

# DIRECTORY OF HUMAN SERVICES FOR DELAWARE 2009



DELAWARE HEALTH AND SOCIAL SERVICES

Division of State Service Centers

# A FEATURE OF THE 2009 DIRECTORY OF HUMAN SERVICES FOR DELAWARE

## DELAWARE HELPLINE

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**[www.delawarehelpline.org](http://www.delawarehelpline.org)**

Delaware Health and Social Services, the State of Delaware Office of Management and Budget, and Delaware Helpline, Inc., have joined forces to provide the Delaware Helpline as a statewide comprehensive information and referral system. Delaware Helpline is your link to:

- **Information about government and community services;**
- **Referral to appropriate agencies;**
- **The Cancer Helpline;**
- **Follow-up to ensure service is received.**

With a capability to access over 2,100 government agencies, community organizations, and health and human service programs, Delaware Helpline can be utilized by anyone. Services are free, confidential, and available any weekday from 7:30 a.m.-6:00 p.m. See page 115.

## CALL TOLL FREE

**1-800-464-HELP or 1-800-464-4357**

**New Castle County: 302-577-3000**

**Out-of-state callers: 1-800-273-9500**



**DELAWARE  
HELP!LINE  
1-800-464-4357**

**DELAWARE HELPLINE: "LINKING PEOPLE TO SERVICES"**

## **A FEATURE OF THE 2009 DIRECTORY OF HUMAN SERVICES FOR DELAWARE**

### **DELAWARE VOLUNTEER RESOURCE CENTER (STATE OFFICE OF VOLUNTEERISM)**

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**[www.volunteerdelaware.org](http://www.volunteerdelaware.org)**

You can help. You can teach someone to read, give attention to a lonely child, get involved in the problems of drug abuse, the homeless, health care, or the environment. Take your place among the thousands of Delawareans who are active in the community. You make the choice. The Delaware Volunteer Resource Center has on file a list of more than 500 nonprofit organizations and public agencies and their needs for volunteers. We can help find the perfect job for you. The Delaware Volunteer Resource Center serves YOU!

**1-800-815-5465**

#### ***DELAWARE HEALTH AND SOCIAL SERVICES***

**Division of State Service Centers**

**State Office of Volunteerism**

**START WITH YOURSELF...VOLUNTEER!**



***Turn Your Passion Into Action!***

# USEFUL PHONE NUMBERS

## EMERGENCY NUMBERS (All Counties)

Ambulance, Fire, Police ..... 911  
Hazardous Spills, Radiological Hazards,  
and Natural Disasters ..... 1-800-292-9588 (in state only) or 302-659-3362

## CHILD ABUSE 24 HOUR HOTLINE

Division of Family Services ..... 1-800-292-9582

## CONTACT LIFELINE (24 Hour Helpline)

Rape, Crisis, Suicide Counseling, Crisis Intervention ..... 761-9100

## CRISIS INTERVENTION SERVICE

New Castle County ..... 577-2484, 1-800-652-2929  
Kent and Sussex Counties ..... 1-800-345-6785

## DEAF/DELAWARE RELAY SERVICES

TTY ..... 1-800-232-5460  
Voice ..... 1-800-232-5470  
National Relay Service ..... 7-1-1

## DELAWARE HELPLINE (7:30 A.M.-6:00 P.M., Mon.-Fri.)

All Counties (Voice and TDD) ..... 1-800-464-4357  
Out of State (Voice and TDD) ..... 1-800-273-9500

## DOMESTIC VIOLENCE 24 HOUR HOTLINE

New Castle County ..... 762-6110  
Kent and Sussex Counties (Families in Transition) ..... 422-8058

**FOOD STAMP INFORMATION** (Delaware Helpline) .. 1-800-464-4357

## HOSPITALS:

### New Castle County

Christiana Care Health System ..... 733-1000  
St. Francis Hospital ..... 421-4100

### Kent County

Kent General Hospital ..... 674-4700

### Sussex County

Beebe Hospital ..... 645-3300  
Milford Memorial Hospital ..... 422-3311  
Nanticoke Memorial Hospital ..... 629-6611

**POISON CONTROL CENTER** ..... 1-800-222-1222

**RUNAWAY YOUTH HOTLINE** ..... 762-6373

# KEY ABBREVIATIONS

Frequently used abbreviations in the 2009 Directory are as follows:

<b>DCMH</b> .....	Division of Child Mental Health
<b>DCSE</b> .....	Division of Child Support Enforcement
<b>DDDS</b> .....	Division of Developmental Disabilities Services
<b>DFS</b> .....	Division of Family Services
<b>DHSS</b> .....	Delaware Health and Social Services
<b>DLTCRP</b> .....	Division of Long-Term Care Residents Protection
<b>DMMA</b> .....	Division of Medicaid & Medical Assistance
<b>DMS</b> .....	Division of Management Services
<b>DOE</b> .....	Department of Education
<b>DOL</b> .....	Department of Labor
<b>DOS</b> .....	Department of State
<b>DPH</b> .....	Division of Public Health
<b>DSAAPD</b> .....	Division of Services for Aging and Adults with Physical Disabilities
<b>DSAMH</b> .....	Division of Substance Abuse and Mental Health
<b>DSCYF</b> .....	Division of Services for Children, Youth and Their Families
<b>DSS</b> .....	Division of Social Services
<b>DSSC</b> .....	Division of State Service Centers
<b>DVI</b> .....	Division for the Visually Impaired
<b>DVR</b> .....	Division of Vocational Rehabilitation
<b>OMB</b> .....	Office of Management and Budget

# USER'S GUIDE

Welcome to the *Directory of Human Services for Delaware 2009*, the fifteenth edition of the Directory, published by the Division of State Service Centers.

The Directory offers a comprehensive listing of the many human service programs within the state of Delaware. This edition expands on previous editions and includes more agencies, phone numbers, and web sites than ever before.

The keys to using this book are the Alphabetical and Subject Indices. Each agency and program is listed in the Alphabetical Index as well as in the Subject Index under each major service provided. In the 2009 edition, only one entry for each agency is listed which includes each agency's multiple locations throughout the state, eliminating the need for separate County Sections. Each entry provides a brief description of services, all relevant office addresses, contact information, as well as all of the areas an agency serves within the state. Service locations and areas identified pertain exclusively to Delaware, even though some agencies may provide services outside the State. The format and organization of the information has been designed to be easy to read and easy to use as you work with clients and/or other agencies.

Suggestions or comments about this Directory should be forwarded to:

Directory of Human Services  
Division of State Service Centers  
Charles H. Debnam Building  
1901 North DuPont Highway  
New Castle, DE 19720

Agencies that want to update information, or new agencies that would like to be added to the next edition, can complete the Agency Addition/Revision located at the end of this Directory. Completed forms should be sent to the above address.

We trust that the *Directory of Human Services for Delaware 2009* will help you in your endeavor to link services with persons in need.

*Division of State Service Centers  
Department of Health and Social Services*

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Delaware Parents Association, Inc. ....	120
Delaware Youth for Christ, Inc. ....	131
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H.E.R.O.I.N. Hurts, Inc. ....	179
House of Pride, Inc. ....	194
Kent Sussex Counseling Services (KSCS) .....	219
Mental Health Centers (DSAMH, DHSS) .....	250
New Castle County Community Partnership, Inc. ....	274
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Birtheright of Delaware, Inc. ....	36
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Crohn's & Clitis Foundation of America .....	95
Delaware Adolescent Program, Inc. ....	99
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Delaware End of Life Coalition; University of Delaware .....	110
Delaware Hospice, Inc. ....	116
Elizabeth W. Murphey School, Inc. ....	146
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## **1212 CORPORATION**

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**2700 N. Washington Street**  
**Wilmington, DE 19802**  
**302-764-4048**

**PERSON IN CHARGE:** Stephen Burns, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Open house center for substance abusers offering friendship and advice on an informal basis. AA and NA meetings are held each day. Al-Anon and Debtors Anonymous meetings are also held at this location. The center generally provides a non-agency atmosphere for information and referral.

**HOURS OF OPERATION:** 7:00 a.m.-10:00 p.m., 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** No charge.

## **4 Y.O.U., INC.**

---

**43 Skyline Drive**  
**New Castle, DE 19720**  
**302-983-3111**

**PERSON IN CHARGE:** Jeanette Parkell and Beth Stubbs, CNA, Administrators

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides a broad range of services to young, old, and unable persons with a desire to stay in their homes. Evaluation of appropriate services or needs, including tax preparation, assistance with medical claims, discounted home repairs, lawn maintenance, laundry services, cooking, cleaning, shopping, errands, transportation to appointments, and friendly visits. For the family, provides consultation on existing problems or needs and referrals.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend appointments available)

**ELIGIBILITY:** All persons in need of help

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, and appointments.

**FEES:** Yes, depending on services provided



## **A DOOR OF HOPE PREGNANCY CENTER**

---

**3407 Lancaster Pike  
Wilmington, DE 19805  
302-998-9000**

**218 E. Main Street  
Suite 114  
Newark, DE 19711  
302-737-5928**

**Website:** [www.adoorofhope.org](http://www.adoorofhope.org)

**PERSON IN CHARGE:** Ginny Geiger, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free and confidential services including early detection pregnancy tests, education and information on pregnancy, abortion and abortion alternatives, spiritual counseling, assistance with maternity and baby needs, and resource referrals. Does not provide abortion services or abortion referrals. Provides sexual abstinence education free of charge in public and private schools.

**HOURS OF OPERATION:** 5:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **A.F.W. COUNSELING SERVICES**

---

**925 Kitts Hummock Road  
Dover, DE 19901  
302-734-0991**

**PERSON IN CHARGE:** Marcia Wilson Morin, M.Ed., L.P.C.M.H., M.A.C., NCHH, C.C.M.H.C.

**STATUS:** For Profit

**SERVICE DESCRIPTION:** Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, and counter-productive habits and compulsions.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Tues.-Fri.; 9:00 a.m.-12:00 noon, Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call for appointment

**FEES:** \$80 per hour.

## **AARP DELAWARE**

---

**1100 North Market Street, Suite 1201**

**Wilmington, DE 19801**

**Business Office: 302-571-8791**

**Fax: 302-571-1984**

**Website: <http://www.aarp.org>**

**PERSON IN CHARGE:** Lucretia Young, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Membership organization for persons 50 and over. Provides information and resources; engages in legislative, regulatory, and legal advocacy; assists members in serving their communities; and offers a wide range of unique benefits, special products, and services, including *AARP The Magazine*, published bimonthly; *AARP Bulletin*, a monthly newspaper; *Segunda Juventud*, a quarterly Spanish newspaper; *Live and Learn*, a quarterly newspaper for National Retired Teachers Association members; offices in 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

**LOCATIONS:**

- Claymont Area #175: U.M. Church of the Atonement, 3519 Philadelphia Pike, 1:00 p.m., 2nd Thurs.
- Concord Area #3979: Aldersgate Methodist Church, Concord Pike, Fairfax, Wilmington, 1:00 p.m., 4th Wed.
- Dover Area #721: Modern Maturity, 1:00 p.m., 3rd Tues.
- Hockessin Area #4612: Hockessin Memorial Hall, Hockessin, 1:00 p.m., 3rd Wed.
- Long Neck Area #4903: American Legion #28, Rt. 24, Long Neck, 12:00 p.m., 3rd Tues.
- Milford Area #3134: Avenue U.M. Church, 20 N. Church Ave., 1:00 p.m., 2nd Tues.
- Newark Area #3517: Newark Senior Center, 12:00 p.m., 2nd Wed.
- Seaford Area #1084: Methodist Manor House, 1001 Middleford Rd., 1:30 p.m., 2nd Thurs.
- South Coastal Area #5226: The Bay Center, 113 Dickinson Street, Dewey Beach, 12:00 noon, 3rd Tues.
- S.E. Sussex Area #3543: La Rosa Negra, 1201 Savannah Road, Lewes, 12:00 noon, 2nd Tues.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over or spouse of any age

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 1-800-424-3410

**FEES:** Dues: National, \$12.50; Chapter, \$4-\$7.

## **ABR COUNSELING ASSOCIATES**

---

**1550 South Governor's Avenue**  
**Dover, DE 19904**  
**302-678-4558**

**33124 Lighthouse Road**  
**Selbyville, DE 19975**  
**302-436-5868**

**PERSON IN CHARGE:** Joseph B. Hicks, M.Ed., C.C.M.H.C., L.P.C.M.H.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Mental health counseling by professional staff, targeting people with problems due to alcoholism and drug abuse, family discord, phobic reactions, negative reactions to stress, mood disorder, counter-productive habits, and compulsions, including problem gambling. Staff includes licensed child therapist.

**HOURS OF OPERATION:** 8:00 a.m.-9:00 p.m., Mon.-Fri.; 8:00 a.m.-4:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** \$85 per hour. Medicaid and all major health insurance accepted. Some hardship cases will be considered.

## **ABRIENDO PUERTAS, INC.**

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**P.O. Box 645**  
**Georgetown, DE 19947**  
**Office: 302-855-9515**  
**Bilingual Hotline: 302-745-9874**  
**Email: [mpicazo@abriendo-puertas.org](mailto:mpicazo@abriendo-puertas.org)**

**PERSON IN CHARGE:** Maria Picazo, ED

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides shelter, court advocacy, hotline, case management, as well as anything needed by the families of immigrant female victims of domestic violence. Also, community outreach, education, and prevention work.

**HOURS OF OPERATION:** Office hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.; 24 hour emergency, bilingual hotline.

**ELIGIBILITY:** Immigrant female victims of domestic violence and their children.

**AREA SERVED:** Kent and Sussex counties and, if needed, out of state and north.

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## **ABSALOM JONES SENIOR CENTER**

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**310 Kiamensi Road**  
**Wilmington, DE 19804**  
**302-998-0363**

**PERSON IN CHARGE:** Joan E. Budrow, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreation, nutrition, education, transportation, and information and referral through a number of programs and activities. These include hot noontime meals; arts and crafts; exercise; films; trips to grocery, bank, and post office; recreational trips; educational speakers; special programs; entertainment; and salad bar dinner dances—line dancing.

**HOURS OF OPERATION:** 9:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over. Any age, but meal costs more.

**AREA SERVED:** Newport and other local areas. Transportation for Belvedere and Marshallton, Elsmere, Kiamensi, and Stanton.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meal

## **ADDICTIONS COALITION OF DELAWARE, INC.**

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**Community Services Building**  
**100 West Tenth Street, Suite 1012**  
**Wilmington, DE 19801**  
**302-984-2322**  
**Fax: 302-984-2732**

**PERSON IN CHARGE:** Wendell Howell, M.A., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Part of a national movement to inform and educate the community that treatment works; advocates for chemically addicted individuals and families; provides public education, speaking engagements, literature, and referral services; interacts with public policy makers and legislators to assure the fullest possible consideration of addicts in areas such as health care coverage and budgets for publicly funded programs; operates a loan fund to establish Oxford House, in-state, self-run, self-supported recovery homes.

**NORTHERN LOCATIONS:**

**Oxford House For Women:**

· 808 N. Van Buren St., Wilmington 19806 (302-777-7495)

**Oxford House For Men:**

- ASOC, 401 W. 21 St., Wilmington 19802 (302-778-1457)
- Browntown, 305 S. Jackson St., Wilmington 19805 (302-984-1191)
- Canby, 13 S. Clayton St., Wilmington 19805 (302-661-1437)
- Cool Springs, 609 Jackson St., Wilmington 19805 (302-651-9493)
- Hedgeville, 325 S. Jackson St., Wilmington 19805 (302-777-4555)
- Wilmington, 402 W. 23 St., Wilmington 19802 (302-654-0649)
- Wilmington, 1023 Linden St., Wilmington 19805 (302-654-0649)
- Monroe, 804 W. Ninth St., Wilmington 19805 (302-654-8066)

**SOUTHERN LOCATIONS:****Oxford House For Men:**

- Dover, 350 Martin St., Dover 19901 (302-735-1751)
- Edgeville, 26 Loockerman Court, Dover 19901 (302-736-3085)
- Lewes, 8 Tulane Dr., Rehoboth 19971 (302-644-2979)
- Winding Brook, 245 West High St., Elkton, MD 21921 (410-392-8790)

**HOURS OF OPERATION:** Office: 8:30 a.m.-4:30 p.m., Mon.-Fri.; Oxford Houses: 24 hours. Emergency telephone crisis counseling available 7 days per week.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, referral by individuals seeking treatment, call for information. To schedule interviews for Oxford House, call individual houses.

**FEES:** None

## **ADOLESCENT HEALTH SERVICES; TEEN PREGNANCY PREVENTION (DPH, DHSS)**

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**Jesse Cooper Building  
Federal and Water Streets  
Dover, DE 19901  
302-741-2980**

**PERSON IN CHARGE:** Frederick W. MacCormack, MPA, MPH, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Program development, contracts for prevention programs, Health Education/Inservices on topics related to adolescent health.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m.

**ELIGIBILITY:** Public Resource

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Call for information regarding adolescent health.

**FEES:** N/A.

## **ADOPT-A-FAMILY (DSSC, DHSS)**

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**Claymont Community Center**  
**3301 Green Street**  
**Claymont, DE 19703**  
**Main: 302-792-9538**  
**Fax: 302-762-6784**  
**Email (Kent and Sussex): adopt-a-family-ks@state.de.us**

**Milford State Service Center Annex**  
**13 S.W. Front St., Suite 103**  
**Milford, DE 19963**  
**302-424-7260; Dover: 302-739-3145**  
**Fax: 302-424-2782**

**PERSON IN CHARGE:** Melina Coates, Program Administrator, New Castle County;  
Edie Banning, Program Administrator, Kent/Sussex County

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Throughout the year, prepares care packages of essential household and baby items for families experiencing crisis or transition. Monetary donations and donations of critical household, bath, kitchen, and bedroom items, as well as baby items, are welcomed. Tax-deductible donations are assigned to families in need without charge. Volunteers are available to pick up donations. **Holiday program** operates from mid-October through December, and anonymously matches sponsors with families and individuals who do not have means to provide holiday gifts for their immediate family. Sponsors receive information about the family's circumstances and are asked to purchase gift certificates to specific stores that the adopted family has requested. Homebound seniors, persons with disabilities, and residents in nursing homes are also matched with sponsors who provide gift items from a wish list. **Hanover Clothing Closet**, operated by Adopt-a-Family in New Castle County, at Hanover Presbyterian Church, offers clothing up to two times a month with photo I.D. Clothing donations can be dropped off at the church, 18th St. and Baynard Blvd., Mon.-Fri., 9:00 a.m.-3:00 p.m., or at Adopt-a-Family office during business hours. A pickup can be scheduled for large donations. Adopt-a-Student Program operates June through September and provides students in need with a backpack and school supplies. Donations of these items are requested from corporations and community members during those months.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Needy families, disabled or elderly persons, low income: AFDC, GA, SSI, Medicaid-eligible.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral. Clothing Closet: walk in

**FEES:** None

## **ADOPTIONS FROM THE HEART**

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**18-A Trolley Square**  
**Wilmington, DE 19806**  
**302-658-8883**

**Website:** [www.adoptionsfromtheheart.org](http://www.adoptionsfromtheheart.org)

**PERSON IN CHARGE:** Kimberly Dotts, District Supervisor

**STATUS:** Public

**SERVICE DESCRIPTION:** A licensed, nonprofit, nonsectarian adoption agency offering free services for pregnant women. Also offering embryo placement program and domestic and international adoption programs for families.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available as needed.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, internet.

**FEES:** Vary by service, depend on type of adoption program; free services to pregnant women

## **ADOPTIVE FAMILIES WITH INFORMATION AND SUPPORT**

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**P.O. Box 7405**  
**Wilmington, DE 19803-8784**  
**302-571-8784; Warmline: 302-239-6232, 24/7**  
**Email:** [afisdelaware@comcast.net](mailto:afisdelaware@comcast.net)

**PERSON IN CHARGE:** Mary Jo Wolfe, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Network of adoptive families in Delaware and nearby Pennsylvania and Maryland. Volunteers provide information, referral, and support to families. Services include ongoing support groups, helpline, newsletter, adoption subsidy advocate, adoption libraries, workshops on adopting in Delaware and trans-racial adoption, and social events.

**HOURS OF OPERATION:** Available by telephone 9:00 a.m.-9:00 p.m. Warmline 24/7

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, attend group meetings or social events

**FEES:** None

## **ADULT PLUS+**

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**Student Services Building**

**Route 18, P.O. Box 610**

**Georgetown, DE 19947**

**302-856-5618**

**Website: [www.dtcc.edu/owens/ccp](http://www.dtcc.edu/owens/ccp)**

**Email: [lforte@dtcc.edu](mailto:lforte@dtcc.edu)**

**PERSON IN CHARGE:** Linda M. Forte

**STATUS:** Public

**SERVICE DESCRIPTION:** Day trips. Activities, i.e., cards, games, art classes, swimming/exercise, computer classes, and wood carving.

**OTHER LOCATIONS:** Jason Building, Rt. 18, P.O. Box 610, Georgetown 19947 (302-856-5703)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Age 50 and above; if younger, additional \$10.00 for dues.

**AREA SERVED:** Mostly Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** \$15.00 annual dues; \$25.00 for younger than 50.

## **ADULT SPECIAL EDUCATION PROGRAM (ASEP, INC.)**

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**6 Denny Road**

**Fox Point Center, Suite 109**

**Wilmington, DE 19809**

**302-762-5783, 302-762-6419**

**Fax: 302-762-5692**

**PERSON IN CHARGE:** Rosario R. Limmina, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Helps young adults to be productive and self-sufficient; provides basic knowledge needed for finding and holding jobs. Areas include: communication; occupational information and evaluation; consumer education; driver education; employment orientation; socialization; financial and family responsibilities; and job development, placement, and follow up.



**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.; Tues. and Thurs. evenings by appointment only.

**ELIGIBILITY:** All adults with disabilities, especially former special education participants.

**AREA SERVED:** Statewide (primarily, New Castle County)

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **ADVOSERV**

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**4185 Kirkwood-St. Georges Road**  
**Bear, DE 19701**  
**302-834-7018**  
**Website: [www.advoserv.com](http://www.advoserv.com)**

**PERSON IN CHARGE:** Greg Harrison, Facility Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Residential and community based treatment programs for individuals who are developmentally disabled, severely emotionally disturbed, and dually diagnosed, who present challenging behavior. Treatment and curriculum areas include behavior management, independent living, self-care, educational services, pre-vocational, and vocational skills.

**HOURS OF OPERATION:** 24 hours, 365 days per year

**ELIGIBILITY:** Autistic, mentally retarded, and severely emotionally disturbed who are behaviorally involved individuals, ages seven through adulthood

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for interview and evaluation.

**FEES:** Yes

## **AHEDD**

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**32 W. Loockerman Street, Suite 108A**  
**Dover, DE 19904**  
**302-674-1181**  
**Fax: 302-736-3714**  
**Website: [www.ahedd.org](http://www.ahedd.org)**

**PERSON IN CHARGE:** Carolyn Hutchison, Area Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides employment and training services for persons with disabilities. Specialized services are provided on an individual basis, based on needs, skills, individual goals, and ability. Services may include job-seeking skills, job placement, community based work assessments, job coaching, and follow-up services. AHEDD is an employment network for ticket-to-work recipients that receive SSI or SSDI.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Mentally and/or physically disabled

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **AID IN DOVER, INC.**

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**801 West Division Street**

**Dover, DE 19904**

**302-734-7610**

**Website:** [www.aidindover.org](http://www.aidindover.org)

**Email:** [aidindover@aidindover.org](mailto:aidindover@aidindover.org)

**PERSON IN CHARGE:** Beverly C. Williams, M.A., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A private non-profit organization providing emergency shelter care and transitional independent living services to youth and young adults. Shelter services include diagnostic screening; family, individual, and group counseling; tutoring; and 24-hour residential care for 15-30 days with a maximum capacity of 4 youth. Both residential and nonresidential transitional independent living services are provided for up to 18 months for a maximum of 26 youths and young adults.

**LOCATIONS:**

- Eight-O-One Shelter, 801 W. Division St., Dover 19901
- Transitional Living Program, 731 and 801 W. Division St., Dover 19904

**HOURS OF OPERATION:** Administrative Office: 8:00 a.m.-4:30 p.m., Mon.-Fri.; Shelter and Transitional Living Program: 24 hours

**ELIGIBILITY:** Shelter: children and youth ages 12-18; Transitional Living Program: youth and young adults ages 16-21

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** None

## **AIDS DELAWARE**

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100 West 10th Street, #315  
Wilmington, DE 19801  
Phone: 302-652-6776  
Fax: 302-652-5150  
Delaware HIV/AIDS Information Line: 1-800-422-0429  
Gay and Lesbian Hotline: 1-800-292-0429  
Gay Youth Hotline: 1-800-810-6776  
Website: [www.aidsdelaware.org](http://www.aidsdelaware.org)

**PERSON IN CHARGE:** John D. Baker, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** AIDS education and outreach; AIDS hotline information and referral; free and confidential HIV counseling and testing; HIV/AIDS support groups and counseling; buddy services; hospital visitors; financial assistance; nutritional counseling and assistance; advocacy; gay and lesbian mental health services; support groups; and community networking. Gay and Lesbian Hotline.

**OTHER LOCATIONS:** Rehoboth Office, 37201 Rehoboth Ave., Suite 1, Rehoboth Beach 19971 (302-226-5350); Smyrna Health and Wellness Center, 100 W. Main St., Suite 203, Smyrna 19997 (302-354-6616); 36 South Market St., Seaford, DE 19973 (302-629-6806)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## **AL-ANON FAMILY GROUPS**

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Al-Anon Information Services  
P. O. Box 561  
Northeast, MD 21901-0561  
New Castle County: 366-8484  
Kent County: 302-734-8010  
Sussex County: 302-422-8010  
Website: [marydelal-anon.org](http://marydelal-anon.org)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Fellowship of relatives and friends of alcoholics who share their experience, strength, and hope to solve common problems; believe alcoholism is a family illness and that changed attitudes can aid recovery; helps families of alcoholics by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics, and by giving understanding and encouragement to the alcoholic.

**HOURS OF OPERATION:** 24-hour telephone answering service

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for meeting list

**FEES:** None

## **ALCOHOLICS ANONYMOUS**

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**Northern Delaware**  
**Intergroup**  
**Trolley Square**  
**Suite 21B**  
**Wilmington, DE 19806**  
**24 hours: 302-655-5113**

**Kent County**  
**Intergroup**  
**P.O. Box 853**  
**Dover, DE 19903**  
**302-736-1567**

**Sussex County**  
**Intergroup**  
**P.O. Box 402**  
**Seaford, DE 19973**  
**302-856-6452**

**AI-Anon/AI-A-Teen: 302-366-8484 (separate, not affiliated)**

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Program of recovery from the illness of alcoholism. International fellowship of men and women who meet to attain and maintain sobriety. Membership is open to any alcoholic who wants to do something about his/her drinking problem. Approximately 260 meetings in the New Castle County area throughout the week. (Provides AI-Anon for spouses and friends of alcoholics, and AI-A-Teen for young people and children involved with alcoholics – 302-366-8484).

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information and schedules

**FEES:** None. Self-supporting organization.

## **ALFRED I. DUPONT HOSPITAL FOR CHILDREN**

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**1600 Rockland Road**  
**P.O. Box 269**  
**Wilmington, DE 19899**  
**302-651-4000**

**PERSON IN CHARGE:** Thomas P. Ferry, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient and outpatient diagnostic and treatment services in a wide range of pediatric subspecialties, including orthopedics, critical care, emergency care, rehabilitation, neurology, genetics, pulmonology, dentistry, developmental medicine, hematology/oncology, cardiology and cardiac surgery, endocrinology, gastroenterology and nutrition, neonatology, and ophthalmology, psychology, rheumatology, pediatric general surgery, urology, neurosurgery, ENT, nephrology, plastic surgery and other pediatric medical and surgical areas. Also available, services in physical, occupational, and speech therapy; medical imaging; and other diagnostic/therapeutic services.

### **OTHER LOCATIONS:**

#### **Wilmington:**

**duPont Pediatrics at Jessup Street:** 1602 Jessup Street, Wilmington, 19802 (302-576-5050)

**duPont Pediatrics at St. Francis:** Medical Services Bldg., Suite 400, 7th and Clayton Sts., Wilmington, 19805-0500 (302-421-9700)

#### **New Castle County:**

**duPont Pediatrics at Middletown:** Suite 201, 200 Cleaver Farm Road, Middletown, 19709 (302-378-5100)

**duPont Pediatrics at Penn Mart:** Penn Mart Shopping Center, 315 East Basin Road, New Castle, 19720 (302-325-5150)

**duPont Pediatrics at Peoples Plaza:** 1400 Peoples Plaza, Suite 300, Newark, 19702 (302-836-7820)

**duPont Pediatrics at Philadelphia Pike:** 222 Philadelphia Pike, Wilmington, 19809 (302-761-4660)

#### **Kent County:**

**duPont Pediatrics at Rodney Village:** Water Street Office Plaza, 102 W. Water Street, Dover 19904 (302-672-5650)

#### **Sussex County**

**duPont Pediatrics at Georgetown:** 15 Georgetown Plaza Shopping Center, Georgetown 19947 (302-855-2066)

**duPont Pediatrics at Milford:** 703 North Dupont Highway, Teal Creek Plaza, Milford, 19963 (302-422-4559)

**duPont Pediatrics at Seaford:** 121 S. Front Street, Seaford 19973 (302-629-5030)

**HOURS OF OPERATION:** Clinic hours by appointment; Emergency Department, 24 hours

**ELIGIBILITY:** Ages 17 and younger

**OBTAINING SERVICE:** Referral through physician, Public Health or school nurse, self (302-651-4200)

**FEES:** Yes

## **ALS ASSOCIATION-GREATER PHILADELPHIA CHAPTER**

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321 Norristown Road, Suite 260

Ambler, PA 19002

215-643-5434 or 877-434-7441

Website: [www.alsphiladelphia.org](http://www.alsphiladelphia.org)

**PERSON IN CHARGE:** Brenda Edelman, LCSW, BCD, Director of Patient Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and resources for ALS patients, their families, and caregivers. Patient service programs include transportation, equipment loan, home care assistance, and two ALS care centers.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Diagnosis of ALS and reside in service area.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **ALZHEIMER'S ASSOCIATION – DELAWARE VALLEY CHAPTER**

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290 N. James Street, Suite 100A

Newport, DE 19804

302-633-4420; 1-800-272-3900

Fax: 302-633-4494

Website: [www.alz.org/desjsepa](http://www.alz.org/desjsepa)

Email: [siobhan.gannon@alz.org](mailto:siobhan.gannon@alz.org)

**PERSON IN CHARGE:** Siobhan Gannon, Associate Director of Branch Offices

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** 24/7 Helpline/Contact Center; Newsletter; Caregiver Support Groups; Respite Care Financial Assistance; Medic Alert and Safe Return; Speakers' Bureau; Lending Library; Public Policy and Advocacy; Volunteer Opportunities; Professional In-Service Training Program.

**OTHER LOCATION:** 109 Bedford St., P.O. Box 625, Georgetown 19947 (302-854-9788); Julie W. C. Bailey Training Center, 100 S. Main St., Suite 211, Smyrna, DE 19977 (302-514-6510)

**HOURS OF OPERATION:** Newport: 9:00 a.m.-5:00 p.m., Mon.-Fri., other hours by appointment; Georgetown: 8:30 a.m.-4:30 p.m. Mon.-Fri., other hours by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; Call for information; Referral; Call for appointment.

**FEES:** None

## **AMERICAN ADOPTION CONGRESS**

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**Carolyn Hoard**  
**192 Rose View Drive**  
**West Grove, PA 19390**  
**484-667-8550**

**Website:** [www.americanadoptioncongress.org](http://www.americanadoptioncongress.org)

**PERSON IN CHARGE:** Carolyn Hoard, DE/PA Representative, Membership Chair; Eileen McQuade, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information, education, and assistance with legislation related to adoption reform.

**OTHER LOCATIONS:** Main Office: P.O. Box 42730, Washington, DC 20015 (202-483-3399)

**HOURS OF OPERATION:** Anytime

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **AMERICAN ASSOCIATION OF UNIVERSITY WOMEN**

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1800 Fairfax Boulevard  
Wilmington, DE 19803  
302-428-0939  
Website: [www.aauwwilmington.org](http://www.aauwwilmington.org)  
Email: [aauwwilm@magpage.com](mailto:aauwwilm@magpage.com)

**PERSON IN CHARGE:** Rotating President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community organization of volunteers. Sponsors study groups for members in various interest areas; provides a translation service; publishes a newsletter; conducts an annual Used Book Sale; provides college scholarships for Delaware women.

**HOURS OF OPERATION:** 9:30 a.m.-1:30 p.m., Tues.

**ELIGIBILITY:** Female graduates of four year college or university

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **AMERICAN CANCER SOCIETY**

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New Castle County and Kent County  
92 Read's Way, Suite 205  
New Castle Corporate Commons  
New Castle, DE 19720  
302-324-4227; 800-ACS-2345

Sussex County  
c/o 1138 Parsons Road  
P.O. Box 163  
Salisbury, MD 21803-0163  
Main: 410-749-1624  
Alternate: 1-800-937-9696

Website: [www.cancer.org](http://www.cancer.org)

**PERSON IN CHARGE:** Alva Hutchison, Regional Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Voluntary health organization which provides cancer information and patient service. Fund raising efforts support these programs and cancer research. Limited financial assistance can help defray some medical costs not covered by insurance. **Patient Service** provides free resource information and guidance to answer questions. **Various Support Programs:** Reach to Recovery, peer support, and information for breast cancer patients. **Road to Recovery** provides transportation for cancer patients to and from treatment, **Look Good...Feel Better** hands-on workshop for female cancer patients.



**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. Local office resources and information - 24 hours a day, 7 days a week: 1-800-227-2345.

**ELIGIBILITY:** Anyone seeking cancer information, patient, family, friends, health professionals.

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **AMERICAN CIVIL LIBERTIES UNION (ACLU)**

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**100 West Tenth Street, Suite 309**

**Wilmington, DE 19801**

**302-654-3966**

**Website: [www.aclu-de.org](http://www.aclu-de.org)**

**Email: [aclu@aclu-de.org](mailto:aclu@aclu-de.org)**

**PERSON IN CHARGE:** Drewry Fennell, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Represents individuals, groups and organizations in legal matters involving alleged violations of Constitutional Rights, primarily those contained in the Bill of Rights. Advocates and litigates on behalf of persons or organizations whose Civil Rights have been violated.

**HOURS OF OPERATION:** 8:30 a.m. - 4:00 p.m., Mon. - Fri.

**ELIGIBILITY:** Open to those whose Constitutional Rights have been violated

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## **AMERICAN DIABETES ASSOCIATION**

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**100 West Tenth Street, Suite 1002**

**Wilmington, DE 19801**

**302-656-0030**

**Information: 1-800-312-2383**

**Website: [www.diabetes.org](http://www.diabetes.org)**

**PERSON IN CHARGE:** Darrin W. Anderson, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides diabetes research, information, and advocacy to prevent/cure diabetes and to improve the lives of all people affected by diabetes. Wilmington office offers programs relating to prevention, detection, and maintenance of diabetes including: professional education; community outreach; support groups; special weekend retreats for children and families with diabetes; signature events such as Step Out Walk, School Walk, Sugar-Free Weekend Retreat, and Diabetes Gala, as well as a free nationwide Diabetes Information Call Center (1-800-DIABETES) with English and Spanish speaking operators.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** None

## **AMERICAN HEART ASSOCIATION AMERICAN STROKE ASSOCIATION**

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1501 Casho Mill Road, Suite 1  
Newark, DE 19711  
302-454-0613  
Fax: 302-454-0619

1019 Mattlind Way  
Milford, DE 19963  
302-424-0863  
Fax: 302-424-0869

**Website:** [www.americanheart.org](http://www.americanheart.org); [www.strokeassociation.org](http://www.strokeassociation.org)

**PERSON IN CHARGE:** Newark Office: Sharon Schuh, Sr. Development Director; Milford Office: Tonda Parks, Corporate Events Director and Helen Haughey, Corporate Events Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Mission:** Building healthier lives free of cardiovascular disease and stroke; **National Website:** provides quick, easy access to everything from heart-healthy tips to the latest in cardiovascular research, such as interactive risk assessment, dietary recommendations, nutrition facts and nutritious recipes, warning signs, CPR and emergency care, risk factors, news releases, scientific advisories, AHA comments, professional and consumer news, heart and stroke statistical update, biostatistical fact sheets, and more.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 1-800-242-8721 or visit website for free heart-healthy information. Call 1-888-277-5463 for CPR classes. Visitors welcome during office hours. Call local office for more information.

**FEES:** Vary by program. None for most services.

## **AMERICAN LUNG ASSOCIATION OF DELAWARE**

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1021 Gilpin Avenue, Suite 202  
Wilmington, DE 19806  
302-655-7258 or  
1-800-LUNG-USA (1-800-586-4872)  
Website: [www.lunginfo.org](http://www.lunginfo.org)

**PERSON IN CHARGE:** Deborah P. Brown

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Our mission is to enhance the quality of lung health through education, support, advocacy and research. Programs include asthma, tobacco, environment, information/referrals, allergies, sarcoidosis, all lung related issues. Free materials on asthma, lung disease, smoking, second-hand smoke, air pollution, occupational hazards, and marijuana are available. Supported primarily by public and private donations.

**OTHER LOCATION:**

· Dover Branch Office, 422 S. Governor's Ave., Dover 19904 (302-674-9701) Fax: 302-678-5114

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, walk in

**FEES:** Vary by service

## **AMERICAN RED CROSS OF THE DELMARVA PENINSULA**

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**Northern Office**  
100 West 10th Street, Suite 501  
Wilmington, DE 19801-1678  
302-656-6620

**Upper Shore Office**  
207 Blue Ball Avenue  
Elkton, MD 21921

**24 Hour Emergency:** 302-656-6620 or 1-800-777-6620  
**Website:** [www.redcrossdelmarva.org](http://www.redcrossdelmarva.org)

**PERSON IN CHARGE:** Daniel Valle, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Disaster relief:** emergency shelter, food and clothing for disaster victims, additional assistance based on loss and need. **Disaster Training:** All disaster training is free of charge. **Service to military persons and their families:** emergency messages, counseling and referral, grants and loans in specific situations. **Health courses:** CPR, First Aid, AED, workplace and community courses. **Lifeline:** Personal Emergency Response Services.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide. Also Caroline, Dorchester, Queen Anne's, Talbot, Cecil, and Kent counties in Maryland.

**OBTAINING SERVICE:** Call for information

**FEES:** For Health Services courses. No one denied due to inability to pay. For Lifeline services: free installation; monthly service fees apply.

## **ANNA C. SHIPLEY STATE SERVICE CENTER (DSSC, DHSS)**

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350 Virginia Avenue  
Seaford, DE 19973  
302-628-2000

**PERSON IN CHARGE:** Diane Thomas, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies. **Division of Public Health** - Well Child Preventative Health Services; Family Planning; Tuberculosis follow up; Cancer Screening; Nutrition Counseling; Women, Infant and Children (WIC) Nutrition Program; HIV Counseling/Testing; blood pressure screening; STD Clinic; and Dental Clinic. **Division of Family Services; Division of Social Services; Division of Vocational Rehabilitation; Department of Corrections; People's Place I and II;** and **Division of State Service Centers** - Emergency Services, Kinship Care, Teen Vouchers, and Diabetes Fund.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon., Tues., Fri.; 7:30 a.m.-6:00 p.m., Wed., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** Seaford

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## **APOLOGY LETTER BANK**

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**PO Box 638**

**Dover, DE 19903**

**302-697-7005**

**Website:** [www.victimsvoicesheard.org](http://www.victimsvoicesheard.org)

**PERSON IN CHARGE:** Kim Book, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Letters of apology are written by offenders and placed in the Apology Letter Bank. Victims contact our office to inquire about whether or not their offender has placed a letter in the Bank. If a letter has been deposited, they can choose to accept it. If a letter has not yet been deposited, the victims contact information will be kept on file and should a letter become available they will be notified.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, or for appointment

**FEES:** None

## **APPOQUINIMINK ADULT EDUCATION PROGRAM**

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**120 Silver Lake Road**

**Middletown, DE 19709**

**302-378-5037**

**Fax: 302-378-0362**

**PERSON IN CHARGE:** Hazel Showell, Principal; Darren Blackston, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides adult education and family literacy services to residents in Southern New Castle County and Kent County. Provides an educational continuum from one-to-one tutoring through secondary attainment (high school diploma or GED). Programs include one-to-one tutoring (MARK), ABE (adult basic education), ESL (English as a Second Language), GED Prep and Testing, In-School Credit Program (serves at-risk, in-school student), and adult secondary education (high school diploma).

**OTHER LOCATIONS:**

- Smyrna ABE/GED, Telemon Headstart, 204 George's Alley, Smyrna 19977 (302-659-5092, ext. 21)
- Manchester Square ABE, GED, and Family Literacy, 76 Stevenson Drive, Dover 19901 (302-678-4989)
- More Adult Readers in Kent County (MARK) Program, (One-on-one Tutoring), Senate View Apartments, 430 New Castle Avenue, Dover 19901 (302-678-4952).

**HOURS OF OPERATION:** 8:00 a.m.–9:30 p.m., Mon.–Thurs; 8:00 a.m.-12:00 p.m., Friday; hours at other locations vary, call for details.

**ELIGIBILITY:** Open

**AREA SERVED:** Southern New Castle County and Kent County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** ABE/GED Prep and ESL classes are free; one-on-one tutoring is free; \$40 per semester for adult secondary education; call for GED testing fees.

## **APPOQUINIMINK COUNSELING SERVICES, LLC**

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**11 Crawford Street, 2nd Floor**

**Middletown, DE 19709**

**898-1616**

**Fax: 866-596-5049**

**Email: [info@appocounseling.com](mailto:info@appocounseling.com)**

**Website: [www.appocounseling.com](http://www.appocounseling.com)**

**PERSON IN CHARGE:** Dawn Schatz, LCSW, Director, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Psychotherapy services for adolescents and adults, individuals, couples, and families. Specialty areas include dating violence, domestic violence, and sexual abuse/assault. Educational programs, training, and information and referral services are available.

**HOURS OF OPERATION:** By appointment

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information; call for appointment

**FEES:** Schedule; insurance and private pay accepted

## **APPOQUINIMINK STATE SERVICE CENTER (DSSC, DHSS)**

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122 Silver Lake Road  
Middletown, DE 19709  
378-5770

**PERSON IN CHARGE:** Joyce Jeffers, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of State Service Centers** - Family Support Services including Emergency Assistance Services, Community Resource and Assistance Services, DART Bus Tickets, Delaware Utility Assistance Program, Food Closet, Needy Family Fund, Cooling Assistance, Medical Assistance, Kinship Care, Teen Vouchers, and Diabetes Fund; **Division of Public Health** - School Based Wellness Center; **Division of Social Services** - Public Assistance, Food Stamps, Cash Assistance, Medicaid, and Child Care; **Department of Services for Children, Youth and Their Families** - **Division of Youth Rehabilitative Services**; **Department of Labor** - **Division of Vocational Rehabilitation**. **Christiana Counseling** and **Child Inc.** - Parenting Classes. **Everette and Associates Family Counseling Services**.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m. (hours vary by program)

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware City, Middletown, Odessa, Port Penn, Northern Smyrna, St. Georges, Townsend, and other communities.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## **AQUILA OF DELAWARE**

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10 North Railroad Avenue  
Georgetown, DE 19947  
302-856-9746  
Fax: 302-856-9766

2110 Duncan Road  
Wilmington, DE 19808  
302-999-1106

**PERSON IN CHARGE:** Georgetown: April Lathbury, LCSW, Program Director; Wilmington: Joan Chatterton, R.N., L.C.S.W., CADC, Executive Director; Brian Callahan, Program Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Dedicated to identifying and treating substance abusing adolescents and their families. Assists adolescents and their families in creating a dynamic and creative recovery process through day treatment, intensive outpatient, and school based services.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Adolescent substance abuse and families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral, call for information

**FEES:** Accept all major insurances, Medicaid

## **ARTHRITIS FOUNDATION DELAWARE BRANCH**

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**1019 South Governors Avenue**

**Dover, DE 19904**

**302-730-9000**

**1-888-730-9008 (New Castle and Sussex Counties)**

**Fax: 302-730-9004**

**Website: [www.arthritis.org](http://www.arthritis.org)**

**PERSON IN CHARGE:** Carolyn J. Phiney, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free information on arthritis and related diseases through patient, public, and professional education. This is done through literature as well as Arthritis Updates Seminars that educate the public on areas where the disease is most prominent. The Arthritis Foundation also provides educational seminars for medical professionals. To help manage the pain and lack of mobility that comes with arthritis, the Arthritis Foundation promotes both aquatic and land exercise programs.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** None



## **ASD (AUTISM SOCIETY OF DELAWARE)**

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924 Old Harmony Road, Suite 103

Newark, DE 19713

302-777-7335

Email: [delautism@delautism.org](mailto:delautism@delautism.org)

Website: [www.delautism.org](http://www.delautism.org)

**PERSON IN CHARGE:** Theda M. Ellis, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to improve the lives of people with autism and their families through education, advocacy, and public awareness; and to promote lifelong opportunity and acceptance for people with autism in their communities. Provides day and vocational services for adults with autism, as well as support, information, and referral services to families or persons with autism and professionals in the field of Autism/P.D.D. Also provides social events, support groups, meetings with speakers, and maintains a sense of community for those impacted by autism spectrum disorders.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to all families, friends, and professionals who are interested in promoting education and welfare of persons with autism.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## **ATLANTIC SHORES REHAB & HEALTH CENTER**

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231 S. Washington Street

Millsboro, DE 19966

302-934-7300; 1-888-874-5711 (toll free)

Fax: 302-934-9399

Email: [jennifer.edgar@atlanticrhc.com](mailto:jennifer.edgar@atlanticrhc.com)

**PERSON IN CHARGE:** Elliott Neal White, NHA, MHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides comprehensive medical and rehabilitative services, including physical therapy, speech therapy, and occupational therapy, long and short term stays, skilled and intermediate care, therapeutic recreation and specialized diets, assisted living care on campus. Respite care and hospice care also available.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** Persons in need of daily nursing care and/or rehabilitation

**AREA SERVED:** Delmarva Peninsula and surrounding state

**OBTAINING SERVICE:** Referral through health care professional, or call admission director.

**FEES:** Yes, call admission director for rates. Accepts Medicaid, Medicare, and most private insurance.

## **ATLANTIC WOMEN'S MEDICAL SERVICE**

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**1643 North DuPont Highway**  
**Dover, DE 19901**  
**1-800-925-8706**

**2809 Baynard Boulevard**  
**Wilmington, DE 19802**  
**1-800-456-0369**

**Website:** [www.awms-wilm.com](http://www.awms-wilm.com); [www.awms-dover.com](http://www.awms-dover.com)  
**Email:** [awmswilm@gmail.com](mailto:awmswilm@gmail.com)

**PERSON IN CHARGE:** L. T. Brinkley

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Surgical abortions, medical abortions, ultrasounds (pills), pregnancy testing, and emergency contraceptive.

**OTHER LOCATIONS:** 1643 North Dupont Highway, Dover 19901 (1-800-925-8706)

**HOURS OF OPERATION:** Wilmington: 9:00 a.m.-5:00 p.m., Mon.-Sat.; Dover: 9:00 a.m.-5:00 p.m., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Vary by service

## **BAYADA NURSES HOME HEALTH SERVICES, INC.**

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**750 Shipyard Drive, Suite 100**  
**Wilmington, DE 19801-5126**  
**24 hours: 302-658-3000**  
**Fax: 302-658-3600**  
**Website:** [www.bayada.com](http://www.bayada.com)

**PERSON IN CHARGE:** Laura Workman, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides home health care to adult patients requiring skilled nursing, mental health nursing, physical therapy, occupational therapy, speech therapy, medical social work, home health aides; same day service when needed.

**OTHER LOCATIONS:**

- 1400 Peoples Plaza, Suite 111, Newark 19702 (302-836-1000)
- Delaware Pediatrics, 32 Read's Way New Castle 19720 (302-322-2300)
- Delaware Private Duty, 750 Shipyard Drive, Suite 101, Wilmington 19801 (302-655-1333)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Those in need of home health care

**AREA SERVED:** New Castle County, Kent County, and parts of Sussex County

**OBTAINING SERVICE:** Referral by physician, hospital, insurance company, and self

**FEES:** Accept Medicare, Medicaid, Blue Cross, most insurances, and self-pay.

## **BAYARD HOUSE/A CATHOLIC CHARITIES PROGRAM**

300 Bayard Avenue  
Wilmington, DE 19805  
302-654-1184  
Fax: 302-654-8570  
Website: [www.cdow.org](http://www.cdow.org)

**PERSON IN CHARGE:** Shavonne Hines, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides 24-hour residential program for pregnant women in a home-like atmosphere. Program includes housing; meals and nutritional education; birthing and parenting classes; educational and/or employment assistance; independent living/home management skills training; access to pre-natal care and pregnancy counseling; and information and referral to necessary social services.

**HOURS OF OPERATION:** 24 hours a day

**ELIGIBILITY:** Residential program is for pregnant teens/young women 12 years and up. Referral services open to anyone.

**AREA SERVED:** Statewide and regional

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **BEAUTIFUL GATE OUTREACH CENTER**

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604 North Walnut Street  
Wilmington, DE 19801  
302-472-3002  
Website: [www.bgate.org](http://www.bgate.org)  
Email: [Beautifulgate1@aol.com](mailto:Beautifulgate1@aol.com)

**PERSON IN CHARGE:** Renee P. Beamon

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Caring Hearts Support Group (bi-monthly); Carolyn's Circle of Mothers (support group for mothers affected by HIV); Karen's Dreamgirls (support group for HIV positive women); Medical Care (on-site) in partnership with Christiana Care; Transportation Services; Door to Door community education; Dorcas Clothing (free clothing); Faith Community Ministry Development and Mentoring; Food Closet (every Tuesday, 10 a.m.-12 noon); HIV Counseling and Testing (rapid test, same day results); Home and Hospital Visitations; Grief Support; Massage Therapy (by appointment only); Men Mentoring Men Program (educating males/youth on responsibility); One-on-One Counseling (includes family members); Prison Ministry Outreach; Resource Center (books, videos, more); Saving Our Seniors (SOS) HIV prevention program for senior citizens; Sista Project (female empowerment, education, HIV prevention program); Street Outreach; Sunday Breakfast HIV Prevention Outreach; Theatrical Performances—HIV Education; Youth HIV/AIDS/STD Prevention Programs.

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Mon., Wed., Thurs., and Fri; 10:00 a.m.-8:00 p.m., Tues.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral.

**FEES:** None

## **BEEBE MEDICAL CENTER**

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424 Savannah Road  
Lewes, DE 19958  
302-645-3300  
Fax: 302-645-3466  
Website: <http://www.beebemed.org/>

**PERSON IN CHARGE:** Jeffrey M. Fried, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A fully-accredited health care facility providing medical and surgical treatment; obstetrical and pediatric care; short-term inpatient care; outpatient treatment center; complete diagnostic cardiac care; cardiac rehabilitation; cardiac cath lab; critical care unit; orthopedic unit; dialysis center; same day surgery center; speech, occupational and physical therapy; vascular center; full lab and diagnostic radiology facilities; Beebe Express lab service; adult day care; home health agency; 200 physicians; physician referral program; integrative health services, wound care services, and diabetes management; patient education; and nursing school.

**Millville Emergency Center** of Beebe Medical Center, Route 26, Millville 19930 (302-539-8450). Fully staffed and equipped emergency treatment centers providing all levels of emergency care from minor ailments or injuries to life threatening conditions. Operates 24 hours per day, seven days per week from Memorial Day to Labor Day.

**Gull House**, located in the Bay Mart Shopping Center, 23 Terrance Road, Rehoboth. Delaware's only hospital-based adult activities program. It is a medically supervised program with daily activities for adults who need supervised care. It includes pet and reminiscence therapies, planned activities such as crafts, games, and sing-alongs, as well as field trips. For more information, please call 302-226-2160.

#### **OTHER LOCATIONS:**

- Beebe Physician Network, Inc., 400 Savanna Road, Suite B, Lewes 19958 (302-645-3555)
- Lewes Pulmonary Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3232)
- Lewes Infectious Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3196)
- Cape Henlopen HS Wellness Center, Cape HS, 1250 King's Highway, Lewes 19958 (302-644-2946)
- Indian River HS Wellness Center, 29772 Armory Rd., Dagsboro 19939 (732-3680)
- Sussex Central HS Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962)
- Weekend Walk-In Health Center, 205 Atlantic Ave., Millville 19967 (302-541-4175)
- Bookhammer Outpatient Center @ BHC, 18941 John J. Williams Highway, Rehoboth 19971 (302-645-2400)
- Bookhammer Outpatient Center @ BHC, "Express Testing" (Lab) (302-645-2400)
- BHC Tunnell Center, Medical Office Building Laboratory, 18947 John Williams Hwy., Rehoboth 19971 (302-645-3100 x2660)
- Baylis Rehabilitation Center @ BHC, Physical Therapy, Occupational Therapy, Speech & Language Pathology, 18941 John Williams Hwy., Rehoboth 19971 (302-645-2424)
- Bookhammer Outpatient Center @ BHC, Diagnostic Imaging, 18941 John Williams Hwy., Rehoboth 19971 (302-645-2401)
- Beebe Lab Express, 5 Point Plaza, 1111 Hwy. One Unit 6-B, Lewes 19958 (302-644-9344)
- Beebe Lab Express, 205 Atlantic Ave., Millville 19967 (302-539-1602)

- Beebe Lab Express, 611 Federal St., Building 1, Suite 2, Milton 19968 (302-684-8579)
- Beebe Lab Express, 32060 Long Neck Road, Millsboro 19966 (302-947-1202)
- Beebe Lab Express, Suite 200, 232 Mitchell St., Millsboro 19966 (302-934-5052)
- BMC Millville Emergency Laboratory, 205 Atlantic Ave., Millville 19970 (302-539-8749)
- Beebe Lab Express, 20163 Office Circle, Suite 106, Georgetown 19947 (302-856-7781)
- Beebe Home Health Agency, 20232 Ennis Road, Georgetown 19947 (302-854-5210)
- Millsboro Physical Therapy, Suite 101, 232 Mitchell St., Millsboro 19966 (302-934-1500)
- Millville Physical Therapy, Creekside Plaza, Suite 7, 203 Atlantic Ave., Millville 19967 (302-539-6404)
- Beebe Imaging, 20163 Office Circle Suite 106, Georgetown 19947 (302-856-9729)
- Beebe Imaging, Creekside Plaza, Suite 7, 203 Atlantic Avenue, Millville 19967 (302-539-8749)
- Beebe Imaging, 232 Mitchell St., Suite 202, Millsboro 19966 (302-934-9039)
- Wound Care/Diabetes Management, 32060 Long Neck Road, Millsboro 19966 (302-947-2500)
- Millville Emergency Center, 205 Atlantic Ave., Millville, DE 19967 (302-539-8450)
- Beebe Medical Foundation, 902 Savannah Rd., Lewes 19958 (302-644-2900)
- BMC Public Relations & Community Health, 105 W. Fourth St., Lewes 19958 (302-645-3300 x5139)
- Patient Financial Services Satellite, 1632 Savannah Road, Suite 12, Lewes 19958 (302-645-3100 x2280)
- Beebe School of Nursing, 424 Savannah Road, Lewes 19958 (302-645-3251)

**HOURS OF OPERATION:** 24 hours at hospital, varies at other locations

**ELIGIBILITY:** Open to those in need of medical care

**AREA SERVED:** Sussex County and surrounding areas

**OBTAINING SERVICE:** Physician referral, walk in

**FEES:** Yes

## **BELVEDERE STATE SERVICE CENTER (DSSC, DHSS)**

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310 Kiamensi Road  
Wilmington, DE 19804  
302-995-8545

**PERSON IN CHARGE:** Eartha M. Saunders, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides housing for various State agencies offering human services. **Division of State Service Centers:** Community Resource and Assistance Services, Emergency Food Closet, Federal Emergency Management Agency (FEMA), Utility Assistance, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Needy Family Fund, Medical Fund, Cooling Assistance, and Holiday Food Baskets. **Division of Public Health:** Dental Clinic.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Newport-Belvedere, Elsmere, and Marshallton areas, some of Wilmington 19805

**OBTAINING SERVICE:** Call for appointment, walk in

**FEES:** Vary by program

## **BERNARD AND RUTH SIEGEL JEWISH COMMUNITY CENTER**

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101 Garden of Eden Road  
Wilmington, DE 19803  
302-478-5660  
**Website:** [www.siegeljcc.org](http://www.siegeljcc.org)

**PERSON IN CHARGE:** Ivy Harlev, Vice President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides educational, recreational, cultural and social programs for all ages. **Health and Physical Education** offers a variety of fitness and swim programs. Site has full indoor recreational facilities including state-of-the-art fitness center and outdoor recreational facilities, housed at adjacent Family Campus. **The Children's Center of the JCC** provides services for children including full and part-time day care and pre-school. After-school care, school vacation programs and summer day camp program are offered. **Teen Services** include college search programs, SAT courses, various classes, and trips.

**Adult Services** includes awareness and public affairs programs, trips and community concert performances. **Senior Center** offers recreational and social programs for persons ages 62 and over; hot kosher meals served Mon. – Fri., trips, crafts, speakers, public event seminars, discussion groups, social and health issues.

**HOURS OF OPERATION: Wilmington:** 8:00 a.m.–6:00 p.m., Sun.; 6:00 a.m.–10:00 p.m., Mon.–Thurs.; 6:00 a.m.–6:00 p.m., Fri.; 8:00 a.m.–6:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in for tour

**FEES:** Vary with services

## **BETHANY CHRISTIAN SERVICES**

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**260 Chapman Road, Suite 201G**

**Newark, DE 19702**

**302-369-3470**

**Pregnancy counseling line: 1-800-238-4269**

**Website: Bethany.org**

**Email: JBrown@Bethany.org**

**PERSON IN CHARGE:** Jeff Nitz, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides birthparent counseling, family assessment, and networking support; education to prepare for adoptive parenthood; support throughout the adoption process including post-adoption visits; development of open, semi-open, or confidential plan for domestic infant adoptions; facilitation of adoptive family-birthparent communication as agreed upon; assistance with legal requirements and finalization; education and assistance regarding interstate procedures; services for adoptive families in designated or attorney-facilitated adoption. Placement of older and special needs children now available/waiting in state systems; international adoption—16 countries.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Thurs. Evening appointments available.

**ELIGIBILITY:** Vary according to adoptive program.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** Vary by service.



## **BETTER BUSINESS BUREAU OF DELAWARE, INC.**

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60 Read's Way  
New Castle, DE 19720  
302-230-0108  
Website: [www.delaware.bbb.org](http://www.delaware.bbb.org)

**PERSON IN CHARGE:** Christine R. Sauers

**STATUS:** Not for profit 501 (c) 6

**SERVICE DESCRIPTION:** Provides reliability reports on businesses; reviews and handles business/customer disputes; offers mediation and/or arbitration of business-customer disputes; supplies advice and guidance concerning the buying of products and services; and provides services in consumer education. **Better Business Bureau Foundation 501 (c) 3:** Consumer education and information.

**HOURS OF OPERATION:** 9:00 a.m.-12:00 noon, Mon.-Fri.; 1:00 p.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **BIG BROTHERS BIG SISTERS OF DELAWARE, INC.**

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105 Robino Court  
Suite 413  
Wilmington, DE 19804  
302-998-3577  
Website: [www.bbbsde.org](http://www.bbbsde.org)

**PERSON IN CHARGE:** Joseph J. Duffy, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Adult volunteers are matched with boys and girls from single parent homes in order to develop friendly, supportive, goal-oriented mentor relationships. Mentors are also provided to adolescents to help explore different career paths.

**OTHER LOCATIONS:**

- 522 S. Bay Rd., Suite 201C, Blue Hen Corporate Center, Dover 19901 (302-674-2486)
- 115 S. Bedford St., Georgetown 19947 (302-856-2918)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6-17, from single parent homes

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **BIRTH TO THREE EARLY INTERVENTION SYSTEM (DMS, DHSS)**

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**Main Building, 2nd Floor  
1901 North DuPont Highway  
New Castle, DE 19720  
302-255-3134**

**Fax: 302-255-4407**

**Website: [www.dhss.delaware.gov/dms/epqc/birth3/directory.html](http://www.dhss.delaware.gov/dms/epqc/birth3/directory.html)**

**PERSON IN CHARGE:** Rosanne Griff-Cabelli, Part C Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Administrative arm of the statewide Early Intervention System for Infants and Toddlers with Disabilities. Responsible for public awareness, the Interagency Coordinating Council, the Central Directory of Services for Young Children with Special Needs, the Growing Together Portfolio Project and statewide policies and training. Provides family support activities.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children (birth to age three) with developmental delays/disabilities, regardless of income, served by Child Development Watch.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional or parent.

**FEES:** Service Coordination, evaluation for eligibility and IFSP development are provided by Child Development Watch at no cost to families. Commercial Insurance and Medicaid may be applied to services provided, as identified on the Individualized Family Service Plan (IFSP) Part C, as the payor of last resort.

## **BIRTHRIGHT OF DELAWARE, INC.**

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1311 N. Scott Street  
Wilmington, DE 19806  
Office: 302-656-7080  
24 hour Hotline: 1-800-550-4900  
Website: [www.birtheright.org](http://www.birtheright.org)  
Email: [birtherightofdel@comcast.net](mailto:birtherightofdel@comcast.net)

**PERSON IN CHARGE:** Nan Bernardo, Exec. Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers emotional and practical support to any woman facing an unexpected pregnancy. All services are free and confidential and include pregnancy testing, support counseling and friendship, options counseling, maternity clothes and books. Also provides community referrals for such items as medical care, child care, parenting classes, food, clothing, furniture, transitional housing, transportation, and job training.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon. & Fri; 11:00 a.m.–7:00 p.m., Wed.

**ELIGIBILITY:** Pregnant women of all ages and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment or walk in

**FEES:** None

## **BLOOD BANK OF DELMARVA, INC.**

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100 Hygeia Drive  
Newark, DE 19713  
302-737-8400  
Website: [www.delmarvablood.org](http://www.delmarvablood.org)

**PERSON IN CHARGE:** Robert L. Travis, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides blood assurance coverage for all members. Collects, processes, and distributes blood and blood products to 17 hospitals in Delaware and on the Eastern Shore of Maryland. Provides reference laboratory service to hospitals. Provides education, video, and lecture programs on blood to the medical community, local companies/organizations, and the public.

**DONOR LOCATIONS:**

- Christiana Center, 100 Hygeia Dr., Newark 19713 (302-737-8400)
- Wilmington Center, 913 Market St., Wilmington 19801 (302-737-8400)

- Dover Center, 221 Saulsbury Rd., Dover 19901 (888-825-6638)
- Other locations in Salisbury, MD
- 3 mobile units travel on the Delmarva Peninsula to 31 locations.

**HOURS OF OPERATION:** Mon.-Sat., Hours vary

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware; Cecil County, MD; Eastern Shore of MD

**OBTAINING SERVICE:** Call for information

**FEES:** Membership: \$5 (senior discounts)

## **BOY SCOUTS OF AMERICA, DEL-MAR-VA COUNCIL, INC.**

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**100 N. 10th Street, Suite 915  
Wilmington, DE 19801  
302-622-3300**

**PERSON IN CHARGE:** Patrick Sterrett, Scout Executive

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides multiple activities by age groups through programs conducted by volunteer leaders. Strong emphasis on outdoor related programs and career education: Tiger Cubs (boys), age 6; Cub Scouts (boys), ages 7-10; Boy Scouts (boys), ages 11-17; and Explorers (co-ed), ages 15–20, and Venture Crew, ages 15-21 (coed).

### **OTHER LOCATIONS:**

- Henson Scout Reservation, Sharptown, MD 21861
- Rodney Scout Reservation, Northeast, MD 21901

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6-20

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: \$10.80

# **BOYS AND GIRLS CLUBS OF DELAWARE, INC.**

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## **General Office**

**669 S. Union Street**

**Wilmington, DE 19805**

**302-658-1870**

**Website: [www.bgclubs.org](http://www.bgclubs.org)**

**PERSON IN CHARGE:** George Krupanski, Jr., President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Guidance organization for children ages 6-20 provides behavior guidance, helping youth build self-esteem and achieve personal development. Offers a diversified program including: fine arts, homework help, tutoring, computers, crafts, library activities, gamesroom activities, special interest groups, indoor swimming, varsity and intramural athletic leagues, judo, karate, tumbling, and informal and low-organized games, drug/alcohol prevention, teen sexual abstinence programs, violence behavior prevention.

## **OTHER LOCATIONS:**

### **Wilmington**

- Brandywine Springs Elementary, 2916 Duncan Rd., Wilmington 19808 (302-636-3734)
- Clarence Fraim Club, 669 S. Union St., Wilmington 19805 (302-655-4591)
- H. Fletcher Brown Club, 1601 N. Spruce St., Wilmington 19802 (302-656-1386)
- Highlands Elementary, 2100 Gilpin Ave., Wilmington 19805 (302-658-3886)
- Jackson Street Club, S. Jackson and Elm St., Wilmington 19805 (302-658-4514)
- Kuumba Academy, 519 N. Market Street, Wilmington 19808 (302-472-6450)
- Linden Hill Elementary, 3415 Skyline Drive, Wilmington 19808 (302-454-3406)
- Pulaski Elementary, 1300 Cedar Street, Wilmington 19805
- Richardson Park Elementary, 16 Idella Dr., Wilmington 19805 (302-992-5570)

### **New Castle County**

- Appoquinimink Club, 14 S. Broad St., Middletown 19709 (302-378-7620)
- Brader Elementary, 107 Four Seasons Parkway, Newark 19702 (302-547-2913)
- Brick Mill Elementary, 378 Brick Mill Rd., Middletown 19709 (302-218-9507)
- Cedar Lane Elementary, 12 Cedar Lane, Middletown 19709
- Claymont Club, 3301 Green St., Claymont 19703 (302-792-1882)
- Greater Newark Club, 1 Positive Place, Newark 19702 (302-836-6464)
- New Castle Club, 19 Lambson Lane, New Castle 19720 (302-655-8569)
- North Star Elementary, 1340 Little Baltimore Rd., Hockessin 19707
- Olive B. Loss Elementary, 200 Brennan Blvd., Bear, DE 19701 (302-463-8132)
- Unitarian Universalist Society of Mill Creek Elementary, 579 Polly Drummond Rd., Pike Creek Valley, Newark 19711
- West Park Place Elementary, 193 West Park Place, Newark 19711

**Kent County**

- Allen Frear Elementary, 23 Sorghum Mill Rd., Camden 19934
- Booker T. Washington Elementary, 901 Forest Street, Dover 19904
- Clayton Elementary, 510 W. Main St., Clayton 19938 (302-653-8587)
- Dover AFB-Club, 3499 Cypress St., Dover AFB, Dover 19902 (302-677-6376)
- Liberty Court Club, 289 Walker Rd., Apt. A-15, Dover 19904 (302-674-0823)
- Nellie Hughes Stokes Elementary, 3874 Upper King Road, Dover 19904
- Simon Circle Club, 375 Simon Circle, Dover 19904 (302-678-5182)
- Smyrna Club, 240 E. Commerce St., Smyrna 19977 (302-659-5610)
- Smyrna Elementary, 121 S. School Lane, Smyrna 19977 (302-653-8588)
- Smyrna North Elementary, 365 N. Main St., Smyrna (302-653-8989)
- Star Hill Elementary, 594 Voshells Mill Road, Dover 19901
- Sunnyside Elementary, 123 Rabbit Chase Road, Smyrna 19977
- Towne Point Elementary, 629 Buckson Drive, Dover 19901 (302-672-1590)
- W. B. Simpson Elementary, 5 Old North Rd., Camden 19934
- W. Reily Brown Elementary, 360 Webbs Lane, Dover 19904

**Sussex County**

- Dagsboro, 28154 Lighthouse Crossing, Unit 2, Dagsboro 19939 (302-732-6636)
- Georgetown Club, 115 N. Race St., Georgetown 19947 (302-856-4903)
- Greater Milford Club, 105 N.E. Front St., Milford 19963 (302-422-4453)
- Laurel Club, 454 Central Ave., Laurel 19956 (302-875-1200)
- Milton Elementary, 512 Federal St., Milton 19968 (302-684-1220)
- Oak Orchard, 31550 Oak Orchard Rd., Millsboro 19966 (302-945-2244)
- Phillip C. Showell Elementary, 41 Bethany Rd., Selbyville 19975 (302-436-1040)
- Western Sussex Club, 113 Arch St., Seaford 19973 (302-628-3789)
- Woodbridge Elementary, Governors Ave., Greenwood 19950 (302-629-4539)

**HOURS OF OPERATION:** (hours may vary by location)

(School Year) 3:30 p.m.-9:30 p.m., Mon.-Fri.; 10:00 a.m.-4:00 p.m., Sat.

(Summer) 7:00 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 6 - 20

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: \$15.00 - \$20.00

## **BRAIN INJURY ASSOCIATION OF DELAWARE**

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**32 W. Loockerman Street**

**Suite 103**

**Dover, DE 19904**

**302-346-2083**

**Toll Free: 1-800-411-0505**

**Fax: 1-888-258-3694**

**Website: [www.biausa.org/delaware/bia.htm](http://www.biausa.org/delaware/bia.htm)**

**PERSON IN CHARGE:** Devon Dorman, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Advocates for and with survivors of traumatic brain injury to secure and develop community-based services for survivors and their families. Supports research to enhance lives of survivors and their families. Promotes prevention of brain injury through public awareness, education, and legislation.

### **MEETING LOCATIONS:**

- **New Castle County:** Third Thursday of each month except December at 7:00 p.m. Facilitators: Margie and John Goodier (302-378-0375). A.I. duPont Hospital for Children, 1600 Rockland Rd., Wilmington. Note: To attend pre-meeting dinner group (at your expense) contact Matt (302-998-0782) or David (302-453-1634) by the Tuesday before the meeting and meet at Hollywood Grille at Concord Pike & Murphy Road.
- **Kent County:** Second Tuesday of each month at 7:00 p.m. Facilitator: Becky Bolt (302-659-2829). The Grange, 911 S. Governors Ave., Dover.
- **Sussex County:** (Daytime Meetings) First and Third Tuesday of each month. Facilitator: Robin Reifsnyder (302-231-8084). Peach Tree Acres, 26900 Lewes-Georgetown Hwy., Harbeson, DE (located on Route 9 next to Donut Connection, 6 mi. west of 5 Points). Call for meeting times.
- **Salisbury, MD:** Facilitator: Dr. Glenwood Brooks (410-545-4600 or 1-800-938-4600). Chesapeake Rehabilitation Hospital, Employees Dining Room, Rt. 50 and Tilghman Road, Salisbury, MD. Call for times.

**HOURS OF OPERATION:** Resource Center open Monday through Friday. Support group meetings are held on a regular monthly basis.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **BRANDYWINE COUNSELING, INC.**

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**2713 Lancaster Avenue**

**Wilmington, DE 19805**

**302-656-2348**

**Website: [www.brandywinecounseling.org](http://www.brandywinecounseling.org)**

**PERSON IN CHARGE:** Sara Taylor Allshouse, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Outpatient drug/alcohol treatment center provides a full range of services to help drug and alcohol abusers including: an outpatient opioid treatment program including medical evaluations; individual and group counseling; services for criminal justice system referrals; an outpatient drug-free program; case-management programs specific to chronic substance abusers, HIV/AIDS clients, homeless, and pregnant women; prevention programs for youth and their families; community outreach; anonymous HIV counseling and testing; transitional housing; psychiatric and mental health counseling; clothing closet; and residential treatment for women and their children.

**HOURS OF OPERATION:** Dispensing Hours: 2713 Lancaster Avenue: 5:00 a.m.-1:00 p.m. Mon.-Fri.; 6:00 a.m.-9:00 p.m. Sat.; 7:00 a.m.-10:00 a.m. Sun. Newark Center: 5:00 a.m.-12:00 p.m. Mon.-Fri.; 7:00 a.m.-9:00 a.m. Sat. and Sun.; Drug Free Program Hours: 7:00 a.m.-7:00 p.m., Mon.-Thurs., 7:00 a.m.-3 p.m., Fri.

**OTHER LOCATIONS:**

- 24 Brookhill Dr., Newark 19702 (302-454-3020)
- 2814 W. 2nd St., Wilmington 19805 (302-472-0381)
- 2814 Lancaster Ave., Wilmington 19805 (302-655-9880)
- 500 Duncan Rd. (Edgemoor Community Center), Wilmington 19809 (302-225-8008)
- 528 E. Market St., Georgetown 19947 (302-856-4700)
- 13726 South Old State Rd. (Lighthouse Program), Ellendale 19941 (302-424-8080)

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** City of Wilmington and New Castle and Sussex counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale



## **BRANDYWINE NURSING AND REHABILITATIVE CENTER**

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505 Greenbank Road  
Wilmington, DE 19808  
302-998-0101

Website: [www.brandywinenursing.org](http://www.brandywinenursing.org)

**PERSON IN CHARGE:** Fred DiBartolo, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** In-patient skilled nursing and rehabilitation center. Provides medical treatment and rehabilitation including physical therapy, occupational therapy, and speech therapy; progressive activities program for residents; extensive participation by religious and community groups. In-house optometric, dental, and podiatry services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Persons needing long term nursing care and rehabilitation

**AREA SERVED:** Delaware, Pennsylvania, and New Jersey

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **BRANDYWINE SENIOR CENTER**

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Claymont Community Center  
3301 Green Street  
Claymont, DE 19703  
302-798-5562  
Website: [www.claymontcenter.org](http://www.claymontcenter.org)

**PERSON IN CHARGE:** Phyllis A. Hicks

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noon-time meals, arts and crafts, guest speakers, films, shopping and recreation trips, counseling, ceramics and pottery, billiards, transportation, physical fitness program, computer classes, recreation, socialization, information and referral.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Claymont and vicinity

**OBTAINING SERVICE:** Call or walk in. Reservations required for some activities.

**FEES:** Donation requested for meals

## **BRIDGEVILLE SENIOR CITIZENS, INC.**

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**414 Market Street**  
**Bridgeville, DE 19933**  
**302-337-8771**

**PERSON IN CHARGE:** Fran Smith, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides daily hot meal, transportation, educational programs, information and referral, social and recreation programs, and an outreach program.

**HOURS OF OPERATION:** 9:30 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Bridgeville and surrounding area

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## **BRIDGEVILLE STATE SERVICE CENTER (DSSC, DHSS)**

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**400 Mill Street**  
**Bridgeville, DE 19933**  
**302-337-8261, 302-856-5350**

**PERSON IN CHARGE:** Regina Headley-Marvel, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides neighborhood, residential and general services. Houses the following services: **Division of Vocational Rehabilitation**; **Division of Social Services**; and **Division of State Service Centers** - Community Resource and Assistance Services and Emergency Assistance Program, Kinship Care, Teen Vouchers, and Diabetes Fund.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Bridgeville

**OBTAINING SERVICE:** Referral, walk in

**FEES:** Vary by service

## **BROADMEADOW HEALTHCARE**

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**500 South Broad Street**

**Middletown, DE 19709**

**302-449-3400**

**Website: [www.broadmeadowhealthcare.com](http://www.broadmeadowhealthcare.com)**

**PERSON IN CHARGE:** Mary Colleen Rodgers, NHA, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Short and long term rehabilitation and skilled nursing services for the elder population in Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Preadmission screening for level of care

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Medicare and Medicaid approved

## **BUSH EARLY EDUCATION CENTER**

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**101 Whitby Drive**

**Sharpley**

**Wilmington, DE 19803**

**302-479-1617**

**Website: [www.k12.de.us/bush](http://www.k12.de.us/bush)**

**PERSON IN CHARGE:** Kristina J. Viar, Principal

**STATUS:** Public

**SERVICE DESCRIPTION: Great Beginnings Program:** Provides early childhood education, speech/language, occupational, and physical therapies to 3 and 4 year old children with developmental delays; enrolls children from the community, ages 3 and 4, to participate in preschool program with special needs peers; program staff services developmentally delayed students in their private community preschool placements; staffed by degreed certified teachers and therapists, including physical education and music, as well as a psychologist and social worker.

**HOURS OF OPERATION:** 8:30 a.m.-3:35 p.m., Mon.-Fri.

**ELIGIBILITY:** 3 and 4 year olds with or without developmental delays

**AREA SERVED:** Brandywine School District residents and/or children attending child care in the Brandywine School District

**OBTAINING SERVICE:** Referrals by Child Development Watch, Childfind, pediatrician, parents, and preschools

**FEES:** Free for developmentally delayed students; minimal charge for others

## **C & D SENIOR CENTER**

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**100 Liberty Terrace**  
**Newark, DE 19702**  
**302-323-2630**  
**Fax: 302-323-4937**

**PERSON IN CHARGE:** Susan Shertok, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noon-time meal, arts and crafts, guest speakers, films, shopping and recreation trips, counseling, ceramics, games, transportation, and physical fitness program.

**HOURS OF OPERATION:** 8:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Red Lion, Newark, Bear, and Delaware City

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals and craft projects. Bus fee required for daily pick-up and long distance trips.

## **CADIA RIVERSIDE, LLC**

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**700 Lea Boulevard**  
**Wilmington, DE 19802**  
**302-765-4400**

**PERSON IN CHARGE:** Kathleen H. Duca, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Long Term and Transitional Care:** 108-bed nursing facility providing intermediate, skilled, and super-skilled care; wide variety of rehabilitation services. **Medical Arts Complex:** medical office building offers physician specialists - general surgeon, physiatrist, pulmonologist; health care services, Family Practice, Wound Care Center, Adult Day Care, and Diabetes Center.

**HOURS OF OPERATION:** 24 hours (Transitional Care only)

**ELIGIBILITY:** Those in need of medical care

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **CALVARY BAPTIST CHURCH CLOTHES CLOSET**

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**215 E. Delaware Avenue**  
**Newark, DE 19711**  
**302-368-4904**

**PERSON IN CHARGE:** Rev. Bruce G. Martin, Pastor; Rebecca Boothe, Secretary

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Open to everyone on Saturday mornings.

**HOURS OF OPERATION:** Sat., 9:00 a.m.-12:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide.

**OBTAINING SERVICE:** Walk in

**FEES:** None

## **CAMELOT (DIAMOND STATE YOUTH, INC.)**

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**1413 Lore Avenue**  
**Wilmington, DE 19809**  
**302-762-6360**  
**Website: [www.Camelot1413@AOL.com](http://www.Camelot1413@AOL.com)**

**PERSON IN CHARGE:** Jonathan Fiske, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential homes for male, dependent, neglected and adjudicated youth. Camelot A Home for Boys (under the corporate name of Diamond State Youth, Inc.) has a holistic approach to reaching today's teenage boys at risk. Services include job development, placement, referral, recreation, athletics, tutoring, cultural activities and speakers, motivational and building self-esteem activities, counseling (family, individual, parent-child, and groups), independent living classes, and behavior modification programs.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Males, ages 8-18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Court, juvenile correction, and agency referrals

**FEES:** None

## **CAMP REHOBOTH**

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**37 Baltimore Avenue**  
**Rehoboth Beach, DE 19971**  
**302-227-5620**  
**Website: [www.CAMPRehoboth.com](http://www.CAMPRehoboth.com)**  
**Email: [info@Camprehoboth.com](mailto:info@Camprehoboth.com)**

**PERSON IN CHARGE:** Steve Elkins, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services for the gay, lesbian, bisexual, and transgender community, including support groups for men and women; HIV prevention services, HIV testing and counseling, sexual health counseling, and condom distribution; education and outreach to the at-large community including sensitivity training seminars and printed materials to promote positive images of gay and lesbian persons and others; networking and information resources by publishing a newsletter and functioning as an alternative tourist board; health programming for gays and lesbians.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Evening appointments available. Saturday and Sunday hours May-August.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** None

## **CANCER CARE CONNECTION, INC.**

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**Delaware Technology Park**  
**1 Innovation Way, Suite 300**  
**Newark, DE 19711**  
**Offices: 302-266-9686; 302-266-8050; toll free, 866-266-7008**  
**Website: [www.cancercareconnection.org](http://www.cancercareconnection.org)**  
**Email: [info@can-connect.org](mailto:info@can-connect.org)**

**PERSON IN CHARGE:** Janet F. Teixeira and Valerie Mullen Pletcher, Co-Executive Directors

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information, referrals, coaching, and compassionate listening to people affected by cancer through free phone service. Information and referrals range from everyday local solutions to selected global cancer information sources. Master's level oncology social workers help callers assess their individual needs, identify relevant questions, and provide coaching and resources to find answers. Experienced oncology nurses on call for additional assistance.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** People affected by cancer

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **CANCER CENTER OF THE CHRISTIANA CARE HEALTH SYSTEM**

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**Helen F. Graham Cancer Center**  
**4701 Ogletown-Stanton Road, Suite 1213**  
**Newark, DE 19713**  
**302-623-4500**

**Attention: Cecilia Touchstone**

**Website: [www.christianacare.org](http://www.christianacare.org)**

**Email: [ctouchstone@christianacare.org](mailto:ctouchstone@christianacare.org)**

**PERSON IN CHARGE:** Medical Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Develops and operates a community based multidisciplinary cancer program for the improved prevention, detection, diagnosis, treatment, rehabilitation, and continuing care of cancer patients. Offers professional educational opportunities, consultation, and joint program planning to agencies attempting to develop programs to benefit cancer patients and families. Provides information concerning the Cancer Program. Through statewide referrals, offers adjuvant and advanced treatment for cancer patients with a wide variety of malignant diseases utilizing nationally accepted protocols involving treatment, rehabilitation, prevention, and follow-up. Provides weekly in-service education programs for health professionals. Education programs are also available for patients and their families. See the following list of **acute care hospitals** where cancer patients might be treated as inpatients or outpatients.

