS ASSOCIATION OF DELAWARE

New Castle County:
2400 W. Fourth Street
Wilmington, DE 19805
302-292-3066 (phone and fax)

Kent/Sussex County:
Bayhealth Medical Center
Kent General Hospital
640 S. State Street
Dover, DE 19901
302-674-3272

Website: www.hlade.org
Email: hlade@comcast.net

PERSON IN CHARGE: Linda S. Heller, M.A.

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to open the world of communication to deaf and hard-of-hearing children and adults by providing information, education, support, and advocacy. Educational training programs.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Wilmington group meets second Saturday of each month except July and August from 10 a.m-12 p.m. Dover group meets the first Tuesday of each month except July and August from 6 p.m.–8 p.m. Voice mail available 8:00 a.m.-9:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or call for appointment

FEES: None

HEARTLAND HOMEHEALTH

Chapman Road
Newark, DE 19713
302-455-1500

PERSON IN CHARGE: Meg Montgomery, Director of Professional Services

STATUS: For profit

SERVICE DESCRIPTION: Generalized homehealth care. Services include homecare nursing, social work, home health aides, nutrition counseling, assistance with obtaining medical and pharmaceutical supplies and equipment, and referral to appropriate community resources. Nursing ranging from assessment and teaching to delivery of high tech therapies. Serves all ages in any stage of illness.

HOURS OF OPERATION: Office hours: 8:30 a.m. - 5:00 p.m., Mon. - Fri.; RN on call 24 hours a day/7 days a week.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: Yes, often paid by third party

HENRIETTA JOHNSON MEDICAL CENTER

Southbridge:
601 New Castle Avenue
Wilmington, DE 19801
302-655-6187

Riverside:
700 Lea Blvd.
Suite 201
Wilmington, DE 19802
302-761-4610

PERSON IN CHARGE: Rosa Rivera Prado, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Services offered: **General Medicine** - physical examinations, screening for high blood pressure, TB, colon rectal cancer; **Pediatrics** - immunizations, vision, hearing, sick child care, physical examinations; **Obstetrics and Gynecology** - care for females, family planning, pre-natal care for mothers during pregnancy, and pregnancy testing. **Dental -** available at 601 New Castle Avenue.

HOURS OF OPERATION:

- Southbridge: 8:00 a.m.-5:00 p.m., Mon., Fri.; 8:00 a.m.-7:00 p.m., Tues., Wed., Thurs.; 9:00 a.m.-1:00 p.m., 1st & 3rd Sat.
- Dental: 9:00 a.m.-5:00 p.m., Mon., Wed.; 8:00 a.m.-4:30 p.m., Tues.; 10:00 am. -6:00 pm., Thurs.; 8:30 a.m.-4:30 p.m., Fri.
- Riverside: 9:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Appointment, referral, walk-in

FEES: Sliding scale

HEPATITIS ASSOCIATION OF DELAWARE, INC.

Community Services Building
100 West Tenth Street, Suite 409
Wilmington, DE 19801
302-421-3677
Website: www.hadinc.org
Email: info@hadinc.org

PERSON IN CHARGE: Doreen G. Spence, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides counseling for infected individuals and family members, speakers for educational training seminars, health triage (medical personnel go into the community), and educational symposium by professional health care workers. Also provides minimum assistance with utilities, food, etc.

HOURS OF OPERATION: 10:00 a.m.-4:00 p.m., Mon.-Thurs.

ELIGIBILITY: Must be infected with hepatitis

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

HILLSIDE CENTER HEALTH CARE, INC.

810 S. Broom Street
Wilmington, DE 19805
302-652-1181
Fax: 652-0658

PERSON IN CHARGE: Frank Reimbold, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Extended care facility providing sub-acute, skilled intermediate, terminal, and respite care services. Full time physical therapy, occupational therapy, speech therapy, recreational therapy, intravenous therapy, and specialty wound care. Offers coordinated support and clinical expertise to achieve a full life.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Medical need

AREA SERVED: Open

OBTAINING SERVICE: Referral, appointment, walk-in

FEES: Yes

HILLTOP LUTHERAN NEIGHBORHOOD CENTER

1018 West 6th Street
Wilmington, DE 19805
302-656-3224
Fax: 302-656-3830

PERSON IN CHARGE: Jea P. Street, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides comprehensive services for children from infants through 18 years of age. **Early Childhood Education:** For infants through Kindergarten emphasizes school readiness. Provides visiting nurse, dental and hearing screening, nutrition program, educational services, physical health program, and referrals to agencies as appropriate. **Youth Services Program**: Provides a full range of daily educational and recreational activities for children aged 6-18. Participation in study sessions required. The Center maintains contact with schools to monitor student progress. Girl Scouts, book clubs, team sports, clubs, special trips, career and college awareness activities. **Latchkey Program:** Provides year-round educational care for school children aged 6-12. Activities provide fun in a safe learning environment. **Early Childhood Education Program (ECEP):** (traditionally known as Head Start) Three classes serve 52 participants each day. Works with families to ensure that children attain academic success. **Summer Camp:** Provides comprehensive, fun-filled day camp experience for 90 children. Swimming, weekly trips, journal-keeping, crafts, and computer time for children 6-12 years old. **Parent Involvement/Community Development Program:** Encourages and supports parents' efforts to be involved in children's education and other community issues. **Food Share Program** and **Advisory Council** enables parents and community residents to participate in decisions affecting program and community.

ELIGIBILITY: Varies by program

HOURS OF OPERATION: 7:00 a.m.-5:30 p.m., Mon.-Fri. Childcare, ECAP, Latchkey and Youth Services: 4:30 p.m.-6:00 p.m., Mon.-Thurs. (some weekend activities)

AREA SERVED: Hilltop area of the City of Wilmington

FEES: Day Care, Latchkey and Summer Camp

HIV SERVICES OF CATHOLIC CHARITIES

2601 W. 4th Street
Wilmington, DE 19805
Office: 302-762-9244
Fax: 302-762-9246
Email: mhassler@ccwilm.org
Website: www.cdow.org/aidsministry.html

PERSON IN CHARGE: Michael Hassler, LCSW

STATUS: Not for profit

SERVICE DESCRIPTION: Mental health counseling, emergency financial assistance (for rent, utilities), budget counseling, transportation assistance, medication co-pay assistance, eye glasses, clothing, literature drop off, Christmas gift program (for children).

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Referral by Ryan White, case manager, only

AREA SERVED: Primarily New Castle County

OBTAINING SERVICE: Call for information.

FEES: Most services provided without fee.

HOCKESSIN COMMUNITY CENTER, INC.

P. O. Box 393
4266 Millcreek Road
Hockessin, DE 19707
302-239-2363

PERSON IN CHARGE: Roslyn W. Smith, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Adult and Senior Services include information and referral, education workshop, limited emergency fuel assistance, and emergency assistance for rent/mortgage, HUD approved housing counseling, budget counseling, and first time home buyers counseling. **Youth Services** include educational workshop, counseling, information and referral, employment and training services, recreation and club group meetings. General community services include recreation, workshop, information and referral, and classes.

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Dependent on income (low-to-moderate income families)

AREA SERVED: Zip codes 19707, 19711, 19808, suburban 19805, 19804, Hockessin/Yorklyn/West Wilmington Suburban Area

OBTAINING SERVICE: Call for appointment

FEES: Vary by service

HOCKESSIN UNITED METHODIST CHURCH CLOTHES CLOSET

Main Office:
7250 Lancaster Pike
Hockessin, DE 19707
302-239-3030
Email: Reillyli@dol.net

PERSON IN CHARGE: Kay Vollmar, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides clothing, household goods, and some furniture. Special appointments for persons burned out, locked out, or in other emergency situations.

OTHER LOCATION: Founders Hall, 1155 Old Lancaster Pike, Hockessin, 19707. Regular opening for clients, 10:00 a.m.-11:00 a.m., 1st Sat. and 1st and 3rd Tuesday. All other times by appointment.

HOURS OF OPERATION: Main office: 9:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Total household income of all people sharing a living space under $25,000 (pay stub with YTD listed), all ages; PA or DE Health and Social Services Card, WIC Card, Medicare or Disability Card, Release From Jail Form, SSI, referral letter.

AREA SERVED: Statewide, plus some clients from PA and NJ.

OBTAINING SERVICE: Walk in to Founders Hall at specified times, call for information, call for appointment, referral.

FEES: None

HOME HEALTH CORPORATION OF AMERICA

260 Chapman Road
Newark, DE 19702
302-738-9756
Website: www.hhcainc.com

PERSON IN CHARGE: Teresa Twilley, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Provides health care to homebound patients, skilled nursing care, home health aides, therapy (physical, speech, and occupational), and medical/social services.

OTHER LOCATION:
1221 College Park Dr., Suite 203, Dover 19904 (302-697-7125)
21309 Berlin Rd., Unit 9, Georgetown 19947 (302-855-0310)
107 Chesapeake Blvd., Suite 114, Elkton, MD 21921 (410-398-4733)

HOURS OF OPERATION: 8:30 a.m.–5:00 p.m., Mon.–Fri.; 24 hour on-call service for admitted patients

ELIGIBILITY: Homebound persons

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: Yes

HOME HEALTH SERVICES BY TLC, INC.

2915 Old Ogletown Road
Newark, DE 19713
302-322-5510

1241 South College Park Drive
Dover, DE 19904
800-560-0114

311 West Ninth Street
South Bethany Beach, DE 19930
800-560-0114

Website: www.homehealthservicesbytlc.com
Email: marlenegrove@homehealthservicesbytlc.com

PERSON IN CHARGE: Sharon M. Clark

STATUS: For profit

SERVICE DESCRIPTION: Provides home healthcare services to individuals and their families, including personal care, respite care, 24-hour home healthcare, companion care, sick and well baby/child care, and light housecleaning.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, self-referral, call for appointment

FEES: Vary by service, State contract rates

HOMEWARD BOUND, INC. (EMMAUS HOUSE)

P. O. Box 9740
Newark, DE 19714-9740
302-737-2241
Website: www.homewardbound-de.org

PERSON IN CHARGE: Nancy Berry and Mary Ellen Green, Co-Directors

STATUS: Not for profit

SERVICE DESCRIPTION: Provides temporary emergency shelter, room and board, counseling, and referral.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Homeless families with children

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

HOPE BUILDERS INTERNATIONAL, INC.

104 Hunting Way
Smyrna, DE 19977
302-382-8076
Website: hopebuildersintl.org
Email: hopebuildersintl@comcast.net

PERSON IN CHARGE: Thomas B. Pitman, IV, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides assistance to individuals/families in impoverished conditions or during crisis. Typically offers meals, home improvements, and clothing/household goods.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Dependent upon activity

AREA SERVED: Statewide and overseas missions

OBTAINING SERVICE: Call for information, call for appointment, website, or email

FEES: None

HOPE DINING ROOM

Administration Address:
292 W. Main Street
Newark, DE 19711
302-737-1131

Facility Location:
Kingswood United Methodist Church
300 Marrows Road
Brookside, Newark, DE 19713
302-738-4478

PERSON IN CHARGE: John Horner, Chairman

STATUS: Not for profit

SERVICE DESCRIPTION: Provides meals to persons in need of food. Volunteers and food donated by local churches. Donated and used clothing available most days. Volunteer opportunities available.

HOURS OF OPERATION: 12:00 noon–1:00 p.m., Mon., Wed., Thurs., Fri.

ELIGIBILITY: Open to those in need of assistance

AREA SERVED: Newark

OBTAINING SERVICE: Walk in

FEES: None

HOPE MEDICAL CLINIC, INC.

Modern Maturity Center
1125 Forrest Avenue, Suite 202
Dover, DE 19904
302-735-7551

PERSON IN CHARGE: Vicenta G. Marquez, M.D., Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Non-emergency medical and dental consultation and treatment. Referral to subspecialist, if necessary.

HOURS OF OPERATION: 9:00 a.m. to 5:00 p.m., Tuesday

ELIGIBILITY: 18-64 years old, no medical insurance and income below federal poverty guideline

AREA SERVED: Kent County

OBTAINING SERVICE: By appointment only

FEES: None

HOUSE OF PRIDE, INC.

105 South New Street
Dover, DE 19904
302-677-0116
Fax: 302-677-0234
Website: www.houseofpride.org
Email: hoppride@aol.com

PERSON IN CHARGE: Marian L. Harris, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Long-term recovery and transitional housing.

OTHER LOCATIONS: 321 W. Loockerman St., Dover, 302-677-0197; 110 S. New St., Dover, 302-677-0173; 105 S. New St., 302-677-0116/302-677-0234; after hours and weekends.

HOURS OF OPERATION: 9 a.m.-5:00 p.m.

ELIGIBILITY: 18 years or older

AREA SERVED: Statewide, New Jersey, Maryland, Pennsylvania, New York

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

HOUSING OPPORTUNITIES OF NORTHERN DELAWARE, INC.

Community Services Building
100 West Tenth Street, Suite 1001
Wilmington, DE 19801
302-429-0794
Toll Free: 1-800-826-4663 (hond)
Fax: 302-429-0795
Website: www.hond.org
Email: spikes@hond.org

PERSON IN CHARGE: Gladys B. Spikes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Private fair housing corporation established to promote fair and equal opportunity in renting and purchasing housing. Functions include: educating the public regarding fair housing; insuring compliance of fair housing laws; providing assistance to individuals; and serving as an advocate for fair housing. Available programs: First Time Homebuyer Counseling, Refinance and Reverse Mortgage Counseling, Mortgage Default Counseling, and Credit/Budget Management Services.

HOURS OF OPERATION: 9:00 a.m. - 5:00 p.m., Mon. - Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County, limited services in Kent and Sussex Counties

OBTAINING SERVICE: Call, e-mail or walk-in

FEES: Vary by service

HOWARD J. WESTON COMMUNITY AND SENIOR CENTER, INC.

One Bassett Avenue, Manor Park
New Castle, DE 19720
Senior Center: 302-328-6626
Community Center: 302-328-6094

PERSON IN CHARGE: Sandra Krett, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Active senior center offering a nutrition program (continental breakfast at 9 a.m. and full noontime meal) available Monday through Friday. The center offers a great variety of activities including art class, billiards, bingo, cards, ceramics, crafts, dance class, shuffleboard, and much more. Health seminars are offered monthly and health screenings include blood pressure screening, flu shots, and mammograms. Information and referral services include defensive driving, and tax assistance. The center sponsors a great variety of day trips and extended tours. Transportation is available (call for route information). The center is a Blood Bank group sponsor.

HOURS OF OPERATION: 9:00 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Lunch

HOWARD T. ENNIS SCHOOL

R.D. 2, Box 252
Georgetown, DE 19947
302-856-1930
Nurse: 302-856-1933
Website: http://www.k12.de.us/ennis

PERSON IN CHARGE: Belinda Waples, Principal

STATUS: Public

SERVICE DESCRIPTION: Offers a full-continuum of special education and related services to children ages 3-21 who are in need of special education intervention.

HOURS OF OPERATION: Building: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Student Day: 8:00 a.m.- 3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3-21, mentally disabled, hearing impaired, deaf/blind, and physically impaired.

AREA SERVED: Sussex County

OBTAINING SERVICE: Referral by home school/home school district or an outside agency

FEES: Public school - tuition based

HUDSON HEALTH SERVICES, INC./TAU HOUSE

11 West Pine Street
Georgetown, DE 19947
302-855-9622
Website: TAUHOUSE.ORG
Email: ANKHTAUHOUSE@AOL.COM

PERSON IN CHARGE: Cynthia Witt, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house program offers recovering women residence in a therapeutically structured home-like environment for a maximum of 6 months. Residents learn to maintain sobriety, as well as deal with past irresponsibility and desolation while developing self-responsibility, self-worth, and their futures, through individual counseling, group therapy, and weekly didactic sessions to provide training in life skills, coping mechanisms, development of self-esteem, spirituality, community involvement, etc. Residents are actively involved in the daily operation of the House, and once employed, pay room and board and establish financial goals.

HOURS OF OPERATION: 10:00 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Recovering women

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by inpatient/outpatient primary substance abuse treatment program, self-referrals

FEES: Room and Board $85 per week.

HUMAN RELATIONS; DIVISION OF (DOS)

Carvel State Office Building
820 N. French Street, 4th Floor
Wilmington, DE 19801
302-577-5050

Division of Human Relations
Cannon Building
861 Silver Lake Boulevard, Suite 205
Dover, DE 19904
302-739-4567

Georgetown State Service Center
546 S. Bedford Street
Georgetown, DE 19947
302-856-5331
Website: www.statehumanrelations.delaware.gov

PERSON IN CHARGE: Juana Fuentes-Bowles, Director

STATUS: Public

SERVICE DESCRIPTION: Referral source for persons with problems and questions concerning human relations; administers law prohibiting discrimination in housing, public accommodations, state employment, and state services on the basis of race, color, creed, religion, national origin, age, sex, disability, marital status, and familar status; performs administrative, fiscal, and clerical functions for the State Human Relations Commission; acts as conciliator in matters involving race, color and all other protected categories; promotes amicable relationships among various racial and cultural groups; conducts investigations, surveys, and studies relative to incidents of racial, cultural, or group incidents and tensions; monitors and evaluates compliance with the State Affirmative Action Plan of the State Executive Branch of Government with the assistance of the Human Relations Commission.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

HUNTINGTON'S DISEASE SOCIETY OF AMERICA; DELAWARE VALLEY CHAPTER

525 Plymouth Road, Suite 314
Plymouth Meeting, PA 19462
610-260-0420; 1-877-834-3721
Website: www.dvhdsa.org
Email: info@jluz@hdsa.org

PERSON IN CHARGE: Regional Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Support Services** – free referral and information dissemination, individual and family counseling, in-service training for home and facility caregivers, an annual educational conference on disease management and research, and an overnight retreat for individuals with the disease. **Newark and Milford Support Groups** – individuals, their families, and caregivers meet monthly or every other month to provide mutual aid or support in dealing with issues and concerns. **Genetic Counseling** – free, available in the Chapter Office.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in; call for information, referral, appointment; email.

FEES: None

IMMACULATE HEART OF MARY "OUTREACH" CENTER

Immaculate Heart of Mary Church
4701 Weldin Road
Wilmington, DE 19803
302-764-1430

PERSON IN CHARGE: Coordinator (changes yearly)

STATUS: Not for profit

SERVICE DESCRIPTION: Within the parish: Provides emergency meals, financial assistance, transportation, respite care, and bereavement ministry. **For the greater community:** Financial assistance for utilities and housing in a crisis situation; weekly casseroles for Mary, Mother of Hope House and House of Joseph; lunch monthly for Emmanuel Dining Room; Christmas Adopt-a-Family; Meals on Wheels drivers and food collection for St. Paul's.

HOURS OF OPERATION: 9:30 a.m.–11:30 p.m., Mon., Wed., Fri.

ELIGIBILITY: Open

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Referral by agency or professional, or phone for information

FEES: None

IMMIGRATION LAW PROGRAM: COMMUNITY LEGAL AID SOCIETY, INC. (CLASI)

New Castle County:
Community Service Building
100 West Tenth Street, Suite 801
Wilmington, DE 19801
302-575-0660, ext. 210
Fax: 302-575-0840

Sussex County:
20161 North Office Circle
Georgetown, DE 19947
302-856-0038
Fax: 302-856-6133

Kent County:
840 Walker Road
Dover, DE 19904
302-674-8500
Fax: 302-674-8145

CONTACT: The CLASI office in the county in which you live for an intake screening.

STATUS: Not for profit

SERVICE DESCRIPTION: As program funding permits, provide consultation and legal representation in asylum matters; U Visa Petitions for injured victims of crime who cooperate with the investigation and/or prosecution of the crime; Violence Against Women Act ("VAWA") Self-Petitions for victims of domestic violence; and Special Immigrant Juvenile Petitions for dependant immigrant children within the juvenile system.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri., by appointment only

ELIGIBILITY: Must meet financial guidelines for legal services

AREA SERVED: Statewide

OBTAINING SERVICE: Call the appropriate CLASI office for an intake screening.

FEES: None

INDEPENDENT RESOURCES, INC.

Two Fox Point Centre
6 Denny Road, Suite 101
Wilmington, DE 19809
302-765-0191
Website: www.iri-de.org
Email: LHenderson@independentresources.org.

TT/TTY: 302-765-0194
Delaware Relay: 800-232-5470
Voice: 866-603-6292

PERSON IN CHARGE: Larry D. Henderson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: The Center for Independent Living provides, at a minimum, the core services of **Advocacy or Self Advocacy** which involves IRI staff working with persons with disabilities to teach them how to go about obtaining necessary support services from other agencies in the community and **Community or Systems Advocacy** which involves IRI staff, board members, and volunteers initiating activities to make changes in the community that make it easier for persons with disabilities to better access needed services. **Information and Referral** – IRI maintains information on availability of accessible housing, transportation, and other services in the community. **Peer Counseling/Peer Support** – offers a consumer the opportunity to work with another person with a disability to explore options, make informed decisions, and achieve increased self-control over his/her life. **Independent Living Skills Training** – offers instruction to help people with disabilities gain skills that will enable them to live more independently. **Sensitivity Training** – provided to area businesses, organizations, and individuals designed to meet the specific needs of the audience. **Services for Deaf and Hard of Hearing** – programming developed to meet the needs of Delaware's Deaf and Hard of Hearing community. **Community Education and Outreach** – public education workshops for school systems, neighborhood organizations, and other community and civic groups that provide information about independent living, and issues affecting persons with hearing loss. **Computer Training for the Blind** – computer training for individuals who are blind. Instruction is provided to persons with varying levels of visual impairments utilizing computers with the most widely used adaptive software. **Transition Program** – the focus of this program is to identify individuals with disabilities or long-term illness in nursing facilities or in the community who desire to live a more independent lifestyle. **Employment Network** – IRI has been selected as one of several Employment Networks in Delaware working with the Social Security Administration on the Ticket-To-Work program.

OTHER LOCATIONS: 32 W. Loockerman St., Suite 104, Dover 19904 (302-735-4599) voice); 31038 Country Gardens Blvd., Suite D-4, Dagsboro 19939 (302-732-9500)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: No income level, disability

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral from other agencies, self-referral

FEES: None. Donations accepted.

INDIAN RIVER SENIOR CENTER, INC.

322A Wilson Highway
Millsboro, DE 19966
302-934-8839

PERSON IN CHARGE: Diane DiTolvo, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides fellowship to senior citizens as well as recreation, crafts, adult education, and trips. Lunches once/week. **Public Service:** Defensive Driving classes; Flu shots.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over, or disabled

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information

FEES: Annual dues: $25

INDUSTRIAL AFFAIRS; DIVISION OF (DOL)

Department of Labor
4425 N. Market Street
Wilmington, DE 19802
302-761-8200

Office of Labor Law Enforcement
225 Corporate Boulevard, Suite 104
Newark, DE 19702
302-451-3423

Office of Labor Law Enforcement
24 NW Front Street, Suite 100
Milford, DE 19963
302-422-1134

PERSON IN CHARGE: James G. Cagle, Jr., Director

STATUS: Public

SERVICE DESCRIPTION: Handles Workers' Compensation, Occupational Safety and Health Consultation, and Statistics. Enforces labor standards laws including employment discrimination, wage collection, child labor, and other laws governing employment.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 14 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

INGLESIDE ASSISTED LIVING

1605 N. Broom Street
Wilmington, DE 19806
302-984-0950
Website: www.inglesidehomes.org

PERSON IN CHARGE: Keith Ropka, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Assisted Living residential facility with 24-hour per day nurse staffing. Assistance with personal care, all meals; trips and activities provided.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend tours available.

ELIGIBILITY: No restrictions.

AREA SERVED: New Castle

OBTAINING SERVICE: Walk-In, referral by physician, call for information or call for appointment.

FEES: Sliding scale; Medicaid coverage for those financially and medically qualified; schedule.

INGLESIDE RETIREMENT APARTMENTS

1005 N. Franklin Street
Wilmington, DE 19806
302-575-0250
Website: www.inglesidehomes.org

PERSON IN CHARGE: Lawrence R. Cessna, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Retirement facility for independent congregate living with meals, housekeeping, activities, and 24 hour security.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 62 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (575-0250 – Admissions Director)

FEES: Rent (sliding scale, HUD subsidies) and service (flat fee)

INGLESIDE SENIOR SERVICES

1005 North Franklin Street
Wilmington, DE 19806
575-0250, ext. 2260
Website: inglesidehomes.org
Email: twilliams@inglesidehomes.org

PERSON IN CHARGE: Theresa Williams-Bell, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community information and referrals; needs assessments/care management, coordination of community resources; community education to senior citizens 60 years and older, senior citizens living alone, frail older adults, and caregivers of older adults.

HOURS OF OPERATION: 8:00 a.m.-4:00, Mon.-Fri.

ELIGIBILITY: Age 60 and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

INTENSIVE COMMUNITY-BASED SERVICES FOR CHILDREN PROGRAM OF CATHOLIC CHARITIES, INC.

2601 West 4th Street
Wilmington, DE 19805
302-656-0651
Fax: 302-655-9753

406 S. Bedford Street, Suite 9
Georgetown, DE 19947
302-856-9578
Fax: 302-856-6297

1155 West Walker Road
Dover, DE 19904
302-674-1600
Fax: 302-674-1005

PERSON IN CHARGE: Valleree L. R. Roach, Clinical Supervisor

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community-based mental health services to children and youths up to age 17. Services include individual and group therapy for children, family therapy and parent group treatment, assessment, psychiatric and community consultation, transportation, interagency collaboration, case management, treatment, transition, and discharge planning in conjunction with the Division of Child Mental Health.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. (other times by appointment)

ELIGIBILITY: Children with emotional and behavioral problems

AREA SERVED: Statewide; NCC serves youth with developmental disabilities/mental retardation

OBTAINING SERVICE: Contact the Division of Child Mental Health Services (1-800-722-7710)

FEES: None (program funding through Division of Child Mental Health Services)

INTERFAITH COMMUNITY HOUSING, INC.

613 Washington Street
Wilmington, DE 19801
302-652-3991

PERSON IN CHARGE: Gary Pollio, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information on housing, budget, and mortgage counseling. Also operates rental apartments, sells houses, and works with non-profit and community organizations for housing development.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in for information

FEES: None

INTER-NEIGHBORHOOD FOUNDATION OF WILMINGTON

1300 N. French Street
Wilmington, DE 19801
302-429-0333
Website: www.infwilm.org

PERSON IN CHARGE: Alice Harris-Marsh, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: In area served, provides loans to owner/occupant residents in order to bring property up to City Housing Code. Streetscape planning. Housing rehabilitation for sale to low and moderate income families, with preference given to residents within impact area. Limited rental properties for low and moderate income neighbors within impact area.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Residents of area served

AREA SERVED: N. Pine St. to 11th St.; 11th St. to Washington St.; Washington St. to Baynard Blvd. to Concord Ave.; Concord Ave. to Vandever Ave.; and Vandever Ave. to N. Pine St.

OBTAINING SERVICE: Call or walk in

FEES: Interest rates: 0%-9%, when applicable.

JACK F. OWENS CAMPUS; DELAWARE TECHNICAL & COMMUNITY COLLEGE

Seashore Highway, P.O. Box 610
Georgetown, DE 19947
302-856-5400
Website: www.dtcc.edu

PERSON IN CHARGE: Dr. Ileana Smith, Vice President and Campus Director

STATUS: Public

SERVICE DESCRIPTION: Institution of higher education providing academic, technical, continuing education, and industrial training opportunities at four campuses. Offers several degree, diploma, and certificate programs in a variety of technical and non-technical areas. Associate in Applied Science degree granted upon successful completion of specific curriculum requirements.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Classes offered evenings until 10:00 p.m. Student Service Center open until 7:00 p.m., Mon.-Thurs.

ELIGIBILITY: Requirements differ depending on service requested.

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Vary by service

JAMES H. GROVES DIPLOMA-AT-A-DISTANCE

Massey Building
516 West Loockerman Street
Dover, DE 19904
302-739-5560
Website: www.diplomaatadistance.org
Email: daad@dcdal.org

PERSON IN CHARGE: Matt Davis, Administrator

STATUS: Open

SERVICE DESCRIPTION: On-line high school for out of school adults seeking high school diploma

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Schedule

JAMES W. WILLIAMS STATE SERVICE CENTER (DSSC, DHSS)

805 River Road
P.O. Box 1401
Dover, DE 19901
Voice and TTY: 302-739-5301

PERSON IN CHARGE: Administrator

STATUS: Public

SERVICE DESCRIPTION: The Center provides housing for state and private agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - Well Child Clinic, Family Planning, STD Clinic, Cancer Screening, Dental Clinic, WIC Program, Neurology Clinic, Nursing Unit, Chest Clinic, Nutrition Counseling, Hearing Clinic, AIDS counseling and testing; **Division of Substance Abuse and Mental Health** – Treatment Access Services; **Mental Health Clinic**; **Delaware Office for the Deaf and Hard of Hearing** (Tues. only); **Division of State**

Service Centers - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Foster Grandparent Program, and Volunteer Resource Center; **Division of Medicaid and Medical Assistance**; and DSCYF, Office of Prevention and Early Intervention.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.; 7:30 a.m.-7:00 p.m., Wed.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

JANELLE G. EVANS, LPC

Community Plaza
287 Christiana Road, Suite 8
New Castle, DE 19720
302-325-6515
Fax: 302-689-0122
E-Mail: janelleevans@verizon.net

Wells Building
922 New Road, Suite 300
Elsmere
Wilmington, DE 19805
302-995-9559

PERSON IN CHARGE: Janelle G. Evans, Owner

STATUS: For profit

SERVICE DESCRIPTION: Individual group, family and couples counseling; Smoking Cessation groups; ADHD Children and Parent group; Anger Management; Stress Management; Parenting

HOURS OF OPERATION: Monday-Thursday evenings and Saturday appointments available.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Referral by Insurance companies or doctors, call for appointment

FEES: Vary by service

JEAN JUGAN RESIDENCE (LITTLE SISTERS OF THE POOR)

185 Salem Church Road
Newark, DE 19713
302-368-5886
Website: ispusa.org/

PERSON IN CHARGE: Sister Chantal Mary Peyton, President

STATUS: Not for profit

SERVICE DESCRIPTION: Group home for the elderly operated by the International Congregation of Women Religious whose sole mission is caring for the elderly poor (men and women).

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 60 and over with very limited assets (preferably SSI or Medicaid eligible) and able to care for self

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information—Cathy Marcum

FEES: Yes

JEWISH FAMILY SERVICE OF DELAWARE

99 Passmore Road
Wilmington, DE 19803
302-478-9411
Fax: 302-479-9883
Website: www.jfsdelaware.org
Email: info@jfsdelaware.org

PERSON IN CHARGE: Dory Zatuchni, LCSW, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Counseling: Provides counseling for children, adolescents, adults, and older adults. Psychiatric assessments and medication evaluations. **Care Management:** Information and referral. Assessments of need and monitoring of in-home services. Sessions provided in home environments for older adults and physically challenged when requested. Housekeeping services. **Workforce Development:** Job development and placement services for primarily formerly incarcerated youth. **Special Programs: Adoption Services**: Evaluation and Home placement; **Healing Hearts**: Co-parenting educational program for divorcing and separated parents and their children (Certified by Family Court); **Media Matters**: Educational program teaching the use of digital equipment to create public service announcements; **GEM** (Growth Education Mental Fitness): social and educational programs for adults 50+. Volunteer Opportunities.

OTHER LOCATION: The Relationship Center, 288 E. Main St., Newark, 19711 (302-286-1403)

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.-Thurs.; 8:00 a.m.–4:00 p.m. Fri. Evening hours available by appointment.

ELIGIBILITY: Open to all regardless of religious beliefs

AREA SERVED: Primarily New Castle County

OBTAINING SERVICE: Call main number (302-478-9411) for information.

FEES: Sliding scale fee. Most insurances accepted including Medicaid and Medicare.

JOB CORPS; EMPLOYMENT AND TRAINING DIVISION (DOL) Delaware Outreach and Admissions/Career Transition Services

Main Office:
9 Vandever Avenue
Wilmington, DE 19802
302-230-2572

Field Office:
4425 North Market Street
Wilmington, DE 19802
302-761-8150

Bear Office:
1 Positive Place
Newark, DE 19702
302-834-1741

Website: www.jobcorps.org

PERSON IN CHARGE: Juanita Barone, OA/CTS Supervisor; Vanessa Minor, Field Office Contact; Kris Cooper, Bear Office Contact

STATUS: Public

SERVICE DESCRIPTION: One- and two-year Vocational Training program for at-promise youth who are in need of educational opportunities and career planning. Job Corps focuses on the training of today's youth, ages 16 to 25, who are in need of continued educational opportunities to advance in their chosen career path. Training is focused on employment soft skills with hands-on training opportunities in high industry fields. Educational support services are provided to those in need of a HS Diploma or GED. Continued support services are provided to each student who enters and completes the program for up to 18 months.

HOURS OF OPERATION:

- Main Office: 8:00 a.m.-6:00 p.m., Mon.-Fri.
- Field Office: 8:00 a.m.-5:00 p.m.
- Bear Office: 8:00 a.m.- 5:00 p.m., Mon. and Fri.; 11:00 a.m.-8:00 p.m., Wed.
- Georgetown DOL: 9:00 a.m.-6:00 p.m., Tues.
- Dover DOL: 9:00 a.m.-5:00 p.m., Thurs.

ELIGIBILITY: Ages 16 – 24/At or Below Federal Poverty Guidelines

AREA SERVED: State of Delaware

OBTAINING SERVICE: Call any office for additional information

FEES: None

JOB SKILLS TRAINING; DELAWARE TECHNICAL & COMMUNITY COLLEGE – TERRY CAMPUS

Corporate Training Center
100 Campus Drive
Dover, DE 19901
302-857-1400
Website: dtcc.edu
Email: dhoughta@dtcc.edu

PERSON IN CHARGE: Dr. Daniel Houghtaling, Director

STATUS: Public

SERVICE DESCRIPTION: **Occupational Skills Training**—adult training in programs funded by the Department of Labor; information sessions Mondays, 1:30 p.m.; call 857-1400 to schedule. **Employment Connections**—TANF job placement, by referral only; call 739-7313. **In School Youth**—8th and 9th grade students who need academic and work readiness assistance; call 302-857-1455. **Out of School Youth**—dropouts or recent grads in need of academic assistance, work readiness, and employment guidance; call 857-1421.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: **Occupational Skills Programs**: Must pass assessment test; **Employment Connections**: referred by DSS; **In School Youth**: 14 to 16 years of age.

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by agency, call for information

FEES: None

JOBS FOR DELAWARE GRADUATES, INC. (JDG)

Corporate Office:
381 W. North Street
Dover, DE 19904
302-734-9341
Fax: 302-734-4912

New Castle County:
302-369-2550
Fax: 302-369-2545

Kent and Sussex Counties:
621 N. DuPont Highway, #108
Milford, DE 19963
302-424-8345
Fax: 302-424-8347

Website: jobsdegrads.org

PERSON IN CHARGE: Dr. Susanna Lee, President

STATUS: Not for profit

SERVICE DESCRIPTION:
MULTI-YEAR Program: The Multi-Year Program for grades 9 – 12 is an approved high school career pathway which provides school-to-work transition services inclusive of droupout prevention, academic remediation, career and personal counseling, job search; job survival and life skills and a year of follow-up services upon graduation. The program has classrooms in public high schools throughout Delaware.

GROVES Program: The Groves Program provides services similar to those of the Multi-Year to out-of-school youth in a classroom setting at the Wilmington site of the James H. Groves Adult High School (Diploma program).

ALTERNATIVE EDUCATION Programs:
Kent/Sussex Out-of-School Program objective is to enrich the employment and/or educational status of Kent and Sussex County youth ages 16 to 21 by individually tailoring services to the needs of the selected youth.

Juvenile Justice Program: Ferris School and Mowlds Cottage participants: Court adjudicated males ages 13 to 18 years, the JDG Program assists with the youth's reintegration into the community by providing job preparation and placement (occasionally an educational or vocational placement) followed by six-months of follow-up services upon the participant's release from the facility. **Grace and Snowden Cottage participants**: JDG provides work readiness and life skills instruction in a 30, 60, or 90-day format. Grace Cottage accommodates a maximum of 14 girls and Snowden, a maximum of 16 boys. Follow-up services are provided upon release.

OTHER LOCATIONS:
Groves School: James H. Grove High School, Wilmington site

Multi-Year Program: High School classrooms at A.I. DuPont; Brandywine; Caesar Rodney; Cape Henlopen; Christiana ; Concord; Delmar; Dickinson; Dover; Glasgow;

Indian River; Lake Forest; Laurel; McKean; Middletown; Milford; Mount Pleasant; Newark; Seaford; Smyrna; Sussex Central; William Penn; and Woodbridge.

Alternative Education Programs: Varies throughout Kent and Sussex Counties based on participant need.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Multi-Year Program: In-school youth, ages 14-21; Groves Program: Age 16 and up; Kent/Sussex Out-of School Program: Ages 16 to 21; Juvenile Justice Program: Males ages 13 to 18.

AREA SERVED: Statewide

OBTAINING SERVICE: Multi-Year Program: Contact Multi-Year Program Specialist at main office of any participating high school; Groves Program: Contact JDG Groves Specialist (302-654-4085); Kent/Sussex Out-of-School Program and Juvenile Justice Program: Contact Alternative Program Supervisor (302-734-941)

FEES: No

JOHN G. LEACH SCHOOL

Landers Lane-Swanwyck
New Castle, DE 19720
302-429-4055

PERSON IN CHARGE: John A. Jadach

STATUS: Public

SERVICE DESCRIPTION: Provides comprehensive education program and therapy for youth with physical disabilities and cognitive disabilities.

HOURS OF OPERATION: Regular school schedule

ELIGIBILITY: Physically/cognitively impaired, ages 3-21; visually impaired, ages 2-12

AREA SERVED: Five School Districts in New Castle County

OBTAINING SERVICE: Referral through school district

FEES: None

JOHN S. CHARLTON SCHOOL

278 Sorghum Mill Road
Camden, DE 19934
302-697-3103
Fax: 302-697-4998

PERSON IN CHARGE: Pamela A. Atchison, Principal

STATUS: Public

SERVICE DESCRIPTION: Provides educational services for disabled population whose educational classifications include: Severely Mentally Disabled (SMD), Trainably Mentally Disabled (TMD), Autism, EIP/DD; OI; OHI; Deaf/Blind; and Blind.

HOURS OF OPERATION: 12 month educational program.

ELIGIBILITY: SMD and TMD, ages 2–21; Autistic, 2-21

AREA SERVED: Kent County School District

OBTAINING SERVICE: Referral by residential school district

FEES: None

JOINING GENERATIONS (DSAAPD, DHSS)

Herman Holloway Senior Campus
Main Building/Annex
1901 North Dupont Highway
New Castle, DE 19720
302-255-9390; 1-800-223-9074
Email: carol.boyer@state.de.us
Website: www.dhss.delaware.gov/dsaapd

PERSON IN CHARGE: Carol Boyer, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, support, advocacy, and respite programs for grandparents and relatives who are raising other relatives' children. Administers the **Grand Time Off Program**, a limited child care subsidy program for relative caregivers age 50+, provided through The Family & Workplace Connection (1-888-546-7449). Administers the **Camp Respite Program** for children being raised by caregivers who are 60+. Summer and School Holiday Camp Respite is provided throughout Delaware by the YMCA branches as well as the Boys & Girls Clubs. Support and information groups, as well as other information pertinent to relative caregivers can be found on the website. Joining Generations also oversees The Delaware Kinship Navigator, an information and referral service for grandparents and relatives raising other relatives' children. The phone number from New Castle County is 479-1588. From Kent and Sussex Counties the number is 1-888-546-7449.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Grandparents and relative caregivers raising other relatives' children. Primarily 60+. Some 50+.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale for programs, no fee for I & A

JUNIOR ACHIEVEMENT OF DELAWARE, INC.

522A S. Walnut Street
Wilmington, DE 19801
302-654-4510
Website: http://delaware.ja.org

PERSON IN CHARGE: Rob Eppes, President

STATUS: Not for profit

SERVICE DESCRIPTION: Educates and inspires young people to value free enterprise, understand business and economics, and be workforce ready. Volunteer business consultants, parents, and retirees assist by developing in young people the desire to value education, appreciate lifelong learning, develop positive attitudes toward work, and contribute to a diverse society. Emphasizes that business and education create a bridge between the classroom and the workplace.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri. (office)

ELIGIBILITY: Students of school age. Usually classes or programs are arranged through classroom teachers or community centers. Camp programs are held at the JA World program facility in Wilmington.

AREA SERVED: Statewide; Salem County, NJ; and Cecil County, MD

OBTAINING SERVICE: Call for information or visit http://delaware.ja.org

FEES: None

JUVENILE DIABETES RESEARCH FOUNDATION INTERNATIONAL

100 West Tenth Street
Suite 1103
Wilmington, DE 19801-1680
302-888-1117
Website: www.jdrf.org/delaware

PERSON IN CHARGE: Kirstin Hodgson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Tax exempt, nonprofit, voluntary health agency whose mission is to raise funds in support of research for a cure of diabetes and its health related complications. Also provides a support group for Type I diabetic children and parents of juvenile diabetics.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: Annual membership donation: $25

KENT COUNTY 4-H

Delaware Cooperative Extension
University of Delaware, Pardee Center
69 Transportation Circle
Dover, DE 19901
302-730-4000
Website: http://ag.udel.edu/extension/kent/programs/4H.htm
Email: dcrouse@udel.edu

PERSON IN CHARGE: Doug Crouse, Extension Agent, 4-H & Youth Development

STATUS: Not for profit

SERVICE DESCRIPTION: A community of young people nationwide learning leadership, citizenship, and life skills. Coordinated by adult volunteers who work with the youth in a variety of 4-H project areas.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Cloverbud, age 5-7; Traditional, age 8-19. Age as of January 1 of current year.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

KENT COUNTY COMMUNITY ACTION AGENCY, INC.

120 A South Governors Avenue
Dover, DE 19904
302-678-1949

PERSON IN CHARGE: Sarah L. Butler, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Drug Intervention Prevention Program (DIPP) promotes health and wellness and creates a positive culture in the community.

HOURS OF OPERATION: 7:00 a.m.-7:00 p.m., Mon.-Fri.

ELIGIBILITY: 12 mo.-12 yrs.

