



EVV Provider Forum

November 30, 2022

Delaware Division of Medicaid and Medical Services

Agenda

Welcome and Introductions

Project Updates

Sandata EVV Provider Portal

Alternate EVV Vendor Registration

Alternate EVV System Attestation

Training

Town Hall

Q & A

Project Updates

- SIT and UAT are almost complete. A few issues are being addressed—all minor. Anticipate completion by December 2.
- Pilot began on November 16, 2022
 - Six providers are participating in the pilot, including provider using alternate EVV systems
 - Issues identified during pilot will be addressed immediately
 - Pilot period ends 12/30/2022
- Go Live 12/30/2022

Sandata EVV Provider Portal

- Sandata EVV Provider Portal
 - Reminder: all providers must register through the portal
 - Provider self-registration started on November 3, 2022
 - Click the following link to register: [Sandata EVV Registration Portal](#)
 - Providers will use their MCDID to register
 - When registering, indicate if using Sandata EVV system or an alternate EVV system
- Providers who have questions about their MCDID should contact Gainwell Technologies
 - Telephone: 1-800-999-3371, Option 0, then Option 2
 - Email delawarepret@gainwelltechnologies.com

Alternate EVV Vendor Registration

- Providers using an alternate EVV vendor must register the vendor through the Sandata portal
 - Alternate EVV vendor registration started on November 3
 - Alternate EVV vendors must complete testing with Sandata
 - Once vendors have completed testing successfully, production credentials will be issued

Alternate EVV System Attestation

- All providers using an alternate EVV system must complete an attestation form.
- The form requires signatures from both the provider and the alternate EVV vendor.
- The form is available at https://dhss.delaware.gov/dhss/dmma/info_stats.html.
- Failure to submit a form on a timely basis could result in delays in the provider receiving production credentials.

Training

- 11/28 – 12/01: These live trainings are for Providers that will be using the Sandata EVV solution.
 - Recorded versions will be available on Sandata LMS beginning December 5
- Providers using alternate EVV can access trainings <https://www.sandatalearn.com>

Town Halls

- Final Town Hall scheduled from 12:00-1:30 on December 30, 2022
- Town Hall will focus on answering Vendor technical questions about the Alt EVV interface

Q&A/Wrap Up



Additional Questions and Information

- Additional questions may be emailed to:
DHSS_DMMA_EVV@delaware.gov
- DMMA will periodically post new information on our EVV webpage:
https://dhss.delaware.gov/dmma/info_stats.html