### **LOCATIONS:**

#### **Acute Care Hospitals:**

- Beebe Hospital, 424 Savannah Rd., P.O. Box 226, Lewes 19958 (302-645-3300)
- Kent General Hospital, 640 S. State St., Dover 19901 (302-734-4701)
- Milford Hospital, P.O. Box 199, Milford 19963 (302-422-3311)
- Nanticoke Hospital, 801 Middleford Rd., Seaford 19973 (302-629-6611)
- Peninsula General Hospital, W. Locust St., Salisbury, MD (301-546-6400)
- Salem County Memorial Hospital, Woodstown Rd., Salem, NJ 08079 (609-935-1000)
- St. Francis Hospital, 700 N. Clayton St., Wilmington 19805 (302-421-4100)

- Union Hospital, Singerly Ave., Elkton, MD 21921 (301-398-4000)
- Veterans Administration Hospital, 1601 Kirkwood Hwy., Wilmington 19805 (302-994-2511)

**Christiana Care Health System:**

- Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4680)
- Christiana Hospital, 4755 Ogletown-Stanton Rd., Wilmington 19718 (302-428-4680)

**HOURS OF OPERATION:** 8:30 a.m.-5 p.m., Mon.-Fri.

**ELIGIBILITY:** Cancer patients and families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **CANINE PARTNERS FOR LIFE**

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**230 Whitehorse Road  
Cochranville, PA 19330  
610-869-4902**

**Website:** [www.k94life.org](http://www.k94life.org)

**Email:** [info@k94life.org](mailto:info@k94life.org)

**PERSON IN CHARGE:** Darlene Sullivan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Trains service dogs to assist people with physical disabilities. Service dogs can retrieve dropped objects, tug clothing off, open/close doors, operate light switches/door buttons/elevator buttons, pay cashiers, alert of upcoming seizures, and provide balance for someone who has difficulty walking. Also provides home companion dogs to all ages and all types of disabilities to provide therapeutic companionship in the home environment.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves all ages, placing service and home companion dogs to assist people with disabilities.

**AREA SERVED:** Statewide and nationwide

**OBTAINING SERVICE:** Application and interview

**FEES:** Donation of \$1,000.00 – \$3,000.00, depending on income; \$600.00 for Home Companion Dog.



## **CAPE HENLOPEN FOOD BASKET, INC.**

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**34688 Jiffy Way**  
**(Adjacent to New Life Thrift Shop)**  
**Lewes, DE 19958**  
**302-644-7727**

**Mailing Address:**  
**P.O. Box 567**  
**Nassau, DE 19969**

**PERSON IN CHARGE:** Wave Starnes, President

**STATUS:** 501C3 not for profit

**SERVICE DESCRIPTION:** Provides emergency food.

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Mon., Wed., and Fri.

**ELIGIBILITY:** Accept walk-ins in need and serve clients three times during emergency; then refer clients to Social Services; ongoing service based on assessment from Social Services.

**AREA SERVED:** Cape Henlopen School District

**OBTAINING SERVICE:** Must have identification.

**FEES:** None

## **CAPE HENLOPEN SENIOR CENTER, INC.**

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**11 Christian Street**  
**Rehoboth, DE 19971**  
**302-227-2055**  
**Fax: 302-226-0961**  
**Website: [www.capehenloopenseniorcenter.org](http://www.capehenloopenseniorcenter.org)**

**PERSON IN CHARGE:** Juanita J. Morch, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides social activities, outreach services and educational programs, and is a satellite for the Nemours Clinic (dental co-pay; eye care co-pay for eyeglasses; hearing tests co-pay for hearing test; co-pay for hearing aid. Provides free transportation to the Lewes, Dewey, and Rehoboth area including grocery shopping, banks, and post office.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over, retired, handicapped, or disabled

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Annual donation requested: \$20.00

## **CAPITOL HEALTHCARE SERVICES, LLC**

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1225 Walker Road  
Dover, DE 19904  
302-734-1199

**PERSON IN CHARGE:** Mike Salitsky, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Long term in-patient skilled nursing.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over, Medicaid approved, and free of communicable disease

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **CASA SAN FRANCISCO/A CATHOLIC CHARITIES PROGRAM - Adult Emergency Shelter**

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127 Broad Street  
P.O. Box 38  
Milton, DE 19968  
302-684-8694, 302-684-8708

**PERSON IN CHARGE:** William Post, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** 10-bed, 30-day, adult emergency housing shelter (screening by Casa staff, 8:30 a.m. - 4:30 p.m.); provides nutrition services including Food Coop Club and emergency food; free blood pressure screening; referral services to available resources including health care and fuel assistance.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.; **Shelter:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Low-income

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Agency referral, call for appointment

**FEES:** None. Clients may be required to pay a portion of a utility or rent bill before assistance can be provided.

## **CATHEDRAL OF ST. PETER'S SETON CENTER**

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**Seton Center**  
**501 West Street**  
**Wilmington, DE 19801**  
**302-654-2275**

**PERSON IN CHARGE:** Sister Mary George Barlow, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Networks** with other agencies in order to aid those in need. **Food Referrals:** Food provided to clients from local pantries.; **Emergency Assistance:** Monetary assistance to prevent eviction or electric shut-off, also help to establish a payment plan.

**HOURS OF OPERATION:** 9:00 a.m.-11:30 a.m., Mon.-Thurs.; Appointments for monetary assistance.

**ELIGIBILITY:** Open

**AREA SERVED:** Zip codes 19801, 19802, and 19805.

**OBTAINING SERVICE:** Walk in for food vouchers; call for appointment for monetary assistance to prevent eviction or electric shut-off when funds are available.

**FEES:** None

## **CATHOLIC CHARITIES THRIFT CENTER**

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**1320 E. 23rd Street**  
**Wilmington, DE 19802**  
**302-764-2717**

**PERSON IN CHARGE:** Diane Giovannozzi, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Sells reasonably priced used furniture, clothing, appliances, and household items. New mattresses available. Used reconditioned box springs and mattresses also available.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-3:00 p.m.; 1st and 3rd Sat. of the month.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in

**FEES:** Yes, with exceptions for emergency needs

## **CATHOLIC CHARITIES, INC.**

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2601 W. 4th Street  
P.O. Box 2610  
Wilmington, DE 19805-0610  
302-655-9624

1155 W. Walker Road  
Dover, DE 19904  
302-674-1600

406 S. Bedford Street  
Suite 9  
Georgetown, DE 19947  
302-856-9578  
Fax: 302-655-9753

1201 Pemberton Drive, Suite 1A  
Salisbury, MD 21801  
(410) 749-1121

Website: [www.cdown.org/charities.html](http://www.cdown.org/charities.html)

**24 Hour Pregnancy Counseling Hotline: 877-225-7870**

**PERSON IN CHARGE:** Richelle A. Vible, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Catholic Charities is a dynamic, effective, community-based, and locally supported social services agency, delivering critical direct care human services to over 80,000 individuals and families residing in Delaware and the Eastern Shore of Maryland regardless of their religion, race, or ability to pay. Services provided include addiction, substance abuse, and mental health counseling; adoption services; community organizing support; crisis alleviation support (financial assistance, food, and shelter); day care support; group care for children; immigration needs support; intervention programs for domestic violence perpetrators; marriage preparation; maternity home services; social justice education; support for persons living with HIV/AIDS; thrift store.

**OTHER LOCATIONS:**

- Bayard House, 300 Bayard Ave., Wilmington 19805 (302-654-1184)
- Casa San Francisco, 127 Broad St., Milton, 19968 (302-684-8694)
- Seton Center, P.O. Box 401, Princess Anne, MD 21853 (410-651-9608)
- Seton Villa Residence, 800 Bellevue Rd., Wilmington 19809 (302-762-2982)
- Thrift Store, 1320 E. 23rd St., Wilmington 19802 (302-764-2717)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.–Fri. (hours vary by location and program)

**ELIGIBILITY:** Many programs have no restrictions for service. Some financial assistance programs do require proof of income eligibility. Call for further information.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk-in (Thrift Store); Referral; Call for Information; Call for Appointment

**FEES:** Sliding scale. Fees vary by program.

## **CENTER FOR COMMUNITY RESEARCH AND SERVICE**

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Graham Hall, Room 297  
University of Delaware  
Newark, DE 19716  
302-831-6780

**PERSON IN CHARGE:** Dr. Steven W. Peuquet

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Public service unit which provides training, technical assistance and applied research to nonprofit organizations and government agencies. With a staff skilled in the fields of planning, program evaluation, community economic development, and agency management and governance, seeks to assist agencies concerned with improving the quality of life for economically disadvantaged Delawareans.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Agencies, groups, and organizations dedicated to community improvement

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **CENTRAL DELAWARE HABITAT FOR HUMANITY**

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P.O. Box 63  
Dover, DE 19903  
302-698-1939  
**Website:** <http://www.centraldelawarehfh.com>  
**Email:** [info@centraldelawarehfh.com](mailto:info@centraldelawarehfh.com)

**PERSON IN CHARGE:** Patrick Sconlon, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides affordable housing for people in need.

**ELIGIBILITY:** Eligibility based on need and income.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Website, call for information

**FEES:** No fee for service; however, applicant does pay for cost of home.

## **CENTREVILLE SCHOOL**

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**6201 Kennett Pike**  
**Wilmington, DE 19807**  
**302-571-0230**

**Website:** [www.centrevilleschool.org](http://www.centrevilleschool.org)

**PERSON IN CHARGE:** Denise Orenstein, Head

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** School for children with learning disabilities. Provides full educational program with integrated services of occupational and speech/language therapy; educational tutoring and therapy; and parent workshops for both in-house and outside referrals.

**HOURS OF OPERATION:** 8:00 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 4-14

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **CHANDLER HEIGHTS**

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**2 Chandler Heights**  
**Eskridge Highway and Chandler Street**  
**Seaford, DE 19973**  
**302-629-6522**

**PERSON IN CHARGE:** Danielle Green, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides housing for very low income families (Section 8 subsidized rental housing).

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **CHEER, INC.**

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**546 S. Bedford Street**  
**Georgetown, DE 19947**  
**Administrative Offices: 302-856-5187**  
**Home Services: 302-854-9555, 302-854-9562**  
**Nutrition Project: 302-856-5187**  
**Fax: 302-856-5451**  
**Website: [www.cheerde.org](http://www.cheerde.org)**

**PERSON IN CHARGE:** Arlene Littleton, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: CHEER Home Services** (302-854-9555, 302-854-9562): provides Home Health aide services. Services include personal care, housekeeping, laundry, meal preparation, companionship, respite, and running errands. **CHEER Nutrition** (302-856-5187): provides mid-day meals five days a week to the CHEER Centers listed below. Meals on Wheels program available to homebound individuals, and all meals are monitored by a registered dietitian. **CHEER Transportation** (302-856-4909 or 302-856-5641): provides transportation to and from the CHEER Centers. Services include weekly shopping and recreational trips, and all buses equipped to transport wheel chairs. CHEER volunteer drivers transport mature adults to local doctors, hospitals, and medical centers. **Social Services:** Information, referral, and counseling services to assist mature adults to remain in own homes. Access these services through all CHEER locations. **CHEER Community Resources:** Provide variety of services to mature adults of Sussex County by utilizing volunteers of all ages. Opportunities include pet therapy, multi-generational clown troupe, grocery store on wheels "Store-to-Door Services", telephone reassurance program and friendly visits to homebound elderly, homebound meal delivery, and respite for caregivers of older adults and adults with physical disabilities. **CHEER Community Center:** Multi-purpose, state of the art designed for active seniors age 50 and over. Activities include fitness groups, CHEERful Notes Glee Club, quilting club, dances, concerts, and health screenings. The Fit "N" Fun Center offers professional equipment, a Multi-Purpose Banquet Room is available for public rental with dining for up to 420 (700 concert style), catering service available, and a performance stage. **CHEER Apartments** are staffed by on-site management and maintenance personnel. Offers affordable housing to income eligible seniors who are at least age 62 and able to live independently in an apartment community. Adjacent to the CHEER Community Center and managed by East Coast Property Management.

### **CHEER Center Locations**

- CHEER Center at Georgetown, Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5187)
- CHEER Community Center at Georgetown, 20520 Sand Hill Rd., Georgetown 19947 (302-854-9500)
- CHEER Apartments, 1000 Clark Dr., Georgetown 19947 (302-856-6676)
- West Street Manor Apartments (CHEER), 700 Mason Ave., Harrington 19953 (302-398-9043)

- CHEER at Greenwood, 12713 Sussex Hwy., Greenwood 19950 (302-349-5237)
- CHEER at Lewes, Harbour Lights Center, 34211 Woods Edge Dr., Lewes 19958 (302-645-9239)
- CHEER at Long Neck, Pelican Cove Center, 26089 Long Neck Rd., Millsboro 19966 (302-945-3551)
- CHEER at Ocean View, Coastal Leisure Center, 30637 Cedar Neck Rd., Ocean View, 19970 (302-539-2671)
- CHEER at Roxana, Pyle Health and Social Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-3662)
- CHEER at Slaughter Neck, Community Action Agency Bldg., 22942 Slaughter Neck Rd., Lincoln 19960 (302-684-4819)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## **CHILD AND HOME STUDY ASSOCIATES**

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**242 North James Street, Suite 202**

**Wilmington, DE 19804-3168**

**302-475-5433**

**Website:** [www.chsadoptions.org](http://www.chsadoptions.org)

**Email:** [info@chsadoptions.org](mailto:info@chsadoptions.org)

**PERSON IN CHARGE:** Karen B. Burrill, LSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Prepares home study reports that meet Immigration and Naturalization Service regulations and Interstate Compact requirements. Works cooperatively with placing agencies and takes an active role in preparing client for adoption. Provides client with an educational presentation addressing many of the adoption related issues that may be met in raising child. Also addresses issues related to adoption of children from abroad who have spent a period of time in an institutionalized setting prior to joining a family.

**OTHER LOCATIONS:** 1029 N. Providence Rd., Media, PA 19063 (610-565-1544)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Adults who wish to adopt.

**AREA SERVED:** Delaware, New Jersey, and Pennsylvania (Delaware Valley)

**OBTAINING SERVICE:** Walk in at Media office, call for information, referral, call for appointment, website, and email

**FEES:** Available upon request



## **CHILD DEVELOPMENT CENTER; OWENS CAMPUS, DELAWARE TECHNICAL & COMMUNITY COLLEGE**

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**P.O. Box 610/Seashore Hwy.**

**Georgetown, DE 19947**

**302-855-5950**

**Email: laurieb@dtcc.edu; wbernste@dtcc.edu**

**PERSON IN CHARGE:** Laurie Beauchamp, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves children of DTCC students, staff, and the community. Provides creative programming, assesses needs and develops individualized plans, coordinates with local school districts, and collaborates with on-campus technologies.

**HOURS OF OPERATION:** 7:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 6 weeks to 12 years; ECAP Head Start: 4 years by August 31, income eligible.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Walk in, call for information (302-855-5950)

**FEES:** Sliding scale

## **CHILD DEVELOPMENT WATCH (DPH, DHSS)**

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**Northern Health Services**

**2055 Limestone Road**

**Wilmington, DE 19808**

**302-995-8617**

**Southern Health Services**

**18 N. Walnut Street**

**Milford, DE 19963**

**302-424-7300 or 1-800-752-9393**

**Central Intake for referrals: 302-995-8590**

**PERSON IN CHARGE:** Barbara Akenhead, R.N.C., M.S.N., Northern Clinic Manager; Sara Myers, Southern Clinic Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides developmental assessment, case management and referrals to community resources for families with infants/toddlers who have developmental delays or disabilities. Services may include: Occupational, Physical, Speech therapies; Early Childhood Education, family training, counseling, social work, hearing/vision services, medical evaluation, psychology, and assistive technology. Medical clinics vary by site. They may include Neonatology, Neurology, Developmental and Genetic Clinics.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children (birth to age 3) with developmental delays or disabilities regardless of income.

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Northern Health Services: 995-8590; Southern Health Services: 302-424-7300

**FEES:** Commercial insurance and Medicaid may be applied to services. Part C (Child Development Watch) is payor of last resort. There is no charge for developmental assessment, case management or IFSP (Individual Family Service Plan) development.

## **CHILD MENTAL HEALTH SERVICES; DIVISION OF (DSCYF)**

**Delaware Youth and Family Center**  
**1825 Faulkland Road**  
**Wilmington, DE 19805**  
**302-633-2600**

**PERSON IN CHARGE:** Susan A. Cycyk, M.Ed. CRC, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a variety of mental health and substance abuse treatment services to children and adolescents including: outpatient, day, and residential treatment; crisis intervention; and inpatient hospitalization. Services include the Intake and Assessment Service (available only after referring agency has exhausted its diagnostic resources). Cases are reviewed by treatment planning teams who must approve services at the more restrictive levels.

### **OTHER LOCATIONS:**

- Statewide Adolescent Clinical Services: New Castle County (302-633-2571)
- Kent and Sussex Counties (1-800-722-7710)
- New Castle County Intake and Assessment Services (302-633-2579)
- Kent County Intake and Assessment Services (302-739-4194)
- Sussex County Intake and Assessment Services (302-422-1425)

**Mobile Crisis Units:** (24 hours a day, 7 days a week)

- Northern New Castle County (302-633-5128 or 1-800-722-7710)
- Southern New Castle County (1-800-969-HELP (4357))
- Kent/Sussex Counties (302-424-HELP (4357))

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (services may vary)

**ELIGIBILITY:** Mentally ill and emotionally disturbed, birth - age 18, and their families. Questions should be directed to division staff at 302-633-2573.

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Open

**FEES:** Sliding scale for outpatient services. Possible charge of up to 10% of disposable income for more restrictive levels of service.

## **CHILD SUPPORT ENFORCEMENT; DIVISION OF (DCSE, DHSS)**

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**Churchman's Corporate Center**  
**84A Christiana Road**  
**New Castle, DE 19720**  
**302-577-7171**  
**Website: [www.dhss.delaware.gov/dcse](http://www.dhss.delaware.gov/dcse)**

**PERSON IN CHARGE:** Charles E. Hayward, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides help in obtaining or modifying child support orders; enforcement of child support orders; wage attachments; federal and state tax intercept programs; collection and disbursement of support payments; paternity testing and establishment; and absent parent location. Services are provided in cooperation with the State Department of Justice, the Family Court, and various other state and federal agencies. Services can also be provided in cases where one of the parents lives in another state by means of the Uniform Interstate Federal Support Act, which provides that states must cooperate with one another in the above named functions.

**OTHER LOCATIONS:**

- Carroll's Plaza, 1114 S. Dupont Highway, Dover 19901 (302-739-8299)
- 9 Academy St., Georgetown 19947 (302-856-5386)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon., Tues., Wed., Thurs., and Fri.; 8:00 a.m.-7:00 p.m. (First Wed. of the month only).

**ELIGIBILITY:** All persons seeking support for children

**OBTAINING SERVICE:** Referral by DSS for applicants or recipients of TANF. Others - call, stop in, or write for an application.

**FEES:** None for TANF recipients. Others: \$25 application fee for basic services; \$25 yearly fee for non-public assistance clients when collections exceed \$500.

## **CHILD, INC.**

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507 Philadelphia Pike  
Wilmington, DE 19809-2177  
302-762-8989  
Kent County: 302-629-7222  
Website: [www.childinc.com](http://www.childinc.com)

**24-Hour Domestic Violence HOTLINE: 302-762-6110**  
**Runaway and Homeless Youth HOTLINE: 302-762-6373**

**PERSON IN CHARGE:** Timothy J. Brandau, Ph.D., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Youth and Family Services:** Emergency shelter for children and youth protection and age-appropriate counseling referred by the Division of Family Services. **Runaway and Homeless Youth Program:** Temporary emergency shelter; individual, group, and family counseling; and related services. **Runaway Hotline:** 302-762-6373. **Anger Management for Youth:** Groups for adolescents 13-17 having difficulty managing their anger at home, school, and other social setting. **Specialized Foster Care for Youth:** Placement and monitoring of youth in homes of selected and trained professional foster parents. **Domestic Violence Victim Advocacy Program-Family Court** (302-255-0420): Provides advocacy services for victims of domestic violence in Family Court, including legal assistance in filing Protection From Abuse (PFA) Orders and ancillary legal services. **Domestic Violence Services:** 24-hour Domestic Violence Hotline (302-762-6110). **Martha's Carriage House:** 35-bed, 60-day shelter program for battered women and their children. **Sarah's House:** 18-bed, 60-day shelter program for battered women and their children. **Visitation Centers:** Supervised exchange for off-site visitation or monitored on-site visitation for children who have experienced domestic violence or sexual abuse. **Domestic Violence Treatment Program:** 24-hour crisis intervention counseling. **Men's Program:** Helps men who batter recognize the causes for their abusive behavior and learn ways to change old patterns. **Victim Therapy Program:** Individual and group therapy to help empower women to avoid the continuation of abuse. **Helping Children Heal:** Counseling for children and families aimed at resolving the trauma of past abuse. **Project P.R.I.D.E. (Promoting Respect in Dating Experiences):** Services for young men and young women (ages 13 to 22) stop abuse in their dating relationships; individual and group counseling.

### **Family Support and Parent Education Services:**

**Children Come without Instructions:** Community based parenting classes.  
**In-Home Parent Aide Services:** Sharing information and parenting skills.  
**Comprehensive Case Management Program:** Promotes self-sufficiency to low-income families. **Separation/Divorce Program:** Counseling and support groups for parents and children, includes *Court required training for parents experiencing divorce*. **Family Friends Resource Center—Sparrow Run** (302-832-5451): Families learning and working together to build a better community.

**Parent Education Classes and Workshops:** Parenting classes are held at over 100 community based locations throughout the state to promote positive parenting skills; specialized classes address specific needs of parents - understanding adolescents, troubled teens, and stepfamilies; coping with separation, divorce, and the effects of domestic violence on children - workshops and training arranged with schools, churches, and at work-site locations. **Village Crier Project:** Trains free public speakers to promote family wellness through the prevention of substance abuse.

**OTHER LOCATIONS:**

- Community Services Building, 100 W. Tenth St., Suite 208, Wilmington 19801 (302-472-4710)
- 2089 S. Dupont Hwy., Dover 19901 (302-687-7516)
- Sparrow Run Community Center, 148 Flamingo Dr., Newark, 19702 (302-832-5451)
- Martha's Carriage House, Northern New Castle County
- Sarah's House, Southern New Castle County
- Governor Charles L. Terry, Jr., Emergency Home for Children and Youth, New Castle County

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Neglected, dependent, and abused children and their families; victims and perpetrators of domestic violence and their families; and the general public.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or visit website

**FEES:** Sliding scale. No one denied due to inability to pay.

## **CHILDREN AND FAMILIES FIRST**

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**2005 Baynard Boulevard**

**Wilmington, DE 19802**

**302-658-5177**

**Fax: 658-5170**

**Website: [www.cffde.org](http://www.cffde.org)**

**PERSON IN CHARGE:** Leslie Newman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Counseling/Therapy:** Truancy Program and post-adoption counseling. **Home-based Services:** Intensive counseling and case management for families at risk of disruption because of abuse or neglect. **Family Foster Care:** Provided to children, including those with special needs, who cannot remain in their own home; Recruit and train foster parents; Visitation/support/reunification services for birth family; Pre-adoption foster care for children whose parental rights have not been terminated.

**Adoption:** Adopting children from foster care in Delaware and in U.S. through AdoptUSKids; Recruitment, preparation, and selection; Post adoption Information, Search and Counseling Services; Post-adoption counseling. **Workplace Services:** Employee Assistance Programs; workplace workshops to help with stress management and family/workplace issues; Rise Up Program to help those moving from welfare to work to retain and improve their job in Kent and Sussex counties. **ARC (A Resource Center for Youth):** Education and counseling around human sexuality and responsible decision-making in schools and community locations; medical services for teens under age 19 including pregnancy determination, testing/treatment for sexually transmitted diseases, and contraception; telephone hotline. **Parenting Education:** Workshops for Divorcing/Separating Parents and Children; The Strengthening Families Program. **Seaford House Residential Treatment Center:** State contract for adolescents with a mental health diagnosis. **Resource Mothers Program:** Paraprofessionals work with at risk pregnant women to help them access prenatal care and social services to decrease infant mortality and low birth weight babies; work with mothers and babies until child's second birthday; bilingual services available statewide. **Childcare and Eldercare Services:** Free services to help individuals identify service providers to meet needs for quality child care, respite care, and eldercare; TEACH Early Childhood Project; Grand Time-Off Program provides respite care; Delaware Stars for Early Success; relative caregiver training; child and adult care food program; Delaware child care capacity-building program.

#### **FACILITY LOCATIONS:**

- 2005 Baynard Blvd., Wilmington 19802 (302-658-5177)
- 2001 Baynard Blvd., Wilmington 19802 (302-658-5177)
- 91 Wolf Creek Blvd., Suite 1, Dover 19901 (302-674-8384)
- 1406 Forrest Ave., Suite 2, Dover 19904 (302-672-0510)
- 400 N. Market St. Extension, Seaford 19973 (302-629-6996) Residential Treatment Center
- 410 S. Bedford St., Georgetown 19947 (302-856-2388)
- 809 Washington St., Wilmington 19801 (302-658-5177)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Open some evenings and weekends.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 1-800-734-2388

**FEES:** Vary by service. Sliding scale.

## **CHILDREN, YOUTH AND THEIR FAMILIES; DEPARTMENT OF SERVICES FOR (DSCYF)**

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Office of the Secretary  
Delaware Youth and Family Center  
1825 Faulkland Road  
Wilmington, DE 19805  
302-633-2500  
Website: <http://kids.delaware.gov>

**PERSON IN CHARGE:** Henry Smith III, Secretary

**STATUS:** Public

**SERVICE DESCRIPTION:** See separate listings for:  
Division of Child Mental Health Services (302-633-2600)  
Division of Family Services (302-633-2657)  
Division of Youth Rehabilitative Services (302-633-2620)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Abused, neglected, dependent, delinquent, mentally ill, or emotionally disturbed children, youth and/or their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in. Child Abuse, Neglect, Hotline: 1-800-292-9582. Mental Health Crisis: 302-633-5128; 1-800-722-7710; 800-969-4357 (lower New Castle County); 800-425-4357 (Kent and Sussex Counties).

**FEES:** Vary by program. None for most services.

## **CHILDREN'S ADVOCACY CENTER OF DELAWARE**

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The duPont Hospital for Children  
1600 Rockland Road, P. O. Box 269  
Wilmington, DE 19899  
302-651-4566

611 South Dupont Highway  
Suite 201  
Dover, DE 19901  
302-741-2123  
Fax: 302-741-2007

410 South Bedford Street  
Georgetown, DE 19947  
302-854-0323  
Fax: 302-854-0335  
Website: [cacofde.org](http://cacofde.org)

**PERSON IN CHARGE:** Randall E. Williams, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The mission of The Children's Advocacy Center (CAC) is to reduce the devastating long-term effects that child abuse has on children, their families, and society through coordinated, child-focused services, education, and advocacy.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by law enforcement agencies, Division of Family Services, Attorney General's Office, or private physician

**FEES:** None

## **CHILDREN'S BEACH HOUSE, INC.**

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**100 West Tenth Street, Suite 411**

**Wilmington, DE 19801-1674**

**302-655-4288**

**Website: [www.cbhinc.org](http://www.cbhinc.org)**

**PERSON IN CHARGE:** Richard T. Garrett, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Youth Development Program** for children ages 4 - 15 who are ambulatory orthopedic and/or communicationally handicapped. Services include recreation, cultural enrichment, mentoring, counseling/social skills development, and remediation for communication problems. **Summer Day Program** day camp for 4-6 year olds "at risk" for future academic and social issues.

**FACILITY LOCATION:** 1800 Bay Ave., Lewes 19958 (302-645-9184)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide, Delaware only

**OBTAINING SERVICE:** Referral by professional for summer resident and day programs.

**FEES:** Sliding scale. Modest per person fee.



## **CHILDREN'S CHOICE OF DELAWARE**

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**25 South Old Baltimore Pike, Suite 101**

**Newark, DE 19702**

**302-731-9512, or 888-345-9512**

**Website: [childrenschoice.org](http://childrenschoice.org)**

**PERSON IN CHARGE:** Erin Bates, M.E.D., Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides foster care/adoption, specialized foster care/adoption, low risk treatment services, and interstate compact home monitoring.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; emergency 24-hour pager available to clients.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by Division of Family Services. Call for information about becoming a foster parent only.

**FEES:** None

## **CHILDREN'S CHOICE, INC.**

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**707 Walker Road**

**Dover, DE 19904**

**302-678-0404**

**PERSON IN CHARGE:** Cynthia Knapp, Regional Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Contracts with the **Division of Family Services** to provide specialized foster care, adoption, low risk treatment, and interstate compact. All referrals must come from **Division of Family Services**. Those interested in becoming foster or adoptive parents can call for information.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **CHIMES DELAWARE**

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**514 Interchange Boulevard**  
**Newark, DE 19711**  
**302-452-3400**  
**Website: <http://www.chimes.org>**

**PERSON IN CHARGE:** Pete Dakunchak, Chief Operating Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Vocational Program:** Provides pre-vocational skill training to develop behaviors, skills, and work habits necessary for employment. Multiple employment options include employment in Chimes Industries, supported employment to include enclave, mobile work crew, individual and cluster job placements. Intensive job coaching, development, placement, follow-up, and volunteer assignments. **Residential Program:** 24-hour neighborhood homes and apartments provide group care for adults with developmental disabilities age 21 and over. Services to enhance social, emotional, and independent living skills. **Behavior/Health Services:** Provides full range of medical, habilitative, behavioral treatment, and health care services; offers counseling, and case management.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 16 and over with disabilities including the cognitively disabled, autism, dually diagnosed, Prader-Willie syndrome, and behaviorally challenged, Aspergers Syndrome, physical handicaps, deaf/blind, and MR.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by agency, self, professional, school, state of Delaware

**FEES:** Yes

## **CHRIST THE BRIDGE, INC.**

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**1011 N. Clayton Street**  
**Wilmington, DE 19805**  
**302-655-4613**

**PERSON IN CHARGE:** M. Ann Brandi Syfrit, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Women's issues, adult child, and alcoholism/drug abuse recovery in a long term transitional cooperative living community. Emphasis on career development/enhancement and personal growth through expressive arts, counseling (if needed), and/or recovery support groups. Information and referral to other agencies for some goods and/or services.

**HOURS OF OPERATION:** 9:00 a.m.-9:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Agency referral for housing.

**FEES:** Sliding scale

## **CHRISTIANA CARE HEALTH SYSTEM**

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### **Executive Offices**

**501 W. 14th Street  
Wilmington, DE 19801  
302-733-1000**

**Fax: 302-327-3310**

**Website:** <http://www.christianacare.org>

**PERSON IN CHARGE:** Robert J. Laskowski, M.D., MBA, FACP, President and Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Christiana Care Health System is one of the region's largest health care providers, serving Delaware and neighboring areas in Maryland, Pennsylvania, and New Jersey. A not-for-profit teaching hospital, Christiana Care is recognized as a regional center for excellence in cardiology, cancer, and women's health services, as well as for its Level-I trauma care and Level-3 neonatal intensive care (both highest capability). Christiana Hospital is the only Level I trauma center between Philadelphia and Baltimore. Christiana Care includes two hospitals with 1,100 patient beds, a home health care service, preventive medicine, rehabilitation services, a network of primary care physicians and an extensive range of outpatient services. With more than 10,000 employees, Christiana Care is the largest private employer in Delaware and the 10th largest employer in the Philadelphia region. In 2007, Christiana Care had more than \$1.5 billion in total patient revenue and provided the community with \$35.7 million of free care and medicine. More information can be found at [www.christianacare.org](http://www.christianacare.org).

### **Hospitals:**

- Wilmington Hospital, 501 W. 14 Street, Wilmington 19801
- Christiana Hospital, 4755 Ogletown-Stanton Road, Newark 19718

### **Other Locations:**

- Eugene du Pont Preventive Medicine and Rehabilitation Institute, 3506 Kennett Pike, Wilmington 19807
- Helen F. Graham Cancer Center, 4701 Ogletown-Stanton Rd., Newark 19718
- Center for Heart & Vascular Health, 4755 Ogletown-Stanton Road, Newark 19718
- Roxana Cannon Arshnt Surgicenter, 12th & Jefferson Streets, Wilmington 19801

**Family Medicine Centers**

- Adult Medicine Office, Wilmington Hospital Health Center, 501 West 14th Street, Wilmington 19801 (302-428-4411)
- Carney's Point Center, 341 Shell Road, Carney's Point, NJ 08069 (856-299-4600)
- Claymont Center, 2401 Philadelphia Pike, Claymont 19703 (302-798-1303)
- Family Medicine Center at New Castle Senior Center, 400 South Street, Suite 100, New Castle (302-325-2309)
- Family Medicine Center at Wilmington Senior Center, 1901 N. Market Street, Suite 200, Wilmington 19802 (302-421-2700)
- Family Medicine Center, Foulkstone Plaza, 1401 Foulk Road, Wilmington 19803 (302-477-3309/3301)
- Family Medicine Center at Wilmington, Wilmington Annex, 1400 N. Washington Street, Wilmington 19801 (302-477-3300)
- HealthCare Center at Christiana, 200 Hygeia Dr., Newark 19713 (302-623-0100)
- Hockessin Center, 726 Yorklyn Rd., Suite 100, Hockessin 19707 (302-234-5770)
- Internal Medicine Faculty Practice, Wilmington Hospital, 501 W. 14th St., Wilmington 19801 (302-428-4900)
- Lancaster Pike Center, 3301 Lancaster Pike, Wilmington 19805 (302-656-2069)
- Limestone Medicine and Pediatrics, 4512 Kirkwood Highway, Suite 300, Wilmington 19808 (302-623-7500)
- Middletown Family Medicine, 124 Sleepy Hollow Drive, Suite 103, Middletown 19709 (302-449-3030)
- New Castle Center, 239 Christiana Road, New Castle 19720 (302-322-0860)
- Rockwood Family Medicine, 2002 Foulk Road, Suite C & D, Wilmington 19810 (302-529-1975)
- Smyrna Family Practice, 100 South Main Street, Suite 207, Smyrna 19977 (302-659-4490)
- Springside Family Medicine, 300 Biddle Avenue, Connor Building, Suite 200, Newark 19702 (302-838-4750)
- Woodstown, 187 East Avenue, Woodstown, NJ 08098 (856-769-2800)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services

**AREA SERVED:** Statewide and surrounding region

**OBTAINING SERVICE:** Call for general information: 302-733-1000

**FEES:** Yes

## **CHRISTIANA CARE VISITING NURSE ASSOCIATION**

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**New Castle Corporate Commons**  
**One Read's Way, Suite 100**  
**New Castle, DE 19720**  
**302-327-5200; 1-888-862-0001**

**2116 S. DuPont Hwy., Suite 2**  
**Camden, DE 19934**  
**302-698-4300**  
**Website: [www.christianacare.org](http://www.christianacare.org)**

**PERSON IN CHARGE:** Lynn C. Jones, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers a comprehensive array of home health care services including skilled and specialty nursing; physical, speech, and occupational therapy; medical social work; nutrition counseling; private duty nursing; home health aid/homemaker; respite care and companion services. In cooperation with the Division of Public Health, provides **Evergreen Centers for Alzheimer Day Treatment**. Also funded by the Division of Public Health are the **Wellness Centers at Poly Tech, Lake Forest, Glasgow, Christiana, Dover and Sussex Tech High Schools** which provide school-based adolescent health and counseling services.

**LOCATIONS:**

- Evergreen Center for Alzheimer Day Treatment, Emily P. Bissell Hospital, 3000 Newport Gap Pike, Wilmington 19808 (302-995-8448)
- Evergreen Center for Alzheimer Day Treatment, 611 S. Dupont Hwy., Milford 19963 (302-422-1575)

**HOURS OF OPERATION:** Main Office: 24 hours. Hours vary by location, Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes. Sliding scale for many services.

## **CHRISTIANA COUNSELING**

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5235 W. Woodmill Drive, #47 and #48  
Wilmington, DE 19808  
302-995-1680  
Website: [www.christianacounseling.com](http://www.christianacounseling.com)

**PERSON IN CHARGE:** R. Blaine Morris, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Multi-specialty mental health and addictions practice provides a spectrum of outpatient services to all ages through professional trainers, graduate-level counselors, licensed clinical social workers, psychologists, and psychiatrists. **Parenting classes:** both 6-hour and 8-hour classes and a more extensive 10-week class guided by professional trainers, specifically for parents of adolescents.

**OTHER LOCATION:** Appoquinimink State Service Center, 122 Silver Lake Road, Middletown (302-995-1680)

**HOURS OF OPERATION:** 9:00 a.m.-7:00 p.m., Mon.-Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale, vary by service. Available for parenting classes. Most insurances accepted.

## **CHRISTINA CULTURAL ARTS CENTER**

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705 North Market Street  
Wilmington, DE 19801  
302-652-0101  
Fax: 302-652-7480  
Website: [www.ccacde.org](http://www.ccacde.org)  
Email: [ccacde@aol.com](mailto:ccacde@aol.com)

**PERSON IN CHARGE:** H. Raye Jones Avery, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides arts education and cultural programs for youth and adults which includes courses in the performing and visual arts, pre-school, after-school program, and art summer camp.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County/Tri-State Area

**OBTAINING SERVICE:** Call for information, or walk in during business hours. Visit website: [www.ccacde.org](http://www.ccacde.org).

**FEES:** Vary by program, based on family size and income

## **CHRISTINA EARLY CHILDHOOD ASSISTANCE PROGRAM**

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200 Tyre Avenue  
Newark, DE 19711

**Website:** [www.christina.k12.de.us/ECAP/index.htm](http://www.christina.k12.de.us/ECAP/index.htm)

**PERSON IN CHARGE:** Nancy A. Smith, Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Comprehensive preschool program serving low income and developmentally delayed four-year-olds in the Christina School District.

**HOURS OF OPERATION:** 9:00 a.m.-1:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Children who turn 4 years of age on or before August 31. Families must meet or fall below the current Federal Poverty Guidelines, or child must have an identified developmental delay or disability.

**AREA SERVED:** Christina School District

**OBTAINING SERVICE:** Call for information (302-454-2047, ext. 204)

**FEES:** None

## **CHRISTINA SCHOOL DISTRICT REACH PROGRAM**

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600 Lombard Street  
Wilmington, DE 19801  
302-552-2624

**Website:** [www.christina.k12.de.us](http://www.christina.k12.de.us)

**PERSON IN CHARGE:** Jacque Wisnauskas, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Inclusion program that focuses on prevocational, vocational, functional academics, and life skills.

**OTHER LOCATIONS:** Call for other locations

**HOURS OF OPERATION:** 7:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 2½ - 21; resident of Christina School District; moderate to severe developmental disability

**AREA SERVED:** Christina School District

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **CHURCHMAN VILLAGE**

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**4949 Ogletown-Stanton Road**  
**Newark, DE 19713**  
**302-998-6900**

**PERSON IN CHARGE:** Susan Comegys, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Nursing facility, which provides skilled, intermediate, custodial, and respite care. Rehabilitative and medical services offered including physical, occupational, speech, and outpatient therapy. Offers social, recreational, and spiritual services. Retirement apartments are available for the independent living.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **CITY FARE MEALS ON WHEELS**

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**St. Anthony's Community Center**  
**1703 W. 10th Street**  
**Wilmington, DE 19805**  
**302-421-3734**

**PERSON IN CHARGE:** Erica Porter

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides LUNCH meals at strategically located group settings in the City of Wilmington for Delawareans over age 60, particularly those with low incomes. Meals on Wheels are also delivered to eligible senior citizens across New Castle County.



**LOCATIONS:**

- Peoples Settlement Association Senior Center, 408 E. 8th St., Wilmington 19801 (302-658-4133)
- Jimmy Jenkins Senior Center, 23rd and Bowers Sts., Wilmington 19802 (302-764-9022)
- South Wilmington Senior Adult Program, 451 Townsend St., Wilmington 19801 (302-655-7750)
- Salvation Army Senior Center, 102 W. 5th St., Wilmington 19801 (302-658-0789)
- St. Anthony's Senior Center, 1703 W. 10th St., Wilmington 19805 (302-421-3736)
- Claymore Senior Center, 504 S. Clayton St., Wilmington 19805 (302-428-3172)
- St. Patrick's Center, 107 E. 14th St., Wilmington 19801 (302-652-6219)
- West Center City Adult Center, 501 Madison St., Wilmington 19801 (302-658-5332)
- Wilmington Senior Center, 1901 N. Market St., Wilmington 19801 (302-651-3400)
- Graham Senior Center, 1709 Gilpin Ave., Wilmington 19806 (302-655-0266)
- Parkview Apts., 1800 N. Broom St., Wilmington 19802
- Compton Towers, 325 E. Fifth St., Wilmington 19801
- Francis X. Norton Senior Center, 917 N. Madison St. Wilmington 19801

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Wilmington; Meals on Wheels in New Castle County.

**OBTAINING SERVICE:** Call Centers for information

**FEES:** Donation requested for meals

## **CLAREMONT SCHOOL**

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**1501 Marsh Road  
Wilmington, DE 19803  
302-478-4531**

**PERSON IN CHARGE:** Stephani Richardson, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private school and licensed child care center with small class size and low student-teacher ratio. Offers creative arts and age appropriate academics including music and movement, language arts, field trips, computer education, gardening, and swimming during summer camp. Also offers before and after school care for grades 1 and 2 and summer camp for ages 6-8.

**HOURS OF OPERATION:** 7:00 a.m.-6:00 p.m., Mon.-Fri. (all year)

**ELIGIBILITY:** Ages 18 months-Kindergarten

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Monthly tuition

## **CLAYMONT COMMUNITY CENTER**

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**3301 Green Street**  
**Claymont, DE 19703**  
**302-792-2757**

**Website:** [www.claymontcenter.org](http://www.claymontcenter.org)

**PERSON IN CHARGE:** Lorie Tudor, MSW, Interim Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Services include:** Crisis alleviation and food closet; alcohol and drug counseling; individual, group, and family counseling; tutoring; health care for families and individuals with little or no health insurance; summer camp programs; after-school activities; day care; juvenile probation; senior services; volunteer opportunities; parenting workshops; job training; and opportunity for community involvement and a variety of enrichment activities.

**Programs and Agencies include:** Crisis Center, Learning Center, Claymont Family Health Services, Adult Mental Health, Boys and Girls Clubs of Delaware, Children and Families First, Claymont Public Library, Claymont State Service Center, Division of Youth Rehabilitative Services, Girls, Inc., Northeast Parish Thrift Shop, Adopt-A-Family, WIC, Alcoholics Anonymous, Brandywine Moms, Open Door, Brandywine Child Care, Community Mental Health, and Professional Staffing.

**HOURS OF OPERATION:** 8:30 a.m.-8:00 p.m., Mon.–Thurs.; 8:30 a.m.-7:00 p.m. Fri. Library services available 12:30-8:30 p.m., Mon., Tues., and Thurs.; 10:00 a.m.-5:00 p.m., Wed. and Sat.; 1:00 p.m.-9:00 p.m., Sun.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service or program.

## **CLAYMONT STATE SERVICE CENTER (DSSC, DHSS)**

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3301 Green Street  
Claymont, DE 19703  
302-798-2870

**PERSON IN CHARGE:** Madonna Brooks, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of Social Services:** Financial Services, Medicaid, Purchase of Daycare Program, Food Stamps; **Division of State Service Centers:** Low Income Home Energy Assistance Program (LIHEAP), Emergency Assistance Services, Kinship Care, Teen Vouchers, Adopt-A-Family, Managed Care Program, Community Resource Assistance Services Program, Utility Assistance, Emergency Food and Shelter Program, Needy Family Fund, Crisis Alleviation, Medical Fund, Diabetes Fund, and Information and Referral.

**HOURS OF OPERATION:** 7:30 a.m.–5:00 p.m., Mon.–Fri. (hours vary by program)

**ELIGIBILITY:** Open

**AREA SERVED:** Claymont

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## **CLAYMORE SENIOR CENTER, INC.**

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504 S. Clayton Street  
Wilmington, DE 19805  
302-428-3170  
Fax: 302-254-4431  
Email: theclaymoresc@msn.com

**PERSON IN CHARGE:** D. J. Mansure, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Fully equipped fitness center, computer instruction, art classes, recreational activities, dancing instruction, day and extended-day trips, educational seminars, onsite medical services (audiologist), and noon meal, Blue Cross and Blue Shield Service Site.

**HOURS OF OPERATION:** 7:30 a.m.-3:15 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle County and City of Wilmington

**OBTAINING SERVICE:** Call, walk in, and email

**FEES:** No membership fee. \$15 per month for fitness center.

## **CLIMB TO EMPLOYMENT (DOL)**

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**Department of Labor**

**Fox Valley**

**4425 N. Market Street**

**Wilmington, DE 19809-0969**

**302-761-8275**

**Email: carolanne.obrien@state.de.us**

**PERSON IN CHARGE:** Carolanne O'Brien, Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides benefits counseling, benefits plans, and budget planning to persons with disabilities receiving public support benefits who are interested in employment. **Outreach:** Counselors conduct workshops and make presentations to provide information about benefits planning and the CLIMB program

**OTHER LOCATIONS:**

- 4425 N. Market St., P.O. Box 9969, Wilmington 19809-9969 (302-761-8275, ext. 8841); Belinda.Criddell@state.de.us
- Carroll's Plaza, Suite 105, 1114 S. Dupont Hwy., Dover 19901 (302-739-5478); Kimberly.Pierce@state.de.us
- Georgetown Professional Park, 600 N. Dupont Hwy., Suite 212, Georgetown 19947 (302-856-5730); Jesse.White@state.de.us

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m. Evening appointments available.

**ELIGIBILITY:** Physical or mental disability and receiving Social Security.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; Call for information; Referral by service provider; Call for appointment.

**FEES:** None

## **CLINICAL SOCIAL WORK SOCIETY OF DELAWARE (CSWSDE)**

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**P. O. Box 7648**  
**Wilmington, DE 19803**  
**302-651-9424**  
**Website: [www.cswsdelaware.org](http://www.cswsdelaware.org)**  
**Email: [csws@cswsdelaware.org](mailto:csws@cswsdelaware.org)**

**PERSON IN CHARGE:** Gail Levinson, LCSW, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Telephone only referrals for behavioral/mental health outpatient psychotherapy and counseling services.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **COKESBURY VILLAGE**

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**726 Loveville Road**  
**Hockessin, DE 19707**  
**302-234-4444**  
**Website: [www.pumh.org](http://www.pumh.org)**

**PERSON IN CHARGE:** Robyn Crandall, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A senior citizen retirement facility offering Independent Living, Assisted Living, Skilled Health Care, and Alzheimer Care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call Marketing Manager (Marty Mannion)

**FEES:** Entry fee, plus monthly service fee. No direct admissions to Assisted Living or Skilled Nursing Health Center.

## **COMMUNITY DEVELOPMENT AND HOUSING; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES**

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87 Reads Way  
New Castle, DE 19720  
302-395-5600  
Website: [www.nccde.org](http://www.nccde.org)

**PERSON IN CHARGE:** Anne M. Farley, General Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers Section 8 Housing Program (federal funds provided for rent subsidies for low income families), and the Community Development Block Grant Program, including Operation Home Fix-Up (low interest and deferred loans for home repairs). Provides first-time homebuyers with down payment or settlement expenses through the DPS Program.

**HOURS OF OPERATION:** 8:00 a.m.—4:30 p.m., Mon.—Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Income eligible grants and loans

## **COMMUNITY LEGAL AID SOCIETY, INC.**

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100 West Tenth Street, Suite 801  
Wilmington, DE 19801  
302-575-0660

840 Walker Road  
Dover, DE 19904  
302-674-8500  
1-800-292-7980

20161 North Office Circle  
Georgetown, DE 19947  
302-856-0038  
Website: [www.declasi.org](http://www.declasi.org)

**PERSON IN CHARGE:** Christopher W. White, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Civil legal services for low-income, elderly, disabled, and mentally ill Delawareans. Civil (non-criminal) cases handled include: family, housing, domestic abuse, public benefits (Social Security, TANF, Food Stamps, and Medicaid). In addition, the Elder Law Program (ELP) and the **Disabilities Law Program (DLP)** serve the special needs of older clients and clients with disabilities. Types of legal services include advice, individual representation, and community legal education.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income, elderly, disabled, and/or mentally ill

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## **COMMUNITY RESOURCE DEVELOPMENT PROGRAM**

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**Food and Resource Economics**

**213 Townsend Hall, University of Delaware**

**Newark, DE 19716**

**302-831-6773**

**Email: [ilvento@udel.edu](mailto:ilvento@udel.edu)**

**PERSON IN CHARGE:** Dr. Tom Ilvento, Extension Specialist

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Works with groups of people regarding community problems and issues such as industrial development, environmental matters, human resources, institutional resources, community facilities and services, land use issues, and community needs assessments.

**HOURS OF OPERATION:** 8:00 a.m.—4:30 p.m., Mon.—Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **COMMUNITY RESOURCES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES**

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**87 Reads Way**

**New Castle Corporate Commons**

**New Castle, DE 19720**

**302-395-5600**

**Website: [www.nccde.org](http://www.nccde.org)**

**PERSON IN CHARGE:** Anne M. Farley, General Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation; sports; library services; senior services including nutrition programs; special events; and cultural activities for individuals, families, and communities. Operates nine library facilities and contracts with seven community libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, four community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park and Hockessin, and the Rockwood Center Mansion and Park which is available for rent to the public for conferences and special occasions. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Lunch is provided for seniors over 60 years of age at 14 sites throughout the county as well as medical transportation through the WHEELS program. Special Events include the Platinum Picnic; Sleep Under the Stars; Holiday Open House; and specialty tours and teas at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities.

**HOURS OF OPERATION:** Varies by program, generally 7 days per week

**ELIGIBILITY:** Open to all except where noted above

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Visit the website or call

**FEES:** Vary by program and services

## **COMMUNITY SERVICES; OFFICE OF (DSSC, DHSS)**

**Charles H. Debnam Building**  
**Herman M. Holloway, Sr., Campus**  
**1901 North Dupont Highway**  
**New Castle, DE 19720**  
**302-255-9875**  
**Fax: 302-255-4463**

**PERSON IN CHARGE:** Dennis J. Savage, Chief Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Administering state agency for the following Federal programs targeted to low-income people in Delaware: Low-Income Home Energy Assistance Program (LIHEAP), Community Services Block Grant (CSBG), and Weatherization Assistance Program (WAP). Also administers State funds for the Governor's Council on Hispanic Affairs, emergency and transitional housing operations, food distribution, and taxpayer donations to the Emergency Housing Assistance Fund. Services are provided on a contractual basis with non-profit, community-based agencies and include: heating and cooling assistance, weatherization, furnace repair/replacement, energy crisis intervention, emergency/transitional housing, food access, community leadership and resource development, case management for self-sufficiency, and other services that address the causes and conditions of poverty.



**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** 200% of current Federal Poverty Level (FPL) income guidelines for most services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referrals are made to community based non-profit agencies. Call for information and listings of contracted service providers.

**FEES:** None

## **COMPASSIONATE CARE HOSPICE**

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**702-B Kirkwood Highway**

**Wilmington, DE 19805**

**1-800-219-0092**

**Website:** [www.compassionate\\_care.com](http://www.compassionate_care.com)

**PERSON IN CHARGE:** Thomas W. Taylor, Regional Program Director

**STATUS:** Proprietary with non-profit foundation

**SERVICE DESCRIPTION:** Hospice services including physician care, nursing care, social work services, spiritual counseling, volunteer support, nutritional counseling, bereavement support; oxygen, medical equipment and supplies, short-term respite care, short-term acute inpatient care, pain management and symptom control; provides supplemental care for residents of long-term care facilities.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Terminal illness/life limiting illness no restrictions on age, race, and income level

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by doctor, family, or facility

**FEES:** Covered by medicare/medicaid, HMO's, and most private insurances

## **CONNECTING GENERATIONS**

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**100 W. 10th Street, Suite 1115**

**Wilmington, DE 19801**

**302-656-2122**

**Toll Free: 877-202-9050**

**Fax: 302-656-2123**

**Website:** [www.connecting-generations.org](http://www.connecting-generations.org)

**Email:** [mainoffice@connecting-generations.org](mailto:mainoffice@connecting-generations.org)

**PERSON IN CHARGE:** Rich Kapolka, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers three programs that serve children and adults throughout Delaware: **Creative Mentoring** trains adult mentors who want to volunteer in a school or community mentoring program and partners with Delaware public schools and other organizations to create and support their mentoring programs; **Seasons of Respect** presents anti-bullying workshops in fifth grade classes in schools throughout Delaware; and **Creative Transitions** presents workshops focused on supporting adults going through life transitions like moving from work to retirement.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; Some training classes and workshops on Saturdays and evenings.

**ELIGIBILITY:** Any adult who wishes to volunteer as a mentor or participate in a workshop. Any school that would like to offer the free Creative Mentoring or Seasons of Respect programs to their students.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or visit website for information and on-line application: [www.connecting-generations.org](http://www.connecting-generations.org).

**FEES:** Only for services to private organizations.

## **CONNECTIONS ALCOHOL AND OTHER DRUG OUTPATIENT TREATMENT**

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3304 & 3305 Drummond Plaza  
Newark, DE 19711  
302-454-7520  
Fax: 302-454-7524

22 N. Broad St.  
Middletown, DE 19709  
302-449-1272  
Fax: 302-449-1271

5609 N. DuPont Pkwy.  
Smyrna, DE 19977  
302-659-5060  
Fax: 302-659-2820

4 Forrest St.  
Dover, DE 19904  
302-672-9360  
Fax: 302-672-9114

**Intake Coordinator:** 1-866-477-5345  
**Website:** [www.connectionsccsp.org](http://www.connectionsccsp.org)  
**Email:** [info@connectionsccsp.org](mailto:info@connectionsccsp.org)

**PERSON IN CHARGE:** Chris Sturmfels, Director, AOD Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Licensed treatment for substance use disorders, including outpatient, intensive outpatient, and day treatment. Services include assessments; individual and group counseling; psychiatric and mental health treatment as needed, including medication services; family psycho-education; primary health care; and case management.

**HOURS OF OPERATION:** **Newark:** 8:00 a.m.-8:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri. **Middletown:** 8:00 a.m.-8:00 p.m., Mon.; 12:00 p.m.-8:00 p.m., Tues.; 8:00 a.m.-8:00 p.m. Wed., Thurs.; 8:00 a.m.-12:00 p.m. Fri. **Smyrna:** 11:00 a.m.-7:30 p.m., Mon., Tues.; 8:00 a.m.-5:00 p.m., Wed., Thurs., Fri. **Dover:** 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:30 p.m., Fri.

**ELIGIBILITY:** Adults with substance use disorders. Serve persons without insurance and accept Medicaid.

**AREA SERVED:** New Castle and Kent counties.

**OBTAINING SERVICE:** Call intake coordinator (866-477-5345).

**FEES:** Co-pays as assessed.

## **CONNECTIONS COMMUNITY SUPPORT PROGRAMS, INC.**

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**500 West Tenth Street**

**Wilmington, DE 19801**

**1-866-477-5345**

**Fax: 984-3324**

**Website: [www.connectionsccsp.org](http://www.connectionsccsp.org)**

**Email: [info@connectionsccsp.org](mailto:info@connectionsccsp.org)**

**PERSON IN CHARGE:** Catherine Devaney McKay, MC

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a comprehensive array of community based treatment, support, housing, and rehabilitation services for those recovering from and living with mental health and substance use conditions, homelessness, and HIV/AIDS. Services include community housing and homeless outreach, out-patient and residential treatment for substance abuse and mental health conditions, HIV case management, and primary medical care.

### **OTHER LOCATIONS: Outpatient Clinics and Homeless Outreach**

- 917 Washington Street, Wilmington 19801
- 3304 Drummond Plaza, Newark 19711
- 5 Teal Circle, Newark 19702
- 22 N. Broad Street, Middletown 19709
- 222 N. DuPont Pkwy, Smyrna 19977
- 2-4 Forrest Avenue, Dover 19904
- 21305 Berlin Road, Georgetown 19947

**HOURS OF OPERATION:** Most services operate 24 hours/7 days per week. Call 1-866-477-5345 from 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with mental health and substance use disorders, HIV/AIDS, and homelessness.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in. Call for information.

**FEES:** Sliding scale based on income and need.

## **CONNECTIONS HIV/AIDS CASE MANAGEMENT PROGRAM**

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**500 West 10th Street**

**Wilmington, DE 19801**

**302-984-3380; 302-230-9100**

**Website: [www.connectionsccsp.org](http://www.connectionsccsp.org)**

**Email: [info@connectionsccsp.org](mailto:info@connectionsccsp.org)**

**PERSON IN CHARGE:** Christopher Devaney

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community based case management services for persons living with HIV/AIDS in New Castle County.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Delaware residents with HIV/AIDS.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call and ask about HIV Case Management Program.

**FEES:** None

## **CONNECTIONS HOUSING PROGRAMS FOR HOMELESS ADULTS**

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**500 West Tenth Street**

**Wilmington, DE 19801**

**302-984-3380, ext. 102**

**Website: [www.connectionsccsp.org](http://www.connectionsccsp.org)**

**Email: [info@connectionsccsp.org](mailto:info@connectionsccsp.org)**

**PERSON IN CHARGE:** Chris Gula

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Permanent housing for homeless adults with behavioral health disorders and/or HIV/AIDS.

**OTHER LOCATIONS:**

- Women Space Permanent Housing
- Delthine House Safe Haven

- Enterprise Permanent Housing
- East Access Permanent Housing
- Next Step Permanent Housing

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.,

**ELIGIBILITY:** Homeless adults with mental health and/or substance disorders. Some programs target homeless adults with HIV/AIDS.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call and ask for a referral packet. We accept agency referrals and self-referrals.

**FEES:** Rental charges based on income.

## **CONNECTIONS PATH HOMELESS OUTREACH PROGRAM**

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500 West Tenth Street  
Wilmington, DE 19801  
302-984-3380, ext. 100

**Website:** [www.connectionsccsp.org](http://www.connectionsccsp.org)

**Email:** [info@connectionsccsp.org](mailto:info@connectionsccsp.org)

**PERSON IN CHARGE:** Debbie Snyder

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Outreach, referral, and day drop in services for homeless adults in New Castle County.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.,

**ELIGIBILITY:** Homeless adults with mental health and/or substance use disorders.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call and ask for the PATH Outreach Worker.

**FEES:** None

## **CONSUMER CREDIT COUNSELING SERVICE**

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375 W. North Street  
Dover, DE 19904  
302-672-7772

**Website:** [www.cccs-inc.org](http://www.cccs-inc.org)

2055 Limestone Road, Suite 212  
Wilmington, DE 19808  
1-800-642-2227

**PERSON IN CHARGE:** Carol Alt and Mary Rammel, Branch Managers

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Credit education, budget counseling, and debt management programs. Telephone counseling is also available. Housing and bankruptcy counseling.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon., Wed., Thurs., and Fri.; 11:30 a.m.–8:00 p.m., Tues.

**ELIGIBILITY:** Open

**AREA SERVED:** Most states, U.S.A.

**OBTAINING SERVICE:** Call 1-800-642-2227 for appointment

**FEES:** \$30 monthly contribution for clients that enter a debt management program. Counseling sessions are free.

## **CONTACT LIFELINE, INC.**

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**P.O. Box 9525  
Wilmington, DE 19809  
302-761-9800**

**P.O. Box 61  
Milford, DE 19963  
302-422-1154**

**Crisis Helpline/Rape Crisis Services**

**New Castle County: 302-761-9100  
Kent and Sussex Counties: 1-800-262-9800  
Voice and TTY DEAF CONTACT: 302-761-9700**

**Website: [www.contactlifeline.org](http://www.contactlifeline.org)**

**PERSON IN CHARGE:** Patricia P. Tedford, Executive Director; Patty Atkinson, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **CRISIS Helpline:** provides immediate statewide toll-free 24-hour access to suicide prevention telephone counseling, crisis intervention, information and referral services to anyone in need. Provides public education on crisis intervention/suicide prevention. **DEAF Helpline:** Provides 24-hour telephone link-up, information and referral to 2500+ community resources, crisis intervention and telephone counseling to the hearing impaired. **Rape Crisis Services:** Provides comprehensive statewide services to victims of sexual assault. Services include: statewide toll-free 24-hour telephone counseling, accompaniment services at hospital emergency rooms, police, and courts; short-term individual counseling support for victims and families, support groups for victims, public education on sexual assault and rape prevention. **Reassurance Program:** Provides daily telephone reassurance and caring human interaction to the lonely and disenfranchised elderly/homebound population. **Sexual Assault Network of Delaware (SAND):** Voluntary network of law enforcement professionals, sexual assault nurse examiners, victim advocates, and volunteers charged with raising public awareness and ensuring the availability of sufficient services for victims of sexual assault.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **CORNELL ABRAXAS COMMUNITY TREATMENT (AKA ABRAXAS)**

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**Milford Business Park**

**1005 Mattlind Way**

**Milford, DE 19963**

**302-422-0600**

**Website:** [www.abraxasyfs.com](http://www.abraxasyfs.com)

**PERSON IN CHARGE:** Valerie A. Waddell, Program Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Intensive home-based services to address criminal behavior, substance abuse issues, educational difficulties, family problems, and poor decision making. Emphasis is on insuring the youth completes court-ordered conditions. Program duration is 3-6 months. Electronic monitoring and urinalysis drug testing is utilized. High level of accountability with a system of graduated sanctions and rewards. Prepares youth to exit the juvenile justice system and become a productive, law abiding member of society. Life skills curriculum focuses on issues of self-esteem, positive role modeling, and victim awareness.

**OTHER LOCATION:** Philadelphia Reintegration Program, 3121 W. Hunting Park Avenue, Philadelphia, PA 19132 (215-223-8437 – Office; 215-223-8906 – Fax)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon., 9:00 a.m.–8:00 p.m., Tues.-Fri.; community work/service, Sat. Staff on call for crisis management.

**ELIGIBILITY:** Male and female adjudicated youth ages 10-18 referred by Division of Youth Rehabilitative Services case manager for level 3 or 3A supervision in the community.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Referral by Division of Youth Rehabilitative Services

**FEES:** None

## **CORNERSTONE SENIOR CENTER**

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**3135 Summit Bridge Road (Rt. 896)**

**Glasgow/Bear, DE 19701**

**302-836-6463**

**Email: vlyons@aol.com**

**PERSON IN CHARGE:** Victoria Lyons

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides noontime meals, arts and crafts, speakers, movies, book exchange, day trips, movies, oil painting, jewelry, ceramics, watercolors, exercise, and sharing groups.

**HOURS OF OPERATION:** 9:30 a.m.–8:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 50 and over or disabled

**AREA SERVED:** Bear, Glasgow, Kirkwood

**OBTAINING SERVICE:** Call or walk in

**FEES:** Membership: \$5 single, \$7 family; lunch \$2.00; various charges for crafts

## **CORRECTION; DEPARTMENT OF (DOC)**

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**Central Administration Office**

**245 McKee Road**

**Dover, DE 19904**

**302-739-5601**

**Website: [www.state.de.us/correct](http://www.state.de.us/correct)**

**PERSON IN CHARGE:** Carl C. Danberg, Commissioner

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Responsible for administering the state's adult correctional services. Provides five levels of supervision with the most restrictive being incarceration (level 5), and the least restrictive being unsupervised probation (level 1). Levels 4-1 are primarily community-based services that include work release, supervised custody, halfway house, house arrest, residential drug treatment, intensive supervision, probation/parole, and unsupervised probation.

**LOCATIONS:**

**Administrative Offices:**

- Delaware Correctional Industries (302-857-5491)
- Employee Development Center, 245 McKee Rd., Dover 19904 (302-739-5601)
- Human Resource Office, 245 McKee Rd., Dover 19904 (302-739-5601)



**Adult Correction Institutional Services:**

- James T. Vaughn Correctional Center, 1181 Paddock Rd., Smyrna 19977 (302-653-9261).
- Inmate visit scheduling (out-of-State): (302-653-4828).
- Toll free in Delaware: inmate names A-J: (1-800-282-8602)
- Toll free in Delaware: inmate names K-Z (1-800-722-0252).
- Howard R. Young Correctional Institution, 1301 E. 12th St., P.O. Box 9279, Wilmington 19801 (302-429-7700; Inmate visits: 302-575-0330)
- Sussex Correctional Institution, Route 113, Box 500, Georgetown 19947 (302-856-5280; Inmate visits: 302-856-5545)
- Sussex Boot Camp, Route 113 Box 500, Georgetown 19947 (302-856-5286; Inmate visits: 302-856-5287)
- Delores J. Baylor Women's Correctional Institution, 660 Baylor Rd., New Castle 19720 (302-577-3004; Inmate visits: 302-577-5837)

**Adult Correction Community Services:**

- Northern New Castle County Probation and Parole Office, 314 Cherry Lane, New Castle 19702 (302-577-3443)
- Plummer Community Correctional Center, 38 Todds Lane, Wilmington 19805 (302-577-3039)
- Georgetown State Service Center, 546 S. Bedford St. and Rt. 113, Georgetown 19947 (302-856-5243)
- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2016)
- Kent County Office of Probation and Parole, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Community Correctional Center, 23207 Dupont Blvd., Box 700, Georgetown 19947 (302-856-5790)
- Morris Community Correctional Center, 300 Water St., Dover 19901 (302-739-4758)
- Central Violation of Probation Center, 875 Smyrna Landing Rd. Smyrna 19977 (302-659-6100)
- Sussex Violation of Probation Center, 23207 Dupont Blvd., P.O. Box 700, Georgetown 19947 (302-856-5790)
- New Castle Office of Probation and Parole, 26 Parkway Circle, New Castle 19720 (302-323-6050)
- Kent Probation and Parole Day Reporting Center, 511 Maple Parkway, Dover 19901 (302-739-5387)
- Sussex Day Reporting Center, 317 N. Dupont Hwy., Georgetown 19947 (854-6904)
- Webb Community Correction Center, 200 Greenbank Rd., Wilmington 19808 (302-995-8614)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Court commitment, referral

**FEES:** None

## **COSMETIC & RECONSTRUCTIVE SUPPORT (CRS) PROGRAM; NATIONAL COALITION AGAINST DOMESTIC VIOLENCE (NCADV)**

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1120 Lincoln Street, #1603

Denver, CO 80203-2136

1-303-839-1852

Website: [www.ncadv.org](http://www.ncadv.org)

Email: [mainoffice@ncadv.org](mailto:mainoffice@ncadv.org)

**PERSON IN CHARGE:** Rita Smith, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Works in partnership with three medical associations to assist survivors of domestic violence who cannot afford the cosmetic/reconstructive surgery and dentistry needed to repair injuries received from an intimate partner or spouse. **Face to Face: The National Domestic Violence Project** offers facial plastic and reconstructive surgery to repair injuries on the face, head, and neck. **Give Back A Smile (GBAS) Program** offers cosmetic dentistry to repair injuries to the front teeth or the "smile zone."

**Skin Care Outreach Empowers Survivors (S.C.O.R.E.S.) Program** offers dermatologic surgery to repair skin injuries like scars, burns, and tattoos on parts of the body other than face, head, or neck.

**OTHER LOCATIONS:**

- Face to Face: The National Domestic Violence Project (1-800-842-4546)
- Give Back A Smile (GBAS) Program (1-800-773-4227)
- Skin Care Outreach Empowers Survivors (S.C.O.R.E.S.) Program (1-800-892-6702)

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Adult survivors of domestic violence.

**AREA SERVED:** Nation-wide

**OBTAINING SERVICE:** Individuals can call for information. Agencies can call to order a CRS packet with reproducible application and brochures.

**FEES:** None

## **COUNSELING PROGRAM OF CATHOLIC CHARITIES**

### **Previously Services Program**

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**Catholic Charities, Inc.**  
**Fourth Street & Greenhill Avenue**  
**Wilmington, DE 19805**  
**302-656-0651**

**1155 Walker Road**  
**Dover, DE 19904**  
**302-674-1600**

**406 S. Bedford Street, Suite 9**  
**Georgetown, DE 19947**  
**302-856-9578**

**1201 Pemberton Drive, Suite 1A**  
**Salisbury, MD 21801**  
**410-749-1121**

**PERSON IN CHARGE:** Mark Coffey, ME.D, CADC, LCDP

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides outpatient, mental health and substance abuse counseling for individuals and families. Also provides couples counseling, and counseling for children with emotional and behavioral difficulties. Psychiatric evaluations and medication management are available for counseling clients. State-certified Domestic Violence and Anger Management groups offered.

**HOURS OF OPERATION:** Office: 8:30 a.m.-9:00 p.m., Mon.–Thurs.; 8:30 a.m.–5:00 p.m., Fri.

**ELIGIBILITY:** Anyone with mental health, stress related adjustment problems, or substance abuse issues, aged 10 and above; including spouses, children and other family members of people experiencing difficulties. Clients must voluntarily consent to treatment; however, criminal justice system referrals are accepted.

**AREA SERVED:** Statewide and surrounding areas of Pennsylvania, New Jersey, and Maryland.

**OBTAINING SERVICE:** Walk-in, referral, call for information or appointment.

**FEES:** Based on sliding scale, income and family size. Many health insurance companies cover this service.

## **COUNSELING SERVICES, INC.**

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**18-C Trolley Square**  
**Wilmington, DE 19806**  
**302-894-1477**

**Website:** <http://RONWOLSKEE.COM>

**PERSON IN CHARGE:** Ron Wolskee, L.C.S.W., Clinical Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Adults, adolescents, children. Individual counseling, EAP, sexual assault, anger management, and impulse control.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.–Fri.; 9:00 a.m.-12:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## **COUNTRY REST HOME, INC.**

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**12046 Sunset Lane**  
**Greenwood, DE 19950**  
**302-349-4114**

**PERSON IN CHARGE:** Mark Yoder, Jr., Owner and Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Intermediate care facility with 56 bed capacity. Private pay only.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Delaware and Maryland

**OBTAINING SERVICE:** Call for information

**FEES:** \$124-\$136 per day

## **COURTLAND MANOR NURSING HOME**

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**889 S. Little Creek Road**

**Dover, DE 19901**

**302-674-0566**

**Website:** [www.courtlandmanor.com](http://www.courtlandmanor.com)

**PERSON IN CHARGE:** E. Ray Quillen, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Skilled and intermediate inpatient care. Medicare, Medicaid, and V.A. certified. Respite care (less than two weeks) available.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Free of "active" communicable disease; not in need of active psychiatric care or individualized treatment plan for mental retardation. Age 16 and over with care needs which can be met by facility.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **CREATIVE TRANSITIONS**

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**Community Services Building**

**100 West Tenth Street, Suite 1007**

**Wilmington, DE 19801**

**302-656-2122**

**Website:** [www.connecting-generations.org](http://www.connecting-generations.org)

**Email:** [mainoffice@connecting-generations.org](mailto:mainoffice@connecting-generations.org)

**PERSON IN CHARGE:** Tinesar Forrest, Director of Programs

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides workshops that offer support for individuals dealing with transition in their lives and the challenge of change. Workshops are offered to adults of all ages.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.; Summer hours: 8:00 a.m.-5:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **CRIMINAL JUSTICE COUNCIL**

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**Carvel State Office Building**  
**820 N. French Street, 10th Floor**  
**Wilmington, DE 19801**  
**302-577-5030**  
**Website: <http://www.state.de.us/cjc>**

**PERSON IN CHARGE:** Jim Kane, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Coordinates and plans for the criminal justice system; distributes and administers crime fighting funds; and provides technical assistance, information, training, and statistics to criminal justice agencies. Also conducts public education.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Interested agencies

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **CROHN'S & COLITIS FOUNDATION OF AMERICA**

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**367 East Street Road**  
**Trevese, PA 19053**  
**215-396-9100**  
**Website: [www.ccfa.org](http://www.ccfa.org)**  
**Email: [philadelphia@ccfa.org](mailto:philadelphia@ccfa.org)**

**PERSON IN CHARGE:** Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and education services.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **CROSSROADS OF DELAWARE**

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2303 Lancaster Avenue  
Wilmington, DE 19805  
302-652-1405  
Email: mabarbieri28@comcast.net

**PERSON IN CHARGE:** Michael A. Barbieri

**STATUS:** For profit

**SERVICE DESCRIPTION:** Outpatient substance abuse treatment program. Provides adolescent full day program, intensive outpatient, outpatient, wrap services, and specialty groups. Provides intensive outpatient and outpatient for adults.

**HOURS OF OPERATION:** 9:00 a.m.-8:00 p.m., Mon.-Thurs.; 9:00 a.m.-6:00 p.m., Fri.

**ELIGIBILITY:** Over 12

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Sliding scale, vary by service

## **CYSTIC FIBROSIS FOUNDATION**

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2004 Sproul Road, Suite 208  
Broomall, PA 19008  
610-325-6001  
Website: [www.CFF.ORG/chapters/delawarevalley](http://www.CFF.ORG/chapters/delawarevalley)  
Email: del-valley@CFF.ORG

**PERSON IN CHARGE:** Eileen Miley, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Supports and accredits care centers offering diagnosis services and comprehensive treatment for persons with CF and their families. Provides **grants** to scientists to conduct CF research. Funds its own Research Development Program network of **CF research centers** at universities and medical schools to discover new ways to find a cure. Supports and governs the many stages of drug development and clinical evaluation of CF therapies. Funds **clinical trials**. Offers matching grants to biotechnology companies for the development of new CF drug treatments.

**HOURS OF OPERATION:** 8:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; call for information, referral, or appointment; e-mail.

**FEES:** Fees to attend some events

## **DART FIRST STATE/DELAWARE TRANSIT CORPORATION (DTC)**

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**119 Lower Beech Street**

**Suite 100**

**Wilmington, DE 19805**

**Administrative Offices: 302-576-6000**

**Information: 302-652-3278; New Castle County: 800-652-3278; Kent and Sussex counties: 800-553-3278**

**TTD: 800-252-1600**

**Website: [www.DartFirstState.com](http://www.DartFirstState.com)**

**PERSON IN CHARGE:** Stephen Kingsberry, Executive Director

**STATUS:** Subsidiary, Delaware Department of Transportation

**SERVICE DESCRIPTION:** Provides public bus and passenger rail transportation services throughout the state including paratransit services. Special programs available for persons with disabilities and senior citizens.

**DART First State Paratransit:** Specialized door-to-door transportation to eligible elderly and disabled individuals; accepts pre-purchased cards or cash; Fees: \$2.00 for one-way trip in New Castle and Sussex Counties; \$1.00 for one-way trip in Kent County; Medicaid approved; Hours—Mon.-Fri., 5:00 a.m.-11:00 p.m.; Sat., 5:00 a.m.-8:00 p.m.; and Sun., 8:00 a.m.-6:30 p.m. Reservations must be made 24 hours in advance via telephone numbers listed above.

**DART First State Visually Impaired Service:** Free service to legally blind passengers with photo identification card from Division of the Visually Impaired; parents/guardians of blind children must pay full fare unless over 65.

**DART First State Reduced Fare Program:** Reduced fare for disabled riders and senior citizens, 65 years or older; cards purchased at most downtown banks, any senior center, the Transportation Stores at Wilmington Amtrak Station, 718 N. Market St. Mall, and at the DART First State Office; parents or guardians of disabled children must pay full fare unless over 65; Fees: cash-\$45; reduced fare DART Card, \$14.00; must show MediCare or DART Reduced Fare ID Card when boarding bus.

**DART First State Senior Citizens Affordable Taxi (S.C.A.T.):** Alternative transportation for senior citizens 60 or older and ambulatory disabled citizens; subsidizes 50% of fare for trips made with participating taxi-cab providers; certification required, call 1-800-652-3278 or TTY 1-800-252-1600 for application; Fees: \$10 book of S.C.A.T. tickets can be purchased for \$5.00.

**DART First State Pedal and Park Bicycle Locker Program:** Free access to bicycle lockers located at various Park & Ride lots throughout New Castle County (Rt. 896 & 4, Rt. 273 & 7, Rt. 100 & 52, Prices Corner, Newark, Fairplay at Churchman's Crossing, Wilmington, and Claymont train stations). Enables riders to ride to a lot, store bike, and catch bus or car pool. Agreement options include 1-month, 3-month, or 6-month term, and each term requires a \$10.00 key deposit. Call 1-800-652-DART (3278) for an agreement.



**DART First State Ride Share Delaware:** Provides ride match list; responsibility of client to contact potential carpoolers; Newsletter sent to participants; Call toll-free 1-888-RIDE-MATch (1-888-743-3628) for information.

**DART First State Travel Training Program:** Free service to help familiarize, orient, and teach the general public, senior citizens, and disabled persons to use the fixed route transit system effectively; individual and group training provides assistance and instruction in route planning, schedule reading, bus orientation, and safety while eliminating anxiety or apprehension; Call 302-760-2858 for all counties. Hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

**HOURS OF OPERATION:** Administrative Hours: Mon.-Fri., 8:00 a.m.-4:30 p.m.; Information Center (telephone) Hours: Mon.-Fri., 6:00 a.m.-8:30 p.m., Sat., 8:00 a.m.-5:30 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for schedule and fare information or visit website at [www.DartFirstState.com](http://www.DartFirstState.com).

**FEES:** Yes

## **DEBORAH HOSPITAL, WILMINGTON CHAPTER**

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1201 N. Harrison St., #1221  
Wilmington, DE 19806  
302-635-9338  
1-800-555-1990 (information)

**PERSON IN CHARGE:** Frances Bellak

**STATUS:** Public

**SERVICE DESCRIPTION:** Local volunteer assists applicant to enter Deborah Hospital in Browns Mills, New Jersey. The hospital provides inpatient short-term medical treatment for cardiac and pulmonary diseases.

**HOURS OF OPERATION:** 9:30 a.m.-9:00 p.m., Sun.-Sat.

**ELIGIBILITY:** Heart and/or lung disease patients

**AREA SERVED:** Delaware, Pennsylvania, New Jersey, Virginia, Florida

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE ADOLESCENT PROGRAM, INC.**

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2900 North Van Buren Street  
Wilmington, DE 19802  
302-764-9740

185 South Street  
Camden, DE 19934  
302-697-0356

26673 N. DuPont Highway  
Seaford, DE 19973  
302-629-7790

**Website:** [www.dapi.org](http://www.dapi.org)

**PERSON IN CHARGE:** Lucy O'Donnell, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Comprehensive service program for pregnant teenagers and adolescent parents which includes continuing education (grades 6-12); medical care coordination; social services (individual, group and family counseling); day care (one week to 4 years of age); counseling in child development; nutrition; and prevention programs in the schools.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m. Mon.-Fri. (school)

8:00 a.m.-4:00 p.m. Mon.-Fri. (day care)

**ELIGIBILITY:** Pregnant or parenting girls, ages 12-19, grades 6-12, State residents

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE ASSOCIATION FOR CHILDREN OF ALCOHOLICS**

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P.O. Box 2666  
Wilmington, DE 19805-0666  
Wilmington: 656-5554  
1-877-302-ACOA (2262)  
**Website:** [www.DACOA.org](http://www.DACOA.org)

**PERSON IN CHARGE:** Barbara Ridge, LCSW, CADC, CAE, CFRE, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** State chapter of the National Association for Children of Alcoholics. Goals are to promote public awareness of the special problems and needs of members of alcoholic families; to provide training and information to professionals; and to advocate for appropriate prevention and treatment services for this population. The office has information on self help groups. Workshops are available for care providers.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Children of all ages from alcoholic or otherwise dysfunctional families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## **DELAWARE ASSOCIATION FOR THE BLIND**

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**800 West Street**

**Wilmington, DE 19801**

**302-655-2111**

**Website: [www.dabdel.org](http://www.dabdel.org)**

**PERSON IN CHARGE:** Linda S. Lauria, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education and recreational programs; **Sunnybrook Day Camp** for blind children; **Landis Lodge Vacation Center for the Adult Blind**; swimming pool; audio book program recording ink-print material on cassette tapes for the blind; bingo; arts and crafts; music appreciation; trips to a variety of community events and attractions; annual Christmas Party; peer counseling and similar programs designed to further the well-being of the blind. Also available, a small fund to help with financial emergencies. Call for guidelines and assistance in obtaining transportation. Store selling aids and appliances.