AREA SERVED: Greater Dover and Kent County

OBTAINING SERVICE: Call for information

FEES: Sliding scale; Purchase of Care accepted

KENT COUNTY COMMUNITY DEVELOPMENT; PLANNING SERVICES, DEPARTMENT OF

Kent County Administrative Building
555 Bay Road
Dover, DE 19901
302-774-2480
Fax: 302-736-2128
Website: www.co.kent.de.us

PERSON IN CHARGE: Sarah E. Keifer, AICP, Director

STATUS: Public

SERVICE DESCRIPTION: Community Development Block Grant Program: Provides grants to finance housing rehabilitation, demolition, and public works improvements which serve low- and moderate-income persons. **Housing Preservation Grant Program:** Provides grants to finance housing rehabilitation for low- and very low-income persons. **Housing Rehabilitation Loan Program:** Provides home improvement loans to owner-occupants or landlords interested in moderately rehabilitating existing properties. Loans, up to a maximum value of $35,000 per owner-occupied unit, and $25,000 per tenant-occupied unit, at 3% interest rate for a term up to 15 years.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income persons

AREA SERVED: Kent County

OBTAINING SERVICE: Contact Albert F. Biddle, Jr., for information

FEES: Vary by service

KENT COUNTY COMMUNITY SCHOOL

65-1 Carver Road
Dover, DE 19901
302-672-1960

PERSON IN CHARGE: Christopher J. Lehman

STATUS: Public/Special School

SERVICE DESCRIPTION: The Kent County Community School (KCCS) and Capital's Delaware Autism Program (DAP) provides programs that support learning opportunities for all of its students in all of the components of the Capital School District. Students receive the services indicated in their IEP. The students are involved in the Delaware Special Olympics, the Motor Activities Training Program (MATP), KCCS Aquatics Program and the Sensory Techniques with Educational Play Program (STEP), community outings, community resource instruction opportunities, and our preschool reverse mainstreaming class. All of these programs are supported through the following related services: physical therapy, speech and language therapy, occupational therapy, physical education, music, and the aquatics program.

HOURS OF OPERATION: Office Hours: 7:30 a.m.-4:30 p.m., Mon.-Fri.; Student Hours: 8:15 a.m.-2.:45 p.m., Mon.-Fri.

ELIGIBILITY: Students with physical and moderate to severe cognitive disabilities age 3-21; students with autism 2-21 (educational diagnosis); deaf/blind ages birth-21 (state requirements for classification).

AREA SERVED: Kent County for all except Autism; this program services only those students in the Capital School District.

OBTAINING SERVICE: Resident school district or other agency with supportive IFSP/IEP documentation, including educational assessments and/or medical documentation.

FEES: None

KENT COUNTY DIVISION OF EMERGENCY MANAGEMENT

911 Public Safety Blvd.
Dover, DE 19901
302-735-3465

PERSON IN CHARGE: J. Allen Metheny, Sr., Assistant Director

STATUS: Public

SERVICE DESCRIPTION: Provides emergency and disaster coordination.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m. Mon.-Fri., and on call

ELIGIBILITY: Open to those in need of assistance due to disasters or emergencies

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by police or Fire Company, walk in

FEES: None

KENT COUNTY PUBLIC LIBRARY AND BOOKMOBILE

Robert O'Brien Annex
2319 S. Dupont Highway
Dover, DE 19901
302-698-6440
Website: www.co.kent.de.us
Email: kcpleco@kent.de.us

PERSON IN CHARGE: Richard L. Krueger, Library Director

STATUS: Public

SERVICE DESCRIPTION: Main library, and a bookmobile service operating 12:00 p.m. to 6:00 p.m., Monday through Friday. For service to homebound, contact 698-6440.

OTHER LOCATIONS: Bookmobile: Call for schedule; may change quarterly.

HOURS OF OPERATION: Main library: 8:30 a.m.-7:00 p.m., Mon.; 8:30 a.m.-9:00 p.m., Tues., Wed., and Thurs.; 8:30 a.m.-7:00 p.m., Fri.; 8:30 a.m.-4:30 p.m., Sat.; 1:00 p.m.-5:00 p.m., Sun.

ELIGIBILITY: Identification as resident in Kent County.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in

FEES: Only for overdue items and lost books and printing and copying

KENT GENERAL HOSPITAL/MILFORD MEMORIAL HOSPITAL BAYHEALTH MEDICAL CENTER, INC.

640 S. State Street
Dover, DE 19901
302-674-4700
Website: www.bayhealth.org

PERSON IN CHARGE: Dennis E. Klima, President

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient short term care. Outpatient emergencies. Elective outpatient surgery and other services.

OTHER LOCATION: Bayhealth Medical Center, Inc., Milford Memorial Hospital, 21 W. Clarke Avenue, Box 199, Milford 19963 (302-422-3311)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician

FEES: Yes

KENT SUSSEX COUNSELING SERVICES (KSCS)

KSCS Corporate Office:
1241 College Park Drive
Dover, DE 19904
302-735-7790
Website: www.kscs.org

PERSON IN CHARGE: David W. Parcher, Executive Director

STATUS: Not for profit 501-C3 corporation

SERVICE DESCRIPTION: KSCS provides a comprehensive array of treatment, case management and support services to include medication assisted opioid treatment and drug free outpatient services for the treatment of alcohol and drug dependency to adults and children; Drug Court diversion services; 24 hour inebriate transportation services to and from treatment facilities or detoxification; and treatment for co-occurring mental health disorders. In addition to substance abuse treatment services, KSCS offers HIV support services including HIV education, counseling, testing and case management. All services provided are confidential; operating in strict compliance with the Code of Federal Regulations 42 CFR Part II and the Health Insurance Portability and Accountability Act (HIPAA). Accredited by the International Commission on Accreditation of Rehabilitation Facilities (CARF). Licensed to provide alcohol and

drug outpatient treatment services by Delaware Health and Human Services, Division of Substance Abuse and Mental Health.

LOCATIONS:

- 1241 College Park Drive, Dover 19904 (302-735-7790)
  - Level 1 Outpatient Services
  - Medication Assisted Opioid Treatment
  - Drug Court Diversion, Case Management Services
  - HIV/AIDS Case Management and Support Services
  - IT Program (HOPE Volunteers)
- 20728 DuPont Boulevard, Georgetown 19947 (302-854-0172)
  - Level 1 Outpatient Services
  - Medication Assisted Opioid Treatment
  - HIV/AIDS Case Management and Support Services
- 111 Mechanic St., Laurel 19956 (302-877-0444)
  - Level 1 Outpatient Services
  - HIV/AIDS Case Management and Support Services

HOURS OF OPERATION: HIV Counseling, Testing, Case Management & Support Services: 8:00 a.m.-5:00 p.m., Mon.-Fri.; Medication Assisted Opioid Treatment: 6:00 a.m.-2:30 p.m., Mon.-Fri.; Medication Dispensing: 6:00 a.m.-10:30 a.m., Mon.-Fri.; Level 1 Drug Free Out-Patient Treatment Program: Hours vary by location.

ELIGIBILITY: Persons seeking help for alcohol and or drug abuse or dependency.

AREA SERVED: Central and Southern Delaware

OBTAINING SERVICE: Walk in or call for an appointment

FEES: Sliding scale.

KENT-SUSSEX INDUSTRIES, INC.

301 North Rehoboth Boulevard
Milford, DE 19963
302-422-4014
Website: www.ksiinc.org

PERSON IN CHARGE: B. Craig Crouch, CEO

STATUS: Not for profit 501c3

SERVICE DESCRIPTION: Provides employment opportunities for adults with disabilities; vocational evaluation and vocational training available; transportation arranged to KSI worksite as needed.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Disabled, ages 16 and over

AREA SERVED: Kent, Sussex, and New Castle counties

OBTAINING SERVICE: Usually agency referral

FEES: Varies by program

KENTMERE NURSING CARE CENTER

1900 Lovering Avenue
Wilmington, DE 19806
302-652-3311
Website: www.kentmerenursing.com

PERSON IN CHARGE: Eileen Mahler, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Long term care for elderly and chronically ill. Services available include intermediate, memory impaired, and skilled care, physical therapy, social and recreational programs.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Chronically ill, elderly, short term rehab, or skilled nursing

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

KIDS COUNT IN DELAWARE

298K Graham Hall, University of Delaware
Academy Street
Newark, DE 19716
302-831-4966
Website: www.dekidscount.org
Email: terrys@udel.edu

PERSON IN CHARGE: Teresa Schooley, Project Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides data on the status of children and families in Delaware.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

KINFOLK, LIMITED

Edgemoor Community Center
500 Duncan Road, Suite A
Wilmington, DE 19809
302-765-9550
Fax: 302-765-9911
Website: www.kinfolkkids.org
Email: kinfolk1@verizon.net

PERSON IN CHARGE: Melinda J. McGuigan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves children with serious illness or injury with its laptop lending program and free internet accounts connecting them to family and school while they are hospitalized or homebound for treatment.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m. Mon.-Fri.

ELIGIBILITY: Children ages Birth-18 years

AREA SERVED: Nationwide

OBTAINING SERVICE: Call for information, referral by social worker or school nurse

FEES: None

KINGSWOOD COMMUNITY CENTER, INC.

2300 Bowers Street
Wilmington, DE 19802
302-764-9022

PERSON IN CHARGE: Bernadette P. Winston, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers housing information, a current list of job openings, nutrition program, family services, child care, after school supervision, cultural enrichment (arts, music, theater, dance, club groups, athletics, games), programs for senior citizens, and houses community organizations, tenants groups, and the Jimmy Jenkins Senior Center.

HOURS OF OPERATION: 6:30 a.m.-7:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: None

KUUMBA ACADEMY CHARTER SCHOOL

519 North Market Street
Wilmington, DE 19801
302-472-6450
Fax: 302-472-6452
Website: www.kuumbaacademycharter.com

PERSON IN CHARGE: Dr. Sondra Shippen, Head of School

STATUS: Public

SERVICE DESCRIPTION: Kuumba Academy is an elementary charter school for the arts serving 250 children in grades K-5. The school has an intensive core academic program that places significant emphasis on English Language arts, writing, science, mathematics, and social studies. The faculty, staff and parents create an environment for learning that focuses on learning using multiple intelligences. Parental and community involvement are keys to the success of the school.

HOURS OF OPERATION: 7:30 a.m.-6:00 p.m., Mon.–Fri.

ELIGIBILITY: Admission by application

AREA SERVED: Transportation available in selected areas of New Castle County. Parents may provide transportation to residents outside New Castle County.

OBTAINING SERVICE: Call for information

FEES: Varying fees for Before and After School, trips and extra-curricular activities

LA ESPERANZA, INC.

216 North Race Street
Georgetown, DE 19947
302-854-9262
Fax: 302-854-9277
Website: www.laesperanza.org
Email: info@laesperanza.org

PERSON IN CHARGE: Zaida I. Guajardo, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: English as second language classes, citizenship classes. Pre-natal care transportation and counseling for immigrant Hispanic pregnant women. Medicaid and WIC services; Translation/Interpretation; appointment scheduling; and general outreach, referral, and case management. Immigration legal services, counseling, work permit renewals, permanent residency and citizenship applications.

HOURS OF OPERATION: 9:00 a.m.-12:30 p.m.; 1:30 p.m.-4:30 p.m. (closed 12:30-1:30 p.m.), Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, referral, call for information

FEES: Donation; fees for immigration and legal work

LA RED HEALTH CENTER

505-A West Market Street
Georgetown, DE 19947
302-855-1233
Website: www.laredhealthcenter.org

PERSON IN CHARGE: Brian Olson, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community health center offering primary medical services and preventive care for the entire family: perinatal care, pediatrics, adolescent services, adult and elder care. On-site mental health counseling services are also available. A wide array of additional services is also available such as: community outreach and health education, transportation, interpretation, and access to low cost medications.

HOURS OF OPERATION: 8:00 a.m.-7:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 8:00 a.m.-12:00 noon, Sat.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Sliding fee scale; Medicare, Medicaid, private insurance plans.

LATIN AMERICAN COMMUNITY CENTER

403 N. Van Buren Street
Wilmington, DE 19805
302-655-7338
Website: www.thelatincenter.org

PERSON IN CHARGE: Maria Matos, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mental Health Program includes individual and family counseling; Domestic Violence Prevention Program includes individual counseling, case management, and women's support group; Family Support Services includes First State Community Action Program for self sufficiency, emergency assistance, food and clothing closet, parent education programs, breast feeding support group; Workforce Development includes job placement, job search skills training, English as a Second Language, English Language Civics, Adult Basic Education and Spanish language classes; Outreach includes HIV/AIDS prevention education and testing, support for Latino crime victims, Drug and Alcohol prevention education, classes for DUI offenders, and Senior Citizen outreach; La Fiesta I Early Development Center for ages 1 to 5 and Community Learning Centers for grades K-6; Evening Enrichment Program for grades 7-12; Summer Day Camp; De-Lead Delaware lead paint abatement program, Hispanic Student Recognition Program; *Los Jardines* HUD 202 Senior Housing for low-income seniors, 62+ years of age.

OTHER LOCATION: Mental Health Program and De-Lead Delaware located at Manuelita Perez Olson building, 301 N. Harrison Street, Wilmington; Adult Education located at 701 Maryland Avenue, Newport; Early childhood Assistance Program (ECAP) located at 402 N. Van Buren Street, Wilmington; *Los Jardines* located at 1000 W. 5th Street, Wilmington.

HOURS OF OPERATION: Van Buren Street administrative hours: 9 a.m.-5 p.m. Call for information on specific program hours.

ELIGIBILITY: Open to all, but primarily serves Spanish-speaking population. 100% of direct service staff are bilingual (Spanish/English).

AREA SERVED: New Castle County

OBTAINING SERVICE: Appointments required for mental health program. Referral required for food and clothing closets. Registration required for La Fiesta, after-school programs and Summer Day Camp. Walk-ins accepted for social services emergency.

FEES: Mental Health Program, La Fiesta Early Development Centers, 21st Century After School Learning Centers, DUI education.

LAUREL SENIOR CENTER

P.O. Box 64
113 N. Central Avenue
Laurel, DE 19956
302-875-2536
Email: lsc@dmv.com

PERSON IN CHARGE: Penny Duncan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides community-based services to the elderly, which include nutrition, transportation, outreach/referral, wellness programs, recreation, travel and crafts/activities, adult day care, and blood pressure screening.

HOURS OF OPERATION: Senior Center: 8:00 a.m.-3:00 p.m., Mon.- Fri.; Adult Care: 7:30 a.m.–3:30 p.m., Mon.–Fri.

ELIGIBILITY: Membership: ages 55 and over; Federal Services: ages 60 and over

AREA SERVED: Laurel/Delmar area

OBTAINING SERVICE: Walk in

FEES: Donation for meals, donation for dues: $15.00.

LAUREL STATE SERVICE CENTER (DSSC, DHSS)

31039 N. Poplar Street
Laurel, DE 19956
302-875-6943

PERSON IN CHARGE: Candace Jones, Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides neighborhood/residential services, and general services. Houses services for **Division of Social Services**, **Division of Vocational Rehabilitation**, **Office of the Public Guardian**, **Division of Youth Rehabilitation**, **Delmarva Rural Ministries**, **Division of State Service Centers,** and **Child Mental Health**. Provides Community Resource and Assistance Services, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, and EBT—Electronic Benefit Transfer Food Stamp Cards.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Laurel, Delmar, and some of Seaford (from Royal Farms and below)

OBTAINING SERVICE: Referral, walk in, appointment

FEES: Vary by service

LAWYER REFERRAL SERVICE

Delaware State Bar Association
Contact the Legal Help Link: 302-478-8850
Kent and Sussex Counties: 1-800-773-0606
Website info on: www.DVLS.org

PERSON IN CHARGE: Mrs. Berma Scott

STATUS: Not for profit

SERVICE DESCRIPTION: Strictly a referral service. A client may call to be referred to an attorney. Client will have to give name, address, and brief description of the problem. The service selects and notifies an attorney who practices primarily in that particular area of the law. The lawyer then sets up an appointment with the client. A $35 fee is payable at that time and entitles the client to 30 minutes of consultation. Potential client should not expect an attorney to furnish assistance over the telephone.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Thurs.; 9:00 a.m.-12:45 p.m., Fri.

ELIGIBILITY: Open to those with possible legal problem

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Consultation: $35 for first 1/2 hour only.

LEAGUE OF WOMEN VOTERS OF NEW CASTLE COUNTY

Clash Wing, Lower Level, Room 1
2400 W. 17th Street
Wilmington, DE 19806
302-571-8948
Website: www.de.lwv.org
Email: lwvde@voicenet.com

PERSON IN CHARGE: Rashmi Rangan, President

STATUS: Not for profit

SERVICE DESCRIPTION: The League of Women Voters, a nonpartisan political organization, encourages informed and active participation in government, works to increase understanding of major public policy issues, and influences public policy through education and advocacy.

HOURS OF OPERATION: Hours vary. Volunteers work from home.

ELIGIBILITY: Everyone

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

LEARNING RESOURCE CENTER

Delaware Technical and Community College
Owens Campus Child Development Center
Georgetown, DE 19907
302-885-1649
Email: ppayne3@dtcc.edu

PERSON IN CHARGE: Patti Payne, Resource Center Manager

STATUS: Public

SERVICE DESCRIPTION: Resource system of instructional materials for providing services to all students, including students with disabilities. Access is available to special and regular educators, college students, parents, and adult community members.
HOURS OF OPERATION: Hours of operation vary; call center for hours.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (302-855-1649)

FEES: None

LEGAL HELP LINK

P. O. Box 7306
Wilmington, DE 19803
302-478-8850
800-773-0606 Kent and Sussex Counties
Website: www.DVLS.org

PERSON IN CHARGE: Janine N. Howard-O'Rangers, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Enables prospective clients to make one call to determine if they have a case that one of the four legal service organizations handles and whether the callers are eligible for client services. Eligible callers are transferred to the appropriate organization. If none of the organizations handle the type of cases (for example, a traffic violation or personal injury), or the caller is not income eligible, Legal Help Link staff will complete a Lawyer Referral form for the Delaware State Bar Association (DSBA).

HOURS OF OPERATION: 9:00 a.m.–4:30 p.m., Mon.–Thurs; 9:00 a.m.-12:45 p.m., Friday.

ELIGIBILITY: Poverty level

AREA SERVED: Statewide

OBTAINING SERVICE: Telephone

FEES: None

LEGAL SERVICES CORPORATION OF DELAWARE, INC.

Community Services Building
100 West Tenth Street, Suite 203
Wilmington, DE 19801
302-575-0408
Website: www.lscd.com

PERSON IN CHARGE: Douglas B. Canfield, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free legal services for persons with low incomes in certain types of civil (non-criminal) non-fee generating cases such as consumer cases including bankruptcy cases, private landlord-tenant cases, and unemployment compensation cases

OTHER LOCATION: 24A Hiawatha Lane, Dover 19904 (302-734-8820)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Federally regulated income and asset thresholds

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment. New clients in New Castle County should call 302-478-8850; Kent and Sussex counties, call 1-800-773-0606

FEES: None

LEISURE GROUP OF ST. JOHN THE BELOVED

907 Milltown Road
Sherwood Park
Wilmington, DE 19808
302-999-9581

PERSON IN CHARGE: Agnes Haley, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides religious service, luncheon, information on senior citizen programs, and recreation. Mass in church is followed by a business meeting, lunch, and a social hour.

HOURS OF OPERATION: 11:00 a.m.–2:00 p.m., 2nd Tues. (Sept.–May)

ELIGIBILITY: Ages 55 and over, guests welcome

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None; nominal fee for lunch

LEUKEMIA AND LYMPHOMA SOCIETY

100 West Tenth Street, Suite 209
Wilmington, DE 19801
302-661-7300, or 800-220-1617
Website: www.lls.org
Email: sobzykm@lls.org

PERSON IN CHARGE: Stacey Moser, Office Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Offers the following programs: **Family Support Groups** – with the Wellness Community and the Helen F. Graham Cancer Center offer information and encourage communication among patients, families, and healthcare workers; **First Connection** – matches individual patients and/or caregivers with trained volunteers who have experienced and survived a blood cancer; **School Re-entry** – helps young survivors adjust to life after treatment, and teaches families, classmates, teachers, and healthcare professionals how to deal with the issues surrounding childhood cancer; **Patient Financial Aid** – provides assistance to help defray treatment and costs not covered by insurance; **Free Educational Programs and Materials**; **Information Resource Center** – (800-955-4572) staffed by social workers and nurses provides up to date information on blood cancers. Website is available for a variety of education and information needs.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Patients and families with Leukemia, the Lymphomas, Hodgkin's disease, and Myeloma

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

LEWES SENIOR CITIZENS CENTER, INC.

310 Nassau Park Road
Lewes, DE 19958
302-645-9293
Email: LSC67@INTERCOM.NET

PERSON IN CHARGE: Lee Noderer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Adult Education, personal/group counseling, widow/widower counseling, transportation, recreation, clubs and groups, and health care. Site for Blood Bank of Delaware three times a month, year-round (call 1-888-825-6638 for appointment). AARP Driver Safety Program Monthly. Educational and social trips.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over, or handicapped

AREA SERVED: Sussex County—Southeastern Area

OBTAINING SERVICE: Call for information

FEES: Individual: $20; couple: $35

LEWIS B. FLINN MEDICAL LIBRARY

Delaware Academy of Medicine
4765 Ogletown-Stanton Road, Suite L10
Newark, DE 19713
302-733-3900
Fax: 302-733-3949
Website: www.delamed.org

PERSON IN CHARGE: PJ Grier, Director of Library Services

STATUS: Public

SERVICE DESCRIPTION: The state's largest independent medical, dental, and allied health collection of clinical books and journals. It is open to the public. Photocopies can be made by a staff person.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, phone, or email

FEES: Yes

LIBRARIES; DELAWARE DIVISION OF (DOS)

43 S. Dupont Highway
Dover, DE 19901
302-739-4748
1-800-282-8696
1-800-282-8676 – Delaware Library Access Services (formerly LBPH)
Fax: 302-739-6787
URL: www.state.lib.de.us
Delaware Library Catalog: www.lib.de.us
Delaware Book Festival: www.debookfestival.lib.de.us

PERSON IN CHARGE: Annie Norman, Director/State Librarian

STATUS: Public

SERVICE DESCRIPTION: Administers the Delaware Library Catalog, Delaware Library Access Services for people with disabilities (formerly Delaware Library for the Blind and Physically Handicapped), the Delaware Center for the Book including the Summer Library Reading Program, and the Delaware Book Festival held annually on the first Saturday in November in Dover. Visit the websites for many other services and programs. The Community Resources Exchange is a partnership for interested agencies and organizations to provide information to the public through libraries.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Via public libraries, websites, or call for information

FEES: None

LIBRARIES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

Administrative Office
Community Services Center
87 Read's Way, New Castle Corporate Commons
New Castle, DE 19720
302-395-5617
Website: www.co.new-castle.de.us

PERSON IN CHARGE: Diana J. Brown

STATUS: Public

SERVICE DESCRIPTION: Provides books and other materials, e.g., large print, audio books, magazines, newspapers, compact disks, video tapes, DVD's and Playaways. Other services include: information (in person and by phone); programs for children and adults; handicapped access; tax forms; literacy tutoring; photocopy machines; public computers; and deposit collections for preschools, nursing homes, and correctional facilities. (Not all libraries offer all of the above).

OTHER LOCATIONS:

- Appoquinimink, 651 North Broad St., Middletown (302-378-5588)
- Bear, 101 Governor's Place, Bear (302-838-3300)
- Claymont, 3303 Green St., Claymont (302-798-4164)
- Brandywine Hundred Branch, 1300 Foulk Rd, Wilmington (302-477-4260)
- Corbit-Calloway, 2nd and High Streets, Odessa (302-378-8838)
- Delaware City, Fifth and Bayard Streets, Delaware City (302-834-4148)
- Elsmere, 30 Spruce Ave., Wilmington (302-892-9814)
- Hockessin, 1023 Valley Rd., Hockessin (302-239-5160)
- Kirkwood Highway, 6000 Kirkwood Hwy., Wilmington (302-995-7663)
- New Castle, 424 Delaware St., New Castle (302-328-1995)
- Newark, 750 Library Ave., Newark (302-731-7550)
- North Wilmington, 3400 N. Market Street, Wilmington (302-761-4290)
- Wilmington Institute, 10th and Market Streets, Wilmington (302-571-7400)
- Woodlawn Branch, 2020 W. 9th St., Wilmington (302-571-7425)

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Open to those with proper identification

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

LIFE SOLUTIONS, INC.

P. O. Box 1507
Wilmington, DE 19899
302-622-8292
Email: Lifesolutions80@hotmail.com

PERSON IN CHARGE: Mary S. Ferry, Director

STATUS: For profit

SERVICE DESCRIPTION: Court-appointed guardianship, power of attorney, bill paying service, coordination of services, and case management.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

LIFECARE AT LOFLAND PARK

715 East King Street
Seaford, DE 19973
302-628-3000
Website: www.nanticoke.org
Email: givensv@nanticoke.org

PERSON IN CHARGE: Vicki Givens, RN,BS,NHA, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: 110 bed skilled long term care and extended care facility with a specialty subacute unit and a dedicated Alzheimer's unit. Onsite physical, occupational, and speech therapy available. The specialty subacute unit provides a transition from hospital to the community.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri. Evening and weekend appointments available.

ELIGIBILITY: Over 16 who meet admission criteria

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Schedule

LILLIAN SMITH SENIOR CITIZENS CENTER

410 Main Street
P.O. Box 76
Clayton, DE 19938
302-653-6119, 302-653-6123

PERSON IN CHARGE: Pearl E. Cole, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides programs, relaxation and entertainment for senior citizens including: information and referral; educational programs; arts and crafts; trips; two covered dish luncheons a month; lending library; visiting nurse checkups monthly; lending service for wheelchairs, walkers, and crutches; and an outreach program. The Clayton Century Club also meets at the Center. Clayton Police put on a program every 2nd Tuesday.

HOURS OF OPERATION: 8:00 a.m.-2:00 p. m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Clayton, Smyrna, Hartly, and Marydel

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

LIMEN HOUSE FOR MEN, INC.

PO Box 1306
600 W. Tenth Street
Wilmington, DE 19899
302-652-7969

PERSON IN CHARGE: Reginald Irby, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. 12 month commitment required.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Recovering male alcoholics and addicts, ages 18 & over.

AREA SERVED: Statewide and surrounding states

OBTAINING SERVICE: Call for information

FEES: Sliding scale

LIMEN HOUSE FOR WOMEN, INC.

PO Box 1306
624 N. Broom Street
Wilmington, DE 19899
302-571-1216

PERSON IN CHARGE: Reginald Irby, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. 12 month commitment required.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Recovering female alcoholics and addicts, ages 18 and over

AREA SERVED: Statewide and surrounding states

OBTAINING SERVICE: Call for information

FEES: Sliding scale

LITERACY VOLUNTEERS SERVING ADULTS/ NORTHERN DELAWARE, INC.

Wilmington Library
10th and Market Streets
P. O. Box 2083
Wilmington, DE 19899-2083
302-658-5624
Website: www.litvolunteers.org

PERSON IN CHARGE: Cynthia E. Shermeyer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Trains volunteer tutors to teach adults to read and speak English conversationally. Tutors meet with students on a one-on-one basis at a place and time convenient to both. Students can be tutored to a 5th grade reading level.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 16 and over and out of school

AREA SERVED: Northern New Castle County

OBTAINING SERVICE: Call for information

FEES: None

LIVING WITH CANCER

Milford Church of the Nazarene, Chapel
11 NW Salevan Place
Milford, DE 19963-1249
302-422-7489
Email: milfordnazscc@aol.com

PERSON IN CHARGE: Lois M. Studte, R.N.

STATUS: Not for profit

SERVICE DESCRIPTION: A cancer support group for individuals with cancer and for family members. Group meets the third Tuesday of each month at 7:00 p.m. in the Chapel.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information

FEES: None

LOGISTICARE SOLUTIONS, LLC

1012 College Road, Suite 105
Dover, DE 19904
302-677-8900
Website: www.Logisticare.com

PERSON IN CHARGE: Ann Atwater Bourne, General Manager

STATUS: For profit

SERVICE DESCRIPTION: Medicaid broker of NET transportation under State contract. Provides efficient, reliable transportation to the Delaware Medicaid community.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.–Fri.

ELIGIBILITY: Must have Medicaid eligibility

AREA SERVED: New Castle, Kent, and Sussex counties

OBTAINING SERVICE: Call 1-866-412-3778 for information

FEES: Medicaid accepted

LONG TERM CARE RESIDENTS PROTECTION; DIVISION OF (DLTCRP, DHSS)

3 Mill Road, Suite 308
Wilmington, DE 19806
302-577-6661
Fax: 302-577-6673
24/7 Hotline: 1-877-453-0012

Windsor Building
24 NW Front Street
Milford, DE 19963
302-424-8600

PERSON IN CHARGE: Susan C. Del Pesco, Director

STATUS: Public

SERVICE DESCRIPTION: Promotes the quality of care, safety, and security of those who receive long term care services. Inspects facilities and investigates complaints of abuse, neglect, mistreatment, and financial exploitation. Inspection teams survey assisted living facilities, group homes, neighborhood homes, nursing homes, and rest family care homes to ensure compliance with all applicable state/ federal laws and regulations protecting the rights of residents. Investigators on call 24 hours a day, 7 days a week to respond to urgent complaints. Maintains database of all reports received through its Incident Referral Center. Processes Criminal Background Checks on those seeking employment in the long term care industry. Maintains a statewide Adult Abuse Registry, tracking individuals found to abuse, neglect, and exploit long term care residents. Operates and maintains the Nurse Aide Registry.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Resident of a licensed long term care facility

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment; public can contact

FEES: None

LUTHERAN COMMUNITY SERVICES

1304 N. Rodney Street
Wilmington, DE 19806
302-654-8886
Website: www.lcsde.org

PERSON IN CHARGE: Jean Warren, LCSW

STATUS: Not for profit

SERVICE DESCRIPTION: Lutheran Community Services provides various emergency food, housing and other services for low income people in Wilmington and New Castle County. Services include: three stationary food pantries; two mobile

pantries; weekly produce distributions; transportation for elderly residents of Luther Towers to medical facilities; no interest loans and grants to individuals and families who need help with security deposits, rent or mortgage; minor repairs and maintenance at reasonable fees for elderly or disabled homeowners; free clothing distributions; and vouchers for pharmacy smoking cessation aids.

OTHER LOCATIONS:

- Hope Lutheran Church, New Castle
- New Calvary Baptist Church, Wilmington
- Shiloh Baptist Church, Wilmington
- St. Paul's Lutheran Church, Newark
- St. Philip's Lutheran Church, Kirkwood Highway
- St. Stephen's Lutheran Church, Wilmington
- Tree of Life Lutheran Church, Middletown
- Zion Lutheran Church, Wilmington

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income persons and families

AREA SERVED: New Castle County and the City of Wilmington

OBTAINING SERVICE: Food pantry referral by caseworker. For all housing services, make initial contact by phone.

FEES: Some

LUTHERAN SENIOR SERVICES OF DOVER, INC. (Luther Towers of Dover)

430 King's Highway
Dover, DE 19901
302-674-1408

PERSON IN CHARGE: Gary Coy, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential apartment complex (Section 8) for eligible seniors. Full time security personnel on duty and emergency call stations in each apartment. Within two miles of a hospital and other services on call. Assistance is provided in obtaining services.

HOURS OF OPERATION: 8:00 a. m.-5:00 p. m., Mon.-Fri.

ELIGIBILITY: Low income, ages 62 and over.

AREA SERVED: United States

OBTAINING SERVICE: Agency referral, walk in

RENTS: 30% of income (as defined by HUD)

LUTHERAN SENIOR SERVICES, INC.

Luther Towers I
1201 N. Harrison Street
Wilmington, DE 19806
302-652-3737

Luther Towers II
1420 N. Franklin Street
Wilmington, DE 19806

PERSON IN CHARGE: Rolf F. Eriksen, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides 365 affordable apartments at Luther Towers I and Luther Towers II for adults 62 and over. Rents include utilities. 75 newly renovated apartments are wheelchair accessible. Meal plans, housekeeping, and service coordination are also offered as affordable assisted living packages. Other support services include restaurant, convenience store, beauty salon, computer center with free internet access, transportation, health and wellness programs, and many social activities.

HOURS OF OPERATION: 24/7

ELIGIBILITY: Low and extremely low income, ages 62 and over

OBTAINING SERVICE: Call for information at 302-652-3737, ext. 107

AREA SERVED: United States

FEES: Fees vary; Luther Towers II is based on income; Luther Towers I offers affordable housing

MADISON ADOPTION ASSOCIATES

1004 Woodstream Drive
Wilmington, DE 19810
302-475-8977; 610-459-4570
Website: madisonadoption.com
Email: sara.maa@comcast.net
Fax: 302-529-1976

PERSON IN CHARGE: Aleda P. Madison, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: International adoption agency. Home study agency.

OTHER LOCATIONS: 2414 Blueball Avenue, Boothwyn, PA 19061 (610-459-4570)

HOURS OF OPERATION: 9:00 a.m.-6:00 p.m., Mon.-Fri., or by appointment.

ELIGIBILITY: Open

AREA SERVED: Nationwide

OBTAINING SERVICE: Call for information, referral, call for appointment

FEES: Vary by service

MAMIE A WARREN SENIOR CENTER

1775 Wheatleys Pond Road
Smyrna, DE 19977
302-653-4078
Website: www.mamiewarren.org

PERSON IN CHARGE: Debra Brown, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Hot lunch, nutritional education, arts, crafts, trips, recreation, and transportation to and from site.

HOURS OF OPERATION: 8:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over and spouse of any age

AREA SERVED: Kenton, Hartly, Smyrna, Clayton

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for monthly dues: $1 or $10 a year.

MANNA NUTRITION PROGRAM

1121 Forrest Avenue
Dover, DE 19904
302-734-1200
Website: www.modern-maturity.org

PERSON IN CHARGE: Carolyn Fredricks, Executive Director, Modern Maturity Center, Inc.; Jaime Sherman, Director of Nutrition

STATUS: Not for profit

SERVICE DESCRIPTION: Provides daily nutritionally sound and satisfying meals to older Delawareans, particularly low income, at strategically located group settings where participants can also obtain rehabilitative and social services. Delivery of food and supportive services is also available to homebound participants.

OTHER LOCATIONS:

- Milford Senior Center, Inc., 111 Park Ave., Milford 19963 (302-422-5750)
- Harrington Senior Center, 102 Fleming St., Harrington 19952 (302-398-4224)
- Mamie A. Warren Maturity Center, 1775 Wheatleys Pond Rd., Smyrna 19977 (302-653-4078)
- Peach Circle Nutrition Site, 800 Peach Circle, Smyrna 19977 (302-653-4591)
- The Modern Maturity Senior Center, Inc., 1121 Forrest Ave., Dover 19904 (302-734-1200)
- Luther Towers Nutrition Site, 430 Kings Hwy., Dover, DE 19901 (302-674-1408)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri. (sites)

ELIGIBILITY: Ages 60 and over, including homebound (complete disability) participants who qualify under Block Grant guidelines

AREA SERVED: Kent County and homebound to Lower New Castle and Upper Sussex counties

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

MANOR CARE HEALTH SERVICES

700 Foulk Road
Wilmington, DE 19803
302-764-0181
Website: http://www.hcr-manorcare.com

PERSON IN CHARGE: Kim Blunt, RN, BSN, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled nursing care and short-term rehabilitation services. Medicare and Medicaid certified. Specialty services include an Alzheimer's wing which provides programming for residents with dementia, and hospice-respite care. Rehabilitation specialties include modalities to enhance outcomes.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admissions Director

FEES: Call Admissions Director

MARCH OF DIMES BIRTH DEFECTS FOUNDATION

Delaware State Chapter
236-C North James Street
Newport, DE 19804
302-225-1020
Website: www.marchofdimes.com/delaware

PERSON IN CHARGE: Aleks Casper, Director of Program Services

STATUS: Not for profit

SERVICE DESCRIPTION: Provides public and professional health education programs aimed at preventing birth defects, reducing infant mortality and premature birth, and improving the health of mothers and babies; referral services; support of national research and local community services for pregnant women. Speakers, literature, and films available to individuals, organizations, teachers, health professionals, businesses, and the general public with emphasis on prenatal health and preconception health. Programs and literature available in Spanish

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or write for information

FEES: None

MARGARET S. STERCK SCHOOL, DELAWARE SCHOOL FOR THE DEAF

620 East Chestnut Hill Road
Newark, DE 19713
Voice: 302-454-2301; TTY: 302-451-1403
Website: www.christina.K12.de.us/sterck

PERSON IN CHARGE: Joseph Fischgrund, Interim Director

STATUS: Public

SERVICE DESCRIPTION: Provides a comprehensive educational program for students who are deaf or hard of hearing (dependent on needs), including audiological services, speech therapy, mainstreaming support, residence hall facilities, and parent education.

HOURS OF OPERATION: Regular school schedule

ELIGIBILITY: Hearing loss inhibiting learning in regular auditors environment, birth–age 21

AREA SERVED: Statewide

OBTAINING SERVICE: Pre-enrollment evaluation and district of residence approval required

FEES: Tuition for out of state residents

MARY CAMPBELL CENTER

4641 Weldin Road
Wilmington, DE 19803
302-762-6025
Website: www.marycampbellcenter.org

PERSON IN CHARGE: Jerrold P. Spilecki, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Residential care for adults and youth with disabilities. Hydrotherapy Center and full range of therapies, education, recreation, physical development, case management, and comprehensive health care services. Non-residential programs for children and youth having special needs within an integrated environment. Respite Care to persons with disabilities, and Community Participant program for members of the community with disabilities.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Physically and/or developmentally disabled persons

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: yes

MARYDALE-CATHOLIC MINISTRY TO THE ELDERLY, INC.

135 Jeandell Drive
Newark, DE 19713
302-368-2784

PERSON IN CHARGE: Michael Jester, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Low-income housing (Section 8) for elderly and/or handicapped persons.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Low to moderate income; ages 62 and over or physically handicapped of any age

AREA SERVED: Statewide

OBTAINING SERVICE: Contact office for application

FEES: Rent based on 30% of adjusted gross income

MASONIC HOME OF DELAWARE, INC.

4800 Lancaster Pike
Wilmington, DE 19807
994-4434
Website: www.highfieldmasonichomedel.org

PERSON IN CHARGE: Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community of 77 older adults licensed to provide intermediate health care and rest/residential care. Also private cottages for independent living. Offers several levels of life style accommodations and various amenities depending on the needs of the resident.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Member of a Masonic Lodge, a Masonic affiliation through a family member, or recommendation by a Delaware Master Mason. Minimum age is 55 years.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: Schedule

MAXIM HEALTHCARE SERVICES

1409 Foulk Road, Suite 203
Wilmington, DE 19803
302-478-3434
Website: www.maxhealth.com

PERSON IN CHARGE: Matthew Delle Cave, Aministrator

STATUS: For profit

SERVICE DESCRIPTION: Provides home adult and pediatric healthcare, private duty nursing, and companion services.

HOURS OF OPERATION: 24/7

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: Vary by service

MEADOW WOOD BEHAVIORAL HEALTH SYSTEM

575 S. DuPont Highway
New Castle, DE 19720
302-323-8000

PERSON IN CHARGE: William Mason, C.E.O.

STATUS: For profit

SERVICE DESCRIPTION: Private psychiatric hospital providing acute psychiatric care for adolescents, adults, and older adults in need of secure treatment setting. Specialized programs for short-term assessment and treatment, and substance abuse treatment. In addition to general psychiatric treatment, also provides an adult partial hospitalization program.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18–99 in need of in-patient or partial psychiatric treatment

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by out-patient provider, call for admission evaluation

FEES: Yes

MEADOWOOD SCHOOL

55A S. Meadowood Drive
Meadowood
Newark, DE 19711
302-454-3400
Website: www.redclay.k12.de.us/schools/meadwd.htm

PERSON IN CHARGE: Kathie Mattix, Principal

STATUS: Public

SERVICE DESCRIPTION: School program for mentally challenged children and youth.

HOURS OF OPERATION: Regular school schedule, plus 37 day summer program

ELIGIBILITY: Ages 3-21, with moderate, or severe disabilities

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

MEALS ON WHEELS OF LEWES AND REHOBOTH, INC.

32409 Lewes Georgetown Highway
Lewes, DE 19958
302-645-7449
Website: www.beachmeals.com

PERSON IN CHARGE: Kathleen Keuski, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides meals seven days a week to homebound area residents, ages 60 and over, who are unable to provide nutritious meals for themselves due to illness, handicaps, etc. Three diets are available. Daily delivery consists of 1 hot meal and 1 bag meal (brunch).

HOURS OF OPERATION: 8:00 a.m.-3:00, Mon.-Fri.

ELIGIBILITY: Ages 60 and over, homebound, ill and handicapped

AREA SERVED: Rehoboth Beach, Lewes, outlying county roads

OBTAINING SERVICE: Referral by physician, hospital, concerned citizen, family member, or self

FEES: Donation based on a monthly pledge

MEDICAID & MEDICAL ASSISTANCE; DIVISION OF (DMMA, DHSS)

Administration:
Lewis Building
1901 North Dupont Highway
New Castle, DE 19720
302-255-9500
Website: www.dhss.delaware.gov/dhss/dmma/

PERSON IN CHARGE: Harry Hill, Director

STATUS: Public

SERVICE DESCRIPTION: Offers Medicaid as well as the Delaware Healthy Children Program (DHCP), the Delaware Prescription Assistance Program (DPAP), the Non-Citizen Health Care Program, Chronic Renal Disease Program, and the Medicaid Long Term Care programs.

OTHER LOCATIONS:
New Castle County:

- Lewis Building, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9500)
- Robscott Building, 153 E. Chestnut Hill Rd., Newark 19713 (302-368-6610)
- Thatcher Street Office, 910 E. 16th St., Wilmington 19802 (302-577-2174)

Kent and Sussex Counties:

- Georgetown State Service Center, 546 S. Bedford St., Georgetown (302-856-5340)
- Milford State Service Center, 11-13 Church Ave., Milford 19963 (302-424-7200)
- Smyrna State Service Center, 200 S. DuPont Blvd., Smyrna 19977 (302-514-4500)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Age, income, functional conditions

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

MEDICAL EXAMINER; OFFICE OF (OCME, DHSS)

Forensic Sciences Laboratory
200 S. Adams Street
Wilmington, DE 19801
302-577-3420

Southern Office:
26351 Patriot Way
Georgetown, DE 19947
302-933-3050

PERSON IN CHARGE: Richard T. Callery, M.D., Chief Medical Examiner; Director, Forensic Science Laboratory

STATUS: Public

SERVICE DESCRIPTION: Official investigation of death; forensic toxicology and forensic chemistry laboratory tests (laboratory services are performed through referrals by criminal justice agencies only).

