



*Delaware Health and Social Services*

# **Fiscal Year 2012 Budget Hearing**

---

***Rita Landgraf***  
***Cabinet Secretary***

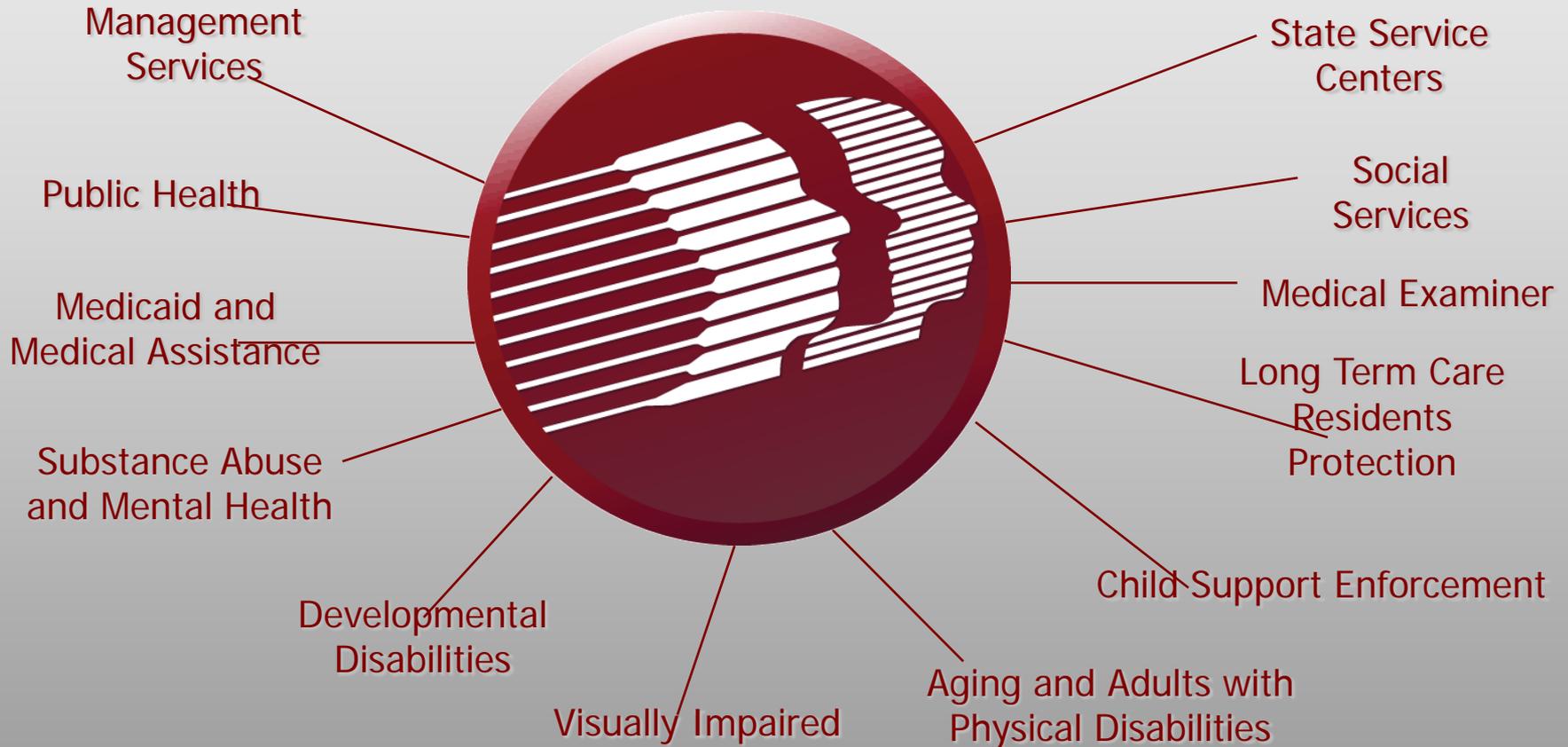
---

*Delaware Health and Social Services*



# Delaware Health and Social Services

## OFFICE OF THE SECRETARY