**OTHER LOCATION:** Landis Lodge, 2915 Newport Gap Pike, Wilmington 19808 (302-994-9478)

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Legally blind or severely visually impaired

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional, agency, or self

**FEES:** None

## **DELAWARE BAPTIST ASSOCIATION**

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9 E. Loockerman Street  
Treadway Towers, Suite 203  
Dover, DE 19901  
302-741-2488  
Fax: 302-741-2489

**PERSON IN CHARGE:** James S. McBride, Director of Missions

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides health kits for migrant community (comb, toothbrush and paste). Literacy Training Available.

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE BREAST CANCER COALITION**

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**New Castle County:**  
111 W. 11th Street, Suite 3  
Wilmington, DE 19801  
302-778-1102

**Kent County:**  
165 Commerce Way, Suite 2  
Enterprise Business Park  
Dover, DE 19904  
302-672-6435

**Sussex County:**  
Red Mill Center  
16529 Coastal Highway  
Suite 116  
Lewes, DE 19958  
302-644-6844

**Toll Free Number:** 1-866-312-3222

**Women's Mobile Health Screening Toll Free Number:** 1-888-672-9647

**Website:** [www.debreastcancer.org](http://www.debreastcancer.org)

**Email:** [dbcc@debreastcancer.org](mailto:dbcc@debreastcancer.org)

**PERSON IN CHARGE:** Victoria Cooke, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Delaware Breast Cancer Coalition is the only statewide breast cancer organization in Delaware and has office locations in Wilmington, Dover and Lewes, serving all three counties. Utilizing a comprehensive strategy, DBCC addresses the spectrum of breast health issues through awareness, outreach, education, support, mentoring, screening and advocacy. Programs include the Annual Breast Cancer Update Conference, featuring the latest information on breast cancer and advocacy; Living and Giving Exhibit; MAAM: Mature African Americans for Mammography; *Mujeres pro Salud Promotoras* (Latina women); Taking Care of Ourselves (Lesbians and Women Who Partner with Women); Survivor Peer Mentor Support (supporting newly diagnosed and providing education about clinical trials) and Women's Mobile Health Screening Van.

**HOURS OF OPERATION:** Wilmington, 9:00 a.m.–5:00 p.m., Mon.–Fri.; Dover, 8:30 a.m.–6:00 p.m., Mon.–Fri. (may vary)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** None

## **DELAWARE BUSINESS/INDUSTRY/EDUCATION (BIE) ALLIANCE**

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**New Castle County:**  
226 W. Park Place  
Newark, DE 19711  
302-368-4372

**Kent and Sussex Counties:**  
George Massey Station  
516 West Loockerman Street  
Dover, DE 19904  
302-739-4561

**Website:** [www.bie.k12.de.us](http://www.bie.k12.de.us)

**PERSON IN CHARGE:** Carol Blaeuer, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Coordinates a variety of career exploration services linking the community with schools.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Teachers, counselors, educators, or students

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE CENTER FOR JUSTICE INCORPORATED**

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100 West Tenth Street, Suite 905  
Wilmington, DE 19801  
302-658-7174  
Website: [www.dcjustice.org](http://www.dcjustice.org)

**PERSON IN CHARGE:** Janet A. Leban, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information and advocacy agency for issues in criminal justice with special emphasis on adult corrections, juvenile justice, victims of crime, and legislative monitoring; services to juvenile/adult offenders and victims of crime; recruits and trains volunteers for adults and juveniles incarcerated in Delaware institutions.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. (evening and weekend hours by appointment)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE CHAPTER, RENAISSANCE TRANSGENDER ASSOCIATION, INC.**

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P.O. Box 5656  
Wilmington, DE 19808  
376-1990 (voice mail)  
Website: [www.ren.org/rafil/delaware/rende.html](http://www.ren.org/rafil/delaware/rende.html)  
Email: [del@ren.org](mailto:del@ren.org)

**PERSON IN CHARGE:** Diane Boykin, Chapter Leader

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Volunteer based support group open to all adults who seek education about the transgender community in a safe, secure, nonsexual environment: cross-dressers, transsexuals, transgenderists, their families and friends, and interested professionals. We also do outreach to the community at large.

**HOURS OF OPERATION:** 24-hour voice mail

**ELIGIBILITY:** Open to all adults

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; regular monthly meetings open to walk-ins.

**FEES:** None

## **DELAWARE COALITION FOR LITERACY, INC.**

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**P.O. Box 716**

**Newark, DE 19711**

**366-8771**

**Literacy HELPLINE: 1-800-464-HELP (4357)**

**Website: [www.decoalitionforliteracy.com](http://www.decoalitionforliteracy.com)**

**PERSON IN CHARGE:** Syd Goldberg, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Literacy HELPLINE provides information on available literacy and adult education programs, family and workplace learning programs; referrals for literacy volunteers. Provides directories of adult literacy services; recruits students and volunteers; speakers bureau; technical assistance for businesses starting workplace learning programs.

**HOURS OF OPERATION:** HELPLINE Hours: 7:30 A.M.-6:00 P.M.; Office Hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**FEES:** None

## **DELAWARE COMMISSION FOR WOMEN**

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**Carvel State Building**

**820 N. French St., Suite 201**

**Wilmington, DE 19801**

**577-5287**

**Fax: 577-7113**

**Website: [www.commissionforwomen.delaware.gov](http://www.commissionforwomen.delaware.gov)**

**PERSON IN CHARGE:** Romona S. Fullman, Esq., Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Organizes and convenes focused workshops, conferences, and public forums. Publishes informational materials and resources on topics important to women. Improves women's access to community, state, and national programs and services. Monitors legislation, serves as policy advisors, and advocates for the advancement of issues involving women. Facilitates collaboration among women's organizations, government, business, and community based agencies for the advancement of the interests of women and their families.

**OTHER LOCATION:** 24 N.W. Front Street, 3rd Floor, Milford 19963 (424-6257; Fax: 424-6259); Cannon Building, 861 Silver Lake Blvd., Suite 204, Dover 19904 (760-7034; Fax: 739-2368)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE COMMUNITY REINVESTMENT ACTION COUNCIL, INC.**

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601 North Church Street  
Wilmington, DE 19801  
654-5024; Toll free: 877-825-0750  
Website: [www.dcrac.org](http://www.dcrac.org)  
Email: [rashmi@dcrac.org](mailto:rashmi@dcrac.org)

**PERSON IN CHARGE:** Rashmi Rangan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information and referral to resources regarding consumer finance issues such as budget, credit, scams, etc. Assists with filing fair housing and fair lending complaints. Assists consumers who have issues with the IRS through low income tax clinic. Offers **Money Matters!** Seminars.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Evenings and weekends by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment.

**FEES:** None



## **DELAWARE COOPERATIVE EXTENSION, UNIVERSITY OF DELAWARE**

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**New Castle County Extension Office**  
910 South Chapel Street  
Newark, DE 19716-1303  
302-831-8956

**Kent County Extension Office**  
69 Transportation Circle  
Dover, DE 19901  
302-730-4000

**Sussex County Extension Office**  
University of Delaware Health and Social Services  
Elbert N. and Ann V. Carvel Research and Education Center  
16483 County Seat Highway  
Georgetown, DE 19947  
302-856-2585

**Website:** <http://ag.udel.edu/extension/index.php>

**PERSON IN CHARGE:** Dr. Janice Seitz, Associate Dean, Extension and Outreach Director, UD Cooperative Extension

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides research based information and education to citizens. Programs are an outreach of the University of Delaware and include agriculture, home horticulture, financial management and planning, leadership development, and community resource development. The **Consumer Science Education Program** provides educational programs related to the family and home, including financial management, food and nutrition, family well-being, child and youth development, and food safety. **Expanded Food and Nutrition Education Program** provides low-income families with assistance in planning, purchasing, and preparing meals to help them acquire skills to improve diets; targets families with young children. **4-H Youth Program** offers informal out-of-school educational enrichment programs for ages 5-19.

**OTHER LOCATION:** Delaware State University, Dover 19901 (302-736-4929): Family Living (302-739-5156); 4-H (302-739-5157)

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. (hours by location)

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Call for information

**FEES:** Depends on program

## **DELAWARE COUNCIL ON GAMBLING PROBLEMS, INC.**

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100 West Tenth Street  
Suite 303  
Wilmington, DE 19801-1677  
302-655-3261

37201 Rehoboth Avenue  
Ext. Unit 3  
Rehoboth Beach, DE 19971  
302-226-5041

1-888-850-8888 (24-hour Helpline)  
Website: [www.dcgcp.org](http://www.dcgcp.org)

**PERSON IN CHARGE:** Elizabeth B. Pertzoff, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides public information and education about compulsive gambling to schools, community groups, and individuals. Professional training available in identification, referral, and treatment of compulsive gamblers and their families. Bi-monthly newsletter and other literature available at no cost.

**HOURS OF OPERATION:** Wilmington Office: 9:00 a.m.-5:00 p.m., Mon.-Fri.; Rehoboth Beach Office: Call for information

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## **DELAWARE EARLY CHILDHOOD CENTER**

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Lake Forest South B Elementary School  
Mispillion and West Streets  
Harrington, DE 19952  
302-398-8945  
Fax: 302-398-8983  
Website: [www.k12-de.us/decc](http://www.k12-de.us/decc)

**PERSON IN CHARGE:** Janet R. Cornwell, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides comprehensive, coordinated, and high quality services and support for young children and their families. **Early CHOICES:** Special education and related services for children with developmental delays or disabilities who are 3 and 4 years old. **Little Spartans Early Learning Center:** Preschool for 3-5 year-olds in Lake Forest community. **Early Childhood Assistance Program:** Comprehensive preschool program for 4 year old children and their families.

**Parents as Teachers:** Parenting education for parents of first born children who are newborn to 3 years of age. **Adult Education:** Academic support for adults in need of GED. **English Language Learners:** Family literacy and language learning for families and children, newborn to 8 years old, who do not speak English. **Part C Early Intervention:** Developmental services for children with developmental delays or disabilities ages birth to 3 and their families. **Training and Technical Assistance:** Staff development for personnel working with young children and their families. **Head Start/ECAP Outcomes Project:** Evaluation of annual progress toward child and family outcomes in statewide Head Start and ECAP programs. **New Directions Early Head Start-Kent County:** Home, community, and center-based services for pregnant women and families of children birth to three through contract with the University of Delaware to serve 28 infants, toddlers, and their families.

**OTHER LOCATIONS:**

- New Castle Corporate Commons, Suite 126, 2 Reads Way, New Castle 19720 (302-323-5370, Fax: 302-323-5371)
- 32 W. Loockerman St., Dover 19901 (302-739-4707, Fax: 302-739-3938)
- 132B East Market Street, Georgetown 19947 (302-856-5909, Fax: 302-856-5599)

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** None

## **DELAWARE ECUMENICAL COUNCIL ON CHILDREN AND FAMILIES, INC.**

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**240 N. James Street, Ste. B1B**

**Wilmington, DE 19804**

**302-225-1040**

**Parent Helpline: 302-225-3011**

**Fax: 302-225-1041**

**Email: deccef@aol.com**

**PERSON IN CHARGE:** Robert P. Hall, M.Div., FAPA, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Healthy Congregations**—Health promotion and public health education on important health status and systems issues, including the distribution of informational resources, the implementation of educational workshops, and conferences for both laity and clergy. Issues covered include adult immunizations, asthma, breast cancer, cervical cancer, child safety, diabetes, family violence, heart

disease and stroke, infant and childhood immunizations, prostate cancer, and substance abuse. **Interfaith Volunteer Caregivers**—Volunteer assistance for individuals and families affected by chronic disease, disability, frailty, or victimization to keep many chronically ill, disabled, and elderly Delawareans independent. Services include befriending, homemaking assistance, medical transportation, referral agency, respite care, supportive listening, and telephone reassurance. **Parents Anonymous**—Weekly parent mutual support group meetings led by participants who are assisted by professional facilitators. There are corresponding group programs for children. Parents Anonymous® has been cited by agencies of the federal government as an effective family strengthening and child protection program. There are four guiding principles: parent leadership, mutual support, shared leadership, and personal growth. **Interfaith Health Advocates**—Lay health advisors in faith communities and related community-based organizations. They act as resource persons in their communities on issues of health, especially those pertaining to women's health. These volunteers function as community educators and advocates for healthier lifestyles. **Aging Parents®**—Seminars for adult children preparing to care for aging parents. The various workshops cover topics ranging from family dynamics to financial planning to coping with stress to medical issues. **Giving Care/Taking Care**—Family caregiver skills training seminars for adults who care for chronically ill or elderly relatives in their homes. The seminars are delivered at three levels: beginning, intermediate, and advanced, and cover basic home care competencies, including infection control, home safety, medication management, etc. **Healthy Marriage**—Community education and leadership development on the skills required to form and sustain healthy marriages and strong relationships. This includes professional training for clergy and others who work with couples to prepare for marriage. **Covering Congregations**—Helping individuals and families to identify, access and utilize appropriate health care financing, including publicly-funded health insurance and other programs. This initiative includes public education, professional training, and individual and family consultations. Of particular importance is access and education for the community Healthcare Access Program. **Other Program Services**—Advocacy for victims of family violence who disclose through faith communities. Community education and leadership development on accessibility and inclusiveness, family violence, food and nutrition, and health care.

**OTHER LOCATION:**

- PO Box 309, Smyrna, DE 19977 (302-653-8825)
- PO Box 41, Viola, DE 19979 (302-284-4825)
- PO Box 380, Lewes, DE 19958 (302-644-4033)
- PO Box 423, Frankford, DE 19945 (302-732-3371)
- PO Box 31, Bishopville, MD 21813 (410-352-5616)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; other hours by appointment

**ELIGIBILITY:** Varies by program; includes children and elderly at risk or with special needs and their families, parents, and family caregivers under stress.

**AREA SERVED:** Statewide, some activities on Lower Eastern Shore of Maryland

**OBTAINING SERVICE:** Call for information

**FEES:** None, but donations accepted

## **DELAWARE ELWYN, INC.**

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321 E. 11th Street  
Wilmington, DE 19801  
TTY and Voice: 302-658-8860  
Website: [www.elwyn.org](http://www.elwyn.org)

**PERSON IN CHARGE:** Carole L. Chapin, Director of Operations

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services include **Adult Day Care** for elderly individuals whose families work and who cannot be left at home during the day without supervision. Medical supervision is also provided. **Sheltered Employment** for individuals with multiple disabilities offers employment and training in a sheltered setting. **Supported Employment** provides job placement, intensive job coaching, and long term follow-up services to individuals with mental retardation, deafness, closed head injuries, and other disabilities. New day programming options available for adults with acquired brain injuries.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 18 and over with disability or economic disadvantage for most programs. Senior program, persons 60 and older. Case by case consideration given to day care participants under age 60.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Referral by agency, medical social worker, physician, or self

**FEES:** Transportation fees vary by program. Some programs request but do not require contributions.

## **DELAWARE END OF LIFE COALITION; UNIVERSITY OF DELAWARE**

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25 North College Avenue  
Room 205 McDowell Hall  
Newark, DE 19716  
302-831-4549  
Website: [www.deolc.org](http://www.deolc.org)  
Email: [dsp-email@udel.edu](mailto:dsp-email@udel.edu)

**PERSON IN CHARGE:** Madeline E. Lambrecht, Ed.D., R.N., FT, Director, Division of Special Programs

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Stimulates public and professional awareness, shares knowledge, and creates change so that every Delawarean is aware of issues and choices related to the end of life. Strengthens collaboration between the public and professional communities of Delaware regarding end-of-life issues. Serves as an umbrella organization to share resources and information, promote public and professional education, foster innovations in provision of care, address public policy, and increase cooperation among various groups that provide end-of-life services.

**HOURS OF OPERATION:** Administrative offices: 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Access resources on website.

**FEES:** None

## **DELAWARE FAMILY CENTER**

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3608 Lancaster Pike  
Wilmington, DE 19805  
302-995-9600

**Website:** [www.DelawareFamilyCenter.com](http://www.DelawareFamilyCenter.com)

**Email:** [Wesley@delawarefamilycenter.com](mailto:Wesley@delawarefamilycenter.com)

**PERSON IN CHARGE:** Wesley Bowman/Diana Terrell, Ph.D., Directors

**STATUS:** For profit

**SERVICE DESCRIPTION:** Outpatient psychotherapy for individuals, couples, and families (child, adolescent, and adult).

**HOURS OF OPERATION:** 8:00 a.m.-7:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, referral, call for appointment

**FEES:** Vary by therapists. Insurance, medicare, Medicaid, or self-pay

## **DELAWARE FUTURES, INC.**

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**Program Site:**  
1104 N. Adams St.  
Wilmington, DE 19801  
302-652-8609  
Fax: 302-652-8613

**Admission Office:**  
Community Service Building  
100 W. 10th St., Suite 3  
Wilmington, DE 19801  
655-6935 (9 a.m.-5 p.m.)  
**Website:** [www.delawarefutures.org](http://www.delawarefutures.org)  
**Email:** [mdtolliver@delawarefutures.org](mailto:mdtolliver@delawarefutures.org)

**PERSON IN CHARGE:** M. Denise Tolliver, Executive Director

**STATUS:** Not-for-profit

**SERVICE DESCRIPTION:** Provides academic, social, motivational support and cultural enrichment that empowers economically disadvantaged high school students to recognize and fulfill their unrealized potential and become matriculated college students.

**HOURS OF OPERATION:** Sept. through May: 9:00 a.m.-4:00 p.m., Mon., Wed., Friday; 12 p.m.-8:00 p.m., Tues., Thurs.; June through Aug.: 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** High school youth, economically disadvantaged (per federal guidelines for free or reduced

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Enrollment

**FEES:** None

## **DELAWARE GUIDANCE SERVICES FOR CHILDREN AND YOUTH, INC.**

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1213 Delaware Avenue  
Wilmington, DE 19806  
302-652-3948  
Fax: 302-652-8297  
**Website:** [www.delawareguidance.org](http://www.delawareguidance.org)

**PERSON IN CHARGE:** Bruce Kelsey, LCSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Full service multidisciplinary mental health services including psychiatric, psychological and educational evaluations and assessment: individual, family, group therapy; and interagency consultations. Sexual abuse counseling for victims, perpetrators, and families. Developmental disabilities counseling. Intensive Outpatient Treatment Services; Mobile Crisis Services; Day Treatment Services.

**OTHER LOCATIONS:**

- Suites 1208, Drummond Plaza, Kirkwood Hwy., Newark (302-455-9333)
- 103 Mont Blanc Blvd., Dover (302-678-3020)
- 31168 Learning Lane, Lewes 19958 (302-645-5338)
- 900 Health Services Drive, Suite 303, Seaford 19973 (302-262-3505)

**HOURS OF OPERATION:** 8:30 a.m.-8:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00p.m., Fri.

**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders. Day treatment: ages 6-12, residents of Kent and Sussex counties who have already received outpatient counseling.

**AREA SERVED:** Statewide; day treatment - Kent and Sussex Counties; Crisis Services - Kent and Sussex Counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service, sliding scale

## **DELAWARE HEALTH SOURCE – KENT COUNTY**

### **A program of the Delaware Academy of Medicine**

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Dover Public Library  
45 South State Street  
Dover, DE 19901  
302-736-7079

Fax: 302-736-5087

Website: <http://dehealthsource.org>

Email: [Kent.health@lib.de.us](mailto:Kent.health@lib.de.us)

**PERSON IN CHARGE:** Patty Hartmannsgruber, Consumer Health Librarian

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Professionally trained librarian helps individuals find current, reliable information on any health topic; researches specific questions about health, diseases, wellness, pregnancy, nutrition, diabetes, sexual health, cancer, etc.; recommends library resources such as books, DVDs, and magazine articles; guides people in doing their own health-related research online or in Delaware library catalogs.



**OTHER LOCATIONS:**

- Delaware Health Source - Sussex County Program, Rehoboth Beach Public Library, 226 Rehoboth Ave., Rehoboth Beach 19971 (302-227-2854)
- Delaware Health Source - New Castle County, Bear Public Library, 101 Governor's Place, Bear 19701 (302-836-2725)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** All Kent County residents

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call, e-mail, write a letter, or ask for the Librarian in person.

**FEES:** Most services free.

## **DELAWARE HEALTH SOURCE – SUSSEX COUNTY**

### **A program of the Delaware Academy of Medicine**

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Rehoboth Beach Public Library

226 Rehoboth Avenue

Rehoboth Beach, DE 19971

302-227-2854

Fax: 302-227-0597

Website: <http://dehealthsource.org>

Email: [sussex.health@lib.de.us](mailto:sussex.health@lib.de.us)

**PERSON IN CHARGE:** Linda Leonard, Consumer Health Librarian

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Professionally trained health librarian helps individuals find current, reliable information on any health topic; researches specific questions about health, diseases, wellness, nutrition, diabetes, cancer, pregnancy, etc.; recommends library resources such as books, DVDs, and magazine articles; provides guidance to individuals doing health-related research online or in the Delaware library catalog.

**OTHER LOCATIONS:**

- Delaware Health Source - Kent County, Dover Public Library, 45 State St., Dover 19901 (302-736-7079)
- Delaware Health Source - New Castle County, Bear Public Library, 101 Governor's Place, Bear 19701 (302-836-2725)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon., Wed., Thurs., Fri.; 1:00 p.m.-8:00 p.m., Tues.

**ELIGIBILITY:** All Sussex County residents

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call, e-mail, write a letter, or ask for the Librarian in person.

**FEES:** Most services free.

## **DELAWARE HELPLINE**

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**900 North King Street, Suite 330**

**Wilmington, DE 19801**

**1-800-464-4357**

**Out of State: 1-800-273-9500**

**Website: <http://www.delawarehelpline.org>**

**PERSON IN CHARGE:** Patricia Blevins, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Statewide telephone information and referral service providing Delawareans with information to over 2,100 health and human service programs and to all state government offices and personnel. Delaware Helpline, Inc., a United Way funded nonprofit agency; Delaware Health and Social Services; and the Department of Administrative Services sponsor this program to coordinate and improve state government information to assist people who are in a crisis or facing a problem in accessing needed community services. It also serves as the Literacy Hotline, the Foster Care information line, and the Cancer Helpline

**HOURS OF OPERATION:** 7:30 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE HIV CONSORTIUM**

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**100 West Tenth Street, Suite 415**

**Wilmington, DE 19801**

**302-654-5471**

**Website: [www.delawarehiv.org](http://www.delawarehiv.org)**

**Email: [phoule@delawarehiv.org](mailto:phoule@delawarehiv.org)**

**PERSON IN CHARGE:** Peter Houle

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Housing assistance, emergency client assistance, referrals.

**HOURS OF OPERATION:** 8:15 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-1:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## **DELAWARE HOSPICE, INC.**

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**Wilmington Office:**  
3515 Silverside Road  
100 Clayton Building  
Wilmington, DE 19810  
302-478-5707; 800-838-9800

**Dover Office:**  
911 S. DuPont Highway  
Dover, DE 19901  
302-678-4444/ 800-838-9800

**Milford Office:**  
**The Delaware Hospice Center**  
100 Patriots Way  
Milford, DE 19963  
302-856-7717/800-838-9800

**Website:** [www.delawarehospice.org](http://www.delawarehospice.org)

**PERSON IN CHARGE:** Susan D. Lloyd, MSN, RN, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hospice care and comfort to those with life-limiting illnesses and their families throughout the state and adjacent counties in Pennsylvania. Tailors services to meet patients where they live (family residence, assisted living facility, nursing home, Delaware Hospice Center, or in a hospital). Develops a plan to address each concern. Responds to the medical, nursing, and emotional needs of patients and their entire family. Works closely with caregivers to ensure the highest quality of care. Nationally recognized "New Hope" program for children ages 6-17 and Adult Bereavement program. "Transitions" program for seriously ill needing support. Partners with community organizations to help identify resources required to meet needs.

**HOURS OF OPERATION:** Available 24 hours

**ELIGIBILITY:** Life-limiting illness, and family and patient decide to pursue comfort measures and focus on caring support.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 800-838-9800

**FEES:** Families not billed. Costs are covered by Medicare, Medicaid, private insurance, or community contributions.

## **DELAWARE HOSPITAL FOR THE CHRONICALLY ILL (DPH, DHSS)**

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100 Sunnyside Road  
Smyrna, DE 19977  
302-223-1000

**PERSON IN CHARGE:** Jack Askin, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Nursing home care including Adult Day Care Unit and a secure care unit for patients who wander dangerously.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Nursing home, appropriate level of care, ages 18 and over; asset limit, \$54,000.00; assessment by Department of Health and Social Services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information regarding intake process

**FEES:** Yes

## **DELAWARE HOUSING COALITION**

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P. O. Box 1633  
Dover, DE 19903-1633  
302-678-2286  
Fax: 302-678-8645  
Website: [www.housingforall.org](http://www.housingforall.org)  
Email: [dhc@housingforall.org](mailto:dhc@housingforall.org)

**PERSON IN CHARGE:** Ken Smith, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Statewide membership organization works for safe, decent, and affordable housing. **Publications:** Delaware Housing Coalition (DHC) publishes bilingual versions of the *Summary of the Landlord Tenant Code* and *"Housing in a Hurry"*, a guide to finding temporary shelter or permanent housing in Delaware. It compiles and publishes *The Realities of Poverty in Delaware*. The Coalition disseminates a print quarterly, *The Housing Journal*. It produces the annual report on housing affordability, *Who can afford to Live in Delaware?* It released *Housing Needs of Extremely Low-Income Delaware Households (November 2007)* and *Investing to Meet Delaware's Affordable Housing Needs: An Economic Impact Analysis (November 2004)*. These publications can be downloaded from the DHC website ([www.housingforall.org](http://www.housingforall.org)), or can be ordered by phone or by contacting [dhc@housingforall.org](mailto:dhc@housingforall.org). **Policy and Advocacy:** DHC works to make affordable housing a state priority commensurate with the problem. It advocates an enhanced

Housing Development Fund, the use of shared equity, permanent affordability, and inclusionary housing models. **Grassroots and Professional Committees:** DHC convenes the Nonprofit Housing Agenda, a collaborative of nonprofits with the aim of advancing legislative initiatives for affordable housing; the Delaware Housing Policy Round Table, an affordable housing industry group concerned with housing policy and funding issues; and the Sussex Housing Group, a collaborative of agencies which focuses on fair and affordable housing issues in that county.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri., and by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, email, and visit website ([www.housingforall.org](http://www.housingforall.org))

**FEES:** None

## **DELAWARE HUMANITIES FORUM**

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**100 West Tenth Street, Suite 1009**

**Wilmington, DE 19801**

**302-657-0650**

**Toll Free: 1-800-752-2060**

**Website: [www.dhf.org](http://www.dhf.org)**

**PERSON IN CHARGE:** Marilyn P. Whittington, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides grant money from the National Endowment for the Humanities and from the private sector to non-profit groups wishing to sponsor public programs which promote understanding and appreciation of the humanities and public policy. Relevant fields include history, literature, comparative religion, philosophy, and those aspects of the social sciences (psychology, sociology, political science, etc.) which employ historical or cultural approaches. Also conducts own programs, including speakers' bureau (to bring humanities scholars to civic organizations), Visiting Scholars' Program (to bring humanities scholars into schools), and book/film discussions and lecture series.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri., and as programs are delivered in the community.

**ELIGIBILITY:** Nonprofit organizations and ad hoc committees

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Fees for speakers' bureau

## **DELAWARE PACEM IN TERRIS (PARDONS PROJECT)**

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1304 N. Rodney St.  
Wilmington, DE 19806  
302-656-2721

Fax: 302-656-2730

Website: [www.depaceminterris.org](http://www.depaceminterris.org)

Email: [depaceminterris@gmail.com](mailto:depaceminterris@gmail.com)

**PERSON IN CHARGE:** Sally Milbury-Steen, Executive Director; Mary Starkweather-White, Director, Pardons Project

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides assistance to ex-offenders in obtaining pardons.

**HOURS OF OPERATION:** 8:00 a.m.-6:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment.

**FEES:** None

## **DELAWARE PAIN INITIATIVE**

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One Innovation Way, Suite 301  
Newark, DE 19711  
302-292-1616

Website: [www.endpain.org](http://www.endpain.org)

**PERSON IN CHARGE:** Margaretta Dorey, RN, BSN, Board of Directors

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information/education/advocacy to persons with pain, their caregivers, and healthcare professionals.

**HOURS OF OPERATION:** No set hours. Evening speakers available. Leave message for return call.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE PARENTS ASSOCIATION, INC.**

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418 South Governors Avenue

Dover, DE 19904

678-9288

Delaware: 1-800-262-2080 New Castle/Sussex Counties

Fax: 302-678-2730

Website: [www.delparents.org](http://www.delparents.org)

**PERSON IN CHARGE:** Harold E. Stafford, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Empowers families by promoting parental involvement and supporting secondary caregivers. Services include: **Parent Support Network**-parent education classes and support groups, divorcing parents education (fee required); **Childcare Provider Program and Services**-food program, nutrition education training; **Creating Strong Families**-substance abuse prevention; **Healing our Nation Project**-understanding and eliminating racial conditioning; **Resource and Referral Services**.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.; Group meetings scheduled by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** N/A

## **DELAWARE PARTNERS OF SENIOR MEDICARE PATROL; DIVISION OF SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)**

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DHSS Herman Holloway Campus

1901 N. DuPont Highway

Main Bldg., 1st Floor Annex

New Castle, DE 19720

302-255-9390

Toll Free: 1-800-223-9074

Milford State Service Center

18 North Walnut Street

Milford, DE 19963

302-422-1386

**Website:** [dsaapd.com](http://dsaapd.com) – click on Volunteer Opportunities

**Email:** [cynthia.allen@state.de.us](mailto:cynthia.allen@state.de.us); [marilyn.castro@state.de.us](mailto:marilyn.castro@state.de.us)

**PERSON IN CHARGE:** Cynthia M. Allen, Program Administrator; Marilyn C. Castro, Volunteer Services Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes consumer awareness, prevents elder/disabled victimization, and works to implement community partnerships to prevent Medicare and Medicaid fraud, error, and abuse. Trains volunteer retired senior professionals to advertise the program, make presentations to educate the targeted population, provide one-on-one counseling, and to participate at health fairs, community days, and other activities throughout the State of Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Evening presentations available.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment.

**FEES:** None

## **DELAWARE PASTORAL COUNSELING SERVICE**

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2644 Capitol Trail, #260  
Newark, DE 19711  
302-368-0842

**PERSON IN CHARGE:** Alfonse L. Mercatante, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Offers psychotherapy: individual counseling, family therapy, marriage and couple counseling, and career counseling.

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m., Mon.–Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Call for appointment

**FEES:** Yes. Some insurance accepted.



## **DELAWARE PRISON ARTS PROGRAM**

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Department of Correction  
D.O.C. Central Admin. Bldg.  
245 McKee Road  
Dover, DE 19904-2232  
302-739-5601, ext. 277 or 302-857-5277 (direct)  
Fax: 302-739-7215  
E-Mail: [ckelley@state.de.us](mailto:ckelley@state.de.us)

**PERSON IN CHARGE:** Carmita Kelley, Correctional Arts Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Incarcerated offenders create marketable artwork for self-support commissions and gifts.

**OTHER LOCATIONS:** Currently the program is offered at the Delaware Correctional Center in Smyrna.

**HOURS OF OPERATION:** Vary according to institution; Office hours: 8 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Inmates

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Participating offenders are subject to an internal scheduling and classification process

**FEES:** No fees to participants.

## **DELAWARE PROGRAM FOR DEAFBLIND CHILDREN**

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Delaware School for the Deaf  
620 E. Chestnut Hill Road  
Newark, DE 19713  
302-454-2305  
Email: [campanom@christina.k12.de.us](mailto:campanom@christina.k12.de.us)

**PERSON IN CHARGE:** Mark Campano, State Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Serves children and youth identified with deafblindness in collaboration with their local school district to address unique challenges including communication, orientation, mobility, and individualized education, as well as transition and inclusion in the family, school, and community. Birth mandated program, entitles identified children 0-21 years to services.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 0-21 years; vision and hearing loss documentation.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## **DELAWARE PSYCHIATRIC CENTER (DSAMH, DHSS)**

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1901 N. Dupont Highway

New Castle, DE 19720

302-255-2700

**Website:** [www.dhss.delaware.gov/dhss/dpc.html](http://www.dhss.delaware.gov/dhss/dpc.html)

**PERSON IN CHARGE:** Husan Abdallah, M.A.S., Director

**STATUS:** Not for profit-state operated

**SERVICE DESCRIPTION:** Provides inpatient services with intensive psychiatric treatment for individuals who have mental disorders. Referral process: voluntary admission through individual's physician; involuntary admission through civil commitment procedure, with medical certification; 24 hour emergency commitment for persons who are a "danger to themselves or to others"; court commitment; Interstate Compact Transfer.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Adults civilly or criminally committed for psychiatric hospitalization.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or psychiatrist according to Delaware law.

**FEES:** Sliding scale

## **DELAWARE SAFE KIDS COALITION**

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Blue Hen Corporate Center

655 Bay Road, Suite 4H

Dover, DE 19901

302-744-5400

**Website:** <http://www.dhss.delaware.gov/dhss/dph/ems/ems.html>

**PERSON IN CHARGE:** Kim O'Malley, Chairperson, Board of Directors

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An affiliate of National SAFE KIDS Campaign. State coalition with DPH serving as the lead agency. Dedicated to reducing unintentional childhood injury in children from birth to 14. Raises awareness of current preventable injury issues in the state, educates individuals in vital injury prevention strategies, and motivates them to participate.

**OTHER LOCATIONS:** County chapters in New Castle, Kent, and Sussex counties.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons interested in prevention of unintentional injury in children from birth through 14.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Donations accepted. New members welcome at county chapter meetings.

## **DELAWARE SAFETY COUNCIL, INC.**

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3 Old Barley Mill Road  
Wilmington, DE 19807  
302-654-7786  
1-800-342-2287

**Website:** [www.delawaresafetycouncil.org](http://www.delawaresafetycouncil.org)

**PERSON IN CHARGE:** Harry L. Roosevelt, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A membership organization which provides defensive driving courses, flagger training, first aid and CPR courses, and OSHA compliance training throughout the state.

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** Vary by service

## **DELAWARE SENIOR OLYMPICS**

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**1121 Forrest Avenue**

**Dover, DE 19904**

**888-881-6128; Kent County, 302-736-5698**

**Website: [www.delawareseniorolympics.org](http://www.delawareseniorolympics.org)**

**Email: [info@delawareseniorolympics.org](mailto:info@delawareseniorolympics.org)**

**PERSON IN CHARGE:** Rich O'Shaughnessy, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Promotes wellness, fitness, and healthy lifestyles through annual competitive sports events and year-round fitness events for the Delaware senior population, ages 50 and older. Covers all areas of Delaware with a central office in Dover. Hosts annual sports and fitness events throughout the state.

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Age 50+

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, email, website.

**FEES:** None for fitness programs; schedule for annual games

## **DELAWARE SKILLS CENTER**

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**13th and Clifford Brown Walk**

**Wilmington, DE 19801**

**302-654-5392**

**Website: [www.deskillscenter.org](http://www.deskillscenter.org)**

**PERSON IN CHARGE:** Joseph M. Potochney

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Training center for Delaware residents over 18 with a valid driver's license and ability to pass math and reading tests at prescribed grade levels. Offers hands-on training and job placement in the following areas: HVAC, construction electric, welding, carpentry, certified nursing assistant, practical nursing, medical assistant, and computer repair. Courses vary in time and length. Registration involves interviewing and testing.

**HOURS OF OPERATION:** 7:30 a.m.-3:30 p.m., Mon.-Fri.; classes: 7:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Unemployed, underemployed

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information: 302-654-5392

**FEES:** Student required to pay some fees such as: license or certification testing, background check and drug screen.

## **DELAWARE STATE FIRE MARSHAL'S OFFICE**

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**Fire Service Centers: Toll Free (Delaware Residents): 800-432-8500**

**22705 Park Avenue  
Georgetown, DE 19947  
302-856-5600  
Fax: 302-856-4607**

**1537 Chestnut Grove Road  
Dover, DE 19904  
302-739-5665  
Fax: 302-739-6756**

**2307 MacArthur Road  
New Castle, DE 19720  
Voice: 302-323-5375  
Fax: 302-323-5366**

**Website: [delaware.gov](http://delaware.gov)  
Email: [john.lattomus@state.de.us](mailto:john.lattomus@state.de.us)**

**PERSON IN CHARGE:** John F. Lattomus, Jr., Juvenile Intervention Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Interview and assessment of children and their family because of child's involvement in fire related behavior.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. Other hours by appointment only.

**ELIGIBILITY:** Children 3-17 years old, fire related behavior only.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral by parent/guardian, Family Court, Child Mental Health, Division of Family Services, Fire Service

**FEES:** None

# DELAWARE STATE HOUSING AUTHORITY

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Central Office  
18 The Green  
Dover, DE 19901  
302-739-4263

New Castle County Office  
Carvel State Office Building  
820 French Street  
Wilmington, DE 19801  
302-577-5001

Website: [www.destatehousing.com](http://www.destatehousing.com)

PERSON IN CHARGE: Sandra R. Johnson, Director

STATUS: Public

**SERVICE DESCRIPTION:** Administers the following programs: **Delaware Housing Partnership:** provides up to \$10,000 in down payment and closing cost assistance to low- and moderate-income home buyers in Delaware; **Public Housing Home Ownership Program:** provides home ownership opportunities to low-income families who are residents in DSHA's Public Housing or Section 8 programs; families must have no serious lease violations, be employed with a minimum income of \$15,000/year, and have acceptable credit; **Second Mortgage Assistance Loan Program:** provides up to \$5,000 in down payment and closing cost assistance to low-income home buyers in Delaware; low-income borrowers cannot have owned their principal residence within the past year; **Single Family Mortgage Revenue Bond Program:** provides below-market fixed interest rate mortgages to home buyers in Delaware; buyers must not have owned their principal residence in the past three years; **Community Development Block Grant:** via annual allocations to communities in Kent and Sussex Counties, DSHA provides assistance for activities designed to improve housing conditions and public infrastructure in support of housing development serving low- and moderate-income persons; **Emergency Shelter Grants Program:** Provides annual allocations for maintenance and operating costs or improvements to emergency housing shelters in Kent and Sussex counties; **Housing Rehabilitation Loan Program:** provides housing rehabilitation loans to low- and moderate-income home owners and landlords renting to low-income tenants to moderately rehabilitate existing properties to comply with the State Housing Code or to make homes handicapped-accessible; **State Housing Code:** Establishes minimum property maintenance standards for existing residential structures and premises for the purpose of protecting the public safety, health, and welfare of Delawareans; code enforcement is the responsibility of the county or individual towns, except in some cases when DSHA is responsible; **HOME Investment Partnerships Program:** Provides loans and grants to developers and nonprofit agencies to assist in expanding the supply of affordable housing statewide. Provides referrals to affordable rental housing sites financed under this program; **Housing Development Fund:** provides financing for the development and rehabilitation of affordable housing, and the provision of affordable housing programs throughout the state; DSHA provides a list of affordable housing sites financed under this program; **Low Income Housing Tax Credit Program:** offers lower than market rate rents to make sites affordable to low- and moderate-income Delawareans; DSHA can provide a list of affordable housing sites which utilize this program.

**Work Rental Housing Program:** provides rental subsidies for five years to low-income Delawareans agreeing to take the necessary steps (education, employment, income) to become independent of government assistance; **Public Housing:** provides safe, decent, and affordable rental housing, as well as access to supportive services to very low-income Delawareans in Kent and Sussex Counties; sites include Burton Village, Clarks Corner, Hickory Tree, Lavery Lane, Liberty Court, McLane Gardens and Annex, Mifflin Meadows, and Peach Circle; **Section 8 New Construction:** provides rental subsidies to eligible low-income individuals and families renting at any of the program's 30 sites statewide; **Section 8 Voucher Program:** provides rental subsidies to very low-income individuals and families to rent existing, privately-owned dwelling units in Kent and Sussex Counties.

**LOCATIONS:**

- Burton Village (51 family units), 100 Burton Village Ave., Rehoboth 19971 (302-227-6881)
- Clark's Corner (70 family units), 52 Clarks Corner, Harrington 19952 (302-398-4110)
- Hickory Tree (55 family units), 1 Hickory Tree Lane, Selbyville 19975 (302-436-2591)
- Holly Square (24 elderly units), 400 N. Broad St., Middletown 19709 (302-653-5868)
- Huling Cove (24 elderly units), 1142 Savannah Rd., Apt. 306, Lewes 19958 (302-645-7630)
- Huling Cove Annex (41 elderly units), 1142 Savannah Rd., Apt. 306, Lewes 19958 (302-645-7630)
- Lavery Lane (50 family units), 1 Lavery Lane, Bridgeville 19933 (302-337-3266)
- Liberty Court (108 family and elderly units), 1289 W. Walker Rd., Dover 19904 (302-739-3659)
- McLane Gardens (29 family and elderly units), 320 McLane Gardens, Smyrna 19977 (302-653-5868)
- McLane Gardens Annex (21 family units), 320 McLane Gardens, Smyrna 19977 (302-653-5868)
- Mifflin Meadows (54 family and elderly units), One Mifflin Meadows, Dover 19901 (302-697-3187)
- Peach Circle (32 elderly units), 27 Paul Drive, Smyrna 19977 (302-653-5868)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income Delawareans. Income limits vary by program and county.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** Vary by program

## **DELAWARE STATE POLICE VICTIM SERVICES; DEPARTMENT OF PUBLIC SAFETY**

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**DSP Headquarters**

**P.O. Box 430**

**Dover, DE 19903**

**302-739-3711**

**Website: [www.state.de.us/dsp/us.htm](http://www.state.de.us/dsp/us.htm)**

**Email: [debra.reed@state.de.us](mailto:debra.reed@state.de.us)**

**PERSON IN CHARGE:** Debra Reed, Director of Victim Services

**STATUS:** Public

**SERVICE DESCRIPTION:** Addresses the needs of crime victims and family members regarding sudden death. Provides crisis intervention, information, and referrals. Provides some financial support.

**OTHER LOCATIONS:** Offices in New Castle, Kent, and Sussex counties. Hotline: 1-800-842-8461

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. 24 hour on call hotline (1-800-842-8461)

**ELIGIBILITY:** Victim of crime or family member of sudden death investigated by Delaware State Police. Also provides services to victims of cases investigated by most other police agencies in Delaware.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## **DELAWARE STATE POLICE YOUTH AND COMMUNITY SERVICES**

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**Troop 2**

**100 Lagrange Avenue**

**Newark, DE 19702**

**Youth Aid Services:**

**302-834-2620, ext. 223**

**Troop 3**

**Kent County**

**Youth Aid Services:**

**302-697-2106**

**Community Services:**

**Kent/Sussex County – 302-739-5961**

**New Castle County – 302-834-2620, ext 233**

**Victim Services: 1-800-VICTIM-1 (842-8461)**

**STATUS:** Public



**SERVICE DESCRIPTION:** Provides crime/conflict resolution and juvenile crime prevention/deterrence for youth to age 18. Offers program on child abuse, deals with school problems, runaways, missing persons, family services, counseling and crisis intervention.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. (on call after hours—834-2620, ext. 0)

**ELIGIBILITY:** Ages 18 and younger and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral or parental request

**FEES:** None

## **DELAWARE VOLUNTEER LEGAL SERVICES, INC.**

**P. O. Box 7306**

**Wilmington, DE 19803**

**Legal Help Link:** 302-478-8850

**Website:** [www.dvls.org](http://www.dvls.org)

**PERSON IN CHARGE:** Janine N. Howard-O'Rangers, Esq., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Delivers pro bono legal services to needy Delawareans. Each client must meet federal poverty standards for income eligibility and have a meritorious civil legal problem that is not fee generating. Cases meeting the above mentioned criteria are placed with one of agency's pro bono attorneys. Legal representation ranges from brief consultations to litigation.

**HOURS OF OPERATION:** 8:30 a.m.—4:30 p.m., Mon.—Fri.

**ELIGIBILITY:** Poverty level clients

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** New Castle County: 302-478-8680 for intake and initial screening; Kent and Sussex Counties: 1-800-773-0606.

**FEES:** None

## **DELAWARE VOLUNTEER RESOURCE CENTER (STATE OFFICE OF VOLUNTEERISM) (DSSC, DHSS)**

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Charles H. Debnam Building  
1901 N. DuPont Highway  
New Castle, DE 19720  
302-255-9899  
1-800-815-5465

Williams State Service Center  
805 River Road, 2nd Floor  
Dover, DE 19901  
302-857-5006

Website: [www.volunteerdelaaware.org](http://www.volunteerdelaaware.org)

Webpage: [www.state.de.us/dhss/dssc/sov.htm](http://www.state.de.us/dhss/dssc/sov.htm)

**PERSON IN CHARGE:** Carrie Happoldt, Volunteer Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** A service of the State Office of Volunteerism. Provides information on volunteer opportunities to individuals of all ages and faith-based, corporate, and school groups. Administers a web-based volunteer referral system (website above). Maintains a comprehensive database of non-profit agencies and special service projects. Provides collections of current resources on the management of volunteers that are available for loan through any public library in Delaware. Offers training and technical assistance to those who coordinate service projects and volunteers. Administers the Delaware Volunteer Credit Program, an elective credit available to high school students who complete 90 hours of volunteer service. Certifying agency for the President's Volunteer Service Awards.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DELAWARE YOUTH FOR CHRIST, INC.**

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6 N. Clifton Avenue  
Wilmington, DE 19805  
302-995-6937

**PERSON IN CHARGE:** Seth Baker, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services: **Urban** - KIDS Club, City Life Club, boys basketball program, Bible study, counseling for youth, educational trips, homework club, drop-in recreation, leadership training, mentoring; **Suburban** - school clubs, trips, conferences and retreats, counseling for youth, leadership training, Bible study.

**OTHER LOCATIONS:**

- Urban Youth Center, 2203 N. Market St., Wilmington 19802 (302-654-0189)
- 310 Kiamensi Rd, Wilmington 19804 (302-992-9609)
- 24 W. Green St., Middletown 19709 (302-376-1716)

**HOURS OF OPERATION:** 3:00 p.m.-6:30 p.m., Mon.-Fri. (answering service).  
Summer hours differ. Administrative office: 8:30 a.m.-5:00 p.m.

**ELIGIBILITY:** Youth of junior high/middle school age through senior high age.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information or walk in at all drop-in centers weekday afternoons, 3:00 p.m.-6:30 p.m.

**FEES:** Trips and out-of-area activities only

## **DELAWARE SENIOR CENTER**

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19 Lambson Lane  
New Castle, DE 19720  
302-429-0581

**PERSON IN CHARGE:** Janice Schilling

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides hot noontime meal, breakfast bags, arts and crafts, recreation, classes, guest speakers, films, shopping and recreation trips, counseling, transportation, social security assistance, physical fitness program, health screening, tax assistance, information, and referral.

**HOURS OF OPERATION:** 9:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals

## **DELAWARE STATE SERVICE CENTER (DSSC, DHSS)**

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500 Rogers Road  
New Castle, DE 19720  
302-577-2970

**PERSON IN CHARGE:** Ivy Jones-Ledbetter, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses various State and private human service providers. **Division of State Service Centers** - provides Community Resource and Assistance, Car Seat Loaner Program, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Dental and Low Income Transportation, NCC Student CO-OP Program, Needy Family Fund, Food Closet, Utility Assistance, Medical Assistance, Cooling Assistance, and EFSP; **Division of Public Health** – Dental Services; **Division of Social Services** – Food Stamps, Medicaid, Public Assistance; **Community and Civic Meetings** – Dunleith Civic Association, Oakmont Civic Association, **Additional Services** – Ministry of Caring, Inc. – Emmanuel Dining Room South; NCC Summer Youth Program.

**HOURS OF OPERATION:** 7:30 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Central New Castle County and South Wilmington

**OBTAINING SERVICE:** Call for information. Service policies vary by program.

**FEES:** Vary by service. Sliding scale.

## **DELMAR NURSING AND REHAB CENTER**

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101 E. Delaware Avenue  
Delmar, DE 19940  
302-846-3077

**PERSON IN CHARGE:** Brenda Moodey, N.H.A., Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides medical treatment, inpatient care, long-term care, therapeutic diets, and recreational activities.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open, must be free of communicable disease

**AREA SERVED:** Southern Delaware

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **DELMARVA RURAL MINISTRIES, INC.**

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26 Wyoming Avenue  
Dover, DE 19904  
302-678-3652

Kent Community Health Center (KCHC)  
1095 South Bradford Street  
Dover, DE 19904  
302-678-2000

Elizabeth Cornish Landing Apartments (ECL)  
100 Elizabeth Landing  
Bridgeville, DE 19933  
302-337-9744

**Website:** [www.drminc.org](http://www.drminc.org)

**PERSON IN CHARGE:** Debra Singletary, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides health care, housing, and social services to individuals with modest incomes, including migrant farm workers. Through the KCHC, offers primary and preventive health care services, including dental care, mental health/substance abuse, and prenatal care. Offers health screenings, health education, and primary healthcare services to underserved populations in hard to reach areas of Kent and Sussex counties, such as migrant labor camps, homeless shelters, and unincorporated communities, through the operation of the Mobile Access to Community Health Van (MATCH). Assistance provided in accessing services such as Temporary Assistance to Needy Families, Food Stamps, Medicaid, Community Health Access Program (CHAP), and Screening for Life (SFL), WIC, and emergency shelter. Owns and manages the Elizabeth Cornish Landing Apartments, an apartment complex located in Bridgeville comprised of 50 affordable rental units targeting migrant and seasonal farm workers. Additionally, Elizabeth Cornish Landing Annex offers 12 rental housing units for families of low to moderate income levels.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. Kent Community Health Center: 8:30 a.m.-4:30 p.m., Mon., Wed., Thurs., and Fri. 8:30 a.m.-6:30 p.m., Tues. 9:00 a.m.-12:00 p.m., Sat.

**ELIGIBILITY:** **Health Care:** Accepts Medicaid, Medicare, other insurances, and offers a sliding fee discount for uninsured individuals. **Housing:** (Elizabeth Cornish Landing Apartments) Seasonal and migrant farm worker households. (Elizabeth Cornish Landing Annex) Low to moderate income households.

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** Applicable only to health care and housing services and are based on household income levels.

## **DENTAL HEALTH CENTER, DELAWARE TECHNICAL AND COMMUNITY COLLEGE**

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**2nd and Shipley Streets**  
**Wilmington, DE 19801**  
**302-571-5364**

**PERSON IN CHARGE:** Shameka Reeves, Manager

**STATUS:** Not for profit – Educational Setting

**SERVICE DESCRIPTION:** Full preventive services available to the general public including oral exams, x-rays, cleanings, sealants, and fluoride treatments. Preventive services performed by dental hygiene students under the direct supervision of dental hygiene faculty and licensed dentists. General dental services, including exams, fillings, crowns, dentures, and non-surgical extractions, are provided by licensed dentists and dental residents.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs. (hours/days of operation may vary)

**ELIGIBILITY:** Preventive services open to general public. Dental services – eligibility determined by financial status.

**AREA SERVED:** Open

**OBTAINING SERVICE:** Call for appointment and/or eligibility requirements

**FEES:** Yes

## **DENTAL HEALTH SERVICES (DPH, DHSS)**

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**417 Federal Street**  
**Dover, DE 19901**  
**302-744-4701**

**PERSON IN CHARGE:** Gregory B. McClure, D.M.D., Dental Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides preventive and restorative dental care for children through age 20 on Medicaid.

**SERVICE LOCATIONS:**

**New Castle County:**

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8560)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-995-8560)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-995-8560)

**Kent County:**

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5120)

**Sussex County:**

- Georgetown State Service Center, 546 Bedford St. Extension, Georgetown, 19947 (302-856-5240)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7160)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2009)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 20 and younger; Medicaid eligible

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## **DESTINY HOUSE, INC.**

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**1305 West Eighth Street**

**Wilmington, DE 19806**

**302-655-2823**

**PERSON IN CHARGE:** Pamela Davis, MSW/CADC, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides transitional housing and case management services for homeless women 18 years and older.

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Single women, 18 years or older, homeless

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral, call for appointment

**FEES:** Discussed at interview appointment.

## **DEVELOPMENTAL DISABILITIES COUNCIL**

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Margaret M. O'Neill Bldg. 2nd Floor  
410 Federal Street, Suite 2  
Dover, DE 19901  
302-739-3333  
Website: <http://ddc.delaware.gov>

**PERSON IN CHARGE:** Patricia L. Maichle, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Staffs the Developmental Disabilities Council: planning, advocacy, and demonstration projects for the benefit of persons with developmental disabilities. Council works for systems change and capacity building.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with developmental disabilities.

**AREA SERVED:** Statewide (only office in Kent County)

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **DEVELOPMENTAL DISABILITIES SERVICES; DIVISION OF (DDDS, DHSS)**

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Woodbrook Professional Center  
1056 S. Governors Avenue  
Suite 101  
Dover, DE 19904  
302-744-9600  
Website: [www.dhss.delaware.gov/dhss/ddds](http://www.dhss.delaware.gov/dhss/ddds)

**PERSON IN CHARGE:** Roy Lafontaine, Acting Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Community programs: **Home and Community Based Services** provide residential services, adult day habilitation, work activity services, family support, and respite. **Early Intervention Program** (422-1335) works to prevent or minimize developmental delays in children from birth through 3 years by working with the family whose baby was born prematurely or who experienced problems at birth. **Stockley Center** provides habilitative training, health care, and residential services in an institutional setting.



**LOCATIONS:****New Castle County:**

- Community Services Regional Office, Fox Run Building, 2540 Wrangle Hill Road, Suite 200, Bear 19701 (302-836-2100)

**Kent County:**

- Woodside Day Habilitation Center, R.D. #1, Box 750D, Dover 19901 (302-739-4494)

**Sussex County:**

- First State Senior Center, 219A N. Rehoboth Blvd., Milford 19963 (302-422-1510)
- Georgetown Day Habilitation Center, 5 Academy St., Georgetown 19947 (302-856-5366)
- Stockley Center, R.D. 1, Box 1000, Georgetown 19947 (302-934-8031)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Children and adults with mental retardation/developmental disabilities, Delaware residents.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call 302-744-9700 – Director of Applicant Services

**FEES:** Vary by service

## **DISABLED AMERICAN VETERANS**

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**1601 Kirkwood Highway**  
**Wilmington, DE 19805**  
**302-993-7258**

**PERSON IN CHARGE:** Aaron M. Montague, National Service Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services: represents veterans and their families who are seeking benefits through the Veterans Administration; provides counseling and referral, including referral to appropriate medical treatment; reviews V.A. files; offers life enrichment, recreation, rehabilitation and remediation of physical disabilities; provides free transportation to the V.A. Hospital for medical care.

**HOURS OF OPERATION:** 8:30 a.m.–4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** All veterans and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information. For transportation, call Hospital Coordinator at 302-633-5414 (Louis Wright).

**FEES:** None

## **DOVER BEHAVIORAL HEALTH SYSTEM**

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**725 Horsepond Road**

**Dover, DE 19901**

**302-741-0140**

**Fax: 741-8551**

**Website: [www.doverbehavioral.com](http://www.doverbehavioral.com)**

**Email: [aimee.mcfarlan@uhsinc.com](mailto:aimee.mcfarlan@uhsinc.com)**

**PERSON IN CHARGE:** William Weaver, COO

**STATUS:** For profit

**SERVICE DESCRIPTION:** A 52 bed behavioral health facility providing in-patient and day program services for adults and adolescents. Dual diagnosis programming is available for adults.

**HOURS OF OPERATION:** 24 hours/7 days a week

**ELIGIBILITY:** Above the age of 12, insured

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk-in, call for information or appointment, referral

**FEES:** Insurance

## **DOVER HOUSING AUTHORITY**

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**76 Stevenson Drive**

**Dover, DE 19901**

**302-678-1965**

**Fax: 302-678-1971**

**Website: [www.dover.housingauthority@dhade.org](http://www.dover.housingauthority@dhade.org)**

**PERSON IN CHARGE:** Ami Sebastian Hauer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides safe, decent, sanitary housing and housing assistance to low to moderately income families in the City of Dover.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Applicants must meet income limits as established annually by the U.S. Department of Housing and Urban Development; additional requirements with regard to residency and employment. Effective September, 2005, first priority will be given to existing public housing and voucher program participants from other jurisdictions who have been displaced due to a federally declared disaster.

**AREA SERVED:** Dover and three mile radius surrounding city

**OBTAINING SERVICE:** Applications must be completed in person

**FEES:** No application fees, rent charged is based on income.

## **DOVER'S CARING COMMUNITY COALITION**

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**418 S. Governors Avenue**  
**Dover, DE 19904**  
**302-678-3575**  
**Fax: 302-678-2730**  
**Website: [www.doverccc.org](http://www.doverccc.org)**  
**Email: [dovercc@yahoo.com](mailto:dovercc@yahoo.com)**

**PERSON IN CHARGE:** Natalie Way, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:**

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Everyone

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call for Information or appointment, referral

**FEES:** None

## **DOWNS CULTURAL CENTER**

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**1005 N. Franklin Street**  
**Wilmington, DE 19806**  
**302-575-0250, ext. 2244**  
**Website: [www.inglesidehomes.org](http://www.inglesidehomes.org)**  
**Email: [aclinton@inglesidehomes.org](mailto:aclinton@inglesidehomes.org)**

**PERSON IN CHARGE:** Alfreda Clinton, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Theater providing all forms of entertainment, educational, political, and interactive performances. Orchestras, plays, debates, vocalists, chorus, magic, etc. Programs "free and open" to the community. Note: Building physically attached to Ingleside Retirement Apartments. Parking "on the street."

**HOURS OF OPERATION:** 9:30 a.m.-5:00 p.m., Mon.-Fri. Evening shows, 7:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment.

**FEES:** None

## **EARLY CHILDHOOD INITIATIVE**

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**Brandywine ECAP**  
**P.S. duPont Elementary School**  
**701 West 34 Street**  
**Wilmington, DE 19802**  
**302-761-7420**

**PERSON IN CHARGE:** P. J. Facciolo, MSW, Program Coordinator/Social Worker

**STATUS:** Public

**SERVICE DESCRIPTION:** ECAP (Head Start Program) for 4-year-olds

**HOURS OF OPERATION:** **School hours:** 8:00 a.m.–3:30 p.m., Mon.–Fri.; **Program hours:** 8:30 a.m.–12:15 p.m., and 1:00 p.m. – 3:00 p.m. Mon.–Fri.

**ELIGIBILITY:** Low income eligible

**AREA SERVED:** Brandywine School District

**OBTAINING SERVICE:** Walk in, phone information, referrals

**FEES:** None

## **EARLY CHOICES**

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**32 West Loockerman Street, Suite 202**  
**Dover, DE 19901**  
**302-739-4707**  
**Fax: 302-739-3938**

**PERSON IN CHARGE:** Nancy Schaefer, Supervisor

**STATUS:** Public

**SERVICE DESCRIPTION:** An early childhood special education program for three year old children with mild developmental delays, and three and four year old children with speech delays. Services available include referral, screening, assessment, early childhood special education, speech therapy, and related services. Services are provided in natural settings at no cost.

**OTHER LOCATION:** Mailing address: 132B East Market Street, Georgetown 19947 (302-856-5909); Fax: 302-856-5599); New Castle County Office: New Castle Corporate Commons, Suite 126, 2 Reads Way, New Castle, DE 19720.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Three year olds with developmental and speech delays, and four year olds with speech delays.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by local school district; call for information

**FEES:** None

## **EASTER SEALS DELAWARE AND MARYLAND'S EASTERN SHORE**

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**New Castle Corporate Commons**

**61 Corporate Circle**

**New Castle, DE 19720**

**302-324-4444**

**Fax: 302-324-4441**

**TDD: 302-324-4442**

**Website: [www.de.easterseals.com](http://www.de.easterseals.com)**

**PERSON IN CHARGE:** William J. Adami, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information and referral, advocacy and direct services for persons with disabilities. Services include occupational, physical, and speech therapies; adult programs, assistive technology; camping and recreation; and personal attendant services.

**OTHER LOCATIONS:**

- 100 Enterprise Place, Suite 1, Dover 19904 (Phone: 302-678-3353; Fax: 302-678-3650)
- 22317 E. DuPont Hwy., Georgetown 19947 (Phone: 253-1100; Fax: 856-7296)
- 1415 Pulaski Hwy., Suite 4, Newark 19702 (Phone: 834-0190; Fax: 834-4319)
- 22242 Bay Shore Rd., Chestertown, MD 21620 (Phone: 410-778-0566; Fax: 410-778-0567)
- 1205 Pemberton Dr., Suite 103, Salisbury, MD 21801 (Phone: 410-546-2894; Fax: 410-546-4913)
- National Easter Seals, 240 W. Monroe St., Suite 1800, Chicago, IL 60606 (Phone: 312-726-6200; TDD: 312-726-1494)
- 113 Pencader Drive, Suite 150, Newark 19702 (Phone: 302-709-0865; Fax: 302-709-0869)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with short or long-term disabilities

**AREA SERVED:** Statewide and Eastern Shore of Maryland

**OBTAINING SERVICE:** Contact individual locations for information

**FEES:** Yes

## **EASTLAWN AREA HUMAN SERVICES, INC.**

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**202 E. 35th Street**  
**Wilmington, DE 19802**  
**302-764-4323**  
**Fax: 302-764-2855**

**PERSON IN CHARGE:** Hazel D. Plant, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides emergency shelter, food closet, senior consultation and assistance. Referrals and information.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Thurs.; 9:00 a.m.-3:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** City of Wilmington and nearby New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **EDEN ROCK**

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**2210 Swiss Lane**  
**Ardentown, DE 19810**  
**302-475-9400**

**PERSON IN CHARGE:** Joyce Winters

**STATUS:** For profit

**SERVICE DESCRIPTION:** Assisted living, adult day services, respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Elderly, private pay

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Vary by service

## **EDGEMOOR COMMUNITY CENTER, INC.**

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**500 Duncan Road, Suite A**

**Wilmington, DE 19809**

**302-762-1391**

**Website: [www.ecc-de.org](http://www.ecc-de.org)**

**Email: [ecc@dca.net](mailto:ecc@dca.net)**

**PERSON IN CHARGE:** Shawn Stevens, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services/programs: assistance; instructional classes; special events; child care and school-age child care services; preschool; tutoring for youth and teens; adult education; youth, teen, and adult recreation; summer youth day camp; a variety of family support services; Day Habilitation Program for adults with mental retardation; Sellers Senior Center; meeting space for community based groups; gym rentals; youth summer employment programs.

**HOURS OF OPERATION:** 7:00 a.m.–9:00 p.m., Mon.–Fri.; 9:00 a.m.–12 p.m., Sat.; June–August, 7:00 a.m.–6:00 p.m.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## **EDUCATION RESOURCE CENTER**

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**012 Willard Hall**

**University of Delaware**

**Newark, DE 19716-2940**

**PERSON IN CHARGE:** Margaret Phillis Dillner, Director

**STATUS:** Public University

**SERVICE DESCRIPTION:** The mission of the Education Resource Center (ERC) is to provide preschool through grade 12 (P-12) curriculum resources and related services for the preparation and professional development of educators in support of national and Delaware content and performance standards. The ERC will serve: University of Delaware education candidates and faculty, candidates in the School Library Media Program, P-12 professional educators in Delaware, University of Delaware P-12 schools located on campus, and State and community agencies and Delaware school districts through partnerships.

**HOURS OF OPERATION:** Fall & Spring Semesters: 8:30 a.m.- 9:00 p.m., Mon.-Thurs.; 8:30 a.m.-5:00 p.m., Fri.; 10:00 a.m.-2:00 p.m., Sat. Summer & Winter Sessions: 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware and adjacent states

**FEES:** None

## **EDWARD W. PYLE STATE SERVICE CENTER (DSSC, DHSS)**

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**34314 Pyle Center Road  
Frankford, DE 19945  
302-732-9501**

**PERSON IN CHARGE:** Nadine Blades, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State, County and private agencies: Division of Social Services; Division of Public Health; Division of Family Services; Division of Vocational Rehabilitation; Veterans Affairs; Alcoholics Anonymous; CHEER Center; Pyle Child Development Center; Division of State Service Centers. Health Services include: Family Planning, and WIC Nutrition. Social Services include: Food Stamp Program, Vocational Rehabilitation, Community Resource and Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, Alcoholics Anonymous Chapter, Foster Grandparents, Bookmobile, Emergency Food Program, RSVP, Family Services (Treatment, Counseling, Placement, Foster Care and Adoption, Counseling for Families, Foster Home Recruitment), TOPS Nutrition, CHEER Senior Citizens Center, Infant and Child Development Center, Meals on Wheels, Lower Sussex Little League, Area College Internship, Read-A-Loud, Commission of Veterans Affairs, mammograms; and tax service for seniors.

**HOURS OF OPERATION:** 6:30 a.m.-5:30 p.m., Day Care only; 7:30 a.m.-4:30 p.m., Service Center

**ELIGIBILITY:** Open

**AREA SERVED:** Southeast Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service



## **ELDERCARE CONVALESCENT SERVICE/MOLTER ASSOCIATES, INC.**

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3203 Concord Pike, Suite 2  
Wilmington, DE 19803  
302-479-5200  
Website: [www.eldercarede.com](http://www.eldercarede.com)

**PERSON IN CHARGE:** JoAnn B. Marsh, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides private duty personal care. Molter Associates Plan, the full service plan, provides companion or attend aide personnel, and provides all bookkeeping services and responsibilities, weekly statements based on hourly rates for insurance or tax purposes, and ease of payment with single weekly check services. Staff consists of nurse aides and companions, supervised by staff R.N., and insured and bonded.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Convalescing persons of all ages

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **ELIZABETH W. MURPHEY SCHOOL, INC.**

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42 Kings Highway East  
Dover, DE 19901  
302-734-7478/9

**PERSON IN CHARGE:** Michael J. Kopp, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides residential care for dependent and neglected children, health care for residents, mental health care through referral, education, and counseling.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Dependent/neglected children, ages 10-17

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## **EMERGENCY MEDICAL SERVICES DIVISION; NEW CASTLE COUNTY DEPARTMENT OF PUBLIC SAFETY**

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**New Castle County Public Safety Headquarters**  
**3601 North DuPont Highway**  
**New Castle, DE 19720-6315**  
**302-395-8184 (Administrative Offices, non-emergency number)**  
**Emergency Telephone: 9-1-1**  
**Website: [www.nccde.org/ems](http://www.nccde.org/ems)**

**PERSON IN CHARGE:** Chief Lawrence E. Tan, Emergency Medical Services Division

**STATUS:** Public, county government service

**SERVICE DESCRIPTION:** Provides advanced life support “paramedic” care to all portions of New Castle County. County paramedics are dispatched through the universal “9-1-1” emergency telephone number and provide mobile intensive care. The New Castle County paramedics also provide community CPR/AED and first aid training, a “Vial of Life” program for senior citizens or those with special needs, and speakers regarding the community emergency medical services system.

**HOURS OF OPERATION:** Emergency Services: 24 hours; Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to those with an emergency medical need, as determined during prioritization of the incident by the emergency communications center. Public education opportunities (CPR/AED, first aid training and Vial of Life program) available to all interested persons.

**AREA SERVED:** New Castle County, including the incorporated areas.

**OBTAINING SERVICE:** **Emergency: Dial 9-1-1**; General Information: call 302-395-8184.

**FEES:** No charge for emergency medical services. CPR/AED course participants must purchase their textbook. Vial of Life program offered free of charge.

## **EMILY P. BISSELL HOSPITAL (DPH, DHSS)**

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**3000 Newport Gap Pike**  
**Wilmington, DE 19808**  
**302-995-8400**

**PERSON IN CHARGE:** Sue Mitchell, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides treatment and care for persons needing either skilled or intermediate level of care. 22 client Alzheimer Day treatment program on grounds. VNA contract.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over, nursing home level of care

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral to Long Term Care Section Intake Unit (302-255-1000)

**FEES:** Yes

## **EMPLOYMENT AND TRAINING; DIVISION OF (DOL)**

**Administration Office**  
**4425 N. Market Street**  
**P.O. Box 9828**  
**Wilmington, DE 19809-0828**  
**302-761-8129**  
**Website:** <https://joblink.delaware.gov>

**PERSON IN CHARGE:** Lori Reeder, Director, DET

**STATUS:** Public

**SERVICE DESCRIPTION:** **Job Referral/Placement** matches applicants to job requirements of employers, offers job seeking skills workshops; computerized Job Search System; Resource Rooms; and vocational counseling services. **Occupational and basic remedial training** for adult and youth through service providers funded under Federal and State grants. Most service providers place persons who have completed program into jobs. Special services for veterans, adults, dislocated workers, migrant seasonal farm workers, and youth, including summer work for youth.

### **LOCATIONS:**

- 4425 N. Market St., Wilmington 19802 (302-761-8084)
- 225 Corporate Blvd., Suite 211, Pencader Corporate Commons, Newark 19702 (302-368-6622)
- 1114 S. Dupont Highway, Suite 104, Dover 19901 (302-739-5473)
- 600 N. Dupont Highway, Suite 207, Georgetown 19947 (302-856-5230)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for an appointment, or visit our website at <https://joblink.delaware.gov>

**FEES:** None

## **EPILEPSY FOUNDATION OF DELAWARE**

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**Tower Office Park**  
**240 North James Street, Suite 208**  
**Newport, DE 19804**  
**999-9313 \* Kent and Sussex counties 800-422-3653 in Delaware**  
**Website: [www.epilepsyfoundation.org/delaware](http://www.epilepsyfoundation.org/delaware)**  
**Email: [efd@efde.org](mailto:efd@efde.org)**

**PERSON IN CHARGE:** Barbara H. Blair, RN, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Educates and supports individuals with epilepsy and their families. Increases awareness in the general community and facilitates prevention and management of epilepsy. Educational presentations, especially for schools; support groups and a lending library of videos and printed materials. Some emergency funding of medications is available.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **F.A.I.T.H. CENTER, INC.**

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**Old Asbury Church**  
**226 N. Walnut Street**  
**Wilmington, DE 19801**  
**302-654-4550**  
**Fax: 302-654-4520**

**PERSON IN CHARGE:** Ellsworth Thompson, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Referrals, minimal counseling, financial assistance

**HOURS OF OPERATION:** 10:00 a.m.-3:00 p.m., Tues., Wed., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** Northern New Castle County, City of Wilmington (Claymont and Newark by referral from agency only)

**OBTAINING SERVICE:** Referral by member church agencies; personal call for appointment

**FEES:** None

## **FAITHFUL FRIENDS**

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**12 Germay Drive**

**Wilmington, DE 19804**

**302-427-8514**

**Website: [faithfulfriends.us](http://faithfulfriends.us)**

**Email: [frontdesk@faithfulfriends.us](mailto:frontdesk@faithfulfriends.us)**

**PERSON IN CHARGE:** Jane Pierantozzi, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides affordable pet spay/neuter and adoption programs, pet therapy, and low cost pet vaccination clinics, volunteer opportunities.

**HOURS OF OPERATION:** 7 days a week: 8:00 a.m.-9:00 p.m.; Public Visiting Hours: 1:00 p.m.-7:00 p.m., Wed.-Fri.; 1:00 p.m.-4:00 p.m., Sat. and Sun.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** Sliding scale, vary by service

## **FAMILY COURT OF THE STATE OF DELAWARE**

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**Administrative Office**

**500 North King Street, Suite 3500**

**Wilmington, DE 19801-3757**

**302-255-0070**

**Website: <http://courts.state.de.us/family>**

**PERSON IN CHARGE:** The Honorable Chandlee Johnson Kuhn, Chief Judge

**STATUS:** Public

**SERVICE DESCRIPTION:** Statutorily enumerated juvenile delinquency matters, child neglect, dependency, child abuse, adult misdemeanor crimes against juveniles, child and spousal support, paternity of children, custody and visitation of children, adoptions, terminations of parental rights, divorces and annulments, property divisions, specific enforcement of separation agreements, guardianship over minors, imperiling the family relationship, orders of protection from abuse and intra-family misdemeanor crimes.

**OTHER LOCATIONS:**

- **New Castle**—500 King Street, Wilmington 19801 (302-255-0300)
- **Kent**—400 Court Street, Dover 19901 (302-672-1000)
- **Sussex**—22 The Circle, Georgetown 19947 (302-855-7400)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons under Family Court's jurisdiction

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by relative, police, magistrate, citizen agency

**FEES:** Yes. Pursuant to the schedule of assessed costs to be found on our website. Call for more information on fees.

## **FAMILY COURT RESOURCE CENTER; FAMILY COURT OF THE STATE OF DELAWARE**

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**New Castle County Courthouse**  
500 King Street, Suite 3500  
Wilmington, DE 19801-3757  
302-255-0300

**Kent County Courthouse**  
400 Court Street, 1st Floor  
Dover, DE 19901  
302-739-6500

**Sussex County Courthouse**  
22 The Circle, 1st Floor  
Georgetown, DE 19947  
302-855-7400

**Website:** <http://courts.state.de.us/family>

**PERSON IN CHARGE:** Jody J. Huber, Director, Pro Se Programs

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides Family Court litigants with central location to find resources needed for guidance through the legal process and to deal with the emotional challenges resulting from legal circumstances. Provides access to resources such as information desk, court forms, instructions, educational materials, legal self-help books, books addressing emotional aspects of cases, a data bank of attorneys willing to represent a litigant on a specific area of family law, notary services for court forms, computers with Microsoft Word and Internet access for court-related work, high speed printer, photocopy machine, television and VCR for free viewing of court-related videos, fax machine, and other equipment enabling litigants to prepare for cases at one location. Instructional materials range from Instruction and Form Packets to how to address an envelope. Family Court documents can be filed at the Centers. Staff is available to review documents for completeness, verifying there are no missing signatures or necessary attachments and that forms are complete.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in

**FEES:** Fees for photocopying, purchase of stamped envelopes, and instruction packets. Various filing fees and fees for other court-related services. See schedule of assessed costs.

## **FAMILY HEALTH SERVICES (DPH, DHSS)**

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**Jesse Cooper Building**  
**417 Federal Street**  
**Dover, DE 19901**  
**302-741-2980**

**PERSON IN CHARGE:** Alisa Olshefsky, M.P.H., Director, Maternal and Child Health

**STATUS:** Public

**SERVICE DESCRIPTION:** Responsible for administering Title V of the Social Security Act which is directed specifically towards improving the health of all mothers and children. Direct clinical services are made available through public health clinics and programs throughout the State. Responsible for administrative functions including assessing the health status and health needs of women of childbearing age, infants, young children, and adolescents, including children with special health care needs, allocating resources to ensure the delivery of needed services at the State and local level, and supporting a variety of community generated programs in areas such as infant mortality reduction, promotion of health and safe child care; and home visits for first time parents. Provides information on the following programs: prenatal care, children with special health care needs, SIDS, school-based health centers, home visiting, and child health prevention and maintenance.

### **LOCATIONS (for direct services):**

#### **New Castle County:**

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2430); Clinics: Tues., Wed.
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2974 or 302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7556)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200); Pre-natal Services (302-378-9596)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3521)
- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5478)

#### **Kent County:**

- Smyrna/Clayton Child Health Clinic, Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-739-4726 for appointment)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-739-4726); Prenatal Services (302-739-4728)

**Sussex County:**

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5355)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-6943)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7200); Prenatal Services (302-424-7140)
- Pyle State Service Center, Omar-Roxana Rd., Rt. 2, Box 281, Frankford 19945 (302-732-9501)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2006)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **FAMILY PLANNING SERVICES (DPH, DHSS)**

**Adolescent and Reproductive Health**

**417 Federal Street**

**Dover, DE 19901**

**Website:** [reproductivehealth.dhss.delaware.gov](http://reproductivehealth.dhss.delaware.gov)

**PERSON IN CHARGE:** Norman W. Clendaniel, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Birth control methods and supplies; education and counseling; free pregnancy tests; problem pregnancy counseling; PAP tests and pelvic exams; breast exams and instruction; STD testing; lab diagnostic testing; medical, social service and nutrition referrals; educational programs for community, schools, and professionals (human sexuality, responsible decision-making, reproductive health).

**LOCATIONS:****New Castle County:**

- Middletown Clinic, 214 N. Broad St., Middletown 19709 (302-378-5200)
- Northeast State Service Center, 1624 N. Jessup St., Wilmington 19802 (302-552-3600)
- Porter Clinic, 511 W. 8th St., Wilmington 19801 (302-577-3521)

**Kent County:**

- Milford State Service Center, 13 North Church St., Milford 19963 (302-424-7140)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5150)



**Sussex County:**

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5225)
- Pyle State Service Center, 34314 Pyle Center Rd., Frankford (302-732-9512)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2031)

**HOURS OF OPERATION:** 8:00-4:30 p.m., Mon.-Fri. (hours vary by location, some evening hours)

**ELIGIBILITY:** Males and females for reproductive health services and supplies

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale for some services. No one denied due to inability to pay. Free services below 100% of poverty level. Free pregnancy test. Free services for students.

## **FAMILY SERVICES; DIVISION OF (DSCYF)**

**Delaware Youth and Family Center**

**1825 Faulkland Road**

**Wilmington, DE 19805**

**302-633-2650**

**Child Abuse HOTLINE: 1-800-292-9582**

**Website: [www.kids.delaware.gov](http://www.kids.delaware.gov)**

**PERSON IN CHARGE:** Carlyse Giddins, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes child well-being by protecting children and strengthening communities. Responsible for investigating reports of child abuse, neglect, and dependency, with goals to provide and coordinate services to help prevent further abuse or neglect. A 24-hour statewide toll-free child abuse/neglect report line assists in detection of child abuse. Offers rehabilitative services to families including counseling, parent aides, shelter, and temporary foster and group care for the safety of children. Provides on-going services to promote family preservation, family reunification or when necessary, ongoing services for a stable alternative living arrangement. If adoption is determined to be the best plan for a child, facilitates this with the help of community agencies. If child has special needs, an adoption subsidy may be available. **Office of Child Care Licensing:** Seeks to protect children by regulating facilities, conducting criminal background checks on potential providers, investigating concerns, and providing coordinated and subsidized training for providers.

**LOCATIONS:**

- City of Wilmington/Northern New Castle County: Beech St., 119 Lower Beech St., Wilmington, 19805 (302-577-3824)

- Southern New Castle County: University Plaza, 263 Chapman Road, Newark, 19702-5408 (302-451-2800)
- New Castle County Serious Injury Unit: NCCPD, 3601 N. DuPont Hwy., New Castle, DE 19720
- Report Line, Weekend, 2nd & 3rd Shifts, and Urgent Response Staff, New Castle County Police Department, 3601 North DuPont Highway, New Castle, 19720 (302-577-5509/5510)
- Silver Lake Professional Plaza, Barratt Bldg., 821 Silver Lake Blvd., Dover 19904 (302-739-5487)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5450)
- Milford State Service Center, 10-12 Church Ave., Milford 19963 (302-422-1400)
- Pyle State Service Center, Route 2, Frankford 19945 (302-856-5237)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2024)
- **Office of Child Care Licensing:** 4417 Lancaster Ave., Barley Mill Plaza, Bldg. 18, Wilmington 19805 (892-5800); 821 Silver Lake Blvd., Barratt Bldg., Dover 19904 (302-739-5487)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (emergency duty worker on call 24 hours)

**ELIGIBILITY:** Families where abuse or neglect (maltreatment) is reported.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program; none for most services.

