

A publication of the Division of Services for Aging and Adults with Physical Disabilities

Division of Services for Aging and Adults with Physical Disabilities www.dhss.delaware.gov/dhss/dsaapd

> Delaware Aging & Disability Resource Center 800-223-9074 www.DelawareADRC.com



DELAWARE HEALTH AND SOCIAL SERVICES

Division of Services for Aging and Adults with Physical Disabilities

The Division of Services for Aging and Adults with Physical Disabilities (DSAAPD) produces this guide as a community resource. The printing of resources does not signify an endorsement of the resource.

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<u>What does accessibility mean?</u> Accessibility often refers to the quality of being easily reached, entered or used by people who have a disability.

This section includes information on agencies that can help with the Americans with Disabilities Act (ADA) requirements.

<u>What is Assistive Technology?</u> Assistive Technology includes anything that can be used to assist, be adapted or rehabilitation items used to help those with disabilities.

For example: Wheelchairs, walkers, adaptive utensils, screen enlargers, hearing aids, cognitive computers/electronics, assistive devices etc.

In this section, you will be able to find companies that sell or modify these items.

Adaptive Equipment

Amramp 835 Sussex Blvd Broomall, PA 19008 (610) 585-2308 www.amramp.com

Blind Sight Delaware 2915 Newport Gap Pike Wilmington, DE 19808 (302) 998-5913 blindsightdelaware.org

Canine Partners for Life 334 Faggs Manor Rd Cochranville, PA 19330 (610) 869-4902 <u>k94life.org</u>

CapTel Captioned Telephone Services (877) 805-5845 www.delawarerelay.com/captel

Colonial Chapter Paralyzed Veterans of America Inc. 356 E Main St Newark, DE 19711 (302) 861-6671 www.colonialpva.org Delaware Assistive Technology Initiative 461 Wyoming Rd Newark, DE 19716 (302) 831-0354 www.dati.org

Delaware Division for the Visually Impaired 13 SW Front St Milford, DE 19963 (302) 424-7240 <u>dhss.delaware.gov/dhss/dvi</u>

Delaware Division for the Visually Impaired 1901 N Dupont Hwy Biggs Bld Door 3 New Castle, DE 19720 (302) 255-9800 <u>dhss.delaware.gov/dhss/dvi</u>

Delmarva Custom Van 186 N Dupont Pkwy New Castle, DE 19720 (302) 328-2055

Dogs for Better Lives 10175 Wheeler Rd Central Point, OR 97502 (800) 990-3647 www.dogsforbetterlives.org

Easterseals

100 Enterprise PI Ste 1 Dover, DE 19904 (302) 678-3353 www.easterseals.com/de

Easterseals

22317 Dupont Blvd Georgetown, DE 19947 (302) 253-1100 www.easterseals.com/de

Easterseals

61 Corporate Cir New Castle, DE 19720 (302) 324-4444 www.easterseals.com/de

Independence Prosthetics-Orthotics Inc. 200 Banning St Dover, DE 19904 (302) 744-9476 www.independencepo.com

Independence Prosthetics-Orthotics Inc. 31 Meadowwood Dr Newark, DE 19711 (302) 369-9476 www.independencepo.com

Independence Prosthetics-Orthotics Inc. Star Campus 505 S College Ave Newark, DE 19713 (302) 894-9476 www.independencepo.com

Lawall Prosthetics and Orthotics 1822 Augustine Cut-Off Wilmington, DE 19803 (302) 427-3668 *lawall.com*

Mobility Works

1010 Contractors Way Bear, DE 19701 (302) 613-7552 www.mobilityworks.com

Real Life Prosthetics and Orthotics 300 Biddle Ave Newark, DE 19702 (302) 392-1947 www.reallifeprosthetics.com/

Rothschild's Orthopedic Appliances

903 Lakeview Ave Milford, DE 19963 (302) 422-8525

Starkey Hearing Foundation Hear Now Program (800) 328-8602 hearnow@starkeyfoundation.org

True Mobility 773 S Dupont Hwy New Castle, DE 19720 (302) 836-4110 true-mobility.com

Wheelers Accessible Van Rentals 6614 W Sweetwater Ave Glendale, AZ 85304 (800) 456-1371 wheelersvanrentals.com

Adaptive Equipment Info

Ability Network of Delaware 100 W 10th St Ste 103 Wilmington, DE 19801 (302) 622-9177

Access Health, Aging and Disability Consulting

3204 Powhatan Dr Wilmington, DE 19808 (302) 292-3066 <u>hlade.org</u>

Aging in Place Specialists LLC PO Box 311 Nassau, DE 19969

(302) 444-8318 www.aginginplacede.com

Alzheimer's Association

Delaware Valley Chapter – Delaware Regional Office 240 N James St Ste 100 A Wilmington, DE 19804 (302) 663-4420 www.alz.org/delval

American Homepatient

1043 Barl Ct Dover, DE 19901 (302) 678-0504 www.ahom.com

Architectural Accessibility Board

Thomas Collins Bldg 540 S Dupont Hwy Dover, DE 19901 (302) 739-5644 <u>dfm.delaware.gov/aab</u>

Delaware Division of Libraries 121 Duke of York St Dover, DE 19901 (302) 739-4748 *libraries.delaware.gov*

Delaware Division of Services for Aging & Adults with Physical Disabilities (800) 223-9074 www.dhss.delaware.gov/dsaapd Delaware Division of Vocational Rehabilitation Independent Living Program (302) 761-8275 <u>dvr.delawareworks.com</u>

Empowerability LLC, Assistive Technology, Aging in Place and Home Accessibility Assessments (302) 504-6067 www.empowerability.com

Hearing Loss Association of Delaware 3204 Powhatan Dr Wilmington, DE 19808 (302) 292-3066 <u>hlade.org</u>

Hearing Loss Association of Delaware 450 Fiddler's Green Dover, DE 19904 (302) 674-3272 <u>hlade.org</u>

Medicare Information Centers for Medicare & Medicaid 7500 Security Blvd Baltimore, MD 21244 (800) 633-4227

www.medicare.gov

United Cerebral Palsy of Delaware 3249 Midstate Rd Felton, DE 19943 (302) 335-5626

<u>ucpde.org</u>

United Cerebral Palsy of Delaware 700A River Rd Wilmington, DE 19809 (302) 764-2400 ucpde.org

Yes U Can USA (302) 286-1399 yesucanusa.org

Durable Medical Equipment

American Homepatient 701 Interchange Blvd Newark, DE 19711 (302) 454-4941 www.ahom.com

Avenue Medical and Construction

243 Quigley Blvd Unit J New Castle, DE 19720 (302) 674-0907 <u>www.avenuemedical.com</u>

Bayview Home Care 118 Park Ave Seaford, DE 19973 (302) 629-0202 www.bayviewhomecare.com

First Choice Home Medical Equipment 1013 Mattlind Way

Milford, DE 19963 (302) 323-8700 <u>www.qmes.com</u>

First Choice Home Medical Equipment 259 Quigley Blvd Ste 1 New Castle, DE 19720 (302) 323-8700

www.qmes.com

Goodwill Home Medical Equipment 2901 Brunswick Pike Lawrenceville, NJ 08648 (609) 812-2210 www.goodwillhomemedical.org

Manor Pharmacy Inc. 1412 N Dupont Hwy New Castle, DE 19720 (302) 328-3175

Med-Care

201 Ruthar Dr Ste 5 Newark, DE 19711 (302) 738-9742

NuMotion 810 Interchange Blvd Newark, DE 19702 (302) 266-6234

www.numotion.com

Total Access Elevators & Lifts

124 Turner Ln West Chester, PA 19380 (610) 738-1214 www.totalaccessco.com

Equipment Funding

Brain Injury Fund Delaware (302) 739-3620

Delaware Division of Vocational Rehabilitation 4425 N Market St Wilmington, DE 19802 (302) 761-8275 dvr.delawareworks.com

FYI: Finance Your Independence Delaware Assistive Technology Loan Program Easterseals 61 Corporate Cir New Castle, DE 19720 (302) 221-2076 www.easterseals.com/de

National Multiple Sclerosis Society Greater Delaware Valley Chapter 200 Continental Dr Newark, DE 19713 (302) 655-5610 www.nationalmssociety.org

Paralyzed Veterans of America Inc. Colonial Chapter

700 Barksdale Rd Newark, DE 19711 (888) 963-6595 www.colonialpva.org

Paralyzed Veterans of America National Service Office

1601 Kirkwood Hwy Rm 26 Wilmington, DE 19805 (302) 993-7252 www.pva.org

Home Modifications and Repair

Accessible Solutions LLC

16541 Sweetwater Dr Milton, DE 19966 (302) 500-0950

Bell House Medical LLC

16719 Coastal Hwy Lewes, DE 19958 (302) 644-4404 *mastergrabbar.com*

Efficient Home Solutions LLC

26111 Green Briar Rd Seaford, DE 19973 (302) 228-2633

Gentleman Door Automation

109 Old Limestone Rd Avondale, PA 19311 (610) 268-3158

Habitat for Humanity

1920 Hutton St Wilgງigg20385 19802 <u>habitatncc.org</u>

Adult Protective Services

<u>Who might need APS?</u> APS should be contacted if you suspect abuse, neglect or exploitation of physically and/or mentally impaired adults, age 18 and over, in Delaware.

If you see something, say something. The report can be anonymous. Please call any of these numbers listed if any abuse is suspected.

ADRC

(800) 223-9074 DelawareADRC@state.de.us

Delaware Center for Justice Adults Victims Services Program 100 W 10th St Ste 905 Wilmington, DE 19801 (302) 658-7174 www.dcjustice.org

Delaware Division of Services for Aging & Adults with Physical Disabilities 1901 N duPont Hwy New Castle, DE 19720 (800) 223-9074 www.dhss.delaware.gov/dsaapd

Delaware Division of Services for Aging & Adults with Physical Disabilities Milford State Service Center 18 N Walnut St Milford, DE 19963 (800) 223-9074 www.dhss.delaware.gov/dsaapd DHSS Adult Protective Services (800) 223-9074 www.dhss.delaware.gov/dsaapd

DHSS Division of Health Care Quaility New Castle County 3 Mill Rd Ste 308 Wilmington, DE 19806 (302) 421-7400 www.dhss.delaware.gov/dltcrp

Kent and Sussex Counties The Windsor Bldg Ste 200 24 NW Front St (302) 424-8600 www.dhss.delaware.gov/dltcrp

Office of the Child Advocate 900 King St Ste 210 Wilmington, DE 19801 (302) 255-1730 www.courts.delaware.gov/childadvocate

Office of the Public Guardian 900 King St Wilmington, DE 19801 (302) 255-1903 www.courts.delaware.gov/publicguardian

<u>What is Caregiving</u>? A <u>caregiver</u> is ANYONE who provides any help with activities of daily living or companionship to a person with some type of physical or mental disability or any type of illness.

A <u>caregiver</u> does NOT have to live with the person. That person could be a family member, neighbor or anyone that helps provide care to someone.

<u>Care</u> could mean helping with shopping, cooking, cleaning or any type of personal care. It could also mean watching a movie, playing a game or reading a book to someone.

Respite Resources: What is Respite? Respite is short-term relief for a caregiver.

Respite is support for the caregiver. Caregiving is very demanding physically, mentally and emotionally. That is why respite is available as a resource in order for the caregiver to take advantage of a break from the stress of caregiving.

National Veterans Administration Caregiver Support Line (855) 260-3274 www.caregiver.va.gov

Adult Day Care

Most adult day care programs provide the following services:

- Food service
- Medical care (emergency treatment)
- Nursing care (monitoring conditions, administering medications)
- Recreational activities
- Social work services (counseling, linkage with other services)
- Support groups
- Therapy (physical, speech, occupational, reality orientation)
- Transportation

Go to <u>www.nadsa.org</u> or call (877) 745-1440 for a site visit checklist to use when you visit adult day care programs.

Financial assistance for respite services:

Contact the Delaware Lifespan Respite Care Network at **(302) 221-2087** or **(800) 677-3800** or *www.delrespite.com* for possible respite options and financial assistance. The Network will assist you in identifying various respite options that might work for you and offers respite vouchers for up to \$500 annually for eligible families and up to \$250 annually for grandparents raising others' children.

Alzheimer's Respite Care Financial Assistance Program

This program offers financial assistance grants to caregivers to provide respite care for diagnosed persons with Alzheimer's. Eligibility is determined by need and financial criteria.

Alzheimer's Association

Delaware Valley Chapter – Headquarters 399 Market St Ste 102 Philadelphia, PA 19106 (215) 561-2919 <u>www.alz.org/delval</u>

Adult Day Care

Active Day Center 1252 Capitol Trail Newark, DE 19711 (302) 533-3543 www.activeday.com

CERTS Adult Activities Center 1501 Casho Mill Rd Newark, DE 19711 (302) 731-0301 www.certsinc.org

CHEER Sand Hill Adult Day Program 20520 Sand Hill Rd Georgetown, DE 19947 (302) 854-9500

Chesapeake Care Resources 80 Marysville Rd North East, MD 21901 (410) 287-5040 www.chesapeake-care.org

Christiana Care Adult Day Program 700 W Lea Blvd Wilmington, DE 19802 (302) 320-4275 *christianacare.org/services/seniors/adultdaycare*

Elwyn Delaware 321 E 11th St Wilmington, DE 19801 (302) 658-8860 www.elwyn.org

Easterseals 61 Corporate Cir New Castle, DE 19720 (302) 324-4444 www.easterseals.com/de

Easterseals 22317 Dupont Blvd Georgetown, DE 19947 (302) 253-1100 www.easterseals.com/de

Evergreen Center/Alzheimer's Adult Day Center

Emily Bissell Hospital 3000 Newport Gap Pike Bldg F Wilmington, DE 19808 (302) 995-8448 <u>www.christianacare.org/</u> <u>evergreendaycarecenter</u>

Gilpin Hall Adult Day Program 1101 Gilpin Ave Wilmington, DE 19806 (302) 654-4486 www.qilpinhall.org

The Gull House, Beebe Healthcare 38149 Terrace Rd Rehoboth Beach, DE 19971 (302) 226-2160 <u>www.beebehealthcare.org/gull-house</u>

Messiah's Angels 360 Fox Hunt Dr Bear, DE 19701 (302) 465-1647

Modern Maturity Center Daybreak Mature Adult Care 1121 Forest Ave Dover, DE 19904 (302) 734-1200

Smyrna Adult Day Service 669 Carter Rd Smyrna, DE 19977 (302) 223-1000 www.dhss.delaware.gov/dhss/dsaapd/smyrna adult_day

Point of Hope 34 Blevins Dr New Castle, DE 19720 (302) 731-7676 point-of-hope.com

Saint Francis LIFE Center

PACE Program 1072 Justison St Wilmington, DE 19801 (302) 660-3351 www.SaintFrancisHealthcare.org

Weston Adult Day Care Center 1 Bassett Ave

New Castle, DE 19720 (302) 328-6425

Caregiver Resource Centers

Caregiver Resource Center Wilmington Senior Center 1901 N Market St Wilmington, DE 19802 (302) 651-3420 www.wilmingtonseniorcenter.org

Caregiver Resource Center Ocean View CHEER Center 30637 Cedar Neck Rd Ocean View, DE 19970 (302) 539-2671 www.cheerde.com

Caregiver Resource Center

Newark Senior Center 200 Whitechapel Rd Newark, DE 19713 (302) 737-2336, ext. 12 *newarkseniorcenter.com*

Caregiver Resource Center Easterseals 61 Corporate Cir New Castle, DE 19720 (302) 221-2076 www.easterseals.com/de

Caregiver Resource Center Modern Maturity Center Inc. 1121 Forrest Ave Dover, DE 19904 (302) 734-1200 www.modern-maturity.org

Caregiver Resource Center

Easterseals 22317 Dupont Blvd Georgetown, DE 19947 (302) 253-1129 www.easterseals.com/de

Caregiver Resource Center

Harbour Lights CHEER Senior Center 34211 Woods Edge Rd Lewes, DE 19958 (302) 645-9239 www.cheerde.com

Caregiver Resource Center

Warren L. & Charles C. Allen, Jr CHEER Center 20520 Sand Hill Rd Georgetown, DE 19947 (302) 854-9500 <u>www.cheerde.com</u>

Caregiver Resource Center

Milton CHEER Center 24855 Broadkill Rd Milton, DE 19966 (302) 684-4819 www.cheerde.com

Caregiver Resource Center Long Neck CHEER Center 26089 Long Neck Rd

Millsboro, DE 19966 (302) 945-3551 www.cheerde.com

Delaware Helpline 211 900 N King St Ste 330 Wilmington, DE 19801 Dial 211 *delaware211.org*

Easterseals Relative Respite Program 61 Corporate Cir New Castle, DE 19720 (302) 221-2087 <u>www.easterseals.com/de/our-</u> programs/caregiver-and-respite-services

Case/Care Management Services

AgeWise Solutions

62 Devalinder Dr Newark, DE 19702 (302) 858-6449 www.agewisesolutions.com

Aging Life Care Association (ACLA)

3275 W Ina Rd Ste 130 Tucson, AZ 85741-2198 (520) 881-8008 <u>www.aginglifecare.org</u>

A Place for Mom (866) 518-0936 penndel@aplaceformom.com www.aplaceformom.com/

Brandywine Elder Care Management (888) 721-1975 www.brandywineecm.com

Decisions 4 Life PO Box 7603 Wilmington, DE 19803 (302) 528-3789 www.decisions4life.com

Helping Hands Professional Organizing Services 355 Skyline Orchard Dr Hockessin, DE 19707 (302) 388-2551 www.helpinghandspro.com

IKOR Inc. 511 School House Rd Kennett Square, PA 19348 (877) 456-7872 *ikorglobal.com*

Ingleside Senior Services 1005 N Franklin St Wilmington, DE 19806 (302) 575-0250 www.inglesidehomes.org Jewish Family Services of Delaware 99 Passmore Rd Wilmington, DE 19803 (302) 478-9411 www.jfsdelaware.org

Kepro (Medicare Quality Improvement Organization) (844) 455-8708 <u>www.keproqio.com</u>

Latin American Community Center 403 N Van Buren St Wilmington, DE 19805 (302) 655-7338 www.thelatincenter.org

Life Solutions Inc. PO Box 1507 Wilmington, DE 19899 (302) 622-8292

Oasis Senior Advisors

7209 Lancaster Pike Hockessin, DE 19707 (302) 865-7089 www.oasissenioradvisors.com

Senior Partners Inc. 1406 N King St Wilmington, DE 19801 (302) 425-4001

Supportive Care 507 W 9th St Wilmington, DE 19801 (302) 655-5518

Supportive Care Solutions LLC 1606 Newport Gap Pike Wilmington, DE 19808 (302) 384-9795

Home Care

Addus Home Care 1675 S State St Dover, DE 19901 (302) 424-4842 www.addus.com

Always Best Care (302) 409-3710

Age Advantage Senior Care Services Meadowood II Shopping Center 2634 Capitol Trl Newark, DE 19711 (302) 722-8240 www.ageadvantage.com

Amedisys Home Health 1221 College Park Dr Dover, DE 19904 (800) 655-9299 www.amedisys.com

Americare Home Solutions 33 W Loockerman St Dover, DE 19901 (302) 747-7424 www.americarehomesolutions.com

Aston Home Health Inc. 1021 Gilpin Ave Ste 202 Wilmington, DE 19806 (302) 421-3687

www.astonhomehealth.com

At Home Infucare LLC 57 Saulsbury Rd Dover, DE 19904 (302) 883-2059

Bayada Home Health Care 750 Shipyard Dr Ste 101 Wilmington, DE 19801 (302) 655-1333 www.bayada.com

Beebe Healthcare Home Care Services

232 Mitchell St Millsboro, DE 19966 (302) 934-5830 www.beebehealthcare.org/patient-careservices/beebe-healthcare-home-care-services

CarePlus Health LLC 226 W Park Pl Ste 8 Newark, DE 19711 (302) 368-7587

Caring Angels Home Health 201 N Main St Smyrna, DE 19977 (302) 653-8435

Caring Hearts Home Care 838 Walker Road Dover, DE 19904 (302) 734-9000 www.caringheartshc.com

Caring Matters Home Care

283 Orchard Grove Dr Camden, DE 19934 (302) 993-1121 <u>caringmattershomecare.com</u>

Caring N Action Nursing Agency 15 Prestbury Square Newark, DE 19713 (302) 368-2273

Caritas Home Health Services 1601 Milltown Rd Wilmington, DE 19808 (302) 892-2300

CarpeVITA Home Care

240 N James St Ste 103 Newport, DE 19804 (302) 482-4305 *carpevitahomecare.com*

CHEER Personal Assistance Services 20520 Sand Hill Rd Georgetown, DE 19947 (302) 854-9500 www.cheerde.com

Christiana Care Visiting Nurse Association 1 Reads Way Ste 100 New Castle, DE 19720 (302) 327-5200 christianacare.org/vna

Coastal Home Cares 20771 Professional Park Blvd Georgetown, DE 19947 (866) 807-7307 <u>www.coastalhomecarees.com</u>

260 Chapman Rd Ste 201 Newark, DE 19702 (302) 737-8078 <u>www.comfortcare-home.com</u>

Comfort Keepers 92 Reads Way Ste 207 New Castle, DE 19720 (302) 322-6717 greaterdelaware.comfortkeepers.com

Companion Hearts LLC 101 Gregory Dr Newark, DE 19702 (302) 300-7966 (888) 988-9953

Compassionate Care Hospice 405 E Marsh Ln Wilmington, DE 19804 (302) 993-9090

Delaware Hospice and Transitions Program 16 Polly Drummond Center Newark, DE 19711 (302) 478-5707 www.delawarehospice.org

Eldercare/Molter Associates

3203 Concord Pike Ste 2 Wilmington, DE 19803 (302) 479-5200

Edlyn Care LLC 261 Ann Dr Middletown, DE 19709 (302) 376-6279 www.edlyncare.com

Epic Health Services

56 W Main St Newark, DE 19702 (302) 504-4101 epichealthservices.com

Excellence Home Care (856) 625-9934

Family Benefit Home Care 3322 Englewood Rd Wilmington, DE 19810 (302) 725-4022 www.familybenefithomecare.com

Families First Choice Home Care LLC (302) 933-0633

Four Seasons Healthcare 1521 Concord Pike Wilmington, DE 19803 (302) 358-2114 www.four-health.com

Generations Home Care 64 Reads Way New Castle, DE 19720 (302) 276-1466 www.ghcde.org

Greater Lewes Community Village

16686 Kings Highway Lewes, DE 19958 (302) 313-4304

Greater Works Companion Care

1701 Augustine Cut Off Ste 10 Wilmington, DE 19803 (302) 384-7861 www.greaterworkscompanioncare.com

Griswold Home Care New Castle County 5145 W Woodmill Rd Ste 22 Wilmington, DE 19808 (302) 416-6785 www.griswoldhomecare.com

Griswold Home Care Kent and Sussex Counties 16698 Kings Hwy Lewes, DE 19958 (302) 644-6990 www.griswoldhomecare.com

Heartland Home Health Care/Hospice 256 Chapman Rd Newark, DE 19702 (302) 737-7080

Home Helpers & Direct Link of Wilmington 1003 Society Dr Claymont, DE 19703 (302) 746-7844 www.homehelpershomecare.com/wilmington

Home Instead Senior Care 1701 Shallcross Ave Ste A Wilmington, DE 19806 (302) 654-4003 www.homeinstead.com/492

Home Instead Senior Care 753 Walker Rd Dover, DE 19901 (302) 697-6435 www.homeinstead.com

Home Instead Senior Care

17577 Nassau Commons Blvd Lewes, DE 19958 (302) 645-8270 <u>www.homeinstead.com</u>

Homewatch Caregivers of Delaware 5560 Kirkwood Hwy Wilmington, DE 19808 (302) 442-4260 www.homewatchcaregivers.com /metrowilmington

Ingleside Home Healthcare 1005 N Franklin St Wilmington, DE 19806 (302) 575-0250 www.inglesidehomes.org

Insight Healthcare Services 1601 Concord Pike Wilmington, DE 19803 (302) 226-1601

Interim Personal Care 92 Reads Way New Castle, DE 19720 (302) 322-2743 www.interimhealthcare.com/newcastle/home

JFS Village Jewish Family Services of Delaware 99 Passmore Rd Wilmington, DE 19803 (302) 478-9411 <u>https://www.jfsdelaware.org/olderadults/jfsvill</u> age/

Kaleidoscope Family Solutions (877) 384-1729

Life Force Caregivers 1203 Polly Drummond Office Park Newark, DE 19711 (302) 737-4400 www.lifeforceeldercare.com

Macklyn Home Care 5179 W Woodmill Dr Wilmington, DE 19808 (302) 691-3217 macklynhomecare.net

Macklyn Home Care 6 W Market St Georgetown, DE 1947 (302) 691-3217

Maxim Healthcare Services 1523 Concord Pike Wilmington, DE 19803 (302) 478-3434 www.maximhealthcare.com

Neuro-Care/Total-Care 201 Ruthar Dr Ste 5 Newark, DE 19711 (302) 738-6400

Nurse Next Door 110 Rd 4 A Camden, DE 19934 (302) 264-1021 www.nursenextdoor.com

Open Systems 3 Mill Rd, ste 303 Wilmington, DE 19806 (302) 298-3260 www.opensystemshealthcare.com

Peninsula Home Care 501 Health Services Dr Seaford, DE 19973 (302) 629-4914 www.peninsulahomecare.com

Reliable Aid (302) 689-3240

Rescare Home Care 908B New Churchmans Rd Ext New Castle, DE 19720 (302) 316-5982 www.rescare.com Rescare Home Care 1006 W State College Rd Ste 201 Dover, DE 19904 (302) 316-5981 www.rescare.com

Right at Home 1500 N French St Wilmington, DE 19801 (302) 652-1550 www.newcastlede.rightathome.net

Saint Francis Home Care 1070 Justison St Wilmington, DE 19801 (302) 575-8240

Saints Home Healthcare LLC DBA Millennium 1017 Mattlind Way Milford, DE 19963 (302) 514-9597

Senior Helpers 726 Yorklyn Rd Ste 410 Hockessin, DE 19707 (302) 234-1274 www.seniorhelpers.com

Senior Home Help, LLC 11550 Willow Grove Rd, Ste B Camden, Wyoming, DE 19934 (302) 538-6027

Solutions on Call 19 Lambson Ln New Castle, DE 19720 (800) 237-0767 www.solutionsoscare.com

Summit Orthopedic Home Care LLC 1632 Savannah Rd Lewes, DE 19958 (302) 703-0800 summitorthode.com

Shorecare of Delaware 885 S Governors Ave Dover, DE 19904 (888) 482-8201 www.shorecareofdelaware.com

United Cerebral Palsy of Delaware 700A River Rd Wilmington, DE 19809 (302) 764-2400 www.ucpde.org

