

DME AND SUPPLIES* WORKGROUP

QUARTERLY REPORT

JANUARY 25, 2022

QUARTER 4 ACTIVITIES

- Continued to identify issues/challenges related to DME and supplies.
- Explored issues related to DME/Supplies and Third Party Liability (TPL) and Coordination of Benefits (COB) with primary insurance. Provided a formal recommendation to the DMMA Director to address the issue.
- Confirmed MCO collaboration on the development of an MCO care coordinator training specific to DME/supplies requests, with projected first draft completion in Q1 2022.

KEY ISSUES TO NOTE

- N/A. Workgroup continues to work through identified issues.

UPCOMING ACTIVITIES

- Finalize MCO care coordinator training specific to DME/supplies requests
- Develop the DME/supplies FAQ document
- Facilitate a focused discussion regarding challenges specific to DME/supplies obtained at the pharmacy.
- Upcoming meetings:
 - February 8, 2022
 - February 22, 2022

2021 Q2

- Established Workgroup
- Created 2021 work plan
- Gathered information from MCOs, families, providers

2021 Q3

- Discussed issues identified related to PA, appeals, denials, coordination of benefits, etc.
- MCO presentations on DME/supplies PA process

2021 Q4

- Develop and issue communications specific to TPL/COB
- MCOs finalize DME/supplies care coordinator training
- Review and update the DME and supplies policies to reflect CMC recommendations

2022 Q1

- Explore challenges specific to DME/supplies obtained at the pharmacy
- Finalize MCO care coordinator training
- Develop FAQ document
- Develop 2022 work plan

*Note that supplies includes pharmaceutical supplies