## **FELLOWSHIP HEALTH RESOURCES, INC.**

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12649 DuPont Highway

Ellendale, DE 19941

302-422-1530

**Website:** [www.fellowshipr.org](http://www.fellowshipr.org)

**Email:** [pdaisey@fellowshipr.org](mailto:pdaisey@fellowshipr.org)

**PERSON IN CHARGE:** Pamela Daisey, Regional Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Community Residential**—Provides housing for clients who require 24-hour supervision but pose no significant danger warranting inpatient hospitalization. **Continuous/Mobile Treatment Teams**—Provides assertive outreach to persons suffering from mental illness requiring ongoing supervision but pose no significant danger that warrants inpatient hospitalization. Provides comprehensive treatment in client's home. **Outpatient Mental Health and Substance Abuse Counseling:** Individual and group counseling services in an outpatient setting.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral by Division of Substance Abuse and Mental Health

**FEES:** Vary by service

## **FILE OF LIFE**

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**Beebe Medical Center Community Health Department**

**424 Savannah Road**

**Lewes, DE 19958**

**302-645-3468**

**Website: beebemed.org**

**Email: ncummings@bbmc.org**

**PERSON IN CHARGE:** Nancy Cummings, Public and Community Relations Specialist

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Participants are given a medical history card, medication safety card, a red sticker, and a red magnetic holder. Completed cards are placed in holder and attached to their refrigerator. File of Life sticker is placed on front door to direct first responders to kitchen for the File of Life card.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Voice mail available.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **FINDERS KEEPERS, INC.**

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**P. O. Box 181**

**Bear, DE 19701-0181**

**302-834-8888**

**Email: searchde@aol.com**

**PERSON IN CHARGE:** Ginger Farrow, President & Co-founder

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Search and support group consisting of members in the adoption triangle (birthparents, adoptive parents, and adult adoptees). Provides search assistance and emotional support to individuals separated from birth families due to divorce, foster care, adoption, or family disruption of any kind. Search assistance also available to siblings of adoptees and significant others. Can assist with searches in Delaware, other states, and in some foreign countries. **Search Assistance Meeting** held on an individualized basis. **A Soft Shoulder**, someone to trust, call Sandy, 302-762-5642, or Email: sandycox03@comcast.net

**HOURS OF OPERATION:** Can call anytime

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or email.

**FEES:** None

## **FIRST STATE COMMUNITY ACTION AGENCY**

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308 N. Railroad Avenue  
P.O. Box 877  
Georgetown, DE 19947  
302-856-7761  
1-800-372-2240

Rosehill Community Center  
19 Lambson Lane, Suite 8  
New Castle, DE 19720  
302-498-0454

655 S. Bay Road, Suite 4J  
Blue Hen Corporate Center  
Dover, DE 19901  
302-674-1355

**PERSON IN CHARGE:** Bernice Edwards, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Helps people help themselves and each other by developing action plans with communities, families, and individuals; and by providing housing and money management counseling; community based programs for youth; Cars for Careers; the Senior Community Services Employment Program; the Senior Companion Program; Weatherization; crisis assistance; emergency home repair; employment and entrepreneurship training; La Casita resource, referral and education programs for Hispanic adults and children; medical transportation; and a Career Closet clothing store.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.; appointments available

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Most services free to low-income households.

## **FIRST STATE EMPLOYMENT**

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**PO Box 30197**  
**Wilmington, DE 19805**  
**302-992-0458**  
**Fax: 302-992-0462**

**PERSON IN CHARGE:** Merrie G. Bailey

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides an overall needs assessment, career development, job placement, interviewing techniques, and monitor placement satisfaction for 3 months.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m.

**ELIGIBILITY:** Documentation of Disability

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information or appointment; Dept. of Labor referrals

**FEES:** No fees if referred by Department of Labor; private referrals vary by service

## **FIRST STATE MOTHERS OF MULTIPLES**

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**P.O. Box 5626**  
**Wilmington, DE 19808-0626**  
**302-368-9691**  
**Website: [www.fsmom.org](http://www.fsmom.org)**

**PERSON IN CHARGE:** Kristen Dunne, President (selected annually)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** To broaden the understanding of those aspects of child development relating specifically to multiples, and to support mothers in the early months and beyond. Bi-annual children's resale.

**MEETING LOCATION:** Limestone Presbyterian Church, 3201 Limestone Rd., Wilmington 19808

**HOURS OF OPERATION:** 6:45 p.m.-9:30 p.m., 2nd Tues. (Aug.-May)

**ELIGIBILITY:** Expectant parents, parents or guardians of multiples

**AREA SERVED:** Delaware, and nearby New Jersey, Maryland, and Pennsylvania

**OBTAINING SERVICE:** Call for information or visit website

**FEES:** Membership \$20.00 annually

## **FIRST STATE RESOURCE CONSERVATION AND DEVELOPMENT COUNCIL, INC., EMERGENCY HOME REPAIR PROJECT**

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**P.O. Box 1557**  
**Dover, DE 19903**  
**302-674-1952**  
**Website: [rcdhomerepair.org](http://rcdhomerepair.org)**  
**Email: [clstillson@verizon.net](mailto:clstillson@verizon.net)**

**PERSON IN CHARGE:** Christine Stillson, Emergency Home Repair Project Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Assists very low income homeowners to eliminate a housing health or safety hazard of an immediate nature. Provides materials for repairs, recruits and organizes volunteers to assist with repairs, which may include repairing holes in floors, walls, roofs, doors, windows, and constructing safe steps and wheelchair ramps for persons with disabilities. Heating, plumbing, and electrical problems are completed by contractors. After the immediate housing problem is resolved, the homeowner is referred to existing housing rehabilitation programs in the county for more extensive repairs if needed. Homeowner is expected to participate in the resolution of the entire home repair problem, usually by in-kind service. Relies heavily on volunteers and applicant family members in the completion of repairs when possible.

**OTHER LOCATION:** None

**HOURS OF OPERATION:** 8:00 a.m.–5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Applicant must own home, home must have a housing condition that qualifies as a health or safety hazard of an immediate nature. Household must meet HUD income requirements for low income.

**AREA SERVED:** Kent and Sussex counties, and targeted areas of Wilmington.

**OBTAINING SERVICE:** Call for information, referral, call for an appointment.

**FEES:** None

## **FISH OF NORTHERN DELAWARE, INC.**

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**P. O. Box 30125**  
**Wilmington, DE 19805-7125**  
**302-658-2954**

**PERSON IN CHARGE:** Jack Michener, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Volunteers provide transportation to scheduled medical appointments at hospitals, clinics, doctors, and dentists for persons when there is no other agency or resource to provide the service. Request service 7 days in advance of appointment.

**HOURS OF OPERATION:** Transportation service is Mon.-Thurs. Around-the-clock answering service.

**ELIGIBILITY:** Persons without transportation resources, not requiring DAST vehicles, and not Medicaid-eligible.

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **FIVE STAR SENIOR LIVING, INC.**

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**Forwood Manor**  
**1912 Marsh Road**  
**Wilmington, DE 19810**  
**302-529-1600**

**PERSON IN CHARGE:** David Bolton, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Operates six facilities offering a wide range of services and accommodations for health care and independent retirement living with studio, one, and two bedroom apartments. Programs include adult day care, assisted living, respite care, long and short term nursing care, sub-acute care, and outpatient therapies.

**LOCATIONS:**

- Forwood Manor, 1912 Marsh Road, Wilmington 19810 (302-529-1600)
- Foulk Manor South, 407 Foulk Road, Wilmington 19803 (302-655-6249)
- Foulk Manor North, 1212 Foulk Road, Wilmington 19803 (302-478-4296)
- Millcroft Retirement and Nursing Home, 255 Possum Park Road, Newark 19711 (302-366-0160)
- Shipley Manor, 2723 Shipley Road, Wilmington 19803 (302-479-0111)

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Sun.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **FLOYD I. HUDSON STATE SERVICE CENTER (DSSC, DHSS)**

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501 Ogletown Road  
Newark, DE 19711  
302-283-7500

**PERSON IN CHARGE:** Dalva Washington, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides housing for State and private agencies: **Division of Social Services** – Public Assistance Payments, Food Stamps, Medicaid; **Division of Public Health** – WIC (Women, Infants and Children), AIDS Testing and Counseling, Dental Clinic, Public Health Nurses, Hearing and Eye Clinic; **Parents Anonymous; Alcoholics Anonymous; Child Inc.; Division of State Service Centers** – Emergency Assistance Services Program (CRASP), Kinship Care, Teen Vouchers, Diabetes Fund, Food Closet, Utility Assistance, Cooling Assistance (when available), Medical Assistance (when available), and Needy Family Fund. Family Visitation Center, Federal Emergency Management Agency (FEMA), Statewide Security Loan Program, NCALL Research.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Thurs.-Tues.; 7:30 a.m.-7:00 p.m., Wed.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Southern and Western New Castle County

**OBTAINING SERVICE:** Call for appointment for most services. Food Stamp and Welfare Clients come at 8:00 a.m.

**FEES:** Vary by program

## **FOOD BANK OF DELAWARE, INC.**

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14 Garfield Way  
Delaware Industrial Park  
Newark, DE 19713  
302-292-1305  
Website: [www.fbd.org](http://www.fbd.org)

1040 Mattlind Way  
Milford, DE 19963  
302-424-3301

**PERSON IN CHARGE:** Patricia D. Beebe

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is a community free from hunger. Primary activity is distributing millions of pounds of food to not-for-profit member organizations who operate onsite emergency food closets, and mass distribution feeding programs to the low income (less than 200% federal poverty level). Also offers a free Fresh Produce Distribution. Additional programs include Mobile Pantries where boxes of food are



distributed from the back of a FBD truck to individuals throughout Delaware; Summer Food Service Program; Child and Adult Care Feeding Program (meals for after school programs); Backpack Program (at risk children are given backpacks at the end of the school week filled with nutritious food for the weekend); and Food Stamp Nutrition Education (employ a full-time community nutritionist). The Culinary School at the Food Bank of Delaware is a certified trade school that trains un/underemployed individuals in food service skills. Volunteers are welcome and a very important entity of the Food Bank of Delaware.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 501c3 organizations or groups with a not-for-profit sponsor

**AREA SERVED:** Statewide, Cecil County Maryland, and parts of Pennsylvania

**OBTAINING SERVICE:** Call for information or call the Delaware Helpline at 1-800-464-4357 for food assistance listing

**FEES:** Annual membership fee; fee for services

## **FOOD SUPPLEMENT PROGRAM (FSP) (DSS, DHSS)**

**P.O. Box 906  
New Castle, DE 19720  
302-255-9500**

**Website:** <https://assist.dhss.delaware.gov>

**PERSON IN CHARGE:** Linda Crusco, Social Service Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Helps low-income households buy the food they need for good health. Eligible households receive food benefits via Electronic Benefit Transfer (EBT) to use the same as cash for most food items at participating stores. For most households, FSP benefits are used in addition to their own cash to buy enough food for a month. Amount of FSP benefits households receive is based on number of persons in the family and net monthly income after certain deductions including shelter and/or medical expenses.

### **LOCATIONS:**

#### **New Castle County:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Churchman's Corporate Center, 84 Christiana Rd., Suite B, New Castle 19720 (302-395-6740)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Lewis Building, DHSS Campus, 1901 N. Dupont Highway, New Castle 19720 (302-257-9660)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)
- Robscott Building, 153 Chestnut Hill Rd., Newark 19713 (302-368-6610)

**Kent County:**

- Carroll's Plaza, 1114 S. Dupont Hwy., Dover 19901 (302-739-4437)
- Milford State Service Center, 13 S. W. Front St., Suite 105, Milford 19963 (302-424-7250)
- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5020)
- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)

**Sussex County:**

- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-2280)
- Pyle State Service Center, Omar-Roxana Rd., Frankford 19945 (302-732-9504)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.; 8:00 a.m.-7:00 p.m., Wed., Hudson and Williams State Service Centers only

**ELIGIBILITY:** Gross income limits: 130% of poverty level; net income limits: 100% of poverty level. Clients must register for work unless they are exempt.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Clients can apply at the location closest to their home. Agencies or individuals may apply for persons unable to apply themselves. Certain individuals living in group homes may apply themselves or have the group home apply for them. Individuals receiving SSI can apply for food benefits at the local Social Security Administration Office. Elderly or disabled individuals can mail in applications if they are unable to come into the office. Individuals can apply online through Delaware Assist (Application for Social Services and Internet Screening Tool).

**FEES:** None

## FORWOOD MANOR

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1912 Marsh Road  
Wilmington, DE 19810  
302-529-1600

**PERSON IN CHARGE:** David Bolton, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Full-service rental retirement community offering a wide range of services. **Independent retirement living** services include 140 studio, 1, or 2 bedroom apartment with full kitchen, one meal per day, plus continental breakfast in the main dining room, utilities (excluding telephone), 24 hour security, social program led by a full-time director, emergency medical response and free medical transportation within a 15-mile radius. Optional services available. **Assisted Living Services** include 37 furnished or unfurnished private rooms with bath, 3 meals per day in the assisted living dining room, a full range of activities and social programs, including transportation within a 15 mile radius and optional assistance with medication administration. Health Care Programs include: 72 skilled and intermediate beds; in-house Rehabilitation Department offering physical, occupational, and speech therapy; and a full range of activities and social programs.

**HOURS OF OPERATION:** Information: 9:00 a.m.-5:00 p.m., 7 days

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County and surrounding areas

**OBTAINING SERVICE:** Referral by hospital, physician, attorney, trust officer, other retirement facility, or contact Marketing Director for further information

**FEES:** Yes

## FOSTER GRANDPARENT PROGRAM (STATE OFFICE OF VOLUNTEERISM) (DSSC, DHSS)

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Debnam Building  
1901 N. DuPont Hwy.  
New Castle, DE 19720  
302-255-9688

James Williams State Service Center  
(Main Office)  
805 River Road  
Dover, DE 19901  
302-857-5040  
Fax: 302-857-5041

Georgetown State Service Center  
546 S. Bedford Street  
Georgetown, DE 19947  
302-856-5262

Appoquinimink State Service Center  
122 Silverlake Road  
Middletown, DE 19709  
302-378-5770, ext. 206

**PERSON IN CHARGE:** Robin M. Fisher, Program Manager; Dorothy Godwin, Kent County Supervisor; Karen Elliott, Sussex County Supervisor; Provi Hernandez and Jane Williams, New Castle County Supervisors

**STATUS:** Public

**SERVICE DESCRIPTION:** Enables low income seniors the opportunity to volunteer in the community to render supportive one-on-one services to children with special needs for 15 to 40 hours per week in designated community settings. Volunteers receive a tax-free stipend, transportation reimbursement, meals while on duty, physical exam, in-service training, accident and personal liability insurance, earned sick and vacation leave, and paid holidays.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income, ages 60 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in or call for application

**FEES:** None

## **FOULK MANOR NORTH RETIREMENT COMMUNITY**

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1212 Foulk Road  
Wilmington, DE 19803  
302-478-4296

**Website:** [www.fivestar.com](http://www.fivestar.com)

**PERSON IN CHARGE:** Virginia C. Gray, NHA, General Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Full-service retirement community with independent living, assisted living, and health care centers in the same building. Offers a broad selection of activities including programs with an emphasis on maintaining wellness; three dining rooms; transportation; and housekeeping.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Call for information

**AREA SERVED:** Northern Delaware and Southern Pennsylvania

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **FOULK MANOR SOUTH**

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**407 Foulk Road**  
**Wilmington, DE 19803**  
**302-655-6249**

**PERSON IN CHARGE:** Yvette Banks, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides three levels of care: assisted living, intermediate nursing, and protected Alzheimer's wing.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** 18 years and over. Admission criteria varies by level of care.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital or family. Call for tour.

**FEES:** Yes

## **FRAM CENTER FOR ACTIVE ADULTS**

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**Boys & Girls Club Building**  
**669 S. Union Street**  
**Wilmington, DE 19805**  
**302-658-8420**  
**Fax: 302-658-3907**  
**Website: [www.framcenter.org](http://www.framcenter.org)**

**PERSON IN CHARGE:** Mary Ellen Luise, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior citizen multi-purpose center with pool and fitness center. Services include recreation, athletics and fitness, health screenings, health and related programs, cultural enrichment, art, music, newsletter, referral and counseling.

**HOURS OF OPERATION:** 6:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** \$30 Social Membership; \$75 Fitness Membership; \$150 Social and Fitness Membership with pool privileges. Courtesy Membership as needed.

## **FREDERICA SENIOR CENTER, INC.**

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216 S. Market Street  
P.O. Box 165  
Frederica, DE 19946  
302-335-4555

**PERSON IN CHARGE:** Wilbur Jones, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides nutrition (noontime meal), recreation, socialization, transportation, outreach, crafts program, limited shopping assistance, day trips, lending library, information and referral, and monthly newsletter.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over/persons with disabilities

**AREA SERVED:** Bowers, Magnolia, Felton, Frederica, and rural areas

**OBTAINING SERVICE:** Call for information

**FEES:** Annual membership: \$15.00. Donation requested for meals: \$3.50.

## **FREEDOM CENTER FOR INDEPENDENT LIVING**

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400 North Broad Street  
Middletown, DE 19709  
302-376-4399  
Fax: 302-376-4395  
TTY: 302-449-1487

**PERSON IN CHARGE:** Ernest G. Cole, Ed.D., Executive Director

**STATUS:** Not for profit, 501(c)(3)

**SERVICE DESCRIPTION:** The Freedom Center for Independent Living is a resource center for persons with disabilities. Its purpose is to empower persons with disabilities so they can better control the direction of their own lives, as well as identify and obtain the support services they need to maintain an independent lifestyle within the community. The this end, the Freedom Center provides:

- Individual one-on-one consultations to identify specific needs and to develop a plan of action to meet those needs;
- Peer Support Meetings to promote peer interaction and mentoring; and
- Independent Living Skills Training to assist in developing the knowledge needed to navigate the bureaucratic system and advocate for one's rights.

The Freedom Center is funded by the U.S. Department of Education and does not charge for its services

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m. Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Southern New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **FRIENDSHIP HOUSE, INC.**

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**P. O. Box 1517**  
**Wilmington, DE 19899**  
**302-652-8133**

**Website:** [www.friendship-house.org](http://www.friendship-house.org)

**PERSON IN CHARGE:** William Perkins, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Weekly hospitality and advocacy center for marginalized persons, particularly the homeless; consulting service for churches involved in ministry to the homeless; six transitional housing programs for women, children and single men.

**LOCATIONS:**

- **Men's Center** - 226 N. Walnut St., Wilmington 19801 (302-652-8278);
- **Women's Center** - 8th and Orange Sts., Wilmington 19801 (302-652-8033)

**HOURS OF OPERATION:** 6:30 a.m.-3:00 p.m., Mon.-Fri. (men); 7:30 a.m.-2:30 p.m., Mon.-Fri. (women)

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **GAIL P. GILL CONSUMER HEALTH LIBRARY**

### **A program of the Delaware Academy of Medicine**

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4765 Ogletown Stanton Road, Suite M6

Newark, DE 19713

302-733-1122

Website: <http://www.dehealthsource.org>

Email: [consumer@delamed.org](mailto:consumer@delamed.org)

**PERSON IN CHARGE:** Consumer Health Librarian

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Professionally trained librarian will help individuals find current, reliable information on any health topic; will research specific questions about health, diseases, pregnancy, nutrition, diabetes, cancer, alternative medicine, etc.; will recommend library resources such as books, DVDs, and magazine articles; will guide individuals in their own health-related research on-line or in the Delaware library catalog.

**OTHER LOCATIONS:**

- Delaware Health Source – Kent County, Dover Public Library, 45 S. State St., Dover 19901 (302-736-7079)
- Delaware Health Source – Sussex County, Rehoboth Beach Public Library, 226 Rehoboth Ave., Rehoboth Beach 19971 (302-227-2854)
- Delaware Health Source – New Castle County, Bear Public Library, 101 Governor's Place, Bear 19701 (302-836-2725)

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon., Tues., Wed., and Fri.; 11:00 a.m.-4:00 p.m., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call, e-mail, write a letter, or ask the Librarian in person.

**FEES:** Most services free.

## **GATEWAY HOUSE, INC.**

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121 N. Poplar Street

Wilmington, DE 19801

302-571-8885

Email: [dmosley@gatewayhouse.ws](mailto:dmosley@gatewayhouse.ws); [fsegar@gatewayhouse.ws](mailto:fsegar@gatewayhouse.ws)

**PERSON IN CHARGE:** David E. Mosley, Executive Director; Floyd Segar, Admissions Coordinator

**STATUS:** Not for profit



**SERVICE DESCRIPTION:** Provides SRO Long Term Housing for homeless men. Residents responsible for food and schedule. Individualized Personal Development Plan assures follow-up with outside services providers. Section 8 assistance with rent. State assistance with security deposit, if needed.

**HOURS OF OPERATION:** 8:00 a.m.-8:00 p.m.

**ELIGIBILITY:** Homeless male over 18

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

## **GENERATIONS HOME CARE, INC.**

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**Central Office:**

**2 Penns Way, Suite 303**

**New Castle, DE 19720**

**302-322-3100**

**Fax: 302-322-2730**

**New Castle County:**

**15 Ashley Place**

**Suite 1A**

**Wilmington, DE 19804**

**302-658-6731**

**Fax: 302-322-2730**

**Website: [www.ghcde.org](http://www.ghcde.org)**

**Email: [info@ghcde.org](mailto:info@ghcde.org)**

**Kent County:**

**1125 Forest Av**

**Suite 201**

**Dover, DE 19901**

**302-734-7005**

**Fax: 302-734-1826**

**Sussex County:**

**205 E. Market Street**

**Georgetown, DE 19947**

**302-856-7774**

**Fax: 302-856-7753**

**PERSON IN CHARGE:** Paulette Austin, M.S.W., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a variety of home care services, including: skilled nursing; certified home health aid/homemaker; housekeeping; companion service; physical, occupational, speech therapy; medical social worker; adult foster care; and medical transportation.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.; skilled nurse available 24 hours per day.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call nearest County Office

**FEES:** Sliding scale

## **GEORGETOWN STATE SERVICE CENTER (DSSC, DHSS)**

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546 S. Bedford Street  
Georgetown, DE 19947  
302-856-5574

Community Resource and Assistance Services: 302-856-5557; 302-856-5574  
Website: [www.dhss.delaware.gov/dssc](http://www.dhss.delaware.gov/dssc)

**PERSON IN CHARGE:** Bonnie O'Day, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State agencies: **Division of Social Services** - Food Stamps, Public Assistance, Medicaid, Day Care, Employment and Training; **Division of Family Services** - family and child protective services; **Division of Public Health** - Child Health, Women's Health, Dental Clinic, Adult Health Screening, TB testing, HIV testing, WIC; **Division of Mental Health**; **Department of Correction**; **Division of Human Relations** - investigates reports of discrimination in housing, employment, etc., on basis of race, age, sex, handicap; **Division of State Service Centers** - Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Community Resource and Assistance Services, Specialized Transportation, Retired and Senior Volunteer Program (RSVP) Sussex County, and Foster Grandparent Program; **Sussex County Senior Services** - Home Health Care Services, Nutrition Program, Specialized Transportation. **Department of Services for Children, Youth and Their Families** – Child Mental Health and Youth Rehabilitative Services.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **GILPIN HALL**

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1101 Gilpin Avenue  
Wilmington, DE 19806  
302-654-4486  
Fax: 302-655-8601  
Website: [gilpinhall.org](http://gilpinhall.org)

**PERSON IN CHARGE:** Linda B. Schwind, NHA, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential facility offering Adult Day Program, assisted care; intermediate, skilled, and respite nursing care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Men and women requiring minimal to skilled assistance in maintaining their activities of daily living.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes; per diem rates dependent on level of care need and room size.

## **GIRL SCOUTS OF THE CHESAPEAKE BAY COUNCIL, INC**

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**501 S. College Avenue**

**Newark, DE 19713**

**302-456-7150**

**Kent and Sussex Counties: 1-800-341-4007**

**Website: [www.gscb.org](http://www.gscb.org)**

**PERSON IN CHARGE:** Anne T. Hogan, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Help girls develop leadership skills and increase self-esteem. Offers a resident camp in Cecil County, MD.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Females, grade level K-12

**AREA SERVED:** Delmarva Peninsula

**OBTAINING SERVICE:** Call for information

**FEES:** Registration fees

## **GIRLS INCORPORATED OF DELAWARE**

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**1019 Brown Street**

**Wilmington, DE 19805**

**302-575-1041**

**Website: [www.girlsincde.org](http://www.girlsincde.org)**

**PERSON IN CHARGE:** Cathy Ferguson, Ed.D., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Daily after school, evening, and summer programs in youth development and basic life skills; artistic and cultural programs; athletics; community service; leadership and recreation. Summer day camp and specialized teen programs at all locations. Adolescent pregnancy prevention programs and child

abuse prevention programs offered at all locations and area public schools. Before/after school child care services provided for whole day kindergarten and elementary students. Limited transportation available. **Project Pride:** operates at the Kiwanis Branch and provides adult basic education, GED preparation, parenting skills and support services to teen parents.

**OTHER LOCATIONS:**

- Dennison Branch, 1019 Brown St., Wilmington 19805 (302-575-1041); 8:00 a.m.-8:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.
- Kiwanis/YDC Branch, 109 E. 26th St., Wilmington 19802 (302-764-1382); 7:00 a.m.-8:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.
- Claymont Branch, 3301 Green St., Claymont 19703 (302-798-9243); 7:00 a.m.-6:00 p.m., Mon.-Fri. Call for evening and Saturday schedule.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m. (administrative office)

**ELIGIBILITY:** Before and after school, evening and summer programs. Kiwanis and Claymont branches: girls ages 6 - 18, boys ages 6 - 12. Dennison Branch: girls ages 6-18.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Varies for child care services and summer camp. \$35 annual membership fee for Girls programs and additional fees for activities. DHSS referrals accepted. Scholarships available. POC accepted.

## **GO LOCAL DELAWARE**

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**Delaware Academy of Medicine/National Library of Medicine**  
**302-736-7079**

**Website:** <http://medlineplus.gov/delaware>

**PERSON IN CHARGE:** Patty Hartmannsgruber

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Go Local Delaware is a free on-line database of health services in Delaware. Look up a health topic and find a list of related services or health practitioners close to where you live or work. Includes medical care, prenatal care, support groups, food programs, alternative medicine, mental health, health screenings, and much more. Search by county or by health topic.

**HOURS OF OPERATION:** Accessible 24/7

**ELIGIBILITY:** Everyone

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Use any Internet connection.

**FEES:** None

## **GOD'S WAY TO RECOVERY, INC.**

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**9 Causey Avenue**  
**Milford, DE 19963**  
**302-422-3033**

**PERSON IN CHARGE:** Rev. Roger Wood

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Counseling, advocacy, discipleship, residency, Bible studies, thrift stores, food, clothing, support groups

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m.

**ELIGIBILITY:** Outreach services, no restrictions. Transition home, men ages 18 and over. No smoking or use of mind-altering prescribed medications permitted.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral by Detox, People's Place, SCI

**FEES:** Every resident is required to pay \$120.00/week (includes room and board).

## **GOOD SAMARITAN AID ORGANIZATION**

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**P.O.Box 643**  
**Laurel, DE 19956**  
**302-875-9710**

**PERSON IN CHARGE:** Dale Boyce or Mary Bolden

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides food, rent, heat, clothes, electricity, gas, prescriptions, and shelter. Operates a thrift shop where people can buy used clothing at very low cost, with funds used to help people in need. Churches, Fraternal Organizations and private citizens donate money, food and clothing to aid those in need.

**OTHER LOCATION:** Outreach Shop, 201 W. Market St. (302-875-2425), Heneretta Koch/Midge McMasters

**HOURS OF OPERATION:** Shop located at Poplar and Market Sts.: 10:00 a.m.-4:00 p.m., Thurs., Fri.; 10:00 a.m.-1:30 p.m., Sat. Outreach Service: 8:00 a.m.-9:00 p.m., Mon.-Sat. (leave a message)

**ELIGIBILITY:** Persons in need

**AREA SERVED:** Laurel School District

**OBTAINING SERVICE:** Agency referral, Good Samaritan Outreach (302-875-9710)

**FEES:** None

## **GOODWILL INDUSTRIES OF DELAWARE AND DELAWARE COUNTY, INC.**

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The Goodwill Center  
300 East Lee Boulevard  
Wilmington, DE 19802  
302-761-4640  
Fax: 302-761-4649  
Website: [www.goodwillde.org](http://www.goodwillde.org)

**PERSON IN CHARGE:** Ted Van Name, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Improves the quality of life for people with barriers to employment through vocational services and work opportunities. Provides programs and services such as vocational evaluations/situational assessment, computerized office skills training, retail skills training, job readiness training, job development/placement and follow-up, sheltered/transitional employment, janitorial skills training, temporary staffing services, communications technology training, and ShopRite retail skills training. Operates retail stores for the sale of used goods. **Languages:** English and Spanish.

### **OTHER LOCATIONS:**

#### **Training Locations:**

- The Goodwill Center, 300 E. Lea Blvd., Wilmington 19802 (302-761-4640; Fax: 302-761-4649)
- The Goodwill Center at Bridgeville, 18178 Sussex Highway, Rt. 13 South, Bridgeville 19933 (302-377-7284; Fax: 302-337-9746)
- Career Development Services, 1678 governors Avenue, Dover 19904 (302-741-0456; Fax: 302-741-2104)

#### **Retail Locations:**

- Fox Run Shopping Center, 334 Fox Hunt Dr., Bear, 19701 (302-834-6780)
- 311 Newark Shopping Center, Newark 19711 (302-453-1430)
- Gordy Plaza Shopping Center, 4317 Kirkwood Hwy., Wilmington 19805 (302-993-0413)
- The Outlet Store, 300 E. Lea Blvd., Wilmington 19802
- 2701 Philadelphia Pike, Claymont 19703 (302-798-9047)
- MacDade Plaza Shopping Center, 2137 MacDade Blvd., Holmes, PA, 19043 (610-586-6360)
- Swarthmorewood Shopping Center, 725 South Chester Road, Swathmore, PA 19081 (610-543-4399)
- 255 Wilmington-West Chester Pike, Chadds Ford, PA 19317 (610-558-3722)
- Rodney Village Shopping Center, Rt. 13 South, Dover 19904 (302-674-9071)
- Gateway West Shopping Center, Rt. 8 & Saulsbury Rd., Dover 19904 (302-678-4602)
- Willowbrook Shopping Center, 3294 Chichester Ave., Boothwyn, PA 19061 (610-494-8412)

- Middletown Square Shopping Center, 801 N. Broad St., Middletown 19709 (302-376-6258)
- Mid-Sussex Shopping Center, 339 E. DuPont Highway, Millsboro 19966 (302-934-9146)
- 18178 Sussex Highway, Rt. 13 S., Bridgeville 19933 (302-337-8561)

**Donations Only:**

- Wachovia Bank, 7270 Lancaster Pike, Hockessin 19707
- The Goodwill Center, 300 E. Lea Boulevard, Wilmington 19802

**HOURS OF OPERATION:** Office hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.; Store Hours: 9:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-6:00 p.m., Sat; 12:00 p.m.-5:00 p.m., Sun. Outlet Store: 8:00 a.m.-6:00 p.m. Mon.-Sat., Closed Sun.

**ELIGIBILITY:** Ages 16 and over, socially and/or economically disadvantaged, physical, mental, or emotional disabilities.

**AREA SERVED:** Statewide and Delaware County, PA

**OBTAINING SERVICE:** Call The Goodwill Center (302-761-4640)

**FEES:** None

## **GOVERNOR BACON HEALTH CENTER (DPH, DHSS)**

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**P. O. Box 559**

**Delaware City, DE 19706-0559**

**302-836-2550**

**Fax: 836-4104**

**Website:** <http://www.dhss.delaware.gov/dhss/main/maps/bacon/govbacon.htm>

**PERSON IN CHARGE:** John L. Schmitt, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** GBHC operates a 94 bed Intermediate Care Facility licensed by the State of Delaware and approved by Medicaid. It is part of the Long Term Care Unit, which includes Delaware Hospital for the Chronically Ill (DHCI) and Emily P. Bissell Hospital.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Voluntary admissions; approved for intermediate (ICF) level of care, assets under \$54,000

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Pre-admission screening through the Central Intake Unit at DHCI (302-223-1052)

**FEES:** Sliding scale

## **GRAHAM SENIOR CENTER**

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1709 Gilpin Avenue  
Wilmington, DE 19806  
302-655-0266

**PERSON IN CHARGE:** Christina Lee

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community facility serving all seniors in the area. Services include: preventive medical services (including blood pressure screenings); trips; daily hot lunch program; tax consultants; information on problems of the elderly; arts and crafts; transportation to medical appointments and shopping; legal aid; defensive driving courses, "Fit for Life" exercise program for strengthening, and cardiovascular wellness. Art of Life creative program, Caregivers Resource Center, computer lab, fitness center, and monthly newsletter.

**HOURS OF OPERATION:** 8:30 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** City of Wilmington and surrounding area.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Annual membership dues \$15.00. Donation requested for meals.

## **GRANDPARENTS UNITED DE, INC.**

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P.O. Box 447  
Hockessin, DE 19707  
302-239-2525 or 302-628-6892  
**Website:** [www.grandparentsunitedde.org](http://www.grandparentsunitedde.org)  
**Email:** [cl0802@aol.com](mailto:cl0802@aol.com) or [dfales0356@aol.com](mailto:dfales0356@aol.com)

**PERSON IN CHARGE:** Tina Light, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Support group meetings in all three counties (NCC, Kent, or Sussex). Online support group 24/7, Guardian Assistance Program (GAP), pro bono legal assistance. Advocates for laws and services that will aid relative caregivers, state and federally. Operation Warm Coat, school supplies, and holiday help if eligible.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; available via email anytime.

**ELIGIBILITY:** Grandparents or other relatives raising children.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for an appointment.

**FEES:** None, members have first priority (\$12.00 per year)



## **GREEN MEADOWS AT DOVER**

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**150 Saulsbury Road**  
**Dover, DE 19904**  
**302-674-4407**  
**Website: WWW.EMERITUS.COM**

**PERSON IN CHARGE:** Tawnya Dennis, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Green Meadows at Dover is located on the east side of Dover, Delaware. The warm and caring staff members give residents the feeling of comfort and security, just like home. A daily activity program is provided to the residents, including various day outings, stimulating arts and crafts activities such as ceramics, and a daily exercise program to keep body, mind, and soul healthy. Residents are provided with assistance with the activities of daily living, medication management, and transportation, as well as laundry and linen service. The Memory Care Neighborhood focuses on care for residents with Alzheimer's Disease and other related dementias. The "Join their Journey" program allows the staff to provide meaningful interactions to encourage the residents to be successful and purposeful each day.

**HOURS OF OPERATION:** 24 hours daily

**ELIGIBILITY:** Senior citizen, no financial information required

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment, internet

**FEES:** Fees applied according to monthly rent and level of care required.

## **GRISWOLD SPECIAL CARE**

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**1915 Kirkwood Highway**  
**Newark, DE 19711**  
**302-456-9904**  
**Website: [www.gscdelaware.com](http://www.gscdelaware.com)**  
**Email: [maryannemurray@aol.com](mailto:maryannemurray@aol.com)**

**109 Market Street**  
**Lewes, DE 19958**  
**302-644-6990**

**PERSON IN CHARGE:** Mary Anne Murray, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Licensed as a Personal Assistance Services Agency (PASA), non-medical assistance in the home for seniors or disabled persons. Caregivers assist with personal care, homemaking, companionship. Hourly, overnight, or live-in service options.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. 24/7 on call.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; call for information; referral by social workers, discharge planners, physician offices, hospice.

**FEES:** Schedule

## **H.E.R.O.I.N. HURTS, INC.**

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**P. O. Box 96**

**Middletown, DE 19709**

**302-368-0620**

**302-653-6448**

**Fax: 302-453-9060**

**Website: [www.heroinhurts.com](http://www.heroinhurts.com)**

**Email: [aamsler1@hotmail.com](mailto:aamsler1@hotmail.com)**

**PERSON IN CHARGE:** Dorothy Ann Amsler, Board President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides charitable support, advocacy, and education. Provides parents, family members, and friends of persons with addictions with educational, emotional, and social support, enabling them to advocate for the health, security, education, and rehabilitation of persons with substance addictions.

**OTHER LOCATIONS:** Meeting sites:

- St. James Episcopal Church, Newport, Tuesday, 6:30 p.m., call 302-368-0620
- St. Peter's Episcopal Church, Smyrna, 1st and 3rd Wednesday of the month, 7:00 p.m., call 302-653-6448
- Buckworth Senior Center, 214 North St., Elkton, MD, 1st Monday of the month, 6:30 p.m., call 410-398-9410

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in

**FEES:** None

## **HABITAT FOR HUMANITY OF NEW CASTLE COUNTY**

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1920 Hutton Street  
Wilmington, DE 19802  
302-652-0365

Website: [www.habitatncc.org](http://www.habitatncc.org)  
Email: [klsmith@habitatncc.org](mailto:klsmith@habitatncc.org)

**PERSON IN CHARGE:** Kevin L. Smith, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Partners with low income families to build simple, decent housing at no profit through a combination of volunteer labor, "sweat equity", and no interest mortgages. Acts in partnership with local community as a diverse group, including individuals, partner families, faith groups, civic organizations, and businesses.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Construction Site: 8:00 a.m.-3:00 p.m., Tues.-Fri., year round.

**ELIGIBILITY:** To volunteer, must be at least 16. For home ownership, must be low income, unable to obtain mortgage through other means, and currently living in substandard housing.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information: 302-652-0365 Ext. 120. Must attend orientation to obtain an application for housing.

**FEES:** Mortgage based program (no interest, at-cost mortgage)

## **HARRINGTON SENIOR CENTER, INC.**

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102 Fleming Street  
Harrington, DE 19952  
302-398-4224/4225

**PERSON IN CHARGE:** Robert Eugene Price, Jr.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides meals, recreation, social services, information and referral, and bus transportation.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Thurs., Fri. 9:00 a.m.-2:00 p.m.

**ELIGIBILITY:** Ages 50 and over, (60 and over for meals).

**AREA SERVED:** Southwest Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals (suggested donation, \$3.00)

## **HARRISON HOUSE COMMUNITY PROGRAMS, INC.**

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6 Halcyon Drive  
New Castle, DE 19720  
302-661-1260  
Fax: 302-661-0708

**PERSON IN CHARGE:** Mr. and Mrs. Julian Scott, Directors

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers before and after care for children, child care (purchase of care accepted); emergency referral and assistance, drug and alcohol referral, legal referral, community awareness, 24 hour emergency advisement, employee loan program, parenting classes, financial and credit assistance. Also available, if needed, are transportation, tax assistance, notary public, faxing, and copying. New programs include child mentors and home health aides/assistance.

**OTHER LOCATION:** Cradles to Crayons Early Learning Center, 6 Halcyon Dr., New Castle 19720 (427-8438), Mon.-Fri., 6:30 a.m.-6:00 p.m. or 9:30 p.m., depending on number enrolled.

**HOURS OF OPERATION:** 9:00 a.m.-6:30 p.m., Mon.-Wed.; 9:00 a.m.-5:00 p.m., Thurs.-Fri. Available 1st Sat. of each month 12:00-2:00 p.m. (calls only)

**ELIGIBILITY:** Open, day care program has some limitations.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** Sliding scale, vary by service, schedule. Scholarship program available.

## **HARVEST YEARS SENIOR CENTER**

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30 South Street  
Camden, DE 19934  
302-698-4285  
Fax: 302-698-4286

**PERSON IN CHARGE:** Tom Bones, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides home style meals from 11:30 a.m.-12:30 p.m.; social, recreational and educational activities; and crafts. Shopping service is available for the homebound, or transport may be provided as needed. This service is door-to-door, with assistance as needed. Monthly newsletter, activities calendar, and menu. Provides outreach service to the community, and membership is required for Shopping Program.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over or disabled

**AREA SERVED:** All of Kent County for shopping program. Senior Center activities: Dover, Smyrna, Camden, Little Creek, Felton

**OBTAINING SERVICE:** Walk in or call (24 hour answering service)

**FEES:** \$12.00 Annual Dues for Membership, and donations are accepted. Shopping Program has a \$3.00/trip fee. May be waived for hardship cases.

## **HEALTH AND SOCIAL SERVICES; DEPARTMENT OF (DHSS)**

**Herman M. Holloway, Sr., Health and Social Service Campus**  
**1901 N. DuPont Highway**  
**New Castle, DE 19720**  
**302-255-9040**

**PERSON IN CHARGE:** Rita Landgraf, Secretary

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides most of the human services available through Delaware State Government, including Medicaid, the Children's Health Insurance Program, food stamps, welfare-to-work, vaccines for children, child support enforcement, public health programs, and general services for the aging, for individuals with developmental and physical disabilities, visual impairments, mental illness, and other vulnerable populations. The following are Divisions within the Department (listed separately in the Directory).

### **DIVISIONS:**

- Services for Aging and Adults with Physical Disabilities (302-255-9390)
- Substance Abuse and Mental Health (302-255-9404)
- Child Support Enforcement (302-326-6020)
- Long Term Care Residents Protection (302-577-6666)
- Management Services (302-255-9000)
- Office of the Medical Examiner (302-577-3420)
- Developmental Disabilities Services (302-744-4559)
- Public Health (302-744-4701)
- Social Services (302-255-9500)
- State Service Centers (302-255-9675)
- Visually Impaired (302-255-9810)
- Medicaid & Medical Assistance (302-255-9626)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Divisions for information

**FEES:** Vary by program. None for most services.

## **HEALTH PROMOTION AND DISEASE PREVENTION SECTION (DPH, DHSS)**

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**Thomas Collins Building, Suite #7**

**540 S. DuPont Highway**

**Dover, DE 19901**

**302-744-1000**

**Website: [www.dhss.delaware.gov/dph/](http://www.dhss.delaware.gov/dph/)**

**PERSON IN CHARGE:** Jill Rogers, M.S.N., Section Chief

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a wide range of services, ranging from education and consultation to direct services and financial assistance in a variety of program areas. Includes programs to reduce major risk factors such as smoking, physical inactivity, and obesity which are the leading causes of chronic disease. The Women, Infants and Children (WIC) Program provides supplemental nutrition and education to low income pregnant women and young children. The Comprehensive Cancer Program provides cancer treatment for low income uninsured individuals as well as screening for breast, cervical, and colorectal cancer. Provides immunizations including flu shots, and programs to prevent and control spread of sexually transmitted diseases, HIV/AIDS, tuberculosis, and other communicable diseases. Also collects data for health planning, implementation, and evaluation, including the Behavioral Risk Factor Survey and the Adult and Youth Tobacco Surveys. Provides educational materials, community and worksite interventions, health information, statistics, wellness programs and resources on diabetes prevention, awareness and education.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Educational programs at other times by appointment.

**ELIGIBILITY:** Delaware residents and organizations. Varies according to the service. Check website or call to inquire about eligibility.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral by physician.

**FEES:** None

## HEALTH SYSTEMS PROTECTION (DPH, DHSS)

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417 Federal Street  
Jesse Cooper Building  
Dover, DE 19901  
302-744-4705

Website: [www.dhss/delaware.gov/dhss/dph/hsp/hsp.html](http://www.dhss/delaware.gov/dhss/dph/hsp/hsp.html)

**PERSON IN CHARGE:** Thomas V. May, RSHS/RS

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides **inspections, investigations, information, training, and/or consultations** for migrant labor camps; public drinking water supplies; private drinking water; mattress, pillow and bedding; lead poisoning prevention; occupational health; healthy homes; non-alcoholic beverages; plumbing installations; ice manufacturers; eating establishments; dairies; bakeries; food processing plants; recreation camps; swimming pools/spas/slides; radiation equipment/facilities; day care centers; non-residential health care facilities; home health agencies; managed care organizations; body art and cosmetology facilities; consumer complaint driven inspections re: Clean Indoor Air Act; **sampling and testing** for milk, food, radiation, radon, toxicology; **permitting/licensing/certification** for water operators; lead contractors/workers/training; public eating places; dairies; bedding; recreation camps; plumbers; medical laboratories; frozen desserts; swimming pools; bottling plants; migrant labor camps; radiation users; radiation technologists; non-residential health care facilities; home health agencies; managed care organizations; body art; **emergency/disaster assistance** – water; food; radiation; epidemiology investigations; emergency response for all program areas.

### **OTHER LOCATIONS:**

- Environmental Health Field Services, New Castle County, 2055 Limestone Rd., Suite 100, Wilmington 19808 (302-995-8650)
- Environmental Health Field Services, Kent County, 570 S. DuPont Highway, Suite 5, Dover 19901 (302-744-1220)
- Environmental Health Field Services, Sussex County, 546 S. Bedford Street, Georgetown 19947 (302-856-5496)
- Office of Drinking Water, Blue Hen Corporate Center, 655 S. Bay Road, Dover 19901 (302-741-8630)
- Office of Health Facilities Licensing and Certification, 2055 Limestone Road, Suite 200, Wilmington 19808 (302-995-8521)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program: plan review; public eating plans; drinking water systems; private drinking water; non-alcoholic beverages; food establishments; water operator certification; lead abatement certification; mattress, pillow and bedding; radiation technologists/technician certification; radiation machine facility permitting; hospitals, hospice, prescribed pediatric extended care centers, birthing centers, free standing emergency centers, free standing surgical centers, home health agencies, managed care organizations, plumbing permits; and body art establishments.

## **HEARING LOSS ASSOCIATION OF DELAWARE**

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**New Castle County:**  
2400 W. Fourth Street  
Wilmington, DE 19805  
302-292-3066 (phone and fax)

**Kent/Sussex County:**  
Bayhealth Medical Center  
Kent General Hospital  
640 S. State Street  
Dover, DE 19901  
302-674-3272

**Website:** [www.hlade.org](http://www.hlade.org)  
**Email:** [hlade@comcast.net](mailto:hlade@comcast.net)

**PERSON IN CHARGE:** Linda S. Heller, M.A.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to open the world of communication to deaf and hard-of-hearing children and adults by providing information, education, support, and advocacy. Educational training programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Wilmington group meets second Saturday of each month except July and August from 10 a.m.-12 p.m. Dover group meets the first Tuesday of each month except July and August from 6 p.m.-8 p.m. Voice mail available 8:00 a.m.-9:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or call for appointment

**FEES:** None

## **HEARTLAND HOMEHEALTH**

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Chapman Road  
Newark, DE 19713  
302-455-1500

**PERSON IN CHARGE:** Meg Montgomery, Director of Professional Services

**STATUS:** For profit



**SERVICE DESCRIPTION:** Generalized homehealth care. Services include homecare nursing, social work, home health aides, nutrition counseling, assistance with obtaining medical and pharmaceutical supplies and equipment, and referral to appropriate community resources. Nursing ranging from assessment and teaching to delivery of high tech therapies. Serves all ages in any stage of illness.

**HOURS OF OPERATION:** Office hours: 8:30 a.m. - 5:00 p.m., Mon. - Fri.; RN on call 24 hours a day/7 days a week.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** Yes, often paid by third party

## **HENRIETTA JOHNSON MEDICAL CENTER**

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**Southbridge:**  
601 New Castle Avenue  
Wilmington, DE 19801  
302-655-6187

**Riverside:**  
700 Lea Blvd.  
Suite 201  
Wilmington, DE 19802  
302-761-4610

**PERSON IN CHARGE:** Rosa Rivera Prado, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services offered: **General Medicine** - physical examinations, screening for high blood pressure, TB, colon rectal cancer; **Pediatrics** - immunizations, vision, hearing, sick child care, physical examinations; **Obstetrics and Gynecology** - care for females, family planning, pre-natal care for mothers during pregnancy, and pregnancy testing. **Dental** - available at 601 New Castle Avenue.

**HOURS OF OPERATION:**

- Southbridge: 8:00 a.m.-5:00 p.m., Mon., Fri.; 8:00 a.m.-7:00 p.m., Tues., Wed., Thurs.; 9:00 a.m.-1:00 p.m., 1st & 3rd Sat.
- Dental: 9:00 a.m.-5:00 p.m., Mon., Wed.; 8:00 a.m.-4:30 p.m., Tues.; 10:00 am.-6:00 pm., Thurs.; 8:30 a.m.-4:30 p.m., Fri.
- Riverside: 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Appointment, referral, walk-in

**FEES:** Sliding scale

## **HEPATITIS ASSOCIATION OF DELAWARE, INC.**

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**Community Services Building**  
**100 West Tenth Street, Suite 409**  
**Wilmington, DE 19801**  
**302-421-3677**  
**Website: [www.hadinc.org](http://www.hadinc.org)**  
**Email: [info@hadinc.org](mailto:info@hadinc.org)**

**PERSON IN CHARGE:** Doreen G. Spence, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides counseling for infected individuals and family members, speakers for educational training seminars, health triage (medical personnel go into the community), and educational symposium by professional health care workers. Also provides minimum assistance with utilities, food, etc.

**HOURS OF OPERATION:** 10:00 a.m.-4:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Must be infected with hepatitis

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** None

## **HILLSIDE CENTER HEALTH CARE, INC.**

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**810 S. Broom Street**  
**Wilmington, DE 19805**  
**302-652-1181**  
**Fax: 652-0658**

**PERSON IN CHARGE:** Frank Reimbold, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Extended care facility providing sub-acute, skilled intermediate, terminal, and respite care services. Full time physical therapy, occupational therapy, speech therapy, recreational therapy, intravenous therapy, and specialty wound care. Offers coordinated support and clinical expertise to achieve a full life.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Medical need

**AREA SERVED:** Open

**OBTAINING SERVICE:** Referral, appointment, walk-in

**FEES:** Yes

## HILLTOP LUTHERAN NEIGHBORHOOD CENTER

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1018 West 6th Street  
Wilmington, DE 19805  
302-656-3224  
Fax: 302-656-3830

**PERSON IN CHARGE:** Jea P. Street, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides comprehensive services for children from infants through 18 years of age. **Early Childhood Education:** For infants through Kindergarten emphasizes school readiness. Provides visiting nurse, dental and hearing screening, nutrition program, educational services, physical health program, and referrals to agencies as appropriate. **Youth Services Program:** Provides a full range of daily educational and recreational activities for children aged 6-18. Participation in study sessions required. The Center maintains contact with schools to monitor student progress. Girl Scouts, book clubs, team sports, clubs, special trips, career and college awareness activities. **Latchkey Program:** Provides year-round educational care for school children aged 6-12. Activities provide fun in a safe learning environment. **Early Childhood Education Program (ECEP):** (traditionally known as Head Start) Three classes serve 52 participants each day. Works with families to ensure that children attain academic success. **Summer Camp:** Provides comprehensive, fun-filled day camp experience for 90 children. Swimming, weekly trips, journal-keeping, crafts, and computer time for children 6-12 years old. **Parent Involvement/Community Development Program:** Encourages and supports parents' efforts to be involved in children's education and other community issues. **Food Share Program** and **Advisory Council** enables parents and community residents to participate in decisions affecting program and community.

**ELIGIBILITY:** Varies by program

**HOURS OF OPERATION:** 7:00 a.m.-5:30 p.m., Mon.-Fri. Childcare, ECAP, Latchkey and Youth Services: 4:30 p.m.-6:00 p.m., Mon.-Thurs. (some weekend activities)

**AREA SERVED:** Hilltop area of the City of Wilmington

**FEES:** Day Care, Latchkey and Summer Camp

## **HIV SERVICES/A CATHOLIC CHARITIES PROGRAM**

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2601 W. 4th Street  
Wilmington, DE 19805  
Office: 302-762-9244  
Fax: 302-762-9246  
Email: [a.manganiello@ccwilm.org](mailto:a.manganiello@ccwilm.org)  
Website: [www.cdow.org/aidsministry.html](http://www.cdow.org/aidsministry.html)

**PERSON IN CHARGE:** Al Manganiello

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Emergency financial assistance (for rent, utilities), budget counseling, transportation assistance, medication co-pay assistance, eye glasses, clothing, literature drop off, Christmas gift program (for children).

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Referral by Ryan White, case manager, only

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** Most services provided without fee.

## **HOCKESSIN COMMUNITY CENTER, INC.**

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P. O. Box 393  
4266 Millcreek Road  
Hockessin, DE 19707  
302-239-2363

**PERSON IN CHARGE:** Roslyn W. Smith, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Adult and Senior Services** include information and referral, education workshop, limited emergency fuel assistance, and emergency assistance for rent/mortgage, HUD approved housing counseling, budget counseling, and first time home buyers counseling. **Youth Services** include educational workshop, counseling, information and referral, employment and training services, recreation and club group meetings. General community services include recreation, workshop, information and referral, and classes.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Dependent on income (low-to-moderate income families)

**AREA SERVED:** Zip codes 19707, 19711, 19808, suburban 19805, 19804, Hockessin/  
Yorklyn/West Wilmington Suburban Area

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service

## **HOCKESSIN UNITED METHODIST CHURCH CLOTHES CLOSET**

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**Main Office:**  
**7250 Lancaster Pike**  
**Hockessin, DE 19707**  
**302-239-3030**  
**Email: [Reillyli@dol.net](mailto:Reillyli@dol.net)**

**PERSON IN CHARGE:** Kay Vollmar, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides clothing, household goods, and some furniture.  
Special appointments for persons burned out, locked out, or in other emergency  
situations.

**OTHER LOCATION:** Founders Hall, 1155 Old Lancaster Pike, Hockessin, 19707.  
Regular opening for clients, 10:00 a.m.-11:00 a.m., 1st Sat. and 1st and 3rd Tuesday.  
All other times by appointment.

**HOURS OF OPERATION:** Main office: 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Total household income of all people sharing a living space under  
\$25,000 (pay stub with YTD listed), all ages; PA or DE Health and Social Services  
Card, WIC Card, Medicare or Disability Card, Release From Jail Form, SSI, referral  
letter.

**AREA SERVED:** Statewide, plus some clients from PA and NJ.

**OBTAINING SERVICE:** Walk in to Founders Hall at specified times, call for information,  
call for appointment, referral.

**FEES:** None

## **HOME HEALTH CORPORATION OF AMERICA**

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**260 Chapman Road**  
**Newark, DE 19702**  
**302-738-9756**  
**Website: [www.hhcainc.com](http://www.hhcainc.com)**

**PERSON IN CHARGE:** Teresa Twilley, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides health care to homebound patients, skilled nursing care, home health aides, therapy (physical, speech, and occupational), and medical/social services.

**OTHER LOCATION:**

1221 College Park Dr., Suite 203, Dover 19904 (302-697-7125)  
21309 Berlin Rd., Unit 9, Georgetown 19947 (302-855-0310)  
107 Chesapeake Blvd., Suite 114, Elkton, MD 21921 (410-398-4733)

**HOURS OF OPERATION:** 8:30 a.m.–5:00 p.m., Mon.–Fri.; 24 hour on-call service for admitted patients

**ELIGIBILITY:** Homebound persons

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **HOME HEALTH SERVICES BY TLC, INC.**

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**2915 Old Ogletown Road**  
**Newark, DE 19713**  
**302-322-5510**

**1241 South College Park Drive**  
**Dover, DE 19904**  
**800-560-0114**

**311 West Ninth Street**  
**South Bethany Beach, DE 19930**  
**800-560-0114**

**Website: [www.homehealthservicesbytlc.com](http://www.homehealthservicesbytlc.com)**  
**Email: [marlenegrove@homehealthservicesbytlc.com](mailto:marlenegrove@homehealthservicesbytlc.com)**

**PERSON IN CHARGE:** Sharon M. Clark

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides home healthcare services to individuals and their families, including personal care, respite care, 24-hour home healthcare, companion care, sick and well baby/child care, and light housecleaning.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, self-referral, call for appointment

**FEES:** Vary by service, State contract rates

## **HOMeward BOUND, INC. (EMMAUS HOUSE)**

**P. O. Box 9740**

**Newark, DE 19714-9740**

**302-737-2241**

**Website: [www.homewardbound-de.org](http://www.homewardbound-de.org)**

**PERSON IN CHARGE:** Nancy Berry and Mary Ellen Green, Co-Directors

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides temporary emergency shelter, room and board, counseling, and referral.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Homeless families with children

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **HOPE BUILDERS INTERNATIONAL, INC.**

**104 Hunting Way**

**Smyrna, DE 19977**

**302-382-8076**

**Website: [hopebuildersintl.org](http://hopebuildersintl.org)**

**Email: [hopebuildersintl@comcast.net](mailto:hopebuildersintl@comcast.net)**

**PERSON IN CHARGE:** Thomas B. Pitman, IV, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides assistance to individuals/families in impoverished conditions or during crisis. Typically offers meals, home improvements, and clothing/household goods.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Dependent upon activity

**AREA SERVED:** Statewide and overseas missions

**OBTAINING SERVICE:** Call for information, call for appointment, website, or email

**FEES:** None

## **HOPE DINING ROOM**

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**Administration Address:**  
292 W. Main Street  
Newark, DE 19711  
302-737-1131

**Facility Location:**  
Kingswood United Methodist Church  
300 Marrows Road  
Brookside, Newark, DE 19713  
302-738-4478

**PERSON IN CHARGE:** John Horner, Chairman

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides meals to persons in need of food. Volunteers and food donated by local churches. Donated and used clothing available most days. Volunteer opportunities available.

**HOURS OF OPERATION:** 12:00 noon–1:00 p.m., Mon., Wed., Thurs., Fri.

**ELIGIBILITY:** Open to those in need of assistance

**AREA SERVED:** Newark

**OBTAINING SERVICE:** Walk in

**FEES:** None

## **HOPE MEDICAL CLINIC, INC.**

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**Modern Maturity Center**  
1125 Forrest Avenue, Suite 202  
Dover, DE 19904  
302-735-7551

**PERSON IN CHARGE:** Vicenta G. Marquez, M.D., Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Non-emergency medical and dental consultation and treatment. Referral to subspecialist, if necessary.

**HOURS OF OPERATION:** 9:00 a.m. to 5:00 p.m., Tuesday

**ELIGIBILITY:** 18-64 years old, no medical insurance and income below federal poverty guideline

**AREA SERVED:** Kent County



**OBTAINING SERVICE:** By appointment only

**FEES:** None

## **HOUSE OF PRIDE, INC.**

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**105 South New Street**

**Dover, DE 19904**

**302-677-0116**

**Fax: 302-677-0234**

**Website: [www.houseofpride.org](http://www.houseofpride.org)**

**Email: [hoppriide@aol.com](mailto:hoppriide@aol.com)**

**PERSON IN CHARGE:** Marian L. Harris, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long-term recovery and transitional housing.

**OTHER LOCATIONS:** 321 W. Loockerman St., Dover, 302-677-0197; 110 S. New St., Dover, 302-677-0173; 105 S. New St., 302-677-0116/302-677-0234; after hours and weekends.

**HOURS OF OPERATION:** 9 a.m.-5:00 p.m.

**ELIGIBILITY:** 18 years or older

**AREA SERVED:** Statewide, New Jersey, Maryland, Pennsylvania, New York

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## **HOUSING OPPORTUNITIES OF NORTHERN DELAWARE, INC.**

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**Community Services Building**

**100 West Tenth Street, Suite 1001**

**Wilmington, DE 19801**

**302-429-0794**

**Toll Free: 1-800-826-4663 (hond)**

**Fax: 302-429-0795**

**Website: [www.hond.org](http://www.hond.org)**

**Email: [spikes@hond.org](mailto:spikes@hond.org)**

**PERSON IN CHARGE:** Gladys B. Spikes, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Private fair housing corporation established to promote fair and equal opportunity in renting and purchasing housing. Functions include: educating the public regarding fair housing; insuring compliance of fair housing laws; providing assistance to individuals; and serving as an advocate for fair housing. Available programs: First Time Homebuyer Counseling, Refinance and Reverse Mortgage Counseling, Mortgage Default Counseling, and Credit/Budget Management Services.

**HOURS OF OPERATION:** 9:00 a.m. - 5:00 p.m., Mon. - Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County, limited services in Kent and Sussex Counties

**OBTAINING SERVICE:** Call, e-mail or walk-in

**FEES:** Vary by service

## **HOWARD J. WESTON COMMUNITY AND SENIOR CENTER, INC.**

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**One Bassett Avenue, Manor Park  
New Castle, DE 19720  
Senior Center: 302-328-6626  
Community Center: 302-328-6094**

**PERSON IN CHARGE:** Sandra Krett, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Active senior center offering a nutrition program (continental breakfast at 9 a.m. and full noontime meal) available Monday through Friday. The center offers a great variety of activities including art class, billiards, bingo, cards, ceramics, crafts, dance class, shuffleboard, and much more. Health seminars are offered monthly and health screenings include blood pressure screening, flu shots, and mammograms. Information and referral services include defensive driving, and tax assistance. The center sponsors a great variety of day trips and extended tours. Transportation is available (call for route information). The center is a Blood Bank group sponsor.

**HOURS OF OPERATION:** 9:00 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Lunch

## **HOWARD T. ENNIS SCHOOL**

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**R.D. 2, Box 252**

**Georgetown, DE 19947**

**302-856-1930**

**Nurse: 302-856-1933**

**Website: <http://www.k12.de.us/ennis>**

**PERSON IN CHARGE:** Belinda Waples, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers a full-continuum of special education and related services to children ages 3-21 who are in need of special education intervention.

**HOURS OF OPERATION:** Building: 8:00 a.m.-4:00 p.m., Mon.-Fri.; Student Day: 8:00 a.m.- 3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3-21, mentally disabled, hearing impaired, deaf/blind, and physically impaired.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Referral by home school/home school district or an outside agency

**FEES:** Public school - tuition based

## **HUDSON HEALTH SERVICES, INC./TAU HOUSE**

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**11 West Pine Street**

**Georgetown, DE 19947**

**302-855-9622**

**Website: [TAUHOUSE.ORG](http://TAUHOUSE.ORG)**

**Email: [ANKHTAUHOUSE@AOL.COM](mailto:ANKHTAUHOUSE@AOL.COM)**

**PERSON IN CHARGE:** Cynthia Witt, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Halfway house program offers recovering women residence in a therapeutically structured home-like environment for a maximum of 6 months. Residents learn to maintain sobriety, as well as deal with past irresponsibility and desolation while developing self-responsibility, self-worth, and their futures, through individual counseling, group therapy, and weekly didactic sessions to provide training in life skills, coping mechanisms, development of self-esteem, spirituality, community involvement, etc. Residents are actively involved in the daily operation of the House, and once employed, pay room and board and establish financial goals.

**HOURS OF OPERATION:** 10:00 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Recovering women

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by inpatient/outpatient primary substance abuse treatment program, self-referrals

**FEES:** Room and Board \$85 per week.

## **HUMAN RELATIONS; DIVISION OF (DOS)**

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**Carvel State Office Building**  
**820 N. French Street, 4th Floor**  
**Wilmington, DE 19801**  
**302-577-5050**

**Division of Human Relations**  
**Cannon Building**  
**861 Silver Lake Boulevard, Suite 205**  
**Dover, DE 19904**  
**302-739-4567**

**Georgetown State Service Center**  
**546 S. Bedford Street**  
**Georgetown, DE 19947**  
**302-856-5331**

**Website:** [www.statehumanrelations.delaware.gov](http://www.statehumanrelations.delaware.gov)

**PERSON IN CHARGE:** Juana Fuentes-Bowles, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Referral source for persons with problems and questions concerning human relations; administers law prohibiting discrimination in housing, public accommodations, state employment, and state services on the basis of race, color, creed, religion, national origin, age, sex, disability, marital status, and familar status; performs administrative, fiscal, and clerical functions for the State Human Relations Commission; acts as conciliator in matters involving race, color and all other protected categories; promotes amicable relationships among various racial and cultural groups; conducts investigations, surveys, and studies relative to incidents of racial, cultural, or group incidents and tensions; monitors and evaluates compliance with the State Affirmative Action Plan of the State Executive Branch of Government with the assistance of the Human Relations Commission.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## HUNTINGTON'S DISEASE SOCIETY OF AMERICA; DELAWARE VALLEY CHAPTER

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525 Plymouth Road, Suite 314  
Plymouth Meeting, PA 19462  
610-260-0420; 1-877-834-3721  
Website: [www.dvhdsa.org](http://www.dvhdsa.org)  
Email: [info@jluz@hdsa.org](mailto:info@jluz@hdsa.org)

**PERSON IN CHARGE:** Regional Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Support Services** – free referral and information dissemination, individual and family counseling, in-service training for home and facility caregivers, an annual educational conference on disease management and research, and an overnight retreat for individuals with the disease. **Newark and Milford Support Groups** – individuals, their families, and caregivers meet monthly or every other month to provide mutual aid or support in dealing with issues and concerns. **Genetic Counseling** – free, available in the Chapter Office.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in; call for information, referral, appointment; email.

**FEES:** None

## IMMACULATE HEART OF MARY “OUTREACH” CENTER

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Immaculate Heart of Mary Church  
4701 Weldin Road  
Wilmington, DE 19803  
302-764-1430

**PERSON IN CHARGE:** Coordinator (changes yearly)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Within the parish:** Provides emergency meals, financial assistance, transportation, respite care, and bereavement ministry. **For the greater community:** Financial assistance for utilities and housing in a crisis situation; weekly casseroles for Mary, Mother of Hope House and House of Joseph; lunch monthly for Emmanuel Dining Room; Christmas Adopt-a-Family; Meals on Wheels drivers and food collection for St. Paul's.

**HOURS OF OPERATION:** 9:30 a.m.–11:30 p.m., Mon., Wed., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Referral by agency or professional, or phone for information

**FEES:** None

## **IMMIGRATION LAW PROGRAM: COMMUNITY LEGAL AID SOCIETY, INC. (CLASI)**

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**New Castle County:**  
**Community Service Building**  
**100 West Tenth Street, Suite 801**  
**Wilmington, DE 19801**  
**302-575-0660, ext. 210**  
**Fax: 302-575-0840**

**Sussex County:**  
**20161 North Office Circle**  
**Georgetown, DE 19947**  
**302-856-0038**  
**Fax: 302-856-6133**

**Kent County:**  
**840 Walker Road**  
**Dover, DE 19904**  
**302-674-8500**  
**Fax: 302-674-8145**

**CONTACT:** The CLASI office in the county in which you live for an intake screening.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** As program funding permits, provide consultation and legal representation in asylum matters; U Visa Petitions for injured victims of crime who cooperate with the investigation and/or prosecution of the crime; Violence Against Women Act ("VAWA") Self-Petitions for victims of domestic violence; and Special Immigrant Juvenile Petitions for dependant immigrant children within the juvenile system.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri., by appointment only

**ELIGIBILITY:** Must meet financial guidelines for legal services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call the appropriate CLASI office for an intake screening.

**FEES:** None

## INDEPENDENT RESOURCES, INC.

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Two Fox Point Centre  
6 Denny Road, Suite 101  
Wilmington, DE 19809  
302-765-0191

TT/TTY: 302-765-0194  
Delaware Relay: 800-232-5470  
Voice: 866-603-6292

Website: [www.iri-de.org](http://www.iri-de.org)  
Email: [LHenderson@independentresources.org](mailto:LHenderson@independentresources.org).

**PERSON IN CHARGE:** Larry D. Henderson, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Center for Independent Living provides, at a minimum, the core services of **Advocacy or Self Advocacy** which involves IRI staff working with persons with disabilities to teach them how to go about obtaining necessary support services from other agencies in the community and **Community or Systems Advocacy** which involves IRI staff, board members, and volunteers initiating activities to make changes in the community that make it easier for persons with disabilities to better access needed services. **Information and Referral** – IRI maintains information on availability of accessible housing, transportation, and other services in the community. **Peer Counseling/Peer Support** – offers a consumer the opportunity to work with another person with a disability to explore options, make informed decisions, and achieve increased self-control over his/her life. **Independent Living Skills Training** – offers instruction to help people with disabilities gain skills that will enable them to live more independently. **Sensitivity Training** – provided to area businesses, organizations, and individuals designed to meet the specific needs of the audience. **Services for Deaf and Hard of Hearing** – programming developed to meet the needs of Delaware's Deaf and Hard of Hearing community. **Community Education and Outreach** – public education workshops for school systems, neighborhood organizations, and other community and civic groups that provide information about independent living, and issues affecting persons with hearing loss. **Computer Training for the Blind** – computer training for individuals who are blind. Instruction is provided to persons with varying levels of visual impairments utilizing computers with the most widely used adaptive software. **Transition Program** – the focus of this program is to identify individuals with disabilities or long-term illness in nursing facilities or in the community who desire to live a more independent lifestyle. **Employment Network** – IRI has been selected as one of several Employment Networks in Delaware working with the Social Security Administration on the Ticket-To-Work program.

**OTHER LOCATIONS:** 32 W. Loockerman St., Suite 104, Dover 19904 (302-735-4599) voice); 31038 Country Gardens Blvd., Suite D-4, Dagsboro 19939 (302-732-9500)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** No income level, disability

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral from other agencies, self-referral

**FEES:** None. Donations accepted.

## **INDIAN RIVER SENIOR CENTER, INC.**

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**322A Wilson Highway**  
**Millsboro, DE 19966**  
**302-934-8839**

**PERSON IN CHARGE:** Diane DiTolvo, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides fellowship to senior citizens as well as recreation, crafts, adult education, and trips. Lunches once/week. **Public Service:** Defensive Driving classes; Flu shots.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over, or disabled

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information

**FEES:** Annual dues: \$25

## **INDUSTRIAL AFFAIRS; DIVISION OF (DOL)**

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**Department of Labor**  
**4425 N. Market Street**  
**Wilmington, DE 19802**  
**302-761-8200**

**Office of Labor Law Enforcement**  
**225 Corporate Boulevard, Suite 104**  
**Newark, DE 19702**  
**302-451-3423**

**Office of Labor Law Enforcement**  
**24 NW Front Street, Suite 100**  
**Milford, DE 19963**  
**302-422-1134**

**PERSON IN CHARGE:** James G. Cagle, Jr., Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Handles Workers' Compensation, Occupational Safety and Health Consultation, and Statistics. Enforces labor standards laws including employment discrimination, wage collection, child labor, and other laws governing employment.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.



**ELIGIBILITY:** Ages 14 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **INGLESIDE ASSISTED LIVING**

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**1605 N. Broom Street**

**Wilmington, DE 19806**

**302-984-0950**

**Website:** [www.inglesidehomes.org](http://www.inglesidehomes.org)

**PERSON IN CHARGE:** Keith Ropka, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Assisted Living residential facility with 24-hour per day nurse staffing. Assistance with personal care, all meals; trips and activities provided.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend tours available.

**ELIGIBILITY:** No restrictions.

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Walk-In, referral by physician, call for information or call for appointment.

**FEES:** Sliding scale; Medicaid coverage for those financially and medically qualified; schedule.

## **INGLESIDE RETIREMENT APARTMENTS**

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**1005 N. Franklin Street**

**Wilmington, DE 19806**

**302-575-0250**

**Website:** [www.inglesidehomes.org](http://www.inglesidehomes.org)

**PERSON IN CHARGE:** Lawrence R. Cessna, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Retirement facility for independent congregate living with meals, housekeeping, activities, and 24 hour security.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 62 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information (575-0250 – Admissions Director)

**FEES:** Rent (sliding scale, HUD subsidies) and service (flat fee)

## **INGLESIDE SENIOR SERVICES**

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**1005 North Franklin Street**

**Wilmington, DE 19806**

**575-0250, ext. 2260**

**Website: [inglesidehomes.org](http://inglesidehomes.org)**

**Email: [twilliams@inglesidehomes.org](mailto:twilliams@inglesidehomes.org)**

**PERSON IN CHARGE:** Theresa Williams-Bell, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community information and referrals; needs assessments/care management, coordination of community resources; community education to senior citizens 60 years and older, senior citizens living alone, frail older adults, and caregivers of older adults.

**HOURS OF OPERATION:** 8:00 a.m.-4:00, Mon.-Fri.

**ELIGIBILITY:** Age 60 and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## **INTENSIVE COMMUNITY-BASED SERVICES FOR CHILDREN/A CATHOLIC CHARITIES PROGRAM**

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**2601 West 4<sup>th</sup> Street**

**Wilmington, DE 19805**

**302-655-9624**

**406 S. Bedford Street, Suite 9**

**Georgetown, DE 19947**

**302-856-9578**

**1155 West Walker Road**

**Dover, DE 19904**

**302-674-1600**

**Fax: 302-674-1005**

**PERSON IN CHARGE:** Valleree L. R. Roach, Clinical Supervisor

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community-based mental health services to children and youths up to age 17. Services include individual and group therapy for children, family therapy and parent group treatment, assessment, psychiatric and community consultation, transportation, interagency collaboration, case management, treatment, transition, and discharge planning in conjunction with the Division of Child Mental Health.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. (other times by appointment)

**ELIGIBILITY:** Children with emotional and behavioral problems

**AREA SERVED:** Statewide; NCC serves youth with developmental disabilities/mental retardation

**OBTAINING SERVICE:** Contact the Division of Child Mental Health Services (1-800-722-7710)

**FEES:** None (program funding through Division of Child Mental Health Services)

## **INTERFAITH COMMUNITY HOUSING, INC.**

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**613 Washington Street  
Wilmington, DE 19801  
302-652-3991**

**PERSON IN CHARGE:** Gary Pollio, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information on housing, budget, and mortgage counseling. Also operates rental apartments, sells houses, and works with non-profit and community organizations for housing development.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in for information

**FEES:** None

## **INTER-NEIGHBORHOOD FOUNDATION OF WILMINGTON**

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**1300 N. French Street**  
**Wilmington, DE 19801**  
**302-429-0333**  
**Website: [www.infwilm.org](http://www.infwilm.org)**

**PERSON IN CHARGE:** Alice Harris-Marsh, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** In area served, provides loans to owner/occupant residents in order to bring property up to City Housing Code. Streetscape planning. Housing rehabilitation for sale to low and moderate income families, with preference given to residents within impact area. Limited rental properties for low and moderate income neighbors within impact area.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Residents of area served

**AREA SERVED:** N. Pine St. to 11th St.; 11th St. to Washington St.; Washington St. to Baynard Blvd. to Concord Ave.; Concord Ave. to Vandever Ave.; and Vandever Ave. to N. Pine St.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Interest rates: 0%-9%, when applicable.

## **JACK F. OWENS CAMPUS; DELAWARE TECHNICAL & COMMUNITY COLLEGE**

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**Seashore Highway, P.O. Box 610**  
**Georgetown, DE 19947**  
**302-856-5400**  
**Website: [www.dtcc.edu](http://www.dtcc.edu)**

**PERSON IN CHARGE:** Dr. Ileana Smith, Vice President and Campus Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Institution of higher education providing academic, technical, continuing education, and industrial training opportunities at four campuses. Offers several degree, diploma, and certificate programs in a variety of technical and non-technical areas. Associate in Applied Science degree granted upon successful completion of specific curriculum requirements.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. Classes offered evenings until 10:00 p.m. Student Service Center open until 7:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Requirements differ depending on service requested.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Vary by service

## **JAMES H. GROVES DIPLOMA-AT-A-DISTANCE**

---

**Massey Building**

**516 West Loockerman Street**

**Dover, DE 19904**

**302-739-5560**

**Website: [www.diplomaatadistance.org](http://www.diplomaatadistance.org)**

**Email: [daad@dcdal.org](mailto:daad@dcdal.org)**

**PERSON IN CHARGE:** Matt Davis, Administrator

**STATUS:** Open

**SERVICE DESCRIPTION:** On-line high school for out of school adults seeking high school diploma

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Schedule

## **JAMES W. WILLIAMS STATE SERVICE CENTER (DSSC, DHSS)**

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**805 River Road**

**P.O. Box 1401**

**Dover, DE 19901**

**Voice and TTY: 302-739-5301**

**PERSON IN CHARGE:** Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Center provides housing for state and private agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - Well Child Clinic, Family Planning, STD Clinic, Cancer Screening, Dental Clinic, WIC Program, Neurology Clinic, Nursing Unit, Chest Clinic, Nutrition Counseling, Hearing Clinic, AIDS counseling and testing; **Division of Substance Abuse and Mental Health** – Treatment Access Services; **Mental Health Clinic;** **Delaware Office for the Deaf and Hard of Hearing** (Tues. only); **Division of State**

**Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Foster Grandparent Program, and Volunteer Resource Center; **Division of Medicaid and Medical Assistance**; and DSCYF, Office of Prevention and Early Intervention.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.; 7:30 a.m.-7:00 p.m., Wed.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## **JANELLE G. EVANS, LPC**

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**Community Plaza**  
287 Christiana Road, Suite 8  
New Castle, DE 19720  
302-325-6515  
Fax: 302-689-0122  
E-Mail: [janelleevans@verizon.net](mailto:janelleevans@verizon.net)

**Wells Building**  
922 New Road, Suite 300  
Elsmere  
Wilmington, DE 19805  
302-995-9559

**PERSON IN CHARGE:** Janelle G. Evans, Owner

**STATUS:** For profit

**SERVICE DESCRIPTION:** Individual group, family and couples counseling; Smoking Cessation groups; ADHD Children and Parent group; Anger Management; Stress Management; Parenting

**HOURS OF OPERATION:** Monday-Thursday evenings and Saturday appointments available.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Referral by Insurance companies or doctors, call for appointment

**FEES:** Vary by service

## JEAN JUGAN RESIDENCE (LITTLE SISTERS OF THE POOR)

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185 Salem Church Road  
Newark, DE 19713  
302-368-5886  
Website: [ispusa.org/](http://ispusa.org/)

**PERSON IN CHARGE:** Sister Chantal Mary Peyton, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Group home for the elderly operated by the International Congregation of Women Religious whose sole mission is caring for the elderly poor (men and women).

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 60 and over with very limited assets (preferably SSI or Medicaid eligible) and able to care for self

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information—Cathy Marcum

**FEES:** Yes

## JEWISH FAMILY SERVICE OF DELAWARE

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99 Passmore Road  
Wilmington, DE 19803  
302-478-9411  
Fax: 302-479-9883  
Website: [www.jfsdelaware.org](http://www.jfsdelaware.org)  
Email: [info@jfsdelaware.org](mailto:info@jfsdelaware.org)

**PERSON IN CHARGE:** Dory Zatuchni, LCSW, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Counseling:** Provides counseling for children, adolescents, adults, and older adults. Psychiatric assessments and medication evaluations. **Care Management:** Information and referral. Assessments of need and monitoring of in-home services. Sessions provided in home environments for older adults and physically challenged when requested. Housekeeping services. **Workforce Development:** Job development and placement services for primarily formerly incarcerated youth. **Special Programs:** **Adoption Services:** Evaluation and Home placement; **Healing Hearts:** Co-parenting educational program for divorcing and separated parents and their children (Certified by Family Court); **Media Matters:** Educational program teaching the use of digital equipment to create public service announcements; **GEM** (Growth Education Mental Fitness): social and educational programs for adults 50+. Volunteer Opportunities.

**OTHER LOCATION:** The Relationship Center, 288 E. Main St., Newark, 19711 (302-286-1403)

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.-Thurs.; 8:00 a.m.–4:00 p.m. Fri. Evening hours available by appointment.

**ELIGIBILITY:** Open to all regardless of religious beliefs

**AREA SERVED:** Primarily New Castle County

**OBTAINING SERVICE:** Call main number (302-478-9411) for information.

**FEES:** Sliding scale fee. Most insurances accepted including Medicaid and Medicare.

## **JOB CORPS; EMPLOYMENT AND TRAINING DIVISION (DOL) Delaware Outreach and Admissions/Career Transition Services**

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**Main Office:**  
9 Vandever Avenue  
Wilmington, DE 19802  
302-230-2572

**Field Office:**  
4425 North Market Street  
Wilmington, DE 19802  
302-761-8150

**Bear Office:**  
1 Positive Place  
Newark, DE 19702  
302-834-1741

**Website:** [www.jobcorps.org](http://www.jobcorps.org)

**PERSON IN CHARGE:** Juanita Barone, OA/CTS Supervisor; Vanessa Minor, Field Office Contact; Kris Cooper, Bear Office Contact

**STATUS:** Public

**SERVICE DESCRIPTION:** One- and two-year Vocational Training program for at-promise youth who are in need of educational opportunities and career planning. Job Corps focuses on the training of today's youth, ages 16 to 25, who are in need of continued educational opportunities to advance in their chosen career path. Training is focused on employment soft skills with hands-on training opportunities in high industry fields. Educational support services are provided to those in need of a HS Diploma or GED. Continued support services are provided to each student who enters and completes the program for up to 18 months.