United Cerebral Palsy of Delaware 3249 Midstate Rd Felton, DE 19943 (302) 335-5626 www.ucpde.org

Uplifting Hearts Home-Care LLC 76 Auckland Dr Newark, DE 19702 (302) 256-4768

Vicdania Health Services LLC 1019 S Governors Ave Dover, DE 19904 (302) 724-5954 vicdaniahomehealth.com

Visiting Angels 3101 Limestone Rd Wilmington, DE 19808 (302) 691-8700 www.visitingangels.com

Your Own Home LLC 17 Brandywine Blvd Wilmington, DE 19803 (302) 478-7081 yourownhomecare.com

Facilities

Active Day Center 1252 Capitol Trail Newark, DE 19711 (302) 533-3543 www.activeday.com

Alzheimer's Association

Delaware Valley Chapter – Sussex County Branch Office 108 N Bedford St Georgetown, DE 19947 (302) 854-9788 <u>www.alz.org/delval</u>

Arden Courts of Wilmington 700½ Foulk Rd Wilmington, DE 19803 (302) 762-7800

Atlantic Shores Rehabilitation and Health Center 231 S Washington St Millsboro, DE 19966 (302) 934-7300 www.atlanticrhc.com

Brackenville Center 100 St. Claire Dr Hockessin, DE 19707 (302) 234-5426

Brandywine Assisted Living at Fenwick Island 21111 Arrington Dr Selbyville, DE 19975 (302) 436-0808 www.brandycare.com/states/delaware

Brandywine Assisted Living at Seaside Pointe 36101 Seaside Blvd Rehoboth Beach, DE 19971 (302) 226-8750 www.brandycare.com/states/delaware

Brandywine Nursing and Rehabilitation 505 Greenbank Rd Wilmington, DE 19808 (302) 998-0101 www.brandywinenursing.org

Brookdale at Dover 150 Saulsbury Rd Dover, DE 19904 (302) 674-4407 www.brookdale.com

Brookdale Hockessin (Windsor Place)

6677 Lancaster Pike Hockessin, DE 19707 www.brookdale.com

Brookdale White Chapel Senior Living

200 E Village Rd Newark, DE 197013 (302) 366-8100 (844) 897-1700

Cadia Rehabilitation Broadmeadow 500 S Broad St Middletown, DE 19709 (302) 449-3400 www.cadiahealthcare.com/locations/delaware

Cadia Rehabilitation Capitol 1225 Walker Rd Dover, DE 19904 (302) 734-1199 www.cadiahealthcare.com/locations/delaware

Cadia Rehabilitation Pike Creek 3540 Three Little Bakers Blvd Wilmington, DE 19808 (302) 455-0808 www.cadiahealthcare.com/locations/delaware

Cadia Rehabilitation Renaissance 26002 John J Williams Hwy Millsboro, DE 19966 (302) 947-4200 www.cadiahealthcare.com/locations/delaware

Cadia Rehabilitation Silverside 3322 Silverside Rd Wilmington, DE 19810 (302) 478-8889 www.cadiahealthcare.com/locations/delaware

Churchman Village 4949 Ogletown-Stanton Rd Newark, DE 19713 (302) 998-6900 www.churchmanvillage.com

Country Rest Home

12046 Sunset Ln Greenwood, DE 19950 (302) 349-4114 <u>www.countryresthome.com</u>

Courtland Manor Inc. 889 S Little Creek Rd Dover, DE 19901 (302) 674-0566 courtlandmanor.com

Delaware Hospital for the Chronically III (DHCI) 100 Sunnyside Rd

Smyrna, DE 19977 (302) 223-1000

Delaware Veterans Home 100 Delaware Veterans Blvd Milford, DE 19963 (302) 424-6000 <u>vethome.delaware.gov</u>

Delmar Nursing and Rehabilitation Center 100 E Delaware Ave Delmar, DE 19940 (302) 846-3077

Forwood Manor 1912 Marsh Rd Wilmington, DE 19810 (302) 529-1600 www.fivestarseniorliving.com

Foulk Manor North 1212 Foulk Rd Wilmington, DE 19803 (302) 478-4296 www.fivestarseniorliving.com

Foulk Manor South 407 Foulk Rd Wilmington, DE 19803 (302) 655-6249 www.fivestarseniorliving.com

Genesis Brackenville Center

100 St Clair Dr Hockessin, DE 19707 (302) 234-5420 www.genesishcc.com

Genesis Heritage at Dover 1203 Walker Rd Dover, DE 19904 (302) 735-8800 www.genesishcc.com

Genesis Heritage at Milford Place 500 S Dupont Blvd Milford, DE 19963 (302) 422-8700 www.genesishcc.com

Genesis Hillside Center 810 S Broom St Wilmington, DE 19805 (302) 652-1181 <u>www.genesishcc.com</u>

Genesis Lofland Park Center 715 King St Seaford, DE 19973 (302) 628-3000 www.genesishcc.com

Genesis Milford Center 700 Marvel Rd Milford, DE 19966 (302) 422-3303 www.genesishcc.com

Genesis Seaford Center 1100 Norman Eskridge Hwy Seaford, DE 19973 (302) 629-3575 www.genesishcc.com

Genesis Silver Lake Center 1080 Silver Lake Blvd Dover, DE 19901 (302) 734-5990 www.genesishcc.com

Gilpin Hall

1101 Gilpin Ave Wilmington, DE 19806 (302) 654-4486 www.gilpinhall.org

Governor Bacon Health Center PO Box 559 Delaware City, DE 19706 (302) 836-2550

HarborChase of Wilmington 2004 Shipley Rd Wilmington, DE 19803 (302) 273-8632 www.harborchase.com

Harbor Health Care and Rehabilitation 301 Ocean View Blvd Lewes, DE 19958 (302) 645-4664 <u>www.harbornursingcare.com</u>

Harrison Senior Living 110 W North St Georgetown, DE 19947 (302) 856-4574

Ingleside Assisted Living 1605 N Broom St Wilmington, DE 19806 (302) 984-0950 www.inglesidehomes.org

Ivy Gables 2210 Swiss Ln Wilmington, DE 19880 (302) 475-9400 www.ivygablesseniorliving.com

Jeanne Jugan Residence 185 Salem Church Rd Newark, DE 19713 (302) 368-5886 www.littlesistersofthepoordelaware.org

Kentmere Rehab and Health Care Center

1900 Lovering Ave Wilmington, DE 19806 (302) 652-3311 <u>www.kentmererehab.com</u>

Lodge Lane Assisted Living 1221 Lodge Ln Wilmington, DE 19809 (302) 757-8100 www.lodgelane.org

The Lorelton Assisted Living 2200 W Fourth St Wilmington, DE 19805 (302) 573-3580 www.lorelton.com

Luther Towers I 1201 N Harrison St Wilmington, DE 19806 (302) 654-4491 www.luthertowers.com

Luther Towers II 1420 N Franklin St Wilmington, DE 19806 (302) 654-4491 www.luthertowers.com

Manorcare Health Services 5651 Limestone Rd Wilmington, DE 19808 (302) 239-8583 www.hcr-manorcare.com

Manorcare Health Services 700 Foulk Rd Wilmington, DE 19803 (302) 764-0181 www.hcr-manorcare.com

Mary Campbell Center 4641 Weldin Rd Wilmington, DE 19803 (302) 762-6025 www.marycampbellcenter.org

Methodist Manor House

1001 Middleford Rd Seaford, DE 19973 (302) 629-4593 www.actsretirement.org

Millcroft Senior Living Services 255 Possum Park Rd Newark, DE 19711 (302) 366-0160 www.fivestarseniorliving.com

Milton & Hattie Kutz Home Inc. 704 River Rd Wilmington, DE 19809 (302) 764-7000 <u>kutzhome.org</u>

Moorings at Lewes 17028 Cadbury Cir Lewes, DE 19958 (302) 645-6400 <u>mooringsatlewes.org</u>

New Castle Health and Rehabilitation Center 32 Buena Vista Dr New Castle, DE 19720 (302) 328-1582 <u>newcastle-health.com</u>

Newark Manor 254 W Main St Newark, DE 19711 (302) 731-5576 www.newarkmanor.net

Parkview Nursing & Rehabilitation Center 2801 W 6th St Wilmington, DE 19805 (302) 655-6135 www.parkviewnursingcare.com

Peach Tree Acres 26900 Lewes Georgetown Hwy Harbeson, DE 19951 (302) 684-4002 www.peachtreeacres.org

Pinnacle Rehabilitation and Health Center

3034 S Dupont Blvd Smyrna, DE 19977 (302) 653-5085 www.pinnaclerhc.com/

Regal Heights Health Care and Rehabilitation 6525 Lancaster Pike Hockessin, DE 19707 (302) 998-0181

regalheightshealthcare.com

Regency Healthcare and Rehabilitation Center

801 N Broom St Wilmington, DE 19806 (302) 652-3861 <u>regencyhcr.com</u>

Rockland Place

1519 Rockland Rd Wilmington, DE 19803 (302) 777-3099 rocklandplace.watermarkcommunities.com

Senior Companion Program

First State Community Action Agency 308 N Railroad Ave Georgetown, DE 19947 (302) 856-7761 <u>www.firststatecaa.org</u>

Serenity Gardens

207 Ruth Dr Middletown, DE 19709 (302) 376-5179

Shipley Manor 2723 Shipley Rd Wilmington, DE 19810 (302) 477-8800 www.fivestarseniorliving.com

Somerford House & Place of Newark 4175 Ogletown Rd Newark, DE 19713 (302) 266-9255 www.fivestarseniorliving.com

State Street Assisted Living 21 N State St Dover, DE 19901

(302) 674-2144 www.statestreetal.com

Stonegates Retirement Community LLC 4031 Kennett Pike

Greenville, DE 19807 (302) 658-6200 info@stonegates.com www.stonegates.com

The Summit 5850 Limestone Rd. Hockessin, DE 19707 (302) 235-8743 www.thesummitretirement.com

Sunrise Assisted Living of Wilmington 2215 Shipley Rd Wilmington, DE 19803 (302) 475-9163 www.sunriseseniorliving.com

United Cerebral Palsy of Delaware 700A River Rd Wilmington, DE 19809 (302) 764-2400 <u>ucpde.org</u>

Westminister Village 1175 Mckee Rd Dover, DE 19904 (302) 744-3600 www.presbyterianseniorliving.org

Weston Adult Day Care Center Manor Park 1 Bassett Ave New Castle, DE 19720 (302) 328-6425

Weston Senior Living Center at Highfield 4800 Lancaster Pike Wilmington, DE 19807 (302) 994-4434 www.westonslc.com

Willowbrooke Court at Country House

4830 Kennett Pike Ste 800 Wilmington, DE 19807 (301) 501-7155 <u>www.actsretirement.org</u>

Respite Care – Financial Assistance

Alzheimer's Association Delaware Valley Chapter – Delaware Regional Office 240 N James St Ste 100A Wilmington, DE 19804 (302) 663-4420 www.alz.org/delval

Delaware Autism Program Brennen School 144 Brennen Dr Newark, DE 19713 (302) 292-6021

Delaware Division of Developmental Disabilities Services (DDDS) (302) 744-9700

Delaware Division of Services for Aging & Adults with Physical Disabilities (DSAAPD) 1901 N Dupont Hwy New Castle, DE 19720 (800) 223-9074 www.dhss.delaware.gov/dsaapd

Department of Services for Children, Youth and Their Families

Division of Family Services 1825 Faulkland Rd Wilmington, DE 19805 (302) 633-2650 <u>kids.delaware.gov</u>

Easterseals Respite Program 61 Corporate Cir New Castle, DE 19720

(302) 221-2087 www.easterseals.com

Respite Care – Pediatric – Out of Home

Exceptional Care for Children 11 Independence Way Newark, DE 19711 (302) 894-1001 www.exceptionalcare.org

Nurses 'N Kids 705 North St Ext Milford, DE 19963 (302) 424-1770 www.nursesnkids.com

Consumer Agencies and Consumer Services

What are Consumer Agencies and Services? A consumer service is ANY service that is offered to the public. These services can include, but are not limited to, medical services, legal aid, homebuilder needs, product/service complaints, child support and personal financial services.

Better Business Bureau of Delaware, Inc.

Handles consumer complaints dealing with products and services, including problems with contracts, contractors, warranties, the buying and selling of goods and home improvements. (302) 221-5255 or <u>www.bbb.org</u> info@delaware.bbb.org

Division of the Public Advocate

Handles problems dealing with the major public utilities regulated by the Public ServiceCommission. In addition to handling billing problems concerning the major utilities, the Division makes referrals to appropriate social service and energy assistance agencies to help clients with their utility problems. Concerning all questionsabout billing, call the utility first before enlisting the assistance of the Division of the Public Advocate. (888) 607-2427

Elder LawProgram

The Elder Law Program, operating statewide through the Community Legal Aid Society Inc., provides assistance with consumer problems. (302) 575-0660

Foreclosure Prevention

Materials available from the Federal Deposit InsuranceCorporation(FDIC). (877) ASK-FDIC www.FDIC.gov/foreclosureprevention

Home Builders Association of Delaware

Handles questions about a home builder youare considering hiring or any problems you maybe having with a home builder you have hired. (302) 678-1520 www.hbade.org

Office of Insurance Commissioner

Delaware Medicare Assistance Bureau Answers questions or problems about insurance, including Medicare. (800) 336-9500 or (302) 674-7364 *insurance.delaware.gov*

Benefits Checkup www.benefitscheckup.org

Catholic Charities

Delaware Energy Asst Program 2601 W 4th St Wilmington, DE 19805 (302) 655-9624 <u>www.ccwilm.org</u>

Clarifi

1608 Walnut St Philadelphia, PA 19103 (800) 989-2227 *clarifi.org*

Delaware Community Reinvestment Action Council 601 N Church St Wilmington, DE 19801 (302) 298-3250

www.dcrac.org

Delaware Division for the Visually Impaired (DVI) Biggs Bldg Door 3 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-9800 www.dhss.delaware.gov/dhss/dvi

Consumer Agencies and Consumer Services

Delaware Division for the Visually Impaired (DVI)

13 SW Front St Milford, DE 19963 (302) 424-7240 www.dhss.delaware.gov/dhss/dvi

Delaware Division of Child Support Services

Kent County (302) 739-8299 New Castle County (302) 577-7171 Sussex County (302) 856-5386 <u>www.dhss.delaware.gov/dcse</u>

Delaware Division of Medicaid and Medical Assistance (DMMA)Fraud Reporting 1901 N Dupont Hwy New Castle, DE 19720 (800) 372-2022

www.dhss.delaware.gov/dmma

Delaware Division of Medicaid and Medical Assistance (DMMA) Central Intake Unit (866) 940-8963 www.dhss.delaware.gov/dmma/ltcmedicaid

Delaware Division of Revenue 9th and French Sts Wilmington, DE 19801 (302) 577-8200 revenue.delaware.gov

Delaware Helpline 211 Statewide Information and Referral Dial 211 <u>delaware211.org</u>

Delaware Manufactured Home Owners Association 24832 John J Williams Hwy Unit 1 PMB#5 Millsboro, DE 19966 (302) 945-2122 www.dmhoa.org

Delaware Medicare Assistance Bureau

State of Delaware Dept of Insurance 841 Silver Lake Blvd Dover, DE 19904 (800) 336-9500 *insurance.delaware.gov*

Delaware Money School Delaware Financial Literacy Institute 3301 Green St Claymont, DE 19703 (302) 792-1200 www.dfli.org

Delaware Nursing Home Residents Quality Assurance Commission (302) 995-8400 www.courts.delaware.gov/dnhrqac

Delaware Senior Medicare Patrol Program 1901 N Dupont Hwy

New Castle, DE 19720 (800) 223-9074 www.dhss.delaware.gov/dsaapd/fraudpatrol

Delmarva Power Customer Care (800) 375-7117 <u>www.delmarva.com</u>

The Delivery Boys 26 Lanford Rd New Castle, DE 19720 (302) 322-7701

First State Community Action Agency 308 N Railroad Ave Georgetown, DE 19947 (302) 856-7761 www.firststatecaa.org

Guidewell Financial Solutions 2055 Limestone Rd Ste 212 Wilmington, DE 19808 (800) 642-2227 www.guidewellfs.org

Consumer Agencies and Consumer Services

Internal Revenue Service

844 King St Wilmington, DE 19801 (302) 573-6343 (302) 678-2784

IRS Taxpayer Advocate Service (877) 777-4778

Kent County Tax Assessment Office 555 Bay Rd Dover, DE 19901 (302) 744-2401 www.co.kent.de.us

Lifeline Assistance Phone Service (800) 464-HELP www.lifelinesupport.org/ls

Lutheran Community Services 1304 N Rodney St Wilmington, DE 19806 (302) 654-8886 www.lcsde.org

National Eldercare Locator (800) 677-1116 <u>eldercare.acl.gov</u>

New Castle County Tax Assessment Office 87 Reads Way New Castle, DE 19720 (302) 395-5520 www.nccde.org

Office of Animal Welfare Delaware Division of Public Health 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-4620 dhss.delaware.gov/dhss/dph/oaw/oawhome Paper Tigress Personal Finances Care LLC PO Box 854 Landenberg, PA 19350 (302) 729-3667 papertigresspfc.com

Pension Benefit Guaranty Corp (202) 326-4000

Principled Money Management LLC Wilmington, DE (302) 545-7763 www.principledmoney.com

Public Service Commission 861 Silver Lake Blvd Dover, DE 19904 (800) 282-8574 <u>depsc.delaware.gov</u>

Safelink Wireless (800) SAFELINK www.safelink.com

Salvation Army Good Neighbor Energy Fund (302) 472-0400 pa.salvationarmy.org/delaware-command

Special Needs Planning and Resources LLC (Financial Planning) (302) 530-1234

\$tand By Me Delaware Financial Empowerment Partnership of State of Delaware and United Way For people age 50 and over (302) 255-9621 <u>standbymede.org</u>

Consumer Agencies and Consumer

Services

Sussex County Information CHEER

546 S Bedford St Georgetown, DE 19947 (302) 515-3040 <u>www.cheerde.com</u>

Sussex County Tax Assessment Office County Courthouse Georgetown, DE 19947

(302) 855-7700 www.sussexcountyde.gov

TV Daily Money Management (302) 898-4081 www.tvdmm.com/soho

University of Delaware Cooperative Extension

Services (302) 831-2667 (302) 856-7303 (302) 730-4000 canr.udel.edu

Veterans Benefits Administration

1601 Kirkwood Hwy Wilmington, DE 19805 (800) 827-1000 <u>benefits.va.gov/benefits</u>

There are emergency hotlines available 24 hours a day and seven days a week. They can include the suicide hotline, child abuse report line, crisis intervention, domestic violence hotline, victims' compensation fund, mental health counselling, legal help and non-emergency police services. It is important to remember there are many resources available to you and **YOU ARE NOT ALONE!**

24-Hour Emergency Hotlines

Child Abuse Reportline (800) 292-9582

Child Mental Health Mobile Crisis (under age 18) (800) 969-4357

ContactLifeline Rape Crisis Hotline (302) 761-9100 1-800-773-8570

ContactLifeline Suicide Hotline New Castle County (302) 761-9100 Kent & Sussex Counties (800)262-9800

Crime Victims (800) 842-8461

Crisis Intervention Services Northern Delaware (800) 652-2929 Southern Delaware (800) 345-6785

Domestic Violence Hotlines

New Castle County (302) 762-6110 Northern Kent County (302) 678-3886 Kent & Sussex Counties (302) 422-8058

Abriendo Puertas at People's Place II, Inc. (Spanish) Hotline (302) 745-9874

University of Delaware Sexual Offense Support (S.O.S.) 24/7 victim advocacy and crisis support (302) 831-2226 (302) 831-3457

24-Hour Notification

VINE (Victim Information and Notification Everyday) (877) DE8-VINE <u>www.vinelink.com</u>

VPO

(VINE Protective Order) Notification when PFA has been served (866) 411-0001 <u>hwww.registervpo.com</u>

Compensation Assistance

Victims' Compensation Assistance Program (302) 255-1770 <u>attorneygeneral.delaware.gov/vcap</u>

Crime Victim Services

(Counseling and Advocacy) Catholic Charities

New Castle County (302) 655-9624 Kent County (302) 674-1600 Sussex County (302) 856-9578

Christiana Care Pathways Program New Castle County (302) 428-2100

Delaware Center for Justice Adults Victims Services Program Victims over 50 (302) 658-7174, ext. 12

Dover Behavioral Health System Counseling (302) 741-0140

Family Counseling Center of St. Paul's Wilmington (302) 576-4121

Latin American Community Center Mental Health Services (302) 295-2169 Crime Victim Services (302) 442-7725

Mental Health Association of Delaware (302) 654-6833

Victims' Voices Heard, Inc. Victim/Offender Dialogue New Castle County (302) 697-7005

Domestic Violence Services

New Castle County Child, Inc. Domestic Violence Treatment Program (302) 762-8989

Latin American Community Center Mental Health Services (302) 295-2169 Domestic Violence Services (302) 295-2173

University of Delaware Wellspring Student

Wellness Program (302) 831-3457 Counseling/Advocacy 231 S College Ave Newark, DE 19711

YWCA Delaware, Home Life Management Center (302) 658-7110

Kent and Sussex Counties Abriendo Puertas at People's Place II, Inc. Hotline (302) 745-9874 Bilingual Hotline (302) 422-5015

Dover Air Force Base, Family Advocacy Program (302) 677-2711

La Esperanza (302) 854-9262

The SAFE Program at People's Place II, Inc. (302) 678-3886 Hotline (302) 422-8058 Turning Point at People's Place II, Inc. (302) 424-2420

Domestic Violence – Legal Services

Help with PFA Orders Does not include "legal advice" but will assist with the process

Child, Inc. Domestic Violence Advocacy Program New Castle County (302) 255-0420 Kent County (302) 672-1075 Sussex County (302) 856-5843

Protection from abuse orders; child support and custody; visitation and divorce Call for qualification and specific services

Delaware Volunteer Legal Services, Inc. (DVLS) New Castle County (302) 478-8680

Community Legal Aid Society, Inc. New Castle County (302) 575-0660 Kent County (302) 674-8500 Sussex County (302) 856-0038 *www.declasi.org*

Legal Services, Other

Housing, public benefits & bankruptcy, landlord/ tenant problems, immigration.

Community Legal Aid Society, Inc.

New Castle County (302) 575-0660 Kent County (302) 674-8500 Sussex County (302) 856-0038 <u>www.declasi.org</u>

DVLS Legal Help Link/Lawyer Referral Service New Castle County (302) 478-8550

Police / DOC – Based Advocates

Delaware State Police Victims' Center (24 Hours) (800) 842-8461

Delaware State Police Victims' Center Bilingual (Spanish/English) Advocate (302) 633-5000, ext. 229

Department of Correction, Probation and Parole, Office of Victim Services

New Castle County (302) 323-6050, ext. 220 Kent County (302) 674-7193 Sussex County (302) 856-524, ext. 174

Dover Police Department Victim Assistance Program (302) 736-7134

ICE HSI Resident Agent in Charge Wilmington (302) 428-0104

Newark Police Department Victim Assistance Program

New Castle County Police Bilingual (Spanish/English) Advocate (302) 395-8117 (302) 366-7110, ext. 137

New Castle County Police Victim Assistance Program (302) 395-8135 (302) 395-8193

Wilmington Police Domestic Violence Victim Services Coordinator (302) 576-3648

Wilmington Police Victim Services (302) 576-3622

Wilmington Police Victim Services Bilingual (Spanish/English) Advocate (302) 576-3665 For all other police departments please contact the Delaware Victim Center (800) 842-8461

Policy, Training and Referrals

Criminal Justice Council (302) 577-5030 cjc.delaware.gov

Delaware Coalition Against Domestic Violence New Castle County (302) 658-2958 Kent & Sussex Counties (800) 701-0456 **Domestic Violence Coordinating Council** New Castle County (302) 255-0405 Kent & Sussex Counties (302) 424-7238

Sexual Assault Network of Delaware/ ContactLifeline (302) 761-9800, ext. 1003 (800) 262-9800

Prevention (DELTA Project)

Healthy Relationship Website safeandrespectful@gmail.com www.loveisrespect.org/healthy-relationships

Prosecution

Attorney General's Office Victim/Witness Units 1-800-870-1790 New Castle County (302) 577-8500 Kent County (302) 739-4211 Sussex County (302) 856-5353 Bilingual – Spanish/English Toll-Free Assistance Line (877) 851-0482

United States Attorney's Office U.S. Department of Justice Victim/Witness Coordinator (302) 573-6198

Rape and Sexual Assault Services

ContactLifeline Rape Aftercare Program New Castle County (302) 761-9100 *Kent & Sussex* Counties (800) 262-9800

Survivors of Abuse in Recovery (SOAR) New Castle County (302) 655-3953 Kent County (302) 422-3811 Sussex County (302) 645-4903 www.survivorsofabuse.org

University of Delaware Sexual Offense Support (S.O.S.) (Counseling/Advocacy) Wellspring Student Wellness Program (302) 831-3457

Referral Information

Delaware Helpline (8am to 8pm) Dial 211 or (800) 464-4357

Reporting

Child Abuse Reportline (800) 292-9582 DHSS Adult Protective Services (APS) 24/7 reporting line (800) 223-9074

Policy, Training and Referrals

Department of Health & Social Services: Adult Protective Services

Long Term Care Ombudsman Program, Adult Protective Services Program, Community Services Program (800) 223-9074

Developmental Disabilities Council

(302) 739-3333 www.ddc.delaware.gov

Family Shade (855) 755-7423 www.familyshade.org

Freedom Center for Independent Living

Southern New Castle Co TTY (302) 449-1487 (302) 376-4399 <u>www.fcilde.org</u>

Independent Resources, Inc. (302) 765-0191

Deaf and Hard of Hearing Resources

Interpreters for the People Who are Deaf or Hard of Hearing

The services listed in this section can assist you in finding sign language, oral or tactile interpreters for persons who are deaf or hard of hearing. You can also locate assistive equipment and technologies.

Caption Call (CTS Co.) (877) 557-2227 captioncall.com

Deaf Communication Services Inc. (302) 266-6877

Deafinitions and Interpreting LLC (302) 563-7714 www.deafinterpreting.com

Delaware Office of Deaf and Hard of Hearing 4425 N Market St Wilmington, DE 19809 (302) 761-8275 <u>dvr.delawareworks.com</u>

Delaware Relay Service

If you need to call a person who uses a TTY, call the Delaware Relay Service. These services act as a facilitator for the two-way conversation. The operators use a TTY to express your message to the deaf persona and verbally deliver the response back to the caller. (800) 232-5470 www.delawarerelay.com

Dogs for Better Lives

10175 Wheeler Rd Central Point, OR 97502 (800) 990-3647 <u>www.dogsforbetterlives.org</u> Hearing Loss Association of America – Wilmington Chapter 3204 Powhatan Dr Wilmington, DE 19808 (302) 292-3066 www.hlade.org

Hearing Loss Association of America – Kent/Sussex County Chapter 450 Fiddler's Green Dover, DE 19904 (302) 674-3272 www.hlade.org

Interpreters Unlimited (800) 726-9891 interpretersunlimited.com

Speech to Speech (STS)

STS is a U.S. phone service that enables people with a speech disability to make phone calls with the help of a communicator.

