Dear Provider,

We are pleased to announce that Electronic Visit Verification (EVV) is now live for Home Health Care Services (HHCS) and Personal Care Services (PCS)! We hope that you have registered and been trained or will get started soon so that you can begin submitting visit data through the state-provided EVV system or an Alternate EVV system.

All providers should begin submitting visit data to the EVV system on December 30, 2022, to comply with the 21st Century Cures Act. We understand that not everyone will be able to submit visits on December 30. DMMA expects providers will make every effort to register by the December 30, 2022 deadline.

> **All Providers:** To register, visit the [Sandata EVV Provider Self-Registration Portal and follow instructions to register each MCDID](#). Indicate whether you will use the Sandata EVV system or an Alternate EVV system. If you are having trouble registering, please contact Gainwell Technologies at 1-800-999-3371 (Option 0 then Option 4) or Delawarepret@gainwelltechnologies.com.

> **Alternate EVV users must also** sign an Alternate EVV System Attestation, available at https://dhss.delaware.gov/dhss/dmma/info_stats.html. The form requires signatures from both the provider and the alternate EVV vendor.

> **Once you have completed self-registration, you will receive a confirmation email outlining your next steps for your indicated system.**

EVV training is mandatory for every provider who intends to submit claims for the services listed on the [Delaware Medicaid website](#). Delaware's Medicaid providers of services subject to EVV must adhere to the rules and requirements described on the website.

Providers using the Sandata system need to attend trainings available at …

Providers using alternate EVV systems need to attend trainings available at https://www.sandatalearn.com/#/login

If you have not begun training in the EVV system, please start as soon as possible. If you have any questions, we are here to help! Please reach out to the Sandata Customer Support team at decustomercare@sandata.com or 1.833.542.2603.

Thank you!