### **HOURS OF OPERATION:**

- Main Office: 8:00 a.m.-6:00 p.m., Mon.-Fri.
- Field Office: 8:00 a.m.-5:00 p.m.
- Bear Office: 8:00 a.m.- 5:00 p.m., Mon. and Fri.; 11:00 a.m.-8:00 p.m., Wed.
- Georgetown DOL: 9:00 a.m.-6:00 p.m., Tues.
- Dover DOL: 9:00 a.m.-5:00 p.m., Thurs.



**ELIGIBILITY:** Ages 16 – 24/At or Below Federal Poverty Guidelines

**AREA SERVED:** State of Delaware

**OBTAINING SERVICE:** Call any office for additional information

**FEES:** None

## **JOB SKILLS TRAINING; DELAWARE TECHNICAL & COMMUNITY COLLEGE – TERRY CAMPUS**

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**Corporate Training Center**

**100 Campus Drive**

**Dover, DE 19901**

**302-857-1400**

**Website: dtcc.edu**

**Email: dhoughta@dtcc.edu**

**PERSON IN CHARGE:** Dr. Daniel Houghtaling, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Occupational Skills Training**—adult training in programs funded by the Department of Labor; information sessions Mondays, 1:30 p.m.; call 857-1400 to schedule. **Employment Connections**—TANF job placement, by referral only; call 739-7313. **In School Youth**—8<sup>th</sup> and 9<sup>th</sup> grade students who need academic and work readiness assistance; call 302-857-1455. **Out of School Youth**—dropouts or recent grads in need of academic assistance, work readiness, and employment guidance; call 857-1421.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** **Occupational Skills Programs:** Must pass assessment test; **Employment Connections:** referred by DSS; **In School Youth:** 14 to 16 years of age.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by agency, call for information

**FEES:** None

## **JOBS FOR DELAWARE GRADUATES, INC. (JDG)**

**Corporate Office:**  
**381 W. North Street**  
**Dover, DE 19904**  
**302-734-9341**  
**Fax: 302-734-4912**

**New Castle County:**  
**302-369-2550**  
**Fax: 302-369-2545**

**Kent and Sussex Counties:**  
**621 N. DuPont Highway, #108**  
**Milford, DE 19963**  
**302-424-8345**  
**Fax: 302-424-8347**

**Website: [jobsdegrads.org](http://jobsdegrads.org)**

**PERSON IN CHARGE:** Dr. Susanna Lee, President

**STATUS:** Not for profit

### **SERVICE DESCRIPTION:**

**MULTI-YEAR Program:** The Multi-Year Program for grades 9 – 12 is an approved high school career pathway which provides school-to-work transition services inclusive of dropout prevention, academic remediation, career and personal counseling, job search; job survival and life skills and a year of follow-up services upon graduation. The program has classrooms in public high schools throughout Delaware.

**GROVES Program:** The Groves Program provides services similar to those of the Multi-Year to out-of-school youth in a classroom setting at the Wilmington site of the James H. Groves Adult High School (Diploma program).

### **ALTERNATIVE EDUCATION Programs:**

Kent/Sussex Out-of-School Program objective is to enrich the employment and/or educational status of Kent and Sussex County youth ages 16 to 21 by individually tailoring services to the needs of the selected youth.

**Juvenile Justice Program: Ferris School and Mowlds Cottage participants:** Court adjudicated males ages 13 to 18 years, the JDG Program assists with the youth's reintegration into the community by providing job preparation and placement (occasionally an educational or vocational placement) followed by six-months of follow-up services upon the participant's release from the facility. **Grace and Snowden Cottage participants:** JDG provides work readiness and life skills instruction in a 30, 60, or 90-day format. Grace Cottage accommodates a maximum of 14 girls and Snowden, a maximum of 16 boys. Follow-up services are provided upon release.

### **OTHER LOCATIONS:**

**Groves School:** James H. Grove High School, Wilmington site

**Multi-Year Program:** High School classrooms at A.I. DuPont; Brandywine; Caesar Rodney; Cape Henlopen; Christiana ; Concord; Delmar; Dickinson; Dover; Glasgow;

Indian River; Lake Forest; Laurel; McKean; Middletown; Milford; Mount Pleasant; Newark; Seaford; Smyrna; Sussex Central; William Penn; and Woodbridge.

**Alternative Education Programs:** Varies throughout Kent and Sussex Counties based on participant need.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Multi-Year Program: In-school youth, ages 14-21; Groves Program: Age 16 and up; Kent/Sussex Out-of-School Program: Ages 16 to 21; Juvenile Justice Program: Males ages 13 to 18.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Multi-Year Program: Contact Multi-Year Program Specialist at main office of any participating high school; Groves Program: Contact JDG Groves Specialist (302-654-4085); Kent/Sussex Out-of-School Program and Juvenile Justice Program: Contact Alternative Program Supervisor (302-734-941)

**FEES:** No

## **JOHN G. LEACH SCHOOL**

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**Landers Lane-Swanwyck**  
**New Castle, DE 19720**  
**302-429-4055**

**PERSON IN CHARGE:** John A. Jadach

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides comprehensive education program and therapy for youth with physical disabilities and cognitive disabilities.

**HOURS OF OPERATION:** Regular school schedule

**ELIGIBILITY:** Physically/cognitively impaired, ages 3-21; visually impaired, ages 2-12

**AREA SERVED:** Five School Districts in New Castle County

**OBTAINING SERVICE:** Referral through school district

**FEES:** None

## **JOHN S. CHARLTON SCHOOL**

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278 Sorghum Mill Road  
Camden, DE 19934  
302-697-3103  
Fax: 302-697-4998

**PERSON IN CHARGE:** Pamela A. Atchison, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides educational services for disabled population whose educational classifications include: Severely Mentally Disabled (SMD), Trainably Mentally Disabled (TMD), Autism, EIP/DD; OI; OHI; Deaf/Blind; and Blind.

**HOURS OF OPERATION:** 12 month educational program.

**ELIGIBILITY:** SMD and TMD, ages 2–21; Autistic, 2-21

**AREA SERVED:** Kent County School District

**OBTAINING SERVICE:** Referral by residential school district

**FEES:** None

## **JOINING GENERATIONS (DSAAPD, DHSS)**

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Herman Holloway Senior Campus  
Main Building/Annex  
1901 North Dupont Highway  
New Castle, DE 19720  
302-255-9390; 1-800-223-9074  
Email: [carol.boyer@state.de.us](mailto:carol.boyer@state.de.us)  
Website: [www.dhss.delaware.gov/dsaapd](http://www.dhss.delaware.gov/dsaapd)

**PERSON IN CHARGE:** Carol Boyer, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information, support, advocacy, and respite programs for grandparents and relatives who are raising other relatives' children. Administers the **Grand Time Off Program**, a limited child care subsidy program for relative caregivers age 50+, provided through The Family & Workplace Connection (1-888-546-7449). Administers the **Camp Respite Program** for children being raised by caregivers who are 60+. Summer and School Holiday Camp Respite is provided throughout Delaware by the YMCA branches as well as the Boys & Girls Clubs. Support and information groups, as well as other information pertinent to relative caregivers can be found on the website. Joining Generations also oversees The Delaware Kinship Navigator, an information and referral service for grandparents and relatives raising other relatives' children. The phone number from New Castle County is 479-1588. From Kent and Sussex Counties the number is 1-888-546-7449.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Grandparents and relative caregivers raising other relatives' children. Primarily 60+. Some 50+.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale for programs, no fee for I & A

## **JUNIOR ACHIEVEMENT OF DELAWARE, INC.**

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**522A S. Walnut Street**

**Wilmington, DE 19801**

**302-654-4510**

**Website:** <http://delaware.ja.org>

**PERSON IN CHARGE:** Rob Eppes, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Educates and inspires young people to value free enterprise, understand business and economics, and be workforce ready. Volunteer business consultants, parents, and retirees assist by developing in young people the desire to value education, appreciate lifelong learning, develop positive attitudes toward work, and contribute to a diverse society. Emphasizes that business and education create a bridge between the classroom and the workplace.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri. (office)

**ELIGIBILITY:** Students of school age. Usually classes or programs are arranged through classroom teachers or community centers. Camp programs are held at the JA World program facility in Wilmington.

**AREA SERVED:** Statewide; Salem County, NJ; and Cecil County, MD

**OBTAINING SERVICE:** Call for information or visit <http://delaware.ja.org>

**FEES:** None

## **JUVENILE DIABETES RESEARCH FOUNDATION INTERNATIONAL**

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100 West Tenth Street  
Suite 1103  
Wilmington, DE 19801-1680  
302-888-1117  
Website: [www.jdrf.org/delaware](http://www.jdrf.org/delaware)

**PERSON IN CHARGE:** Kirstin Hodgson, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Tax exempt, nonprofit, voluntary health agency whose mission is to raise funds in support of research for a cure of diabetes and its health related complications. Also provides a support group for Type I diabetic children and parents of juvenile diabetics.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** Annual membership donation: \$25

## **KENT COUNTY 4-H**

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Delaware Cooperative Extension  
University of Delaware, Pardee Center  
69 Transportation Circle  
Dover, DE 19901  
302-730-4000  
Website: <http://ag.udel.edu/extension/kent/programs/4H.htm>  
Email: [dcrouse@udel.edu](mailto:dcrouse@udel.edu)

**PERSON IN CHARGE:** Doug Crouse, Extension Agent, 4-H & Youth Development

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A community of young people nationwide learning leadership, citizenship, and life skills. Coordinated by adult volunteers who work with the youth in a variety of 4-H project areas.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Cloverbud, age 5-7; Traditional, age 8-19. Age as of January 1 of current year.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## **KENT COUNTY COMMUNITY ACTION AGENCY, INC.**

**120 A South Governors Avenue**

**Dover, DE 19904**

**302-678-1949**

**PERSON IN CHARGE:** Sarah L. Butler, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Drug Intervention Prevention Program (DIPP) promotes health and wellness and creates a positive culture in the community.

**HOURS OF OPERATION:** 7:00 a.m.-7:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 12 mo.-12 yrs.

**AREA SERVED:** Greater Dover and Kent County

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale; Purchase of Care accepted

## **KENT COUNTY COMMUNITY DEVELOPMENT; PLANNING SERVICES, DEPARTMENT OF**

**Kent County Administrative Building**

**555 Bay Road**

**Dover, DE 19901**

**302-774-2480**

**Fax: 302-736-2128**

**Website: [www.co.kent.de.us](http://www.co.kent.de.us)**

**PERSON IN CHARGE:** Sarah E. Keifer, AICP, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Community Development Block Grant Program:** Provides grants to finance housing rehabilitation, demolition, and public works improvements which serve low- and moderate-income persons. **Housing Preservation Grant Program:** Provides grants to finance housing rehabilitation for low- and very low-income persons. **Housing Rehabilitation Loan Program:** Provides home improvement loans to owner-occupants or landlords interested in moderately rehabilitating existing properties. Loans, up to a maximum value of \$35,000 per owner-occupied unit, and \$25,000 per tenant-occupied unit, at 3% interest rate for a term up to 15 years.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income persons

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Contact Albert F. Biddle, Jr., for information

**FEES:** Vary by service

## **KENT COUNTY COMMUNITY SCHOOL**

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**65-1 Carver Road**  
**Dover, DE 19901**  
**302-672-1960**

**PERSON IN CHARGE:** Christopher J. Lehman

**STATUS:** Public/Special School

**SERVICE DESCRIPTION:** The Kent County Community School (KCCS) and Capital's Delaware Autism Program (DAP) provides programs that support learning opportunities for all of its students in all of the components of the Capital School District. Students receive the services indicated in their IEP. The students are involved in the Delaware Special Olympics, the Motor Activities Training Program (MATP), KCCS Aquatics Program and the Sensory Techniques with Educational Play Program (STEP), community outings, community resource instruction opportunities, and our preschool reverse mainstreaming class. All of these programs are supported through the following related services: physical therapy, speech and language therapy, occupational therapy, physical education, music, and the aquatics program.

**HOURS OF OPERATION:** Office Hours: 7:30 a.m.-4:30 p.m., Mon.-Fri.; Student Hours: 8:15 a.m.-2:45 p.m., Mon.-Fri.

**ELIGIBILITY:** Students with physical and moderate to severe cognitive disabilities age 3-21; students with autism 2-21 (educational diagnosis); deaf/blind ages birth-21 (state requirements for classification).

**AREA SERVED:** Kent County for all except Autism; this program services only those students in the Capital School District.

**OBTAINING SERVICE:** Resident school district or other agency with supportive IFSP/IEP documentation, including educational assessments and/or medical documentation.

**FEES:** None



## **KENT COUNTY DIVISION OF EMERGENCY MANAGEMENT**

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911 Public Safety Blvd.  
Dover, DE 19901  
302-735-3465

**PERSON IN CHARGE:** J. Allen Metheny, Sr., Assistant Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides emergency and disaster coordination.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m. Mon.-Fri., and on call

**ELIGIBILITY:** Open to those in need of assistance due to disasters or emergencies

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by police or Fire Company, walk in

**FEES:** None

## **KENT COUNTY PUBLIC LIBRARY AND BOOKMOBILE**

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Robert O'Brien Annex  
2319 S. Dupont Highway  
Dover, DE 19901  
302-698-6440  
**Website:** [www.co.kent.de.us](http://www.co.kent.de.us)  
**Email:** [kccpleco@kent.de.us](mailto:kccpleco@kent.de.us)

**PERSON IN CHARGE:** Richard L. Krueger, Library Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Main library, and a bookmobile service operating 12:00 p.m. to 6:00 p.m., Monday through Friday. For service to homebound, contact 698-6440.

**OTHER LOCATIONS:** Bookmobile: Call for schedule; may change quarterly.

**HOURS OF OPERATION:** Main library: 8:30 a.m.-7:00 p.m., Mon.; 8:30 a.m.-9:00 p.m., Tues., Wed., and Thurs.; 8:30 a.m.-7:00 p.m., Fri.; 8:30 a.m.-4:30 p.m., Sat.; 1:00 p.m.-5:00 p.m., Sun.

**ELIGIBILITY:** Identification as resident in Kent County.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in

**FEES:** Only for overdue items and lost books and printing and copying

## **KENT GENERAL HOSPITAL/MILFORD MEMORIAL HOSPITAL BAYHEALTH MEDICAL CENTER, INC.**

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640 S. State Street  
Dover, DE 19901  
302-674-4700  
Website: [www.bayhealth.org](http://www.bayhealth.org)

**PERSON IN CHARGE:** Dennis E. Klima, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient short term care. Outpatient emergencies. Elective outpatient surgery and other services.

**OTHER LOCATION:** Bayhealth Medical Center, Inc., Milford Memorial Hospital, 21 W. Clarke Avenue, Box 199, Milford 19963 (302-422-3311)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician

**FEES:** Yes

## **KENT SUSSEX COUNSELING SERVICES (KSCS)**

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**KSCS Corporate Office:**  
1241 College Park Drive  
Dover, DE 19904  
302-735-7790  
Website: [www.kscs.org](http://www.kscs.org)

**PERSON IN CHARGE:** David W. Parcher, Executive Director

**STATUS:** Not for profit 501-C3 corporation

**SERVICE DESCRIPTION:** KSCS provides a comprehensive array of treatment, case management and support services to include medication assisted opioid treatment and drug free outpatient services for the treatment of alcohol and drug dependency to adults and children; Drug Court diversion services; 24 hour inebriate transportation services to and from treatment facilities or detoxification; and treatment for co-occurring mental health disorders. In addition to substance abuse treatment services, KSCS offers HIV support services including HIV education, counseling, testing and case management. All services provided are confidential; operating in strict compliance with the Code of Federal Regulations 42 CFR Part II and the Health Insurance Portability and Accountability Act (HIPAA). Accredited by the International Commission on Accreditation of Rehabilitation Facilities (CARF). Licensed to provide alcohol and

drug outpatient treatment services by Delaware Health and Human Services, Division of Substance Abuse and Mental Health.

**LOCATIONS:**

- 1241 College Park Drive, Dover 19904 (302-735-7790)
  - Level 1 Outpatient Services
  - Medication Assisted Opioid Treatment
  - Drug Court Diversion, Case Management Services
  - HIV/AIDS Case Management and Support Services
  - IT Program (HOPE Volunteers)
- 20728 DuPont Boulevard, Georgetown 19947 (302-854-0172)
  - Level 1 Outpatient Services
  - Medication Assisted Opioid Treatment
  - HIV/AIDS Case Management and Support Services
- 111 Mechanic St., Laurel 19956 (302-877-0444)
  - Level 1 Outpatient Services
  - HIV/AIDS Case Management and Support Services

**HOURS OF OPERATION:** HIV Counseling, Testing, Case Management & Support Services: 8:00 a.m.-5:00 p.m., Mon.-Fri.; Medication Assisted Opioid Treatment: 6:00 a.m.-2:30 p.m., Mon.-Fri.; Medication Dispensing: 6:00 a.m.-10:30 a.m., Mon.-Fri.; Level 1 Drug Free Out-Patient Treatment Program: Hours vary by location.

**ELIGIBILITY:** Persons seeking help for alcohol and or drug abuse or dependency.

**AREA SERVED:** Central and Southern Delaware

**OBTAINING SERVICE:** Walk in or call for an appointment

**FEES:** Sliding scale.

## **KENT-SUSSEX INDUSTRIES, INC.**

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**301 North Rehoboth Boulevard**

**Milford, DE 19963**

**302-422-4014**

**Website: [www.ksiinc.org](http://www.ksiinc.org)**

**PERSON IN CHARGE:** B. Craig Crouch, CEO

**STATUS:** Not for profit 501c3

**SERVICE DESCRIPTION:** Provides employment opportunities for adults with disabilities; vocational evaluation and vocational training available; transportation arranged to KSI worksite as needed.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Disabled, ages 16 and over

**AREA SERVED:** Kent, Sussex, and New Castle counties

**OBTAINING SERVICE:** Usually agency referral

**FEES:** Varies by program

## **KENTMERE NURSING CARE CENTER**

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**1900 Lovering Avenue**

**Wilmington, DE 19806**

**302-652-3311**

**Website:** [www.kentmerenursing.com](http://www.kentmerenursing.com)

**PERSON IN CHARGE:** Eileen Mahler, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long term care for elderly and chronically ill. Services available include intermediate, memory impaired, and skilled care, physical therapy, social and recreational programs.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Chronically ill, elderly, short term rehab, or skilled nursing

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **KIDS COUNT IN DELAWARE**

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**298K Graham Hall, University of Delaware**

**Academy Street**

**Newark, DE 19716**

**302-831-4966**

**Website:** [www.dekidscount.org](http://www.dekidscount.org)

**Email:** [terrys@udel.edu](mailto:terrys@udel.edu)

**PERSON IN CHARGE:** Teresa Schooley, Project Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides data on the status of children and families in Delaware.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **KINFOLK, LIMITED**

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1600 Rockland Road  
Wilmington, DE 19803  
302-298-7174

**Fax:** 302-298-7210

**Website:** [www.kinfolkkids.org](http://www.kinfolkkids.org)

**Email:** [kinfolk1@verizon.net](mailto:kinfolk1@verizon.net)

**PERSON IN CHARGE:** Melinda J. McGuigan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves children with serious illness or injury with its laptop lending program and free internet accounts connecting them to family and school while they are hospitalized or homebound for treatment.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m. Mon.-Fri.

**ELIGIBILITY:** Children ages Birth-18 years

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information, referral by social worker or medical professional is required.

**FEES:** None

## **KINGSWOOD COMMUNITY CENTER, INC.**

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2300 Bowers Street  
Wilmington, DE 19802  
302-764-9022

**PERSON IN CHARGE:** Bernadette P. Winston, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers housing information, a current list of job openings, nutrition program, family services, child care, after school supervision, cultural enrichment (arts, music, theater, dance, club groups, athletics, games), programs for senior citizens, and houses community organizations, tenants groups, and the Jimmy Jenkins Senior Center.

**HOURS OF OPERATION:** 6:30 a.m.-7:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **KUUMBA ACADEMY CHARTER SCHOOL**

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**519 North Market Street**

**Wilmington, DE 19801**

**302-472-6450**

**Fax: 302-472-6452**

**Website: [www.kuumbaacademycharter.com](http://www.kuumbaacademycharter.com)**

**PERSON IN CHARGE:** Dr. Sondra Shippen, Head of School

**STATUS:** Public

**SERVICE DESCRIPTION:** Kuumba Academy is an elementary charter school for the arts serving 250 children in grades K-5. The school has an intensive core academic program that places significant emphasis on English Language arts, writing, science, mathematics, and social studies. The faculty, staff and parents create an environment for learning that focuses on learning using multiple intelligences. Parental and community involvement are keys to the success of the school.

**HOURS OF OPERATION:** 7:30 a.m.-6:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Admission by application

**AREA SERVED:** Transportation available in selected areas of New Castle County. Parents may provide transportation to residents outside New Castle County.

**OBTAINING SERVICE:** Call for information

**FEES:** Varying fees for Before and After School, trips and extra-curricular activities

## **LA ESPERANZA, INC.**

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**216 North Race Street**

**Georgetown, DE 19947**

**302-854-9262**

**Fax: 302-854-9277**

**Website: [www.laesperanza.org](http://www.laesperanza.org)**

**Email: [info@laesperanza.org](mailto:info@laesperanza.org)**

**PERSON IN CHARGE:** Zaida I. Guajardo, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** English as second language classes, citizenship classes. Pre-natal care transportation and counseling for immigrant Hispanic pregnant women. Medicaid and WIC services; Translation/Interpretation; appointment scheduling; and general outreach, referral, and case management. Immigration legal services, counseling, work permit renewals, permanent residency and citizenship applications.

**HOURS OF OPERATION:** 9:00 a.m.-12:30 p.m.; 1:30 p.m.-4:30 p.m. (closed 12:30-1:30 p.m.), Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral, call for information

**FEES:** Donation; fees for immigration and legal work

## **LA RED HEALTH CENTER**

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**505-A West Market Street**

**Georgetown, DE 19947**

**302-855-1233**

**Website:** [www.laredhealthcenter.org](http://www.laredhealthcenter.org)

**PERSON IN CHARGE:** Brian Olson, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community health center offering primary medical services and preventive care for the entire family: perinatal care, pediatrics, adolescent services, adult and elder care. On-site mental health counseling services are also available. A wide array of additional services is also available such as: community outreach and health education, transportation, interpretation, and access to low cost medications.

**HOURS OF OPERATION:** 8:00 a.m.-7:00 p.m., Mon.-Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 8:00 a.m.-12:00 noon, Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Sliding fee scale; Medicare, Medicaid, private insurance plans.

## **LATIN AMERICAN COMMUNITY CENTER**

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**403 N. Van Buren Street**

**Wilmington, DE 19805**

**302-655-7338**

**Website: [www.thelatincenter.org](http://www.thelatincenter.org)**

**PERSON IN CHARGE:** Maria Matos, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mental Health Program includes individual and family counseling; Domestic Violence Prevention Program includes individual counseling, case management, and women's support group; Family Support Services includes First State Community Action Program for self sufficiency, emergency assistance, food and clothing closet, parent education programs, breast feeding support group; Workforce Development includes job placement, job search skills training, English as a Second Language, English Language Civics, Adult Basic Education and Spanish language classes; Outreach includes HIV/AIDS prevention education and testing, support for Latino crime victims, Drug and Alcohol prevention education, classes for DUI offenders, and Senior Citizen outreach; La Fiesta I Early Development Center for ages 1 to 5 and Community Learning Centers for grades K-6; Evening Enrichment Program for grades 7-12; Summer Day Camp; De-Lead Delaware lead paint abatement program, Hispanic Student Recognition Program; *Los Jardines* HUD 202 Senior Housing for low-income seniors, 62+ years of age.

**OTHER LOCATION:** Mental Health Program and De-Lead Delaware located at Manuelita Perez Olson building, 301 N. Harrison Street, Wilmington; Adult Education located at 701 Maryland Avenue, Newport; Early childhood Assistance Program (ECAP) located at 402 N. Van Buren Street, Wilmington; *Los Jardines* located at 1000 W. 5<sup>th</sup> Street, Wilmington.

**HOURS OF OPERATION:** Van Buren Street administrative hours: 9 a.m.-5 p.m. Call for information on specific program hours.

**ELIGIBILITY:** Open to all, but primarily serves Spanish-speaking population. 100% of direct service staff are bilingual (Spanish/English).

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Appointments required for mental health program. Referral required for food and clothing closets. Registration required for La Fiesta, after-school programs and Summer Day Camp. Walk-ins accepted for social services emergency.

**FEES:** Mental Health Program, La Fiesta Early Development Centers, 21<sup>st</sup> Century After School Learning Centers, DUI education.



## **LAUREL SENIOR CENTER**

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**P.O. Box 64**  
**113 N. Central Avenue**  
**Laurel, DE 19956**  
**302-875-2536**  
**Email: [lsc@dmv.com](mailto:lsc@dmv.com)**

**PERSON IN CHARGE:** Penny Duncan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides community-based services to the elderly, which include nutrition, transportation, outreach/referral, wellness programs, recreation, travel and crafts/activities, adult day care, and blood pressure screening.

**HOURS OF OPERATION:** Senior Center: 8:00 a.m.-3:00 p.m., Mon.- Fri.; Adult Care: 7:30 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Membership: ages 55 and over; Federal Services: ages 60 and over

**AREA SERVED:** Laurel/Delmar area

**OBTAINING SERVICE:** Walk in

**FEES:** Donation for meals, donation for dues: \$15.00.

## **LAUREL STATE SERVICE CENTER (DSSC, DHSS)**

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**31039 N. Poplar Street**  
**Laurel, DE 19956**  
**302-875-6943**

**PERSON IN CHARGE:** Candace Jones, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides neighborhood/residential services, and general services. Houses services for **Division of Social Services, Division of Vocational Rehabilitation, Office of the Public Guardian, Division of Youth Rehabilitation, Delmarva Rural Ministries, Division of State Service Centers, and Child Mental Health.** Provides Community Resource and Assistance Services, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, and EBT—Electronic Benefit Transfer Food Stamp Cards.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Laurel, Delmar, and some of Seaford (from Royal Farms and below)

**OBTAINING SERVICE:** Referral, walk in, appointment

**FEES:** Vary by service

## **LAWYER REFERRAL SERVICE**

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**Delaware State Bar Association**

**Contact the Legal Help Link: 302-478-8850**

**Kent and Sussex Counties: 1-800-773-0606**

**Website info on: [www.DVLS.org](http://www.DVLS.org)**

**PERSON IN CHARGE:** Mrs. Berma Scott

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Strictly a referral service. A client may call to be referred to an attorney. Client will have to give name, address, and brief description of the problem. The service selects and notifies an attorney who practices primarily in that particular area of the law. The lawyer then sets up an appointment with the client. A \$35 fee is payable at that time and entitles the client to 30 minutes of consultation. Potential client should not expect an attorney to furnish assistance over the telephone.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Thurs.; 9:00 a.m.-12:45 p.m., Fri.

**ELIGIBILITY:** Open to those with possible legal problem

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Consultation: \$35 for first 1/2 hour only.

## **LEAGUE OF WOMEN VOTERS OF NEW CASTLE COUNTY**

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**Clash Wing, Lower Level, Room 1**

**2400 W. 17th Street**

**Wilmington, DE 19806**

**302-571-8948**

**Website: [www.de.lwv.org](http://www.de.lwv.org)**

**Email: [lwvde@voicenet.com](mailto:lwvde@voicenet.com)**

**PERSON IN CHARGE:** Rashmi Rangan, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The League of Women Voters, a nonpartisan political organization, encourages informed and active participation in government, works to increase understanding of major public policy issues, and influences public policy through education and advocacy.

**HOURS OF OPERATION:** Hours vary. Volunteers work from home.

**ELIGIBILITY:** Everyone

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **LEARNING RESOURCE CENTER**

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**Delaware Technical and Community College**

**Owens Campus Child Development Center**

**Georgetown, DE 19907**

**302-885-1649**

**Email:** [ppayne3@dtcc.edu](mailto:ppayne3@dtcc.edu)

**PERSON IN CHARGE:** Patti Payne, Resource Center Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Resource system of instructional materials for providing services to all students, including students with disabilities. Access is available to special and regular educators, college students, parents, and adult community members.

**HOURS OF OPERATION:** Hours of operation vary; call center for hours.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information (302-855-1649)

**FEES:** None

## **LEGAL HELP LINK**

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**P. O. Box 7306**

**Wilmington, DE 19803**

**302-478-8850**

**800-773-0606 Kent and Sussex Counties**

**Website:** [www.DVLS.org](http://www.DVLS.org)

**PERSON IN CHARGE:** Janine N. Howard-O'Rangers, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Enables prospective clients to make one call to determine if they have a case that one of the four legal service organizations handles and whether the callers are eligible for client services. Eligible callers are transferred to the appropriate organization. If none of the organizations handle the type of cases (for example, a traffic violation or personal injury), or the caller is not income eligible, Legal Help Link staff will complete a Lawyer Referral form for the Delaware State Bar Association (DSBA).

**HOURS OF OPERATION:** 9:00 a.m.–4:30 p.m., Mon.–Thurs; 9:00 a.m.-12:45 p.m., Friday.

**ELIGIBILITY:** Poverty level

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Telephone

**FEES:** None

## **LEGAL SERVICES CORPORATION OF DELAWARE, INC.**

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**Community Services Building**  
**100 West Tenth Street, Suite 203**  
**Wilmington, DE 19801**  
**302-575-0408**  
**Website: [www.lscd.com](http://www.lscd.com)**

**PERSON IN CHARGE:** Douglas B. Canfield, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free legal services for persons with low incomes in certain types of civil (non-criminal) non-fee generating cases such as consumer cases including bankruptcy cases, private landlord-tenant cases, and unemployment compensation cases

**OTHER LOCATION:** 24A Hiawatha Lane, Dover 19904 (302-734-8820)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Federally regulated income and asset thresholds

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment. New clients in New Castle County should call 302-478-8850; Kent and Sussex counties, call 1-800-773-0606

**FEES:** None

## **LEISURE GROUP OF ST. JOHN THE BELOVED**

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907 Milltown Road  
Sherwood Park  
Wilmington, DE 19808  
302-999-9581

**PERSON IN CHARGE:** Agnes Haley, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides religious service, luncheon, information on senior citizen programs, and recreation. Mass in church is followed by a business meeting, lunch, and a social hour.

**HOURS OF OPERATION:** 11:00 a.m.–2:00 p.m., 2nd Tues. (Sept.–May)

**ELIGIBILITY:** Ages 55 and over, guests welcome

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None; nominal fee for lunch

## **LEUKEMIA AND LYMPHOMA SOCIETY**

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100 West Tenth Street, Suite 209  
Wilmington, DE 19801  
302-661-7300, or 800-220-1617  
**Website:** [www.lls.org](http://www.lls.org)  
**Email:** [sobzykm@lls.org](mailto:sobzykm@lls.org)

**PERSON IN CHARGE:** Stacey Moser, Office Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers the following programs: **Family Support Groups** – with the Wellness Community and the Helen F. Graham Cancer Center offer information and encourage communication among patients, families, and healthcare workers; **First Connection** – matches individual patients and/or caregivers with trained volunteers who have experienced and survived a blood cancer; **School Re-entry** – helps young survivors adjust to life after treatment, and teaches families, classmates, teachers, and healthcare professionals how to deal with the issues surrounding childhood cancer; **Patient Financial Aid** – provides assistance to help defray treatment and costs not covered by insurance; **Free Educational Programs and Materials; Information Resource Center** – (800-955-4572) staffed by social workers and nurses provides up to date information on blood cancers. Website is available for a variety of education and information needs.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Patients and families with Leukemia, the Lymphomas, Hodgkin's disease, and Myeloma

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **LEWES SENIOR CITIZENS CENTER, INC.**

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310 Nassau Park Road  
Lewes, DE 19958  
302-645-9293  
Email: [LSC67@INTERCOM.NET](mailto:LSC67@INTERCOM.NET)

**PERSON IN CHARGE:** Lee Noderer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Adult Education, personal/group counseling, widow/widower counseling, transportation, recreation, clubs and groups, and health care. Site for Blood Bank of Delaware three times a month, year-round (call 1-888-825-6638 for appointment). AARP Driver Safety Program Monthly. Educational and social trips.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over, or handicapped

**AREA SERVED:** Sussex County—Southeastern Area

**OBTAINING SERVICE:** Call for information

**FEES:** Individual: \$20; couple: \$35

## **LEWIS B. FLINN MEDICAL LIBRARY**

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Delaware Academy of Medicine  
4765 Ogletown-Stanton Road, Suite L10  
Newark, DE 19713  
302-733-3900  
Fax: 302-733-3949  
Website: [www.delamed.org](http://www.delamed.org)

**PERSON IN CHARGE:** PJ Grier, Director of Library Services

**STATUS:** Public

**SERVICE DESCRIPTION:** The state's largest independent medical, dental, and allied health collection of clinical books and journals. It is open to the public. Photocopies can be made by a staff person.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, phone, or email

**FEES:** Yes

## **LIBRARIES; DELAWARE DIVISION OF (DOS)**

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43 S. Dupont Highway

Dover, DE 19901

302-739-4748

1-800-282-8696

1-800-282-8676 – Delaware Library Access Services (formerly LBPH)

Fax: 302-739-6787

URL: [www.state.lib.de.us](http://www.state.lib.de.us)

Delaware Library Catalog: [www.lib.de.us](http://www.lib.de.us)

Delaware Book Festival: [www.debookfestival.lib.de.us](http://www.debookfestival.lib.de.us)

**PERSON IN CHARGE:** Annie Norman, Director/State Librarian

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers the Delaware Library Catalog, Delaware Library Access Services for people with disabilities (formerly Delaware Library for the Blind and Physically Handicapped), the Delaware Center for the Book including the Summer Library Reading Program, and the Delaware Book Festival held annually on the first Saturday in November in Dover. Visit the websites for many other services and programs. The Community Resources Exchange is a partnership for interested agencies and organizations to provide information to the public through libraries.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Via public libraries, websites, or call for information

**FEES:** None

## **LIBRARIES; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES**

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**Administrative Office**  
**Community Services Center**  
**87 Read's Way, New Castle Corporate Commons**  
**New Castle, DE 19720**  
**302-395-5617**  
**Website: [www.co.new-castle.de.us](http://www.co.new-castle.de.us)**

**PERSON IN CHARGE:** Diana J. Brown

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides books and other materials, e.g., large print, audio books, magazines, newspapers, compact disks, video tapes, DVD's and Playaways. Other services include: information (in person and by phone); programs for children and adults; handicapped access; tax forms; literacy tutoring; photocopy machines; public computers; and deposit collections for preschools, nursing homes, and correctional facilities. (Not all libraries offer all of the above).

### **OTHER LOCATIONS:**

- Appoquinimink, 651 North Broad St., Middletown (302-378-5588)
- Bear, 101 Governor's Place, Bear (302-838-3300)
- Claymont, 3303 Green St., Claymont (302-798-4164)
- Brandywine Hundred Branch, 1300 Foulk Rd, Wilmington (302-477-4260)
- Corbit-Calloway, 2nd and High Streets, Odessa (302-378-8838)
- Delaware City, Fifth and Bayard Streets, Delaware City (302-834-4148)
- Elsmere, 30 Spruce Ave., Wilmington (302-892-9814)
- Hockessin, 1023 Valley Rd., Hockessin (302-239-5160)
- Kirkwood Highway, 6000 Kirkwood Hwy., Wilmington (302-995-7663)
- New Castle, 424 Delaware St., New Castle (302-328-1995)
- Newark, 750 Library Ave., Newark (302-731-7550)
- North Wilmington, 3400 N. Market Street, Wilmington (302-761-4290)
- Wilmington Institute, 10th and Market Streets, Wilmington (302-571-7400)
- Woodlawn Branch, 2020 W. 9th St., Wilmington (302-571-7425)

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Open to those with proper identification

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service



## **LIFE SOLUTIONS, INC.**

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**P. O. Box 1507**  
**Wilmington, DE 19899**  
**302-622-8292**  
**Email: Lifesolutions80@hotmail.com**

**PERSON IN CHARGE:** Mary S. Ferry, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Court-appointed guardianship, power of attorney, bill paying service, coordination of services, and case management.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **LIFECARE AT LOFLAND PARK**

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**715 East King Street**  
**Seaford, DE 19973**  
**302-628-3000**  
**Website: [www.nanticoke.org](http://www.nanticoke.org)**  
**Email: [givensv@nanticoke.org](mailto:givensv@nanticoke.org)**

**PERSON IN CHARGE:** Vicki Givens, RN,BS,NHA, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** 110 bed skilled long term care and extended care facility with a specialty subacute unit and a dedicated Alzheimer's unit. Onsite physical, occupational, and speech therapy available. The specialty subacute unit provides a transition from hospital to the community.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri. Evening and weekend appointments available.

**ELIGIBILITY:** Over 16 who meet admission criteria

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Schedule

## **LILLIAN SMITH SENIOR CITIZENS CENTER**

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**410 Main Street**  
**P.O. Box 76**  
**Clayton, DE 19938**  
**302-653-6119, 302-653-6123**

**PERSON IN CHARGE:** Pearl E. Cole, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides programs, relaxation and entertainment for senior citizens including: information and referral; educational programs; arts and crafts; trips; two covered dish luncheons a month; lending library; visiting nurse checkups monthly; lending service for wheelchairs, walkers, and crutches; and an outreach program. The Clayton Century Club also meets at the Center. Clayton Police put on a program every 2nd Tuesday.

**HOURS OF OPERATION:** 8:00 a.m.-2:00 p. m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Clayton, Smyrna, Hartly, and Marydel

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## **LIMEN HOUSE FOR MEN, INC.**

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**PO Box 1306**  
**600 W. Tenth Street**  
**Wilmington, DE 19899**  
**302-652-7969**

**PERSON IN CHARGE:** Reginald Irby, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. 12 month commitment required.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Recovering male alcoholics and addicts, ages 18 & over.

**AREA SERVED:** Statewide and surrounding states

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## **LIMEN HOUSE FOR WOMEN, INC.**

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**PO Box 1306**  
**624 N. Broom Street**  
**Wilmington, DE 19899**  
**302-571-1216**

**PERSON IN CHARGE:** Reginald Irby, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Halfway house for recovery from substance abuse. Counseling, education, job training and placement. Based on 12-step recovery. 12 month commitment required.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Recovering female alcoholics and addicts, ages 18 and over

**AREA SERVED:** Statewide and surrounding states

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## **LITERACY VOLUNTEERS SERVING ADULTS/ NORTHERN DELAWARE, INC.**

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**Wilmington Library**  
**10th and Market Streets**  
**P. O. Box 2083**  
**Wilmington, DE 19899-2083**  
**302-658-5624**  
**Website:** [www.litvolunteers.org](http://www.litvolunteers.org)

**PERSON IN CHARGE:** Cynthia E. Shermeyer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Trains volunteer tutors to teach adults to read and speak English conversationally. Tutors meet with students on a one-on-one basis at a place and time convenient to both. Students can be tutored to a 5th grade reading level.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 16 and over and out of school

**AREA SERVED:** Northern New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **LIVING WITH CANCER**

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**Milford Church of the Nazarene, Chapel**  
**11 NW Salevan Place**  
**Milford, DE 19963-1249**  
**302-422-7489**  
**Email: milfordnazscc@aol.com**

**PERSON IN CHARGE:** Lois M. Studte, R.N.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A cancer support group for individuals with cancer and for family members. Group meets the third Tuesday of each month at 7:00 p.m. in the Chapel.

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## **LOGISTICARE SOLUTIONS, LLC**

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**1012 College Road, Suite 105**  
**Dover, DE 19904**  
**302-677-8900**  
**Website: www.Logisticare.com**

**PERSON IN CHARGE:** Ann Atwater Bourne, General Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Medicaid broker of NET transportation under State contract. Provides efficient, reliable transportation to the Delaware Medicaid community.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Must have Medicaid eligibility

**AREA SERVED:** New Castle, Kent, and Sussex counties

**OBTAINING SERVICE:** Call 1-866-412-3778 for information

**FEES:** Medicaid accepted

## **LONG TERM CARE RESIDENTS PROTECTION; DIVISION OF (DLTCRP, DHSS)**

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3 Mill Road, Suite 308  
Wilmington, DE 19806  
302-577-6661

Fax: 302-577-6673  
24/7 Hotline: 1-877-453-0012

Windsor Building  
24 NW Front Street  
Milford, DE 19963  
302-424-8600

**PERSON IN CHARGE:** Susan C. Del Pesco, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes the quality of care, safety, and security of those who receive long term care services. Inspects facilities and investigates complaints of abuse, neglect, mistreatment, and financial exploitation. Inspection teams survey assisted living facilities, group homes, neighborhood homes, nursing homes, and rest family care homes to ensure compliance with all applicable state/federal laws and regulations protecting the rights of residents. Investigators on call 24 hours a day, 7 days a week to respond to urgent complaints. Maintains database of all reports received through its Incident Referral Center. Processes Criminal Background Checks on those seeking employment in the long term care industry. Maintains a statewide Adult Abuse Registry, tracking individuals found to abuse, neglect, and exploit long term care residents. Operates and maintains the Nurse Aide Registry.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Resident of a licensed long term care facility

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment; public can contact

**FEES:** None

## **LUTHERAN COMMUNITY SERVICES**

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1304 N. Rodney Street  
Wilmington, DE 19806  
302-654-8886  
Website: [www.lcsde.org](http://www.lcsde.org)

**PERSON IN CHARGE:** Jean Warren, LCSW

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Lutheran Community Services provides various emergency food, housing and other services for low income people in Wilmington and New Castle County. Services include: three stationary food pantries; two mobile

pantries; weekly produce distributions; transportation for elderly residents of Luther Towers to medical facilities; no interest loans and grants to individuals and families who need help with security deposits, rent or mortgage; minor repairs and maintenance at reasonable fees for elderly or disabled homeowners; free clothing distributions; and vouchers for pharmacy smoking cessation aids.

**OTHER LOCATIONS:**

- Hope Lutheran Church, New Castle
- New Calvary Baptist Church, Wilmington
- Shiloh Baptist Church, Wilmington
- St. Paul's Lutheran Church, Newark
- St. Philip's Lutheran Church, Kirkwood Highway
- St. Stephen's Lutheran Church, Wilmington
- Tree of Life Lutheran Church, Middletown
- Zion Lutheran Church, Wilmington

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income persons and families

**AREA SERVED:** New Castle County and the City of Wilmington

**OBTAINING SERVICE:** Food pantry referral by caseworker. For all housing services, make initial contact by phone.

**FEES:** Some

## **LUTHERAN SENIOR SERVICES OF DOVER, INC. (Luther Towers of Dover)**

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430 King's Highway  
Dover, DE 19901  
302-674-1408

**PERSON IN CHARGE:** Gary Coy, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential apartment complex (Section 8) for eligible seniors. Full time security personnel on duty and emergency call stations in each apartment. Within two miles of a hospital and other services on call. Assistance is provided in obtaining services.

**HOURS OF OPERATION:** 8:00 a. m.-5:00 p. m., Mon.-Fri.

**ELIGIBILITY:** Low income, ages 62 and over.

**AREA SERVED:** United States

**OBTAINING SERVICE:** Agency referral, walk in

**RENTS:** 30% of income (as defined by HUD)

## **LUTHERAN SENIOR SERVICES, INC.**

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**Luther Towers I**  
**1201 N. Harrison Street**  
**Wilmington, DE 19806**  
**302-652-3737**

**Luther Towers II**  
**1420 N. Franklin Street**  
**Wilmington, DE 19806**

**PERSON IN CHARGE:** Rolf F. Eriksen, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides 365 affordable apartments at Luther Towers I and Luther Towers II for adults 62 and over. Rents include utilities. 75 newly renovated apartments are wheelchair accessible. Meal plans, housekeeping, and service coordination are also offered as affordable assisted living packages. Other support services include restaurant, convenience store, beauty salon, computer center with free internet access, transportation, health and wellness programs, and many social activities.

**HOURS OF OPERATION:** 24/7

**ELIGIBILITY:** Low and extremely low income, ages 62 and over

**OBTAINING SERVICE:** Call for information at 302-652-3737, ext. 107

**AREA SERVED:** United States

**FEES:** Fees vary; Luther Towers II is based on income; Luther Towers I offers affordable housing

## **MADISON ADOPTION ASSOCIATES**

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**1004 Woodstream Drive**  
**Wilmington, DE 19810**  
**302-475-8977; 610-459-4570**  
**Website: madisonadoption.com**  
**Email: sara.maa@comcast.net**  
**Fax: 302-529-1976**

**PERSON IN CHARGE:** Aleda P. Madison, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** International adoption agency. Home study agency.

**OTHER LOCATIONS:** 2414 Blueball Avenue, Boothwyn, PA 19061 (610-459-4570)

**HOURS OF OPERATION:** 9:00 a.m.-6:00 p.m., Mon.-Fri., or by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information, referral, call for appointment

**FEES:** Vary by service

## **MAMIE A WARREN SENIOR CENTER**

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**1775 Wheatleys Pond Road**

**Smyrna, DE 19977**

**302-653-4078**

**Website: [www.mamiewarren.org](http://www.mamiewarren.org)**

**PERSON IN CHARGE:** Debra Brown, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Hot lunch, nutritional education, arts, crafts, trips, recreation, and transportation to and from site.

**HOURS OF OPERATION:** 8:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over and spouse of any age

**AREA SERVED:** Kenton, Hartly, Smyrna, Clayton

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for monthly dues: \$1 or \$10 a year.

## **MANNA NUTRITION PROGRAM**

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**1121 Forrest Avenue**

**Dover, DE 19904**

**302-734-1200**

**Website: [www.modern-maturity.org](http://www.modern-maturity.org)**

**PERSON IN CHARGE:** Carolyn Fredricks, Executive Director, Modern Maturity Center, Inc.; Jaime Sherman, Director of Nutrition

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides daily nutritionally sound and satisfying meals to older Delawareans, particularly low income, at strategically located group settings where participants can also obtain rehabilitative and social services. Delivery of food and supportive services is also available to homebound participants.

**OTHER LOCATIONS:**

- Milford Senior Center, Inc., 111 Park Ave., Milford 19963 (302-422-5750)
- Harrington Senior Center, 102 Fleming St., Harrington 19952 (302-398-4224)
- Mamie A. Warren Maturity Center, 1775 Wheatleys Pond Rd., Smyrna 19977 (302-653-4078)
- Peach Circle Nutrition Site, 800 Peach Circle, Smyrna 19977 (302-653-4591)
- The Modern Maturity Senior Center, Inc., 1121 Forrest Ave., Dover 19904 (302-734-1200)
- Luther Towers Nutrition Site, 430 Kings Hwy., Dover, DE 19901 (302-674-1408)



**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri. (sites)

**ELIGIBILITY:** Ages 60 and over, including homebound (complete disability) participants who qualify under Block Grant guidelines

**AREA SERVED:** Kent County and homebound to Lower New Castle and Upper Sussex counties

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## **MANOR CARE HEALTH SERVICES**

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**700 Foulk Road**

**Wilmington, DE 19803**

**302-764-0181**

**Website:** <http://www.hcr-manorcare.com>

**PERSON IN CHARGE:** Kim Blunt, RN, BSN, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled nursing care and short-term rehabilitation services. Medicare and Medicaid certified. Specialty services include an Alzheimer's wing which provides programming for residents with dementia, and hospice-respite care. Rehabilitation specialties include modalities to enhance outcomes.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admissions Director

**FEES:** Call Admissions Director

## **MARCH OF DIMES BIRTH DEFECTS FOUNDATION**

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**Delaware State Chapter**

**236-C North James Street**

**Newport, DE 19804**

**302-225-1020**

**Website:** [www.marchofdimes.com/delaware](http://www.marchofdimes.com/delaware)

**PERSON IN CHARGE:** Aleks Casper, Director of Program Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides public and professional health education programs aimed at preventing birth defects, reducing infant mortality and premature birth, and improving the health of mothers and babies; referral services; support of national research and local community services for pregnant women. Speakers, literature, and films available to individuals, organizations, teachers, health professionals, businesses, and the general public with emphasis on prenatal health and preconception health. Programs and literature available in Spanish

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## **MARGARET S. STERCK SCHOOL, DELAWARE SCHOOL FOR THE DEAF**

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**620 East Chestnut Hill Road**

**Newark, DE 19713**

**Voice: 302-454-2301; TTY: 302-451-1403**

**Website: [www.christina.K12.de.us/sterck](http://www.christina.K12.de.us/sterck)**

**PERSON IN CHARGE:** Joseph Fischgrund, Interim Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a comprehensive educational program for students who are deaf or hard of hearing (dependent on needs), including audiological services, speech therapy, mainstreaming support, residence hall facilities, and parent education.

**HOURS OF OPERATION:** Regular school schedule

**ELIGIBILITY:** Hearing loss inhibiting learning in regular auditors environment, birth–age 21

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Pre-enrollment evaluation and district of residence approval required

**FEES:** Tuition for out of state residents

## **MARY CAMPBELL CENTER**

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4641 Weldin Road  
Wilmington, DE 19803  
302-762-6025

Website: [www.marycampbellcenter.org](http://www.marycampbellcenter.org)

**PERSON IN CHARGE:** Jerrold P. Spilecki, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Residential care for adults and youth with disabilities. Hydrotherapy Center and full range of therapies, education, recreation, physical development, case management, and comprehensive health care services. Non-residential programs for children and youth having special needs within an integrated environment. Respite Care to persons with disabilities, and Community Participant program for members of the community with disabilities.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Physically and/or developmentally disabled persons

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** yes

## **MARYDALE-CATHOLIC MINISTRY TO THE ELDERLY, INC.**

---

135 Jeandell Drive  
Newark, DE 19713  
302-368-2784

**PERSON IN CHARGE:** Michael Jester, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Low-income housing (Section 8) for elderly and/or handicapped persons.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Low to moderate income; ages 62 and over or physically handicapped of any age

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact office for application

**FEES:** Rent based on 30% of adjusted gross income

## **MASONIC HOME OF DELAWARE, INC.**

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4800 Lancaster Pike  
Wilmington, DE 19807  
994-4434

**Website:** [www.highfieldmasonichomedel.org](http://www.highfieldmasonichomedel.org)

**PERSON IN CHARGE:** Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community of 77 older adults licensed to provide intermediate health care and rest/residential care. Also private cottages for independent living. Offers several levels of life style accommodations and various amenities depending on the needs of the resident.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Member of a Masonic Lodge, a Masonic affiliation through a family member, or recommendation by a Delaware Master Mason. Minimum age is 55 years.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** Schedule

## **MAXIM HEALTHCARE SERVICES**

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1409 Foulk Road, Suite 203  
Wilmington, DE 19803  
302-478-3434

**Website:** [www.maxhealth.com](http://www.maxhealth.com)

**PERSON IN CHARGE:** Matthew Delle Cave, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides home adult and pediatric healthcare, private duty nursing, and companion services.

**HOURS OF OPERATION:** 24/7

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** Vary by service

## **MEADOW WOOD BEHAVIORAL HEALTH SYSTEM**

---

**575 S. DuPont Highway**  
**New Castle, DE 19720**  
**302-323-8000**

**PERSON IN CHARGE:** William Mason, C.E.O.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private psychiatric hospital providing acute psychiatric care for adolescents, adults, and older adults in need of secure treatment setting. Specialized programs for short-term assessment and treatment, and substance abuse treatment. In addition to general psychiatric treatment, also provides an adult partial hospitalization program.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18–99 in need of in-patient or partial psychiatric treatment

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by out-patient provider, call for admission evaluation

**FEES:** Yes

## **MEADOWOOD SCHOOL**

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**55A S. Meadowood Drive**  
**Meadowood**  
**Newark, DE 19711**  
**302-454-3400**  
**Website:** [www.redclay.k12.de.us/schools/meadwd.htm](http://www.redclay.k12.de.us/schools/meadwd.htm)

**PERSON IN CHARGE:** Kathie Mattix, Principal

**STATUS:** Public

**SERVICE DESCRIPTION:** School program for mentally challenged children and youth.

**HOURS OF OPERATION:** Regular school schedule, plus 37 day summer program

**ELIGIBILITY:** Ages 3-21, with moderate, or severe disabilities

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **MEALS ON WHEELS OF LEWES AND REHOBOTH, INC.**

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**32409 Lewes Georgetown Highway**

**Lewes, DE 19958**

**302-645-7449**

**Website: [www.beachmeals.com](http://www.beachmeals.com)**

**PERSON IN CHARGE:** Kathleen Keuski, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides meals seven days a week to homebound area residents, ages 60 and over, who are unable to provide nutritious meals for themselves due to illness, handicaps, etc. Three diets are available. Daily delivery consists of 1 hot meal and 1 bag meal (brunch).

**HOURS OF OPERATION:** 8:00 a.m.-3:00, Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over, homebound, ill and handicapped

**AREA SERVED:** Rehoboth Beach, Lewes, outlying county roads

**OBTAINING SERVICE:** Referral by physician, hospital, concerned citizen, family member, or self

**FEES:** Donation based on a monthly pledge

## **MEDICAID & MEDICAL ASSISTANCE; DIVISION OF (DMMA, DHSS)**

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**Administration:**

**Lewis Building**

**1901 North Dupont Highway**

**New Castle, DE 19720**

**302-255-9500**

**Website: [www.dhss.delaware.gov/dhss/dmma/](http://www.dhss.delaware.gov/dhss/dmma/)**

**PERSON IN CHARGE:** Harry Hill, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers Medicaid as well as the Delaware Healthy Children Program (DHCP), the Delaware Prescription Assistance Program (DPAP), the Non-Citizen Health Care Program, Chronic Renal Disease Program, and the Medicaid Long Term Care programs.

**OTHER LOCATIONS:**

**New Castle County:**

- Lewis Building, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9500)
- Robscott Building, 153 E. Chestnut Hill Rd., Newark 19713 (302-368-6610)
- Thatcher Street Office, 910 E. 16th St., Wilmington 19802 (302-577-2174)

**Kent and Sussex Counties:**

- Georgetown State Service Center, 546 S. Bedford St., Georgetown (302-856-5340)
- Milford State Service Center, 11-13 Church Ave., Milford 19963 (302-424-7200)
- Smyrna State Service Center, 200 S. DuPont Blvd., Smyrna 19977 (302-514-4500)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Age, income, functional conditions

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

**MEDICAL EXAMINER; OFFICE OF (OCME, DHSS)**

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**Forensic Sciences Laboratory**  
200 S. Adams Street  
Wilmington, DE 19801  
302-577-3420

**Southern Office:**  
26351 Patriot Way  
Georgetown, DE 19947  
302-933-3050

**PERSON IN CHARGE:** Richard T. Callery, M.D., Chief Medical Examiner; Director, Forensic Science Laboratory

**STATUS:** Public

**SERVICE DESCRIPTION:** Official investigation of death; forensic toxicology and forensic chemistry laboratory tests (laboratory services are performed through referrals by criminal justice agencies only).

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (office). Post-mortems, 24 hours. Investigators on call.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## MEDICAL SOCIETY OF DELAWARE

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131 Continental Dr., Suite 405

Newark, DE 19713

302-658-7596

Kent & Sussex Counties: 1-800-348-6800

Website: [www.medicalsocietyofdelaware.org](http://www.medicalsocietyofdelaware.org)

**PERSON IN CHARGE:** Mark A. Meister, Sr., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information and referral (New Castle, Kent and Sussex Counties) and responds to questions relating to the medical profession. Publishes the *Delaware Medical Journal* monthly.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## MENTAL HEALTH ASSOCIATION IN DELAWARE

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100 West Tenth Street, Suite 600

Wilmington, DE 19801

302-654-6833

Fax: 654-6838

Kent and Sussex Counties: 1-800-287-6423

Website: [www.mhainde.org](http://www.mhainde.org)

**PERSON IN CHARGE:** James Lafferty, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support, education and advocacy services which include: **information and referral** for persons with questions and concerns pertaining to mental health problems or services. **Support groups:** groups available for people with depression and anxiety disorders, survivors of suicide and survivors of fatal accidents and murder. **Advocacy:** participation in legislative, administrative and budgetary actions which affect mental health service provision across the State. **Community Education** provided for the general public as well as in schools, churches, businesses, community centers, and other targeted audiences. **Brochures** available on a variety of mental health subjects.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open



**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **MENTAL HEALTH CENTERS (DSAMH, DHSS)**

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**Director's Office**  
**1901 N. Dupont Highway**  
**Main Administration Bldg.**  
**New Castle, DE 19720**  
**302-255-9399**

**Crisis Intervention:**  
**24 hours**  
**302-577-2484**  
**1-800-652-2929, New Castle County**  
**1-800-345-6785, Kent and Sussex**

**Website:** [www.dhss.delaware.gov/dsamh/](http://www.dhss.delaware.gov/dsamh/)

**PERSON IN CHARGE:** Steven Dettwyler, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Core services include outpatient therapy, telephone and mobile crisis intervention, community support services, consultation and education.

### **OTHER LOCATIONS:**

#### **Community Mental Health Clinic Sites:**

- Stockton Bldg., Suites 101-102, 261 Chapman Rd. Newark 19702 (453-4101); 8:00 a.m.–4:30 p.m., Mon.–Fri., to 8:00 p.m. Wed.
- 809 Washington St., Wilmington 19801 (577-6490); 8:00 a.m.–4:30 p.m., Mon. – Fri.; Wed. evening by appointment.
- Williams State Service Center, 805 River Rd., Dover 19901 (739-4275); 8:00 a.m.–4:30 p.m., Mon.–Fri.; open till 8:00 p.m., Wed.
- Georgetown State Service Center, 546 Bedford Street, Georgetown 19947 (856-5490); 8:00 a.m.–4:30 p.m., Mon.–Fri.; open till 8:00 p.m., Wed.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Emergency calls and walk-in are accepted during hours of operation. For emergency 24 hour service, call 1-800-652-2929 in New Castle County; 1-800-345-6785 in Kent and Sussex counties.

**FEES:** Sliding scale

## METHODIST COUNTRY HOUSE

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4830 Kennett Pike  
Wilmington, DE 19807  
302-654-5101  
Website: [www.pumh.org](http://www.pumh.org)

**PERSON IN CHARGE:** Janet T. Neville

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior citizen retirement facility offering housekeeping, dining services, health care services, activities, and maintenance.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## METHODIST MANOR HOUSE

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1001 Middleford Road  
Seaford, DE 19973  
302-629-4593  
Website: [www.pumh.org](http://www.pumh.org)

**PERSON IN CHARGE:** Linda Messersmith, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers independent living in both apartments and cottages, assisted living, skilled nursing, dementia care, rehabilitation services, and Wellness Program with aquatic center.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. (24 hours/day operation)

**ELIGIBILITY:** Ages 60 and over (your spouse can be younger)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information and a personal tour.

**FEES:** Lifecare, fee for service and direct admission to A.L. and skilled care.

## **METROPOLITAN WILMINGTON URBAN LEAGUE**

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**Community Service Building**  
**100 West Tenth Street, Suite 710**  
**Wilmington, DE 19801**  
**302-622-4300**  
**Email: [info@mwul.org](mailto:info@mwul.org)**  
**Website: [www.mwul.org](http://www.mwul.org)**

**PERSON IN CHARGE:** Deborah T. Wilson, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Advocacy through research. Program: Achievement Matters (call for information).

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. Voice mail available 4:30 p.m.-8:30 a.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** None

## **MID-COUNTY SENIOR CENTER, INC.**

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**Delaware National Guard Headquarters**  
**First Regiment Road**  
**Wilmington, DE 19808**  
**302-995-6555, 302-995-6728**

**PERSON IN CHARGE:** Mrs. Sally Williams

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Multi-purpose senior center offering a regular menu for the noon-time meal, exercise program, educational, recreational, and social activities.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over or spouse of any age for nutrition program; 50 for other activities.

**AREA SERVED:** Statewide. Approximate transportation area: North to Brackenville Road; East to Newport Gap Pike; South to Main Street, Stanton; West to Polly Drummond Road (call for information).

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## **MIDDLETOWN-ODESSA-TOWNSEND SENIOR CITIZEN CENTER, INC. (M.O.T.)**

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**300 S. Scott Street**  
**Middletown, DE 19709**  
**302-378-3041, 302-378-4758**

**PERSON IN CHARGE:** Cecilia Rozumalski, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A private not-for-profit Senior Center. Services include: nutrition program, information and referral, recreation, homebound meals for the elderly and disabled, transportation, Alzheimer Support Group, Pharmaceutical Assistance Program and outreach/supportive services.

**HOURS OF OPERATION:** 8:30 a.m.—4:00 p.m., Mon.—Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Middletown, Odessa, Townsend, and all of lower New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals and transportation.

## **MILFORD CENTER GENESIS HEALTHCARE CORP.**

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**700 Marvel Road**  
**Milford, DE 19963**  
**302-422-3303**

**PERSON IN CHARGE:** Bruce Levin, Administrator; Linda Hopkins, Director of Nursing

**STATUS:** For profit

**SERVICE DESCRIPTION:** Professional nursing staff 24 hours per day; extensive rehabilitation services including daily physical therapy, occupational therapy, speech therapy, and respiratory therapy; hospice and respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral to Director of Admissions

**FEES:** Yes

## **MILFORD HOUSING DEVELOPMENT CORPORATION (MHDC)**

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977 E. Masten Circle

Milford, DE 19963

302-422-8255

Website: [www.milfordhousing.com](http://www.milfordhousing.com)

Email: [dmoore@milfordhousing.com](mailto:dmoore@milfordhousing.com)

**PERSON IN CHARGE:** David W. Moore, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Self-Help Housing**—Staff work with 4-8 families to build their homes. **Transitional Housing**—Temporary housing (1 year) for homeless and abused women with children, and seniors; clients must be working or in a program with a case manager. **Single Family Homeownership**—Builds homes in modest price ranges to serve primarily individuals and families with incomes below 100% of County median. **Multifamily Housing Development**—Owns/builds additional multifamily rental complexes catering to families and seniors in Kent and Sussex counties; contracts with management agents for day-to-day management of the complexes.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** Vary by service

## **MILFORD MEMORIAL HOSPITAL BAYHEALTH MEDICAL CENTER, INC.**

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21 W. Clarke Avenue

Box 199

Milford, DE 19963

302-422-3311

**PERSON IN CHARGE:** Dennis E. Klima, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Inpatient short term care. Outpatient emergencies. Elective outpatient surgery, cancer care and other services.

**OTHER LOCATION:** Bayhealth Medical Center, Inc., Kent General Hospital, 640 S. State St., Dover 19901 (302-674-4700)

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open to those in need of medical services.

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Referral by physician

**FEES:** Yes

## **MILFORD SENIOR CENTER, INC.**

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111 Park Avenue

Milford, DE 19963

302-422-3385

Fax: 302-422-6414

Website: [milfordseniorcenter.net](http://milfordseniorcenter.net)

Email: [rubinsohnj@comcast.net](mailto:rubinsohnj@comcast.net)

**PERSON IN CHARGE:** John A. Robinsohn, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education, socialization, recreation, nutrition, transportation, and outreach services for seniors.

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Tues.-Fri.; 8:00 a.m.-7:00 p.m., Mon.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** \$15.00 Membership donation, \$3.00 lunch donation.

## **MILFORD STATE SERVICE CENTER (DSSC, DHSS)**

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The Church Street Bldg.  
11-13 Church Avenue  
Milford, DE 19963  
302-424-7211  
Fax: 302-422-1519

The Annex Bldg.  
13 S.W. Front Street  
Milford, DE 19963  
302-424-7230  
Fax: 302-422-5311

The Walnut Street Bldg.  
18 N. Walnut Street  
Milford, DE 19963  
302-424-7310, 302-424-7300

The Draper Bldg.  
10 Church Avenue  
Milford, DE 19963  
302-422-1400

**Website:** [www.dhss.delaware.gov/dhss/dss/index.html](http://www.dhss.delaware.gov/dhss/dss/index.html)

**PERSON IN CHARGE:** Denise Hamilton, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** **Division of State Service Centers** - Adopt-A-Family, Community Resource and Assistance Program, Emergency Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, and Family Visitation Center; **Division for the Visually Impaired** - Adult Services, Education, Training Center, and Vocational Rehabilitation; **Division of Social Services** - Applications and Eligibility Determination for Public Assistance, General Assistance, Medicaid, and Food Stamps; **Delaware State Police Victims Services Program** - Referrals/Counseling for persons who have been victims of crimes; **Division of Child Mental Health** - Mental Health and Substance Abuse Treatment Programs for Kent and Sussex counties; **Division of Youth Rehabilitative Services** - Probation and Aftercare for youths who break the law and are found guilty of their crimes and/or youths who have been incarcerated; **Division of Family Services** - Casework Counseling to Children and/or Family, Crisis Intervention, and Referral; **Division of Public Health** - Cancer Screening, Child Health Clinic, Dental Clinic, Family Planning Clinic, HIV/AIDS Surveillance Sero Prevalence Program, Venereal Disease Testing and Treatment, and WIC; **Division of Medicaid and Medical Assistance - Medicaid Long Term Care** - Pre-Admission Screening, Chronic Renal Disease Program, Financial Unit; **Fleet Services**; **Division of Aging and Adults with Physical Disabilities** - Adult Protective Services; Long-Term Care Ombudsman; Community Services, and Information and Assistance; **Treatment Access Center (TASC)**; **Child Development Watch**.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri. 5:00 p.m.-7:00 p.m., 1st and 3rd Tues. (Public Health Clinic)

**ELIGIBILITY:** Open

**AREA SERVED:** Southern Kent County and Northern Sussex County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## **MILLCROFT SENIOR LIVING COMMUNITY**

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**255 Possum Park Road**

**Newark, DE 19711**

**302-366-0160**

**Website: [www.fivestarqualitycare.com](http://www.fivestarqualitycare.com)**

**PERSON IN CHARGE:** Geoffrey L. Henry, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** A Five Star Quality Care Community. Offers independent, assisted living, and health care (62 luxury apartments, 26 assisted living private suites, and 110 health care beds). Offers a variety of services and activities including in-house and outpatient rehabilitation therapies.

**HOURS OF OPERATION:** Front Office: 8:30 a.m.–8:00 p.m., Mon.–Sun.

**ELIGIBILITY:** Call for information

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, or walk in for information and tour

**FEES:** Yes

## **MISION SANTA MARIA, MADRE DE DIOS**

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**Avondale Center**

**P.O. Box 1019**

**37 S. Pennsylvania Avenue**

**Avondale, PA 19311**

**610-268-3365**

**Website: [www.misionsantamaria.org](http://www.misionsantamaria.org)**

**Email: [Mail@MisionSantaMaria.org](mailto:Mail@MisionSantaMaria.org)**

**PERSON IN CHARGE:** Rev. Msgr. Francis J. Depman, Chaplain

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Part of the Archdiocese of Philadelphia. Main emphasis is outreach to the Spanish speaking community. Offers food, clothing furniture, advocacy, interpretation, translation, immigration, and Mexican Consulate.

**HOURS OF OPERATION:** 9:00 a.m.–7:00 p.m., Mon.–Fri. 9:00 a.m.–3:00 p.m., Sat. 9:00 a.m.–1:30 p.m., Sun.

**ELIGIBILITY:** Open

**AREA SERVED:** Hockessin area

**OBTAINING SERVICE:** Walk in

**FEES:** None



## **MOM'S HOUSE, INC. OF WILMINGTON**

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**1718 Howland Street  
Wilmington, DE 19805  
302-658-3433**

**PERSON IN CHARGE:** Mary Kay Wilson, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Free child care for single, student parents; parenting classes, support services, career/school counseling, loving care for both children and parents (moms and/or dads), and opportunity for volunteerism in a variety of capacities.

**HOURS OF OPERATION:** 7:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low-income, single, student parents of children ages 6 weeks to school age.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** None

## **MOM'S HOUSE OF DOVER**

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**864 South State Street  
Dover, DE 19901  
302-678-8688  
Email: momshousedover@yahoo.com**

**PERSON IN CHARGE:** D. Renee' Bullock

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free child care for infants and toddlers, parenting classes, tutoring, and other related services

**ELIGIBILITY:** Single parent attending school full time in financial need. Must maintain passing grades, attend biweekly parenting classes, volunteer 3 hours weekly, and work 3 hours of fundraisers each semester.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m. (closed in summer)

**OBTAINING SERVICE:** Walk in, call for information. Call for appointment, referral

**FEES:** None

## **MOPS INTERNATIONAL (MOTHERS OF PRESCHOOLERS)**

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2370 South Trenton Way  
Denver, CO 80231  
303-733-5353

Website: [www.MOPS.org](http://www.MOPS.org)

**PERSON IN CHARGE:** Elisa Morgan, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Encourages, equips, and develops mothers of preschoolers as women, mothers, and leaders. Locations worldwide and international. Meets in churches. Fees based upon each group and their determination of expenses. Charter fees for the international group. Childcare available at most sites.

**HOURS OF OPERATION:** Headquarters: 8:00 a.m.-5:00 p.m. (MST), Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** International

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by location

## **MOTHERS AGAINST DRUNK DRIVING (MADD), DELAWARE CHAPTER**

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17 East Market Street  
Georgetown, DE 19947

Sussex County and out of State calls: (302) 853-6233

Kent and New Castle Counties: 1-877-630-6233

24-hour Hotline: 1-800-438-6233

E-Mail: [nancy.raynor@madd.org](mailto:nancy.raynor@madd.org)

**PERSON IN CHARGE:** Nancy Raynor, Program Specialist/Victim Advocate

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Agency provides emotional support and assistance to victims of impaired drivers. Also provides a crisis intervention network of assistance to surviving families and injured victims of D.U.I. crashes including adjudication process. Public awareness programs; speakers bureau; legislative initiatives.

**HOURS OF OPERATION:** 10:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** E-Mail or call for information. E-Mail and answering machine checked regularly. If an emergency, call the hotline (1-800-438-6233).

**FEES:** None

## **MULTIPLE ALTERNATIVE PROGRAM (MAP)**

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**1703 School Lane**

**Wilmington, DE 19808**

**302-683-3642**

**E-Mail: [mmarra@nccvt.k12.de.us](mailto:mmarra@nccvt.k12.de.us)**

**Website: [www.nccvtadulthoodeducation.com](http://www.nccvtadulthoodeducation.com)**

**PERSON IN CHARGE:** Edward F. Crumlish, Jr.

**STATUS:** Public

**SERVICE DESCRIPTION:** The Multiple Alternative Program (MAP) is a High School Diploma program, which includes academic and vocational training for Delaware residents 16 – 21 years of age, who no longer attend their regular high school. Courses are offered in all of the core academic areas (Math, Social Studies, English and Science) and Driver Education, in addition to a Career Pathway. All students will be assessed to determine if they are able to work at the high school level. Those students who do not meet the minimum score will be provided with enrichment work to assist them as they earn elective credits and progress towards the high school level and eventually earn their diploma.

### **OTHER LOCATIONS:**

- Main Office – 1703 School Lane, Marshallton, DE 19808 (302-683-3642)
- Elsmere Campus – 911 New Road, Elsmere, DE 19805 (302-993-1314)
- New Castle Campus – 710 Wilmington Road, New Castle, DE 19720 (302-322-2394)

### **HOURS OF OPERATION:**

- Monday – Friday: Morning sessions (until 11:30 a.m.)
- Monday – Thursday: Early Afternoon sessions (until 3:00 p.m.)
- Monday – Thursday: Late Afternoon sessions (until 5:30 p.m.)
- Monday – Thursday: Evening sessions (until 9:00 p.m.)

**ELIGIBILITY:** Ages 16 through 21 who no longer attend high school.

**AREA SERVED:** City of Wilmington and Greater New Castle County

**OBTAINING SERVICE:** Call 683-3642 for information

**FEES:** No fee for students enrolling prior to September 15th. Students enrolled after that date are charged \$40.00

## **MUSCULAR DYSTROPHY ASSOCIATION**

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**8501 LaSalle Road, Suite 106**

**Towson, MD 21286**

**Toll Free: 1-888-484-7072**

**Website: [www.mdausa.org](http://www.mdausa.org)**

**PERSON IN CHARGE:** Contact Person: Laurel Galfney

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides extensive clinic service, as well as worldwide research to advance the knowledge of neuromuscular diseases and to find cures and treatments; provides other direct patient services, including the provision of wheelchairs and braces, recreation for youth during the summer, and transportation assistance to clinics; and conducts educational programs for the public and medical professionals.

### **OTHER LOCATIONS:**

#### **Clinics:**

- duPont Hospital for Children, 1600 Rockland Road,  
P.O. Box 269, Wilmington 19899;
- Christiana Care Health System, Wilmington Medical Center, 501 West 14 St.,  
Wilmington 19899

**HOURS OF OPERATION:** Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Those suspected of having or diagnosed with one of the 43 neuromuscular diseases which MDA covers.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Written referral by physician on letterhead of physician or hospital

**FEES:** Insurance utilized; no direct cost to client for covered services

## **MX PHYSICAL THERAPY, INC.**

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**1600 Washington Street**

**Wilmington, DE 19802**

**302-656-2521**

**PERSON IN CHARGE:** Edward R. Miersch

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides outpatient physical, occupational, aquatic and hand therapy. Free transportation.

**OTHER LOCATIONS:**

- Bear Center: 609 Governor's Square, Bear 19701 (302-836-5670)
- Hand Therapy Center: Graystone Plaza, 623 West Newport Pike, Newport 19804 (302-995-7510)
- Dover Center: 1125 Forrest Avenue, Suite 101, Modern Maturity Center, Dover 19904 (302-744-9691)
- Rehoboth Beach Center: Shops at Sea Coast, 19266 Coastal Highway, Rehoboth Beach 19971 (302-226-2230)

**HOURS OF OPERATION:** Varies according to location and service. Mon.-Fri., including early morning and evening hours. Call for further information.

**ELIGIBILITY:** Open to those involved with persons who have chronic mental illness

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **NANTICOKE INDIAN ASSOCIATION**

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**27073 John J. Williams Highway**

**Millsboro, DE 19966**

**Nanticoke Indian Center: 302-945-3400**

**Nanticoke Indian Museum: 302-945-7022**

**Website: [www.nanticokeindians.org](http://www.nanticokeindians.org)**

**PERSON IN CHARGE:** James T. Norwood, Chief

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Nanticoke Indian Center:** provides classroom and on-the-job-training for eligible Native Americans. **Nanticoke Indian Museum:** offers tours to view artifacts, baskets and old regalia; a library with 400 books about Nanticoke Indians and other tribes; and videos about Nanticoke history and descriptions of dancing, regalia, beadwork and featherwork.

**HOURS OF OPERATION:** **Center:** 10:00 a.m.-4:00 p.m., Mon, Tues, and Thurs.; 12:00 p.m.-7:00 p.m., Wed. **Museum:** 10:00 a.m.-4:00 p.m., Tues.-Sat. (other times may be available by appointment)

**ELIGIBILITY:** Center: Any Native American; Museum: open to the public

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, write, walk in

**FEES:** Museum: \$1.00 for children; \$2.00 adults

## **NANTICOKE MEMORIAL HOSPITAL, INC.**

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801 Middleford Road  
Seaford, DE 19973  
302-629-6611  
Website: [www.nanticoke.org](http://www.nanticoke.org)

**PERSON IN CHARGE:** Mark J. Rappaport, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides medical treatment, outpatient emergency care, inpatient care, physical therapy, and orthopedic care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Open

**FEES:** Yes

## **NANTICOKE SENIOR CENTER, INC.**

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310 Virginia Ave.  
Seaford, DE 19973  
629-4939

**PERSON IN CHARGE:** Susan Franckowiak

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides congregate meals and meal delivery to homebound persons; recreational and social activities; family counseling (referral to professional counseling service when needed); transportation to Center, doctors, and for local shopping trips; outreach; information and referral; nutrition education; health services and programs.

**HOURS OF OPERATION:** 6:30 a.m.-2:30 p.m., Mon.-Fri.; Pool: 6:30 a.m.-12:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over and spouse of any age

**AREA SERVED:** Seaford School District and outlying small communities

**OBTAINING SERVICE:** Call for information

**FEES:** Membership dues: \$25.00 per year. Pool Membership dues: \$125.00 per year, \$75.00 per 6 months

## **NATIONAL ALLIANCE ON MENTAL ILLNESS IN DELAWARE (NAMI-DE)**

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**2400 W. 4th Street  
Wilmington, DE 19805  
302-427-0787**

**884-B Walker Rd., Suite B  
Dover, DE 19904  
302-744-9356**

**37201 Rehoboth Avenue  
Rehoboth Beach, DE 19971  
302-226-3334**

**Website: [www.namide.org](http://www.namide.org)**

**PERSON IN CHARGE:** Carlyle F. H. Hooff, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** NAMI-DE Mission: Support, Educate and Advocate until there is a cure for mental illness. NAMI-DE provides education and support to individuals living in recovery with mental illness and to their family members and loved ones. NAMI-DE provides safe, affordable housing options for adults with mental illness in 52 homes across the state of Delaware. NAMI-DE provides speaker presentations and outreach seminars to colleges, businesses, corporations, hospitals, and community groups. All presentations and support groups are open to the public at no charge. NAMI-DE publishes a statewide quarterly informational newsletter.

### **SUPPORT MEETING LOCATIONS:**

- **Dover** – NAMI-DE Dover Office, 884 Walker Road, Suite B, Dover, DE (302-744-9356; Thursdays, 5:30 p.m.-7:00 p.m.)
- **Georgetown** – Easter Seals Building, 22317 DuPont Blvd. (Rt. 113), Georgetown, DE (302-226-3334; Tuesdays, 7:30 p.m.-9:00 p.m.)
- **Magnolia** – Magnolia United Methodist Church, 39 North Main Street, Magnolia, DE (302-744-9356; Tuesdays, 6:00 p.m.-7:30 p.m.)
- **Middletown** – Middletown Counseling Services, Inc., 401 North Broad Street, Middletown, DE 19701 (Call 302-427-0787 for information.)
- **Rehoboth Beach** – NAMI-DE Rehoboth Beach Office, 37201 Rehoboth Avenue, Ext. Unit 2, Rehoboth Beach, DE (302-226-3334; Thursdays, 7:30 p.m.-9:00 p.m.)
- **Wilmington** – PAL Wilmington Center, 3707 North Market Street, Wilmington, DE (302-427-0787; Tuesdays, 6:00 p.m.-7:30 p.m.)
- **Wilmington** – Peninsula-McCabe Methodist Church, 2200 Baynard Boulevard, Wilmington, DE (302-427-0787; Sundays, 1:00 p.m.-2:30 p.m.)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to persons with a mental illness, those involved with persons who have chronic mental illness, and community groups for Mental Health Awareness and Sigma Busting!

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information (888-427-2643)

**FEES:** None

## **NATIONAL AMBASSADORS OF CORNEAL TRANSPLANT, INC., DELAWARE CHAPTER**

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59 Robinson Drive  
New Castle, DE 19720  
302-328-2035

**PERSON IN CHARGE:** Rita E. Tucker, President, Delaware Chapter

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support for corneal recipients, peer counseling, and family support.

**OTHER LOCATIONS:** Lions Eye Bank of Delaware Valley, 403 North Third Street, Philadelphia, PA 19123-4101 (800-743-6667)

**HOURS OF OPERATION:** New Castle: 9:00 a.m.-4:00 p.m., Mon.–Sun.; Lions Eye Bank: 9:00 a.m.-4:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral. Corneal recipients can call for Corneal Recipient Emergency Medical Care Alert ID Cards (302-328-2035)

**FEES:** \$1.00 postage for mailing.

## **NATIONAL ASSOCIATION FOR THE ADVANCEMENT OF COLORED PEOPLE (NAACP)**

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Wilmington Chapter:  
Peoples Settlement Association  
408 East Eighth Street  
Wilmington, DE 19801  
302-655-0998  
Fax: 302-655-3478  
Email: [britsmile@aol.com](mailto:britsmile@aol.com)

Mailing Address:  
P. O. Box 998  
Wilmington, DE 19899

**PERSON IN CHARGE:** Charles E. Brittingham, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Purpose and goals: to improve the political, educational, social, and economic status of minority groups; to eliminate discrimination; to keep the public aware of the adverse effects of racial discrimination; and to take lawful action to secure the elimination of discrimination. Civil rights organization with a planning and research committee. Offers housing information, referral, and counseling; offers job referral; and intervenes on behalf of consumers.