Dial 711 www.speechtospeech.org

CapTel

Captioned Telephone or "CapTel" is a telephone service for persons with hearing loss or speech disabilities so that they can use the phone just like everyone else.

If you are not eligible for a free telephone, you can purchase a CapTel 840 telephone in Delaware at a reduced price by calling **(800) 223-9130** or going to <u>www.CapTel.com</u>. The telephone requires telephone service and high-speed internet access.

Education

This section is a starting point for many different topics including caregiver resources, AARP, disability resources, continuing education, lifelong learning academies and parent information and programs.

AARP Delaware

1100 N Market St Ste 1201 Wilmington, DE 19801 (866) 227-7441 states.aarp.org/region/delaware

Book Buddies-New Castle County Library

Gilliam Bldg 77 Reads Way New Castle, DE 19720 (302) 395-5656 <u>www.nccde.org</u>

Caregiver Resource Center

Easterseals 61 Corporate Cir New Castle, DE 19720 (302) 221-2076

Delaware Disability Hub (302) 739-4553 deldhub.gacec.delaware.gov

Delaware Division of Employment & Training

Pencader Corporate Center Ste 211 225 Corporate Blvd Newark, DE 19702 (302) 368-6622 *joblink.delaware.gov*

Delaware Division of Libraries Library Access Services (800) 282-8696 <u>libraries.delaware.gov/dlas</u>

Delaware Family Voices Inc. 222 Philadelphia Pike Wilmington, DE 19809 (302) 669-3030 www.delawarefamilytofamily.org

Delaware Libraries List See page 117 for a complete list <u>http://www.lib.de.us/list-of-libraries</u>

Delaware Money School Delaware Financial Literacy Institute 3301 Green St Claymont, DE 19703 (302) 792-1200 www.dfli.org

ENCORE

Delaware Technical Community College 21179 College Drive Georgetown, DE 19947 (302) 259-6000 (302) 259-6364 <u>www.dtcc.edu/continuing-education/personalenrichment/georgetown/encore</u>

Independent Resources Inc.

Two Fox Point Centre Ste 101 6 Denny Rd Wilmington, DE 19809 (302) 765-0191 <u>delaware.gov/djf/veteranProfile.php</u>

Independent Resources Inc.

154 S Governors Ave Dover, DE 19904 (302) 735-2246 (302) 735-5613 (302) 735-4599 <u>delaware.gov/djf/veteranProfile.php</u>

Independent Resources Inc. 1609 A Middleford Rd Seaford, DE 19973 (302) 536-1387 delaware.gov/djf/veteranProfile.php

Education

Osher Lifelong Learning Academy

1121 Forrest Ave Dover, DE 19904 (302) 736-7450 www.pcs.udel.edu/osher-lifelong-learning

Osher Lifelong Learning Academy 32 West Ave Ocean View, DE 19970 (302) 645-4111 www.pcs.udel.edu/osher-lifelong-learning

Osher Lifelong Learning Academy Arsht Hall

2700 Pennsylvania Ave Wilmington, DE 19806 (302) 573-4417 www.pcs.udel.edu/osher-lifelong-learning

Osher Lifelong Learning Academy

520 Dupont Ave Lewes, DE 19958 (302) 645-4111 www.pcs.udel.edu/osher-lifelong-learning

Parent Information Center of Delaware

404 Larch Circle Wilmington, DE 19804 (302) 999-7394

Statewide Programs for the Deaf or Hard of

Hearing 630 E Chestnut Hill Rd Newark, DE 19713 (302) 454-2301 www.dsdeaf.org

Emergency Preparedness

Everyone needs to be prepared in cases of emergencies. No one wants to be caught in a situation where supplies are needed and they do not have access to any. That is why we all need to plan before the emergency occurs. The resources here can help you know what you will need for emergency situations. This section also has a planning guide specifically for persons with disabilities.

Local Agencies Emergency Management County and City Numbers

City of Dover Emergency Management Office (302) 736-7003 Emergency Preparedness <u>www.cityofdover.com</u>

City of Milford Code Red Communications System City Hall

201 S Walnut St Milford, DE 19963 (302) 422-8081 Register now to receive Milford community notifications via text, voice and voicemail. Go to <u>www.cityofmilford.com</u> and click on "Notify Me"

City of Newark Emergency Management Office (302) 366-7110, ext. 124 <u>newarkde.gov</u>

City of Wilmington Emergency Management Office (302) 576-3914 <u>www.wilmingtonde.gov</u>

Kent County Department of Public Safety Division of Emergency Management (302) 735-3465 www.co.kent.de.us

New Castle County Office of Emergency Management (302) 395-2700 www.nccde.org

Sussex County Emergency Operations Center (302) 855-7801 sussexcountyde.gov

Statewide Emergencies Dial 911

Center for Disabilities Studies at University of Delaware 461 Wyoming Rd Newark DE 19716 (302) 831-6974 <u>www.cds.udel.edu</u>

For help developing a customized emergency plan for people with disabilities and chronic health care conditions, call (855) READY-DE.

Emergency Preparedness

Delaware Citizen Corps

165 Brick Store Landing Rd Smyrna, DE 19977 (302) 659-2243 (302) 659-DEMA (3362) <u>www.preparede.org</u> <u>www.dema.delaware.gov/citizen_corp</u>

DPH Emergency Medical Services and Preparedness Section Prickett Bldg 100 Sunnyside Rd Smyrna, DE 19977 (302) 223-1720 www.dhss.delaware.gov/dhss/dph

Delaware Emergency Management Agency (DEMA)

165 Brick Store Landing Rd Smyrna, DE 19977 (302) 659-DEMA (3362) (877) 729-3362 www.dema.delaware.gov

Emergency Preparedness Voluntary Registry

911 and DEMA have developed an online secure Special Needs Voluntary Registry to help you prepare for an emergency before it happens. To register a persona with special needs go to: <u>www.de911assist.delaware.gov</u> or call the 911 Administrator at **(302) 744-2682**.

Emergency Preparedness website: 855-READY-DE <u>www.allreadyde.org</u>

Prepare Delaware www.preparede.org

Smart 911 www.smart911.com

American Red Cross

100 W 10th St Ste 501 Wilmington, DE 19801 (302) 656-6620 (800) 733-2767 <u>www.redcross.org</u>

Employment Counseling, Placement and Referral

Are you a Delawarean 18 years or older and have a mental or physical disability? Are you looking for job training and/or job placement? Then this section is for you! In this section, many agencies can help you including The Division of Vocational Rehabilitation, The Ability Network, Delaware Works programs, job accommodation resources and more. This section can help navigate your way to a job!

Ability Network of Delaware

Provides a list of Delaware agencies that offer employment training and placement services for persons with disabilities and older adults.

100 W 10th St Ste 103 Wilmington, DE 19801 (302) 622-9177 *delarf.org*

APEX

Advancement through pardons and expungement of a criminal record.

New Castle County (302) 333-7605 Kent County (302) 233-6462 Sussex County (302) 333-7600 apex.delawareworks.com

Client Assistance Program

UCP of Delaware 700 A River Rd Wilmington, DE 19809 (302) 764-6216

Delaware Commission for Veterans Affairs

802 Silver Lake Blvd Dover, DE 19904 (302) 739-2792 <u>veteransaffairs.delaware.gov</u>

Delaware Department of Labor Target Program

Provides services and resources leading to empolyment. DVR provides guidance and counseling, education and training and a wide variety of services that enable an individual with disabilities to obtain employment consistent with their interests and abilities. (302) 761-8275 dvr.delawareworks.com

Employment Counseling, Placement and Referral

Delaware Division of Vocational Rehabilitation (DVR) in the Department of Labor

Focuses on jobs for persons of all ages with significant disabilities. **Delaware Division of Vocational Rehabilitation** 4425 N Market St PO Box 9969 Wilmington, DE 19809 (302) 761-8275 <u>dvr.delawareworks.com</u>

Appoquinimink State Service Center 122 Silver Lake Rd Middletown, DE 19709 (302) 378-5770

Pencader Office Park 190 Executive Dr Newark, DE 19702 (302) 368-6980

655 S Bay Rd Dover, DE 19901 (302) 739-5478

Georgetown Professional Park 20793 Professional Park Blvd Georgetown, DE 19947 (302) 856-5730

Delaware Division for the Visually Impaired (DVI) 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-9800

11-13 SW Front St Milford, DE 19963 (302) 424-7240

Delaware Division of Employment and Training

Offers older and disabled Delawareans individual counseling, job referral, placement and job-seeking skills training. Staff will interview prospective worker to match qualified job seekers with employers. **Delaware Division of Employment and Training** 4425 N Market St Wilmington, DE 19802 (302) 761-8085 <u>www.delawareworks.com</u>

Appoquinimink St. Srvc Ctr 122 Silver Lake Rd Middletown, DE 19709 (302) 696-3180 <u>www.delawareworks.com</u>

Pencader Corporate Center 225 Corporate Blvd Ste 211 Newark, DE 19702 (302) 453-4350 www.delawareworks.com

655 S Bay Rd Dover, DE 19901 (302)739-5473 www.delawareworks.com

600 N Dupont Hwy Ste 207 Georgetown, DE 19947 (302) 856-5730 www.delawareworks.com

Job Accomodation Network (JAN)

Answers questions about accommodtions on the job for persons with disabilities. (800) 526-7234

Employment Counseling, Placement and Referral

Job Centers @Delaware Libraries

Program Assists unemployed and underemployed Delaware residents at four libraries — Dover Public Library, Wilmington Public Library, Georgetown Public Library and Seaford Public Library.

Go to *guides.lib.de.us* for the days and hours of operation. For state of Delaware job openings, go to *www.delawarestatejobs.com*.

Medicaid for Workers with Disabilities (MWD)

The Medicaid for Workers with Disabilities Program was implemented by the Delaware Division of Medicaid and Medical Assistance. This program is intended to assist individuals with disabilities by allowing them to work without losing health benefits. Individuals with countable income below 275% of the Federal Poverty Level (FPL) may be eligible. Cost sharing, in the form of monthly premiums, will be applied to those with incomes exceeding 100% of the Federal Poverty Level. For more information and an application, please call **(866) 940-8963**.

Pathways to Employment

Support for teens and young adults with disabilities who want to work. (800) 223-9074 www.dhss.delaware.gov/dsaapd/pathways

Senior Community Service Employment Program

The Division of Services for Aging and Adults with Physical Disabilities, Senior Community Service Employment Program provides subsidized, part-time employment opportunities for low-income persons age 55 and above. The program also provides supportive services, training and assistance for seeking employment in the private sector. For more information contact:

National Able Network

300 E Lea Blvd Wilmington, DE 19802 (302) 252-3211

Modern Maturity Center, Inc.

1121 Forest Ave Dover, DE 19904 (302) 734-1200

First State Community Action Agency

308 N Railroad Ave Georgetown, DE 19947 (302) 856-7761

Veterans

Veterans Watchmaker Initiative 971 Middletown Warwick Rd Middletown, DE 19709 (888) 838-8380 ext 1 veteranswatchmakerinitiative.org

Employment Counseling

Benefits Counseling Services Full Circle Employment Solutions LLC Work Incentive Planning and Assistance (WIPA) program (866) 968-7842 (866) 466-2942, ext. 20

Financial Assistance

Has life thrown you a financial curveball? Are you feeling like you need some help figuring it all out? This section has various organizations that can offer monetary support, education, information and help. Ranging from financial problems to tax issues, planning and help, this section can assist you.

Adopt-A-Family

Grandparents who find themselves suddenly raising a grandchild and are in need of household goods such as a crib, car seat, bed, etc., should contact their closest State Service Center. Ask for an appointment with a State Service Center social worker. For household goods such as those listed above, you will need a referral from the worker. Locate the State Service Center closest to you by calling the **Delaware Helpline at 211** or **(800) 464-4357** or see page 119 for locations.

Brain Injury Fund Delaware

State Council for Persons with Disabilities For those with qualifying documented brain injury for services such as home modifications, service dogs, attendant services and other services.

(302) 739-3620 www.scpd.delaware.gov/brain-injury-funds

Clarifi Financial Literacy Agency (800) 989-2227 <u>clarifi.orq</u>

Debt Counseling

The following are free services; call for an appointment.

Guidewell Financial Solutions 2055 Limestone Rd Wilmington, DE 19808 (800) 642-2227 www.quidewellfs.org

Catholic Charities

2601 W 4th St Wilmington, DE 19805 (302) 655-9624 www.ccwilm.org

Delaware Careplan, Inc.

If you have a family member with special needs and are concerned about who will care for these needs when you are no longer able, Delaware CarePlan, a nonprofit, nongovernmental organization established in 1998, can provide lifetime assistance and planning for individuals with disabilities and their families. Family members meet with CarePlan professionals to design the care plan and designate the monies to be deposited in a pooled trust investment for your family member's use.

25 Augustine St Wilmington, DE 19804 (302) 633-4000 <u>www.delawarecareplan.org</u>

Delaware Community Reinvestment Action Council (DCRAC) 603 N Church St Wilmington, DE 19801 (302) 298-3249 (877) 825-0750

www.dcrac.org

Delaware Division of State Service

Centers

Visit a state service center to apply for a variety of social services. See page 119 for locations. 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-9675

Financial Assistance

Delaware Money School (Delaware Financial Literacy Initiative)

Offers free classes statewide on a variety of topics related to financial management. (302) 792-1200 www.dfli.org

JEVS Human Services

JEVS Supports for Independence empowers and assists individuals in their role as employers by helping them maintain their independence at home and in the community with self-directed personal attendant services. Financial Management Services include processing payroll, completing background checks on personal assistants, recruiting and hiring assistants and filing and depositing employment taxes.

JEVS Financial Management Services

300 Delaware Ave Wilmington, DE 19801 (800) 610-7910 www.jevshumanservices.org

Finance Ability (Service Source, \$tand by Me)

Helping people with disabilities toward financial empowerment.

3030 Bowers St Wilmington, DE 19802 (302) 762-0300 (302) 766-7570 www.servicesource.org

First State Community Action Agency, Inc. PO Box 877 308 N Railroad Ave Georgetown, DE 19947 (302) 856-7761 (800) 372-2240 www.firststatecaa.org

FYI: Finance Your Independence Delaware Assistive Technology Loan Program

For persons seeking a loan to purchase assistive technology such as home modifications, vehicle modifications, communication devices, sensory aids and adapted computer equipment. The Telework Loan Fund can also provide a loan for equipment and modifications so a person can work from home or another remote location. Contact the Community Outreach Program at **Easterseals at (302) 221-2087** or **(800) 677-3800** or go to

www.de.easterseals.com.

Lutheran Community Services 2809 Baynard Blvd Wilmington, DE 19802 (302) 654-8886 www.lcsde.org

Neighborhood House, Inc. 1218 B St Wilmington, DE 19801 (302) 658-5404

219 W Green St Middletown, DE 19709 (302) 378-7217 www.neighborhoodhouse.org

Stand By Me Delaware Financial Empowerment Partnership

Hudson State Service Center 501 Ogletown Rd Newark, DE 19711 (302) 283-5562 standbymede.org

\$tand By Me 50+ 1901 N Market St Wilmington, DE 19802 (302) 255-9621 *standbymede.org*

Financial Assistance

Tax Information

There are special tax exemptions, credits and/or deductions for anyone over the age of 65 at the federal, state and local levels. All three counties and many cities and towns offer some form of property tax relief to low-income persons aged 65 or older. For more information call:

Federal

Internal Revenue Service

Taxpayer Assistance Centers Federal Bldg 844 King St Wilmington, DE 19801 (302) 830-2076

611 S Dupont Hwy Dover, DE 19901 (302) 678-2784

21309 Berlin Rd Unit 13 Georgetown, DE 19947 (302) 695-7615

IRS Taxpayer Advocate Service

(302) 286-1654 (877) 777-4778

State

Delaware State Division of Revenue 540 S Dupont Hwy Dover, DE 19901 (302) 744-1085

20653 Dupont Blvd Georgetown, DE 19947 (302) 856-5358

Carvel State Office Bldg 9th & French Sts Wilmington, DE 19801 (800) 292-7826 (in Delaware only) (302) 577-8200 (Public Service Rep.)

Counties

New Castle County Assessment Division Government Center 87 Reads Way New Castle, DE 19720 (302) 395-5520

Kent County Levy Court 555 Bay Rd Dover, DE 19901 (302) 744-2401

Sussex County Admin Office Bldg 2 The Circle Georgetown, DE 19947 (302) 855-7824

Telephone Service Discounts

Assurance Wireless Phone Service (888) 898-4888 www.assurancewireless.com

LifeLine Assistance and Link-Up America Call (800) 464-HELP or 211 for more information. <u>www.lifelinesupport.org/ls</u>

Verizon (800) VERIZON www.verizon.com

Veterans

Veterans Services Directory (800) 344-9900 <u>delaware.gov/djf</u>

Delaware has a few statewide food programs that can assist you. Read on to learn more about each.

General food needs: This section explains SNAP benefits, food pantries and food delivery services.

Congregate Meals: A center provides healthy nutritious meals at a posted time in a central location. Centers are located all over Delaware. Residents ages 60 and above can eat this meal free of charge. Any person that goes with them under the age of 60 can still take advantage of this meal; however, they will need to purchase the meal.

Home delivered meals: These meals are delivered to the home of someone who cannot leave their home for various reasons. There is a special screening process and specific qualifications that need to be met for this program.

Congregate Nutrition Program

Contact senior centers to inquire about their food programs.

New Castle County

Absalom Jones Senior Center 310 Kiamensi Rd Wilmington, DE 19804 (302) 998-7636

C & D Senior Center

100 Freedom Trail Newark, DE 19702 (302) 323-2630

Claymont Community Center Brandywine Senior Center 3301 Green St Claymont, DE 19703 (302) 79-7534 *claymontcenter.org*

Claymore Senior Center 504 S Clayton St Wilmington, DE 19805 (302) 428-3170 www.claymoresc.org

DeLaWarr Senior Center Rose Hill Community Center 19 Lambson Ln New Castle, DE 19720 (302) 429-0581 www.rosehillcommunitycenter.org

Fraim Center for Active Adults Boys & Girls Club Bldg 669 S Union St Wilmington, DE 19805 (302) 658-8420 www.fraimcenter.org

Howard Weston Senior Center

Manor Park 1 Bassett Ave New Castle, DE 19720 (302) 328-6626

Ingleside Homes 1005 N Franklin St Wilmington, DE 19806 (302) 575-0250

Jimmy Jenkins Senior Center Kingswood Community Center 2300 Bowers St Wilmington, DE 19802 (302) 764-9022 www.kgwcc.org

Kingswood Community Center 2300 Bowers St Wilmington, DE 19804 (302) 764-9022 www.kgwcc.org

Latin American Community Center 403 N Van Buren St Wilmington, DE 19805 (302) 655-7338 www.thelatincenter.org

Lutheran Community Services 1304 N Rodney St Wilmington, DE 19806 (302) 654-8886 www.lcsde.org

Maplewood Housing 5050 S Rodney St Wilmington, DE 19801 (302) 421-9198

Mid-County Senior Center

First Regiment Rd Wilmington, DE 19808 (302) 995-6728 <u>www.midcountyseniorcenter.org</u>

Middletown-Odessa-Townsend Senior Center 300 S Scott St Middletown, DE 19709 (302) 378-4758 <u>motseniorcenter.com</u>

Newark Senior Center 200 White Chapel Dr Newark, DE 19713 (302) 737-2336 newarkseniorcenter.com

New Castle Senior Center 400 S St New Castle, DE 19720 (302) 326-4209 newcastleseniorcenter.com

Oak Grove Senior Center 11 Poplar Ave Elsmere, DE 19805 (302) 998-1897

Parkview Apts 1800 N Broom St Wilmington, DE 19802 (302) 429-7288

Peoples Settlement Association 408 E 8th St Wilmington, DE 19801 (302) 658-4133 www.peoplessettlementassociation.org

Sacred Heart Village 905 N Monroe St Wilmington, DE 19801 (302) 654-5407 www.ministryofcaring.org

Salvation Army

102 W 5th St Wilmington, DE 19801 (302) 472-0771

Sellers Senior Center 2800 Silverside Rd Wilmington, DE 19810 (302) 762-2050 www.sellersseniorcenter.org

Siegel JCC Delaware 101 Garden of Eden Rd Wilmington, DE 19803 (302) 478-5660 www.siegeljcc.org

St. Anthony's 1703 W 10th St Wilmington, DE 19805 (302) 421-3737

Terry Apts 2400 N Broom St Wilmington, DE 19802 (302) 655-6661

West Center City Adult Center 501 N Madison St Wilmington, DE 19801 (302) 658-5332

Wilmington Senior Center 1901 N Market St Wilmington, DE 19802 (302) 651-3414 www.wilmingtonseniorcenter.org

Woodlea Apts 5500 Fairmont Dr Wilmington, DE 19808 (302) 737-5616

Kent County

Harrington Senior Center Harrington, DE 19952 (302) 398-4224

Luther Towers 430 Kings Hwy Dover, DE 19901 (302) 674-1408 www.luthertowersofdover.com

Mamie A. Warren Senior Center 1175 Wheatleys Pond Rd Smyrna, DE 19977 (302) 653-4078

Milford Senior Center Inc. 111 Park Ave Milford, DE 19963 (302) 422-3385 www.milfordseniorcenter.net

Modern Maturity Center 1121 Forrest Ave Dover, DE 19904 (302) 734-1200 www.modern-maturity.org

Peach Circle Apts 900 Peach Circle Smyrna, DE 19977 (302) 653-4591

Sussex County

Bridgeville Senior Center 414 Market St Bridgeville, DE 19933 (302) 337-8771

CHEER at Georgetown

546 S Bedford St Georgetown, DE 19947 (302) 515-3040 www.cheerde.com

CHEER at Greenwood

41 Schulze Rd Greenwood, DE 19950 (302) 349-5237 www.cheerde.com

CHEER at Harbor Lights 34211 Woods Edge Dr Lewes, DE 19958 (302) 645-9239 www.cheerde.com

CHEER at Long Neck

26089 Shoppes at Long Neck Millsboro, DE 19966 (302) 945-3551 www.cheerde.com

CHEER at Milton 24855 Broadkill Rd Milton, DE 19968 (302) 684-4819 www.cheerde.com

CHEER at Ocean View Coastal Leisure Center 30637 Cedar Neck Rd Ocean View, DE 19970 (302) 539-2671 www.cheerde.com

CHEER at Roxana 34314 Pyle Center Rd Unit 2 Frankford, DE 19945 (302) 732-3662 www.cheerde.com

Laurel Senior Center 113 N Central Ave Laurel, DE 19956 (302) 875-2536

Nanticoke Senior Center 1001 W Locust St Seaford, DE 19973 (302) 629-4939 www.nanticokeseniorcenter.com

Emergency Food and Food Pantries

Delaware Ecumenical Council 240 N James St Wilmington, DE 19804 (302) 225-1040 www.deccf.org

Delaware Helpline 211 900 N King St Ste 330 Wilmington, DE 19801 Dial 211 www.delaware211.org

Food Bank of Delaware 14 Garfield Way Newark, DE 19713 (302) 292-1299 www.fbd.org

New Castle County

Blessings Dressings and More 100 Wilton Blvd New Castle, DE 19720 (302) 324-5400 info@victoryexperience.com

Catholic Charities Inc.

2601 W 4th St Wilmington, DE 19805 (302) 655-9624 <u>www.ccwilm.org</u>

Love Inc. 60 Fir Ave Bear, DE 19701 (302) 221-5683 www.loveincde.org

Salvation Army 104 W 5th St Wilmington, DE 19801 (302) 472-0700 *pa.salvationarmy.org/delaware-command*

Samaritan Outreach Ministry of Caring

1410 N Claymont St Wilmington, DE 19802 (302) 594-9476 www.ministryofcaring.org

St. Helena's Parish Ministry Outreach

602 Philadelphia Pike Wilmington, DE 19809 (302) 764-7545 <u>www.sthelenas.org</u>

Kent County

Salvation Army 611 Forrest St PO Box 123 Dover, DE 19901 (302) 678-9551 *pa.salvationarmy.org/delaware-command*

Sussex County

Casa San Francisco Elderly Services 127 Broad St Milton, DE 19968 (302) 684-8694 www.ccwilm.org/casa-san-francisco/

The Christian Storehouse 149 Mitchell St Millsboro, DE 19966 (302) 934-8151

Salvation Army 22943 Sussex Hwy Seaford, DE 19973 (302) 628-2020 pa.salvationarmy.org/delaware-command

Food Supplement Program

Food Supplement Program is a program that enables low-income families to buy a variety of food that is the basis for better nutrition. Benefits are issued electronically to the family's Delaware Food First card each month. The Food First Card is similar to a bank debit card. The Food Supplement Program recipient uses this card at local grocery stores to buy food.

Eligibility

Eligibility for this service is based on factors such as who lives and eats together and your income. You must be a U.S. Citizen or an eligible alien to qualify. Individuals who receive TANF, GA or Supplemental Security Income (SSI) do not need to meet an income test in order to receive food benefits. The maximum gross monthly income limit for most other individuals is set at 200% of the Federal Poverty Level (FPL). There is no resource test.

For more information:

www.dhss.delaware.gov

Choose "Social Services" from the directory on the left side of the page.

Apply online assist.dhss.delaware.gov

Grocery Delivery Services

Canary Concierge Shopping Services (302) 897-0061 https://www.facebook.com/CanaryConcierge/

BJ's Wholesale Club 26676 Centerview Dr Millsboro,DE 19966 302-934-1637 www.instacart.com

Instacart

www.instacart.com

CHEER at Georgetown 546 S Bedford St Georgetown, DE 19947 (302) 515-3040 www.cheerde.com

The Delivery Boys

26 Lanford Rd New Castle, DE 19720 (302) 322-7701

Contact your local supermarket about delivery services and costs.

Home Delivered Meals

New Castle County

City Fare 1703 W 10th St 2nd Fl Wilmington, DE 19805 (302) 421-3734 <u>www.cityfare.org</u>

Meals On Wheels Newark Senior Center

200 White Chapel Dr Newark, DE 19713 (302) 737-5747 <u>www.newarkseniorcenter.com</u>

Kent County

MANNA Nutrition Dover For Smyrna and Harrington sites also. 1121 Forrest Ave Dover, DE 19904 (302) 734-1200 www.modern-maturity.org

Sussex County

CHEER at Georgetown 546 S Bedford St Georgetown, DE 19947 (302) 515-3040 <u>www.cheerde.com</u>

Meals On Wheels of Lewes and Rehoboth 32409 Lewes Georgetown Hwy Lewes, DE 19958 (302) 645-7449 <u>www.mealsonwheels-Ir.org</u>

Supplemental Nutrition Assistance Program (SNAP)

The SNAP Program supplies persons meeting certain eligibility requirements with a benefits card that may be used to purchase food. The program is administered by DHSS' Division of Social Services. For more information, call Delaware Helpline 211 or (800) 464-4357.