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (office). Post-mortems, 24 hours. Investigators on call.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

MEDICAL SOCIETY OF DELAWARE

131 Continental Dr., Suite 405
Newark, DE 19713
302-658-7596
Kent & Sussex Counties: 1-800-348-6800
Website: www.medicalsocietyofdelaware.org

PERSON IN CHARGE: Mark A. Meister, Sr., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information and referral (New Castle, Kent and Sussex Counties) and responds to questions relating to the medical profession. Publishes the *Delaware Medical Journal* monthly.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

MENTAL HEALTH ASSOCIATION IN DELAWARE

100 West Tenth Street, Suite 600
Wilmington, DE 19801
302-654-6833
Fax: 654-6838
Kent and Sussex Counties: 1-800-287-6423
Website: www.mhainde.org

PERSON IN CHARGE: James Lafferty, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support, education and advocacy services which include: **information and referral** for persons with questions and concerns pertaining to mental health problems or services. **Support groups**: groups available for people with depression and anxiety disorders, survivors of suicide and survivors of fatal accidents and murder. **Advocacy**: participation in legislative, administrative and budgetary actions which affect mental health service provision across the State. **Community Education** provided for the general public as well as in schools, churches, businesses, community centers, and other targeted audiences. **Brochures** available on a variety of mental health subjects.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

MENTAL HEALTH CENTERS (DSAMH, DHSS)

Director's Office
1901 N. Dupont Highway
Main Administration Bldg.
New Castle, DE 19720
302-255-9399

Crisis Intervention:
24 hours
302-577-2484
1-800-652-2929,New Castle County
1-800-345-6785, Kent and Sussex

Website: www.dhss.delaware.gov/dsamh/

PERSON IN CHARGE: Steven Dettwyler, Director

STATUS: Public

SERVICE DESCRIPTION: Core services include outpatient therapy, telephone and mobile crisis intervention, community support services, consultation and education.

OTHER LOCATIONS:
Community Mental Health Clinic Sites:

- Stockton Bldg., Suites 101-102, 261 Chapman Rd. Newark 19702 (453-4101); 8:00 a.m.–4:30 p.m., Mon.–Fri., to 8:00 p.m. Wed.
- 809 Washington St., Wilmington 19801 (577-6490); 8:00 a.m.–4:30 p.m., Mon. – Fri.; Wed. evening by appointment.
- Williams State Service Center, 805 River Rd., Dover 19901 (739-4275); 8:00 a.m.–4:30 p.m., Mon.–Fri.; open till 8:00 p.m., Wed.
- Georgetown State Service Center, 546 Bedford Street, Georgetown 19947 (856-5490); 8:00 a.m.–4:30 p.m., Mon.–Fri.; open till 8:00 p.m., Wed.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Emergency calls and walk-in are accepted during hours of operation. For emergency 24 hour service, call 1-800-652-2929 in New Castle County; 1-800-345-6785 in Kent and Sussex counties.

FEES: Sliding scale

METHODIST COUNTRY HOUSE

4830 Kennett Pike
Wilmington, DE 19807
302-654-5101
Website: www.pumh.org

PERSON IN CHARGE: Janet T. Neville

STATUS: Not for profit

SERVICE DESCRIPTION: Senior citizen retirement facility offering housekeeping, dining services, health care services, activities, and maintenance.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 60 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

METHODIST MANOR HOUSE

1001 Middleford Road
Seaford, DE 19973
302-629-4593
Website: www.pumh.org

PERSON IN CHARGE: Linda Messersmith, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers independent living in both apartments and cottages, assisted living, skilled nursing, dementia care, rehabilitation services, and Wellness Program with aquatic center.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. (24 hours/day operation)

ELIGIBILITY: Ages 60 and over (your spouse can be younger)

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information and a personal tour.

FEES: Lifecare, fee for service and direct admission to A.L. and skilled care.

METROPOLITAN WILMINGTON URBAN LEAGUE

Community Service Building
100 West Tenth Street, Suite 710
Wilmington, DE 19801
302-622-4300
Email: info@mwul.org
Website: www.mwul.org

PERSON IN CHARGE: Deborah T. Wilson, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Advocacy through research. Program: Achievement Matters (call for information).

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. Voice mail available 4:30 p.m.-8:30 a.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: None

MID-COUNTY SENIOR CENTER, INC.

Delaware National Guard Headquarters
First Regiment Road
Wilmington, DE 19808
302-995-6555, 302-995-6728

PERSON IN CHARGE: Mrs. Sally Williams

STATUS: Not for profit

SERVICE DESCRIPTION: Multi-purpose senior center offering a regular menu for the noon-time meal, exercise program, educational, recreational, and social activities.

HOURS OF OPERATION: 8:00 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 60 and over or spouse of any age for nutrition program; 50 for other activities.

AREA SERVED: Statewide. Approximate transportation area: North to Brackenville Road; East to Newport Gap Pike; South to Main Street, Stanton; West to Polly Drummond Road (call for information).

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

MIDDLETOWN-ODESSA-TOWNSEND SENIOR CITIZEN CENTER, INC. (M.O.T.)

300 S. Scott Street
Middletown, DE 19709
302-378-3041, 302-378-4758

PERSON IN CHARGE: Cecilia Rozumalski, Director

STATUS: Not for profit

SERVICE DESCRIPTION: A private not-for-profit Senior Center. Services include: nutrition program, information and referral, recreation, homebound meals for the elderly and disabled, transportation, Alzheimer Support Group, Pharmaceutical Assistance Program and outreach/supportive services.

HOURS OF OPERATION: 8:30 a.m.–4:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Middletown, Odessa, Townsend, and all of lower New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals and transportation.

MILFORD CENTER GENESIS HEALTHCARE CORP.

700 Marvel Road
Milford, DE 19963
302-422-3303

PERSON IN CHARGE: Bruce Levin, Administrator; Linda Hopkins, Director of Nursing

STATUS: For profit

SERVICE DESCRIPTION: Professional nursing staff 24 hours per day; extensive rehabilitation services including daily physical therapy, occupational therapy, speech therapy, and respiratory therapy; hospice and respite care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Director of Admissions

FEES: Yes

MILFORD HOUSING DEVELOPMENT CORPORATION (MHDC)

977 E. Masten Circle
Milford, DE 19963
302-422-8255
Website: www.milfordhousing.com
Email: dmoore@milfordhousing.com

PERSON IN CHARGE: David W. Moore, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Self-Help Housing—Staff work with 4-8 families to build their homes. **Transitional Housing**—Temporary housing (1 year) for homeless and abused women with children, and seniors; clients must be working or in a program with a case manager. **Single Family Homeownership**—Builds homes in modest price ranges to serve primarily individuals and families with incomes below 100% of County median. **Multifamily Housing Development**—Owns/builds additional multifamily rental complexes catering to families and seniors in Kent and Sussex counties; contracts with management agents for day-to-day management of the complexes.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: Vary by service

MILFORD MEMORIAL HOSPITAL BAYHEALTH MEDICAL CENTER, INC.

21 W. Clarke Avenue
Box 199
Milford, DE 19963
302-422-3311

PERSON IN CHARGE: Dennis E. Klima, President

STATUS: Not for profit

SERVICE DESCRIPTION: Inpatient short term care. Outpatient emergencies. Elective outpatient surgery, cancer care and other services.

OTHER LOCATION: Bayhealth Medical Center, Inc., Kent General Hospital, 640 S. State St., Dover 19901 (302-674-4700)

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open to those in need of medical services.

AREA SERVED: Statewide

OBTAINING SRVICES: Referral by physician

FEES: Yes

MILFORD SENIOR CENTER, INC.

111 Park Avenue
Milford, DE 19963
302-422-3385
Fax: 302-422-6414
Website: milfordseniorcenter.net
Email: rubinsohnj@comcast.net

PERSON IN CHARGE: John A. Robinsohn**,** Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education, socialization, recreation, nutrition, transportation, and outreach services for seniors.

HOURS OF OPERATION: 8:00 a.m.-3:00 p.m., Tues.-Fri.; 8:00 a.m.-7:00 p.m., Mon.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: $15.00 Membership donation, $3.00 lunch donation.

MILFORD STATE SERVICE CENTER (DSSC, DHSS)

The Church Street Bldg.
11-13 Church Avenue
Milford, DE 19963
302-424-7211
Fax: 302-422-1519

The Annex Bldg.
13 S.W. Front Street
Milford, DE 19963
302-424-7230
Fax: 302-422-5311

The Walnut Street Bldg.
18 N. Walnut Street
Milford, DE 19963
302-424-7310, 302-424-7300

The Draper Bldg.
10 Church Avenue
Milford, DE 19963
302-422-1400

Website: www.dhss.delaware.gov/dhss/dss/index.html

PERSON IN CHARGE: Denise Hamilton, Administrator

STATUS: Public

SERVICE DESCRIPTION: Division of State Service Centers - Adopt-A-Family, Community Resource and Assistance Program, Emergency Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, and Family Visitation Center; **Division for the Visually Impaired** - Adult Services, Education, Training Center, and Vocational Rehabilitation; **Division of Social Services** - Applications and Eligibility Determination for Public Assistance, General Assistance, Medicaid, and Food Stamps; **Delaware State Police Victims Services Program** - Referrals/Counseling for persons who have been victims of crimes; **Division of Child Mental Health** - Mental Health and Substance Abuse Treatment Programs for Kent and Sussex counties; **Division of Youth Rehabilitative Services** - Probation and Aftercare for youths who break the law and are found guilty of their crimes and/or youths who have been incarcerated; **Division of Family Services** - Casework Counseling to Children and/or Family, Crisis Intervention, and Referral; **Division of Public Health** - Cancer Screening, Child Health Clinic, Dental Clinic, Family Planning Clinic, HIV/AIDS Surveillance Sero Prevalence Program, Venereal Disease Testing and Treatment, and WIC; **Division of Medicaid and Medical Assistance - Medicaid Long Term Care** - Pre-Admission Screening, Chronic Renal Disease Program, Financial Unit; **Fleet Services**; **Division of Aging and Adults with Physical Disabilities -** Adult Protective Services; Long-Term Care Ombudsman; Community Services, and Information and Assistance; **Treatment Access Center (TASC)**; **Child Development Watch**.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri. 5:00 p.m.-7:00 p.m., 1st and 3rd Tues. (Public Health Clinic)

ELIGIBILITY: Open

AREA SERVED: Southern Kent County and Northern Sussex County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

MILLCROFT SENIOR LIVING COMMUNITY

255 Possum Park Road
Newark, DE 19711
302-366-0160
Website: www.fivestarqualitycare.com

PERSON IN CHARGE: Geoffrey L. Henry, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: A Five Star Quality Care Community. Offers independent, assisted living, and health care (62 luxury apartments, 26 assisted living private suites, and 110 health care beds). Offers a variety of services and activities including in-house and outpatient rehabilitation therapies.

HOURS OF OPERATION: Front Office: 8:30 a.m.–8:00 p.m., Mon.–Sun.

ELIGIBILITY: Call for information

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, or walk in for information and tour

FEES: Yes

MISION SANTA MARIA, MADRE DE DIOS

Avondale Center
P.O. Box 1019
37 S. Pennsylvania Avenue
Avondale, PA 19311
610-268-3365
Website: www.misionsantamaria.org
Email: Mail@MisionSantaMaria.org

PERSON IN CHARGE: Rev. Msgr. Francis J. Depman, Chaplain

STATUS: Not for profit

SERVICE DESCRIPTION: Part of the Archdiocese of Philadelphia. Main emphasis is outreach to the Spanish speaking community. Offers food, clothing furniture, advocacy, interpretation, translation, immigration, and Mexican Consulate.

HOURS OF OPERATION: 9:00 a.m.-7:00 p.m., Mon.-Fri. 9:00 a.m.-3:00 p.m., Sat. 9:00 a.m.-1:30 p.m., Sun.

ELIGIBILITY: Open

AREA SERVED: Hockessin area

OBTAINING SERVICE: Walk in

FEES: None

MOM'S HOUSE, INC. OF WILMINGTON

1718 Howland Street
Wilmington, DE 19805
302-658-3433

PERSON IN CHARGE: Mary Kay Wilson, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Free child care for single, student parents; parenting classes, support services, career/school counseling, loving care for both children and parents (moms and/or dads), and opportunity for volunteerism in a variety of capacities.

HOURS OF OPERATION: 7:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low-income, single, student parents of children ages 6 weeks to school age.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: None

MOM'S HOUSE OF DOVER

864 South State Street
Dover, DE 19901
302-678-8688
Email: momshousedover@yahoo.com

PERSON IN CHARGE: D. Renee' Bullock

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free child care for infants and toddlers, parenting classes, tutoring, and other related services

ELIGIBILITY: Single parent attending school full time in financial need. Must maintain passing grades, attend biweekly parenting classes, volunteer 3 hours weekly, and work 3 hours of fundraisers each semester.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m. (closed in summer)

OBTAINING SERVICE: Walk in, call for information. Call for appointment, referral

FEES: None

MOPS INTERNATIONAL (MOTHERS OF PRESCHOOLERS)

2370 South Trenton Way
Denver, CO 80231
303-733-5353
Website: www.MOPS.org

PERSON IN CHARGE: Elisa Morgan, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Encourages, equips, and develops mothers of preschoolers as women, mothers, and leaders. Locations worldwide and international. Meets in churches. Fees based upon each group and their determination of expenses. Charter fees for the international group. Childcare available at most sites.

HOURS OF OPERATION: Headquarters: 8:00 a.m.-5:00 p.m. (MST), Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: International

OBTAINING SERVICE: Call for information

FEES: Vary by location

MOTHERS AGAINST DRUNK DRIVING (MADD), DELAWARE CHAPTER

17 East Market Street
Georgetown, DE 19947
Sussex County and out of State calls: (302) 853-6233
Kent and New Castle Counties: 1-877-630-6233
24-hour Hotline: 1-800-438-6233
E-Mail: nancy.raynor@madd.org

PERSON IN CHARGE: Nancy Raynor, Program Specialist/Victim Advocate

STATUS: Not for profit

SERVICE DESCRIPTION: Agency provides emotional support and assistance to victims of impaired drivers. Also provides a crisis intervention network of assistance to surviving families and injured victims of D.U.I. crashes including adjudication process. Public awareness programs; speakers bureau; legislative initiatives.

HOURS OF OPERATION: 10:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: E-Mail or call for information. E-Mail and answering machine checked regularly. If an emergency, call the hotline (1-800-438-6233).

FEES: None

MULTIPLE ALTERNATIVE PROGRAM (MAP)

1703 School Lane
Wilmington, DE 19808
302-683-3642
E-Mail: mmarra@nccvt.k12.de.us
Website: www.nccvtadulteducation.com

PERSON IN CHARGE: Edward F. Crumlish, Jr.

STATUS: Public

SERVICE DESCRIPTION: The Multiple Alternative Program (MAP) is a High School Diploma program, which includes academic and vocational training for Delaware residents 16 – 21 years of age, who no longer attend their regular high school. Courses are offered in all of the core academic areas (Math, Social Studies, English and Science) and Driver Education, in addition to a Career Pathway. All students will be assessed to determine if they are able to work at the high school level. Those students who do not meet the minimum score will be provided with enrichment work to assist them as they earn elective credits and progress towards the high school level and eventually earn their diploma.

OTHER LOCATIONS:
- Main Office – 1703 School Lane, Marshallton, DE 19808 (302-683-3642)
- Elsmere Campus – 911 New Road, Elsmere, DE 19805 (302-993-1314)
- New Castle Campus – 710 Wilmington Road, New Castle, DE 19720 (302-322-2394)

HOURS OF OPERATION:
- Monday – Friday: Morning sessions (until 11:30 a.m.)
- Monday – Thursday: Early Afternoon sessions (until 3:00 p.m.)
- Monday – Thursday: Late Afternoon sessions (until 5:30 p.m.)
- Monday – Thursday: Evening sessions (until 9:00 p.m.)

ELIGIBILITY: Ages 16 through 21 who no longer attend high school.

AREA SERVED: City of Wilmington and Greater New Castle County

OBTAINING SERVICE: Call 683-3642 for information

FEES: No fee for students enrolling prior to September 15th. Students enrolled after that date are charged $40.00

MUSCULAR DYSTROPHY ASSOCIATION

8501 LaSalle Road, Suite 106
Towson, MD 21286
Toll Free: 1-888-484-7072
Website: www.mdausa.org

PERSON IN CHARGE: Contact Person: Laurel Galfney

STATUS: Not for profit

SERVICE DESCRIPTION: Provides extensive clinic service, as well as worldwide research to advance the knowledge of neuromuscular diseases and to find cures and treatments; provides other direct patient services, including the provision of wheelchairs and braces, recreation for youth during the summer, and transportation assistance to clinics; and conducts educational programs for the public and medical professionals.

OTHER LOCATIONS:
Clinics:

- duPont Hospital for Children, 1600 Rockland Road, P.O. Box 269, Wilmington 19899;
- Christiana Care Health System, Wilmington Medical Center, 501 West 14 St., Wilmington 19899

HOURS OF OPERATION: Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Those suspected of having or diagnosed with one of the 43 neuromuscular diseases which MDA covers.

AREA SERVED: Statewide

OBTAINING SERVICE: Written referral by physician on letterhead of physician or hospital

FEES: Insurance utilized; no direct cost to client for covered services

MX PHYSICAL THERAPY, INC.

1600 Washington Street
Wilmington, DE 19802
302-656-2521

PERSON IN CHARGE: Edward R. Miersch

STATUS: For profit

SERVICE DESCRIPTION: Provides outpatient physical, occupational, aquatic and hand therapy. Free transportation.

OTHER LOCATIONS:

- Bear Center: 609 Governor's Square, Bear 19701 (302-836-5670)
- Hand Therapy Center: Graystone Plaza, 623 West Newport Pike, Newport 19804 (302-995-7510)
- Dover Center: 1125 Forrest Avenue, Suite 101, Modern Maturity Center, Dover 19904 (302-744-9691)
- Rehoboth Beach Center: Shops at Sea Coast, 19266 Coastal Highway, Rehoboth Beach 19971 (302-226-2230)

HOURS OF OPERATION: Varies according to location and service. Mon.-Fri., including early morning and evening hours. Call for further information.

ELIGIBILITY: Open to those involved with persons who have chronic mental illness

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: Yes

NANTICOKE INDIAN ASSOCIATION

27073 John J. Williams Highway
Millsboro, DE 19966
Nanticoke Indian Center: 302-945-3400
Nanticoke Indian Museum: 302-945-7022

Website: www.nanticokeindians.org

PERSON IN CHARGE: James T. Norwood, Chief

STATUS: Not for profit

SERVICE DESCRIPTION: Nanticoke Indian Center: provides classroom and on-the-job-training for eligible Native Americans. **Nanticoke Indian Museum:** offers tours to view artifacts, baskets and old regalia; a library with 400 books about Nanticoke Indians and other tribes; and videos about Nanticoke history and descriptions of dancing, regalia, beadwork and featherwork.

HOURS OF OPERATION: Center: 10:00 a.m.-4:00 p.m., Mon, Tues, and Thurs.; 12:00 p.m.-7:00 p.m., Wed. **Museum:** 10:00 a.m.-4:00 p.m., Tues.-Sat. (other times may be available by appointment)

ELIGIBILITY: Center: Any Native American; Museum: open to the public

AREA SERVED: Statewide

OBTAINING SERVICE: Call, write, walk in

FEES: Museum: $1.00 for children; $2.00 adults

NANTICOKE MEMORIAL HOSPITAL, INC.

801 Middleford Road
Seaford, DE 19973
302-629-6611
Website: www.nanticoke.org

PERSON IN CHARGE: Mark J. Rappaport, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides medical treatment, outpatient emergency care, inpatient care, physical therapy, and orthopedic care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Open

FEES: Yes

NANTICOKE SENIOR CENTER, INC.

310 Virginia Ave.
Seaford, DE 19973
629-4939

PERSON IN CHARGE: Susan Franckowiak

STATUS: Not for profit
SERVICE DESCRIPTION: Provides congregate meals and meal delivery to homebound persons; recreational and social activities; family counseling (referral to professional counseling service when needed); transportation to Center, doctors, and for local shopping trips; outreach; information and referral; nutrition education; health services and programs.

HOURS OF OPERATION: 6:30 a.m.-2:30 p.m., Mon.-Fri.; Pool: 6:30 a.m.–12:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over and spouse of any age

AREA SERVED: Seaford School District and outlying small communities

OBTAINING SERVICE: Call for information

FEES: Membership dues: $25.00 per year. Pool Membership dues: $125.00 per year, $75.00 per 6 months

NATIONAL ALLIANCE ON MENTAL ILLNESS IN DELAWARE (NAMI-DE)

2400 W. 4th Street
Wilmington, DE 19805
302-427-0787

884-B Walker Rd., Suite B
Dover, DE 19904
302-744-9356

37201 Rehoboth Avenue
Rehoboth Beach, DE 19971
302-226-3334

Website: www.namide.org

PERSON IN CHARGE: Carlyle F. H. Hooff, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: NAMI-DE Mission: Support, Educate and Advocate until there is a cure for mental illness. NAMI-DE provides education and support to individuals living in recovery with mental illness and to their family members and loved ones. NAMI-DE provides safe, affordable housing options for adults with mental illness in 52 homes across the state of Delaware. NAMI-DE provides speaker presentations and outreach seminars to colleges, businesses, corporations, hospitals, and community groups. All presentations and support groups are open to the public at no charge. NAMI-DE publishes a statewide quarterly informational newsletter.

SUPPORT MEETING LOCATIONS:

- **Dover** – NAMI-DE Dover Office, 884 Walker Road, Suite B, Dover, DE (302-744-9356; Thursdays, 5:30 p.m.-7:00 p.m.)
- **Georgetown** – Easter Seals Building, 22317 DuPont Blvd. (Rt. 113), Georgetown, DE (302-226-3334; Tuesdays, 7:30 p.m.-9:00 p.m.)
- **Magnolia** – Magnolia United Methodist Church, 39 North Main Street, Magnolia, DE (302-744-9356; Tuesdays, 6:00 p.m.-7:30 p.m.)
- **Middletown** – Middletown Counseling Services, Inc., 401 North Broad Street, Middletown, DE 19701 (Call 302-427-0787 for information.)
- **Rehoboth Beach** – NAMI-DE Rehoboth Beach Office, 37201 Rehoboth Avenue, Ext. Unit 2, Rehoboth Beach, DE (302-226-3334; Thursdays, 7:30 p.m.-9:00 p.m.)
- **Wilmington** – PAL Wilmington Center, 3707 North Market Street, Wilmington, DE (302-427-0787; Tuesdays, 6:00 p.m.-7:30 p.m.)
- **Wilmington** – Peninsula-McCabe Methodist Church, 2200 Baynard Boulevard, Wilmington, DE (302-427-0787; Sundays, 1:00 p.m.-2:30 p.m.)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open to persons with a mental illness, those involved with persons who have chronic mental illness, and community groups for Mental Health Awareness and Sigma Busting!

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information (888-427-2643)

FEES: None

NATIONAL AMBASSADORS OF CORNEAL TRANSPLANT, INC., DELAWARE CHAPTER

59 Robinson Drive
New Castle, DE 19720
302-328-2035

PERSON IN CHARGE: Rita E. Tucker, President, Delaware Chapter

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support for corneal recipients, peer counseling, and family support.

OTHER LOCATIONS: Lions Eye Bank of Delaware Valley, 403 North Third Street, Philadelphia, PA 19123-4101 (800-743-6667)

HOURS OF OPERATION: New Castle: 9:00 a.m.-4:00 p.m., Mon.–Sun.; Lions Eye Bank: 9:00 a.m.-4:00 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral. Corneal recipients can call for Corneal Recipient Emergency Medical Care Alert ID Cards (302-328-2035)

FEES: $1.00 postage for mailing.

NATIONAL ASSOCIATION FOR THE ADVANCEMENT OF COLORED PEOPLE (NAACP)

Wilmington Chapter:
Peoples Settlement Association
408 East Eighth Street
Wilmington, DE 19801
302-655-0998
Fax: 302-655-3478
Email: britsmile@aol.com

Mailing Address:
P. O. Box 998
Wilmington, DE 19899

PERSON IN CHARGE: Charles E. Brittingham, President

STATUS: Not for profit

SERVICE DESCRIPTION: Purpose and goals: to improve the political, educational, social, and economic status of minority groups; to eliminate discrimination; to keep the public aware of the adverse effects of racial discrimination; and to take lawful action to secure the elimination of discrimination. Civil rights organization with a planning and research committee. Offers housing information, referral, and counseling; offers job referral; and intervenes on behalf of consumers.

HOURS OF OPERATION: Call for information

ELIGIBILITY: Open

AREA SERVED: Northern Delaware

OBTAINING SERVICE: Call for appointment or walk in

FEES: None

NATIONAL CENTER FOR MISSING & EXPLOITED CHILDREN

Charles B. Wang International Children's Building
699 Prince Street
Alexandria, VA 22314
703-274-3900 (main office); 800-843-5678 (24-hour toll-free hotline)
Website: www.missingkids.com

PERSON IN CHARGE: Ernie Allen, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Serves as a clearinghouse of information about missing and exploited children. Operates a CyberTipline that the public may use to report internet-related child sexual exploitation. Provides technical assistance to individuals and law enforcement agencies in the prevention, investigation, prosecution, and treatment of cases involving missing and exploited children. Assists in certain cases of international child abduction. Offers training programs to law enforcement and social service professionals. Distributes photographs and descriptions of missing children worldwide. Coordinates child protection efforts with private sector. Networks with nonprofit service providers and state clearinghouses about missing persons cases. Provides information about effective state legislation to help ensure the protection of children.

HOURS OF OPERATION: Office hours: 9:00 a.m.-5:30 p.m., Mon.-Fri. Hotline, 24/7

ELIGIBILITY: Handles cases for children under 18 years.

AREA SERVED: National

OBTAINING SERVICE: Call for information, visit website.

FEES: None

NATIONAL COUNCIL ON AGRICULTURAL LIFE AND LABOR RESEARCH FUND, INC (NCALL RESEARCH)

363 Saulsbury Rd
Dover, DE 19904
302-678-9400
Fax: 302-678-9058
Website: www.ncall.org

PERSON IN CHARGE: Joe Myer, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides rural housing technical assistance to towns, communities, and non-profit organizations to develop or improve housing for farmworkers and the rural poor. Also, provides housing information workshops, training sessions, homeownership counseling for low-income families, and packages RD home ownership and repair loans for rural Delaware. Offers counseling services for low-income families to obtain conventional bank or FHA mortgages. Offers default and foreclosure counseling and financial literacy training.

OTHER LOCATIONS: 501 Ogletown Rd, Room 307, Newark 19711 (302-368-6690; Fax: 368-6945). 110 S. Bedford St., Georgetown, DE 19947 (302-855-1370; Fax: 302-855-1363).

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL DOMESTIC VIOLENCE HOTLINE

P.O. Box 161810
Austin, TX 78716
512-794-1133; 512-453-8117 (8:30 a.m. to 5:00 p.m.)
Hotline: 800-799-7233; TTY/TDD: 800-787-3224
Website: www.ndvh.org
Email: ndvh@ndvh.org; deafhelp@ndvh.org

PERSON IN CHARGE: Sheryl Cates, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Confidential information, crisis intervention, and referrals for victims of domestic violence and those who assist them. Access to translators in 140 languages.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., CST. Hotline and TTY/TDD are 24/7

ELIGIBILITY: Open

AREA SERVED: Entire United States and its territories.

OBTAINING SERVICE: Call

FEES: None

NATIONAL KIDNEY FOUNDATION OF MARYLAND

1107 Kenilworth Drive, Suite 202
Towson, MD 21204-2186
Toll free: 1-800-671-5369; or 410-494-8549
Fax: 410-494-8549
Website: www.kidneymd.org; National site: www.kidney.org

PERSON IN CHARGE: Raquel McGuire, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to improve the health and well being of kidney and transplant patients and their families affected by kidney and urological diseases and promote "all organs" for transplantation. Offers free kidney patient programs and services, including Medical I.D. Jewelry, Patient Emergency Assistance, Health Screenings, and Transportation Assistance. Runs vehicle donation program, Kidney Cars, whereby no longer needed vehicles help support programs and services for patients. Offers professional education and symposia for physicians, nurses, social workers, dietitians, and technical personnel.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Residents of service area who have kidney disease or are kidney transplant patients.

AREA SERVED: Kent and Sussex counties in Delaware, most counties in Maryland and western Maryland, and portions of West Virginia, and Virginia.

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL KIDNEY FOUNDATION SERVING THE DELAWARE VALLEY

111 S. Independence Mall East, Suite 411
Philadelphia, PA 19106
1-800-697-7007 or 215-923-8611
Website: www.nkfdv.org

PERSON IN CHARGE: Joanne Spink, Division President

STATUS: Not for profit

SERVICE DESCRIPTION: An advisory and counseling service utilizing volunteer lay persons aimed at helping meet patient's urgent non-medical needs related directly or indirectly to his/her kidney ailment. Pamphlets and Organ Donor Cards provided on request. Offers free health screenings aimed at early detection and prevention of kidney disease.

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Any resident of New Castle County, Delaware, with kidney disease; general information is provided to all interested persons

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL MULTIPLE SCLEROSIS SOCIETY, DELAWARE CHAPTER

2 Mill Road, Suite 106
Wilmington, DE 19806
302-655-5610
Statewide: 1-800-344-4867
Website: www.msdelaware.org
Email: ded.nmss.org

PERSON IN CHARGE: Kate S. Cowperthwait, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: information and referral, self-help group and specialized counseling groups led by professional counselor, support groups, educational programs for persons living with MS and their families, financial assistance, quarterly newsletter with a monthly supplement, exercise and swim programs, and advocacy program.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons with multiple sclerosis and interested others

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or self

FEES: None

NATIONAL REYE'S SYNDROME FOUNDATION, DELAWARE CHAPTER

1 Beauford Court
Devonshire
Wilmington, DE 19810
302-478-9624
Website: www.reyessyndrome.org

PERSON IN CHARGE: Arthur and Carol Lee Patch, Presidents

STATUS: Not for profit

SERVICE DESCRIPTION: Organization founded by parents of children with Reye's syndrome disseminates information to the general public.

HOURS OF OPERATION: Open

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

NATIONAL RUNAWAY SWITCHBOARD

3080 N. Lincoln Avenue
Chicago, IL 60657
1-800-786-2929
Website: www.1800runaway.org
Email: info@nrscrisisline.org

PERSON IN CHARGE: Maureen Blaha, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: A 24-hour hotline providing crisis intervention, information and referral, message delivery and conferencing service, free bus rides home for qualified runaway/homeless youth via Greyhound's Home Free Program.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: 21 and under and their families

AREA SERVED: Nationwide

OBTAINING SERVICE: Call for information

FEES: None

NEEDY FAMILY FUND, INC.

P.O. Box 15505
Wilmington, DE 19850
302-324-2558

PERSON IN CHARGE: J.B. Braun, Acting Director

STATUS: Not for profit

SERVICE DESCRIPTION: Annual fund raising effort by News Journal Company to raise money to provide emergency assistance to needy Delawareans. Funds dispensed by Division of State Service Centers and The Salvation Army from beginning of calendar year as long as funds are available.

HOURS OF OPERATION: Varies by location

ELIGIBILITY: Those in need of emergency assistance

SERVICE DESCRIPTION: Statewide

OBTAINING SERVICE: Call the Salvation Army (302-656-1696) or the Division of State Service Centers (302-255-9675)

FEES: None

NEIGHBORHOOD HOUSE, INC. – MIDDLETOWN

219 West Green Street
Middletown, DE 19709
302-378-7217
Website: www.neighborhoodhse.org

PERSON IN CHARGE: Veronica Oliver, Housing Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community center provides: family services, food closet, crisis alleviation financial assistance program, holiday assistance, employment preparation, HOPE Club, information and referral, and all phases of housing counseling.

OTHER LOCATION: 1218 B. St., Wilmington 19801 (302-652-3928)

HOURS OF OPERATION: Center: 9:00 a.m.–5:00 p.m., Mon.–Fri. Food Pantry: 10:00 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Middletown, Odessa and Townsend area

OBTAINING SERVICE: Family services by appointment if feasible. Housing counseling by appointment. Food Closet, walk in or by appointment.

FEES: None

NEIGHBORHOOD HOUSE, INC. — WILMINGTON

1218 B Street
Wilmington, DE 19801
302-652-3928

PERSON IN CHARGE: Arthur W. Boswell, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Community center provides: housing counseling service, tutoring, day care, summer day camp, and food closet.

OTHER LOCATION: 219 W. Green St., Middletown 19709 (302-378-7217)

HOURS OF OPERATION: 8:00 a.m.-6:00 p.m., Mon.-Fri. (Center); 7:30 a.m.-5:30 p.m., Mon.-Fri. (Day Care; 8:30 a.m.-5:00 p.m., Mon.-Fri. (Housing Counseling)

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale based on income for Daycare, summer camp, First Time Child Care, Home Buyer's Program

NEMOURS HEALTH CLINIC FOR SENIORS

New Castle County
1801 Rockland Road
Wilmington, DE 19803
302-651-4400 or 1-800-292-9538

Kent & Sussex Counties
915 N. Dupont Blvd.
AirPark Plaza
Milford, DE 19963
800-763-9326

PERSON IN CHARGE: Karie Steinmetz, MSA, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides comprehensive outpatient dental care, eye exams, eyeglasses, and hearing tests and aids to qualified senior citizens.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 65 and over; Delaware resident; annual income below $17,000 (single) or $22,800 (married).

AREA SERVED: Statewide

OBTAINING SERVICE: Appointment at Clinic Offices or at selected State Service Centers and/or Senior Centers.

FEES: Some of the services require small co-pay in Dental, Hearing, and Eye Clinics

NEURO-CARE/TOTAL-CARE

201 Ruthar Drive, Suite 5
Newark, DE 19711
302-738-6400
Website: quinnmillergroup.us

PERSON IN CHARGE: Robert Quinn, President

STATUS: For profit

SERVICE DESCRIPTION: Offers a variety of home health care programs, including direct care of the sick and disabled, promotion and maintenance of health, and prevention of disease and disability. Provides comprehensive, coordinated services on an intermittent basis. Visits made regularly, Monday through Friday, and if medically indicated, on Saturday and Sunday. Telephone contact with staff and home visits are available, if needed, 24 hours a day, 7 days a week!

HOURS OF OPERATION: Office hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: Vary by service

NEW CASTLE COUNTY 4-H

Cooperative Extension Office
461 Wyoming Road, Room 131
Newark, DE 19716
302-831-8965
Website: http://ag.udel.edu/etension/ncc/4h

PERSON IN CHARGE: Katie Daly, Extension Educator, 4-H Youth Development; Jordan Ashby, Extension Educator, 4-H Youth Development

STATUS: Not for profit

SERVICE DESCRIPTION: Teaches leadership, citizenship, and lifeskills under the guidance of caring and supportive adults. Activities include, but are not limited to foods, nutrition, horticulture, after-school programs, etc.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Youth and adults age 5 years and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information

FEES: None

NEW CASTLE COMMUNITY PARTERNSHIP, INC.

Referral and Resource Services
100 New Churchman's Road
New Castle, DE 19720
302-395-5386
Fax: 302-395-5388
Email: nfrazier@ncccpartnership.org
Website: www.ncccpartnership.org

PERSON IN CHARGE: Nellie C. Frazier, Executive Director

STATUS: Not for profit – 501(C)(3)

SERVICE DESCRIPTION: The New Castle County Community Partnership is an organization that addresses alcohol, tobacco, and other drug abuse prevention and related issues. It partners with others to build self-sustaining communities.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Youth between the ages of 8-21 and their families.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

NEW CASTLE COUNTY HEAD START, INC.

University Office Plaza
256 Chapman Road
Suite 103
Newark, DE 19702
302-452-1500
Website: www.NCCHS.org

PERSON IN CHARGE: Jeffrey E. Benatti, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Head Start program through HHS grant. Program includes individual instruction, socialization skills, group activities, field trips, parent involvement, nutrition, physical/dental exams and treatment, social services, transportation, emergency help, and translation services.

LOCATIONS:

- Absalom Jones Head Start Center, 310 Kiamensi Rd., Wilmington 19804 (302-999-8480)
- Bear Head Start Center, 931 Bear Corbitt Rd., Bear 19701 (302-832-2212)
- Brandywine Head Start Center, Claymont Community Center, 3301 Green St. Claymont, DE 19703 (302-792-7826)
- Claymont Head Start, Claymont Community Center, 3301 Green St., Claymont 19703 (302-792-9065)
- Lambson Head Start Center, 19 Lambson Lane, New Castle 19720 (302-655-5070)
- Manor Park Head Start, 1 Bassett Ave., Manor Park, New Castle 19720 (302-328-9454)
- Marshallton Head Start, 310 Kiamensi Rd. Wilmington, DE 19804 (302-225-3791)
- Newark Head Start Center, 921 Barksdale Rd., Newark 19711 (302-224-3530)
- Rose Hill Head Start Center, Rose Hill Community Center, 19 Lambson Lane, New Castle 19720 (302-654-9995)

HOURS OF OPERATION: 9:15 a.m.–1:15 p.m., Mon.–Fri. (Sept.– May). Rose Hill (full-day, full-year) Mon.-Fri. 7:30 a.m.-6:00 p.m.

ELIGIBILITY: Ages 3-4; 90% of parents must meet federal poverty guidelines

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information (302-452-1500)

FEES: None

NEW CASTLE COUNTY LEARNING CENTER

3101 Drummond Plaza
Newark, DE 19711
302-368-0318

PERSON IN CHARGE: Linda Wyles

STATUS: Public

SERVICE DESCRIPTION: Develops competency based on academic remediation and/or GED (High School Equivalency) for economically disadvantaged, other special needs adults, and out of school youth. Also provides counseling, client advocacy, and referrals to vocational training or other educational programs and support services.

HOURS OF OPERATION: 8:30 a.m.–1:30 p.m., Mon.–Thurs., 6:00 p.m.–9:00 p.m., Tues. and Thurs.

ELIGIBILITY: Delaware resident, low income, unemployed or underemployed adults with special needs; out of school youth.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

NEW CASTLE COUNTY MEDICAL SOCIETY

131 Continental Dr, Suite 405
Newark, DE 19713
302-658-7596
Website: www.medicalsocietyofdelaware.org

STATUS: Not for profit

SERVICE DESCRIPTION: Referral service for physicians in New Castle County.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open to those seeking a physician

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

NEW CASTLE COUNTY POLICE COMMUNITY SERVICES UNIT

87 Reads Way
New Castle, DE 19720
302-395-8050
Website: nccpd.com

PERSON IN CHARGE: Lt. Craig Weldon

STATUS: Public

SERVICE DESCRIPTION: S.L.A.M. - Students Learn About Mortality. Heroin Alert. Block Watch. Senior Roll Call. Road Rage. Ident A Kid. Youth and the Law. P.A.L. Community/Civic meetings.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Written request on letterhead.

FEES: None

NEW CASTLE COUNTY POLICE VICTIM ASSISTANCE

New Castle County Police Headquarters
3601 North Dupont Highway
New Castle, DE 19720
302-395-8135; 302-395-8117 (Bilingual)
Website: nccpd.com

STATUS: Public

SERVICE DESCRIPTION: Police based victim's unit staffed by civilians specializing in assisting crime and tragedy victims and their families. Assist victims in understanding and navigating the legal and court process. Provides support services and outside referrals to private counselors and social service agencies.

HOURS OF OPERATION: 7:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: New Castle County Police jurisdiction

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

NEW CASTLE SENIOR CENTER

400 South Street
New Castle DE 19720
302-326-4209
Website: www.newcastleseniorcenter.com

PERSON IN CHARGE: Natalie Kaplan, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Senior Adult Activity Center offering recreational, educational, exercise, and nutrition programs 5 days a week. Transportation is available.

HOURS OF OPERATION: 9:00 a.m.–3:00 p.m., Mon., Tues., Wed., Fri.; 9:00 a.m.–7:00 p.m., Thurs.

ELIGIBILITY: Ages 50 and over

AREA SERVED: New Castle

OBTAINING SERVICE: Call for information

FEES: Donations for meals

NEW DIRECTIONS DELAWARE, INC.

P. O. Box 768
Claymont, DE 19703
302-286-1161
Website: www.newdirectionsdelaware.org

PERSON IN CHARGE: Robert Marceluk, President; Susan Anderson, Vice President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides support and education for Depression and Bipolar Disorder through: **Educational/Speaker meetings:** Fourth Monday of each month for consumers, their families, friends, and the general public at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202), next to the Fairfax Shopping Center. **Support Group Meetings:** Second and third Monday of each month at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202); focus on raising self-esteem; stress, sharing, and caring; and self-help. **Twelve-Week Depression Support/ Education Seminar:** two times a year, based on The Depression Workbook; cost, $50 (sliding scale).

ELIGIBILITY: Open to persons 18 and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information

FEES: Free support and Speaker meetings. $50 for 12-week depression seminar (sliding scale).

NEW DIRECTIONS EARLY HEAD START

321 South College Avenue
University of Delaware
Newark, DE 19716
302-831-0584
Fax: 302-831-0474
Email: earlyheadstart@udel.edu

PERSON IN CHARGE: Heidi Beck, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: New Directions Early Head Start (NDEHS) is an interagency program committed to empowering and supporting low income pregnant women, infants and toddlers, and their families. We provide pregnant women, infants, toddlers and their families with quality care and family services that support families in providing the best for themselves and their very young children, in order to promote children's success and development and families' self-sufficiency. Families are provided with weekly home visits, family education and support services, health and nutrition education, referral services, prenatal education and parent involvement activities, including special programs for fathers.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Must meet income guidelines and be a pregnant woman or child, age birth to 36 months. Children with special needs, age birth to 36 months, may not need to meet income guidelines.

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None for home based services

NEW START ADULT LEARNING PROGRAM; AN AFFILIATE OF PROLITERACY AMERICA

Corbit-Calloway Memorial Library
115 High Street
Odessa, DE 19730
302-378-3444
website: http://www.corbitlibrary.org/adultliteracy.html

PERSON IN CHARGE: Susan Menei, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides free, one-on-one tutoring for adults who need help with basic reading, writing, spelling, math, and speaking skills.