**HOURS OF OPERATION:** Call for information

**ELIGIBILITY:** Open

**AREA SERVED:** Northern Delaware

**OBTAINING SERVICE:** Call for appointment or walk in

**FEES:** None

## **NATIONAL CENTER FOR MISSING & EXPLOITED CHILDREN**

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**Charles B. Wang International Children's Building**

**699 Prince Street**

**Alexandria, VA 22314**

**703-274-3900 (main office); 800-843-5678 (24-hour toll-free hotline)**

**Website: [www.missingkids.com](http://www.missingkids.com)**

**PERSON IN CHARGE:** Ernie Allen, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides services nationwide for families and professionals in the prevention of abducted, endangered, and sexually exploited children. Serves as a clearinghouse of information about missing and exploited children. Operates a CyberTipline that the public may use to report internet-related child sexual exploitation. Provides technical assistance to individuals and law enforcement agencies in the prevention, investigation, prosecution, and treatment of cases involving missing and exploited children. Assists in certain cases of international child abduction. Offers training programs to law enforcement and social service professionals. Distributes photographs and descriptions of missing children worldwide. Coordinates child protection efforts with private sector. Networks with nonprofit service providers and state clearinghouses about missing persons cases. Provides information about effective state legislation to help ensure the protection of children.

**HOURS OF OPERATION:** Office hours: 9:00 a.m.-5:30 p.m., Mon.-Fri. Hotline, 24/7

**ELIGIBILITY:** Handles cases for children under 18 years.

**AREA SERVED:** National

**OBTAINING SERVICE:** Call for information, visit website.

**FEES:** None

## **NATIONAL COUNCIL ON AGRICULTURAL LIFE AND LABOR RESEARCH FUND, INC (NCALL RESEARCH)**

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363 Saulsbury Rd  
Dover, DE 19904  
302-678-9400  
Fax: 302-678-9058  
Website: [www.ncall.org](http://www.ncall.org)

**PERSON IN CHARGE:** Joe Myer, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides rural housing technical assistance to towns, communities, and non-profit organizations to develop or improve housing for farmworkers and the rural poor. Also, provides housing information workshops, training sessions, homeownership counseling for low-income families, and packages RD home ownership and repair loans for rural Delaware. Offers counseling services for low-income families to obtain conventional bank or FHA mortgages. Offers default and foreclosure counseling and financial literacy training.

**OTHER LOCATIONS:** 501 Ogletown Rd, Room 307, Newark 19711 (302-368-6690; Fax: 368-6945). 110 S. Bedford St., Georgetown, DE 19947 (302-855-1370; Fax: 302-855-1363).

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **NATIONAL DOMESTIC VIOLENCE HOTLINE**

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P.O. Box 161810  
Austin, TX 78716  
512-794-1133; 512-453-8117 (8:30 a.m. to 5:00 p.m.)  
Hotline: 800-799-7233; TTY/TDD: 800-787-3224  
Website: [www.ndvh.org](http://www.ndvh.org)  
Email: [ndvh@ndvh.org](mailto:ndvh@ndvh.org); [deafhelp@ndvh.org](mailto:deafhelp@ndvh.org)

**PERSON IN CHARGE:** Sheryl Cates, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Confidential information, crisis intervention, and referrals for victims of domestic violence and those who assist them. Access to translators in 140 languages.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., CST. Hotline and TTY/TDD are 24/7

**ELIGIBILITY:** Open

**AREA SERVED:** Entire United States and its territories.

**OBTAINING SERVICE:** Call

**FEES:** None

## **NATIONAL KIDNEY FOUNDATION OF MARYLAND**

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**1107 Kenilworth Drive, Suite 202**

**Towson, MD 21204-2186**

**Toll free: 1-800-671-5369; or 410-494-8549**

**Fax: 410-494-8549**

**Website: [www.kidneymd.org](http://www.kidneymd.org); National site: [www.kidney.org](http://www.kidney.org)**

**PERSON IN CHARGE:** Raquel McGuire, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to improve the health and well being of kidney and transplant patients and their families affected by kidney and urological diseases and promote "all organs" for transplantation. Offers free kidney patient programs and services, including Medical I.D. Jewelry, Patient Emergency Assistance, Health Screenings, and Transportation Assistance. Runs vehicle donation program, Kidney Cars, whereby no longer needed vehicles help support programs and services for patients. Offers professional education and symposia for physicians, nurses, social workers, dietitians, and technical personnel.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Residents of service area who have kidney disease or are kidney transplant patients.

**AREA SERVED:** Kent and Sussex counties in Delaware, most counties in Maryland and western Maryland, and portions of West Virginia, and Virginia.

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **NATIONAL KIDNEY FOUNDATION SERVING THE DELAWARE VALLEY**

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111 S. Independence Mall East, Suite 411  
Philadelphia, PA 19106  
1-800-697-7007 or 215-923-8611  
Website: [www.nkfddv.org](http://www.nkfddv.org)

**PERSON IN CHARGE:** Joanne Spink, Division President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An advisory and counseling service utilizing volunteer lay persons aimed at helping meet patient's urgent non-medical needs related directly or indirectly to his/her kidney ailment. Pamphlets and Organ Donor Cards provided on request. Offers free health screenings aimed at early detection and prevention of kidney disease.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Any resident of New Castle County, Delaware, with kidney disease; general information is provided to all interested persons

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **NATIONAL MULTIPLE SCLEROSIS SOCIETY, DELAWARE CHAPTER**

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2 Mill Road, Suite 106  
Wilmington, DE 19806  
302-655-5610  
Statewide: 1-800-344-4867  
Website: [www.msdelaware.org](http://www.msdelaware.org)  
Email: [ded.nmss.org](mailto:ded.nmss.org)

**PERSON IN CHARGE:** Kate S. Cowperthwait, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: information and referral, self-help group and specialized counseling groups led by professional counselor, support groups, educational programs for persons living with MS and their families, financial assistance, quarterly newsletter with a monthly supplement, exercise and swim programs, and advocacy program.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Persons with multiple sclerosis and interested others

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or self

**FEES:** None

## **NATIONAL REYE'S SYNDROME FOUNDATION, DELAWARE CHAPTER**

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**1 Beauford Court**

**Devonshire**

**Wilmington, DE 19810**

**302-478-9624**

**Website:** [www.reyessyndrome.org](http://www.reyessyndrome.org)

**PERSON IN CHARGE:** Arthur and Carol Lee Patch, Presidents

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Organization founded by parents of children with Reye's syndrome disseminates information to the general public.

**HOURS OF OPERATION:** Open

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **NATIONAL RUNAWAY SWITCHBOARD**

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**3080 N. Lincoln Avenue**

**Chicago, IL 60657**

**1-800-786-2929**

**Website:** [www.1800runaway.org](http://www.1800runaway.org)

**Email:** [info@nrscrisisline.org](mailto:info@nrscrisisline.org)

**PERSON IN CHARGE:** Maureen Blaha, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A 24-hour hotline providing crisis intervention, information and referral, message delivery and conferencing service, free bus rides home for qualified runaway/homeless youth via Greyhound's Home Free Program.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** 21 and under and their families

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **NEEDY FAMILY FUND, INC.**

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**P.O. Box 15505**  
**Wilmington, DE 19850**  
**302-324-2558**

**PERSON IN CHARGE:** J.B. Braun, Acting Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Annual fund raising effort by News Journal Company to raise money to provide emergency assistance to needy Delawareans. Funds dispensed by Division of State Service Centers and The Salvation Army from beginning of calendar year as long as funds are available.

**HOURS OF OPERATION:** Varies by location

**ELIGIBILITY:** Those in need of emergency assistance

**SERVICE DESCRIPTION:** Statewide

**OBTAINING SERVICE:** Call the Salvation Army (302-656-1696) or the Division of State Service Centers (302-255-9675)

**FEES:** None

## **NEIGHBORHOOD HOUSE, INC. – MIDDLETOWN**

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**219 West Green Street**  
**Middletown, DE 19709**  
**302-378-7217**  
**Website: [www.neighborhoodhse.org](http://www.neighborhoodhse.org)**

**PERSON IN CHARGE:** Veronica Oliver, Housing Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community center provides: family services, food closet, crisis alleviation financial assistance program, holiday assistance, employment preparation, HOPE Club, information and referral, and all phases of housing counseling.

**OTHER LOCATION:** 1218 B. St., Wilmington 19801 (302-652-3928)

**HOURS OF OPERATION:** Center: 9:00 a.m.–5:00 p.m., Mon.–Fri. Food Pantry: 10:00 a.m.–3:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Middletown, Odessa and Townsend area

**OBTAINING SERVICE:** Family services by appointment if feasible. Housing counseling by appointment. Food Closet, walk in or by appointment.

**FEES:** None

## **NEIGHBORHOOD HOUSE, INC. — WILMINGTON**

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1218 B Street  
Wilmington, DE 19801  
302-652-3928

**PERSON IN CHARGE:** Arthur W. Boswell, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Community center provides: housing counseling service, tutoring, day care, summer day camp, and food closet.

**OTHER LOCATION:** 219 W. Green St., Middletown 19709 (302-378-7217)

**HOURS OF OPERATION:** 8:00 a.m.-6:00 p.m., Mon.-Fri. (Center); 7:30 a.m.-5:30 p.m., Mon.-Fri. (Day Care); 8:30 a.m.-5:00 p.m., Mon.-Fri. (Housing Counseling)

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale based on income for Daycare, summer camp, First Time Child Care, Home Buyer's Program

## **NEMOURS HEALTH CLINIC FOR SENIORS**

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New Castle County  
1801 Rockland Road  
Wilmington, DE 19803  
302-651-4400 or 1-800-292-9538

Kent & Sussex Counties  
915 N. Dupont Blvd.  
AirPark Plaza  
Milford, DE 19963  
800-763-9326

**PERSON IN CHARGE:** Karie Steinmetz, MSA, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides comprehensive outpatient dental care, eye exams, eyeglasses, and hearing tests and aids to qualified senior citizens.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 65 and over; Delaware resident; annual income below \$17,000 (single) or \$22,800 (married).

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Appointment at Clinic Offices or at selected State Service Centers and/or Senior Centers.

**FEES:** Some of the services require small co-pay in Dental, Hearing, and Eye Clinics

## **NEURO-CARE/TOTAL-CARE**

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**201 Ruthar Drive, Suite 5**

**Newark, DE 19711**

**302-738-6400**

**Website:** [quinnmillergroup.us](http://quinnmillergroup.us)

**PERSON IN CHARGE:** Robert Quinn, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Offers a variety of home health care programs, including direct care of the sick and disabled, promotion and maintenance of health, and prevention of disease and disability. Provides comprehensive, coordinated services on an intermittent basis. Visits made regularly, Monday through Friday, and if medically indicated, on Saturday and Sunday. Telephone contact with staff and home visits are available, if needed, 24 hours a day, 7 days a week!

**HOURS OF OPERATION:** Office hours: 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** Vary by service

## **NEW CASTLE COUNTY 4-H**

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**Cooperative Extension Office**

**461 Wyoming Road, Room 131**

**Newark, DE 19716**

**302-831-8965**

**Website:** <http://ag.udel.edu/etension/ncc/4h>

**PERSON IN CHARGE:** Katie Daly, Extension Educator, 4-H Youth Development; Jordan Ashby, Extension Educator, 4-H Youth Development

**STATUS:** Not for profit



**SERVICE DESCRIPTION:** Teaches leadership, citizenship, and lifeskills under the guidance of caring and supportive adults. Activities include, but are not limited to foods, nutrition, horticulture, after-school programs, etc.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Youth and adults age 5 years and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## **NEW CASTLE COMMUNITY PARTNERSHIP, INC.**

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**Referral and Resource Services**

**100 New Churchman's Road**

**New Castle, DE 19720**

**302-395-5386**

**Fax: 302-395-5388**

**Email: [nfrazier@nccccpartnership.org](mailto:nfrazier@nccccpartnership.org)**

**Website: [www.nccccpartnership.org](http://www.nccccpartnership.org)**

**PERSON IN CHARGE:** Nellie C. Frazier, Executive Director

**STATUS:** Not for profit – 501(C)(3)

**SERVICE DESCRIPTION:** The New Castle County Community Partnership is an organization that addresses alcohol, tobacco, and other drug abuse prevention and related issues. It partners with others to build self-sustaining communities.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Youth between the ages of 8-21 and their families.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **NEW CASTLE COUNTY HEAD START, INC.**

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**University Office Plaza**  
**256 Chapman Road**  
**Suite 103**  
**Newark, DE 19702**  
**302-452-1500**  
**Website: [www.NCCHS.org](http://www.NCCHS.org)**

**PERSON IN CHARGE:** Jeffrey E. Benatti, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Head Start program through HHS grant. Program includes individual instruction, socialization skills, group activities, field trips, parent involvement, nutrition, physical/dental exams and treatment, social services, transportation, emergency help, and translation services.

**LOCATIONS:**

- Absalom Jones Head Start Center, 310 Kiamensi Rd., Wilmington 19804 (302-999-8480)
- Bear Head Start Center, 931 Bear Corbitt Rd., Bear 19701 (302-832-2212)
- Brandywine Head Start Center, Claymont Community Center, 3301 Green St. Claymont, DE 19703 (302-792-7826)
- Claymont Head Start, Claymont Community Center, 3301 Green St., Claymont 19703 (302-792-9065)
- Lambson Head Start Center, 19 Lambson Lane, New Castle 19720 (302-655-5070)
- Manor Park Head Start, 1 Bassett Ave., Manor Park, New Castle 19720 (302-328-9454)
- Marshallton Head Start, 310 Kiamensi Rd. Wilmington, DE 19804 (302-225-3791)
- Newark Head Start Center, 921 Barksdale Rd., Newark 19711 (302-224-3530)
- Rose Hill Head Start Center, Rose Hill Community Center, 19 Lambson Lane, New Castle 19720 (302-654-9995)

**HOURS OF OPERATION:** 9:15 a.m.–1:15 p.m., Mon.–Fri. (Sept.– May). Rose Hill (full-day, full-year) Mon.-Fri. 7:30 a.m.-6:00 p.m.

**ELIGIBILITY:** Ages 3-4; 90% of parents must meet federal poverty guidelines

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information (302-452-1500)

**FEES:** None

## **NEW CASTLE COUNTY LEARNING CENTER**

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**3101 Drummond Plaza**  
**Newark, DE 19711**  
**302-368-0318**

**PERSON IN CHARGE:** Linda Wyles

**STATUS:** Public

**SERVICE DESCRIPTION:** Develops competency based on academic remediation and/or GED (High School Equivalency) for economically disadvantaged, other special needs adults, and out of school youth. Also provides counseling, client advocacy, and referrals to vocational training or other educational programs and support services.

**HOURS OF OPERATION:** 8:30 a.m.–1:30 p.m., Mon.–Thurs., 6:00 p.m.–9:00 p.m., Tues. and Thurs.

**ELIGIBILITY:** Delaware resident, low income, unemployed or underemployed adults with special needs; out of school youth.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **NEW CASTLE COUNTY MEDICAL SOCIETY**

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**131 Continental Dr, Suite 405**  
**Newark, DE 19713**  
**302-658-7596**  
**Website:** [www.medicalsocietyofdelaware.org](http://www.medicalsocietyofdelaware.org)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Referral service for physicians in New Castle County.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open to those seeking a physician

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **NEW CASTLE COUNTY POLICE COMMUNITY SERVICES UNIT**

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87 Reads Way  
New Castle, DE 19720  
302-395-8050  
Website: nccpd.com

**PERSON IN CHARGE:** Lt. Craig Weldon

**STATUS:** Public

**SERVICE DESCRIPTION:** S.L.A.M. - Students Learn About Mortality. Heroin Alert. Block Watch. Senior Roll Call. Road Rage. Ident A Kid. Youth and the Law. P.A.L. Community/Civic meetings.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Written request on letterhead.

**FEES:** None

## **NEW CASTLE COUNTY POLICE VICTIM ASSISTANCE**

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New Castle County Police Headquarters  
3601 North Dupont Highway  
New Castle, DE 19720  
302-395-8135; 302-395-8117 (Bilingual)  
Website: nccpd.com

**STATUS:** Public

**SERVICE DESCRIPTION:** Police based victim's unit staffed by civilians specializing in assisting crime and tragedy victims and their families. Assist victims in understanding and navigating the legal and court process. Provides support services and outside referrals to private counselors and social service agencies.

**HOURS OF OPERATION:** 7:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** New Castle County Police jurisdiction

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## NEW CASTLE SENIOR CENTER

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400 South Street

New Castle DE 19720

302-326-4209

Website: [www.newcastleseniorcenter.com](http://www.newcastleseniorcenter.com)

**PERSON IN CHARGE:** Natalie Kaplan, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior Adult Activity Center offering recreational, educational, exercise, and nutrition programs 5 days a week. Transportation is available.

**HOURS OF OPERATION:** 9:00 a.m.–3:00 p.m., Mon., Tues., Wed., Fri.; 9:00 a.m.–7:00 p.m., Thurs.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** New Castle

**OBTAINING SERVICE:** Call for information

**FEES:** Donations for meals

## NEW DIRECTIONS DELAWARE, INC.

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P. O. Box 768

Claymont, DE 19703

302-286-1161

Website: [www.newdirectionsdelaware.org](http://www.newdirectionsdelaware.org)

**PERSON IN CHARGE:** Robert Marceluk, President; Susan Anderson, Vice President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides support and education for Depression and Bipolar Disorder through: **Educational/Speaker meetings:** Fourth Monday of each month for consumers, their families, friends, and the general public at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202), next to the Fairfax Shopping Center. **Support Group Meetings:** Second and third Monday of each month at Aldersgate United Methodist Church, 2313 Concord Pike (Rt. 202); focus on raising self-esteem; stress, sharing, and caring; and self-help. **Twelve-Week Depression Support/Education Seminar:** two times a year, based on The Depression Workbook; cost, \$50 (sliding scale).

**ELIGIBILITY:** Open to persons 18 and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information

**FEES:** Free support and Speaker meetings. \$50 for 12-week depression seminar (sliding scale).

## **NEW DIRECTIONS EARLY HEAD START**

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321 South College Avenue  
University of Delaware  
Newark, DE 19716  
302-831-0584  
Fax: 302-831-0474  
Email: [earlyheadstart@udel.edu](mailto:earlyheadstart@udel.edu)

**PERSON IN CHARGE:** Heidi Beck, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** New Directions Early Head Start (NDEHS) is an interagency program committed to empowering and supporting low income pregnant women, infants and toddlers, and their families. We provide pregnant women, infants, toddlers and their families with quality care and family services that support families in providing the best for themselves and their very young children, in order to promote children's success and development and families' self-sufficiency. Families are provided with weekly home visits, family education and support services, health and nutrition education, referral services, prenatal education and parent involvement activities, including special programs for fathers.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Must meet income guidelines and be a pregnant woman or child, age birth to 36 months. Children with special needs, age birth to 36 months, may not need to meet income guidelines.

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None for home based services

## **NEW START ADULT LEARNING PROGRAM; AN AFFILIATE OF PROLITERACY AMERICA**

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Corbit-Calloway Memorial Library  
115 High Street  
Odessa, DE 19730  
302-378-3444  
website: <http://www.corbitlibrary.org/adultliteracy.html>

**PERSON IN CHARGE:** Susan Menei, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides free, one-on-one tutoring for adults who need help with basic reading, writing, spelling, math, and speaking skills.

**OTHER LOCATION:** Child, Inc. Building, 148 Flamingo Drive, Sparrow Run 19702 (302-834-3713)

**HOURS OF OPERATION:** Office: 9:00 a.m.–5:00 p.m., Mon.–Sun. Tutoring hours vary.

**ELIGIBILITY:** Adults who need help with basic skills and/or need help learning English.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** None

## **NEWARK ACTIVE DAY**

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**Newark Senior Center**  
**200 White Chapel Drive**

**Newark, DE 19713**

**302-533-3543**

**Website:** [www.activeday.com](http://www.activeday.com)

**Email:** [Mkiger@activeservices.com](mailto:Mkiger@activeservices.com)

**PERSON IN CHARGE:** Michelle Kiger, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Adult day health facility that provides a unique and exciting model of care for seniors and disabled adults. Services include a structured, safe daytime program consisting of nursing, personal care, therapeutic activities, and nutritious meals and snacks.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri. Evenings by appointment.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** Fee schedule, VA funding, Medicaid waiver and Title III eligibility.

## **NEWARK ARTS ALLIANCE, INC.**

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**Market East Plaza**  
**276 East Main Street, Suite 102**  
**Newark, DE 19711**  
**302-266-7266**  
**Website: [www.newarkartsalliance.org](http://www.newarkartsalliance.org)**  
**Email: [info@newarkartsalliance.org](mailto:info@newarkartsalliance.org)**

**PERSON IN CHARGE:** Terry Foreman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers a cooperative art gallery with local art, a main gallery with themed or invitational art shows. Also features weekly poetry readings and several art "clubs" focusing on painting and fiber arts. In addition, offers year-round art classes and camps in the arts. **Camp Imagine** includes 36 camper spots for low to moderate income children ages 7-11 for 2 weeks each summer, including visual and performing arts, exhibits, and education.

**HOURS OF OPERATION:** 11:00 a.m.-6:00 p.m., Tues.-Fri.; 10:00 a.m.-3:00 p.m., Sat.; 12:00 p.m.-3:00 p.m., Sun.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide; mostly northern Delaware and adjacent towns in MD and PA

**OBTAINING SERVICE:** Walk in, call for information, website, email.

**FEES:** Sliding scale, vary by service. Most events are free, gallery is free, classes have fees, scholarships available.

## **NEWARK EMERGENCY CENTER, INC.**

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**324 E. Main Street**  
**Newark, DE 19711**  
**302-738-4300**  
**Website: [www.newarkemergencycenter.org](http://www.newarkemergencycenter.org)**

**PERSON IN CHARGE:** Thelma E. Clagett, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides outpatient emergency and non-emergent medical care.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, no appointment needed

**FEES:** Yes



## **NEWARK HOUSING AUTHORITY**

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**313 E. Main Street**  
**Newark, DE 19711**  
**302-366-0826**

**PERSON IN CHARGE:** Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides housing assistance for low income families. Apartments in housing developments or Section 8 rental assistance are available to elderly, disabled, and low income families.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Priority is given to people who live or work in the city of Newark. Maximum income limits (80% of median income). Must also qualify for Federal Guidelines.

**AREA SERVED:** City of Newark

**OBTAINING SERVICE:** Call or walk in for pre-application when waiting list is open.

**FEES:** None

## **NEWARK MANOR NURSING HOME**

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**254 W. Main Street**  
**Newark, DE 19711**  
**302-731-5576**  
**Website:** [www.newarkmanor.com](http://www.newarkmanor.com)

**PERSON IN CHARGE:** Bob Lawson, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Fees include: 24-hour nursing care; special diets and nutritional supplements; most medical supplies; adaptive equipment; whirlpool bathing; beauty shop; varied activities; code alert system; guest's meals; cable TV; Alzheimer's care; open visiting hours. Also available: physical, speech, and occupational therapy; and hospice and respite care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over needing intermediate care. Short term respite stays welcome.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, or visit website

**FEES:** Yes, private LTC insurance, Veterans Residence Assistance Programs

## **NEWARK SENIOR CENTER, INC.**

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200 Whitechapel Drive  
Newark, DE 19713  
Center: 302-737-2336  
Meals on Wheels: 302-737-5747  
Website: [www.newarkseniorcenter.com](http://www.newarkseniorcenter.com)

**PERSON IN CHARGE:** Carla Grygiel, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Activities include: education and enrichment classes, arts and crafts, discussion groups, investment clubs, choral group, drama group, recreation, wellness program including exercise and dance classes, fitness room and aquatic program, travel. Social services include: financial planning, home repair, health screenings, legal aid, health and social service programs, support groups, and information and referral. Food program includes lunch in Center and Meals on Wheels Program (donation) for homebound, frail, elderly, and disabled. Adult Day Care located on premises.

**HOURS OF OPERATION:** 7:30 a.m.–8:30 p.m., Mon. and Thurs.; 7:30 a.m.–6:30 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Greater Newark

**OBTAINING SERVICE:** Call or walk in

**FEES:** Membership, special instruction, meals

## **NEWBORN SCREENING PROGRAM (DPH, DHSS)**

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Jesse Cooper Building  
417 Federal Street  
Dover, DE 19901  
302-744-4544  
Toll Free: 800-262-3030  
Website: [www.dhss.delaware.gov/dhss/dph/chca](http://www.dhss.delaware.gov/dhss/dph/chca)

**PERSON IN CHARGE:** Betsy Voss, Newborn Screening Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** **Newborn Metabolic Screening Program:** Coordinates laboratory components, record maintenance, referral, and follow-up for all newborn blood screens completed that identify certain metabolic disorders that, left untreated, may cause physical or mental disabilities. Special formula fund available for diagnosed inherited metabolic disorders (based on need). **Newborn Hearing Screening:** Coordinates newborn hearing screening results provided by birthing sites on all

newborns, record maintenance, referral, and follow-up for abnormal hearing screens.  
**Birth Defects:** Aggregate data system to capture diagnosed birth defects for newborns through age 5.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m.

**ELIGIBILITY:** Open to all children with birth defects

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** Vary by service

## **NORTHEAST STATE SERVICE CENTER (DSSC, DHSS)**

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1624 Jessup Street  
Wilmington, DE 19802  
302-552-3500

**PERSON IN CHARGE:** Doris Flowers, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Center houses the following services: **Division of Public Health:** Women's Health Clinic, WIC Program, Family Planning; **Division of Social Services:** Temporary Assistance for Needy Families (TANF), General Assistance (GA), Food Stamps, Child Care, Medicaid; **Division of State Service Centers:** Family support services including Emergency Assistance Services, Community Resource and Assistance Services, Rental Assistance Program, Food Closet, Utility Assistance, Cooling Assistance Program, Medical Fund, Needy Family Fund, Teen Voucher Program, Kinship Care Program, Diabetes Fund, EFSP, and HUD KIOSK; **Family Court:** Paternity Testing.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Walk-in; some services by appointment

**FEES:** Vary by service

## **NURSING MOTHERS, INC.**

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**P.O. Box 5462**  
**Wilmington, DE 19808**  
**Toll Free: 866-733-4664**  
**Website: [www.nursingmoms.org](http://www.nursingmoms.org)**  
**Email: [info@nursingmoms.org](mailto:info@nursingmoms.org)**

**PERSON IN CHARGE:** Jessica Webber, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Dedicated to helping women have the breast feeding experience they desire. Works to increase knowledge about breastfeeding in the communities served. Offers confidential mother to mother support and non-medical information, periodic discussion groups (babies welcome), and monthly free "Breastfeeding Your Baby" classes for expectant moms and support person.

**HOURS OF OPERATION:** Calls are picked up daily from voicemail.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County, Southern Chester County, PA, Cecil County, MD

**OBTAINING SERVICE:** Call the warmline and leave a message – your call will be returned within 24 hours.

**FEES:** None

## **O. A. HERRING COMMUNITY SERVICES, INC.**

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**2801 North Pine Street**  
**Wilmington, DE 19802**  
**302-764-0137**

**PERSON IN CHARGE:** Phyllis Drummond Collins

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides "neighborhood-designed" programs to improve economic standards, work with youth, and find conundrums that relate to families and housing. Programs include food closet, Delaware Prevention Network, information and referral, Narcotics Anonymous meetings, summer camp, tutorial, counseling (youth), job readiness training, and low income housing.

**OTHER LOCATION:** M. E. Herring Day Care Center, 2450 Market Street, Wilmington 19802 (302-652-5978), 6:00 a.m.-5:30 p.m.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri. NA meeting every Tues., 5:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

## **OAK GROVE SENIOR CENTER, INC.**

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11 Poplar Avenue  
Elsmere, Wilmington, DE 19805  
302-998-3319  
Fax: 302-998-3221  
Website: [ogsc@verizon.net](mailto:ogsc@verizon.net)

**PERSON IN CHARGE:** Kathleen M. Gland, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Daily nutrition program, public service programs, bus transportation, recreational programs and activities, referrals and information, physical fitness programs, and social programs.

**HOURS OF OPERATION:** 8:00 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 50 and over

**AREA SERVED:** Elsmere area, Richardson Park, Eastburn Acres, Woodcrest

**OBTAINING SERVICE:** Call for information

**FEES:** Donation requested for meals

## **OBSESSIVE COMPULSIVE SUPPORT GROUP**

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St. Nicholas' Episcopal Church  
10 Old Newark Road  
Newark, DE 19713  
302-368-4655

**PERSON IN CHARGE:** Joseph Redden, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Members help each other with difficult challenging aspects of O.C.D. Provides positive feedback. Lends moral support for symptoms and medications, and helps to find right therapist. Audio and video tapes and DVD's on topics relating to treatment.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent counties

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** Donations accepted for use of church.

## **ODYSSEY HEALTHCARE OF WILMINGTON**

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**1407 Foulk Road, Suite 200**  
**Wilmington, DE 19803**  
**302-479-7500**  
**Website: [www.odshealth.com](http://www.odshealth.com)**

**PERSON IN CHARGE:** Nora Satalind, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides hospice services.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri. On call 24 hours, 7 days a week

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** Medicare, Medicaid, commercial insurance based on eligibility

## **OFFICE FOR CATHOLIC YOUTH MINISTRY**

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**1626 North Union Street**  
**Wilmington, DE 19806**  
**302-658-3800**  
**website: [www.cdow.org](http://www.cdow.org)**

**PERSON IN CHARGE:** Patrick J. Donovan, Diocesan Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreational, athletic, social, community service and spiritual activities for youth and young adults. Offers leadership training and substance abuse prevention training.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Youth, 3rd-12th grade; young adults, 20-39 years old

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Athletic Program only, and other events as determined

## OFFICE OF PREVENTION AND EARLY INTERVENTION (OPEI, DSCYF)

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Barley Mill Plaza  
Building 18  
4417 Lancaster Pike  
Wilmington, DE 19805  
302-892-4500

Website: [kids.delaware.gov/mss/mss\\_opei.shtml](http://kids.delaware.gov/mss/mss_opei.shtml)

Mailing address:  
Delaware Youth and Family Center  
1825 Faulkland Road  
Wilmington, DE 19805

**PERSON IN CHARGE:** Dana L. Sawyer, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Promotes safe and healthy children, nurturing families, and building strong communities. Reaches out to children, youth, and their families to eliminate the need for State intervention and to facilitate transitions of children in care back to their community. Programs and services are designed to promote protective and resiliency factors in children, while reducing risk factors. Intervenes early and often to impact healthy lifestyles and the well-being of children, their families, and entire communities. Provides parenting skills training, youth development programs, resource connection services, and community education.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral by anyone, call for appointment, mail.

**FEES:** None

## OPEN DOOR, INC.

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884B Walker Road  
Dover, DE 19904  
302-678-4911

3301 Green Street  
Claymont, DE 19703  
302-798-9555

254 Main Street  
Newark, DE 19711  
302-731-1504

**PERSON IN CHARGE:** Howard Isenberg, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An outpatient drug/alcohol treatment center which provides outpatient substance abuse counseling for adults, including initial substance evaluations, individual/group counseling, and intensive outpatient program. All inquiries for treatment kept strictly confidential. Licensed by the State of Delaware.

**HOURS OF OPERATION:** Claymont and Newark: 8:30 a.m.–9:00 p.m., Mon.–Fri.; Dover: 9:00 a.m.-5:00 p.m., Mon.-Thurs.; 9:00 a.m.-3:00 p.m., Fri.

**ELIGIBILITY:** Adults in need of substance abuse evaluation and/or substance abuse services.

**AREA SERVED:** New Castle, Kent and Sussex Counties

**OBTAINING SERVICE:** Call or walk in for an appointment. Same day appointments may be available.

**FEES:** Third party payment (insurance). Accepts most major insurance plans. Sliding scale fee for those with no insurance.

## **OPPORTUNITY CENTER, INC.**

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**3030 Bowers Street**

**P.O. Box 254**

**Wilmington, DE 19899**

**302-765-1232**

**Fax: 302-762-0795**

**Website: [www.ourpeoplework.org](http://www.ourpeoplework.org)**

**PERSON IN CHARGE:** Dennis Dapolito, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services vary based on location. Offers employment, job training, work adjustment, skills training, community support, and employment to individuals with disabilities. **Employment:** Facility based and competitive employment; **Training:** Training, work adjustment, and vocational skills training in bookkeeping, clerical, computer, receptionist, light assembly, custodial, material handling, forklift certification, information processing and customer service, and job placement and follow-up; **Situational Assessment:** Community-based assessment to determine individual work skills, interests, and abilities; **Supported Employment:** Provides job placement, intensive job coaching, and long term follow-up services to individuals with developmental disabilities; **Community Employment:** Offers employment and training at offsite locations and job coaching support to persons employed in private or public sector; temporary employment and placement/job readiness services in private or public sector offered to persons with disabilities. Services individualized to meet person's needs; **Senior Program:** Retirement day program for individuals with developmental disabilities (Kent and Sussex counties).

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 16 and over with mental, physical, hearing, or emotional disability and/or economically disadvantaged

**AREA SERVED:** Statewide; communications support services available in Kent and Sussex counties for deaf and hard of hearing.

**OBTAINING SERVICE:** Call 302-765-1232; or referral by Division of Vocational Rehabilitation, Division of Developmental Disabilities Services, and Department of Labor, Employment and Training

**FEES:** None if sponsored by one of the above



## **OUR LADY OF GRACE HOME FOR CHILDREN, INC.**

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**487 East Chestnut Hill Road**  
**Newark, DE 19713**  
**302-738-4658**

**PERSON IN CHARGE:** Sister Alexander Siegel

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Temporary child care placement for children in problem homes. Provides recreation.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 5–10, referred through state agencies

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral

**FEES:** Yes, State Purchase of Care

## **OVEREATERS ANONYMOUS**

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**Information Line:** 302-777-7678

**Website:** [oadelaware.org](http://oadelaware.org)

**PERSON IN CHARGE:** Cynthia Robinson, Chairperson; Barbara Nolan, Public Information Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Support group for persons with eating disorders. Open to compulsive overeaters, food addicts, bulimics, and anorexics.

**OTHER LOCATIONS:** Various meeting locations. See website for meeting locations, days, times, and directions ([oadelaware.org](http://oadelaware.org)).

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide, and Cecil County, MD

**OBTAINING SERVICE:** Walk into any meeting for person-to-person contact, call for information, visit website.

**FEES:** None

## **PACE, INC. TREATMENT FOR ALCOHOLISM AND DRUG ADDICTION**

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5171 West Woodmill Drive  
Suite 9, Woodmill Corporate Center  
Wilmington, DE 19808  
302-999-9812  
Website: [paceinonline.com](http://paceinonline.com)

**PERSON IN CHARGE:** Bruce Johnson, MS, CADAC, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Partial hospitalization and intensive outpatient program for alcoholism and drug addiction, which includes individual and family assessment, intensive treatment, outpatient, and follow up program designed according to individual needs. Other services include evaluations; consultation; individual, couple, and family therapy; group therapy; continuing care; and substance abuse assessments and treatment.

**HOURS OF OPERATION:** 9:00 a.m.–9:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Individuals or families affected by alcohol or drug abuse.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call For appointment

**FEES:** Yes. Third party payers accepted.

## **PARENT EARLY EDUCATION CENTER**

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Parent Early Education Center  
Eden Support Services Center  
925 Bear-Corbitt Road  
Bear, DE 19701  
302-454-5955  
Fax: 302-454-2246

**PERSON IN CHARGE:** Whitney Williams

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the Parents As Teachers program for families raising their first child. Services include monthly home visits by a trained parent educator, parent group meetings, family activity nights, and Stay and Play Centers. Parents are supported until child turns three years of age.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Any first-time parent living in New Castle County. It is preferred that parents enroll in the last trimester of pregnancy or before child turns 18 months of age.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or write for information

**FEES:** None

## **PARENT INFORMATION CENTER OF DELAWARE**

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5570 Kirkwood Highway  
Wilmington, DE 19808  
302-999-7394  
Fax: 302-999-7637

PO Box 166  
Georgetown, DE 19947  
302-856-9880  
Fax: 302-856-9882

**Toll Free for families:** 888-547-4412

**Website:** [www.picofdel.org](http://www.picofdel.org)

**Email:** [picofdel@picofdel.org](mailto:picofdel@picofdel.org)

**PERSON IN CHARGE:** Marie-Anne Aghazadian, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers information, education, advocacy, referral, and support to families and professionals of children/youth with disabilities or special needs. Provides information about disabilities, disability rights and protections, referrals to services and programs, parent-to-parent linkages, educational workshops and conferences, disability awareness activities in schools, and a book/video/periodical library.

**HOURS OF OPERATION:** Newark: 8:30 a.m.–6:00 p.m., Mon.–Fri.; Wilmington: 8:30 a.m.–4:30 p.m., Mon, Thurs., and Fri. Georgetown: 8:30 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None

## **PARENTS AND CHILDREN TOGETHER AT TECH CHILD CARE CENTER**

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**PACTT Center @ Sussex Tech High School**

**P.O. Box 351**

**Georgetown, DE 19947**

**302-856-3490**

**Email: Kmoore@sussexvt.k12.de.us**

**PERSON IN CHARGE:** Kathy Moore, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides quality program to meet daily intellectual, social, physical, and emotional needs of children served.

**HOURS OF OPERATION:** 6:30 a.m.-5:30 p.m.

**ELIGIBILITY:** 6 weeks to 6 years of age

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral by State agencies (i.e., Child Watch, Early Choices), call for appointment

**FEES:** \$120.00-\$130.00, fee schedule by age

## **PARENTS AS TEACHERS (DOE)**

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**Sussex Parents As Teachers**

**115 South Bedford Street**

**Georgetown, DE 19947**

**302-856-5239**

**Fax: 302-856-5249**

**Kent Parents as Teachers**

**Polytech Adult Education**

**P. O. Box 102**

**Woodside, DE 19980**

**302-697-4545**

**Fax: 302-697-4544**

**New Castle Parents as Teachers**

**Christina School District**

**Eden Support Services Center**

**925 Bear-Corbitt Road**

**Bear, DE 19701**

**302-454-5955**

**Fax: 302-454-2246**

**PERSON IN CHARGE:** Georgetown: Anna Scovell; Woodside: Carman Gallagher; Bear: Whitney Jenkins

**STATUS:** Public

**SERVICE DESCRIPTION:** Statewide parenting program for families raising first child. Monthly home visits by certified parent educator from pregnancy to child's fourth birthday. Provides information on children's development and parent-child activities to build language, motor, intellectual, and social skills. Services also include annual developmental screening, referrals, group meetings, and "Stay and Play" centers.

**HOURS OF OPERATION:** Home visits at family's convenience

**ELIGIBILITY:** Open. Priority given to low income (under \$25,000), teen parents, families receiving State assistance (WIC, Medicaid), single parents, health needs of child or parent.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; referral by parents themselves or any community service agency.

**FEES:** None

## **PARISH SOCIAL MINISTRY/ A CATHOLIC CHARITIES PROGRAM**

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Parish Social Ministry  
2601 W. 4th Street  
Wilmington, DE 19805  
302-655-9624

**Website:** [www.cdow.org/socialministry.html](http://www.cdow.org/socialministry.html)

**PERSON IN CHARGE:** Andy Zampini, SFO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers leadership training, social justice education, and help with organizing and recruiting techniques.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information.

**FEES:** None

## **PARKS AND RECREATION; NEWARK DEPARTMENT OF**

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220 Elkton Road  
P.O. Box 390  
Newark, DE 19715  
302-366-7060

Website: [www.cityofnewark.de.us](http://www.cityofnewark.de.us)

**PERSON IN CHARGE:** Charles R. Emerson

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation, leisure activities, and classes in areas including sports, fitness, day trips, dance, theatre arts, crafts, special events, special interest activities, and nature. Numerous parks for active and passive users.

**ELIGIBILITY:** Open

**AREA SERVED:** Greater Newark

**OBTAINING SERVICE:** Call or walk in

**FEES:** Yes

## **PARKS AND RECREATION; WILMINGTON DEPARTMENT OF**

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22 S. Heald Street  
Wilmington, DE 19801  
302-576-3810

**PERSON IN CHARGE:** Romain L. Alexander, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers recreation centers, parks, playgrounds, and swimming pools; provides community organization; organizes sports leagues, recreation, athletics, and other programs and services.

**Recreation Centers:** (October-May, 4:30 p.m.-9:00 p.m., Mon.-Thurs., with the exception of Harlan School, 4:30 p.m.-7:30 p.m.)

- Bayard School - Linden and Clayton Sts.
- Elbert/Palmer - Chapel and Lobdell Sts.
- Harlan School - 3601 Jefferson St.
- Highlands School - 2100 Gilpin Ave.
- P.S. DuPont School - 34th and Van Buren Sts.
- PAL – 37th and Market Sts.
- Pulaski School - Cedar and Broom Sts.
- Pyle School - 5th and Lombard Sts.

**Playgrounds/Parks/Lots:** (June - Aug.; 9:30 a.m.-4:30 p.m., Mon.- Fri.)

- 11th & Washington - 11th and Washington Sts.
- Adams & 3rd Park - 3rd and Adams Sts.
- Bancroft Parkway - Bancroft Parkway
- Barry & Union Triangle - Barry and Union Sts.
- Boulevard Triangle - 18th St. and Baynard Blvd.
- Brandywine Mills - Race St.
- Brandywine Playground - 11th and Heald Sts.
- Brown, Burton, Winchester - 26th and Pine Sts.
- Brown/Eddie Cihocki - 8th Ave. and Duncan St.
- Chambers, Helen - 6th and Madison Sts.
- Christina - 3rd and Church Sts.
- Columbus Triangle - Pennsylvania Ave. and Franklin St.
- Connell Street Tot Lot - 3rd and Connell Sts.
- Cool Spring - 10th and Van Buren Sts.
- Del Tech Plaza - 4th and Shipley Sts.
- Delaware Ave. Median - Delaware Ave. and Adams St.
- Delaware Tot Lot - 235 Delamore Place
- Du Pont, H. B., Plaza - 10th and West Sts.
- Dugan Park - Buttonwood St.
- E. 7th Street Park - E. 7th St.
- Eastlake - 30th and Madison Sts.
- Eastlawn - 36th and Church Sts.
- Eden - New Castle Ave. and City Line
- Elbert Playground - "D" and Buttonwood Sts.
- Father Tucker - 9th and Lincoln Sts.
- Fountain Plaza - Harrison St. and Pennsylvania Ave.
- Franklin & 6th Lot - 518 N. Franklin St.
- Freedom Tot Lot - 5th and Jefferson Sts.
- Fulton St. Tot Lot - 217 N. Fulton St.
- Garfield Triangle - 23rd St. and Concord Ave.
- Gilpin Playground - Gilpin and Shallcross Aves.
- Harrington Triangle - Harrington and Bancroft Pkwy.
- Harrison St. Triangle - 27th and Harrison Sts.
- Haynes - 32nd and Harrison Sts.
- Heald & "B" Tot Lot - "B" and Heald Sts.
- Hicks, Barbara, Playground - "B" and Bradford Sts.
- Holloway Park - 7th and Lombard Sts.
- Jennie Weaver - 3rd and West Sts.
- Johnston Playground - 16th and Claymont Sts.
- Judy Johnson - 3rd and Clayton Sts.
- Kingswood Complex - Bowers St.
- Kirkwood - 11th and Spruce Sts.
- Kosciuszko - S. Brown and Maple Sts.
- Kruse Playground - 14th and Poplar Sts.
- Laffayette Median - Laffayette and Jefferson Sts.
- Liberty Triangle - New Castle Ave. and "A" Sts.
- Lombard & 4th Sts. - 4th and Lombard Sts.

- Mack Park - 6th St. and Cleveland Ave.
- Madison & 23rd Triangle - 23rd and Madison Sts.
- Madison & 4th Playground - 4th and Madison Sts.
- Madison St. Tot Lot - Madison St.
- Matson Run Parkway - Washington St. and Lea Blvd.
- Michaels Playground - Wright and Stroud Sts.
- Montgomery Tot Lot - 4th and Montgomery
- P. S. duPont Complex - 34th and Van Buren St.
- Pulaski Triangle - Harrison and Oak Sts.
- Louis L. Redding - 22nd and Tatnall Sts.
- Rodney & 3rd Tot Lot - 237 N. Rodney St.
- Rodney & 4th Tot Lot - 4th and Rodney Sts.
- Rodney & Fifth - 5th and Rodney Sts.
- Rodney Square - 11th and Market Sts.
- Soldiers & Sailors - Delaware Ave. and Broom Sts.
- Speakman - 30th and Speakman
- Spencer, Peter, Plaza - King and French Sts.
- Stapler - 16th and Union Sts.
- Tatnall - 24th and Tatnall Sts.
- Tilton Park - 8th and Broom Sts.
- Willing & 6th Plaza - 6th and Willing Sts.
- Wm. Anderson Center - 501 Madison St.
- Wollaston St. Tot Lot - Wollaston St.
- Woodlawn - 4th and Ferris Sts.

**Pools:** (June - Aug., 12:00 noon-6:00 p.m., Mon.-Sat.)

- Dr. Foster Brown - 7th and Lombard Sts.
- Eden Park Pool - New Castle Ave. and City Line
- P.S. DuPont - 34th and Van Buren Sts., 12:00 noon-8:00 p.m., Mon.-Fri.
- Prices Run Park Pool - 24th and Pine Sts.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** None



## **PARKVIEW NURSING AND REHABILITATION CENTER**

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2801 West 6th Street  
Wilmington, DE 19805  
24 hours: 302-655-6135  
Website: [parkviewnursing.com](http://parkviewnursing.com)

**PERSON IN CHARGE:** Deborah J. Kardine, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Full service nursing facility providing long term care. Staff include professional nurses, therapists, dietary specialists, and activities personnel. Services include professional nursing care; Alzheimer's unit; sub acute unit; physical, occupational, and speech therapy; 3 meals per day; therapeutic menus; activities; religious programs; and laundry. Private and semi-private accommodations.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over, in need of nursing and/or rehabilitative care

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Director of Admissions

**FEES:** Yes

## **PASSPORT HEALTH**

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Metroform  
620 Stanton Christiana Road  
Newark, DE 19713  
302-633-5782  
Email: [pcranston@che-east.org](mailto:pcranston@che-east.org)

**PERSON IN CHARGE:** Paula Cranston, R.N.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Travel health services include customized, destination-specific travel health consultations; state certified yellow fever immunization; complete stock of travel immunizations; and travel and security briefings. For students, Meningococcal Vaccination. Also has a full line of vaccines for Immigration and Naturalization.

**OTHER LOCATIONS:** 2002 Foulk Road Office Park Plaza, Wilmington 19810 (302-633-5782)

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.; Tuesday evening appointments. Foulk Road: 8:30 a.m.-4:30 p.m., Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent counties

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** Vary by service. Insurance not accepted.

## **PENCADER HUNDRED COMMUNITY CENTER (PHCC)**

5 Teal Circle

Sparrow Run

Newark, DE 19702

302-365-6211

Email: [PHCC@pencadercenter.org](mailto:PHCC@pencadercenter.org)

Website: <http://www.pencadercenter.org>

**PERSON IN CHARGE:** Elizabeth Doty, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Mission is to connect and empower economically fragile neighborhoods in the Bear-Glasgow area to help them thrive, to build neighborhood capacity, and to establish the first community center service facility in the area, which will in turn become a permanent place to bring residents and communities together to discuss community issues and find solutions for improving the neighborhoods. Utilizing neighborhood-based community organizers and resident councils and partnering with like-minded nonprofit service organizations, will implement the following program goals: build a sense of community within and among targeted neighborhoods; improve life skills by coordinating a collaborative of organizations which offer a varied array of services and programs; stabilize low-wealth neighborhoods, specifically in the areas of accessible health services, children and family services, housing, and employment; enhance the level of communication between residents and police and also between residents and the managers of the neighborhoods; and help residents develop the capability to resolve personal and community issues.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Residents living in low- to moderate-income neighborhoods in Pencader Hundred.

**AREA SERVED:** Pencader Hundred section of New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** None

## **PENINSULA UNITED METHODIST HOMES, INC. (PUMH)**

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726 Loveville Road, Suite 3000  
Hockessin, DE 19707-1536  
302-235-6800

Website: [www.pumh.org](http://www.pumh.org)

**PERSON IN CHARGE:** Allen L. Johnson, President/CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides continuing care retirement communities dedicated to meeting the changing needs of older adults while maintaining the highest quality of life for residents.

### **LOCATIONS:**

- Cokesbury Village, 726 Loveville Rd., Hockessin 19707-1519 (302-235-6000), Robin Crandall, Executive Director
- Methodist County House, 4830 Kennett Pike, Wilmington 19807-1899 (302-654-5101), Janet Neville, Executive Director
- Methodist Manor House, 1001 Middleford Rd., Seaford 19973-3697 (302-629-4593, 800-327-9138), Linda Messersmith, Executive Director
- Heron Point of Chestertown, 501 E. Campus Ave. Chestertown, MD 21620-1682 (410-778-7300, 1-800-327-9138), Thomas Sinnott, Executive Director

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Statewide, and mid-Atlantic region

**OBTAINING SERVICE:** Call locations for information (marketing counselor)

**FEES:** Yes

## **PEOPLE'S PLACE, INC.**

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### **Supportive Services**

1129 Airport Road  
Milford, DE 19963  
302-422-8033

Fax: 302-422-8050

Website: [www.peoplesplace2.com](http://www.peoplesplace2.com)

Email: [info@peoplesplace2.com](mailto:info@peoplesplace2.com)

**PERSON IN CHARGE:** Mike Kersteter, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Sponsors the following programs: **Center for Community Justice (302-424-0890)** - Provides victim/offender mediation for non-violent offenses referred by the justice system. In addition, mediation services are provided for victims of violent crimes and their incarcerated offender. The center provides community mediation services and educational programs for juveniles (Conflict Resolution and Shoplifter's Alternative). **People's Place Counseling Centers** (Dover, 302-730-4479; Milford/Seaford, 302-422-8026; Smyrna, 302-653-2341; Millsboro, 302-422-8026) - Provides counseling services to children and adults, including individual, group, family, and play therapy. Special services are available for such things as substance abuse, gambling, veterans, and parent-child conflict. In addition, medication management and psychological assessments are available. **SAFE (Safety, Advocacy, Freedom and Empowerment)** (Kent/Sussex, 302-422-8058; Northern Kent, 302-678-3886) - Provides emergency shelter, through two safe houses, for women and children who are victims of domestic violence, serving both Kent and Sussex counties. Also staffs a domestic violence hot line 24 hours a day, 7 days a week. **Boys & Girls Group Homes** (302-424-3580) – Teen group homes in Milford and Townsend provide long-term housing for neglected and/or abused children ages 12-18 who have come through the foster care system. The children live in the facility full time and attend school in the local school districts. **Listening Post** (302-422-1682) - Provides peer counseling, outreach and referral to community services for veterans in southern Delaware. Non-traditional and in-home services are also provided as well as transportation to area VA Hospitals. **New Start** (302-730-3678) - Provides case management services for clients living in low income housing and homeless clients. **Non-Secure Detention** (302-422-7025) – Residential program for males and females ages 8-19 who have been arrested and are awaiting a court date. The youth live in a structured setting and are monitored by around-the-clock staff. Staff is available for court appearances and often makes recommendation to the court regarding sentencing. **Turning Point** (302-424-2420) - Provides individual and group treatment to both perpetrators and victims of family and domestic violence, including children. Three visitation centers, located in Dover, Milford, and Georgetown, provide safe, neutral places where supervised visitation and monitored exchanges can be facilitated for families with a history of domestic violence or child sexual abuse.

**HOURS OF OPERATION:** Vary by program

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Kent and Sussex counties and surrounding communities

**OBTAINING SERVICE:** Call specific program or administrative offices.

**FEES:** Vary by program

## **PEOPLE'S SETTLEMENT ASSOCIATION**

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**408 E. 8th Street**

**Wilmington, DE 19801**

**302-658-4133**

**Website: [www.PSASSOCIATION.ORG](http://www.PSASSOCIATION.ORG); [www.urbanhelp.org](http://www.urbanhelp.org)**

**Email: [nina@psassociation.org](mailto:nina@psassociation.org)**

**PERSON IN CHARGE:** Keith Lake, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides child care through a state licensed pre-school and school age, senior citizen center (including nutrition), Meals on Wheels, recreation, tutorial services to youth and adult students, brown bag, emergency food and clothing, employment and housing referral, and summer day camp, wellness and addictions program, community meeting space, first-time homebuyers program and credit counseling.

**HOURS OF OPERATION:** 7:00 a.m.-9:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3 and up

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Walk-ins/calls/appointments

**FEES:** Childcare

## **PERSONAL WELLNESS COUNSELING SERVICE, LLC**

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**Tower Office Park**

**242 N. James Street, Suite 102**

**Newport, DE 19804**

**302-995-5456**

**Fax: 302-995-0292**

**Email: [personalwell@aol.com](mailto:personalwell@aol.com)**

**287 Christiana Road, Suite 8**

**New Castle, DE 19720**

**302-326-6515**

**PERSON IN CHARGE:** Preston J. Lanier, LCSW, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides outpatient counseling services to children and their families.

**HOURS OF OPERATION:** Newport: 12:00 noon-6:00 p.m., Thurs.-Fri.; occasional morning appointments 10:00 a.m.-11:00 a.m; New Castle: 12 p.m.-6:00 p.m., Mon.-Wed.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Referral, call for information, or call for appointment

**FEES:** Sliding scale, vary by service, schedule

## **PFLAG WILMINGTON/NORTH DELAWARE, INC.**

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**Answering machine, response within 24 hours:** 302-654-2995

**Website:** <http://pflagwilmDE.home.att.net>

**Email:** pflagwilmde@att.net

**PERSON IN CHARGE:** Jim Batty, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Parents, families, and friends of lesbians and gays. Provides support and resources along with education and advocacy.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None

## **PINNACLE REHABILITATION & HEALTH CENTER**

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3034 S. DuPont Highway

Smyrna, DE 19977

302-653-5085; toll free, 888-874-7457

Fax: 302-653-3988

**PERSON IN CHARGE:** NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Long-term care nursing home offering skilled and intermediate level medical treatment. Services include special diets, physical therapy, speech therapy, recreational therapy, life enrichment, and respite care (subject to bed availability).

**HOURS OF OPERATION:** Business Office: 8:00 a.m.-4:30 p.m., Mon.- Fri.

**ELIGIBILITY:** Referral by physician. Residents under age 18 may require prior approval by the Board of Health.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admissions Director (Brenda Nixon)

**FEES:** Yes

## **PLANNED PARENTHOOD OF DELAWARE**

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625 Shipley Street  
Wilmington, DE 19801  
302-655-7293  
Website: [www.ppdel.org](http://www.ppdel.org)

**PERSON IN CHARGE:** Nanci Hoffman, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides reproductive health care for women and men. Services include birth control, a full range of pregnancy options including abortion services, screening and treatment of sexually transmitted infections, cancer screening, HIV screening, and prenatal care. Offers education, counseling services, and a volunteer program.

**OTHER LOCATIONS:**

- 625 Shipley St., Wilmington 19801 (302-655-7293)
- 140 E. Delaware Ave., Newark 19711 (302-731-7801)
- 3009 Philadelphia Pike, Claymont 19703 (302-798-8000)
- 805 S. Governors Ave., Dover 19901 (302-678-5200)
- 19 Midway Shopping Center, Rehoboth 19971 (302-645-2737)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.  
(evening and Saturday hours vary by location)

**ELIGIBILITY:** Ages 12 and over (both sexes). Under age 12, must be accompanied by an adult. Women under age 16 must notify a parent before having an abortion.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale

## **POLICE ATHLETIC LEAGUE OF DELAWARE**

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26 Karlyn Drive  
New Castle, DE 19720  
302-656-9501  
Website: [www.palde.org](http://www.palde.org)

7259 Lancaster Pike  
Hockessin, DE 19707  
302-239-8857

**PERSON IN CHARGE:** Jimmy Riggs, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Crime prevention program that relies heavily on educational, recreational, and enrichment activities to create a strong bond between youth and police officers.

**HOURS OF OPERATION:** New Castle: 11:00 a.m.–7:00 p.m., Mon.–Fri. Hockessin: 11:00 a.m.–7:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 8 – 18, with application and most recent report card

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **POLICE ATHLETIC LEAGUE OF WILMINGTON, INC. (PALW)**

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**3707 North Market Street**

**Wilmington, DE 19802**

**302-764-6170**

**Website: [www.palw.org](http://www.palw.org)**

**Email: [palw-ngaines@comcast.net](mailto:palw-ngaines@comcast.net)**

**PERSON IN CHARGE:** Nicolle D. Gaines, PALW Director of Programs

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Targets three main dimensions of youth concerns. **Crime prevention efforts, including violence and gang prevention** — provides a safe place for alternative social and recreational activities, academic enhancement including homework and tutorial assistance, and motivational events such as youth summits and crime prevention seminars. **Health and wellness** - focuses on fitness and nutrition (e.g., martial arts and hot meals). **Substance abuse prevention** — program teaches resistance skills, anger management, drug and alcohol awareness, and promotion of positive attitudes. The center can serve as an emergency shelter in a community crisis and hosts community meetings, family gatherings, and receptions in the multi-purpose room.

**HOURS OF OPERATION:** Administrative Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Recreational hours: 5:00 p.m.-8:00 p.m., Mon.-Fri. Available for rentals Saturdays and Sundays.

**ELIGIBILITY:** Open

**AREA SERVED:** North Wilmington

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None



## **POLICE YOUTH AID PROGRAM, CITY OF WILMINGTON**

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Department of Police  
Public Safety Building  
300 North Walnut Street  
Wilmington, DE 19801  
302-576-3626

**PERSON IN CHARGE:** Sgt. Ray Wyatt

**STATUS:** Public

**SERVICE DESCRIPTION:** Officers assigned to criminal investigations handle investigations involving child abuse, school problems, runaways, missing persons, family services, and crisis intervention.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Youth to age 18

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **POLYTECH SCHOOL DISTRICT; KENT COUNTY**

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Polytech Adult Education  
823 Walnut Shade Road  
P.O. Box 102  
Woodside, DE 19980  
302-697-4545

**Website:** [www.polytech.k12.de.us](http://www.polytech.k12.de.us)

**Adult education website:** [polytechworks.com](http://polytechworks.com)

Polytech High School  
P. O. Box 97  
Woodside, DE 19980  
302-697-3255

**PERSON IN CHARGE:** Dr. Dianne G. Sole, Superintendent; Mike Coverdale, Director/Adult Education

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides vocational and technical training for high school grades 9-12 and for adults. **Adult Education Division:** ABE, GED, ESL, and James H. Groves Adult High School classes for individuals needing basic skills and/or high school diploma. Offers technical training, apprenticeship training, non-traditional training, and programs funded by the Delaware Department of Labor and Workforce Investment Act. Customized training is available on a contractual basis.

**HOURS OF OPERATION:** 8:00 a.m.-9:30 p.m., Mon.-Thurs.; 8:00 a.m.-3:30 p.m., Friday

**ELIGIBILITY:** High school students, out of school youths and adults.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## **POSITIVE DIRECTIONS**

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**2500 West 4th Street, Suite 5A**

**Wilmington, DE 19805**

**302-654-9444**

**Fax: 302-654-9445**

**Email: [positivedirections@yahoo.com](mailto:positivedirections@yahoo.com)**

**PERSON IN CHARGE:** Sheree Manlove, M.Ed. Counseling, Owner/Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides contracted school based services (In-School-Alternative, In-School-Suspension, counseling, time out, and behavioral intervention) for children and youth experiencing difficulty in school. Service offered in conjunction with Delaware school districts. In addition to the contracted school-based services, additional educational counseling services (individual and group) are also available. These services are offered on a sliding scale as space remains available by appointment.

**HOURS OF OPERATION:** 9:00 a.m.-3:00 p.m., Mon.-Fri. Evening and weekend hours available by appointment only.

**ELIGIBILITY:** Children and youth—school based services and educational counseling.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** Educational counseling services: sliding scale, varies by service; Contracted services: school districts provide payment for services.

## **PREGNANCY HELP CENTER OF KENT COUNTY**

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**1991 S. State Street**

**Dover, DE 19901**

**302-698-9311**

**PERSON IN CHARGE:** Pat Dundas

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: pregnancy tests; educational information on abortion and alternatives; assistance to pregnant women in need including maternity and baby clothing, baby furniture, shelter, education in fetal development; referrals for financial, medical, legal, adoption and professional counseling; speakers bureau; and a library of books, slides, video and film available to interested groups or individuals.

**HOURS OF OPERATION:** 9:30 a.m.-5:00 p.m., Mon.; 9:30 a.m.-3:30 p.m., Tues.; 9:30 a.m.-4:30 p.m., Wed.; 10:00 a.m.-2:00 p.m., Fri.

**ELIGIBILITY:** Persons in need of assistance related to pregnancy or suspected pregnancy and parents/guardians of young children.

**AREA SERVED:** Kent County and surrounding areas

**OBTAINING SERVICE:** Appointment preferred

**FEES:** None

## **PREVENT CHILD ABUSE DELAWARE**

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**100 W. Tenth Street, Suite 715  
Wilmington, DE 19801  
302-425-7490**

**Website:** [www.pcadelaware.org](http://www.pcadelaware.org)

**PERSON IN CHARGE:** Karen DeRasmo, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers safety programs providing group learning for children, youth, their parents, and those who work with them on personal safety and abuse prevention; training on abuse/neglect issues; and special support and training for foster parents, home visitors, day care providers, and child welfare professionals.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Fee for daycare provider training

## **PRIMECARE MEDICAL TRANSPORT, LLC**

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**568 Milford-Harrington Highway**  
**Milford, DE 19963**  
**302-422-0900**

**PERSON IN CHARGE:** Karen Fry, CFO

**STATUS:** For profit

**SERVICE DESCRIPTION:** Medical transportation to doctors and hospitals.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment

**FEES:** Vary by service

## **PRISON MINISTRIES OF DELAWARE, INC.**

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**Peniel UMC**  
**115 East Market Street**  
**Newport, DE 19804**  
**302-737-2792**  
**Website:** [prisonministriesde@comcast.net](mailto:prisonministriesde@comcast.net)

**PERSON IN CHARGE:** Fay Whittle, CEO and President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Locates emergency housing, food, clothing, transportation, and medicine. Locates emergency needs providers. Provides Chaplain's special needs/special programs, career counseling, and job placement. Clearinghouse for re-entry services.

**HOURS OF OPERATION:** 24 hours, 7 days

**ELIGIBILITY:** Inmates, ex-offenders, victims, youth offenders, and their families.

**AREA SERVED:** New Castle County. In exceptional circumstances, Kent and Sussex counties and out of state.

**OBTAINING SERVICE:** Referral by Delaware Helpline, prison chaplains, prison counselors, Prison Fellowship volunteers, or community members.

**FEES:** None

## **PRISON OUTREACH OF DELAWARE, INC.**

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**P.O. Box 7633**

**Newark, DE 19714-7633**

**302-998-5502**

**Website: [www.prisonoutreachofdelaware.org](http://www.prisonoutreachofdelaware.org)**

**PERSON IN CHARGE:** Rev. Joe L. Kadtko, Executive Director; Rev. Tim W. Heald, Associate Director, Rev. Steven Anderson, Associate

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Ministers to troubled youth and adults in Delaware Correctional Center and Multi-Purpose Criminal Justice Facility, Pre-Trial Annex, Sussex Correctional Institution; provides spiritual counseling, crime and conflict resolution, teaching, visiting, and literature distribution.

**HOURS OF OPERATION:** 9:00 a.m.–2:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Incarcerated persons, ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **PROSTATE CANCER SUPPORT GROUP; BAYHEALTH MEDICAL CENTER WELLNESS COMMUNITY**

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**Wellness Community**

**812 South Bradford Street**

**Dover, DE 19904**

**302-734-0898**

**Email: [jscross@wellnessdelaware.org](mailto:jscross@wellnessdelaware.org)**

**PERSON IN CHARGE:** Jan Shallcross, Wellness Community

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides education and support for men with prostate cancer. Family members and friends are also welcome.

**OTHER LOCATIONS:** Meeting sites alternate on 3rd Tues., 7:00 p.m.

- Odd # Months: Kent General Rehabilitation Center, 560 S. Governors Ave., Dover 19901
- Even # Months: Milford Memorial Hospital, Conference Rooms A & B, 21 W. Clarke Ave., Milford 19963

**ELIGIBILITY:** Prostate cancer diagnosis or family member or friend of someone with prostate cancer.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## **PSYCHOLOGICAL SERVICES TRAINING CENTER**

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Belmont Hall  
203 W. Main Street  
Newark, DE 19716-2578  
302-831-2717

**PERSON IN CHARGE:** Dr. Jennifer Schwartz, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Psychotherapy and testing for children and adults

**HOURS OF OPERATION:** By appointment only. Evening appointments available.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County and surrounding towns

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale

## **PUBLIC ADVOCATE; DIVISION OF THE (DOS)**

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Carvel State Office Building  
820 N. French Street, 4th Floor  
Wilmington, DE 19801  
302-577-5077  
Toll Free – Delaware: 1-888-607-2427  
Website: <http://www2.state.de.us/publicadvocate>

**PERSON IN CHARGE:** G. Arthur Padmore, Public Advocate

**STATUS:** Public

**SERVICE DESCRIPTION:** Intercedes and attempts to resolve disputes in billing, poor services, etc., when citizens encounter problems with the electric, telephone, water or cable companies.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **PUBLIC ALLIES DELAWARE**

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**Community Service Building**  
**100 West Tenth Street, Suite 812**  
**Wilmington, DE 19801**  
**302-573-4438**  
**Website: [www.publicallies.org](http://www.publicallies.org)**

**PERSON IN CHARGE:** Christina A. Morrow

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** An AmeriCorps agency which places individuals within nonprofit organizations doing community service work. Ten month service year, September to June, recruiting every year for the next class.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 18-30 years, high school diploma, G.E.D., or greater

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## **PUBLIC DEFENDER OF THE STATE OF DELAWARE**

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**Carvel State Office Building**  
**820 N. French Street, 3rd Floor**  
**Wilmington, DE 19801**  
**302-577-5200**

**14 The Circle, 2nd Floor**  
**Georgetown, DE 19947**  
**302-856-5310**

**Sykes Building**  
**45 The Green**  
**Dover, DE 19901**  
**302-739-4476**

**New Castle County Courthouse**  
**500 King Street, Suite 2400**  
**Wilmington, DE 19801**  
**302-255-0130**

**Website:** <http://publicdefender.delaware.gov>

**PERSON IN CHARGE:** Lawrence M. Sullivan, Public Defender

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides legal services for indigent persons charged with criminal offenses under Delaware law.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**OTHER LOCATION:** Family Court Building, 900 King St., Wilmington 19801 (302-577-6025)

**ELIGIBILITY:** Indigent persons making less than \$500/wk., in need of legal representation in criminal matters.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information: in New Castle County, call 302-255-0130; in Dover, call 302-739-4476; in Sussex County, call 302-856-5310.

**FEES:** \$50.00 court ordered fee

## **PUBLIC GUARDIAN; OFFICE OF**

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**900 King Street, Suite 240  
Wilmington, DE 19801  
302-255-1900/1902  
Fax: 302-577-2989**

**PERSON IN CHARGE:** Stefanie Donovan, Public Guardian

**STATUS:** Public

**SERVICE DESCRIPTION:** Serves those adults who are in need of guardianship, without family or friends to serve as guardian, and who are subject to neglect, victimization, or exploitation because of age, mental disability, and/or physical incapacitation.

### **OTHER LOCATIONS:**

#### **Kent County:**

- c/o Delaware Hospital for the Chronically Ill, Smyrna 19977 (302-659-6880 or 302-659-6881)

#### **Sussex County:**

- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5313)
- Laurel State Service Center, 440 N. Poplar St., Laurel 19956 (302-875-6943, ext. 112)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Adults in need of guardianship. Court declaration of incapacity is necessary before the appointment of guardian. Guardian of last resort.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral to Smyrna office (659-6880)

**FEES:** None



## **PUBLIC HEALTH; DIVISION OF (DPH, DHSS)**

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**Jesse Cooper Building**  
**417 Federal Street**  
**Dover, DE 19901**  
**302-744-4700**  
**FAX: 302-739-6659**

**Website:** [www.state.de.us/dhss/irm/dph/dphhome.htm](http://www.state.de.us/dhss/irm/dph/dphhome.htm)  
**Tobacco Prevention and Control Program:** [www.state.de.us/dhss/irm/dph/impact.htm](http://www.state.de.us/dhss/irm/dph/impact.htm)

**Disease Prevention and Health Promotion:**  
[www.state.de.us/dhss/irm/dph/prevent1.htm](http://www.state.de.us/dhss/irm/dph/prevent1.htm)

**PERSON IN CHARGE:** Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers the following programs and services. Community-based health services include: HIV antibody counseling and testing, Home Visiting Program, family planning, TB, child health, sexually transmitted diseases, WIC, and adolescent health. Environment health services: food protection, institutional sanitation, sanitary engineering, radiation control, health facilities licensing and certification, narcotics and dangerous drugs. Long term care facilities: Governor Bacon Health Center, Delaware Hospital for the Chronically Ill, Emily P. Bissell Hospital for intermediate and skilled long term care. Other programs include: health promotion and disease prevention; health education; disease surveillance; epidemiology; public health laboratory; emergency medical services and paramedics; Vital Statistics.

### **LOCATIONS:**

#### **Kent County:**

- Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5100)
- Smyrna State Service Center, 200 S. DuPont Blvd., Suite 101, Smyrna 19977 (302-514-4500)

#### **New Castle County:**

- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-9755)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2973)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7587)
- Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3521)
- West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5480)

**Sussex County:**

- Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5355)
- Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7130)
- Pyle State Service Center, 34314 Pyle Center Road, Frankford 19945 (302-732-9512)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2006)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (may vary by program site)

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## **READ-ALoud DELAWARE**

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**Community Service Building**  
**100 W. Tenth Street, Suite 603**  
**Wilmington, DE 19801**  
**302-656-5256**

**Blue Hen Mall, Suite 213A**  
**655 South Bay Road**  
**Dover, DE 19901**  
**302-674-4423**

**109 N. Bedford Street**  
**Georgetown, DE 19947**  
**302-856-2527**

**Website:** [www.readalouddelaware.org](http://www.readalouddelaware.org)

**PERSON IN CHARGE:** Mary W. Hirschbiel, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides volunteer readers to read to preschool-age children on a regular basis in a one-on-one relationship. Also includes services to parents of preschool-age children: lectures, workshops, and demonstrations of reading techniques; importance of reading aloud; and how parents can create an intellectually stimulating environment in the home.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri. (may vary by location)

**ELIGIBILITY:** Ages 6 and younger

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale fee for workshops

## **READING ASSIST INSTITUTE**

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**Community Services Building**  
**100 West Tenth Street, Suite 910**  
**Wilmington, DE 19801-6605**  
**302-425-4080**  
**Website: [www.readingassist.org](http://www.readingassist.org)**  
**Email: [Judy@readingassist.org](mailto:Judy@readingassist.org)**

**PERSON IN CHARGE:** Dr. Mary Schreiber, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Trains volunteer tutors in Reading ASSIST curriculum for struggling readers. Trains teachers in regular/special ed classrooms to identify and assist struggling readers, integrating Reading ASSIST curriculum.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** School-aged children

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Fee for classes

## **RECREATION SECTION; NEW CASTLE COUNTY DEPARTMENT OF COMMUNITY SERVICES**

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**New Castle County Gilliam Building**  
**New Castle Corporate Commons**  
**87 Reads Way**  
**New Castle, DE 19720**  
**302-395-5600**  
**Website: [www.nccde.org](http://www.nccde.org)**

**PERSON IN CHARGE:** Anne M. Farley, General Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides recreation; sports; library services; senior services including nutrition programs; special events; and cultural activities for individuals, families, and communities. Operates nine library facilities and contracts with seven community libraries that are electronically linked to one another, providing accessible information and educational materials to all county residents. Also operates a senior center, art studio, four community activity centers in Brandywine Town Center, Appoquinimink, Garfield Park, and Hockessin, and the Rockwood Center Mansion and Park which is available for rent to the public for conferences and special occasions. Provides individual sports and recreation instruction, tournaments for children and adults, summer programs for kids, and sports leagues. Special Events include the

Platinum Picnic; Sleep Under the Stars; Holiday Open House; and specialty tours and teas at Rockwood Park. New Castle County Department of Community Services offers varied volunteering opportunities.

**HOURS OF OPERATION:** Varies by program, generally 7 days per week

**ELIGIBILITY:** Open to all except where noted above.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Visit the website or call

**FEES:** Vary by program and services

## **REGAL HEIGHTS HEALTH CARE AND REHABILITATION CENTER**

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6525 Lancaster Pike

Hockessin, DE 19707

302-998-0181

**Website:** [www.regalheightshealthcare.com](http://www.regalheightshealthcare.com)

**PERSON IN CHARGE:** Ron Inglis, NHA, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled nursing, rehabilitative, and long term care services. Also available are services from dental, ophthalmology, podiatrist, and psychiatric physicians. Offers physical, occupational, speech, and planned therapeutic recreation programs, as well as therapeutic diets and social services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call Admission Director for information.

**FEES:** Yes

## **REGENCY HEALTHCARE & REHABILITATION CENTER**

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801 N. Broom Street

Wilmington, DE 19806

302-652-3861

**PERSON IN CHARGE:** Laura L. Dittmar, Administrator

**STATUS:** For profit

**SERVICE DESCRIPTION:** Nursing facility which provides skilled, intermediate, and respite care. Rehabilitative and medical services offered include physical therapy, speech therapy, occupational therapy, intravenous therapy and inhalation therapy. Offers social, recreational, and spiritual services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 18 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **RENAISSANCE HEALTHCARE**

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26002 John J. Williams Highway  
Millsboro, DE 19966  
302-947-4202

**PERSON IN CHARGE:** Carol Leashefski, NHA

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled and intermediate nursing care. Also provides subacute care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Ages 21 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital, social worker, physician, or family

**FEES:** Yes

## **RENAL CARE CENTERS/BIOMEDICAL APPLICATIONS**

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BMA of Brandywine  
303 A Street  
Wilmington, DE 19801  
302-656-8450

BMA of Milford  
656D N. Dupont Highway  
Milford, DE 19963  
302-424-0552

**Website:** [www.fmcna.com](http://www.fmcna.com)

**PERSON IN CHARGE:** Mark Smith, Administrator (New Castle County); Kathleen Kelly, Administrator (Kent and Sussex Counties)

**STATUS:** For profit

**SERVICE DESCRIPTION:** Serves patients with End Stage Renal Disease (ESRD) who must use a machine to clean impurities from their blood. Also offers peritoneal dialysis training and home dialysis. Affiliated with Pennsylvania and Maryland hospitals for kidney transplants.

**OTHER LOCATIONS:**

**New Castle County:**

- RCC OF Christiana, 63 University Plaza, Rt. 273, Newark 19702 (302-453-8834); hours: 6:30 a.m.-11:00 p.m., Mon.-Sat.
- FMC Middletown, 104 Sleepy Hollow Dr., Middletown 19709 (302-449-1601)
- BMA of First State, 608 Ferry Cutoff Rd., New Castle 19720 (302-328-9044); hours: 6:00 a.m.-5:00 p.m., Mon. - Sat.
- FMC Wilmington, St. Francis Medical Office Building, 7th & Clayton Sts., Suite 404, Wilmington 19805 (302-421-9177); hours: 8:30 a.m.-5:00 p.m., Mon.-Fri.; Evening and Sat. by appointment.
- FMC North Wilmington, 4000 Washington St., Wilmington 19802 (302-762-2903); hours: Mon.-Sat. by appointment only.

**Kent County:**

- Fresenius Medical, 655 Bay Rd., Suite 4M, Dover 19901 (302-678-8744); call for hours
- FMC Smyrna, Gateway North Shopping Center, Rte. 13, 210 Stadium St., Smyrna, 19977 (302-659-5220)

**Sussex County:**

- BMA of Millsboro, 214 W. Dupont Hwy., Millsboro 19966 (302-934-9773); hours: 6:30 a.m.-4:30 p.m., Mon.-Sat.
- BMA of Seaford, 658 Dual Hwy., Suite 128, Seaford 19973 (302-628-3152); hours: 6:00 a.m.-5:00 p.m., Mon.-Sat.
- BMA of Rehoboth Beach, 3712 Highway 1, Rehoboth Beach 19971 (302-226-9330); hours: 8:00 a.m.-4:30 p.m., Mon., Wed., and Fri.

**HOURS OF OPERATION:** BMA of Brandywine: Mon., Wed., and Fri.; 6:00 a.m.-9:30 p.m.; Tues., Thurs., and Sat.; 6:00 a.m.-4:30 p.m. See other Locations for hours .

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by hospital, physician

**FEES:** Yes

## **RESURRECTION PARISH OUTREACH**

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**3000 Videre Drive**

**Skyline Ridge**

**Wilmington, DE 19808**

**302-368-0146, Ext. 130**

**Website: <http://www.rc.net/wilmington/resurrection>**

**PERSON IN CHARGE:** Merrie Bailey, Social Concerns Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides emergency services (food, etc.), information and referral. Will assist with the last \$100 of emergency services required. The remaining amount must be covered by other means. Office is staffed by volunteers and part-time Social Concerns Coordinator.

**HOURS OF OPERATION:** 9:30 a.m.–2:30 p.m., Mon.-Fri.; 6:30 p.m.– 8:00 p.m., Tues., Wed., and Thurs.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP), KENT COUNTY**

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**1121 Forrest Avenue**

**Dover, DE 19904**

**302-734-1200, Ext. 129**

**PERSON IN CHARGE:** Carol Lettieri, RSVP Director, Kent County

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Nationwide volunteer program invites adults 55 and over to help solve serious community problems through volunteer service in the areas of education, environment, public safety, human needs, and homeland security.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral by agency or individual

**FEES:** None

**RETIRED AND SENIOR VOLUNTEER PROGRAM  
(RSVP), NEW CASTLE COUNTY  
(STATE OFFICE OF VOLUNTEERISM) (DSSC, DHSS)**

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Charles H. Debnam Building  
1901 North Dupont Highway  
New Castle, DE 19720  
302-255-9882

**PERSON IN CHARGE:** Deborah Vandiver, RSVP/NCC Program Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Places adults 55 years of age and older into volunteer opportunities that address community needs. Provides ongoing support, including insurance and recognition.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

**RETIRED AND SENIOR VOLUNTEER PROGRAM  
(RSVP), SUSSEX COUNTY  
(STATE OFFICE OF VOLUNTEERISM) (DSSC, DHSS)**

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546 South Bedford Street  
Georgetown, DE 19947  
302-856-5815  
Fax: 302-856-5255

**Website:** <http://dhss.delaware.gov/dssc/sov/rsvpsussex.html>

**PERSON IN CHARGE:** Mary Ann Hook, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** RSVP invites people 55+ to explore volunteer opportunities that address community needs. RSVP volunteers are utilized by matching their personal interests, skills, and life-long experiences with volunteer opportunities. RSVP provides each volunteer with on-going support, including supplemental accidental and liability insurance, and recognition.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.

**ELIGIBILITY:** Ages 55 and over

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call 302-856-5815 for information

**FEES:** None



## **RICHARDSON PARK COMMUNITY ACTION PROGRAM, INC.**

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107 S. Maryland Avenue  
Richardson Park  
Wilmington, DE 19804  
302-428-1247

**PERSON IN CHARGE:** Louise Whitehead, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Crisis Alleviation**—assistance with rent, utilities, medicine, and other essentials. **Food Closet**—emergency food; persons living outside service area may be referred elsewhere. **Podiatrist**—podiatry services for a fee. **Transportation**—essential transportation provided by volunteers, or DART bus passes. **CAP Thrift Shop**—thrift store with used clothing and household items for sale at low cost. **Medical Equipment Lending**—provides crutches, walkers, potties, etc.; available to all applicants regardless of place of residence.

**HOURS OF OPERATION:** 10:00 a.m.–3:00 p.m., Mon. and Tues.; 12:00 p.m.–6:00 p.m., Thurs.; 10:00 a.m.–2:00 p.m., Fri.; closed Wed., Sat., and Sun.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Parts of 19804 and 19805 zip codes bounded by Wilmington City Line on north, B&O tracks on west, MacArthur Drive on south, and Christina River on east. Medical Equipment Lending Program available to all applicants.