Division of Social Services SNAP (Food Stamps) State Service Centers Page 119 (800) 464-4357

For a list of Pet Food Banks contact: **DHSS Office of Animal Welfare** Herman Holloway Campus-Carvel Bldg 1901 N DuPont Hwy New Castle, DE 19720 (302) 255-4620 <u>dhss.delaware.gov/dph/oaw/petfoodbank.html</u>

Government Programs

This section covers a wide variety of topics and resources that include both national and local government agencies.

Benefits Checkup

Benefits Checkup is a free service of the National Council on Aging and includes a listing of over 2,000 benefits programs, including medication assistance, food, utilities, legal, home care, housing and transportation assistance. People can log in and enter their information to see if they qualify for any of the benefits. Go to <u>www.benefitscheckup.org</u>.

Federal:

<u>www.usa.gov</u> <u>www.benefits.gov</u> <u>www.medicare.gov</u> <u>www.dol.gov/odep/topics/disability</u> (800) FED-INFO

State:

<u>delaware.gov</u> <u>assist.dhss.delaware.gov</u>

Delaware Government Agencies

City of Wilmington Seniors Programs (302) 576-2489 <u>www.wilmingtonde.gov</u>

Delaware Commission for Veterans Affairs

802 Silver Lake Blvd Dover, DE 19904 (800) 344-9900 <u>veteransaffairs.delaware.gov</u>

Delaware Council on Gambling Problems 100 W 10th St Ste 303 Wilmington, DE 19801 (888) 850-8888 www.dcgp.org

Delaware Department of Elections

New Castle County (302) 577-3464 Kent County (302) 739-4277 Sussex County (302) 856-5367 <u>elections.delaware.gov</u>

Delaware Developmental Disabilities Council O'Neill Bldg Ste 2 410 Federal St Dover, DE 19901 (302) 739-3333 www.ddc.delaware.gov

Delaware Division for the Visually Impaired (DVI) Herman M. Holloway, Sr. Campus Briggs Bldg 1901 North DuPont Hwy

New Castle, DE 19720 (302) 255-9800 Milford State Service Center Annex

13 SW Front St Milford, DE 19963 (302) 424-7240 www.dhss.delaware.gov/dhss/dvi

Delaware Division of Developmental Disabilities Services (DDDS) Woodbrook Professional Center, Bldg 1056 1056 South Governor's Ave, Ste 101 Dover, DE 19904 (302) 744-9600

www.dhss.delaware.gov/dhss/ddds

Delaware Division of Employment & Training 4425 N Market St Wilmington, DE 19802 (302) 761-8085 <u>det.delawareworks.com</u>

Government Programs

Delaware Division of Medicaid and Medical Assistance – Qualified Medicare Beneficiary

Programs

Herman M. Holloway, Sr. Campus Lewis Bldg 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-9500 (800) 372-2022

Central Intake Unit (866) 940-8963 www.dhss.delaware.gov/dhss/dmma

Delaware Division of Prevention and Behavioral Health Services (302) 633-2600 (800) 722-7710 <u>kids.delaware.gov</u>

Delaware Division of Public Health

Healthy Homes Program (302) 744-1000 <u>dhss.delaware.gov/dhss/dph</u>

Delaware Division of State Service Centers (DSSC) Administration (302) 255-9675

Delaware Foreclosure Mediation Program

Carvel State Bldg, 5th Fl CPU 820 N French St Wilmington, DE 19801 (800) 220-5424 <u>www.delawarehomeownerrelief.com</u>

Delaware Medicare Assistance Bureau

State of Delaware Department of Insurance 841 Silver Lake Blvd Dover, DE 19904 (800) 336-9500 <u>insurance.delaware.gov</u> **Delaware Medicaid Fraud Control Hotline** (302) 577-5000

Delaware Senior Protection Initiative Department of Justice 820 N French St Wilmington, DE 19801 (302) 577-8400

Disabled American Veterans National Service Office 1601 Kirkwood Hwy Wilmington, DE 19805 (302) 993-7258 www.dav.org

Disabled American Veterans Volunteer Transportation Network

VA Hospital 1601 Kirkwood Hwy Wilmington, DE 19805 (302) 633-5414 <u>www.wilmington.va.gov/visitors</u>

Govenor's Advisory Council for Exceptional Citizens (302) 739-4553

Kent County Government Offices 555 Bay Rd Dover, DE 19901 (302) 744-2305 www.co.kent.de.us

Division of Substance Abuse and Mental Health Herman M. Holloway, Sr. Campus 1901 N. DuPont Hwy, Main Bldg New Castle, DE 19720 (302) 255-9339 www.dhss.delaware.gov/dhss/dsamh

New Castle and Northern Kent Counties Mobile Crisis Unit (800) 652-2929 www.dhss.delaware.gov/dhss/dsamh/ crisis_intervention

Government Programs

Central/Southern Kent and Sussex Counties Mobile Crisis Unit (800) 345-6785 <u>www.dhss.delaware.gov/dhss/dsamh/</u> crisis intervention

New Castle County Department of Community Services

77 Reads Way New Castle, DE 19720 (302) 395-5600 <u>www.nccde.org/252/Community-Services</u>

Office of Insurance Commissioner 841 Silver Lake Blvd Dover, DE 19904 (800) 282-8611 <u>insurance.delaware.gov</u>

Office of the Public Guardian 900 King St Ste 240 Wilmington, DE 19801 (302) 255-1901 courts.delaware.gov/publicguardian

Office of the Public Guardian 38 The Green Dover, DE 19901 (302) 674-7460 courts.delaware.gov/publicguardian

Poison Information Hotline (800) 222-1222

Statewide Council on Persons with Disabilities

O'Neill Bldg Ste 1 410 Federal St Dover, DE 19901 (302) 739-3621 <u>scpd.delaware.gov</u>

\$tand By Me Delaware For People Age 50+ (302) 255-9621 <u>standbymede.org</u>

Social Security Office

920 W Basin Rd Ste 200 New Castle, DE 19720 (866) 667-7221 www.ssa.gov

Social Security Office

500 W Loockerman St Ste 100 Dover, DE 19904 (877) 701-2141 <u>www.ssa.gov</u>

Social Security Office

12001 Old Vine Blvd Lewes, DE 19958 (866) 864-1803 <u>www.ssa.gov</u>

Sussex County Government Offices 2 The Circle Georgetown, DE 19947 (302) 855-7700 sussexcountyde.gov/department-listing

Wilmington VA Medical Center 1601 Kirkwood Hwy Wilmington, DE 19805 (302) 994-2511 www.wilmington.va.gov

If you are a grandparent or another relative raising other's children, this section will be of help to you. You have special caregiving needs and this section will give you insights on such things as benefits, housing needs, temporary assistance, financial help, mental health and many other areas are covered within this topic.

State Services for Grandparents and Relative Caregivers Raising Others' Children

The following support services are available to grandparents and relative caregivers if they meet eligibility requirements.

Child Care (Also known as Purchase of Care) The purpose of the Division of Social Services Purchase of Care childcare program is to provide support to families who need childcare but who cannot pay for all or part of the cost. This service is available to parents, grandparents or other related adults responsible for the child's care. You may get help with day care if you are working full-time or part-time and your income is low enough. If eligible, you will choose among the licensed childcare centers and childcare family or group homes that accept Purchase of Care reimbursement rates. You may also create your own self-arranged childcare, with the help of your social worker. For more information or to apply, contact a Division of Social Services office.

Child Support

The Delaware Division of Child Support Services is the state agency that helps custodial parents and caregivers to establish paternity and obtain child support from obligated parents. Services are free to those parents and caregivers who receive Temporary Aid to Needy Families (TANF) or Medicaid. For more information call: New Castle County (302) 577-7171 Kent County (302) 739-8299 Sussex County (302) 856-5386. <u>www.dhss.delaware.gov/dcse</u>

Delaware Healthy Children Program

This is a health insurance program for children. If you have not been able to afford medical insurance for your child and do not qualify for Medicaid, you may purchase very low cost medical insurance through the state of Delaware. For more information or to apply, please contact your local Division of Social Services office or call **(800) 996-9969**.

The Delaware State Housing Authority (DSHA) Community Relations staff can provide you with a list of affordable housing in your area. They will also provide referral information for many services including assistance for one-time rental help, security deposit help or help with energy bills. Call the Delaware State Housing Authority's Community Relations staff located in Dover at (888) 363- 8808, or visit their website at <u>www.destatehousing.com</u> or call the Delaware Helpline at 211 or (800) 464-4357. DSHA also has Section 8 Housing Choice Vouchers as well as other affordable rental and homeownership programs.

General Assistance (GA)

General Assistance (GA) is cash payment that can be used for an unemployable adult, or used for people caring for unrelated children. Only assets and income of the child are considered when you apply for GA. For more information or to apply, please contact a Division of Social Services office.

Help Paying Your Medicare Premium

Low-income Medicare beneficiaries may be eligible for help with paying all or some of their Medicare premium and, in some cases, payment of Medicare co-insurance and deductibles.

For more information or to apply, contact a Division of Medicaid and Medical Assistance office.

Kinship Care Program

The purpose of the Kinship Care Program is to assist caregivers during the 180-day transition period when a child initially moves into the nonparent caregiver's home. The program assists caregivers in meeting the child's immediate need for clothing, shelter, health and educational supplies. For more information, contact the Delaware Helpline at 211 or **(800) 464-4357** or a State Service Center. The Delaware General Assembly provides funding for the Kinship Care Program, and it is limited to available state funds.

Medicaid

Medicaid is medical insurance that pays for doctors' visits (including well-child visits), inpatient and out-patient hospital services, lab tests, behavioral health services, prescription medicines, eye exams, glasses, dental care for children and over-the-counter medicines prescribed by your doctor. Eligibility for Medicaid is determined by income. Almost any child whose parent is not in the home and who has little or no income of his or her own can get Medicaid health insurance coverage. Lowincome children can get Medicaid even if they cannot get Temporary Aid for Needy Families (TANF) or the Supplemental Nutrition Assistance Program (SNAP).

If you or the child is eligible, Medicaid may begin immediately. For more information or to apply, contact your local Division of Social Services office.

Mental Health Services for Children

Behavioral health services (substance abuse and mental health treatment) are available for all children in Delaware. Private insurance and Medicaid providers can be located by calling the number on the insurance card. The Division of Prevention and Behavioral Health Services (DPBHS) can serve uninsured children or those needing more than 30 units of outpatient services from Medicaid.

DPBHS provides a range of mental health and substance abuse treatment programs statewide beyond outpatient services, including a 24-hour crisis service. Call **(302) 633-2600**.

All DPBHS referrals are voluntary and require parents or guardians to provide written consent. The Caregivers' Medical Authorization Law allows primary caretakers to provide this consent when a parent is unavailable. For further information, contact DPBHS at (302) 633-2600.

PAPERS TO BRING WHEN APPLYING:

- Birth Certificates
- Social Security Cards
- Pregnancy Verification
- Utility Bills
- Motor Vehicle Registration
- Proof of Citizenship or Lawful Alien Status
- Pay Stubs
- Bank Account Information

* Your caseworker will let you know if you need to bring other items.

Public Housing

Public housing in Delaware is provided by several different agencies, operating with different regulations. The waiting period for housing varies greatly from one agency to the other. You will need to meet income eligibility requirements. You may also be required to have custody of the child you are raising, even if he or she is a relative.

Supplemental Nutrition Assistance Program (SNAP)

The Supplemental Nutrition Assistance Program (SNAP) helps single people and families with little or no income purchase food they need for good health. A SNAP household consists of people who live together and buy food and prepare meals together. Spouses and children under the age of 22 who live with their parents must be included in the SNAP household. The income of all household members counts towards the SNAP income limits and determines how much assistance they get. You may be eligible for the SNAP program even if you cannot get assistance from other programs. For more information or to apply, please contact a Division of Social Services office.

Temporary Assistance for Needy Families (TANF)

Temporary Aid for Needy Families (TANF) is one of Delaware's cash assistance programs. You can apply for TANF in three different ways: 1) for yourself; 2) for yourself and the child you are raising; or 3) for the child only. You do not have to have custody or guardianship of the child, but you must be related to him or her. If you are applying for a child-only TANF grant, only assets and income of the child are considered. For more information or to apply, please contact a Division of Social Services office.

AARP Benefits Quicklink

601 East St NW Washington, DC 20049 (888) 687-2277 <u>www.benefitscheckup.org</u>

AARP Delaware

1100 N Market St Ste 1201 Wilmington, DE 19801 (866) 227-7441 states.aarp.org/region/delaware

Adopt-A-Family

Milford State Service Center Annex Ste 103 13 SW Front St Milford, DE 19963 New Castle County (302) 792-9538 Kent/Sussex Counties (302) 424-7260 www.dhss.delaware.gov/dhss/dssc/adoptfam

Big Brothers Big Sisters of Delaware

413 Larch Circle Wilmington, DE 19804 (302) 998-3577 <u>bbbsde.org</u>

Child, Inc.

507 Philadelphia Pike Wilmington, DE 19809 (302) 762-8989 (800) 874-2070 <u>www.childinc.com</u>

Children & Families First

2005 Baynard Blvd Wilmington, DE 19802 (302) 658-5177 (800) 220-3092 <u>www.cffde.org</u>

Children & Families First 91 Wolf Creek Blvd Ste 1 Dover, DE 19901 (800) 220-3092 www.cffde.org

Children & Families First 410 S Bedford St Georgetown, DE 19947 (800) 220-3092 www.cffde.org

Connecting Generations 100 W 10th St Wilmington, DE 19801 (302) 656-2122 connecting-generations.org

Delaware Assistive Technology Initiative (DATI) 1600 Rockland Rd Wilmington, DE 19899 (800) 870-DATI www.cds.udel.edu/at/dati

Delaware Division of Employment & Training

Pencader Corporate Center Ste 211 225 Corporate Blvd Newark, DE 19702 (302) 451-3469 joblink.delaware.gov/ada/r

Delaware Division of Medicaid and Medical Assistance 1901 N Dupont Hwy New Castle, DE 19720 (800) 372-2022 <u>dhss.delaware.gov/dhss/dmma</u>

Delaware Division of Prevention and Behavioral Health Services (302) 633-2600

Delaware Division of Social Services Food Stamp Program (SNAP) 1624 N Jessup St Wilmington, DE 19802 (800) 372-2022 www.dhss.delaware.gov/dhss/dss/foodstamps

Delaware Division of State Service Centers (302) 255-9675 www.dhss.delaware.gov/dssc

Delaware Healthy Children Program Herman M. Holloway, Sr. Campus Lewis Building 1901 N. DuPont Highway New Castle, DE 19720 (800) 372-2022 www.dhss.delaware.gov/dss/dhcp

Delaware Helpline 211 900 N King St Ste 330 Wilmington, DE 19801 Dial 211 www.delaware211.org

Department of Services for Children, Youth and Their Families (302) 633-2500 www.kids.delaware.gov

Easterseals Relative Respite Program 61 Corporate Cir New Castle, DE 19726 (302) 221-2087 <u>www.easterseals.com/de</u>

Office of the Child Advocate 900 King St Ste 210 Wilmington, DE 19801 (302) 255-1730 www.courts.delaware.gov/childadvocate

Senior Victim Advocate Program

820 N French St, 6th Fl Wilmington, DE 19801 (302) 577-5185 <u>attorneygeneral.delaware.gov</u>

United Way of Delaware Inc. Linden Bldg, 3rd Fl 625 N Orange St Wilmington, DE 19801 (302) 573-3700 www.uwde.org

Victims' Compensation Assistance Program

900 N King St Ste 4 Wilmington, DE 19801 (302) 255-1770 <u>attorneygeneral.delaware.gov/vcap</u>

Parenting Education Training

Attend at least six sessions to earn a parenting certificate. Inquire in advance if childcare is available. Children and Families First Grandparent – Relative Caregiver Education, Information and Support Series **(800) 220-3092**

Child Inc.

New Castle County (302) 762-8989 Kent/Sussex Counties (800) 874-2070 <u>www.childinc.com</u>

Support, Education and Information Groups

Support, education and information groups are offered throughout the state. Any of the Grandparent Resource Centers or the statewide resource providers can provide information on a group in their geographic area. Also, check out the Division of Services for Aging and Adults with Disabilities' website at: <u>www.dhss.delaware.gov/dsaapd</u>. Select "Information" and then "Caregiver Information."

Many Delawareans might find themselves in a situation where they may need some type of housing assistance in their life. In this section, there are many options for older individuals and persons with disabilities. State government and community resources, along with homeless prevention, tax relief rehab and home repair help can be found here.

Government and Information Resources

Discrimination in Housing State Human Relations Commission

(877) 54-HUMAN

New Castle County (302) 577-5050

Kent County (302) 739-4567

Sussex County (302) 856-5331

Department of Housing and Urban Development (HUD) (800) 669-9777 www.hud.gov

Wilmington HUD Field Office 920 N King St Wilmington, DE 19801 (302) 573-6300

Emergency Housing and Services

Delaware Foreclosure Assistance (800) 220-5424 www.delawarehomeownerrelief.com

Delaware Helpline 211 Dial 211

Emergency Shelters List

Delaware State Housing Authority 18 the Green Dover, DE 19901 (302) 739-4263 <u>www.destatehousing.com</u> /FAQs/EmergencyShelters.pdf

Homeless Prevention Resources

Including rental assistance, utility assistance and security and utility deposits:

Catholic Charities

2601 W 4th St Wilmington, DE 19805 New Castle County (302) 655-9624 Kent County (302) 674-4016 Sussex County (302) 856-9578 <u>www.catholiccharitiesusa.org</u>

Claymont Community Center (302) 792-2757

Home of the Brave Vets Shelter (302) 424-1681

Lutheran Community Services (302) 654-8886, ext. 104

National Call Center for Homeless Veterans (877) 4AID-VET

Housing Options and Living

Arrangements

New Castle County Department of Community Services (302) 395-5600

Newark Area Welfare/Hudson State Service Center (302) 283-7500

Peoples Place (302) 734-0319

The Way Home (302) 856-9870

West End Neighborhood House (302) 658-4171, ext. 116

Property Tax Relief/Sewer Rate Reduction

All three counties and many cities and towns offer some form of property tax relief for lowincome persons aged 65 and older. Check the Financial Assistance section of the guide for provider information.

Rapid Re-Housing Services

Financial assistance and case management to persons who are currently homeless.

Connections CSP Inc. (302) 442-6622 www.connectionscsp.org

Delaware Housing Search www.delawarehousingsearch.org

Ministry of Caring (302) 652-5523 www.ministryofcaring.org

State Service Centers See list on page 119 in this guide for center nearest you.

West End Neighborhood House (302) 658-4171, ext. 116

YWCA Home Life Management Center

709 Madison St Wilmington, DE 19801 (302) 658-7110

YWCA (302) 658-7161

Rental Assistance/Housing Authorities

Housing Choice Vouchers

Low-income families and single persons who are age 62 and older or disabled may be eligible for Housing Choice-existing or voucher assistance. For more information, go to

www.destatehousing.com or call:

Delaware State Housing Authority 18 the Green Dover, DE 19901

(302) 739-4263 New Castle (302) 577-5001 www.destatehousing.com

Dover Housing Authority

76 Stevenson Dr Dover, DE 19901 (302) 678-1965

Newark Housing Authority

313 E Main St Newark, DE 19711 (302) 366-0826

New Castle County Department of Community Services 87 Reads Way New Castle, DE 19720 (302) 395-5600

Wilmington Housing Authority 400 N Walnut St Wilmington, DE 19801 (302) 429-6701

Energy Assistance

The Delaware Energy Assistance Program

Provides assistance for the payment of heating/cooling bills and and weatherization for low-income households. Call the Delaware Helpline at 211 for more help.

Catholic Charities

www.catholiccharitiesusa.org

New Castle County

(302) 655-9624

Kent County (302) 674-4016

Sussex County (302) 856-9578

Good Neighbor Energy Fund

Delmarva Power has established the Good Neighbor Energy Fund, designed to help pay the electric and natural gas bills of persons who will lose these utilities without such aid. The Salvation Army administers the fund through the Delamarva Peninsula and makes all distribution decisions.

Salvation Army

New Castle County (302) 472-0700

Kent County (302) 678-9551

Sussex County (302) 628-2020

Home Repair and Maintenance

Assistance programs vary according to client eligibility and/or the type of repair required.

H.O.M.E. (Home Oriented Maintenance for the Elderly)

Home Oriented Maintenance for the Elderly provides minor repairs and maintenance at reasonable fees for older persons seeking to continue independent living in their own homes. This program is available in the New Castle County area only. **Lutheran Community Services** 1304 N Rodney St Wilmington, DE 19806 (302) 654-8886

New Castle County Minor Home Repairs Program (302) 395-5600 (302) 395-5698

Home Weatherization Assistance/Furnace Retrofit Program

Administered by the Department of Natural Resources and Environmental Control (DNREC), Division of Energy and Climate, the Weatherization Program provides a variety of services including: caulking, storm window installation, insulation and furnace retrofit, involving the installation of a "flame retention burner" for existing oil furnaces. Eligibility for the program is based on the same income eligibility guidelines as the fuel assistance program.

Catholic Charities

www.catholiccharitiesusa.org

New Castle County (302) 654-9295

Kent County (302) 674-1782

Sussex County (302) 856-6310

Housing Rehabilitation Programs

The Housing Rehabilitation Loan Program (HRLP) and the Community Development Block Grant Program (CDBG) provide financial assistance to qualified owner-occupants and to landlords who rent to low-income persons. Assistance applies to heating, electrical, plumbing, roofing and structural problems in addition to other safety and health hazards necessary to bring a property up to the standards of state and local housing codes. The money may also be used to finance the cost of making a unit handicapped accessible.

New Castle County

City of Newark Planning Department Municipal Bldg 220 Elkton Rd Newark, DE 19711 (302) 366-7030

Newark Senior Center Senior Home Repair Program 200 White Chapel Dr Newark, DE 19713 (302) 737-2336 newarkseniorcenter.com

New Castle County Department of Community Services 77 Reads Way New Castle, DE 19720 (302) 395-5600 Wilmington Real Estate & Housing Department

800 N French St Wilmington, DE 19801 (302) 576-3000

Kent County

City of Dover Department of Community Development 15 E Loockerman St Dover, DE 19901 (302) 736-7175

City of Milford

201 S Walnut St Milford, DE 19963 (302) 422-6616

Kent County Levy Court Department of Planning/Community Development Robert O'Brien Bldg 555 Bay Rd Dover, DE 19901 (302) 744-2480

Milford Housing Development Corporation 977 E Masten Cir Milford, DE 19963 (302) 422-8255 *milfordhousing.com*

Sussex County Delaware State Housing Authority (DSHA) Statewide Listing of Subsidized Affordable Housing <u>www.destatehousing.com</u>

Sussex County Community Development and Housing 22215 Dupont Blvd Georgetown, DE 19947 (302) 855-7777

Housing Resources

The Arc of Delaware housing website for persons with disabilities at www.thearcofdelaware.org

Housing Alliance Delaware

100 W 10th St Ste 611 Wilmington, DE 19801 (302) 654-0126

8 Loockerman St Ste 201 Dover, DE 19901 (302) 678-2286 www.housingalliancede.org

Housing Opportunities of Northern Delaware (HOND) 100 W 10th St Ste 1001

Wilmington, DE 19801 (302) 429-0794 www.hond.org

HUD Fair Housing Act Training HUD Fair Housing Accessibility FIRST Fair Housing Act information (888) 341-7781

U.S.D.A. Rural Development

FmHA loan and grant programs are available to homeowners in rural areas for health and safety-related repairs. Grants are available to persons age 62 and older depending on funding. Loans have 1% interest. Applicants must own and occupy the dwelling. Loans are made to very low-income families regardless of age.