OTHER LOCATION: Child, Inc. Building, 148 Flamingo Drive, Sparrow Run 19702 (302-834-3713)

HOURS OF OPERATION: Office: 9:00 a.m.–5:00 p.m., Mon.–Sun. Tutoring hours vary.

ELIGIBILITY: Adults who need help with basic skills and/or need help learning English.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: None

NEWARK ACTIVE DAY

Newark Senior Center
200 White Chapel Drive
Newark, DE 19713
302-533-3543
Website: www.activeday.com
Email: Mkiger@activeservices.com

PERSON IN CHARGE: Michelle Kiger, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Adult day health facility that provides a unique and exciting model of care for seniors and disabled adults. Services include a structured, safe daytime program consisting of nursing, personal care, therapeutic activities, and nutritious meals and snacks.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. Evenings by appointment.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: Fee schedule, VA funding, Medicaid waiver and Title III eligibility.

NEWARK ARTS ALLIANCE, INC.

Market East Plaza
276 East Main Street, Suite 102
Newark, DE 19711
302-266-7266
Website: www.newarkartsalliance.org
Email: info@newarkartsalliance.org

PERSON IN CHARGE: Terry Foreman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers a cooperative art gallery with local art, a main gallery with themed or invitational art shows. Also features weekly poetry readings and several art "clubs" focusing on painting and fiber arts. In addition, offers year-round art classes and camps in the arts. **Camp Imagine** includes 36 camper spots for low to moderate income children ages 7-11 for 2 weeks each summer, including visual and performing arts, exhibits, and education.

HOURS OF OPERATION: 11:00 a.m.-6:00 p.m., Tues.-Fri.; 10:00 a.m.-3:00 p.m., Sat.; 12:00 p.m.-3:00 p.m., Sun.

ELIGIBILITY: Open

AREA SERVED: Statewide; mostly northern Delaware and adjacent towns in MD and PA

OBTAINING SERVICE: Walk in, call for information, website, email.

FEES: Sliding scale, vary by service. Most events are free, gallery is free, classes have fees, scholarships available.

NEWARK EMERGENCY CENTER, INC.

324 E. Main Street
Newark, DE 19711
302-738-4300
Website: www.newarkemergencycenter.org

PERSON IN CHARGE: Thelma E. Clagett, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides outpatient emergency and non-emergent medical care.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, no appointment needed

FEES: Yes

NEWARK HOUSING AUTHORITY

313 E. Main Street
Newark, DE 19711
302-366-0826

PERSON IN CHARGE: Executive Director

STATUS: Public

SERVICE DESCRIPTION: Provides housing assistance for low income families. Apartments in housing developments or Section 8 rental assistance are available to elderly, disabled, and low income families.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Priority is given to people who live or work in the city of Newark. Maximum income limits (80% of median income). Must also qualify for Federal Guidelines.

AREA SERVED: City of Newark

OBTAINING SERVICE: Call or walk in for pre-application when waiting list is open.

FEES: None

NEWARK MANOR NURSING HOME

254 W. Main Street
Newark, DE 19711
302-731-5576
Website: www.newarkmanor.com

PERSON IN CHARGE: Bob Lawson, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Fees include: 24-hour nursing care; special diets and nutritional supplements; most medical supplies; adaptive equipment; whirlpool bathing; beauty shop; varied activities; code alert system; guest's meals; cable TV; Alzheimer's care; open visiting hours. Also available: physical, speech, and occupational therapy; and hospice and respite care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over needing intermediate care. Short term respite stays welcome.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, or visit website

FEES: Yes, private LTC insurance, Veterans Residence Assistance Programs

NEWARK SENIOR CENTER, INC.

200 Whitechapel Drive
Newark, DE 19713
Center: 302-737-2336
Meals on Wheels: 302-737-5747
Website: www.newarkseniorcenter.com

PERSON IN CHARGE: Carla Grygiel, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Activities include: education and enrichment classes, arts and crafts, discussion groups, investment clubs, choral group, drama group, recreation, wellness program including exercise and dance classes, fitness room and aquatic program, travel. Social services include: financial planning, home repair, health screenings, legal aid, health and social service programs, support groups, and information and referral. Food program includes lunch in Center and Meals on Wheels Program (donation) for homebound, frail, elderly, and disabled. Adult Day Care located on premises.

HOURS OF OPERATION: 7:30 a.m.–8:30 p.m., Mon. and Thurs.; 7:30 a.m.-6:30 p.m., Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Greater Newark

OBTAINING SERVICE: Call or walk in

FEES: Membership, special instruction, meals

NEWBORN SCREENING PROGRAM (DPH, DHSS)

Jesse Cooper Building
417 Federal Street
Dover, DE 19901
302-744-4544
Toll Free: 800-262-3030
Website: www.dhss.delaware.gov/dhss/dph/chca

PERSON IN CHARGE: Betsy Voss, Newborn Screening Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: Newborn Metabolic Screening Program: Coordinates laboratory components, record maintenance, referral, and follow-up for all newborn blood screens completed that identify certain metabolic disorders that, left untreated, may cause physical or mental disabilities. Special formula fund available for diagnosed inherited metabolic disorders (based on need). **Newborn Hearing Screening:** Coordinates newborn hearing screening results provided by birthing sites on all

newborns, record maintenance, referral, and follow-up for abnormal hearing screens. **Birth Defects:** Aggregate data system to capture diagnosed birth defects for newborns through age 5.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m.

ELIGIBILITY: Open to all children with birth defects

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: Vary by service

NORTHEAST STATE SERVICE CENTER (DSSC, DHSS)

1624 Jessup Street
Wilmington, DE 19802
302-552-3500

PERSON IN CHARGE: Doris Flowers, Administrator

STATUS: Public

SERVICE DESCRIPTION: Center houses the following services: **Division of Public Health**: Women's Health Clinic, WIC Program, Family Planning; **Division of Social Services**: Temporary Assistance for Needy Families (TANF), General Assistance (GA), Food Stamps, Child Care, Medicaid; **Division of State Service Centers**: Family support services including Emergency Assistance Services, Community Resource and Assistance Services, Rental Assistance Program, Food Closet, Utility Assistance, Cooling Assistance Program, Medical Fund, Needy Family Fund, Teen Voucher Program, Kinship Care Program, Diabetes Fund, EFSP, and HUD KIOSK; **Family Court:** Paternity Testing.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Walk-in; some services by appointment

FEES: Vary by service

NURSING MOTHERS, INC.

P.O. Box 5462
Wilmington, DE 19808
Toll Free: 866-733-4664
Website: www.nursingmoms.org
Email: info@nursingmoms.or

PERSON IN CHARGE: Jessica Webber, President

STATUS: Not for profit

SERVICE DESCRIPTION: Dedicated to helping women have the breast feeding experience they desire. Works to increase knowledge about breastfeeding in the communities served. Offers confidential mother to mother support and non-medical information, periodic discussion groups (babies welcome), and monthly free "Breastfeeding Your Baby" classes for expectant moms and support person.

HOURS OF OPERATION: Calls are picked up daily from voicemail.

ELIGIBILITY: Open

AREA SERVED: New Castle County, Southern Chester County, PA, Cecil County, MD

OBTAINING SERVICE: Call the warmline and leave a message – your call will be returned within 24 hours.

FEES: None

O. A. HERRING COMMUNITY SERVICES, INC.

2801 North Pine Street
Wilmington, DE 19802
302-764-0137

PERSON IN CHARGE: Phyllis Drummond Collins

STATUS: Not for profit

SERVICE DESCRIPTION: Provides "neighborhood-designed" programs to improve economic standards, work with youth, and find conundrums that relate to families and housing. Programs include food closet, Delaware Prevention Network, information and referral, Narcotics Anonymous meetings, summer camp, tutorial, counseling (youth), job readiness training, and low income housing.

OTHER LOCATION: M. E. Herring Day Care Center, 2450 Market Street, Wilmington 19802 (302-652-5978), 6:00 a.m.-5:30 p.m.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri. NA meeting every Tues., 5:00 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

OAK GROVE SENIOR CENTER, INC.

11 Poplar Avenue
Elsmere, Wilmington, DE 19805
302-998-3319
Fax: 302-998-3221
Website: ogsc@verizon.net

PERSON IN CHARGE: Kathleen M. Gland, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Daily nutrition program, public service programs, bus transportation, recreational programs and activities, referrals and information, physical fitness programs, and social programs.

HOURS OF OPERATION: 8:00 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 50 and over

AREA SERVED: Elsmere area, Richardson Park, Eastburn Acres, Woodcrest

OBTAINING SERVICE: Call for information

FEES: Donation requested for meals

OBSESSIVE COMPULSIVE SUPPORT GROUP

St. Nicholas' Episcopal Church
10 Old Newark Road
Newark, DE 19713
302-368-4655

PERSON IN CHARGE: Joseph Redden, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Members help each other with difficult challenging aspects of O.C.D. Provides positive feedback. Lends moral support for symptoms and medications, and helps to find right therapist. Audio and video tapes and DVD's on topics relating to treatment.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent counties

OBTAINING SERVICE: Walk in, call for information, referral

FEES: Donations accepted for use of church.

ODYSSEY HEALTHCARE OF WILMINGTON

1407 Foulk Road, Suite 200
Wilmington, DE 19803
302-479-7500
Website: www.odsyhealth.com

PERSON IN CHARGE: Nora Satalind, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Provides hospice services.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri. On call 24 hours, 7 days a week

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: Medicare, Medicaid, commercial insurance based on eligibility

OFFICE FOR CATHOLIC YOUTH MINISTRY

1626 North Union Street
Wilmington, DE 19806
302-658-3800
website: www.cdow.org

PERSON IN CHARGE: Patrick J. Donovan, Diocesan Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreational, athletic, social, community service and spiritual activities for youth and young adults. Offers leadership training and substance abuse prevention training.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Youth, 3rd-12th grade; young adults, 20-39 years old

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Athletic Program only, and other events as determined

OFFICE OF PREVENTION AND EARLY INTERVENTION (OPEI, DSCYF)

Barley Mill Plaza
Building 18
4417 Lancaster Pike
Wilmington, DE 19805
302-892-4500

Mailing address:
Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805

Website: kids.delaware.gov/mss/mss_opei.shtml

PERSON IN CHARGE: Dana L. Sawyer, Administrator

STATUS: Public

SERVICE DESCRIPTION: Promotes safe and healthy children, nurturing families, and building strong communities. Reaches out to children, youth, and their families to eliminate the need for State intervention and to facilitate transitions of children in care back to their community. Programs and services are designed to promote protective and resiliency factors in children, while reducing risk factors. Intervenes early and often to impact healthy lifestyles and the well-being of children, their families, and entire communities. Provides parenting skills training, youth development programs, resource connection services, and community education.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral by anyone, call for appointment, mail.

FEES: None

OPEN DOOR, INC.

884B Walker Road
Dover, DE 19904
302-678-4911

3301 Green Street
Claymont, DE 19703
302-798-9555

254 Main Street
Newark, DE 19711
302-731-1504

PERSON IN CHARGE: Howard Isenberg, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: An outpatient drug/alcohol treatment center which provides outpatient substance abuse counseling for adults, including initial substance evaluations, individual/group counseling, and intensive outpatient program. All inquiries for treatment kept strictly confidential. Licensed by the State of Delaware.

HOURS OF OPERATION: Claymont and Newark: 8:30 a.m.–9:00 p.m., Mon.–Fri.; Dover: 9:00 a.m.-5:00 p.m., Mon.-Thurs.; 9:00 a.m.-3:00 p.m., Fri.

ELIGIBILITY: Adults in need of substance abuse evaluation and/or substance abuse services.

AREA SERVED: New Castle, Kent and Sussex Counties

OBTAINING SERVICE: Call or walk in for an appointment. Same day appointments may be available.

FEES: Third party payment (insurance). Accepts most major insurance plans. Sliding scale fee for those with no insurance.

OPPORTUNITY CENTER, INC.

3030 Bowers Street
P.O. Box 254
Wilmington, DE 19899
302-765-1232
Fax: 302-762-0795
Website: www.ourpeoplework.org

PERSON IN CHARGE: Dennis Dapolito, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Services vary based on location. Offers employment, job training, work adjustment, skills training, community support, and employment to individuals with disabilities. **Employment:** Facility based and competitive employment; **Training:** Training, work adjustment, and vocational skills training in bookkeeping, clerical, computer, receptionist, light assembly, custodial, material handling, forklift certification, information processing and customer service, and job placement and follow-up; **Situational Assessment:** Community-based assessment to determine individual work skills, interests, and abilities; **Supported Employment:** Provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities; **Community Employment:** Offers employment and training at offsite locations and job coaching support to persons employed in private or public sector; temporary employment and placement/job readiness services in private or public sector offered to persons with disabilities. Services individualized to meet person's needs; **Senior Program**: Retirement day program for individuals with developmental disabilities (Kent and Sussex counties).

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 16 and over with mental, physical, hearing, or emotional disability and/or economically disadvantaged

AREA SERVED: Statewide; communications support services available in Kent and Sussex counties for deaf and hard of hearing.

OBTAINING SERVICE: Call 302-765-1232; or referral by Division of Vocational Rehabilitation, Division of Developmental Disabilities Services, and Department of Labor, Employment and Training

FEES: None if sponsored by one of the above

OUR LADY OF GRACE HOME FOR CHILDREN, INC.

487 East Chestnut Hill Road
Newark, DE 19713
302-738-4658

PERSON IN CHARGE: Sister Alexander Siegel

STATUS: Not for profit

SERVICE DESCRIPTION: Temporary child care placement for children in problem homes. Provides recreation.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 5–10, referred through state agencies

AREA SERVED: Statewide

OBTAINING SERVICE: Referral

FEES: Yes, State Purchase of Care

OVEREATERS ANONYMOUS

Information Line: 302-777-7678
Website: oadelaware.org

PERSON IN CHARGE: Cynthia Robinson, Chairperson; Barbara Nolan, Public Information Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Support group for persons with eating disorders. Open to compulsive overeaters, food addicts, bulimics, and anorexics.

OTHER LOCATIONS: Various meeting locations. See website for meeting locations, days, times, and directions (oadelaware.org).

ELIGIBILITY: Open

AREA SERVED: Statewide, and Cecil County, MD

OBTAINING SERVICE: Walk into any meeting for person-to-person contact, call for information, visit website.

FEES: None

PACE, INC.
TREATMENT FOR ALCOHOLISM AND DRUG ADDICTION

5171 West Woodmill Drive
Suite 9, Woodmill Corporate Center
Wilmington, DE 19808
302-999-9812
Website: paceinconline.com

PERSON IN CHARGE: Bruce Johnson, MS, CADC, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Partial hospitalization and intensive outpatient program for alcoholism and drug addiction, which includes individual and family assessment, intensive treatment, outpatient, and follow up program designed according to individual needs. Other services include evaluations; consultation; individual, couple, and family therapy; group therapy; continuing care; and substance abuse assessments and treatment.

HOURS OF OPERATION: 9:00 a.m.–9:00 p.m., Mon.–Fri.

ELIGIBILITY: Individuals or families affected by alcohol or drug abuse.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call For appointment

FEES: Yes. Third party payers accepted.

PARENT EARLY EDUCATION CENTER

Parent Early Education Center
Eden Support Services Center
925 Bear-Corbitt Road
Bear, DE 19701
302-454-5955
Fax: 302-454-2246

PERSON IN CHARGE: Whitney Williams

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the Parents As Teachers program for families raising their first child. Services include monthly home visits by a trained parent educator, parent group meetings, family activity nights, and Stay and Play Centers. Parents are supported until child turns three years of age.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.-Fri.

ELIGIBILITY: Any first-time parent living in New Castle County. It is preferred that parents enroll in the last trimester of pregnancy or before child turns 18 months of age.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or write for information

FEES: None

PARENT INFORMATION CENTER OF DELAWARE

5570 Kirkwood Highway
Wilmington, DE 19808
302-999-7394
Fax: 302-999-7637

PO Box 166
Georgetown, DE 19947
302-856-9880
Fax: 302-856-9882

Toll Free for families: 888-547-4412
Website: www.picofdel.org
Email: picofdel@picofdel.org

PERSON IN CHARGE: Marie-Anne Aghazadian, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers information, education, advocacy, referral, and support to families and professionals of children/youth with disabilities or special needs. Provides information about disabilities, disability rights and protections, referrals to services and programs, parent-to-parent linkages, educational workshops and conferences, disability awareness activities in schools, and a book/video/periodical library.

HOURS OF OPERATION: Newark: 8:30 a.m.–6:00 p.m., Mon.–Fri.; Wilmington: 8:30 a.m.-4:30 p.m., Mon, Thurs., and Fri. Georgetown: 8:30 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

PARENTS AND CHILDREN TOGETHER AT TECH CHILD CARE CENTER

PACTT Center @ Sussex Tech High School
P.O. Box 351
Georgetown, DE 19947
302-856-3490
Email: Kmoore@sussexvt.k12.de.us

PERSON IN CHARGE: Kathy Moore, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides quality program to meet daily intellectual, social, physical, and emotional needs of children served.

HOURS OF OPERATION: 6:30 a.m.-5:30 p.m.

ELIGIBILITY: 6 weeks to 6 years of age

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral by State agencies (i.e., Child Watch, Early Choices), call for appointment

FEES: $120.00-$130.00, fee schedule by age

PARENTS AS TEACHERS (DOE)

Sussex Parents As Teachers
115 South Bedford Street
Georgetown, DE 19947
302-856-5239
Fax: 302-856-5249

Kent Parents as Teachers
Polytech Adult Education
P. O. Box 102
Woodside, DE 19980
302-697-4545
Fax: 302-697-4544

New Castle Parents as Teachers
Christina School District
Eden Support Services Center
925 Bear-Corbitt Road
Bear, DE 19701
302-454-5955
Fax: 302-454-2246

PERSON IN CHARGE: Georgetown: Anna Scovell; Woodside: Carman Gallagher; Bear: Whitney Jenkins

STATUS: Public

SERVICE DESCRIPTION: Statewide parenting program for families raising first child. Monthly home visits by certified parent educator from pregnancy to child's fourth birthday. Provides information on children's development and parent-child activities to build language, motor, intellectual, and social skills. Services also include annual developmental screening, referrals, group meetings, and "Stay and Play" centers.

HOURS OF OPERATION: Home visits at family's convenience

ELIGIBILITY: Open. Priority given to low income (under $25,000), teen parents, families receiving State assistance (WIC, Medicaid), single parents, health needs of child or parent.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; referral by parents themselves or any community service agency.

FEES: None

PARISH SOCIAL MINISTRY – CATHOLIC CHARITIES

Parish Social Ministry
2601 W. 4th Street
P.O. Box 2610
Wilmington, DE 19805
302-655-9624
Website: www.cdow.org/socialministry.html

PERSON IN CHARGE: Andy Zampini, SFO

STATUS: Not for profit

SERVICE DESCRIPTION: Offers leadership training, social justice education, and help with organizing and recruiting techniques.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information.

FEES: None

PARKS AND RECREATION; NEWARK DEPARTMENT OF

220 Elkton Road
P.O. Box 390
Newark, DE 19715
302-366-7060
Website: www.cityofnewark.de.us

PERSON IN CHARGE: Charles R. Emerson

STATUS: Public

SERVICE DESCRIPTION: Provides recreation, leisure activities, and classes in areas including sports, fitness, day trips, dance, theatre arts, crafts, special events, special interest activities, and nature. Numerous parks for active and passive users.

ELIGIBILITY: Open

AREA SERVED: Greater Newark

OBTAINING SERVICE: Call or walk in

FEES: Yes

PARKS AND RECREATION; WILMINGTON DEPARTMENT OF

22 S. Heald Street
Wilmington, DE 19801
302-576-3810

PERSON IN CHARGE: Romain L. Alexander, Director

STATUS: Public

SERVICE DESCRIPTION: Administers recreation centers, parks, playgrounds, and swimming pools; provides community organization; organizes sports leagues, recreation, athletics, and other programs and services.

Recreation Centers: (October-May, 4:30 p.m.-9:00 p.m., Mon.-Thurs., with the exception of Harlan School, 4:30 p.m.-7:30 p.m.)

- Bayard School - Linden and Clayton Sts.
- Elbert/Palmer - Chapel and Lobdell Sts.
- Harlan School - 3601 Jefferson St.
- Highlands School - 2100 Gilpin Ave.
- P.S. DuPont School - 34th and Van Buren Sts.
- PAL – 37th and Market Sts.
- Pulaski School - Cedar and Broom Sts.
- Pyle School - 5th and Lombard Sts.

Playgrounds/Parks/Lots: (June - Aug.; 9:30 a.m.-4:30 p.m., Mon.- Fri.)

- 11th & Washington - 11th and Washington Sts.
- Adams & 3rd Park - 3rd and Adams Sts.
- Bancroft Parkway - Bancroft Parkway
- Barry & Union Triangle - Barry and Union Sts.
- Boulevard Triangle - 18th St. and Baynard Blvd.
- Brandywine Mills - Race St.
- Brandywine Playground - 11th and Heald Sts.
- Brown, Burton, Winchester - 26th and Pine Sts.
- Brown/Eddie Cihocki - 8th Ave. and Duncan St.
- Chambers, Helen - 6th and Madison Sts.
- Christina - 3rd and Church Sts.
- Columbus Triangle - Pennsylvania Ave. and Franklin St.
- Connell Street Tot Lot - 3rd and Connell Sts.
- Cool Spring - 10th and Van Buren Sts.
- Del Tech Plaza - 4th and Shipley Sts.
- Delaware Ave. Median - Delaware Ave. and Adams St.
- Delaware Tot Lot - 235 Delamore Place
- Du Pont, H. B., Plaza - 10th and West Sts.
- Dugan Park - Buttonwood St.
- E. 7th Street Park - E. 7th St.
- Eastlake - 30th and Madison Sts.
- Eastlawn - 36th and Church Sts.
- Eden - New Castle Ave. and City Line
- Elbert Playground - “D” and Buttonwood Sts.
- Father Tucker - 9th and Lincoln Sts.
- Fountain Plaza - Harrison St. and Pennsylvania Ave.
- Franklin & 6th Lot - 518 N. Franklin St.
- Freedom Tot Lot - 5th and Jefferson Sts.
- Fulton St. Tot Lot - 217 N. Fulton St.
- Garfield Triangle - 23rd St. and Concord Ave.
- Gilpin Playground - Gilpin and Shallcross Aves.
- Harrington Triangle - Harrington and Bancroft Pkwy.
- Harrison St. Triangle - 27th and Harrison Sts.
- Haynes - 32nd and Harrison Sts.
- Heald & “B” Tot Lot - “B” and Heald Sts.
- Hicks, Barbara, Playground - “B” and Bradford Sts.
- Holloway Park - 7th and Lombard Sts.
- Jennie Weaver - 3rd and West Sts.
- Johnston Playground - 16th and Claymont Sts.
- Judy Johnson - 3rd and Clayton Sts.
- Kingswood Complex - Bowers St.
- Kirkwood - 11th and Spruce Sts.
- Kosciuszko - S. Brown and Maple Sts.
- Kruse Playground - 14th and Poplar Sts.
- Laffayette Median - Laffayette and Jefferson Sts.
- Liberty Triangle - New Castle Ave. and “A” Sts.
- Lombard & 4th Sts. - 4th and Lombard Sts.

- Mack Park - 6th St. and Cleveland Ave.
- Madison & 23rd Triangle - 23rd and Madison Sts.
- Madison & 4th Playground - 4th and Madison Sts.
- Madison St. Tot Lot - Madison St.
- Matson Run Parkway - Washington St. and Lea Blvd.
- Michaels Playground - Wright and Stroud Sts.
- Montgomery Tot Lot - 4th and Montgomery
- P. S. duPont Complex - 34th and Van Buren St.
- Pulaski Triangle - Harrison and Oak Sts.
- Louis L. Redding - 22nd and Tatnall Sts.
- Rodney & 3rd Tot Lot - 237 N. Rodney St.
- Rodney & 4th Tot Lot - 4th and Rodney Sts.
- Rodney & Fifth - 5th and Rodney Sts.
- Rodney Square - 11th and Market Sts.
- Soldiers & Sailors - Delaware Ave. and Broom Sts.
- Speakman - 30th and Speakman
- Spencer, Peter, Plaza - King and French Sts.
- Stapler - 16th and Union Sts.
- Tatnall - 24th and Tatnall Sts.
- Tilton Park - 8th and Broom Sts.
- Willing & 6th Plaza - 6th and Willing Sts.
- Wm. Anderson Center - 501 Madison St.
- Wollaston St. Tot Lot - Wollaston St.
- Woodlawn - 4th and Ferris Sts.

Pools: (June - Aug., 12:00 noon-6:00 p.m., Mon.-Sat.)
- Dr. Foster Brown - 7th and Lombard Sts.
- Eden Park Pool - New Castle Ave. and City Line
- P.S. DuPont - 34th and Van Buren Sts., 12:00 noon-8:00 p.m., Mon.-Fri.
- Prices Run Park Pool - 24th and Pine Sts.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: None

PARKVIEW NURSING AND REHABILITATION CENTER

2801 West 6th Street
Wilmington, DE 19805
24 hours: 302-655-6135
Website: parkviewnursing.com

PERSON IN CHARGE: Deborah J. Kardine, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Full service nursing facility providing long term care. Staff include professional nurses, therapists, dietary specialists, and activities personnel. Services include professional nursing care; Alzheimer's unit; sub acute unit; physical, occupational, and speech therapy; 3 meals per day; therapeutic menus; activities; religious programs; and laundry. Private and semi-private accommodations.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over, in need of nursing and/or rehabilitative care

AREA SERVED: Statewide

OBTAINING SERVICE: Call Director of Admissions

FEES: Yes

PASSPORT HEALTH

Metroform
620 Stanton Christiana Road
Newark, DE 19713
302-633-5782
Email: pcranston@che-east.org

PERSON IN CHARGE: Paula Cranston, R.N.

STATUS: For profit

SERVICE DESCRIPTION: Travel health services include customized, destination-specific travel health consultations; state certified yellow fever immunization; complete stock of travel immunizations; and travel and security briefings. For students, Meningococcal Vaccination. Also has a full line of vaccines for Immigration and Naturalization.

OTHER LOCATIONS: 2002 Foulk Road Office Park Plaza, Wilmington 19810 (302-633-5782)

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.; Tuesday evening appointments. Foulk Road: 8:30 a.m.-4:30 p.m., Thurs.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent counties

OBTAINING SERVICE: Call for information, call for appointment

FEES: Vary by service. Insurance not accepted.

PENCADER HUNDRED COMMUNITY CENTER (PHCC)

5 Teal Circle
Sparrow Run
Newark, DE 19702
302-365-6211
Email: PHCC@pencadercenter.org
Website: http://www.pencadercenter.org

PERSON IN CHARGE: Elizabeth Doty, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Mission is to connect and empower economically fragile neighborhoods in the Bear-Glasgow area to help them thrive, to build neighborhood capacity, and to establish the first community center service facility in the area, which will in turn become a permanent place to bring residents and communities together to discuss community issues and find solutions for improving the neighborhoods. Utilizing neighborhood-based community organizers and resident councils and partnering with like-minded nonprofit service organizations, will implement the following program goals: build a sense of community within and among targeted neighborhoods; improve life skills by coordinating a collaborative of organizations which offer a varied array of services and programs; stabilize low-wealth neighborhoods, specifically in the areas of accessible health services, children and family services, housing, and employment; enhance the level of communication between residents and police and also between residents and the managers of the neighborhoods; and help residents develop the capability to resolve personal and community issues.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Residents living in low- to moderate-income neighborhoods in Pencader Hundred.

AREA SERVED: Pencader Hundred section of New Castle County

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

PENINSULA UNITED METHODIST HOMES, INC. (PUMH)

726 Loveville Road, Suite 3000
Hockessin, DE 19707-1536
302-235-6800
Website: www.pumh.org

PERSON IN CHARGE: Allen L. Johnson, President/CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides continuing care retirement communities dedicated to meeting the changing needs of older adults while maintaining the highest quality of life for residents.

LOCATIONS:

- Cokesbury Village, 726 Loveville Rd., Hockessin 19707-1519 (302-235-6000), Robin Crandall, Executive Director
- Methodist County House, 4830 Kennett Pike, Wilmington 19807-1899 (302-654-5101), Janet Neville, Executive Director
- Methodist Manor House, 1001 Middleford Rd., Seaford 19973-3697 (302-629-4593, 800-327-9138), Linda Messersmith, Executive Director
- Heron Point of Chestertown, 501 E. Campus Ave. Chestertown, MD 21620-1682 (410-778-7300, 1-800-327-9138), Thomas Sinnott, Executive Director

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 60 and over

AREA SERVED: Statewide, and mid-Atlantic region

OBTAINING SERVICE: Call locations for information (marketing counselor)

FEES: Yes

PEOPLE'S PLACE, INC.

Supportive Services
1129 Airport Road
Milford, DE 19963
302-422-8033
Fax: 302-422-8050
Website: www.peoplesplace2.com
Email: info@peoplesplace2.com

PERSON IN CHARGE: Mike Kersteter, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Sponsors the following programs: **Center for Community Justice (302-424-0890)** - Provides victim/offender mediation for non-violent offenses referred by the justice system. In addition, mediation services are provided for victims of violent crimes and their incarcerated offender. The center provides community mediation services and educational programs for juveniles (Conflict Resolution and Shoplifter's Alternative). **People's Place Counseling Centers** (Dover, 302-730-4479; Milford/Seaford, 302-422-8026; Smyrna, 302-653-2341; Millsboro, 302-422-8026) - Provides counseling services to children and adults, including individual, group, family, and play therapy. Special services are available for such things as substance abuse, gambling, veterans, and parent-child conflict. In addition, medication management and psychological assessments are available. **SAFE (Safety, Advocacy, Freedom and Empowerment**) (Kent/Sussex, 302-422-8058; Northern Kent, 302-678-3886) - Provides emergency shelter, through two safe houses, for women and children who are victims of domestic violence, serving both Kent and Sussex counties. Also staffs a domestic violence hot line 24 hours a day, 7 days a week. **Boys & Girls Group Homes** (302-424-3580) – Teen group homes in Milford and Townsend provide long-term housing for neglected and/or abused children ages 12-18 who have come through the foster care system. The children live in the facility full time and attend school in the local school districts. **Listening Post** (302-422-1682) **-** Provides peer counseling, outreach and referral to community services for veterans in southern Delaware. Non-traditional and in-home services are also provided as well as transportation to area VA Hospitals. **New Start** (302-730-3678) **-** Provides case management services for clients living in low income housing and homeless clients. **Non-Secure Detention** (302-422-7025) **–** Residential program for males and females ages 8-19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around-the-clock staff. Staff is available for court appearances and often makes recommendation to the court regarding sentencing. **Turning Point** (302-424-2420) **-** Provides individual and group treatment to both perpetrators and victims of family and domestic violence, including children. Three visitation centers, located in Dover, Milford, and Georgetown, provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or child sexual abuse.

HOURS OF OPERATION: Vary by program

ELIGIBILITY: Varies by program

AREA SERVED: Kent and Sussex counties and surrounding communities

OBTAINING SERVICE: Call specific program or administrative offices.

FEES: Vary by program

PEOPLE'S SETTLEMENT ASSOCIATION

408 E. 8th Street
Wilmington, DE 19801
302-658-4133
Website: www.PSASSOCIATION.ORG; www.urbanhelp.org
Email: nina@psassociation.org

PERSON IN CHARGE: Keith Lake, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides child care through a state licensed pre-school and school age, senior citizen center (including nutrition), Meals on Wheels, recreation, tutorial services to youth and adult students, brown bag, emergency food and clothing, employment and housing referral, and summer day camp, wellness and addictions program, community meeting space, first-time homebuyers program and credit counseling.

HOURS OF OPERATION: 7:00 a.m.-9:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3 and up

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Walk-ins/calls/appointments

FEES: Childcare

PERSONAL WELLNESS COUNSELING SERVICE, LLC

Tower Office Park
242 N. James Street, Suite 102
Newport, DE 19804
302-995-5456
Fax: 302-995-0292
Email: personalwell@aol.com

287 Christiana Road, Suite 8
New Castle, DE 19720
302-326-6515

PERSON IN CHARGE: Preston J. Lanier, LCSW, President

STATUS: For profit

SERVICE DESCRIPTION: Provides outpatient counseling services to children and their families.

HOURS OF OPERATION: Newport: 12:00 noon-6:00 p.m., Thurs.-Fri.; occasional morning appointments 10:00 a.m.-11:00 a.m; New Castle: 12 p.m.-6:00 p.m., Mon.-Wed.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Referral, call for information, or call for appointment

FEES: Sliding scale, vary by service, schedule

PFLAG WILMINGTON/NORTH DELAWARE, INC.

Answering machine, response within 24 hours: 302-654-2995
Website: http://pflagwilmDE.home.att.net
Email: pflagwilmde@att.net

PERSON IN CHARGE: Jim Batty, President

STATUS: Not for profit

SERVICE DESCRIPTION: Parents, families, and friends of lesbians and gays. Provides support and resources along with education and advocacy.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

PINNACLE REHABILITATION & HEALTH CENTER

3034 S. DuPont Highway
Smyrna, DE 19977
302-653-5085; toll free, 888-874-7457
Fax: 302-653-3988

PERSON IN CHARGE: NHA

STATUS: For profit

SERVICE DESCRIPTION: Long-term care nursing home offering skilled and intermediate level medical treatment. Services include special diets, physical therapy, speech therapy, recreational therapy, life enrichment, and respite care (subject to bed availability).

HOURS OF OPERATION: Business Office: 8:00 a.m.-4:30 p.m., Mon.- Fri.

ELIGIBILITY: Referral by physician. Residents under age 18 may require prior approval by the Board of Health.

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admissions Director (Brenda Nixon)

FEES: Yes

PLANNED PARENTHOOD OF DELAWARE

625 Shipley Street
Wilmington, DE 19801
302-655-7293
Website: www.ppdel.org

PERSON IN CHARGE: Nanci Hoffman, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Provides reproductive health care for women and men. Services include birth control, a full range of pregnancy options including abortion services, screening and treatment of sexually transmitted infections, cancer screening, HIV screening, and prenatal care. Offers education, counseling services, and a volunteer program.

OTHER LOCATIONS:
- 625 Shipley St., Wilmington 19801 (302-655-7293)
- 140 E. Delaware Ave., Newark 19711 (302-731-7801)
- 3009 Philadelphia Pike, Claymont 19703 (302-798-8000)
- 805 S. Governors Ave., Dover 19901 (302-678-5200)
- 19 Midway Shopping Center, Rehoboth 19971 (302-645-2737)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.
(evening and Saturday hours vary by location)

ELIGIBILITY: Ages 12 and over (both sexes). Under age 12, must be accompanied by an adult. Women under age 16 must notify a parent before having an abortion.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale

POLICE ATHLETIC LEAGUE OF DELAWARE

26 Karlyn Drive
New Castle, DE 19720
302-656-9501
Website: www.palde.org

7259 Lancaster Pike
Hockessin, DE 19707
302-239-8857

PERSON IN CHARGE: Jimmy Riggs, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Crime prevention program that relies heavily on educational, recreational, and enrichment activities to create a strong bond between youth and police officers.

HOURS OF OPERATION: New Castle: 11:00 a.m.–7:00 p.m., Mon.–Fri. Hockessin: 11:00 a.m.-7:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 8 – 18, with application and most recent report card

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

POLICE ATHLETIC LEAGUE OF WILMINGTON, INC. (PALW)

3707 North Market Street
Wilmington, DE 19802
302-764-6170
Website: www.palw.org
Email: palw-ngaines@comcast.net

PERSON IN CHARGE: Nicolle D. Gaines, PALW Director of Programs

STATUS: Not for profit

SERVICE DESCRIPTION: Targets three main dimensions of youth concerns. **Crime prevention efforts**, **including violence and gang prevention** — provides a safe place for alternative social and recreational activities, academic enhancement including homework and tutorial assistance, and motivational events such as youth summits and crime prevention seminars. **Health and wellness** - focuses on fitness and nutrition (e.g., martial arts and hot meals). **Substance abuse prevention** — program teaches resistance skills, anger management, drug and alcohol awareness, and promotion of positive attitudes. The center can serve as an emergency shelter in a community crisis and hosts community meetings, family gatherings, and receptions in the multi-purpose room.

HOURS OF OPERATION: Administrative Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Recreational hours: 5:00 p.m.-8:00 p.m., Mon.-Fri. Available for rentals Saturdays and Sundays.

ELIGIBILITY: Open

AREA SERVED: North Wilmington

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None

POLICE YOUTH AID PROGRAM, CITY OF WILMINGTON

Department of Police
Public Safety Building
300 North Walnut Street
Wilmington, DE 19801
302-576-3626

PERSON IN CHARGE: Sgt. Ray Wyatt

STATUS: Public

SERVICE DESCRIPTION: Officers assigned to criminal inverstigations handle investigations involving child abuse, school problems, runaways, missing persons, family services, and crisis intervention.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Youth to age 18

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: None

POLYTECH SCHOOL DISTRICT; KENT COUNTY

Polytech Adult Education
823 Walnut Shade Road
P.O. Box 102
Woodside, DE 19980
302-697-4545

Polytech High School
P. O. Box 97
Woodside, DE 19980
302-697-3255

Website: www.polytech.k12.de.us
Adult education website: polytechworks.com

PERSON IN CHARGE: Dr. Dianne G. Sole, Superintendent; Mike Coverdale, Director/ Adult Education

STATUS: Not for profit

SERVICE DESCRIPTION: Provides vocational and technical training for high school grades 9-12 and for adults. **Adult Education Division**: ABE, GED, ESL, and James H. Groves Adult High School classes for individuals needing basic skills and/or high school diploma. Offers technical training, apprenticeship training, non-traditional training, and programs funded by the Delaware Department of Labor and Workforce Investment Act. Customized training is available on a contractual basis.

HOURS OF OPERATION: 8:00 a.m.-9:30 p.m., Mon.-Thurs.; 8:00 a.m.-3:30 p.m., Friday

ELIGIBILITY: High school students, out of school youths and adults.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

POSITIVE DIRECTIONS

Gordy Building
265 North Dupont Highway, Suite 6 & 7
P.O. Box 806
New Castle, DE 19720
302-323-9757
Fax: 302-323-9742
Email: positivedirections@yahoo.com

PERSON IN CHARGE: Sheree Manlove, M.Ed. Counseling, Owner/Director

STATUS: For profit

SERVICE DESCRIPTION: Provides contracted school based services (In-School-Alternative, In-School-Suspension, counseling, time out, and behavioral intervention) for children and youth experiencing difficulty in school. Service offered in conjunction with Delaware school districts. In addition to the contracted school-based services, additional educational counseling services (individual and group) are also available. These services are offered on a sliding scale as space remains available by appointment.

HOURS OF OPERATION: 9:00 a.m.-3:00 p.m., Mon.-Fri. Evening and weekend hours available by appointment only.

ELIGIBILITY: Children and youth—school based services and educational counseling.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, call for appointment

FEES: Educational counseling services: sliding scale, varies by service; Contracted services: school districts provide payment for services.

PREGNANCY HELP CENTER OF KENT COUNTY

1991 S. State Street
Dover, DE 19901
302-698-9311

PERSON IN CHARGE: Pat Dundas

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: pregnancy tests; educational information on abortion and alternatives; assistance to pregnant women in need including maternity and baby clothing, baby furniture, shelter, education in fetal development; referrals for financial, medical, legal, adoption and professional counseling; speakers bureau; and a library of books, slides, video and film available to interested groups or individuals.

HOURS OF OPERATION: 9:30 a.m.-5:00 p.m., Mon.; 9:30 a.m.-3:30 p.m., Tues.; 9:30 a.m.-4:30 p.m., Wed.; 10:00 a.m.-2:00 p.m., Fri.

ELIGIBILITY: Persons in need of assistance related to pregnancy or suspected pregnancy and parents/guardians of young children.

AREA SERVED: Kent County and surrounding areas

OBTAINING SERVICE: Appointment preferred

FEES: None

PREVENT CHILD ABUSE DELAWARE

100 W. Tenth Street, Suite 715
Wilmington, DE 19801
302-425-7490

Website: www.pcadelaware.org

PERSON IN CHARGE: Karen DeRasmo, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers safety programs providing group learning for children, youth, their parents, and those who work with them on personal safety and abuse prevention; training on abuse/neglect issues; and special support and training for foster parents, home visitors, day care providers, and child welfare professionals.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Fee for daycare provider training

PRIMECARE MEDICAL TRANSPORT, LLC

568 Milford-Harrington Highway
Milford, DE 19963
302-422-0900

PERSON IN CHARGE: Karen Fry, CFO

STATUS: For profit

SERVICE DESCRIPTION: Medical transportation to doctors and hospitals.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment

FEES: Vary by service

PRISON MINISTRIES OF DELAWARE, INC.

Peniel UMC
115 East Market Street
Newport, DE 19804
302-737-2792
Website: prisonministriesde@comcast.net

PERSON IN CHARGE: Fay Whittle, CEO and President

STATUS: Not for profit

SERVICE DESCRIPTION: Locates emergency housing, food, clothing, transportation, and medicine. Locates emergency needs providers. Provides Chaplain's special needs/special programs, career counseling, and job placement. Clearinghouse for re-entry services.

HOURS OF OPERATION: 24 hours, 7 days

ELIGIBILITY: Inmates, ex-offenders, victims, youth offenders, and their families.

AREA SERVED: New Castle County. In exceptional circumstances, Kent and Sussex counties and out of state.

OBTAINING SERVICE: Referral by Delaware Helpline, prison chaplains, prison counselors, Prison Fellowship volunteers, or community members.

FEES: None

PRISON OUTREACH OF DELAWARE, INC.

P.O. Box 7633
Newark, DE 19714-7633
302-998-5502
Website: www.prisonoutreachofdelaware.org

PERSON IN CHARGE: Rev. Joe L. Kadtke, Executive Director; Rev. Tim W. Heald, Associate Director, Rev. Steven Anderson, Associate

STATUS: Not for profit

SERVICE DESCRIPTION: Ministers to troubled youth and adults in Delaware Correctional Center and Multi-Purpose Criminal Justice Facility, Pre-Trial Annex, Sussex Correctional Institution; provides spiritual counseling, crime and conflict resolution, teaching, visiting, and literature distribution.

HOURS OF OPERATION: 9:00 a.m.–2:00 p.m., Mon.–Fri.

