



Delaware Health and Social Services

Division of Medicaid and Medical Assistance

CHILDREN WITH MEDICAL COMPLEXITY ADVISORY COMMITTEE

PRIVATE DUTY NURSING (PDN) GAPS IN CARE ANALYSIS - OVERVIEW AND NEXT STEPS



OVERVIEW OF PROCESS AND PROGRESS TO DATE

- Met with MCOs to discuss the analysis.
- Developed reporting spreadsheet and instructions.
- Provided MCOs with list of children who received PDN in calendar 2018.
- MCOs collaborated with nursing agencies to complete the analysis.
- MCOs completed their PDN gaps in care analysis and sent results to DMMA.
- DMMA has begun analysis of MCO findings.



PRELIMINARY FINDINGS

Children enrolled in Delaware Medicaid and CHIP Programs, by MCO Calendar Year 2018

AmeriHealth Caritas		Highmark Health Options		Total
26,375	20.86%	100,076	79.14%	126,451



PRELIMINARY FINDINGS

Children Receiving Private Duty Nursing (PDN), by MCO Calendar Year 2018				
AmeriHealth Caritas		Highmark Health Options		Total
11	4%	255	96%	266



PRELIMINARY FINDINGS

Children Receiving Private Duty Nursing (PDN), by County Calendar Year 2018

Kent		Sussex		New Castle		Total
56	21%	51	19%	159	60%	266



POTENTIAL AREAS TO EXPLORE IN DATA ANALYSIS

- Distribution of the number of nursing agencies serving children receiving PDN
- Distribution of the number of hours of PDN authorized per child receiving PDN
- Distribution of hours authorized but not covered
- Top 5 reasons for PDN hours authorized but not covered by month
- Reason codes most frequently seen in combination
- Potential trends or correlations, such as:
 - Gaps related to seasonality and weekends/holidays
 - Geographical differences (by county)
 - Differences in reason codes by number of PDN hours approved
 - Any correlation between number of nursing agencies serving the child and hours not covered
 - Any correlation between number of hours approved and agencies declining authorized hours



NEXT STEPS

- Review MCO gaps in care analysis reports.
- Develop summary of findings.
- Present findings at October 2019 Advisory Committee Meeting.
- Identify strategies and develop a plan to minimize gaps in PDN care.