U.S.D.A. Rural Development 1221 College Park Dr Dover, DE 19904 (302) 857-3595

U.S.D.A. Rural Development

408A N Dupont Hwy Georgetown, DE 19947 (302) 856-3990

Adult Foster Care

Connections CSP–For Homeless (866) 477-5345 www.connectionscsp.org

Generations Home Care

64 Reads Way New Castle, DE 19720 (302) 276-1466 <u>www.ghcde.org</u>

Alzheimer's and Memory Care

Facilities

Arden Courts of Wilmington 700 1/2 Foulk Rd Wilmington, DE 19803-3708 (302) 762-7800

Brandywine Senior Living at Fenwick Island 21111 Arrington Dr Selbyville, DE 19975 (302) 436-0808

Brandywine Senior Living at Seaside Pointe 36101 Seaside Blvd Rehoboth Beach, DE 19971-1189 (302) 226-8750

Brookdale Dover 150 Saulsbury Rd Dover, DE 19904-2776 (302) 674-4407

Brookdale Hockessin

6677 Lancaster Pike Hockessin, DE 19707-9503 (302) 239-3200

Brookdale White Chapel

200 E. Village Rd Newark, DE 19711-3845 (302) 366-8100

Dover Place 1203 Walker Rd Dover, DE 19904-6541 (302) 735-8800

Five Star Foulk Manor North LLC, Assisted Living 1212 Foulk Rd Wilmington, DE 19803-2741 (302) 478-4296

Forwood Manor Assisted Living 1912 Marsh Rd Wilmington, DE 19810-3954 (302) 529-1601

Foulk Manor South Assisted Living 407 Foulk Rd Wilmington, DE 19803-3809 (302) 655-6249

HarborChase of Wilmington 2004 Shipley Rd Wilmington, DE 19803 (302) 273-8632 www.harborchase.com

Ingleside Assisted Living, LLC 1605 North Broom St Wilmington, DE 19806-3009 (302) 984-0950

Ivy Gables LTD, LLC. 2210 Swiss Lane Wilmington, DE 19810-4241 (302) 475-9400

Lodge Lane Assisted Living 1221 Lodge Lane Wilmington, DE 19809 (302) 757-8100 Luther Towers I

1201 North Harrison St Wilmington, DE 19806-3534 (302) 654-4491

Luther Towers II 1420 North Franklin St Wilmington, DE 19806-3187 (302) 654-4491

Milford Place 500 S. DuPont Hwy

Milford, DE 19963-1758 (302) 422-8700

Millcroft Assisted Living 255 Possum Park Rd Newark, DE 19711-3877 (302) 366-0160

OakBridge Terrace Assisted Living at Manor House 1001 Middleford Rd Seaford, DE 19973-3638 (302) 629-4593

OakBridge Terrace at Cokesbury Village 726 Loveville Rd Hockessin, DE 19707-1519 (302) 234-4444

OakBridge Terrace at Country House 4830 Kennett Pike Wilmington, DE 19807-1899 (302) 654-5101

Peach Tree Health Group, LLC 26900 Lewes-Georgetown Hwy Harbeson, DE 19951-2855 (302) 684-4002

Rockland Place 1519 Rockland Rd Wilmington, DE 19803-3611 (302) 777-3099

Serenity Gardens Assisted Living

207 Ruth Dr Middletown, DE 19709-9470 (302) 464-1481

Shipley Manor Assisted Living

2723 Shipley Rd Wilmington, DE 19810-3251 (302) 479-0111

Somerford House

501 South Harmony Rd Newark, DE 19713-3338 (302) 266-9255

Somerford Place 4175 Ogletown-Stanton Rd Newark, DE 19713-4168 (302) 283-0540

State Street Assisted Living 21 North State St Dover, DE 19901 (302) 674-2144

Sunrise Assisted Living of Wilmington 2215 Shipley Rd Wilmington, DE 19803-2305 (302) 475-9163

The Lorelton 2200 West 4th St. Wilmington, DE 19805-3362 (302) 573-3580

Moorings at Lewes Assisted Living 17028 Cadbury Cir Lewes, DE 19958-7028 (302) 644-6374

The Summit Assisted Living 5850 Limestone Rd Hockessin, DE 19707 (302) 235-8734 Westminster Village Assisted Living 1167 McKee Rd Dover, DE 19904-2268 (302) 744-3558

Assisted Living Facilities

Brandywine Senior Living at Fenwick Island 21111 Arrington Dr Selbyville, DE 19975 (302) 436-0808 www.brandycare.com

Brookdale at Dover 150 Saulsbury Rd Dover, DE 19904

(302) 674-4407 <u>www.brookdale.com</u>

Brookdale at White Chapel 200 E Village Rd Newark, DE 19713 (302) 366-8100 www.brookdale.com

Brookdale Hockessin 6677 Lancaster Pike Hockessin, DE 19707 (302) 239-3200 www.brookdale.com

Country Rest Home

12046 Sunset Ln Greenwood, DE 19950 (302) 349-4114 www.countryresthome.com

Delaware Veterans Home 100 Delaware Veterans Blvd Milford, DE 19963 (302) 424-6000 vethome.delaware.gov

Forwood Manor

1912 Marsh Rd Wilmington, DE 19810 (302) 529-1600 www.fivestarseniorliving.com

Foulk Manor North 1212 Foulk Rd Wilmington, DE 19803 (302) 478-4296 www.fivestarseniorliving.com

Foulk Manor South 407 Foulk Rd Wilmington, DE 19803 (302) 655-6249 www.fivestarseniorliving.com

Genesis Heritage at Dover 1203 Walker Rd Dover, DE 19904 (302) 735-8800 www.genesishcc.com

Genesis Heritage at Milford 500 S Dupont Blvd Milford, DE 19963 (302) 422-8700 www.genesishcc.com

Genesis Seaford Center 1100 Norman Eskridge Hwy Seaford, DE 19973 (302) 629-3575 www.genesishcc.com

Gilpin Hall 1101 Gilpin Ave Wilmington, DE 19806 (302) 654-4486 www.qilpinhall.org

Ingleside Assisted Living 1605 N Broom St Wilmington, DE 19806 (302) 984-0950 www.inglesidehomes.org

Ivy Gables

2210 Swiss Ln Wilmington, DE 19810 (302) 475-9400 www.ivygablesseniorliving.com

Lodge Lane Assisted Living 1221 Lodge Ln Wilmington, DE 19809 (302) 757-8100

www.lodgelane.org

Luther Towers 1200 N Harrison St Wilmington, DE 19806 (302) 652-3737 www.luthertowers.com

Moorings at Lewes 17028 Cadbury Cir Lewes, DE 19958 (302) 287-0998 springpointsl.org/communities/moorings-atlewes

Millcroft 255 Possum Park Rd Newark, DE 19711 (302) 366-0160

Oakbridge Terrace at Manor House 1001 Middleford Rd Seaford, DE 19973 (302) 629-4593

Peach Tree Acres 26900 Lewes Georgetown Hwy Harbeson, DE 19951 (302) 684-4002

Rockland Place 1519 Rockland Rd Wilmington, DE 19803 (302) 482-8782 rocklandplace.watermarkcommunities.com

Serenity Gardens

207 Ruth Dr Middletown, DE 19709 (302) 464-1481

Somerford House

501 S Harmony Rd Newark, DE 19713 (302) 266-9255 www.fivestarseniorliving.com

Somerford House & Place of Newark 4175 Ogletown Rd Newark, DE 19713 (302) 266-9255 www.fivestarseniorliving.com

State Street Assisted Living 21 N State St Dover, DE 19901 (302) 674-2144 www.statestreetal.com

Sunrise Assisted Living of Wilmington 2215 Shipley Rd Wilmington, DE 19803 (302) 475-9163 www.sunriseseniorliving.com

The Lorelton Assisted Living 2200 W Fourth St Wilmington, DE 19805 (302) 573-3580 www.lorelton.com

The Summit 5850 Limestone Rd Hockessin, DE 19707 (302) 235-8734 www.thesummitretirement.com

Westminister Village 1167 McKee Rd Dover, DE 19904 (302) 744-3600 www.presbyterianseniorliving.org

Continuing Care Retirement Communitites

Acts Retirement Cokesbury Village 726 Loveville Rd Hockessin, DE 19707 (302) 235-6000 www.actsretirement.org

Acts Retirement Country House 4830 Kennett Pike Wilmington, DE 19807 (302) 426-8112 www.actsretirement.org

Acts Retirement Manor House 1001 Middleford Rd Seaford, DE 19973 (800) 775-4593 www.actsretirement.org

Forwood Manor 1912 Marsh Rd Wilmington, DE 19810 (302) 529-1600 www.fivestarseniorliving.com

Foulk Manor North 1212 Foulk Rd Wilmington, DE 19803 (302) 478-4296 www.fivestarseniorliving.com

Heritage at Dover 1203 Walker Rd Dover, DE 19904 (302) 735-8800 www.genesishcc.com

Millcroft Senior Living Services 255 Possum Park Rd Newark, DE 19711 (302) 366-0160 www.fivestarseniorliving.com

Moorings at Lewes

17028 Cadbury Cir Lewes, DE 19958 (302) 287-0998 <u>springpointsl.org/communities/</u> <u>moorings-at-lewes</u>

Shipley Manor 2723 Shipley Rd Wilmington, DE 19810 (302) 479-0111 www.fivestarseniorliving.com

Stonegates Retirement Community 4031 Kennett Pike Greenville, DE 19807 (302) 658-6200 www.stonegates.com

Westminister Village 1167 McKee Rd Dover, DE 19904 (302) 744-3600 www.presbyterianseniorliving.org

Licensed Nursing Homes

Atlantic Shores Rehabilitation & Health Center 231 South Washington St Millsboro, DE 19966-1236 (302) 934-7300

Brackenville Center 100 Saint Claire Dr Hockessin, DE 19707-8906 (302) 234-5420

Brandywine Nursing and Rehabilitation Center 505 Greenbank Rd Wilmington, DE 19808-3164 (302) 998-0101

Cadia Rehabilitation Broadmeadow 500 South Broad St Middletown, DE 19709-1443 (302) 449-3400 **Cadia Rehabilitation Capitol**

1225 Walker Rd Dover, DE 19904-6541 (302) 734-1199

Cadia Rehabilitation Pike Creek 3540 Three Little Bakers Blvd Wilmington, DE 19808-1754 (302) 455-0808

Cadia Rehabilitation Renaissance 26002 John J. Williams Hwy Millsboro, DE 19966-4948 (302) 947-4200

Cadia Rehabilitation Silverside 3322 Silverside Rd Wilmington, DE 19810-3307 (302) 478-8889

Churchman Village 4949 Ogletown-Stanton Rd Newark, DE 19713-2908 (302) 998-6900

Country Rest Home 12046 Sunset Ln Greenwood, DE 19950-9408 (302) 349-4114

Courtland Manor Inc. 889 S. Little Creek Rd Dover, DE 19901-4721 (302) 674-0566

Delaware Hospital for the Chronically III 100 Sunnyside Rd Smyrna, DE 19977-1752 (302) 223-1000

Delaware Veterans Home 100 Delaware Veterans Blvd Milford, DE 19963-5395 (302) 424-6000

Delmar Nursing and Rehabilitation Center

101 E. Delaware Ave Delmar, DE 19940-1110 (302) 846-3077

Exceptional Care for Children 11 Independence Way

Newark, DE 19713-1159 (302) 894-1001

(302) 478-4296

Five Star Foulk Manor North LLC, Nursing Home 1212 Foulk Rd Wilmington, DE 19803-2741

Forwood Manor Nursing Home 1912 Marsh Rd Wilmington, DE 19810-3954 (302) 529-1600

Foulk Manor South Nursing Home 407 Foulk Rd Wilmington, DE 19803-3809 (302) 655-6249

Gilpin Hall Nursing Home 1101 Gilpin Ave. Wilmington, DE 19806-3214 (302) 654-4486

Governor Bacon Health Center Tilton Bldg. PO Box 559 Delaware City, DE 19706-0559 (302) 836-2550

Harbor Health Care 301 Oceanview Blvd Lewes, DE 19958-1269 (302) 645-4664 Harrison Senior Living of Georgetown 110 W. North St Georgetown, DE 19947-2137 (302) 856-4574

Hillside Center 810 S. Broom St Wilmington, DE 19805-4245 (302) 652-1181

Jeanne Jugan Residence Nursing Home 185 Salem Church Rd Newark, DE 19713-2942 (302) 368-5886

Kentmere Rehabilitation and Healthcare Center 1900 Lovering Ave Wilmington, DE 19806-2123 (302) 652-3311

Lofland Park Center 715 E. King St Seaford, DE 19973-3505 (302) 628-3000

ManorCare Health Services - Pike Creek 5651 Limestone Rd Wilmington, DE 19808-1217 (302) 239-8583

ManorCare Health Services - Wilmington 700 Foulk Rd Wilmington, DE 19803-3708 (302) 764-0181

Milford Center 700 Marvel Rd Milford, DE 19963-1740 (302) 422-3303

Millcroft Nursing Home 255 Possum Park Rd Newark, DE 19711-3877 (302) 366-0160

Housing Options and Living

Arrangements

New Castle Health and Rehabilitation Center

32 Buena Vista Dr New Castle, DE 19720-4660 (302) 328-2580

Newark Manor Nursing Home

254 W. Main St Newark, DE 19711-3235 (302) 731-5576

Parkview Nursing & Rehab Center 2801 W. 6th St Wilmington, DE 19805-1828

(302) 655-6135

Pinnacle Rehabilitation & Health Center 3034 S. Dupont Blvd Smyrna, DE 19977-1898 (302) 653-5085

Regal Heights Healthcare & Rehab Center, LLC 6525 Lancaster Pike

Hockessin, DE 19707-9582 (302) 998-0181

Regency Healthcare and Rehab Center 801 N. Broom St Wilmington, DE 19806-4624 (302) 652-3861

Seaford Center Nursing Home 1100 Norman Eskridge Hwy Seaford, DE 19973-1724 (302) 629-3575

Shipley Manor Health Care Nursing Home 2723 Shipley Rd Wilmington, DE 19810-3251 (302) 477-8800

Silver Lake Center Nursing Home 1080 Silver Lake Blvd Dover, DE 19904-2410 (302) 734-5990 Stockley Center ICF/ID

26351 Patriots Way Georgetown, DE 19947-2575 (302) 933-3000

Stonegates 4031 Kennett Pike Greenville, DE 19807-2047 (302) 658-6200

The Center at Eden Hill

300 Banning St Dover, DE 19904-3486 (302) 677-7100

The Mary Campbell Center 4641 Weldin Rd Wilmington, DE 19803-4829 (302) 762-6025

The Milton & Hattie Kutz Home 704 River Rd Wilmington, DE 19809-2746 (302) 764-7000

The Moorings at Lewes Nursing Home 17028 Cadbury Cir Lewes, DE 19958-7028 (302) 645-6400

Westminster Village Health Center Nursing Home 1175 McKee Rd Dover, DE 19904-2268 (302) 744-3600

Weston Senior Living Center at Highfield 4800 Lancaster Pike Wilmington, DE 19807-2559 (302) 994-4434

WillowBrooke Court at Cokesbury Viillage 726 Loveville Rd Hockessin, DE 19707-1536 (302) 235-6000

WillowBrooke Court at Country House

4830 Kennett Pike Wilmington, DE 19807-1899 (302) 654-5101

WillowBrooke Court Skilled Center at Manor

House 1001 Middleford Rd Seaford, DE 19973-3638 (302) 629-4593

Subsidized/Low Income Housing

1802 West Street 1802 West St Wilmington, DE 19802 (302) 429-6787

B'nai B'rith House 8000 Society Dr Claymont, DE 19703 (844) 362-0670

Baynard Apartments 309 W 18th St Wilmington, DE 19802 (302) 429-0954

Bethel Villa 506 E 5th St Wilmington, DE 19801 (302) 426-9688

Carlton Court 1900 Southway Dr Newark, DE 19713 (302) 454-1800 www.lnwa.com

Charleston Place 311 Phillips St Seaford, DE 19973 (302) 629-2744 <u>eastcoastmgt.com</u>

CHEER Apartments

1121 Clark Dr Georgetown, DE 19947 (302) 856-6676 eastcoastmgt.com

Chelten Apartments 431 Old Forge Rd New Castle, DE 19720

(302) 322-6323 www.lnwa.com

Compton Towers 325 E 5th St Wilmington, DE 19801 (302) 429-6770

Country Meadows 1004 Fuller Pl Delmar, DE 19940 (302) 846-3594

Crestview 2700 N Market St Wilmington, DE 19802 (302) 429-0954

Cynwyd Club Apartments 1302-2 Cynwyd Club Dr Wilmington, DE 19808 (302) 995-6152 www.fairvillemanagement.com

Delaware State Housing Authority (302) 739-6940

Diamond Court I and II 35 Diamond Ct Harrington, DE 19952 (302) 398-4200

Dover Housing Authority 76 Stevenson Dr Dover, DE 19901 (302) 678-1965

Dover Housing Authority

Queen Manor 411 S Queen St Dover, DE 19904 (302) 678-1965

Dunbarton Village and Oakes IV Apartments 301 Dunbarton St Georgetown, DE 19947 (302) 856-7719

Eastlake Village 2412 Thatcher St Wilmington, DE 19802 (302) 764-0215

Fraizer Place I and II 200 Goldsboro Way Smyrna, DE 19977 (302) 653-1235

Garrett House 609 N Washington St Wilmington, DE 19801 (302) 764-2400

Golden Meadows 40 Golden Ln Delmar, DE 19940 (302) 846-9655

Greenside Manor 216 Tulip Dr Seaford, DE 19973 (302) 629-4134

Greenwood Acres Apartments 5 Greenwood Acres Dr Greenwood, DE 19950 (302) 349-0124 eastcoastmgt.com

Hampton Circle 600 Hampton Cir Seaford, DE 19973 (302) 628-3600 eastcoastmgt.com

Harbour Towne

34232 Woods Edge Dr Lewes, DE 19958 (302) 645-1003 <u>eastcoastmqt.com</u>

Heritage Manor 131 W Center St, Bldg 33 Harrington, DE 19952 (302) 398-8125 www.cabellcorp.com

Herlihy Apartments 320 E 5th St Wilmington, DE 19801 (302) 429-6777

Herring Manor 2412 N Market St Wilmington, DE 19802 (302) 655-2418

Holly Square Housing for the Elderly 400 N Broad St Middletown, DE 19709 (302) 653-5868 www.destatehousing.com

Huling Cove and Annex 1140 Savannah Rd Lewes, DE 19958 (302) 645-7630 www.destatehousing.com

Hurds Crossing 94 Hurds Blvd Felton, DE 19943 (302) 284-4753 www.destatehousing.com

Ingleside Retirement Apartments 1005 N Franklin St Wilmington, DE 19806 (302) 575-0250, ext. 2212 www.inglesidehomes.org

Kent County Department of Planning

855 Bay Rd PO Box O Dover, DE 19901 (302) 744-2480

Lafayette Court Senior Apartments Wilmington Senior Center 1901 N Market St Wilmington, DE 19802 (302) 651-3429

Laurel Commons I & II 100 Laurel Commons Ln Laurel, DE 19956 (302) 875-3525

Liberty Terrace 100 Liberty Terrace Newark, DE 19702 (302) 322-8953

Lincoln Towers 1625 Gilpin Ave Wilmington, DE 19806 (302) 691-5831 www.whadelaware.org

Los Jardines 1000 W 5th St Wilmington, DE 19805 (302) 652-6390

Luther Gardens and Annex 1500 Luther Cir Milton, DE 19968 (302) 684-2906 <u>eastcoastmgt.com</u>

Luther Towers I 1201 N Harrison St Wilmington, DE 19806 (302) 652-3737 www.luthertowers.com

Luther Towers II

1420 N Franklin St Wilmington, DE 19806 (302) 654-4491 <u>www.luthertowers.com</u>

Luther Towers of Dover I, II, III, IV 430 Kings Hwy Dover, DE 19901 (302) 674-1408 www.luthertowersofdover.com

Luther Towers of Milton 500 Palmer St Milton, DE 19966 (302) 684-1668 <u>eastcoastmgt.com</u>

Luther Village 101 Babb Dr Dover, DE 19901 (302) 674-3780

Main Towers 330 E Main St Newark, DE 19711 (302) 737-9574 www.lnwa.com

Manlove Manor 328 A Manlove Pl Wilmington, DE 19804 (302) 409-3541

Maplewood Housing for the Elderly 501 S Rodney St Wilmington, DE 19805 (302) 421-9198

Market Street Apartments 310 Market St Bridgeville, DE 19933 (302) 337-3144 www.eastcoastmgt.com

Housing Options and Living Arrangements

Marrows Court Apartments

100 A Witherspoon Ln Newark, DE 19713 (302) 453-9596 www.lnwa.com

Marshall Manor 109 Manor Ln Milford, DE 19963 (302) 422-2446 eastcoastmgt.com

Marydale Retirement Village 135 Jeandell Dr Newark, DE 19713 (302) 368-2784 www.cdow.org

Middletown Trace Apartments 67 New St Middletown, DE 19709 (302) 378-4611 www.lnwa.com

Milford Crossing Apartments 806A Moyer Cir Milford, DE 19963 (302) 422-4633 www.lnwa.com

Mills Landing 2500 Savanna W Sq Lewes, DE 19958 (302) 644-4403 *eastcoastmgt.com*

Milton Landing 1000 Palmer St Ext Milton, DE 19968 (302) 491-4000 eastcoastmgt.com

Ministry of Caring Inc. 506 N Church St Wilmington, DE 19801 (302) 652-5523 www.ministryofcaring.org

New Castle County Department of Community Services

87 Reads Way New Castle, DE 19720 (302) 395-5600 www.nccde.org

Newark Housing Authority 313 E Main St

Newark, DE 19711 (302) 366-0826 www.newarkhousingauthority.net

Owens Manor

Dover Housing Authority 488 S New St Dover, DE 19904 (302) 678-1965

Park View Apartments

1800 N Broom St Wilmington, DE 19802 (302) 429-7288 www.whadelaware.org

Peach Circle Apartments 527 Paul Dr Smyrna, DE 19977

(302) 653-5868 www.destatehousing.com

Peach Tree Apartments 3000 Abec Ln Felton, DE 19943 (302) 284-9504

Prestwyck Townhouses 2815 N Market St Wilmington, DE 19802 (302) 429-6701

Quaker Hill Place 200 Washington St Wilmington, DE 19801 (302) 571-0100

Housing Options and Living Arrangements

Riverside Apartments

1312-14 E 24th St Wilmington, DE 19802 (302) 762-6696 www.whadelaware.org

Rodney Court Apartments

1100 Pennsylvania Ave Wilmington, DE 19806 (302) 654-9113 www.ingerman.com

Sacred Heart Village

920 N Monroe St Wilmington, DE 19801 (302) 654-5407 www.sacredheartvillage.org

Shady Grove Apartments II & III 5 Main St Ext Rte 2 Selbyville, DE 19975 (302) 436-9939

Silver Lake Estates 5 Linstone Ln Ste 100 Milford, DE 19963 (302) 422-0740

Spencer Apartments 37 Fairhaven Ct New Castle, DE 19720 (302) 322-2949 www.arbormanagement.com

Sussex County Community Development and Housing 22215 Dupont Blvd Georgetown, DE 19947 (302) 855-7777

Terry Apartments 2400 N Broom St Wilmington, DE 19802 (302) 655-6661

The Antonian

1701 W 10th St Wilmington, DE 19805 (302) 421-3757

The Vinings at Christiana

200 Vinings Way Newark, DE 19702 (302) 725-0295 www.viningsatchristiana.com

Villas at Delmar Crossing

600 Magnolia Dr Delmar, DE 19940 (302) 846-3343 www.lnwa.com

Virginia Crest Village

101 Independence Dr Seaford, DE 19973 (302) 628-0212 <u>eastcoastmgt.com</u>

West Court Apartments 3201 Lancaster Pike Wilmington, DE 19805 (302) 652-3953

West Street Manor 700 Mason Ave Harrington, DE 19952 (302) 398-9043

www.cabellcorp.com

Williamsburg Manor 101 2nd Dr Seaford, DE 19973 (302) 628-0212

Wilmington Department of Real Estate and Housing 800 N French St Wilmington, DE 19801 (302) 576-3000

Housing Options and Living Arrangements

Wilmington Housing Authority

400 N Walnut St Wilmington, DE 19801 (302) 429-6701 www.whadelaware.org

Windsor Apartments 500 N Walnut St Wilmington, DE 19801 (302) 656-1354 www.arbormanagement.com

Woodlea Apartments 5500 Fairmont Dr Wilmington, DE 19808 (302) 737-5616

Woods Edge Apts 34186 Woods Edge Dr Lewes, DE 19958 (302) 645-1202 eastcoastmgt.com

Yorktowne Woods 600 Hampton Cir Seaford, DE 19973 (302) 628-3600

Movers, Relocation Assistance

Address Our Mess (SI Restorations) (866) 491-6617 www.clutterhoardingcleanup.com/delaware

APCO Senior Services 65 Lisa Dr Newark, DE 19702 (302) 357-2532

Brandywine Senior Transitions LLC 651 Valley Rd, Box 731 Hockessin, DE 19707 (302) 234-1999 www.brandywineseniortransitions.com

Helping Hands Professional Organizing Services

355 Skyline Orchard Dr Hockessin, DE 19707 (302) 388-2551 www.helpinghandspro.com

IKOR Inc. 511 School House Rd Kennett Square, PA 19348 (877) 456-7872 www.ikorglobal.com

National Association of Senior Move Managers (877) 606-2766 www.nasmm.org

Oasis Senior Advisors 7209 Lancaster Pike Hockessin, DE 19707 (302) 668-0298 www.oasissenioradvisors.com

Simply Move LLC 1908 Marsh Rd Wilmington, DE 19810 (302) 588-5082 www.simplymove.us

In the event that you have just returned from the hospital, have a loved one in a long-term care facility, recovering from an illness or might need rehabilitation from a surgery, in-home services may be of help. This section will help you find different agencies that provide services. Hospice resources are also found in this section should you need to assist a loved one through their last stages of life with comfort and dignity.

If you have a complaint regarding the care you receive from a licensed home health care, personal assistance services or hospice agency, or you would like to review the licensing requirements, please call the Office of Health Facilities Licensing and Certification at (800) 942-7373.

Feeling At Home With Home Care: Choosing The Right Provider

Home care is a viable alternative to institutional care for many persons. Several types of home care are availabe in Delaware, ranging from skilled home health to personal care services.

The first step in considering home care is to discuss the care recipient's needs with his or her physician, hospital discharge planner or case manager. Ask them for a list of licensed home care agencies, also availabe from the Delaware Division of Health Care Quality at (302) 421-7400.

The following should also be considered when choosing a home care agency:

- Does the agency provide the services your loved one needs?
- Does the agency provide continuity of care? (Will the same professional caregiver or team be involved during the time that care is provided?)
- Are the care recipients and family caregivers included when the agency develops or changes the care plan?
- Is someone from the agency available to to answer questions after hours or in an emergency?
- Does the provider have a good reputation and positive track record? (Ask for a list of references from local physicians, health care professionals,

discharge planners or others.)

- How long has the agency been in business?
- What type of license(s) does the agency hold? Does the agency accept Medicare, Medicaid or other public third-party payers?

Center for Medicare and Medicaid Services (800) MEDICARE

Home Care Resources Eldercare Locator (800) 677-1116

Joint Commission on the Accreditation of Healthcare Organizations (630) 792-5000 <u>www.jointcommission.org</u>

National Association for Home Care (202) 547-7424 <u>www.nahc.org</u>

Companion

Cheer Sussex County Senior Services 546 S. Bedford St Georgetown, DE 19947 (302) 515-3040

Senior Companion Program

First State Community Action Agency 308 N Railroad Ave Georgetown, DE 19947 (302) 856-7761 www.firststatecaa.org

Non-Skilled (Personal Assistance Services Agencies or PASA)

Acclaim Healthcare Inc.