ELIGIBILITY: Incarcerated persons, ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

PROSTATE CANCER SUPPORT GROUP; BAYHEALTH MEDICAL CENTER WELLNESS COMMUNITY

Wellness Community
812 South Bradford Street
Dover, DE 19904
302-734-0898
Email: jscross@wellnessdelaware.org

PERSON IN CHARGE: Jan Shallcross, Wellness Community

STATUS: Not for profit

SERVICE DESCRIPTION: Provides education and support for men with prostate cancer. Family members and friends are also welcome.

OTHER LOCATIONS: Meeting sites alternate on 3rd Tues., 7:00 p.m.

- Odd # Months: Kent General Rehabilitation Center, 560 S. Governors Ave., Dover 19901
- Even # Months: Milford Memorial Hospital, Conference Rooms A & B, 21 W. Clarke Ave., Milford 19963

ELIGIBILITY: Prostate cancer diagnosis or family member or friend of someone with prostate cancer.

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Walk in, call for information

FEES: None

PSYCHOLOGICAL SERVICES TRAINING CENTER

Belmont Hall
203 W. Main Street
Newark, DE 19716-2578
302-831-2717

PERSON IN CHARGE: Dr. Jennifer Schwartz, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Psychotherapy and testing for children and adults

HOURS OF OPERATION: By appointment only. Evening appointments available.

ELIGIBILITY: Open

AREA SERVED: New Castle County and surrounding towns

OBTAINING SERVICE: Call for information

FEES: Sliding scale

PUBLIC ADVOCATE; DIVISION OF THE (DOS)

Carvel State Office Building
820 N. French Street, 4th Floor
Wilmington, DE 19801
302-577-5077
Toll Free – Delaware: 1-888-607-2427
Website: http://www2.state.de.us/publicadvocate

PERSON IN CHARGE: G. Arthur Padmore, Public Advocate

STATUS: Public

SERVICE DESCRIPTION: Intercedes and attempts to resolve disputes in billing, poor services, etc., when citizens encounter problems with the electric, telephone, water or cable companies.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

PUBLIC ALLIES DELAWARE

Community Service Building
100 West Tenth Street, Suite 812
Wilmington, DE 19801
302-573-4438
Website: www.publicallies.org

PERSON IN CHARGE: Christina A. Morrow

STATUS: Not for profit

SERVICE DESCRIPTION: An AmeriCorps agency which places individuals within nonprofit organizations doing community service work. Ten month service year, September to June, recruiting every year for the next class.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: 18-30 years, high school diploma, G.E.D., or greater

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information

FEES: None

PUBLIC DEFENDER OF THE STATE OF DELAWARE

Carvel State Office Building
820 N. French Street, 3rd Floor
Wilmington, DE 19801
302-577-5200

14 The Circle, 2nd Floor
Georgetown, DE 19947
302-856-5310

Sykes Building
45 The Green
Dover, DE 19901
302-739-4476

New Castle County Courthouse
500 King Street, Suite 2400
Wilmington, DE 19801
302-255-0130

Website: http://publicdefender.delaware.gov

PERSON IN CHARGE: Lawrence M. Sullivan, Public Defender

STATUS: Not for profit

SERVICE DESCRIPTION: Provides legal services for indigent persons charged with criminal offenses under Delaware law.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

OTHER LOCATION: Family Court Building, 900 King St., Wilmington 19801 (302-577-6025)

ELIGIBILITY: Indigent persons making less that $500/wk., in need of legal representation in criminal matters.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information: in New Castle County, call 302-255-0130; in Dover, call 302-739-4476; in Sussex County, call 302-856-5310.

FEES: $50.00 court ordered fee

PUBLIC GUARDIAN; OFFICE OF

900 King Street, Suite 240
Wilmington, DE 19801
302-255-1900/1902
Fax: 302-577-2989

PERSON IN CHARGE: Stefanie Donovan, Public Guardian

STATUS: Public

SERVICE DESCRIPTION: Serves those adults who are in need of guardianship, without family or friends to serve as guardian, and who are subject to neglect, victimization, or exploitation because of age, mental disability, and/or physical incapacitation.

OTHER LOCATIONS:
Kent County:

- c/o Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-659-6880 or 302-659-6881)

Sussex County:

- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5313)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-6943, ext. 112)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adults in need of guardianship. Court declaration of incapacity is necessary before the appointment of guardian. Guardian of last resort.

AREA SERVED: Statewide

OBTAINING SERVICE: Referral to Smyrna office (659-6880)

FEES: None

PUBLIC HEALTH; DIVISION OF (DPH, DHSS)

Jesse Cooper Building
417 Federal Street
Dover, DE 19901
302-744-4700
FAX: 302-739-6659

Website: www.state.de.us/dhss/irm/dph/dphhome.htm
Tobacco Prevention and Control Program: www.state.de.us/dhss/irm/dph/impact.htm
Disease Prevention and Health Promotion: www.state.de.us/dhss/irm/dph/prevent1.htm

PERSON IN CHARGE: Director

STATUS: Public

SERVICE DESCRIPTION: Administers the following programs and services. Community-based health services include: HIV antibody counseling and testing, Home Visiting Program, family planning, TB, child health, sexually transmitted diseases, WIC, and adolescent health. Environment health services: food protection, institutional sanitation, sanitary engineering, radiation control, health facilities licensing and certification, narcotics and dangerous drugs. Long term care facilities: Governor Bacon Health Center, Delaware Hospital for the Chronically Ill, Emily P. Bissell Hospital for intermediate and skilled long term care. Other programs include: health promotion and disease prevention; health education; disease surveillance; epidemiology; public health laboratory; emergency medical services and paramedics; Vital Statistics.

LOCATIONS:
Kent County:
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5100)
- Smyrna State Service Center, 200 S. DuPont Blvd., Suite 101, Smyrna 19977 (302-514-4500)

New Castle County:
- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-9755)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7587)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3521)
- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5480)

Sussex County:

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5355)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7130)
- Pyle State Service Center, 34314 Pyle Center Road, Frankford 19945 (302-732-9512)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2006)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (may vary by program site)

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

READ-ALOUD DELAWARE

Community Service Building
100 W. Tenth Street, Suite 603
Wilmington, DE 19801
302-656-5256

Blue Hen Mall, Suite 213A
655 South Bay Road
Dover, DE 19901
302-674-4423

109 N. Bedford Street
Georgetown, DE 19947
302-856-2527

Website: www.readalouddelaware.org

PERSON IN CHARGE: Mary W. Hirschbiel, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides volunteer readers to read to preschool-age children on a regular basis in a one-on-one relationship. Also includes services to parents of preschool-age children: lectures, workshops, and demonstrations of reading techniques; importance of reading aloud; and how parents can create an intellectually stimulating environment in the home.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri. (may vary by location)

ELIGIBILITY: Ages 6 and younger

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale fee for workshops

READING ASSIST INSTITUTE

Community Services Building
100 West Tenth Street, Suite 910
Wilmington, DE 19801-6605
302-425-4080
Website: www.readingassist.org
Email: Judy@readingassist.org

PERSON IN CHARGE: Dr. Mary Schreiber, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Trains volunteer tutors in Reading ASSIST curriculum for struggling readers. Trains teachers in regular/special ed classrooms to identify and assist struggling readers, integrating Reading ASSIST curriculum.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: School-aged children

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Fee for classes

RECREATION SECTION; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES

New Castle County Gilliam Building
New Castle Corporate Commons
87 Reads Way
New Castle, DE 19720
302-395-5600
Website: www.nccde.org

PERSON IN CHARGE: Anne M. Farley, General Manager

STATUS: Public

SERVICE DESCRIPTION: Provides recreation; sports; library services; senior services including nutrition programs; special events; and cultural activities for individuals, families, and communities. Operates nine library facilities and contracts with seven community libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, four community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park, and Hockessin, and the Rockwood Center Mansion and Park which is available for rent to the public for conferences and special occasions. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Special Events include the

Platinum Picnic; Sleep Under the Stars; Holiday Open House; and specialty tours and teas at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities.

HOURS OF OPERATION: Varies by program, generally 7 days per week

ELIGIBILITY: Open to all except where noted above.

AREA SERVED: New Castle County

OBTAINING SERVICE: Visit the website or call

FEES: Vary by program and services

REGAL HEIGHTS HEALTH CARE AND REHABILITATION CENTER

6525 Lancaster Pike
Hockessin, DE 19707
302-998-0181
Website: www.regalheightshealthcare.com

PERSON IN CHARGE: Ron Inglis, NHA, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled nursing, rehabilitative, and long term care services. Also available are services from dental, ophthalmology, podiatrist, and psychiatric physicians. Offers physical, occupational, speech, and planned therapeutic recreation programs, as well as therapeutic diets and social services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call Admission Director for information.

FEES: Yes

REGENCY HEALTHCARE & REHABILITATION CENTER

801 N. Broom Street
Wilmington, DE 19806
302-652-3861

PERSON IN CHARGE: Laura L. Dittmar, Administrator

STATUS: For profit

SERVICE DESCRIPTION: Nursing facility which provides skilled, intermediate, and respite care. Rehabilitative and medical services offered include physical therapy, speech therapy, occupational therapy, intravenous therapy and inhalation therapy. Offers social, recreational, and spiritual services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 18 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

RENAISSANCE HEALTHCARE

26002 John J. Williams Highway
Millsboro, DE 19966
302-947-4202

PERSON IN CHARGE: Carol Leashefski, NHA

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled and intermediate nursing care. Also provides subacute care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Ages 21 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital, social worker, physician, or family

FEES: Yes

RENAL CARE CENTERS/BIOMEDICAL APPLICATIONS

BMA of Brandywine
303 A Street
Wilmington, DE 19801
302-656-8450

BMA of Milford
656D N. Dupont Highway
Milford, DE 19963
302-424-0552

Website: www.fmcna.com

PERSON IN CHARGE: Mark Smith, Administrator (New Castle County); Kathleen Kelly, Administrator (Kent and Sussex Counties)

STATUS: For profit

SERVICE DESCRIPTION: Serves patients with End Stage Renal Disease (ESRD) who must use a machine to clean impurities from their blood. Also offers peritoneal dialysis training and home dialysis. Affiliated with Pennsylvania and Maryland hospitals for kidney transplants.

OTHER LOCATIONS:

New Castle County:

- RCC OF Christiana, 63 University Plaza, Rt. 273, Newark 19702 (302-453-8834); hours: 6:30 a.m.-11:00 p.m., Mon.-Sat.
- FMC Middletown, 104 Sleepy Hollow Dr., Middletown 19709 (302-449-1601)
- BMA of First State, 608 Ferry Cutoff Rd., New Castle 19720 (302-328-9044); hours: 6:00 a.m.–5:00 p.m., Mon. - Sat.
- FMC Wilmington, St. Francis Medical Office Building, 7th & Clayton Sts., Suite 404, Wilmington 19805 (302-421-9177); hours: 8:30 a.m.-5:00 p.m., Mon.-Fri.; Evening and Sat. by appointment.
- FMC North Wilmington, 4000 Washington St., Wilmington 19802 (302-762-2903); hours: Mon.-Sat. by appointment only.

Kent County:

- Fresenius Medical, 655 Bay Rd., Suite 4M, Dover 19901 (302-678-8744); call for hours
- FMC Smyrna, Gateway North Shopping Center, Rte. 13, 210 Stadium St., Smyrna, 19977 (302-659-5220)

Sussex County:

- BMA of Millsboro, 214 W. Dupont Hwy., Millsboro 19966 (302-934-9773); hours: 6:30 a.m.-4:30 p.m., Mon.-Sat.
- BMA of Seaford, 658 Dual Hwy., Suite 128, Seaford 19973 (302-628-3152); hours: 6:00 a.m.-5:00 p.m., Mon.-Sat.
- BMA of Rehoboth Beach, 3712 Highway 1, Rehoboth Beach 19971 (302-226-9330); hours: 8:00 a.m.–4:30 p.m., Mon., Wed., and Fri.

HOURS OF OPERATION: BMA of Brandywine: Mon., Wed., and Fri.; 6:00 a.m.–9:30 p.m.; Tues., Thurs., and Sat.; 6:00 a.m.–4:30 p.m. See other Locations for hours **.**

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by hospital, physician

FEES: Yes

RESURRECTION PARISH OUTREACH

3000 Videre Drive
Skyline Ridge
Wilmington, DE 19808
302-368-0146, Ext. 130
Website: http://www.rc.net./wilmington/resurrection

PERSON IN CHARGE: Merrie Bailey, Social Concerns Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides emergency services (food, etc.), information and referral. Will assist with the last $100 of emergency services required. The remaining amount must be covered by other means. Office is staffed by volunteers and part-time Social Concerns Coordinator.

HOURS OF OPERATION: 9:30 a.m.–2:30 p.m., Mon.-Fri.; 6:30 p.m.– 8:00 p.m., Tues., Wed., and Thurs.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), KENT COUNTY

1121 Forrest Avenue
Dover, DE 19904
302-734-1200, Ext. 129

PERSON IN CHARGE: Carol Lettieri, RSVP Director, Kent County

STATUS: Not for profit

SERVICE DESCRIPTION: Nationwide volunteer program invites adults 55 and over to help solve serious community problems through volunteer service in the areas of education, environment, public safety, human needs, and homeland security.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Kent County

OBTAINING SERVICE: Referral by agency or individual

FEES: None

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), NEW CASTLE COUNTY (STATE OFFICE OF VOLUNTEERISM) (DSSC, DHSS)

Charles H. Debnam Building
1901 North Dupont Highway
New Castle, DE 19720
302-255-9882

PERSON IN CHARGE: Deborah Vandiver, RSVP/NCC Program Manager

STATUS: Public

SERVICE DESCRIPTION: Places adults 55 years of age and older into volunteer opportunities that address community needs. Provides ongoing support, including insurance and recognition.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), SUSSEX COUNTY (STATE OFFICE OF VOLUNTEERISM) (DSSC, DHSS)

546 South Bedford Street
Georgetown, DE 19947
302-856-5815
Fax: 302-856-5255
Website: http://dhss.delaware.gov/dssc/sov/rsvpsussex.html

PERSON IN CHARGE: Mary Ann Hook, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: RSVP invites people 55+ to explore volunteer opportunities that address community needs. RSVP volunteers are utilized by matching their personal interests, skills, and life-long experiences with volunteer opportunities. RSVP provides each volunteer with on-going support, including supplemental accidental and liability insurance, and recognition.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 55 and over

AREA SERVED: Sussex County

OBTAINING SERVICE: Call 302-856-5815 for information

FEES: None

RICHARDSON PARK COMMUNITY ACTION PROGRAM, INC.

107 S. Maryland Avenue
Richardson Park
Wilmington, DE 19804
302-428-1247

PERSON IN CHARGE: Louise Whitehead, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Crisis Alleviation**—assistance with rent, utilities, medicine, and other essentials. **Food Closet**—emergency food; persons living outside service area may be referred elsewhere. **Podiatrist**—podiatry services for a fee. **Transportation—**essential transportation provided by volunteers, or DART bus passes. **CAP Thrift Shop**—thrift store with used clothing and household items for sale at low cost. **Medical Equipment Lending**—provides crutches, walkers, potties, etc.; available to all applicants regardless of place of residence.

HOURS OF OPERATION: 10:00 a.m.–3:00 p.m., Mon. and Tues.; 12:00 p.m.–6:00 p.m., Thurs.; 10:00 a.m.–2:00 p.m., Fri.; closed Wed., Sat., and Sun.

ELIGIBILITY: Varies by program

AREA SERVED: Parts of 19804 and 19805 zip codes bounded by Wilmington City Line on north, B&O tracks on west, MacArthur Drive on south, and Christina River on east. Medical Equipment Lending Program available to all applicants.

OBTAINING SERVICE: Call or walk in

FEES: Yes, for Podiatrist and Thrift Shop. No fee for other programs.

RIDESHARE DELAWARE PROGRAM

919 N. Market Street, Suite 411
Wilmington, DE 19801
1-888-RIDE-MATCH
Website: www.ridesharedelaware.org
Email: fordta@pbworld.org

PERSON IN CHARGE: Tammy Ford, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Offers free ride matching services to Delaware employees and their employers, including a free ride home from work in the event of an emergency to registered ride sharing commuters. **School Pool Program**—offers free ride matching services to parents of Delaware school students.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.; 24 hour message line

ELIGIBILITY: Must work in Delaware. School Pool Program—must be student in a Delaware school.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, register on-line

FEES: None

RIDGAWAY PHILIPS OF DELAWARE

908 B New Churchman's Road Ext.
New Castle, DE 19720
302-323-1436
Website: ridgawayphilips.com
Email: rosena@ridgawayphilips.com

PERSON IN CHARGE: Meredith K. Bishop, R.N., B.S.N., Clinical Manager

STATUS: For profit

SERVICE DESCRIPTION: Provides pediatric home care, maternal and new born skilled nursing visits; private duty nursing; home health aide care; and physical, occupational, and speech therapies.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: Schedule, vary by service

ROCKFORD CENTER

100 Rockford Drive
Newark, DE 19713
302-996-5480; 866-847-4357
Website: www.rockfordcenter.com

PERSON IN CHARGE: John McKenna, CEO

STATUS: For profit

SERVICE DESCRIPTION: Private psychiatric hospital serving children, adolescents, adults, and geriatrics with a range of behavioral health services including in-patient and partial hospitalization as well as a free, 24-hour assessment and referral service.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Call to inquire

AREA SERVED: Delaware, Maryland, Pennsylvania, and New Jersey

OBTAINING SERVICE: Call the Assessment Referral Center (996-5480) anytime

FEES: Most insurance plans accepted. Medicare and Medicaid (DE, MD, PA) certification. Tricare approved.

RONALD MCDONALD HOUSE OF DELAWARE

1901 Rockland Road
Wilmington, DE 19803
302-656-4847, 888-654-4847
Website: www.rmhde.org
Email: info@rmhde.org

PERSON IN CHARGE: Pamela Cornforth, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a home away from home for families of seriously ill or injured children receiving treatment at area hospitals. Also operates a family room at Alfred I. duPont Hospital for Children, Christiana Hospital, and Kent General Hospital.

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m., 7 days a week

ELIGIBILITY: Families of seriously or chronically ill or injured children receiving treatment at area hospitals. Must live more than 25 miles away from the site.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral by social worker

FEES: $15 a night, based on ability to pay

ROSE HILL COMMUNITY CENTER, INC.

19 Lambson Lane
New Castle, DE 19720
302-656-8513

PERSON IN CHARGE: Deborah C. Deubert, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Houses the following agencies/programs: RSVP youth mentoring program, Headstart, Rose Hill Boys and Girls Club, Information and Referral, Martial Arts, Substance Abuse Prevention Programs, and NA Meetings. Also administers the C&D Senior Center, Bear. Also runs a summer program at the Surrate Park pool.

HOURS OF OPERATION: Vary by program

ELIGIBILITY: Vary by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Vary by program

ROXANA CHEER SENIOR CENTER

34314 Unit 2 Pyle Center Road
Frankford, DE 19945
302-732-3662
Website: www.scss.org

PERSON IN CHARGE: Ebony Tindley, Center Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides suitable activities for the mature adult, including noon lunch program, homebound meals program, education and well-being, and information and referrals.

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Activities, 50+; meals, 60+.

AREA SERVED: Southeastern Sussex County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Donation

SACRED HEART VILLAGE

920 North Monroe Street
Wilmington, DE 19801
302-654-5407
Website: www.SACREDHEARTVILLAGE.ORG
Email: MAIL@SACREDHEARTVILLAGE.ORG

PERSON IN CHARGE: Sister Christa Rowe, Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Affordable housing for seniors. 77 one-bedroom apartments. Amenities includes a café, convenience store, hair salon, computer lab, game room, arts and crafts room, meeting rooms, medical facility, and off-street parking.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m. Mon.-Fri.

ELIGIBILITY: Seniors 62 and over who meet HUD income limits and are able to comply with the terms of the lease.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Rent based on income.

SAFE HARBOR: PSYCHOLOGICAL ASSESSMENTS & SERVICES, INC.

6 Bay Oak Drive
Lewes, DE 19958
302-945-9425
Email: housewren@mchsi.com

PERSON IN CHARGE: Donna J. Lentine, Ph.D.

STATUS: For profit

SERVICE DESCRIPTION: Offers psychological assessments and services to children and families affected by neglect or abuse, particularly sexual abuse. Counseling includes individual, parent-child, and families. Assessments include attachment studies, parent competence studies, child custody evaluations, child sexual studies, educational and clinical evaluations, and early developmental evaluations.

HOURS OF OPERATION: 8:00 a.m.-8:00 p.m., Mon.-Sat.; closed Sun. and major holidays.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale; varies by service; Medicaid accepted

SCHOOL-BASED HEALTH CENTERS (DPH, DHSS)

PERSON IN CHARGE: Gloria James, Ph.D., Director

STATUS: Public

SERVICE DESCRIPTION: Provides a range of health services including acute and minor illness care, mental health counseling, nutritional services, comprehensive/general sports physicals, immunizations, health and sexuality counseling, risk factor reduction counseling, drug and alcohol abuse counseling, STD screenings and treatment* (* sites do not provide this service), and general health education.

LOCATIONS OF SCHOOL BASED HEALTH CENTERS:

- Brandywine Wellness Center, 1400 Foulk Road, Wilmington, 19803-2794 (302-477-6750), provide—Bayhealth
- Cape Henlopen Wellness Center, 1250 Kings Highway, Lewes 19958-1798 (302-644-2946), provider—Beebe Medical Center
- Christiana Wellness Center, 190 Salem Church Rd., Newark, 19713-2998 (302-454-5421), provider—Christiana Care VNA
- Concord Wellness Center, 2501 Ebright Rd., Wilmington 19810-1198 (302-477-3960), provider—Christiana Care Health Services
- Delcastle Wellness Center, 1417 Newport Rd., Wilmington 19804-3499 (302-892-4460), provider_Christiana Care Health Services
- Delmar Wellness Center, 200 N. Eighth St., Delmar 19940 (302-846-0303/0305), provider—Nanticoke Health Services
- Dickinson Wellness Center, 1801 Milltown Rd., Wilmington 19808 (302-892-3270/3271), provider—Christiana Care Health Services
- Dover High Wellness Center, 625 Walker Rd., Dover 19901 (302-672-1586), provider—Christiana Care VNA
- Glasgow Wellness Center, 1901 S. College Ave., Newark 19702-2395 (302-369-1501), provider—Christiana Care VNA
- Hodgson Wellness Center, 2575 Glasgow Ave., Newark 19702 (302-832-5400), provider—Christiana Care Health Services
- Howard Wellness Center, 401 E. 12 St., Wilmington 19801 (302-576-8080), provider—Christiana Care Health Services
- *Indian River Wellness Center, 112 Clayton Ave., Frankford, 19945 (302-732-3680), provider—Bebe Medical Center
- *Lake Forest Wellness Center, 5407 Killen's Pond Rd., Felton 19943-9259 (302-284-3800), provider—Christiana Care VNA
- *Laurel Wellness Center, 1133 S. Central Ave., Laurel 19956 (302-875-6164/6165), provider—Nanticoke Health Services
- McKean Wellness Center, 301 McKennan's Church Rd., Wilmington 19808-1398 (302-636-5330), provider—Christiana Care Health Services
- Middletown High School Wellness Center, 122 Silver Lake Rd., Middletown 19709-1494, (302-378-5775) provider—Northern Health Services
- Milford Wellness Center, 1019 N. Walnut St., Milford 19963-1298 (302-424-6120), provider—Bayhealth Medical Center
- Mt. Pleasant Wellness Center, 5201 Washington St. Ext., Wilmington 19809-2198 (302-765-1100), provider—Christiana Care Health Services

- Newark High Wellness Center, 750 E. Delaware Ave., Newark 19711-7188 (302-369-1606), provider—Christiana Care VNA
- *Polytech Wellness Center, 823 Walnut Shade Rd., Woodside 19980-0097 (302-697-8402), provider—Christiana Care VNA
- *Seaford Wellness Center, 399 N. Market St., Seaford 19973 (302-629-0884), provider—Nanticoke Health Services
- Smyrna Wellness Center, 500 Duck Creek Parkway, Smyrna 19977-1091 (302-653-2399), provider—Bayhealth Medical Center
- *Sussex Central Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962), provider—Beebe Medical Center
- Sussex Tech Wellness Center, 17099 County Seat Hwy., Georgetown 19947-0351 (302-856-4360), provider—Christiana Care VNA
- *William Penn Wellness Center, 713 E. Basin Rd., New Castle 19720-4295 (302-324-5740), provider—Christiana Care Health Services
- Wilmington Wellness Center, 100 N. duPont Road, Wilmington 19807-3199 (302-651-2113), provider—Christiana Care Health Services
- Woodbridge Wellness Center, 307 Laws St., Bridgeville 19933-1299 (302-337-9310), provider—Bayhealth Medical Center

HOURS OF OPERATION: Vary, usually correspond to the school day.

ELIGIBILITY: Students registered by parents.

AREA SERVED: Statewide

OBTAINING SERVICES: Call the specific wellness center.

FEES: Most services are free of charge.

SEAFORD CENTER GENESIS HEALTHCARE

1100 Norman Eskridge Highway
Seaford, DE 19973
302-629-3575

PERSON IN CHARGE: Alonzo Kieffer

STATUS: For profit

SERVICE DESCRIPTION: Provides skilled and intermediate level nursing care; assisted living; rehabilitation services.

HOURS OF OPERATION: 8:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m..-4:00 p.m., Sat.-Sun.

ELIGIBILITY: Physician referral for nursing care; ability to live independently with minimal supervision for assisted living

AREA SERVED: Primarily Sussex County

OBTAINING SERVICE: Call for information (Pat Jimenez)

FEES: Vary by service

SEAFORD MISSION, INC.

611 Third Street
P. O. Box 1271
Seaford, DE 19973
302-629-2559

PERSON IN CHARGE: Chaplain Michael Headley, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Endeavors to provide or find resources for whatever need (food, shelter, spiritual, physical, job referrals) a person has that is reasonable and within program guidelines. Addictions program (male only) teaches literacy course, money management, life skills, and assists transition into society.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m.

ELIGIBILITY: Need within program guidelines. Male addictions program.

AREA SERVED: Sussex County and surrounding areas

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment. Referral needed for addictions program

FEES: None

SEAMEN'S CENTER OF WILMINGTON, INC.

Port of Wilmington
One Container Road
P.O. Box 405
Wilmington, DE 19899
302-575-1300
Fax: 302-575-0956
Email: seamenscenterwilmde@yahoo.com

PERSON IN CHARGE: Joan Lyons, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Meets the needs of seafarers who visit the ports in Delaware by offering such items as phone cards, private phone booths, free internet access, television, movies, souvenirs, free pre-owned clothing, toiletries, pool table, snacks, guitar, free transportation, and international reading material. Provides personal, practical, and spiritual assistance; a warm welcome to ease the pain of loneliness and isolation; and offers a respite from the sea.

HOURS OF OPERATION: Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Building open for seafarers: 9:00 a.m.-9:00 p.m., Mon.-Fri.; 12:00 p.m.-9:00 p.m., Sat. and Sun. Facility is staffed by volunteers and does not remain open if there are no ships in port.

ELIGIBILITY: Center greets and assists seafarers arriving in Delaware.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information. Volunteers visit ships and inform seafarers of services.

FEES: None

SEASONS OF RESPECT

Community Services Building
100 West Tenth Street, Suite 1007
Wilmington, DE 19801
302-656-2122
Website: www.connecting-generations.org
Email: mainoffice@connecting-generations.org

PERSON IN CHARGE: Tinesar Forrest, Director of Programs

STATUS: Not for profit

SERVICE DESCRIPTION: In-school workshop series teaching respect to 5th graders.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

SELLERS SENIOR CENTER, INC.

500 Duncan Road
Wilmington, DE 19809
302-762-2050
Email: SellersSC@Earthlink.net

PERSON IN CHARGE: Linda Murphy

STATUS: Not for profit

SERVICE DESCRIPTION: Provides quality human services, social contacts, recreation, education, and representation for the senior citizens of our community.

HOURS OF OPERATION: 8:30 a.m.-3:30 p.m., Mon.-Fri.

ELIGIBILITY: 50 years of age and older

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: $25 yearly membership fee

SENIOR CARE CONSULTING, INC.

500 Duncan Road
Wilmington, DE 19809
302-762-2050
Email: SellersSC@Earthlink.net

PERSON IN CHARGE: Linda Murphy

STATUS: Not for profit

SERVICE DESCRIPTION: Senior Care Consulting is a bridge connecting clients to the vast services in the area tailored to meet the physical, social, and financial needs of older Delawarean. A consultant will be assigned to a family and will provide family consultation, matching of services to meet seniors' needs, assistance with touring facilities and interviewing agencies, continued support, guidelines of questions for professionals caring for seniors, and communicating liaison with other health care professionals.

HOURS OF OPERATION: 24 hours, 7 days a week

ELIGIBILITY: No restrictions

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information or appointment; referral; website

FEES: $200 flat rate for service package

SENIOR EMPLOYMENT SERVICES

Wilmington Senior Center, Inc.
1909 N. Market Street
Wilmington, DE 19802
302-651-3440
Fax: 302-651-3418
Website: www.wilmingtonseniorcenter.org

PERSON IN CHARGE: Sandria L. Burton, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides individuals 55 years of age and older with referrals and placement into part-time or full-time jobs with local employers. The Senior Community Services Employment Program is a work experience subsidized program for low income individuals which provides counseling, job seeking skills workshops, and referrals to private sector employers. The Job Referral/Placement Program also serves persons 50 years of age who reside in New Castle County. This Unit's main function is to place workers in unsubsidized employment by acting as a broker between the job-seeker and employer.

ELIGIBILITY: Ages 50 and older

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

SENIOR PARTNER, INC.

1406 King Street
P. O. Box 1908
Wilmington, DE 19899
302-425-4001
Fax: 302-425-4114
Website: www.seniorpartner.com
Email: senior.partner@dol.net

PERSON IN CHARGE: James R. Reynolds, President

STATUS: For profit

SERVICE DESCRIPTION: Financial and healthcare management, i.e., estate administration and health care assessment/coordination by licensed health care providers. Serves as responsible party for disabled adults/children: guardian, trustee, POA, and/or health care agent. Bill paying services.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m. by appointment only

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral by self or helping professional

FEES: Hourly fee

SENIOR ROLL CALL – ARE YOU OKAY

Dover Police Department
400 S. Queen Street
Dover, DE 19901
302-736-7122, ext. 7801 Voice Mail

PERSON IN CHARGE: Cpl. James Whitmore

STATUS: Not for profit

SERVICE DESCRIPTION: A computer generated telephone calling system operated free of charge by the Dover Police Department, Modern Maturity Center, and Triad. Program designed for older adults, disabled persons, shut-ins who live alone, or anyone in the community who needs to be checked upon daily. System calls each enrolled subscriber every day year round at the same time. A recorded voice says "Good morning, are you okay?" If subscriber fails to answer after several tries, or if there is a busy signal several times in a row, the computer immediately notifies the police dispatcher, who sends a patrol car to check on the person. Subscriber calls the police department to stop calls when the subscriber plans to be away.

OTHER LOCATION: Modern Maturity Center, 1121 Forest Ave., Dover (302-734-1200), 8 a.m.-5 p.m.

HOURS OF OPERATION: 7:00 a.m.-12:00 noon, 7 days a week

ELIGIBILITY: Age 50 and older

AREA SERVED: Kent County, City of Dover

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral. Contact CPL Whitmore or Modern Maturity Center Are You Okay Program

FEES: None

SENIOR SERVICES; NEW CASTLE COUNTY DEPARTMENT OF

Administrative Office, Department of Community Services
87 Read's Way, New Castle Corporate Commons
New Castle, DE 19720
302-395-5650
Website: www.co.new-castle.de.us

PERSON IN CHARGE: Kathy A. Dilts

STATUS: Public

SERVICE DESCRIPTION: Operates one senior center open to all seniors age 55 plus conveniently located in New Castle County; transportation available; nutritious, low cost meal available at 14 locations (salad bars are also available in some sites); no charge for membership. **Wheels Transportation Program:** Volunteer-assisted program provides seniors 60+ in New Castle who have no other transportation, a safe trip to their medical appointments.

LOCATIONS:

Senior Centers:

- Absalom Jones Center, 310 Kiamensi Rd., Wilmington 19804 (302-998-0363)

Nutrition Sites:

- Brandywine Senior Center, 3301 Green St., Claymont 19703 (302-798-7534)
- C & D Senior Center, Liberty Terrace Apts., Community Room, 100 Liberty Terrace, Newark 19702 (302-323-2630)
- Chinese American Community Center, Valley and Little Baltimore, Hockessin 19707 (302-239-0432)
- DeLaWarr Senior Center, 19 Lambson Ln., New Castle 19720 (302-429-0581)
- Indo-American Association of Delaware, 113 Jupiter Rd., Newark, 19711 (302-234-0214)
- Jewish Community Center, 101 Garden of Eden Rd., Wilmington 19803 (302-478-5660)
- Mid-County Senior Center, First Regiment Rd., Wilmington 19808 (302-995-6555)
- Middletown-Odessa-Townsend Senior Center, 300 S. Scott St., Middletown 19709 (302-378-3041)
- Oak Grove Senior Center, 11 Poplar Ave., Wilmington 19805 (302-998-1897)
- Sellers Senior Center, 500 Duncan Rd., Suite A, Wilmington 19809 (302-762-2050)
- Woodlea Nutrition Site, 5500 Fairmont Dr., Wilmington 19808 (302-737-5616)

HOURS OF OPERATION: 9:00 A.M.–3:00 P.M.

ELIGIBILITY: Ages 60 plus

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

SENIOR SOCIAL SERVICES, INC.

97 East Cook Avenue
Smyrna, DE 19977
302-998-7603

PERSON IN CHARGE: Kimberly Lindell

STATUS: For profit

SERVICE DESCRIPTION: Private pay, non-health care home care for the elderly.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., answering machine checked for emergencies.

ELIGIBILITY: Over 60, need assistance to stay in own home

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Call for information

FEES: By the hour, three hour minimum, $14 per hour for home care aid, $16 per hour for CNA.

SEPTIC REHABILITATION LOAN PROGRAM; DIVISION OF WATER RESOURCES (DNREC)

Weyandt Building
5 East Reed Street, Suite 200
Dover, DE 19901
302-739-9941
Website: www.dnrec.state.de.us
Email: carla.waller@state.de.us

PERSON IN CHARGE: Carla Waller, Property and Loan Management Officer

STATUS: Public

SERVICE DESCRIPTION: Provides a source of low interest financing for repairing or replacing failing septic systems or cesspools.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Income guidelines and ability to repay the loan

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment, email

FEES: Credit fee $15.00, nonrefundable

SERENITY PLACE

327 Martin Street
Dover, DE 19901
302-674-8036

PERSON IN CHARGE: William Boyles, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Structured alcohol and drug free treatment setting for males recovering from an addiction. A live in/work out supervised living environment for recovering male addicts who have successfully completed and are discharged from a more restrictive inpatient and/or residential treatment program. Provides employment counseling, personal assistance, budgeting and financial management assistance, and recreation. When appropriate, residents are encouraged to continue their education and are given help in connecting with services.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Male addicts 18 years and over, must be able to work

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by counselor at rehab facility

FEES: Room and board

SERVICE FOR FOREIGN BORN

Carvel State Office Building
820 N. French Street, 6th Floor
Wilmington, DE 19801
302-577-8390

PERSON IN CHARGE: Gladys Crespo, Director

STATUS: Public

SERVICE DESCRIPTION: Provides information, counseling, and assistance in connection with immigration and naturalization procedures.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Provides services to those who live or work in Delaware

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: None

SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)

DHSS Campus
1901 N. DuPont Highway
New Castle, DE 19720
302-255-9390
1-800-223-9074
Fax: 302-255-4445

Milford State Service Center
18 North Walnut Street
Milford, DE 19963
302-424-7310
1-800-223-9074
Fax: 302-422-1346

University Plaza
Oxford Building, Suite 200
256 Chapman Road
Newark, DE 19702
302-453-3820
1-800-223-9074
Fax: 302-453-3836
Website: www.DSAAPD.com

PERSON IN CHARGE: Guy Perrotti, Director

STATUS: Public

SERVICE DESCRIPTION: The Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) administers services statewide for older Delawareans, for adults with physical disabilities (aged 18 and over), and for the caregivers of these constituents. It provides assessment and case management services in order to determine an individual's eligibility for specific programs and to coordinate the delivery of services, either directly or through provider contracts. Among the specific services available are nutrition programs (including home-delivered meals), adult day care, personal care services, employment services, home modifications, and legal services including information on advance directives and power of attorney. DSAAPD also administers three Medicaid-approved Waiver Programs for persons at home or in the community, including the Acquired Brain Injury Waiver, the Assisted Living Waiver and the Elderly and Disabled Waiver. In addition, the agency administers the Long Term Care Ombudsman of residents of long term care facilities (such as nursing homes), and the Adult Protective Services Program, which investigates cases of suspected abuse, neglect, or exploitation of impaired adults in the community. Among the reference material it makes available to the public, DSAAPD publishes a Guide to Services for Older Delawareans and a Guide to Services for Persons with Disabilities which is available in hard copy and on its internet site.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over for most aging services. Ages 18 and over for Adult Protective Services and Physical Disabilities Services.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

SEXUAL OFFENSE SUPPORT (S.O.S.)

University of Delaware
Student Wellness Program
231 South College Avenue
Newark, DE 19716
Main Office: 302-831-3457; SOS Coordinator: 302-831-3465
Hotline: 302-831-2226
Fax: 302-831-6481

PERSON IN CHARGE: Angela Sequin, Wellspring Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Confidential service to provide informed assistance to victims of sexual offenses and family and friends of victims. Also provides educational programs/workshops to the University and surrounding community, and supportive discussion series/group for survivors of sexual assault.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: University students and community members; New Castle County residents

AREA SERVED: University of Delaware/Newark/New Castle County

OBTAINING SERVICE: Call Hotline (302-831-2226), ask to speak to an S.O.S. member

FEES: None

SHARE FOOD PROGRAM

2901 West Hunting Park Avenue
Philadelphia, PA 19129
215-223-2220; 1-800-595-3663
Website: www.sharefoodprogram.org
Email: info@sharefoodprogram.org

PERSON IN CHARGE: Steveanna Wynn, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides affordable food packages to organizations and individuals on a monthly basis. Anyone can participate in the program for the cost of the package and two hours of volunteer service.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. Open two Saturdays each month.

ELIGIBILITY: Open

AREA SERVED: Delaware, Eastern Shore of Maryland, Eastern Pennsylvania, New York, and New Jersey.

OBTAINING SERVICE: Call for information

FEES: Vary by service. Cost of package or other food items purchased.

SHIPLEY MANOR

2723 Shipley Road
Wilmington, DE 19810
302-479-0111

PERSON IN CHARGE: Roger Connell, Acting Director

STATUS: For Profit

SERVICE DESCRIPTION: Rental retirement community consisting of 62 efficiency, 1 and 2 bedroom apartments, and cottages with attached 82 bed skilled/intermediate care health center, and 15 assisted living suites.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information; 8:30 a.m.–8:00 p.m.

FEES: Yes, please call.

SMYRNA STATE SERVICE CENTER (DSSC, DHSS)

200 S. DuPont Boulevard, Suite 101
Smyrna, DE 19977
302-514-4500

PERSON IN CHARGE: Janet Burke, Administrator

STATUS: Public

SERVICE DESCRIPTION: The Smyrna State Service Center provides housing for the following state agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - WIC Program; **Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund; **Division of Medicaid and Medical Assistance**.

HOURS OF OPERATION: 7:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Call or walk in

FEES: None

SOAR

405 Foulk Road
Wilmington, DE 19803
302-655-3953

1001 S. Bradford Street, Suite 8
Dover, DE 19904
302-422-3811

410 S. Bedford Street, Room B9
Georgetown, DE 19947
302-422-3811
Fax: 655-1149

Red Mill Center
16529 Coastal Hwy, Suite 110
Lewes, DE 19958

PERSON IN CHARGE: Valerie Marek, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: SOAR (Survivors of Abuse in Recovery), Inc. meets the need for regional clinical services to treat victims of sexual assault and abuse. Provides psychotherapy, referral, and education services to adult, adolescent, and children survivors of sexual abuse, and to their non-offending partners and family members.

HOURS OF OPERATION: By appointment, including days, evenings, and weekends

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment, referral

FEES: Sliding scale, fee schedule, vary by service. Subsidies available for those who are uninsured.

SOCIAL SECURITY ADMINISTRATION

920 W. Basin Road,
Suite 200
New Castle, DE 19720
302-323-0304

500 W. Loockerman Street,
Suite 100
Dover, DE 19904
302-674-5162

20105 Office Circle
Georgetown, DE 19947
302-856-9620

101 Chesapeake Blvd., Suite A
Elkton, MD 21921
410-398-7396

Toll Free: 1-800-772-1213
Toll Free TTY: 1-800-325-0778
Website: www.socialsecurity.gov

PERSON IN CHARGE: Loretta Hixenbaugh, New Castle District Manager; Robert J. Hanson, Dover District Manager; Laurie Stuchlik, Georgetown District Manager; Vanessa Davis, Elkton District Manager.

STATUS: Public

SERVICE DESCRIPTION: Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers ages 70 and over; Supplementary Security Income (SSI) for ages 65 and over, blind and disabled, with limited income and resources; Medicaid determination for aged and disabled on SSI.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri. Toll free and TTY numbers operate 7:00 a.m.-7:00 p.m., Mon.-Fri. For touch-tone users, recorded information and services available 24 hours, 7 days. Have your Social Security Number handy.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call or visit website for information

FEES: None

SOCIAL SERVICES; DIVISION OF (DSS, DHSS)

Herman Holloway, Sr., Campus
Lewis Building
1901 N. DuPont Highway
New Castle, DE 19720
302-255-9500
1-800-372-2022
Website: http://www.dhss.delaware.gov/dhss/dss/index.html

PERSON IN CHARGE: Elaine Archangelo, Director

STATUS: Public

SERVICE DESCRIPTION: Major programs include: Delaware's Temporary Assistance for Needy Families (TANF/cash assistance); Food Stamps; General Assistance; Child Care Subsidy; Medicaid programs for low income families and individuals and SCHIP (State Children's Health Insurance Program).