*Delaware Health and Social Services*

# **Managing In This Economy**

The Price of Government Has  
Been Established by Citizens



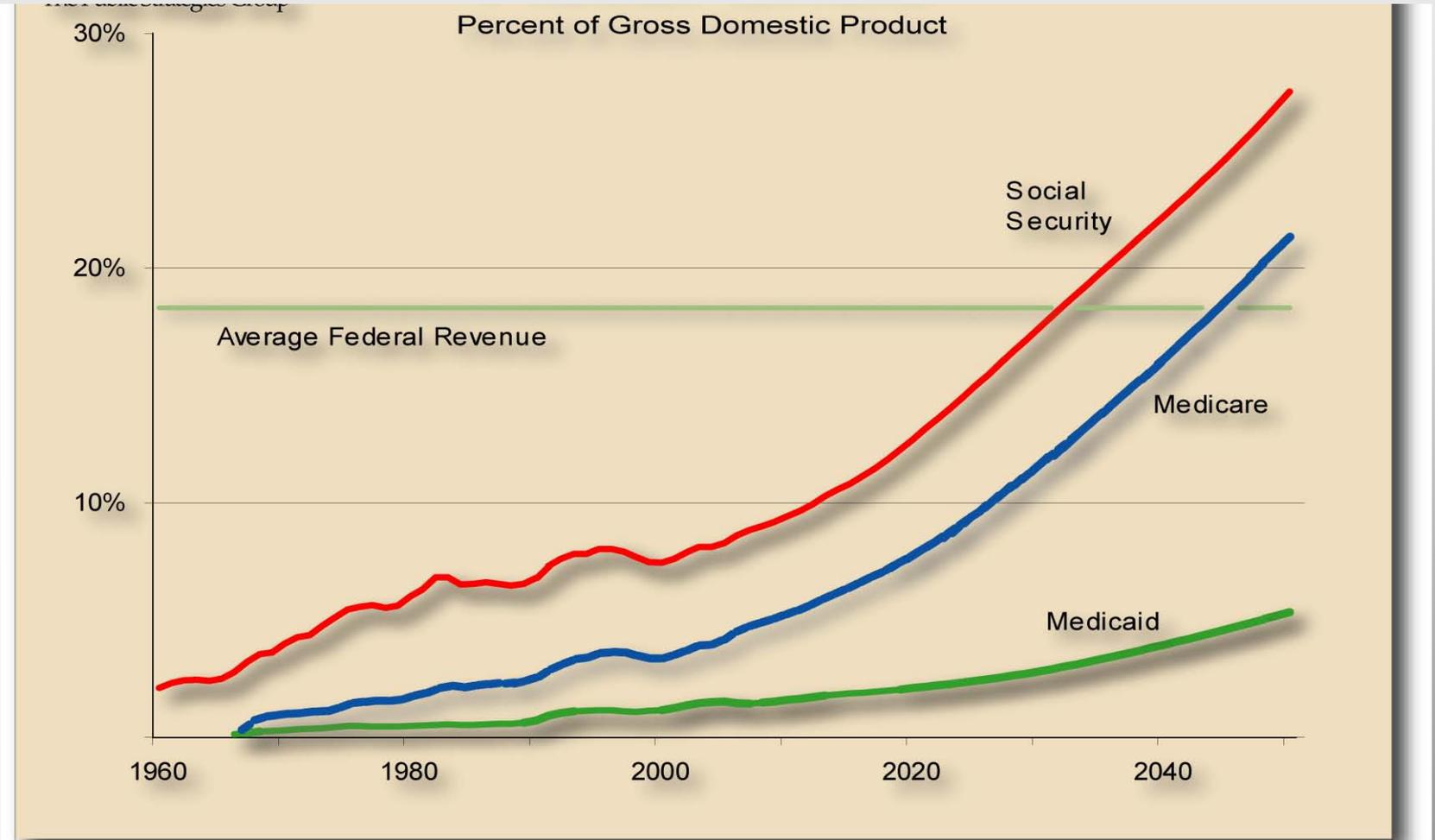
# **Financial Challenges Intractable?**

A “perfect storm” – the convergence of:  
Inexorable cost drivers:

- Double digit annual increases in health care costs.
- Pension (and Social Security) obligations as population ages.
- Rising debt and debt service.



# Federal Fiscal Picture





# The Solutions:

- Smarter Budgeting
  - Core Service identification; triage; and partnerships
- Efficient Sizing
  - Through strategic reviews, rightsizing and implementing non-traditional practices to support workforce and advance the Department to better meet the needs of our citizens
- Smarter Spending
  - Rewarding performance, not just good intentions. Advancing evidence based practices leading to better outcomes for Delaware's citizens
- Smarter Management
  - Using flexibility, supporting each other across the Department and across the administration. Ensuring resources are expended where needed and avoiding unintended consequences



*Delaware Health and Social Services*

## ***Accomplishments***

- **Medicaid for Workers with Disabilities**
- **Implemented New CHIPRA Option**
- **Non-Emergency Transportation Service Change**



*Delaware Health and Social Services*

## ***Accomplishments***

- **“Shauna’s Hope”, Organ and Tissue Donation Policy**
- **Healthy Homes**
- **MOU With Saint Francis Hospital**



## ***Accomplishments***

- Funded Summer Youth Employment
- Used ARRA Funds to prevent homelessness
- Implemented new ISO 9000 Process
- \$3-Million Grant to Implement new Background Check System.



## ***Accomplishments***

- **DACSES Replacement**
- **Autism and Aspergers Resources Center Website –**
- **<http://www.dhss.delaware.gov/ddds/aar.htm>**
- **Food closets located and expanded in 13 of 15 State Service Centers**
- **Delaware Aging and Disability Resource Center**
- **New RFP Boilerplate for non-IT Professional Services**



## ***Accomplishments***

- Expanded The Use of Medications to Individuals Addicted to Alcohol and Opiates
- Developed a Quality Assurance Unit
- Survey Process More Consultative and Less Punitive



*Delaware Health and Social Services*

## ***Cost Avoidance/Cost Savings***

- New Technical Infrastructures
- Clinic Level Case Management Services
- Integrating Two Fiscal Offices (Hospital and Community) Into One
- Reducing Error Rates



