

SKILLED HOME HEALTH NURSING WORK GROUP

QUARTERLY REPORT

PERIOD ENDING JUNE 30, 2019

QUARTER 2 ACTIVITIES

- Met bi-weekly
- Compiled background research/references specific to issues/challenges affecting PDN workforce capacity
- Designed a study framework and questions for the PDN workforce capacity study/survey
- Contacted University of Delaware, Center for Disabilities Studies to request study/survey support
- Drafted a definition of parent/caregiver emergency and a process for responding to emergent parent/caregiver needs.

KEY ISSUES TO NOTE

- Finalizing workforce capacity study/survey resource
- Meeting with the University of Delaware Center for Disabilities Study regarding workforce study
- Deferring completion of provider competency training

UPCOMING ACTIVITIES

- Request for provider and provider agency's PA processes
- Initiate workforce study
- Upcoming meetings: 7/29, 8/12, 8/26

2019 Q1

- Finalize work plan
- Present highlights to Advisory Committee

2019 Q2

- Design workforce study and draft questions
- Research on workforce capacity issues
- Develop provider/provider agency PA questions

2019 Q3

- Administer workforce capacity study
- Identify provider capacity and shortages
- Develop a toolkit for navigating the PA process
- Develop procedures to address emergent situations

2019 Q4

- Implement mechanisms to address emergent situations
- Review and analyze findings of the workforce capacity study
- Review timeline for development of the competency training prior to year end based on Family Voices' availability



DATA WORK GROUP

QUARTERLY REPORT

PERIOD ENDING JUNE 30, 2019

QUARTER 2 ACTIVITIES

- Met biweekly
- Developed PDN gaps in care analysis and sent to MCOs
- MCOs completed PDN gaps in care analysis
- Analyzed 2014-2017 claims data related to inpatient hospital admissions

KEY ISSUES TO NOTE

- Identification of resources for family and provider satisfaction survey development, administration and analysis
- Analysis of PDN gaps in care data from MCOs

UPCOMING ACTIVITIES

- Develop and implement family and provider satisfaction surveys
- Review PDN gaps in care data
- Review results of surveys and present to Advisory Committee
- Upcoming meetings: 7/30, 8/13, 8/27

2019 Q1

- Identify CMC population
- Present initial data to Advisory Committee
- Draft elements for PDN gaps in care analysis

2019 Q2

- MCOs complete PDN gaps in care analysis. Workgroup reviews results
- Present initial summary to Advisory Committee

2019 Q3

- Develop and implement family and provider surveys
- Present findings to Advisory Committee

2019 Q4

- Continue analysis of utilization data for clinical services and other home health services
- Present findings to Advisory Committee