LOCATIONS:
New Castle County:

- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)

- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)
- Churchman's Corporate Center, 84 Christiana Road, Suite B, New Castle 19720 (302-395-6740)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Robscott Bldg., 153 E. Chestnut Hill Rd., Floor 2-A, Newark 19713 (302-368-6725)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)

Kent County:

- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)
- Carroll's Plaza, 1114 S. DuPont Highway, Dover 19901 (302-739-4437)
- Williams State Service Center, 805 River Road., Dover 19901 (302-857-5020)
- Milford Annex, 13 S.W. Front St., Suite 105, Milford 19963 (302-424-7250)

Sussex County:

- Bridgeville State Service Center, Cannon St., Bridgeville 19933 (302-337-8261)
- Laurel State Service Center, 440 N. Poplar Street, Laurel 19956 (302-875-2280)
- Pyle State Service Center, 31314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: Statewide

OBTAINING SERVICE: Call, walk in, mail in, on-line through ASSIST: (https://assist.dhss.delaware.gov/PGM/ASP/SC001.asp)

FEES: Varies by program and income.

SODAT-DELAWARE, COUNSELING AND EVALUATION CENTER

625 Orange Street, 2nd Floor
Wilmington, DE 19801
SODAT: 302-656-4044
DERP: 302-656-2810
Kent and Sussex Counties: 1-800-551-6464

PERSON IN CHARGE: D. Eric Saul, Director

STATUS: Not for profit

SERVICE DESCRIPTION: State licensed and accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Provides evaluations and out-patient treatment for drug and alcohol use/abuse, family counseling, crisis intervention, individual and group therapy, prevention education and therapeutic case management services. Administers Delaware DUI evaluation and referral program, (DERP).

HOURS OF OPERATION: 8:00 a.m.-9:00 p.m., Mon.-Thurs.; 8:00 a.m.-4:30 p.m., Fri.

ELIGIBILITY: Drug and/or alcohol abuse, program referrals, and private clients. Adult and juvenile services.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment; referrals

FEES: Sliding scale; medicaid. Most insurance accepted. Contracted provider for the Division of Child Mental Health Services.

SOJOURNERS' PLACE, INC.

2901 Northeast Boulevard
Wilmington, DE 19802
302-764-4713
Website: www.sojourners.org

PERSON IN CHARGE: Sr. Jeanne F. Cashman, OSU, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides case management which includes: transitional housing, three meals daily, substance abuse education, GED, mental health counseling, access to vocational counseling, job training and placement, life skills, and recreational opportunities.

HOURS OF OPERATION: Program: 24 hours a day, 7 days a week. Appointments: 8:00 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless men and women over 21 willing and able to make lifestyle changes necessary for independent living.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

SOMERFORD HOUSE OF NEWARK

501 South Harmony Road
Newark, DE 19713-3338
302-266-9255

Somerford Place
4175 Ogletown Road
Newark, DE 19713
302-283-0540

Website: www.somerfordhousenewark.com
Email: jmedkeff@5sqc.com

PERSON IN CHARGE: Joyce Medkeff, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Provides private or companion suite living for individuals requiring assistance with daily needs or peace of mind. Licensed nursing medication assistance, beauty and barber services, meals and extensive activities. **Somerford Place**—specially designed assisted living services for persons with memory impairment; licensed nursing, medication assistance, beauty and barber services, secure outdoor spaces and walking paths, structured therapeutic activities, and meals.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.; 11:00 a.m.-4:00 p.m., Sat.-Sun.; evening appointments available

ELIGIBILITY: Assisted living for seniors

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: Vary by service

SPECIAL OLYMPICS DELAWARE

University of Delaware
Newark, DE 19716-1901
302-831-4653
Website: www.SODE.org

546 South Bedford St., Room 2125
Georgetown, DE 19947
302-855-0546

PERSON IN CHARGE: Ann Grunert, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides year-round sports training and competition programs at local, area, and state levels, as well as international every two years; official training schools for volunteers, official, event directors and coaches; and athlete instructional clinics.

HOURS OF OPERATION: 8:30 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Intellectual disabilities and/or cognitive delays, ages 8 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

SPECIALIZED COMMUNITY SERVICES (DPH, DHSS)

Division of Public Health
449 N. Dupont Highway
Dover, DE 19901
302-739-2787
Fax: 302-739-2049

PERSON IN CHARGE: Kristin Wilson

STATUS: Public

SERVICE DESCRIPTION: Offers specialized services for children from birth to age three with developmental delays. Prescribes and carries out a developmental plan for the child and family.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Birth to age 3 with developmental delays

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Referral through Child Development Watch Program

FEES: None

ST. ANTHONY'S COMMUNITY CENTER

1703 W. 10th Street
Wilmington, DE 19805
302-421-3721
Website: http://www.stanthonysnrctr.org

PERSON IN CHARGE: Debra A. Wirt, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Programs include: licensed **Day Care Center**, including kindergarten (6:45 a.m.-6:00 p.m., Mon.-Fri.). **After School Program** for school-age children of working parents, dismissal until 6:00 p.m., Mon.-Fri. **Summer Day Camp** for children ages 6-12 (nine weeks from June to August). **Multi-Purpose Senior Center**, (8:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-2:00 p.m., Sat.; Tuesday and Thursday evenings, 4:00 p.m.–8:00 p.m.): offers ceramics, hot noontime meal, recreation and social activities. Administrators of Meals on Wheels Program in New Castle County and City Fare Program in Wilmington.

HOURS OF OPERATION: Vary by program (see above)

ELIGIBILITY: Varies by service

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Vary by program.

ST. FRANCIS HEALTHCARE SERVICES

701 N. Clayton Streets
Wilmington, DE 19805-0500
Main Hospital Number: 302-421-4100
Website: www.stfrancishealthcare.org

PERSON IN CHARGE: Ted LaLiberty, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Includes **St. Francis Hospital**, 395-bed acute care facility offering a range of diagnostic, therapeutic, rehabilitative, and community outreach services on an inpatient and outpatient basis and in the home. **St. Francis Home Care** (302-575-8240). **St. Francis Health Hook-Up** - physician referral (302-652-LIFE or 5433); **Family Birthplace** - maternity services, childbirth education, neo-natal special care nursery (302-421-4478); **Passport Health** – travel medicine and immunizations (302-633-5782); **St. Francis Spine & Pain Center** – treatment for acute and chronic pain (302-575-8370); **Franciscan Care Center at Brackenville** – extended care facility, which has an Alzheimer's unit (302-234-5420); **St. Francis OB/GYN Centers** (302-421-4775 & 302-658-8867); **St. Francis Heart Center** (302-421-4800); **North Wilmington Women's Center** (302-529-7900); **St. Francis Neurodiagnostic Sleep Center** (302-421-4500); **The Women's Place** (302-421-4670)**. Community Outreach Programs**: **St. Clare Van** (302-575-8218); **Tiny Steps** (302-575-8040); **Center of Hope** (302-369-9370); **St. Francis Emergency Department** (302-421-4333).

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Those in need of health care services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by physician or self, depending on service

FEES: Yes

ST. HELENA'S PARISH SOCIAL MINISTRY

St. Helena's Rectory
602 Philadelphia Pike
Wilmington, DE 19809
302-764-7545

PERSON IN CHARGE: Dorothy R. Medeiros, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides: emergency food; financial assistance; employment assistance; transportation to doctors, visits to bereaved and homebound; counseling concerning tenant-landlord problems; advocacy for the homeless, handicapped, hungry, and elderly; health care; furniture; sewing of baby items.

HOURS OF OPERATION: 9:00 a.m.–12:00 noon, Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: St. Helena's Parish and surrounding community and New Castle County

OBTAINING SERVICE: Call for information and appointment

FEES: None

ST. JAMES EPISCOPAL CHURCH

2 South Augustine Street
Wilmington, DE 19804-2504
302-994-2029
Email: stjamesnew@juno.com

PERSON IN CHARGE: Paula Szczuka, Office Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Food closet for persons referred by Belvedere State Service Center only.

HOURS OF OPERATION: 9:00 a.m.-12:00 p.m., Tues.-Fri.

ELIGIBILITY: Referral from Belvedere State Service Center

AREA SERVED: New Castle County

OBTAINING SERVICE: Referral from Belvedere State Service Center

FEES: None

ST. JOSEPH'S PARISH CENTER

1012 French Street
Wilmington, DE 19801
302-658-4535

PERSON IN CHARGE: John C. Frambles, O.F.M.

STATUS: Not for profit

SERVICE DESCRIPTION: Services include various Twelve Step Programs: NA, AA, Al-Anon, ACOA, OA; Bereavement Support Groups; Scripture Study Groups. Individual counseling for alcohol and substance abuse.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend hours available for groups such as NA, AA, Bereavement

ELIGIBILITY: Open to adults

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: None

ST. PATRICK'S CENTER, INC.

107 E. 14th Street
Wilmington, DE 19801
302-652-6219

PERSON IN CHARGE: William J. Kooser, President

STATUS: Not for profit

SERVICE DESCRIPTION: **Recreation Programs** - arts and crafts, cards and games, pool, trips and excursions. **Social Services** - assistance with personal problems, clothing bank, emergency food assistance. **Transportation** - to and from the Center, medical appointments, and grocery. **Nutrition Program** - lunch, breakfast, and Grocery Distribution.

HOURS OF OPERATION: 8:00 a.m.-3:30 p.m., Mon.-Fri.; 8:00 a.m.-1:00 p.m., Sat.; 11:00 a.m.-3:00 p.m., Sun.

ELIGIBILITY: Ages 55 and over for most programs; ages 60 and over (or spouse of any age) for meals. No age limit for food assistance, Grocery Distribution Program.

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Call or walk in

FEES: Donation requested for meals, clothing and Grocery Distribution Program

ST. PATRICK'S HOUSE, INC.

115 E. 14th Street
Wilmington, DE 19801
302-652-0743

PERSON IN CHARGE: David F. Murphy, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: Congregate independent living facility (no live-in administrator). Each resident has a private bedroom with sink. Each resident assumes responsibility for his/her own room, laundry, and the day to day operation of the house. Schedule is coordinated at a weekly house meeting.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ages 60 and over

AREA SERVED: Statewide

OBTAINING SERVICE: Contact Father David F. Murphy for application

FEES: Room and board: $300 per month

STATE SERVICE CENTERS; DIVISION OF (DSSC, DHSS)

Herman M. Holloway, Sr., Campus
Charles H. Debnam Building
1901 N. DuPont Highway
New Castle, DE 19720
302-255-9675
Fax: 302-255-4465

PERSON IN CHARGE: Mary Dupont, Director

STATUS: Public

SERVICE DESCRIPTION: Administers multi-service facilities in which various State and private agencies are collocated, with the goal of providing one-stop centers for meeting human service needs. The following programs are offered by the Division: Family Support Services, including Community Resource and Assistance Services, Dental Transportation, Emergency Assistance Services, Utility Fund, Medical Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Adopt-A-Family and Family Visitation Centers; Office of Community Services, including Weatherization, Heating and Cooling Assistance, Emergency and Transitional Housing, Emergency Housing Assistance Fund, and Community Services Block Grant; the State Office of Volunteerism, including Foster Grandparent Program, RSVP Program, the State Volunteer Resource Center, and AmeriCorps. The Division publishes *the* ***Directory of Human Services for Delaware****.*

LOCATIONS:

New Castle County:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown, DE 19709 (302-378-5770)
- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont State Service Center, 3301 Green St., Claymont, DE 19703 (302-798-2870)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2970)
- Floyd I. Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Winder Laird Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3400)

Kent County:

- James W. Williams State Service Center, 805 River Rd., Dover 19901 (302-739-5301)
- Milford State Service Center, 11 Church Ave., Milford 19963 (302-424-7200, Annex – 302-424-7230)
- Smyrna State Service Center, 200 S. DuPont Blvd, Suite 101, Smyrna 19977 (302-514-4500)

Sussex County:

- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)
- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Edward W. Pyle State Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-9501)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5574)

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri. (evening hours vary by location)

ELIGIBILITY: Variable

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, referral or by appointment

FEES: Vary by program. None for most services.

STATEWIDE SERVICES FOR DEAF AND HARD OF HEARING CHILDREN

620 E. Chestnut Hill Road
Newark, DE 19713
302-454-2301 (V) (TDD)
Fax: 302-454-2497
Website: www.christina.k12.de.us/sterk/statewide/deaf_hardofhearing.htm

PERSON IN CHARGE: Martin Keller, Coordinator

STATUS: Public

SERVICE DESCRIPTION: A referral point in collaboration with school districts for initiating educational services to deaf and hard of hearing children. Provides technical assistance to Delaware school districts in the valid assessment and identification of, and program development for, Delaware's children who have an identified hearing loss.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Birth through age 21

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

STEHM, INC.

602 Philadelphia Pike
Wilmington, DE 19809
302-429-0580
Fax: 302-655-6461
Email: mhouse12@verizon.net

PERSON IN CHARGE: Denise Ciotti, Administrator

STATUS: Not for profit

SERVICE DESCRIPTION: **Martha House I and II** provides a home and programs to help transition women and women with children from homelessness to self-sufficiency. Once accepted to Martha House, the program addresses many of the clients' needs. **STEHM, Motel Ministry** provides short term emergency shelter by way of a weekly motel voucher to individuals in need. This service is widely used throughout the state.

HOURS OF OPERATION: Mon.–Fri., 9:00 a.m.–12:00 p.m. Evening hours available upon request for Martha House interviews. Motel Ministry (302-429-0580): 9:00 a.m.-12:00 noon, Tues. and Thurs.

ELIGIBILITY: Referral required

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by Social Worker, Case Worker, Counselor. Call for appointment.

FEES: None

STOCKLEY CENTER (DDDS, DHSS)

26351 Patriots Way
Georgetown, DE 19947
302-934-8031
Website: www.dhss.delaware.gov/dhss/ddds/

PERSON IN CHARGE: Adele Mears Wemlinger, Executive Director

STATUS: Public

SERVICE DESCRIPTION: Habilitative training, health care, family service, community residential alternatives, and residential services for persons with mental retardation.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Persons with mental retardation and/or developmental disabilities (per Division criteria)

AREA SERVED: Statewide

OBTAINING SERVICE: Referral through Intake Committee (302-744-4559)

FEES: Yes

STONEGATES

4031 Kennett Pike
Greenville, DE 19807
302-658-6200
Website: www.stonegates.com

PERSON IN CHARGE: Kathy Neylan, Executive Director

STATUS: For profit

SERVICE DESCRIPTION: Condominium retirement community with a 47 bed skilled health care center offering meals, utilities, full activity program, maid and linen service, and transportation.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Call for information

AREA SERVED: Wilmington and Greenville

OBTAINING SERVICE: Call for information or visit website

FEES: Yes

SUBSTANCE ABUSE AND MENTAL HEALTH; DIVISION OF (DSAMH, DHSS)

1901 N. DuPont Highway
New Castle, DE 19720
302-255-9399
Website: http://www.state.de.us/dhss/irm/dadamh/dmhhome.htm

24-Hour Mobile Crisis Intervention Service
New Castle County: 302-577-2484; 1-800-652-2929
Kent and Sussex Counties: 1-800-345-6785

Gambling Hotline: 1-888-850-8888

PERSON IN CHARGE: Kevin Ann Huckshorn, Director

STATUS: Public

SERVICE DESCRIPTION:

- Provides oversight of programs and services through planning, administration, training, licensing/certification, and consumer relations.
- Administers the following state-operated agencies: Delaware Psychiatric Center, New Castle County Community Mental Health Center, and Kent/Sussex Community Mental Health Center.

- Provides the following alcohol, drug abuse, and mental health services, either directly or through contracts with private agencies: inpatient, detoxification, residential, outpatient/community counseling, opioid addiction treatment, case management, continuous treatment teams, emergency, prevention, and early intervention services.
- Provides gambling prevention and treatment services.
- Provides specialized case management for criminal justice clients involved in the Drug Courts.

SUBSTANCE ABUSE SERVICES

LOCATIONS:
Eligibility & Enrollment Unit (EEU):
- Fernhook Bldg., DHSS Campus, 14 Central Ave., New Castle 19720 (302-255-9460). Reviews and authorizes client placement in residential treatment and outpatient treatment.

Detoxification Services:
- New Castle County Detoxification Center, 3315 Kirkwood Hwy., Wilmington 19805 (302-691-0140)
- Kent/Sussex County Detoxification Center, Ellendale School House, Main St., Ellendale 19941 (302-422-8338, 302-856-5236)

Outpatient Programs (Provides assessment and evaluation for all level of care):

New Castle County:
- Brandywine Counseling, Wilmington 19805 (302-472-0381)
- Connections Community Support Programs, Inc. (302-454-7520)

Kent County:
- Connections Community Support Programs, Inc. (302-627-9360)
- Kent County Counseling Center, Dover 19901 (302-735-7790)

Sussex County:
- Sussex County Counseling Services, Georgetown, 19947 (302-854-0172)
- Thresholds (302-856-1835)

Prevention, Information and Education:
A variety of services are offered throughout the State. Call 302-255-9423 for specific services and locations.

Specialized Case Management for Criminal Justice Clients involved in the Drug Courts:
- Treatment Access Center, 801 S. Harrison St., Wilmington, 19805 (302-577-2711)

MENTAL HEALTH SERVICES

LOCATIONS:
Inpatient Services:
- Delaware Psychiatric Center, 1901 N. DuPont Hwy., New Castle 19720 (302-255-2700)

Outpatient Programs (provides evaluation and intake for all mental health services except for inpatient services provided by Delaware Psychiatric Center)

New Castle County (through the New Castle County Community Mental Health Center):

- Newark Mental Health Center, Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7530)
- Wilmington Mental Health Center, 809 Washington St., Wilmington 19801 (302-577-6490)
- Director's Office, 14 Central Avenue, New Castle 19720 (302-255-9450)

Kent County (through the Kent/Sussex Community Mental Health Center):

- Kent County Mental Health Center, James Williams State Service Center, 805 River Rd., Dover 19901 (302-739-4275)

Sussex County:

- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5490)

CRISIS/EMERGENCY SERVICES (provides 24-hour services)

LOCATIONS:
New Castle County:

- New Castle County Community Mental Health Center MobileCrisis Intervention Service (302-577-2484; 1-800-652-2929)

Kent and Sussex Counties:

- Kent/Sussex Community Mental Health Center Mobile Crisis Intervention Service (1-800-345-6785)

GAMBLING PREVENTION AND TREATMENT SERVICES

LOCATION: Delaware Council on Gambling Problems, 100 W. 10th St., Suite 303, Wilmington 19801 (302-655-3261; 24-hour hotline 1-888-850-8888)

CONSUMER RELATIONS

LOCATION: Office of Consumer Relations, Division of Substance Abuse and Mental Health, Herman Holloway, Sr. DHSS Campus, 1901 N. DuPont Hwy., New Castle, 19720 (302-255-9421).

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (Division Central Office). Hours for services vary by program.

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: Vary by program. No one denied due to inability to pay.

SUNDAY BREAKFAST MISSION

P.O. Box 352
110 N. Poplar Street
Wilmington, DE 19899
302-652-8314
24 hours: 302-656-8542
Website: www.sundaybreakfastmission.org

PERSON IN CHARGE: Rev. Thomas J. Laymon, President

STATUS: Not for profit

SERVICE DESCRIPTION: Providing shelter for homeless men, free long-term residential treatment for men, hot meals for anyone, and free food, clothing, and furniture for needy families.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Homeless males

AREA SERVED: Delmarva

OBTAINING SERVICE: Walk in

FEES: None

SUPPORTING KIDDS: THE CENTER FOR GRIEVING CHILDREN AND THEIR FAMILIES

1213 Old Lancaster Pike
Hockessin, DE 19707
235-5544
Website: www.supportingkidds.org

PERSON IN CHARGE: Ellen Spoehr, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Supports and educates grieving children, their families, and the larger communities in which they live. Services include **Supporting Kidds Survival Kit** for families which includes written information about children and grief that can be used right away. **Supporting Kidds School Survival Kit** helps school communities touched gy death prepare to respond in a sensitive, organized manner. **Healing Pathways** grief support group program for children ages 5-18 and their caregivers. **Guiding Pathways** therapy services. Educational programs for the larger community related to supporting grieving children. A lending library is available. Consultation services for professionals who may come into contact with grieving children and information and referral services to assist grieving children and families

HOURS OF OPERATION: Office hours: 9:00 a.m.–4:00 p.m., Mon.–Fri. Programs offered in the evenings.

ELIGIBILITY: Grieving children of all ages and their families

AREA SERVED: New Castle County and vicinity, including Pennsylvania, Maryland, and New Jersey

OBTAINING SERVICE: Call for information and application form

FEES: A small fee for support programs, scholarships available; sliding scale for therapy services.

SUPPORTIVE CARE SERVICES, INC.

507 W. 9th Street
Wilmington, DE 19801
302-655-5518

PERSON IN CHARGE: Thomas J. Posatko, Director

STATUS: For profit

SERVICE DESCRIPTION: Provides a broad range of services to **elderly and handicapped adults** desiring to remain in the community including full-scale evaluation of needs and channeling of appropriate services, case management, service brokerage, individualized casework; for **marginally competent** offers financial management and legal guardianship; for **families** provides consultation on problems of elderly and handicapped, and available resources; for **elderly** provides special power of attorney to make financial and personal plans in advance of incapacity.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. (evening appointments available)

ELIGIBILITY: Elderly and handicapped adults and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

SUSSEX BOOT CAMP

Hwy. 113, P.O. Box 500
Georgetown, DE 19947
302-856-5287
Fax: 302-856-5972

PERSON IN CHARGE: Major Melvin Hennessy, Boot Camp Commander

STATUS: Not for profit

SERVICE DESCRIPTION: Six month military type program of incarceration voluntarily agreed to by participant in which rehabilitation, education, and behavior modification are stressed, culminating in graduation upon successful completion of program with continued management and follow-up care from other law enforcement agencies/ treatment programs.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Adult, 18 years or older

AREA SERVED: Statewide

OBTAINING SERVICE: Commitment by a judge from Family or Superior Court

FEES: None

SUSSEX COMMUNITY CRISIS HOUSING SERVICES, INC.

Main Office
204 East North Street
Georgetown, DE 19947
302-856-7524
Website: www.scchsinc.org
Email: mtmorole@comcost.net

PERSON IN CHARGE: Marie T. Morole, Executive Director

STATUS: Non- profit

SERVICE DESCRIPTION: Northport: Transitional housing project for homeless women and children. **Crisis House:** Emergency shelter. **SJK House:** Transitional housing for 2-parent families.

OTHER LOCATION: Crisis House, 110 N. Railroad Ave., Georgetown 19947 (302-856-2246); SJK House, 211 Rosa St., Georgetown, DE 19947

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Northport/SJK House: Limited to referrals from Sussex County Homeless Shelters and other service providers. **Crisis House:** Homeless.

AREA SERVED: Northport: Primarily Sussex County. **Crisis House:** Sussex County primarily; however, referrals accepted from New Castle and Kent counties also.

OBTAINING SERVICE: Northport: Call 302-856-7524 or 302-856-2246. **Crisis House:** Agency or self-referral accepted at any time (302-856-2246).

FEES: Northport: Rent below fair-market value. **SJK House:** Rent below fair-market value. **Crisis House:** None.

SUSSEX COUNTY AIDS COUNCIL, INC.

107 South Street
Rehoboth Beach, DE 19971
302-644-1090
Website: scacinc.org
Email: info@scacinc.org

PERSON IN CHARGE: Steven N. Twilley, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Treatment and supportive services include emergency financial assistance, transportation assistance, emergency food, HIV patient education, HIV/AIDS resource center, client advocacy, free and confidential HIV counseling and testing, and community education and outreach.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Mon.-Fri.; other times by appointment

ELIGIBILITY: Supportive Services: HIV positive, resident of Sussex County, 200% or less FPL; HIV Counseling and Testing: Open to everyone.

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information, referral by case manager

FEES: None

SUSSEX COUNTY COMMUNITY DEVELOPMENT & HOUSING DIVISION

Sussex County Administrative Offices (West Complex)
22215 DuPont Blvd.
Georgetown, DE 19947
302-855-7777

PERSON IN CHARGE: William C. Lecates, Director

STATUS: Public

SERVICE DESCRIPTION: Sussex County Community Development Block Grant Program provides annual grants to finance housing rehabilitation, community facilities, and public works improvements which serve low and moderate income in Sussex County. **Housing Preservation Grant Program** provides annual grants to finance housing rehabilitation for low and moderate income in Sussex County. **Housing Rehabilitation Loan Program** provides home improvement loans to owner-occupants or landlords interested in rehabilitating their properties. Loans, up to a maximum value of $25,000 per unit are made at a 3% interest rate for a term up to 15 years.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Low to moderate income level homeowners

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information

FEES: None

SUSSEX COUNTY DEPARTMENT OF LIBRARIES

P.O. Box 589
Georgetown, DE 19947
302-855-7890
Website: http//www.Sussexlib.de.us

PERSON IN CHARGE: Carol H. Fitzgerald, Director

STATUS: Public

SERVICE DESCRIPTION: Provides books and other materials such as videos, audiocassettes, CDs, magazines, newspapers, and books on tape. Other services include information, programs for children and adults, tax forms, tours, display cases, literacy tutoring, and outreach to nursing homes and daycare centers. Not all libraries offer all services. Internet access to registered patrons.

HOURS OF OPERATION: Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.; branch hours vary

Sussex County Public Libraries:

- Bridgeville, 210 Market Street (302-337-7401)
- Delmar, 101 N. Bi-State Boulevard (302-846-9894)
- Frankford, 8 Main Street (302-732-9351)
- Georgetown, 10 West Pine Street (302-856-7958)
- Greenwood, Mill Street (302-349-5309)
- Laurel, 6 E. Fourth Street (302-875-3184)
- Lewes, 111 Adams Avenue (302-645-2733)
- Milford, 11 S. E. Front Street (302-422-8996)
- Millsboro, 203 Main Street (302-934-8743)
- Milton, 121 Union Street (302-684-8856)
- Rehoboth Beach, 226 Rehoboth Avenue (302-227-8044)
- Seaford, 402 N. Porter Street (302-629-2524)
- Selbyville, 11 Main & McCabe Street (302-436-8195)
- South Coastal, 43 Kent Avenue, Bethany Beach (302-539-5231)
- Bookmobile, P.O. Box 589, Georgetown (302-855-7890)

ELIGIBILITY: Open to all residents and property owners with proper identification; In-house use and information available to all.

AREA SERVED: Sussex County

OBTAINING SERVICE: Call or walk in

FEES: Vary by service and location

SUSSEX COUNTY HABITAT FOR HUMANITY

107 Depot Street
Georgetown, DE 19947
302-855-1153
Website: www.sussexcountyhabitat.org
Email: info@sussexcountyhabitat.org

PERSON IN CHARGE: Kevin J. Gilmore

STATUS: Not for profit

SERVICE DESCRIPTION: Builds houses for persons in need of simple, decent housing, in partnership with the homeowner candidate, civic organizations, churches, businesses, and others.

ELIGIBILITY: Persons/families living in substandard housing, income between 25-50% of median for county, willing to partner to help build own house and others.

AREA SERVED: Sussex County

OBTAINING SERVICE: Send name, address, phone, and email, if any, to P.O. Box 759, Georgetown, DE 19947, to be notified of future application workshops.

FEES: Fee for credit check; houses sold to applicants for no-interest mortgage.

SUSSEX COUNTY LITERACY COUNCIL/PROJECT READS

Sussex County Council/Libraries
Sussex County Administration West Complex
9 South DuPont Highway, P.O. Box 589
Georgetown, DE 19947
302-855-7890
Website: www.sussex.lib.de.us/PublicAndOutreachServices.html
Email: christel.shumate@lib.de.us

PERSON IN CHARGE: Christel Shumate, Literacy and Outreach Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Basic reading tutorial for adults over 16.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Adults over 16, reading at or below fourth grade reading level.

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral. Volunteer form on website.

FEES: None

SUSSEX COUNTY OPPORTUNITY PROGRAM IN EDUCATION (S.C.O.P.E.)

North Site:
P.O. Box 927
Bridgeville, DE 19933
302-337-7501
Fax: 302-337-3361

South Site:
33576 Wilgus Cemetery Road
Frankford, DE 19945
302-436-9085
Fax: 302-436-9087

PERSON IN CHARGE: Barry Connors, Program Director

STATUS: Public

SERVICE DESCRIPTION: Provides an environment and an opportunity in the Woodbridge School District for at-risk students to experience success, hopefully causing them to modify or change behavior in ways socially and educationally acceptable. Provides students with an academic skills program in the core subject areas of language arts, social studies, mathematics, and science. Physical education, health, art, music, life skills, and work readiness classes are also offered.

HOURS OF OPERATION: Mon.-Fri., 8:00 a.m.-3:30 p.m.

ELIGIBILITY: Students ages 11-18

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information, referral by home school.

FEES: None

SUSSEX COUNTY ORTHOPEDIC PROGRAMS

1 Delaware Place Central Annex
Seaford, DE 19973
302-629-4587
Website: www.seaford.k12.de.us/oh/

PERSON IN CHARGE: Dr. Michael K. Smith

STATUS: Public (Special School)

SERVICE DESCRIPTION: Provides individual educational plans and related services (physical therapy, speech therapy, occupational therapy), nursing services and transportation in inclusive settings.

HOURS OF OPERATION: 8:05 a.m.-3:05 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3-21, physically impaired and other disabilities

AREA SERVED: Sussex County

OBTAINING SERVICE: Referral by the District IEP Team

FEES: None

SUSSEX PREGNANCY CARE CENTER, INC.

5 Burger King Drive
Georgetown, DE 19947
302-856-4344
Website: www.sussexpregnancy.com

PERSON IN CHARGE: Rita Denney, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides pregnancy related services through a trained volunteer staff. Services include: pregnancy test; sonogram verification of pregnancy test; maternity and baby clothes; baby furniture; Caring Hearts Support Program with educational component; housing referral; counseling and mentoring support; and referrals to other agencies as requested, material assistance, fatherhood program, parenting and childbirth classes.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Thurs.; 9:00 a.m.-12:00 noon, Fri. 24-hour helpline, Mon. - Fri.; other appointment times vary

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Appointment preferred, but not necessary

FEES: None

SUSSEX TECH – ADULT EDUCATION DIVISION

P. O. Box 351
17099 County Seat Highway
Georgetown, DE 19947
302-856-9035
Website: www.SussexTechTraining.net

PERSON IN CHARGE: John H. Kreitzer, Director

STATUS: Public

SERVICE DESCRIPTION: Provides a wide variety of educational and training services including James H. Groves Adult High School, GED, apprenticeship training programs in seven technical areas, plus certificate programs in computer training, medical support professions, nursing assistants, and other career building training programs.

HOURS OF OPERATION: 8:30 a.m.-9:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, referral, call for information, call for appointment

FEES: Vary by service

SUSSEX-TECHNICAL SCHOOL DISTRICT; SUSSEX COUNTY

P.O. Box 351
Route 9
Georgetown, DE 19947
Website: www.sussexvt.k12.de.us

PERSON IN CHARGE: Dr. Patrick Savini, Superintendent

STATUS: Public

SERVICE DESCRIPTION: **Sussex Technical High School**: full-time vocational-technical high school. Areas of instruction include construction, electronics, graphic arts, auto/transportation technology, media broadcasting, allied/professional health service occupations, environmental, cosmetology, computer technology, child care/ early childhood development, and criminal justice. All academic courses are taught to satisfy requirements for high school graduation. **James H. Groves High School and Adult Education** provides adult educational offerings to enable completion of high school diplomas. GED services are also provided. Extensive training program offered at Sussex Technical High School as well as on-site at business organizations throughout Sussex County. Trade extension and apprenticeship training, and certificate programs are also offered. Unemployed and under-employed individuals are served through JTPA. **Sussex Tech Adult Education Program** offers the following educational services: ABE/GED classes, James H. Groves Adult High School Classes, Apprenticeship Training, Certificate Programs, Computer Training, Work Force Investment Act classes for un/under employed.

HOURS OF OPERATION: 8:00 a.m.-3:30 p.m., Mon.-Fri. (S.T.H.S.); 8:00 a.m.-10:00 p.m., Mon.-Thurs. (Adult Education); selected weekend course programming

ELIGIBILITY: High school students for day classes; adults or counselor recommended high school students for evenings

AREA SERVED: Sussex County

OBTAINING SERVICE: Call for information: 302-856-0961 (S.T.H.S.); 302-856-9035 (Adult Education)

FEES: Adult courses only

TELAMON CORPORATION

26351 Patriot's Way
Georgetown, DE 19947
302-934-1642
Website: www.telamon.org
Email: drizek@telamon.org

PERSON IN CHARGE: Doris Rizek, State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides Headstart services for low income children ages 0-5. Extended day care also provided.

HOURS OF OPERATION: 7:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: 130% of Federal Poverty Guidelines

AREA SERVED: Kent and Sussex Counties

OBTAINING SERVICE: Walk in or referral

FEES: Headstart: none; Extended day care: POC or private pay.

TELAMON CORPORATION – DELAWARE HEAD START PROGRAMS – SUSSEX COUNTY

Stockley Center W-3
26351 Patriot's Way
Georgetown, DE 19947
302-934-1642, Ext. 17
Angela Garrison – Center Director

Stockley Center W-2
26351 Patriot's Way
Georgetown, DE 19947
302-934-1642, Ext. 27
Nichole Smith – Center Director

Annex Head Start
308 North Railroad Avenue
Georgetown, DE 19947
302-855-0325
Nichole Smith – Center Director

Belltown Head Start
17584 Stingey Lane
Lewes, DE 19958
302-644-6975
Angela Garrison – Center Director

Laurel Head Start
30125 Discount Land Road
Laurel, DE 19956
302-875-7718
Selina Houston – Center Director

Seaford Head Start
517 Bridgeville Highway
Seaford, DE 19973
302-629-5557
Selina Houston – Center Director

Laverty Lane Head Start
2 Laverty Lane
Bridgeville, DE 19933
302-337-2285
Cindy Vonville – Center Director

Milford Head Start
518 N. Church Street
Milford, DE 19963
302-424-2334
Maria Pineyro – Center Director

Website: www.telamon.org

PERSON IN CHARGE: Mary Akins, Regional Coordinator for Sussex County (302-629-5557, Ext. 12)

STATUS: Not for profit

SERVICE DESCRIPTION: Head Start, Early head Start, and ECAP services are for low income children; free meals, transportation, field trips, educational environment, health/mental health services, and disabilities services are provided.

HOURS OF OPERATION: 8:00 a.m.-12:00 p.m., a.m. sessions; 12:00 p.m.-4:00 p.m., p.m. sessions; 7:00 a.m.-5:00 p.m., full day sessions.

ELIGIBILITY: Early Head Start—0-3 years; Head Start—3-5 years of age; ECAP children must be 4 years of age by August 31.

AREA SERVED: Bridgeville, Georgetown, Laurel, Lewes, Milford, and Seaford

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral by outside agencies

FEES: Sliding scale

TELAMON CORPORATION – HEAD START PROGRAMS – KENT COUNTY

State Office
204 Georges Alley
Smyrna, DE 19977
302-659-5092
Fax: 302-659-5106

PERSON IN CHARGE: Doris Rizek, Head Start State Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a comprehensive, developmentally appropriate preschool program for low income families that addresses education, health, nutrition, social service needs, and parent involvement.

OTHER LOCATIONS:

- Colonial Gardens, 1000 Hayes Drive, Dover 19901 (302-741-2490) Fax: 302-741-2499
- Smyrna Head Start, 204 Georges Alley, Smyrna 19977 (302-653-5499); Fax: 302-653-3862

- Harrington Head Start Center, 112 East Street, Harrington, DE 19952 (302-398-9196) Fax: 302-398-9252
- White Oak Center, 195 Willis Road, Dover, DE 19901, (302-736-5933) Fax: 302-736-5932

HOURS OF OPERATION:
White Oak, Colonial Gardens, Smyrna Head Start and Harrington: 8:00 a.m.-4:00 p.m., Mon.-Fri.; **Wrap around services at White Oak, Colonial Gardens Head Start, and Harrington:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low income, ages 3-5

AREA SERVED: Kent County

OBTAINING SERVICE: Referral, walk in

FEES: No fees for part day programs, wrap around service fees are $85 weekly

TELEPHONE REASSURANCE PROGRAM

St. Patrick's Center, Inc.
107 East 14 Street
Wilmington, DE 19801
302-652-6219

Contact Lifeline
P.O. Box 9525
Wilmington, DE 19809
302-761-9800

www.contactlifeline.org

PERSON IN CHARGE: St. Patrick's Center, Inc. – Penny Harbin, Director; Contact Lifeline – Elizabeth McCourt

STATUS: Not for profit

SERVICE DESCRIPTION: Provides a phone call on a regular basis to the home of client by trained telephone worker; gets help if there are any special needs or problems; contacts neighbor or relative if phone is not answered.

HOURS OF OPERATION: St. Patrick's: 10:00 a.m.-2:00 p.m., Mon.-Fri.; Contact Lifeline: 8:30 a.m.–6:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 60 and over, living alone and homebound, with little or no social contact, or those in need of daily reassurance

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None

TEL-MED

Delaware Academy of Medicine
4765 Ogletown-Stanton Road, Suite L10
Newark, DE 19710
302-571-1010
1-800-794-6565 Kent & Sussex Counties
Website: http://www.tel-med.org

PERSON IN CHARGE: PJ Grier, Director of Library Services

STATUS: Public

SERVICE DESCRIPTION: Tel-Med is an automated telephone system of English and Spanish recorded health messages. You must have touch-tone phone service to access the system. Select a topic, dial the telephone number, and follow the recorded instructions. Topics are listed in the Verizon telephone directory.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Everyone with access to touch-tone telephone

AREA SERVED: Statewide

OBTAINING SERVICE: Call to hear recorded message.

FEES: Free

TERRY CHILDREN'S PSYCHIATRIC CENTER (DCMH, DSCYF)

10 Central Avenue
New Castle, DE 19720
302-577-4270

PERSON IN CHARGE: Thomas J. Olson, Ph.D.

STATUS: Public

SERVICE DESCRIPTION: Crisis Services: A unique approach to crisis intervention and system stabilization as an alternative to psychiatric hospitalization, involving: **Crisis Beds**, short-term stay (up to three days) at the Terry Center to provide safety and respite, and intensive therapy for child and family. **Residential Treatment Center (RTC):** An intensive service for patients who require a therapeutic milieu outside the home. Treatment includes individual, group, family therapy, special education, and in-home and in-community interventions. **The Day Program:** Serves children having difficulty functioning within the social setting of the public school. Provides continued classroom education while also providing intensive individual, group, and family therapy; and in-school and in-community interventions. **Intensive Outpatient Service:** Available for those children who require more intensive and flexible services than typical outpatient programs provide.

HOURS OF OPERATION: 24 hours/7 days a week

ELIGIBILITY: Emotionally disturbed children 14 and under (RTC and Day Program) and children 12-18 for Crisis.

AREA SERVED: Statewide for RTC; north of canal for all other services

OBTAINING SERVICE: Emergency referrals: 302-633-5128 (North of Canal); Non-emergency referrals: 1-800-722-7710

FEES: Medicaid or Uninsured

THE AMERICAN LEGION

Department Service Office:
1601 Kirkwood Highway
Wilmington, DE 19805
302-998-9448
Website: www.delegion.org

The American Legion
Department of Delaware Headquarters
PO Box 930
Seaford, DE 19973-0930

PERSON IN CHARGE: Robert C. McBride, Department Service Officer; Richard J. Santos, Department Adjutant

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following services: Assistance with claims before the Veterans Administration (VA), more formally known as The Department of Veterans Affairs; trained Service Officer or Assistant Service Officer provides advice and assistance on such claims, from initiation through appellate process. Operates and/or monitors the following programs within the State of Delaware; Boys' State Program; Girls' State Program (Auxiliary operates); Trooper Youth Week; Citizenship/ Naturalization exercises; School Awards; Oratorical Contest; National and State legislative priorities for veterans and their families. May be able to provide assistance with: VA medical options; limited assistance with discharge upgrade. Operates primarily through individual posts in the City of Wilmington and all Delaware Counties. Membership information available at all locations.

LOCATIONS: 31 posts statewide at following locations

New Castle County:

- Delaware Post 1, 3202 Market St., Wilmington 19802
- J. Allison O'Daniel Post 10, Dist. 2, Newark 19711
- Brandywine Post 12, Dist. 1, Wilmington 19802
- Robert L. Taylor Post 13, Dist. 2, Delaware City 19706
- Richard C. DuPont Post 18, Dist. 2, Claymont 19703
- Laurence Roberts Post 21, Dist. 1, Wilmington 19801
- Charles E. Durney Post 27, Dist. 1, Wilmington 19805
- First State Post 29, Dist. 2, Stanton 19808
- Joseph B. Stahl Post 30, Dist. 2, Wilm. Manor, New Castle 19720
- Middletown Post 25, P.O. Box 70, Middletown 19709

Kent County:

- Walter L. Fox Post 2, Dist. 3, Dover 19901
- Milford Post 3, Milford 19963
- Calloway, Kemp, Raughley, Tee Post 7, Dist. 3, Harrington 19952
- Atlas Post 9, Dist. 3, Smyrna 19977
- David C. Harrison Post 14, Dist. 3, Smyrna 19977

Sussex County:

- Henlopen Post 5, Dist. 4, Rehoboth Beach 19971
- Nanticoke Post 6, Dist. 4, Seaford 19973
- Sussex Post 8, Dist. 4, Georgetown 19947
- Diamond State Post 11, Dist. 4, Rehoboth Beach 19971
- Glen Rayne Post 15, Dist. 4, Delmar 19940
- Rodger Gumby Post 16, Dist. 4, Laurel 19956
- William T. Spooner Post 17, Dist. 4, Lewes 19958
- Laurel Post 19, Dist. 4, Laurel 19956
- Milton Post 20, Dist. 4, Milton 19968
- Indian River Post 22, Dist. 4, Millsboro 19966
- Dagsboro Post 24, Dist. 4, Dagsboro 19939
- Oak Orchard/Riverdale Post 28, Millsboro 19966
- Prattis DeShields Post 37, Dist. 4, Seaford 19973
- Selbyville Post 39, Dist. 4, Selbyville 19973

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri. (except Federal/State holidays)

ELIGIBILITY: Honorably Discharged/Separated Veterans

AREA SERVED: Statewide

OBTAINING SERVICE: Contact Post or State Headquarters. Service Officer runs Outreach Program on Fridays to Post locations, call for schedule.