*Delaware Health and Social Services*

## ***Cost Avoidance/Cost Savings***

- **First State Family Card**
- **Financial Empowerment Partnership**



*Delaware Health and Social Services*

# **CHALLENGES OUR CURRENT AND PROJECTED ENVIRONMENT**

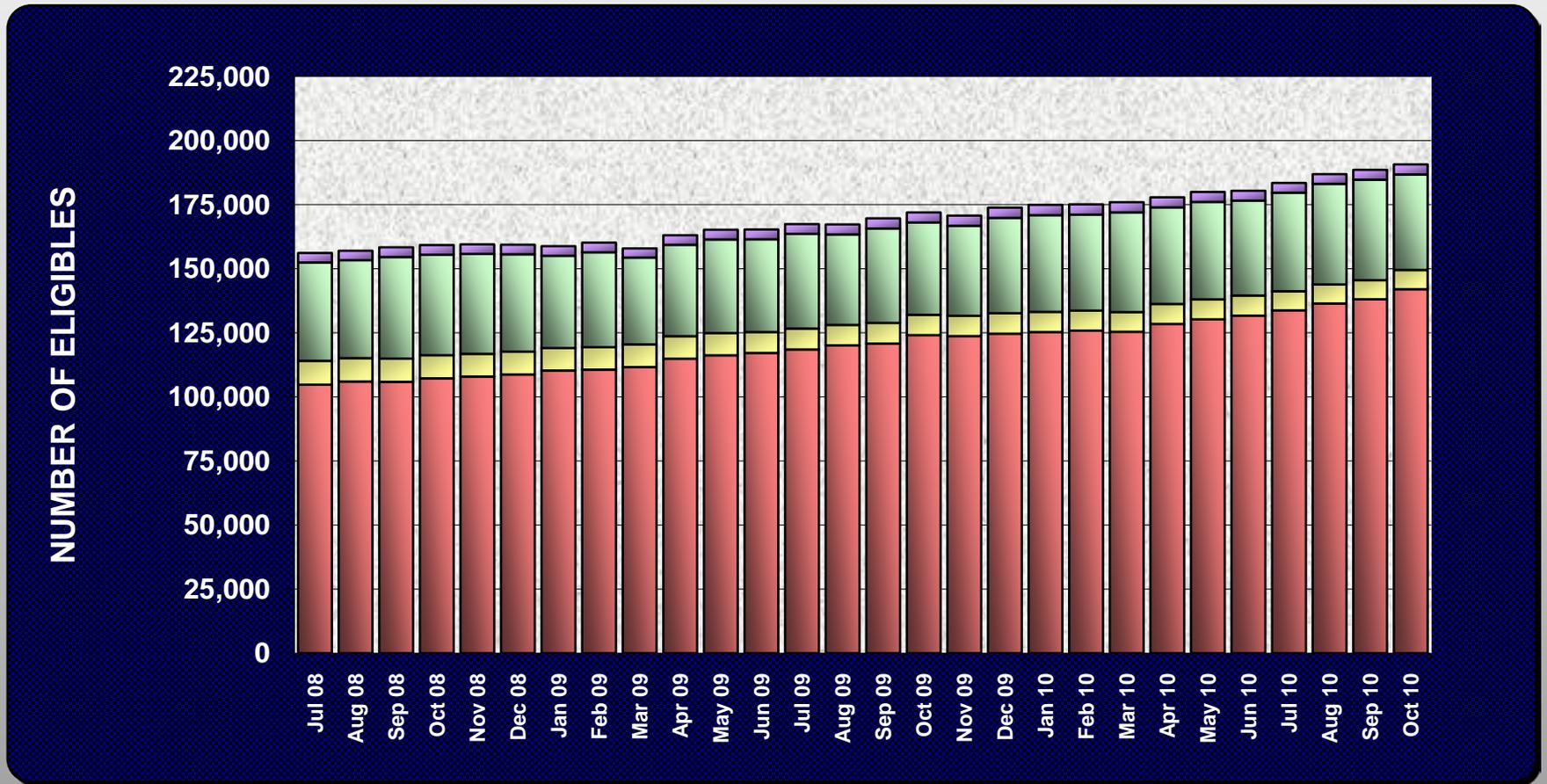
---

*Delaware Health and Social Services*



Delaware Health and Social Services

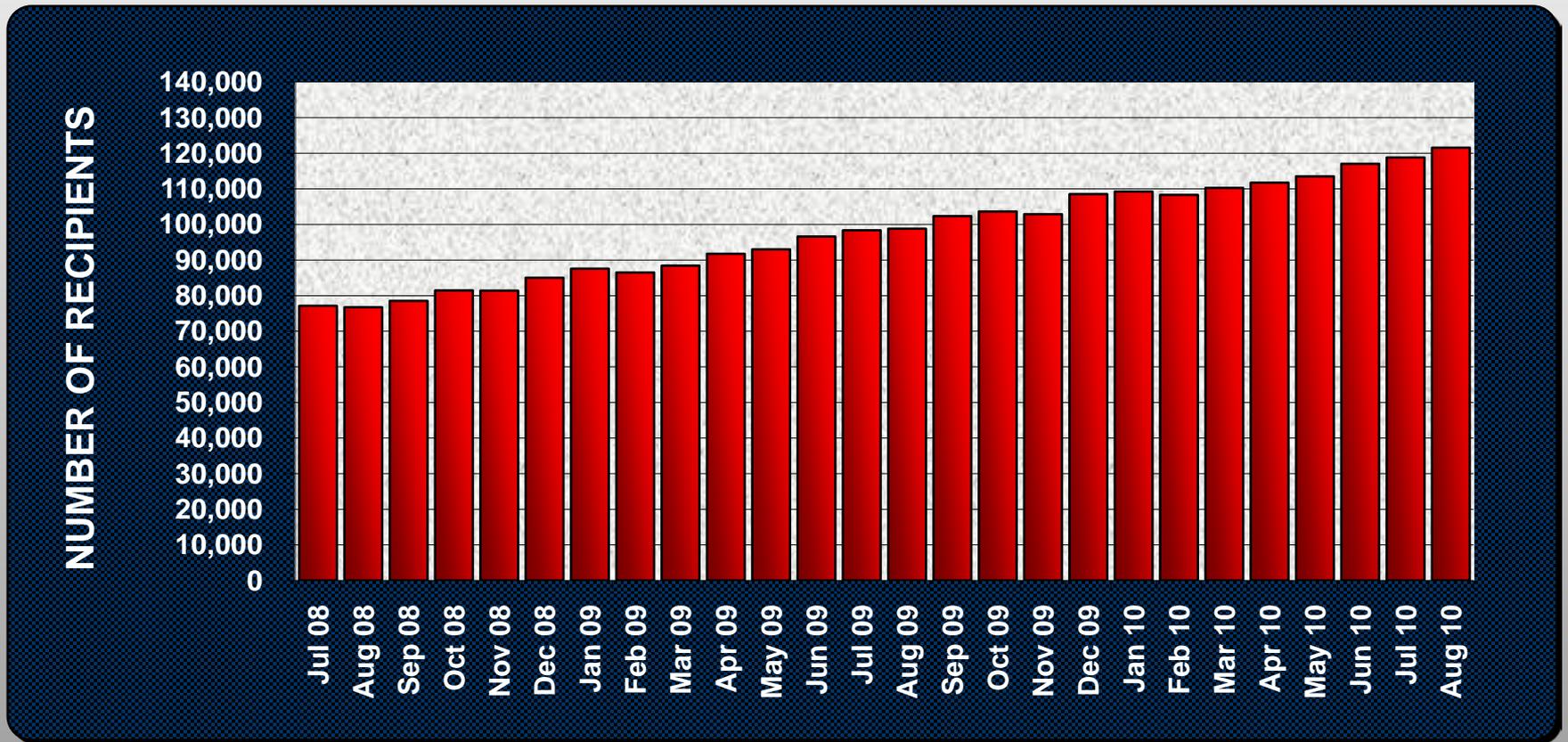
# Medicaid Eligible's





Delaware Health and Social Services