**OBTAINING SERVICE:** Call or walk in

**FEES:** Yes, for Podiatrist and Thrift Shop. No fee for other programs.

## **RIDESHARE DELAWARE PROGRAM**

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919 N. Market Street, Suite 411  
Wilmington, DE 19801  
1-888-RIDE-MATCH  
Website: [www.ridesharedelaware.org](http://www.ridesharedelaware.org)  
Email: [fordta@pbworld.org](mailto:fordta@pbworld.org)

**PERSON IN CHARGE:** Tammy Ford, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers free ride matching services to Delaware employees and their employers, including a free ride home from work in the event of an emergency to registered ride sharing commuters. **School Pool Program**—offers free ride matching services to parents of Delaware school students.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.; 24 hour message line

**ELIGIBILITY:** Must work in Delaware. School Pool Program—must be student in a Delaware school.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, register on-line

**FEES:** None

## **RIDGAWAY PHILIPS OF DELAWARE**

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**908 B New Churchman's Road Ext.**

**New Castle, DE 19720**

**302-323-1436**

**Website: [ridgawayphilips.com](http://ridgawayphilips.com)**

**Email: [rosena@ridgawayphilips.com](mailto:rosena@ridgawayphilips.com)**

**PERSON IN CHARGE:** Meredith K. Bishop, R.N., B.S.N., Clinical Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides pediatric home care, maternal and new born skilled nursing visits; private duty nursing; home health aide care; and physical, occupational, and speech therapies.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** Schedule, vary by service

## **ROCKFORD CENTER**

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**100 Rockford Drive**

**Newark, DE 19713**

**302-996-5480; 866-847-4357**

**Website: [www.rockfordcenter.com](http://www.rockfordcenter.com)**

**PERSON IN CHARGE:** John McKenna, CEO

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private psychiatric hospital serving children, adolescents, adults, and geriatrics with a range of behavioral health services including in-patient and partial hospitalization as well as a free, 24-hour assessment and referral service.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Call to inquire

**AREA SERVED:** Delaware, Maryland, Pennsylvania, and New Jersey

**OBTAINING SERVICE:** Call the Assessment Referral Center (996-5480) anytime

**FEES:** Most insurance plans accepted. Medicare and Medicaid (DE, MD, PA) certification. Tricare approved.

## **RONALD MCDONALD HOUSE OF DELAWARE**

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1901 Rockland Road  
Wilmington, DE 19803  
302-656-4847, 888-654-4847  
Website: [www.rmhde.org](http://www.rmhde.org)  
Email: [info@rmhde.org](mailto:info@rmhde.org)

**PERSON IN CHARGE:** Pamela Cornforth, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a home away from home for families of seriously ill or injured children receiving treatment at area hospitals. Also operates a family room at Alfred I. duPont Hospital for Children, Christiana Hospital, and Kent General Hospital.

**HOURS OF OPERATION:** 9:00 a.m.-9:00 p.m., 7 days a week

**ELIGIBILITY:** Families of seriously or chronically ill or injured children receiving treatment at area hospitals. Must live more than 25 miles away from the site.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral by social worker

**FEES:** \$15 a night, based on ability to pay

## **ROSE HILL COMMUNITY CENTER, INC.**

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19 Lambson Lane  
New Castle, DE 19720  
302-656-8513

**PERSON IN CHARGE:** Deborah C. Deubert, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Houses the following agencies/programs: RSVP youth mentoring program, Headstart, Rose Hill Boys and Girls Club, Information and Referral, Martial Arts, Substance Abuse Prevention Programs, and NA Meetings. Also administers the C&D Senior Center, Bear. Also runs a summer program at the Surrate Park pool.

**HOURS OF OPERATION:** Vary by program

**ELIGIBILITY:** Vary by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## **ROXANA CHEER SENIOR CENTER**

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**34314 Unit 2 Pyle Center Road**

**Frankford, DE 19945**

**302-732-3662**

**Website: [www.scss.org](http://www.scss.org)**

**PERSON IN CHARGE:** Ebony Tindley, Center Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides suitable activities for the mature adult, including noon lunch program, homebound meals program, education and well-being, and information and referrals.

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Activities, 50+; meals, 60+.

**AREA SERVED:** Southeastern Sussex County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Donation

## **SACRED HEART VILLAGE**

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**920 North Monroe Street**

**Wilmington, DE 19801**

**302-654-5407**

**Website: [www.SACREDHEARTVILLAGE.ORG](http://www.SACREDHEARTVILLAGE.ORG)**

**Email: [MAIL@SACREDHEARTVILLAGE.ORG](mailto:MAIL@SACREDHEARTVILLAGE.ORG)**

**PERSON IN CHARGE:** Sister Christa Rowe, Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Affordable housing for seniors. 77 one-bedroom apartments. Amenities includes a café, convenience store, hair salon, computer lab, game room, arts and crafts room, meeting rooms, medical facility, and off-street parking.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m. Mon.-Fri.

**ELIGIBILITY:** Seniors 62 and over who meet HUD income limits and are able to comply with the terms of the lease.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Rent based on income.

## **SAFE HARBOR: PSYCHOLOGICAL ASSESSMENTS & SERVICES, INC.**

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6 Bay Oak Drive

Lewes, DE 19958

302-945-9425

Email: [housewren@mchsi.com](mailto:housewren@mchsi.com)

**PERSON IN CHARGE:** Donna J. Lentine, Ph.D.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Offers psychological assessments and services to children and families affected by neglect or abuse, particularly sexual abuse. Counseling includes individual, parent-child, and families. Assessments include attachment studies, parent competence studies, child custody evaluations, child sexual studies, educational and clinical evaluations, and early developmental evaluations.

**HOURS OF OPERATION:** 8:00 a.m.-8:00 p.m., Mon.-Sat.; closed Sun. and major holidays.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale; varies by service; Medicaid accepted

## **SCHOOL-BASED HEALTH CENTERS (DPH, DHSS)**

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**PERSON IN CHARGE:** Gloria James, Ph.D., Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a range of health services including acute and minor illness care, mental health counseling, nutritional services, comprehensive/general sports physicals, immunizations, health and sexuality counseling, risk factor reduction counseling, drug and alcohol abuse counseling, STD screenings and treatment\* (\* sites do not provide this service), and general health education.

### **LOCATIONS OF SCHOOL BASED HEALTH CENTERS:**

- Brandywine Wellness Center, 1400 Foulk Road, Wilmington, 19803-2794 (302-477-6750), provide—Bayhealth
- Cape Henlopen Wellness Center, 1250 Kings Highway, Lewes 19958-1798 (302-644-2946), provider—Beebe Medical Center
- Christiana Wellness Center, 190 Salem Church Rd., Newark, 19713-2998 (302-454-5421), provider—Christiana Care VNA
- Concord Wellness Center, 2501 Ebright Rd., Wilmington 19810-1198 (302-477-3960), provider—Christiana Care Health Services
- Delcastle Wellness Center, 1417 Newport Rd., Wilmington 19804-3499 (302-892-4460), provider—Christiana Care Health Services
- Delmar Wellness Center, 200 N. Eighth St., Delmar 19940 (302-846-0303/0305), provider—Nanticoke Health Services
- Dickinson Wellness Center, 1801 Milltown Rd., Wilmington 19808 (302-892-3270/3271), provider—Christiana Care Health Services
- Dover High Wellness Center, 625 Walker Rd., Dover 19901 (302-672-1586), provider—Christiana Care VNA
- Glasgow Wellness Center, 1901 S. College Ave., Newark 19702-2395 (302-369-1501), provider—Christiana Care VNA
- Hodgson Wellness Center, 2575 Glasgow Ave., Newark 19702 (302-832-5400), provider—Christiana Care Health Services
- Howard Wellness Center, 401 E. 12 St., Wilmington 19801 (302-576-8080), provider—Christiana Care Health Services
- \*Indian River Wellness Center, 112 Clayton Ave., Frankford, 19945 (302-732-3680), provider—Bebe Medical Center
- \*Lake Forest Wellness Center, 5407 Killen's Pond Rd., Felton 19943-9259 (302-284-3800), provider—Christiana Care VNA
- \*Laurel Wellness Center, 1133 S. Central Ave., Laurel 19956 (302-875-6164/6165), provider—Nanticoke Health Services
- McKean Wellness Center, 301 McKennan's Church Rd., Wilmington 19808-1398 (302-636-5330), provider—Christiana Care Health Services
- Middletown High School Wellness Center, 122 Silver Lake Rd., Middletown 19709-1494, (302-378-5775) provider—Northern Health Services
- Milford Wellness Center, 1019 N. Walnut St., Milford 19963-1298 (302-424-6120), provider—Bayhealth Medical Center
- Mt. Pleasant Wellness Center, 5201 Washington St. Ext., Wilmington 19809-2198 (302-765-1100), provider—Christiana Care Health Services

- Newark High Wellness Center, 750 E. Delaware Ave., Newark 19711-7188 (302-369-1606), provider—Christiana Care VNA
- \*Polytech Wellness Center, 823 Walnut Shade Rd., Woodside 19980-0097 (302-697-8402), provider—Christiana Care VNA
- \*Seaford Wellness Center, 399 N. Market St., Seaford 19973 (302-629-0884), provider—Nanticoke Health Services
- Smyrna Wellness Center, 500 Duck Creek Parkway, Smyrna 19977-1091 (302-653-2399), provider—Bayhealth Medical Center
- \*Sussex Central Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962), provider—Beebe Medical Center
- Sussex Tech Wellness Center, 17099 County Seat Hwy., Georgetown 19947-0351 (302-856-4360), provider—Christiana Care VNA
- \*William Penn Wellness Center, 713 E. Basin Rd., New Castle 19720-4295 (302-324-5740), provider—Christiana Care Health Services
- Wilmington Wellness Center, 100 N. duPont Road, Wilmington 19807-3199 (302-651-2113), provider—Christiana Care Health Services
- Woodbridge Wellness Center, 307 Laws St., Bridgeville 19933-1299 (302-337-9310), provider—Bayhealth Medical Center

**HOURS OF OPERATION:** Vary, usually correspond to the school day.

**ELIGIBILITY:** Students registered by parents.

**AREA SERVED:** Statewide

**OBTAINING SERVICES:** Call the specific wellness center.

**FEES:** Most services are free of charge.

## **SEAFORD CENTER GENESIS HEALTHCARE**

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**1100 Norman Eskridge Highway**  
**Seaford, DE 19973**  
**302-629-3575**

**PERSON IN CHARGE:** Alonzo Kieffer

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides skilled and intermediate level nursing care; assisted living; rehabilitation services.

**HOURS OF OPERATION:** 8:00 a.m.-8:00 p.m., Mon.-Fri.; 9:00 a.m.-4:00 p.m., Sat.-Sun.

**ELIGIBILITY:** Physician referral for nursing care; ability to live independently with minimal supervision for assisted living

**AREA SERVED:** Primarily Sussex County

**OBTAINING SERVICE:** Call for information (Pat Jimenez)

**FEES:** Vary by service

## **SEAFORD MISSION, INC.**

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611 Third Street  
P. O. Box 1271  
Seaford, DE 19973  
302-629-2559

**PERSON IN CHARGE:** Chaplain Michael Headley, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Endeavors to provide or find resources for whatever need (food, shelter, spiritual, physical, job referrals) a person has that is reasonable and within program guidelines. Addictions program (male only) teaches literacy course, money management, life skills, and assists transition into society.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m.

**ELIGIBILITY:** Need within program guidelines. Male addictions program.

**AREA SERVED:** Sussex County and surrounding areas

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment. Referral needed for addictions program

**FEES:** None

## **SEAMEN'S CENTER OF WILMINGTON, INC.**

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Port of Wilmington  
One Container Road  
P.O. Box 405  
Wilmington, DE 19899  
302-575-1300  
Fax: 302-575-0956  
Email: seamenscenterwilmde@yahoo.com

**PERSON IN CHARGE:** Joan Lyons, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Meets the needs of seafarers who visit the ports in Delaware by offering such items as phone cards, private phone booths, free internet access, television, movies, souvenirs, free pre-owned clothing, toiletries, pool table, snacks, guitar, free transportation, and international reading material. Provides personal, practical, and spiritual assistance; a warm welcome to ease the pain of loneliness and isolation; and offers a respite from the sea.

**HOURS OF OPERATION:** Office: 9:00 a.m.-5:00 p.m., Mon.-Fri. Building open for seafarers: 9:00 a.m.-9:00 p.m., Mon.-Fri.; 12:00 p.m.-9:00 p.m., Sat. and Sun. Facility is staffed by volunteers and does not remain open if there are no ships in port.



**ELIGIBILITY:** Center greets and assists seafarers arriving in Delaware.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information. Volunteers visit ships and inform seafarers of services.

**FEES:** None

## **SEASONS OF RESPECT**

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**Community Services Building**  
**100 West Tenth Street, Suite 1007**  
**Wilmington, DE 19801**  
**302-656-2122**

**Website:** [www.connecting-generations.org](http://www.connecting-generations.org)

**Email:** [mainoffice@connecting-generations.org](mailto:mainoffice@connecting-generations.org)

**PERSON IN CHARGE:** Tinesar Forrest, Director of Programs

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** In-school workshop series teaching respect to 5th graders.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **SELLERS SENIOR CENTER, INC.**

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**500 Duncan Road**  
**Wilmington, DE 19809**  
**302-762-2050**  
**Email:** [SellersSC@Earthlink.net](mailto:SellersSC@Earthlink.net)

**PERSON IN CHARGE:** Linda Murphy

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides quality human services, social contacts, recreation, education, and representation for the senior citizens of our community.

**HOURS OF OPERATION:** 8:30 a.m.-3:30 p.m., Mon.-Fri.

**ELIGIBILITY:** 50 years of age and older

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** \$25 yearly membership fee

## **SENIOR CARE CONSULTING, INC.**

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**500 Duncan Road**

**Wilmington, DE 19809**

**302-762-2050**

**Email: SellersSC@Earthlink.net**

**PERSON IN CHARGE:** Linda Murphy

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Senior Care Consulting is a bridge connecting clients to the vast services in the area tailored to meet the physical, social, and financial needs of older Delawareans. A consultant will be assigned to a family and will provide family consultation, matching of services to meet seniors' needs, assistance with touring facilities and interviewing agencies, continued support, guidelines of questions for professionals caring for seniors, and communicating liaison with other health care professionals.

**HOURS OF OPERATION:** 24 hours, 7 days a week

**ELIGIBILITY:** No restrictions

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information or appointment; referral; website

**FEES:** \$200 flat rate for service package

## **SENIOR EMPLOYMENT SERVICES**

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**Wilmington Senior Center, Inc.**

**1909 N. Market Street**

**Wilmington, DE 19802**

**302-651-3440**

**Fax: 302-651-3418**

**Website: [www.wilmingtonseniorcenter.org](http://www.wilmingtonseniorcenter.org)**

**PERSON IN CHARGE:** Sandria L. Burton, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides individuals 55 years of age and older with referrals and placement into part-time or full-time jobs with local employers. The Senior Community Services Employment Program is a work experience subsidized program for low income individuals which provides counseling, job seeking skills workshops, and referrals to private sector employers. The Job Referral/Placement Program also serves persons 50 years of age who reside in New Castle County. This Unit's main function is to place workers in unsubsidized employment by acting as a broker between the job-seeker and employer.

**ELIGIBILITY:** Ages 50 and older

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **SENIOR PARTNER, INC.**

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**1406 King Street**

**P. O. Box 1908**

**Wilmington, DE 19899**

**302-425-4001**

**Fax: 302-425-4114**

**Website: [www.seniorpartner.com](http://www.seniorpartner.com)**

**Email: [senior.partner@dol.net](mailto:senior.partner@dol.net)**

**PERSON IN CHARGE:** James R. Reynolds, President

**STATUS:** For profit

**SERVICE DESCRIPTION:** Financial and healthcare management, i.e., estate administration and health care assessment/coordination by licensed health care providers. Serves as responsible party for disabled adults/children: guardian, trustee, POA, and/or health care agent. Bill paying services.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m. by appointment only

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral by self or helping professional

**FEES:** Hourly fee

## **SENIOR ROLL CALL – ARE YOU OKAY**

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**Dover Police Department**  
**400 S. Queen Street**  
**Dover, DE 19901**  
**302-736-7122, ext. 7801 Voice Mail**

**PERSON IN CHARGE:** Cpl. James Whitmore

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** A computer generated telephone calling system operated free of charge by the Dover Police Department, Modern Maturity Center, and Triad. Program designed for older adults, disabled persons, shut-ins who live alone, or anyone in the community who needs to be checked upon daily. System calls each enrolled subscriber every day year round at the same time. A recorded voice says "Good morning, are you okay?" If subscriber fails to answer after several tries, or if there is a busy signal several times in a row, the computer immediately notifies the police dispatcher, who sends a patrol car to check on the person. Subscriber calls the police department to stop calls when the subscriber plans to be away.

**OTHER LOCATION:** Modern Maturity Center, 1121 Forest Ave., Dover (302-734-1200), 8 a.m.-5 p.m.

**HOURS OF OPERATION:** 7:00 a.m.-12:00 noon, 7 days a week

**ELIGIBILITY:** Age 50 and older

**AREA SERVED:** Kent County, City of Dover

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral. Contact CPL Whitmore or Modern Maturity Center Are You Okay Program

**FEES:** None

## **SENIOR SERVICES; NEW CASTLE COUNTY DEPARTMENT OF**

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**Administrative Office, Department of Community Services**  
**87 Read's Way, New Castle Corporate Commons**  
**New Castle, DE 19720**  
**302-395-5650**  
**Website: [www.co.new-castle.de.us](http://www.co.new-castle.de.us)**

**PERSON IN CHARGE:** Kathy A. Dilts

**STATUS:** Public

**SERVICE DESCRIPTION:** Operates one senior center open to all seniors age 55 plus conveniently located in New Castle County; transportation available; nutritious, low cost meal available at 14 locations (salad bars are also available in some sites); no charge for membership. **Wheels Transportation Program:** Volunteer-assisted program provides seniors 60+ in New Castle who have no other transportation, a safe trip to their medical appointments.

**LOCATIONS:**

**Senior Centers:**

- Absalom Jones Center, 310 Kiamensi Rd., Wilmington 19804 (302-998-0363)

**Nutrition Sites:**

- Brandywine Senior Center, 3301 Green St., Claymont 19703 (302-798-7534)
- C & D Senior Center, Liberty Terrace Apts., Community Room, 100 Liberty Terrace, Newark 19702 (302-323-2630)
- Chinese American Community Center, Valley and Little Baltimore, Hockessin 19707 (302-239-0432)
- DeLaWarr Senior Center, 19 Lambson Ln., New Castle 19720 (302-429-0581)
- Indo-American Association of Delaware, 113 Jupiter Rd., Newark, 19711 (302-234-0214)
- Jewish Community Center, 101 Garden of Eden Rd., Wilmington 19803 (302-478-5660)
- Mid-County Senior Center, First Regiment Rd., Wilmington 19808 (302-995-6555)
- Middletown-Odessa-Townsend Senior Center, 300 S. Scott St., Middletown 19709 (302-378-3041)
- Oak Grove Senior Center, 11 Poplar Ave., Wilmington 19805 (302-998-1897)
- Sellers Senior Center, 500 Duncan Rd., Suite A, Wilmington 19809 (302-762-2050)
- Woodlea Nutrition Site, 5500 Fairmont Dr., Wilmington 19808 (302-737-5616)

**HOURS OF OPERATION:** 9:00 A.M.–3:00 P.M.

**ELIGIBILITY:** Ages 60 plus

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## **SENIOR SOCIAL SERVICES, INC.**

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97 East Cook Avenue  
Smyrna, DE 19977  
302-998-7603

**PERSON IN CHARGE:** Kimberly Lindell

**STATUS:** For profit

**SERVICE DESCRIPTION:** Private pay, non-health care home care for the elderly.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., answering machine checked for emergencies.

**ELIGIBILITY:** Over 60, need assistance to stay in own home

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Call for information

**FEES:** By the hour, three hour minimum, \$14 per hour for home care aid, \$16 per hour for CNA.

## **SEPTIC REHABILITATION LOAN PROGRAM; DIVISION OF WATER RESOURCES (DNREC)**

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Weyandt Building  
5 East Reed Street, Suite 200  
Dover, DE 19901  
302-739-9941  
**Website:** [www.dnrec.state.de.us](http://www.dnrec.state.de.us)  
**Email:** [carla.waller@state.de.us](mailto:carla.waller@state.de.us)

**PERSON IN CHARGE:** Carla Waller, Property and Loan Management Officer

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a source of low interest financing for repairing or replacing failing septic systems or cesspools.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Income guidelines and ability to repay the loan

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment, email

**FEES:** Credit fee \$15.00, nonrefundable

## **SERENITY PLACE**

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**327 Martin Street  
Dover, DE 19901  
302-674-8036**

**PERSON IN CHARGE:** William Boyles, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Structured alcohol and drug free treatment setting for males recovering from an addiction. A live in/work out supervised living environment for recovering male addicts who have successfully completed and are discharged from a more restrictive inpatient and/or residential treatment program. Provides employment counseling, personal assistance, budgeting and financial management assistance, and recreation. When appropriate, residents are encouraged to continue their education and are given help in connecting with services.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Male addicts 18 years and over, must be able to work

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by counselor at rehab facility

**FEES:** Room and board

## **SERVICE FOR FOREIGN BORN**

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**Carvel State Office Building  
820 N. French Street, 6th Floor  
Wilmington, DE 19801  
302-577-8390**

**PERSON IN CHARGE:** Gladys Crespo, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides information, counseling, and assistance in connection with immigration and naturalization procedures.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Provides services to those who live or work in Delaware

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** None

## **SERVICES FOR AGING AND ADULTS WITH PHYSICAL DISABILITIES (DSAAPD, DHSS)**

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**DHSS Campus**  
1901 N. DuPont Highway  
New Castle, DE 19720  
302-255-9390  
1-800-223-9074  
Fax: 302-255-4445

**Milford State Service Center**  
18 North Walnut Street  
Milford, DE 19963  
302-424-7310  
1-800-223-9074  
Fax: 302-422-1346

**University Plaza**  
Oxford Building, Suite 200  
256 Chapman Road  
Newark, DE 19702  
302-453-3820  
1-800-223-9074  
Fax: 302-453-3836  
Website: [www.DSAAPD.com](http://www.DSAAPD.com)

**PERSON IN CHARGE:** Guy Perrotti, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** The Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) administers services statewide for older Delawareans, for adults with physical disabilities (aged 18 and over), and for the caregivers of these constituents. It provides assessment and case management services in order to determine an individual's eligibility for specific programs and to coordinate the delivery of services, either directly or through provider contracts. Among the specific services available are nutrition programs (including home-delivered meals), adult day care, personal care services, employment services, home modifications, and legal services including information on advance directives and power of attorney. DSAAPD also administers three Medicaid-approved Waiver Programs for persons at home or in the community, including the Acquired Brain Injury Waiver, the Assisted Living Waiver and the Elderly and Disabled Waiver. In addition, the agency administers the Long Term Care Ombudsman of residents of long term care facilities (such as nursing homes), and the Adult Protective Services Program, which investigates cases of suspected abuse, neglect, or exploitation of impaired adults in the community. Among the reference material it makes available to the public, DSAAPD publishes a Guide to Services for Older Delawareans and a Guide to Services for Persons with Disabilities which is available in hard copy and on its internet site.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over for most aging services. Ages 18 and over for Adult Protective Services and Physical Disabilities Services.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service



## **SEXUAL OFFENSE SUPPORT (S.O.S.)**

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University of Delaware  
Student Wellness Program  
231 South College Avenue  
Newark, DE 19716  
Main Office: 302-831-3457; SOS Coordinator: 302-831-3465  
Hotline: 302-831-2226  
Fax: 302-831-6481

**PERSON IN CHARGE:** Angela Sequin, Wellspring Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Confidential service to provide informed assistance to victims of sexual offenses and family and friends of victims. Also provides educational programs/workshops to the University and surrounding community, and supportive discussion series/group for survivors of sexual assault.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** University students and community members; New Castle County residents

**AREA SERVED:** University of Delaware/Newark/New Castle County

**OBTAINING SERVICE:** Call Hotline (302-831-2226), ask to speak to an S.O.S. member

**FEES:** None

## **SHARE FOOD PROGRAM**

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2901 West Hunting Park Avenue  
Philadelphia, PA 19129  
215-223-2220; 1-800-595-3663  
Website: [www.sharefoodprogram.org](http://www.sharefoodprogram.org)  
Email: [info@sharefoodprogram.org](mailto:info@sharefoodprogram.org)

**PERSON IN CHARGE:** Steveanna Wynn, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides affordable food packages to organizations and individuals on a monthly basis. Anyone can participate in the program for the cost of the package and two hours of volunteer service.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. Open two Saturdays each month.

**ELIGIBILITY:** Open

**AREA SERVED:** Delaware, Eastern Shore of Maryland, Eastern Pennsylvania, New York, and New Jersey.

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service. Cost of package or other food items purchased.

## **SHIPLEY MANOR**

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2723 Shipley Road  
Wilmington, DE 19810  
302-479-0111

**PERSON IN CHARGE:** Roger Connell, Acting Director

**STATUS:** For Profit

**SERVICE DESCRIPTION:** Rental retirement community consisting of 62 efficiency, 1 and 2 bedroom apartments, and cottages with attached 82 bed skilled/intermediate care health center, and 15 assisted living suites.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information; 8:30 a.m.–8:00 p.m.

**FEES:** Yes, please call.

## **SMYRNA STATE SERVICE CENTER (DSSC, DHSS)**

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200 S. DuPont Boulevard, Suite 101  
Smyrna, DE 19977  
302-514-4500

**PERSON IN CHARGE:** Janet Burke, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Smyrna State Service Center provides housing for the following state agencies: **Division of Social Services** - TANF, GA, Food Stamps, Medicaid; **Division of Public Health** - WIC Program; **Division of State Service Centers** - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund; **Division of Medicaid and Medical Assistance**.

**HOURS OF OPERATION:** 7:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Call or walk in

**FEES:** None

## SOAR

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405 Foulk Road  
Wilmington, DE 19803  
302-655-3953

1001 S. Bradford Street, Suite 8  
Dover, DE 19904  
302-422-3811

410 S. Bedford Street, Room B9  
Georgetown, DE 19947  
302-422-3811  
Fax: 655-1149

Red Mill Center  
16529 Coastal Hwy, Suite 110  
Lewes, DE 19958

**PERSON IN CHARGE:** Valerie Marek, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** SOAR (Survivors of Abuse in Recovery), Inc. meets the need for regional clinical services to treat victims of sexual assault and abuse. Provides psychotherapy, referral, and education services to adult, adolescent, and children survivors of sexual abuse, and to their non-offending partners and family members.

**HOURS OF OPERATION:** By appointment, including days, evenings, and weekends

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment, referral

**FEES:** Sliding scale, fee schedule, vary by service. Subsidies available for those who are uninsured.

## SOCIAL SECURITY ADMINISTRATION

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920 W. Basin Road,  
Suite 200  
New Castle, DE 19720  
302-323-0304

500 W. Loockerman Street,  
Suite 100  
Dover, DE 19904  
302-674-5162

20105 Office Circle  
Georgetown, DE 19947  
302-856-9620

101 Chesapeake Blvd., Suite A  
Elkton, MD 21921  
410-398-7396

Toll Free: 1-800-772-1213

Toll Free TTY: 1-800-325-0778

Website: [www.socialsecurity.gov](http://www.socialsecurity.gov)

**PERSON IN CHARGE:** Loretta Hixenbaugh, New Castle District Manager; Robert J. Hanson, Dover District Manager; Laurie Stuchlik, Georgetown District Manager; Vanessa Davis, Elkton District Manager.

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides income maintenance, health insurance, and Medicare coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers ages 70 and over; Supplementary Security Income (SSI) for ages 65 and over, blind and disabled, with limited income and resources; Medicaid determination for aged and disabled on SSI.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri. Toll free and TTY numbers operate 7:00 a.m.-7:00 p.m., Mon.-Fri. For touch-tone users, recorded information and services available 24 hours, 7 days. Have your Social Security Number handy.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or visit website for information

**FEES:** None

## **SOCIAL SERVICES; DIVISION OF (DSS, DHSS)**

**Herman Holloway, Sr., Campus**

**Lewis Building**

**1901 N. DuPont Highway**

**New Castle, DE 19720**

**302-255-9500**

**1-800-372-2022**

**Website:** <http://www.dhss.delaware.gov/dhss/dss/index.html>

**PERSON IN CHARGE:** Elaine Archangelo, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Major programs include: Delaware's Temporary Assistance for Needy Families (TANF/cash assistance); Food Stamps; General Assistance; Child Care Subsidy; Medicaid programs for low income families and individuals and SCHIP (State Children's Health Insurance Program).

**LOCATIONS:**

**New Castle County:**

- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-4093)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3530)
- Canby Park Office, 1920 Maryland Avenue, Wilmington 19805 (302-498-5500)
- Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3504)

- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-3814)
- Churchman's Corporate Center, 84 Christiana Road, Suite B, New Castle 19720 (302-395-6740)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-453-2800)
- Robscott Bldg., 153 E. Chestnut Hill Rd., Floor 2-A, Newark 19713 (302-368-6725)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5781)

**Kent County:**

- Smyrna State Service Center, 200 S. DuPont Boulevard, Suite 101, Smyrna 19977 (302-514-4530)
- Carroll's Plaza, 1114 S. DuPont Highway, Dover 19901 (302-739-4437)
- Williams State Service Center, 805 River Road., Dover 19901 (302-857-5020)
- Milford Annex, 13 S.W. Front St., Suite 105, Milford 19963 (302-424-7250)

**Sussex County:**

- Bridgeville State Service Center, Cannon St., Bridgeville 19933 (302-337-8261)
- Laurel State Service Center, 440 N. Poplar Street, Laurel 19956 (302-875-2280)
- Pyle State Service Center, 31314 Pyle Center Road, Unit 1, Frankford 19945 (302-732-9504)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5340)
- Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2011)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call, walk in, mail in, on-line through ASSIST: (<https://assist.dhss.delaware.gov/PGM/ASP/SC001.asp>)

**FEES:** Varies by program and income.

## **SODAT-DELAWARE, COUNSELING AND EVALUATION CENTER**

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625 Orange Street, 2nd Floor  
Wilmington, DE 19801  
SODAT: 302-656-4044  
DERP: 302-656-2810  
Kent and Sussex Counties: 1-800-551-6464

**PERSON IN CHARGE:** D. Eric Saul, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** State licensed and accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). Provides evaluations and out-patient treatment for drug and alcohol use/abuse, family counseling, crisis intervention, individual and group therapy, prevention education and therapeutic case management services. Administers Delaware DUI evaluation and referral program, (DERP).

**HOURS OF OPERATION:** 8:00 a.m.-9:00 p.m., Mon.-Thurs.; 8:00 a.m.-4:30 p.m., Fri.

**ELIGIBILITY:** Drug and/or alcohol abuse, program referrals, and private clients. Adult and juvenile services.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment; referrals

**FEES:** Sliding scale; medicaid. Most insurance accepted. Contracted provider for the Division of Child Mental Health Services.

## **SOJOURNERS' PLACE, INC.**

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2901 Northeast Boulevard  
Wilmington, DE 19802  
302-764-4713  
Website: [www.sojourners.org](http://www.sojourners.org)

**PERSON IN CHARGE:** Sr. Jeanne F. Cashman, OSU, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides case management which includes: transitional housing, three meals daily, substance abuse education, GED, mental health counseling, access to vocational counseling, job training and placement, life skills, and recreational opportunities.

**HOURS OF OPERATION:** Program: 24 hours a day, 7 days a week. Appointments: 8:00 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Homeless men and women over 21 willing and able to make lifestyle changes necessary for independent living.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

## **SOMERFORD HOUSE OF NEWARK**

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501 South Harmony Road  
Newark, DE 19713-3338  
302-266-9255

Somerford Place  
4175 Ogletown Road  
Newark, DE 19713  
302-283-0540

**Website:** [www.somerfordhousenewark.com](http://www.somerfordhousenewark.com)

**Email:** [jmedkeff@5sqc.com](mailto:jmedkeff@5sqc.com)

**PERSON IN CHARGE:** Joyce Medkeff, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides private or companion suite living for individuals requiring assistance with daily needs or peace of mind. Licensed nursing medication assistance, beauty and barber services, meals and extensive activities. **Somerford Place**—specially designed assisted living services for persons with memory impairment; licensed nursing, medication assistance, beauty and barber services, secure outdoor spaces and walking paths, structured therapeutic activities, and meals.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.; 11:00 a.m.-4:00 p.m., Sat.-Sun.; evening appointments available

**ELIGIBILITY:** Assisted living for seniors

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** Vary by service

## **SPECIAL OLYMPICS DELAWARE**

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University of Delaware  
Newark, DE 19716-1901  
302-831-4653

**Website:** [www.SODE.org](http://www.SODE.org)

546 South Bedford St., Room 2125  
Georgetown, DE 19947  
302-855-0546

**PERSON IN CHARGE:** Ann Grunert, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides year-round sports training and competition programs at local, area, and state levels, as well as international every two years; official training schools for volunteers, official, event directors and coaches; and athlete instructional clinics.

**HOURS OF OPERATION:** 8:30 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Intellectual disabilities and/or cognitive delays, ages 8 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **SPECIALIZED COMMUNITY SERVICES (DPH, DHSS)**

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Division of Public Health  
449 N. Dupont Highway  
Dover, DE 19901  
302-739-2787  
Fax: 302-739-2049

**PERSON IN CHARGE:** Kristin Wilson

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers specialized services for children from birth to age three with developmental delays. Prescribes and carries out a developmental plan for the child and family.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Birth to age 3 with developmental delays

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Referral through Child Development Watch Program

**FEES:** None

## **ST. ANTHONY'S COMMUNITY CENTER**

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1703 W. 10th Street  
Wilmington, DE 19805  
302-421-3721  
Website: <http://www.stanthonysnrctr.org>

**PERSON IN CHARGE:** Debra A. Wirt, Executive Director



**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Programs include: licensed **Day Care Center**, including kindergarten (6:45 a.m.-6:00 p.m., Mon.-Fri.). **After School Program** for school-age children of working parents, dismissal until 6:00 p.m., Mon.-Fri. **Summer Day Camp** for children ages 6-12 (nine weeks from June to August). **Multi-Purpose Senior Center**, (8:00 a.m.-4:00 p.m., Mon.-Fri.; 9:00 a.m.-2:00 p.m., Sat.; Tuesday and Thursday evenings, 4:00 p.m.-8:00 p.m.): offers ceramics, hot noontime meal, recreation and social activities. Administrators of Meals on Wheels Program in New Castle County and City Fare Program in Wilmington.

**HOURS OF OPERATION:** Vary by program (see above)

**ELIGIBILITY:** Varies by service

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program.

## **ST. FRANCIS HEALTHCARE SERVICES**

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**701 N. Clayton Streets**

**Wilmington, DE 19805-0500**

**Main Hospital Number: 302-421-4100**

**Website: [www.stfrancishealthcare.org](http://www.stfrancishealthcare.org)**

**PERSON IN CHARGE:** Ted LaLiberty, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Includes **St. Francis Hospital**, 395-bed acute care facility offering a range of diagnostic, therapeutic, rehabilitative, and community outreach services on an inpatient and outpatient basis and in the home. **St. Francis Home Care** (302-575-8240). **St. Francis Health Hook-Up** - physician referral (302-652-LIFE or 5433); **Family Birthplace** - maternity services, childbirth education, neonatal special care nursery (302-421-4478); **Passport Health** - travel medicine and immunizations (302-633-5782); **St. Francis Spine & Pain Center** - treatment for acute and chronic pain (302-575-8370); **Franciscan Care Center at Brackenville** - extended care facility, which has an Alzheimer's unit (302-234-5420); **St. Francis OB/GYN Centers** (302-421-4775 & 302-658-8867); **St. Francis Heart Center** (302-421-4800); **North Wilmington Women's Center** (302-529-7900); **St. Francis Neurodiagnostic Sleep Center** (302-421-4500); **The Women's Place** (302-421-4670). **Community Outreach Programs:** **St. Clare Van** (302-575-8218); **Tiny Steps** (302-575-8040); **Center of Hope** (302-369-9370); **St. Francis Emergency Department** (302-421-4333).

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Those in need of health care services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by physician or self, depending on service

**FEES:** Yes

## **ST. HELENA'S PARISH SOCIAL MINISTRY**

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**St. Helena's Rectory**  
**602 Philadelphia Pike**  
**Wilmington, DE 19809**  
**302-764-7545**

**PERSON IN CHARGE:** Dorothy R. Medeiros, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides: emergency food; financial assistance; employment assistance; transportation to doctors, visits to bereaved and homebound; counseling concerning tenant-landlord problems; advocacy for the homeless, handicapped, hungry, and elderly; health care; furniture; sewing of baby items.

**HOURS OF OPERATION:** 9:00 a.m.–12:00 noon, Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** St. Helena's Parish and surrounding community and New Castle County

**OBTAINING SERVICE:** Call for information and appointment

**FEES:** None

## **ST. JAMES EPISCOPAL CHURCH**

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**2 South Augustine Street**  
**Wilmington, DE 19804-2504**  
**302-994-2029**  
**Email: stjamesnew@juno.com**

**PERSON IN CHARGE:** Paula Szczuka, Office Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Food closet for persons referred by Belvedere State Service Center only.

**HOURS OF OPERATION:** 9:00 a.m.-12:00 p.m., Tues.-Fri.

**ELIGIBILITY:** Referral from Belvedere State Service Center

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Referral from Belvedere State Service Center

**FEES:** None

## **ST. JOSEPH'S PARISH CENTER**

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1012 French Street  
Wilmington, DE 19801  
302-658-4535

**PERSON IN CHARGE:** John C. Frambles, O.F.M.

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Services include various Twelve Step Programs: NA, AA, Al-Anon, ACOA, OA; Bereavement Support Groups; Scripture Study Groups. Individual counseling for alcohol and substance abuse.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.; evening and weekend hours available for groups such as NA, AA, Bereavement

**ELIGIBILITY:** Open to adults

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** None

## **ST. PATRICK'S CENTER, INC.**

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107 E. 14th Street  
Wilmington, DE 19801  
302-652-6219

**PERSON IN CHARGE:** William J. Kooser, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Recreation Programs** - arts and crafts, cards and games, pool, trips and excursions. **Social Services** - assistance with personal problems, clothing bank, emergency food assistance. **Transportation** - to and from the Center, medical appointments, and grocery. **Nutrition Program** - lunch, breakfast, and Grocery Distribution.

**HOURS OF OPERATION:** 8:00 a.m.-3:30 p.m., Mon.-Fri.; 8:00 a.m.-1:00 p.m., Sat.; 11:00 a.m.-3:00 p.m., Sun.

**ELIGIBILITY:** Ages 55 and over for most programs; ages 60 and over (or spouse of any age) for meals. No age limit for food assistance, Grocery Distribution Program.

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Call or walk in

**FEES:** Donation requested for meals, clothing and Grocery Distribution Program

## **ST. PATRICK'S HOUSE, INC.**

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115 E. 14th Street  
Wilmington, DE 19801  
302-652-0743

**PERSON IN CHARGE:** David F. Murphy, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Congregate independent living facility (no live-in administrator). Each resident has a private bedroom with sink. Each resident assumes responsibility for his/her own room, laundry, and the day to day operation of the house. Schedule is coordinated at a weekly house meeting.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact Father David F. Murphy for application

**FEES:** Room and board: \$300 per month

## **STATE SERVICE CENTERS; DIVISION OF (DSSC, DHSS)**

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Herman M. Holloway, Sr., Campus  
Charles H. Debnam Building  
1901 N. DuPont Highway  
New Castle, DE 19720  
302-255-9675  
Fax: 302-255-4465

**PERSON IN CHARGE:** Mary Dupont, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers multi-service facilities in which various State and private agencies are collocated, with the goal of providing one-stop centers for meeting human service needs. The following programs are offered by the Division: Family Support Services, including Community Resource and Assistance Services, Dental Transportation, Emergency Assistance Services, Utility Fund, Medical Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Adopt-A-Family and Family Visitation Centers; Office of Community Services, including Weatherization, Heating and Cooling Assistance, Emergency and Transitional Housing, Emergency Housing Assistance Fund, and Community Services Block Grant; the State Office of Volunteerism, including Foster Grandparent Program, RSVP Program, the State Volunteer Resource Center, and AmeriCorps. The Division publishes *the **Directory of Human Services for Delaware***.

**LOCATIONS:**

**New Castle County:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown, DE 19709 (302-378-5770)
- Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)
- Claymont State Service Center, 3301 Green St., Claymont, DE 19703 (302-798-2870)
- DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2970)
- Floyd I. Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)
- Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)
- Winder Laird Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3400)

**Kent County:**

- James W. Williams State Service Center, 805 River Rd., Dover 19901 (302-739-5301)
- Milford State Service Center, 11 Church Ave., Milford 19963 (302-424-7200, Annex – 302-424-7230)
- Smyrna State Service Center, 200 S. DuPont Blvd, Suite 101, Smyrna 19977 (302-514-4500)

**Sussex County:**

- Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)
- Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)
- Edward W. Pyle State Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-9501)
- Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5574)

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri. (evening hours vary by location)

**ELIGIBILITY:** Variable

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, referral or by appointment

**FEES:** Vary by program. None for most services.

## **STATEWIDE SERVICES FOR DEAF AND HARD OF HEARING CHILDREN**

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620 E. Chestnut Hill Road

Newark, DE 19713

302-454-2301 (V) (TDD)

Fax: 302-454-2497

Website: [www.christina.k12.de.us/sterk/statewide/deaf\\_hardofhearing.htm](http://www.christina.k12.de.us/sterk/statewide/deaf_hardofhearing.htm)

**PERSON IN CHARGE:** Martin Keller, Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** A referral point in collaboration with school districts for initiating educational services to deaf and hard of hearing children. Provides technical assistance to Delaware school districts in the valid assessment and identification of, and program development for, Delaware's children who have an identified hearing loss.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Birth through age 21

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **STEHM, INC.**

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602 Philadelphia Pike

Wilmington, DE 19809

302-429-0580

Fax: 302-655-6461

Email: [mhouse12@verizon.net](mailto:mhouse12@verizon.net)

**PERSON IN CHARGE:** Denise Ciotti, Administrator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Martha House I and II** provides a home and programs to help transition women and women with children from homelessness to self-sufficiency. Once accepted to Martha House, the program addresses many of the clients' needs. **STEHM, Motel Ministry** provides short term emergency shelter by way of a weekly motel voucher to individuals in need. This service is widely used throughout the state.

**HOURS OF OPERATION:** Mon.–Fri., 9:00 a.m.–12:00 p.m. Evening hours available upon request for Martha House interviews. Motel Ministry (302-429-0580): 9:00 a.m.-12:00 noon, Tues. and Thurs.

**ELIGIBILITY:** Referral required

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by Social Worker, Case Worker, Counselor. Call for appointment.

**FEES:** None

## **STOCKLEY CENTER (DDDS, DHSS)**

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26351 Patriots Way  
Georgetown, DE 19947  
302-934-8031

**Website:** [www.dhss.delaware.gov/dhss/ddds/](http://www.dhss.delaware.gov/dhss/ddds/)

**PERSON IN CHARGE:** Adele Mears Wemlinger, Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Habilitative training, health care, family service, community residential alternatives, and residential services for persons with mental retardation.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Persons with mental retardation and/or developmental disabilities (per Division criteria)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral through Intake Committee (302-744-4559)

**FEES:** Yes

## **STONEGATES**

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**4031 Kennett Pike**  
**Greenville, DE 19807**  
**302-658-6200**  
**Website: [www.stonegates.com](http://www.stonegates.com)**

**PERSON IN CHARGE:** Kathy Neylan, Executive Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Condominium retirement community with a 47 bed skilled health care center offering meals, utilities, full activity program, maid and linen service, and transportation.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Call for information

**AREA SERVED:** Wilmington and Greenville

**OBTAINING SERVICE:** Call for information or visit website

**FEES:** Yes

## **SUBSTANCE ABUSE AND MENTAL HEALTH; DIVISION OF (DSAMH, DHSS)**

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**1901 N. DuPont Highway**  
**New Castle, DE 19720**  
**302-255-9399**  
**Website: <http://www.state.de.us/dhss/irm/dadamh/dmhome.htm>**

**24-Hour Mobile Crisis Intervention Service**  
**New Castle County: 302-577-2484; 1-800-652-2929**  
**Kent and Sussex Counties: 1-800-345-6785**

**Gambling Hotline: 1-888-850-8888**

**PERSON IN CHARGE:** Kevin Ann Huckshorn, Director

**STATUS:** Public

**SERVICE DESCRIPTION:**

- Provides oversight of programs and services through planning, administration, training, licensing/certification, and consumer relations.
- Administers the following state-operated agencies: Delaware Psychiatric Center, New Castle County Community Mental Health Center, and Kent/Sussex Community Mental Health Center.



- Provides the following alcohol, drug abuse, and mental health services, either directly or through contracts with private agencies: inpatient, detoxification, residential, outpatient/community counseling, opioid addiction treatment, case management, continuous treatment teams, emergency, prevention, and early intervention services.
- Provides gambling prevention and treatment services.
- Provides specialized case management for criminal justice clients involved in the Drug Courts.

## **SUBSTANCE ABUSE SERVICES**

### **LOCATIONS:**

#### **Eligibility & Enrollment Unit (EEU):**

- Fernhook Bldg., DHSS Campus, 14 Central Ave., New Castle 19720 (302-255-9460). Reviews and authorizes client placement in residential treatment and outpatient treatment.

#### **Detoxification Services:**

- New Castle County Detoxification Center, 3315 Kirkwood Hwy., Wilmington 19805 (302-691-0140)
- Kent/Sussex County Detoxification Center, Ellendale School House, Main St., Ellendale 19941 (302-422-8338, 302-856-5236)

#### **Outpatient Programs (Provides assessment and evaluation for all level of care):**

##### **New Castle County:**

- Brandywine Counseling, Wilmington 19805 (302-472-0381)
- Connections Community Support Programs, Inc. (302-454-7520)

##### **Kent County:**

- Connections Community Support Programs, Inc. (302-627-9360)
- Kent County Counseling Center, Dover 19901 (302-735-7790)

##### **Sussex County:**

- Sussex County Counseling Services, Georgetown, 19947 (302-854-0172)
- Thresholds (302-856-1835)

#### **Prevention, Information and Education:**

A variety of services are offered throughout the State. Call 302-255-9423 for specific services and locations.

Specialized Case Management for Criminal Justice Clients involved in the Drug Courts:

- Treatment Access Center, 801 S. Harrison St., Wilmington, 19805 (302-577-2711)

## **MENTAL HEALTH SERVICES**

### **LOCATIONS:**

#### **Inpatient Services:**

- Delaware Psychiatric Center, 1901 N. DuPont Hwy., New Castle 19720 (302-255-2700)

**Outpatient Programs (provides evaluation and intake for all mental health services except for inpatient services provided by Delaware Psychiatric Center)**

**New Castle County (through the New Castle County Community Mental Health Center):**

- Newark Mental Health Center, Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7530)
- Wilmington Mental Health Center, 809 Washington St., Wilmington 19801 (302-577-6490)
- Director's Office, 14 Central Avenue, New Castle 19720 (302-255-9450)

**Kent County (through the Kent/Sussex Community Mental Health Center):**

- Kent County Mental Health Center, James Williams State Service Center, 805 River Rd., Dover 19901 (302-739-4275)

**Sussex County:**

- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5490)

**CRISIS/EMERGENCY SERVICES (provides 24-hour services)**

**LOCATIONS:**

**New Castle County:**

- New Castle County Community Mental Health Center Mobile Crisis Intervention Service (302-577-2484; 1-800-652-2929)

**Kent and Sussex Counties:**

- Kent/Sussex Community Mental Health Center Mobile Crisis Intervention Service (1-800-345-6785)

**GAMBLING PREVENTION AND TREATMENT SERVICES**

**LOCATION:** Delaware Council on Gambling Problems, 100 W. 10th St., Suite 303, Wilmington 19801 (302-655-3261; 24-hour hotline 1-888-850-8888)

**CONSUMER RELATIONS**

**LOCATION:** Office of Consumer Relations, Division of Substance Abuse and Mental Health, Herman Holloway, Sr. DHSS Campus, 1901 N. DuPont Hwy., New Castle, 19720 (302-255-9421).

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (Division Central Office). Hours for services vary by program.

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program. No one denied due to inability to pay.

## **SUNDAY BREAKFAST MISSION**

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P.O. Box 352  
110 N. Poplar Street  
Wilmington, DE 19899  
302-652-8314  
24 hours: 302-656-8542  
Website: [www.sundaybreakfastmission.org](http://www.sundaybreakfastmission.org)

**PERSON IN CHARGE:** Rev. Thomas J. Laymon, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Providing shelter for homeless men, free long-term residential treatment for men, hot meals for anyone, and free food, clothing, and furniture for needy families.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Homeless males

**AREA SERVED:** Delmarva

**OBTAINING SERVICE:** Walk in

**FEES:** None

## **SUPPORTING KIDDS: THE CENTER FOR GRIEVING CHILDREN AND THEIR FAMILIES**

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1213 Old Lancaster Pike  
Hockessin, DE 19707  
235-5544  
Website: [www.supportingkidds.org](http://www.supportingkidds.org)

**PERSON IN CHARGE:** Ellen Spoehr, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Supports and educates grieving children, their families, and the larger communities in which they live. Services include **Supporting Kidds Survival Kit** for families which includes written information about children and grief that can be used right away. **Supporting Kidds School Survival Kit** helps school communities touched by death prepare to respond in a sensitive, organized manner. **Healing Pathways** grief support group program for children ages 5-18 and their caregivers. **Guiding Pathways** therapy services. Educational programs for the larger community related to supporting grieving children. A lending library is available. Consultation services for professionals who may come into contact with grieving children and information and referral services to assist grieving children and families

**HOURS OF OPERATION:** Office hours: 9:00 a.m.–4:00 p.m., Mon.–Fri. Programs offered in the evenings.

**ELIGIBILITY:** Grieving children of all ages and their families

**AREA SERVED:** New Castle County and vicinity, including Pennsylvania, Maryland, and New Jersey

**OBTAINING SERVICE:** Call for information and application form

**FEES:** A small fee for support programs, scholarships available; sliding scale for therapy services.

## **SUPPORTIVE CARE SERVICES, INC.**

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507 W. 9th Street  
Wilmington, DE 19801  
302-655-5518

**PERSON IN CHARGE:** Thomas J. Posatko, Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides a broad range of services to **elderly and handicapped adults** desiring to remain in the community including full-scale evaluation of needs and channeling of appropriate services, case management, service brokerage, individualized casework; for **marginally competent** offers financial management and legal guardianship; for **families** provides consultation on problems of elderly and handicapped, and available resources; for **elderly** provides special power of attorney to make financial and personal plans in advance of incapacity.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. (evening appointments available)

**ELIGIBILITY:** Elderly and handicapped adults and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **SUSSEX BOOT CAMP**

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Hwy. 113, P.O. Box 500  
Georgetown, DE 19947  
302-856-5287  
Fax: 302-856-5972

**PERSON IN CHARGE:** Major Melvin Hennessy, Boot Camp Commander

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Six month military type program of incarceration voluntarily agreed to by participant in which rehabilitation, education, and behavior modification are stressed, culminating in graduation upon successful completion of program with continued management and follow-up care from other law enforcement agencies/treatment programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Adult, 18 years or older

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Commitment by a judge from Family or Superior Court

**FEES:** None

## **SUSSEX COMMUNITY CRISIS HOUSING SERVICES, INC.**

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### **Main Office**

**204 East North Street**  
**Georgetown, DE 19947**  
**302-856-7524**

**Website:** [www.scchsinc.org](http://www.scchsinc.org)

**Email:** [mtmorole@comcost.net](mailto:mtmorole@comcost.net)

**PERSON IN CHARGE:** Marie T. Morole, Executive Director

**STATUS:** Non-profit

**SERVICE DESCRIPTION:** **Northport:** Transitional housing project for homeless women and children. **Crisis House:** Emergency shelter. **SJK House:** Transitional housing for 2-parent families.

**OTHER LOCATION:** Crisis House, 110 N. Railroad Ave., Georgetown 19947 (302-856-2246); SJK House, 211 Rosa St., Georgetown, DE 19947

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** **Northport/SJK House:** Limited to referrals from Sussex County Homeless Shelters and other service providers. **Crisis House:** Homeless.

**AREA SERVED:** **Northport:** Primarily Sussex County. **Crisis House:** Sussex County primarily; however, referrals accepted from New Castle and Kent counties also.

**OBTAINING SERVICE:** **Northport:** Call 302-856-7524 or 302-856-2246. **Crisis House:** Agency or self-referral accepted at any time (302-856-2246).

**FEES:** **Northport:** Rent below fair-market value. **SJK House:** Rent below fair-market value. **Crisis House:** None.

## **SUSSEX COUNTY AIDS COUNCIL, INC.**

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107 South Street  
Rehoboth Beach, DE 19971  
302-644-1090  
Website: [scacinc.org](http://scacinc.org)  
Email: [info@scacinc.org](mailto:info@scacinc.org)

**PERSON IN CHARGE:** Steven N. Twilley, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Treatment and supportive services include emergency financial assistance, transportation assistance, emergency food, HIV patient education, HIV/AIDS resource center, client advocacy, free and confidential HIV counseling and testing, and community education and outreach.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Mon.-Fri.; other times by appointment

**ELIGIBILITY:** Supportive Services: HIV positive, resident of Sussex County, 200% or less FPL; HIV Counseling and Testing: Open to everyone.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information, referral by case manager

**FEES:** None

## **SUSSEX COUNTY COMMUNITY DEVELOPMENT & HOUSING DIVISION**

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Sussex County Administrative Offices (West Complex)  
22215 DuPont Blvd.  
Georgetown, DE 19947  
302-855-7777

**PERSON IN CHARGE:** William C. Lecates, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Sussex County Community Development Block Grant Program** provides annual grants to finance housing rehabilitation, community facilities, and public works improvements which serve low and moderate income in Sussex County. **Housing Preservation Grant Program** provides annual grants to finance housing rehabilitation for low and moderate income in Sussex County. **Housing Rehabilitation Loan Program** provides home improvement loans to owner-occupants or landlords interested in rehabilitating their properties. Loans, up to a maximum value of \$25,000 per unit are made at a 3% interest rate for a term up to 15 years.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Low to moderate income level homeowners

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## **SUSSEX COUNTY DEPARTMENT OF LIBRARIES**

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**P.O. Box 589**

**Georgetown, DE 19947**

**302-855-7890**

**Website:** <http://www.Sussexlib.de.us>

**PERSON IN CHARGE:** Carol H. Fitzgerald, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides books and other materials such as videos, audiocassettes, CDs, magazines, newspapers, and books on tape. Other services include information, programs for children and adults, tax forms, tours, display cases, literacy tutoring, and outreach to nursing homes and daycare centers. Not all libraries offer all services. Internet access to registered patrons.

**HOURS OF OPERATION:** Administrative Offices: 8:30 a.m.-4:30 p.m., Mon.-Fri.; branch hours vary

### **Sussex County Public Libraries:**

- Bridgeville, 210 Market Street (302-337-7401)
- Delmar, 101 N. Bi-State Boulevard (302-846-9894)
- Frankford, 8 Main Street (302-732-9351)
- Georgetown, 10 West Pine Street (302-856-7958)
- Greenwood, Mill Street (302-349-5309)
- Laurel, 6 E. Fourth Street (302-875-3184)
- Lewes, 111 Adams Avenue (302-645-2733)
- Milford, 11 S. E. Front Street (302-422-8996)
- Millsboro, 203 Main Street (302-934-8743)
- Milton, 121 Union Street (302-684-8856)
- Rehoboth Beach, 226 Rehoboth Avenue (302-227-8044)
- Seaford, 402 N. Porter Street (302-629-2524)
- Selbyville, 11 Main & McCabe Street (302-436-8195)
- South Coastal, 43 Kent Avenue, Bethany Beach (302-539-5231)
- Bookmobile, P.O. Box 589, Georgetown (302-855-7890)

**ELIGIBILITY:** Open to all residents and property owners with proper identification; In-house use and information available to all.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service and location

## **SUSSEX COUNTY HABITAT FOR HUMANITY**

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**107 Depot Street**

**Georgetown, DE 19947**

**302-855-1153**

**Website: [www.sussexcountyhabitat.org](http://www.sussexcountyhabitat.org)**

**Email: [info@sussexcountyhabitat.org](mailto:info@sussexcountyhabitat.org)**

**PERSON IN CHARGE:** Kevin J. Gilmore

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Builds houses for persons in need of simple, decent housing, in partnership with the homeowner candidate, civic organizations, churches, businesses, and others.

**ELIGIBILITY:** Persons/families living in substandard housing, income between 25-50% of median for county, willing to partner to help build own house and others.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Send name, address, phone, and email, if any, to P.O. Box 759, Georgetown, DE 19947, to be notified of future application workshops.

**FEES:** Fee for credit check; houses sold to applicants for no-interest mortgage.

## **SUSSEX COUNTY LITERACY COUNCIL/PROJECT READS**

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**Sussex County Council/Libraries**

**Sussex County Administration West Complex**

**9 South DuPont Highway, P.O. Box 589**

**Georgetown, DE 19947**

**302-855-7890**

**Website: [www.sussex.lib.de.us/PublicAndOutreachServices.html](http://www.sussex.lib.de.us/PublicAndOutreachServices.html)**

**Email: [christel.shumate@lib.de.us](mailto:christel.shumate@lib.de.us)**

**PERSON IN CHARGE:** Christel Shumate, Literacy and Outreach Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Basic reading tutorial for adults over 16.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Adults over 16, reading at or below fourth grade reading level.

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral. Volunteer form on website.

**FEES:** None



## **SUSSEX COUNTY OPPORTUNITY PROGRAM IN EDUCATION (S.C.O.P.E.)**

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**North Site:**  
P.O. Box 927  
Bridgeville, DE 19933  
302-337-7501  
Fax: 302-337-3361

**South Site:**  
33576 Wilgus Cemetery Road  
Frankford, DE 19945  
302-436-9085  
Fax: 302-436-9087

**PERSON IN CHARGE:** Barry Connors, Program Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides an environment and an opportunity in the Woodbridge School District for at-risk students to experience success, hopefully causing them to modify or change behavior in ways socially and educationally acceptable. Provides students with an academic skills program in the core subject areas of language arts, social studies, mathematics, and science. Physical education, health, art, music, life skills, and work readiness classes are also offered.

**HOURS OF OPERATION:** Mon.-Fri., 8:00 a.m.-3:30 p.m.

**ELIGIBILITY:** Students ages 11-18

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information, referral by home school.

**FEES:** None

## **SUSSEX COUNTY ORTHOPEDIC PROGRAMS**

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1 Delaware Place Central Annex  
Seaford, DE 19973  
302-629-4587  
Website: [www.seaford.k12.de.us/oh/](http://www.seaford.k12.de.us/oh/)

**PERSON IN CHARGE:** Dr. Michael K. Smith

**STATUS:** Public (Special School)

**SERVICE DESCRIPTION:** Provides individual educational plans and related services (physical therapy, speech therapy, occupational therapy), nursing services and transportation in inclusive settings.

**HOURS OF OPERATION:** 8:05 a.m.-3:05 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3-21, physically impaired and other disabilities

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Referral by the District IEP Team

**FEES:** None

## **SUSSEX PREGNANCY CARE CENTER, INC.**

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5 Burger King Drive  
Georgetown, DE 19947  
302-856-4344  
Website: [www.sussexpregnancy.com](http://www.sussexpregnancy.com)

**PERSON IN CHARGE:** Rita Denney, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides pregnancy related services through a trained volunteer staff. Services include: pregnancy test; sonogram verification of pregnancy test; maternity and baby clothes; baby furniture; Caring Hearts Support Program with educational component; housing referral; counseling and mentoring support; and referrals to other agencies as requested, material assistance, fatherhood program, parenting and childbirth classes.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Thurs.; 9:00 a.m.-12:00 noon, Fri. 24-hour helpline, Mon. - Fri.; other appointment times vary

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Appointment preferred, but not necessary

**FEES:** None

## **SUSSEX TECH – ADULT EDUCATION DIVISION**

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P. O. Box 351  
17099 County Seat Highway  
Georgetown, DE 19947  
302-856-9035  
Website: [www.SussexTechTraining.net](http://www.SussexTechTraining.net)

**PERSON IN CHARGE:** John H. Kreitzer, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides a wide variety of educational and training services including James H. Groves Adult High School, GED, apprenticeship training programs in seven technical areas, plus certificate programs in computer training, medical support professions, nursing assistants, and other career building training programs.

**HOURS OF OPERATION:** 8:30 a.m.-9:00 p.m., Mon.-Thurs.; 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral, call for information, call for appointment

**FEES:** Vary by service

## **SUSSEX-TECHNICAL SCHOOL DISTRICT; SUSSEX COUNTY**

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**P.O. Box 351**  
**Route 9**  
**Georgetown, DE 19947**  
**Website: [www.sussexvt.k12.de.us](http://www.sussexvt.k12.de.us)**

**PERSON IN CHARGE:** Dr. Patrick Savini, Superintendent

**STATUS:** Public

**SERVICE DESCRIPTION: Sussex Technical High School:** full-time vocational-technical high school. Areas of instruction include construction, electronics, graphic arts, auto/transportation technology, media broadcasting, allied/professional health service occupations, environmental, cosmetology, computer technology, child care/early childhood development, and criminal justice. All academic courses are taught to satisfy requirements for high school graduation. **James H. Groves High School and Adult Education** provides adult educational offerings to enable completion of high school diplomas. GED services are also provided. Extensive training program offered at Sussex Technical High School as well as on-site at business organizations throughout Sussex County. Trade extension and apprenticeship training, and certificate programs are also offered. Unemployed and under-employed individuals are served through JTPA. **Sussex Tech Adult Education Program** offers the following educational services: ABE/GED classes, James H. Groves Adult High School Classes, Apprenticeship Training, Certificate Programs, Computer Training, Work Force Investment Act classes for un/under employed.

**HOURS OF OPERATION:** 8:00 a.m.-3:30 p.m., Mon.-Fri. (S.T.H.S.); 8:00 a.m.-10:00 p.m., Mon.-Thurs. (Adult Education); selected weekend course programming

**ELIGIBILITY:** High school students for day classes; adults or counselor recommended high school students for evenings

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Call for information: 302-856-0961 (S.T.H.S.); 302-856-9035 (Adult Education)

**FEES:** Adult courses only

## TELAMON CORPORATION

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26351 Patriot's Way  
Georgetown, DE 19947  
302-934-1642  
Website: [www.telamon.org](http://www.telamon.org)  
Email: [drizek@telamon.org](mailto:drizek@telamon.org)

**PERSON IN CHARGE:** Doris Rizek, State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides Headstart services for low income children ages 0-5. Extended day care also provided.

**HOURS OF OPERATION:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 130% of Federal Poverty Guidelines

**AREA SERVED:** Kent and Sussex Counties

**OBTAINING SERVICE:** Walk in or referral

**FEES:** Headstart: none; Extended day care: POC or private pay.

## TELAMON CORPORATION – DELAWARE HEAD START PROGRAMS – SUSSEX COUNTY

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**Stockley Center W-3**  
26351 Patriot's Way  
Georgetown, DE 19947  
302-934-1642, Ext. 17  
Angela Garrison – Center Director

**Annex Head Start**  
308 North Railroad Avenue  
Georgetown, DE 19947  
302-855-0325  
Nichole Smith – Center Director

**Laurel Head Start**  
30125 Discount Land Road  
Laurel, DE 19956  
302-875-7718  
Selina Houston – Center Director

**Stockley Center W-2**  
26351 Patriot's Way  
Georgetown, DE 19947  
302-934-1642, Ext. 27  
Nichole Smith – Center Director

**Belltown Head Start**  
17584 Stingey Lane  
Lewes, DE 19958  
302-644-6975  
Angela Garrison – Center Director

**Seaford Head Start**  
517 Bridgeville Highway  
Seaford, DE 19973  
302-629-5557  
Selina Houston – Center Director

**Lavery Lane Head Start**  
**2 Lavery Lane**  
**Bridgeville, DE 19933**  
**302-337-2285**  
**Cindy Vonville – Center Director**  
**Website: [www.telamon.org](http://www.telamon.org)**

**Milford Head Start**  
**518 N. Church Street**  
**Milford, DE 19963**  
**302-424-2334**  
**Maria Pineyro – Center Director**

**PERSON IN CHARGE:** Mary Akins, Regional Coordinator for Sussex County  
(302-629-5557, Ext. 12)

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Head Start, Early head Start, and ECAP services are for low income children; free meals, transportation, field trips, educational environment, health/mental health services, and disabilities services are provided.

**HOURS OF OPERATION:** 8:00 a.m.-12:00 p.m., a.m. sessions; 12:00 p.m.-4:00 p.m., p.m. sessions; 7:00 a.m.-5:00 p.m., full day sessions.

**ELIGIBILITY:** Early Head Start—0-3 years; Head Start—3-5 years of age; ECAP children must be 4 years of age by August 31.

**AREA SERVED:** Bridgeville, Georgetown, Laurel, Lewes, Milford, and Seaford

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral by outside agencies

**FEES:** Sliding scale

## **TELAMON CORPORATION – HEAD START PROGRAMS – KENT COUNTY**

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**State Office**  
**204 Georges Alley**  
**Smyrna, DE 19977**  
**302-659-5092**  
**Fax: 302-659-5106**

**PERSON IN CHARGE:** Doris Rizek, Head Start State Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a comprehensive, developmentally appropriate preschool program for low income families that addresses education, health, nutrition, social service needs, and parent involvement.

**OTHER LOCATIONS:**

- Colonial Gardens, 1000 Hayes Drive, Dover 19901 (302-741-2490) Fax: 302-741-2499
- Smyrna Head Start, 204 Georges Alley, Smyrna 19977 (302-653-5499); Fax: 302-653-3862

- Harrington Head Start Center, 112 East Street, Harrington, DE 19952 (302-398-9196) Fax: 302-398-9252
- White Oak Center, 195 Willis Road, Dover, DE 19901, (302-736-5933) Fax: 302-736-5932

**HOURS OF OPERATION:**

**White Oak, Colonial Gardens, Smyrna Head Start and Harrington:** 8:00 a.m.-4:00 p.m., Mon.-Fri.; **Wrap around services at White Oak, Colonial Gardens Head Start, and Harrington:** 7:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low income, ages 3-5

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral, walk in

**FEES:** No fees for part day programs, wrap around service fees are \$85 weekly

## **TELEPHONE REASSURANCE PROGRAM**

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**St. Patrick's Center, Inc.**  
**107 East 14 Street**  
**Wilmington, DE 19801**  
**302-652-6219**

**Contact Lifeline**  
**P.O. Box 9525**  
**Wilmington, DE 19809**  
**302-761-9800**

**[www.contactlifeline.org](http://www.contactlifeline.org)**

**PERSON IN CHARGE:** St. Patrick's Center, Inc. – Penny Harbin, Director; Contact Lifeline – Elizabeth McCourt

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides a phone call on a regular basis to the home of client by trained telephone worker; gets help if there are any special needs or problems; contacts neighbor or relative if phone is not answered.

**HOURS OF OPERATION:** St. Patrick's: 10:00 a.m.-2:00 p.m., Mon.-Fri.; Contact Lifeline: 8:30 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 60 and over, living alone and homebound, with little or no social contact, or those in need of daily reassurance

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None

## TEL-MED

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Delaware Academy of Medicine  
4765 Ogletown-Stanton Road, Suite L10  
Newark, DE 19710  
302-571-1010  
1-800-794-6565 Kent & Sussex Counties  
Website: <http://www.tel-med.org>

**PERSON IN CHARGE:** PJ Grier, Director of Library Services

**STATUS:** Public

**SERVICE DESCRIPTION:** Tel-Med is an automated telephone system of English and Spanish recorded health messages. You must have touch-tone phone service to access the system. Select a topic, dial the telephone number, and follow the recorded instructions. Topics are listed in the Verizon telephone directory.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Everyone with access to touch-tone telephone

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call to hear recorded message.

**FEES:** Free

## TERRY CHILDREN'S PSYCHIATRIC CENTER (DCMH, DSCYF)

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10 Central Avenue  
New Castle, DE 19720  
302-577-4270

**PERSON IN CHARGE:** Thomas J. Olson, Ph.D.

**STATUS:** Public

**SERVICE DESCRIPTION:** **Crisis Services:** A unique approach to crisis intervention and system stabilization as an alternative to psychiatric hospitalization, involving: **Crisis Beds**, short-term stay (up to three days) at the Terry Center to provide safety and respite, and intensive therapy for child and family. **Residential Treatment Center (RTC):** An intensive service for patients who require a therapeutic milieu outside the home. Treatment includes individual, group, family therapy, special education, and in-home and in-community interventions. **The Day Program:** Serves children having difficulty functioning within the social setting of the public school. Provides continued classroom education while also providing intensive individual, group, and family therapy; and in-school and in-community interventions. **Intensive Outpatient Service:** Available for those children who require more intensive and flexible services than typical outpatient programs provide.

**HOURS OF OPERATION:** 24 hours/7 days a week

**ELIGIBILITY:** Emotionally disturbed children 14 and under (RTC and Day Program) and children 12-18 for Crisis.

**AREA SERVED:** Statewide for RTC; north of canal for all other services

**OBTAINING SERVICE:** Emergency referrals: 302-633-5128 (North of Canal); Non-emergency referrals: 1-800-722-7710

**FEES:** Medicaid or Uninsured

## **THE AMERICAN LEGION**

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**Department Service Office:**  
**1601 Kirkwood Highway**  
**Wilmington, DE 19805**  
**302-998-9448**  
**Website: [www.delegion.org](http://www.delegion.org)**

**The American Legion**  
**Department of Delaware Headquarters**  
**PO Box 930**  
**Seaford, DE 19973-0930**

**PERSON IN CHARGE:** Robert C. McBride, Department Service Officer; Richard J. Santos, Department Adjutant

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following services: Assistance with claims before the Veterans Administration (VA), more formally known as The Department of Veterans Affairs; trained Service Officer or Assistant Service Officer provides advice and assistance on such claims, from initiation through appellate process. Operates and/or monitors the following programs within the State of Delaware; Boys' State Program; Girls' State Program (Auxiliary operates); Trooper Youth Week; Citizenship/Naturalization exercises; School Awards; Oratorical Contest; National and State legislative priorities for veterans and their families. May be able to provide assistance with: VA medical options; limited assistance with discharge upgrade. Operates primarily through individual posts in the City of Wilmington and all Delaware Counties. Membership information available at all locations.

**LOCATIONS:** 31 posts statewide at following locations

**New Castle County:**

- Delaware Post 1, 3202 Market St., Wilmington 19802
- J. Allison O'Daniel Post 10, Dist. 2, Newark 19711
- Brandywine Post 12, Dist. 1, Wilmington 19802
- Robert L. Taylor Post 13, Dist. 2, Delaware City 19706
- Richard C. DuPont Post 18, Dist. 2, Claymont 19703
- Laurence Roberts Post 21, Dist. 1, Wilmington 19801
- Charles E. Durney Post 27, Dist. 1, Wilmington 19805
- First State Post 29, Dist. 2, Stanton 19808
- Joseph B. Stahl Post 30, Dist. 2, Wilm. Manor, New Castle 19720
- Middletown Post 25, P.O. Box 70, Middletown 19709



**Kent County:**

- Walter L. Fox Post 2, Dist. 3, Dover 19901
- Milford Post 3, Milford 19963
- Calloway, Kemp, Raughley, Tee Post 7, Dist. 3, Harrington 19952
- Atlas Post 9, Dist. 3, Smyrna 19977
- David C. Harrison Post 14, Dist. 3, Smyrna 19977

**Sussex County:**

- Henlopen Post 5, Dist. 4, Rehoboth Beach 19971
- Nanticoke Post 6, Dist. 4, Seaford 19973
- Sussex Post 8, Dist. 4, Georgetown 19947
- Diamond State Post 11, Dist. 4, Rehoboth Beach 19971
- Glen Rayne Post 15, Dist. 4, Delmar 19940
- Rodger Gumby Post 16, Dist. 4, Laurel 19956
- William T. Spooner Post 17, Dist. 4, Lewes 19958
- Laurel Post 19, Dist. 4, Laurel 19956
- Milton Post 20, Dist. 4, Milton 19968
- Indian River Post 22, Dist. 4, Millsboro 19966
- Dagsboro Post 24, Dist. 4, Dagsboro 19939
- Oak Orchard/Riverdale Post 28, Millsboro 19966
- Prattis DeShields Post 37, Dist. 4, Seaford 19973
- Selbyville Post 39, Dist. 4, Selbyville 19973

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri. (except Federal/State holidays)

**ELIGIBILITY:** Honorably Discharged/Separated Veterans

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact Post or State Headquarters. Service Officer runs Outreach Program on Fridays to Post locations, call for schedule.

**FEES:** None

## **THE ANTONIAN**

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**1701 West 10th Street  
Wilmington, DE 19805  
302-421-3758**

**PERSON IN CHARGE:** Debra Wirt, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Senior citizen retirement facility with 136 one bedroom apartments. Services include Mass and recreational programs.

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Ambulatory and ages 62 and over. Income limits: \$40,250 for 1 person; \$46,000 for 2 people.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **THE ARC OF DELAWARE**

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**State Headquarters**  
1016 Centre Road  
Wilmington, DE 19805  
302-996-9400

**Kent County Office**  
Loockerman and Federal Streets  
P.O. Box 562  
Dover, DE 19903-0562  
302-736-6140

**Georgetown/Sussex Office**  
144 E. Market Street  
Georgetown, DE 19947  
302-856-6019

**Website:** [www.arcde.org](http://www.arcde.org)

**PERSON IN CHARGE:** Judith Goratos, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Statewide advocacy agency for citizens with cognitive disabilities; also provides direct services. Offers case advocacy services to help individuals access available resources; case management services; employment and training to encourage employers to provide competitive employment opportunities to job-ready persons with cognitive disabilities; and the Friend To Friend program to match individuals with and without cognitive disabilities. Develops housing for individuals with cognitive disabilities in conjunction with the Division of Developmental Disabilities Services. Library and audio-visual resources available to the general public.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral by professional, agency, or self

**FEES:** None

## **THE BIRTH CENTER: HOLISTIC WOMEN'S HEALTH CARE, LLC**

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1508 West 7th Street  
Wilmington, DE 19805  
302-658-2229  
Website: [www.thebirthcenter.com](http://www.thebirthcenter.com)

**PERSON IN CHARGE:** Kathleen McCarthy, C.N.M.

**STATUS:** For profit

**SERVICE DESCRIPTION:** Birthing center provides professional staff and warm, supportive atmosphere. Prenatal visits, stress education, and preparation, enabling couples to accept responsibilities for making informed decisions about their birth. Delivery managed by a nurse-midwife. Early discharge within 12 hours after birth with postpartum home visit by registered nurse. Also provides well woman health care.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Any woman interested in natural childbirth and determined, by the Birth Center, to be low-risk. Women interested in holistic women's health care.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes. Insurance accepted.

## **THE CHRISTIAN STOREHOUSE**

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Mitchell Street at Old Landing Road  
P. O. Box 239  
Millsboro, DE 19966  
302-934-8151  
Fax: 302-934-8189

**PERSON IN CHARGE:** Steven Smith, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Operate as a thrift store. Donates clothes, furniture, appliances, food, housewares, etc., when a true need is identified. Emergency food after community pantry used and a need still exists. Screen requests for financial assistance emergencies with other community resources. Court ordered community hours can be completed with us.

**HOURS OF OPERATION: Thrift Store:** 10:00 a.m.-2:00 p.m., Mon.-Sat.;

**Office:** 10:00 a.m.-2:00 p.m., Mon., Wed., Fri. and Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, referral by Social Service Center, call for information

**FEES:** None

## **THE CLINICAL PASTORAL COUNSELING PROGRAM OF KENT AND SUSSEX COUNTIES, INC.**

**Daybreak Counseling Services**  
**P. O. Box 299**  
**Seaford, DE 19973**  
**302-422-7021; 302-632-8842**

**PERSON IN CHARGE:** Danny Cooper, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Clinical pastoral counseling services open to individuals, couples, and families; offers support groups based on a common theme, i.e., women's group on self-esteem; volunteer staff act as friend(s) for client; pre-marriage counseling in individual sessions or group format.

### **OTHER LOCATIONS:**

- St. Luke's Episcopal Church, 202 N. North St., Seaford 19973
- Dover Presbyterian Church, 54 S. State St., Dover 19901
- St. Anne's Episcopal Church, Middletown 19709
- Calvary United Methodist Church, 301 S.E. Front St., Milford 19963
- St. Polycarp's R.C. Church, 135 Ransom Lane, Smyrna 19977
- Ebenezer United Methodist Church, 525 Poly Drummond Hill Rd., Newark 19711
- Connection Community Church, 100 West Green St., Middletown 19709

**HOURS OF OPERATION:** Milford, Thursday; Seaford, Wednesday; Dover, Monday and Tuesday; Middletown, Monday and Tuesday by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Kent, Sussex and New Castle Counties

**OBTAINING SERVICE:** Referral by clergy and former and present clients, call for information, call for appointment.

**FEES:** Sliding scale

## THE COLLEGE SCHOOL

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University of Delaware  
107 Alison Hall (ALS)  
Newark, DE 19716  
302-831-1097  
Website: [www.UDEL.EDU/collegeschool](http://www.UDEL.EDU/collegeschool)

**PERSON IN CHARGE:** Jeanne E. Geddes-Key, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Alternative educational program for children (1st-8th grade) who are experiencing learning differences; 10-11 students per class.

**HOURS OF OPERATION:** 8:30 a.m.–3:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Children with learning differences/grades 1-8

**AREA SERVED:** Tristate area

**OBTAINING SERVICE:** Call for appointment

**FEES:** Yes

## THE DELAWARE KINSHIP NAVIGATOR

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The Family & Workplace Connection  
A Division of Children & Families First  
2005 Baynard Boulevard  
Wilmington, DE 19802  
NCC-479-1588  
Toll Free: 1-888-546-7449  
E-Mail: [infomgr@cffde.org](mailto:infomgr@cffde.org)  
Website: <http://www.dhss.delaware.gov/dhss/dsaapd/kinshipnavigator.html>

**PERSON IN CHARGE:** Kathy Hyde, Elder Care Services Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Delaware Kinship Navigator is an information and referral program administered by the Family & Workplace Connection, a Division of Children & Families First. The program focuses on relatives who are raising other relative's children and their needs. A Kinship Navigator specialist is available to assist caregivers in finding what is available to meet their needs and to help them access those services.

**HOURS OF OPERATION:** 8:00 A.M.-4:30 P.M., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **THE DOWN SYNDROME ASSOCIATION OF DELAWARE, INC.**

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P. O. Box 747  
Middletown, DE 19709  
302-995-1004  
Website: [www.DSAdelaware.org](http://www.DSAdelaware.org)

**PERSON IN CHARGE:** Parents are in charge; President, Karen Marsh

**STATUS:** Non-profit 501(c) 3

**SERVICE DESCRIPTION:** Coordinates a parent's group to promote the welfare of individuals with Down Syndrome by serving as a source of support, acceptance, encouragement, and information for families, professionals and friends. Parents of newly diagnosed babies are "matched" with experienced parents. Services include social and educational meetings, a lending library, quarterly newsletters, and e-news letters.

**HOURS OF OPERATION:** 24 hours a day, 7 days a week

**ELIGIBILITY:** Open to those involved with persons who have Down Syndrome, parents and professionals encouraged.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information and new parent packet (995-1004)

**FEES:** Free-will donations accepted

## **THE ELEMENTARY WORKSHOP MONTESSORI SCHOOL**

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502 Pine Street  
Wilmington, DE 19801  
302-656-1498  
Email: [ewmsadmissions@elementaryworkshop.org](mailto:ewmsadmissions@elementaryworkshop.org)  
Website: [www.elementaryworkshop.org](http://www.elementaryworkshop.org)

**PERSON IN CHARGE:** E. McCrae Harrison, M.Ed., Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Montessori school with pre-school, kindergarten, and elementary school curriculum. Before and after school care available. Parent involvement.

**HOURS OF OPERATION:** 7:20 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 2 1/2-12

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## **THE ELIZABETH HOUSE FAMILY LIFE CENTER**

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323 Maple Avenue

Wilmington, DE 19804

302-384-8884

Fax: 302-999-9534

Website: [www.elizabethhouse.org](http://www.elizabethhouse.org)

Email: [revmbutler@elizabethamechurch.com](mailto:revmbutler@elizabethamechurch.com)

**PERSON IN CHARGE:** Rev. Maurice L. Butler, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Elizabeth House Family Life Center—provides academic enrichment, life skills and workforce development training for youth and young adults. Our programs include a 21<sup>st</sup> Century Community Resource/Learning Center for youth after-school (ages 14-17), life skills training for older youth (ages 18-24), and workforce development programs including job coaching and placement assistance, occupational skills training and career counseling services. Our community resource/learning center is equipped with the latest in computer technology, internet access and office automation software and tools. The resource center also serves as a “Shared Network Access Point” for the Delaware Department of Labor Workforce Investment Board and Education and Training division offering extended “One-Stop” workforce development resources for older youth and adults interested in conducting online job searches and receiving support with resume development and industry/job search strategies.