17527 Nassau Commons Blvd Ste 103 Lewes, DE 19958 (302) 645-7416

Addus Healthcare Inc. 1675 S State St

Dover, DE 19901 (302) 424-4842 www.addus.com

Age Advantage Senior Care Services

Meadowood II Shopping Center 2634 Capitol Trail Newark, DE 19711 (302) 722-8240 <u>ageadvantage.com</u>

Always Best Care

101 South Cleveland Ave Wilmington, DE 19805 (302) 409-3710

Americare Home Solutions 33 W Loockerman St

Dover, DE 19904 (302) 747-7424 www.americarehomesolutions.com

Angel Companions

5201 W Woodmill Dr Wilmington, DE 19808 (302) 343-7003 <u>angelcompanions.net</u>

Aston Home Health Inc. 1021 Gilpin Ave Ste 202 Wilmington, DE 19806 (302) 421-3687 www.astonhomehealth.com

Bayada Home Health Care

1400 Peoples Plaza Ste 111 Newark, DE 19702 (302) 836-1000 <u>www.bayada.com</u>

Bayada Home Health Care 750 Shipyard Dr Ste 101 Wilmington, DE 19801

(302) 655-1333 www.bayada.com

Bayada Home Health Care Pediatrics

32 Reads Way New Castle, DE 19720 (302) 322-2300 <u>www.bayada.com</u>

Bayhealth Home Health Care

21 West Clarke Ave Milford, DE 19963 (302) 422-3311 <u>www.bayhealth.org</u>

Beebe Healthcare Home Care Services 232 Mitchell St Millsboro, DE 19966 (302) 934-5830 www.beebehealthcare.org

Brandywine Village Network 99 Passmore Rd Wilmington, DE 19803 (302) 478-9411 www.jfsdelaware.org

Caring Angels Home Health 201 N Main St Smyrna, DE 19977 (302) 653-8435

Caring Hearts Home Care 838 Walker Rd Dover, DE 19904 (302) 734-9000

Caring Matters Home Care

283 Orchard Grove Dr Camden, DE 19934 (302) 993-1121 caringmattershomecare.com

Caritas Home Health Services 1601 Milltown Rd Wilmington, DE 19808 (302) 892-2300

CarpeVITA Home Care 240 N James St Newport, DE 19804 (302) 482-4305 *carpevitahomecare.com*

CHEER Personal Assistance Services 20520 Sand Hill Rd Georgetown, DE 19947 (302) 854-9500 www.cheerde.com

Christiana Care Visiting Nurse Association

1 Reads Way Ste 100 New Castle, DE 19720 (302) 327-5200 *christianacare.org*

Christiana Care Visiting Nurse Association

2116 S Dupont Hwy Ste 2 Camden, DE 19934 (302) 698-4300 (302) 855-9700 *christianacare.org*

Comfort Care at Home Inc. 260 Chapman Rd Ste 201 Newark, DE 19702 (302) 737-8078

Comfort Keepers

92 Reads Way New Castle, DE 19720 (302) 322-6717 greaterdelaware.comfortkeepers.com Companion Hearts LLC 101 Gregory Dr Newark, DE 19702 (888) 998-9953 companionhearts.org

Easterseals Personal Attendant Services 61 Corporate Cir New Castle, DE 19720 (302) 324-4444 www.easterseals.com/de

Edlyn Care LLC

261 Ann Dr Middletown, DE 19709 (302) 376-6279 <u>www.edlyncare.com</u>

Eldercare/Molter Associates 3203 Concord Pike Ste 2 Wilmington, DE 19803 (302) 479-5200

Families 1st Choice Home Care 29787 John J Williams Hwy Ste 5 Millsboro, DE 19966 (302) 933-0633

Family Benefit Home Care 3322 Englewood Rd Wilmington, DE 19810 (302) 725-4022

www.familybenefithomecare.com

Four Seasons Healthcare LLC 1521 Concord Pike Wilmington, DE 19803 (302) 358-2114 four-health.com

Fox Rehabilitation PT, OT, Speech House Calls

(Medicare Clients) 701 Foulk Rd Wilmington, DE 19803 (877) 407-3422 www.foxrehab.org

Generations Home Care

1125 Forrest Ave Ste 201 Dover, DE 19904 (302) 734-7005 <u>www.ghcde.org</u>

Generations Home Care 64 Reads Way Ste 123 New Castle, DE 19720 (302) 276-1466 www.qhcde.org

Generations Home Care 205 E Market St Georgetown, DE 19947 (302) 856-7774 <u>www.ghcde.org</u>

Greater Works Companion Care 1701 Augustine Cut-off Ste 10 Wilmington, DE 19803 (302) 384-7861 www.greaterworkscompanioncare.com

Griswold Special Care 16698 Kings Hwy Lewes, DE 19958 (302) 644-6990 www.griswoldhomecare.com

Griswold Special Care 5145 W Woodmill Rd Wilmington, DE 19808 (302) 456-9904 www.griswoldhomecare.com

Heartfelt Home Health II LLC 5179 W Woodmill Dr Wilmington, DE 19808 (302) 660-2686

Heartland Home Health and Infusion Services

256 Chapman Rd Ste 102 Newark, DE 19702 (866) 380-5874 www.heartlandhomehealth.com

Home Helper and Direct Link

Claymont Community Ctr 3301 Green St Ste 231 Claymont, DE 19703 (302) 746-7844

Home Instead Senior Care

753 B Walker Rd Dover, DE 19901 (302) 697-6435 <u>www.homeinstead.com</u>

Home Instead Senior Care 17577 Nassau Commons Lewes, DE 19958 (302) 645-8270 www.homeinstead.com

Home Instead Senior Care 1701 Shallcross Ave Ste A Wilmington, DE 19806 (302) 654-4003 www.homeinstead.com

Homewatch Caregivers of Delaware 5560 Kirkwood Hwy Wilmington, DE 19808 (302) 442-4260 www.homewatchcaregivers.com

Ingleside Home Healthcare 1005 N Franklin St Wilmington, DE 19806 (302) 575-0250 www.inglesidehomes.org

Insight Healthcare Services 1601 Concord Pike Ste 56-58 Wilmington, DE 19803 (302) 266-1601

Interim Healthcare 92 Reads Way New Castle, DE 19720 (302) 322-2743 www.interimhealthcare.com

Jewish Family Services of Delaware 20684 John J Williams Hwy Lewes, DE 19958 (302) 478-9411 www.jfsdelaware.org

Jewish Family Services of Delaware 99 Passmore Rd Wilmington, DE 19803 (302) 478-9411 www.jfsdelaware.org

Kaleidoscope Family Solutions 32 W Loockerman St Ste 108 Dover, DE 19904 (877) 384-1729

Life Force Caregivers 1203 Polly Drummond Office Park Newark, DE 19711 (302) 737-4400 <u>www.lifeforceeldercare.com</u>

Macklyn Home Care 5179 West Woodmill Dr Wilmington, DE 19808 (302) 691-3217

Macklyn Home Care 6 West Market St Georgetown, DE 19947 (302) 691-3217

Messiah's Angels 360 Fox Hunt Dr Bear, DE 19701 (302) 365-5516 **Nurse Next Door Home Care Services**

110 N Main St Camden, DE 19934 (302) 264-1021 www.nursenextdoor.com

Open Systems 3 Mill Rd Ste 303 Wilmington, DE 19806 (302) 298-3260

Open Systems 3 Mill Rd Ste 303 Wilmington, DE 19806 (302) 298-3260

Peninsula Home Care Herring Run Professional Center 501 Health Services Dr Seaford, DE 19973 (302) 629-4914 www.peninsulahomecare.com

Reliable Aid 2 Commonwealth Blvd New Castle, DE 19720 (302) 559-9378

Rescare Home Care 908B New Churchmans Rd Ext New Castle, DE 19720 (302) 323-1436 www.rescare.com

Right at Home 1500 N French St Wilmington, DE 19801 (302) 652-1550 www.newcastlede.rightathome.net

Saint Francis Home Care 1070 Justison St Wilmington, DE 19801 (302) 575-8240 www.stfrancishealthcare.org

Saints Home Healthcare LLC

1017 Mattlind Way Milford, DE 19963 (302) 514-9597

Senior Helpers 726 Yorklyn Rd Ste 410 Hockessin, DE 19707 (302) 251-8425 www.seniorhelpers.com

Senior Helpers 9 E Loockerman St Ste 306 Dover, DE 19901 (302) 674-2234 www.seniorhelpers.com

Seniors Helping Seniors 26279 Bayside Dr Long Neck, DE 19966 (302) 858-7330

Senior Home Help 11550 Willow Grove Ste B Camden-Wyoming, DE 19934 (302) 538-6027 <u>seniorhomehelp.com</u>

Shorecare of Delaware 874 Walker Rd Dover, DE 19904 (888) 482-8201 www.shorecareofdelaware.com

Solution On-Call Services LLC 19 Lambsons Ln Ste 108 B New Castle, DE 19720 (302) 353-5328 www.solutionsoscare.com/home-health-careservices

Uplifting Hearts Home-Care LLC 133 Council Circle Newark, DE 19702 (302) 256-4768 (302) 401-2872 Visiting Angels 28350 Lewes Georgetown Hwy Milton, DE 19966 (302) 329-9475 www.visitingangels.com

Visiting Angels 3101 Limestone Rd Wilmington, DE 19808 (302) 691-8700 www.visitingangels.com

Visiting Angels 850 New Burton Rd Dover, DE 19904 (302) 396-7777 www.visitingangels.com

Your Own Home LLC 17 Brandywine Blvd Wilmington, DE 19803 (302) 478-7081 yourownhomecare.com

Skilled Aides

Addus Healthcare Inc. 1675 S State St Dover, DE 19901 (302) 424-4842 <u>www.addus.com</u>

Amedisys Home Health of Dover

1221 College Park Dr Ste 203 Dover, DE 19904 (302) 678-4764 <u>www.amedisys.com</u>

Amedisys Home Health of Georgetown

Sussex Ste Unit 9 21309 Berlin Rd Georgetown, DE 19947 (302) 855-0310 <u>www.amedisys.com</u>

Aston Home Health

1021 Gilpin Ave Wilmington, DE 19806 (302) 421-3687 <u>www.astonhomehealth.com</u>

At Home Care 57 Saulsbury Rd Dover, DE 19904 (302) 883-2059 www.athomeagency.com

Bayada Home Health Care Adult Nursing Shifts 750 Shipyard Dr Ste 101 Wilmington, DE 19801 (302) 658-3000 www.bayada.com

Bayada Home Health Care Pediatrics

21 West Clarke Ave Milford, DE 19963 (302) 422-3311 <u>www.bayhealth.org</u>

Bayada Home Health Care Pediatrics 15 Reads Way New Castle, DE 19720 (302) 322-2300 www.bayada.com

Bayada Home Health Care Skilled 200 Biddle Ave Newark, DE 19702 (302) 836-1000 www.bayada.com

Bayhealth Home Health Care 560 S Governors Ave Dover, DE 19904 (302) 744-7300 www.bayhealth.org

Bayhealth Home Health Care 21 West Clarke Ave Milford, DE 19963 (302) 422-3311 www.bayhealth.org

Beebe Healthcare Home Care Services 232 Mitchell St Millsboro, DE 19966 (302) 934-5830 www.beebehealthcare.org

Careplus Health LLC

226 W Park Place Ste 8 Newark, DE 19711 (302) 368-7587

Caring Angels Home Health

203 N Main St Smyrna, DE 19977 (302) 653-6435

Caring in Action 15 Prestbury Square Ste 14 Newark, DE 19713 (302) 368-2273

Caritas Home Health Services

15 Prestbury Square 3rd Fl Ste 15 Newark, DE 19713 (302) 525-6331

CarpeVITA Home Care 240 N James St Newport, DE 19804 (302) 482-4305

carpevitahomecare.com

Christiana Care Visiting Nurse Association 1 Reads Way Ste 100 New Castle, DE 19720 (302) 327-5200 www.christianacare.org

Christiana Care Visiting Nurse Association 2116 S Dupont Hwy Ste 2 Camden, DE 19934 (302) 698-4300 www.christianacare.org

Christiana Care Visiting Nurse Association 600 N Dupont Hwy Ste 203 Georgetown, DE 19947 (302) 855-9700

Coastal Home Care 20771 Professional park Blvd Ste 2 Georgetown, DE 19947 (866) 807-7307

Comfort Care at Home Inc.

260 Chapman Rd Ste 201 Newark, DE 19702 (302) 737-8078

Comfort Keepers

92 Reads Way New Castle, DE 19720 (302) 322-6717 greaterdelaware.comfortkeepers.com

Epic Health Services 56 W Main St Newark, DE 19702 (302) 504-4101 epichealthservices.com

Epic Health Services 20093 Office Circle, Unit 205 Georgetown, DE 19947-3196 (302) 422-3240 *carpevitahomecare.com*

Excellence 122 Delaware St New Castle, DE 19720 (856) 625-9934

Four Seasons Healthcare LLC 1521 Concord Pike Wilmington, DE 19803 (302) 358-2114 www.four-health.com

Fox Rehabilitation PT, OT, Speech House Calls (Medicare Clients) 701 Foulk Rd Wilmington, DE 19803 (877) 407-3422 www.foxrehab.org

Generations Home Care 64 Reads Way Ste 123 New Castle, DE 19720 (302) 276-1466 www.ghcde.org

Heartland Home Health and Infusion Services

256 Chapman Rd Ste 102 Newark, DE 19702 (866) 380-5874 www.heartlandhomehealth.com

Home Helper and Direct Link

3301 Green St Ste 231 Claymont Community Ctr Claymont, DE 19703 (302) 746-7844

Ingleside Home Healthcare 1005 N Franklin St Wilmington, DE 19806 (302) 575-0250

www.inglesidehomes.org

Insight Healthcare Services 1601 Concord Pike Ste 56-58 Wilmington, DE 19803 (302) 266-1601

Interim Healthcare

92 Reads Way New Castle, DE 19720 (302) 322-2743 www.interimhealthcare.com

Interim Healthcare 100 S. Main St Smyrna, DE 19977 (302) 322-2743

Maxim Healthcare 1523 Concord Pike Wilmington, DE 19803 (302) 478-3434 www.maximhealthcare.com

Neuro-Care/Total-Care 201 Ruthar Dr Ste 5 Newark, DE 19711 (302) 738-6400

Nurse Next Door Home Care Services

110 N Main St Camden, DE 19934 (302) 264-1021 www.nursenextdoor.com

Nurses 'N Kids 904 Churchmans Rd Ext New Castle, DE 19720 (302) 323-1118 www.nursesnkids.com

Nurses 'N Kids 705 N St Ext Milford, DE 19963 (302) 424-1770 www.nursesnkids.com

Peninsula Home Care Herring Run Professional Center 501 Health Services Dr Seaford, DE 19973 (302) 629-4914 www.peninsulahomecare.com

Rescare Home Care 908B New Churchmans Rd Ext New Castle, DE 19720 (302) 323-1436 www.rescare.com

Saint Francis Home Care 1070 Justison St Wilmington, DE 19801 (302) 575-8240 www.stfrancishealthcare.org

Senior Home Help 11550 Willow Grove Rd Ste B Camden, DE 19934 (302) 538-6027

Shorecare of Delaware 874 Walker Rd Dover, DE 19904 (888) 482-8201 www.shorecareofdelaware.com

Solution On-Call Services LLC

19 Lambsons Ln Ste 108 B New Castle, DE 19720 (302) 353-5328 www.solutionsoscare.com

Summit Orthopedic Home Care LLC 1632 Savannah Rd Lewes, DE 19958 (302) 703-0800 summitorthode.com

Synergy Home Care of Wilmington 1521 Concord Pike Wilmington, DE 19803

(302) 354-5155 www.synergyhomecare.com

Trinity Home Health Care 1400 Peoples Plaza Newark, DE 19702 (302) 838-2710 trinityhomehealthcares.com

Uplifting Hearts Home-Care LLC 76 Auckland Dr Newark, DE 19702 (302) 256-4768 (302) 401-2872

Vicdania Health Services LLC 10195 Governors Ave Dover, DE 19904 (302) 444-8381 <u>vicdaniahomehealth.com</u>

Telephone Reassurance

Interfaith Volunteer Caregivers Delaware Ecumenical Council 240 N James St B-2 Wilmington, DE 19804 (302) 225-1040

Modern Maturity Center/Are You OK? 1121 Forrest Ave Dover, DE 19904 (302) 734-3274

Senior Rollcall

New Castle County Police 3601 N Dupont Hwy New Castle, DE 19720 (302) 395-8159 www.nccde.org **St. Helena's Parish Ministry Outreach** 602 Philadelphia Pike Wilmington, DE 19809 (302) 764-7545

Hospice

Hospice is a choice when recovery is no longer possible. Hospice focuses on care, not cure, ensuring that patients and their families receive the care, comfort, and support they need. Pain, symptom management, and emotional support are provided in the familiar surrounding of home, regardless of the ability to pay.

See www.hospicefoundation.org

ACTS Signature Hospice

726 Loveville Rd Suite 3000 Hockessin DE 19707 (302) 235-6888

Compassionate Care Hospice 405 E Marsh Ln Wilmington, DE 19804 (302) 993-9090

<u>cchnet.net</u>

Compassionate Care Hospice (Inpatient Unit at St Francis Hospital) 7th & Clayton Sts 6th Floor Wilmington DE 19805 (302) 421-4690

Compassionate Care Hospice (office location) 405 East Marsh La Suite 4 Newport DE 19804 (302) 993-9090

Compassionate Care Hospice of the Delmar Peninsula LLC 20165 Office Cir Unit 2 North Building Georgetown Professional Park Georgetown DE 19947-3197 (302) 856-2659

New Castle County Delaware Hospice, Inc 16 Polly Drummond Center 2nd Floor Polly Drummond Shopping Ctr Newark DE 19711 (302) 478-5707 www.delawarehospice.org

Kent County Delaware Hospice, Inc 911 S DuPont Hwy Lotus Plaza Dover DE 19901 (302) 678-4444 www.delawarehospice.org

Sussex County

Delaware Hospice, Inc 100 Patriots Way Milford, DE 19963 (302) 856-7717 www.delawarehospice.org

Delaware Transitions

A service of Delaware Hospice providing regular contact, emotional support, and referral to community resources. *delawaretransitions.org*

Heartland Hospice House

5651 Ochletree Ln Wilmington, DE 19808 (302) 239-2961 <u>www.heartlandhospice.com</u>

Heartland Hospice Services

Oxford Bldg Ste 102 256 Chapman Rd Suite 102 Newark, DE 19702 (302) 737-7080 <u>www.hcr-manorcare.com</u>

National Hospice and Palliative Care Organization

1731 King St Alexandria, VA 22314 (703) 837-1501 <u>www.nhpco.org</u>

New Century Hospice

665 South Carter Rd Suite 1 Smyrna DE 19977-7728 (302) 223-9779

Seasons Hospice and Palliative Care of

Delaware LLC

Christiana Hospital Inpatient Center 4755 Ogletown Stanton Rd 6th Floor Newark DE 19718 (866) 433-9856 www.seasons.org

Seasons Hospice and Palliative Care of Delaware-Newark 220 Continental Dr Suite 407

Christiana Executive Campus Newark DE 19713 (302) 533-3800

Seasons Hospice and Palliative Care of Delaware-Millsboro

30265 Commerce Dr Suite 205 Millsboro DE 19966 (302) 533-3848

Seasons Hospice and Palliative Care

556 S Dupont Hwy Milford, DE 19963 (302) 533-3800

Vitas Healthcare

100 Commerce Dr Ste 302 Newark, DE 19713 (302) 451-4000 www.vitas.com

Legal and Financial Services

There are many different legal options and resources available to you on a wide range of topics. A few of the services covered here are financial help, legal aid, money management, senior advisors, Office of the Public Guardian and The Register of Wills.

Financial Services

Connections CSP for Homeless Hotline (866) 477-5345

Delaware CarePlan/The Arc of Delaware 25 Augustine St Wilmington, DE 19804

(302) 633-4000 www.delawarecareplan.org

Delaware Community Reinvestment Action Council 601 N Church St Wilmington, DE 19801 (302) 298-3250 www.dcrac.org

Delaware Homeowner Relief Hotline (800) 220-5424 www.delawarehomeownerrelief.com

Delaware State Housing Authority Homeless Shelters List (888) 363-8808 <u>www.destatehousing.com</u>

Guidewell Financial Solutions

2055 Limestone Rd Ste 212 Wilmington, DE 19808 (800) 642-2227 www.guidewellfs.org

Housing Opportunities of Northern Delaware, Inc. 100 W 10th St Wilmington, DE 19801 (302) 429-0794 www.hond.org Interfaith Community Housing 613 N Washington St Wilmington, DE 19801 (302) 652-3991 <u>www.ichde.org</u>

Legal Handbook for Older Delawareans www.delawareelderlawhandbook.com

Listing of Delaware Reverse Mortgages Companies www.hud.gov

National Reverse Mortgage Lenders Association <u>www.reversemortgage.org</u>

NCALL Research Incorporated 363 Saulsbury Rd Dover, DE 19904 (302) 678-9400 www.ncall.org

Oasis Senior Advisors 7209 Lancaster Pike Hockessin, DE 19707 (302) 668-0298 www.oasissenioradvisors.com

Paper Tigress Personal Finance Care LLC PO Box 854 Landenberg, PA 19350 (484) 727-8444 *papertigresspfc.com*

Legal and Financial Services

Principled Money Management LLC

12 Alders Ln Wilmington, DE 19807 (302) 545-7763 <u>www.principledmoney.com</u>

Senior Advisors of Delaware LLC Special Needs Planning and Resources LLC (302) 530-1234 www.specialneedsplanning.org

S.M.A.R.T. Tax Free Retirement 205 Philadelphia Pike Wilmington, DE 19809 (302) 472-4897 www.smarttaxfreeretirement.com

\$tand by Me – Delaware Financial Empowerment Partnership of State of Delaware and United Way For People Age 50+ (302) 651-3401 <u>standbymede.org</u>

TV Daily Money Management (302) 898-4081 <u>www.tvdmm.com</u>

West End Neighborhood House 710 N Lincoln St Wilmington, DE 19805 (302) 658-4171 www.westendnh.org

YWCA Center for Homeownership 153 E Chestnut Hill Rd Newark, DE 19713 (302) 224-4060 <u>www.ymcade.org</u>

Legal Services

Community Legal Aid Society Inc. (CLASI) 100 W 10th St Wilmington, DE 19801 (302) 575-0666 www.declasi.org Community Legal Aid Society Inc. (CLASI) 840 Walker Rd Dover, DE 19904 (302) 674-8500 www.declasi.org

Community Legal Aid Society Inc. (CLASI) 20151 Office Cir Georgetown, DE 19947 (302) 856-0038 www.declasi.org

Delaware Volunteer Legal Services 4601 Concord Pike Wilmington, DE 19803 (302) 478-8850

Department of Justice Consumer Protection Unit 820 N French St Carvel State Office Bldg Wilmington, DE 19801 (800) 220-5424 attorneygeneral.delaware.gov

Legal Handbook for Older Delawareans www.delawareelderlawhandbook.com

Legal Services Corporation of Delaware 100 W 10th St Wilmington, DE 19801 (302) 575-0408 www.lscd.com

Legal Services Corporation of Delaware 24A Hiawatha Ln Dover, DE 19904 (302) 734-8820 www.lscd.com

National Academy of Elder Law Attorneys 1577 Spring Hill Rd Ste 310 Vienna, VA 21812 (703) 942-5711 www.naela.org

Legal and Financial Services

Office of the Public Guardian

900 King St Ste 240 Wilmington, DE 19801 (302) 255-1901 www.courts.delaware.gov/publicguardian

Register of Wills

New Castle County (302) 395-7800

Kent County (302) 744-2330

Sussex County (302) 855-7875

This section will help you connect with different medical and dental centers or programs. Cancer support services, hospitals, community centers, health screenings, prescription assistance and dental providers can all be found within this section.

Cancer Support Programs

American Cancer Society 92 Reads Way New Castle, DE 19720 (800) 227-2345 <u>www.cancer.org</u>

Bayhealth Cancer Center Kent 640 S State St Dover, DE 19901 (302) 744-7994 www.bayhealth.org

Bayhealth Cancer Center Milford 21 W Clarke Ave Milford, DE 19963 (302) 430-5300 www.bayhealth.org

Cancer Care Connection (866) 266-8050

Cancer Support Community (302) 995-2850 cancersupportdelaware.org

Christiana Care Helen Graham Cancer Center 4701 Ogletown-Stanton Rd Newark, DE 19713 (302) 623-4700 christianacare.org/services/cancer

Delaware Breast Cancer Coalition (302) 778-1102 www.debreastcancer.org Delaware Cancer Treatment Program (DPH) 1901 N Dupont Hwy New Castle, DE 19720 (800) 996-9969 www.dhss.delaware.gov/dph/dpc/catreatment. html

Delaware Head Huggers and Kozy Kovers for Kids Chemo Caps and Blankets for Cancer Patients (302) 284-8141 <u>delawareheadhuggers.org</u>

Nanticoke Cancer Care Services 701 Middleford Rd Seaford, DE 19973 (302) 629-6611

Sisters On a Mission (302) 475-0687 www.sistersonamission.org

Tunnell Cancer Center 18947 John J Williams Hwy Rehoboth Beach, DE 19971 (302) 645-3770 www.beebehealthcare.org

Chronic Care Hospitals

Select Specialty Hospital 7th and Clayton Sts, 5th Fl Wilmington, DE 19805 (302) 421-4545 www.selectmedical.com

Community Health Centers

Beautiful Gate Outreach Center 604 N Walnut St Wilmington, DE 19801 (302) 472-3002 www.bgate.org

Beebe Healthcare Community Health Programs

424 Savannah Rd Lewes, DE 19958 (302) 645-3337 www.beebehealthcare.org/population-health

Center of Hope

St. Claire Medical Outreach Orchard Commons Business Park 5584 Kirkwood Hwy Wilmington, DE 19808 (302) 369-9370 <u>www.stfrancishealthcare.org</u>

Christiana Care Health System Family Medicine Center New Castle Senior Center 400 South St New Castle, DE 19720 (302) 320-5700

www.christianacare.org

Christiana Care Health System Family Medicine Center

Wilmington Senior Center 1901 N Market St Ste 200 Wilmington, DE 19802 (302) 320-5700 www.christianacare.org/ wilmingtonseniorcenter

Christiana Care HIV Program 1400 Washington Blvd Wilmington, DE 19801 (302) 255-0390 christianacare.org/services/hiv

Claymont Community Center Family Health Services 3301 Green St Claymont, DE 19703 (302) 798-9755 claymontcenter.org

Connections Integrated Health Clinics (866) 477-5345 www.connectionscsp.org

Henrietta Johnson Medical Center (302) 761-4610 <u>www.hjmc.org</u>

Hope Medical Center Modern Maturity Center 1125 Forrest Ave Dover, DE 19904 (302) 735-7551 www.laredhealthcenter.org

La Red Health Center 21444 Carmean Way Georgetown, DE 19947 (302) 855-1233 www.laredhealthcenter.org

Nemours Seniorcare 1801 Rockland Rd Wilmington, DE 19803 (800) 292-9538 www.seniorcarenemours.org

Nemours Seniorcare 915 N DuPont Blvd Milford, DE 19963 (302)424-5420 www.seniorcarenemours.org

Sacred Heart Health Center 915 N Madison St Wilmington, DE 19801 (302) 225-7880

Saint Francis LIFE Center

PACE Program 1072 Justison St Wilmington, DE 19801 (302) 660-3351 www.stfrancishealthcare.org

Southern Delaware Healthy Seniors Program 21444 Carmean Way Georgetown, DE 19947 (302) 855-1233 www.laredhealthcenter.org

STAR Health Sciences Complex

University of Delaware Nurse Managed Health Center Ste 130 540 S College Ave Newark, DE 19713 (302) 831-3195 <u>www.udel.edu/nmhc</u>

West Side Health Services Administrative Offices 300 Water St Wilmington, DE 19801 (302) 224-6800 www.westsidehealth.org

Women Veterans Health Center 1601 Kirkwood Hwy Wilmington, DE 19805 (302) 994-2511, ext. 7600 www.wilmington.va.gov