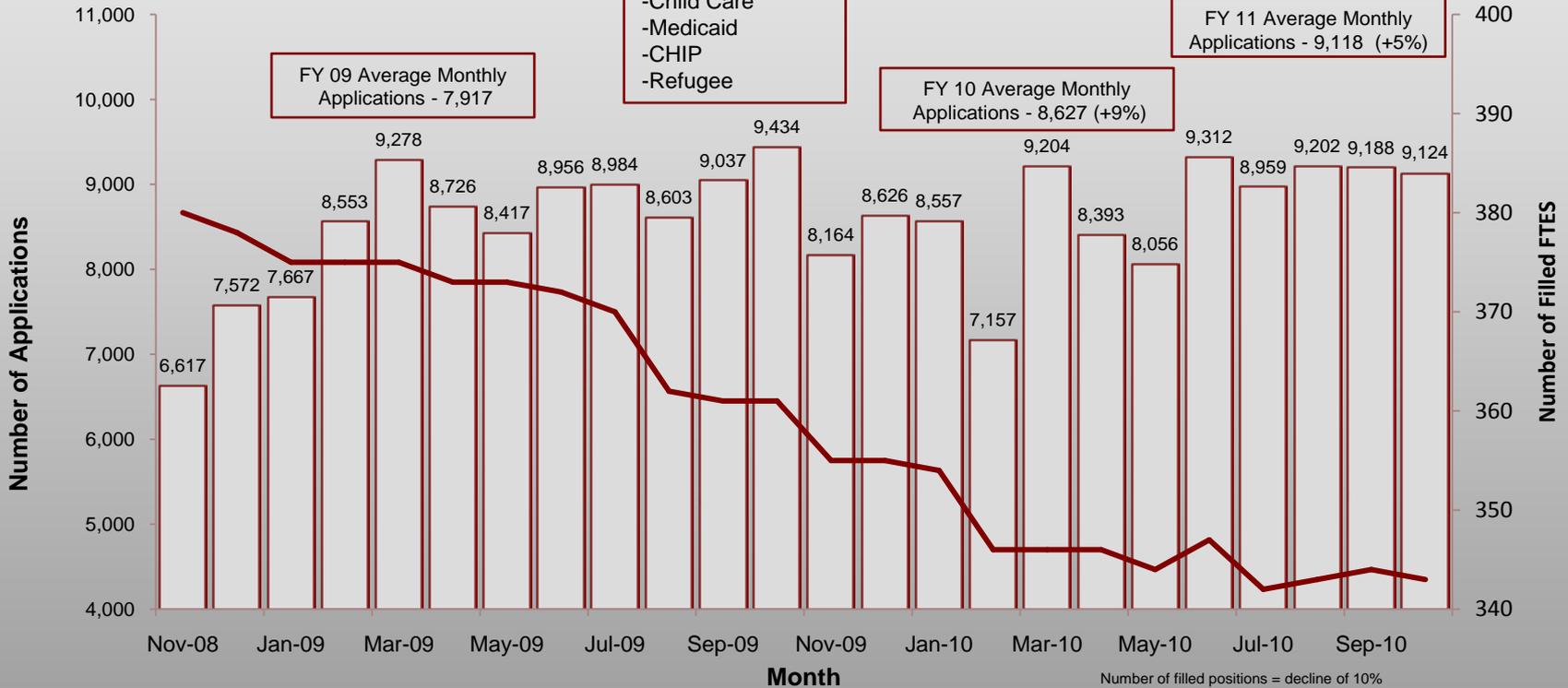
# Food Supplement Recipients





# Social Services Application Activity

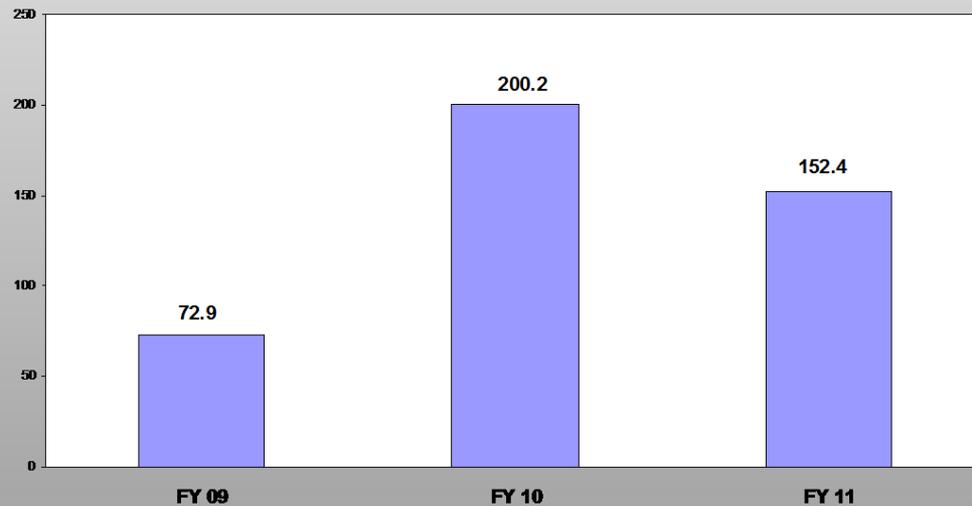
Programs include:  
 -Cash Assistance  
 -Food Stamps  
 -Child Care  
 -Medicaid  
 -CHIP  
 -Refugee