FEES: None

THE ANTONIAN

1701 West 10th Street
Wilmington, DE 19805
302-421-3758

PERSON IN CHARGE: Debra Wirt, Director

STATUS: Public

SERVICE DESCRIPTION: Senior citizen retirement facility with 136 one bedroom apartments. Services include Mass and recreational programs.

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Ambulatory and ages 62 and over. Income limits: $40,250 for 1 person; $46,000 for 2 people.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

THE ARC OF DELAWARE

State Headquarters
1016 Centre Road
Wilmington, DE 19805
302-996-9400

Kent County Office
Loockerman and Federal Streets
P.O. Box 562
Dover, DE 19903-0562
302-736-6140

Georgetown/Sussex Office
144 E. Market Street
Georgetown, DE 19947
302-856-6019

Website: www.arcde.org

PERSON IN CHARGE: Judith Goratos, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Statewide advocacy agency for citizens with cognitive disabilities; also provides direct services. Offers case advocacy services to help individuals access available resources; case management services; employment and training to encourage employers to provide competitive employment opportunities to job-ready persons with cognitive disabilities; and the Friend To Friend program to match individuals with and without cognitive disabilities. Develops housing for individuals with cognitive disabilities in conjunction with the Division of Developmental Disabilities Services. Library and audio-visual resources available to the general public.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Referral by professional, agency, or self

FEES: None

THE BIRTH CENTER: HOLISTIC WOMEN'S HEALTH CARE, LLC

1508 West 7th Street
Wilmington, DE 19805
302-658-2229
Website: www.thebirthcenter.com

PERSON IN CHARGE: Kathleen McCarthy, C.N.M.

STATUS: For profit

SERVICE DESCRIPTION: Birthing center provides professional staff and warm, supportive atmosphere. Prenatal visits, stress education, and preparation, enabling couples to accept responsibilities for making informed decisions about their birth. Delivery managed by a nurse-midwife. Early discharge within 12 hours after birth with postpartum home visit by registered nurse. Also provides well woman health care.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Any woman interested in natural childbirth and determined, by the Birth Center, to be low-risk. Women interested in holistic women's health care.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes. Insurance accepted.

THE CHRISTIAN STOREHOUSE

Mitchell Street at Old Landing Road
P. O. Box 239
Millsboro, DE 19966
302-934-8151
Fax: 302-934-8189

PERSON IN CHARGE: Steven Smith, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Operate as a thrift store. Donates clothes, furniture, appliances, food, housewares, etc., when a true need is identified. Emergency food after community pantry used and a need still exists. Screen requests for financial assistance emergencies with other community resources. Court ordered community hours can be completed with us.

HOURS OF OPERATION: Thrift Store: 10:00 a.m.-2:00 p.m., Mon.-Sat.; **Office:** 10:00 a.m.–2:00 p.m., Mon., Wed., Fri. and Sat.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, referral by Social Service Center, call for information

FEES: None

THE CLINICAL PASTORAL COUNSELING PROGRAM OF KENT AND SUSSEX COUNTIES, INC.

Daybreak Counseling Services
P. O. Box 299
Seaford, DE 19973
302-422-7021; 302-632-8842

PERSON IN CHARGE: Danny Cooper, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Clinical pastoral counseling services open to individuals, couples, and families; offers support groups based on a common theme, i.e., women's group on self-esteem; volunteer staff act as friend(s) for client; pre-marriage counseling in individual sessions or group format.

OTHER LOCATIONS:
- St. Luke's Episcopal Church, 202 N. North St., Seaford 19973
- Dover Presbyterian Church, 54 S. State St., Dover 19901
- St. Anne's Episcopal Church, Middletown 19709
- Calvary United Methodist Church, 301 S.E. Front St., Milford 19963
- St. Polycarp's R.C. Church, 135 Ransom Lane, Smyrna 19977
- Ebenezer United Methodist Church, 525 Poly Drummond Hill Rd., Newark 19711
- Connection Community Church, 100 West Green St., Middletown 19709

HOURS OF OPERATION: Milford, Thursday; Seaford, Wednesday; Dover, Monday and Tuesday; Middletown, Monday and Tuesday by appointment

ELIGIBILITY: Open

AREA SERVED: Kent, Sussex and New Castle Counties

OBTAINING SERVICE: Referral by clergy and former and present clients, call for information, call for appointment.

FEES: Sliding scale

THE COLLEGE SCHOOL

University of Delaware
107 Alison Hall (ALS)
Newark, DE 19716
302-831-1097
Website: www.UDEL.EDU/collegeschool

PERSON IN CHARGE: Jeanne E. Geddes-Key, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Alternative educational program for children (1st-8th grade) who are experiencing learning differences; 10-11 students per class.

HOURS OF OPERATION: 8:30 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Children with learning differences/grades 1-8

AREA SERVED: Tristate area

OBTAINING SERVICE: Call for appointment

FEES: Yes

THE DELAWARE KINSHIP NAVIGATOR

The Family & Workplace Connection
A Division of Children & Families First
2005 Baynard Boulevard
Wilmington, DE 19802
NCC-479-1588
Toll Free: 1-888-546-7449
E-Mail: infomgr@cffde.org
Website: http://www.dhss.delaware.gov/dhss/dsaapd/kinshipnavigator.html

PERSON IN CHARGE: Kathy Hyde, Elder Care Services Director

STATUS: Not for profit

SERVICE DESCRIPTION: The Delaware Kinship Navigator is an information and referral program administered by the Family & Workplace Connection, a Division of Children & Families First. The program focuses on relatives who are raising other relative's children and their needs. A Kinship Navigator specialist is available to assist caregivers in finding what is available to meet their needs and to help them access those services.

HOURS OF OPERATION: 8:00 A.M.-4:30 P.M., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

THE DOWN SYNDROME ASSOCIATION OF DELAWARE, INC.

P. O. Box 747
Middletown, DE 19709
302-995-1004
Website: www.DSAdelaware.org

PERSON IN CHARGE: Parents are in charge; President, Karen Marsh

STATUS: Non-profit 501(c) 3

SERVICE DESCRIPTION: Coordinates a parent's group to promote the welfare of individuals with Down Syndrome by serving as a source of support, acceptance, encouragement, and information for families, professionals and friends. Parents of newly diagnosed babies are "matched" with experienced parents. Services include social and educational meetings, a lending library, quarterly newsletters, and e-news letters.

HOURS OF OPERATION: 24 hours a day, 7 days a week

ELIGIBILITY: Open to those involved with persons who have Down Syndrome, parents and professionals encouraged.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information and new parent packet (995-1004)

FEES: Free-will donations accepted

THE ELEMENTARY WORKSHOP MONTESSORI SCHOOL

502 Pine Street
Wilmington, DE 19801
302-656-1498
Email: ewmsadmissions@elementaryworkshop.org
Website: www.elementaryworkshop.org

PERSON IN CHARGE: E. McCrae Harrison, M.Ed., Director

STATUS: Not for profit

SERVICE DESCRIPTION: Montessori school with pre-school, kindergarten, and elementary school curriculum. Before and after school care available. Parent involvement.

HOURS OF OPERATION: 7:20 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 2 1/2-12

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Yes

THE ELIZABETH HOUSE FAMILY LIFE CENTER

323 Maple Avenue
Wilmington, DE 19804
302-384-8884
Fax: 302-999-9534
Website: www.elizabethhouse.org
Email: revmbutler@elizabethamechurch.com

PERSON IN CHARGE: Rev. Maurice L. Butler, President

STATUS: Not for profit

SERVICE DESCRIPTION: The Elizabeth House Family Life Center—provides academic enrichment, life skills and workforce development training for youth and young adults. Our programs include a 21st Century Community Resource/Learning Center for youth after-school (ages 14-17), life skills training for older youth (ages 18-24), and workforce development programs including job coaching and placement assistance, occupational skills training and career counseling services. Our community resource/learning center is equipped with the latest in computer technology, internet access and office automation software and tools. The resource center also serves as a "Shared Network Access Point" for the Delaware Department of Labor Workforce Investment Board and Education and Training division offering extended "One-Stop" workforce development resources for older youth and adults interested in conducting online job searches and receiving support with resume development and industry/job search strategies.

HOURS OF OPERATION: 9:00 a.m.-6:00 p.m., Mon.-Fri.

ELIGIBILITY: Open. Volunteers welcome

AREA SERVED: New Castle County (West Wilmington, New Castle, Belvedere/ Cedar Heights, Newport, Stanton and Marshallton)

OBTAINING SERVICE: Call for information and appointments

FEES: Free for low-to-moderate household income families

THE HOME OF THE BRAVE FOUNDATION

Home of the Brave
6632 Sharps Road
Milford, DE 19963
302-424-1681
Website: www.home-of-the-brave.org/
Email: rjpokorny@cavtel.net

PERSON IN CHARGE: Richard Pokorny, Jr., Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides alcohol and drug free emergency and transitional shelter for all male, female, and handicapped Delaware veterans referred from Elsmere, Coatsville, and Perry Point veterans hospitals. Assists residents and clients to obtain social services, register with the Department of Labor and conduct job searches, register with veteran hospitals for care and medication, and to obtain drug and alcohol counseling. Also assists with financial management planning and reestablishing driving privileges. Provides transportation to services and locates affordable housing.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Veteran of any military service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral

FEES: None

THE INTERNATIONAL MOMS CLUB

1464 Madera Road, # N 191
Simi Valley, CA 93065
302-998-1987 (Primary Coordinator in Delaware)
Website: www.momsclub.org
Email: momsclub@aol.com

PERSON IN CHARGE: Kristen Dunne, Primary Coordinator for Delaware

STATUS: Not for profit

SERVICE DESCRIPTION: Support for stay-at-home mothers and activities for mothers and children, such as playgroups; monthly meetings; Moms Night Out; visit to parks, zoos, etc.; book club; and babysitting coop, among others.

ELIGIBILITY: Mothers who stay home to raise their children.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by club

THE KUTZ HOME, INC.

704 River Road
Wilmington, DE 19809
302-764-7000
website: www.kutzhome.org

PERSON IN CHARGE: Karen Friedman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Long term care facility providing 24-hour skilled nursing care, rehabilitation therapies (O.T., P.T., and Speech), wandering protection, hospice care, wound care, private and semi-private rooms, Kosher meals, recreational and religious programs, Alzheimer's programs, and social services.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Adults requiring skilled or intermediate nursing care

AREA SERVED: Statewide and out of state

OBTAINING SERVICE: Contact Director of Admissions for information.

FEES: Yes – Medicare/Medicaid certified and private pay.

THE LORELTON

2200 W. 4th Street
Wilmington, DE 19805-3362
302-573-3580
Website: Lorelton.com

PERSON IN CHARGE: Kenneth Carson, N.H.A., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Assisted Living community offering customized care services based on the needs of an individual. Eighty-six units licensed for assisted living. Private apartments, studios and private rooms with private bedrooms in shared suites. Wide range of services including meals, housekeeping, laundry and linen service, activities, medical and scheduled transportation, 24-hour nursing and security staff available at all times.

HOURS OF OPERATION: Office Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri. Manager on duty every weekend. Tours any day, including weekends and evenings; call ahead if possible.

ELIGIBILITY: Age 62 and older

OBTAINING SERVICE: Call for information

FEES: Fees range from $2,707.00 monthly base rate. Refundable entrance deposit of $2,000.00 required.

THE MANCUS FOUNDATION

Mailing Address:
2401 Pennsylvania Avenue, Suite 916
Wilmington, DE 19806
302-652-7187

PERSON IN CHARGE: Mary Ann Wright, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides entertainment, social life, cultural enrichment, and transportation for physically handicapped teens and adults.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. (emergencies only, Sat., Sun.)

ELIGIBILITY: Physically handicapped, ages 12 and over

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: Yes

THE MINISTRY OF CARING, INC.

506 North Church Street
Wilmington, DE 19801
302-652-5523
Website: www.ministryofcaring.org

PERSON IN CHARGE: Br. Ronald Giannone, OFM Cap., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Dedicated to serving needs of homeless and poor in and around Wilmington.

Bethany House: 601 N. Jackson St.; permanent housing for women with special needs. **Child Care Center**: 221 N. Jackson St. Provides quality care for the infant and preschool children of homeless or working poor families, enabling parents to enter job training or obtain employment. **Distribution Center**: 1410 N. Claymont St. Provides donated clothing, household goods, and furniture to those in need. **Emmanuel Dining Room (652-3228):** Three facilities, located at 226 Walnut St., 121 N. Jackson St., and 500 Rogers Rd., provide nutritious meals daily to the hungry. Meals prepared and served on a rotating basis by over 90 churches, synagogues, and civic groups on a rotating basis. **Guardian Angel Child Care:** 1000 Wilson St.; affordable day care for working poor families. **House of Joseph**: 1328 W. 3rd St., an emergency shelter for homeless men. Intensive case management services are offered.

House of Joseph II: 9 W. 18th St. Provides a residence for homeless people living with AIDS. Provides comprehensive case management services, food service, and through partnership with St. Francis Hospital, access to complete medical care. **House of Joseph Transitional Residence:** 704 West St.; long term independent living and job training/placement for formerly homeless employable men. **Il Bambino:** 903 N. Madison St.; affordable infant care program. **Job Placement Center**: 1100 Lancaster Ave. Assists the unemployed. **Mary Mother of Hope House I**: An emergency shelter at 1103 W. Eighth St. for homeless and destitute women. Supportive services provided in a caring environment designed to encourage them to achieve and maintain self-sufficiency. **Mary Mother of Hope House Transitional Residence:** A program for women from Hope House I who have obtained employment but need extended supportive services in their move toward self-sufficiency. **Mary Mother of Hope House II and III**: Two programs (Hope House II at 121 N. Jackson St. and Hope House III at 515 N. Broom St.) provide emergency shelter for homeless women and children. Intensive case management services are offered. **Nazareth House Transitional Residence:** 898 Linden St. and 106 N. Broom St.; long term independent living for couples and families. **Pierre Toussaint Dental Office:** 830 Spruce St. Provides dental services to guests of the ministry's shelters and residences and to other poor and homeless residents of Delaware. Accepts referrals from other community agencies offering dental services to clients. **Samaritan Outreach:** 1410 N. Claymont St. Offers supportive services to sheltered and unsheltered homeless throughout New Castle County. Services include intensive coordinated case management, housing placement assistance, referrals for substance abuse treatment, clothing, food, shelter, and personal counseling. **St. Francis Transitional Residence:** Nine-unit transitional living program offers intensive case management services for women with children who leave one of the ministry's emergency shelters and are working toward long-term self-sufficiency. Each unit is self-contained with a full kitchen and bath and separately metered utilities. Participants live independently with supervision. **Maria Lorenza Longo House**: 822 Jefferson St.; supportive living for women with special needs. **St. Clare Medical Outreach**: mobile medical van providing health services via St. Francis Hospital Staff.

HOURS OF OPERATION: Vary by program

ELIGIBILITY: Varies by service

AREA SERVED: Wilmington area

OBTAINING SERVICE: Referral by agency or self

FEES: Child Care programs, transitional and permanent residence programs, Pierre Toussaint Dental Office.

THE MODERN MATURITY CENTER, INC.

1121 Forrest Avenue
Dover, DE 19904
302-734-1200
Website: www.modern-maturity.org

PERSON IN CHARGE: Carolyn Fredricks, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Retired Senior Volunteer Program (RSVP); employment services; congregate and homebound meals; mature adult day care; Golden Eagle Boutique; Alzheimer's and diabetes and caregiver support groups; fitness center; educational and social programs; trips and tours; Hope Clinic, Lifespan Medical Services, Delaware Curative, and Generations Home Health on premises.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Thurs. 8:30 a.m.-4:00 p.m., Fri.

ELIGIBILITY: Ages 50 and over; ages 55 and over for employment and RSVP

AREA SERVED: Kent County

OBTAINING SERVICE: Referral, walk in

FEES: Donation requested for meals; fee for fitness center

THE PILOT SCHOOL, INC.

100 Garden of Eden Road
Wilmington, DE 19803
302-478-1740
Website: familyeducation.com/de/pilotschool

PERSON IN CHARGE: Kathleen Craven, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Alternative school setting for children with normal intelligence who have problems learning (10 month program).

HOURS OF OPERATION: 8:00 a.m.–3:00 p.m., Mon.–Fri.

ELIGIBILITY: Ages 5-14 with learning difficulties

AREA SERVED: New Castle County

OBTAINING SERVICE: Contact school for appointment

FEES: Yes

THE SALVATION ARMY

400 N. Orange Street
P.O. Box 308
Wilmington, DE 19899
302-656-1696
Website: www.salvationarmydelaware.org

PERSON IN CHARGE: Major Philip DeMichael, Delaware Regional Coordinator; Major Connie DeMichael, Associate Delaware Regional Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following programs: **Family Services** (302-472-0750): emergency financial assistance to prevent homelessness, case management services, limited emergency food and clothing, information and referral, financial counseling, assistance with prescriptions, and special holiday needs programs. **Emergency Shelter** (302-472-0760): emergency shelter and balanced meals for homeless women and women with children, and severe winter emergency response shelter for men. **Child Care Services** (302-472-0711): educationally based day and after-school care for children ages 6 weeks through 12 years. **Senior Citizens Center** (302-472-0770): senior activities and programs directed toward life enrichment, health maintenance, and continued independent living. **Recreational Community Center** (302-472-0713)**:** Educational and recreational program to give at-risk inner-city youth a safe and productive place to spend the evenings. **Adult Rehabilitation Center** (302-654-8808): designed to work with jobless and/or homeless individuals with drug and alcohol addiction problems. Males and females ages 21 and older participate in a total rehabilitation program which includes addictions support and counseling, vocational rehabilitation, and spiritual guidance. Total population is 81 (68 men, 13 women). While in rehabilitation, shop skills are developed for placement back into the community. The center operates a number of thrift stores. **Developmental Disabilities and Supported Employment** (302-654-5003, New Castle County; 302-934-3730, Sussex County): Works with the developmentally disabled to provide vocational training and placement in New Castle and Sussex counties; and operates more than a dozen group homes for developmentally disabled in Sussex County.

OTHER LOCATIONS:

- The Salvation Army Worship Center, 401 Shipley St., Wilmington 19801, services in both English (472-0705) and Spanish (302-472-0702)
- The Salvation Army Worship and Family Service Center, 611 Forest Street, Dover 19903 (302-678-9551), also operates after school program and daily soup kitchen
- The Salvation Army Family Service Center, 110 S. Bedford St., Georgetown 19947 (302-856-7145)
- The Salvation Army Family Service Center, 601 N. Dual Highway, Seaford 19973 (302-628-2020), also operates Share and Mass food program

- The Salvation Army Crossroads Program (Welfare to Work), Wilmington Crossroads, Keep a Job Services, Career Assistance, 400 North Orange St., P.O. Box 308, Wilmington l9899 (302-472-0740)
- The Salvation Army Developmental Disabilities, 105-A Rogers Rd., Wilmington 19801 (302-654-5003)
- The Salvation Army Developmental Disabilities, 559 E. Dupont Highway, Millsboro 19966 (302-934-3730)
- The Salvation Army Adult Rehabilitation Center and Thrift Store, 107 S. Market St., Wilmington 19801 (302-654-8808)
- The Salvation Army Thrift Store, 19724 Unit One, Coastal Highway, Rehoboth Beach 19971 (302-227-3560)
- The Salvation Army Thrift Store, 16 W. Mount Vernon St., Smyrna 19977 (302-653-7095)
- The Salvation Army Thrift Store, 245 Elkton Rd., Newark 19711 (302-455-1636)
- The Salvation Army Thrift Store, 117 S. E. Front St., Milford 19963 (302-424-2245)

HOURS OF OPERATION: Emergency Assistance: 24 hours a day; Worship Centers: Call for schedule; Thrift Stores: normal business hours with no Sunday hours

ELIGIBILITY: Varies by service

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Call specific program for detailed information

THE SALVATION ARMY EARLY LEARNING CENTER

The Salvation Army
400 N. Orange Street
PO Box 308
Wilmington, DE 19899
302-472-0711
Fax: 302-656-6477
Email: annjewell@comcast.net

PERSON IN CHARGE: Ann M. Jewell, Director of Children's Services

STATUS: Not for profit

SERVICE DESCRIPTION: The Early Learning Center provides childcare for children ages 6 weeks to 12 years. The Salvation Army has a Childcare Program, an Afterschool Program, and an 8-week Summer Camp**.**

HOURS OF OPERATION: 6:45 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Infant to 12 years of age, all income levels.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk-in, call for information, call for appointment

FEES: Purchase of care or tuition payments

THE SALVATION ARMY SENIOR CENTER

102 W. 5th Street, P.O. Box 308
Wilmington, DE 19899
302-472-0770, Ext 770

PERSON IN CHARGE: Ms. Sylvia P. Holden, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Program provides hot meals at breakfast and noontime, information and referral services, educational and cultural activities, recreational trips, recreational activities to foster health and social well being, and offers a caring environment that encourages active participation of members. Medical transportation services to regular participants.

HOURS OF OPERATION: 8:30 a.m.-3:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information. For transportation to the Center in the City of Wilmington, call at least one day ahead.

FEES: Annual membership: $10.00. Donation requested for meals.

THE SHEPHERD PLACE, INC.

1362 South Governors Avenue
Dover, DE 19904
302-678-1909
Fax: 302-678-4935
www.shepherdplace.org

PERSON IN CHARGE: Lakena Hammond, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides shelter, meals, case management for length of stay (generally 30 days max), some transportation. Case management for employment, government benefits, housing and related areas. Workshops provided on wide variety of topics such as parenting, legal issues, health, employment skills, etc.

HOURS OF OPERATION: 7:30 a.m.-5:30 p.m., Mon.-Fri.

ELIGIBILITY: Homeless families, single women. Wheelchair accessible.

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in; referral from State Service Centers, any public/private agency; call for information

FEES: None

THE WARREN L. AND CHARLES C. ALLEN, JR., CHEER COMMUNITY CENTER

20520 Sand Hill
Georgetown, DE 19947
302-854-9500
Fax: 302-854-9564

PERSON IN CHARGE: Arlene Littleton, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Houses many services. Various programs, clubs, and activities for adults age 50+. **Fun Fitness Center:** State of the art equipment with certified trainer available by appointment. Multipurpose room available for rental to community; seats up to 400. Café (11:00 a.m.-3:00 p.m., M-F), barber and beauty shop, and game room.

OTHER LOCATION: Cheer Apartments, 1000 Clark Drive, Georgetown 19947 (302-856-6676)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (Administrative offices); 8:00 a.m.-4:00 p.m., Mon.-Fri. (Apartment manager's office)

ELIGIBILITY: Community Center: services cater to 50 and older; Apartments: 62 or older, low income, independent living

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information

FEES: Vary by service

THE WELLNESS COMMUNITY - DELAWARE

4810 Lancaster Pike
Wilmington, DE 19807
302-995-2850

812 S. Bradford Street
Dover, DE 19904
302-734-0898

18947 John J. Williams Hwy., Suite 312
Rehoboth, DE 19971
302-227-1155
Website: www.wellnessdelaware.org
Email: New Castle County: cdwyer@wellnessdelaware.org
Kent County: jscross@wellnessdelaware.org
Sussex County: jwilkins@wellnessdelaware.org

PERSON IN CHARGE: Cynthia Dwyer, Executive Director

STATUS: Not for Profit

SERVICE DESCRIPTION: Helps people with cancer and their loved ones by providing professionally led programs of emotional support, education, and hope as an integral part of conventional medical treatment. All programs free of charge.

HOURS OF OPERATION: New Castle County: 9:00 a.m.-8:00 p.m., Mon.-Fri.; Kent County: 9:00 a.m. - 8:00 p.m., Mon., Wed., Fri.; Sussex County: 9:00 a.m.-5:00 p.m., Mon.-Thurs.

ELIGIBILITY: Open; people with cancer and their family members. Children/Youth who have a loved one with cancer.

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None.

TOURETTE SYNDROME ASSOCIATION – DELAWARE CHAPTER

431 Greenwood Drive
Wilmington, DE 19808
302-999-1916 or 610-274-2321

PERSON IN CHARGE: Jean Dearlove, President

STATUS: Not for profit

SERVICE DESCRIPTION: Parent support group, speakers, lending library, children's social activities, information about Tourette Syndrome (TS), and educational advocacy.

OTHER LOCATIONS: Meeting place: Aldersgate United Methodist Church, 2313 Concord Pike, Wilmington 19803

HOURS OF OPERATION: 7:00 p.m.-9:00 p.m., third Wednesday of the month. No meetings June, July, August, and December.

ELIGIBILITY: Open

AREA SERVED: Statewide, also open to PA, MD, and NJ residents near the Delaware borders.

OBTAINING SERVICE: Walk in, call for information

FEES: None

TRESSLER BRANDYWINE PROGRAM

240 N. James St., Suite 200
Newport, DE 19804
302-995-2002

PERSON IN CHARGE: Fern Davis, L.C.S.W., Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Child Priority Response Program (Crisis Response and Intervention)**:** mobile crisis services for children and adolescents who are threatening to harm themselves or others or have experienced trauma related to violence or crime; intensive crisis stabilization and mobile intervention provided at time of crisis; brief respite services in a crisis bed are also available; services available 24 hours a day. **Intensive Outpatient Program:** An intensive treatment service designed to serve children and adolescents with a history of chronic mental health issues; therapeutic and case management services provided at the home and community level.

HOURS OF OPERATION: 8:30 a.m.–4:30 p.m., Mon.–Fri., and evening hours by appointment

ELIGIBILITY: Children/adolescents up to age 18. Referrals for IOP through DCMH.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, referral by DCMH, call Crisis Hotline.

FEES: None

TRINITY ALCOHOL AND DRUG PROGRAM (TRIAD)

1004 N. Adams Street
Wilmington, DE 19801
302-655-1153

PERSON IN CHARGE: Diane M. Brisiel, C.A.D.C., Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information, referral, and counseling on spiritual aspects of drug and alcohol abuse; facilities for AA and Al-Anon; literature on alcohol and compulsive behavior is available upon request.

HOURS OF OPERATION: 9:00 a.m.-4:30 p.m., Tues. and Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment, walk in

FEES: None

UNEMPLOYMENT INSURANCE; DIVISION OF (DOL)

P.O. Box 9950
Wilmington, DE 19809-0950
302-761-8351
Information HOTLINE: 302-761-6576, 1-800-794-3032
Website: http:/www.delawareworks.com/division/unemployment/welcome.htm

PERSON IN CHARGE: W. Thomas MacPherson, Director

STATUS: Public

SERVICE DESCRIPTION: Program is financed by taxes paid on employee wages by employers. Approximately 98% of wage and salaried workers are covered by this Federal-State system established by the Social Security Act.

OTHER LOCATIONS:
New Castle County:
- 4425 N. Market St., Fox Valley Shoppes, Wilmington 19802 (302-761-8446)
- 225 Corporate Blvd., Suite 108, The Courtyards at Pencader, Newark 19702 (302-368-6600)

Kent County:
- Carroll's Plaza, Suite 103, 1114 S. Dupont Hwy., Dover 19901 (302-739-5461)

Sussex County:

- 600 N. Dupont Hwy., Suite 205, Georgetown Professional Park, Georgetown 19947 (302-856-5611)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Must have sufficient earnings from covered employment; able and available for work and actively seeking work; must have been unemployed through no fault of his/her own; and must register with the State Division of Employment and Training.

AREA SERVED: Statewide

OBTAINING SERVICE: Apply at nearest office

FEES: None

UNITED CEREBRAL PALSY OF DELAWARE, INC.

700A River Road
Wilmington, DE 19809
302-764-2400
Fax: 302-764-8713

UCP Center, Southern Delaware
3249 Midstate Road
Felton, DE 19943
302-335-5626
Fax: 302-335-5716

Website: www.ucpde.org

PERSON IN CHARGE: William J. McCool, III, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides direct services and advocacy: summer day camps (camps are for non-disabled also); adult respite care programs; social workers; case management; home visits; counseling; coordination of funding for equipment; consultation for home modifications; parent training; community education; in-home respite care. **Camp Manito** (New Castle County summer day camp) provides recreation, swimming, arts and crafts, and computer study for children with and without disabilities. **Camp Lenape** (Kent and Sussex counties summer day camp) provides recreation, swimming, nature study, and arts and crafts for children with and without disabilities. **Client Assistance Program (CAP)**: A disabilities rights program for adults with disabilities served by their state Division of Vocational Rehabilitation and other rehabilitation programs; offers information on VR services, handles concerns from VR clients and applicants, acts as client advocate; assists people with disabilities through rehabilitation so they can become employed. **Respite Care**: A service of temporary relief that enables a family caregiver to take a “time out”, either through its Community Based Respite, Weekend Respite, or Rec-n-Respite programs. **Community Based Respite Care:** A respite care worker visits a family once a week, once every two weeks, or once a month, for 2-4 hours per visit, to relieve the caregiver; whenever possible, the person with a disability sets up what he or she would like to do during respite time; vans equipped with wheelchair lifts are used for shopping, medical

appointments, and other trips in the community; this statewide program operates with substantial funding from the Delaware Division of Services for Aging and Adults with Physical Disabilities. **Weekend Respite:** Weekend, overnight service held 4-10 times a year, depending on funding; serves children and adults, though mostly children currently, at the UCP Center for Southern Delaware; staffed by two trained respite workers per weekend; draws participants statewide. **Rec-n-Respite:** Saturday afternoon drop-in program for children with disabilities operated at the UCP Center in New Castle County; parents must pre-register; two, three-hour sessions (a morning and an afternoon session) per 24 Saturdays between September and May. **Case Management**: Case managers can address finding services needed to live successfully in the community, i.e., needs related to home accessibility, transportation, finance, durable medical equipment, respite care, home health care or other in-home supports, housing, counseling and child care; statewide program. **Parents and Children Together at Tech (PACTT):** A day care program for children with and without disabilities at Sussex Technical High School, Georgetown; helps all children grow physically, socially, emotionally, and intellectually. **Pioneer House:** An assisted living home for adults with physical disabilities near Newark providing community living for four residents.

OTHER LOCATIONS:

- Client Assistance Program, 254 Camden-Wyoming Ave., Camden 19934 (302-698-9336; Fax: 302-698-9338) - Director: Melissa Shahan
- Parents and Children Together at Tech (PACTT), Sussex Technical High School, Route 9 Box 351, Georgetown 19947 (302-856-3490; Fax: 302-856-1760) Director: Kathy Moore
- Pioneer House, 413 Salem Church Rd., Newark 19702 (302-764-2400; Fax: 302-764-8713)

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with cerebral palsy or similar handicap and their families. The Client Assistance Program serves clients of the State Division of Vocational Rehabilitation, the Division for the Visually Impaired, and other vocational rehabilitation programs regardless of the type of disability.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Sliding scale for camp and respite care

UNITED STATES PROBATION OFFICE

Suite 400
824 Market Street
Wilmington, DE 19801
302-252-2950
Fax: 573-6658

Mailing Address:
Federal Building
844 King Street, Lock Box 39
Wilmington, DE 19801

Website: www.ded.uscourts.gov/de-prob/index.htm

PERSON IN CHARGE: John R. McDonough, Chief

STATUS: Public

SERVICE DESCRIPTION: Provides counseling and referrals to persons convicted of a federal crime on probation or parole, as well as pre-trial services and pre-trial diversion.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Persons charged with or convicted of a federal crime

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

UNITED WAY OF DELAWARE, INC.

625 N. Orange Street, 3rd Floor
Wilmington, DE 19801
302-573-3706
Fax: 302-573-3711
E-Mail: MTaylor@uwde.org

PERSON IN CHARGE: Michelle A. Taylor, President and CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Delaware's premier fund-raising organization for nonprofit health and human service programs. Through its Community Impact Fund, United Way of Delaware's contributions are invested by knowledgeable volunteers in programs that are proven to address the state's most critical needs, such as child abuse and neglect, prenatal care, homelessness, and substance abuse prevention.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

UNIVERSITY OF DELAWARE COOPERATIVE EXTENSION

044 Townsend Hall
531 South College Avenue
Newark, DE 19716-2510
302-831-2524
Website: http://ag.udel.edu/extension
Email: snider@udel.edu

PERSON IN CHARGE: Sue Snider, Ph.D.

STATUS: Public

SERVICE DESCRIPTION: Offers non-formal education programs in nutrition and food safety.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, call for appointment.

FEES: None

UPPER BAY ADOPTION AND COUNSELING SERVICES

700A River Road
Wilmington, DE 19809
302-764-1890
Fax: 302-764-1893

PERSON IN CHARGE: Mary Lou Edgar, Program Manager

STATUS: Not for profit

SERVICE DESCRIPTION: Provides information and training to those interested in adopting children either domestically or internationally. Specializes in placing children who have been waiting for a permanent family in the foster care system either in Delaware or elsewhere in the United States. We also provide mental health services for adoptive and/or foster families. Our parent organization, Upper Bay Counseling & Support Services in Elkton, Maryland, provides an array of services for all members of the community.

OTHER LOCATIONS:

- Upper Bay Counseling and Support Services, 200 Booth Street Elkton, MD 21921 (phone: 410-996-5197)
- 3249 Mid State Road (Route 12), Felton, DE 19943 (302-335-1690)

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Fri., and evening hours by appointment

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by program

USDA/RURAL DEVELOPMENT

1221 College Park Drive, Suite 200
Dover, DE 19904
302-857-3580
Website: www.rurdev.usda.gov/de

PERSON IN CHARGE: Marlene Elliott Brown, State Director

STATUS: Public
SERVICE DESCRIPTION: Provides rural housing, business, and community facility loans in rural areas.

OTHER LOCATIONS:
- Kent County Office, 1221 College Park Dr., Suite 200, Dover 19904 (302-857-3597)
- Sussex County Office, Agricultural Service Center, 408A N. DuPont Hwy., Georgetown 19947 (302-856-3990, Ext. 4)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons in rural areas needing loan assistance

AREA SERVED: Statewide

OBTAINING SERVICE: Contact County Office

FEES: Yes

VAL'S NEEDY FAMILY FUND, INC.

63 Kathy Lane
Murray Manor
Wilmington, DE 19808
302-994-1453

PERSON IN CHARGE: Valentino W. Nardo, Sr., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Distribute only food to food closets.

HOURS OF OPERATION: 9:00 a.m.-9:00 p.m.

ELIGIBILITY: Must be a not-for-profit food closet

AREA SERVED: New Castle County and nearby Maryland and Pennsylvania

OBTAINING SERVICE: Call for information

FEES: Free will donations accepted

VARIETY—THE CHILDREN'S CHARITY; DELAWARE DIVISION

100 W. Rockland Road
P.O. Box 112
Rockland, DE 19732
302-397-0017
Website: www.varietydelaware.org
Email: meghanevans@varietyphila.org

PERSON IN CHARGE: Meghan Evans, Delaware Director

STATUS: Not for profit

SERVICE DESCRIPTION: **Camp and Developmental Center**, including recreation center, indoor and outdoor pools, amphitheater, greenhouse, tennis and basketball courts, and overnight cabins which provide a place for children to stay for weekend retreats or two-week activity programs; open year round. **Direct Care** provides medical equipment such as wheelchairs, specialty bikes, and other necessary equipment not covered by insurance, for children whose families could otherwise not afford the cost. **Variety@Play**, a caring group of volunteers who offer time and talents, encompasses all of Variety's special events. **After School Programs**.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves children between birth and 18 with temporary and/or permanent disabilities resulting from injury, illness, or congenital conditions.

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information

FEES: None

VETERANS AFFAIRS; DEPARTMENT OF

1601 Kirkwood Highway
Wilmington, DE 19805
302-994-2511 or 1-800-461-8262
Medical Benefits: 302-633-5212 or 1-800-461-8262, Ext. 5212
V.A. Benefits/Claims: 1-800-827-1000;
Vet Center: 302-994-1660
Website: www.va.gov/wilmington

PERSON IN CHARGE: Charles M. Dorman, Director

STATUS: Public

SERVICE DESCRIPTION: VA Medical Center: 60-bed hospital which provides a full spectrum of acute and long-term inpatient, ambulatory care, and outpatient activities; adjoining 60-bed Nursing Home Care Unit. Provides primary, secondary, and tertiary care in medicine, neurology, psychiatry, rehabilitation medicine and surgery. Medical specialties include infectious disease, gastroenterology, pulmonary disease, cardiology, hematology/oncology, rheumatology, nephrology and dermatology. Surgical services include general surgery and subspecialties in urology, otolaryngology, ophthalmology, oral surgery, and orthopedics. Other specialty services include podiatry, optometry, audiology and speech pathology, outpatient substance abuse, hemodialysis, and CT scan. **Regional Office** administers compensation, pension and educational benefits for veterans, their spouses, and dependents within the state. **Vet Center** provides counseling services: personal, marriage, family, vocational, and educational for eligible veterans. Special focus is the combat vet who is having trouble readjusting to society and may be suffering from post-traumatic stress disorder. Advocacy services include help with jobs and employment, upgrading “bad paper” discharges, information on Agent Orange and Persian Gulf issues, and any problems with various institutions or agencies. Also provides information on Department of Veteran Affairs benefits.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.; (other hours may be available)

ELIGIBILITY: Most services open to all honorably discharged veterans. Vet Center: Vietnam War Veterans (2/28/61-5/7/75); Vietnam era veterans (8/64-5/75); combat theater veterans who served in Korea War and World War II; Lebanon (8/25/82-2/26/84); Grenada (8/23/83-11/21/83); Panama (12/20/89-1/31/90); the Persian Gulf (8/20/90-present).

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment for healthcare services; may walk into regional office for assistance.

FEES: Minimal/none

VETERANS AIMED TOWARD AWARENESS, INC.

1601 Kirkwood Highway
Wilmington, DE 19805
302-993-7251
Website: www.vetsaware.org
Email: bakfield@aol.com

PERSON IN CHARGE: Terrance L. Baker, CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Serves veterans and their families with regard to education and support for those who suffer from Hepatitis C and Diabetes II. Advocates for appropriate health care for veterans within the VA system, and education to the public awareness of these diseases and their treatments.

HOURS OF OPERATION: 9:00 a.m.-2:00 p.m., Mon.-Fri.

ELIGIBILITY: Veterans and their families

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

VIAL OF LIFE; NEW CASTLE COUNTY EMERGENCY MEDICAL SERVICES

3601 N. DuPont Highway
New Castle, DE 19720
302-395-8184
Website: www.nccde.org/ems
Email: ems@nccde.org

PERSON IN CHARGE: Richard D. Krett, Assistant Chief

STATUS: Public

SERVICE DESCRIPTION: Program to assist elderly residents in placing all medical information in a medicine vial which is kept in the refrigerator, and placing a recognizable magnet on the refrigerator door. Ensures that pertinent information concerning medical conditions is available during an emergency response to their residence if the patient is unable to give information. Facilitates and expedites the care of the patient.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information, call for appointment

FEES: None

VICTIM SERVICES; DOVER POLICE DEPARTMENT

Turner Building
400 South Queen Street
Dover, DE 19904
302-736-7134
Website: www.doverpolice.org

PERSON IN CHARGE: Diane Glenn, Program Coordinator

STATUS: Public

SERVICE DESCRIPTION: The Dover Police Department's Victim Services Unit is committed to the fair, compassionate, and dignified treatment of all crime victims. The Unit provides a supportive environment in which victims and their families are provided information and can explore options available to them during this difficult time. Services provided include: crisis intervention, referrals to community based services, court case information, court accompaniment, transportation to court related cases or safe shelter, assistance with filing court related paperwork and Violent Crimes Compensation Board claims, personal and telephone follow-up and other services needed to help reduce the trauma related to the crime.

HOURS OF OPERATION: Administrative Services: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Crisis Intervention Services: On Call

ELIGIBILITY: Open

AREA SERVED: Kent County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment

FEES: None

VICTIM SERVICES; GEORGETOWN POLICE DEPARTMENT

335 N. Race Street
Georgetown, DE 19947
302-856-6613
Email: rkepley@georgetownpd.state.de.us

PERSON IN CHARGE: Ruby Kepley

STATUS: Public

SERVICE DESCRIPTION: Victim services coordinator will assist victims, witnesses, and survivors of violent crimes with the following: needs assessment; crisis intervention; advocacy for victim of crimes; translation/interpretation; and referrals for social services, clothing, food shelters, and other services needed. Also assists victims with filling out Protection From Abuse orders and other court documents, Violent Crime Compensation Board applications, and Victim Emergency Assistance Fund.

HOURS OF OPERATION: Office: 8:30 a.m.-4:30 p.m., Mon.-Fri. On call 24 hours.

ELIGIBILITY: Open

AREA SERVED: Sussex County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment, etc.

FEES: None

VICTIM/WITNESS ASSISTANCE PROGRAM

Department of Justice
Carvel State Office Building, 7th floor
820 N. French Street
Wilmington, DE 19801
New Castle County: 302-577-8500
Kent County: 302-739-4211
Sussex County: 302-856-5353
Website: https//attorneygeneral.delaware.gov

PERSON IN CHARGE: Mariann Kenville, Director

STATUS: Public

SERVICE DESCRIPTION: Provides information about case status, criminal justice system, and filing for violent crimes compensation while assisting the victim in the recovery process through counseling, trial preparation, court accompaniment, and service referrals. Senior Victim Advocate Program (302-739-4211 or 1-800-870-1790) for victims ages 62 and older.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Victims of crime

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VICTIM/WITNESS PROGRAM; FEDERAL

U. S. Attorney's Office
1007 Orange Street, Suite 700
P.O. Box 2046
Wilmington, DE 19899-2046
302-573-6277
Website: www.usdoj.tov/usao/de

PERSON IN CHARGE: Susan Baldwin, Coordinator

STATUS: Public

SERVICE DESCRIPTION: Notification of case status and events, education regarding the federal criminal justice system; supportive services; referrals to community agencies; and court orientation, accompaniment, and assistance throughout the prosecution process.

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Victims of Federal crimes

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VICTIMS' VOICES HEARD
Severe Violence Dialogue Program

P.O. Box 638
Dover, DE 19903
302-697-7005
Website: www.victimsvoicesheard.org

PERSON IN CHARGE: Kim Book, Program Coordinator

STATUS: Not for profit

SERVICE DESCRIPTION: Victim Offender Dialogue provides victims of violent crime the opportunity to meet with the incarcerated offender. The focus is on the harm done to the victim and the offender's responsibility to repair that harm. It is voluntary and confidential for both parties.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information, referral, or call for appointment.