Dental Services

Delaware Department of Health and Social Services Division of Public Health Delaware Oral Health Program (302) 744-4554 www.dhss.delaware.gov/dhss/dph/hsm/ ohphome.html

Delaware State Dental Society delawarestatedentalsociety.org

Delaware Tech Dental Clinic 200 Orange St Wilmington, DE 19801 (302) 571-5364 <u>www.dtcc.edu/our-</u> <u>campuses/wilmington/dental-health-center</u>

Dover VA Outpatient Clinic (800) 461-8262, ext. 2400

Georgetown VA Outpatient Clinic (302) 655-6187

Henrietta Johnson Medical Center (302) 761-4610 <u>www.hjmc.org</u>

Hope Dental Clinic 1121 Forest Ave Dover, DE 19904 (302) 735-7551

La Red Health Center 21444 Carmean Way Georgetown, DE 19947 (302) 855-1233 www.laredhealthcenter.org

Ministry of Caring 115 E 14th St Wilmington, DE 19801 (302) 652-5523 www.ministryofcaring.org/services/supportservices

Nemours Seniorcare 1801 Rockland Rd Wilmington, DE 19803 (800) 292-9538 www.seniorcarenemours.org

Pierre Toussaint Dental Office

830 N Spruce St Wilmington, DE 19801 (302) 652-8947 <u>www.ministryofcaring.org/services/support-</u> <u>services</u>

West Side Family Healthcare 1802 W Fourth St Wilmington, DE 19805 (302) 655-5822

www.westsidehealth.org

Wilmington Hospital Oral/Maxillofacial Surgery and Dentistry Wilmington Hospital 501 W 14th St Wilmington, DE 19801 (302) 428-4850 christianacare.org/services/dentistry

Geriatric Assessment Units

Swank Memory Care Center Wilmington Hospital 501 W 14th St Wilmington, DE 19801 (302) 320-2620 christianacare.org/services/seniors/swankmem orycare

Health Services Info and Referral

Baydocs Physician Referral Bayhealth-Kent General 640 S State St Dover, DE 19901 (302) BAY-DOCS <u>www.bayhealth.org</u>

Baydocs Physician Referral Bayhealth-Milford Memorial 21 W Clarke Ave Milford, DE 19963 (302) BAY-DOCS www.bayhealth.org

Beebe Healthcare Physicians Referral Line 424 Savannah Rd Lewes, DE 19958 (302) 645-3332 www.beebehealthcare.org/find-a-doc

Benefits Checkup (571) 527-3900 www.benefitscheckup.org

Christiana Care HIV Program

1400 Washington St Wilmington, DE 19801 (302) 255-1300 <u>www.christianacare.org/hiv</u>

Christiana Care Post Concussion Rehabilitation HealthCare Center at Christiana 200 Hygeia Dr Newark, DE 19713 (302) 623-0390 christianacare.org

Chronic Renal Disease Program 11-13 N Church St Milford, DE 19963 (302) 424-7180

Community Healthcare Access Program (CHAP) 248 Chapman Rd Ste 100 Newark, DE 19702 (800) 996-9969

Consumer Health Info Service of Delaware Academy of Medicine <u>delamed.org</u>

Consumer Health Library

4755 Ogletown Stanton Rd Ste 1E58 Newark, DE 19713 (302) 733-1122 *christianacare.org/services/libraries*

Delaware Chronic Disease and Diabetes Self-Management Programs (302) 744-1020 www.dhss.delaware.gov/dhss/dph/dpc/diabete sselfmgt.html

Delaware Family SHADE Center for Disabilities Studies at University of Delaware 461 Wyoming Ave Newark, DE 19716 (855) FAM-SHADE www.familyshade.org

Delaware Family Voices Inc. 222 Philadelphia Pike Wilmington, DE 19809 (877) 235-3588 www.familytofamily.org

Delaware Healthy Workplaces Delaware Division of Public Health 417 Federal St Dover, DE 19901 (302) 744-4811 www.dhss.delaware.gov/dhss/dph/hsp/healthy wp.html

Delaware Helpline 211 900 N King St Ste 330 Wilmington, DE 19801 Dial 211 www.delaware211.org

Delaware Joining Forces delaware.gov/djf

Delaware Quit Line to Quit Smoking (866) 409-1858

Disabled American Veterans National Service Office 1601 Kirkwood Hwy Wilmington, DE 19805 (302) 993-7258 www.dav.org Healthy Delaware www.healthydelaware.org

Home Instead Senior Care Alzheimer's Training Classes (302) 654-4003

Mobile Crisis Unit New Castle County (800) 652-2929 Kent and Sussex Counties (800) 345-6785 www.dhss.delaware.gov/dsamh/ crisis_intervention.html

Nanticoke Physician Referral Line (877) NHS-4DOCS

Ronald McDonald House 1901 Rockland Rd Wilmington, DE 19803 (888) 656-4847 <u>rmhde.org</u>

State Board of Pharmacy Cannon Bldg Ste 203 861 Silver Lake Blvd Dover, DE 19904 (302) 744-4500 dpr.delaware.gov

YMCA Diabetes Prevention Programs (302) 572-YMCA www.ymcade.org/preventdiabetes

Hospitals

Bayhealth Medical Center Kent General Hospital 640 S State St Dover, DE 19901 (302) 674-4700 www.bayhealth.org

Bayhealth Medical Center

Milford Memorial Hospital 21 W Clarke Ave Milford, DE 19963 (302) 422-3311 <u>www.bayhealth.org</u>

Beebe Healthcare 424 Savannah Rd Lewes, DE 19958 (302) 645-3300 www.beebehealthcare.org

Christiana Care Health Services 4755 Ogletown-Stanton Rd Newark, DE 19718 (302) 733-1000 christianacare.org

Delaware Psychiatric Center 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-2700

Dover Behavioral Health System 725 Horsepond Rd Dover, DE 19901 (302) 741-0140 www.doverbehavioral.com

Healthsouth Rehabilitation Hospital of Middletown 250 E Hampden Rd Middletown, DE 19709 (302) 464-3400 www.healthsouthmiddletown.com

MeadowWood Behavioral Health System 575 S Dupont Hwy New Castle, DE 19720 (800) 289-8336 www.meadowwoodhospital.com Nanticoke Health Services 801 Middleford Rd Seaford, DE 19973 (302) 629-6611 www.nanticoke.org

Rockford Center 100 Rockford Dr Newark, DE 19713 (302) 996-5480 www.rockfordcenter.com

Saint Francis Hospital 701 N Clayton St Wilmington, DE 19805 (302) 421-4100 www.stfrancishealthcare.org

Veterans Administration Hospital 1601 Kirkwood Hwy Wilmington, DE 19805 (302) 994-2511 www.wilmington.va.gov

Wilmington Hospital 501 W 14th St Wilmington, DE 19801 (302) 733-1000 christianacare.org

Wish Program Christiana Care Senior Health 4755 Ogletown-Stanton Rd Rm 4B10 Newark, DE 19713 (302) 733-4999 <u>christianacare.org</u>

Wilmington VA Medical Center 1601 Kirkwood Hwy Wilmington, DE 19805 (302) 994-2511, ext. 7600 www.wilmington.va.gov

Other

First State Compassion Center (Medical Marijuana Dispensary) 12000 Old Vine Blvd Lewes, DE 19958 (302) 281-4888

First State Compassion Center (Medical Marijuana Dispensary) 37 Germany Dr Wilmington, DE 19804 (302) 543-2100

Mental Health and Wellness is a very important topic. Help is just a phone call away and help can be found in many different places. This section can help you connect to important intervention services, advocacy, counseling, psychiatric services, substance/alcohol abuse and treatment centers and resources. Services may vary per provider. Whether this be for yourself or a loved one, help is just a phone call away. You are not alone.

Mental Health Services Info and Referral

American Psychiatric Association 1000 Wilson Blvd Ste 1825 Arlington, VA 22209 (703) 907-7300 www.psychiatry.org

Center for Mental Wellness Lafayette Bldg 1 Ste 201 25 S Old Baltimore Pike Newark, DE 19702 (302) 266-6200 www.acfmw.com

Creative Vision Factory 617 N Shipley St Wilmington, DE 19801 (302) 397-8472 thecreativevisionfactory.org

Delaware Division of Developmental Disabilities Services (DDDS) 1052 S Governors Ave Dover, DE 19904 (302) 744-9700

www.dhss.delaware.gov/ddds

Delaware Division of Prevention and Behavioral Health Services 1825 Faulkland Rd Wilmington, DE 19805 (302) 633-2600 <u>kids.delaware.gov/pbhs/pbhs</u> Delaware Division of Substance Abuse and Mental Health (DSAMH) 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-9399 www.dhss.delaware.gov/dsamh

Delaware Prevention Coalition United Against Substance Abuse 710 N Lincoln St Wilmington, DE 19805 (302) 658-4171, ext. 143

Delaware Psychological Association PO Box 718 Claymont, DE 19703 (302) 475-1574 <u>www.depsych.org</u>

Help is Here New Castle County (800) 652-2929 www.helpisherede.com

Mental Health Association of Delaware 100 W 10th St Ste 600 Wilmington, DE 19801 (302) 654-6833 www.mhainde.org

Mobile Crisis Unit New Castle County (800) 652-2929 Kent and Sussex Counties (800) 345-6785

National Alliance for the Mentally III in

Delaware (NAMI-DE) 2400 W 4th St Wilmington, DE 19805 (302) 427-0787 <u>www.namidelaware.org</u>

Recovery Innovation RRC 659 E Chestnut Hill Rd Newark, DE 19713 (302) 381-6070

SAMHSA Behavioral Health Treatment Locator www.findtreatment.samhsa.gov

SAMHSA Helpline (National) (800) 662-4357

U.S. Department of Veterans Affairs Vet Resources <u>maketheconnection.net</u>

Mental Health – Counseling

A Better Chance for Our Children 1307 Philadelphia Pike Wilmington, DE 19809 (302) 764-7265 <u>abcfoc.org</u>

ABR Counseling Associates 1001 S Broadford St Dover, DE 19904 (302) 678-4558

Argo Institute 409 Larch Ave Wilmington, DE 19804 (302) 999-1106 www.aquilaofde.com

Catholic Charities Aging Services 2099 S Dupont Hwy Dover, DE 19901 (302) 531-0840 www.cdow.org Child, Inc. 507 Philadelphia Pike Wilmington, DE 19809 (302) 762-8989 www.childinc.com

Children & Families First

2005 Baynard Blvd Wilmington, DE 19802 (800) 220-3092 <u>www.cffde.org</u>

Christiana Counseling

Woodmill Corporate Center Ste 47 5235 W Woodmill Dr Wilmington, DE 19808 (302) 995-1680

Claymont Community Center 3301 Green St Claymont, DE 19703 (302) 792-2757 *claymontcenter.org*

Connections Community Support Program Inc. 500 W 10th St Wilmington, DE 19801 (866) 477-5345 <u>www.connectionscsp.org</u>

Delaware Federation of Families for Children's Mental Health Delaware Family Voices 222 Philadelphia Pike Wilmington, DE 19809 (877) 235-3588 www.delawarefamilytofamily.org

Delaware Guidance Services 1213 Delaware Ave Wilmington, DE 19806 (302) 652-3948 www.delawareguidance.org

Department of Veterans Affairs 1601 Kirkwood Hwy Wilmington, DE 19805 (302) 994-2511 <u>va.gov</u>

Dover Behavioral Health System

725 Horsepond Rd Dover, DE 19901 (302) 741-0140 www.doverbehavioral.com

DSAMH Consumer Office (855) 649-7944

Family Partners Delaware Best for Young Children and Their Families Delaware Division of Prevention and Behavioral Health (302) 781-3211 kids.delaware.gov/pbhs

Fellowship Health Resources Inc. 505 West Market St Georgetown, DE 19947 (302) 854-0626 www.fhr.net

Fellowship Health Resources Inc. ACE Resource Center 547 & 549 N Bradford Sts Seaford, DE 19973 (302) 628-3016

Gamblers Anonymous Wilmington, DE (302) 984-2277 www.gamblersanonymous.org/ga

Horizon House Delaware 1902A Maryland Ave Wilmington, DE 19805 (302) 655-7108

20103 Professional Park Blvd Georgetown, DE 19947 (302) 854-0677

Horizon House Delaware ECHO Center @Newark (Empowerment, Choice, Hope, Opportunity)

261 Chapman Rd Newark, DE 19702 (302) 266-3246 www.hhinc.org New Castle

Jewish Family Services of Delaware 99 Passmore Rd Wilmington, DE 19803 (302) 478-9411 www.jfsdelaware.org

La Red Health Center 505 W Market St Georgetown, DE 19947 (302) 855-1233 www.laredhealthcenter.org

National Suicide Prevention Lifeline (800) 273-8255 <u>suicidepreventionlifeline.org</u>

Newark Family Counseling Center 501 Ogletown Rd Newark, DE 19711 (302) 368-6895

Progressions Geriatric Behavioral Health Program Rockford Center 100 Rockford Dr Newark, DE 19713 (302) 996-5480 <u>www.rockfordcenter.com</u>

Promise Program DSAMH (302) 255-9460 www.dhss.delaware.gov/dhss/dsamh /promise.html

Resources for Human Development 655 S Bay Rd Dover, DE 19901 (302) 735-4750

Supporting KIDDS 1213 Old Lancaster Pike Hockessin, DE 19707 (302) 235-5544 www.cffde.org/supporting-kidds

Survivors of Abuse in Recovery (SOAR) 405 Foulk Rd Wilmington, DE 19802

Wilmington, DE 19803 (302) 655-3953 www.survivorsofabuse.org

Therapeutic Consulting

1500 Shallcross Ave Ste 2 Wilmington, DE 19806 (302) 650-2460 www.therapeutic-consulting.com

Treatment Access Centers New Castle County Canby Park Shopping Center 1906 Maryland Ave Wilmington, DE 19805 (302) 778-6900

Kent County 805 River Rd Dover, DE 19901 (302) 857-5060

Sussex County 21309 Berlin Rd Georgetown, DE 19947 (302) 856-5487

Wilmington Hospital Psychiatric Crisis Hotline

Center for Comprehensive Behavioral Health 501 W 14th St PO Box 1668 Wilmington, DE 19899 (302) 320-2118 www.christianacare.org

Mental Health Psychiatric Services

American Association for Geriatric Psych (301) 654-7850 www.aagponline.org

MeadowWood Behavioral Health System

575 S Dupont Hwy New Castle, DE 19720 (302) 328-3330 www.meadowwoodhospital.com

Mid-Atlantic Behavioral Health, LLC 910 S Chapel St Ste 102

Newark, DE 19713 (302) 224-1400 www.midatlanticbh.com

Psychiatric Crisis Hotline (302) 320-2118

Psychotherapeutic Community Services 630 W Division St Dover, DE 19904 (302) 672-7159

Recovery Response Center (DSAMH) 700 Main St Ellendale, DE 19941 (302) 424-5660

Rockford Center

100 Rockford Dr Newark, DE 19713 (302) 996-5480 www.rockfordcenter.com

Substance Abuse Treatment Services

Addictions Coalition of Delaware 500 W 10th St Wilmington, DE 19801 (302) 559-4688 www.addictionscoalitionde.org

Addiction Medical Solution

20576 Coastal Hwy Rehoboth Beach, DE 19971 (302) 227-1320 www.addictionmedical.net

Alcoholics Anonymous Central Delaware (302) 736-1567

Alcoholics Anonymous Northern Delaware Intergroup Trolley Square

21 B Delaware Ave Wilmington, DE 19806 (302) 655-5113 www.ndiaa.org

Alcoholics Anonymous Southern Delaware

Intergroup PO Box 248 Ocean View, DE 19970 (302) 856-6452 www.sussexaa.org

Aquila for Adolescents

1812 Newport Gap Pike Wilmington, DE 19808 (302) 999-1106 www.aquilaofde.com

10 N Railroad Ave Georgetown, DE 19947 (302) 856-9746 www.aquilaofde.com

ARS New Castle

263 Quigley Blvd New Castle, DE 19720 (302) 323-9400 www.arsdelaware.com

Brandywine Counseling Inc.

2713 Lancaster Ave Wilmington, DE 19805 (302) 656-2348 www.brandywinecounseling.org

Catholic Charities Aging Services 406 S Bedford St Ste 9 Georgetown, DE 19947 (302) 856-9578

www.cdow.org

Catholic Charities Inc. 2601 W 4th St Wilmington, DE 19805 (302) 655-9624 www.ccwilm.org

Chrysalis D&A Program

121 W Loockerman St Dover, DE 19904 (302) 674-1397

Claymont Treatment Center 2999 Philadelphia Pike Claymont, DE 19703 (302) 792-0700 www.crchealth.com

Connections Medication Assisted Treatment Program Polly Drummond Office Park Bldg 3 Newark, DE 19711 (302) 454-7520 www.connectioncsp.org

Delaware Association for Children of Alcoholics (DACOA) PO Box 344 Hockessin, DE 19807 (302) 656-5554 www.dacoa.org

Delaware Division of Substance Abuse and Mental Health (DSAMH) Springer Bldg 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-9399 www.dhss.delaware.gov/dsamh

Fellowship Health Resources 400 Delaware Ave Millsboro, DE 19966 (302) 934-1861 www.fellowshiphr.org

Gaudenzia 604 W 10th St Wilmington, DE 19801 (302) 737-4100 www.gaudenzia.org

Hogar Crea 1126 Brandywine St Wilmington, DE 19802 (302) 654-1158

Hope Health Systems

109 W 7th St Wilmington, DE 19801 (410) 265-8737 www.hopehealthsystems.com

Hudson Health Services

PO Box 1096 Salisbury, MD 21802 (888) 288-9086 www.hudson-health.org

Jewish Family Services of Delaware

99 Passmore Rd Wilmington, DE 19803 (302) 478-9411 www.jfsdelaware.org

Kent/Sussex Counseling Services 1241 College Park Dr Dover, DE 19904 (302) 735-7790 www.kscs.org

Kent/Sussex Counseling Services 20728 N Dupont Blvd Georgetown, DE 19947 (302) 854-0172 www.kscs.org

Kirkwood Net Center 3315 Kirkwood Hwy Wilmington, DE 19808 (302) 691-0140 www.netcenters.org

Latin American Community Center 403 N Van Buren St Wilmington, DE 19805 (302) 655-7338 www.thelatincenter.org

Limen House for Men 600 W 10th St Wilmington, DE 19801 (302) 571-1216

Limen House for Women 624 N Broom St Wilmington, DE 19805 (302) 571-1216

Narcotics Anonymous (800) 317-3222 www.narcotics.com/na-meetings/delaware

New Directions Delaware Inc. 6 Hilton Rd Wilmington, DE 19810 (302) 286-1161 www.newdirectionsdelaware.org

Open Door Incorporated 254 E Main St

Newark, DE 19711 (877) 860-6955 opendoorinc.holcomb-bhs.org

Pace Inc. 5171 W Woodmill Dr Wilmington, DE 19808 (302) 999-9812 www.paceinconline.com

People's Place 1129 Airport Rd Milford, DE 19963 (302) 422-8033 www.peoplesplace2.com

Peoples Settlement Association 408 E 8th St Wilmington, DE 19801 (302) 658-4133 www.psassociation.org

Phoenix Behavioral Health of Dover 1059 S Bradford St Dover, DE 19904 (302) 736-6135

Providence of Delaware 101 Rogers Rd Wilmington, DE 19801 (302) 573-5073

SODAT Counseling and Evaluation Center

625 Orange St 2nd Fl Wilmington, DE 19801 (302) 656-4044 www.sodatdelaware.com

Southern Delaware Healthy Seniors Program

505 W Market St Georgetown, *DE* 19947 (302) 855-1233 *www.laredhealthcenter.org*

The SAFE Project

(302) 422-8058

Thresholds Inc.

20505 Dupont Blvd Georgetown, DE 19947 (302) 856-1835 www.thresholdsinc.com

University of Delaware

Psychological Services Training Center 231 S College Ave Newark, DE 19716 (302) 831-3457 www.psych.udel.edu/clinic/about-the-clinic

Personal Emergency Response Systems (PERS)

What is ERS or PERS? Personal Emergency Response System

Who might need a PERS/ERS? There is no perfect picture of someone who may need this, as each person is different and may have different needs. It could be someone who lives alone and is worried about a health emergency when there is no one around or person at risk for falling.

What types are there? There can be home based, mobile, monitored, call routing, response centers, cybersecurity---there are many possibilities and that's what makes it flexible for the needs of the individual. It can be worn, waterproof and connectible with family.

The following companies offer installation and monitoring of PERS systems in your home or apartment. There is a onetime cost for installation and monthly costs to maintain the system. By pressing a button on a device worn on your wrist or around your neck, you can signal that you need emergency help and/or assistance from previously identified family members, neighbors or your local 911-response team. Call these companies for more specific information, including costs.

QUESTIONS TO ASK WHEN CONSIDERING A PERSONAL EMERGENCY RESPONSE SYSTEM

- 1. What is the response time when you push the button for help?
- 2. Is there a setup fee?
- 3. Is customer support available?
- 4. Is the staff at the response center trained?
- 5. Does someone monitor the battery life in the device?
- 6. Is the system a wristband, pendant or other device?
- 7. Is there a way to try out the system before you commit to the service?
- 8. Can you get out of a service contract if the person moves out of the service area or dies?
- 9. Are there any additional costs?
- 10. Are there any specials I should be aware of?

Vial of Life Kit

New Castle County residents only call (302) 395-8184 for your home kit from the New Castle County Emergency Medical Services Division.

The Vial of Life program is for those who have a chronic illness or take medications on a daily basis. A form is provided on which the participant can list their medical history, medications, significant allergies plus medical service providers. The form is placed in a small medication – sized container labeled Vial of Life and is stored in the refrigerator. A magnetic card is provided to attach to the outside of the refrigerator to indicate that the vial is inside. Although the vial does not require refrigeration, this location has been chosen as it is a nearly universal appliance within the home. Emergency responders can access the vial for critical information when the patient cannot speak for themselves.

Personal Emergency Response Systems (PERS)

A Vital Link

1255 Mill Rd Jenkintown, PA 19046 (800) 338-4825 <u>www.avitallink.com</u>

1st State Accessability

105 Brookside Dr Wilmington, DE 19804 (302) 559-5652 <u>www.1ststateaccessibility.com</u>

Staar Alert

3500 Main St Munhall, PA 15120 (800) 338-7114 www.staaralert.com

Advanced Alert ERS

37854 Swann Dr Selbyville, DE 19975 (302) 988-1357

Comfort Keepers

92 Reads Way New Castle, DE 19720 (302) 322-6717 greaterdelaware.comfortkeepers.com

Critical Signal Technologies ERS (855) 427-8585 www.cstltl.com

Life Alert ERS (800) 360-0329 www.lifealert.com

Life Station ERS (866) 880-6196 www.lifestation.com

Lifeline Systems ERS (855) 681-5351 www.lifeline.philips.com

Med Scope (800) 645-2060 www.medscope.org

ResponseLINK of Delaware (866) 802-3676 www.responselink.com

Resources for Individuals in Delaware Nursing Homes

Do you have a loved one in a nursing home, rehabilitation center or a long-term care facility? This section will provide piece of mind for you. Groups, organizations and advocates are ensuring that those in nursing homes, rehabilitation centers and long-term care facilities are treated with care, dignity and respect. The Office of the Public Guardian is also listed in case there is a situation where someone is unable to manage themselves and their property.

If you have a complaint regarding the care you receive from a licensed home health care, personal assistance services or hospice agency, or you would like to review the licensing requirements, please call the Office of Health Facilities Licensing and Certification at (800) 942-7373.

Long Term Care Ombudsman Program

Provides impartial fact-finders whose job is to assure that adults in licensed institutions, nuring homes, assisted living, adult forster care homes and those using home and community based services receive fair treatment.

For more information or to make a complaint: Long Term Care Ombudsman Program (800) 223-9074 <u>DelawareADRC@state.de.us</u>

New Castle County 1901 N Dupont Hwy New Castle, DE 19720

Kent and Sussex Counties 18 N Walnut St Milford, DE 19966

DHSS Division of Health Care Quality

The Division of Health Care Quality, within the Department of Health and Social Services, has a mission to protect residents in Delaware long term care facilities through:

 Promotion of quality of care, quality of life, safety and security, and • Enforcement of compliance with State and Federal laws and regulations.

The Division is responsible for: the Adult Abuse Registry, Criminal Background Checks and Mandatory Drug Testing, the Certified Nursing Assistant (CNA) Registry, complaint and incident reporting related to long term care facilities, licensing/certifying long term care facilities, and developing regulations related to these areas.

New Castle County

3 Mill Rd Ste 308 Wilmington, DE 19806 (302) 421-7400

Kent and Sussex Counties

The Windsor Bldg 24 NW Front St Ste 200 Milford, DE 19963 (302) 424-8600

Delaware Health Care Facilities Association (DHCFA)

DHCFA advocates for quality care for Delaware's elder and disabled community since 1963.

726 Loveville Rd Hockessin, DE 19707 (302) 235-6895 <u>www.dhcfa.org</u>

Resources for Individuals in Delaware Nursing Homes

Delaware Nusing Home Residents' Quality Assurance Commission

2540 Wrangle Hill Rd Ste 223 Bear, DE 19701 (302) 836-2133 <u>www.courts.delaware.gov/dnhrqac</u>

Office of the Public Guardian

In cases where persons appear incapable of managing themselves or their property, this office can provide a legal guardian to assume that responsibility. This would normally occur when an individual is without friends or family or the individual's friends or family are not willing to assume guardianship. A court hearing must occur in order to determine the individual's incapacity and to establish the absence of willing provate guardians. Once appointed, the guardian, under the direction of the Court, takes full responsibility for the management of ther person, his/her property or both.

New Castle County

Office of the Public Guardian Register in Chancery 900 N King St Ste 240 Wilmington, DE 19801 (302) 255-1903 (302) 577-6025

Kent and Sussex Counties

(302) 233-1286 (302) 674-7460 (302) 530-1728

Register of Wills

New Castle County (302) 395-7800 Kent County (302) 744-2330 Sussex County (302) 855-7875

Senior Centers

Why go to a Senior Center? Senior Centers can be great resources for information and activities for seniors. At a senior center, you go on trips, meet up with friends and participate in various classes or a group meal. Caregivers can also find great resources here. Senior centers are great places to remain active and where you can gather information on a variety of topics.