# Staff Reductions

## Mandated Complement Reductions





Delaware Health and Social Services

## *Our Services and Our Budget*

*Must facilitate and empower individuals and communities to gain healthy outcomes, both in physical wellness and emotional well being; to gain economic self sufficiency, which will eliminate or limit long term reliance on government, and to protect and support those citizens most vulnerable due to advanced age, disabilities, and produce positive outcomes for the individuals we serve*



*Delaware Health and Social Services*

# **Our Prioritization Rationale**



# Top Priorities

- Improving the health of Delawareans and show through statistical analysis - Health Care Reform opportunities
- Streamline service delivery to meet demand of increasing population - to effectively collaborate within DHSS so that customers receive the maximum possible service as seamlessly as possible
- Preserving services to our most vulnerable populations
- Community living focus
  - access for those who are at DPC clinically ready for discharge
  - state operated LTC and diversion supports
- Provide high quality customer service – both in interpersonal interactions and in addressing the concern presented
- Strive to offer programs that empower or assist clients in self-improvement and to rely less on entitlements



*Delaware Health and Social Services*

# **Top Priorities**

- Consolidate financial services management in all divisions under one umbrella/ DHSS unit
- Use technology and human resources to maximize efficiency, productivity and service delivery
- Create employment opportunities, enhance education and promote a more efficient government
- Maximize federal and state funding to help Delaware residents achieve maximum independence



*Delaware Health and Social Services*

# **Top Priorities**

- **Community Based Enhancements**
  - Systemic practice in discharge/transitional planning
  - Flexible budgeting between facilities and community programs - building the continuum
  - Continued Assessments to ensure appropriate levels of care
  - Transforming wrap around services to meet people where they are, rather than transferring person in need, unless it becomes a necessity



# **DHSS Pass-Throughs**

- **Non-Public School Nursing** **\$446.4**
  - Emergency card on file for students
  - Vision and hearing screening
- **Gift of Life/DE Organ/Tissue Program** **\$ 42.2**
  - Number of new donor driver license designations by DE residents
  - Number of educational mailers released in Delaware
- **Martin Luther King Center** **\$ 67.4**
  - Number of outreach contacts
  - Number of referrals made
- **Camp Barnes** **\$ 7.0**
  - Number of clients from Stockley Center served
- **St Patrick's** **\$ 10.5**
  - Number of grocery bags of food distributed
  - Number of people who receive food
- **Lexington Green/Child Inc.** **\$ 21.2**
  - Number of clients served
- **Modern Maturity Center** **\$ 24.8**
  - Total RSVP volunteers; Number of individuals served



# **Budget Process**

- FY11 GF Budget           \$891,599.4
- FY12 Door Openers   (Resources needed for increased volume, annualization) Increase of 21% needed
- Adjustments identified from DHSS = \$19,857.1 Million
- Request New Dollars = \$79,937.6 Million
- FY12 GF Target = \$971,537.0 (9% Increase over FY11)



