



EVV Provider Forum

June 29, 2022

Delaware Division of Medicaid and Medical Services

Today's Agenda

Welcome and Introductions

Provider Survey

State Issued Devices

Sandata Update

Open Discussion

EVV Provider Survey

- The provider survey is now live. Please complete your survey ASAP if you have not done so already.
- All providers who provide services subject to EVV must respond.
- Only 1 response per agency please.
- Deadline for completion is 5/27/2022.
- Survey can be found @ [DE DHSS Provider Electronic Visit Verification \(EVV\) Survey](#)
- Link emailed to the EVV list serve and is also on DMMA EVV web page

State Issued Devices

- State-issued devices are only available to providers who are using Sandata, as their EVV solution.
 - Providers are encouraged to utilize the bring your own device method for the downloading of the Sandata application on to workers devices.
 - For providers where this is not feasible, the State will make devices available.
 - Providers should only request the actual number of devices needed, back-up devices will not be provided.
- Providers who have their own alternate EVV system may not receive state-issued devices.

Sandata Update

- Alternate EVV
 - DE DHSS & Sandata are currently revising the Business Rules Program Codes.
 - An updated Alternate EVV specification will be posted to the DE DHSS website.
- Provider Training
 - The Training schedule has been developed, approved, and will be shared with the DE DHSS Providers.
 - Training will be instructor lead and web based
 - In addition, training sessions will be recorded for self directed training or can be used as a refresher.
- Provider Registration
 - DE DHSS will use a newly developed portal by Sandata to register Providers.
 - Providers will log into the portal, verify their current DE DHSS credentials, if invalid they will be able to update the information.

Q&A/Wrap Up



Additional Questions and Information

- Additional questions may be emailed to:
DHSS_DMMA_EVV@delaware.gov
- DMMA will periodically post new information on our EVV webpage:
https://dhss.delaware.gov/dmma/info_stats.html