FEES: None

VICTORY CHRISTIAN FELLOWSHIP

100 Wilton Boulevard
New Castle, DE 19720
302-324-5400; 800-383-4223
Website: www.gwwm.com
Email: infoegwwm.com

PERSON IN CHARGE: Pastor Judy Sanders

STATUS: Not for profit

SERVICE DESCRIPTION: **A Ray of Hope**—Loss of loved one, Tues. 7:00 p.m. **Apple of His Eye**—Women/domestic violence, confidential, 1st Fri., 7:00 p.m.; individual appointments available, call 302-324-5400. **Freedom Ministry**—Freedom from homosexuality, confidential. **Breaking the Yoke**—Alcohol and substance abuse, Thurs., 7:00 p.m. **We Care HIV/AIDS**—Persons and their families who are affected, 2nd and 4th Tues., 7:00 p.m. **School of Biblical Studies—**8:00 a.m.-1:00 p.m., Mon. and Tues.; 8:00 a.m.-1:00 p.m. **Blessing, Dressings and More**—Senior food giveaway, 1st Sat., 2:00-4:00 p.m. 2nd, 3rd, 4th/5th Sat. for agency referrals; if you need a referral, inquire at Church Office. Clothing, 10:00 a.m.-2:00 p.m., every Sat.

OTHER LOCATION: Blessing, Dressings and More, 453 Pulaski Hwy., Bear 19701 (302-324-5400)

HOURS OF OPERATION: 10:00 a.m.-2:00 p.m., Sat.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral, call for appointment.

FEES: None

VISIONQUEST HOMEQUEST

1010 Concord Pike, Suite 100
Wilmington, DE 19802
302-661-1826
Website: www.vq.com

1001 S. Bradford Street, Suite 1
Dover, DE 19904
302-735-1666

PERSON IN CHARGE: E. Elizabeth Wagenhoffer, State Director

STATUS: For profit

SERVICE DESCRIPTION: Community based program providing daily supervision of court ordered, probation monitored youth. Includes accountability checks, curfew checks, weekly peer group sessions, and weekly family counseling sessions. Monitors for school attendance and helps to complete community service hours. 24 hour crisis management available.

HOURS OF OPERATION: 9:00 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Males and females ages 10-18 referred through the Division of Youth Rehabilitative Services

AREA SERVED: Statewide

OBTAINING SERVICE: Referral through Division of Youth Rehabilitative Services

FEES: Vary by service

VISITING ANGELS LIVING ASSISTANCE SERVICES

19 Brandywine Boulevard
Wilmington, DE 19803
302-478-1694
Website: www.VisitingAngels.com
Email: visitingangelsde@yahoo.com

PERSON IN CHARGE: Michael Wendel, Director; Randi Cross, Operations Manager

STATUS: For profit

SERVICE DESCRIPTION: Provides non-medical homecare to allow people to maintain the independence of their daily routines in familiar surroundings. Visiting Angels of Delaware is the family alternative to assisted living facilities and nursing homes. Provides from 4 to 24 hour service, to include, assistance with personal hygiene, meal planning and preparation, medication reminders, light housekeeping, errands, shopping, and doctor's appointments. Specializes in dementia care and hospice support.

HOURS OF OPERATION: 24 hours, 7 days.

ELIGIBILITY: Open

AREA SERVED: New Castle and Kent Counties

OBTAINING SERVICE: Call for information, referral by hospice/assisted living, website

FEES: Vary by service

VISUALLY IMPAIRED; DIVISION FOR THE (DVI, DHSS)

DHSS Campus, Biggs Building
1901 N. duPont Highway
New Castle, DE 19720
302-255-9800
Website: http://www.dhss.delaware.gov/dhss/dvi/index.html

PERSON IN CHARGE: Cynthia Lovell, Director

STATUS: Public

SERVICE DESCRIPTION: **Educational Services** serves children with severe visual limitations (20/70 or worse in best eye with correction): includes in-school tutorial and adaptive educational materials and adjustment to VI counseling services for child and family.

Vocational Rehabilitation (VR) serves adults with severe visual limitations (20/70 or worse in best eye with correction): includes evaluation of abilities and limitations for work development of individualized plan leading to employment, and securing those services necessary for job placement (e.g., training, low vision aids, etc.). **Independent Living Services** serves severely visually impaired adults (same criteria as VR): includes individual instruction in adaptive techniques for activities of daily living (cooking, Braille, mobility, etc.) leading to increased self-sufficiency. **Business Enterprise Program** (food vending program): serves as employment for legally blind food cafeteria managers in agency-sponsored locations across the State. **Delaware Industries for the Blind**: sheltered workshop providing long-term employment for legally blind workers who cannot obtain or sustain work in competitive industry. **Support Services:** Include Orientation & Mobility; Training Center facilities; and the Materials Center (Braille and alternative media production). **Other Services:** Outreach, volunteers, and counseling services.

OTHER LOCATIONS:

- Milford State Service Center, 11-13 S. W. Front St., Milford 19963 (302-424-7240)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program. Provision of some services is based on financial needs test.

AREA SERVED: Statewide

OBTAINING SERVICE: Agency referral, walk in

FEES: None

VOCATIONAL REHABILITATION; DIVISION OF (DOL)

4425 North Market Street
P.O. Box 9969
Wilmington, DE 19809-0969
302-761-8275
Website: www.delawareworks.com

PERSON IN CHARGE: Andrea Guest, Director

STATUS: Public

SERVICE DESCRIPTION: Provides services to prepare for and maintain employment for eligible State residents with disabilities. Specific services include evaluation and assessment, vocational counseling and guidance, physical and mental restoration, job development and placement, and follow-up.

OTHER LOCATIONS:
New Castle County:

- Pencader Corporate Center, 225 Corporate Blvd., Suite 204, Newark 19702 (302-368-6980)
- Fox Valley, 4425 N. Market St., Wilmington 19802 (302-761-8275)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5779)

Kent County:

- Carroll's Plaza, Suite 105, 1114 DuPont Hwy., Dover 19901 (302-739-5478)

Sussex County:

- Georgetown Professional Park, 20793 Professional Park Blvd., Georgetown 19947 (302-856-5730)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Persons with a physical or mental disability that interferes with their ability to obtain or maintain employment, and who require vocational rehabilitation services to become employed.

AREA SERVED: Statewide

OBTAINING SERVICE: Call the office location nearest you for information.

FEES: Needs test is applied

VOCATIONAL TECHNICAL SCHOOL DISTRICT; NEW CASTLE COUNTY

Delcastle Technical H.S.
1417 Newport Road
Wilmington, DE 19804
302-995-8100

Hodgson Vo-Tech H.S.
2575 Glasgow Avenue
(Rt. 896 South-Glasgow)
Newark, DE 19702
302-834-0990

Howard High School of Technology
401 E. 12th Street
Wilmington, DE 19801
302-571-5400

St. Georges Technical H.S.
555 Hyetts Corner Road
Middletown, DE 19709
302-449-3360

District Website: www.nccvotech.com
Adult Education Website: www.k12.de.us/adulted

PERSON IN CHARGE: Dr. Steven H. Godowsky, Superintendent

STATUS: Public

SERVICE DESCRIPTION: Public school system providing the opportunity to obtain specialized skills or technical training while earning high school diploma. Offers 35 career programs in grades 10 – 12, as well as a ninth grade exploratory program. Each school provides full-time comprehensive programs, scheduling students for both academic and career courses. Hodgson also offers a shared-time program for students who wish to graduate from their local high schools.

OTHER LOCATIONS:

- James Groves Adult High School, 1703 School Lane, Wilmington 19808 (302-683-3642)
- 1703 School Lane, Wilmington 19808 (302-995-6173)
- 13th and Poplar Sts., Wilmington 19801; Skills Center (302-654-5392), Multiple Alternative Program (655-3196), Skills Training and Employment (302-656-0455), Youth Construction Trades (302-654-5392)

HOURS OF OPERATION: 7:00 a.m.–3:00 p.m., Mon.–Fri. (high school); 6:00 p.m.–10:00 p.m., Mon.–Thurs. (adult classes)

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for information

FEES: None for high schools. Others vary by program.

VOLUNTEERISM; STATE OFFICE OF (DSSC, DHSS)

Herman M. Holloway, Sr. Campus
Charles H. Debnam Building
1901 N. DuPont Highway
New Castle, DE 19720
302-255-9883 or 1-800-815-5465
Websites: www.dhss.delaware.gov/dhss/dssc/volopps.html
www.volunteerdelaware.org -searchable online database of volunteer opportunities

PERSON IN CHARGE: Andy Kloepfer, Senior Administrator

STATUS: Public

SERVICE DESCRIPTION: Provides statewide leadership for the support and promotion of volunteerism by providing a volunteer referral service for the public, the coordination of special events such as: Make A Difference Day, the Governor's Outstanding Volunteer Awards, the Governor's Youth Volunteer Service Awards, and the Delaware Volunteer Management Conference. Administers the Delaware Volunteer Credit for high school students. Directly manages federally funded volunteer service programs such as: the Foster Grandparents Program, the RSVP Program, and the AmeriCorps Program. Houses the Delaware Volunteer Resource Center providing technical assistance and resources to those in the field of volunteer management.

HOURS OF OPERATION: 8:00 a.m.–4:30 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

VSA ARTS OF DELAWARE

Arts Center Gallery, Delaware State University
1200 North Dupont Highway
Dover, DE 19901
302-857-6699
Website: www.VSADelaware.org
Email: Jennifer@VSADelaware.org

PERSON IN CHARGE: Jennifer Gunther, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides artistic opportunities for individuals with disabilities, primarily through site specific artist-in-residencies.

HOURS OF OPERATION: 9:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Serves individuals with disabilities and inclusion settings.

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

WALKIN MEDICAL CARE; BAYHEALTH MEDICAL CENTER

301 Jefferson Avenue
Milford, DE 19963
302-430-5705
Website: http://www.bayhealth.org/about/other.sp#walk

PERSON IN CHARGE: Dennis Klima, CEO/President

STATUS: Not for profit

SERVICE DESCRIPTION: Treatment for minor illness and injuries. No appointment needed.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Walk in, call for information, referral

FEES: Vary by service

WASHINGTON STREET BEHAVIORAL HEALTH

917 Washington Street
Wilmington, DE 19801
Intake Coordinator: 866-477-5345
Website: www.connectionscsp.org
Email: info@connectionscsp.org

PERSON IN CHARGE: Debbie Snyder

STATUS: Not for profit

SERVICE DESCRIPTION: Licensed behavioral health treatment, including therapy; individual and group counseling; psychoeducation; and psychiatric and other mental health treatment, including medication services.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.; some flexible hours available on request.

ELIGIBILITY: Adults with behavioral health issues. Medicaid and most private insurance plans accepted.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call Intake Coordinator

FEES: Insurance co-pays as assessed.

WAYFARERS HOUSE, INC.

107 Delaware Avenue
Elkton, MD 21921
410-398-4381
Website: www.meetingground.org
Email: info@meetingground.org

PERSON IN CHARGE: Cynthia Wood

STATUS: Not for profit

SERVICE DESCRIPTION: Shelter for homeless women and children. Supportive community life; referral to appropriate agencies/services; clothing, furniture, household items; nutritious meals.

HOURS OF OPERATION: Intake: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Homeless women and children

AREA SERVED: Delaware and Maryland

OBTAINING SERVICE: Walk in, call for information, referral

FEES: None for first 30 days

WELCOME HOUSE® ADOPTION PROGRAM OF PEARL S. BUCK INTERNATIONAL

2401 Pennsylvania Avenue, #504
Wilmington, DE 19806
215-249-0100
Toll Free: 800-220-2825
Website: www.pearlsbuck.org

PERSON IN CHARGE: Leonette Boiarski, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Adoption agency placing children from the United States as well as from other countries, and supporting adoptive families through educational, cultural, and social activities.

HOURS OF OPERATION: 8:30 a.m.–5:00 p.m., Mon.–Fri.

ELIGIBILITY: Open

AREA SERVED: Licensed in Delaware, Pennsylvania, New Jersey, and Virginia

OBTAINING SERVICE: To obtain information packet, call 1-800-220-2825

FEES: Vary by program

WELL SPOUSE ASSOCIATION

63 West Main Street, Suite H
Freehold, NJ 07728
1-800-838-0879
Website: www.wellspouse.org
Email: info@wellspouse.org

PERSON IN CHARGE: Debbi Hawke, Delaware Support

STATUS: Not for profit

SERVICE DESCRIPTION: Provides emotional support to, raises consciousness about, and advocates for spouses/partners of the chronically ill and/or disabled. Also works to educate professionals and public about the needs of spousal caregivers and their families.

OTHER LOCATION: Local support group meetings held at Churchman's Village on Route 4 (near Christiana Hospital) 1st Wed. of month, 7:00 p.m. Call Debbi at 302-994-6606.

ELIGIBILITY: Must be spousal caregiver (husband, wife, partner)

AREA SERVED: Nationwide

OBTAINING SERVICE: Call 800-838-0879 for information, email: info@wellspouse.org or website: www.wellspouse.org

FEES: Membership fees.

WEST CENTER CITY ADULT CENTER, INC.

501 North Madison Street
Wilmington, DE 19801
302-658-5332
Email: westcentercity@comcast.net

PERSON IN CHARGE: Willie F. Tymes, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers physical fitness programs, economic security-employment programs, health programs, counseling and support services programs, educational programs, transportation program, and nutritional programs.

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment, referral

FEES: None

WEST CENTER CITY NEIGHBORHOOD PLANNING ADVISORY COMMITTEE, INC. (WCCNPAC, INC.)

613-A West 8th Street
Wilmington, DE 19801
302-658-5320
Fax: 302-658-2135
Email: phillimc1@aol.com

PERSON IN CHARGE: Brenda C. Phillips, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: WCCNPAC is a non-profit community development corporation promoting the common good of West Center City residents in any way consistent with applicable federal, state, and local government standards.

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Resident of West Center City living between boundaries of Tatnall St. to Adams St. and Martin Luther King Blvd. to Delaware Ave.

AREA SERVED: West Center City of City of Wilmington

OBTAINING SERVICE: Walk-In, referral, call for information or appointment

FEES: None

WEST END NEIGHBORHOOD HOUSE, INC.

710 N. Lincoln Street
Wilmington, DE 19805
302-658-4171

PERSON IN CHARGE: Paul F. Calistro, Jr., Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers the following programs and services: Before- and after-school child care, summer camp, youth services programs, WIC, emergency food closet, clothing closet, security deposit loan program, housing and utility/crisis alleviation, tutoring, seven Wilmington Head Start classrooms, young adult basic education and life skills, case management services, rental facilities for community groups, advocacy for neighborhood issues and needs, development of affordable housing, Job Starts, housing and financial counseling, and transitional living post foster care.

HOURS OF OPERATION: Program service hours: 7:00 a.m.-9:00 p.m., Mon.-Fri.; 10:00 a.m.-2:00 p.m., Sat.; Business office hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Varies by program

AREA SERVED: New Castle County

OBTAINING SERVICE: In order to be better served, call ahead for information. Many programs require appointment or enrollment. Referrals required for food closet.

FEES: Vary by program

WESTON ADULT DAY CARE CENTER

One Bassett Avenue
New Castle, DE 19720
302-328-6425
Website: westonadultdaycare.com
Email: ADill@westonadultdaycare.com

PERSON IN CHARGE: Amy E. Dill, Director

STATUS: Not for profit

SERVICE DESCRIPTION: Offers daytime assistance and/or supervision to those exiting rehab centers or hospitals, living with Alzheimer's or other forms of dementia, challenged with physical disabilities, and/or those who cannot be left alone.

HOURS OF OPERATION: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: 18 years and above

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, referral by agency, call for appointment

FEES: Schedule

WESTSIDE HEALTH, INC.

Administrative Office:
1802 West Fourth Street
Wilmington, DE 19805
302-655-5822
Fax: 655-5949
Website: www.westsidehealth.org

PERSON IN CHARGE: Lolita A. Lopez, President & CEO

STATUS: Not for profit

SERVICE DESCRIPTION: Federally qualified community health center offering comprehensive primary health care services to all age groups, with emphasis on preventative care and health education. Staff is bi-lingual in Spanish and English. Services include pre-natal care, dental, and low cost medications.

OTHER LOCATIONS:
Health Care Offices:

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-8522)
- Northeast: 908-B East 16th Street, Wilmington 19802 (302-575-1414)
- Newark: 27 Marrows Road, Newark 19713 (302-455-0900)

Dental Office:

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-5822)

HOURS OF OPERATION:
Administrative Office, Wilmington: 8 a.m.-5 p.m., Mon.-Fri.; Health Care, Wilmington: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m. Fri.; 9:00 a.m.-1:00 p.m., Sat.; Health Care, Northeast: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12: p.m. and 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 9:00 a.m.-1:00 p.m., Sat.; Health Care, Newark: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m. Fri.; 9:00 a.m.-1:00 p.m., Sat.; Dental Care, Wilmington: 8 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Those in need of health care services

AREA SERVED: New Castle County

OBTAINING SERVICE: Call for appointment

FEES: Sliding scale based on family size and income; Diamond State Health Plan, Medicare, Medicaid, all commercial insurance plans.

WHATCOAT SOCIAL SERVICE AGENCY

381 State College Road
Dover, DE 19901
302-734-0319
Email: wssa@comcast.net

PERSON IN CHARGE: Ruth H. Pugh, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Operates the Ruth N. Dorsey Relief Shelter, a 46-bed, 30-day homeless shelter which accepts families, single men, and women. Case management, three meals a day, children's after school program, and summer day camp are provided to shelter clients. Also operates Vera's Haven, ten transitional townhouse apartments for single women and children. The mothers must be willing to work and attend an educational program. The agency provides crisis intervention for community residents who need assistance with rent, utilities, or medication when funding is available. Also, food baskets, clothing, and donated furniture are distributed to low income community residents.

HOURS OF OPERATION: 24 hours

ELIGIBILITY: Generally limited to: referrals from social service agencies or community groups; evictions; victims of natural causes including energy-related problems; or stranded travelers.

AREA SERVED: Kent and Sussex counties

OBTAINING SERVICE: Referral or walk in

FEES: None

WILLIAM "HICKS" ANDERSON COMMUNITY CENTER

501 N. Madison Street
Wilmington, DE 19801
302-571-4266
Fax: 302-571-4086

PERSON IN CHARGE: Chris A. R. Dolley, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides the following programs and activities: aerobics, aqua-aerobics, swimming lessons, life guarding, karate, boxing, music, ceramics, tutorial, summer day camp, sports camps, Delaware Prevention Substance Abuse Program, youth and adult basketball leagues, youth softball, cycling, youth sports clinics, Girl Scouts, arts and crafts, movies, table games, and trips.

Facilities include: gymnasium, indoor swimming pool, ceramic workshop, and library. Also offers conflict resolution, public awareness, health fairs, and fitness center. Accessible to the disabled.

HOURS OF OPERATION: 9:00 a.m.-7:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Call for information/public announcement

FEES: Special instructional programs only

WILMINGTON ENTERPRISE COMMUNITY, INC.

1218 B Street
Wilmington, DE 19801
302-690-6679
Email: edwina7@verizon.net

PERSON IN CHARGE: Edwina Bell-Mitchell

STATUS: Not for profit

SERVICE DESCRIPTION: Information clearing house and network service; victims of crimes support groups; youth wrap-around services.

HOURS OF OPERATION: Flexible

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for appointment.

FEES: None

WILMINGTON HEAD START, INC.

Community Services Building
100 West Tenth Street, Suite 1016
Wilmington, DE 19801
302-421-3620

PERSON IN CHARGE: Deborah Thomas, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Preschool educational program, breakfast and lunch provided. Age appropriate classrooms. Curriculum-based program. Computers in every classroom. Developmental health and dental screenings. Bi-lingual classrooms. Parent involvement opportunities. Services to children with disabilities.

OTHER LOCATIONS:

- Concord Center, 111 W. 22nd St., Wilmington 19802 (302-658-1044)
- Evans House, 30 W. 31st St., Wilmington 19802 (302-764-4939)
- Market Street Center, 3400 N. Market St., Wilmington 19802 (302-764-0400)
- Northeast Center, 2401 Northeast Blvd., Wilmington 19802 (302-762-8038)
- Southbridge Center, D & Buttonwood Sts., Wilmington 19801 (302-656-7642)
- Walnut Center, 1233 N. Walnut St., Wilmington 19801 (302-888-2126)
- West End Center, 1725 W. 8th St., Wilmington 19805 (302-656-4686)

HOURS OF OPERATION: 8:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 3 and 4; 90% of parents must meet federal poverty guidelines.

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment

FEES: None

WILMINGTON HOUSING AUTHORITY

400 N. Walnut Street
Wilmington, DE 19801
302-429-6701

PERSON IN CHARGE: Frederick S. Purnell, Sr., Executive Director

STATUS: Public

SERVICE DESCRIPTION: Provides subsidized housing for low and moderate income eligible elderly and non-elderly families and single individuals. The Resident Services Division coordinates medical, recreational, nutritional, and social services for public housing residents from state and local agencies.

OTHER LOCATIONS:

Leasing & Section 8 Office (302-483-6703)

High Rise Developments:

- Baynard Apartments, 309 W. 18th St. (302-429-6787)
- Compton Towers, 325 E. 5th St. (302-429-6770)
- Crestview Apartments, 2700 N. Market St. (302-761-4329)
- Herlihy Apartments, 320 E. 5th St. (302-429-6776)
- Lincoln Towers, 1625 Gilpin Ave. (302-429-6761)

Family Developments:

- Riverside, 1312-1314 E. 24th St. (302-762-6696, ext. 204)
- Eastlake Extension, 1400 Todds Lane (302-483-6703)
- Scattered Sites, 1312-1314 E. 24th St. (302-762-6696, ext. 3029)
- Southbridge/Extension, D and Buttonwood Sts. (302-429-6765);

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Low and moderate income families and single individuals meeting income and selection criteria

AREA SERVED: Wilmington

OBTAINING SERVICE: Call for information

FEES: No

WILMINGTON POLICE VICTIM SERVICES

Public Safety Building
300 N. Walnut Street
Wilmington, DE 19801
302-576-3622
Domestic Violence Coordinator: 302-576-3648
Bilingual Case Manager: 302-576-3665

PERSON IN CHARGE: Mona Bayard, Coordinator; Stephanie Hamilton, Domestic Violence Coordinator; Carolyn Becker, Bilingual Case Manager

STATUS: Public

SERVICE DESCRIPTION: Major goals: Comfort and reassure victims of crimes that take place in the city of Wilmington; educate crime victims on the workings and limitations of the criminal justice system; coach victims in obtaining remedies, particularly in domestic abuse; help with application for victims compensation and referral to community based social services. Services are offered by telephone, in home visits, and in court accompaniment. Intent is to help in ways that can come best from police-based advocates. Works with victims of crimes against the person, whether domestic-related or involving strangers.

HOURS OF OPERATION: 8:30 a.m.-4:30 p.m., Mon.-Fri. Appointments available for other times.

ELIGIBILITY: Victims of crimes and their families.

AREA SERVED: City of Wilmington

OBTAINING SERVICE: Walk in, call for information, referral (most referrals from Wilmington Police Department).

FEES: None

WILMINGTON SENIOR CENTER

1901 Market Street
Wilmington, DE 19802
302-651-3400
Website: www.wilmingtonseniorcenter.org

PERSON IN CHARGE: Susan R. Getman, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Serves older adults by providing activities (cultural, recreational, and social) especially designed for the interests and needs of the aging; fitness classes; support groups; lunch program; employment service for those ages 50 and older, job counseling, referral and placement services, housing, homelessness prevention (Samaritan Outreach Program), Grandparent Resource Center, and Caregiver Resource Center. Christiana Care medical office on site.

HOURS OF OPERATION: Senior Center: 8:00 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Ages 50 and over. Some programs vary.

AREA SERVED: New Castle County

OBTAINING SERVICE: Call or walk in

FEES: Membership dues, some class fees. Contributions are welcome for other services.

WINDER LAIRD PORTER STATE SERVICE CENTER (DSSC, DHSS)

509 W. 8th Street
Wilmington, DE 19801
302-577-3400

PERSON IN CHARGE: Diane Carroll, Administrator

STATUS: Public

SERVICE DESCRIPTION: Houses State and private agencies that provide human services: **Division of Public Health**: Well Child Clinic, STD, HIV Counseling and Testing, Prenatal Clinic, Family Planning, Dental Clinic, WIC Program; **Division of Social Services**: Assistance payments, Food Stamps; and **Division of State Service Centers**: Community Resource and Assistance Services, Food Closet, Utility Assistance, Cooling Assistance, FEMA, Medical Fund, Needy Family Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Dental Transportation, and Emergency Assistance Services Program. Clothes Closet.

HOURS OF OPERATION: 7:30 a.m.-5:00 p.m., Mon.-Fri. (hours vary by program)

ELIGIBILITY: Varies by program

AREA SERVED: Wilmington

OBTAINING SERVICE: Call or walk in

FEES: Vary by program

WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL FOOD PROGRAM (WIC) (DPH, DHSS)

Blue Hen Corporate Center
Suite 4B
655 Bay Road
Dover, DE 19901
302-739-4614
1-800-222-2189

PERSON IN CHARGE: Joanne White, RD, Director

STATUS: Public

SERVICE DESCRIPTION: Provides supplemental food and nutrition education to low income pregnant and breastfeeding women, and children up to age 5 who meet nutritional needs criteria.

LOCATIONS:
New Castle County:

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7570)

Kent and Sussex Counties:

- Milford Health Unit, 11-13 Church St., Milford 19963 (302-424-7220)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri. (limited evening clinics)

ELIGIBILITY: Must have a nutritional risk and meet guidelines.

AREA SERVED: Statewide

FEES: None

WOMEN'S LEADERSHIP CENTER, INC.

c/o Myrna L. Bair
4 Little Leaf Court
Wilmington, DE 19810
302-831-3323
Email: myrnabair@yahoo.com

PERSON IN CHARGE: Myrna L. Bair, President

STATUS: Not for profit

SERVICE DESCRIPTION: Leadership training for women in all sectors.

HOURS OF OPERATION: 9:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: Vary by service

YMCA OF DELAWARE

Association Office
100 West Tenth Street, Suite 1100
Wilmington, DE 19801
302-571-6908
Website: www.ymcade.org

PERSON IN CHARGE: Michael P. Graves, President

STATUS: Not for profit

SERVICE DESCRIPTION: Provides recreation; physical fitness and health education; camping (resident and day camp); social group service; child care; swimming; athletics; informal education classes; family communications; values programs; leadership and development groups; drug abuse counseling; clubs and groups; adult and youth employment services. Provides housing at Central for males only. Mission is to develop and practice the principles of love; caring; inclusiveness; justice; peace; and to enrich the emotional, physical, and social lives of individuals, families, and community.

FACILITY LOCATIONS:
- Bear-Glasgow YMCA-Bear, 351 George Williams Way, Newark 19702 (302-836-9622)
- Brandywine YMCA-Talleyville, 3 Mt. Lebanon Rd., Wilmington 19803 (302-478-9622)
- Central YMCA-Wilmington, 501 W. 11th St., Wilmington 19801 (302-254-9622)
- Central Delaware YMCA-Dover, 1137 S. State St., Dover 19901 (302-346-9622)

- Sussex Family YMCA-Rehoboth Beach, 105 Church St., Rehoboth 19971 (302-296-9622)
- Walnut St. YMCA-Wilmington, 1000A N. Walnut St., Wilmington 19801 (302-472-9622)
- Western Family YMCA, 2600 Kirkwood Hwy., Newark, 19711 (302-709-9622)
- Tockwogh Camp & Conference Center, 24370 Still Pond Neck Rd., Worton, MD 21678 (800-331-2267)
- YMCA Resource Center, 100 W. Tenth St., Suite 901, Wilmington 19801 (302-571-6975)

HOURS OF OPERATION: Vary by location

ELIGIBILITY: Open (Males only for housing residence.)

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk-in

FEES: Yes, Scholarships available.

YMCA RESOURCE CENTER OF DELAWARE

100 W. Tenth Street, Suite 901
Wilmington, DE 19801
302-571-6975
Fax: 302-571-6948

Wesley College
120 N. State Street
Dover, DE 19901
302-735-7530
Fax: 302-735-7533

DTCC
P.O. Box 610
Georgetown, DE 19947
302-853-0197
Fax: 302-853-0199

Website: www.ymcade.org

PERSON IN CHARGE: Michael A. McIntyre, Executive Director

STATUS: Not for profit

SERVICE DESCRIPTION: Provides speakers, conferences, workshops, and training programs (through schools, agencies, and community centers) for children, youths, and adults in substance abuse prevention, conflict resolution, and peer mediation. Telephone information to answer questions about alcohol and other drugs or to provide referrals to treatment providers. Videotape lending on topics related to alcohol, other drugs, and violence abuse prevention. Youth leadership development programs emphasizing social action and public speaking (Youth in Government, Y.E.L.L.); Special recreation and social programs for minimally handicapped young adults (Brandywine Social Club); ADP, an early intervention education program for youth arrested for the first time on alcohol or drug charges; the Back on Track Program for youth who have been adjudicated and referred to DYRS for probation.

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri.

ELIGIBILITY: Open

AREA SERVED: Statewide

OBTAINING SERVICE: Call or walk in

FEES: Vary by service

YOUTH AND FAMILIES DIVISION; CITY OF WILMINGTON DEPARTMENT OF PARKS AND RECREATION

22 South Heald Street
Wilmington, DE 19801
302-576-3810
Website: www.ci.wilmington.de.us

PERSON IN CHARGE: Romain Alexander, Director

STATUS: Public

SERVICE DESCRIPTION: **Recreation Division**: sports (basketball, football, softball, etc.); evening recreation sites. **Youth and Families Division**: college tours, scholarship program, summer and evening feeding programs, tutorial services, summer employment (youth). **William Hicks Anderson Community Center**: sports, educational programs, life skills programs

OTHER LOCATIONS: William Hicks Anderson Community Center, 501 N. Madison St., Wilmington 19801 (302-571-4266)

HOURS OF OPERATION: 9:00 a.m.-5:00 p.m., Mon.-Fri. William Hicks Anderson Community Center: 8:30 a.m.-6:30 p.m.

ELIGIBILITY: Open

AREA SERVED: New Castle County

OBTAINING SERVICE: Walk in, call for information, call for appointment.

FEES: Vary by service

YOUTH REHABILITATIVE SERVICES; DIVISION OF (DSCYF)

1825 Faulkland Road
Wilmington, DE 19805
302-633-2620

Website: www.state.de.us/kids/yrs

PERSON IN CHARGE: Richard Shaw, Director

STATUS: Public

SERVICE DESCRIPTION: Administers state correctional services for juveniles including alternatives to incarceration; detention; secure care; and community services for probation and aftercare including probation supervision, individual and family counseling, coordination with schools, referrals to community agencies, and other support services.

LOCATIONS:
Institutions:

- New Castle County Detention Center, 963 Centre Rd., Wilmington 19805 (302-633-3100)
- Ferris School, 959 Centre Rd., Wilmington 19805 (302-993-3800)
- Stevenson House, P.O. Box 278, Rt. 113, Milford 19963 (302-424-8100)

Community-based Services:

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5778)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-1734)
- Barley Mill Plaza #36, 1825 Faulkland Rd., Wilmington 19805 (302-995-8334)
- Probation North, 119 Lower Beech Street, Wilmington 19805 (302-577-6011)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7508)
- Rosehill Community Center, 19 Lambson Lane, New Castle 19720 (302-577-7834)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5664)
- Kent County Family Court, 400 Court St., Dover 19901 (302-739-5381)
- Milford State Service Center, 113 Church St., Milford 19963 (302-422-1556)
- Boys and Girls Club West Sussex, 310 Virginia Ave., Seaford 19973 (302-628-2071)

HOURS OF OPERATION: 8:00 a.m.-4:30 p.m., Mon.-Fri.

ELIGIBILITY: Family Court referral only.

AREA SERVED: Statewide

OBTAINING SERVICE: Court commitment

FEES: None

YWCA DELAWARE

Administrative Headquarters:
100 West Tenth Street, Suite 515
Wilmington, DE 19801
302-655-0039
Website: www.ywcade.org

PERSON IN CHARGE: Ginny Marino, Chief Executive Officer

STATUS: Not for profit

SERVICE DESCRIPTION: Supports essential needs with case management services for families in crisis and women in transition to help them become self-sufficient. Provides victims with services that can rebuild shattered lives and stabilize their families. Helps women advance through financial education and support. Advances women's issues and advocates for racial and social justice.

FACILITY LOCATIONS:

- Wilmington Center: 233 King St., Wilmington 19801 - residential programs (302-658-7161)
- Home-Life Management: 709 Madison Street, Wilmington 19801 (302-658-7110)
- 153 E. Chestnut Hill Rd., Suite 102, Newark 19713 (302-224-4060)
- 20161 North Office Circle, Suite B, Georgetown 19947 (302-253-0684)

HOURS OF OPERATION: 8:30 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend hours vary)

ELIGIBILITY: Members - females; associates - males

AREA SERVED: Primarily New Castle County; some programs are statewide.

OBTAINING SERVICE: Call, write, or walk in

FEES: Most services are free. Sliding scale fee for some programs such as housing. Varying fees for other programs.

YWCA DELAWARE DOMESTIC ABUSE OUTREACH CENTER

Domestic Violence Services
100 West Tenth Street, Suite 515
Wilmington, DE 19801
302-655-0039 Ext. 233
Fax: 302-658-7548
Website: www.ywcade.org

PERSON IN CHARGE: A. Bonnie Anderson, Support Services Counselor

STATUS: Not for profit

SERVICE DESCRIPTION: Offers case management and counseling: one-on-one counseling for women and children; group counseling for women and children; case management for women; helping survivors become both financially and emotionally independent. Offers support groups for domestic violence victims/survivors. Also offers case management and counseling for men, women, and children who are primary and secondary survivors of violent crimes.

HOURS OF OPERATION: 8:30 a.m.-4:00 p.m., Mon.-Fri.

ELIGIBILITY: Women and children who are survivors of domestic violence, and men, women, and children who are victims of violent crimes.
AREA SERVED: Statewide

OBTAINING SERVICE: Call for information

FEES: None

ZION EARLY EDUCATION CENTER

Zion Lutheran Church
2101 Lancaster Avenue
Wilmington, DE 19805
302-655-7874
Fax: 302-658-2335
Website: www.zionluther.org
Email: zion_eec@comcast.net

PERSON IN CHARGE: Saralee Hawk, Program Director

STATUS: Not for profit

SERVICE DESCRIPTION: Zion Early Education Center offers a sound early educational foundation in a loving, Christian atmosphere. Daily preschool sessions for two, three, and four-year-olds. Full day Kindergarten program. Optional extended care with convenient pick-up times (7:30 a.m. to 5:30 p.m.). Gym and Spanish programs for all. School is fully licensed by the Office of Child Care Licensing and accredited by the Nursery Kindergarten Association of Delaware.

HOURS OF OPERATION: September-June: School open 7:30 a.m.-5:30 p.m. All Year Office: 8:30 a.m.-12:00 p.m.

ELIGIBILITY: 2, 3, 4, and 5-year-olds

AREA SERVED: New Castle, Kent, and Sussex Counties

OBTAINING SERVICE: Call for information, call for appointment

FEES: Fee schedule

DIRECTORY OF HUMAN SERVICES FOR DELAWARE REVISION/ADDITION FORM

Please provide the following information regarding your agency and its operations.

1. ***COMPLETE name of agency/organization.***
2. ***Name by which agency is commonly identified, if applicable (e.g., Floyd I. Hudson State Service Center is often referred to as Hudson State Service Center).***
3. ***Name and title of person in charge (e.g., Executive Director, Program Director).***
4. ***If applicable, name of parent agency or larger agency of which your agency is a part.***
5. ***Status (check one): ☐ public ☐ not-for-profit ☐ for profit***
6. ***Location(s) and telephone number(s) of administrative office(s), including toll-free and fax numbers, if applicable. Hotline and emergency numbers should be identified by name and hours available. Addresses should contain building name and/or suite number, room number, or floor, if appropriate; street address or post office box number; city; and zip code. State designation and telephone area code need not be included unless other than Delaware.***

   Building: _____ ***Street:*** _____

   City: _____ ***State:*** _____ ***Zip Code:*** _____

   Telephone: _____ ***Fax:*** _____

   Website: _____ ***E-Mail:*** _____
7. ***Hours of operation for administrative office(s). Identify days of the week and opening/closing times. Indicate any exceptions, e.g., evening appointments available, etc.***
8. ***Location, telephone number(s), and hours of facility locations/ service sites if different from, or in addition to, the above.***

   Building: _____ ***Street:*** _____

   City: _____ ***State:*** _____ ***Zip Code:*** _____

   Telephone: _____ ***Hours:*** _____
9. ***Eligibility requirements for service. Indicate age(s), income level, physical/ psychological condition, etc.***

   If there are no restrictions, check here: ☐

10. ***Area Served:***

If services are provided statewide, check here: ☐ ***Statewide***
If county-wide, indicate appropriate county/counties. If other, indicate and explain.

☐ ***New Castle*** ☐ ***Kent*** ☐ ***Sussex*** ☐ ***Other***

11. ***Obtaining service: methods by which you may be contacted. Indicate all that apply.***

☐ ***Walk-In***
☐ ***Referral (by whom)***
☐ ***Other (explain)***
☐ ***Call for Information***
☐ ***Call for appointment***

12. ***Fees:***

If no fees are charged for services, check here: None
If fees are assessed, check all that apply:

☐ ***Sliding Scale*** ☐ ***Vary by service*** ☐ ***Schedule***

☐ ***Other (Explain)*** _____

13. ***Service description: Provide a brief description of the primary services and/or programs offered by your agency.***

_____
_____
_____
_____
_____
_____
_____

Please mail or fax completed form to:

Directory of Human Services for Delaware
Division of State Service Centers
Charles H. Debnam Building
1901 N. DuPont Highway
New Castle, DE 19720

Fax Number: 302-255-4465

Please select a maximum of seven (7) subject categories under which you would like your organization to be listed.

- ☐ ***Acquired Brain Injury (ABI)***
- ☐ ***Acquired Immune Deficiency Syndrome (Aids)***
- ☐ ***Adoption***
- ☐ ***Adult Education***
- ☐ ***Adult Offenders***
- ☐ ***Alzheimer's Disease***
- ☐ ***Cancer***
- ☐ ***Case Management***
- ☐ ***Child Development***
- ☐ ***Civil Rights***
- ☐ ***Clothing***
- ☐ ***Community Centers***
- ☐ ***Community Education***
- ☐ ***Community Service Organizations***
- ☐ ***Consumer Education and Information***
- ☐ ***Corrections***
- ☐ ***Counseling – Christian***
- ☐ ***Counseling – Educational***
- ☐ ***Counseling – Family/Marriage***
- ☐ ***Counseling – Mental Health***
- ☐ ***Counseling – Offenders/Perpetrators***
- ☐ ***Counseling – Sexual Health***
- ☐ ***Counseling – Substance Abuse***
- ☐ ***Counseling – Victims***
- ☐ ***Crisis Intervention***
- ☐ ***Day Care – Adult***
- ☐ ***Day Care – Child***
- ☐ ***Dental Care***
- ☐ ***Developmental Disabilities – Adult***
- ☐ ***Developmental Disabilities – Youth***
- ☐ ***Early Childhood Education/Intervention***
- ☐ ***Emergency Assistance – Medical (Also see Hospitals)***
- ☐ ***Employment and Training***
- ☐ ***Energy Assistance***
- ☐ ***Family Planning***
- ☐ ***Financial Assistance***
- ☐ ***Food***

- ☐ ***Foster Care***
- ☐ ***Health Care***
- ☐ ***Health Education***
- ☐ ***Hearing Impaired***
- ☐ ***Home Health Services***
- ☐ ***Home Repair/Rehabilitation/Weatherization***
- ☐ ***Homemakers/Home Health Aid***
- ☐ ***Hospice***
- ☐ ***Hospitals***
- ☐ ***Housing – Low-Income***
- ☐ ***Housing – Temporary/Transitional***
- ☐ ***Income Maintenance***
- ☐ ***Information and Referral***
- ☐ ***Intermediate and Long Term Care***
- ☐ ***Juvenile Delinquency***
- ☐ ***Law Enforcement***
- ☐ ***Legal Guardianship/Financial Management***
- ☐ ***Legal Services***
- ☐ ***Libraries***
- ☐ ***Mental Health Services/Psychiatric Treatment***
- ☐ ***Nursing Services***
- ☐ ***Nutrition***
- ☐ ***Occupational Therapy***
- ☐ ***Perinatal Services***
- ☐ ***Physical Disabilities – Adult***
- ☐ ***Physical Disabilities – Youth***
- ☐ ***Physical Therapy***
- ☐ ***Preschool Education***
- ☐ ***Protective Services – Adult***
- ☐ ***Protective Services – Youth***
- ☐ ***Public Health***
- ☐ ***Recreation***
- ☐ ***Residential Care – Children and Youth***
- ☐ ***Residential Facilities – Disabilities***
- ☐ ***Residential Treatment Facilities – Psychiatric***
- ☐ ***Residential Treatment Facilities – Substance Abuse***
- ☐ ***Respite***
- ☐ ***Retirement Facilities***
- ☐ ***Schools – Alternative***

- ☐ ***Senior Centers***
- ☐ ***Senior Citizens – Employment***
- ☐ ***Senior Citizens – Residential Care***
- ☐ ***Short Term Rehabilitation***
- ☐ ***Speech Therapy***
- ☐ ***State Service Centers (DSSC/DHSS)***
- ☐ ***Substance Abuse – Prevention***
- ☐ ***Substance Abuse – Treatment***
- ☐ ***Supportive Services/Support Groups – Disability/Disease***
- ☐ ***Supportive Services/Support Groups – Family Issues/ Parenting***
- ☐ ***Supportive Services/Support Groups – Mental Health***
- ☐ ***Supportive Services/Support Groups – Offenders/ Perpetrators***
- ☐ ***Supportive Services/Support Groups – Personal Issues***
- ☐ ***Supportive Services/Support Groups – Substance Abuse***
- ☐ ***Supportive Services/Support Groups – Victims of Abuse, Crime,and Violence***
- ☐ ***Supportive Services/Support Groups – Youth***
- ☐ ***Tax Assistance***
- ☐ ***Transportation***
- ☐ ***Tutoring***
- ☐ ***Veterans/Military Personnel***
- ☐ ***Victims of Abuse, Crime, and Violence***
- ☐ ***Visually Impaired***
- ☐ ***Volunteerism***
- ☐ ***Youth***

dhss.delaware.gov