*Delaware Health and Social Services*

## ***FY 12 Budget Request - \$971.5M***

### **Door Openers - \$87,236.5**

DMMA – Medicaid	\$63,311.2
DPH - Infant Mortality	\$850.0
DSS – TANF	\$12,868.2
DSS - Day Care	\$3,000.0
DDDS - FYF FY 11 Placements FYF	\$2,790.5
DDDS - New Community Placements/ Special School Grads	\$3,666.6
DSAAPD – SSBG	\$750.0



*Delaware Health and Social Services*

***FY 12 Budget Request – (cont'd)***

**Base Reductions (\$19,857.1) & (41.0) FTE's**

Overtime Casual		(\$4,477.9)
Vacant FTE's	(41.0) FTE's	(\$1,489.4)
Salary Savings		(\$2,581.7)
General Assistance		(\$4,547.5)
LTC Savings		(\$1,200.0)
Chronic Renal Disease		(\$526.2)
Other Reductions		(\$5,034.4)

**Federal Funds Reallocation \$4,980.8**

DSAMH	\$49.0
DSS	\$4,931.8

**Structural Changes (\$100.0) & (3.0) FTE's**

Weatherization to DNREC	(3.0) FTE's	(\$100.0)
LTC Transition		
IRM/Fiscal Consolidation		
Newark Clinic		



*Delaware Health and Social Services*

# Remaining Challenge – Health Fund Advisory Committee

- \*Medicaid for Workers with Disabilities (DMMA) \$698.8
- \*Delaware Health Children Program (DMMA) \$5,505.8
- (\*Affordable Care Act requires continued Maintenance Of Effort from State – cannot be altered)
- **Programs below can have funding altered**
- Legal Non-Citizen Health Care (DMMA) \$1,570.0
- School Based Health Centers (DPH) \$5,323.8
- Infant Mortality Task Force (DPH) \$3,551.9
- **[Note: Infant Mortality - In addition to these Tobacco Funds the FY12 Operating Budget includes \$27.0 GF in the Base and we're asking for \$850.0 GF to be put back in the base to replace the one-time funding from FY11.]**



*Delaware Health and Social Services*

# Partnerships

- Delaware State Housing Authority  
State Rental Assistance Program
- Center for Medicaid and Medicare  
Housing Policy Academy
- Workforce
- Community Partners



*Delaware Health and Social Services*

# **Health Care Reform- A Challenge and an Opportunity**

Challenge/ Opportunity for Delaware:

Maximize benefits for Delaware citizens to support the goals of widespread access to health insurance & health care, supporting people in community-based settings, and promoting healthy lifestyles



## **Grants to Date**

- Health Benefit Exchange Planning Grant - \$1 million
- Premium Review Grant - \$1 million
- Aging and Disability Resource Center - \$400,000
- Maternal, Infant and Child Visitation Program - \$1.280 million
- Personal Responsibility Education - \$250,000
- Public Health Infrastructure Grant - #1 - \$100,000
- Supplemental Funding – Behavioral Risk Factor Survey - \$37,860
- Strengthen Epidemiology, Lab and health information system capacity - \$435,942
- Healthy Communities – Tobacco Cessation - \$54,554
- HIV Surveillance Enhanced Lab Reporting - \$51,218



*Delaware Health and Social Services*

# ***FY 2012 Capital Budget Request - \$28.5M***

## **Project Name**

• Maintenance & Restoration	\$ 3,000,000
• Minor Capital Improvement	\$ 7,250,000
• Roof Replacement	\$ 3,830,000
• DACSES Replacement	\$ 4,744,900
• DPC Deferred Maintenance	\$ 3,864,000
• DHCI Electrical Upgrade	\$ 708,000
• DHSS Facility Assessment	\$ 400,000
• Drinking Water Revolving Fund	\$ 2,714,600
• Water Management Account	\$ 1,000,000
• Delaware Health Info. Network	\$ 771,300
• Delaware Health Info. Network – Health Information Exchange	\$ 225,600



*Delaware Health and Social Services*



*Thank  
You!*