New Castle County

Absalom Jones Senior Center 310 Kiamensi Rd Wilmington, DE 19804 (302) 995-7636 www.nccde.org/491/Absalom-Jones-Senior-Center

Brandywine Senior Center Claymont Community Center 3301 Green St Claymont, DE 19703 (302) 798-5562 *claymontcenter.org*

C & D Senior Center Community Center 100 Freedom Rd Newark, DE 19702 (302) 323-2630

Claymore Senior Center 504 S Clayton St Wilmington, DE 19805 (302) 428-3170 www.claymoresc.org

Cornerstone Senior and Elder Care Inc. 3135 Summit Bridge Rd Bear, DE 19701 (302) 836-6463

www.cornerstonedelaware.com

DeLaWarr Senior Center Rose Hill Community Center 19 Lambson Ln New Castle, DE 19720 (302) 429-0581 www.rosehillcommunitycenter.org

Fraim Center for Active Adults

Boys & Girls Club Bldg 669 S Union St Wilmington, DE 19805 (302) 658-8420 www.fraimcenter.org

Francis X. Norton Senior Center at Sacred Heart Village 920 N Monroe St Wilmington, DE 19801 (302) 654-5407

Howard Weston Senior Center Manor Park 1 Bassett Ave New Castle, DE 19720 (302) 328-6626

Jewish Community Senior Center 101 Garden of Eden Rd Wilmington, DE 19803 (302) 478-5660 www.siegeljcc.org

Jimmy Jenkins Senior Center Kingswood Community Center 2300 Bowers St Wilmington, DE 19802 (302) 764-9022 www.kgwcc.org

Latin American Community Center (LACC) 403 N Van Buren St Wilmington, DE 19805 (302) 655-7338 www.thelatincenter.org

Senior Centers

Mid-County Senior Center

First Regiment Rd Wilmington, DE 19808 (302) 995-6728 www.midcountyseniorcenter.org

MOT Jean Birch Senior Center 300 S Scott St Middletown, DE 19709 (302) 378-4758 <u>motseniorcenter.com</u>

Newark Senior Center 200 White Chapel Dr Newark, DE 19713 (302) 737-2336 newarkseniorcenter.com

New Castle Senior Center 400 South St New Castle, DE 19720 (302) 326-4209 newcastleseniorcenter.com

Oak Grove Senior Center 11 Poplar Ave Wilmington, DE 19805 (302) 998-3319

Peoples Settlement Association 408 E 8th St Wilmington, DE 19801 (302) 658-4133 www.peoplessettlementassociation.org

Salvation Army Senior Center 102 W 5th St Wilmington, DE 19801 (302) 472-0770 *pa.salvationarmy.org/delaware-command*

Sellers Senior Center 2800 Silverside Rd Wilmington, DE 19810 (302) 762-2050 www.sellersseniorcenter.org St. Anthony's Senior Center 1703 W 10th St Wilmington, DE 19805 (302) 421-3721 www.stanthonycenter.org/senior-center

St. Patrick's Center 107 E 14th St Wilmington, DE 19801 (302) 652-6219 <u>www.stpatrickscenter.org</u>

West Center City Adult Center 501 N Madison St Wilmington, DE 19801 (302) 658-5332

Wilmington Senior Center 1901 N Market St Wilmington, DE 19802 (302) 651-3400 www.wilmingtonseniorcenter.org

Kent County

First State Senior Center 291A N Rehoboth Blvd Milford, DE 19963 (302) 422-1510 www.milfordseniorcenter.net

Frederica Senior Center 216 S Market St Frederica, DE 19946 (302) 335-4555 www.fscnews.org

Harrington Senior Center 102 Fleming St Harrington, DE 19952 (302) 398-4224 harringtonseniorcenter.org

Senior Centers

Harvest Years Senior Center

30 South St Camden, DE 19934 (302) 698-4285 <u>www.harvestyears.org</u>

Kent County Senior Center (Service Source) 165 Commerce Way Dover, DE 19904 (302) 735-9672

Lillian Smith Senior Center 410 Main St Clayton, DE 19938 (302) 653-6119

Mamie A. Warren Senior Center 1775 Wheatleys Pond Rd Smyrna, DE 19977 (302) 653-4078 mamiewarren.org

Milford Senior Center Inc. 111 Park Ave Milford, DE 19963 (302) 422-3385 www.milfordseniorcenter.net

Modern Maturity Center 1121 Forrest Ave Dover, DE 19904 (302) 734-1200 www.modern-maturity.org

Sussex County

Bridgeville Senior Center 414 Market St Bridgeville, DE 19933 (302) 337-8771 <u>bridgevilleseniorcenterde.com</u>

Cape Henlopen Senior Center 11 Christian St Rehoboth, DE 19971 (302) 227-2055 www.capehenlopenseniorcenter.org

CHEER at Georgetown

546 S Bedford St Georgetown, DE 19947 (302) 515-3040 www.cheerde.com/georgetown

CHEER at Greenwood

41 Schulze Rd Greenwood, DE 19950 (302) 349-5237 www.cheerde.com/greenwood

CHEER at Lewes 34211 Woods Edge Dr Lewes, DE 19958 (302) 645-9239 www.cheerde.com/lewes

www.cheerde.com/lewes

CHEER at Long Neck 26089 Shoppes at Long Neck Millsboro, DE 19966 (302) 945-3551 www.cheerde.com/long-neck-center

CHEER at Milton 13275 Broadkill Rd Milton, DE 19968 (302) 684-4819 www.cheerde.com/milton

CHEER at Ocean View Coastal Leisure Center 30637 Cedar Neck Rd Ocean View, DE 19970 (302) 539-2671 www.cheerde.com/ocean-view

CHEER at Roxana 34314 Pyle Center Rd, Unit 2 Frankford, DE 19945 (302) 732-3662 www.cheerde.com/roxana

Indian River Senior Center 214 Irons Ave Millsboro, DE 19966 (302) 934-8839 indianriverseniorcenterde.com

Senior Centers

Laurel Senior Center

113 N Central Ave Laurel, DE 19956 (302) 875-2536

Lewes Senior Activity Center 32083 Janice Rd Lewes, DE 19958 (302) 645-9293 www.lewesseniorcenter.org

Nanticoke Senior Center

1001 W Locust St Seaford, DE 19973 (302) 629-4939 www.nanticokeseniorcenter.com

Social Security, Medicare, Health Insurance and Prescription Programs

This section will help point you in the right direction to gather information regarding:

- Social Security
- Supplemental Security Income (SSI)
- Medicare
- Medicaid
- Health Insurance and Prescription Programs

These agencies listed will help you determine who can get help, what they need, where to go for help and how much help you can get.

Benefits Checkup

(888) 268-6706 www.benefitscheckup.org

Delaware Long Term Care Unit of DMMA

Robscott Bldg Fl 3A 153 E Chestnut Hill Rd Newark, DE 19713 (302) 368-6610 www.dhss.delaware.gov/dhss/dmma/locations

Logisticare-Medicaid Transportation Program

160 Greentree Dr Ste 102 Dover, DE 19904 (866) 832-7534 <u>www.logisticare.com</u>

Medicaid Delaware

Robscott Bldg Fl 2A 153 E Chestnut Hill Rd Newark, DE 19713 (866) 940-8963 <u>dhss.delaware.gov/dhss/dmma</u>

Delaware Medicare Assistance Bureau (DMAB) (800) 336-9500

Delaware Senior Medicare Patrol Program 1901 N Dupont Hwy New Castle, DE 19720 (800) 223-9074

Kepro

Medicare Quality Improvement Organization (QIO) For quality of care issues for Medicare consumers and to appeal hospital discharges, call Kepro **(844) 455-8708**.

Medicare Information Centers for Medicare & Medicaid

7500 Security Blvd Baltimore, MD 21244 (800) 633-4227 www.medicare.gov

Social Security Office

920 W Basin Rd Ste 200 New Castle, DE 19720 (866) 667-7221 www.ssa.gov

Social Security Office

500 W Loockerman St Ste 100 Dover, DE 19904 (877) 701-2141 <u>www.ssa.gov</u>

Social Security Office

12001 Old Vine Blvd Lewes, DE 19947 (866) 864-1803 <u>www.ssa.gov</u>

Social Security, Medicare, Health Insurance and Prescription Programs

Prescription Drug Assistance

Program

AstraZeneca Prescription Savings Program PO Box 66551 St Louis, MO 63166 (800) 292-6363 www.azandmeapp.com

Needy Meds PO Box 66551 St Louis, MO 63166 (800) 503-6897 www.needymeds.org

Patient Help Network (866) 218-0694 www.patienthelpnetwork.org

PatientAssistance www.patientassistance.com

PhRMA www.phrma.org

RxAssist www.rxassist.org

State Board of Pharmacy

Cannon Bldg Ste 203 861 Silver Lake Blvd Dover, DE 19904 *dpr.delaware.gov*

Veterans Benefits Administration

1601 Kirkwood Hwy Wilmington, DE 19805 (800) 827-1000 <u>benefits.va.gov/benefits</u>

Support Groups

Support groups can help you cope with a difficult time. Support groups can provide an environment for caregivers, family members and loved ones. They are a place that people can come together to tell their story, hear other people's stories and be able to learn about community resources. There are a number of groups listed in this section, although this is NOT a complete list. You could also seek out hospitals and their programs, hospices, churches, funeral homes and senior centers to see if they have groups.

AIDS Delaware

100 W 10th St Ste 315 Wilmington, DE 19801 (302) 652-6776 <u>aidsdelaware.*org*</u>

A.I. duPont Hospital for Children 1600 Rockland Rd Wilmington, DE 19803 (302) 651-4000 www.nemours.org

Alzheimer's Association Delaware Valley Chapter 240 N James St Ste 100 A Wilmington, DE 19804 (302) 663-4420 <u>www.alz.org/delval</u>

American Cancer Society New Castle Corporate Commons Ste 205 92 Reads Way New Castle, DE 19720 (320) 324-4229 www.cancer.org

American Diabetes Association Delaware (800) DIABETES (800) 342-2383 <u>www.diabetes.org</u>

American Lung Association of Delaware 630 Churchmans Rd Ste 202 Newark, DE 19702 (302) 737-6414 <u>www.lung.org</u>

Arthritis Foundation Support (302) 698-1000 www.arthritis.org

Autism Delaware

824 Old Harmony Rd Newark, DE 19713 (302) 224-6020 www.delautism.org

Bayhealth Education Department 208 W Water St Dover, DE 19901 (302) 744-7135 <u>www.bayhealth.org</u>

Blind Sight Delaware 2915 Newport Gap Pike

Wilmington, DE 19808 (302) 998-5913 blindsightdelaware.org

Brain Injury Association of Delaware Inc. 840 Walker Rd Ste A Dover, DE 19904 (800) 411-0505 www.biaofde.org

CAMP Rehoboth LGBT Community Center 37 Baltimore Ave Rehoboth Beach, DE 19971

(302) 227-5620 <u>www.camprehoboth.com</u>

Cancer Support Community 4810 Lancaster Pike Wilmington, DE 19807 (302) 995-2850 cancersupportdelaware.org

Compassionate Care Hospice 405 E Marsh Ln Wilmington, DE 19804 <u>cchnet.net</u>

Support Groups

Coping With Sudden Death

St James Episcopal Church 2106 St James Church Rd Wilmington, DE 19808 (302) 478-5707

Delaware Council on Problem Gambling

100 W 10th St Wilmington, DE 19801 (302) 655-3261 (888) 850-8888 www.deproblemgambling.org

Delaware Division for the Visually Impaired (DVI) Biggs Bldg Door 3 1901 N Dupont Hwy

New Castle, DE 19720 (302) 255-9800 www.dhss.delaware.gov/dhss/dvi

Delaware Division of Developmental Disabilities Services (DDDS) 1052 S Governors Ave Dover, DE 19904 (302) 744-9700 www.dhss.delaware.gov/ddds

Delaware Family Voices

222 Philadelphia Pike Wilmington, DE 19809 (877) 235-3588 www.delawarefamilytofamily.org

Delaware Hospice Center

Independence Commons 100 Patriots Way Milford, DE 19963 (302) 856-7717 www.delawarehospice.org

Delaware Stroke Initiative destroke.org

Epilepsy Foundation of Delaware

240 N James St Ste 104 Newport, DE 19804 (302) 999-9313 www.epilepsy.com/delaware

Family SHADE University of Delaware (855) 755-SHADE <u>www.familyshade.org</u>

Grief Awareness Consortium <u>degac.org</u>

Huntington's Disease (540) 431-8573 <u>hdsa.org</u>

Lupus Foundation of America Philadelphia Tristate Chapter 100 W 10th St Ste 1015 Wilmington, DE 19801 (302) 622-8700 www.lupus.org/tristate

Mental Health Association of Delaware 100 W 10th St Ste 600 Wilmington, DE 19801 (302) 654-6833 <u>mhainde.org/wp</u>

National Alliance on Mental Health 2400 West 4th Street Wilmington, DE 19805 (302) 427-0787 HELP LINE (888) 427-2643 www.namidelaware.org

National Multiple Sclerosis Society Greater Delaware Valley Chapter <u>www.nationalmssociety.org</u>

New Directions Delaware Inc. PO Box 768 Claymont, DE 19703 (302) 286-1161 www.newdirectionsdelaware.org

Support Groups

Parents Anonymous

240 N James St Wilmington, DE 19804 (302) 225-3811 <u>www.deccf.org</u>

Parkinson's Disease Caregiver Education Program

STAR Campus Education Program 540 S College Ave Newark, DE 19713 (302) 354-5453

Parkinson's Education and Support Group Sussex County (302) 856-2978

Parkinson's Educational Program of Delaware New Castle County 302) 733-1018

PFLAG

Lesbian, Gay, Transgender Group Jewish Family Services (302) 478-9411 www.pflag.org

Seasons Hospice and Palliative Care

220 Continental Dr Ste 101 Newark, DE 19713 (866) 443-9856 <u>www.seasons.org/</u>

Supporting Kidds

1213 Old Lancaster Pike Hockessin, DE 19707 (302) 235-5544 <u>www.cffde.org/supporting-kidds</u>

Survivors of Accident and Murder (302) 654-6833 <u>mhainde.org/wp</u>

Survivors of Suicide (302) 654-6833 <u>mhainde.org/wp</u>

The Trauma Survivors Foundation

2055 Limestone Rd Wilmington, DE 19808 (888) 959-1099 www.thetraumasurvivorsfoundation.com

Veterans Support Groups

<u>www.benefits.va.gov</u> <u>www.nrd.gov</u> veteransaffairs.delaware.gov

Transportation

Do you need transportation and are an adult 18 or over with a disability? There are many options to get you from point A to point B. Transportation to a senior/community center, medical appointments and resources for accessible van rentals are listed to help keep you on the move.

DART First State

www.dartfirststate.com

Statewide Transit Information (800) 652-DART, Option 2 <u>www.dartfirststate.com</u>

Paratransit Service

Fixed Route/Intercounty Schedule Information (800) 652-DART

Reservations (800) 553-DART

Customer Relations (800) 652-DART, Option 2

Eligibility (800) 652-DART, Option 3

Senior Citizen Affordable Taxi (SCAT)

Provides half-price taxi service for persons age 60 and over and qualified disabled persons. (800) 652-DART, Option 2

Wilmington (800) 335-8080

Dover (302) 760-2895

SEPTA (215) 580-7800 <u>www.septa.org</u>

Amtrak (800) USA-RAIL

Uni-City (302) 831-1187

CHEER Transportation (Sussex County)

CHEER Transportation provides transportation to and from a person's home and The CHEER Activity Centers in Sussex County.

CHEER Transportation (302) 856-5187

DE Ecumenical Council (855) 613-2110

Direct Mobile Transit Inc.

12 Penns Way New Castle, DE 19720 (302) 232-3222

FISH of Northern Delaware

FISH, a volunteer organization, provides transportation to appointments for ambulatory individuals north of the C&D Canal on Monday -Thursday. For more information, call:

FISH of Northern Delaware (302) 658-2954

Independent Transportation Network (ITN)

C/O CHEER Center (302) 448-8ITN www.itnsoutherndelaware.org

Logisticare

Medicaid Transportation Broker (866) 412-3778 <u>www.dhss.delaware.gov/dhss/</u> <u>dmma /medical.html</u>

Transportation

Nanticoke Senior Center

Nanticoke Senior Center Transportation provides transportation to and from a person's home and the Nanticoke Senior Center, along with some other transportation needs in the Seaford area.

Nanticoke Senior Center 1001 W Locust St Seaford, DE 19973 (302) 629-4939 www.nanticokeseniorcenter.com

Accessible Van Rental

To rent a wheelchair accessible vehicle by the week or month: National Mobility Equipment Dealers Association (866) 948-8341 <u>www.nmeda.com</u>

Accessible Vans of America (708) 894-1133 www.accessiblevans.com

Mobility Works (877) 275-4915 www.mobilityworks.com Ride Away/Mobility Works (855) 694-7323 www.ride-away.com

True Mobility 773 S Dupont Hwy New Castle, DE 19720 (302) 836-4110 true-mobility.com

Wheelchair Getaways (800) 642-2042 www.wheelchairgetaways.com

Wheelers Accessible Van Rentals (800) 456-1371 wheelersvanrentals.com

Other National Resources

Aviation Consumer Protection Hotline (202) 366-2220 www.transportation.gov/airconsumer

Go Go Grandparent (Uber Service) (855) 464-6872

National Aging and Disability Transportation Center (866) 528-6278 www.nadtc.org

Volunteerism

Volunteers are always needed throughout Delaware. Do you want to help others? These are just a few places to get you started. Everyone needs help at some point! Pay it forward and give a hand to those in need.

DE Ecumenical Council (855) 613-2110

Food Bank of Delaware

(302) 292-1305 (302) 424-3301

Foster Grandparent Program

Recruits, trains and involves eligible low-income persons age 55 and above in giving supportive person-to-person service engagement in health and human services, education and related settings to children with special needs. Volunteers many serve 15-40 hours per week.

New Castle County

Debnam Bldg 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-9688

Appoquinimink State Service Center 122 Silverlake Rd Middletown, DE 19709 (302) 378-5770, ext. 206

Kent County

Williams State Service Center 805 River Rd Dover, DE 19903-0637 (302) 857-5040

Sussex County

Thurman Adams State Service Center 546 S Bedford St Georgetown, DE 19947 (302) 856-5262

Home Delivered Meals

Provides hot, nutritious meals primarily to individuals age 60 and over who are homebound by illness or incapacitating disability. To volunteer call: Wilmington/New Castle County City Fare 1703 W 10th St Wilmington, DE 19805 (302) 421-3734 Kent County

MANNA Modern Maturity Center 1121 Forrest Ave Dover, DE 19904 (302) 734-1200, ext. 119

Sussex County CHEER Inc. 546 S Bedford St Georgetown, DE 19947 (302) 856-5187

Meals On Wheels of Lewes & Rehoboth, Inc. 32409 Lewes-Georgetown Hwy Lewes, DE 19958 (302) 645-7449

LTC Ombudsman

Long Term Care Ombudsman Volunteer Program (Nursing Home Friendly Visitor) Call **(800) 223-9074** for more information.

Delaware Senior Medicare Patrol

Program (800) 223-9074

Volunteerism

Volunteer DE 50+

Volunteer DE 50+ is America's largest volunteer network for people age 50 and over and offers a full range of volunteer opportunities with over a hundred local and national organizations. There are no dues, fees or income requirements.

New Castle County

Debnam Bldg 1901 N Dupont Hwy New Castle, DE 19720 (302) 255-9882 www.volunteerdelaware.org

Kent County Modern Maturity Center 1121 Forrest Ave Dover, DE 19904 (302) 857-3006

Sussex County Thurman Adams State Service Center 546 S Bedford St Georgetown, DE 19947 (302) 856-5816

Volunteer Resource Center

Matches adults of all ages with community agencies in need of volunteers. Volunteers with almost every type of interest and skill can be "linked" with agencies that can put them to work. <u>www.volunteerdelaware.org</u>

New Castle County (302) 255-9899

Kent and Sussex Counties (302) 515-3020

Volunteer Transportation Program

Volunteer drivers needed to transport seniors to medical appointments.

Generations Home Care Volunteer drivers needed to transport seniors to medical appointments. (302) 276-1466 www.ghcde.org

Independent Transportation Network (ITN) C/O CHEER Center (302) 448-8ITN www.itnsoutherndelaware.org

State Libraries

In the next few pages, this guide will list all of the Public Libraries that you can access broken down by county. Most are along bus routes for convenience. The address and phone numbers are listed so that you may call or see what resources they have available such as computers or study rooms. Libraries also hold public events that are fun for the whole family.

Delaware Libraries lib.de.us

New Castle County

Appoquinimink Public Library 651 North Broad St Middletown, DE 19709 (302) 378-5588

Bear Public Library 101 Governor's Place Bear, DE 19701 (302) 838-3300

Brandywine Hundred Public Library 1300 Foulk Rd Wilmington, DE 19803 (302) 477-3150

Claymont Public Library 400 Lenape Way Claymont DE 19703 (302) 798-4164

Corbit-Calloway Memorial Library 2nd and High Sts Odessa, DE 19730 (302) 378-8838

Delaware City Public Library 250 5th and Bayard St Delaware City, DE 19706 (302) 834-4148

Elsmere Public Library 30 Spruce Ave Elsmere, DE 19805 (302) 892-2210

Hockessin Public Library 1023 Valley Rd Hockessin, DE 19707 (302) 239-5160 **Kirkwood Library**

6000 Kirkwood Highway Wilmington, DE 19808 (302) 995-7663

New Castle Public Library 424 Delaware St New Castle, DE 19720 (302) 328-1995

Newark Free Library 750 Library Ave Newark, DE 19711 (302) 731-7550

Route 9 Library & Innovation Center 3022 New Castle Avenue New Castle, DE 19720 (302) 657-8020

Wilmington Public Library 10 E 10th Street Wilmington, DE 19801 (302) 571-7400

Wilmington Public Library- North Branch 3400 N Market St Wilmington, DE 19802 (302) 761-4290

Woodlawn Public Library 2020 W 9th St Wilmington, DE 19805 (302) 571-7425

Kent County

Dover Public Library 35 Loockerman Plaza Dover, DE 19901 (302) 736-7030

State Libraries

Harrington Public Library 110 E Center St Harrington, DE 19952 (302) 398-4647 Kent County Bookmobile 497 South Red Haven Lane Dover, DE 19901 (302) 744-1919

Kent County Public Library 497 South Red Haven Lane Dover, DE 19901 (302) 744-1919

Milford Public Library 11 S E Front St Milford, DE 19963 (302) 422-8996

Smyrna Public Library 107 Main St Smyrna, DE 19977 (302) 653-4579

Sussex County

Bridgeville Public Library 600 South Cannon St Bridgeville, DE 19933 (302) 337-7401

Delmar Public Library 101 N Bi-State Boulevard Delmar, DE 19940 (302) 846-9894

Frankford Public Library 8 Main St Frankford, DE 19945 (302) 732-9351

Georgetown Public Library 123 W Pine Street Georgetown, DE 19947 (302) 856-7958 Greenwood Public Library 100 Mill St Greenwood, Delaware 19950 (302) 349-5309

Laurel Public Library 101 E 4th St Laurel, DE 19956 (302) 875-3184

Lewes Public Library 111 Adams Ave Lewes, DE 19958 (302) 645-2733

Millsboro Public Library 217 W State St Millsboro, DE 19966 (302) 934-8743

Milton Public Library 121 Union St Milton, DE 19968 (302) 684-8856

Rehoboth Beach Public Library 227 Rehoboth Ave Rehoboth Beach, DE 19971 (302) 227-8044

Seaford District Library 600 N Market St Ext Seaford, DE 19973 (302) 629-2524

Selbyville Public Library 11 Main & McCabe St P O Box 739 Selbyville, DE 19975 (302) 436-8195

South Coastal Public Library 43 Kent Avenue Bethany Beach, DE 19930 (302) 539-5231

Sussex County Mobile Library Bookmobile (302) 855-7893

State Service Centers

The State Service Centers that serve your area are listed here by county. These are set up so that you can go in, fill out paperwork, meet with workers and to help you get the information you need and help you qualify for services provided by Delaware. Bi-lingual services are available at each location.

Division of State Service Centers

www.dhss.delaware.gov/dhss/dssc

New Castle County

Claymont State Service Center
 3301 Green St
 Claymont, DE 19703
 (302) 798-2870

2. Northeast State Service Center 1624 Jessup St Wilmington, DE 19802 (302) 552-3500

3. Winder Laird Porter State Service Center
509 W 8th St
Wilmington, DE 19801
(302) 777-2800

4. Belvedere State Service Center310 Kiamensi Rd
Wilmington, DE 19804
(302) 995-8548

5. State Service Center Central Administration Office
Charles H. Debnam Bldg
1901 N Dupont Hwy
New Castle, DE 19720
(302) 255-9100

6. DeLaWarr State Service Center 500 Rogers Rd New Castle, DE 19720 (302) 577-2970

7. Floyd I Hudson State Service Center
501 Ogletown Rd
Newark, DE 19711
(302) 283-7500

8. Appoquinimink State Service Center
122 Silver Lake Rd
Middletown, DE 19709
(302) 378-5770

Kent County

9. Smyrna State Service Center
200 S. Dupont Blvd Ste 101
Smyrna, DE 19977
(302) 514-4500

10. James W. Williams State Service Center805 River RdDover, DE 19901(302) 857-5000

Sussex County

11. Milford State Service Center11-13 Church AveMilford, DE 19963(302) 424-7200

12. Bridgeville State Service Center400 Mill StBridgeville, DE 19933(302) 337-8261

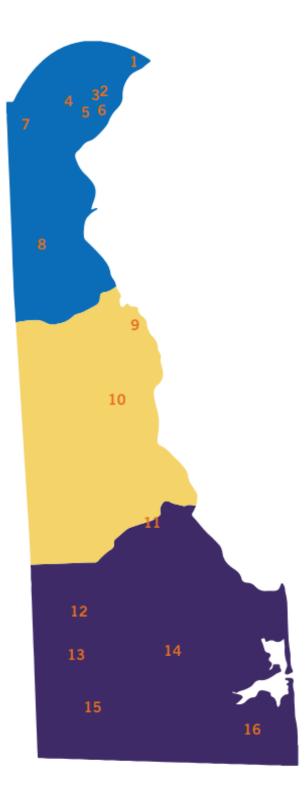
13. Anna C. Shipley State Service Center350 Virginia AveSeaford, DE 19973(302) 628-2000

14. Thurman Adams State Service Center546 Bedford StGeorgetown, DE 19947(302) 856-5574

15. Laurel State Service Center 31039 N. Poplar St Laurel, DE 19956 (302) 875-6943

16. Edward W. Pyle State Service Center 34314 Pyle Center Rd Frankford, DE 19945 (302)732-9501

State Service Centers



Updated August 2019

LOOKING FOR INFORMATION ABOUT DEMENTIA?



DECARD Delaware Center for Alzheimer's and Related Dementias

Visit the **Delaware Center for Alzheimer's and Related Dementias (DECARD)**. DECARD is a virtual hub of information and resources for:

- People living with Alzheimer's disease and related dementias (ADRD)
- Caregivers
- Professionals







DECARD is supported through efforts of the Alzheimer's Disease Initiative and the State Plan to Address Alzheimer's Disease and Related Dementias.