**HOURS OF OPERATION:** 9:00 a.m.-6:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open. Volunteers welcome

**AREA SERVED:** New Castle County (West Wilmington, New Castle, Belvedere/Cedar Heights, Newport, Stanton and Marshallton)

**OBTAINING SERVICE:** Call for information and appointments

**FEES:** Free for low-to-moderate household income families

## THE HOME OF THE BRAVE FOUNDATION

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**Home of the Brave**

**6632 Sharps Road**

**Milford, DE 19963**

**302-424-1681**

**Website: [www.home-of-the-brave.org/](http://www.home-of-the-brave.org/)**

**Email: [rjpokorny@cavtel.net](mailto:rjpokorny@cavtel.net)**

**PERSON IN CHARGE:** Richard Pokorny, Jr., Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides alcohol and drug free emergency and transitional shelter for all male, female, and handicapped Delaware veterans referred from Elsmere, Coatsville, and Perry Point veterans hospitals. Assists residents and clients to obtain social services, register with the Department of Labor and conduct job searches, register with veteran hospitals for care and medication, and to obtain drug and alcohol counseling. Also assists with financial management planning and reestablishing driving privileges. Provides transportation to services and locates affordable housing.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Veteran of any military service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral

**FEES:** None

## THE INTERNATIONAL MOMS CLUB

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**1464 Madera Road, # N 191**

**Simi Valley, CA 93065**

**302-998-1987 (Primary Coordinator in Delaware)**

**Website: [www.momsclub.org](http://www.momsclub.org)**

**Email: [momsclub@aol.com](mailto:momsclub@aol.com)**

**PERSON IN CHARGE:** Kristen Dunne, Primary Coordinator for Delaware

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Support for stay-at-home mothers and activities for mothers and children, such as playgroups; monthly meetings; Moms Night Out; visit to parks, zoos, etc.; book club; and babysitting coop, among others.

**ELIGIBILITY:** Mothers who stay home to raise their children.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by club



## **THE KUTZ HOME, INC.**

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**704 River Road  
Wilmington, DE 19809  
302-764-7000**

**website: [www.kutzhome.org](http://www.kutzhome.org)**

**PERSON IN CHARGE:** Karen Friedman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Long term care facility providing 24-hour skilled nursing care, rehabilitation therapies (O.T., P.T., and Speech), wandering protection, hospice care, wound care, private and semi-private rooms, Kosher meals, recreational and religious programs, Alzheimer's programs, and social services.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Adults requiring skilled or intermediate nursing care

**AREA SERVED:** Statewide and out of state

**OBTAINING SERVICE:** Contact Director of Admissions for information.

**FEES:** Yes – Medicare/Medicaid certified and private pay.

## **THE LORELTON**

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**2200 W. 4th Street  
Wilmington, DE 19805-3362  
302-573-3580**

**Website: [Lorelton.com](http://Lorelton.com)**

**PERSON IN CHARGE:** Kenneth Carson, N.H.A., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Assisted Living community offering customized care services based on the needs of an individual. Eighty-six units licensed for assisted living. Private apartments, studios and private rooms with private bedrooms in shared suites. Wide range of services including meals, housekeeping, laundry and linen service, activities, medical and scheduled transportation, 24-hour nursing and security staff available at all times.

**HOURS OF OPERATION:** Office Hours: 9:00 a.m.-5:00 p.m., Mon.-Fri. Manager on duty every weekend. Tours any day, including weekends and evenings; call ahead if possible.

**ELIGIBILITY:** Age 62 and older

**OBTAINING SERVICE:** Call for information

**FEES:** Fees range from \$2,707.00 monthly base rate. Refundable entrance deposit of \$2,000.00 required.

## THE MANCUS FOUNDATION

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**Mailing Address:**

**2401 Pennsylvania Avenue, Suite 916**  
**Wilmington, DE 19806**  
**302-652-7187**

**PERSON IN CHARGE:** Mary Ann Wright, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides entertainment, social life, cultural enrichment, and transportation for physically handicapped teens and adults.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. (emergencies only, Sat., Sun.)

**ELIGIBILITY:** Physically handicapped, ages 12 and over

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** Yes

## THE MINISTRY OF CARING, INC.

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**506 North Church Street**

**Wilmington, DE 19801**

**302-652-5523**

**Website:** [www.ministryofcaring.org](http://www.ministryofcaring.org)

**PERSON IN CHARGE:** Br. Ronald Giannone, OFM Cap., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Dedicated to serving needs of homeless and poor in and around Wilmington.

**Bethany House:** 601 N. Jackson St.; permanent housing for women with special needs. **Child Care Center:** 221 N. Jackson St. Provides quality care for the infant and preschool children of homeless or working poor families, enabling parents to enter job training or obtain employment. **Distribution Center:** 1410 N. Claymont St. Provides donated clothing, household goods, and furniture to those in need. **Emmanuel Dining Room (652-3228):** Three facilities, located at 226 Walnut St., 121 N. Jackson St., and 500 Rogers Rd., provide nutritious meals daily to the hungry. Meals prepared and served on a rotating basis by over 90 churches, synagogues, and civic groups on a rotating basis. **Guardian Angel Child Care:** 1000 Wilson St.; affordable day care for working poor families. **House of Joseph:** 1328 W. 3rd St., an emergency shelter for homeless men. Intensive case management services are offered.

**House of Joseph II:** 9 W. 18th St. Provides a residence for homeless people living with AIDS. Provides comprehensive case management services, food service, and through partnership with St. Francis Hospital, access to complete medical care. **House of Joseph Transitional Residence:** 704 West St.; long term independent living and job training/placement for formerly homeless employable men. **Il Bambino:** 903 N. Madison St.; affordable infant care program. **Job Placement Center:** 1100 Lancaster Ave. Assists the unemployed. **Mary Mother of Hope House I:** An emergency shelter at 1103 W. Eighth St. for homeless and destitute women. Supportive services provided in a caring environment designed to encourage them to achieve and maintain self-sufficiency. **Mary Mother of Hope House Transitional Residence:** A program for women from Hope House I who have obtained employment but need extended supportive services in their move toward self-sufficiency. **Mary Mother of Hope House II and III:** Two programs (Hope House II at 121 N. Jackson St. and Hope House III at 515 N. Broom St.) provide emergency shelter for homeless women and children. Intensive case management services are offered. **Nazareth House Transitional Residence:** 898 Linden St. and 106 N. Broom St.; long term independent living for couples and families. **Pierre Toussaint Dental Office:** 830 Spruce St. Provides dental services to guests of the ministry's shelters and residences and to other poor and homeless residents of Delaware. Accepts referrals from other community agencies offering dental services to clients. **Samaritan Outreach:** 1410 N. Claymont St. Offers supportive services to sheltered and unsheltered homeless throughout New Castle County. Services include intensive coordinated case management, housing placement assistance, referrals for substance abuse treatment, clothing, food, shelter, and personal counseling. **St. Francis Transitional Residence:** Nine-unit transitional living program offers intensive case management services for women with children who leave one of the ministry's emergency shelters and are working toward long-term self-sufficiency. Each unit is self-contained with a full kitchen and bath and separately metered utilities. Participants live independently with supervision. **Maria Lorenza Longo House:** 822 Jefferson St.; supportive living for women with special needs. **St. Clare Medical Outreach:** mobile medical van providing health services via St. Francis Hospital Staff.

**HOURS OF OPERATION:** Vary by program

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Wilmington area

**OBTAINING SERVICE:** Referral by agency or self

**FEES:** Child Care programs, transitional and permanent residence programs, Pierre Toussaint Dental Office.

## **THE MODERN MATURITY CENTER, INC.**

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**1121 Forrest Avenue**

**Dover, DE 19904**

**302-734-1200**

**Website: [www.modern-maturity.org](http://www.modern-maturity.org)**

**PERSON IN CHARGE:** Carolyn Fredricks, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Retired Senior Volunteer Program (RSVP); employment services; congregate and homebound meals; mature adult day care; Golden Eagle Boutique; Alzheimer's and diabetes and caregiver support groups; fitness center; educational and social programs; trips and tours; Hope Clinic, Lifespan Medical Services, Delaware Curative, and Generations Home Health on premises.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Thurs. 8:30 a.m.-4:00 p.m., Fri.

**ELIGIBILITY:** Ages 50 and over; ages 55 and over for employment and RSVP

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Referral, walk in

**FEES:** Donation requested for meals; fee for fitness center

## **THE PILOT SCHOOL, INC.**

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**100 Garden of Eden Road**

**Wilmington, DE 19803**

**302-478-1740**

**Website: [familyeducation.com/de/pilotschool](http://familyeducation.com/de/pilotschool)**

**PERSON IN CHARGE:** Kathleen Craven, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Alternative school setting for children with normal intelligence who have problems learning (10 month program).

**HOURS OF OPERATION:** 8:00 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 5-14 with learning difficulties

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Contact school for appointment

**FEES:** Yes

## THE SALVATION ARMY

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400 N. Orange Street  
P.O. Box 308  
Wilmington, DE 19899  
302-656-1696  
Website: [www.salvationarmydelaware.org](http://www.salvationarmydelaware.org)

**PERSON IN CHARGE:** Major Philip DeMichael, Delaware Regional Coordinator;  
Major Connie DeMichael, Associate Delaware Regional Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following programs: **Family Services** (302-472-0750): emergency financial assistance to prevent homelessness, case management services, limited emergency food and clothing, information and referral, financial counseling, assistance with prescriptions, and special holiday needs programs. **Emergency Shelter** (302-472-0760): emergency shelter and balanced meals for homeless women and women with children, and severe winter emergency response shelter for men. **Child Care Services** (302-472-0711): educationally based day and after-school care for children ages 6 weeks through 12 years. **Senior Citizens Center** (302-472-0770): senior activities and programs directed toward life enrichment, health maintenance, and continued independent living. **Recreational Community Center** (302-472-0713): Educational and recreational program to give at-risk inner-city youth a safe and productive place to spend the evenings. **Adult Rehabilitation Center** (302-654-8808): designed to work with jobless and/or homeless individuals with drug and alcohol addiction problems. Males and females ages 21 and older participate in a total rehabilitation program which includes addictions support and counseling, vocational rehabilitation, and spiritual guidance. Total population is 81 (68 men, 13 women). While in rehabilitation, shop skills are developed for placement back into the community. The center operates a number of thrift stores. **Developmental Disabilities and Supported Employment** (302-654-5003, New Castle County; 302-934-3730, Sussex County): Works with the developmentally disabled to provide vocational training and placement in New Castle and Sussex counties; and operates more than a dozen group homes for developmentally disabled in Sussex County.

### OTHER LOCATIONS:

- The Salvation Army Worship Center, 401 Shipley St., Wilmington 19801, services in both English (472-0705) and Spanish (302-472-0702)
- The Salvation Army Worship and Family Service Center, 611 Forest Street, Dover 19903 (302-678-9551), also operates after school program and daily soup kitchen
- The Salvation Army Family Service Center, 110 S. Bedford St., Georgetown 19947 (302-856-7145)
- The Salvation Army Family Service Center, 601 N. Dual Highway, Seaford 19973 (302-628-2020), also operates Share and Mass food program

- The Salvation Army Crossroads Program (Welfare to Work), Wilmington Crossroads, Keep a Job Services, Career Assistance, 400 North Orange St., P.O. Box 308, Wilmington 19899 (302-472-0740)
- The Salvation Army Developmental Disabilities, 105-A Rogers Rd., Wilmington 19801 (302-654-5003)
- The Salvation Army Developmental Disabilities, 559 E. Dupont Highway, Millsboro 19966 (302-934-3730)
- The Salvation Army Adult Rehabilitation Center and Thrift Store, 107 S. Market St., Wilmington 19801 (302-654-8808)
- The Salvation Army Thrift Store, 19724 Unit One, Coastal Highway, Rehoboth Beach 19971 (302-227-3560)
- The Salvation Army Thrift Store, 16 W. Mount Vernon St., Smyrna 19977 (302-653-7095)
- The Salvation Army Thrift Store, 245 Elkton Rd., Newark 19711 (302-455-1636)
- The Salvation Army Thrift Store, 117 S. E. Front St., Milford 19963 (302-424-2245)

**HOURS OF OPERATION:** Emergency Assistance: 24 hours a day; Worship Centers: Call for schedule; Thrift Stores: normal business hours with no Sunday hours

**ELIGIBILITY:** Varies by service

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Call specific program for detailed information

## **THE SALVATION ARMY EARLY LEARNING CENTER**

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**The Salvation Army**  
**400 N. Orange Street**  
**PO Box 308**  
**Wilmington, DE 19899**  
**302-472-0711**  
**Fax: 302-656-6477**  
**Email: [annjewell@comcast.net](mailto:annjewell@comcast.net)**

**PERSON IN CHARGE:** Ann M. Jewell, Director of Children's Services

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** The Early Learning Center provides childcare for children ages 6 weeks to 12 years. The Salvation Army has a Childcare Program, an Afterschool Program, and an 8-week Summer Camp.

**HOURS OF OPERATION:** 6:45 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Infant to 12 years of age, all income levels.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk-in, call for information, call for appointment

**FEES:** Purchase of care or tuition payments

## **THE SALVATION ARMY SENIOR CENTER**

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**102 W. 5th Street, P.O. Box 308**

**Wilmington, DE 19899**

**302-472-0770, Ext 770**

**PERSON IN CHARGE:** Ms. Sylvia P. Holden, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Program provides hot meals at breakfast and noontime, information and referral services, educational and cultural activities, recreational trips, recreational activities to foster health and social well being, and offers a caring environment that encourages active participation of members. Medical transportation services to regular participants.

**HOURS OF OPERATION:** 8:30 a.m.-3:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information. For transportation to the Center in the City of Wilmington, call at least one day ahead.

**FEES:** Annual membership: \$10.00. Donation requested for meals.

## **THE SHEPHERD PLACE, INC.**

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**1362 South Governors Avenue**

**Dover, DE 19904**

**302-678-1909**

**Fax: 302-678-4935**

**[www.shepherdplace.org](http://www.shepherdplace.org)**

**PERSON IN CHARGE:** Lakena Hammond, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides shelter, meals, case management for length of stay (generally 30 days max), some transportation. Case management for employment, government benefits, housing and related areas. Workshops provided on wide variety of topics such as parenting, legal issues, health, employment skills, etc.

**HOURS OF OPERATION:** 7:30 a.m.-5:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Homeless families, single women. Wheelchair accessible.

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in; referral from State Service Centers, any public/private agency; call for information

**FEES:** None

## **THE WARREN L. AND CHARLES C. ALLEN, JR., CHEER COMMUNITY CENTER**

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20520 Sand Hill  
Georgetown, DE 19947  
302-854-9500  
Fax: 302-854-9564

**PERSON IN CHARGE:** Arlene Littleton, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Houses many services. Various programs, clubs, and activities for adults age 50+. **Fun Fitness Center:** State of the art equipment with certified trainer available by appointment. Multipurpose room available for rental to community; seats up to 400. Café (11:00 a.m.-3:00 p.m., M-F), barber and beauty shop, and game room.

**OTHER LOCATION:** Cheer Apartments, 1000 Clark Drive, Georgetown 19947 (302-856-6676)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (Administrative offices); 8:00 a.m.-4:00 p.m., Mon.-Fri. (Apartment manager's office)

**ELIGIBILITY:** Community Center: services cater to 50 and older; Apartments: 62 or older, low income, independent living

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** Vary by service



## **THE WELLNESS COMMUNITY - DELAWARE**

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4810 Lancaster Pike  
Wilmington, DE 19807  
302-995-2850

812 S. Bradford Street  
Dover, DE 19904  
302-734-0898

18947 John J. Williams Hwy., Suite 312  
Rehoboth, DE 19971  
302-227-1155

Website: [www.wellnessdelaware.org](http://www.wellnessdelaware.org)

Email: New Castle County: [cdwyer@wellnessdelaware.org](mailto:cdwyer@wellnessdelaware.org)

Kent County: [jscross@wellnessdelaware.org](mailto:jscross@wellnessdelaware.org)

Sussex County: [jwilkins@wellnessdelaware.org](mailto:jwilkins@wellnessdelaware.org)

**PERSON IN CHARGE:** Cynthia Dwyer, Executive Director

**STATUS:** Not for Profit

**SERVICE DESCRIPTION:** Helps people with cancer and their loved ones by providing professionally led programs of emotional support, education, and hope as an integral part of conventional medical treatment. All programs free of charge.

**HOURS OF OPERATION:** New Castle County: 9:00 a.m.-8:00 p.m., Mon.-Fri.; Kent County: 9:00 a.m. - 8:00 p.m., Mon., Wed., Fri.; Sussex County: 9:00 a.m.-5:00 p.m., Mon.-Thurs.

**ELIGIBILITY:** Open; people with cancer and their family members. Children/Youth who have a loved one with cancer.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None.

## **TOURETTE SYNDROME ASSOCIATION – DELAWARE CHAPTER**

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431 Greenwood Drive  
Wilmington, DE 19808  
302-999-1916 or 610-274-2321

**PERSON IN CHARGE:** Jean Dearlove, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Parent support group, speakers, lending library, children's social activities, information about Tourette Syndrome (TS), and educational advocacy.

**OTHER LOCATIONS:** Meeting place: Aldersgate United Methodist Church, 2313 Concord Pike, Wilmington 19803

**HOURS OF OPERATION:** 7:00 p.m.-9:00 p.m., third Wednesday of the month. No meetings June, July, August, and December.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide, also open to PA, MD, and NJ residents near the Delaware borders.

**OBTAINING SERVICE:** Walk in, call for information

**FEES:** None

## **TRESSLER BRANDYWINE PROGRAM**

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**240 N. James St., Suite 200  
Newport, DE 19804  
302-995-2002**

**PERSON IN CHARGE:** Fern Davis, L.C.S.W., Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION: Child Priority Response Program** (Crisis Response and Intervention): mobile crisis services for children and adolescents who are threatening to harm themselves or others or have experienced trauma related to violence or crime; intensive crisis stabilization and mobile intervention provided at time of crisis; brief respite services in a crisis bed are also available; services available 24 hours a day. **Intensive Outpatient Program:** An intensive treatment service designed to serve children and adolescents with a history of chronic mental health issues; therapeutic and case management services provided at the home and community level.

**HOURS OF OPERATION:** 8:30 a.m.–4:30 p.m., Mon.–Fri., and evening hours by appointment

**ELIGIBILITY:** Children/adolescents up to age 18. Referrals for IOP through DCMH.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, referral by DCMH, call Crisis Hotline.

**FEES:** None

## **TRINITY ALCOHOL AND DRUG PROGRAM (TRIAD)**

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1004 N. Adams Street  
Wilmington, DE 19801  
302-655-1153

**PERSON IN CHARGE:** Diane M. Brisiel, C.A.D.C., Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information, referral, and counseling on spiritual aspects of drug and alcohol abuse; facilities for AA and Al-Anon; literature on alcohol and compulsive behavior is available upon request.

**HOURS OF OPERATION:** 9:00 a.m.-4:30 p.m., Tues. and Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment, walk in

**FEES:** None

## **UNEMPLOYMENT INSURANCE; DIVISION OF (DOL)**

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P.O. Box 9950  
Wilmington, DE 19809-0950  
302-761-8351  
**Information HOTLINE:** 302-761-6576, 1-800-794-3032  
**Website:** <http://www.delawareworks.com/division/unemployment/welcome.htm>

**PERSON IN CHARGE:** W. Thomas MacPherson, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Program is financed by taxes paid on employee wages by employers. Approximately 98% of wage and salaried workers are covered by this Federal-State system established by the Social Security Act.

### **OTHER LOCATIONS:**

#### **New Castle County:**

- 4425 N. Market St., Fox Valley Shoppes, Wilmington 19802 (302-761-8446)
- 225 Corporate Blvd., Suite 108, The Courtyards at Pencader, Newark 19702 (302-368-6600)

#### **Kent County:**

- Carroll's Plaza, Suite 103, 1114 S. Dupont Hwy., Dover 19901 (302-739-5461)

**Sussex County:**

- 600 N. Dupont Hwy., Suite 205, Georgetown Professional Park, Georgetown 19947 (302-856-5611)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Must have sufficient earnings from covered employment; able and available for work and actively seeking work; must have been unemployed through no fault of his/her own; and must register with the State Division of Employment and Training.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Apply at nearest office

**FEES:** None

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**UNITED CEREBRAL PALSY OF DELAWARE, INC.**

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700A River Road  
Wilmington, DE 19809  
302-764-2400  
Fax: 302-764-8713

UCP Center, Southern Delaware  
3249 Midstate Road  
Felton, DE 19943  
302-335-5626  
Fax: 302-335-5716

**Website:** [www.ucpde.org](http://www.ucpde.org)

**PERSON IN CHARGE:** William J. McCool, III, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides direct services and advocacy: summer day camps (camps are for non-disabled also); adult respite care programs; social workers; case management; home visits; counseling; coordination of funding for equipment; consultation for home modifications; parent training; community education; in-home respite care. **Camp Manito** (New Castle County summer day camp) provides recreation, swimming, arts and crafts, and computer study for children with and without disabilities. **Camp Lenape** (Kent and Sussex counties summer day camp) provides recreation, swimming, nature study, and arts and crafts for children with and without disabilities. **Client Assistance Program (CAP):** A disabilities rights program for adults with disabilities served by their state Division of Vocational Rehabilitation and other rehabilitation programs; offers information on VR services, handles concerns from VR clients and applicants, acts as client advocate; assists people with disabilities through rehabilitation so they can become employed. **Respite Care:** A service of temporary relief that enables a family caregiver to take a "time out", either through its Community Based Respite, Weekend Respite, or Rec-n-Respite programs. **Community Based Respite Care:** A respite care worker visits a family once a week, once every two weeks, or once a month, for 2-4 hours per visit, to relieve the caregiver; whenever possible, the person with a disability sets up what he or she would like to do during respite time; vans equipped with wheelchair lifts are used for shopping, medical

appointments, and other trips in the community; this statewide program operates with substantial funding from the Delaware Division of Services for Aging and Adults with Physical Disabilities. **Weekend Respite:** Weekend, overnight service held 4-10 times a year, depending on funding; serves children and adults, though mostly children currently, at the UCP Center for Southern Delaware; staffed by two trained respite workers per weekend; draws participants statewide. **Rec-n-Respite:** Saturday afternoon drop-in program for children with disabilities operated at the UCP Center in New Castle County; parents must pre-register; two, three-hour sessions (a morning and an afternoon session) per 24 Saturdays between September and May. **Case Management:** Case managers can address finding services needed to live successfully in the community, i.e., needs related to home accessibility, transportation, finance, durable medical equipment, respite care, home health care or other in-home supports, housing, counseling and child care; statewide program. **Parents and Children Together at Tech (PACTT):** A day care program for children with and without disabilities at Sussex Technical High School, Georgetown; helps all children grow physically, socially, emotionally, and intellectually. **Pioneer House:** An assisted living home for adults with physical disabilities near Newark providing community living for four residents.

**OTHER LOCATIONS:**

- Client Assistance Program, 254 Camden-Wyoming Ave., Camden 19934 (302-698-9336; Fax: 302-698-9338) - Director: Melissa Shahan
- Parents and Children Together at Tech (PACTT), Sussex Technical High School, Route 9 Box 351, Georgetown 19947 (302-856-3490; Fax: 302-856-1760) Director: Kathy Moore
- Pioneer House, 413 Salem Church Rd., Newark 19702 (302-764-2400; Fax: 302-764-8713)

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with cerebral palsy or similar handicap and their families. The Client Assistance Program serves clients of the State Division of Vocational Rehabilitation, the Division for the Visually Impaired, and other vocational rehabilitation programs regardless of the type of disability.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Sliding scale for camp and respite care

## **UNITED STATES PROBATION OFFICE**

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**Suite 400**  
**824 Market Street**  
**Wilmington, DE 19801**  
**302-252-2950**  
**Fax: 573-6658**

**Mailing Address:**  
**Federal Building**  
**844 King Street, Lock Box 39**  
**Wilmington, DE 19801**

**Website:** [www.ded.uscourts.gov/de-prob/index.htm](http://www.ded.uscourts.gov/de-prob/index.htm)

**PERSON IN CHARGE:** John R. McDonough, Chief

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides counseling and referrals to persons convicted of a federal crime on probation or parole, as well as pre-trial services and pre-trial diversion.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons charged with or convicted of a federal crime

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **UNITED WAY OF DELAWARE, INC.**

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**625 N. Orange Street, 3rd Floor**  
**Wilmington, DE 19801**  
**302-573-3706**  
**Fax: 302-573-3711**  
**E-Mail: [MTaylor@uwde.org](mailto:MTaylor@uwde.org)**

**PERSON IN CHARGE:** Michelle A. Taylor, President and CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Delaware's premier fund-raising organization for nonprofit health and human service programs. Through its Community Impact Fund, United Way of Delaware's contributions are invested by knowledgeable volunteers in programs that are proven to address the state's most critical needs, such as child abuse and neglect, prenatal care, homelessness, and substance abuse prevention.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## UNIVERSITY OF DELAWARE COOPERATIVE EXTENSION

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044 Townsend Hall  
531 South College Avenue  
Newark, DE 19716-2510  
302-831-2524  
Website: <http://ag.udel.edu/extension>  
Email: [snider@udel.edu](mailto:snider@udel.edu)

**PERSON IN CHARGE:** Sue Snider, Ph.D.

**STATUS:** Public

**SERVICE DESCRIPTION:** Offers non-formal education programs in nutrition and food safety.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, call for appointment.

**FEES:** None

## UPPER BAY ADOPTION AND COUNSELING SERVICES

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700A River Road  
Wilmington, DE 19809  
302-764-1890  
Fax: 302-764-1893

**PERSON IN CHARGE:** Mary Lou Edgar, Program Manager

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides information and training to those interested in adopting children either domestically or internationally. Specializes in placing children who have been waiting for a permanent family in the foster care system either in Delaware or elsewhere in the United States. We also provide mental health services for adoptive and/or foster families. Our parent organization, Upper Bay Counseling & Support Services in Elkton, Maryland, provides an array of services for all members of the community.

**OTHER LOCATIONS:**

- Upper Bay Counseling and Support Services, 200 Booth Street Elkton, MD 21921 (phone: 410-996-5197)
- 3249 Mid State Road (Route 12), Felton, DE 19943 (302-335-1690)

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Fri., and evening hours by appointment

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by program

## **USDA/RURAL DEVELOPMENT**

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**1221 College Park Drive, Suite 200**

**Dover, DE 19904**

**302-857-3580**

**Website:** [www.rurdev.usda.gov/de](http://www.rurdev.usda.gov/de)

**PERSON IN CHARGE:** Marlene Elliott Brown, State Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides rural housing, business, and community facility loans in rural areas.

**OTHER LOCATIONS:**

- Kent County Office, 1221 College Park Dr., Suite 200, Dover 19904 (302-857-3597)
- Sussex County Office, Agricultural Service Center, 408A N. DuPont Hwy., Georgetown 19947 (302-856-3990, Ext. 4)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons in rural areas needing loan assistance

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Contact County Office

**FEES:** Yes

## **VAL'S NEEDY FAMILY FUND, INC.**

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**63 Kathy Lane**

**Murray Manor**

**Wilmington, DE 19808**

**302-994-1453**

**PERSON IN CHARGE:** Valentino W. Nardo, Sr., Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Distribute only food to food closets.



**HOURS OF OPERATION:** 9:00 a.m.-9:00 p.m.

**ELIGIBILITY:** Must be a not-for-profit food closet

**AREA SERVED:** New Castle County and nearby Maryland and Pennsylvania

**OBTAINING SERVICE:** Call for information

**FEES:** Free will donations accepted

## **VARIETY—THE CHILDREN'S CHARITY; DELAWARE DIVISION**

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**100 W. Rockland Road**

**P.O. Box 112**

**Rockland, DE 19732**

**302-397-0017**

**Website:** [www.varietydelaware.org](http://www.varietydelaware.org)

**Email:** [meghanevans@varietyphila.org](mailto:meghanevans@varietyphila.org)

**PERSON IN CHARGE:** Meghan Evans, Delaware Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **Camp and Developmental Center**, including recreation center, indoor and outdoor pools, amphitheater, greenhouse, tennis and basketball courts, and overnight cabins which provide a place for children to stay for weekend retreats or two-week activity programs; open year round. **Direct Care** provides medical equipment such as wheelchairs, specialty bikes, and other necessary equipment not covered by insurance, for children whose families could otherwise not afford the cost. **Variety@Play**, a caring group of volunteers who offer time and talents, encompasses all of Variety's special events. **After School Programs**.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves children between birth and 18 with temporary and/or permanent disabilities resulting from injury, illness, or congenital conditions.

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information

**FEES:** None

## VETERANS AFFAIRS; DEPARTMENT OF

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1601 Kirkwood Highway

Wilmington, DE 19805

302-994-2511 or 1-800-461-8262

Medical Benefits: 302-633-5212 or 1-800-461-8262, Ext. 5212

V.A. Benefits/Claims: 1-800-827-1000;

Vet Center: 302-994-1660

Website: [www.va.gov/wilmington](http://www.va.gov/wilmington)

**PERSON IN CHARGE:** Charles M. Dorman, Director

**STATUS:** Public

**SERVICE DESCRIPTION: VA Medical Center:** 60-bed hospital which provides a full spectrum of acute and long-term inpatient, ambulatory care, and outpatient activities; adjoining 60-bed Nursing Home Care Unit. Provides primary, secondary, and tertiary care in medicine, neurology, psychiatry, rehabilitation medicine and surgery. Medical specialties include infectious disease, gastroenterology, pulmonary disease, cardiology, hematology/oncology, rheumatology, nephrology and dermatology. Surgical services include general surgery and subspecialties in urology, otolaryngology, ophthalmology, oral surgery, and orthopedics. Other specialty services include podiatry, optometry, audiology and speech pathology, outpatient substance abuse, hemodialysis, and CT scan. **Regional Office** administers compensation, pension and educational benefits for veterans, their spouses, and dependents within the state. **Vet Center** provides counseling services: personal, marriage, family, vocational, and educational for eligible veterans. Special focus is the combat vet who is having trouble readjusting to society and may be suffering from post-traumatic stress disorder. Advocacy services include help with jobs and employment, upgrading "bad paper" discharges, information on Agent Orange and Persian Gulf issues, and any problems with various institutions or agencies. Also provides information on Department of Veteran Affairs benefits.

**HOURS OF OPERATION:** 8:00 a.m.–4:30 p.m., Mon.–Fri.; (other hours may be available)

**ELIGIBILITY:** Most services open to all honorably discharged veterans. Vet Center: Vietnam War Veterans (2/28/61-5/7/75); Vietnam era veterans (8/64-5/75); combat theater veterans who served in Korea War and World War II; Lebanon (8/25/82-2/26/84); Grenada (8/23/83-11/21/83); Panama (12/20/89-1/31/90); the Persian Gulf (8/20/90-present).

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment for healthcare services; may walk into regional office for assistance.

**FEES:** Minimal/none

## **VETERANS AIMED TOWARD AWARENESS, INC.**

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1601 Kirkwood Highway  
Wilmington, DE 19805  
302-993-7251  
Website: [www.vetsaware.org](http://www.vetsaware.org)  
Email: [bakfield@aol.com](mailto:bakfield@aol.com)

**PERSON IN CHARGE:** Terrance L. Baker, CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves veterans and their families with regard to education and support for those who suffer from Hepatitis C and Diabetes II. Advocates for appropriate health care for veterans within the VA system, and education to the public awareness of these diseases and their treatments.

**HOURS OF OPERATION:** 9:00 a.m.-2:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Veterans and their families

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** None

## **VIAL OF LIFE; NEW CASTLE COUNTY EMERGENCY MEDICAL SERVICES**

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3601 N. DuPont Highway  
New Castle, DE 19720  
302-395-8184  
Website: [www.nccde.org/ems](http://www.nccde.org/ems)  
Email: [ems@nccde.org](mailto:ems@nccde.org)

**PERSON IN CHARGE:** Richard D. Krett, Assistant Chief

**STATUS:** Public

**SERVICE DESCRIPTION:** Program to assist elderly residents in placing all medical information in a medicine vial which is kept in the refrigerator, and placing a recognizable magnet on the refrigerator door. Ensures that pertinent information concerning medical conditions is available during an emergency response to their residence if the patient is unable to give information. Facilitates and expedites the care of the patient.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** None

## **VICTIM SERVICES; DOVER POLICE DEPARTMENT**

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**Turner Building**

**400 South Queen Street**

**Dover, DE 19904**

**302-736-7134**

**Website:** [www.doverpolice.org](http://www.doverpolice.org)

**PERSON IN CHARGE:** Diane Glenn, Program Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** The Dover Police Department's Victim Services Unit is committed to the fair, compassionate, and dignified treatment of all crime victims. The Unit provides a supportive environment in which victims and their families are provided information and can explore options available to them during this difficult time. Services provided include: crisis intervention, referrals to community based services, court case information, court accompaniment, transportation to court related cases or safe shelter, assistance with filing court related paperwork and Violent Crimes Compensation Board claims, personal and telephone follow-up and other services needed to help reduce the trauma related to the crime.

**HOURS OF OPERATION:** Administrative Services: 8:00 a.m.-4:00 p.m., Mon.-Fri.;  
Crisis Intervention Services: On Call

**ELIGIBILITY:** Open

**AREA SERVED:** Kent County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment

**FEES:** None

## **VICTIM SERVICES; GEORGETOWN POLICE DEPARTMENT**

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**335 N. Race Street**

**Georgetown, DE 19947**

**302-856-6613**

**Email:** [rkepley@georgetownpd.state.de.us](mailto:rkepley@georgetownpd.state.de.us)

**PERSON IN CHARGE:** Ruby Kepley

**STATUS:** Public

**SERVICE DESCRIPTION:** Victim services coordinator will assist victims, witnesses, and survivors of violent crimes with the following: needs assessment; crisis intervention; advocacy for victim of crimes; translation/interpretation; and referrals for social services, clothing, food shelters, and other services needed. Also assists victims with filling out Protection From Abuse orders and other court documents, Violent Crime Compensation Board applications, and Victim Emergency Assistance Fund.

**HOURS OF OPERATION:** Office: 8:30 a.m.-4:30 p.m., Mon.-Fri. On call 24 hours.

**ELIGIBILITY:** Open

**AREA SERVED:** Sussex County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment, etc.

**FEES:** None

## **VICTIM/WITNESS ASSISTANCE PROGRAM**

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Department of Justice  
Carvel State Office Building, 7th floor  
820 N. French Street  
Wilmington, DE 19801  
New Castle County: 302-577-8500  
Kent County: 302-739-4211  
Sussex County: 302-856-5353  
Website: <https://attorneygeneral.delaware.gov>

**PERSON IN CHARGE:** Mariann Kenville, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides information about case status, criminal justice system, and filing for violent crimes compensation while assisting the victim in the recovery process through counseling, trial preparation, court accompaniment, and service referrals. Senior Victim Advocate Program (302-739-4211 or 1-800-870-1790) for victims ages 62 and older.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Victims of crime

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **VICTIM/WITNESS PROGRAM; FEDERAL**

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**U. S. Attorney's Office**  
**1007 Orange Street, Suite 700**  
**P.O. Box 2046**  
**Wilmington, DE 19899-2046**  
**302-573-6277**  
**Website: [www.usdoj.tov/usao/de](http://www.usdoj.tov/usao/de)**

**PERSON IN CHARGE:** Susan Baldwin, Coordinator

**STATUS:** Public

**SERVICE DESCRIPTION:** Notification of case status and events, education regarding the federal criminal justice system; supportive services; referrals to community agencies; and court orientation, accompaniment, and assistance throughout the prosecution process.

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Victims of Federal crimes

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **VICTIMS' VOICES HEARD** **Severe Violence Dialogue Program**

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**P.O. Box 638**  
**Dover, DE 19903**  
**302-697-7005**  
**Website: [www.victimsvoicesheard.org](http://www.victimsvoicesheard.org)**

**PERSON IN CHARGE:** Kim Book, Program Coordinator

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Victim Offender Dialogue provides victims of violent crime the opportunity to meet with the incarcerated offender. The focus is on the harm done to the victim and the offender's responsibility to repair that harm. It is voluntary and confidential for both parties.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information, referral, or call for appointment.

**FEES:** None

## VICTORY CHRISTIAN FELLOWSHIP

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100 Wilton Boulevard  
New Castle, DE 19720  
302-324-5400; 800-383-4223  
Website: [www.gwwm.com](http://www.gwwm.com)  
Email: [infoegwwm.com](mailto:infoegwwm.com)

**PERSON IN CHARGE:** Pastor Judy Sanders

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** **A Ray of Hope**—Loss of loved one, Tues. 7:00 p.m.  
**Apple of His Eye**—Women/domestic violence, confidential, 1st Fri., 7:00 p.m.; individual appointments available, call 302-324-5400. **Freedom Ministry**—Freedom from homosexuality, confidential. **Breaking the Yoke**—Alcohol and substance abuse, Thurs., 7:00 p.m. **We Care HIV/AIDS**—Persons and their families who are affected, 2nd and 4th Tues., 7:00 p.m. **School of Biblical Studies**—8:00 a.m.-1:00 p.m., Mon. and Tues.; 8:00 a.m.-1:00 p.m. **Blessing, Dressings and More**—Senior food giveaway, 1st Sat., 2:00-4:00 p.m. 2nd, 3rd, 4th/5th Sat. for agency referrals; if you need a referral, inquire at Church Office. Clothing, 10:00 a.m.-2:00 p.m., every Sat.

**OTHER LOCATION:** Blessing, Dressings and More, 453 Pulaski Hwy., Bear 19701 (302-324-5400)

**HOURS OF OPERATION:** 10:00 a.m.-2:00 p.m., Sat.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral, call for appointment.

**FEES:** None

## VISIONQUEST HOMEQUEST

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1010 Concord Pike, Suite 100  
Wilmington, DE 19802  
302-661-1826  
Website: [www.vq.com](http://www.vq.com)

1001 S. Bradford Street, Suite 1  
Dover, DE 19904  
302-735-1666

**PERSON IN CHARGE:** E. Elizabeth Wagenhoffer, State Director

**STATUS:** For profit

**SERVICE DESCRIPTION:** Community based program providing daily supervision of court ordered, probation monitored youth. Includes accountability checks, curfew checks, weekly peer group sessions, and weekly family counseling sessions. Monitors for school attendance and helps to complete community service hours. 24 hour crisis management available.

**HOURS OF OPERATION:** 9:00 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Males and females ages 10-18 referred through the Division of Youth Rehabilitative Services

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Referral through Division of Youth Rehabilitative Services

**FEES:** Vary by service

## **VISITING ANGELS LIVING ASSISTANCE SERVICES**

**19 Brandywine Boulevard**

**Wilmington, DE 19803**

**302-478-1694**

**Website: [www.VisitingAngels.com](http://www.VisitingAngels.com)**

**Email: [visitingangelsde@yahoo.com](mailto:visitingangelsde@yahoo.com)**

**PERSON IN CHARGE:** Michael Wendel, Director; Randi Cross, Operations Manager

**STATUS:** For profit

**SERVICE DESCRIPTION:** Provides non-medical homecare to allow people to maintain the independence of their daily routines in familiar surroundings. Visiting Angels of Delaware is the family alternative to assisted living facilities and nursing homes. Provides from 4 to 24 hour service, to include, assistance with personal hygiene, meal planning and preparation, medication reminders, light housekeeping, errands, shopping, and doctor's appointments. Specializes in dementia care and hospice support.

**HOURS OF OPERATION:** 24 hours, 7 days.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle and Kent Counties

**OBTAINING SERVICE:** Call for information, referral by hospice/assisted living, website

**FEES:** Vary by service



## **VISUALLY IMPAIRED; DIVISION FOR THE (DVI, DHSS)**

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**DHSS Campus, Biggs Building**  
**1901 N. duPont Highway**  
**New Castle, DE 19720**  
**302-255-9800**

**Website:** <http://www.dhss.delaware.gov/dhss/dvi/index.html>

**PERSON IN CHARGE:** Cynthia Lovell, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Educational Services** serves children with severe visual limitations (20/70 or worse in best eye with correction): includes in-school tutorial and adaptive educational materials and adjustment to VI counseling services for child and family.

**Vocational Rehabilitation** (VR) serves adults with severe visual limitations (20/70 or worse in best eye with correction): includes evaluation of abilities and limitations for work development of individualized plan leading to employment, and securing those services necessary for job placement (e.g., training, low vision aids, etc.). **Independent Living Services** serves severely visually impaired adults (same criteria as VR): includes individual instruction in adaptive techniques for activities of daily living (cooking, Braille, mobility, etc.) leading to increased self-sufficiency. **Business Enterprise Program** (food vending program): serves as employment for legally blind food cafeteria managers in agency-sponsored locations across the State. **Delaware Industries for the Blind:** sheltered workshop providing long-term employment for legally blind workers who cannot obtain or sustain work in competitive industry. **Support Services:** Include Orientation & Mobility; Training Center facilities; and the Materials Center (Braille and alternative media production). **Other Services:** Outreach, volunteers, and counseling services.

### **OTHER LOCATIONS:**

- Milford State Service Center, 11-13 S. W. Front St., Milford 19963 (302-424-7240)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program. Provision of some services is based on financial needs test.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Agency referral, walk in

**FEES:** None

## **VOCATIONAL REHABILITATION; DIVISION OF (DOL)**

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**4425 North Market Street  
P.O. Box 9969  
Wilmington, DE 19809-0969  
302-761-8275  
Website: [www.delawareworks.com](http://www.delawareworks.com)**

**PERSON IN CHARGE:** Andrea Guest, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides services to prepare for and maintain employment for eligible State residents with disabilities. Specific services include evaluation and assessment, vocational counseling and guidance, physical and mental restoration, job development and placement, and follow-up.

### **OTHER LOCATIONS:**

#### **New Castle County:**

- Pencader Corporate Center, 225 Corporate Blvd., Suite 204, Newark 19702 (302-368-6980)
- Fox Valley, 4425 N. Market St., Wilmington 19802 (302-761-8275)
- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5779)

#### **Kent County:**

- Carroll's Plaza, Suite 105, 1114 DuPont Hwy., Dover 19901 (302-739-5478)

#### **Sussex County:**

- Georgetown Professional Park, 20793 Professional Park Blvd., Georgetown 19947 (302-856-5730)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Persons with a physical or mental disability that interferes with their ability to obtain or maintain employment, and who require vocational rehabilitation services to become employed.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call the office location nearest you for information.

**FEES:** Needs test is applied

## **VOCATIONAL TECHNICAL SCHOOL DISTRICT; NEW CASTLE COUNTY**

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**Delcastle Technical H.S.**  
1417 Newport Road  
Wilmington, DE 19804  
302-995-8100

**Hodgson Vo-Tech H.S.**  
2575 Glasgow Avenue  
(Rt. 896 South-Glasgow)  
Newark, DE 19702  
302-834-0990

**Howard High School of Technology**  
401 E. 12th Street  
Wilmington, DE 19801  
302-571-5400

**St. Georges Technical H.S.**  
555 Hyetts Corner Road  
Middletown, DE 19709  
302-449-3360

**District Website:** [www.nccvotech.com](http://www.nccvotech.com)

**Adult Education Website:** [www.k12.de.us/adulted](http://www.k12.de.us/adulted)

**PERSON IN CHARGE:** Dr. Steven H. Godowsky, Superintendent

**STATUS:** Public

**SERVICE DESCRIPTION:** Public school system providing the opportunity to obtain specialized skills or technical training while earning high school diploma. Offers 35 career programs in grades 10 – 12, as well as a ninth grade exploratory program. Each school provides full-time comprehensive programs, scheduling students for both academic and career courses. Hodgson also offers a shared-time program for students who wish to graduate from their local high schools.

**OTHER LOCATIONS:**

- James Groves Adult High School, 1703 School Lane, Wilmington 19808 (302-683-3642)
- 1703 School Lane, Wilmington 19808 (302-995-6173)
- 13th and Poplar Sts., Wilmington 19801; Skills Center (302-654-5392), Multiple Alternative Program (655-3196), Skills Training and Employment (302-656-0455), Youth Construction Trades (302-654-5392)

**HOURS OF OPERATION:** 7:00 a.m.–3:00 p.m., Mon.–Fri. (high school); 6:00 p.m.–10:00 p.m., Mon.–Thurs. (adult classes)

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for information

**FEES:** None for high schools. Others vary by program.

## **VOLUNTEERISM; STATE OFFICE OF (DSSC, DHSS)**

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**Herman M. Holloway, Sr. Campus**

**Charles H. Debnam Building**

**1901 N. DuPont Highway**

**New Castle, DE 19720**

**302-255-9883 or 1-800-815-5465**

**Websites: [www.dhss.delaware.gov/dhss/dssc/volopps.html](http://www.dhss.delaware.gov/dhss/dssc/volopps.html)**

**[www.volunteerdelaware.org](http://www.volunteerdelaware.org) -searchable online database of volunteer opportunities**

**PERSON IN CHARGE:** Andy Kloepfer, Senior Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides statewide leadership for the support and promotion of volunteerism by providing a volunteer referral service for the public, the coordination of special events such as: Make A Difference Day, the Governor's Outstanding Volunteer Awards, the Governor's Youth Volunteer Service Awards, and the Delaware Volunteer Management Conference. Administers the Delaware Volunteer Credit for high school students. Directly manages federally funded volunteer service programs such as: the Foster Grandparents Program, the RSVP Program, and the AmeriCorps Program. Houses the Delaware Volunteer Resource Center providing technical assistance and resources to those in the field of volunteer management.

**HOURS OF OPERATION:** 8:00 a.m.—4:30 p.m., Mon.—Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **VSA ARTS OF DELAWARE**

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**Arts Center Gallery, Delaware State University**

**1200 North Dupont Highway**

**Dover, DE 19901**

**302-857-6699**

**Website: [www.VSADelaware.org](http://www.VSADelaware.org)**

**Email: [Jennifer@VSADelaware.org](mailto:Jennifer@VSADelaware.org)**

**PERSON IN CHARGE:** Jennifer Gunther, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides artistic opportunities for individuals with disabilities, primarily through site specific artist-in-residencies.

**HOURS OF OPERATION:** 9:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Serves individuals with disabilities and inclusion settings.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

## **WALKIN MEDICAL CARE; BAYHEALTH MEDICAL CENTER**

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301 Jefferson Avenue

Milford, DE 19963

302-430-5705

Website: <http://www.bayhealth.org/about/other.sp#walk>

**PERSON IN CHARGE:** Dennis Klima, CEO/President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Treatment for minor illness and injuries. No appointment needed.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** Vary by service

## **WASHINGTON STREET BEHAVIORAL HEALTH**

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917 Washington Street

Wilmington, DE 19801

Intake Coordinator: 866-477-5345

Website: [www.connectionsccsp.org](http://www.connectionsccsp.org)

Email: [info@connectionsccsp.org](mailto:info@connectionsccsp.org)

**PERSON IN CHARGE:** Debbie Snyder

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Licensed behavioral health treatment, including therapy; individual and group counseling; psychoeducation; and psychiatric and other mental health treatment, including medication services.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.; some flexible hours available on request.

**ELIGIBILITY:** Adults with behavioral health issues. Medicaid and most private insurance plans accepted.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call Intake Coordinator

**FEES:** Insurance co-pays as assessed.

## **WAYFARERS HOUSE, INC.**

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107 Delaware Avenue

Elkton, MD 21921

410-398-4381

Website: [www.meetingground.org](http://www.meetingground.org)

Email: [info@meetingground.org](mailto:info@meetingground.org)

**PERSON IN CHARGE:** Cynthia Wood

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Shelter for homeless women and children. Supportive community life; referral to appropriate agencies/services; clothing, furniture, household items; nutritious meals.

**HOURS OF OPERATION:** Intake: 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Homeless women and children

**AREA SERVED:** Delaware and Maryland

**OBTAINING SERVICE:** Walk in, call for information, referral

**FEES:** None for first 30 days

## **WELCOME HOUSE® ADOPTION PROGRAM OF PEARL S. BUCK INTERNATIONAL**

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2401 Pennsylvania Avenue, #504

Wilmington, DE 19806

215-249-0100

Toll Free: 800-220-2825

Website: [www.pearlsbuck.org](http://www.pearlsbuck.org)

**PERSON IN CHARGE:** Leonette Boiarski, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Adoption agency placing children from the United States as well as from other countries, and supporting adoptive families through educational, cultural, and social activities.

**HOURS OF OPERATION:** 8:30 a.m.–5:00 p.m., Mon.–Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Licensed in Delaware, Pennsylvania, New Jersey, and Virginia

**OBTAINING SERVICE:** To obtain information packet, call 1-800-220-2825

**FEES:** Vary by program

## **WELL SPOUSE ASSOCIATION**

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**63 West Main Street, Suite H**

**Freehold, NJ 07728**

**1-800-838-0879**

**Website: [www.wellspouse.org](http://www.wellspouse.org)**

**Email: [info@wellspouse.org](mailto:info@wellspouse.org)**

**PERSON IN CHARGE:** Debbi Hawke, Delaware Support

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides emotional support to, raises consciousness about, and advocates for spouses/partners of the chronically ill and/or disabled. Also works to educate professionals and public about the needs of spousal caregivers and their families.

**OTHER LOCATION:** Local support group meetings held at Churchman's Village on Route 4 (near Christiana Hospital) 1st Wed. of month, 7:00 p.m. Call Debbi at 302-994-6606.

**ELIGIBILITY:** Must be spousal caregiver (husband, wife, partner)

**AREA SERVED:** Nationwide

**OBTAINING SERVICE:** Call 800-838-0879 for information, email: [info@wellspouse.org](mailto:info@wellspouse.org) or website: [www.wellspouse.org](http://www.wellspouse.org)

**FEES:** Membership fees.

## **WEST CENTER CITY ADULT CENTER, INC.**

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**501 North Madison Street**

**Wilmington, DE 19801**

**302-658-5332**

**Email: [westcentercity@comcast.net](mailto:westcentercity@comcast.net)**

**PERSON IN CHARGE:** Willie F. Tymes, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers physical fitness programs, economic security-employment programs, health programs, counseling and support services programs, educational programs, transportation program, and nutritional programs.

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment, referral

**FEES:** None

## **WEST CENTER CITY NEIGHBORHOOD PLANNING ADVISORY COMMITTEE, INC. (WCCNPAC, INC.)**

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613-A West 8th Street

Wilmington, DE 19801

302-658-5320

Fax: 302-658-2135

Email: phillimc1@aol.com

**PERSON IN CHARGE:** Brenda C. Phillips, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** WCCNPAC is a non-profit community development corporation promoting the common good of West Center City residents in any way consistent with applicable federal, state, and local government standards.

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Resident of West Center City living between boundaries of Tatnall St. to Adams St. and Martin Luther King Blvd. to Delaware Ave.

**AREA SERVED:** West Center City of City of Wilmington

**OBTAINING SERVICE:** Walk-In, referral, call for information or appointment

**FEES:** None

## **WEST END NEIGHBORHOOD HOUSE, INC.**

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710 N. Lincoln Street

Wilmington, DE 19805

302-658-4171

**PERSON IN CHARGE:** Paul F. Calistro, Jr., Executive Director

**STATUS:** Not for profit



**SERVICE DESCRIPTION:** Offers the following programs and services: Before- and after-school child care, summer camp, youth services programs, WIC, emergency food closet, clothing closet, security deposit loan program, housing and utility/crisis alleviation, tutoring, seven Wilmington Head Start classrooms, young adult basic education and life skills, case management services, rental facilities for community groups, advocacy for neighborhood issues and needs, development of affordable housing, Job Starts, housing and financial counseling, and transitional living post foster care.

**HOURS OF OPERATION:** Program service hours: 7:00 a.m.-9:00 p.m., Mon.-Fri.; 10:00 a.m.-2:00 p.m., Sat.; Business office hours: 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Varies by program

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** In order to be better served, call ahead for information. Many programs require appointment or enrollment. Referrals required for food closet.

**FEES:** Vary by program

## **WESTON ADULT DAY CARE CENTER**

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**One Bassett Avenue  
New Castle, DE 19720  
302-328-6425**

**Website:** [westonaduldaycare.com](http://westonaduldaycare.com)

**Email:** [ADill@westonaduldaycare.com](mailto:ADill@westonaduldaycare.com)

**PERSON IN CHARGE:** Amy E. Dill, Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers daytime assistance and/or supervision to those exiting rehab centers or hospitals, living with Alzheimer's or other forms of dementia, challenged with physical disabilities, and/or those who cannot be left alone.

**HOURS OF OPERATION:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** 18 years and above

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, referral by agency, call for appointment

**FEES:** Schedule

## **WESTSIDE HEALTH, INC.**

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**Administrative Office:**

**1802 West Fourth Street**

**Wilmington, DE 19805**

**302-655-5822**

**Fax: 655-5949**

**Website: [www.westsidehealth.org](http://www.westsidehealth.org)**

**PERSON IN CHARGE:** Lolita A. Lopez, President & CEO

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Federally qualified community health center offering comprehensive primary health care services to all age groups, with emphasis on preventative care and health education. Staff is bi-lingual in Spanish and English. Services include pre-natal care, dental, and low cost medications.

**OTHER LOCATIONS:**

**Health Care Offices:**

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-8522)
- Northeast: 908-B East 16th Street, Wilmington 19802 (302-575-1414)
- Newark: 27 Marrows Road, Newark 19713 (302-455-0900)

**Dental Office:**

- Wilmington: 1802 W. Fourth Street, Wilmington 19805 (302-655-5822)

**HOURS OF OPERATION:**

Administrative Office, Wilmington: 8 a.m.-5 p.m., Mon.-Fri.; Health Care, Wilmington: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m. Fri.; 9:00 a.m.-1:00 p.m., Sat.; Health Care, Northeast: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12: p.m. and 5:00 p.m.-9:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m., Fri.; 9:00 a.m.-1:00 p.m., Sat.; Health Care, Newark: 8:00 a.m.-9:00 p.m., Mon.-Wed.; 8:00 a.m.-12:00 p.m., Thurs.; 8:00 a.m.-5:00 p.m. Fri.; 9:00 a.m.-1:00 p.m., Sat.; Dental Care, Wilmington: 8 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Those in need of health care services

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call for appointment

**FEES:** Sliding scale based on family size and income; Diamond State Health Plan, Medicare, Medicaid, all commercial insurance plans.

## **WHATCOAT SOCIAL SERVICE AGENCY**

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**381 State College Road**  
**Dover, DE 19901**  
**302-734-0319**  
**Email: wssa@comcast.net**

**PERSON IN CHARGE:** Ruth H. Pugh, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Operates the Ruth N. Dorsey Relief Shelter, a 46-bed, 30-day homeless shelter which accepts families, single men, and women. Case management, three meals a day, children's after school program, and summer day camp are provided to shelter clients. Also operates Vera's Haven, ten transitional townhouse apartments for single women and children. The mothers must be willing to work and attend an educational program. The agency provides crisis intervention for community residents who need assistance with rent, utilities, or medication when funding is available. Also, food baskets, clothing, and donated furniture are distributed to low income community residents.

**HOURS OF OPERATION:** 24 hours

**ELIGIBILITY:** Generally limited to: referrals from social service agencies or community groups; evictions; victims of natural causes including energy-related problems; or stranded travelers.

**AREA SERVED:** Kent and Sussex counties

**OBTAINING SERVICE:** Referral or walk in

**FEES:** None

## **WILLIAM "HICKS" ANDERSON COMMUNITY CENTER**

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**501 N. Madison Street**  
**Wilmington, DE 19801**  
**302-571-4266**  
**Fax: 302-571-4086**

**PERSON IN CHARGE:** Chris A. R. Dolley, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides the following programs and activities: aerobics, aqua-aerobics, swimming lessons, life guarding, karate, boxing, music, ceramics, tutorial, summer day camp, sports camps, Delaware Prevention Substance Abuse Program, youth and adult basketball leagues, youth softball, cycling, youth sports clinics, Girl Scouts, arts and crafts, movies, table games, and trips.

Facilities include: gymnasium, indoor swimming pool, ceramic workshop, and library. Also offers conflict resolution, public awareness, health fairs, and fitness center. Accessible to the disabled.

**HOURS OF OPERATION:** 9:00 a.m.-7:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Call for information/public announcement

**FEES:** Special instructional programs only

## **WILMINGTON ENTERPRISE COMMUNITY, INC.**

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1218 B Street  
Wilmington, DE 19801  
302-690-6679  
Email: [edwina7@verizon.net](mailto:edwina7@verizon.net)

**PERSON IN CHARGE:** Edwina Bell-Mitchell

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Information clearing house and network service; victims of crimes support groups; youth wrap-around services.

**HOURS OF OPERATION:** Flexible

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for appointment.

**FEES:** None

## **WILMINGTON HEAD START, INC.**

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Community Services Building  
100 West Tenth Street, Suite 1016  
Wilmington, DE 19801  
302-421-3620

**PERSON IN CHARGE:** Deborah Thomas, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Preschool educational program, breakfast and lunch provided. Age appropriate classrooms. Curriculum-based program. Computers in every classroom. Developmental health and dental screenings. Bi-lingual classrooms. Parent involvement opportunities. Services to children with disabilities.

**OTHER LOCATIONS:**

- Concord Center, 111 W. 22nd St., Wilmington 19802 (302-658-1044)
- Evans House, 30 W. 31st St., Wilmington 19802 (302-764-4939)
- Market Street Center, 3400 N. Market St., Wilmington 19802 (302-764-0400)
- Northeast Center, 2401 Northeast Blvd., Wilmington 19802 (302-762-8038)
- Southbridge Center, D & Buttonwood Sts., Wilmington 19801 (302-656-7642)
- Walnut Center, 1233 N. Walnut St., Wilmington 19801 (302-888-2126)
- West End Center, 1725 W. 8th St., Wilmington 19805 (302-656-4686)

**HOURS OF OPERATION:** 8:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 3 and 4; 90% of parents must meet federal poverty guidelines.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment

**FEES:** None

## **WILMINGTON HOUSING AUTHORITY**

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**400 N. Walnut Street**  
**Wilmington, DE 19801**  
**302-429-6701**

**PERSON IN CHARGE:** Frederick S. Purnell, Sr., Executive Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides subsidized housing for low and moderate income eligible elderly and non-elderly families and single individuals. The Resident Services Division coordinates medical, recreational, nutritional, and social services for public housing residents from state and local agencies.

**OTHER LOCATIONS:**

**Leasing & Section 8 Office (302-483-6703)**

**High Rise Developments:**

- Baynard Apartments, 309 W. 18th St. (302-429-6787)
- Compton Towers, 325 E. 5th St. (302-429-6770)
- Crestview Apartments, 2700 N. Market St. (302-761-4329)
- Herlihy Apartments, 320 E. 5th St. (302-429-6776)
- Lincoln Towers, 1625 Gilpin Ave. (302-429-6761)

**Family Developments:**

- Riverside, 1312-1314 E. 24th St. (302-762-6696, ext. 204)
- Eastlake Extension, 1400 Todds Lane (302-483-6703)
- Scattered Sites, 1312-1314 E. 24th St. (302-762-6696, ext. 3029)
- Southbridge/Extension, D and Buttonwood Sts. (302-429-6765);

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Low and moderate income families and single individuals meeting income and selection criteria

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call for information

**FEES:** No

## **WILMINGTON POLICE VICTIM SERVICES**

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**Public Safety Building**

**300 N. Walnut Street**

**Wilmington, DE 19801**

**302-576-3622**

**Domestic Violence Coordinator: 302-576-3648**

**Bilingual Case Manager: 302-576-3665**

**PERSON IN CHARGE:** Mona Bayard, Coordinator; Stephanie Hamilton, Domestic Violence Coordinator; Carolyn Becker, Bilingual Case Manager

**STATUS:** Public

**SERVICE DESCRIPTION:** Major goals: Comfort and reassure victims of crimes that take place in the city of Wilmington; educate crime victims on the workings and limitations of the criminal justice system; coach victims in obtaining remedies, particularly in domestic abuse; help with application for victims compensation and referral to community based social services. Services are offered by telephone, in home visits, and in court accompaniment. Intent is to help in ways that can come best from police-based advocates. Works with victims of crimes against the person, whether domestic-related or involving strangers.

**HOURS OF OPERATION:** 8:30 a.m.-4:30 p.m., Mon.-Fri. Appointments available for other times.

**ELIGIBILITY:** Victims of crimes and their families.

**AREA SERVED:** City of Wilmington

**OBTAINING SERVICE:** Walk in, call for information, referral (most referrals from Wilmington Police Department).

**FEES:** None

## **WILMINGTON SENIOR CENTER**

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1901 Market Street  
Wilmington, DE 19802  
302-651-3400

Website: [www.wilmingtonseniorcenter.org](http://www.wilmingtonseniorcenter.org)

**PERSON IN CHARGE:** Susan R. Getman, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Serves older adults by providing activities (cultural, recreational, and social) especially designed for the interests and needs of the aging; fitness classes; support groups; lunch program; employment service for those ages 50 and older, job counseling, referral and placement services, housing, homelessness prevention (Samaritan Outreach Program), Grandparent Resource Center, and Caregiver Resource Center. Christiana Care medical office on site.

**HOURS OF OPERATION: Senior Center:** 8:00 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Ages 50 and over. Some programs vary.

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Call or walk in

**FEES:** Membership dues, some class fees. Contributions are welcome for other services.

## **WINDER LAIRD PORTER STATE SERVICE CENTER (DSSC, DHSS)**

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509 W. 8th Street  
Wilmington, DE 19801  
302-577-3400

**PERSON IN CHARGE:** Diane Carroll, Administrator

**STATUS:** Public

**SERVICE DESCRIPTION:** Houses State and private agencies that provide human services: **Division of Public Health:** Well Child Clinic, STD, HIV Counseling and Testing, Prenatal Clinic, Family Planning, Dental Clinic, WIC Program; **Division of Social Services:** Assistance payments, Food Stamps; and **Division of State Service Centers:** Community Resource and Assistance Services, Food Closet, Utility Assistance, Cooling Assistance, FEMA, Medical Fund, Needy Family Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Dental Transportation, and Emergency Assistance Services Program. Clothes Closet.

**HOURS OF OPERATION:** 7:30 a.m.-5:00 p.m., Mon.-Fri. (hours vary by program)

**ELIGIBILITY:** Varies by program

**AREA SERVED:** Wilmington

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by program

## **WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL FOOD PROGRAM (WIC) (DPH, DHSS)**

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**Blue Hen Corporate Center**  
**Suite 4B**  
**655 Bay Road**  
**Dover, DE 19901**  
**302-739-4614**  
**1-800-222-2189**

**PERSON IN CHARGE:** Joanne White, RD, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Provides supplemental food and nutrition education to low income pregnant and breastfeeding women, and children up to age 5 who meet nutritional needs criteria.

### **LOCATIONS:**

#### **New Castle County:**

- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7570)

#### **Kent and Sussex Counties:**

- Milford Health Unit, 11-13 Church St., Milford 19963 (302-424-7220)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri. (limited evening clinics)

**ELIGIBILITY:** Must have a nutritional risk and meet guidelines.

**AREA SERVED:** Statewide

**FEES:** None



## **WOMEN'S LEADERSHIP CENTER, INC.**

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c/o Myrna L. Bair  
4 Little Leaf Court  
Wilmington, DE 19810  
302-831-3323  
Email: myrnabair@yahoo.com

**PERSON IN CHARGE:** Myrna L. Bair, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Leadership training for women in all sectors.

**HOURS OF OPERATION:** 9:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** Vary by service

## **YMCA OF DELAWARE**

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Association Office  
100 West Tenth Street, Suite 1100  
Wilmington, DE 19801  
302-571-6908  
Website: [www.ymcade.org](http://www.ymcade.org)

**PERSON IN CHARGE:** Michael P. Graves, President

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides recreation; physical fitness and health education; camping (resident and day camp); social group service; child care; swimming; athletics; informal education classes; family communications; values programs; leadership and development groups; drug abuse counseling; clubs and groups; adult and youth employment services. Provides housing at Central for males only. Mission is to develop and practice the principles of love; caring; inclusiveness; justice; peace; and to enrich the emotional, physical, and social lives of individuals, families, and community.

**FACILITY LOCATIONS:**

- Bear-Glasgow YMCA-Bear, 351 George Williams Way, Newark 19702 (302-836-9622)
- Brandywine YMCA-Talleyville, 3 Mt. Lebanon Rd., Wilmington 19803 (302-478-9622)
- Central YMCA-Wilmington, 501 W. 11th St., Wilmington 19801 (302-254-9622)
- Central Delaware YMCA-Dover, 1137 S. State St., Dover 19901 (302-346-9622)

- Sussex Family YMCA-Rehoboth Beach, 105 Church St., Rehoboth 19971 (302-296-9622)
- Walnut St. YMCA-Wilmington, 1000A N. Walnut St., Wilmington 19801 (302-472-9622)
- Western Family YMCA, 2600 Kirkwood Hwy., Newark, 19711 (302-709-9622)
- Tockwogh Camp & Conference Center, 24370 Still Pond Neck Rd., Worton, MD 21678 (800-331-2267)
- YMCA Resource Center, 100 W. Tenth St., Suite 901, Wilmington 19801 (302-571-6975)

**HOURS OF OPERATION:** Vary by location

**ELIGIBILITY:** Open (Males only for housing residence.)

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk-in

**FEES:** Yes, Scholarships available.

## **YMCA RESOURCE CENTER OF DELAWARE**

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**100 W. Tenth Street, Suite 901**  
**Wilmington, DE 19801**  
**302-571-6975**  
**Fax: 302-571-6948**

**Wesley College**  
**120 N. State Street**  
**Dover, DE 19901**  
**302-735-7530**  
**Fax: 302-735-7533**

**DTCC**  
**P.O. Box 610**  
**Georgetown, DE 19947**  
**302-853-0197**  
**Fax: 302-853-0199**

**Website:** [www.ymcade.org](http://www.ymcade.org)

**PERSON IN CHARGE:** Michael A. McIntyre, Executive Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Provides speakers, conferences, workshops, and training programs (through schools, agencies, and community centers) for children, youths, and adults in substance abuse prevention, conflict resolution, and peer mediation. Telephone information to answer questions about alcohol and other drugs or to provide referrals to treatment providers. Videotape lending on topics related to alcohol, other drugs, and violence abuse prevention. Youth leadership development programs emphasizing social action and public speaking (Youth in Government, Y.E.L.L.); Special recreation and social programs for minimally handicapped young adults (Brandywine Social Club); ADP, an early intervention education program for youth arrested for the first time on alcohol or drug charges; the Back on Track Program for youth who have been adjudicated and referred to DYRS for probation.

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Open

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call or walk in

**FEES:** Vary by service

## **YOUTH AND FAMILIES DIVISION; CITY OF WILMINGTON DEPARTMENT OF PARKS AND RECREATION**

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22 South Heald Street  
Wilmington, DE 19801  
302-576-3810

**Website:** [www.ci.wilmington.de.us](http://www.ci.wilmington.de.us)

**PERSON IN CHARGE:** Romain Alexander, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** **Recreation Division:** sports (basketball, football, softball, etc.); evening recreation sites. **Youth and Families Division:** college tours, scholarship program, summer and evening feeding programs, tutorial services, summer employment (youth). **William Hicks Anderson Community Center:** sports, educational programs, life skills programs

**OTHER LOCATIONS:** William Hicks Anderson Community Center, 501 N. Madison St., Wilmington 19801 (302-571-4266)

**HOURS OF OPERATION:** 9:00 a.m.-5:00 p.m., Mon.-Fri. William Hicks Anderson Community Center: 8:30 a.m.-6:30 p.m.

**ELIGIBILITY:** Open

**AREA SERVED:** New Castle County

**OBTAINING SERVICE:** Walk in, call for information, call for appointment.

**FEES:** Vary by service

## **YOUTH REHABILITATIVE SERVICES; DIVISION OF (DSCYF)**

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**1825 Faulkland Road  
Wilmington, DE 19805  
302-633-2620**

**Website:** [www.state.de.us/kids/yrs](http://www.state.de.us/kids/yrs)

**PERSON IN CHARGE:** Richard Shaw, Director

**STATUS:** Public

**SERVICE DESCRIPTION:** Administers state correctional services for juveniles including alternatives to incarceration; detention; secure care; and community services for probation and aftercare including probation supervision, individual and family counseling, coordination with schools, referrals to community agencies, and other support services.

### **LOCATIONS:**

#### **Institutions:**

- New Castle County Detention Center, 963 Centre Rd., Wilmington 19805 (302-633-3100)
- Ferris School, 959 Centre Rd., Wilmington 19805 (302-993-3800)
- Stevenson House, P.O. Box 278, Rt. 113, Milford 19963 (302-424-8100)

#### **Community-based Services:**

- Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown 19709 (302-378-5778)
- Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-1734)
- Barley Mill Plaza #36, 1825 Faulkland Rd., Wilmington 19805 (302-995-8334)
- Probation North, 119 Lower Beech Street, Wilmington 19805 (302-577-6011)
- Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7508)
- Rosehill Community Center, 19 Lambson Lane, New Castle 19720 (302-577-7834)
- Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5664)
- Kent County Family Court, 400 Court St., Dover 19901 (302-739-5381)
- Milford State Service Center, 113 Church St., Milford 19963 (302-422-1556)
- Boys and Girls Club West Sussex, 310 Virginia Ave., Seaford 19973 (302-628-2071)

**HOURS OF OPERATION:** 8:00 a.m.-4:30 p.m., Mon.-Fri.

**ELIGIBILITY:** Family Court referral only.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Court commitment

**FEES:** None

## **YWCA DELAWARE**

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**Administrative Headquarters:**

**100 West Tenth Street, Suite 515**

**Wilmington, DE 19801**

**302-655-0039**

**Website: [www.ywcade.org](http://www.ywcade.org)**

**PERSON IN CHARGE:** Ginny Marino, Chief Executive Officer

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Supports essential needs with case management services for families in crisis and women in transition to help them become self-sufficient. Provides victims with services that can rebuild shattered lives and stabilize their families. Helps women advance through financial education and support. Advances women's issues and advocates for racial and social justice.

**FACILITY LOCATIONS:**

- Wilmington Center: 233 King St., Wilmington 19801 - residential programs (302-658-7161)
- Home-Life Management: 709 Madison Street, Wilmington 19801 (302-658-7110)
- 153 E. Chestnut Hill Rd., Suite 102, Newark 19713 (302-224-4060)
- 20161 North Office Circle, Suite B, Georgetown 19947 (302-253-0684)

**HOURS OF OPERATION:** 8:30 a.m.-5:00 p.m., Mon.-Fri. (evening and weekend hours vary)

**ELIGIBILITY:** Members - females; associates - males

**AREA SERVED:** Primarily New Castle County; some programs are statewide.

**OBTAINING SERVICE:** Call, write, or walk in

**FEES:** Most services are free. Sliding scale fee for some programs such as housing. Varying fees for other programs.

## **YWCA DELAWARE DOMESTIC ABUSE OUTREACH CENTER**

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**Domestic Violence Services**

**100 West Tenth Street, Suite 515**

**Wilmington, DE 19801**

**302-655-0039 Ext. 233**

**Fax: 302-658-7548**

**Website: [www.ywcade.org](http://www.ywcade.org)**

**PERSON IN CHARGE:** A. Bonnie Anderson, Support Services Counselor

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Offers case management and counseling: one-on-one counseling for women and children; group counseling for women and children; case management for women; helping survivors become both financially and emotionally independent. Offers support groups for domestic violence victims/survivors. Also offers case management and counseling for men, women, and children who are primary and secondary survivors of violent crimes.

**HOURS OF OPERATION:** 8:30 a.m.-4:00 p.m., Mon.-Fri.

**ELIGIBILITY:** Women and children who are survivors of domestic violence, and men, women, and children who are victims of violent crimes.

**AREA SERVED:** Statewide

**OBTAINING SERVICE:** Call for information

**FEES:** None

## **ZION EARLY EDUCATION CENTER**

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**Zion Lutheran Church**  
**2101 Lancaster Avenue**  
**Wilmington, DE 19805**  
**302-655-7874**  
**Fax: 302-658-2335**  
**Website: [www.zionluther.org](http://www.zionluther.org)**  
**Email: [zion\\_eec@comcast.net](mailto:zion_eec@comcast.net)**

**PERSON IN CHARGE:** Saralee Hawk, Program Director

**STATUS:** Not for profit

**SERVICE DESCRIPTION:** Zion Early Education Center offers a sound early educational foundation in a loving, Christian atmosphere. Daily preschool sessions for two, three, and four-year-olds. Full day Kindergarten program. Optional extended care with convenient pick-up times (7:30 a.m. to 5:30 p.m.). Gym and Spanish programs for all. School is fully licensed by the Office of Child Care Licensing and accredited by the Nursery Kindergarten Association of Delaware.

**HOURS OF OPERATION:** September-June: School open 7:30 a.m.-5:30 p.m.  
All Year Office: 8:30 a.m.-12:00 p.m.

**ELIGIBILITY:** 2, 3, 4, and 5-year-olds

**AREA SERVED:** New Castle, Kent, and Sussex Counties

**OBTAINING SERVICE:** Call for information, call for appointment

**FEES:** Fee schedule

# DIRECTORY OF HUMAN SERVICES FOR DELAWARE REVISION/ADDITION FORM

*Please provide the following information regarding your agency and its operations.*

1. **COMPLETE name of agency/organization.**
2. **Name by which agency is commonly identified, if applicable (e.g., *Floyd I. Hudson State Service Center is often referred to as Hudson State Service Center*).**
3. **Name and title of person in charge (e.g., *Executive Director, Program Director*).**
4. **If applicable, name of parent agency or larger agency of which your agency is a part.**
5. **Status (check one):** ☐ public ☐ not-for-profit ☐ for profit
6. **Location(s) and telephone number(s) of administrative office(s), including toll-free and fax numbers, if applicable. Hotline and emergency numbers should be identified by name and hours available. Addresses should contain building name and/or suite number, room number, or floor, if appropriate; street address or post office box number; city; and zip code. State designation and telephone area code need not be included unless other than Delaware.**

**Building:** \_\_\_\_\_ **Street:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Website:** \_\_\_\_\_ **E-Mail:** \_\_\_\_\_

7. **Hours of operation for administrative office(s). Identify days of the week and opening/closing times. Indicate any exceptions, e.g., evening appointments available, etc.**
8. **Location, telephone number(s), and hours of facility locations/ service sites if different from, or in addition to, the above.**

**Building:** \_\_\_\_\_ **Street:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Hours:** \_\_\_\_\_

9. **Eligibility requirements for service. Indicate age(s), income level, physical/ psychological condition, etc.**

**If there are no restrictions, check here:** ☐

**10. Area Served:**

*If services are provided statewide, check here: ☐ Statewide  
If county-wide, indicate appropriate county/counties. If other,  
indicate and explain.*

☐ New Castle    ☐ Kent    ☐ Sussex    ☐ Other

**11. Obtaining service: methods by which you may be contacted.  
Indicate all that apply.**

☐ Walk-In                                      ☐ Call for Information  
☐ Referral (by whom)                      ☐ Call for appointment  
☐ Other (explain)

**12. Fees:**

*If no fees are charged for services, check here: None  
If fees are assessed, check all that apply:*

☐ Sliding Scale    ☐ Vary by service    ☐ Schedule

☐ Other (Explain) \_\_\_\_\_

**13. Service description: Provide a brief description of the primary  
services and/or programs offered by your agency.**

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*Please mail or fax completed form to:  
Directory of Human Services for Delaware  
Division of State Service Centers  
Charles H. Debnam Building  
1901 N. DuPont Highway  
New Castle, DE 19720  
Fax Number: 302-255-4465*



Please select a maximum of seven (7) subject categories under which you would like your organization to be listed.

- ☐ ***Acquired Brain Injury (ABI)***
- ☐ ***Acquired Immune Deficiency Syndrome (Aids)***
- ☐ ***Adoption***
- ☐ ***Adult Education***
- ☐ ***Adult Offenders***
- ☐ ***Alzheimer's Disease***
- ☐ ***Cancer***
- ☐ ***Case Management***
- ☐ ***Child Development***
- ☐ ***Civil Rights***
- ☐ ***Clothing***
- ☐ ***Community Centers***
- ☐ ***Community Education***
- ☐ ***Community Service Organizations***
- ☐ ***Consumer Education and Information***
- ☐ ***Corrections***
- ☐ ***Counseling – Christian***
- ☐ ***Counseling – Educational***
- ☐ ***Counseling – Family/Marriage***
- ☐ ***Counseling – Mental Health***
- ☐ ***Counseling – Offenders/Perpetrators***
- ☐ ***Counseling – Sexual Health***
- ☐ ***Counseling – Substance Abuse***
- ☐ ***Counseling – Victims***
- ☐ ***Crisis Intervention***
- ☐ ***Day Care – Adult***
- ☐ ***Day Care – Child***
- ☐ ***Dental Care***
- ☐ ***Developmental Disabilities – Adult***
- ☐ ***Developmental Disabilities – Youth***
- ☐ ***Early Childhood Education/Intervention***
- ☐ ***Emergency Assistance – Medical (Also see Hospitals)***
- ☐ ***Employment and Training***
- ☐ ***Energy Assistance***
- ☐ ***Family Planning***
- ☐ ***Financial Assistance***
- ☐ ***Food***

- ☐ ***Foster Care***
- ☐ ***Health Care***
- ☐ ***Health Education***
- ☐ ***Hearing Impaired***
- ☐ ***Home Health Services***
- ☐ ***Home Repair/Rehabilitation/Weatherization***
- ☐ ***Homemakers/Home Health Aid***
- ☐ ***Hospice***
- ☐ ***Hospitals***
- ☐ ***Housing – Low-Income***
- ☐ ***Housing – Temporary/Transitional***
- ☐ ***Income Maintenance***
- ☐ ***Information and Referral***
- ☐ ***Intermediate and Long Term Care***
- ☐ ***Juvenile Delinquency***
- ☐ ***Law Enforcement***
- ☐ ***Legal Guardianship/Financial Management***
- ☐ ***Legal Services***
- ☐ ***Libraries***
- ☐ ***Mental Health Services/Psychiatric Treatment***
- ☐ ***Nursing Services***
- ☐ ***Nutrition***
- ☐ ***Occupational Therapy***
- ☐ ***Perinatal Services***
- ☐ ***Physical Disabilities – Adult***
- ☐ ***Physical Disabilities – Youth***
- ☐ ***Physical Therapy***
- ☐ ***Preschool Education***
- ☐ ***Protective Services – Adult***
- ☐ ***Protective Services – Youth***
- ☐ ***Public Health***
- ☐ ***Recreation***
- ☐ ***Residential Care – Children and Youth***
- ☐ ***Residential Facilities – Disabilities***
- ☐ ***Residential Treatment Facilities – Psychiatric***
- ☐ ***Residential Treatment Facilities – Substance Abuse***
- ☐ ***Respite***
- ☐ ***Retirement Facilities***
- ☐ ***Schools – Alternative***

- ☐ **Senior Centers**
- ☐ **Senior Citizens – Employment**
- ☐ **Senior Citizens – Residential Care**
- ☐ **Short Term Rehabilitation**
- ☐ **Speech Therapy**
- ☐ **State Service Centers (DSSC/DHSS)**
- ☐ **Substance Abuse – Prevention**
- ☐ **Substance Abuse – Treatment**
- ☐ **Supportive Services/Support Groups – Disability/Disease**
- ☐ **Supportive Services/Support Groups – Family Issues/  
Parenting**
- ☐ **Supportive Services/Support Groups – Mental Health**
- ☐ **Supportive Services/Support Groups – Offenders/  
Perpetrators**
- ☐ **Supportive Services/Support Groups – Personal Issues**
- ☐ **Supportive Services/Support Groups – Substance Abuse**
- ☐ **Supportive Services/Support Groups – Victims of Abuse,  
Crime, and Violence**
- ☐ **Supportive Services/Support Groups – Youth**
- ☐ **Tax Assistance**
- ☐ **Transportation**
- ☐ **Tutoring**
- ☐ **Veterans/Military Personnel**
- ☐ **Victims of Abuse, Crime, and Violence**
- ☐ **Visually Impaired**
- ☐ **Volunteerism**
- ☐ **Youth**

